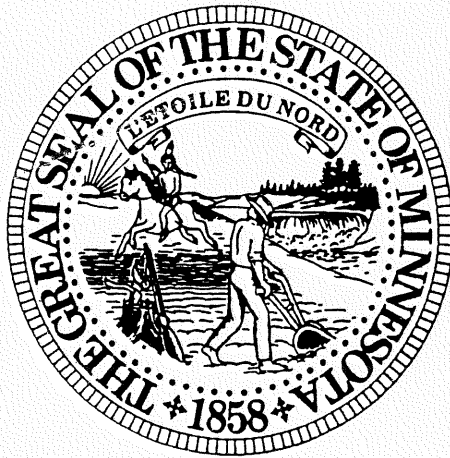




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**ATTORNEY GENERAL'S REPORT
ON THE
UNAUTHORIZED USE OF REP. ALAN WELLE'S
STATE TELEPHONE ACCESS CODE**

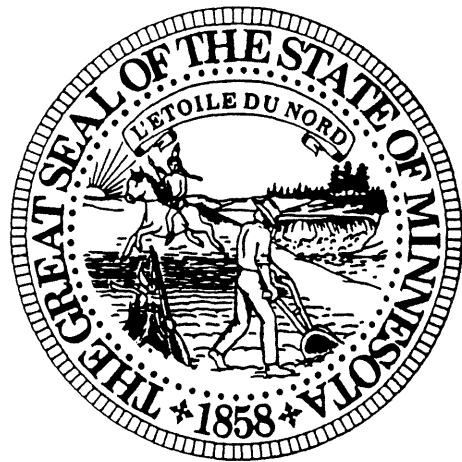


**State of Minnesota
Office of the Attorney General
Hubert H. Humphrey III**

June 7, 1993

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ON THE
UNAUTHORIZED USE OF REP. ALAN WELLE'S
STATE TELEPHONE ACCESS CODE**



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**State of Minnesota
Office of the Attorney General
Hubert H. Humphrey III**

June 7, 1993

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EXECUTIVE SUMMARY

Overview

The purpose of the Attorney General's investigation was to discover any misconduct by State employees and officials relating to the \$90,000 in fraudulent calls, to review civil liability issues and the factual basis for recovery of the funds, and to make recommendations to prevent abuse and fraud in the future. The Ramsey County Attorney's Office has jurisdiction over criminal matters arising out of the Welle access code fraud and, consequently, this report does not address the issue of criminal liability.

The report shows that the House of Representatives phone system was irresponsibly managed and ripe for abuse and fraud. The leadership and the entire Legislature's failure to adopt guidelines and their history of acquiescence in the unauthorized use of access codes by legislators and their families was a powder keg with a very short fuse. Rep. Alan Welle lit the match that caused an explosion in phone fraud, costing Minnesota taxpayers over \$90,000. He must bear ultimate and principal responsibility. Others also contributed to the extent of the fraud, and their actions must be considered for determining civil liability and preventing future abuse and fraud.

The Director of Administrative Services and the Department of Administration could and should have prevented the fraud and blown the whistle much sooner to greatly minimize the cost to taxpayers. They are at fault for failing to purchase and design a phone system that protects the State's interest, failing to seek counsel from the Attorney General or legal counsel before paying the fraudulent phone billings and failing to report the fraud to a law enforcement agency. US WEST and MCI were in a position to detect the toll fraud at a much earlier date, but failed to aggressively implement fraud control and detection systems. Both US WEST and MCI now attempt to hide behind their fine-print contracts, and argue that statutes allow the industry to profit from fraud it could have prevented. Finally, because of Welle's concealment of the original source of the calls, and the decision by House staff, Welle and the Department of Administration to pay the fraudulent phone bills, the State's ability to recover taxpayer funds has been substantially compromised.

Summary

On November 14, 1991, the State's long distance phone system for incoming calls ("INWATS") began to overload from a torrent of fraudulent calls. Barely two months after the theft of a confidential phone access code from a Department of Natural Resources office led to \$56,000 in fraudulent calls, the State was once again the victim of massive toll fraud. This time, it soon became clear, the source of the fraud was the House of Representatives -- and the loss would ultimately exceed \$90,000.

The phone system overload was detected by the Department of Administration, Network Services unit, which negotiates telecommunications contracts with companies such as US WEST and MCI, and administers the State's phone system. Network Services Manager Bonnie Plummer called House of Representatives Administrative Services Director David Kienitz on the morning of November 21, 1991, just after confirming that the problem access code belonged to the House. Kienitz needed only a glance at the House's most recent itemized phone bill to identify House Majority Leader-Elect Alan Welle -- who would be Kienitz' boss when he assumed office -- as the member whose access card had apparently been stolen. Kienitz contacted Welle almost immediately, and, during the next month, the two of them made most of the decisions about how the State should react to the toll fraud. During this time, House Speaker-Designate Dee Long was informed that there was a problem with what was described to her as a "stolen" access code and that there was an investigation into the matter. However, Long was not informed that it was Welle's code until two months later after she was officially named House Speaker and she had no involvement in the decision to pay the bill.

Welle and Kienitz made the most important decision -- to pay the October and November phone bill -- with inadequate input from disinterested outside parties, or even other members of the House. At no time did either person -- or anyone else, for that matter -- consult an attorney to advise them about the State's legal liability for the phone bill, report the matter to law enforcement officials, or bring other members of the House into the decision. Instead, they relied primarily on the MCI investigators' assurances that the State was liable. The failure to bring some disinterested party into the process has cast a shadow over the decision to pay the bill. At the very least, an objective adviser would have been likely to tell Welle that he should not participate in the decision making at all, since he might have some liability for the loss.

Welle and Kienitz both say that they thought their reliance on the MCI representatives was reasonable -- that they believed the State had to pay the bill, and there was simply no point in continuing to investigate. But Welle and Kienitz may have excluded others because both had something to hide.

Welle had the darker secret. Welle learned the same day Kienitz alerted him to the problem that fraud was traceable to his son. In conversations that evening, Welle's son and nephew admitted that they had used the access code, and given it to others, as early as the summer of 1990.

Welle had given his then 12-year-old son the code so that the boy could call when Welle's duties took him to St. Paul; but he did not explain that the code was exclusively for State business, nor did he monitor his son's use of the code, despite receiving a warning from House Administrative Services that his bill was unusually high. Even more importantly, in the critical weeks between the discovery of the fraud and the payment of the bill, Welle told no one about his family's involvement. Indeed, far from disclosing this information, Welle failed to disclose his knowledge, continued to participate in the decision making and may have discouraged Bonnie Plummer from investigating certain Willmar phone calls. Welle's failure to disclose the involvement of his son and nephew, and to seek outside help, has made it almost impossible for the State to reconstruct the chain of access code misuse and pursue those responsible.

Kienitz also had something to hide. Kienitz, as Director of Administrative Services, should have discovered this fraud long before November 1991 -- and arguably should have prevented it altogether. Laura Hoffman, supervisor of Network Services' telephone operators, had told Kienitz repeatedly over a period of years that she and her operators believed 30 to 40% of legislative INWATS usage was for personal, rather than public, business. Instead of diligently reminding legislators and staff that the INWATS system was for State business only, and pushing House leadership for clear, written policies on phone use, Kienitz instructed the operators not to question legislators or their family members using the INWATS system. Despite a decade or more of explicit warnings given to its Director of Administrative Services, the House by 1991 had still not adopted written rules governing phone use.

While David Kienitz alone did not have the ability to adopt a House Rule which arguably would have prevented the legislative INWATS toll fraud episode, he clearly was in a position to discover the fraud before it got out of hand.

The House, unlike the Senate, had individual member phone bills -- but the members did not receive copies and Kienitz's staff, during 1991, merely threw the records in a drawer until it was time to shred them. The Legislature and its staff were more concerned with keeping the phone records confidential than with reviewing them for fraud, mistake, or abuse.

While Welle and Kienitz were responsible for the House's decision to pay its bill to the Department of Administration, the Department -- ultimately Commissioner Dana Badgerow -- decided to pay the phone companies without contesting the bill. Like Kienitz and Welle, the Department's managers failed to consult legal counsel, or to report the fraud to law enforcement officials.

There appear to be two reasons for the Department's failure to seek counsel, and to act more aggressively in the State's interest. First, they remained constant to what Commissioner Badgerow described as the "culture of deference" to the Legislature. This unwillingness to challenge the Legislature is a common, though usually unspoken, feature of State agencies' relationship to the body which controls their appropriations.

Second, the key Department employee, Bonnie Plummer, generally believed that the State is liable for fraudulent calls. Plummer manages the long distance network for the State, and was involved in negotiating the current telecommunications contract -- as a State employee. She had been a US WEST employee until March 1986. The Department of Administration thus deferred to the phone companies, as well as to the House.

The phone companies have continued to hide behind the fine print of contractual law in this instance. US WEST has numerous measures available to help its customers avoid fraud yet gave no advice or guidance to protect its customers in this instance. Efforts by this office to enlist the phone companies' assistance in repaying at least a portion of taxpayer funds, short of legal action, have been met with a torrent of legalese from the phone companies' lawyers.

Pursuing the actual users of the Welle access code has proved the most frustrating and time-consuming portion of this investigation. Ironically, Welle's own decision to conceal the original source of the fraudulent phone calls now make it impossible to recover the physical evidence or phone records necessary to pursue recovery of the \$90,000 from most of the individuals who actually made the fraudulent calls. The phone records were destroyed as a routine matter by the phone companies shortly after Welle and Kienitz paid the bill.

We cannot reveal the full legal strategy this office will use to attempt to recover the entire amount of taxpayer money since we're dealing with an ongoing case. However, we will use the full force of this office to convince the phone companies of their moral obligation in this matter and pursue the necessary legal measures against Alan Welle and others that are legally responsible.

As to the rest of the people named in this report: poor judgment does not equate with guilt or liability. Any possible disciplinary matters should and will be handled by other appropriate bodies.

Recommendations for changes to protect the State from future losses, and the full story of the toll fraud and the investigation, follow this Executive Summary.

ANALYSIS AND RECOMMENDATIONS

1. **The Legislature's business affairs should be subject to the same internal controls and monitoring as other state agencies.**

Virtually all of the toll fraud in this instance would have been avoided had anyone been minding the store, or if the current House system for monitoring phone bills had been in place. While the House had accepted the Department of Administration's recommendation that members have individual personal identification numbers and separate billings, House Administration dropped the ball by not doing anything meaningful with the information, while the House's insistence on keeping its records confidential made it impossible for the Department of Administration to help. House leadership deserves credit for moving swiftly, in the wake of the November 1991 incident, to impose individual accountability through a telephone credit card reimbursement system, but additional reforms are necessary:

- a. **Precise written policies defining authorized use of the phones should be developed and enforced.**

The policy should clearly identify the authorized users and what constitutes authorized use. House and Senate managers must take care that all members and staff are regularly instructed in the policy and must resist pressure for free phone use from lobbyists and other unauthorized users. The failure to maintain such a policy, the ambiguity about the identity of authorized users, and House Administration's disregard of the State operators' warnings of abuse, all contributed to the toll fraud in this incident.

- b. **The Legislature should establish broader rules about member conflicts of interest, to ensure that members do not participate in decisions which may affect their own personal interest.**

At the time Rep. Welle participated in the decision about whether to pay the phone bill, he was in a position to affect that decision not as a member but as the incoming chair of the House Rules and Administration Committee, which has jurisdiction over House business affairs. While Welle did not invoke his power as Majority Leader and Rules Committee

Chair, Kienitz was aware that the decision involved not only Rep. Welle, a member, but Rep. Welle, Kienitz's boss.

Welle should have been sensitive to this potential conflict and removed himself from any decision making. Whether Welle thought he might be liable for any of the bill is ultimately irrelevant--as the member whose account was affected, his participation in the handling of this matter creates what in retrospect is an obvious conflict and an appearance of impropriety. Under current law, House members are only required to disqualify themselves from voting on matters in which they have personal, financial interests. Minn. Stat. § 10A.07. The Legislature needs a broader rule which requires members and staff to disqualify themselves from other kinds of decision making which may affect their personal, business or family interests.

c. The Legislature should increase member accountability for phone use by consolidating phone billings.

Despite adopting the individual phone credit card system which made members accountable for their INWATS use, it is still difficult to know the total extent of member long distance usage. Under the current system, members only see bills for their credit card calls, not for calls they and their staffs make from State phones, or which are transferred to long distance numbers through House phones. All member and staff bills should be reviewed and the bills should be consolidated. The fragmented billing system makes it impossible to get a complete picture of members' long distance usage.

d. The Legislature should adopt a records retention policy with respect to all its management and fiscal records.

In the past, House phone records were routinely shredded after processing. Unlike other State departments and branches of government, the House had no reasoned, management-based records retention policy. Although other aspects of House business were outside the scope of this investigation and report, if other House administrative and fiscal affairs are not subject to written record retention policies, the House leadership should look into this issue and develop a records retention policy accordingly.

- e. **The House and Senate must open themselves to constructive criticism and suggestions from other branches of government.**

One of the most intangible but important contributors to the State's loss in the Welle incident is the Department of Administration's lack of assertiveness over the phone bill. The lack of assertiveness springs from what Commissioner Badgerow has aptly described as the "culture of deference" to the Legislature. As a newcomer to State government in late 1991, she succumbed to the practice of too many executive branch managers: Don't challenge the Legislature. The Department of Administration's acquiescence in the House's instructions to tolerate obvious misuse of the INWATS system, and the Department's decision to pay the House's long-distance bills, graphically illustrate how this deference, based in fear of retaliation through reduced appropriations, contributes to the making of bad decisions by State managers. Such symptoms will not disappear until the Legislature stops setting itself apart as an untouchable entity unto itself and becomes instead a member of a team which wins when it best serves good government and the people of Minnesota.

- 2. **The Department of Administration must review the way it buys telecommunications services, adopt a more aggressive posture toward the phone companies in its administration of long distance contracts, and increase efforts against toll fraud.**

Two striking things about the handling of this matter are the extent to which MCI and US WEST stack the deck against their own customers, and the way the critical Department and Legislative personnel failed to challenge the companies. The Welle and DNR incidents raise serious questions about the State contracts and how the State buys telecommunications services; and while the Department acted quickly in November 1991 to mitigate the harm from phone fraud, more resources should have been directed towards prevention. Specifically:

- a. **The Department should restructure State phone contracts to ensure phone company accountability.**

The structure of the telecommunications contracts left no carrier fully accountable for operations. MCI had long distance, US WEST had local service and long distance switching, yet neither was made accountable for security services. Instead, the phone companies made

the same profit on fraudulent calls as on authorized calls, and both disclaim legal or ethical responsibility for customer losses they could have prevented.

b. The Department should demand additional security services from long distance carriers.

Long distance carriers have the technology to monitor such details of phone usage as incidence of calls through a given personal identification number. There is no evidence that the telephone companies offered such security services, nor that the Legislature requested any such assistance. Had such monitoring been in place in 1991, both the DNR and legislative toll fraud would still have happened, but would probably have cost the State a fraction of what they ultimately did. Toll fraud cannot completely be eliminated, but contracting for additional security monitoring services from the long distance carriers seems likely to pay for itself through fraud avoidance alone.

c. Network Services should keep legislative phone records on the same basis as those of other branches of government.

This recommendation is consistent with putting the Legislature on the same footing as other branches of government. In addition, the Department should study the feasibility of getting and keeping point-of-origin call detail on a regular basis, and should do so if it appears to be cost effective.

d. The Department should redouble its internal security efforts which should include mandatory instruction in telephone security and toll fraud avoidance for state agencies.

The Department has taken steps in this regard in the past, but in light of events it is clear that those efforts need to be stepped up. The additional internal security should include regular monitoring by all State departments and branches of government.

e. The Department must be more aggressive in administering its long distance contracts.

The Department in this case gave the appearance of having deferred not only to the House of Representatives, but to the phone companies. For a State agency to pay a bill such as those arising out of the 1991 toll fraud incidents without even consulting its attorneys is

unacceptable. The fact that a key Department of Administration official is a former US WEST employee may have contributed to the Department's passivity toward US WEST and MCI.

3. **All state agencies which have been the victims of fraud, or are involved in substantial contract issues, should seek legal advice from their counsel in the Attorney General's office.**

While the Attorney General's most visible role is as a law enforcer in the consumer protection, antitrust and criminal areas, and as a public policymaker, the majority of attorneys in the Attorney General's office function as attorneys for the State. They serve the people of Minnesota by advising agencies in just such matters. However, at no stage of either the legislative or DNR INWATS toll fraud matters was the Attorney General's Office even informed of events, let alone consulted to protect the State's rights.

4. **The phone companies should be required to share the cost of long distance fraud with their customers.**

Companies like US WEST and MCI can shift the entire cost of phone fraud to their customers, as they did in this case, because the current legal and regulatory system permits them to do so. One glaring example of the way the playing field tilts toward the phone companies is the exemption of phone company credit cards from statutes limiting consumer liability for unauthorized use.

The Federal Truth and Lending Act, 12 U.S.C. § 1601, et. seq., and parallel State law, Minn. Stat. §§ 325G.02-05, allocate the risk of unauthorized use between consumers and card issuers. Both laws limit consumer liability for unauthorized use of financial transaction cards, or lost or stolen cards. See Minn. Stat. §§ 325G.03-.04 (1992). However, telephone company credit cards are specifically exempt from the State law limiting consumer liability. Minn. Stat. § 325G.02, subd. 2 (1992).

We see no persuasive policy or other reason why telephone companies should be treated any differently than other card issuers. While it can be argued that the rate payers of regulated local service companies should not be required to bear the cost of fraud, there is no such argument for less regulated long distance carriers. Phone companies are in a much better

position than consumers to detect and prevent many kinds of fraudulent use, and to mitigate the harm. They do not do so because they have no incentive. Indeed, the phone companies claim as much profit from fraudulent calls as from legitimate ones.

In this case, US WEST and MCI were in a position to detect the toll fraud long before the system shut down on November 14. The Department of Administration is at fault for not "buying smart." US WEST and MCI are at fault for not more aggressively implementing fraud control and detection systems to protect their customers and the integrity of the telecommunications system. Finally, the legislative and regulatory system is at fault for permitting special phone company exemptions which let the industry profit from fraud it could prevent. The Attorney General will strongly pursue a change to Minn. Stat. § 325G.02 in the next legislative session. As this incident clearly demonstrates, such a change is long overdue.

INTRODUCTION AND SCOPE OF THE REPORT

On March 17, 1993, the news media reported that \$50,000 of unauthorized long distance telephone charges were charged to the account of House Majority Leader Alan Welle during the fall of 1991. In response to the reports, on March 18, 1993 the Speaker of the House wrote to Attorney General Humphrey asking him to investigate the House's handling of the incident. In a separate letter, also dated March 18, the House Minority Leaders requested an investigation by both Attorney General Humphrey and United States Attorney Thomas Heffelfinger. The respective letters are Appendices 1 and 2 to this memorandum.

The purpose of the Attorney General's investigation was to discover any misconduct by State employees or officials in the origin of the unauthorized calls or the subsequent handling of the matter. This report sets out the facts found by the investigating team. Inevitably, there is conflicting evidence on many points, some important, some not. This report does not attempt to list all inconsistent statements, or reconcile every detail, but rather to tell what happened and cite the essential supporting evidence.

Finally, this report does not analyze the many and complex criminal and civil liability issues which arise out of this matter, or discuss specific strategies for recovering money. Doing so might jeopardize future legal actions. The report does, however, analyze events and offer strong recommendations to change State telecommunications policy and management systems.

DISCOVERY OF THE UNAUTHORIZED USE

The Phone System Overloads; Administration Pulls the Plug and Tells the House

On November 13, 1991, the Department of Administration's Telecommunications Network Services Group began to receive complaints of busy signals on the State's assigned WATS lines. Network Manager Bonnie Plummer began an investigation to find out why the system was overloaded. Appendix 3, a three-page outline prepared by Telecommunications Director Kathi Lynch and dated November 22, 1991, sets out the daily chronology of her

department's investigation, beginning with complaints of busy lines in the afternoon of Wednesday, November 13. Lynch prepared the outline for a briefing of Commissioner of Administration Dana Badgerow and Asst. Commissioner Bernie Conlin. The outline deals with an earlier incident of toll fraud committed against the Department of Natural Resources (DNR) in September and October, 1991, and the "legislative INWATS" fraud. The chronology of Network Services' legislative INWATS investigation, excerpted from Lynch's outline, is as follows:

- * 11/13 p.m. Complaints of busy lines
- * 11/14 p.m. Confirmation on busy lines of "non-state" calling
- * * *
- * 11/18 - LEGISLATIVE INWATS 7-LINE RAU [remote access unit] "down."
- * * *
- * 11/20 - Complaints of "busy" Discovery of source of probable fraud
- * 11/20 pm By our request, LEGISLATIVE INWATS shut down, route calls to standard recording
- * 11/21 - House and Senate offices notified
- Legislators calling in on LEGIS "HELP" line - told of probable fraud problem
- * 11/21 - LEGIS INWATS 1-800 # change
- "IRS" collect info from callers
- House (ofc mgr) identifies possible "source" ID of abuse. (Help from "owner" of code to review bills and place start of abuse as March '91.)

The outline reflects that Network Services acted promptly to reduce the toll fraud on November 15, by restricting access to Minnesota-originated calls, and cut it off altogether on November 20, by shutting off the legislative INWATS lines. In addition, Plummer wrote a general memorandum to State agency managers on November 14, 1991 warning them about potential toll fraud and suggesting preventive measures. See Appendix 4.

The Lynch outline establishes the date on which Bonnie Plummer of Network Services first told the House of the problem: she called House Administrative Services Director David Kienitz on November 21, 1991, the morning after Network Services shut down the legislative INWATS service and began routing legislative calls through the general State lines. (Appendix 3 at 2.) In their initial interviews, both Kienitz and Plummer stated that Plummer alerted Kienitz on November 14, based on Plummer's assumption that she called Kienitz the day the overload was discovered. Plummer has since deferred to Lynch's contemporaneous outline and chronology. Moreover, the November 14 date is inconsistent with Plummer's recollection that it took some time to isolate the legislative INWATS system as the source of the overload (although she says she suspected the House right away).

November 21 was also the day Kienitz wrote a memo to all House members, telling them that because of "some problems with the legislative WATS card calling system" the access numbers had been changed. See Appendix 5. The Kienitz memo corroborates the Lynch outline on this important question of when the House first learned of the fraud: Someone in his position would logically want to notify his "customers" about problems and service changes as soon as he learned about them.

Welle Learns About The Toll Fraud From Kienitz And From His Son And Nephew

When Plummer called Kienitz on November 21, 1991 and said "We've got a problem," she knew the source was a House member, but not which one. Kienitz soon found out, though, by consulting his hard copy records for the most recent available month--September--and identifying Welle's as the problem access code. Kienitz that same day contacted Welle, although whether he called Welle directly or communicated through Scott Croonquist no one is now sure.

It is also unclear whether Welle was in St. Paul or Willmar when he first learned about the problem. Whether Welle was in St. Paul or Willmar, however, it was probably that same night when he discovered that his son, BW, was the source of the problem. While he does not remember the date, Welle recalls talking to his wife about the toll fraud connected with his

access number and seeing a stricken expression on his son's face. When Welle asked his son if he knew anything about the matter, BW admitted that he had used the number himself, and had given it to his cousin MH and two junior high school friends in Willmar.

Welle's nephew, MH, provides the clearest evidence fixing November 21 as the date Welle learned how the number got out. MH associated the discovery with his cousin's confirmation. He remembered speaking to BW on the telephone about his own family's plans to visit Willmar for the confirmation, which he recalled was in late November, "probably before Thanksgiving." MH said he recalled the phone conversation taking place on a Thursday because he was trying to arrange to get to Willmar early for a long weekend with the Welles.

After a conversation between the cousins, BW said "Hang on, my dad wants to talk to you." Welle then came on the line and asked whether MH had obtained his WATS number--MH replied that he had--and whether he had given it to anyone else--which MH again answered in the affirmative. Welle reportedly said that some people had talked to him about a problem with the unauthorized use. That weekend, in Willmar, the topic came up again, and MH recalls his uncle saying that if the story came out it could "cost him his position."

As noted above, Welle himself has said he does not recall the date--and indeed originally believed the discovery came a month or more later. However, after hearing about his nephew's recollection of events, and after talking to his wife and son, Welle agreed that BW's involvement may have come to light around the time of BW's November 24, 1991 confirmation. BW was less certain, stating that MH also visited Willmar in December, possibly early in Christmas break, and suggested that MH may have confused the two visits.

It seems natural that, having learned that day from Kienitz that his access number had been used to commit thousands of dollars of toll fraud, Welle would have raised the topic with his family on November 21. This logic strongly suggests that MH's recollection of the timing of the phone call with his cousin and uncle was correct.

Welle apparently did not tell anyone outside his family that he knew of BW's and MH's involvement until some months later. Welle thought he told Croonquist soon after he learned of his family's involvement, but Croonquist believes he learned in February of 1992. Croonquist, Welle's chief aide and confidant since the fall of 1989, says he had no idea during the time House staff was deciding what to do with the bill that Welle's son was the source of the leak. Bothwell recalls someone asking Welle, during the 1991 investigation, whether Welle had given the number to anyone else, and being told that Welle gave it to his wife to call him on legislative business--a common and authorized use of the House lines.

Welle also told Sen. Dean Johnson that he had had a problem with his phone, and believed that he had also told Johnson about BW and MH. Johnson, however, has stated publicly and repeated to us that while Welle told him about the problem generally, he did not mention the involvement of his son and nephew. Welle does not challenge Johnson's statement.

NETWORK SERVICES' INVESTIGATION AND THE DECISION TO PAY THE BILL

The Internal Investigation And Welle's Failure To Disclose The Source Of The Fraud

On November 21, with the damaged controlled, Plummer asked Kienitz for Welle's billing "detail" and Kienitz relayed the request to Welle, who authorized their release. In late November, Welle reviewed the September House billing records to try to determine which calls were authorized. He sat for a time in Kienitz' office and wrote names next to numbers he recognized on the first several pages of the September bill. The vast majority of the September calls, however, were not his, and he quickly realized the size and difficulty of the task.

For reasons that are now unclear (but may be because Welle recalled a warning about the size of his phone bill), it was speculated that the unauthorized use went back as far as March 1991, and, as a result, Kienitz gave Plummer the March and September records to review.

Despite a Thanksgiving weekend spent reviewing phone records, Plummer's attempt to trace the source of the fraud hit a dead end in college dorm rooms and Willmar pay phones. Without the source, hopes for recovering money and identifying possible targets of prosecution began to dim.

At no point during the investigation of the toll fraud, or while the decision to pay the bill was pending, did Welle disclose that he knew the source of the fraud. Given the phone companies' intervening destruction of call origin records, and the inevitable loss of other evidence through fading memories, this omission has made it practically impossible for the Attorney General's office to trace the progress of the fraud. Welle's failure to disclose his knowledge of the fraud is arguably the most serious aspect of this entire matter.

One piece of evidence suggests that Welle may have taken an affirmative step to hinder the investigation. According to Plummer, Kienitz asked her not to follow one investigative lead. Working with the now-destroyed call origin records, Plummer saw a call which she believed to be from a Willmar residence. Rather than call the number, however, Plummer consulted with Kienitz. Kienitz reported back the member's request that she not call the Willmar number, and the member's statement that his card had been lost. (Appendix 6) In the same conversation, according to Plummer, Kienitz also refused her suggestion that the matter be turned over to law enforcement, saying that the House preferred not to pursue the matter.

In his testimony to the House Special Committee, Kienitz essentially confirmed Plummer's account of this conversation. He said that he would not have made a decision not to investigate a lead on his own, but that he cannot remember whom he consulted. Welle, the person Kienitz would logically have consulted, has denied that he told Kienitz not to pursue any investigative lead.

The Decision To Pay The Bill; Welle's Conflict Of Interest

With the internal investigation seemingly stalled, those involved were left with the question of what to do with the phone bill. Plummer knew from her experience as a US WEST employee, and from the DNR incident, that most long distance contracts, and the concomitant PUC-approved tariffs, placed the risk of fraudulent use on the customer. However, neither she nor anyone else consulted an attorney about either toll fraud incident.

Recollections and perceptions differ so much about who decided to pay the bill, and how that decision was arrived at, that it is difficult to assign responsibility. That difficulty is compounded by confusion about roles. When Kienitz turned to Welle on November 21, 1991, he saw Welle as not only the member whose access code had apparently been stolen, but also as the Majority Leader-Elect and, by virtue of that position, Chair of the House Rules and Administration Committee. The Majority Leader is the member responsible for House policies and administration and, aside from the Speaker, Kienitz's ultimate employer.

Welle's new position, and Long's elevation to Speaker, came about because the incumbent Speaker, Robert Vanasek, had resigned his leadership position. By December 1991, he had stopped functioning as Speaker, but because the next Legislature was not in session, there had been no formal transition of power. Thus, while Kienitz may have reasonably viewed Welle as his new boss, the lines of authority and responsibility were unclear. Welle had not formally assumed his leadership position. He still saw himself as the Chair of the Health and Human Services Committee, and Dee Long as the Majority Leader and House Rules Chair. Welle says he was working into the Majority Leader job, but had not assumed it either in form or substance; the Rules Committee did not meet at all between the 1991 and 1992 sessions, and he had taken no action as the person responsible for House Administration. He says he therefore failed to recognize the conflict of interest inherent in his dual role as the person with de facto power to decide on behalf of the House, and the person who might benefit individually from the decision. According to Welle and Croonquist, it did not occur to either of them at the time that Welle had a conflict.

Kienitz and Plummer Meet With MCI

Whoever had the ultimate authority, it was Kienitz and Plummer who handled the actual groundwork for making the decision. As the people most closely involved, they brought MCI into the picture. On December 12, 1991, they met with MCI Fraud Investigators Tom Schutz from Chicago, John Henderson of Minnesota, and Lance Springer of Des Moines. Over lunch at Chi Chi's, Schutz and Springer said that this fraud episode appeared not to be a professional job. They contrasted the pattern of calls with that displayed in the Department of Natural Resources toll fraud incident which began over Labor Day weekend, approximately three months before.

In the DNR case, a huge volume of calls began quite suddenly on September 1, 1991, leading to the conclusion that the fraudulent use was orchestrated by a professional who sold the access code. Investigators in the DNR case eventually concluded that the number was stolen from the Detroit Lakes DNR office and disseminated to California, where it was sold to potential users. The Secret Service was called in, but the investigation hit a dead end. Because the Department believed that the long distance tariff made the customers responsible for fraudulent charges, the Department of Administration ultimately decided to pay the \$56,692 in unauthorized charges to the DNR access code. A summary of the Legislative Auditor's July 10, 1992 report on the DNR incident is attached as Appendix 7.

In the legislative case, the phone calls increased relatively slowly over time until exploding in October 1991. See Appendix 8.

