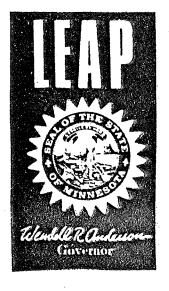
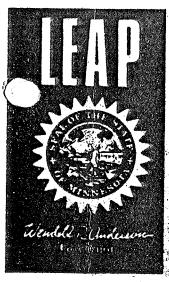
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OPERATING GUIDE



Governor's

LOANED EXECUTIVES ACTION PROGRAM

Office of the Governor · 807 Capitol Square Bldg., St. Paul, MN. 55101 · (612) 296-6212

LEAP PERSONNEL

Douglas J. Dayton, Chairman
Robert H. Engels, Northern States Power, Vice Chairman
Richard L. Brubacher, Commissioner of Administration, Steering Committee
Ted Deikel, Fingerhut Corporation, Steering Committee
Lyle H. Fisher, 3M Company, Steering Committee
Richard H. King, International MultiFoods, Inc., Steering Committee
Gerry Morse, Honeywell, Inc., Steering Committee
Barney U. Uhlig, Secretary
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- 15 NASH, John F. (228-2378)
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JOHNSON, Russell H.

- 16 NASON, Phillip
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- 17 NYROP, Donald W. (726-2111)
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 Minneapolis-St. Paul International Airport
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- 18 OREM, Charles (372-3010)
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- 27 THORFINNSON, Ross L. (944-1100)
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 Kahler Corporation
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- 29 WURTELE, C. Angus (332-7371)
 President
 Valspar Company
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 Minneapolis, Minnesota 55415

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OBJECT IVE

I.

The objective of LEAP is to conduct intensive research of current programs and procedures of State government to determine how services can be provided to all citizens in the most efficient, expeditious and economical manner, and to help implement any recommendations for improvement. These efforts will result in recommendations for improving the operations of functions, departments, agencies and commissions. Final recommendations will be directed at...

Providing immediate improvement opportunities that can be realized by executive or administrative order. Some improvement will be implemented by department heads during the course of this program.

Pinpointing specific areas where further in-depth studies can be justified on the basis of potential saving.

Suggesting operating and organizational improvements of a long-range nature for consideration by the Legislature, or the Governor.

The Governor's Loaned Executive Action Program is concerned solely with administrative and operating functions. These are areas where improved management techniques will realize maximum benefits. Our Task Forces will not become involved with professional functions where we lack proficiency such as the treatment of mental patients or evaluation of teaching practices or curricula.

The primary goal of LEAP is to assist the state organization to become more viable on its own.

II.

AUTHORITY

Governor Wendell R. Anderson issued the enclosed Executive Order No. 18 and 23, establishing the Loaned Executive Action Program. Governor Anderson has emphasized, on several occasions, that the entire Executive Branch is open to the scrutiny of the Loaned Executives and that he is expecting proposals for improvements in any area of state government.

The Governor also put great emphasis on implementation of proposals as compared to a simple study of a problem. He hopes that members of the business community will be available, to the extent necessary, to assist in the implementation of approved proposals.

EXECUTIVE ORDER NO. 18

Providing for the Establishment and organization of the "Minnesota Businessmen In Government" Program (B.I.G.)

I, Wendell R. Anderson, Governor of the State of Minnesota, by virtue of the authority vested in me by the Constitution and applicable statutes, hereby issue this Executive Order:

WHEREAS, this Administration wishes to develop greater mutual understanding between state government and the business community; and,

WHEREAS, it will be beneficial to the state to locate areas of state government where it can increase its responsiveness, effectiveness, and efficiency by applying business techniques not adequately used; and,

WHEREAS, it is desirable to develop long-range opportunities for business executives to become partners with government executives;

IT IS HEREBY ORDERED that a "Minnesota Businessmen In Government" Program (Program B.I.G.) shall be established:

- 1. Program B.I.G. shall consist of these committees:
 - A. A Steering Committee, including the Program Chairman;
 - B. An Executive Committee to advise and support the Steering Committee, consisting of members of the business community;
 - C. A State Management Committee to advise and support the Steering Committee, consisting of state officials.
- 2. The Steering Committee, with the advice of the Executive and the State Management Committees, shall coordinate the Program within the guidelines set forth in this Order, to improve the responsiveness and effectiveness of state government.
- 3. Upon approval by the Governor, and in cooperation with the appropriate state officials, the Steering Committee, with the advice of the Executive and State Management Committees, shall coordinate the implementation of recommended changes in state government.

- 4. The enclosed appendix shall be considered part of this Executive Order.
- 5. This Executive Order shall be effective on the date of signature.

IN TESTIMONY WHEREOF, I hereunto set my hand this _____ day of March, 1972.

Wendell R. Anderson Governor

Filed According To Law

Arlen I. Erdahl Secretary of State

EXECUTIVE ORDER NO. 23

Amending Executive Order No. 18 by changing a title.

I, Wendell R. Anderson, Governor of the State of Minnesota, by virtue of the authority vested in me by the Constitution and applicable statutes, hereby issue this Executive Order:

WHEREAS, the title "Minnesota Businessmen In Government Program (BIG)" has been found to be unsatisfactory;

NOW, THEREFORE, I order that Executive Order No. 18 be amended to the extent that the title "Minnesota Businessmen In Government Program (BIG)" be striken and the title "Governor's Loaned Executives Action Program (LEAP)" be substituted in lieu thereof, where ever it occurs.

This Order shall be effective on the date of signature.

IN TESTIMONY WHEREOF, I hereunto set my hand on this 28th day of March, 1972.

Werlell R. Anderson

Wendell R. Anderson

Filed according to Law:

Irlen & Erlahl

Arlen I. Erdahl Secretary of State LEAP consists of a Steering Committee, which has over-all responsibility for the Program. It is led by its Chairman, Douglas J. Dayton. Its members are Robert H. Engels, Chairman of Northern States Power Company and Vice-Chairman of LEAP; Richard Brubacher, State Commissioner of Administration; Ted Deikel, Senior Vice-President of Fingerhut Corporation; Lyle H. Fisher, Vice-President of 3M Company; Richard King, Vice-President of International Multi Foods, Inc.; and Gerry Morse, Vice-President of Honeywell, Inc.

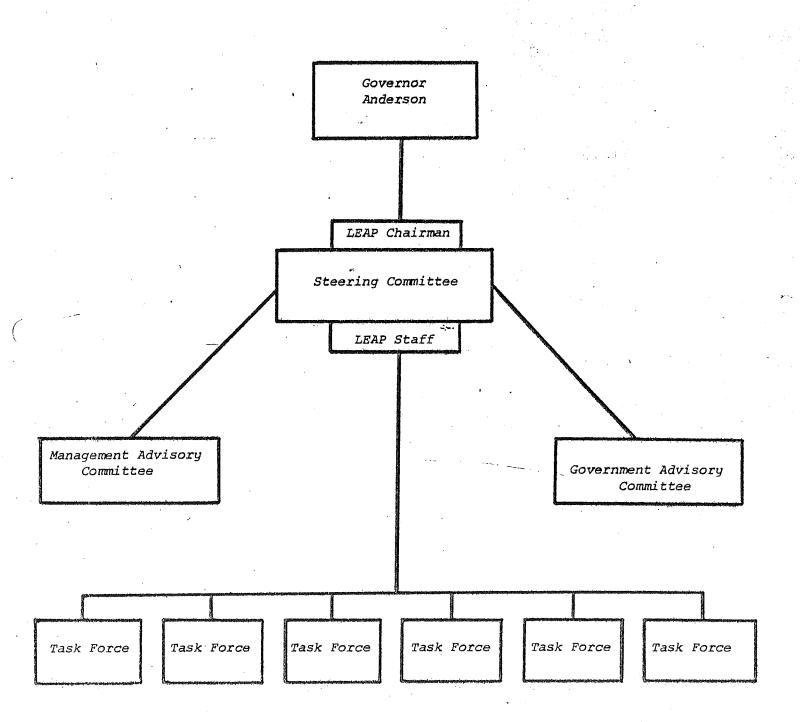
The Steering Committee is assisted by a Governmental Advisory Committee and a Management Advisory Committee. The latter consists of prominent members of the business community and is chaired by Robert H. Engels, the LEAP Vice Chairman. The major function of this Committee is to assist the Steering Committee in the recruitment of Loaned Executives, and in the evaluation of Task Force recommendations.

The Government Advisory Committee consists of eight department heads and is chaired by Richard L. Brubacher, Commissioner of Administration, who is also a member of the Steering Committee. The major functions of the Government Advisory Committee are to assist the Steering Committee in the assignment of project Task Forces, the evaluation of Task Force proposals, and in the coordination of the LEAP Implementation Phase. Each Department, for which an approved recommendation has been made, will assign a departmental official to be directly responsible to the department head for the implementation of the recommendation. This official will periodically report in writing and in person to the Government Advisory Committee (GAC) as to the progress of implementation. The GAC will coordinate, and advise on, the implementation and will report periodically to the Governor.

The GAC will also coordinate the assistance by Loaned Executives and State personnel to the extent necessary.

