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BIENNIAL REPORT OF EXAMINING AND LICENSING BOARDS

(M.S. -1985 Supplement, Section 214.07)

Board:	MINNESOTA BOARD (OF BARBER EXA	MINERS
LOCATION:	1885 University 1	Ave Suite	335
	St. Paul, MN 551	L04	
STATUTORY AUT	THORITY: MSA 154	Rules CHAPT	ER 2100
REPORT PERIO]: July_1, 1988	To:	June 30, 1990 E
SUBMITTED BY	Maureen Tibbetts	Secretary	9/21/90
	Name	Title	Date

Copies of this report shall be delivered to: (A) the Legislature in accordance with Section 3.195 (1 copy to the Secretary of the Senate, 1 copy to the Chief Clerk of the House of Pepresentatives and 10 copies to the Legislative Reference Library); (B) the Governor; and (C)-Commissioner of Administration. Each healthrelated board shall also deliver a copy of their report to the Board of Health.

Clause a: GENERAL STATEMENT OF BOARD ACTIVITIES 89 90 This description should cover both FY 25 and FY 24 and include any changes (additions/deletions) in activities between those years.

The Board of Barber Examiners was created to protect the public's health, safety and welfare, provide the public with the highest quality of barbering services and to regulate the barber industry through the continued review, amendment, adoption and enforcement of Rules. This is accomplished through the inspection and licensing of barber shops and schools; and through the examining and licensing of instructors, apprentices and registered barbers. Under the direction of four (4) Board members, appointed by the Governor, the staff performs the daily operational duties including: inspections, record maintenance, communications, composing and validating the school curriculums and the various levels of examinations, and prep ring guidelines for apprenticeship programs. The Board has recently converted all licensing records to a personal computer system and all licenses are issued by this system. The Board holds licensing examinations guarterly, with two additional exams if applicants warrant. All complaints received are processed in accordance with MSA 214.10, appointing a designee to the Complaint Committee to assist in processing and resolving all complaints expediently and economically.

Page <u>1</u> of <u>1</u> pages for Clause a

Page 1

	BOARD OF BARBER EXAMINERS BUARD	
Clause b:	TOTAL NUMBER MEETINGS HELD FY 89 8 FY 90 8 FY 95 AND	90 96 <u>16</u> 2 special

APPROXIMATE TOTAL NUMBER OF HOURS SPENT BY BOARD MEMBERS IN MEETINGS AND ON OTHER BOARD ACTIVITIES.

	MEET ING	. 89	HOURS 90	89 90	OTHER ACTIVITIES	89	HOURS	89 9
BOARD MEMBER'S NAME	TYPE	FY \$5	FY \$5	FY \$5×& \$6×	Түре	FY RA	FY RA	FY RR &
Lawrence Lubovich 2/17/87 to 1/7/91	Board	36	28	64	Examinations	32	44	76
	Budget	4		4				
						+		
Jim Jenko	Board	40	32	72	Examinations	32	44	76
1/26/88 to 1/6/92					Inspections	4		4
		 			Convention		56	56
Kenneth Kirkpatrick 1/16/85 to 1/2/89	Board	40	32	72	Examinations Inspections	32 16	44 12	76 28
Reappointed 2/1/89 to 1/4/93	Budget	4		4	Convention	56		56
	Advisory	2		2	Complaint Invest. Informal Hearings	2 4	6	2 10
ferrie Mau 8/5/87 to 1/1/90	Board	40	32	72	Examinations Inspections	32 16	44	72
8/5/87 to 1/1/90 fill unexpired term of Marlene McDavid	Advisory	2		2	Convention		56	56
Reappointed 1/30/90 to 1/3/94	Senate Hearing	4		4	Informal Hearings	4		4
1/30/90 CO 1/3/94	Rules meeting	4		4				

Page 1 of 1 pages for Clause b

Clause c: THE RECEIPT AND DISBURSEMENT OF BOARD FUNDS

	89	, 90	89 & 90
	FY xage	FY xexes	FY's x83 x x x84
Total State Appropriations	143,000.	131,000.	274,000.
Total Non-Dedicated Fee Receipts	147,000.	139,000.	286,000.
Total Disbursements	107,000.	100,000.	207,000.