While there have been conflicting accounts of the Chi Chi's meeting, the thrust of what happened appears to be as follows: Kienitz reportedly asked the MCI investigators their opinion about the chances of prosecuting anyone, or of getting the money back. They responded that the chances were "slim and none," but offered to continue their investigation if the State wanted them to. Kienitz and Plummer both report that they believed MCI had done a significant investigation on its own, although MCI has since denied doing so. Based on the "slim and none" assessment, Kienitz and Plummer declined the offer of help, both

rationalizing--with Kienitz probably taking the lead in the decision--that further investigation would be pointless. Kienitz also asked whether the State had to pay the phone bill, and the MCI people responded that the State did. Neither Kienitz nor Plummer challenged MCI's assertion.

The five also speculated about how the access code got out. The MCI investigators told a number of stories about how professional criminals get personal numbers by recording touch tones, looking over people's shoulders at pay phones ("shoulder surfing"), or using computers to attempt calls by systematically varying access codes until they find one that works. The MCI evaluation that they were not dealing with a professional thief jibed with Plummer's analysis of selected phone records, which showed a pattern of local calls originating from pay phones at Willmar Community College, and from a gas station near Willmar. One guess, which Kienitz says Welle knew of but did not challenge, was that one of Welle's students at the school in Willmar somehow obtained the number.

The decision to pay the MCI bill proceeded on two tracks after the Chi Chi's meeting. Kienitz returned to Welle and, he says, in a series of conversations reported that MCI's assessment was that there was no meaningful chance to prosecute anyone or to recover any money, and that the State was liable for the bill. Based on that assessment--that the State was stuck and there was nothing anyone could do about it--Welle, Croonquist, and Kienitz report reaching a consensus that the House should pay its phone bill to the Department of Administration. Kienitz informed Bothwell, who had held up payment of the October bill, but who now reluctantly included the October and November charges in the House's December 27, 1991 abstract. (Appendix 9)

By House custom and usage the abstract was signed by the House clerk in the name of then-Speaker Robert Vanasek. However, the decision not to challenge the bill was effectively made by Welle and Kienitz. No other members participated in the decision, including Vanasek or Long. Long knew from Bothwell that there had been a significant toll fraud and that an investigation was under way but did not learn that the stolen PIN number was Welle's

until a month or two after the discovery. She did not know that Welle's son or nephew were involved until after the matter became public on March 17, 1993.

The Department Of Administration Declines To Challenge The Phone Bill

The Department of Administration began its own internal review when Kienitz called Plummer a day or two after the December 12 Chi Chi's meeting and told her that the House would pay the bill. Kienitz also asked her not to give the numbers which would identify the member in question to Plummer's Commissioner.¹ As the December 27, 1991 abstract reflects, the House pays its bill to the Department of Administration, and that Department contracts with and is ultimately responsible for dealings with the telecommunications vendors. (Appendix 9) As a matter of contract and of telecommunications policy, the nature of the phone system to begin with, and the ultimate decision to pay any phone bill, resides in the Commissioner of Administration.

Plummer told her superior, Kathi Lynch, about the MCI meeting, and that MCI would do whatever further investigation the company could. Lynch had briefed her bosses, Assistant Commissioner Bernard Conlin, and Commissioner Dana Badgerow on November 22, 1991, and despite what Lynch described as the staff's preference to be active in such matters, Commissioner Badgerow decided to defer to the House's decision not to pursue the matter. Badgerow says she did not know the identity of the member in question. Badgerow also says that she briefed the Governor's Deputy Chief of Staff, Patsy Randell, on the DNR toll fraud incident.

At no point during the decision making in this, or the earlier DNR incident, did anyone in the Department of Administration consult the Attorney General's Office. Although Plummer refers to general advice from our Office that such tariffs are enforceable, we have counseled the Department not to pay extraordinary bills such as the September through

1. Plummer claims that while she had the number, Kienitz never revealed the identity of the member, telling her only it was someone "in leadership." Plummer also knew, from her analysis of the phone records, that the problem originated in the Willmar area, but said she never tried to figure out who it was.

November House bills, but rather to negotiate, if for no other reason than because paying the bill dramatically weakens the negotiating position. The Department of Administration, in the fact summary submitted to the Special Committee on House Management Practices, and the Special Committee's Report, also refer to a letter from Assistant Solicitor General Rick Slows to the State Auditor. The letter, which refers to the apparent enforceability of the contracts with regard to the DNR toll fraud incident, was written in October 1992, long after the decision to pay the DNR and House toll fraud bills.

The Department of Administration's failure to challenge the phone companies may have been influenced by Plummer's sympathies toward US WEST, her former employer. In an interview with an Attorney General investigator, she characterized the State's liability for phone fraud as "too obvious to mention."

At no point during the decision making did anyone in the House consult an attorney, including House counsel Joel Michael, who, despite hearing some rumors of a problem phone bill, did not know specifics until the story began to break in March 1993.

At no time after the discovery of the toll fraud on November 14, 1991 did anyone involved report the matter to a law enforcement agency.

THE SOURCE OF THE TOLL FRAUD AND THE DISTRIBUTION OF THE ACCESS CODE

Interviews with Welle, with his son BW, nephew MH, and MH's friend, TD, reveal how Welle's number came to be misused. Welle posted the number on his kitchen bulletin board in Willmar, telling his son he could use it if he needed to talk to his father in St. Paul.

BW used the number several times to call his father in St. Paul, soon memorizing the number and calling procedures. His father had told him that he could use the number to call him in St. Paul, but did not give him any further instructions, or say how not to use the number. BW can't recall when he first used the number for other purposes, but says his calls were mostly for rides home from school or the golf course. He does recall giving the number to his cousin, and also to two junior high classmates, KB and PB, both of whom have told BW that they did give it, or may have given it, to others in Willmar. BW said he gradually stopped using the number in 8th grade, and believes he last used it in the spring of his 8th grade year, 1991. He knew it was supposed to be for his dad's office use, but thought it was a "free thing" from the government.

MH recalls how he got the number. He was visiting the Welles in the summer of 1989 or 1990 (Welle places the visit in 1990) when he and his cousin were at the country club. BW, who had the procedure memorized, used it to call home for a ride, and told MH how the system worked. Assuming that the year was 1990, MH was then 15; his cousin BW was 12. Like BW, MH thought the access code was "some kind of a free deal." MH estimated that he used the card two or three times per month--mostly to call for a ride home from after-school activities--from the time he got it from BW until April 24, 1991. MH felt increasing misgivings about using the number as time wore on and his understanding of such matters increased. He specifically recalls the last time he used the number because he was on his way home from the State debate tournament, and he called his parents to tell them he had won second place.

MH says he gave the access code to only one other person, his friend TD. After the problem came to light, MH talked to TD and asked him about TD's own use of the card. MH said that TD admitted to him using the number a lot more than MH, with 100 times being TD's best estimate. MH theorizes that the number was widely circulated as a result of TD's dissemination.

When interviewed, TD's estimate was lower. He did admit placing a number of calls to a friend at Interlochen College, in Interlochen, Michigan. Analysis of the early calls suggests that TD was indeed responsible for a widening number of calls to college campuses. Many calls were made to a 647 exchange which the St. Thomas phone directory shows as listed to TD's sister, and there were many other 647 numbers soon after the first calls attributable to TD's sister. In addition, the many calls to Interlochen began just before a widening number of calls to other college campuses.

THE EXTENT OF THE UNAUTHORIZED USE

The extent of the fall, 1991 activity clearly suggested widespread distribution of the code. (On a hunch, Plummer asked a State employee acquaintance who subscribed to on-line computer services to check his bulletin boards. He easily found the number on a computer bulletin board.) For several reasons, however, it is impossible to calculate precisely the cost of the unauthorized use.

First, as noted above, the unauthorized use began before November 1990, the month of the earliest available records. Assuming that it began in the summer of 1990, and given the relatively flat progression of misuse in the early months (see Appendix 8), it seems unlikely that the very early misuse accounted for more than \$1,000.

Second, even if records were available, it is highly unlikely that the legitimate calls could be identified at this late date. The subtraction of legitimate calls would probably not be significant, however, since in previous years Welle's phone bill had never averaged as much as \$50 per month. The total November 1990 through November 20, 1991 bill on Welle's account is \$90,509.29. Subtracting \$650, a hypothetical amount for legitimate calls (13 months at \$50 per month), and adding an even more speculative \$500 for pre-November 1990 misuse, yields a figure very close to the previously reported \$90,000.

That figure, however, is the cost to the House, not to the State. Welle's bills reflect the Department of Administration 1991 "coverage" charge to State agencies of \$.20/minute for

domestic and Canada, and \$1.15/minute for international calls. The actual cost to the State would vary based on the type of calls made, with intrastate INWATS calls actually being somewhat more expensive than interstate calls (.0986/minute vs. .0975/minute). The magnitude of this difference does not seem likely to be large.

In summary, the precise cost of the Legislative INWATS told fraud is impossible to determine, given the state of the records, with a figure between \$90-91,000 being a good estimate.

INVESTIGATION OF THE ORIGINATION OF THE FRAUDULENT CALLS

On the afternoon of Thursday, March 18, the Attorney General's Office sought and received Rep. Welle's permission to release his entire 1991 phone records. Administrative Aide Aliceann Murphy-Grusin retrieved and collated the records. We were told then that pre-January 1991 records had been destroyed some time ago, but Murphy-Grusin later located and provided Welle's November and December, 1990 records.

On March 19, Speaker of the House Dee Long wrote a memorandum to all House members and staff directing them to fully cooperate with the investigation. (Appendix 10)

Welle's phone records, like those of other House members, show the member's identification number, the month and day of the call, the connect time, duration, charge, number called, and city called. (E.g., Appendix 11) However, the available records do not list the number or city of origin. We served administrative subpoenas on the phone companies, but have received neither call origination data nor pre-November 1990 information. The long distance carrier, MCI subsidiary Teleconnect, and the billing agent, US WEST, which actually generated the records, told us that the call origination data, and the pre-November 1990 bills no longer exist.

Late in 1991 US WEST did produce records detailing calls charged to Welle's number for selected months in 1991. The information was produced at the request of the Department of Administration. However, Bonnie Plummer, the Department's Network Services Manager,

who received the records, threw them out in a routine office cleaning in November 1992. The lack of call origination information has made it practically impossible to trace the origin of unauthorized calls and, therefore, the identity of the people who made them. The unavailability of these or similar records has made it impossible to determine precisely when the unauthorized calls began, or to calculate their total cost.

Since March 18, we have interviewed numerous people about the origin of the unauthorized phone calls and the actions of State officials and employees after the unauthorized use was discovered. A list of persons providing information appears at the end of this report.

We also requested all available documentation relating to the unauthorized calls and the State's handling of the matter. Unfortunately, there is relatively little documentary evidence apart from the voluminous phone records, which are themselves incomplete.

STATE TELEPHONE SYSTEM

Background of the Contracts

US WEST originally issued authorization codes as a way to keep track of calls for billing in a system which only allowed remote access through a live operator. At the beginning, the potential for "toll fraud" was virtually non-existent because the codes were used only at desk telephones and "remote access" was obtained by the use of the live operator system.

However, as the live operator system was phased out and the State relied more and more on the US WEST remote access system and codes, US WEST did nothing to update its authorization code system. By 1991, when the use of live operators was eliminated entirely, toll fraud was commonplace and other carriers were adding security protections to access codes.

US WEST and MCI, as sophisticated telecommunications companies were in a position to advise the State on code protection and to offer the State additional protection from fraud. For example, like other carriers, US WEST could have provided an "exception report" through its billing service by which it would have flagged unusual usage of any particular

billing code. US WEST could also have required each individual to have an access code (at negligible cost to the State) and installed security which would have prevented simultaneous code use (MCI will be providing such a system to the State through the STARS project). While the phone companies' liability in this matter remains unresolved, clearly the companies should have been more aggressive in identifying possible fraud and protecting their customers.

General Operation of the State Phone System

Under Minn. Stat. § 16B.46 the Department of Administration purchases telecommunications services for State agencies, including the Legislature. 1-800 and outgoing intrastate and interstate long distance services are purchased from Teleconnect (a wholly owned subsidiary of MCI). Some private intrastate long distance lines are purchased from AT&T. Local service, certain equipment and billing services are purchased from US WEST. Each of these companies charged different rates for the different services. The rates charged by US WEST and AT&T were "flat" - call volume or distance did not make a difference in what the State paid for the service. All of Teleconnect's charges varied with minutes of use, and those rates were different depending on whether the call was in Minnesota or out-of-state.

Administration's Telecommunications Division orders 1-800 lines for all State agencies requesting 1-800 service. There are a total of 196 lines available for the State. The 1-800 number, including seven lines ordered by the Legislature, was one of the first 1-800 systems ordered. It was to be used to provide members of the Legislature with "remote access" to the State's telephone system. The Legislature was assigned seven "ports" (lines) to handle calls over its 1-800 number. If those ports were all in use, the calls rolled over to a spare group of 50 ports assigned to the Department of Administration.

The House and Senate used the same 1-800 number to reach the State telephone system. However, the House had authorization codes for each member, while in the Senate everyone used and continues to use the same authorization code. Individual access codes allowed the House to get call detail for each member, a feature recommended by Administration at the time the system was adopted in order to promote greater accountability. With respect to the

Senate, because the access code is the same for every member, it is not possible to tell from telephone records which member places which long distance call through the remote access 1-800 number.

THE HOUSE PHONE SYSTEM

The Mechanics of Calling

From April 1985 until June 1, 1992, the House phone system permitted members and staff to make non-toll local calls through the State Centrex system (6-XXXX); outgoing, long-distance calls from State phones (8 + area code + 7-digit number); and point-to-point calls, generally toll calls, through the INWATS 1-800 number.

With the 1-800 number, a representative could dial in, reach the State's system and use a six-digit authorization code to dial out to any telephone number. The only limitations were that 1-900/976 service was blocked, and, because of the DNR toll fraud incident, international calls were blocked after September 1991. In order for US WEST to bill for the 1-800 lines by authorization codes, US WEST sells remote access "authorization codes" to the State through the Centron XL contract. Administration provided a master tape to US WEST but did not identify to whom each authorization code number was assigned.

Only members, not staff, had the access codes for what was referred to as the "incoming" WATS or "INWATS" line. All of the unauthorized calls which are the subject of this report were made on the INWATS system.

Until May 1, 1991, the system worked as follows. During the day, if a member of the Legislature dialed the 1-800 number, a live operator completed the call. The outgoing call was placed by the operator using the State (Centron/Centrex) network. At night the live operator was not available and calls went directly into a US WEST switch. The US WEST computer system verified the access code and completed the call.

After May 1991, the Legislature decided to stop using a live operator during the daytime hours because members were getting too many busy signals when they called the 1-800

number. Instead, at the Legislature's request, all INWATS calls were routed to the US WEST switch and the codes verified by the US WEST computer system. Because calls would be processed faster without the live operator, both Administration and the Legislature expected to see some increase in calling volume on the 1-800 number; and, in the summer of 1991 there was a slight increase in the House's total telephone bill.

After May 1991, a member placed remote access calls as follows:

- 1) dial 1-800-XXX-XXXX, to get a remote access unit, which gave a dial tone (signaling it had been transferred to the US WEST Centron/Centrex State system);
- 2) enter 8-area code-XXX-XXXX;
- 3) enter a six-digit personal identification number (PIN) ("authorization code")

A graphic illustration of the system, prepared by the Department of Administration in connection with its review of the unauthorized calls, is Appendix 12.

Once US WEST processed a call at its St. Paul Market Street facility, the call was routed with all other calls on the State's Centron system. The categories of outgoing calls were local metro calls through US WEST, in-state long distance calls over private lines purchased from AT&T, in-state long distance calls over service purchased from Teleconnect, or out-of-state long distance calls through Teleconnect.

Long Distance Billing And Payment

As noted above, the Department of Administration buys telephone services for all of State government and each month pays the phone companies for the actual charges for calls. Administration gets the money to pay the bills from the State agencies. However, as an internal accounting matter, Administration does not require the agencies to pay the actual costs of service. Instead, all agencies pay the same predetermined, flat, per-minute rate. Administration sets a rate which it calculates will recover the cost of service over the whole system--in effect an apportioned average cost of all State calling rather than the actual cost. This flat rate facilitates billing, agency verification, and also avoids imposing

disproportionately large bills on users outstate where the actual cost of service is often much greater than in the Metro area.

During 1991 the charge to State agencies was \$.20 per minute for domestic long distance calls, and \$1.15 for international calls. The actual rates--what Administration paid under the US WEST and Teleconnect contracts--were \$.12/minute for a call into the remote access unit, \$.0214 for the call to be switched in the RAU, plus \$.0986/minute for an intrastate call out of the switch or \$.0975/minute for an interstate call. Thus, for example, a State agency might pay \$1.00 each for two five-minute, INWATS calls, but the actual cost of a call from Mankato to Chicago would be somewhat less than a call from Mankato to Willmar. Since all calls at one point or another were processed through US WEST's switching system, US WEST kept track of all calls for billing purposes. Using magnetic tapes of account data provided by Administration, US WEST sorted the call records and generated bills at its office in Omaha every month. US WEST acted as the billing agent for the State, and billed all State agencies directly, at the Administration-calculated, apportioned rate.

The Department of Administration received microfiche copies of the bills for all telephone service provided to State agencies except the Legislature. In 1989, a law was passed which stated, in pertinent part, "that [n]otwithstanding any law to the contrary, legislators' telephone records are private data." Minn. Laws 1989, ch. 335, art. 1, sec. 15. At the Legislature's request, no copies of telephone bills were sent to Administration.

The House of Representatives' telephone bill was itemized by sub-accounts: the Clerk of the House and the House members. The calls for the members of the House were sorted by telephone number and by type of call. Each member's call detail would show all Minnesota calls, all calls using the authorization code, and all interstate calls and individual totals. Each call would be shown by date, time, length of call and total cost of the call, and there would be a summary of all calls for each person at the end of that person's bill. House Administrative Services did not provide House members with their individual call detail.

Although the Department of Administration paid its long distance bill each month, the House did not. There is some dispute about whether US WEST sent regular monthly bills to the House. House Director of Staff Larry Bothwell complained about receiving irregular billings. Part of his job is to review the various bills submitted to the House, as assembled into a monthly "abstract." The abstract, which is typically prepared by staff in the name of the Speaker, is like an invoice of a month's authorized expenses. (See Appendix 9) A summary of total House phone bills from September 1990 through February 1993 does not show when bills were received, but does show that the House did not pay phone bills during a number of months, including July, September and November, 1991. (Appendix 14)

It appears from further investigation, however, that US WEST did generate monthly bills which the State received on or around the 20th of each month. Network Services Manager Bonnie Plummer received regular monthly billings from the State's phone companies, except during a system changeover several years before the incidents in question. While Plummer and her department did not receive the itemized call detail provided to the House, they did get the bottom line totals, which they posted monthly throughout 1991. (See Appendix 15) Moreover, House Administrative Services Aide Murphy-Grusin recalls receiving the bills monthly.

What appeared to Bothwell, at his level, to be irregular billing by the phone company, seems to have been irregular processing of the bills by House Administrative Services. The irregular processing made it less likely that anyone in the House would detect irregularities in monthly billings. However, the House's total monthly bills--as opposed to Welle's individual bills--did not markedly exceed historical levels until October 1991. See Appendices 16, 17, and 18. US WEST did not generate the October billing until November 14, the same day the State discovered the unauthorized use by other means. See Appendix 19.

HOUSE POLICY REGARDING AUTHORIZED USE OF STATE PHONES

The House Had No Written Policies

The House has no formal rules governing the use of State phones, including the incoming WATS line. As head of House Administration, David Kienitz briefed new members on the phone system, telling them that State phones were for legislative business only. (Appendix 5) There were no other systematic efforts to communicate policy to House members on staff. House Administration issued each new member a wallet-size, laminated card with the INWATS system numbers and dialing directions. Partly because members' spouses often stay home in the districts, and often receive local calls about legislative matters, spouses have been authorized to use the system to talk to the members in St. Paul. Children who needed to talk to parent-members were also authorized to use the system to call St. Paul. Purely personal calls, however, were not officially authorized. (Appendix 5)

House Administration Was Repeatedly Warned That Some Members And Their Families Were Making Unauthorized Calls

House Administrative Services appears to have unofficially sanctioned much broader usage than the official new member briefings and memoranda indicate, or than the House has heretofore acknowledged. Network Services' telephone operators had repeatedly warned House managers that the system was being abused, but the operators were told not to question people who appeared to be authorized users.

The friction between State operators and House managers helped prompt a changeover to fully automated calling in the spring of 1991. Before May 1, 1991, daytime INWATS calls were connected through State operators under the supervision of Laura Hoffman. Because the operators customarily stayed on the lines long enough to ensure a good connection, they often heard enough of the conversations to determine their essential nature. Hoffman and her operators believe that historically 30 to 40 percent of legislators' long distance calls have been unauthorized. The operators kept log sheets categorizing calls. Few log such sheets survive,

but examples (Appendix 20) show that of 1,251 INWATS calls during March and April, 1981, only three were connected to 296 or 297 State government exchanges (the "STN" column on Appendix 20). The minimal number long distance calls made to State numbers corroborates the operators' belief that many calls were not for State business.

Hoffman and other staff met with Kienitz, and sometimes House fiscal manager Mark Rogosheske, every 12 to 18 months to talk about phone usage. Hoffman says she and others repeatedly told Kienitz and Rogosheske that the House phone lines were being used by former members, by college-age children calling each other, for calls to out-of-state relatives, and for obvious non-business purposes. Hoffman says that Kienitz and Rogosheske instructed the operators to connect the calls, not to question people who had the right access codes and identified themselves as legislators or their family members. Kienitz eventually told the operators they should only let members' families call 296 and 297 exchanges, a restriction which limited daytime calls before May 1, 1991. Hoffman and her colleagues had similar conversations with Sandy Burill of Senate Administration, although the Senate was less of a problem.

The House shifted the cost of daytime, operator-assisted INWATS to Network Services, and as the House phone bills continued to grow, Network Services could no longer afford to pay the monthly bills out of the telecommunications fund. (See Appendix 21) The May 1, 1991 changeover from daytime operation-assisted to fully automated calling was prompted in part by Network Services complaints about the growing cost of service to the House.

MONITORING MEMBER PHONE USAGE

There was virtually no monitoring or auditing of House member phone usage during 1991. The Department of Administration kept track of total billings but could not monitor individual usage because it did not have the records. House Administrative Services had the records, but for all practical purposes did nothing with them. Members did not get their individual bills, or even see the total billings. The only monitoring House Administrative

Services did do was a vestige of an older House rule limiting members to \$600 of calls per year, and requiring them to pay any excess billings out of their own pockets. To enforce the \$600 limit a clerk posted monthly member total billings and notified members accordingly.

Since 1989 House rules have not limited members' calls, but, according to Kienitz, House Administration continued to keep some track of member totals even after the rule changed. This was done more out of habit than for any other purpose. It was not done rigorously, and no permanent records were made. Through 1991 the \$600 figure remained as an informal and non-binding benchmark, and Kienitz assigned Murphy-Grusin to pore through the monthly hard copy bills and alert members when they approached \$600 in phone billings for the year. Despite earlier inconsistent statements, however, Murphy-Grusin has admitted that she did not look at the records. There appears to have been no other scrutiny of member phone use.

According to a spread sheet generated by the House and showing all House members' phone bills for 1991, 17 people exceeded \$600 for the year. (Appendix 21) This spread sheet does not include all long distance phone usage, however. Some member calls made from remote locations to House staff phones, then transferred back out to long distance numbers are not included, and many legislators make such calls. In addition, some calls are simply not billed correctly, and a number of legislators have noted that they made long distance calls when the spread sheet shows they did not.

Welle Was Warned Of High Phone Use

Sometime in 1991 Welle was warned that his long distance bills had exceeded \$600--but it is not clear when he was warned, or who issued the warning. Murphy-Grusin, who was supposed to review the records and notify members, first told us that she remembered sending Welle a warning note in March or April. Later, however, she disclaimed any memory of sending a warning, or even of reviewing the records, saying that she originally told us March or April because she wanted to appear that she knew what she was doing. She now says that it

was Kienitz who told her, in early 1992, that Welle had mentioned after the abuse was discovered that Welle had received such a note in March 1991.

Kienitz, when interviewed in March 1993, thought the warning was given in mid-summer, 1991, but admits not knowing about any note when it was sent. Croonquist was not sure, but thought the warning arrived in November. Mary Ellen Langenberger, Welle's secretary, thought the warning came in a phone call, rather than a note, and that she took the call in the summer. Welle says he does not now recall whether he received a written notice or a phone call, but remembers getting something, and believes it was in October or November. No one suggested that there may have been more than one notification, and Kienitz says that the informal policy only called for one warning.

Two facts are consistent with the possibility that Welle received a warning in March or April, 1991. First, Welle's WATS bill was \$223.26 in January, and \$495.41 in February, for a cumulative total of \$718.67. (See Appendix 8) If anyone had been sending out timely notices, Welle's should have been sent soon after the February bill arrived in the third or fourth week of March.

Second, when Plummer asked for Welle's records in connection with her investigation in November 1991, she asked for the months of March and September. (See Appendix 3) She based that request on the collective best guess at that time that the unauthorized phone calls went back as far as March. No one remembers now how they arrived at March, and the only now-apparent possibility is that Welle or someone associated the month of March with the warning.

In any event, there is no dispute that Welle ignored what warning he received. Having never exceeded \$600 in his then eight years in the House, he considered the warning as simply a clerical mistake and disregarded it.

THE HOUSE CHANGES THE PHONE SYSTEM

In early 1992, Long, Bothwell and the House DFL caucus quickly overhauled the House system to prevent future toll fraud and increase member accountability. By February 18, 1992, Bothwell recommended changeover to a system of individual, personal credit cards, which members would check monthly and submit for reimbursement. That system was adopted effective July 1, 1992, and remains in effect. (Appendix 22)

The House now requires each of its members to review individual call detail and verify that all calls placed on their telephones were business-related calls. For remote access, House members are required to use a personal calling card when they are on the road, and an AT&T corporate account from their home or business. Members must submit reimbursement requests after paying their telephone bills themselves. For those 30 or so members in non-equal access areas, a 1-800 number is available. Each person still has an individual code, but is required to verify on a monthly basis that all calls on the 1-800 system were business related. The 1-800 number will gradually be eliminated as non-equal access areas are converted into equal access areas.

The new House phone system greatly increases member accountability, though it still does not result in consolidated phone bills reflecting all a member's calls, nor does it address abuses of office phones by staff members and third persons allowed access to the phones.

The Senate has yet to adopt any reforms to increase member accountability for phone use. The Senate's change to an individual credit card or similar system is long overdue.

SELECTED MINNESOTA AND FEDERAL STATUTES

Statutes Applicable to Telephone Fraud

Minnesota has a number of criminal statutes dealing with the subject of telephone fraud, and the possible involvement of a public official or employee in telephone fraud. It must be left to the appropriate prosecutors to apply the law to specific situations; it is not the purpose of this report to analyze the statutes in detail, or to speculate how they could be applied to individuals. A brief discussion, however, is in order.

Minn. Stat. § 609.893 Telecommunications and Informations Services Fraud

The telecommunications fraud statute makes it a crime to steal telephone services and to facilitate fraud. Under subdivision 1, it is unlawful for a person to 1) obtain telephone service for the person's own use, 2) by any fraudulent means, and 3) with intent to evade a lawful charge. The severity of the crime depends on the value of the services taken, with \$500 being the dividing line between a misdemeanor and a felony.

Subdivision 2 covers two common ways of facilitating phone fraud: 1) offering, advertising or making available a "telecommunications device or information"--which could include either a piece of electronic equipment, a credit card or access codes, in order to "facilitate" the unlawful taking of phone service; and 2) making or possessing a device for unlawfully obtaining phone service (such as a "black box"). Facilitating fraud is a felony without regard to the amount of any actual loss.

Minn. Stat. §§ 609.52, subd. 2 (13), Theft of Services, and 609.52, subd. 2 (14), Theft of Telecommunications Service

The State's general theft statute contains two provisions which can be applied to telecommunications fraud. The first is subdivision 2 (13), which makes it a crime to "[obtain] the services of another with the intention of receiving those services without making the agreed or reasonably expected payment of money or other consideration...." This provision can cover the theft of all kinds of services--everything from running out of the barber shop to avoid

paying for a haircut, to getting illegal access to a computer service. It requires proof of an intent not to pay for the service.

Subdivision 2 (14) prohibits "intentionally depriv[ing] another of a lawful charge for telecommunications service..." by means of black boxes, or other kinds of unauthorized physical or electronic connections.

As with other theft crimes, the punishment depends on the value of the services or property taken. Theft of up to \$200 is a misdemeanor, theft between \$200 and \$500 is a gross misdemeanor, and theft over \$500 is a felony (with several levels of punishment within the felony category, again depending on the amount taken).

18 U.S.C.A. § 1029, Fraud and Related Activity in Connection with Access Device

Federal law--which State prosecutors have no standing to enforce--provides that one who 1) knowingly and with intent to defraud, produces, uses, or traffics in...counterfeit access devices; or 2) knowingly and with intent to defraud traffics in or uses...unauthorized access devices..." is guilty of a felony. 18 U.S.C.A. § 1029. A "counterfeit" device may include a counterfeit credit card, or even a legitimate access device fabricated by a computer "hacker" systematically generating code numbers until finding one that worked. See United States v. Brewer, 835 F.2d 550, 553 (5th Cir. 1987).

Selected Statutes Governing the Conduct of Public Officials and Public Business

Minn. Stat. § 609.43, Misconduct of Public Officer or Employee

It is a gross misdemeanor for a public officer or employee to 1) intentionally fail or refuse to perform a mandatory duty as prescribed by law; 2) in an official capacity, do some act knowing it to be in excess of lawful authority; 3) intentionally and unlawfully injure another under pretense or color of official authority; or 4) in an official capacity, make a return, certificate, official report or similar document, knowing it to be false in any material respect. This statute further requires that the violation be one "for which no other sentence is specifically provided by law."

Gross misdemeanors are punishable by not more than one year's imprisonment and a fine of not more than \$3,000.

Minn. Stat. § 609.455, Permitting False Claims Against the Government

"A public officer or employee who audits, allows, or pays any claim or demand made upon the state...[and] which the [person] knows is false or fraudulent..." is guilty of a felony.

Minn. Stat. § 609.456, Mandatory Reporting to State Auditor

"[A] public employee or public officer of a political subdivision" who discovers the "theft, embezzlement, or unlawful use of public funds or property" is required to report the matter to the state auditor, unless doing so would interfere with a criminal investigation. No punishment is specified.

This statute requires local government officers and employees to report incidents such as known toll fraud to an investigating authority. It does not apply to state officials, such as Alan Welle or David Kienitz.