The Task Forces will consist of generally three to four Loaned Executives, one of them to be the Task Force (TF) Leader. He should generally be an executive with considerable general managerial background. Other members of the TF shall be selected because of their expertise in specific areas.

Each TF shall be assigned a budget examiner from the Budget Division of the Department of Administration, as well as a member of the Department under review. The departmental member shall be knowledgeable in all areas of the department's operations, and must be able and authorized to speak for the department head.



l. Steering Committee (SC):

The Committee has overall control of, and responsibility for, LEAP, specifically:

a.) Select and supervise consultant;

b.) Recruit, screen, orient, and supervise Loaned Executives:

c.) Raise necessary funds through Chambers of Commerce and MACI:

d.) Select and assign projects for Task Forces;

e.) Supervise and coordinate Task Forces;

f.) Approve Task Force recommendations for submittal to the Governor:

g.) Coordinate implementation of Task Force recommendations with department heads;

h.) Issue final LEAP report;

i.) Coordinate publicity between the Governor's office, the department head involved, the Task Force, and the Advisory Committee.

2. Management Advisory Committee (MAC):

To advise and assist the Steering Committee for the duration of LEAP (estimated to be October, 1972); specifically:

a.) To assist in the recruiting of loaned executives, preferably from their own companies; b.) To assist in the assignment of loaned executives

to specific projects;

- c.) To review the recommendations of the Governmental Advisory Committee as to the selection of projects for Task Forces:
- d.) To approve, or comment on, Task Force recommendations;

e.) To advise on the implementation of Task Force recommendations;

f.) To respond to other requests of the Steering Committee to serve as link between LEAP and the business community, and to give LEAP broad base in the latter.

3. Government Advisory Committee (GAC):

To advise and assist the Steering Committee for the duration of LEAP, specifically:

a.) To review any proposals for Task Force projects and to recommend to the SC project assignments for Task Forces in a priority order;

- b.) To advise the SC as to expertise needed in the various Task Forces:
- c.) To organize state orientation for loaned executives;
- d.) To give recommendations for approval, disapproval, or change of Task Force recommendations;
- e.) To serve as link between LEAP and state departments and agencies.

Upon termination of the official LEAP project, the GAC shall serve as the supervising agency for the implementation of approved proposals. Specifically:

- a.) Receive quarterly progress reports from departments for which LEAP recommendations were approved by the Governor;
- b.) Report quarterly to the Governor on the status of LEAP implementation;
- c.) Assist department heads in the implementation of approved LEAP recommendations by arranging for:
 - 1. State personnel assignments as necessary, and
 - 2. Request occasional assistance from loaned executives who worked on a specific project;
- d.) Assure that required legislative actions are prepared, cleared with the Governor's Office, and properly authored.

V. POINTS FOR DISCUSSION WITH TASK FORCE MEMBERS

- 1. Remember, we are invited in thus circumstances differ from those in our own companies.
- 2. Be particularly careful: a. Not to give impression of "talking down".
 - b. Not to infer any criticism of the individual look at job functions.
- Make requests for information and for interview time don't "demand".
- 4. In general, keep away from classification and salary problems.
- 5. Direct activities into areas which give greatest promise of major improvements.
- 6. Keep careful notes, document information.
- 7. Develop a "wash" list of ideas which can be followed up either within our own group or coordinated across into other areas.
- 8. Encourage ideas and suggestions from supervisory and other-key personnel during discussions.
- 9. Use our interview aid or reminder to make sure we develop consistent information don't use it just as a questionnaire.
- 10. Emphasize the constructive aspects we are looking for improved ways of getting the job done particularly major areas of duplication.
- ll. Must keep own "paper work" current, follow plan set forth in "operating guide".
- 12. Must develop plan and schedule for individual surveys of course can be changed when circumstances indicate need.
- 13. Make sure we obtain information on functions which are being provided on statewide basis:
 - a. EDP
 - b. Office space
 - c. Communications
 - d. Personnel Management
- e. Purchasing
- f. Motor pool use and administration
- g. Accounting

- 14. No discussions with press channel all requests to LEAP Chairman, Doug Dayton.
- 15. Make sure we don't "foster" rumors and adversely affect employee morale. Keep recommendations confidential until cleared with department head and the LEAP Steering Committee, or by the LEAP secretary in chairman's office.

VI.

OPERATING TIMETABLE

The actual study of State agencies will involve a 6 month period. Prior to the starting date, considerable planning and organizing of this project will be accomplished by the Steering Committee and consultant.

On completion of the fact-finding study, reports on each Department of State government will be organized, edited and consolidated into a final report. This will require full-time participation by selected TF members and consultant, plus part-time participation by TF leaders. Also, "on call" services of individual members will be needed. The target date for presentation of the final report to the Governor is in early December, 1972.

TIME FRAME

TASK				
	June 15	September 4	November 22	December 31
TF CORRECTION				
A. B.				
TF PUBLIC HEALTH				,
A. B.				
TF HIGHER EDUCATION (Both College Systems, HECC)				
A. B. C. D.		,		
TF CENTRAL MANAGEMENT				
A. Personnel Management B. Financial Control C. Central Services D. Planning				
TF ORGANIZATIONAL PLANNING				

LEAP - TIME AND ACTION CALENDAR

TIME FRAME

TASK	+			
	June 15	September 4	November 22	December 31
TRANSPORTATION (ighways & Aeronautics)				
PUBLIC WELFARE				
		3		
PRIMARY EDUCATION				
				•
NATURAL RESOURCES				
				•
PUBLIC SAFETY				
				•

11 A

TIME FRAME

TASK				
	June 15	September 4	November 22	December 31
TF FLYING SQUAD				
A. B. C.			·	•
D	_		<u> </u>	
E. F.				
G.		•		
		x .		
REPORTS				
A. TF REPORTS B. LEAP REPORT		•		• · · · · · · · · · · · · · · · · · · ·
		*		
		•		

TASK FORCE ASSIGNMENTS

To facilitate the survey of assigned agencies, departments, and commissions, ll Task Forces with specifically assigned areas of responsibility will be organized. For identification, the ll Task Forces are designated....

Department of Administration, Department of Taxation, Planning Agency, as far as related functions are concerned. (Central Management Task Force)

Department of Education

VIII.

Department of Highways & Aeronautics (Transportation Task Force)

Department of Public Welfare

Department of Public Safety

Department of Corrections

Department of Natural Resources

Department of Health

Both College Systems and HECC (Higher Education Task Force)

Flying Squad

Organizational Planning

PUBLIC RELATIONS

IX.

- 1. All public statements by any person involved in any phase of LEAP shall be cleared with the Steering Committee, or its Chairman, before being diseminated, whenever possible. This policy is not intended to be censorship, but merely a coordination of news information which otherwise may appear to be conflicting or incomplete, or may effect adversely the morale in the state service.
- 2. In the case of a prepared press release concerning the activity of a specific Task Force, or a number of specific Task Forces, the following clearances must be obtained: Task Force Leader(s), Department Head, LEAP Chairman, and Governor.

In the case of a prepared press release concerning the activities of LEAP in general, the release must be cleared with the Governor's Office and the LEAP Chairman.

- 3. Any publicity concerning Task Force activities in, or for, certain state departments shall be issued on behalf of the department head. Such releases shall be cleared as outlined in No. 2 above.
- 4. The LEAP Secretary shall be responsible for coordinating publicity and shall obtain the various clearances before a release is made. All releases shall be routed through his office.
- 5. Any person connected with LEAP, if approached by news media, shall avoid statements that concern findings and conclusions of LEAP activities that have not been made public, or that could reflect on the personal performance of individuals.

CONFLICT OF INTEREST

χ.

Every precaution should be taken to eliminate any conflict of interest. Where an assignment of any Task Force member presents such a conflict, the Chairman of LEAP should be informed immediately. In all probability, some shift of work assignments can be made to remedy this situation. This approach offers the most advantageous method of avoiding conflicts.

TASK FORCE GUIDELINES

XI.

The following suggestions may help Task Forces do the most effective evaluation in the allotted time.

- 1. The time available for this study is short, while the areas under evaluation are large. Thus, Task Forces cannot spend excessive time on specific problems such as form designs, layouts, work flow or work assignments unless they result in large potential savings or major improvements. The readily available savings, as well as increased responsiveness, are of prime importance.
- 2. LEAP is primarily concerned with administrative, organizational, and management functions. Technical areas such as curriculum planning, teacher workloads, routing of highways, therapy for mental patients, levels of unemployment benefits, and so forth are not of prime interest. Therefore, avoid recommendations in areas where Task Force members are not qualified to make judgments. If it appears such areas offer particularly fruitful savings, recommend a study by professionally competent experts.
- 3. One useful criterion for questioning an operation is:
 "If we had to levy new taxes to establish this service or function, would we recommend doing so?" If the answer is "no", the service may be a candidate for elimination. Certain activities will be defended on the basis that they are required by law. Often the law can be reinterpreted or changed. Therefore, this reason alone should not block recommendations for change.
- 4. The level or extent of service provided should also be questioned on the basis of cost versus value.
- 5. Identify an activity in terms of desired results as well as in terms of what is actually done. Thinking in terms of desired results may show an activity can be moved, simplified or eliminated.
- 6. In addition to eliminating waste, we should recommend new organization patterns and control systems which will yield continued improvements. In reorganizations, look for structures which will naturally lead to more effective control.