COMMENTS (Optional)

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Page <u>1</u> of <u>1</u> pages for Clause c

		10 SERVED DURING FY 89 AND FY 86
(A)		PLEASE GIVE: mbers required by statute:
NAME & ADDRESS	OCCUPATION	GIVE BEGIN AND END DATE OF APPOINTMENT AND EACH RE- APPOINTMENT
Lawrence Lubovice 118 E. 31st St. Hibbing, MN 55746	Public Member	2/17/87 to 1/7/91
Jim Jenko Box 305 Mt. Iron, MN 55768	Barber	1/26/88 to 1/6/92
Kenneth Kirkpatrick 5307 Pleasant Court White Bear Lake, MN	West Barber	1/16/85 to 1/2/89 reappointed 2/1/89 to 1/4/93
Terrie Mau 7343 Hayes St. NE Fridley, MN 55432	Barber	8/5/87 to 1/1/90 to fill unexpire term of Marlene McDavid Reappointed 1/30/90 to 1/3/94

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BOARD OF BARBER EXAMINERS

Page 1 of 1 pages for Clause d

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Page 4

BOARD

BOARD

Clause e: LIST BOARD EMPLOYEES WHO WERE EMPLOYED DURING FY \$\$5 AND/OR FY \$64. 89 90

			2	ST/	ATUS
NAME	JOB CLASSIFICATION/TITLE & CLASS	CLASS CODE	FT	PT	Dates of Service
Virgil Ellis	Law Compliance Representative I	0423	×		4/3/67 Present
Maureen Tibbetts	Executive I	0292	×		7/2,'84 Present
	•		 .		<u> </u>
<u>:</u>				<u> </u>	
1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 -		<u> </u>			
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Page 1 of 1 pages for Clause e

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Page 5

BOARD

Clause f: <u>BRIEF SUMMARY OF BOARD RULES PROPOSED OR ADOPTED DURING</u> <u>THIS REPORTING PERIOD, FY 85 AND FY 85.90 GIVE APPROPRIATE</u> <u>CITATIONS TO THE STATE REGISTER AND PUBLISHED RULES FOR</u> THOSE ADOPTED.

The Board accomplished a major revision of it's Rules during this reporting period.

The Board Rules 2100.0100 to 2100.9300 were in part, changed, some added, expanded upon and deleted. The circumstances regarding these various changes relates to new Statute changes which requires the Board to update the rules to comply with the Statutes. The Rule changes also clarified and detailed the requirements which must be met for licensure. The Rules which were deleted were outdated and no longer applied to the industry. The final adoption was printed in the State Register - Monday, February 6, 1989 - page 1916 (CITE 13 S.R. 1916)

Page 1 of 1 pages for Clause f

Clause g: LIST THE NUMBER OF PERSONS HAVING EACH TYPE OF LICENSE AND REGISTRATION ISSUED BY THE BOARD AS OF JUNE 30, 1986 90 (IN THE YEAR OF THE REPORT)

TYPE OF LICENSE/REGISTRATION	TOTAL NUMBER IN EFFECT
Instructor2	. 8
Registered Barbers	2,919
Apprentice Barbers	152
Student Permits	80
Shop Registrations	1,144
School Permits	2
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Page 1 of 1 pages for Clause g

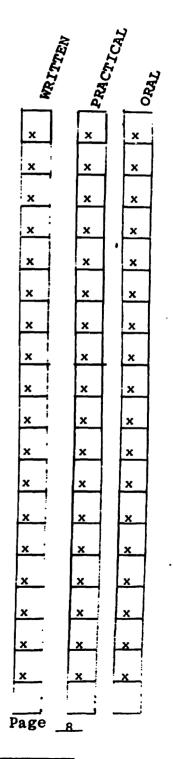
Clause h

e h ADMINISTRATION OF EXAMINATIONS BY BOARD

BUARD

EXAMINATION:

LOCATION	TYPES OF LICENSE/REGISTRATION	DATES
Moler Barber School 1411 Nicollet Mpls.	Apprentice	8/1/88
Moler Barber School	Registered Barber	8/8/88
Moler Barber School	Apprentice	10/31/88
Moler Barber School	Registered Barber	11/7/88
Moler Barber School	Apprentice	2/6/89
Moler Barber School	Registered Barber	2/13/89
Moler Barber School	Apprentice	5/1/89
Moler Barber School	Registered Barber	5/8/89
Moler Barber School	Apprentice	7/31/89
Moler Barber School	Registered Barber & Instructor	8/7/89
Moler Barber School	Apprentice	11/6/89
Moler Barber School	Registered Barber	11/13/89
Moler Barber School	Apprentice	2/5/90
Moler Barber School MTC Barber School	Registered Barber	2/12/90
1415 Hennepin Mpls.	Apprentice	4/30/90
Noler Barber School	Registered Barber	5/7/90
Noler Barber School	Apprentice	6/25/90
Moler Barber School	Registered Barber	6/25/90