**LIST OF PERSONS PROVIDING
INFORMATION INCLUDED IN THIS REPORT**

Dana Badgerow, Commissioner, Department of Administration

Lawrence Bothwell, Director of Staff, House of Representatives

Bernard Conlin, Assistant Commissioner, InterTechnologies Group, Department of Administration, which includes the Telecommunications Division

Scott Croonquist, Legislative Aide to House Majority Leader Alan Welle

TD, a friend of MH (and a minor at the time of the relevant events)

Christie Eller, Assistant Attorney General, manager of the Administration and Finance Division which represents the Department of Administration

Laura Hoffman, Communications Center manager, Department of Administration

MH, Rep. Welle's nephew, a minor at the time of the relevant events

Todd Johnson, Legislative Aide to Speaker Long

David Kienitz, head of Administrative Services for the House

Mary Ellen Langenberger, Rep. Welle's secretary

Dee Long, Speaker of the House

Kathi Lynch, former Director, Business Technologies Division (Telecommunications), Department of Administration

Joel Michael, House Counsel

Aliceann Murphy-Grusin, Administrative Aide, House Administrative Services

Mary Jo Murray, Special Assistant Attorney General, Administration and Finance Division, designated counsel for the Department of Administration on telecommunications issues

Bonnie Plummer, Manager, Network Services Management, Department of Administration

Patsy Randell, Governor Carlson's former Deputy Chief of Staff

Tom Shutz, MCI fraud investigator

Robert Vanasek, former Speaker of the House.

Alan Welle, State Representative

BW, Rep. Welle's son, a minor

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APPENDIX 1

Dee Long
Speaker of the House

463 State Office Building
St. Paul, MN 55155

(612) 296-0171



**Minnesota
House of
Representatives**

March 18, 1993

Hubert H. Humphrey III
Attorney General
Room 102, State Capitol
St. Paul, MN 55155

Dear Attorney General Humphrey, *SKR*

Recent press reports have been critical of the Houses' handling of unauthorized long distance telephone charges incurred on the House of Representative's WATS system during the Fall of 1991.

It was my understanding that a thorough investigation of these charges had been completed. However, in light of public perceptions of the adequacy of this investigation, I am requesting that your office investigate the matter.

Sincerely,

Dee Long
Dee Long
Speaker of the House

APPENDIX 2

Steven Sviggum
State Representative
House Minority Leader

District 28B
Goodhue, Dodge, Steele,
Olmstead and Waseca Counties



Minnesota House of Representatives

March 18, 1993

Mr. Thomas Heffelfinger
United States Attorney
234 Federal Courts Building
110 South Fourth Street
Minneapolis, MN 55401

Mr. Hubert H. Humphrey III
Minnesota Attorney General
102 State Capitol
Saint Paul, MN 55155

Dear Messrs. Heffelfinger and Humphrey:

An article in yesterday's Star Tribune newspaper reported that approximately \$50,000 of unauthorized long-distance telephone charges were incurred in November-December 1991 on the account of Representative Alan Welle and other House members at the expense of Minnesota taxpayers.

Although House IR Caucus staff was told last summer by the House DFL leadership of unauthorized phone charges, we were not informed as to the details of this problem. We were astonished to learn in the article that this indirect theft of public funds, which occurred more than a year ago, was never reported to any law enforcement official or agency.

Since this matter involves inter-state activities and since your offices have investigated similar incidents in the past, we formally request that you conduct a joint investigation to determine who is responsible for this illegal use of the state's WATS line and why this matter was never brought to the public's attention.

We thank you for your prompt attention to this matter, and look forward to hearing from you regarding our request.

Sincerely,

A handwritten signature in cursive script, appearing to read "Steve", written in dark ink.

STEVEN SVIGGUM
House Minority Leader

A handwritten signature in cursive script, appearing to read "Charlie", written in dark ink.

CHARLIE WEAVER
Assistant House Minority Leader

App. 2

APPENDIX 3

November 22, 1991 - page 1

UPDATE: TOLL FRAUD

1. SITUATION
2. SERVICE SET-UP
3. CHRONOLOGY
4. STATUS -- ACTIVITIES, RECOMMENDATION

1. SITUATION

1.1 LEGISLATIVE INWATS

- Possible toll fraud
- March 1991 (?) to November 20, 1991
- Source: identify one ID # (HOUSE)
- Damage \$ to be assessed
(September 1991 interstate calling was \$45K; October 1991 = \$105K)
- HOUSE alerted Nov. 21 '91
- HOUSE interested in recovering \$

1.2 STAFF INWATS

- Probable toll fraud
- Labor Day weekend, 1991
- One ID # - assigned to DNR
- Damaged assessed at \$55K
- DNR indicates reluctance to repay InterTech
- Legislative Auditors are investigating
(indicate support of DNR repayment to InterTech)

2. SERVICE SET-UP: See drawing

3. CHRONOLOGY

3.1 LEGISLATIVE INWATS

- 11/13 p.m. Complaints of busy lines
- 11/14 p.m. Confirmation on busy lines of "non-state" calling
- 11/15 Changed Staff Inwats # to allow access only within State of Minnesota

STAFF *
INWATS
CHANGE

[previous restriction on Int'l calling]

APP. 3

11/22/91 - page 2

3. CHRONOLOGY, cont'd

- 11/15 - 5pm - Staff InWats calls routed to "information mailbox"
- 11/15 - 9pm - "44 ports - RAU" busy
All ports "busied out" by US West at our request
We request change of "44 port" # (296-0112)
- 11/18 - LEGISLATIVE INWATS 7-line RAU "down."
- 11/19 - LEGIS INWATS "up" but NOT routing to new overflow #
- 11/19 pm - LEGIS INWATS routing to overflow RAU 44-port
- 11/20 - Complaints of "busy"
Discovery of source of probable fraud
- 11/20 pm - By our request, LEGISLATIVE INWATS shut down, route calls to standard recording
- 11/21 - House and Senate offices notified
- Legislators calling in on LEGIS "HELP" line - told of probable fraud problem
- 11/21 - LEGIS INWATS 1-800 # change
 - "IRS" collect info from callers
 - House (ofc mgr) identifies possible "source" ID of abuse. (Help from "owner" of code to review bills and place start of abuse as March '91.)

11/22/91 - Page 3

3. CHRONOLOGY, cont'd

3.2 STAFF INWATS

- Sept (Labor Day week-end) '91 timeframe
 - Complaints of "busy"
 - US West check of calls results in confirmation: 40 out of 44 ports carry 2-way foreign-speaking conversations.
 - Discuss with MCI Toll Fraud investigations: Restrict certain calling areas.
- Sept-Oct - We receive call detail.
Estimate \$55K in abuse.
Find one ID code associated.
Turn "off" ID code.
- Oct - Review with DNR office.
One person assigned to code, but used by 3 people.
Deny knowledge of contributing to abuse. Indicate "may not" pay InterTech bill. [InterTech already paid MCI bill.]
- November '91 - Legislative Auditors (2) researching / taking statements.

4. STATUS -- ACTIVITIES, RECOMMENDATION

4.1 LEGISLATIVE INWATS

- Support HOUSE's efforts to collect for fraud calls.
- Discuss future prevention (change 1-800 # frequently; provide credit cards for out-of-state calling...)

4.2 STAFF INWATS

- "Persuade" DNR to pay; support efforts to collect for fraud calls.
- 1-800 # to be changed January '92

APPENDIX 4

DEPARTMENT: of Administration
InterTechnologies Group

STATE OF MINNESOTA
Office Memorandum

DATE: November 14, 1991

TO: Telecom Coordinators

FROM: ^{BP} Bonnie Plummer, Network Manager
Business Technologies Division

PHONE: 296-4399

SUBJECT: Staff Inwats Program

On January 2nd, the following changes will take place:

- 1) The 800 number (800-759-6466) will be changed to a new number.
- 2) The 800 number will accept calls only which originate in Minnesota.
- 3) Outgoing international calls will be blocked, but calls to Canada will be allowed.

Please notify your staff of these changes. The new number will be 800. Staff who have been using this system in place of calling cards from out of state locations will need to make other arrangements. Calling cards are available from contracts with AT&T or MCI. They may be requested by issuing a Telephone Service Request form 726.

The purpose of these changes is to increase security of the Northstar Network. This year we have seen an increase of toll fraud on this system. When fraudulent toll calls are made the state is responsible to pay the carrier for the calls. This is because while the long distance carrier provides the lines, it is the state that designs and maintains the access to those lines. The same is true with the 6 digit ID codes Business Technologies supplies to the agencies. The agencies are responsible for any toll billed to them because the agencies control the security of the codes. Employees should be reminded to treat their personal ID codes as they do their credit card numbers.

Any questions please call Bonnie Plummer on 296-4399 or Barb Smith on 297-7069.

Remember: This 800 number is for State employees only and not for clients or personal use.

BP3162Q1.MEM

APPENDIX 5



Minnesota House of Representatives

Administrative Services
198 State Office Building
St. Paul, Minnesota 55155
(612) 296-6648

David N. Kienitz
Director

27 February 1989

M E M O

To: All New House Members and Staff

From: David N. Kienitz *DNK*

Re: USING THE WATS LINES

Telephones in the state office building are connected with a long distance service called WATS lines, which enable us to make calls at a substantial savings as compared with Direct Distance Dialing.

In order to access WATS calling simply dial 8, then the area code (iff needed) and then the number you're calling. WATS calls, like long distance calls you make from your home, are billed directly against your telephone number. The charge is determined by the length of call.

The use of WATS line calling is strictly for official House business. NO personal calls may be made using the WATS lines.

Administrative Services

198 State Office Building
St. Paul, Minnesota 55155
(612) 296-6648
Fax: (612) 296-1563

David N. Kienitz
Director

**Minnesota
House of
Representatives**

Robert Vanasek, Speaker

26 April 1991

M E M O

To: ALL HOUSE MEMBERS

From: David N. Kienitz

Re: WATS CALLING

Beginning May 1 when you use your WATS long distance credit card you will be dialing into a telephone computer during regular office hours - the same as you now do when using your WATS card evenings and weekends.

Whenever you call, using your card number, you must dial the 1-800 number, and then, 24 hours per day, seven days a week, you will get the beeping tone. You then dial the desired number of the party you are calling.

You will soon be issued a card with another 1-800 number for use if you are not at a touch-tone telephone, or when you are experiencing calling difficulties with the computer dialing number. This "trouble" number will connect you with the state operators.

If you have any questions, please call Aliceann Murphy-Grusin at 6-6649. Thank you!

Administrative Services

198 State Office Building
St. Paul, Minnesota 55155
(612) 296-6648
Fax: (612) 296-1563

David N. Kienitz
Director

**Minnesota
House of
Representatives**

Robert Vanasek, Speaker

November 21, 1991

M E M O

To: All House Members

From: David N. Kienitz *DNK*

Re: WATS TELEPHONE CARD CHANGES

Due to some problems with the legislative WATS card calling system, we are changing the telephone number used to access the system. In order to use your WATS card, 24 hours a day - seven days a week, you must now dial 1-800-285-1541; next you enter the number you're calling; then your existing security card number to complete the dialing.

If you have problems while using the new number during the hours of 7:30 a.m. to 4:30 p.m., Monday through Friday, you may call the Capitol operators directly by dialing 1-800-657-3898, and they will help you complete your call.

The legislative WATS lines may only be used for official legislative business.

The people in Telecommunications for the state have been working very hard to correct our recent problems. We apologize for any delays you may have been experiencing. The old WATS number, 1-800-657-3500, will no longer be operational.

If you have any questions, please call me at (612)296-4861.

Administrative Services

198 State Office Building
St. Paul, Minnesota 55155
(612) 296-6648
Fax: (612) 296-1563

David N. Kienitz
Director

**Minnesota
House of
Representatives**

Dee Long, Speaker

April 29, 1992

M E M O

To: **ALL HOUSE MEMBERS**

From: David N. Kienitz *DK*

Re: **TELEPHONE CREDIT CARDS**

A great many members have been unsatisfied with the WATS dialing/long distance system -- too many numbers to dial to activate a call, too many busy signals in trying to get a line, etc.

Beginning July 1, 1992, the House is dropping the use of the state WATS card system. In its place you are asked to use a personal credit card for official House business calls. If you don't already have a personal long-distance telephone credit card, please arrange to get one by July 1st. You may contact AT&T (1-800-222-0300), MCI (1-800-444-3333), U.S. Sprint (1-800-877-7746), or any other long-distance company.

You will be responsible for paying all of your monthly long-distance telephone bills. You may send a copy of your billing, indicating the official House business calls and amounts, and we will reimburse you those costs (including tax).

In July you will be receiving a form for long-distance telephone reimbursement. The system in place for your use while in the state office building remains unchanged.

If you have any questions please call me at (612) 296-4861.

Administrative Services

198 State Office Building
St. Paul, Minnesota 55155
(612) 296-6648
Fax: (612) 296-1563

David N. Kienitz
Director

**Minnesota
House of
Representatives**

Dee Long, Speaker

M E M O

To: All Legislative Assistants
From: David N. Kienitz *DK*
Re: Member's Home Long-Distance Carrier

We will be giving each member a "corporate home account" long-distance calling system for inexpensive calling from their homes. This requires that we find out which long-distance telephone carrier (MCI, AT&T, Sprint or other) they have for their home telephone.

We ask your help in calling each of your members, finding the information, and returning this form to me by Monday, June 15th.

_____ (Member's name)	_____ (Carrier)
_____ (Member's name)	_____ (Carrier)
_____ (Member's name)	_____ (Carrier)
_____ (Member's name)	_____ (Carrier)

Thank you very much for your prompt assistance. Please call me if you have any questions. A letter explaining the telephone changes will soon be sent to the members.

MINNESOTA HOUSE OF REPRESENTATIVES

TELEPHONE CREDIT CARD INFORMATION

The Minnesota House of Representatives will connect a "Corporate Home Account" long-distance telephone system to your home, and to another fixed location telephone (your business telephone, for example). This system allows you to make all of your official House business long-distance telephone calls on a reduced rate line. You will be billed directly by the telephone company, you pay the bill, and the House will reimburse you. These will be on a separate billing from your current home long-distance bill, and will permit you to keep your personal long-distance calls completely separate from your official House calls.

Name _____

Home telephone number (____) _____

Home address _____

(Zip code)

2nd telephone number (____) _____

2nd address _____

(Zip code)

Administrative Services

198 State Office Building
St. Paul, Minnesota 55155
(612) 296-6648
Fax: (612) 296-1563

David N. Kienitz
Director

**Minnesota
House of
Representatives**

Dee Long, Speaker

M E M O

To: ALL NEW HOUSE MEMBERS

From: David N. Kienitz

Re: LONG DISTANCE TELEPHONE CALLING

If you are away from home and away from the capitol, use your personal telephone credit card. If you're at home calling constituents, you simply dial the access code and number. You will receive a billing that is separate from your family telephone bill. If you're at home and need to talk to House staff, you can dial a direct connection to the capitol, billed to the House.

CONSTITUENT CALLS FROM HOME

For long distance calls from your home you have been given a "corporate home account", accessed by dialing 10732 + 1 + area code and telephone number. This allows you to call on legislative business anywhere in the U.S.A. at a substantially discounted rate, while also giving you a monthly A T & T telephone bill separate from your personal home telephone bill. After checking your bill for accuracy, submit the complete bill to Aliceann Murphy-Grusin in our office for payment.

CALLS FROM HOME TO THE CAPITOL

To make calls from your home to the capitol (any 296- or 297-number), dial 1-800-657-3621, which will link you directly with the House Sergeant At Arms office. (Not necessary for metro-area members). These calls will be at the lowest rate available and will be billed directly to the House, and will be available weekdays from 7:30 a.m. to 4:30 p.m. (You may be asked to identify yourself to the operator to insure use by legislators only - this is not for use by your constituents).

CALLING FROM AWAY FROM HOME

For long distance calls you make while away from home and away from the capitol please use your personal long distance card and submit any billing for legislative calls for reimbursement.

Enclosed please find a card with dialing instructions to keep near your telephone. If you have any questions please call me.

TELEPHONE ALLOWANCE

All House Members are given an 800 number to call into the Capitol. In addition a special long-distance system, with separate bills, will be connected to each member's home for long-distance legislative calls.

From "Benefits and Privileges of House Members"
handbook used at House new member orientation seminars.

APPENDIX 6

Att. '1

Summary of Facts: 1991 Toll Fraud

Compiled from Admin files and internal interviews

April 12, 1993 (revision of April 7 draft)

Summary of Situation 1: Legislative In-WATS

- Possible first party toll fraud discovered (a large volume of calls overloading the system, mainly from college pay phones)
- Began as early as March and grew through November, 1991
- One access code number was involved; that number was assigned to the House
- House (per media stories) reportedly has assessed costs at about \$85,000 (The difference between Sept. '91 bill and Oct. '91 bill was \$60,000.)
- David Kienitz at House was alerted by Admin's Bonnie Plummer on or about Nov. 21, 1991; David Kienitz/House at first said it was interested in recovering money, but after meeting with MCI toll fraud investigators, decided against. (David Kienitz asked: 1) Would we get money back? MCI said no. 2) Could we prosecute? MCI said probably not, because offenders must be caught in the act.)

Summary of Situation 2: Staff In-WATS

- Probable first party toll fraud discovered (because of large number of calls over holiday weekend)
- Occurred during the extended Labor Day weekend Sept. 1-2, 1991
- One access code number was involved; that number was assigned to DNR/Detroit Lakes office
- Costs of damage assessed at \$56,000; Admin paid MCI's 800 bill and Telecom*USA WATS bill.
- Legislative Auditor concluded investigation July 10, 1992. The auditors' report states, "We believe it is unjust for the DNR/Detroit Lakes to bear the full liability . . . It seems that the other parties [US West, Admin and DNR/Detroit Lakes] should at least share in the liability." However, the AG's office concluded in a written opinion dated October 27, 1992, that the state could not hold the carrier/MCI responsible. In addition, MCI's published tariff disclaims liability for such losses.
- As of March 29, 1993, DNR has declined to pay Admin.

This page revised April 14, 1993

Additional Facts:

■ **Personal contacts between staff:**

House In-WATS: David Kienitz and Bonnie Plummer were the only contacts for the House and Admin respectively in the fall of 1991.

■ **Billing processes/systems:**

- Admin can provide fiche on bills (calendar years 1990, 1991 and 1992 have been requested by AG's office); bills will contain all call detail except for the Legislature. US West sends detailed legislative bills directly to the House (Billing address: Legislature - House, Attention: Accounts Payable, State Office Building, 435 Park, St. Paul, Minnesota 55155) and Senate because Admin was instructed in 1989 that the agency must not receive either originals or duplicates of these bills.
- House In-WATS: The House In-WATS is billed by InterTech to the House. (The data for the billing is collected by US West; the state has contracted with US West to prepare bills for Admin in Admin's name and mail them directly to agencies.) While in-coming calls are carried by Teleconnect, the out-going calls may be carried by either US West, AT&T or Telecom*USA.
- In assisting David Kienitz to verify the House's March and September '91 bills in the fall of 1991, Admin staff manually matched the close proximity of times of in-coming and out-going calls (identified by the House member as calls he recognized) to arrive at the origin and destination of each call. The manual process was necessary because the bills are derived from two different records; the times will not match exactly because of a short delay while the in-coming call is processed through the remote access unit (RAU).

■ **Who knows assignments of House access codes?**

- Business Services provided a list of security code numbers to David Kienitz, who in turn assigned the numbers to individual House members. In November of 1991, Bonnie Plummer was informed by Kienitz of the access code number and town of residence of the representative whose code number was in question, but she did not know his name; she did not divulge the number or the town to Admin management at the request of David Kienitz, and with the permission of the TeleCommunications director.

CHRONOLOGY OF 1991 TOLL FRAUD EVENTS

DATE	Legislative In-WATS	Staff In-WATS
HISTORICAL (Prior to May 1, 1991)	State Operators answered in-coming Legislative 800 calls and connected the callers to their chosen numbers. Operators screened the calls to ensure that the caller was an authorized user. Service available only when Communications Center was staffed; to accommodate after-hours calls, legislators's calls were routed through the remote access units (RAU) via access codes. (3/24/93 memo from Admin's Laura Hoffmann to Bill Schnellman)	
Spring 1991	TeleCommunications sent <u>Technical Update</u> newsletter (see article on security and fraud prevention suggestions quoted in box to right) to all telecommunications coordinators throughout the state, including David Kienitz/House. Source: Telecommunications Coordinators <u>Technical Update</u> newsletter/Spring 91	<u>Technical Update</u> newsletter was sent to all telecommunications coordinators in the state. ". . . The six-digit ID code should be treated with the same security as your personal Visa card number. Don't attach it to your phone or bulletin board. If your wallet is stolen or the number compromised, report it immediately to our office. This program is for state business only. Do not give the number to your spouse or children to use -- and do not use it for personal calls. . ."

Summary of Facts: 1991 Toll Fraud - 4

April 29, 1991	4/29/91 memo to David Kienitz, House (also separate memo to Sandra Burrill, Senate) "Effective May 1, 1991, the routing of the legislative In-WATS lines will change. When the legislators dial 1-800-657-3500, they will no longer have an operator answer during work days. The line will give them a tone indicating to continue dialing just like they now do on week-ends and evenings . . . These changes should make it easier for the legislators to place calls all the time, and not experience long ringing cycles when the state operators are busy and can't answer the calls quickly . . ."	
Sept. 3, 1991		B. Plummer of TeleCommuncations/Admin learned of unauthorized calls on Staff In-WATS. <u>Symptoms:</u> Complaints of "busy." US West checked calls and confirmed that 40 out of 44 ports were carrying 2-way foreign-speaking conversations. <u>Solution:</u> Admin immediately called MCI whose Toll Fraud investigators recommended restricting certain calling areas. Admin changed type of calls allowed by access code (e.g., blocked international calls). Admin requested call detail from the Labor Day weekend (Aug. 31-Sept. 2) from US West to determine which code or codes were in use.

Oct. 4, 1991		B. Plummer received MCI's and Telecom*USA's call detail Oct. 4, reviewed calls page by page until a single security number -- assigned to Detroit Lakes office of DNR -- was identified as being heavily used. Plummer notified the Detroit Lakes office of the situation. B. Plummer reviewed issue with Detroit Lakes DNR office management who said that 3 persons were assigned to the code. On Friday, Oct. 4, B. Plummer asked permission to disconnect the code; the Detroit Lakes DNR management said no and that they would get back to her. On Monday, Oct. 7, B. Plummer talked to one of the owners of the code and asked to disconnect it; he said he'd get back to her. No one from the Detroit Lakes office of DNR contacted B. Plummer after that. DNR denied knowledge of contributing to abuse.
Oct. 25, 1991		The Bemidji office of DNR received the In-WATS billing and contacted B. Plummer about the increased costs. The Bemidji employee called Plummer back in about one hour and instructed the code be disconnected. Since incident occurred in early September and DNR was not notified of the problem until Oct. 4, DNR did not want to pay InterTech, which had already paid MCI and Telecom*USA bill (per Admin's prompt payment policy.)
Nov. 8, 1991		DNR informed legislative auditor.

Summary of Facts: 1991 Toll Fraud - 6

Nov. 13, 1991 - p.m.	Complaints of busy lines	Complaints of busy lines.
Nov. 14-21, 1991	<u>SUMMARY:</u> After security checks and a number changes in the Staff In-WATS line, TeleCommunications determined there was still a Staff In-WATS blockage, so TeleComm immediately looked at the Legislative In-WATS (because Legislative In-WATS overflows into Staff In-WATS system when the Legislative line is busy). Operators monitored conversations and determined calls were not state business. Subsequent calls were routed from remote access units (RAU) to Admin Comm Center Operations and operators screened individual callers. Calls seemed to be from areas of the South; from college campuses; from pay phones.	Nov. 14, 1991 memo from B. Plummer to TeleComm Coordinators; re: Staff In-WATS Program - ■ "800-759-6466 will be changed to new number. ■ The 800 number will accept calls only which originate in Minnesota. ■ Outgoing international calls will be blocked, but calls to Canada will be allowed. <u>"Please notify your staff of these changes. . . Purpose [of these changes] is to increase security of the Northstar Network. This year we have seen an increase of toll fraud on this system. When fraudulent toll calls are made, the state is responsible to pay the carrier for the calls . . . Remember: This 800 number is for state employees only and not for clients or personal use."</u>

Nov. 14-21, 1991 cont.	On Nov. 20, Business Services pulled bill totals for each the House and Senate; House totals showed increases each month over a period of months. In assisting with the investigations, B. Plummer determined that only one legislator's code (name of legislator was unknown) was being used to make fraudulent calls. According to memo drafted March 18, 1993, from B. Plummer to Todd Johnson, DFL legislative director, and David Kienitz, House Administrative Services, D. Kienitz knew whose access code was being used, but asked B. Plummer not to tell her management -- including the director, the assistant commissioner and the commissioner. <u>ADMIN DAY-BY-DAY INVESTIGATIVE DETAIL</u> Nov. 14 - Confirmation on busy lines of "non-state" calling	Nov. 15 - Because of suspected fraud, Admin changed Staff In-WATS number to allow access only within the state of Minnesota (previous restriction on New York City, Los Angeles and international calling) Nov. 15/5 p.m. - Staff In-WATS calls were routed to "information mailbox"

Summary of Facts: 1991 Toll Fraud - 8

Nov. 14-21,
1991 cont.

- Nov. 18 - Legislative In-WATS 7-line RAU "down."
- Nov. 19 - Legislative In-WATS "up" but NOT routing to new overflow number
- Nov. 19/P.M. - - Legislative In-WATS routed to overflow RAU 44-port
- Nov. 20 - All Staff In-WATS and Legislative In-WATS lines were reported busy. Admin pulled House and Senate total bills; House bill showed increase. B. Plummer contacts D. Kienitz.
- Overnight Nov. 20 - By Admin's request, Legislative In-WATS is shut down and calls are routed to standard recordings ("The number you have called in not in services; call . . .") which tell users that the number is not in service and to call TeleComm operators for help.
- Nov. 21 - Hand-written memo to operators from L. Hoffmann/B. Plummer in TeleCommunications:
"Due to toll fraud, we'll be answering all Legislative calls temporarily. Be sure to get name along with ID # and verify the name on lists. If they say anything about last night, the lines were shut down due to the fraud. . ."

Nov. 15/9 p.m. - "44 ports -RAU" busy. All ports "busied out" by US West at our request. We request change of local access number (296-0112).

Nov. 14-21,
1991 cont.

Nov. 21 - D. Kienitz indicated to B. Plummer that the legislator (whose identity was not known to Plummer) said that his calling card was in his bureau drawer. D. Kienitz had that legislator review all bills to indicate which calls were his, starting with September and going backwards. Through this review, the House member determined March as the beginning of the misuse.

Using information obtained by operators from college students, TeleComm requested call information from MCI, US West and the Calling Name & Address Bureau (CNA Bureau, an independent service that maintains all phone name/address information). Admin reviewed the House call detail; again, the points of origin were pay phones and no pattern of calls could be detected. The code was disconnected and the 800 number was changed. Kathi Lynch wanted to turn the matter over to law enforcement officials. D. Kienitz declined.

Nov. 22,
1991

7:30 a.m. meeting in Commissioner's office (D. Badgerow, B. Plummer, L. Hoffmann, B. Conlin, K. Lynch) -

InterTech's recommendations, activities:

- Support House's efforts to collect for fraud calls.
- Discuss future prevention measures (change 1-800 numbers frequently; provide calling cards for out-of-state calling).

DNR investigation continuing.

InterTech recommendations, activities:

- "Persuade" DNR to pay; support efforts to collect for fraud calls.
- 1-800 # to be changed January 1992

Week of Nov. 25, 1991	D. Kienitz provided TeleComm with House's out-going call detail from September 1991 and March 1991 to check, with the understanding that TeleComm would not pass it on to anyone, including its management.	
Week of Dec. 2, 1991	After B. Plummer reconciled the March and September '91 bills (the only two D. Kienitz had given her), she noticed a call <u>from</u> a residence in Willmar, which was not the legislator's home phone or a call he had indicated he had made. B. Plummer spoke with D. Kienitz who relayed that the legislator didn't want to pursue investigation of that call and that the member said he had lost his card. Admin continued its activities, based on Kienitz's report that the card was lost. B. Plummer recommended turning the situation over to law enforcement officials, but Kienitz said, "we" would prefer not to pursue it at that time, but would talk with MCI toll fraud investigators. The Commissioner's office concurred in the request not to share the information that the card was lost, based on what it had been told by Kienitz through B. Plummer.	

Dec. 12, 1991	D. Kienitz talked with MCI Toll Fraud Specialists Lance Springer and Tom Schultz, who offered to do more of the same kind of investigation Admin had already done. D. Kienitz thought the amount that was fraudulent was around \$50,000 in a time period from March 1991 to November 1991. MCI's staff thought an investigation would be pointless, told D. Kienitz that the chance of getting any money back was nil, and said it is necessary to catch a person in the act of fraudulently using a calling card/security code to have them arrested. D. Kienitz said "they" (names unknown) decided not to proceed with an MCI investigation. Kienitz advised B. Plummer not to investigate and that "they" (names unknown) would take care of it. Plummer advised that Admin would defer to this position.	
January 1992		Staff In-WATS 1-800 number changed.
Jan. 24, 1992	Overall toll fraud situation was reviewed at TeleComm Quarterly Operations Review. (See Staff In-WATS info.)	Overall toll fraud situation was reviewed at TeleComm Quarterly Operations Review. Preventive measures taken in Staff In-WATS situation were reviewed by Director K. Lynch and staff with Commissioner.

Jan. 24, 1992 cont.	Historically, five situations had occurred during the four-year period of 1988-1991. Two were on the Legislative In-WATS: ■ 1989 - Code abused by child; loss was \$2,000. Action: access number was changed and security codes were added. ■ 1991 - A card (with dialing and security code info) was lost; loss was \$50,000 (and could be higher). Action: Code was cancelled, the access number changed, and TeleComm continued to collect and review information. (Admin did not know the name of the legislator involved.)	Historically, five situations had occurred during the four-year period of 1988-1991. Three were on the Staff In-WATS: ■ 1988 - Stolen wallet with code accessed; loss was \$35. Action: code was cancelled. (Ohio police involved) ■ 1990 - A code was stolen from a Human Services employee and abused by students at an arts school; calls were tracked to pay phones and dorm phones. Action: Code was cancelled, the access number was changed and the school cooperated with the agency to repay the loss. (Elk River police involved) ■ 1991 - Admin and others could not determine the source of the access to the DNR Staff In-WATS security code; Admin estimated the loss at \$56,000, associated with the one code. Action: The code was cancelled, the access number changed and an investigation undertaken.
------------------------	--	---

Jan. 24,
1992 - cont.

In reviewing practices in the industry, InterTech/TeleComm learned that there was growing problem of toll fraud and long distance carriers are getting tough with hackers, thieves and "call sell" operations. Each has its own enforcement unit which investigates calls, tracks down the criminals and turns them over to local authorities or to the Secret Service.

With today's technology, toll fraud is almost impossible to prevent; however, carriers are creating ways to monitor service and to provide early warning . . .

The state's short-term response to these incidents would be to maintain on-going awareness of prevention; educating users to protect security codes and dialing info; changing compromised security codes and access numbers; and establishing early alert procedures with vendors . . . The state's previous situations require a combination of these responses.