- 7. Suggestions of department personnel provide the largest single source of ideas. Previous studies may also contain worthwhile avenues to explore.
- 8. Overall comparisons of productivity (letters typed per week, square feet cleaned per person, applicants interviewed per week, dollars per kilowatt hour generated, etc.) can provide a basis for comparison with private business, other state agencies or other states. These are also helpful in pinpointing areas of large potential savings.
- 9. Discussions of salaries and compensation in general should be avoided unless correcting inequities is of prime importance in improving efficiency.

XII.

GENERAL SUGGESTIONS

The nature of LEAP places an obligation on every participant to conduct himself in a proper, purposeful manner. The results of our communications, attitude, and conduct must reflect favorably on LEAP, our companies, and the Office of the Governor. Several specific areas for consideration are suggested.

- 1. Working hours while studying a department, our hours should coincide or overlap the department hours. While working in a central office, hours should normally be from 8:00 to 4:30 p.m.
- 2. Manner our manner must be businesslike and directed to the task at hand. We must take care to avoid an autocratic or superior manner.
- 3. Security records, reports, and work papers should all be handled with care. Rooms should not be left open and papers should not be left unprotected. Papers should be secured at the end of each day.

OUTLINE FOR TASK FORCE REPORTS

To provide some degree of standardization in our final report, each Task Force reporting on departmental activities should follow the outline below. As soon as the first actual Task Force report is completed and edited, copies will be distributed as a further guide in report preparation. All report material must be typed, double-spaced regardless of whether it is an initial or final draft.

- 1. Summary of Department Activities (one or two paragraphs)
 - a. Prescribed Function
 - b. Scope of Responsibility
- 2. Present Operating Methods (several paragraphs including an organization chart or illustrations, if needed)
 - a. Organization Pattern
 - b. Statistics Relative to Size (People, budget, income)
 - c. Channels of Command (Up and Down)
 - d. Horizontal Relationships
 - e. System and Procedure
 - f. Geographical Locations
- 3. Brief Statement Appraising Current Operations
 - a. Areas of Strength
 - b. Areas of Weakness
 - c. Efficiency Level
 - d. Pertinent Statistics
- 4. Recommendations for Improvement plus Back-up Data (Illustrate as needed)
 - a. General Introductory Statement
 - b. List Specific Recommendations, Including Substantiating Data and Suggested Action of Implementation

5. Summary of Savings and Costs	(Estimate	d)
	Savings	Costs
Recommendation 1	\$	\$
Recommendation 2	\$	\$
Recommendation 3	\$	
Total	. \$	\$ ••••• •••••••••••••••••••••••••••••••
Net Saving (Or Cost)=		
6. Summary of Improved Responsit	/eness:	
a.		
b.		
c.		
7. Summary Chart of Recommendati	ons.	
a. Recommendations		
b. Action Required	û.	
c. Timing		
d. Estimated Annual Savin	, . gs	
e. Estimated Increase in	Responsive	ness
f. Cost (Specify annual o	ē .	
8. Effect on Interdepartmental R		
(This is primarily a check by the Steering Committee. separate sheet of paper.)	list for	- consideration

DIVISION REVIEW BY		DATE ORGN/UNIT			
	SAT	UNSAT	REMARKS		
A. PLANS AND OBJECTIVES					
1. Have definite plans and objecti	VAS	1.			
been established for the depart	ment 7				
2. Are the plans and objectives of		1			
the department in harmony with					
those of other departments as was with the enterprise as a who	6TT				
3. Has adequate time been allotted	Te:				
those concerned with respect to	· ·				
forward planning and better way	s i	1			
of meeting objectives?		1 1			
4. Is there a clear understanding	of				
objectives as to soundness and practicability?		l j			
5. Is top management entirely in		}			
accord with the department's					
plans and objectives?		1 1			
6. What points should be considered	i	1			
to bring about an improvement in	1				
the plans and objectives of the department?	l				
-					
ORGANIZATIONAL STRUCTURE					
1. Is an organizational chart avail	_				
able and maintained currently?	***				
(If not available, the reviewer					
must prepare an organization chart.)					
2. Is the organization structure					
sound and effective?					
3. Does the organization structure					
reflect the program objectives?					
4. Are the various duties and re-					
sponsibilities delegated properl and defined clearly?	У				
5. Are the lines of authority					
effective from the standpoint of					
control?	1 1				
6. Is there any overlapping or dupl	i-				
cation of functions?					
	,	1			
		•			
	1 1				

Range of the State		SAT	UNSAT	REMARKS
B. OR	GANIZATIONAL STRUCTURE (cont'd)			
7.•	Can any organizational elements or functions be eliminated? Trans-			
8.	ferred to other departments? Can changes be made in the organizational setup to bring about increased coordination of activities?			
9•	Is there a proper balance between the functions assigned to key personnel?			
10.	Is there a lack of coordination or cooperation between the various functions?			
11.	Do the personnel concerned have sufficient understanding of responsibilities and authorities assigned?			
12.	What steps should be taken to increase the effectiveness of the organizational structure?			·
13.	Does the average employee in the department have knowledge and understanding of the organization-			
14.	al structure? Is there provision within the department for regular reviews of the organizational structure? With supervision? With all personnel?			
. PO	LICIES, SYSTEMS AND PROCEDURES			
1.	How are the policies pertaining to industrial relations determined?	~		
2.	Have all policies been up-dated and reduced to writing?			
3.	Do the policies reflect the basic objectives and goals of management? Are there areas for greater improvement?			•
4.	Are the policies positive, clear and understandable?	ļ		
5•	Are the policies made known to the industrial relations department			
6.	personnel? What provisions are set up to insure compliance with established policies?			
		- 1		

	SAT	UNSA
POLICIES, SYSTEMS AND PROCEDURES		
(cont'd)	1	
	ı	
7. What is the policy pertaining to	1	[
the recruitment, selection and	1	1
placement of applicants for em-	1	1
ployment?		ļ
8. Is the function for interviewing		1
and processing applicants for em-	1	ł
ployment entirely centralized?		1
9. Do employment requisitions proper	ł	1
ly reflect the necessary approval.		
by authorized personnel? Within	8)
oh drought rade betaching a fulful		·
wage and salary rate limits?		
10. What is the policy in respect to	(ŀ
promotions, transfers, and terminations?	1 .	,
	}	
11. Are adequate policies set up with		
respect to industrial unrest?		
Collective bargaining? Grievances?		
12. What are the policies pertaining	()	
to group insurance, company pen-	1	
sions, medical service, use of	1 1	
plant cafeteria, safety and	ł	
accident prevention?		
13. Are all employment policies complied with?		
14. Is the employment system meeting		
all current requirements and	1 1	
operating effectively?	1 1	
15. Can the general routine in	1 1	
processing the paper work be	1 1	
improved?		
16. Can improvements be made in the	1 1	~
system to bring about a cost	1 1	
reduction?	- 1	
7. Are all of the various procedures	1 1	
reduced to writing?	1 1	
8. Have adequate controls been estab-	. []	
lished over wage and salary	1.1	
administration?] }	
9. Has sufficient consideration been	1 1	
given to employee training and	1 1	
development?		
0. What is the general condition of	1 1	
the records?	} }	
1. Can any records be eliminated.		
Through integration? As the	1 1	
result of working closer with		
another department?	1 1	

***************************************		SAT	UNSAT
	LICIES, SYSTEMS AND PROCEDURES ont'd)		
22.	Have definite procedures been estab- lished to guide the conduct of each		
23.	and every function? Are the procedures fully complied		
24.	with? What specific procedures require		
25.	immediate study and revision? Check for non-compliance with local, state and federal labor regulations.		
26.	Are adequate methods established for job analysis and evaluation?		
27.	Are there methods and procedures adequate for plant protection?		·
D. DE	PARTMENT PERSONNEL		
1.	Make a complete study of the activities of employees		
2.	Review the working conditions. What improvements are		
3.	recommended? Is the maximum use made of the personnel? If not, what greater		
4.	what activities within the de- partment are in force for the		
	development of personnel for promotion? For executive positions?		
5•	Are new employees for the de- partment given sufficient orientation and training.		
6.	Are industrial relations specialists used?		
7.	What is the morale of the personnel in the department and their attitude toward the company?	·	
	What is the rate of turnover? Are there understudies for		
	supervisory and key jobs? What are your recommendations		
	for the improvement of the de- partment personnel?		
11.	What special comments do you have in regard to the department personnel?		