Page 1 of 1 pages for Clause h

BUARD

Clauses i, j, k: MINNESOTA RESIDENTS PY TYPE OF LICENSE/REGISTRATION

List the number of Minnesota Residents <u>only</u> who were (1) examined and either (2) Licensed/Registered or (3) <u>Not</u> licensed/registered after being examined for the type of license/registration noted. Use a separate page for each type of license or registration

TYPE OF LICENSE/REGISTRATION IN

INSTRUCTOR

	-					89									90							89	_		90	_	
			_	F	Y	85								FY	\$6				4		FX	85	AND	FY	86		
AGE GROUP	EX	AMI	NED	LIC	/RE	GIS	LI	NC C/R	DT EGIS	EX	AMI	NED	LIC	C/R	EGIS		NO C/RI		EX		NED	LIC	C/RE	GIS	LI	NO C/RE	T Egis
	M	F	T	М	F	T	M	F	T	Μ	F	T	М	F	T	M	F	Ĩ	M	F	Ť	М	F	T	M	F	T
Under 18								·																			
18-25								<u> </u>																			
26-34		1	1		1	1							 							1	1		<u>1</u>	1			
35-59				ļ	 																					and the supervision of the super	
60-65	·																										
66 & Over																											
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6 of Total		100	100		100	100			100			100			100			100		100	100		.00	100			100

Page 1 of 6 pages for Clauses i, j, k (Minnesota Residents)

Clauses i, j, k: MINNESOTA RESIDENTS PY TYPE OF LICENSE/REGISTRATION

List the number of Minnesota Residents <u>only</u> who were (1) examined and either (2) Licensed/Registered or (3) <u>Not</u> licensed/registered after being examined for the type of license/registration noted. Use a separate page for each type of license or registration

TYPE OF LICENSE/REGISTRATION

APPRENTICES

						89									90		•				8	19 a	nd	90			
	T			F	YX	35								FY >	(86x						FX	85×	ANE	XRX	×86×	x	
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Under 18																											
18-25	17	19	36	15	17	32	2	2	4	17	15	32	12	12	24	5	3	8	34	34	68	27	29	56	7	5	12
26-34	7	6	13	6	6	12	1	0	1	3	4	7	3	3	6	0	1	1	10	10	20	9	9	18	1	1	2
35-59	4	5	9	3	5	8	1	0	1	8	9	17	7	4	11	1	5	6	12	14	26	10	9	19	2	5	7
60-65	<u> </u>								3 ,																		
66 & Over																											
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Page $\frac{2}{10}$ of $\frac{6}{10}$ pages for Clauses i, j, k (Minnesota Residents)

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Clauses i, j, k: MINNESOTA RESIDENTS PY TYPE OF LICENSE/REGISTRATION

List the number of Minnesota Residents only who were (1) examined and either (2) Licensed/Registered or (3) Not licensed/registered after being examined for the type of license/registration noted. Use a separate page for each type of license or registration

TYPE OF LICENSE/REGISTRATION

REGISTERED BARBERS

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Under 18																				···							
18-25	10	25	35	10	20	30	0	5	5	21	21	42	15	18	33	6	3	9	31	46	77	25	38	63	6	8	1.
26-34	9	21	30	8	20	28	1	1	2	10	13	23	7	11	18	3	2	5	19	34	53	15	31	46	4	3	<u> </u>
35-59	7	13	20	5	12	17	2	1	3	5	10	15	4	9	13	1	1	2	12	23	35	9	21	30	3	2	
30-65	1.	0	1	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1	1	0	1	0	0	0
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<u>fotal</u>	26	59	85	23	52	75	3	7	10	37	44	81	27	38	65	10	6	16	63	103	166	50	90	140 ·	13	13	26
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Page 3 of 6 pages for Clauses i, j, k (Minnesota Residents)

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Clauses i, j, k: NON-MINNESOTA RESIDENTS BY TYPE OF LICENSE/REGISTRATI

List the number of Non-Minnesota Residents only who were (1) examined and either (2) Licensed/Registered or (3) Not licensed/registered after being examined for the type of license/registration noted. Use a separate page for each type of license or registration.