For longer-term resolution, InterTech includes security on the network as part of conversion of current voice network services to the STARS products. Each service will be reviewed for maximum security. MCI's commitment to support these efforts is being built into the contract. . . . Education for agencies and state personnel who access the LD networks will continue. On-going review of new toll fraud protection techniques and technology will continue for the staff which managed . . . the networks.

May 1992	In May of last year (1992), D. Kienitz and (another person whose identity is not recalled) asked Admin to change the House's calling program to make the program more secure and to make its members more accountable.	
June 22, 1992		Legislative Auditor's draft report sent to agencies (Admin and DNR) for comment.
July 10, 1992		Legislative Auditor's report issued.
Summer/ Fall 1992	This article was published in the Telecommunications Coordinators <i>Technical Update</i> newsletter for Summer-Fall '92: "Beware! Toll fraud and your workplace." The article lists warning signs of toll fraud: unusual increases in long distance expenses; increase in evening or off-hour use of toll; long holding times for in-bound 800 and other calls; increases in unwarranted international toll calls; increase in crank, obscene or misdirected calls; theft of employee directories. Safeguards are: awareness; education; security; waste control.	This article was published in the Telecommunications Coordinators <i>Technical Update</i> newsletter for Summer-Fall '92: "Beware! Toll fraud and your workplace."

Oct. 27, 1992		Attorney General issues legal opinion, and recommends taking no action to recover \$57,000 in funds either from state employees or MCI or US West. Reiterates that Auditor's report suggests that the liability be shared among the DNR, the Department of Administration, MCI and US West, but AG indicates that recovery from MCI or US West is unlikely.
March 22, 1993	Bonnie Plummer faxed to D. Kienitz a memo dated March 18, addressed to both Kienitz (House Administrative Services) and Todd Johnson (DFL Legislative Director) containing a chronology of toll fraud events.	

APPENDIX 7

SUMMARY

State of Minnesota

Office of the Legislative Auditor
Centennial Office Building • St. Paul, MN 55155
612/296-4708

DEPARTMENT OF NATURAL RESOURCES

SPECIAL REVIEW OF UNAUTHORIZED LONG DISTANCE TELEPHONE CALLS

Public Release Date: July 10, 1992

No. 92-43

OBJECTIVES:

We conducted a special review of \$56,692 in unauthorized long distance telephone calls charged to the Department of Natural Resources, Detroit Lakes office. The DNR central office notified us of the improprieties. Our review addressed the following questions:

- Were any state employees responsible for the unauthorized telephone calls?
- Who is liable for the cost of the unauthorized telephone calls?

CONCLUSIONS:

We found no evidence that the DNR Detroit Lakes area office employees were responsible for the unauthorized telephone calls. The Detroit Lakes office had taken reasonable measures to protect the security of its long distance access codes.

The Department of Administration paid MCI for the long distance service. Administration staff did not pursue the issue of liability with MCI, who provides the service, or U.S. West, the company from which it purchased the telephone access system.

We believe it is unjust for the DNR Detroit Lakes office to bear the full liability for this theft. Responsibility for restricting access to the system was shared by U.S. West, the Department of Administration, and the DNR Detroit Lakes office. We are referring this matter to the Attorney General. We also referred the telephone bills and other information to the United States Secret Service, which has jurisdiction over this type of criminal activity.

Contact the Financial Audit Division for additional information.

FINANCIAL AUDIT DIVISION

APP. 7



STATE OF MINNESOTA

OFFICE OF THE LEGISLATIVE AUDITOR

CENTENNIAL BUILDING, ST. PAUL, MN 55155 • 612/296-4704

JAMES R. NOBLES, LEGISLATIVE AUDITOR

Representative Ann Rest, Chair
Legislative Audit Commission

Members of the Legislative Audit Commission

Rodney Sando, Commissioner
Department of Natural Resources

Dana Badgerow, Commissioner
Department of Administration

Audit Scope

We conducted a special review of unauthorized long distance telephone calls charged to the Department of Natural Resources (DNR) Detroit Lakes office. The Department of Administration notified the Detroit Lakes office of a possible misuse of the state telephone system. The DNR central office notified the Legislative Auditor of the improprieties on November 8, 1991.

Our review addressed the following issues:

1. Were any state employees responsible for the unauthorized telephone calls?
Did a state employee:
 - make the telephone calls?
 - distribute the access code for personal gain?
 - allow the access code to be stolen due to carelessness or inadequate security?
2. Who is liable for the cost of the unauthorized telephone calls?
 - How was the access code distributed?
 - Is there evidence that the state agency was negligent in protecting its access code?
 - Did the state respond properly?

Audit Techniques

We reviewed the September and October 1991 telephone bills for the Detroit Lakes office. We reviewed memorandums prepared by office employees recounting the events surrounding their notification of the long distance telephone calls. We took testimony under oath from employees of the DNR Detroit Lakes office. We also interviewed employees from the

Representative Ann Rest, Chair
Members of the Legislative Audit Commission
Rodney Sando, Commissioner
Dana Badgerow, Commissioner
Page 3

does not have the 800 number recorded. Two employees shared the access code which was used to make the unauthorized calls. These employees had the individual access code programmed into their phones. However, the employees did not have the 800 number programmed into the phone system.

MCI investigated the telephone calls. The MCI report stated that "call sale operations originating from these areas of Los Angeles are a big business." It found that 2,154 calls originated from six individual pay phones and two banks of pay phones. Other pay phones were used for a lower number of calls. Several calls were made from six residential telephones. MCI attempted to locate the persons who had placed the calls. However, either the telephones had been disconnected, no one answered the calls, or the person denied any knowledge of the calls. MCI could not determine how the access code had been obtained.

We also called a few of the numbers on the telephone bill. The numbers were to personal residences. The persons answering the telephone claimed not to remember who had called previously.

Conclusions

Responsibility for Loss

We found no evidence that the Detroit Lakes area office employees were responsible for the unauthorized telephone calls. We obtained sworn statements from the DNR employees who knew the access code which was misused. All employees denied any involvement with distributing the code. Also, because of the volume and locations of the calls, it is obvious that the DNR employees did not place the calls directly.

Most likely, the access code was stolen and used to establish an illegal long distance outlet. There are no signs that the Detroit Lakes DNR offices were broken into and robbed. However, in cases outside Minnesota, computer hackers have been responsible for the theft of long distance access codes. In yet other cases, the thieves have learned the codes by observing callers using public telephones. The stolen codes are used to obtain an outbound long distance line. Use of the line is sold at a low price, often to immigrants who want to call home.

In our view, the DNR Detroit Lakes office had taken reasonable measures to protect the security of its access codes. We found no evidence that the office was negligent or careless with the codes.



STATE OF
MINNESOTA
DEPARTMENT OF NATURAL RESOURCES

500 LAFAYETTE ROAD, ST. PAUL, MINNESOTA 55155-4037

OFFICE OF THE
COMMISSIONER

DNR INFORMATION
(612) 296-6157

June 22, 1992

Mr. James R. Nobles, Legislative Auditor
Office of the Legislative Auditor
First Floor, Centennial Office Building
St. Paul, Minnesota 55155

Dear Mr. Nobles:

RE: UNAUTHORIZED LONG DISTANCE TELEPHONE CALLS

We agree with the conclusion of the Office of the Legislative Auditor that the Detroit Lakes area employees were not responsible for the unauthorized calls.

The Department of Natural Resources does not believe that we have any financial responsibility for these unauthorized phone calls. Throughout this entire incident, the Department of Administration did not take any of the necessary actions to minimize the effects of the access code being in the hands of unauthorized personnel.

The Department of Administration was notified of these calls on September 3, 1991, but did not inform the Department of Natural Resources until October 4, 1991—fully one month after the calls were made.

When the Department of Administration was notified on September 3, instead of immediately canceling the access code, they simply changed what types of calls were allowable with the access code. This caused an additional number of unauthorized calls to be made.

The Department of Administration paid the entire phone bill without consulting the Attorney General's office to determine the amount of liability that the State has in a situation of this nature. In fact, they did not notify the Attorney General's office that this had even occurred.

Sincerely,

Ron Sando
Rodney W. Sando
Commissioner

Department of Administration



June 26, 1992

Mr. James R. Nobles
Legislative Auditor
Office of the Legislative Auditor
1xx Veterans Service Building
20 West 12th Street
St. Paul, MN 55155

Dear Mr. Nobles:

This letter is to serve as the Department of Administration's response to your letter and report of June 9, 1992, concerning unauthorized long distance phone calls charged to the Department of Natural Resources Detroit Lakes office. As stated in the letter, you also invited a review of the report for accuracy. Bernie Conlin, Assistant Commissioner, InterTech; and Roger Nelson, Acting Director, Business Technologies Division, InterTech, met with John Asmussen, Deputy Auditor; Margaret Jenniges, Auditor Manager; and Lawrence Goga, Investigator, to review the report for accuracy. In that meeting, it was agreed that the actual payment to the carrier was less than the amount stated in the report. The correct amount is being researched and will be available to you today. With that correction, the background section is essentially correct.

With regard to the conclusions - responsibility for loss - the Department of Administration notified customers of the high degree of security awareness necessary with the 800 service. The Business Technologies Division conducts training and prints newsletters for customers' agency telecommunications coordinators - part of which deals with the issues of ID code security. In addition, ID codes are issued only to the coordinators who have been instructed to treat each ID code the same as a personal charge card number. The coordinators have responsibility to assign the codes to agency employees and instruct those employees in their proper use. The Business Technologies Division does not know to whom the codes are issued, or how the codes are used. Despite the precautions taken, there is ample evidence that codes are not appropriately safeguarded by customer agency personnel. In this case, the code numbers were programmed into the individual desk telephones. This is not an adequate safeguard, particularly on a display panel telephone. The responsibility for unauthorized use rests with the customer agency - it is a cost, and a risk of doing business.

Architectural Design

Building Code

Building Construction

Contracting

Data Practices

Data Processing

Employee Assistance

Energy Conservation

Fleet Management

Information Management

Inventory Management

Local Government Systems

Management Analysis

Plant Management

Printing & Mailing

Public Documents

Purchasing

Real Estate Management

Records Management

Resource Recycling

State Bookstore

Telecommunications

Volunteer Services

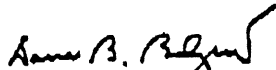
Mr. James R. Nobles
Page 2
June 26, 1992

Regarding financial liability, the report concluded that the Department of Administration should have disputed payment to the carrier as well as sought advice from the Attorney General regarding the liability. In similar cases, the courts and the FCC have held that carriers (in the case MCI) cannot be held responsible for unauthorized use of their facilities. The same is true for the provider (U S West) of equipment which allows remote access to a company's network. U S West's tariffs, which are approved by the Minnesota Public Utilities Commission, state that they cannot be held responsible for anything other than the cost of the product they provide. As a result of this incident, we proposed language during negotiation of the STARS contract which would have either held MCI responsible for future toll fraud, or would have required MCI to share responsibility with the state. MCI refused that language and representatives from the Attorney General's Office concluded that we could not hold MCI responsible.

Based on precedent, and the position of the Attorney General's Office on the STARS contract, we believe we pursued the correct course of action by paying the bill.

Thank you for the opportunity to review the report and provide comments.

Sincerely,



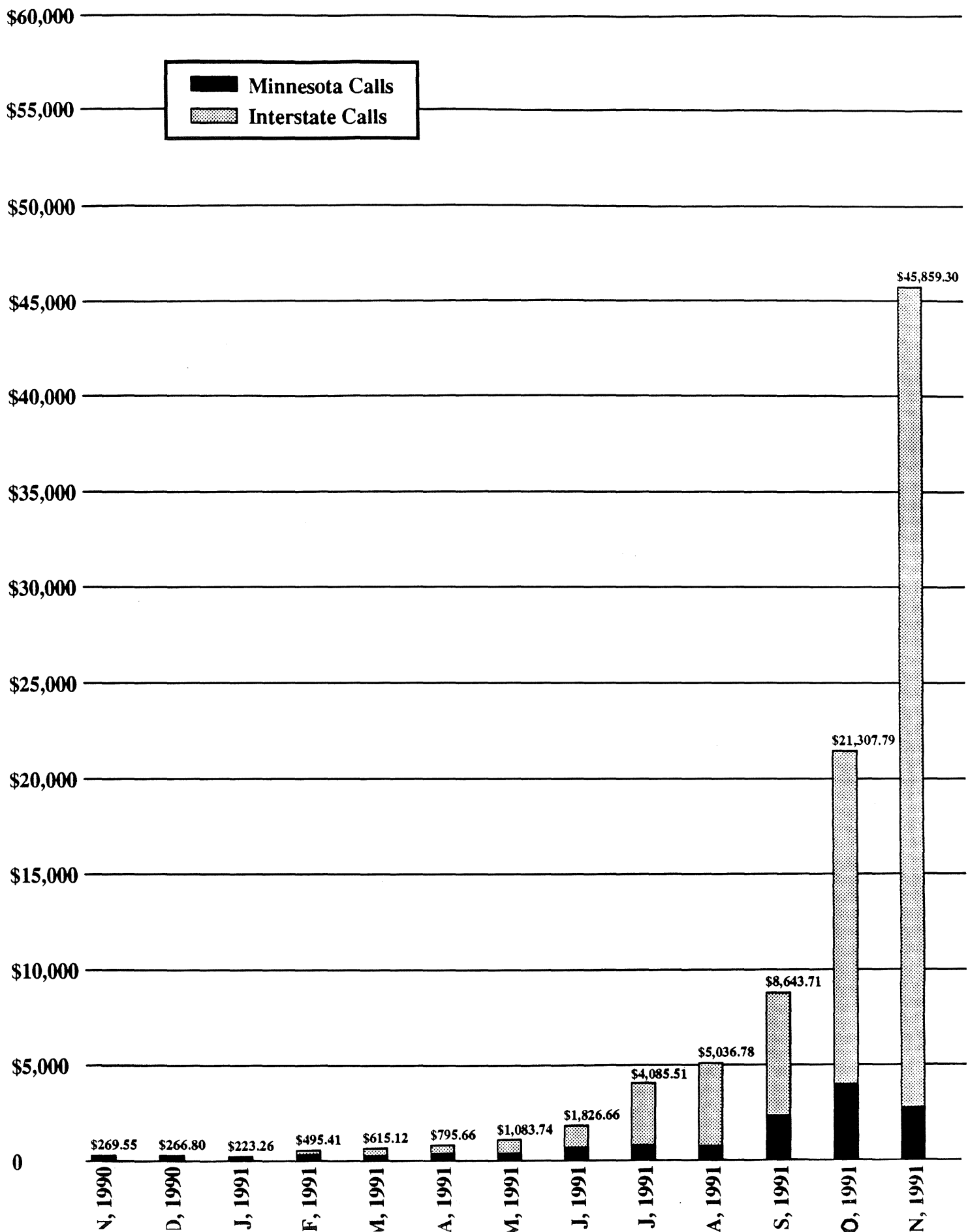
Dana B. Badgerow
Commissioner
(612) 296-3862

DBB/BC/lm

DB1782T1.LTR

APPENDIX 8

WELLE PHONE BILLS -- NOV. 1990 - NOV. 1991



APPENDIX 9

STATE OF MINNESOTA
ABSTRACT SUMMARY AND TRANSMITTAL



Department LEGISLATURE Abstract Number 71 Auditor's Date 12/27/91
Division House of Representatives Year Ending June 30, 1992

10051:00-10
Legislative Expenses

085	-	21.00
141	-	26,542.13
187	-	634.34
201	-	14,960.00
202	-	96,125.62
211	-	7,179.55
212	-	260.00
213	-	6,976.05
215	-	122.00
216	-	308.80
222	-	1,451.80
223	-	3,840.02
225	-	465.00
372	-	30.00
376	-	17.95
377	-	256.58
389	-	63.66
488	-	176.12
489	-	100.00
		<u>159,530.62</u>

App. 9

CIVIL SERVICE CERTIFICATE

Date _____

TO THE STATE AUDITOR AND TREASURER:

I HEREBY CERTIFY that the persons named herein have been appointed and employed and are performing services as required by law and the rules established under Laws of 1939, Chapter 441, as amended, and that the salary or compensation of each officer or employee is within the salary or wage schedule fixed pursuant to law.

DEPARTMENT CERTIFICATE

Date 12/27/91

TO THE STATE AUDITOR AND TREASURER:

I HEREBY CERTIFY that the claims herein approved have been incurred pursuant to law, including Laws of 1939, Chapter 431, as amended, if applicable, and are proper charges against the appropriation or allotment indicated herein and that the goods have been received or the services rendered, all as set forth herein.

Robert V. Vancisek

Edmund J. ...

Date: 12/27/91

MN House of Representatives
AP Warrant Report

Check Number	Check Amount	Vendor Name
76035536	89.80	RICHARD ANDERSON
76035537	170.40	KATHLEEN A. BLATZ
76035538	50.63	BEN BOO
76035539	874.64	LYNDON R. CARLSON
76035540	1,034.80	KAREN J. CLARK
76035541	743.98	ROGER COOPER
76035542	48.00	ANDREW DAWKINS
76035543	114.00	GREGORY M DAVIDS
76035544	60.00	KEVIN GOODNO
76035545	288.00	LEE GREENFIELD
76035546	139.88	DAVID B. GRUENES
76035547	172.50	JEFFREY HANSON
76035548	48.00	ALICE HAUSMAN
76035549	60.00	PHILIP HEIR
76035550	60.00	JOYCE A HENRY
76035551	138.75	GENE HUGOSON
76035552	412.00	JERRY R JANEZICH
76035553	162.70	ALICE JOHNSON
76035554	1,549.03	ROBERT JOHNSON
76035555	131.05	VIRGIL J. JOHNSON
76035556	697.44	PHYLLIS L. KAHN
76035557	444.55	ANTHONY G. KINKEL
76035558	456.22	BERNARD L. LIEDER
76035559	48.00	WILLIAM E MACKLIN
76035560	1,372.55	ROBERT MCEACHERN
76035561	48.00	MARY JO MCGUIRE
76035562	61.75	CONNIE MORRISON
76035563	270.83	WILLARD M. MUNGER
76035564	465.30	MARY MURPHY
76035565	297.00	RICHARD M. O'CONNOR
76035566	648.54	PAUL A. OGREN
76035567	48.00	R. W. (SALLY) OLSEN
76035568	550.00	EDGAR L. OLSON
76035569	229.13	KATY OLSON
76035570	48.00	DENNIS D. OZMENT
76035571	48.00	RICHARD M PELLOW
76035572	840.76	DOUGLAS PETERSON
76035573	127.90	PETER G. RODOSOVICH
76035574	415.67	THOMAS RUKAVINA
76035575	95.85	GARY LEE SCHAFER
76035576	112.50	ARTHUR W. SEABERG
76035577	48.00	WESLEY J. SKOGLUND
76035578	308.00	WALLACE A. SPARBY
76035579	871.58	ANDREW STEENSMA
76035580	200.65	DOUGLAS SWENSON
76035581	647.82	LOREN THOMPSON
76035582	48.00	STEVEN TRIMBLE
76035583	116.75	SYLVESTER B. UPHUS
76035584	48.00	KATHLEEN A. VELLENGA
76035585	48.00	JEAN WAGENIUS
76035586	48.00	CHARLIE WEAVER
76035587	295.62	STEPHEN G. WENZEL

Page Totals: 52 16,354.57 Voided Checks: 0

Date. 12/21/91

MN House of Representatives
AP Warrant Report

Check Number	Check Amount	Vendor Name
76035588	414.57	THEODORE WINTER
76035589	7.00	SHIRLEY COVERT
76035590	135.00	DEBORAH A DYSON
76035591	492.61	KERRY K. FINE
76035592	829.23	MOLLY GROVE
76035593	34.00	AL LAYMAN
76035594	77.84	PATRICIA LINDGREN
76035595	17.95	DEBORAH K. MCKNIGHT
76035596	134.20	SUSAN M NEMITZ
76035597	658.40	KATHLEEN NOVAK
76035598	734.92	THOMAS PENDER
76035599	69.58	JOYCE PETERSON
76035600	7.00	MERCEDES E. PETERSON
76035601	14.50	PATRICK PLONSKI
76035602	30.00	ARA/CORY
76035603	200.06	AT & T COMMUNICATIONS
76035604	2,060.97	CHASE PRINTING COMPANY
76035605	100.00	COUNCIL OF STATE GOVT'S
76035606	21.00	DCA, INC.
76035607	176.12	DODD TECHNICAL CORP.
76035608	100.00	DAN KENNEDY
76035609	67.60	MINNEAPOLIS STAR & TRIB
76035610	265.00	NATIONAL CONFERENCE OF
76035611	14,960.00	POSTMASTER
76035612	24,481.16	RAMALEY PRINTING
76035613	188.98	ST. PAUL PION. PRESS & DISP
76035614	29.66	SERVICE AMERICA CORP
76035615	95,544.56	STATE OF MINNESOTA
76035616	308.80	STATE OF MINNESOTA
76035617	634.34	STATE OF MINNESOTA
76035618	381.00	US WEST COMMUNICATIONS

Page Totals: 31 159,530.62 Voided Checks: 0

Grand Totals: 83 159,530.62 Voided Checks: 0

ACCOUNTS PAYABLE COMPUTER CHECK REGISTER

CHECK		VENDOR		VOUCHER	INVOICE		INVOICE AMOUNT	DISCOUNT	CHECK/CREDIT
NUMBER	DATE	NUMBER	NAME (1st 25 characters)	NUMBER	NUMBER	DATE	PAID	AMOUNT	AMOUNT
35536	12/27/91	100019	RICHARD ANDERSON	3258	12/13	12/23/91	89.80		89.80
35537	12/27/91	100070	KATHLEEN A. BLATZ	3228	12/11	12/23/91	59.00		59.00
				3301	12/16	12/23/91	55.70		55.70
				3315	12/12	12/26/91	55.70		55.70
				CHECK TOTAL :			170.40	.00	170.40
35538	12/27/91	100077	BEN BOO	3263	11/7	12/23/91	50.63		50.63
35539	12/27/91	100112	LYNDON R. CARLSON	3313	12/11	12/26/91	815.64		815.64
				3314	12/7	12/26/91	59.00		59.00
				CHECK TOTAL :			874.64	.00	874.64
35540	12/27/91	100126	KAREN J. CLARK	3249	10/3,4	12/23/91	96.00		96.00
				3250	10/10	12/23/91	119.50		119.50
				3251	10/111617	12/23/91	144.00		144.00
				3255	8/7,12,13	12/23/91	144.00		144.00
				3256	8/20,23	12/23/91	99.30		99.30
				3264	11/22	12/23/91	48.00		48.00
				3265	11,26,27	12/23/91	96.00		96.00
				3266	12/5,9,10	12/23/91	144.00		144.00
				3267	12/111317	12/23/91	144.00		144.00
				CHECK TOTAL :			1,034.80	.00	1,034.80
35541	12/27/91	100149	ROGER COOPER	3210	DT DEC	12/23/91	432.85		432.85
				3282	12/5,6	12/23/91	147.08		147.08
				3312	12/18	12/26/91	164.05		164.05
				CHECK TOTAL :			743.98	.00	743.98
35542	12/27/91	100150	ANDREW DAWKINS	3261	12/13	12/23/91	48.00		48.00
35543	12/27/91	100153	GREGORY M DAVIDS	3259	12/13	12/23/91	114.00		114.00
35544	12/27/91	100236	KEVIN GOODNO	3206	DT DEC	12/23/91	60.00		60.00
35545	12/27/91	100245	LEE GREENFIELD	3253	12/9-13	12/23/91	240.00		240.00
				3254	12/17	12/23/91	48.00		48.00
				CHECK TOTAL :			288.00	.00	288.00
35546	12/27/91	100252	DAVID B. GRUENES	3239	12/17	12/23/91	139.88		139.88
35547	12/27/91	100274	JEFFREY HANSON	3203	DT DEC	12/23/91	60.00		60.00
				3229	12/17	12/23/91	56.25		56.25
				3274	12/19	12/23/91	56.25		56.25
				CHECK TOTAL :			172.50	.00	172.50
35548	12/27/91	100284	ALICE HAUSMAN	3269	12/19	12/23/91	48.00		48.00
35549	12/27/91	100295	PHILIP HEIR	3205	DT DEC	12/23/91	60.00		60.00
35550	12/27/91	100297	JOYCE A HENRY	3204	DEC DT	12/23/91	60.00		60.00

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ACCOUNTS PAYABLE COMPUTER CHECK REGISTER

Page 2

CHECK		VENDOR		VOUCHER	INVOICE		INVOICE AMOUNT	DISCOUNT	CHECK/CREDIT
NUMBER	DATE	NUMBER	NAME (1st 25 characters)	NUMBER	NUMBER	DATE	PAID	AMOUNT	AMOUNT
35551	12/27/91	100325	GENE HUGOSON	3299	12/17	12/23/91	138.75		138.75
35552	12/27/91	100331	JERRY R JANEZICH	3303	12/16-19	12/23/91	412.00		412.00
35553	12/27/91	100347	ALICE JOHNSON	3245	12/9	12/23/91	48.00		48.00
				3246	12/10,11	12/23/91	114.70		114.70
					CHECK TOTAL :		162.70	.00	162.70
35554	12/27/91	100348	ROBERT JOHNSON	3241	12/9-13	12/23/91	1,549.03		1,549.03
35555	12/27/91	100350	VIRGIL J. JOHNSON	3279	12/19	12/23/91	131.05		131.05
35556	12/27/91	100357	PHYLLIS L. KAHN	3272	12/19	12/23/91	53.50		53.50
				3284	12/5-9	12/23/91	643.94		643.94
					CHECK TOTAL :		697.44	.00	697.44
35557	12/27/91	100376	ANTHONY G. KINKEL	3287	12/18	12/23/91	160.75		160.75
				3300	DT DEC	12/23/91	283.80		283.80
					CHECK TOTAL :		444.55	.00	444.55
35558	12/27/91	100423	BERNARD L. LIEDER	3209	DT DEC	12/23/91	456.22		456.22
35559	12/27/91	100440	WILLIAM E MACKLIN	3298	12/17	12/23/91	48.00		48.00
35560	12/27/91	100462	ROBERT MCEACHERN	3231	12/10-1217	12/23/91	302.55		302.55
				3252	NOV,DEC LD	12/23/91	1,070.00		1,070.00
					CHECK TOTAL :		1,372.55	.00	1,372.55
35561	12/27/91	100465	MARY JO MCGUIRE	3271	12/19	12/23/91	48.00		48.00
35562	12/27/91	100487	CONNIE MORRISON	3260	12/13	12/23/91	61.75		61.75
35563	12/27/91	100490	WILLARD M. MUNGER	3286	12/18	12/23/91	172.20		172.20
				3310	12/19	12/26/91	98.63		98.63
					CHECK TOTAL :		270.83	.00	270.83
35564	12/27/91	100497	MARY MURPHY	3311	OCT-DEC DT	12/26/91	465.30		465.30
35565	12/27/91	100532	RICHARD M. O'CONNOR	3230	12/4-7	12/23/91	297.00		297.00
35566	12/27/91	100539	PAUL A. OGREN	3207	DT DEC	12/23/91	516.72		516.72
				3308	10/28-30	12/26/91	131.82		131.82
					CHECK TOTAL :		648.54	.00	648.54
35567	12/27/91	100546	R. W. (SALLY) OLSEN	3293	12/17	12/23/91	48.00		48.00
35568	12/27/91	100549	EDGAR L. OLSON	3208	DT DEC	12/23/91	550.00		550.00
35569	12/27/91	100551	KATY OLSON	3289	12/10,11	12/23/91	229.13		229.13
35570	12/27/91	100576	DENNIS D. OZMENT	3240	12/4	12/23/91	48.00		48.00
35571	12/27/91	100583	RICHARD M PELLOW	3247	12/16	12/23/91	48.00		48.00
35572	12/27/91	100586	DOUGLAS PETERSON	3212	DT DEC	12/23/91	550.00		550.00

CHECK NUMBER	DATE	VENDOR NUMBER NAME (1st 25 characters)	VOUCHER NUMBER	INVOICE NUMBER	INVOICE DATE	INVOICE AMOUNT PAID	DISCOUNT AMOUNT	CHECK/CREDIT AMOUNT
			3278	12/19	12/23/91	48.00		48.00
			3288	12/18	12/23/91	242.76		242.76
				CHECK TOTAL :		840.76	.00	840.76
35573	12/27/91	100658 PETER G. RODOSOVICH	3232	12/9,12	12/23/91	127.90		127.90
35574	12/27/91	100684 THOMAS RUKAVINA	3214	DT DEC	12/23/91	199.92		199.92
			3304	12/18	12/23/91	215.75		215.75
				CHECK TOTAL :		415.67	.00	415.67
35575	12/27/91	100700 GARY LEE SCHAFER	3307	12/19	12/26/91	95.85		95.85
35576	12/27/91	100728 ARTHUR W. SEABERG	3218	12/16	12/23/91	56.25		56.25
			3295	12/17	12/23/91	56.25		56.25
				CHECK TOTAL :		112.50	.00	112.50
35577	12/27/91	100777 WESLEY J. SKOGLUND	3280	12/19	12/23/91	48.00		48.00
35578	12/27/91	100791 WALLACE A. SPARBY	3305	12/16	12/26/91	308.00		308.00
35579	12/27/91	100807 ANDREW STEENSMA	3213	DT DEC	12/23/91	381.42		381.42
			3243	11/6,15	12/23/91	234.33		234.33
			3285	12/17,18	12/23/91	255.83		255.83
				CHECK TOTAL :		871.58	.00	871.58
35580	12/27/91	100821 DOUGLAS SWENSON	3281	9/4-6	12/23/91	200.65		200.65
35581	12/27/91	100827 LOREN THOMPSON	3290	11/25,26	12/23/91	287.40		287.40
			3291	12/4	12/23/91	96.12		96.12
			3292	12/13,14	12/23/91	264.30		264.30
				CHECK TOTAL :		647.82	.00	647.82
35582	12/27/91	100837 STEVEN TRIMBLE	3270	12/19	12/23/91	48.00		48.00
35583	12/27/91	100847 SYLVESTER B. UPHUS	3226	12/17	12/23/91	116.75		116.75
35584	12/27/91	100875 KATHLEEN A. VELLENGA	3242	12/16	12/23/91	48.00		48.00
35585	12/27/91	100885 JEAN WAGENIUS	3268	12/19	12/23/91	48.00		48.00
35586	12/27/91	100892 CHARLIE WEAVER	3275	12/19	12/23/91	48.00		48.00
35587	12/27/91	100917 STEPHEN G. WENZEL	3323	DT DEC	12/26/91	295.62		295.62
35588	12/27/91	100928 THEODORE WINTER	3227	DT DEC	12/23/91	366.57		366.57
			3277	12/19	12/23/91	48.00		48.00
				CHECK TOTAL :		414.57	.00	414.57
35589	12/27/91	102383 SHIRLEY COVERT	3238	12/6	12/23/91	7.00		7.00
35590	12/27/91	102924 DEBORAH A DYSON	3234	LICENSE	12/23/91	122.00		122.00
			3235	11/21	12/23/91	13.00		13.00
				CHECK TOTAL :		135.00	.00	135.00
35591	12/27/91	103200 KERRY K. FINE	3224	11/21,22	12/23/91	290.28		290.28