		SAT	UNSAT	
E.	LAYOUT AND PHYSICAL EQUIPMENT			
	1. Prepare general layout of office space, furniture, and equipment.			
	2. Is the office laid out in a manner to get maximum utilization of space and efficient work areas? What			
	improvement do you suggest?3. Has adequate provision been made for reception and interviews with			
	applicants for employment? 4. What is the general condition of the office furniture and equipment?			
	5. Describe all special equipment and accessories in use (photograph, first aid, hospital, safety, plant			
	protection, etc.) 6. Is the maximum use made of the special equipment and the general office equipment? List types of			
	excess equipment. 7. Is the equipment located for most extensive use?			
	8. Has provision been made for adequate storage space? Current use? Inactive use?			
	9. Are the files reviewed regularly for transfer to storage? Records retention?			
I	O. Can improvements be made in physical equipment?			
F.	OPERATIONS AND METHODS OF CONTROL			
·	1. What consideration has been given to the adequacy, clarity, and	-		
	promptness of management reports? 2. Are adequate methods set up to meet the needs of labor supply from both internal and outside			
	sources? 3. Review the methods established for processing an applicant for employment.			
	4. Is the normal lead time for processing an applicant for			
	employment generally adhered to? 5. What specific activities are set up to handle plant personnel problems?			

		SAT	UNSAT
	ERATIONS AND METHODS OF CONTROL		
(C	ont'd)		
6.	What are the methods pertaining to		
•	the handling of labor relations		
	problems? Collective bargaining		
	and negotiation?		
	What activities are in force re-		
/ •	garding an employee suggestion		
	system? Is the system satisfactory?		
8.	How can the various operations		
•	pertraining to the above functions		
	be improved?		
9.	Are satisfactory controls established		•
, -	over absenteeism, sickness, lateness.		
	etc.		
10.	Are adequate controls established		·
	and maintained over the confiden-		
	tial records?		
11.	If a requirement and a function		
	of the department, what provision		
	is made for plant security		
	clearance of employees? Adherence		
	to government security regulations?		
12.	Is there need for tighter controls		
	over security? Personnel? Security		
	areas?		
13.	Can any operations within the de-		
_	partment be eliminatedsimplified		
	combinedimproved by changing		
•	sequence?		
14.	Are there any bottlenecks? What		
	is being done to eliminate them?		
15.			
	all expenditures?		
16.	Are forecasts established to		
	reflect future trends?		
17.	Do reports give comparison with		
	past periods? With predetermined		·
	objectives?		
18.	Can improvements be made in any		
	of the methods of the department?		
19.	Is there opportunity for a clerical		
	work measurement program? If		
	already established, is it working		
	effectively?		
20.	What clerical cost controls should		
	be established? Expanded?		
21.	What is needed to increase the		
	efficiency of the department?	١ .	

	SAT	UNSAT	REMARKS
OPERATIONS AND METHODS OF CONT	'ROL		
22. What can be done to increas	e the		
quality of the work perform 23. What steps should be taken bring about a reduction in cost of operating the depar	to		
-			
		1.	•
•		1 1	
			•
	i	1	

1. LOCATION OF MAIN OFFICES

Main offices of all major state departments are located in the Capitol Complex, except for Health which is located at the Minneapolis University Campus, and Aeronautics which has its office at the St. Paul Downtown Airport.

2. OFFICE HOURS

Office hours are 8:00 a.m. to 4:30 p.m., with two 15 minute paid coffee breaks, and an unpaid one half hour lunch break. The Governor's office works 9:00 a.m. to 5:00 p.m. without coffee breaks.

There are some minor exceptions to the time schedule.

3. FOOD

Cafeterías which dispense hot noon meals are located in the basements of these buildings: Administration Building, Capitol, Highway Building, Centennial Building, and Capitol Square Building. There is also a cafeteria in the State Office Building.

Outside commercial eating establishments close by are: The Criterion at 739 University Avenue, west of the Capitol; The Holiday Inn, directly behind the Highway Building, southwest of the Capitol; and the St. Paul Capp Towers, at 77 East Ninth Street, five blocks south of the Capitol area. There are, of course, all the clubs and eating establishments of downtown St. Paul nearby.

There are no objections if state employees have drinks at lunch, where they are served.

4. BARBERS

There is a barbershop in the basement of the State Office Building, appointments can be made by telephone, 296-2289.

Some convenient close by downtown barbers are: The Barbers, 302 Skyway Mall, on Wabasha Street, between Fifth and Sixth, one mile south of the Capitol; All Service Barber Shop, 498 Wabasha, 2 blocks south of Interstate 94; Pat's Barber Shop, 24 West Ninth Street, 3 blocks south of Interstate 94.

Guide to Capitol Area Page 2

TELEPHONE

All telephones in the Capitol Complex have the prefix 296. From an inside telephone, only the last four digits should be dialed. To call outside, dial "9" and all seven digits.

The state has a WATS line system for all areas in Minnesota. You can reach a WATS line by dialing "8" and then the area code (if necessary), and the full number. The WATS lines are often busy, and are not available for out-of-state calls.

To many out state government facilities there are direct dial tie-line numbers which are listed in the peach portion of the state directory.

6. MAIL

The state maintains an interoffice mail system for which the manila colored small and large envelopes should be used. Simply write the name, the office, the number, and the building on the envelope. If regular mailing envelopes are used for interoffice mail, the word "INTEROFFICE" should be written in the right upper hand corner.

7. PARKING

The State maintains a number of parking lots in the Capitol Complex. All require parking permits. If you have a parking problem, please contact Barney Uhlig, #6212. The public streets in the Capitol area are patrolled by the St. Paul Police and are not under the jurisdiction of the state.

8. TRANSPORTATION

The state maintains a fleet of cars which can be used by the LEAP staff. However, there is usually a shortage of state cars, so that private vehicles may be used. Reimbursement is ten cents per mile. Arrangements for state cars should be made through Barney Uhlig. Cars can be obtained for specific trips. If a specifically assigned car is desired, more than 1,000 miles per month is the minimum requirement.

9. CAR WASH

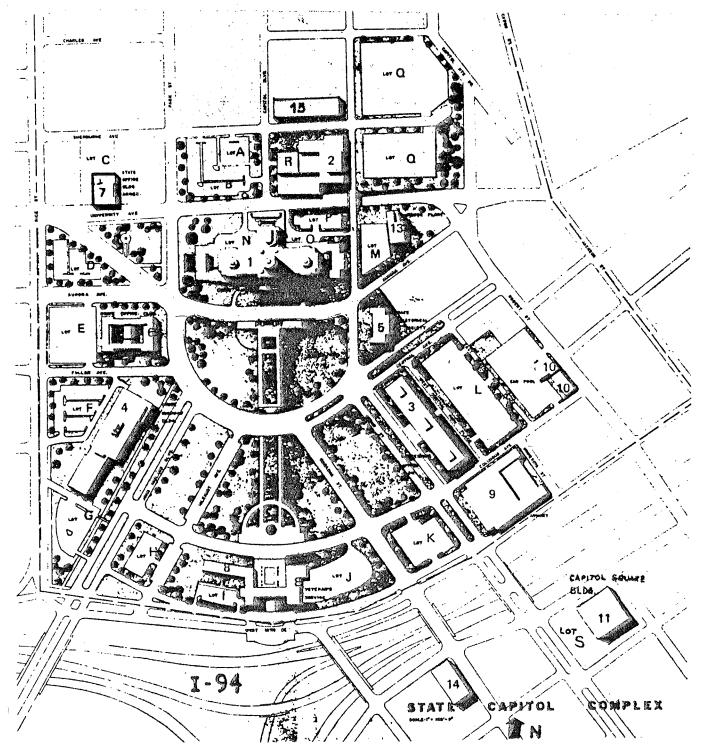
Car washing is available at the Minit Car Wash, 147 West Sixth Street; and Superamerica, 296 East Seventh Street.

BUILDING CODE:

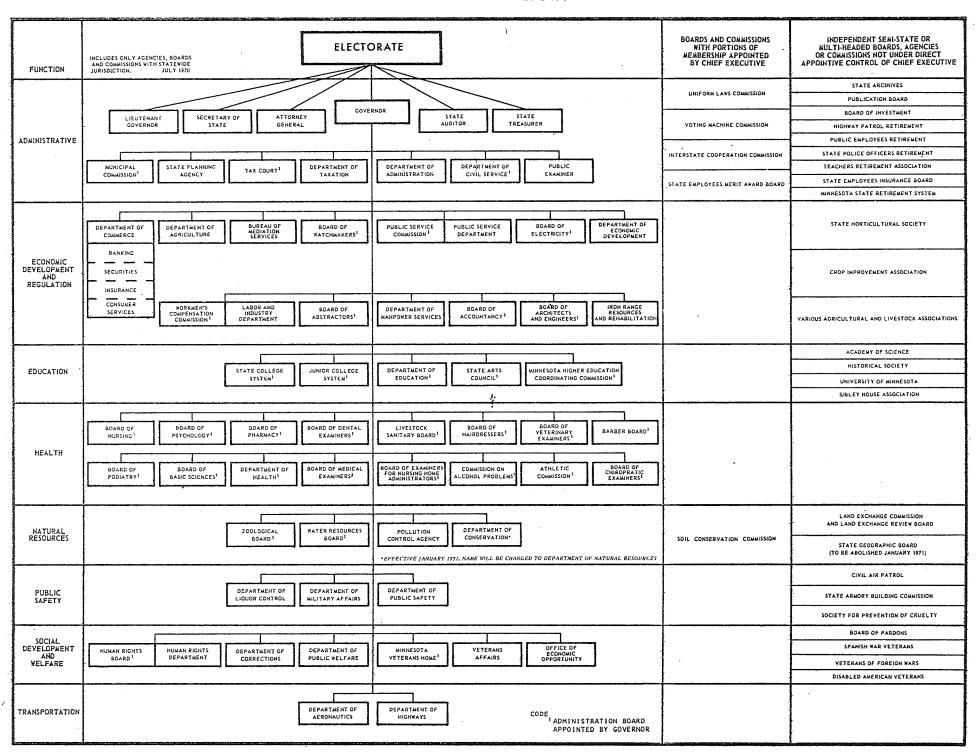
- 1. State Capitol
- 2. State Administration Building
- 3. Centennial Office Building
- 4. Highway Building
- 5. Historical Society Building
- 6. State Office Building
- 7. State Office Building Annex
- 8. Veterans Affairs Building

- 9. Armory
- 10. Car Pool, DNR Annex
- 11. Capitol Square Building
 LEAP HEADQUARTERS
- 13. Power Plant
- 14. 555 Wabasha Office Building
- 15. MEA Building

Parking lots are numbered alphabetically.