TYPE OF LICENSE/REGISTRATION

APPRENTICES

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				F	Y 2	<u>86</u> K								FY	x86x>	<					<u>FX</u>	85 ×	XAN) xR	<u>* 86</u>		
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Under 18																											
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26-34	G	0	0	0	0	0	0	0	0	1	1	2	0	1	1	1	0	1	1	1	2	0	1	1	1	0	1
35-59	1	0	1	1	0	1	0	0	J	0	0	0	0	0	.0	0	0	0	1	0	1	1	0	1	0	0	0
60-65					<u> </u>											║						∥			║		
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Total	1	0	1.	1	0	1	0	0	0	1	1	2	0	1	1	1	0	1	2	1	3	1	1	2	1	0	1
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6 of Total	100		100	100		100			100	50	50	100		100	100	100		100	67	33	100	50	50	100	100		100
State				P	Ļea	SE I	list	THE	TOT	ALN	NUM	BER C	OF N	ION	-RESI	DEN	NTS	BY ST	ΓΑΤ	Ę							
INDIANA	1	0	1	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1	1	0	1	0	0	0
South Dak	0	0	0	0	0	0	0	0	0	0	1	1	0	1	1	0	0	0	0	1	1	0	1	1	0	0	0
но	0	0	0	0	0	0	0	0	0	1	0	1	0	0	0	1	0	1	1	0	1	0	0	0	1	0	1
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BOARD

Clauses i, j, k: NON-MINNESOTA RESIDENTS BY TYPE OF LICENSE/REGISTRATION

List the number of <u>Non-Minnesota</u> Residents <u>only</u> who were (1) examined and either (2) Licensed/Registered or (3) <u>Not</u> licensed/registered after being examined for the type of license/registration noted. Use a separate page for each type of license or registration.

TYPE OF LICENSE/REGISTRATION

REGISTERED BARBER

	-					89									90_				_ <u>_</u>				_	1 90			<u> </u>
				F	Y	88×								FY	\$6						<u> </u>	85 ×	AN	dx F3	×86		
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	M	F	T	Μ	F	T	M	F	T	M	F	T	М	F	T	М	F	T	Μ	F	T	M	F	T	M	F	T
Under 18						Γ					Τ			Γ		1	T	T					T				
18-25	2	1	3	1	1	2	1	0	1	0	0	0	c	0	0	0	0	0	2	1	3	1	1	2	1	0	1
26-34	1	4	5	1	1	2	0	3	3	3	7	10	0	6	6	3	1	4	4	11	15	1	7	8	3	4	7
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Alaska	0	0	0	0	0	0	0	c	0	0	1	1	0.	1	1	0	0	o	0	1	1	0	1	1	0	0	0
Canada	1	0	1	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1	1	0	1	0	0	0
California	2	0	2	1	0	1	1	0	1	0	0	0	0	0	0	0	0	0	2	0	2	1	0	1	1	0	1
Colorado	0	0	0	0	0	0	0	0	0	1	2	3	0	1	1	1	1	2	1	2	3	0	1	1	1	1	2
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CONTINUATION SHEET:

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NON-MINNESOTA RESIDENTS BY TYPE OF LICENSE/REGISTRATION Clauses i, j, k:

List the number of Non-Minnesota Residents only who were (1) examined and either (2) Licensed/Registered or (3) Not licensed/registered after being examined for the type of license/registration noted. Use a separate page for each type of license or registration. TYPE OF LICENSE/REGISTRATION REGISTERED BARBER

						89					90						89 and 90 FXx85xANDxFXx86xx										
				F	<u>Y</u> X	83×	(FY	×86×						FX×	85×	ANE	XRX	×86		
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State				Р	Ļea	SE	ĻIST	THE	<u>.</u> TO1	AL	NUM	BER	QF	NO	N-RES	IDE	NTS	BY S	ΤΛΤ	Ę							
Florida	0	2	2	0	2	2	0	0	0	0	1	1	0	1	1	0	0	0	0	3	3	0	3	3	0	0	0
Illinois	1	2	3	0	2	2	1	0	1	0	0	Û	0	0	0	0	0	0	1	2	3	0	2	2	1	0	1
Iowa	0	O	0	0	0	0	0	0	0	4	1	5	0	1	1	4	0	4	4	1	5	0	1	1	14	0	4
So. Dakota	0	1	1	0	0	0	0	1	1	0	1	1	0	1	1	0	Ţ	0	0	2	2	0	1	1	0	1	1
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Clause m:

PERSONS PREVIOUSLY LICENSED OR REGISTERED BY THE BOARD WHOSE LICENSES OR REGISTRATIONS WERE REVOKED, SUSPENDED OR OTHERWISE ALTERED IN STATUS, WITH BRIEF STATEMENTS OF THE REASONS FOR THE REVOCATION, SUSPENSION OR ALTERATION.