Dec 27, 1991

ACCOUNTS PAYABLE COMPUTER CHECK REGISTER

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CHECK		VENDOR		VOUCHER	INVOICE		INVOICE AMOUNT	DISCOUNT	CHECK/CREDIT
NUMBER	DATE	NUMBER	NAME (1st 25 characters)	NUMBER	NUMBER	DATE	PAID	AMOUNT	AMOUNT
				3225	12/4,5	12/23/91	202.33		202.33
					CHECK TOTAL :		492.61	.00	492.61
35592	12/27/91	103835	MOLLY GROVE	3257	12/6-11	12/23/91	829.23		829.23
35593	12/27/91	105735	AL LAYMAN	3221	12/10	12/23/91	34.00		34.00
35594	12/27/91	106040	PATRICIA LINDGREN	3248	12/15,16	12/23/91	69.84		69.84
				3306	11/13	12/26/91	8.00		8.00
					CHECK TOTAL :		77.84	.00	77.84
35595	12/27/91	106440	DEBORAH K. MCKNIGHT	3244	BOOK	12/23/91	17.95		17.95
35596	12/27/91	107026	SUSAN M NEMITZ	3236	12/13	12/23/91	134.20		134.20
35597	12/27/91	107069	KATHLEEN NOVAK	3223	11/30-12/5	12/23/91	658.40		658.40
35598	12/27/91	107315	THOMAS PENDER	3233	12/6-11	12/23/91	734.92		734.92
35599	12/27/91	107390	JOYCE PETERSON	3219	10/28-30	12/23/91	69.58		69.58
35600	12/27/91	107400	MERCEDES E. PETERSON	3237	PARK	12/23/91	7.00		7.00
35601	12/27/91	107500	PATRICK PLONSKI	3222	12/16	12/23/91	14.50		14.50
35602	12/27/91	115375	ARA/CORY	3211	459853	12/23/91	30.00		30.00
35603	12/27/91	116601	AT & T COMMUNICATIONS	3319	O,N,D,MAR	12/26/91	125.77		125.77
				3320	DEC-WENZEL	12/26/91	74.29		74.29
					CHECK TOTAL :		200.06	.00	200.06
35604	12/27/91	124700	CHASE PRINTING COMPANY	3195	9214	12/20/91	2,060.97		2,060.97
35605	12/27/91	131601	COUNCIL OF STATE GOVT'S	3193	36-6000818	12/20/91	100.00		100.00
35606	12/27/91	133200	DCA, INC.	3196	47136	12/20/91	21.00		21.00
35607	12/27/91	134350	DODD TECHNICAL CORP.	3296	14188	12/23/91	176.12		176.12
35608	12/27/91	147590	DAN KENNEDY	3217	9112205	12/23/91	100.00		100.00
35609	12/27/91	155600	MINNEAPOLIS STAR & TRIB	3199	0459007	12/23/91	67.60		67.60
35610	12/27/91	163700	NATIONAL CONFERENCE OF	3201	S216-2828	12/23/91	265.00		265.00
35611	12/27/91	170600	POSTMASTER	3197	01	12/20/91	14,960.00		14,960.00
35612	12/27/91	173600	RAMALEY PRINTING	3192	PJ-26	12/20/91	12,240.58		12,240.58
				3202	PJ-27	12/23/91	12,240.58		12,240.58
					CHECK TOTAL :		24,481.16	.00	24,481.16
35613	12/27/91	177200	ST. PAUL PION. PRESS & DIS	3191	227817	12/20/91	143.00		143.00
				3200	227828	12/23/91	14.52		14.52
				3220	871134	12/23/91	31.46		31.46
					CHECK TOTAL :		188.98	.00	188.98

c 27, 1991

ACCOUNTS PAYABLE COMPUTER CHECK REGISTER

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CHECK		VENDOR		VOUCHER	INVOICE		INVOICE AMOUNT	DISCOUNT	CHECK/CREDIT	
NUMBER	DATE	NUMBER	NAME (1st 25 characters)	NUMBER	NUMBER	DATE	PAID	AMOUNT	AMOUNT	
5614	12/27/91	179200	SERVICE AMERICA CORP	3216	459804	12/23/91	29.66		29.66	1
5615	12/27/91	182600	STATE OF MINNESOTA	3321	9110010187	12/26/91	36,554.81		36,554.81	2
				3322	9111010187	12/26/91	58,989.75		58,989.75	3
					CHECK TOTAL :		95,544.56	.00	95,544.56	4
5616	12/27/91	183200	STATE OF MINNESOTA	3194	053836	12/20/91	308.80		308.80	5
5617	12/27/91	185300	STATE OF MINNESOTA	3198	01	12/20/91	634.34		634.34	6
5618	12/27/91	194931	US WEST COMMUNICATIONS	3190	B538509	12/20/91	253.58		253.58	7
				3316	DEC-MARSH	12/26/91	24.94		24.94	8
				3317	DEC-MCEACH	12/26/91	6.59		6.59	9
				3318	DEC-WENZEL	12/26/91	95.89		95.89	10
					CHECK TOTAL :		381.00	.00	381.00	11
83 TOTAL CHECKS					TOTAL ALL CHECKS:		159,530.62	.00	159,530.62	12

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ACCOUNTS PAYABLE COMPUTER CHECK REGISTER

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DISTRIBUTION ACCOUNT BREAKDOWN REGISTER

TRANSACTION SOURCE: APCCR0027

-ACCOUNT-

--DISTRIBUTION--

NUMBER

[illegible]

DEBIT

CREDIT

NET

000-1200

APPROPRIATIONS

NET CHANGE:

.00

159,530.62

159,530.62-

000-2000

ACCOUNTS PAYABLE

NET CHANGE:

159,530.62

.00

159,530.62

TOTAL ACCOUNTS:

2

DISTRIBUTION TOTAL:

159,530.62

159,530.62

_____ .00

APPENDIX 10

M E M O R A N D U M

TO: All House Members and Staff

FROM: Dee Long, Speaker

As you probably know, I have referred the issue of theft of House telephone service to the state's top law enforcement agency, the Attorney General's Office. I am determined that the Attorney General's Office get to the bottom of this issue.

Accordingly, I want each of you with any information concerning this matter to contact Deputy Attorney General Tom Purcell, who is in charge of the investigation. Please cooperate with the Attorney General's Office and fully disclose any information you may have.

APPENDIX 11

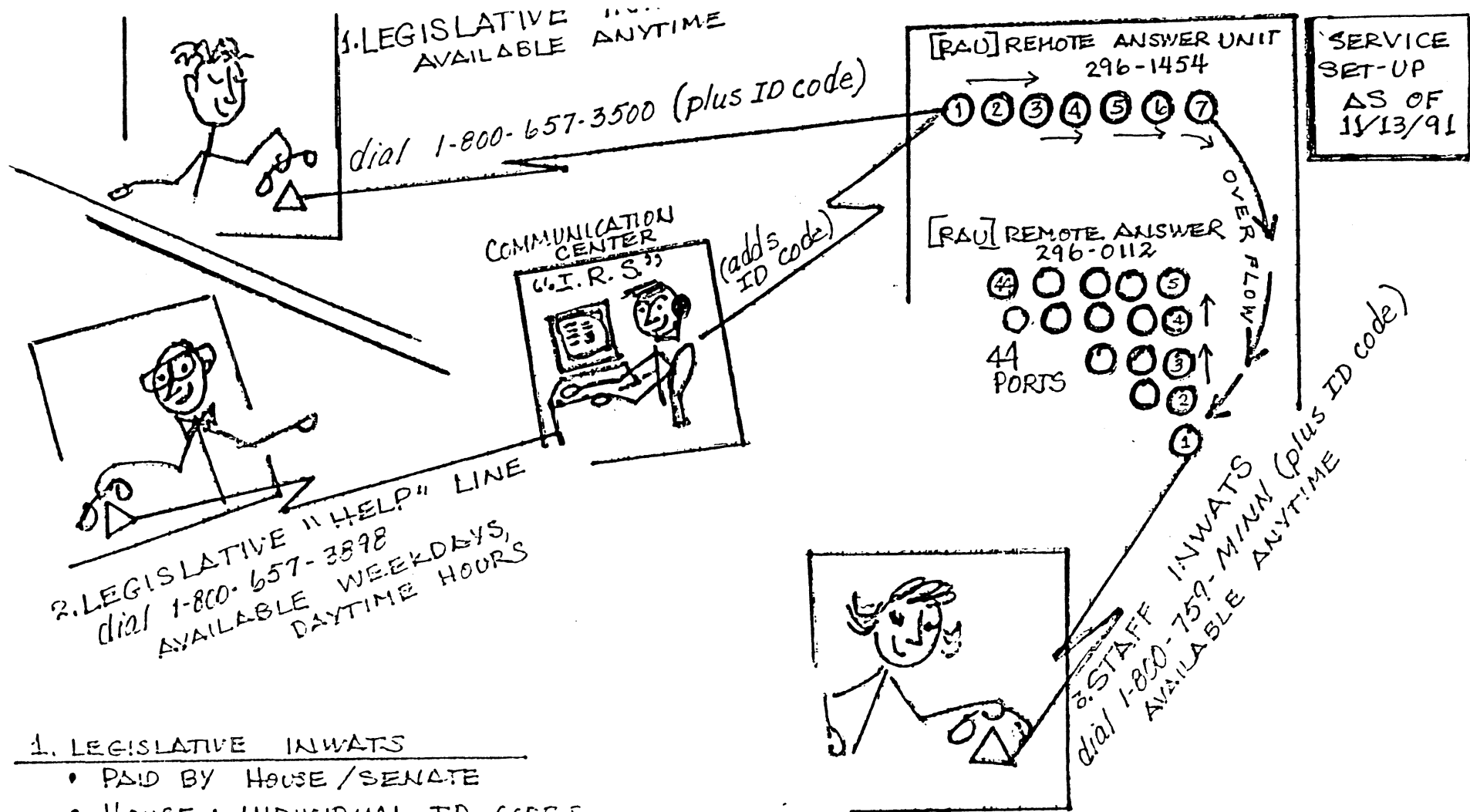
DEPARTMENT/DIVISION CALL DETAIL - MN CALLS
TELECOMMUNICATIONS FOR OCTOBER 1991

PAGE 444
DATE 11/14/91

DEPART/DIV 31000
ACCOUNT 544000 HOUSE RESEARCH

USER ID	MO-DAY	CONN TIME	TIME MIN	CHARGE	TO NUMBER AC CO NO.	-----TO CITY-----
612 296-5999	10-03	11:47	8.4	1.68	507 451-2577	OWATONNA MN
612 296-5999	10-07	13:23	2.2	0.44	612 352-3744	SAUKCENTRE MN
612 296-5999	10-07	15:05	1.0	0.20	507 831-4881	WINDOM MN
612 296-5999	10-08	9:48	3.1	0.62	612 352-3744	SAUKCENTRE MN
612 296-5999	10-08	10:03	1.1	0.22	612 352-3744	SAUKCENTRE MN
612 296-5999	10-09	9:55	0.8	0.16	612 352-3744	SAUKCENTRE MN
612 296-5999	10-09	15:54	0.7	0.14	612 352-2311	SAUKCENTRE MN
612 296-5999	10-10	15:44	1.5	0.30	612 352-3744	SAUKCENTRE MN
612 296-5999	10-14	10:54	2.2	0.44	612 252-4721	ST CLOUD MN
612 296-5999	10-14	10:56	1.5	0.30	612 352-3744	SAUKCENTRE MN
612 296-5999	10-14	12:26	0.9	0.18	612 352-3744	SAUKCENTRE MN
612 296-5999	10-16	12:19	2.4	0.48	612 352-3744	SAUKCENTRE MN
612 296-5999	10-16	14:07	2.6	0.52	507 451-3191	OWATONNA MN
612 296-5999	10-21	8:32	0.7	0.14	612 352-3744	SAUKCENTRE MN
612 296-5999	10-21	8:33	0.7	0.14	507 451-3191	OWATONNA MN
612 296-5999	10-21	9:09	4.3	0.86	507 451-3191	OWATONNA MN
612 296-5999	10-21	11:24	1.7	0.34	612 352-3744	SAUKCENTRE MN
612 296-5999	10-23	11:30	1.5	0.30	612 256-4224	MELROSE MN
612 296-5999	10-30	12:39	2.9	0.58	612 352-9931	SAUKCENTRE MN
TOTAL			45.6	9.12	22 CALLS	
612 296-6013 CONF	10-17	10:21	37.6	7.52	612 442-4414	WACONIA MN
612 296-6013 CONF	10-17	10:24	35.4	7.08	612 896-4722	MINNEAPOLS MN
612 296-6013 CONF	10-17	10:24	31.9	6.38	612 421-4444	ANOKA MN
612 296-6013 CONF	10-17	10:25	1.1	0.22	612 757-7590	MINNEAPOLS MN
612 296-6013 CONF	10-17	10:26	2.7	0.54	612 437-6153	HASTINGS MN
612 296-6013 CONF	10-17	10:30	29.2	5.84	612 296-5518	ST PAUL MN
TOTAL			137.9	27.58	6 CALLS	
612 296-6206	10-09	8:06	0.8	0.16	507 454-4630	WINONA MN
612 296-6206	10-10	9:07	9.2	1.84	507 359-6046	NEW ULM MN
612 296-6206	10-15	8:47	2.9	0.58	612 235-5029	WILLMAR MN
612 296-6206	10-15	13:46	1.2	0.24	612 235-5114	WILLMAR MN
612 296-6206	10-23	11:33	6.3	1.26	612 231-5967	WILLMAR MN
612 296-6206	10-28	8:41	4.9	0.98	612 235-5029	WILLMAR MN
612 296-6206	10-28	20:09	8.5	1.70	612 235-5029	WILLMAR MN
612 296-6206	10-29	14:00	2.7	0.54	612 235-0195	WILLMAR MN
612 296-6206	10-29	14:25	0.8	0.16	612 354-2252	NEW LONDON MN
612 296-6206	10-30	13:43	1.5	0.30	612 231-5924	WILLMAR MN
612 296-6206	10-30	17:32	10.0	2.00	612 235-1340	WILLMAR MN
TOTAL			48.8	9.76	11 CALLS	
612 296-6206 WATS	10-01	10:41	1.1	0.22	612 843-2710	BENSON MN
612 296-6206 WATS	10-01	10:48	1.0	0.20	612 567-2167	DANVERS MN
612 296-6206 WATS	10-01	10:50	0.8	0.16	612 843-2710	BENSON MN
612 296-6206 WATS	10-01	12:13	9.2	1.84	218 755-2137	BEMIDJI MN
612 296-6206 WATS	10-01	12:24	0.8	0.16	612 235-7421	WILLMAR MN

APPENDIX 12



1. LEGISLATIVE INWATS

- PAID BY HOUSE/SENATE
- HOUSE: INDIVIDUAL ID CODES
- SENATE: ONE ID CODE

2. LEGISLATIVE "HELP" LINE TO COMMUNICATIONS CENTER

- PRIMARILY PAID FOR BY HOUSE/SENATE
- "IRS" INFORMATION REFERRAL SPECIALIST RECEIVES/EXTENDS CALL

3. STAFF INWATS

- AVAILABLE TO STATE EMPLOYEES; ID CODES PROVIDED

APPENDIX 13

THE INTERNATIONAL RATE WAS \$1.15 PER MIN. (FORWARDED LETTER 1 FOLLOWS)
 DATE: TUESDAY, 20 APRIL 1993 3:39PM CT
 TO: BILL.SCHNELLMAN, *
 CC: MARY.LEONARD, BILL.HALTER
 FROM: BONNIE.PLUMMER
 SUBJECT: COSTS

WILLMAR

IN COMING

MCI \$0.126
 PER MIN

/ATT \$0.042

/MCI \$0.0936 MN

. US WEST
 . \$0.0214

\$0.0975 INTERSTATE

ST PAUL
 \$0.00

- 1) WILLMAR TO WILLMAR
- 2) WILLMAR TO WISC
- 3) WILLMAR TO ST PAUL
- 4) WILLMAR TO ROCHESTER

COST
 \$0.246
 \$0.245
 \$0.147
 \$0.189

INTERTECH RATE
 \$0.20
 \$0.20
 \$0.20
 \$0.20

(END OF LETTER)

PF 1=HELP 2=EXIT 3=RETURN 4=QUERY 5=ACTION 7=BACKWARD 8=FORWARD

EMCC0000

IF you called internationally using the 1-800 number
 actual costs would be:

Duluth to St. Paul	.126
US West	.0214
MCI int. rate	.855
	<u>\$.9979</u>

InterTech Charge to user = \$1.15

APPENDIX 14

HOUSE LONG DISTANCE PHONE CHARGES

1990

September.....	\$17,411
October.....	14,095
* November.....	0
December.....	30,956

1991

January.....	\$12,558	
* February.....	0	
March.....	30,611	
April.....	15,976	
May.....	17,368	
June.....	16,924	
* July.....	0	
August.....	38,258	
* September.....	0	
October.....	40,646	
* November.....	0	
December.....	95,545	-- PROBLEM DISCOVERED ACCESS CODE CHANGED

1992

January.....	\$11,947	
February.....	15,226	
* March.....	0	
* April.....	0	
* May.....	0	
June.....	26,256	
July.....	353	-- NEW LONG DISTANCE SYSTEM BEGINS
August.....	2,443	
September.....	9,755	
October.....	14,482	
November.....	9,336	
December.....	7,597	

1993

January.....	\$ 8,597
February.....	10,385

A P P E N D I X 1 5

3/08/90

DEPARTMENT/DIVISION INVOICE
TELECOMMUNICATIONS FOR JANUARY 1990

9001010180

PAGE 1
DATE 3/08/90

DEPT-BIV 31000

LEGISLATURE-HOUSE
ATTN ACCOUNTS PAYABLE
STATE OFFICE BLDG-435 PARK
ST. PAUL MN 55155

FROM: DEPARTMENT OF ADMINISTRATION
TELECOM. MGMT. DIVISION
FLOOR 5, CENTENNIAL OFFICE BLDG
ST. PAUL, MN 55155

INTERSTATE CALLS

MINNESOTA CALLS

PUBLIC INMATES

ACCOUNT NUMBER	MINUTES	CALLS	\$ AMOUNT	MINUTES	CALLS	\$ AMOUNT	MINUTES	CALLS	\$ AMOUNT	TOTAL AMOUNT
538000	45.9	12	13.52	161.7	28	43.63	0.0	0	0.00	57.15
544000	8538.9	2236	2442.53	24470.7	6591	6477.73	0.0	0	0.00	8924.26
544001	0.0	0	0.00	0.0	0	0.00	0.0	0	0.00	0.00
544800	0.0	0	0.00	0.0	0	0.00	12404.8	2146	4961.92	4961.92
TOTAL 31000	8584.8	2248	2442.05	24632.4	6619	6521.36	12404.8	2146	4961.92	13923.33

TRANS INVOICE # ORGAN SEQ # SU ACCT # Y OBJ AMOUNT CC1 CC2 CC3 CC4 CC5 DATE APIT REC T
A68 MATS9001010180 31000 01 0 202 13923.33 031990 45099-559 365

DEPARTMENT/DIVISION INVOICE
TELECOMMUNICATIONS FOR JANUARY 1990

9001010180

PAGE 1
DATE 3/08/90

DEPT-BIV 31000

FROM: DEPARTMENT OF ADMINISTRATION
TELECOM. MGMT. DIVISION
FLOOR 5, CENTENNIAL OFFICE BLDG
ST. PAUL, MN 55155

FROM: DEPARTMENT OF ADMINISTRATION
TELECOM. MGMT. DIVISION
FLOOR 5, CENTENNIAL OFFICE BLDG
ST. PAUL, MN 55155

corrected invoice

PAGE 1
DATE 3/20/90

DEPT/DIV 3100C

LEGISLATURE-HOUSE
ATTN ACCOUNTS PAYABLE
STATE OFFICE BLDG, 435 PARK
ST. PAUL MN 55155

FROM: DEPARTMENT OF ADMINISTRATION
TELECOM. MGMT. DIVISION
FLOOR 5, CENTENNIAL OFFICE BLDG
ST. PAUL, MN 55155

INTERSTATE CALLS

MINNESOTA CALLS

PUBLIC INQUIRY

ACCOUNT NUMBER	MINUTES	CALLS	\$ AMOUNT
538000	31.5	12	8.81
544000	10278.2	2594	2847.59
544001	0.0	0	0.00
544800	0.0	0	0.00

MINUTES	CALLS	\$ AMOUNT
2.6	2	0.55
44094.6	11602	11459.83
0.0	0	0.00
0.0	0	0.00

MINUTES	CALLS	\$ AMOUNT	TOTAL AMOUNT
0.0	0	0.00	9.36
0.0	0	0.00	14307.42
0.0	0	0.00	0.00
4001.3	757	1600.52	1600.52

TOTAL	31000	10309.7	2606	2856.40
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44097.2	11604	11460.38
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4001.3	757	1600.52	15917.30
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TRANS INVOICE # ORGAN SEQ # SU ACCT # Y DEJ
A58//WAT59002010178 /31000/ /01/ //0/202/

AMOUNT	CC1	CC2	CC3	CC4
15917.30	/	/	/	/

CCS DATE APID REC T
/022890/160991625/368/

DEPT 1

ACCOUNT
NUMBER

54.
54

TOTAL	370.00
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ITEM	AMOUNT
1.000000	59.00
1.000000	72.00
1.000000	92.00
1.000000	00.00
1.000000	90.00
1.000000	99.00
1.000000	86.00
1.000000	95.00
1.000000	51.00
1.000000	72.00
1.000000	73.00
1.000000	03.00
1.000000	71.00
1.000000	03.00
1.000000	50.00
1.000000	99.00
1.000000	47.00
1.000000	71.00
1.000000	59.00
1.000000	92.00
1.000000	80.00
1.000000	90.00
1.000000	61.00
1.000000	27.00
1.000000	83.00
1.000000	00.00

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TELEPHONE DIVISION INVOICE
TELECOMMUNICATIONS FOR FEBRUARY 1966

DEPARTMENT OF ADMINISTRATION
TELECOM. MGMT. DIVISION
FLOOR 5, CENTENNIAL OFFICE BUILDING
ST. PAUL, MN 55455

[illegible]

21-5110

5760 - DISAMIN

57K: 2401200000

ACCOUNT NUMBER	MINUTES	CALLS	\$ AMOUNT	MINUTES	CALLS	\$ AMOUNT	TOTAL
250001	00	0	0.00	00	0	0.00	00
250002	00	0	0.00	00	0	0.00	00
250003	00	0	0.00	00	0	0.00	00
250004	00	0	0.00	00	0	0.00	00
250005	00	0	0.00	00	0	0.00	00
250006	00	0	0.00	00	0	0.00	00
250007	00	0	0.00	00	0	0.00	00
250008	00	0	0.00	00	0	0.00	00
250009	00	0	0.00	00	0	0.00	00
250010	00	0	0.00	00	0	0.00	00
250011	00	0	0.00	00	0	0.00	00
250012	00	0	0.00	00	0	0.00	00
250013	00	0	0.00	00	0	0.00	00
250014	00	0	0.00	00	0	0.00	00
250015	00	0	0.00	00	0	0.00	00
250016	00	0	0.00	00	0	0.00	00
250017	00	0	0.00	00	0	0.00	00
250018	00	0	0.00	00	0	0.00	00
250019	00	0	0.00	00	0	0.00	00
250020	00	0	0.00	00	0	0.00	00
250021	00	0	0.00	00	0	0.00	00
250022	00	0	0.00	00	0	0.00	00
250023	00	0	0.00	00	0	0.00	00
250024	00	0	0.00	00	0	0.00	00
250025	00	0	0.00	00	0	0.00	00
250026	00	0	0.00	00	0	0.00	00
250027	00	0	0.00	00	0	0.00	00
250028	00	0	0.00	00	0	0.00	00
250029	00	0	0.00	00	0	0.00	00
250030	00	0	0.00	00	0	0.00	00
250031	00	0	0.00	00	0	0.00	00
250032	00	0	0.00	00	0	0.00	00
250033	00	0	0.00	00	0	0.00	00
250034	00	0	0.00	00	0	0.00	00
250035	00	0	0.00	00	0	0.00	00
250036	00	0	0.00	00	0	0.00	00
250037	00	0	0.00	00	0	0.00	00
250038	00	0	0.00	00	0	0.00	00
250039	00	0	0.00	00	0	0.00	00
250040	00	0	0.00	00	0	0.00	00
250041	00	0	0.00	00	0	0.00	00
250042	00	0	0.00	00	0	0.00	00
250043	00	0	0.00	00	0	0.00	00
250044	00	0	0.00	00	0	0.00	00
250045	00	0	0.00	00	0	0.00	00
250046	00	0	0.00	00	0	0.00	00
250047	00	0	0.00	00	0	0.00	00
250048	00	0	0.00	00	0	0.00	00
250049	00	0	0.00	00	0	0.00	00
250050	00	0	0.00	00	0	0.00	00
250051	00	0	0.00	00	0	0.00	00
250052	00	0	0.00	00	0	0.00	00
2							

[illegible]

Corrected invoice

DEPARTMENT/DIVISION INVOICE
TELECOMMUNICATIONS FOR APRIL

1990

9004010183

PAGE 1
DATE 6/07/90

DEPT/DIV 31000

LEGISLATURE-HOUSE
ATTN ACCOUNTS PAYABLE
STATE OFFICE BLDG, 435 PARK
ST. PAUL MN 55155

FROM: DEPARTMENT OF ADMINISTRATION
TELECOM. MGMT. DIVISION
FLOOR 5, CENTENNIAL OFFICE BLDG
ST. PAUL, MN 55155

INTERSTATE CALLS

MINNESOTA CALLS

PUBLIC INMATS

ACCOUNT NUMBER	MINUTES	CALLS	\$ AMOUNT	MINUTES	CALLS	\$ AMOUNT	MINUTES	CALLS	\$ AMOUNT	TOTAL AMOUNT
538800	75.4	18	22.02	339.7	57	84.71	0.0	0	0.00	106.73
544800	13038.7	2330	3458.68	57523.1	11094	14358.07	0.0	0	0.00	17856.75
544801	0.0	0	0.00	0.0	0	0.00	0.0	0	0.00	0.00
544800	0.0	0	0.00	0.0	0	0.00	2771.0	420	1108.40	1108.40
TOTAL 31000	13118.1	2348	3520.70	57862.8	11151	14442.78	2771.0	420	1108.40	19071.88

TRANS INVOICE # ORIGIN SER # SU ACCT # Y OBJ AMOUNT CC1 CC2 CC3 CC4 CC5 DATE APJD REC 1
A68//WATS9004010183/31000//01//0/202/19071.88//043090/160991689/368//

DEPT/DIV 3

ACCOUNT
NUMBER

546000

TOTAL 37000

TRANS INV.
A68 WATS90

157.16
 159.01
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 83.15
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REC
1-11-11

		DEPARTMENT/DIVISION INVOICE		1990		9005010184		PAGE 1 DATE 6/21/90	
DEPT/DIV 31000		LEGISLATURE-HOUSE ATTN ACCOUNTS PAYABLE STATE OFFICE BLDG, 1035 PARK ST. PAUL MN 55155				FROM DEPARTMENT OF ADMINISTRATION TELECOM. MGMT. DIVISION FLOOR 5, CENTENNIAL OFFICE BLDG ST. PAUL, MN 55155			

INTERSTATE CALLS				MINNESOTA CALLS			PUBLIC INMATS			
ACCOUNT NUMBER	MINUTES	CALLS	\$ AMOUNT	MINUTES	CALLS	\$ AMOUNT	MINUTES	CALLS	\$ AMOUNT	TOTAL AMOUNT
530000	30.3	6	8.48	19.0	7	5.13	0.0	0	0.00	13.61
540000	11143.5	1941	3004.32	34745.9	6788	8660.86	0.0	0	0.00	11665.18
540001	0.0	0	0.00	0.0	0	0.00	0.0	0	0.00	0.00
540000	0.0	0	0.00	0.0	0	0.00	10749.5	1684	4299.80	4299.80
TOTAL 31000	11173.8	1947	3012.80	34765.9	6795	8665.99	10749.5	1684	4299.80	15978.59

TRANS INVOICE # ORIGIN SER # SU ACCT # Y OBJ ASB//WATS3005010484 /31000/ /01/ //0/202/	AMOUNT 15978.59	CC1 CC2 CC3 / / /	CC4 	CC5 /	DATE /053190/160991689/368/	APID 	REC I
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DEPT/DIV 31000

LEGISLATURE-HOUSE

ST. PAUL, MN 55155

INVOICE # 906010185

DATE 7-31-90

FROM: DEPARTMENT OF ADMINISTRATION

TELECOM. MGMT. DIVISION

FLOOR 5, CENTRAL OFFICE BLDG

ST. PAUL, MN 55155

ACCOUNT NUMBER	INTERSTATE CALLS			MINNESOTA CALLS			PUBLIC INMATS			TOTAL AMOUNT
	MINUTES	CALLS	\$ AMOUNT	MINUTES	CALLS	\$ AMOUNT	MINUTES	CALLS	\$ AMOUNT	
530000	9.9	0	2.78	17.2	12	4.65	0.0	0	0.00	7.43
540000	9999.0	1639	2637.32	31745.4	5861	7940.65	0.0	0	0.00	10576.15
540001	0.0	0	0.00	0.0	0	0.00	0.0	0	0.00	0.00
540002	0.0	0	0.00	0.0	0	0.00	10582.5	1796	4233.00	4233.00
TOTAL 31000	9999.9	1643	2638.30	31762.6	5873	7945.35	10582.5	1796	4233.00	14816.60

INVOICE # 906010185

DATE 7-31-90

CCS DATE 7-31-90

CCY 1003090

AMOUNT 14816.60

RECEIVED 7-31-90

DEPT/DIV 31000

LEGISLATURE-HOUSE

ST. PAUL, MN 55155

INVOICE # 906010185

DATE 7-31-90

FROM: DEPARTMENT OF ADMINISTRATION

TELECOM. MGMT. DIVISION

FLOOR 5, CENTRAL OFFICE BLDG

ST. PAUL, MN 55155

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22630

**TOTAL
PRODUCT**

335.61
1729.48
4099.56
6.00
78.14
506.22
304.02
1246.40
41.44
164.10
326.36
336.30
812.75
166.29
172.13
2.25
95.62
19.84
1.32
305.70
342.08
95.28
64.76
0.00
213.44
35.75
11.53
331.96
92.35
63.65
0.76
84.38