ORGANIZATION CHA' EXECUTIVE BRANCH STATE OF MINNESOTA



Fund Number	Fund Name	Fund Description
100	General Fund	The general category consists of revenues deposited in the state treasury for the usual, ordinary, running, and incidental expenses of the state government which may be appropriated by the legislature for any lawful purpose.
200	Restricted Funds	The special revenue category consists of such revenues from specific taxes or other sources deposited in the state treasury, the expenditures of which is limited by the constitution or law for special or dedicated purposes. Unless federal law otherwise provides, all expenditures appropriated from moneys in the state treasury or otherwise from federal sources shall be consolidated within the special revenue category, but each account shall also retain its individual account identity.
400	Federal Funds	The federal category consists of revenues obtained from the Federal Government for purposes described in various agreements
600	Agency Funds	with Federal Agencies. The agency category consists of moneys deposited in the state treasury, which are received, held, and disbursed by the state as a trustee or custodian.
790	Bond Funds	The bond category consists of revenues deposited in the state treasury obtained from the sale of bonds, certificates of indebtedness, or similar obligations and expenditures appropriated from such sources.
800	Trust Funds	The trust category consists of moneys deposited in the state treasury pursuant to the requirements of the constitution providing for four trust funds, and moneys deposited in the state treasury pursuant to the terms of a devise, bequest, deed or gift which limits the use of such moneys.
900	Revolving Funds	The revolving category consists of such revenues deposited in the state treasury and annually appropriated to finance activities of a manufacturing, sale, or service nature and including activities provided with working capital which might involve an element of profit or loss.

GENERAL FUND REVENUE SOURCES

Source	%	Cumulative %
Individual Income Tax	50.1%	50.1%
Sales and Use	21.1%	71.2%
Corporate Income Tax	8.4%	79.6%
Cigarette Tax	4.0%	83,6%
Gross Earnings Tax	3.5%	87.1%
Liquor and Beer Tax	3.0%	90.1%
Institutions - Care of Persons	2.5%	92.6%
Insurance Gross Premium	2.4%	95.0%
	1.5%	96.5%
Miscellaneous	3.5%	100.0%

RESTRICTED FUND REVENUE SOURCES

Source	9/0	Cumulative %
Gasoline Tax	51.6%	51.6%
Motor Vehicle Tax	25.5%	77.1%
Aviation Tax	5.7%	82.8%
Game & Fish Licenses and Fines	2.8%	85.6%
Miscellaneous (Fees, fines, income on investments	s) 14.4%	100.0%

AGENCY FUNDS REVENUE SOURCES

Source	9/0 	Cumulative %
Taxes Redistributed to Local Subdivisions (City, sales tax, bank excise, inheritance, taconite, liquor, cigarette, mobile home, etc.)	15.1%	15.1%
Retirement Contributions	33.6%	49.1%
Object of Private Trust	33.2%	82.3%
Deposits from Civil Divisions	5.0%	87.3%
Immate Deposits	1.1%	88.4%
Income from Investments	11.6%	100.0%

TRUST FUND REVENUE SOURCE

Source	9/3	Cumulative %
Iron Ore Royalties	77.1%	77.1%
Other Income from Trust Fund Lands	12.3%	89.4%
Profit from Sale of Stock	9.6%	99.0%
Miscellaneous	1.0%	100.0%

FEDERAL FUNDS BOND FUNDS AND REVOLVING FUNDS

Federal funds are supported by federal grants-in-aid, Bond funds are supported by transfers from other funds. Revolving funds are supported by changes to other funds for services rendered.

BIENNIAL TOTAL 1972-73

	Department or Agency		General Fund 100	Dedicated Funds 200	Federal Funds 400	Agency Funds 600	Highway Funds 270	Misc. Funds 900	Total	
	Abstractors Board				and the second s		The state of the s		the state of the s	
	Academy of Science		•	1,800					1,800	
	Accounting Board		32,498					105,502		
	Administration			86,500				100,002	86,500	
	Aeronautics		14,277,031	383,790	•			23,701,155	38,361,976	
	Aging Citizens Council			9,958,165	10,435,360			2.5 , 101 , 155	20,393,525	
	Agriculture		Consolidated	into Department	of Welfare				11.0 9 0 7 0 9 0 7 0	
	Alcohol Problem Commission		4,907,012	1,462,400	261,913			14,000	6,645,325	
	Architects & Engineer Board		129,379		*			, - , , , , , ,	129,379	
	Arts Council			305,000					305,000	
	Athletic Commission		360,000	,	593,037	70,500			1,023,537	
	Auditor		38,700					•	38,700	
	Barber Board		1,154,151						1,154,151	
	Basic Sciences Board			100,300					100,300	
	Boundary Commission	,	/n =n-	922 و 54					54,922	
	Capitol Area Arch. Planning Comm.		41,700	4 ,					41,700	
	Civil Air Patrol		90,000						90,000	
	Chiropractors Board		59,530					104,000	163,530	
	Civil Service		1 7/0 000	42,035				•	42,035	
	Commerce		1,762,288						1,762,288	
	Corrections	•	4,189,937	469,024					4,658,961	
	Cosmatology Board		41,957,996	,	1,040,272	9,150	2,039,105	5,905,702	50,952,225	
	Crime Commission			323,300				•	323,300	
	Dentistry Board		82,169		16,559,529				16,641,698	
. ,	Disabled American Veterans		17 000	130,000					130,000	
	Economic Development		17,000		•				17,000	
	Education		3,490,027					296,175	3,786,202	
	Electricity Board		1,130,886,762	21,238,868	100,096,087	304,294			1,252,526,034	
	Employment of Handicapped		72 020	750 و290 و2					2,290,750	
	Great Lakes Commission		73,039	(•	73,039	
	Health		45,000						45,000	
	Higher Educa. Coord. Commission		5,473,941 11,644,739	275,546	18,389,559	50 , 670 🦽	145,371		24,335,087	
	Higher Educa. Facility Authority		. 1190449/39	•	540,290				12,185,130	
	Highway Patrol Retirement		900,000					96,196	96,196	
	Highways		900,000		400 000 444				900,000	
	Historical Society		3,267,181		199,008,641	•	313,959,346		512,967,987	
	Horticulture Society		17,500		426,549			1,202,106	4,895,836	
	Human Rights		580,755	1				61,210	78,710	
	Indian Affairs		· · · · · · · · · · · · · · · · · · ·	1	32,700			•	6 13 ,455	
			96,400		17,282	5 , 739		~ ↓	119,421	
•	•								**/9461	