TOTAL number of revocations

TOTAL number of suspensions

FY's x8556 86 89 & FY \$569 FY \$6690 1 . 0 1 2 0 2 12 21 33

TOTAL number of other status changes

TYPE OF LICENSE OR REGISTRATION	STAT	TYPE OF US CHANGE		REASONS FOR EACH CHANGE IN STATUS FOR EACH CASE
(By case)	Revoked	Suspended	Other (Specify)	
Registered Barber & shop registration			Consent Order & fine	barbering without a current license.
Apprentice	·		Consent Order - no hours credite	barbering without a current license d
Registered Barber & shop registration			Consent Order & fine	allowing employee to barber without current license.
Apprentice			Consent Order fine and no hours credite	barbering without a current license d
Registered barber & shop registration			Consent Order & fine	allowing employee to barber without current license, sanitation violations
Registered barber & shop registration			Consent Order & fine	barbering without a current license
Registered barber & shop registration			Consent Order & fine	barbering without a current license or shop registration
Registered barber & shop registration		3 months		barbering without a current license or shop registration NSF check for licenses, sanita
Registered barber & shop registration			Consent Order & fine	
Registered barber & shop registration			Consent Order & fine	barbering without a current license
Registered barber & shop registration			Consent Order & fine	barbering without a current license or shop registration

Page 1 of 4 pages for Clause m

BOARD

Clause m: PERSONS PREVIOUSLY LICENSED OR REGISTERED BY THE BOARD WHOSE LICENSES OR REGISTRATIONS WERE REVOKED, SUSPENDED OR OTHERWISE ALTERED IN STATUS, WITH BRIEF STATEMENTS OF THE REASONS FOR THE REVOCATION, SUSPENSION OR ALTERATION.

TOTAL number of revocations

. .

TOTAL number of suspensions

FY >84 89	FY xpg 90	FY's 85484	89	&	ł
1 ·	0	1			
2	0	2			
21	12	33			

TOTAL number of other status changes

TYPE OF LICENSE OR REGISTRATION		TYPE OF US CHANGE		REASONS FOR EACH CHANGE IN STATUS FOR EACH CASE
(By case)	Revoked	Suspended	Other (Specify)	•
Registered Barber & shop registration			Consent Order & fine	barbering without a current license
Registered barber & shop registration			Consent Order & fine	barbering without a current license, sanitation violations
Registered barber & shop registration			Consent Order & fine	barbering without a current license, sanitation violations
Registered barber & shop registration			Consent Order & fine	barbering without a current license.
Registered barber & shop registration		30 days		Sanitation violations
Registered barber & shop registration	shop registrati	on	Consent order & fine - Reg. barber 1	out running water
Registered barber & shop registration			Consent Order & fine	barbering without a current license
Registered barber & shop registration			Consent order & fine	delinquent shop registration sanitation violations
Registered barber & shop registration			Consent order & fine	Sanitation violations and alcohol in barber shop
Registered Barber			Con se nt Order	teaching in barber school without an instructor's license
Registered barber & instructor licens	e		Consent Order	Allowing unlicensed person to teach in barber school

Page 2 of 4 pages for Clause m

R (

Clause m: PERSONS PREVIOUSLY LICENSED OR REGISTERED BY THE BOARD WHOSE LICENSES OR REGISTRATIONS WERE REVOKED, SUSPENDED OR OTHERWISE ALTERED IN STATUS, WITH BRIEF STATEMENTS OF THE REASONS FOR THE REVOCATION, SUSPENSION OR ALTERATION.