2107.0E

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DEPARTMENT/DIVISION INVOICE
TELECOMMUNICATIONS FOR JULY

1990

9007010189

PAGE 1
DATE 8/16/90

DEPT/IV 31000

LEGISLATURE-HOUSE
ATTN ACCOUNTS PAYABLE
STATE OFFICE BLDG, 435 PARK
ST. PAUL MN 55155

FROM: DEPARTMENT OF ADMINISTRATION
TELECOM. MGMT. DIVISION
FLOOR 5, CENTENNIAL OFFICE BLDG
ST. PAUL, MN 55195

DEP

ACC
ML

TOTAL	37000
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TRAC
#68

INTERSTATE CALLS

KENTUCKY CALLS

PUBLIC INMATES

ACCOUNT NUMBER	MINUTES	CALLS	\$ AMOUNT
538000	65.1	13	18.82
541000	9572.3	1824	2669.27
541001	G.C	0	0.00
541000	G.C	0	0.00

MINUTES	CALLS	\$ AMOUNT
17.6	7	4.53
39967.2	7339	8958.78
0.0	0	0.00
0.0	0	0.00

MINUTES	CALLS	\$ AMOUNT	TOTAL AMOUNT
0.0	0	0.00	23.35
0.0	0	0.00	11628.05
0.0	0	0.00	0.00
10455.9	1691	4182.36	4182.36

TOTAL	37000	9637.4	1827	2688.09
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35925.4	7346	8963.31
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10455.9	1691	4182.36	15833.76
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TRANS INVOICE # JRGPA 524 # SU ACCT # Y OBJ
AGB//WATS90C7010185 /3100C/ /C/ /0/202/

AMOUNT	001	002	003	004
15833.76	/	/	/	/

CCS DATE APID REC T
/ /073190/160991689/368/

5. AMOUNT

0.00	458.33
0.00	1777.41
451.36	451.36
0.00	0.00
0.00	107.87
0.00	621.11
0.00	275.68
0.00	1463.05
0.00	61.01
0.00	167.76
0.00	431.85
0.00	217.45
0.00	862.50
0.00	233.21
0.00	173.09
0.00	8.87
0.00	60.67
0.00	36.53
0.00	2.53
0.00	381.91
0.00	369.94
0.00	62.49
0.00	51.25
0.00	0.00
0.00	227.38
0.00	41.97
0.00	13.51
0.00	380.74
0.00	119.36
0.00	55.78
0.00	0.00
0.00	55.00

~~127.96~~ 13710.07

411 REC 1
 1969 368

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9008010191

PAGE 1
DATE 9-17-90

LEGISLATURE-HOUSE
ATTN ACCOUNTS PAYABLE
STATE OFFICE BLDG, 435 PARK
ST. PAUL MN 55155

FROM: DEPARTMENT OF ADMINISTRATION
TELECOM. MGMT. DIVISION
FLOOR 5, CENTENNIAL OFFICE BLDG.
ST. PAUL, MN 55155

MINNESOTA CALLS

PUBLIC INMATS

ACCOUNT NUMBER	MINUTES	CALLS	\$ AMOUNT	MINUTES	CALLS	\$ AMOUNT	MINUTES	CALLS	\$ AMOUNT	TOTAL AMOUNT
538000	39.2	13	11.44	3.1	2	0.84	0.0	0	0.00	12.28
540000	10061.9	1732	2811.19	38530.5	7421	9610.58	0.0	0	0.00	12421.77
540001	0.0	0	0.00	0.0	0	0.00	0.0	0	0.00	0.00
540002	0.0	0	0.00	0.0	0	0.00	12443.4	1970	4977.36	4977.36
TOTAL 31000	10101.1	1745	2822.63	38533.6	7423	9611.42	12443.4	1970	4977.36	17411.41

TIME INVOICE # ORGAN SEQ # SU ACCT # Y OBJ
AGE : WATSON00010191 /31000/ /01/ //1/202

AMOUNT	CC1	CC2	CC3	CC4	CC5	DATE	APID	REC	1
17411.41			/		/	093190	160951697	368	

100

TOTAL

310.44
1425.73
1364.52
0.00
46.12
372.43
207.21
985.98
51.17
77.16
322.29
184.67
443.25
235.24
119.54
6.64
84.94
21.79
1.52
222.70
237.72
74.71
30.28
0.00
162.97
34.80
15.82
185.74
72.58
14.43
0.16
23.17

2398.72

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NYC 100 20017 197X04 CP 10 CP 10

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197X64 CP 10 LP 10

DEPARTMENT/DIVISION INVOICE
TELECOMMUNICATIONS FOR SEPTEMBER 1990

9009010190

PAGE 1
DATE 10/16/90

REF ID: A61214

LEGISLATURE-HOUSE
ATTN ACCOUNTS PAYABLE
STATE OFFICE BLDG, 435 PARK
ST. PAUL MN 55155

FROM: DEPARTMENT OF ADMINISTRATION
TELECOM. MGMT. DIVISION
FLOOR 5, CENTENNIAL OFFICE BLDG
ST. PAUL, MN 55155

INTERSTATE CALLS

MINNESOTA CALLS

PUBLIC INMATES

ACCOUNT NUMBER	MINUTES	CALLS	\$ AMOUNT
538000	55.5	9	11.10
541000	9573.7	1637	2051.35
541001	0.0	0	0.00
541002	0.0	0	0.00

MINUTES	CALLS	\$ AMOUNT
45.6	12	9.87
36575.8	7047	7347.05
0.0	0	0.00
0.0	0	0.00

MINUTES	CALLS	\$ AMOUNT	TOTAL AMOUNT
0.0	0	0.00	20.97
0.0	0	0.00	9398.40
0.0	0	0.00	0.00
11689.4	1849	\$675.76	\$675.76

TOTAL	31000	9529.2	16%	2062.45
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36621.4	7059	7356.92
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11689.4	1849	4675.76	14095.13
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TRANS DIVIDCE # ORIGIN SER # SU ACCT # Y OR.
AGE//WATSS005010190 31000 01 //1/202/

AMOUNT	CC1	CC2	CC3	CC4
14095.13	/	/	/	/

CCS DATE APID REC T
/ 093090/160991697/368//

DEP 1

ACCT
NUM[illegible]

WILSON

1014	3600
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652

DEPARTMENT/DIVISION INVOICE
TELECOMMUNICATIONS FOR OCTOBER 1990

9010010189

DEPT/DIV 3100C LEGISLATURE-HOUSE
ATM ACCOUNTS PAYABLE
STATE OFFICE BLDG. 435 PARK
ST. PAUL MN 55155

FROM: DEPARTMENT OF ADMINISTRATION
TELECOM. MGMT. DIVISION
FLOOR 5, CENTENNIAL OFFICE BLDG
ST. PAUL, MN 55155

INTERSTATE CALLS

MINNESOTA CALLS

PUBLIC INMATS

ACCOUNT NUMBER	MINUTES	CALLS	\$ AMOUNT	MINUTES	CALLS	\$ AMOUNT	MINUTES	CALLS	\$ AMOUNT	TOTAL AMOUNT
538080	30.9	8	6.18	23.5	6	4.70	0.0	0	0.00	10.88
544880	10819.5	1820	2255.22	43550.2	8232	8732.42	0.0	0	0.00	10987.64
544881	0.0	0	0.00	0.0	0	0.00	0.0	0	0.00	0.00
544882	0.0	0	0.00	0.0	0	0.00	15008.0	2261	6003.20	6003.20
TOTAL 3100C	10850.4	1828	2261.40	43573.7	8238	8737.12	15008.0	2261	6003.20	17001.72

TRANS INVOICE # ORIGIN SEQ # SU ACCT # Y OBJ AMOUNT CC1 CC2 CC3 CC4 CCS DATE APID REC T
 068 // MATS3610010189 /31000 /01 //1/202 17001.72 / / / / / /103190/160991697/368 //

AMOUNT	TOTAL AMOUNT
0.00	365.96
0.00	1325.20
557.64	5557.64
0.00	0.00
0.00	46.06
0.00	581.24
0.00	221.51
0.00	1407.39
0.00	80.71
0.00	108.53
0.00	381.11
0.00	342.69
0.00	701.09
0.00	244.67
0.00	151.34
0.00	2.22
0.00	60.66
0.00	27.45
0.00	27.61
0.00	325.05
0.00	331.22
0.00	50.50
0.00	17.28
0.00	0.00
0.00	185.16
0.00	19.91
0.00	5.89
0.00	181.40
0.00	71.44
0.00	89.19
0.00	0.40
0.00	82.33

13392.85

PAGE 1
DATE 11/21/90

7-10-68

PAGE 1
DATE 12/18/90

FROM: DEPARTMENT OF ADMINISTRATION
TELECOM. MGMT. DIVISION
FLOOR 5, CENTENNIAL OFFICE BLDG.
ST. PAUL, MN 55155

PUBLIC INQUIRY

ACCOUNT NUMBER	MINUTES	CALLS	\$ AMOUNT	MINUTES	CALLS	\$ AMOUNT	MINUTES	CALLS	\$ AMOUNT	TOTAL AMOUNT
538000	68.8	12	13.76	24.8	8	4.96	0.0	0	0.00	18.72
970000	10315.4	1650	2156.98	36838.5	6635	7400.76	0.0	0	0.00	9557.74
970001	0.0	0	0.00	0.0	0	0.00	0.0	0	0.00	0.00
970000	0.0	0	0.00	0.0	0	0.00	10944.7	1661	4377.88	4377.88
TOTAL	3100.2	1662	2170.74	36863.3	6643	7405.72	10944.7	1661	4377.88	13954.34

TRANS INVOICE # ORGAN SEQ # SU ACCT # Y OBJ
AGE / MATS9011010181 / 31000 / 01 / 1/202

AMOUNT	CC1	CC2	CC3
13954.34			

CC4

CCS DATE APID REC T
/ 113090 / 16099:65 368

TOTAL	
282.90	
1929.32	
1110.40	
0.00	
95.50	
290.29	
202.59	
986.95	
67.62	
112.37	
282.78	
236.36	
507.01	
135.38	
150.23	
2.36	
12.09	
26.12	
6.23	
149.99	
267.46	
43.78	
1.22	
0.00	
156.83	
58.65	
9.10	
193.99	
69.26	
52.40	
3.18	
62.08	

1014

DEPARTMENT/DIVISION INVOICE
TELECOMMUNICATIONS FOR DECEMBER 1990

9012010181

PAGE 1
DATE 1/23/91

DEPT/DIV 31000

LEGISLATURE-HOUSE
ATTN ACCOUNTS PAYABLE
STATE OFFICE BLDG, 435 PARK
ST. PAUL MN 55155

FROM: DEPARTMENT OF ADMINISTRATION
TELECOM. MGMT. DIVISION
FLOOR 5, CENTENNIAL OFFICE BLDG
ST. PAUL, MN 55155

INTERSTATE CALLS

MINNESOTA CALLS

PUBLIC INMATS

ACCOUNT NUMBER	MINUTES	CALLS	\$ AMOUNT
538000	114.6	10	22.92
540000	10133.4	1521	2146.73
540001	0.0	0	0.00
540000	0.0	0	0.00

MINUTES	CALLS	\$ AMOUNT
25.2	8	5.04
31841.4	5635	6392.15
0.0	0	0.00
0.0	0	0.00

MINUTES	CALLS	\$ AMOUNT	TOTAL AMOUNT
0.0	0	0.00	27.96
0.0	0	0.00	8538.88
0.0	0	0.00	0.00
9976.8	1548	3990.72	3990.72

TOTAL	31000	MINUTES	CALLS	\$ AMOUNT	MINUTES	CALLS	\$ AMOUNT	MINUTES	CALLS	\$ AMOUNT	TOTAL AMOUNT
		10248.0	1531	2169.65	31866.6	5643	6397.19	9976.8	1548	3990.72	12557.56

TRANS INVOICE # ORGAN SER # SU ACCT # Y ORJ
A68//MATS9012010181 /31000 /01 /1/202/

AMOUNT 12557.56

CC1 CC2 CC3 CC4

CC5

DATE APID REC 1
/123190/160991697 368

REPT 10

ACCOUNT
NUMBER
540

TOTAL 37000

TRANS
A68

TOTAL
AMOUNT
247.29
1312.77
3120.48
0.00
72.63
230.95
89.27
801.18
24.56
162.69
167.88
153.49
544.70
149.53
121.28
3.75
57.71
12.67
5.64
123.19
217.15
55.64
31.70
0.00
155.64
37.78
3.56
145.07
36.46
40.83
0.00
86.02

8211.51

PAGE 1
DATE 2/23/91

ON
E BLDG

\$ AMOUNT	TOTAL AMOUNT
0.00	599.08
0.00	1670.83
1062.88	1062.88
0.00	128.00
0.00	426.00
0.00	179.37
0.00	152.97
0.00	36.16
0.00	168.30
0.00	279.93
0.00	313.70
0.00	812.70
0.00	229.70
0.00	131.93
0.00	6.00
0.00	60.00
0.00	18.00
0.00	3.00
0.00	228.00
0.00	371.00
0.00	40.00
0.00	93.00
0.00	0.00
0.00	141.17
0.00	76.00
0.00	15.90
0.00	259.95
0.00	141.18
0.00	38.00
0.00	1.00
0.00	10.00

1062.88 9039.33

APIC REC T
16099 697 368

DEPARTMENT/DIVISION INVOICE
TELECOMMUNICATIONS FOR JANUARY 1991

9101010183

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DATE 2/23/91

DEPT/DIV 31000

LEGISLATURE-HOUSE
ATTN ACCOUNTS PAYABLE
STATE OFFICE BLDG, 435 PARK
ST. PAUL MN 55155

FROM: DEPARTMENT OF ADMINISTRATION
TELECOM. MGMT. DIVISION
FLOOR 5, CENTENNIAL OFFICE BLDG
ST. PAUL, MN 55155

INTERSTATE CALLS				MINNESOTA CALLS			PUBLIC INMATS			
ACCOUNT NUMBER	MINUTES	CALLS	\$ AMOUNT	MINUTES	CALLS	\$ AMOUNT	MINUTES	CALLS	\$ AMOUNT	TOTAL AMOUNT
538000	178.8	17	35.76	29.3	12	6.71	0.0	0	0.00	42.47
544000	11304.4	1861	2475.09	94099.8	10183	10925.65	0.0	0	0.00	13400.74
544001	0.0	0	0.00	0.0	0	0.00	0.0	0	0.00	0.00
544800	0.0	0	0.00	0.0	0	0.00	3061.6	522	1224.64	1224.64
TOTAL 31000	12083.2	1878	2510.85	94129.3	10195	10932.36	3061.6	522	1224.64	14667.85

TRANS INVOICE # ORIGIN SER # SU ACCT # Y OBJ AMOUNT CCI CC2 CC3 CC4 CC5 DATE APID REC T
 068//MATS9101010183/31000/01//1/202/14667.85//013191/160991697/368//

TOTAL

REC
65

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CC4 CC5 DATE APID REC 1
/022891-160991697-368

1991

9103010184

PAGE 1
DATE 4/23/91

DEPT/DIV 31000

LEGISLATURE-HOUSE
ATTN ACCOUNTS PAYABLE
STATE OFFICE BLDG, 435 PARK
ST. PAUL MN 55155

FROM: DEPARTMENT OF ADMINISTRATION
TELECOM. MGMT. DIVISION
FLOOR 5, CENTENNIAL OFFICE BLDG
ST. PAUL, MN 55155

INTERSTATE CALLS

MINNESOTA CALLS

PUBLIC INMATES

ACCOUNT NUMBER	MINUTES	CALLS	\$ AMOUNT	MINUTES	CALLS	\$ AMOUNT	MINUTES	CALLS	\$ AMOUNT	TOTAL AMOUNT
538000	14.7	5	2.94	36.8	8	7.36	0.0	0	0.00	10.30
544000	15648.3	2281	3271.59	60408.9	10754	12121.39	0.0	0	0.00	15332.98
544001	0.0	0	0.00	0.0	0	0.00	0.0	0	0.00	0.00
544800	0.0	0	0.00	0.0	0	0.00	1435.4	263	574.16	574.16
TOTAL	31000	15663.0	3274.53	60445.7	10762	12128.75	1435.4	263	574.16	15977.44

TRANS INVOICE # ORIGIN SEQ # SU ACCT # Y OBJ
ACB//WATS9103010184 /31000/ /01/ /1/202/

AMOUNT	CC1	CC2	CC3	CC4
15977.44	/	/	/	/

CCS DATE APID REC T
/ /033191/160991697/368//

TDT 370

TRK
AGF

PAGE
DATE 5/20/91

RLC

AMOUNT
TOTAL
932.60
1178.97
468.88
0.00
191.16
587.10
210.23
1761.06
92.20
109.89
226.03
557.80
191.29
145.98
182.94
26.94
28.28
3.77
345.17
281.46
0.00
159.00
98.63
393.20
209.16
34.44
0.18
73.08

4/1/91 970.53

10/1/91
10/1/91
10/1/91

DEPARTMENT/DIVISION INVOICE
TELECOMMUNICATIONS FOR APRIL 1991

3104010185

PAGE
DATE 5 20 91

DEPT/DIV 31000

LEGISLATURE-HOUSE
ATTN ACCOUNTS PAYABLE
STATE OFFICE BLDG, 435 PARK
ST. PAUL MN 55155

FROM: DEPARTMENT OF ADMINISTRATION
TELECOM. MGMT. DIVISION
FLOOR 5, CENTENNIAL OFFICE BLDG
ST. PAUL, MN 55155

INTERSTATE CALLS

MINNESOTA CALLS

PUBLIC INMATE

ACCOUNT NUMBER	MINUTES	CALLS	\$ AMOUNT	MINUTES	CALLS	\$ AMOUNT	MINUTES	CALLS	\$ AMOUNT	TOTAL AMOUNT
538000	35.5	10	7.30	51.7	7	10.34	0.0	0	0.00	17.64
544000	1488.6	2247	3112.16	69234.9	12947	13891.74	0.0	0	0.00	17003.90
544001	0.0	0	0.00	0.0	0	0.00	0.0	0	0.00	0.00
544800	0.0	0	0.00	0.0	0	0.00	872.8	204	349.12	349.12
TOTAL 31000	14923.1	2257	3119.46	69286.6	12954	13902.08	872.8	204	349.12	17370.12

TRANS INVOICE # ORIGIN SEQ # SU ACCT # Y OBJ
A68//WATS3104010185 /31000/ /01/ //1/202/

AMOUNT CC1 CC2 CC3 CC4
17370.66

CC5 DATE APID REC
043091 160991697 365

REC 100 2052

DEPARTMENT/DIVISION INVOICE
TELECOMMUNICATIONS FOR MAY

1991

9105010184

PAGE 1
DATE 6/14/91

DEPT DIV 31000

LEGISLATURE-MOUSE
ATTN: ACCOUNTS PAYABLE
STATE OFFICE BLDG. 435 PARK
ST. PAUL MN 55155

FROM: DEPARTMENT OF ADMINISTRATION
TELECOM. MONIT. DIVISION
FLOOR 5, CENTENNIAL OFFICE BLDG
ST. PAUL, MN 55155

INTERSTATE CALLS

ACCOUNT NUMBER	MINUTES	CALLS	\$ AMOUNT
530000	81.3	14	17.05
540000	15670.3	2711	3351.98
550000	0.0	0	0.00
560000	0.0	0	0.00

MINNESOTA CALLS

MINUTES	CALLS	\$ AMOUNT
196.7	55	39.34
66222.8	12785	13329.02
0.0	0	0.00
0.0	0	0.00

PUBLIC INMATS

MINUTES	CALLS	\$ AMOUNT	TOTAL AMOUNT
0.0	0	0.00	56.39
0.0	0	0.00	16681.00
0.0	0	0.00	0.00
467.5	87	187.00	187.00

TOTAL	31000	15751.6	2725	3369.03	66419.5	12840	13368.36	467.5	87	187.00	16924.39
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TRANS	INVOICE #	ORGAN	SEL #	ST	ACCT #	Y	OBJ	AMOUNT	CC1	CC2	CC3	CC4	CC5	DATE	APID	REC
AGE	9105010184	31000		01			202	16924.39						053191	160991697	368

DEPT DIV

ACCOUNT NUMBER

546000

TOTAL 37000

TRANS INVO
AGE DATE

DEPARTMENT/DIVISION INVOICE
TELECOMMUNICATIONS FOR OCTOBER 1991

9110010187

PAGE 1
DATE 11/14/91

DEPT DIV 31000

LEGISLATURE-HOUSE
ATTN ACCOUNTS PAYABLE
STATE OFFICE BLDG 435 PARK
ST. PAUL MN 55155

FROM: DEPARTMENT OF ADMINISTRATION
TELECOM. MGMT. DIVISION
FLOOR 5, CENTENNIAL OFFICE BLDG
ST. PAUL, MN 55155

INTERSTATE CALLS

MINNESOTA CALLS

PUBLIC INMATS

ACCOUNT NUMBER	MINUTES	CALLS	\$ AMOUNT	MINUTES	CALLS	\$ AMOUNT	MINUTES	CALLS	\$ AMOUNT	TOTAL AMOUNT
530000	69.1	12	14.59	10.8	6	2.93	0.0	0	0.00	17.52
530000	10578.6	11703	21327.41	75798.8	12496	15209.88	0.0	0	0.00	36537.29
530001	0.0	0	0.00	0.0	0	0.00	0.0	0	0.00	0.00
530000	0.0	0	0.00	0.0	0	0.00	0.0	0	0.00	0.00
TOTAL 31000	105856.7	11715	21342.00	75809.6	12502	15212.81	0.0	0	0.00	36554.81

TRANS INVOICE # ORGAN SEQ # SU ACCT # Y OBJ
A68 10159110010187 31000 0 202

AMOUNT CC1 CC2 CC3 CC4 CC5 DATE APID REC T
36554.81 103191 160991697 365

TOTAL

 E. H. LING

3 AMOUNT

0.00	0.00
0.00	274.51
0.00	1703.15
6.48	6.48
0.00	0.00
0.00	43.93
0.00	20.44
0.00	196.68
0.00	950.20
0.00	7.66
0.00	102.85
0.00	106.43
0.00	189.70
0.00	514.32
0.00	107.81
0.00	216.67
0.00	0.00
0.00	43.40
0.00	97.06
0.00	9.96
0.00	220.10
0.00	134.36
0.00	26.74
0.00	96.83
0.00	0.00
0.00	148.29
0.00	58.57
0.00	10.82
0.00	106.09
0.00	83.42
0.00	33.44
0.00	0.18

6.45	5510.23
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AF: REC 1
-5000-697-368-

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DEPARTMENT/DIVISION INVOICE
TELECOMMUNICATIONS FOR NOVEMBER 1991

9111010187

PAGE 1
DATE 12/12/91

DEPT/DIV 31000

LEGISLATURE-HOUSE
ATTN ACCOUNTS PAYABLE
STATE OFFICE BLDG, 435 PARK
ST. PAUL MN 55155

FROM: DEPARTMENT OF ADMINISTRATION
TELECOM. MGMT. DIVISION
FLOOR 5, CENTENNIAL OFFICE BLDG
ST. PAUL, MN 55155

INTERSTATE CALLS

MINNESOTA CALLS

PUBLIC INMATS

ACCOUNT NUMBER	MINUTES	CALLS	\$ AMOUNT	MINUTES	CALLS	\$ AMOUNT	MINUTES	CALLS	\$ AMOUNT	TOTAL AMOUNT
538000	53.7	7	10.74	14.3	8	2.86	0.0	0	0.00	13.60
544000	238234.3	22746	47817.45	55533.2	8798	11158.70	0.0	0	0.00	58976.15
544001	0.0	0	0.00	0.0	0	0.00	0.0	0	0.00	0.00
544800	0.0	0	0.00	0.0	0	0.00	0.0	0	0.00	0.00
TOTAL	31000	238288.0	47828.19	55547.5	8806	11161.56	0.0	0	0.00	58989.75

TRANS	INVOICE #	ORGAN	SEQ #	SU ACCT #	V OBJ	AMOUNT	CC1	CC2	CC3	CC4	CC5	DATE	APID	REC T
668	WATS9111010187	31000	01	01	202	58989.75						11/30/91	160991697	368

[illegible]

DEPARTMENT/DIVISION INVOICE
TELECOMMUNICATIONS FOR NOVEMBER 1991

9111010183

PAGE 1
DATE 12 12 60

REF ID: A6601

EPA - REGION 1
FINANCE DEPT TERMINAL
230 S DEARBORN 14TH F.F
CHICAGO

FROM: DEPARTMENT OF ADMINISTRATION
TELEPHONE ROOM

[illegible]

91120082

DEPARTMENT OF DEFENSE DIVISION OF TELECOMMUNICATIONS FOR DECEMBER 2000

REPT BY 2120
LEGISLATURE-HOUSE
ATTN ACCOUNTS PAYABLE
STATE OFFICE BLDG. 431 P000
ST. PAUL MN 55155

FROM: DEPARTMENT OF ADMINISTRATION
TELECOM. MGMT. DIVISION
FLOOR 5, CENTENNIAL OFFICE BLDG
ST. PAUL, MN 55155

INTERSTATE CALLS				MINNESOTA CALLS				PUBLIC INQUIRY			
ACCOUNT NUMBER	MINUTES	CALLS	\$ AMOUNT	MINUTES	CALLS	\$ AMOUNT	MINUTES	CALLS	\$ AMOUNT		
538001	32	0	6.35	12	5	12.56	0	0	0.00		
538002	32	0	6.35	12	5	995.18	0	0	0.00		
538003	32	0	6.35	12	5	0.00	0	0	0.00		
538004	32	0	6.35	12	5	0.00	0	0	0.00		
538005	32	0	6.35	12	5	0.00	0	0	0.00		
538006	32	0	6.35	12	5	0.00	0	0	0.00		
538007	32	0	6.35	12	5	0.00	0	0	0.00		
538008	32	0	6.35	12	5	0.00	0	0	0.00		
538009	32	0	6.35	12	5	0.00	0	0	0.00		
538010	32	0	6.35	12	5	0.00	0	0	0.00		
538011	32	0	6.35	12	5	0.00	0	0	0.00		
538012	32	0	6.35	12	5	0.00	0	0	0.00		
538013	32	0	6.35	12	5	0.00	0	0	0.00		
538014	32	0	6.35	12	5	0.00	0	0	0.00		
538015	32	0	6.35	12	5	0.00	0	0	0.00		
538016	32	0	6.35	12	5	0.00	0	0	0.00		
538017	32	0	6.35	12	5	0.00	0	0	0.00		
538018	32	0	6.35	12	5	0.00	0	0	0.00		
538019	32	0	6.35	12	5	0.00	0	0	0.00		
538020	32	0	6.35	12	5	0.00	0	0	0.00		
538021	32	0	6.35	12	5	0.00	0	0	0.00		
538022	32	0	6.35	12	5	0.00	0	0	0.00		
538023	32	0	6.35	12	5	0.00	0	0	0.00		
538024	32	0	6.35	12	5	0.00	0	0	0.00		
538025	32	0	6.35	12	5	0.00	0	0	0.00		
538026	32	0	6.35	12	5	0.00	0	0	0.00		
538027	32	0	6.35	12	5	0.00	0	0	0.00		
538028	32	0	6.35	12	5	0.00	0	0	0.00		
538029	32	0	6.35	12	5	0.00	0	0	0.00		
538030	32	0	6.35	12	5	0.00	0	0	0.00		
538031	32	0	6.35	12	5	0.00	0	0	0.00		
538032	32	0	6.35	12	5	0.00	0	0	0.00		
538033	32	0	6.35	12	5	0.00	0	0	0.00		
538034	32	0	6.35	12	5	0.00	0	0	0.00		
538035	32	0	6.35	12	5	0.00	0	0	0.00		
538036	32	0	6.35	12	5	0.00	0	0	0.00		
538037	32	0	6.35	12	5	0.00	0	0	0.00		
538038	32	0	6.35	12	5	0.00	0	0	0.00		
538039	32	0	6.35	12	5	0.00	0	0	0.00		
538040	32	0	6.35	12	5	0.00	0	0	0.00		
538041	32	0	6.35	12	5	0.00	0	0	0.00		
538042	32	0	6.35	12	5	0.00	0	0	0.00		
538043	32	0	6.35	12	5	0.00	0	0	0.00		
538044	32	0	6.35	12	5	0.00	0	0	0.00		
538045	32	0	6.35	12	5	0.00	0	0	0.00		
538046	32	0	6.35	12	5	0.00	0	0	0.00		
538047	32	0	6.35	12	5	0.00	0	0	0.00		
538048	32	0	6.35	12	5	0.00	0	0	0.00		
538049	32	0	6.35	12	5	0.00	0	0	0.00		
538050	32	0	6.35	12	5	0.00	0	0	0.00		
538051	32	0	6.35	12	5	0.00	0	0	0.00		
538052	32	0	6.35	12	5	0.00	0	0	0.00		
538053	32	0	6.35	12	5	0.00	0	0	0.00		
538054	32	0	6.35	12	5	0.00	0	0	0.00		
538055	32	0	6.35	12	5	0.00	0	0	0.00		
538056	32	0	6.35	12	5	0.00	0	0	0.00		
538057	32	0	6.35	12	5	0.00	0	0	0.00		
538058	32	0	6.35	12	5	0.00	0	0	0.00		
538059	32	0	6.35	12	5	0.00	0	0	0.00		
538060	32	0	6.35	12	5	0.00	0	0	0.00		
538061	32	0	6.35	12	5	0.00	0	0	0.00		
538062	32	0	6.35	12	5	0.00	0	0	0.00		
538063	32	0	6.35	12	5	0.00	0	0	0.00		
538064	32	0	6.35	12	5	0.00	0	0	0.00		
538065	32	0	6.35	12	5	0.00	0	0	0.00		
538066	32	0	6.35	12	5	0.00	0	0	0.00		
538067	32	0	6.35	12	5	0.00	0	0	0.00		
538068	32	0	6.35	12	5	0.00	0	0	0.00		
538069	32	0	6.35	12	5	0.00	0	0	0.00		
538070	32	0	6.35	12	5	0.00	0	0	0.00		
538071	32	0	6.35	12	5	0.00	0	0	0.00		
538072	32	0	6.35	12	5	0.00	0	0	0.00		
538073	32	0	6.35	12	5	0.00	0	0	0.00		
538074	32	0	6.35	12	5	0.00	0	0	0.00		
538075	32	0	6.35	12	5	0.00	0	0	0.00		
538076	32	0	6.35	12	5	0.00	0	0	0.00		
538077	32	0	6.35	12	5	0.00	0	0	0.00		
538078	32	0	6.35	12	5	0.00	0	0	0.00		
538079	32	0	6.35	12	5	0.00	0	0	0.00		
538080	32	0	6.35	12	5	0.00	0	0	0.00		
538081	32	0	6.35	12	5	0.00	0	0	0.00		
538082	32	0	6.35	12	5	0.00	0	0	0.00		
538083	32	0	6.35	12	5	0.00	0	0	0.00		
538084	32	0	6.35	12	5	0.00	0	0	0.00		
538085	32	0	6.35	12	5	0.00	0	0	0.00		
538086	32	0	6.35	12	5	0.00	0	0	0.00		
538087	32	0	6.35	12	5	0.00	0	0	0.00		
538088	32	0	6.35	12	5	0.00	0	0	0.00		
538089	32	0	6.35	12	5	0.00	0	0	0.00		
538090	32	0	6.35	12	5	0.00	0	0	0.00		
538091	32	0	6.35	12	5	0.00	0	0	0.00		
538092	32	0	6.35	12	5	0.00	0	0	0.00		
538093	32	0	6.35	12	5	0.00	0	0	0.00		
538094	32	0	6.35	12	5	0.00	0	0	0.00		
538095	32	0	6.35	12	5	0.00	0	0	0.00		
538096	32	0	6.35	12	5	0.00	0	0	0.00		
538097	32	0	6.35	12	5	0.00	0	0	0.00		
538098	32	0	6.35	12	5	0.00	0	0	0.00		
538099	32	0	6.35	12	5	0.00	0	0	0.00		
538100	32	0	6.35	12	5	0.00	0	0	0.00		
538101	32	0	6.35	12	5	0.00	0	0	0.00		
538102	32	0	6.35	12	5	0.00	0	0	0.00		
538103	32	0	6.35	12	5	0.00	0	0	0.00		
538104	32	0	6.35	12	5	0.00	0	0	0.00		
538105	32	0	6.35	12	5	0.00	0	0	0.00		
538106	32	0	6.35	12	5	0.00	0	0	0.00		
538107	32	0	6.35	12	5	0.00	0	0	0.00		
538108	32	0	6.35	12	5	0.00	0	0	0.00		
538109	32	0	6.35	12	5	0.00	0	0	0.00		
538110	32	0	6.35	12	5	0.00	0	0	0.00		
538111	32	0	6.35	12	5	0.00	0	0	0.00		
538112	32	0	6.35	12	5	0.00	0	0	0.00		
538113	32	0	6.35	12	5	0.00	0	0	0.00		
538114	32	0	6.35	12	5	0.00	0	0	0.00		
538115	32	0	6.35	12	5	0.00	0	0	0.00		
538116	32	0	6.35	12	5	0.00	0	0	0.00		
538117	32	0	6.35	12	5	0.00	0	0	0.00		
538118	32	0	6.35	12	5	0.00	0	0	0.00		
538119	32	0	6.35	12	5	0.00	0	0	0.00		
538120	32	0	6.35	12	5	0.00	0	0	0.00		
538121	32	0	6.35	12	5	0.00	0	0	0.00		
538122	32	0	6.35	12	5	0.00	0	0	0.00		
538123	32	0	6.35	12	5	0.00	0	0	0.00		
538124	32	0	6.35	12	5	0.00	0	0	0.00		
538125	32	0	6.35	12	5	0.00	0	0	0.00		
538126	32	0	6.35	12	5	0.00	0	0	0.00		
538127	32	0	6.35	12	5	0.00	0	0	0.00		
538128	32	0	6.35	12	5	0.00	0	0	0.00		
538129	32	0	6.35	12	5	0.00	0	0	0.00		
538130	32	0	6.35	12	5	0.00	0	0	0.00		
538131	32	0	6.35	12	5	0.00	0	0	0.00		
538132	32	0	6.35	12	5	0.00	0	0	0.00		
538133	32	0	6.35	12	5	0.00	0	0	0.00		
538134	32	0	6.35	12	5	0.00	0	0	0.00		
538135	32	0	6.35	12	5	0.00	0	0	0.00		
538136	32	0	6.35	12	5	0.00	0	0	0.00		
538137	32	0	6.35	12	5	0.00	0	0	0.00		
538138	32	0	6.35	12	5	0.00	0	0	0.00		
538139	32	0	6.35	12	5	0.00	0	0	0.00		
538140	32	0	6.35	12	5	0.00	0	0	0.00		
538141	32	0	6.35	12	5	0.00	0	0	0.00		
538142	32	0	6.35	12	5	0.00	0	0	0.00		
538143	32	0	6.35	12	5	0.00	0	0	0.00		
538144	32	0	6.35	12	5	0.00	0	0	0.00		
538145	32	0	6.35	12	5	0.00	0	0	0.00		
538146	32	0	6.35	12	5	0.00	0	0	0.00		
538147	32	0	6.35	12	5	0.00	0	0	0.00		
538148	32	0	6.35	12	5	0.00	0	0	0.00		
538149	32	0	6.35	12	5	0.00	0	0	0.00		
538150	32	0	6.35	12	5	0.00	0	0	0.00		
538151	32	0	6.35	12	5	0.00	0	0	0.00		
538152	32	0	6.35	12	5	0.00	0	0	0.00		
538153	32	0	6.35	12	5	0.00	0	0	0.00		
538154	32	0</									