BIENNIAL TOTAL 1972-73

Department or Agency	General Fund 100	Dedicated Funds 200	Federa 1 Funds 400	Agency Funds 600	Highway Funds 270	Misc. Funds 900	Total	Game & Fish Funds 236
Township to the	170 /0/		erregionogijas entipopogijas izgrganerom planentijas opportunoje ventrom difficultivativa en	Фээр Xilon Xid на Дона Лон (Amadam Ama XII an Amadam Amadam Amadam Amadam Amadam Amadam Amadam Amadam Amadam A	derenderen menderen dem administra en deren delen et der en deren delen en de en de en de en de en de en de en	terio de mermo contintinta de la continua de la co	amening the state of the state	tamagine jade aline kang bilang bilang mendengan kang ang di dan mengang palang bilang
Investment Board	472,4 94.	1,493,223					472,494	
Iron Range Resources Commission	40.060.104						1,493,223	
Junior College Board	48,869,134		2,028,388	359,930		6,716,442	57,973,894	
Labor and Industry	4,372,062	51,648		2,115,360		2,843,645	9,382,715	
Law Examiners Board	544 047	130,500					130,500	
Liquor Control	823,927						823,927	
Livestock Sanitary Board	1,852,001	1,000					1,853,001	
Manpower Services (450)	0/4 500	•	38,278,498			•	38,278,498	
Mediation Services	968,200						968,200	
Medical Examiners	100,000	224,000		;			324,000	
Military Affairs	4,229,290		1,451,113				5,680,403	•
Minn. State Retirement System				905,327			905,327	٠.
Municipal Commission	139,730		4				139,730	
Natural Resources	28,506,454	974,976	261,278	3,000			46,816,455	←17,070,747 *
Nursing Board	250,000	513,589					763,589	•
Nursing Home Admin. Board	111,704						111,704	•
Office Economic Opportunity	Consolidated in	to the Departmen	nt of Public W	elfare				
Optometry Board		36,000					36,000	
Pharmacy Board		210,228					210,228	
Planning Agency	11,334,151		1,833,801	257,500			13,425,452	
Podiatry Board		5,400					5,400	
Pollution Control Agency	2,576,918		1,189,385				3,766,303	
Psychologists Board		7,650					7,650	
"blic Defender	415,117						415,117	
blic Examiner	1,006,495					1,756,543	2,763,038	
Public Safety	4,933,328	2,305,278	5,813,848		39,854,455	, ,	52,906,909	
Public Service	8,033,997	1,582,223	45,000		, ,		9,661,220	
Sibley House	22,000		,			29,913	51,913	
Spanish American War Vets	4,480					,	4,430	
State College Board	118,013,300		4,492,000				122,505,300	
Taxation	23,085,774						23,085,744	
Teacher's Retirement Assn.	, ,	٠		1,301,315	A STATE OF THE STA		1,301,315	
Veterans Affairs	2,537,669			-,,,,,		5,632	2,543,301	
Veterinary Examiners Board	, , , , , , , , , , , , , , , , , , , ,	17,000				J, 0J Z	17,000	
Veterans Foreign Wars	18,500	,					18,500	
Veterans Home	2,866,500						2,866,500	
Water Resources	100,060						100,060	
Watchmakers Board		18,765	1				18,765	
	•	20,700	•				10,705	

BIENNIAL TOTAL 1972-73

Department or Agency		General Fund 100	Dedicated Funds 200	Federa l Funds 400	Agency Funds 600	llighway Funds 270	Misc. Funds 900	Total	Game & Fish Fund 236
Zoological Board Secretary of State University of Minnesota		294,947,192 150,837 578,001 241,926,636		454,654,060	502,715		465,350	750,569,317 150,837 578,001 542,992,136	
Other 301,065,500* Shared Revenues		629,272,537						629,272,537	* Included in Total
Total	andrákusákusákus - előnen és erektérültető töttössát kérköltéssékusákusákusákusákusákusák	2,658,093,223	44,693,380	857,448,591	5,885,500	355,998,277	43,303,594 ⁻	4,283,559,333	17,070,747

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FUNCTION COSTS BY SOURCE OF FUNDS

1972-73 Biennium

	General 100	Dedicated 200	Federal 400	Agency 600	Revolving 900	Highway 270	Misc.	U. of Minn. Other State	U. of Minn. Other All- sources	Total
Administration	38,397,090	455 , 997	924,605	2,067,930	23,525,805	4,968,230	Mariandikeen (Pri-mille toppiining) is inimangineen val ^a nno <u>kun ma</u> nnoy ylano		deriteratura establica est	70,339,657
Public Safety	8,034,076	591,555	5,003,129	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	41,327	28,076,197	140,000			
Transportation	360,101	9,143,397	196,140,758		1,1,527	256,410,657	140,000			41,850,284
Welfare/Social Scrvices	255,599,035	12,894	485,426,833	400,331	6,311,251	2,039,105				462,054,913
Natural Resources	20,310,040	15,069,468	1,524,375	10,602	0,011,251	2,057,105				749,789,449
Health	79,530,496	2,110,484	22,425,936	150,109	60,824	145,371				36,914,485 104,423,223
Economic Development	13,204,312	1,852,188	158,229	, -	310,175	210,072				15,524,902
Education	1,504,377,391	31,516,342	87,282,435	449,405	,	34,546	7,426,564	98,176,800	202,888,700	
Local Government	642,049,602	264,064	21,823,779	275,500	1,762,184		7,420,504	70,170,000	202,000,700	1,932,152,183
Consumer Profection	7,960,196	6,417,409	184,544	,		513,663				666,157,129
Manpower Services	8,084,696	19,368	55,549,725	2,115,360	2,843,645	313,003				15,075,812 68,612,854
General Support	25,714,182	3,020,965	11,212,043	492,214	232,282	58,216,595	190,102			99,078,383
Tota1	2,603,621,217	70,474,131	887,656,391	5,943,451	35,087,493	350,404,364	7,720,666	98,176,800	202,888,700	4,261,973,214
General Support Total		3,020,965	11,212,043	492,214	232,282		The state of the s	98,176,800	202,888,700	99,078,38

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Remarks by Jim Pederson for LEAP Orientation Session

June 15, 1972

In an attempt to briefly and concisely describe the operations of the Office of the Governor, it would be easy to spend a great deal of time discussing the various functions which are typical of the Office of Governor for any state in the Union. It would also be easy to go into great detail on any of the major functions of the Office of Governor. To avoid that temptation, I would refer you to one of the best and most concise statements on the subject of the Office of Governor, a very brief introductory statement prepared by Mr. Ray Lappegaard, then a member of Stanton Associates, Inc., in 1964. (Copies available at the LEAP Office).

For a somewhat more detailed description of the functions of the Governor's Office as divided into the following major categories, I would commend to your attention two pages of a report prepared in December of 1970 for then Governor-elect Anderson, entitled, "General Functions of a Governor's Office." (Copies available at the LEAP Office).

Outline of Organization and Operation of the Office of Governor Wendell R. Anderson

Since no two governors are sufficiently alike to compare their mode of operation as it relates to their office, it is somewhat fruitless to compare either with other Minnesota governors or governors of other states. Suffice it to say that in the case of Governor Anderson, he is a strong believer in broad delegation of both power and responsibility to department heads and to staff. He makes every effort to keep to a minimum the number of decisions for which he must make a final judgment, although I should hasten to point out that he insists on being kept informed on decisions for which he must hold ultimate responsibility. His personal staff could perhaps be described as the pyramid type with the Executive Secretary bearing the heaviest responsibility for the overall management of the office of the Governor, and as the man closest to the Governor in terms of the management of state government. The Administrative Assistant to the Governor maintains a close working relationship directly with the Governor and with the Executive Secretary.

In addition to the two positions already mentioned, there are ten members of his administrative staff with the title of "Staff Assistant". While all might fit the category of being called "generalists", they have varying degrees of specialization, depending upon the areas of responsibility to which they are assigned. That part of their duties called "liaison" means, in the simplest terms, that they are eyes and ears for the Governor with the departments to which they are assigned. In a limited way, they are also spokesmen for the Governor in conveying defined policy decisions and recommendations for implementation or administration to the respective departments. However, it must be emphasized that in no way are they to be interpreted as intermediaries when a department head needs or desires to talk directly with the Governor. In fact, their role is to make sure that such direct access is available when needed.

Internal Support Staff

The Governor and the Executive Secretary have private secretaries who are in effect, in addition to their secretarial duties, administrative assistants and their jobs are comparable to a private secretary or administrative assistant in the corporate world.

The secretary to the Administrative Assistant could be similarly described, with the exception that she also serves as secretary to one of the other staff assistants whose liaison and administrative responsibilities closely dovetail with those of the Administrative Assistant.

The rest of the administrative staff have one secretary assigned to either two or three staff members, depending on the work load.

Scope of Average Daily Routine Work Load

During the 1971 Legislative Session, between 550 and 700 pieces of correspondence, including magazines and bulletins, were received daily by the Governor's Office. Approximately 400 required some action by a staff person. During the same period of time, the average daily number of telephone calls ranged from 450 to 600 calls. This was roughly a tripling of correspondence and telephone communications as compared to a comparable time in the previous administration. For an even more dramatic example of how this phase of work in the Governor's Office has increased, you may wish to compare a study done in Governor Rolvaag's Office in 1964 and available from the Department of Administration.

At the present time, the mail volume is averaging 300 to 400 pieces of mail per day, of which 150 to 200 require some action by a staff member. Incoming telephone calls are now averaging 350 to 375 per day. While the task of answering letters and phone calls and taking appropriate action is not evenly divided, it can readily be seen that, if the administrative staff did nothing more than handle this work load, it would indeed be a reasonably heavy load in itself.

Traditional Problems Inherent In Program And Budget Development Processes

No Governor in Minnesota history has had the opportunity, working exclusively with his own appointees, to develop his own programs, including the budget, devoid of the possibility that he will be turned out of office and that a successor will reap the benefits or liabilities of his program and budget planning. This is so because until 1962 the Governor's term was for two years and until Governor Wendell R. Anderson took office major department heads were not co-terminous with the Governor. For that reason, Governor Anderson will be the state's first Chief Executive to be able to present to the Legislature in 1973 programs, plans and a budget for which he can truly claim major responsibility. Even multi-term governors in the past were faced with the necessity of working with department heads who were appointed by their predecessors, and in addition they faced the possibility of not remaining in office during the legislative session for which their programs and budgets had been prepared.