TOTAL number of revocations TOTAL number of suspensions

TOTAL number of other status changes

FY x8:5x 89	FYx8690	FY's some	89
1	0	1	
2	0	2	
21	12	33	

TYPE OF REASONS FOR EACH CHANGE TYPE OF LICENSE IN STATUS FOR EACH CASE STATUS CHANGE OR REGISTRATION (By case) Revoked Suspended Other (Specify) allowing an unlicensed Consent instructor teach in barber Order Barber School school Registered barbe Consent Order & & shop registration sanitation violations fine order & letter Student permit before licensed. of reprimand Consent Order allowing student to cut hair Registered barber in barber shop before properly & letter of & shop registration licensed. reprimand teaching in school without Registered barber Consent instructor's license instructor license & school license Order Consent Registered barber Order & fine Sanitation violations & shop registration Consent order barbering without a current Registered barber & fine license. & shop registration Consent allowing an unlicensed person Registered barber Order & find to cut hair in shop & shop registration Registered barber consent Ordel barbering without a current & fine license. & shop registration consent order Registered barber barbering without a current & shop registration & fine license Registered barber Consent Order barbering without a current & shop registration & fine license

Page 3 of 4 pages for Clause m

89 &

Clause m: PERSONS PREVIOUSLY LICENSED OR REGISTERED BY THE BOARD WHOSE LICENSES OR REGISTRATIONS WERE REVOKED, SUSPENDED OR OTHERWISE ALTERED IN STATUS, WITH BRIEF STATEMENTS OF THE REASONS FOR THE REVOCATION, SUSPENSION OR ALTERATION.

TOTAL number of revocations

FY \$5 89	FY x 190	FY's Actions
1 ·	0	1
2	0	2
21	12	33

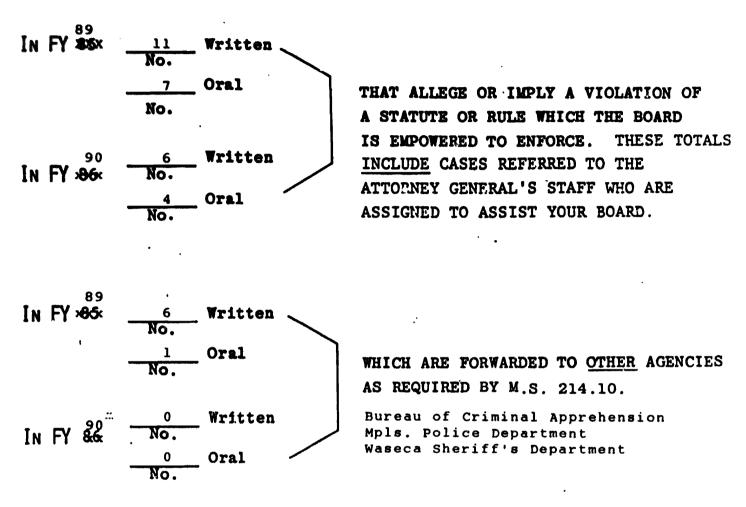
TOTAL number of suspensions

TOTAL number of other status changes

TYPE OF LICENSE OR REGISTRATION	STAT	TYPE OF US CHANGE			REASONS FOR EACH CHANGE IN STATUS FOR EACH CASE
(By case)	Revoked	Suspended	(Speci	fy)	•
Registered barber & shop registration			Consent Order &		barbering without a current license
Registered barber & shop registration			Consent Order &		barbering without a current license
					· · · · · · · · · · · · · · · · · · ·
			-		

Page 4 of 4 pages for Clause m

Clause n: LIST THE NUMBER OF COMPLAINTS AND OTHER COMMUNICATIONS RECEIVED BY THE EXECUTIVE SECRETARY, EACH BOARD MEMBER, EMPLOYEE CR OTHER PERSON PERFORMING SERVICES FOR THE BOARD



Please indicate the number of complaints referred to <u>each</u> other governmental agency (Federal, State, and Local) in each fiscal year:

Page 1 of 1 pages for Clau e n

Page 19

Clause o: SUMMARIZE, BY SPECIFIC CATEGORY, THE SUBSTANCE OF THE COMPLAINTS AND COMMUNICATIONS REFERRED TO IN CLAUSE (n) OF M.S. 214.07 AND AND, FOR EACH SPECIFIC CATEGORY, THE RESPONSES OR DISPOSITIONS THEREOF PURSUANT TO M.S. 214.10 and 214.11 (INDICATE AUTHORITY/ CITATIONS FOR DISPOSITION).

(Dispositions occuring during this period of complaints and communications received prior to July 1, 1987 and complaints and communications received but not disposed of as of June 30, 1976 should be included).