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DATE 2/12/92

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ICE BLDG

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\$ AMOUNT	TOTAL AMOUNT
0.00	0.00
0.00	475.51
0.00	1740.64
0.00	0.00
0.00	0.00
0.00	99.65
0.00	93.34
0.00	175.74
0.00	1234.78
0.00	14.37
0.00	203.32
0.00	289.51
0.00	217.59
0.00	744.38
0.00	147.86
0.00	253.87
0.00	0.68
0.00	35.12
0.00	126.37
0.00	0.00
0.00	256.41
0.00	237.64
0.00	43.12
0.00	127.42
0.00	0.00
0.00	168.35
0.00	76.86
0.00	16.28
0.00	208.63
0.00	121.90
0.00	35.12
0.00	2.26

0.00 7146.72

APID REC T
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DEPARTMENT/DIVISION INVOICE
TELECOMMUNICATIONS FOR JANUARY 1992

9201010190

PAGE 1
DATE 2/12/92

DEPT/DIV 31000

LEGISLATURE-HOUSE
ATTN ACCOUNTS PAYABLE
STATE OFFICE BLDG, 435 PARK
ST. PAUL MN 55155

FROM: DEPARTMENT OF ADMINISTRATION
TELECOM. MGMT. DIVISION
FLOOR 5, CENTENNIAL OFFICE BLDG
ST. PAUL, MN 55155

INTERSTATE CALLS				MINNESOTA CALLS			PUBLIC INMATS			TOTAL AMOUNT
ACCOUNT NUMBER	MINUTES	CALLS	\$ AMOUNT	MINUTES	CALLS	\$ AMOUNT	MINUTES	CALLS	\$ AMOUNT	
538000	19.7	6	3.94	84.0	18	16.80	0.0	0	0.00	20.74
544000	12597.3	2201	2622.34	62469.9	11812	12582.87	0.0	0	0.00	15205.21
544001	0.0	0	0.00	0.0	0	0.00	0.0	0	0.00	0.00
544800	0.0	0	0.00	0.0	0	0.00	0.0	0	0.00	0.00
TOTAL 31000	12617.0	2207	2626.28	62553.9	11830	12599.67	0.0	0	0.00	15225.95

TRANS INVOICE # ORGAN SEQ # SU ACCT # Y OBJ
A68///MAT59201010190 /31000/ /01/ //1/202/

AMOUNT CC1 CC2 CC3 CC4
15225.95 / / / /

CC5 DATE APID REC
/013192/160991697/368

7.23.46

DEPARTMENT/DIVISION INVOICE
TELECOMMUNICATIONS FOR FEBRUARY 1992

9202010190

PAGE 1
DATE 3-12-92

DEPT DIV 31000 LEGISLATURE-HOUSE
ATTN ACCOUNTS PAYABLE
ST. E OFFICE BLDG. 435 PARK
ST. PAUL MN 55155

FROM: DEPARTMENT OF ADMINISTRATION
TELECOM. MGMT. DIVISION
FLOOR 5, CENTENNIAL OFFICE BLDG
ST. PAUL, MN 55155

INTERSTATE CALLS

ACCOUNT NUMBER	MINUTES	CALLS	\$ AMOUNT
538000	48.6	14	10.49
544000	10037.1	1769	2063.73
544001	0.0	0	0.00
544800	0.0	0	0.00

MINNESOTA CALLS

MINUTES	CALLS	\$ AMOUNT
68.5	13	13.70
61461.0	11268	12342.97
0.0	0	0.00
0.0	0	0.00

PUBLIC INQUIRY

MINUTES	CALLS	\$ AMOUNT	TOTAL AMOUNT
0.0	0	0.00	24.19
0.0	0	0.00	14406.70
0.0	0	0.00	0.00
0.0	0	0.00	0.00

TOTAL	31000	10085.7	1783	2074.22	61529.9	11281	12356.67	0.0	0	0.00	14430.89
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TRANS INVOICE # ORGAN SEQ # SU ACCT # Y OBJ
AGE WAT55202010190 31000 01 1 202

AMOUNT	CC1	CC2	CC3	CC4
14430.89				

CCS DATE APID REC T
022892 160991697 368

PAGE 1
DATE 4/14/52

000015 310000

LEGISLATURE-HOUSE
ATTN ACCOUNTS PAYABLE
STATE OFFICE BLDG, 435 PARK
ST. PAUL MN 55195

FROM: DEPARTMENT OF ADMINISTRATION
TELECOM. MGMT. DIVISION
FLOOR 5, CENTENNIAL OFFICE BLDG
ST. PAUL, MN 55155

INTERPHONE CALLS

MINNESOTA CALLS

PUBLIC INMATES

ACCOUNT NUMBER	MINUTES	CALLS	\$ AMOUNT	MINUTES	CALLS	\$ AMOUNT	MINUTES	CALLS	\$ AMOUNT	TOTAL AMOUNT
530000	23.7	8	4.74	71.1	18	18.82	0.0	0	0.00	23.56
571000	10571.5	2164	2237.68	71718.0	14741	15025.32	0.0	0	0.00	17313.00
571001	0.0	0	0.00	0.0	0	0.00	0.0	0	0.00	0.00
571000	0.0	0	0.00	0.0	0	0.00	0.0	0	0.00	0.00
11000	10525.2	2172	2232.42	71712.1	14759	15044.14	0.0	0	0.00	17336.56

TRANS	INVOICE #	ORIGIN SER #	SU ACCT #	Y	DLG	AMOUNT	CC1	CC2	CC3	CC4	CC5	DATE	APID	REC T
068	001010191	31000	01		1/202	17336.56	/	/	/	/	/	033192	160991697	368

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PAGE 1
DATE 4-14-92

DEPT DIV 32001

EPA -REGION V
FINANCE DPT/TERMINAL2

1997, 1998, 1999, 2000, 2001, 2002, 2003, 2004, 2005, 2006, 2007, 2008, 2009, 2010, 2011, 2012, 2013, 2014, 2015, 2016, 2017, 2018, 2019, 2020, 2021, 2022, 2023, 2024, 2025, 2026, 2027, 2028, 2029, 2030, 2031, 2032, 2033, 2034, 2035, 2036, 2037, 2038, 2039, 2040, 2041, 2042, 2043, 2044, 2045, 2046, 2047, 2048, 2049, 2050, 2051, 2052, 2053, 2054, 2055, 2056, 2057, 2058, 2059, 2060, 2061, 2062, 2063, 2064, 2065, 2066, 2067, 2068, 2069, 2070, 2071, 2072, 2073, 2074, 2075, 2076, 2077, 2078, 2079, 2080, 2081, 2082, 2083, 2084, 2085, 2086, 2087, 2088, 2089, 2090, 2091, 2092, 2093, 2094, 2095, 2096, 2097, 2098, 2099, 2100, 2101, 2102, 2103, 2104, 2105, 2106, 2107, 2108, 2109, 2110, 2111, 2112, 2113, 2114, 2115, 2116, 2117, 2118, 2119, 2120, 2121, 2122, 2123, 2124, 2125, 2126, 2127, 2128, 2129, 2130, 2131, 2132, 2133, 2134, 2135, 2136, 2137, 2138, 2139, 2140, 2141, 2142, 2143, 2144, 2145, 2146, 2147, 2148, 2149, 2150, 2151, 2152, 2153, 2154, 2155, 2156, 2157, 2158, 2159, 2160, 2161, 2162, 2163, 2164, 2165, 2166, 2167, 2168, 2169, 2170, 2171, 2172, 2173, 2174, 2175, 2176, 2177, 2178, 2179, 2180, 2181, 2182, 2183, 2184, 2185, 2186, 2187, 2188, 2189, 2190, 2191, 2192, 2193, 2194, 2195, 2196, 2197, 2198, 2199, 2200, 2201, 2202, 2203, 2204, 2205, 2206, 2207, 2208, 2209, 2210, 2211, 2212, 2213, 2214, 2215, 2216, 2217, 2218, 2219, 2220, 2221, 2222, 2223, 2224, 2225, 2226, 2227, 2228, 2229, 2230, 2231, 2232, 2233, 2234, 2235, 2236, 2237, 2238, 2239, 2240, 2241, 2242, 2243, 2244, 2245, 2246, 2247, 2248, 2249, 2250, 2251, 2252, 2253, 2254, 2255, 2256, 2257, 2258, 2259, 2260, 2261, 2262, 2263, 2264, 2265, 2266, 2267, 2268, 2269, 2270, 2271, 2272, 2273, 2274, 2275, 2276, 2277, 2278, 2279, 2280, 2281, 2282, 2283, 2284, 2285, 2286, 2287, 2288, 2289, 2290, 2291, 2292, 2293, 2294, 2295, 2296, 2297, 2298, 2299, 2300, 2301, 2302, 2303, 2304, 2305, 2306, 2307, 2308, 2309, 2310, 2311, 2312, 2313, 2314, 2315, 2316, 2317, 2318, 2319, 2320, 2321, 2322, 2323, 2324, 2325, 2326, 2327, 2328, 2329, 2330, 2331, 2332, 2333, 2334, 2335, 2336, 2337, 2338, 2339, 2340, 2341, 2342, 2343, 2344, 2345, 2346, 2347, 2348, 2349, 2350, 2351, 2352, 2353, 2354, 2355, 2356, 2357, 2358, 2359, 2360, 2361, 2362, 2363, 2364, 2365, 2366, 2367, 2368, 2369, 2370, 2371, 2372, 2373, 2374, 2375, 2376, 2377, 2378, 2379, 2380, 2381, 2382, 2383, 2384, 2385, 2386, 2387, 2388, 2389, 2390, 2391, 2392, 2393, 2394, 2395, 2396, 2397, 2398, 2399, 2400, 2401, 2402, 2403, 2404, 2405, 2406, 2407, 2408, 2409, 2410, 2411, 2412, 2413, 2414, 2415, 2416, 2417, 2418, 2419, 2420, 2421, 2422, 2423, 2424, 2425, 2426, 2427, 2428, 2429, 2430, 2431, 2432, 2433, 2434, 2435, 2436, 2437, 2438, 2439, 2440, 2441, 2442, 2443, 2444, 2445, 2446, 2447, 2448, 2449, 2450, 2451, 2452, 2453, 2454, 2455, 2456, 2457, 2458, 2459, 2460, 2461, 2462, 2463, 2464, 2465, 2466, 2467, 2468, 2469, 2470, 2471, 2472, 2473, 2474, 2475, 2476, 2477, 2478, 2479, 2480, 2481, 2482, 2483, 2484, 2485, 2486, 2487, 2488, 2489, 2490, 2491, 2492, 2493, 2494, 2495, 2496, 2497, 2498, 2499, 2500, 2501, 2502, 2503, 2504, 2505, 2506, 2507, 2508, 2509, 2510, 2511, 2512, 2513, 2514, 2515, 2516, 2517, 2518, 2519, 2520, 2521, 2522, 2523, 2524, 2525, 2526, 2527, 2528, 2529, 2530, 2531, 2532, 2533, 2534, 2535, 2536, 2537, 2538, 2539, 2540, 2541, 2542, 2543, 2544, 2545, 2546, 2547, 2548, 2549, 2550, 2551, 2552, 2553, 2554, 2555, 2556, 2557, 2558, 2559, 2560, 2561, 2562, 2563, 2564, 2565, 2566, 2567, 2568, 2569, 2570, 2571, 2572, 2573, 2574, 2575, 2576, 2577, 2578, 2579, 2580, 2581, 2582, 2583, 2584, 2585, 2586, 2587, 2588, 2589, 2590, 2591, 2592, 2593, 2594, 2595, 2596, 2597, 2598, 2599, 2600, 2601, 2602, 2603, 2604, 2605, 2606, 2607, 2608, 2609, 2610, 2611, 2612, 2613, 2614, 2615, 2616, 2617, 2618, 2619, 2620, 2621, 2622, 2623, 2624, 2625, 2626, 2627, 2628, 2629, 2630, 2631, 2632, 2633, 2634, 2635, 2636, 2637, 2638, 2639, 2640, 2641, 2642, 2643, 2644, 2645, 2646, 2647, 2648, 2649, 2650, 2651, 2652, 2653, 2654, 2655, 2656, 2657, 2658, 2659, 2660, 2661, 2662, 2663, 2664, 2665, 2666, 2667, 2668, 2669, 2670, 2671, 2672, 2673, 2674, 2675, 2676, 2677, 2678, 26

PAGE 100 9918

PAGE 100 9918

PAGE 1
DATE 6/29/92

BLDG

\$ AMOUNT	TOTAL AMOUNT
0.00	0.00
0.00	415.81
0.00	1491.08
0.00	0.00
0.00	0.00
0.00	38.01
0.00	269.39
0.00	223.41
0.00	771.71
0.00	4.06
0.00	57.74
0.00	322.29
0.00	107.50
0.00	631.23
0.00	93.22
0.00	160.15
0.00	0.00
0.00	54.51
0.00	66.62
0.00	3.50
0.00	176.81
0.00	94.13
0.00	14.48
0.00	33.70
0.00	0.00
0.00	146.00
0.00	82.79
0.00	5.96
0.00	77.15
0.00	90.19
0.00	17.65

0.00 5419.73

APR 1 REC 1
5099 697 368

PAGE 100 9918

PAGE 100 9918

DEPARTMENT/DIVISION INVOICE
TELECOMMUNICATIONS FOR MAY 1992

9205010190

PAGE 1
DATE 6/29/92

DEPT/DIV 31000

LEGISLATURE-HOUSE
ATTN: ACCOUNTS PAYABLE
STATE OFFICE BLDG, 435 PARK
ST. PAUL MN 55155

FROM: DEPARTMENT OF ADMINISTRATION
TELECOM. MGMT. DIVISION
FLOOR 5, CENTENNIAL OFFICE BLDG
ST. PAUL, MN 55155

INTERSTATE CALLS

MINNESOTA CALLS

PUBLIC INMATS

ACCOUNT NUMBER	MINUTES	CALLS	\$ AMOUNT	MINUTES	CALLS	\$ AMOUNT	MINUTES	CALLS	\$ AMOUNT	TOTAL AMOUNT
538000	35.9	4	7.18	127.8	17	25.56	0.0	0	0.00	32.74
544000	6847.6	1262	1430.31	31744.8	6545	6401.69	0.0	0	0.00	7832.00
544001	0.0	0	0.00	0.0	0	0.00	0.0	0	0.00	0.00
544800	0.0	0	0.00	0.0	0	0.00	0.0	0	0.00	0.00
TOTAL 31000	6883.5	1266	1437.49	31872.6	6562	6427.25	0.0	0	0.00	7864.74

TRANS INVOICE # ORGAN SEQ # SU ACCT # Y OBJ
AGB//MATS9205010190 /31000/ /01/ //1/202/

AMOUNT 7864.74 CC1 CC2 CC3 CC4

CC5 DATE APID REC 1
/053192/160991697/368

1
7.16 52

TOTAL
AMOUNT
0.00
433.63
7546.48
0.00
0.00
82.81
299.79
199.02
715.02
1.76
182.16
140.01
137.62
692.20
92.15
102.17
0.00
37.16
59.27
2.66
178.35
69.89
55.78
57.30
0.00
198.69
85.53
8.98
191.26
149.72
22.93

11746.34

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DEPARTMENT/DIVISION INVOICE
TELECOMMUNICATIONS FOR JUNE

1992

9206010193

PAGE 1
DATE 7/16/92

DEPT./DIV 31000

LEGISLATURE-HOUSE
ATTN ACCOUNTS PAYABLE
STATE OFFICE BLDG. 435 PARK
ST. PAUL MN 55155

FROM: DEPARTMENT OF ADMINISTRATION
TELECOM. MGMT. DIVISION
FLOOR 5, CENTENNIAL OFFICE BLDG
ST. PAUL, MN 55155

INTERSTATE CALLS

MINNESOTA CALLS

PUBLIC INMATS

ACCOUNT NUMBER	MINUTES	CALLS	\$ AMOUNT	MINUTES	CALLS	\$ AMOUNT	MINUTES	CALLS	\$ AMOUNT	TOTAL AMOUNT
538000	20.0	3	4.00	105.8	24	21.16	0.0	0	0.00	25.16
544000	6988.7	1413	1420.28	34440.4	7378	6956.67	0.0	0	0.00	8376.95
544001	0.0	0	0.00	0.0	0	0.00	0.0	0	0.00	0.00
544002	0.0	0	0.00	0.0	0	0.00	4.6	1	1.84	1.84
TOTAL 31000	7008.7	1416	1424.28	34546.2	7402	6977.83	4.6	1	1.84	8403.95

TRANS INVOICE # ORG# SEQ # SU ACCT # Y OBJ
A68 MATS9206010193 31000 /01/ 1 202

AMOUNT 8403.95

CCN

CCS

DATE APID REC T
/063092/160991697/3684

TOTAL 37

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A

PAGE 1
DATE 8/19/92

DEPT DIV 31000

LEGISLATURE-HOUSE
ATTN ACCOUNTS PAYABLE
STATE OFFICE BLDG, 435 PARK
ST. PAUL MN 55155

FROM: DEPARTMENT OF ADMINISTRATION
TELECOM. MGMT. DIVISION
FLOOR 5, CENTENNIAL OFFICE BLDG
ST. PAUL, MN 55155

INTERSTATE CALLS

MINNESOTA CALLS

PUBLIC INMATES

ACCOUNT NUMBER	MINUTES	CALLS	\$ AMOUNT	MINUTES	CALLS	\$ AMOUNT	MINUTES	CALLS	\$ AMOUNT	TOTAL AMOUNT
538000	68.8	12	14.51	86.3	22	17.26	0.0	0	0.00	31.77
539000	6259.9	1219	1276.08	25345.9	5452	5131.24	0.0	0	0.00	6407.32
540001	0.0	0	0.00	0.0	0	0.00	0.0	0	0.00	0.00
540000	0.0	0	0.00	0.0	0	0.00	0.0	0	0.00	0.00
11000	6328.7	1231	1290.59	25432.2	5514	5148.50	0.0	0	0.00	6439.09

TRANS INVOICE # ORGAN SEQ # SU ACCT # Y OBJ
A68//WATS9207010192 /31000 01 //3/202

AMOUNT	CC1	CC2	CC3	CC4
6439.09	/	/	/	/

CCS DATE APID REC T
/ 073192/160991697/368//

DEPT 91

ACCOUNT
NUMBER

[illegible]

100%	37.1
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TEXAS 100
C-100-100

E 1
9/14/92

TOTAL
AMOUNT

708.64

708.64

T
8//

DEPARTMENT/DIVISION INVOICE
TELECOMMUNICATIONS FOR AUGUST 1992

9208010192

PAGE 1
DATE 9/14/92

DEPT/DIV 31000

LEGISLATURE-HOUSE
ATTN ACCOUNTS PAYABLE
STATE OFFICE BLDG, 435 PARK
ST. PAUL MN 55155

FROM: DEPARTMENT OF ADMINISTRATION
TELECOM. MGMT. DIVISION
FLOOR 5, CENTENNIAL OFFICE BLDG
ST. PAUL, MN 55155

INTERSTATE CALLS

MINNESOTA CALLS

PUBLIC INMATS

ACCOUNT NUMBER	MINUTES	CALLS	\$ AMOUNT	MINUTES	CALLS	\$ AMOUNT	MINUTES	CALLS	\$ AMOUNT	TOTAL AMOUNT
538000	45.2	7	9.04	57.0	12	11.40	0.0	0	0.00	20.44
594000	5055.9	909	1032.93	20678.2	4257	4166.66	0.0	0	0.00	5199.59
594001	0.0	0	0.00	0.0	0	0.00	0.0	0	0.00	0.00
594800	0.0	0	0.00	0.0	0	0.00	0.0	0	0.00	0.00
TOTAL 31000	5101.1	916	1041.97	20735.2	4269	4178.06	0.0	0	0.00	5220.03

TRANS INVOICE # ORGAN SER # SU ACCT # Y OBJ
AGB//WATS9208010192 /31000/ /01/ //3/202/

AMOUNT
5220.03

CC1 CC2 CC3
/ / /

CC4

CC5

DATE APID REC Y
/083192/160991697/368

PAGE 1
DATE 10/15/92

AMOUNT TOTAL
0.00 29.11
0.00 29.11

12 REC 1
231697/368//

DEPARTMENT/DIVISION INVOICE
TELECOMMUNICATIONS FOR SEPTEMBER 1992

9209010199

PAGE 1
DATE 10/15/92

DEPT/DIV 31000

LEGISLATURE-HOUSE
ATTN ACCOUNTS PAYABLE
STATE OFFICE BLDG 435 PARK
ST. PAUL MN 55155

FROM: DEPARTMENT OF ADMINISTRATION
TELECOM. MGMT. DIVISION
FLOOR 5, CENTENNIAL OFFICE BLDG
ST. PAUL, MN 55155

INTERSTATE CALLS

MINNESOTA CALLS

PUBLIC INMATS

ACCOUNT NUMBER	MINUTES	CALLS	\$ AMOUNT	MINUTES	CALLS	\$ AMOUNT	MINUTES	CALLS	\$ AMOUNT	TOTAL AMOUNT
100000	0.0	0	0.00	0.0	0	0.00	26658.5	4776	15995.10	15995.10
538000	20.0	5	4.00	64.6	16	12.92	0.0	0	0.00	16.92
544000	6102.9	1226	1242.40	22327.5	5076	4490.22	0.0	0	0.00	5732.62
544001	0.0	0	0.00	0.0	0	0.00	0.0	0	0.00	0.00
544800	0.0	0	0.00	0.0	0	0.00	0.0	0	0.00	0.00
TOTAL 31000	6122.9	1231	1246.40	22392.1	5092	4503.14	26658.5	4776	15995.10	21744.64

TRANS INVOICE # ORGAM SEQ # SU ACCT # Y OBJ AMOUNT CC1 CC2 CC3 CC4 CCS DATE AFID REC 1
 668//MATS9209010199 /31000/ /01/ //3-202/ 21744.64 / / / / / /093092/160991697/368//

DATE 11/12/92

TOTAL AMOUNT

923.96

923.96

REC T 368//

PK

PK 100 1012

DEPARTMENT/DIVISION INVOICE
TELECOMMUNICATIONS FOR OCTOBER 1992

9210010201

DATE 11/12/92

DEPT/DIV 31000

LEGISLATURE-HOUSE
ATTN ACCOUNTS PAYABLE
STATE OFFICE BLDG, 435 PARK
ST. PAUL MN 55155

FROM: DEPARTMENT OF ADMINISTRATION
TELECOM. MGMT. DIVISION
FLOOR 5, CENTENNIAL OFFICE BLDG
ST. PAUL, MN 55155

INTERSTATE CALLS

MINNESOTA CALLS

PUBLIC INMATS

ACCOUNT NUMBER	MINUTES	CALLS	\$ AMOUNT	MINUTES	CALLS	\$ AMOUNT	MINUTES	CALLS	\$ AMOUNT	TOTAL AMOUNT
100000	0.0	0	0.00	0.0	0	0.00	26008.1	4714	15604.86	15604.86
530000	30.5	10	6.10	59.5	18	11.90	0.0	0	0.00	18.00
540000	5321.7	1100	1144.28	24641.3	5575	4960.96	0.0	0	0.00	6105.24
540001	0.0	0	0.00	0.0	0	0.00	0.0	0	0.00	0.00
540000	0.0	0	0.00	0.0	0	0.00	1.6	1	0.96	0.96
TOTAL 31000	5352.2	1110	1150.38	24700.8	5593	4972.86	26009.7	4715	15605.82	21729.06

TRANS INVOICE # ORGAN SEQ # SU ACCT # Y OBJ
AGE//MATS9210010201 /31000/ /01/ //3/202/

AMOUNT 21729.06 CC1 CC2 CC3 / CC4

CC5 DATE APID REC T
/ 103192/160991697/368//

TOTAL

PK 100 1012

DEC 14 9 22 AM

DEC 14 9 22 AM

DEPARTMENT/DIVISION INVOICE
TELECOMMUNICATIONS FOR NOVEMBER 1992

9211010188

PAGE 1
DATE 12/16/92

DEPT/DIV 31000

LEGISLATURE-HOUSE
ATTN ACCOUNTS PAYABLE
STATE OFFICE BLDG. 435 PARK
ST. PAUL MN 55155

FROM: DEPARTMENT OF ADMINISTRATION
TELECOM. MGMT. DIVISION
FLOOR 5, CENTENNIAL OFFICE BLDG
ST. PAUL, MN 55155

DEPT/DIV

INTERSTATE CALLS

MINNESOTA CALLS

PUBLIC INMATS

ACCOUNT NUMBER	MINUTES	CALLS	\$ AMOUNT	MINUTES	CALLS	\$ AMOUNT	MINUTES	CALLS	\$ AMOUNT	TOTAL AMOUNT
538000	6.8	3	1.36	30.7	10	6.87	0.0	0	0.00	8.23
544000	5200.9	980	1151.44	16623.4	3678	3351.15	0.0	0	0.00	4502.59
544001	0.0	0	0.00	0.0	0	0.00	0.0	0	0.00	0.00
544800	0.0	0	0.00	0.0	0	0.00	0.0	0	0.00	0.00
TOTAL 31000	5207.7	983	1152.80	16654.1	3688	3358.02	0.0	0	0.00	4510.82

ACCOUNT
NUMBER
100000

TOTAL 31924

TRANS IN
458 MATS92

TRANS INVOICE # ORGAN SER # SU ACCT # V C21
468 MATS9211010188 31000 0 3 202
AMOUNT 4510.82 C01 C02 C03 C04 C05
DATE APID REC T
113092/160991697/368

PAGE 1
DATE 1-13-93

STATION
ON
OFFICE BLDG

WATS

\$ AMOUNT	TOTAL AMOUNT
0.00	530.94
0.00	530.94

APID REC T
92 160991697/368

DEPARTMENT/DIVISION INVOICE
TELECOMMUNICATIONS FOR DECEMBER 1992

9212010190

PAGE 1
DATE 1-13-93

DEPT DIV 31000

LEGISLATURE-HOUSE
ATTN ACCOUNTS PAYABLE
STATE OFFICE BLDG- 435 PARK
ST. PAUL MN 55155

FROM: DEPARTMENT OF ADMINISTRATION
TELECOM. MGMT. DIVISION
FLOOR 5, CENTENNIAL OFFICE BLDG
ST. PAUL, MN 55155

INTERSTATE CALLS

MINNESOTA CALLS

PUBLIC INMATS

ACCOUNT NUMBER	MINUTES	CALLS	\$ AMOUNT	MINUTES	CALLS	\$ AMOUNT	MINUTES	CALLS	\$ AMOUNT	TOTAL AMOUNT
538000	0.0	0	0.00	28.3	8	7.16	0.0	0	0.00	7.16
544000	5454.4	1005	1123.10	18974.9	4075	3819.25	0.0	0	0.00	4942.35
544001	0.0	0	0.00	0.0	0	0.00	0.0	0	0.00	0.00
544800	0.0	0	0.00	0.0	0	0.00	0.0	0	0.00	0.00
TOTAL 31000	5454.4	1005	1123.10	19003.2	4083	3826.41	0.0	0	0.00	4949.51