Every incoming governor, no matter how knowledgeable and politically adroit, is to a large extent at the mercy of decisions and decision-makers of his predecessors.

In 1970, immediately after the election, when we began working with the Budget Division and Governor LeVander's department heads, the relationships were cordial but there was not a commonality of interests between the department heads and the Governor's representatives who worked in the program and budget development areas. Fortunately for any incoming governor, he does have the Budget Division to rely on and they are most expert in pointing out budgetary pitfalls in the documents presented by the agencies and departments.

Cognizant of these shortcomings in the traditional system, Governor Anderson was determined that his presentations, including the budget, to the 1973 legislative session would be prepared in a more prudent and systematic fashion. For example, in order to make intelligent decisions regarding the budget, an intensive department by department Activity Analysis was ordered by the Governor, and designed and carried out by the Department of Administration's Budget Division with the continual assistance of the Governor's office. The first phase of that Activity Analysis has been completed and the preliminary summary will be made available to you shortly. Limited copies are now available in the LEAP office. This preliminary summary, together with the nearly 12,000 pages of raw data (also in the LEAP office) comprise what we consider to be one of the most valuable single tools ever developed to adequately assess budgetary requests. It permits state government, for the first time, to intelligently use the budget as a tool to directly evaluate and effect programatic change.

The Activity Analysis project will be continued, refined, and expanded as a tool to pinpoint management problems and to identify those areas of the budget where possible coordination, combination, or elimination may be feasible. The extent to which the tool serves its intended purpose remains to be seen. We are optimistic about our ability to use this tool effectively.

Program Development

Every administration has had some type of selected program development project. In an effort to systematize as well as make more efficient program development, Governor Anderson has created an office of Program Development and has it as a part of his personal staff. Working in consort with the State Planning Agency, the Department of Administration, and indeed all departments whose objective is program and service as opposed to technical government management systems, this Program Development unit will concentrate its efforts on coordinating existing and proposed programs in the area of human services. This unit is being made possible on an experimental basis with funds from H.E.W.

Obviously, traditional program development in other areas will be carried on simultaneously with the more formalized program development referred to above.

Relationship Of The Governor's Office With The Legislature

Historically, with a few exceptions, governors who have been most successful in the development of new needed programs, and indeed in serving effectively as Chief Executive, have been those who have been a part of, or close to the legislative branch of government. Governor Anderson's 12 years in the Minnesota Legislature have been of immense benefit to him in dealing with the Legislature, which was very closely divided but controlled by the Republican Party caucus. Any governor must be able to deal on a man to man basis with not only legislative leaders, but with individual legislators. That task is somewhat easier and generally the result more productive when the executive and legislative branches of government are controlled by the same political party. Any Chief Executive who has no ability to compromise is not likely to fare well with the legislature. In most cases, programs advocated and aggressively supported by a Governor rarely emerge from the Legislature in the form initially suggested. Conflicting interests both inside and outside of the legislative halls generally require some modification of the Governor's recommendations if the program is to survive at the hands of the Legislature.

All of Governor Anderson's administrative staff were actively involved in supporting his legislative programs, with the liaison staff maintaining day to day contact with key legislators of both parties who sponsored the bills in which the Governor had a particular interest. In the final analysis, however, the chief communicator between the office of the Governor and the legislative leaders was the Governor's Executive Secretary. Close behind the Governor's Executive Secretary in the matter of taxes was the Governor's Staff Assistant who dealt almost primarily with the tax and school aid questions. The formal liaison responsibilities between the legislative and the executive branches were divided, with the Governor's Executive Secretary bearing the chief responsibility for liaison with the Senate, and his Administrative Assistant with the House.

Special Responsibilities In The Governor's Office When The Legislature Is In Session

In addition to monitoring the progress of the program in which the Governor may have a special interest, the legislative process requires that the Governor's Office, with the assistance of the Attorney General, scrutinize and review all legislation passed by the Legislature before the final act in the law-making process is completed; namely, the approval or disapproval by the Governor. With roughly one thousand pieces of legislation being enacted per legislative session, this additional responsibility becomes immense. Each bill, upon its enactment by the legislature, is recorded when received in the Governor's Office, the Attorney General examines it for possible legal defects, and the Governor's staff examines it for the purpose of advising the Governor as to the nature of the legislation and whether or not the bill itself or any portions thereof may be unacceptable to him. All of this must be completed within three days after receipt of the bill by the Governor's Office, except for those pieces of legislation passed immediate to the adjournment sine die of the Legislature, in which case the Governor has 14 days in which to make his decision on approving or disapproving legislation.

During the time that the Legislature is in session, there is a constant flow of legislative visitors to the Governor's office either soliciting his support or urging his opposition to legislation then pending. The number of manhours consumed by this interaction between the executive and legislative branches of government is enormous. Indeed, it is almost impossible for the Governor to perform anything but the most essential and critical business except that related to the legislative program during the time the Legislature is in session.

In concluding, it should be obvious that a modern day Governor, with his diverse responsibilities, has a workload that is impossible for any one person to carry without a dedicated and knowledgeable coterie of assistants, beginning with his personal staff but including department heads and their chief aids. It is into this situation that we welcome the time and talents of the loaned executives from the private sector. We believe your contributions will make state government more responsive, more effective, and certainly we hope more efficient. At the same time, we believe there will be a much higher level of understanding of the complexities of state government by the business community than would be the case if there were no Loaned Executive Action Program. We look forward to the results of your work, and we pledge the complete cooperation of the Governor's Office, and indeed the entire executive branch of Minnesota's government.

STATE PLANNING IN MINNESOTA

REMARKS BY GÉRALD CHRISTENSON STATE PLANNING DIRECTOR

AT ORIENTATION FOR LEAP EXECUTIVES

JUNE 16, 1972

I. INTRODUCTION TO STATE PLANNING IN MINNESOTA

A. Why state planning?

The mission of state planning is to contribute to improved decision making in state government. This mission is to be accomplished in a number of ways:

- (1) by stimulating a policy, rather than a programmatic approach to issues, with explicit statements of goals to be achieved, clientele to be served, and evaluation of alternative programs;
- (2) through providing information to planners or decision makers in state agencies, the legislature, or local units of government;
- (3) through assisting agencies of state, regional and local government in establishing an effective planning organization and process; and
- (4)—assisting the Governor and the Legislature in understanding the nature of the problems that confront them; identifying the alternative options available to them; and providing an analysis of the consequences of these alternatives.
- B. The Importance of Effective Public Decision Making
 Several influences are challenging the capacity of governments to make effective public decisions:
 - (1) The increased responsibilities of government in the 1970's.
 - (2) The complex nature of public policy decisions.
 - (3) The greater public awareness of problems, and the insistence on improved accountability by government in solving those problems.

II. EVOLUTION OF STATE PLANNING

- A. The Development of State Planning in the United States
 - (1) Antecedence to present State Planning Agencies:
 - 933: Establishment of the National Planning Board to stimulate and coordinate state planning programs to achieve public works planning, development of natural resources and industrial development.
 - 1934: Creation of the Minnesota State Planning Board.
 Although the Board appointed by the Governor,
 did not obtain legislative authorization, it
 did engage in a program of state economic
 development planning.
 - 1954: Amendment to the Housing Act of 1949 providing funds to states for community planning assistance. Responsibility in Minnesota state government was assigned to the Department of Business Research and Development (in 1953 this responsibility was reassigned to the successor agency, the Department of Business Development).
 - 1959: The Housing Act of 1949 amended to provide for federal funds to support state planning programs.
 - (2) Factors leading to the development of State Planning among the states:

In 1960, 31 states had no formal statewide planning program. However, by 1966 only four states had not established such a program.

Some of the important factors leading to this development include:

- (a) the planning assistance programs of the Department of Housing and Urban Development;
- (b) the increased expenditures by government and the increased complexity of state programs;
- (c) increased concern by constituent groups with effective allocation and utilization of public funds;
- (d) increased interest among Governors in strong planning and budgeting as tools for management
- (e) the state plan requirements of many federal grantin-aid programs.
- (f) encouragement of many national organizations, such as the American Institute of Planners, the Council of State Governments, and the National Governors' Conference.

III. THE MINNESOTA STATE PLANNING AGENCY TODAY:

- A. <u>Evolution</u>: Recommendations for a State Planning Agency were considered by the 1961 and 1963 legislative session. In 1965 the State Planning Act was enacted establishing the State Planning Agency. In 1967, the Act was amended to establish an Office of Local and Urban Affairs. In 1969 the Act was amended to create an Interdepartmental Transportation Task Force and an Urban Affairs Council.
- B. Relationship to the Governor, the Legislature, and other State Agencies:
 - (1) The State Planning Act provides that the Governor is

the State Planning Officer and is thus the head of the State Planning Agency. The State Planning Director and the Agency have only powers delegated to them by the Governor. The Agency views its primary task as that of assisting the Governor in his role as Chief Executive.

- (2) The Planning Agency provides information and the result of its special studies and analyses to the Legislature and contributes to legislative decision processes whenever possible.
- (3) The State Planning Agency views as one of its primary tasks assisting agencies of state government in establishing an effective planning organization and process.