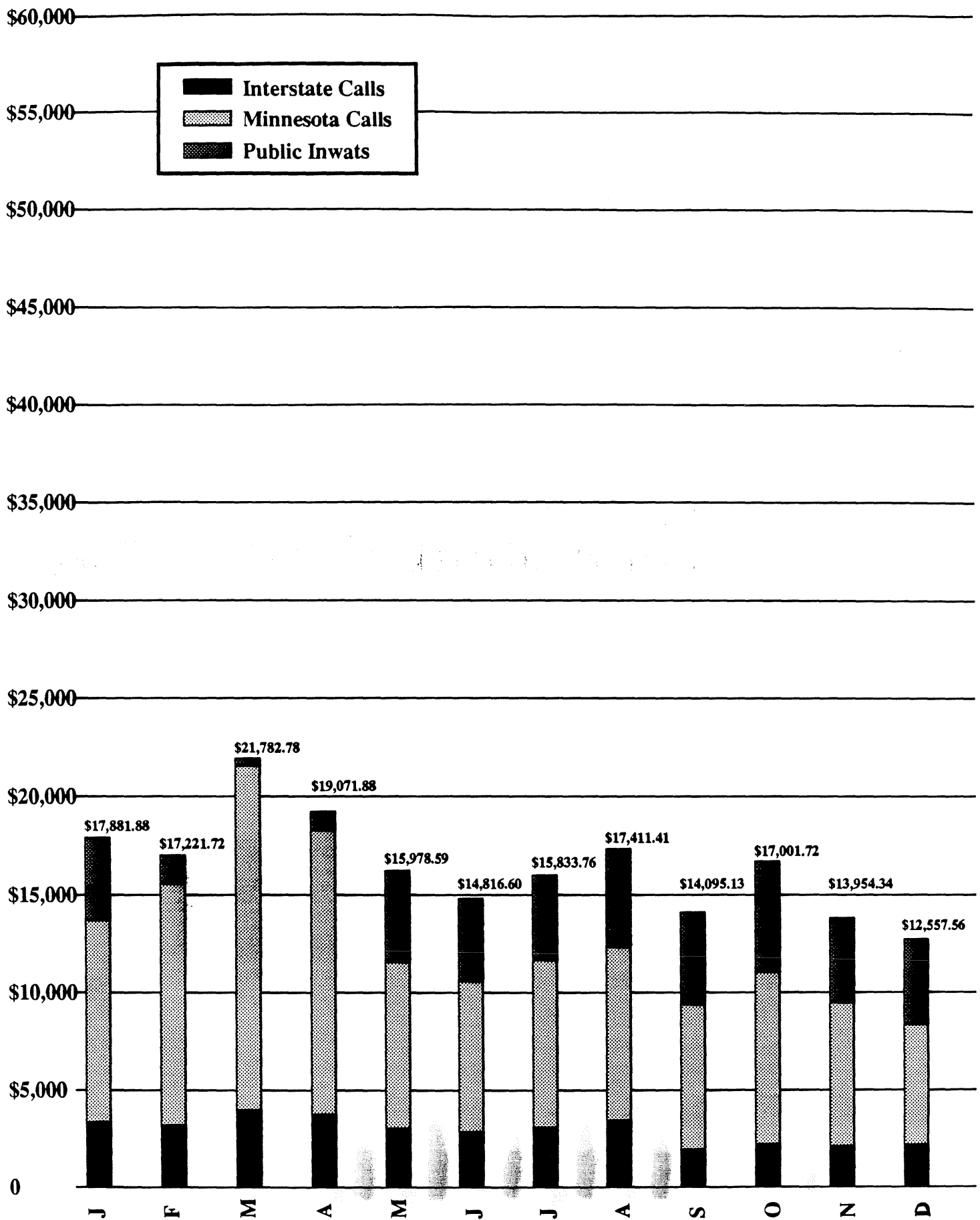
TRANS INVOICE # ORGAN SEQ # SU ACCT # Y OBJ
A68//MAY59212010190 31000/ /01/ /3/202

AMOUNT 4949.51 CC1 CC2 CC3 CC4 CC5
DATE 123192/160991697/368

PG. 100 PPM 111000 1-13-93

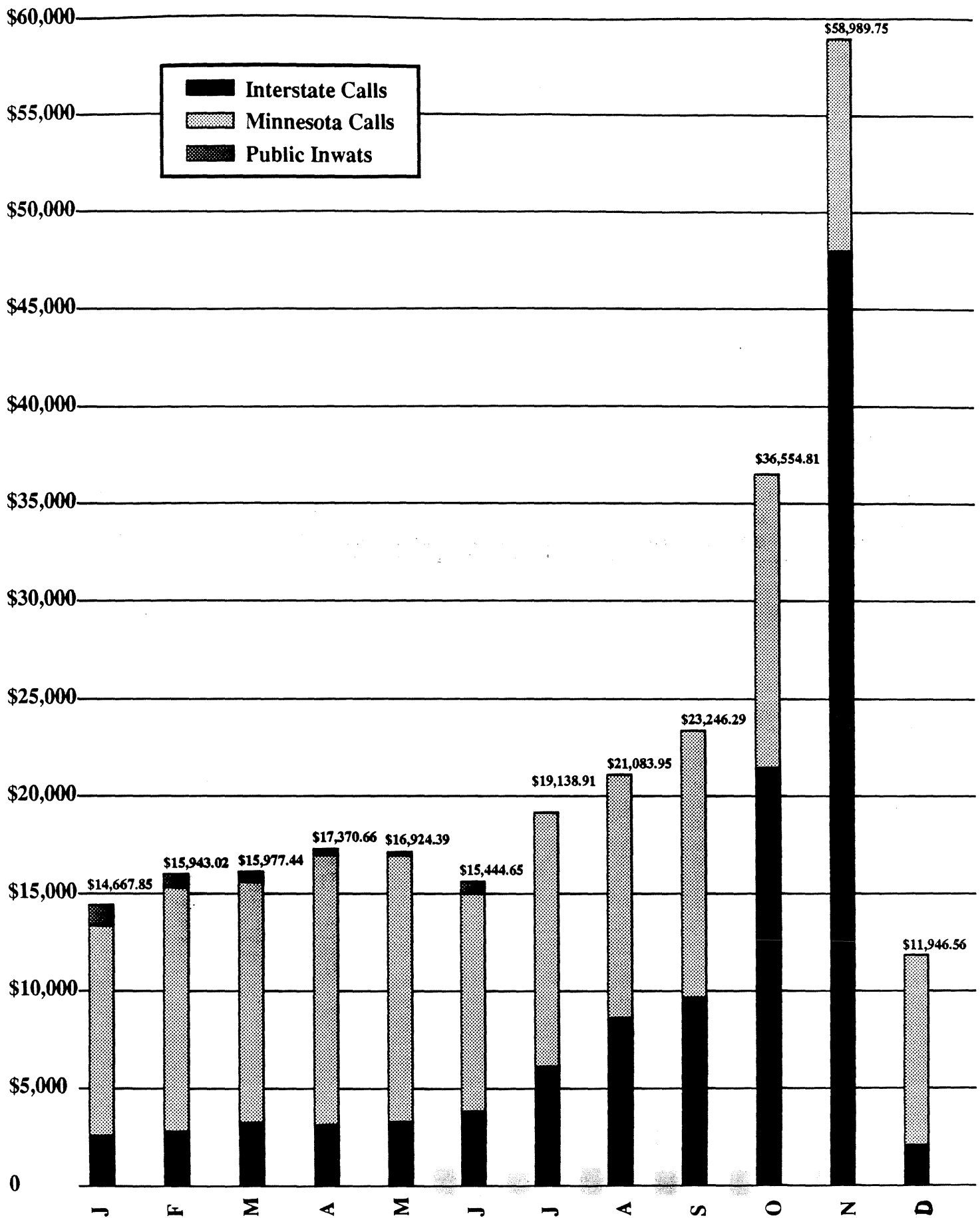
APPENDIX 16

HOUSE PHONE BILLS -- 1990



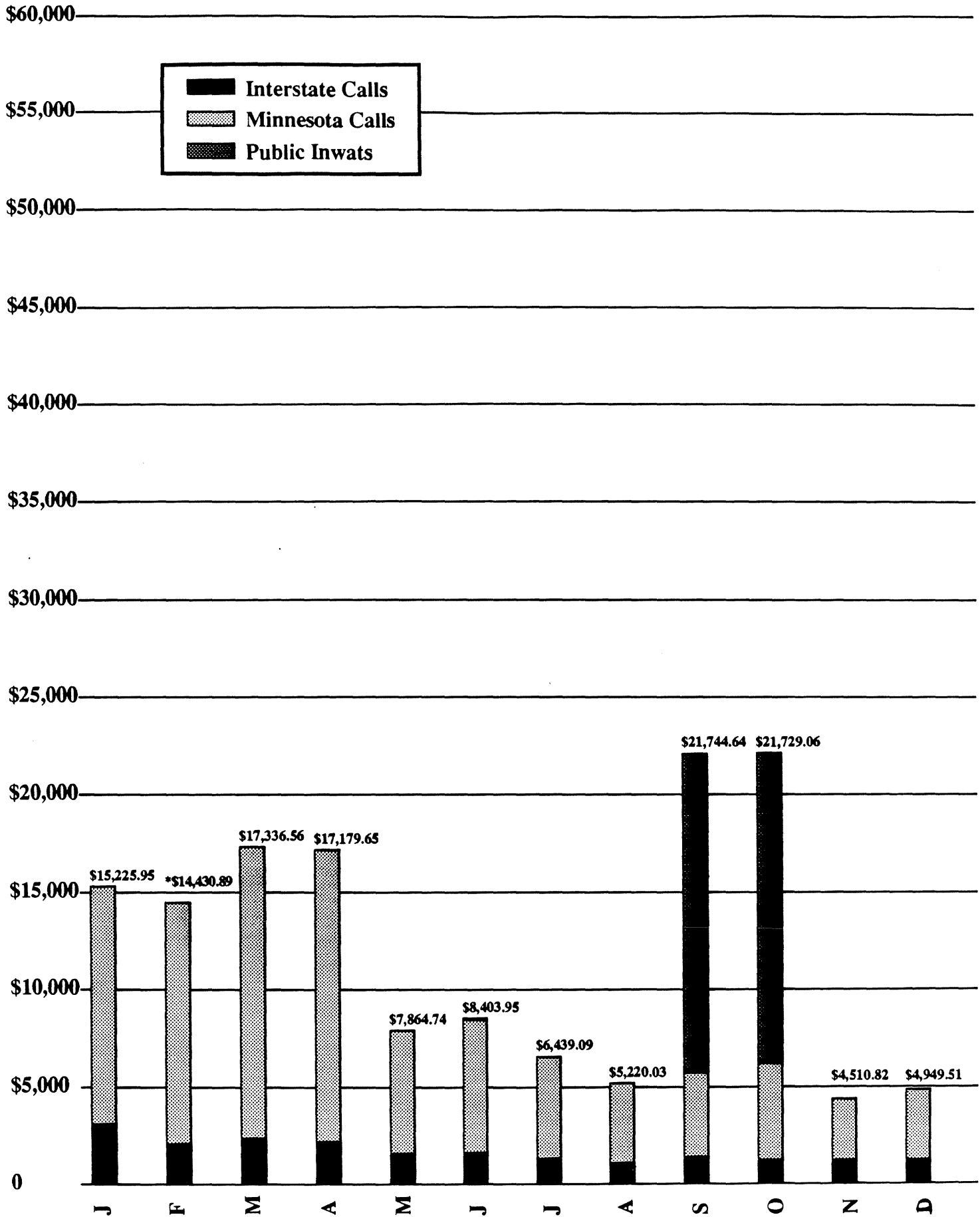
APPENDIX 17

HOUSE PHONE BILLS -- 1991



APPENDIX 18

HOUSE PHONE BILLS -- 1992



APPENDIX 19

PRICE
DATE 11/14/91

DEPARTMENT/DIVISION INVOICE
TELECOMMUNICATIONS FOR OCTOBER 1991

9110010187

PAGE
DATE 11/14/91

DEPT 224 31000

LEGISLATURE-HOUSE
ATTN ACCOUNTS PAYABLE
STATE OFFICE BLDG. 435 PARK
ST. PAUL MN 55155

FROM: DEPARTMENT OF ADMINISTRATION
TELECOM. MGMT. DIVISION
FLOOR 5, CENTENNIAL OFFICE BLDG
ST. PAUL, MN 55155

INTERSTATE CALLS

MINNESOTA CALLS

PUBLIC INMATS

ACCOUNT NUMBER	MINUTES	CALLS	\$ AMOUNT	MINUTES	CALLS	\$ AMOUNT	MINUTES	CALLS	\$ AMOUNT	TOTAL AMOUNT
538000	69.1	12	14.59	10.8	6	2.93	0.0	0	0.00	17.52
540000	10578.6	11703	21327.41	75796.8	12496	15209.88	0.0	0	0.00	36537.29
540001	0.0	0	0.00	0.0	0	0.00	0.0	0	0.00	0.00
540002	0.0	0	0.00	0.0	0	0.00	0.0	0	0.00	0.00
TOTAL 31000	105856.7	11715	21342.00	75809.6	12502	15212.81	0.0	0	0.00	36554.81

TRANS INVOICE # ORG# SEQ # SU ACCT # Y DEJ
AGE 14559110010187 31000 202

AMOUNT CC1 CC2 CC3 CC4 CCS DATE APID REC T
36554.81 /103191/160991-97/365

TOTAL

App. 19

APPENDIX 20

MARCH 1981

Other Authorized Users

20 - Telecommunicat

20-Total

April 1981

Other authorized by

28-Telecommunications

11-governors off

29-Total

APPENDIX 21

March 24, 1993

Telephone costs not attributed to House members in 1991:

From January to May, 1991, member's calls placed with state operator's assistance (during business hours) were not billed to the member's ID number or to the House, but paid for out of telecommunications department funds.

Beginning May 1, 1991, due to operator work overload, all House calls using the ID code were channeled through the computer and were duly billed to the member's ID number and the House. If, however, the member used the number given them to use if they had "trouble" with placing calls through the computer system, they reached the state operators, who completed their calls. This was also paid for by telecommunications department.

Late in 1991 telecommunications ran out of money and instituted a four-digit ID number for the House (and another one for the Senate) and billed to the House the costs of these operator assisted calls, but not identified as to which individual member had made the calls.

The operators have distinct memories of the members we asked about as being members who routinely preferred using the operators for their long distance calls during 1991, and therefore registered no charges.

If a member called one of his/her staff in the SOB and asked to be connected to another long distance party, the billing would appear on the staff person's telephone number.

Prepared for Larry Bothwell, as per his request relating to some zero monthly billings for some House members.

Name	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Totals
AERAMS, R	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	3.78	0.00	1.04	0.00	4.82
ANDERSON, B	5.72	17.32	21.34	18.74	12.36	29.06	51.06	27.76	20.74	28.50	31.32	9.80	272.72
ANDERSON, I	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
ANDERSON, R	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
BATTAGLIA, D	23.60	34.40	15.72	30.92	25.44	54.42	29.90	32.76	9.80	19.36	9.00	7.58	292.90
BAUERLY, J	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
BEARD, P	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
BEGICH, J	13.50	9.08	14.86	10.46	16.96	28.60	48.12	38.14	42.04	50.40	63.48	56.68	392.32
BENNETT, T	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
BERTAM, J	18.38	32.02	29.80	26.34	38.68	120.75	152.76	120.24	117.40	98.82	79.46	83.69	918.34
BETTERMANN, A.H.	6.34	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	6.34
BISHOP, D	14.20	12.62	28.91	12.82	40.13	51.84	7.96	19.20	110.07	162.85	52.85	69.07	582.52
BLATZ, K	0.00	0.00	0.00	0.00	4.08	13.70	10.78	9.20	15.96	.46	.34	7.90	62.42
BODAHL, L	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
BOO, B	0.00	0.00	0.00	0.00	0.00	5.58	2.90	6.46	2.52	3.66	4.02	5.34	30.48
BROWN, C	66.28	31.58	95.58	36.92	34.94	32.96	51.50	36.74	39.92	41.98	9.58	18.56	496.54
CARLSON, L	0.00	0.00	0.00	0.00	0.00	30.08	39.38	.18	2.84	2.24	0.00	0.00	73.72
CARRUTHERS, P	.26	0.00	0.00	0.00	0.00	1.98	1.48	0.00	0.00	0.00	0.00	0.00	3.72
CLARK, K	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	1.92	1.92
COOPER, R	30.60	27.10	21.96	30.20	22.24	27.90	25.52	27.80	45.41	36.68	13.60	33.39	342.40
DAUMER, M	0.00	0.00	0.00	0.00	9.32	32.38	13.56	12.36	8.56	1.56	4.72	3.06	85.52
DAVIDS, G	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
DAWKINS, A	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
DEMSEY, T	29.36	36.90	34.84	26.00	39.66	102.26	159.81	44.90	78.29	81.90	87.73	93.56	815.21
DILLE, S	0.00	0.00	0.00	0.00	0.00	0.00	21.90	7.60	19.28	17.32	4.38	9.32	79.80
DORN, J	22.22	40.96	60.40	56.30	37.78	21.24	33.58	34.60	22.52	18.18	24.76	24.96	402.50

Name	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Totals
ENHARDT, R	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
FARNELL, J	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
FORSYTHE, M	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
FREDERICK, M	62.72	59.26	48.32	100.76	85.38	93.26	87.38	73.62	107.32	103.52	111.22	57.90	990.66
FRERICHS, D	8.60	18.92	11.44	21.47	8.34	14.82	16.22	25.14	34.58	18.68	2.88	46.86	227.95
GARCIA, E	251.62	90.20	166.16	140.06	120.19	41.62	86.75	575.96	67.08	30.15	23.38	0.00	1,593.17
GIRARD, J	0.00	0.00	0.00	1.66	2.46	2.44	1.46	3.74	0.00	4.20	3.46	0.00	19.42
GOODNO, K	0.00	0.00	0.00	0.00	0.00	1.96	0.00	0.00	0.00	.30	33.54	0.00	35.80
GREENFIELD, L	.74	.20	.86	0.00	.44	.34	.52	0.00	0.00	5.30	.62	0.00	9.02
GRUENES, D	6.66	15.94	6.62	17.94	8.20	35.62	24.52	26.02	35.66	47.32	24.20	8.34	257.04
GUTKNECHT, G	2.26	25.79	70.69	0.00	23.82	19.02	4.04	11.90	15.38	5.56	20.52	2.46	201.44
HANSON, J	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
HARTLE, D	87.70	93.30	93.60	114.80	75.14	114.15	157.69	165.23	191.97	172.76	173.69	260.96	1,700.99
HASSKAMP, K	13.16	6.92	31.00	15.40	30.76	56.80	98.50	82.18	38.66	61.76	25.08	77.18	537.40
HAUKOES, R	0.00	5.22	3.30	0.00	0.00	8.62	7.58	7.46	4.78	16.12	9.46	6.06	68.60
HAUSMAN, A	0.00	0.00	0.00	0.00	0.00	0.00	.94	0.00	.68	.14	0.00	0.00	1.76
HEIR, F	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
HENRY, J	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	2.32	0.00	2.32
HUPHABLE, P	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
HUGOSON, E	16.66	44.52	35.84	19.96	7.04	59.60	42.56	44.74	48.06	39.86	18.98	36.26	414.08
JACOES, J	2.16	1.80	2.42	2.50	1.36	6.24	.90	9.30	0.00	0.00	2.44	0.00	29.12
JANEZICH, J	0.00	0.00	0.00	0.00	0.00	14.80	14.16	3.58	8.22	26.08	3.46	0.00	70.30
JAROS, M	49.76	20.52	30.83	34.74	50.26	173.18	181.11	163.64	116.31	122.57	112.83	56.48	1,112.23
JEFFERSON, R	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	2.92	11.18	3.20	5.10	22.40
JENNINGS, L	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
JOHNSON, A	21.50	19.84	20.86	3.78	34.90	58.88	52.60	53.94	52.96	75.62	21.38	13.52	429.78

Name	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Totals
JOHNSON, R	11.08	27.94	65.76	18.26	11.48	20.20	23.70	12.84	35.58	41.24	33.16	27.42	328.66
JOHNSON, V	15.06	19.08	33.54	17.84	45.32	76.10	162.48	109.14	126.64	147.82	81.44	100.60	935.06
KAHN, P	.80	10.28	0.00	0.00	0.00	2.90	1.94	1.06	0.00	.28	2.12	40.20	59.58
KALIS, H	99.32	78.06	70.88	47.20	125.81	251.51	217.84	149.84	174.24	212.06	159.29	171.29	1,757.34
KELSO, G	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
KINCERDOCK, G	0.00	0.00	0.00	0.00	0.00	0.00	0.00	17.12	0.00	0.00	0.00	0.00	17.12
KINKEL, A	45.96	23.08	28.24	64.02	84.90	165.33	220.14	111.32	152.50	143.44	98.73	67.55	1,205.21
KOPPENDRAYER, J. L.	11.02	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	11.02
KORMBEER, R	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
KRINKIE, P	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
KRUEGER, R	45.48	52.96	15.00	25.54	150.78	288.45	236.51	86.76	218.85	194.12	133.82	180.74	1,629.01
LASLEY, H	0.00	0.00	0.00	0.00	0.00	4.76	0.00	6.10	2.56	0.00	.60	0.00	14.02
LIEDER, B	36.08	2.88	5.30	23.10	4.92	44.50	51.14	24.76	73.82	37.74	24.32	17.44	346.00
LIMMER, W	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	2.84	0.00	.24	0.00	3.08
LONG, D	6.40	7.62	1.14	0.00	1.28	69.53	38.17	47.32	25.22	12.49	46.48	46.92	302.57
LOUREY, R	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
LYNCH, T	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MACILIN, R	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MARIAHI, C	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MARSH, M	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	23.72	9.72	26.02	59.46
MCEACHERN, R	60.88	49.80	69.08	80.14	138.18	158.12	189.08	111.10	225.84	213.04	184.32	184.18	1,663.76
MCGUIRE, M	0.00	0.00	0.00	0.00	0.00	15.86	0.00	12.00	0.00	3.84	.56	0.00	32.26
MCPHERSON, H	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MILBERT, R	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MORRISON, C	3.16	0.00	.28	0.00	0.00	1.82	1.12	1.74	2.36	1.10	9.48	0.00	21.06
MUNGER, W	0.00	0.00	0.00	0.00	0.00	0.00	12.52	9.80	.70	2.10	0.00	8.22	33.34

Name	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Totals
MURPHY,M	18.64	.22	16.76	4.88	20.18	42.50	52.55	71.46	47.52	47.08	89.48	51.34	462.61
NELSON,K	0.00	0.00	0.00	.58	0.00	2.70	12.58	29.78	28.32	24.62	23.47	30.48	152.53
NELSON,S	2.24	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	2.24
NEWINSKI,D	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
O'CONNOR,R	9.94	6.28	11.64	5.66	2.62	11.72	14.56	17.18	43.09	20.38	26.68	14.60	184.35
OGREY,P	1.94	60.60	8.96	35.92	8.18	45.46	25.82	27.14	17.32	32.32	18.50	21.38	303.54
OLSEN,S	0.00	1.12	3.00	0.00	0.00	0.00	0.00	2.16	0.00	0.00	3.10	0.00	9.38
OLSON,E	13.62	16.46	11.24	7.32	11.78	60.90	46.44	26.92	41.74	38.98	22.42	30.48	328.30
OLSON,K	4.04	0.00	0.00	0.00	.18	13.48	11.94	25.22	28.44	20.15	7.24	25.78	136.47
OMANN,B	4.10	13.86	5.54	7.70	40.32	55.80	47.72	45.54	67.12	36.16	31.36	29.98	385.20
ONNEN,T	0.00	.20	1.10	0.00	0.00	7.54	32.62	60.94	88.60	40.84	11.82	25.68	269.34
ORENSTEIN,H	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	17.80	8.92	2.13	0.00	28.85
ORFIELD,M	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
OSTHEFF,C.T.	1.66	20.32	0.00	0.00	0.00	2.79	0.00	2.56	16.78	2.58	0.00	.20	46.89
OSTROM,D	8.73	.92	2.88	2.48	6.90	25.90	16.69	29.30	17.66	32.12	37.58	39.50	220.66
OZMENT,D	0.00	0.00	0.00	0.00	0.00	1.58	12.82	3.76	8.44	1.52	7.62	0.00	35.74
PAULY,S	0.00	4.02	3.96	0.00	0.00	.44	0.00	1.44	17.02	1.64	42.56	18.02	89.10
PELLIG,R	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
PELOUSEY,G	9.90	23.82	3.50	16.16	10.12	61.44	163.60	202.34	125.88	121.16	177.24	120.15	1,035.31
PETERSON,D	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
POPPEHAGEN,D	.20	0.00	0.00	0.00	0.00	0.00	0.00	0.00	8.62	0.00	0.00	0.00	8.82
PUGH,T	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
QUINN,J	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
REDALEN,E	50.89	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	50.89
REDING,L	0.00	0.00	0.00	0.00	0.00	3.10	12.34	22.74	11.22	23.58	2.20	23.20	98.38
REST,A	0.00	7.96	2.42	0.00	0.00	5.20	50.26	61.74	107.30	110.20	47.64	64.16	456.88

Name	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Totals
RICE, J	14.66	9.26	9.82	20.00	7.98	20.82	17.90	37.90	24.84	24.84	5.10	20.30	213.42
RODOSEVICH, P	21.23	31.30	9.00	0.00	19.16	48.82	92.44	10.98	16.68	54.27	7.04	21.08	332.00
RUKAVINA, T	16.48	15.22	8.14	6.18	15.84	12.04	28.02	30.62	15.24	28.16	31.04	10.30	217.28
RUNBECK, L	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
SARNA, J	11.06	8.76	18.72	9.06	35.40	33.08	54.14	79.82	45.00	18.90	10.76	14.90	339.60
SCHAFER, G	0.00	7.74	6.56	11.34	19.12	29.02	5.64	32.68	56.62	37.18	34.26	10.34	250.70
SCHEID, L	0.00	4.56	0.00	0.00	5.70	3.86	9.90	8.00	56.08	11.88	49.92	28.00	177.90
SCHREIBER, W	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
SEADERS, A	.74	0.00	0.00	0.00	0.00	5.86	12.14	5.84	11.02	2.42	.38	0.00	38.40
SEGAL, G	0.00	0.00	0.00	0.00	0.00	1.20	2.42	0.00	22.86	6.84	10.70	0.00	44.02
SIMONEAU, W	0.00	3.92	0.00	0.00	1.92	0.00	0.00	.22	0.00	0.00	1.36	4.62	12.04
SKOGLUND, W	.54	1.12	3.76	0.00	4.18	11.38	23.22	9.44	9.06	.24	5.50	0.00	68.44
SMITH, S	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
SOLBERG, L	24.93	108.39	49.84	34.83	44.32	63.62	102.00	85.28	89.95	74.74	65.14	51.36	794.40
SPAREY, W	26.50	9.82	37.72	25.90	24.06	65.14	30.62	75.28	55.48	74.24	30.76	45.44	500.96
STANIUS, B	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
STEENSMA, A	15.14	4.28	26.02	37.26	43.94	157.48	117.28	27.50	62.66	51.20	70.36	80.02	693.14
SVIGGUM, S	15.66	12.34	14.48	10.46	43.52	106.38	89.22	58.42	77.44	85.48	74.02	102.46	689.88
SWENSON, D	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
THOMPSON, L	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
TOMPKINS, E	45.86	40.04	48.98	34.94	20.60	59.72	33.40	59.10	22.60	58.84	39.34	26.42	489.84
TRIMBLE, S	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	4.76	0.00	7.52	0.00	12.28
TUNHEIM, J	3.24	25.00	.24	6.52	24.32	36.80	33.14	37.10	60.04	25.22	40.66	31.32	323.60
UPHUS, S	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
VALENTI, D	0.00	0.00	0.00	0.00	0.00	5.84	0.00	0.00	0.00	0.00	12.02	3.76	21.62
VAHASEK, R	6.18	10.04	1.72	9.74	28.64	30.46	33.02	18.32	15.68	34.60	11.38	19.34	219.12

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Name	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Totals
VELLENGA,K	0.00	0.00	0.00	0.00	0.00	0.00	.78	0.00	0.00	1.76	6.24	4.80	13.58
WAGENIUS,J	0.00	0.00	0.00	0.00	0.00	5.78	0.00	.40	30.41	5.18	7.48	0.00	49.25
WALTMAN,R	4.60	0.00	0.00	0.00	13.86	20.24	41.76	23.92	1.40	46.70	37.62	22.38	212.48
WEAVER,C	0.00	0.00	0.00	0.00	0.00	10.84	7.18	9.04	0.00	2.02	0.00	.42	29.50
WEJCMAN,L	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
WELKER,R	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
WELLE,A	0.00	0.00	0.00	0.00	0.00	1,826.66	4,085.51	5,036.78	8,643.71	21,307.79	45,859.30	50.86	86,810.61
WENZEL,S	0.00	0.00	0.00	0.00	.16	43.88	123.68	103.92	192.34	117.72	124.66	167.18	873.54
WINTER,T	19.28	34.36	24.86	20.26	26.20	32.10	39.20	31.14	37.43	21.02	32.10	64.26	382.21

A P P E N D I X 2 2

February 18, 1992

Memorandum

To: Dee Long, Speaker of the House
Alan Welle, Majority Leader

From: Larry Bothwell, Director of Staff

Re: WATS Access From Member's Homes

This is to inform you that we are continuing to receive complaints from members about the fact that the WATS access at their homes is very cumbersome and time consuming. Also, it has come to our attention that the DNR has become victim to a \$60,000 long distance phone fraud that they are going to have to pay (sound familiar?) in total.

To that end I am formally recommending to you that we terminate the "at home access" to the WATS system for members. The risk that the House has of being victim to a serious fraud coupled with member's complaints makes the time right for such a change.

After reviewing extensive research into member's long distance phone records (provided by Mark Rogosheske) and following numerous meetings with Dave Kienitz and Mark Rogosheske, we have concluded that the current system does not serve the members well and leaves the House in a situation where we can not protect our financial interests. Therefore, we are recommending that :

1. Effective July 1, 1992, member's "at home access" to the WATS system be eliminated.

2. Member's use their own long distance carrier (we recommend ATT, MCI or Sprint) for their business calls.

3. The House will reimburse members for their business calls (as evidenced by a bill and the submission of a request for reimbursement by the member).

4. The copies of the phone bills submitted by members will remain private information (as is currently the case).

We should notify members fairly soon if we are going to adopt this policy change as they may want to apply for a separate calling card to keep their business calls separate from their personal calls.