C. Organization and Personnel

The State Planning Director is appointed by the Governor and serves at his pleasure. With only a few exceptions, the remainder of the State Planning Agency staff are in the classified service.

The major units within the State Planning Agency are:

The Office of Local and Urban Affairs
Comprehensive Health Planning
Environmental Planning
Human Resources Planning
Transportation Planning
Intergovernmental Planning
Drug Abuse Planning

The Planning Agency has attracted and acquired a competent and professional staff with background and experience in economics, research, political science, health, transportation, education and environment.

IV. SOURCES OF FINANCIAL SUPPORT

A. Appropriations from the State Legislature:

For fiscal years 1972-73, the State Planning Agency was appropriated \$1,301,000 for state planning purposes; \$1,474,000 for Drug Abuse grants and planning; \$150,000 for grants to regional development commissions; and \$9,750,000 for grants to local units of government for park and open space purposes.

B. Federal Grants-in-Aid

The State Planning Agency receives a number of federal grants-in-aid for supporting specific planning programs. For fiscal year 1973 the State Planning Agency will receive approximately \$865,000 from the Department of Housing and Urban Development. In addition, it will receive approximately \$160,000 from the Department of Health, Education and Welfare for comprehensive health planning; \$359,000 from the Department of Health, Education and Welfare for Developmental Disabilities planning and grants; \$43,000 from the Department of Transportation for participating in the National Transportation Needs Study; and \$59,000 from the National Science Foundation for supporting the Council of Economic Advisers.

V. CURRENT WORK PROGRAM

A. Activity Structure and Special Studies:

Attached is a copy of the State Planning Agency activity structure which indicates the major responsibilities of the Planning Agency. There are a number of special studies which the State Planning Agency has currently in progress. A list of these studies is also attached. These studies are a portion of the fiscal year 1972 work program. The fiscal year 1973 work program is currently being developed and a work program guide will be available soon.

VI. CURRENT MAJOR ISSUES OF IMPORTANCE TO THE STATE PLANNING AGENCY

- A. <u>Functional Planning</u>: The extent to which the State Planning Agency assumes responsibility for functional planning (health, transportation, drug abuse, developmental disabilities) due to the inappropriateness of the organization of major state agencies to adequately handle these planning tasks.
- B. Governor's Management Needs: The realization that the Governor, as Chief Executive, should be entitled to a strong effective management agency; an agency solely devoted to improved management and decision making. At present, the agencies that contribute to improved general management decision making (primarily the State Planning Agency, the Department of Administration, and the Department of Civil Service) are all significantly involved in other administrative tasks and grant programs. It is the recommendation of the State Planning Agency that serious consideration be given to exploring the desirability and feasibility of an Office of Executive Management.

С. Assistance to Regional and Local Government: State Planning Agency, through its Office of Local and Urban Affairs, provides assistance, both technical and financial, to local and regional units of government enabling them to improve their planning and management processes. Although an important and vital responsibility of state government, these tasks should perhaps not be considered as state planning. The task of providing the necessary assistance and guidance to local and regional government is one which this agency feels should be assigned to the departmental level. The State Planning Agency has, in the past, recommended the establishment of a Department of Community Development. Such a department would enable state government to significantly strengthen its capability in providing and to local and regional government. It would also enable the State Planning Agency to devote much more of its time and resources to the important tasks of state development, issue analysis, and development of a planning information base.

PROCEAU	i .	•			
PROGRAM	SUB-PROGRAM	ACTIVITY			
	(A. STATE POLICY DEVELOPMENT	(STATE DEVELOPMENT PLANNING (ISSUE ANALYSIS (STATE/LOCAL/REGIONAL/POLICY DEVELOPMENT			
I. POLICY PLANNING AND IMPLEMENTATION	(B. FUNCTIONAL AREA PLANNING ()	(COMPREHENSIVE HEALTH PLANNING (DEVELOPMENTAL DISABILITIES PLANNING (STATE TRANSPORTATION PLANNING HUMAN RESOURCES PLANNING (DRUG ABUSE PLANNING (STATE ENVIRONMENTAL PLANNING			
	(C. IMPLEMENTATION GRANTS	(NATURAL RESOURCES/LAWCON GRANT ADMIN. (NATURAL RESOURCES GRANTS (DETOXIFICATION CENTER GRANTS			
II. PLANNING MANAGEMENT &	(D. PROGRAM REVIEW & COORDINATION ()	(FEDERAL AID REVIEW (STATE PROGRAM REVIEW (PLANNING, ORGANIZATION AND MANPOWER DEVEL			
COORDINATION	(((E. PLANNING & TECHNICAL ASSISTANCE	(PLANNING INFORMATION BASE (LOCAL/REGIONAL TRAINING ASSISTANCE (LOCAL/REGIONAL PLANNING GRANTS (LOCAL/REGIONAL PLANNING GRANTS ADMINISTRATION			
		(LOCAL/REGIONAL TECHNICAL ASSISTANCE			

III. GENERAL ADMINISTRATION

TITLE

Public Transit Study in Outstate Minnesota

Health Manpower Education and Training

Health Delivery Systems and Manpower Needs

Developmental Disabilities
Management Information
System

Development of a Computerized Technique for the Planning and Design of State Recreational Facilities

Environmental Decision-Making Project

Land Use Planning Project

PURPOSE

To assess the public transit needs within and between cities and towns in outstate Minnesota and recommend a state transit funding policy to help provide the service. The study results will also be a major input to the 1974 National Transportation Needs Study.

A study of all allied health manpower education and training programs in the state; the planning and policy development process utilized by each to determine how allied health manpower training programs are instituted; presentation of alternatives regarding a health manpower planning system for the state.

A macro econometric model is being developed in three parts: a) A population-health service demand module; 2) The delivery system; 3) Health manpower supply module. The intent is to make predictions of health manpower needs based on alternative health delivery systems being developed. The initial predictions will be based on 4 alternatives: Status quo projected till 1980, HMO/capitation experiment, comprehensive health insurance, comprehensive health insurance with coinsurance.

The development of the basic design of a Management Information System for Developmental Disabilities in order for comprehensive planning to take place, and in order to identify those individuals not served and/or poorly served by the system.

This two-phase project proposal by the University of Minnesota's Department of Landscape Architecture is intended to develop a basic application of the Minnesota Land Management Information System Study to the master planning of recreational facilities. The first phase is research-oriented and will develop techniques, procedures, criteria, and computer methods for analyzing site potentials. The second phase will apply this technology to actual sites and will be used to generate plans.

A special study project to analyze potential environmental decision-making systems. The objective is to recommend alternative institutional arrangements to enable Minnesota state government to better address present and future economic development issues in the context of environmental quality.

An inquiry into both short-term and long-range state land use planning. The objective is to recommend legislative action on critical land use issues for the 1973 session of the state legislature, and to outline a potentially feasible long-range land use planning program for Minnesota.

TITLE

Power Generation Siting Project

Southern Minnesota Rivers Basin Assessment

Minnesota Trade Center Analysis

Regional Development Research

State Local Fiscal Policy Research

Regional Tax Base Sharing

PURPOSE

An issue analysis case study in environmental decision-making centering on power generation facility siting. The objective of the study is to explore the variable in power plant siting issues in Minnesota and to recoment alternative state government postures relative to the issues of power plant siting, transmission facilities, and power generation regulation.

A sub-state regional water and related land resource planning assessment. The objective of the project is to digest all relevant water and related land resource information and recommend a framework planning format for the region.

To reclassify all trade centers in Minnesota according to criteria established in the original Upper Midwest Economic Study. The classification used in that study will be examined for current validity and the changes between designations in 1960 and 1970 designations will be examined in terms of changes in population and economic activity and related growth factors.

To examine the status of regional development commissions in Minnesota, review their relationships within the intergovernmental system, and suggest ways in which more effective utilization can be made of commissions by state and federal agencies and ways in which a more effective process for regional development commissions can be structured. The study will also assist in examining the potential for the decentralization of state agencies and the relationship between state agencies and regional development commissions.

To provide statistical and analytical techniques for analyzing state local fiscal policy recommendations, especially in the context of existing state aid distribution formulas and the need to revise formulas to meet major fiscal policy objectives. This contract will also help in determining which major variables affect local expenditures and how data on these variables can be used in distribution and tax sharing formulas.

To analyze and evaluate the revenue and redistribution effects of regional tax base sharing plans on local governments within the regions in non-metropolitan Minnesota. A method for analyzing the impact of tax base sharing proposals will be developed and utilized in evaluating a number of sharing possibilities so that the possible impact on tax base sharing on regions in non-metropolitan Minnesota can be evaluated as a policy tool.

TITLE

Neveloping Regional Action Agendas in Context of 1985 Land Use and Settlement Report.

PURPOSE

This Special Study will utilize the policy perspective of the 1985 Land Use and Settlement Report in examining the problems of two regions in the state and developing proposed action agendas for regional development commissions. These recommendations will serve as a basis for testing the relationship between regional actions and state policy requirements and will provide ways in which to further evaluate linkages between regional development commissions and state government.

MINNESOTA STATE PLANNING AGENCY