SUMMARY OF COMPLAINTS AND COMMUNICATIONS BY SPECIFIC CATEGORY	SUMMARY OF RESPONSES AND DISPOSITIONS FOR EACH SPECIFIC CATEGORY
(Give number in each specific category)	(Give number in each specific category)
Barber shop advertising as beauty shop. Unprofessional conduct. Bad perm Cutting hair in home without license. Head lice. Unsatisfied with hair piece Dirty washroom Cutting hair at festival without proper sanitation. Beauty shop advertising as barber shop Bad haircut Apprentice stealing money Barber washing upper body in window of shop. Beauty school advertising as barber school. Drugs in barber shop. NSF check for renewal of 89 & 90 license.	 9 complaints forwarded to the Attorney General's Office. 4 resolved through education, conference or conciliation 4 forwarded to Mpls. Police Dept. and BCA by Attorney General. 1 forwarded to Waseca Police Dept. by Attorney General. 25 complaints handled through the Board's office and resolved by education, conference or concilation. 1 Forwarded to Commerce Department.

Page $\frac{1}{2}$ of $\frac{1}{2}$ pages for Clause o

SUMMARIZE, BY SPECIFIC CATEGORY, THE SUBSTANCE OF THE COMPLAINTS AND COMMUNICATIONS REFERRED TO IN CLAUSE (n) OF M.S. 214.07 AND Clause o: AND, FOR EACH SPECIFIC CATEGORY, THE RESPONSES OR DISPOSITIONS THEREOF PURSUANT TO M.S. 214.10 and 214.11 (INDICATE AUTHORITY/ CITATIONS FOR DISPOSITION).

(Dispositions occuring during this period of complaints and communications received prior to July 1, 1984 and complaints and communications received but not disposed of as of June 30, 1986 should be included).

SUMMARY OF COMPLAINTS AND COMMUNICATIONS BY SPECIFIC CATEGORY	SUMMARY OF RESPONSES AND DISPOSITIONS FOR EACH SPECIFI CATEGORY
(Give number in each specific category)	(Give number in each specific category)
THE FOLLOWING INSPECTION VIOLATIO	
	FY 89 FY 90
Weak or no sanitizing solution	42 40
Inadequate amount of solution	16 11
Dirty ceilings,wall,floors or sinks	12 17
Dirty Workstand	31 21
Dirty Implements	13 28
Dirty combs or brushes	3 6
Dirty linen not stored in container	1 2
Clean linen not stored in cabinet	2 3
Lump Alum found	0 1
Inadequate or no water	4 1
Barber license not displayed	22 13
Apprentice license not displayed	6 5
Shop registration not displayed	3 2
Registered barber license delinquent	13 12
Apprentice license delinquent	4 6
Shop registration delinquent	13 10
No shop registration	5 1
Apprentice working without supervision of a registered barber	3 4
e <u>1</u> of <u>2</u> pages for Clause o	Page 2

Clause o: SUMMARIZE, BY SPECIFIC CATEGORY, THE SUBSTANCE OF THE COMPLAINTS AND COMMUNICATIONS REFERRED TO IN CLAUSE (n) OF M.S. 214.07 AND AND, FOR EACH SPECIFIC CATEGORY, THE RESPONSES OR DISPOSITIONS THEREOF PURSUANT TO M.S. 214.10 and 214.11 (INDICATE AUTHORITY/ CITATIONS FOR DISPOSITION).

(Dispositions occuring during this period of complaints and communications received prior to July 1, 1984 and complaints and communications received but not disposed of as of June 30, 1986 should be included).

SUMMARY OF COMPLAINTS AND COMMUNICATIONS BY SPECIFIC CATEGORY	SUMMARY OF RESPONSES AND DISPOSITIONS FOR EACH SPECIFIC CATEGORY (Give number in each specific category)						
(Give number in each specific category)							
VIOLATIONS CONTINUED	FY 89	<u>FY 90</u>					
nlicensed person cutting hair	· 4	4					
eauty shop displaying barber pole	1	0					
hop needs general cleaning	1	0					
cosmetologist working in barber hop	0	1					
OTAL SHOP INSPECTIONS "89" 1,395	TOTAL VIOLATIONS '	'89" 199					
OTAL SHOP INSPECTIONS "90" 1,171	TOTAL VIOLATIONS '	'90" <u>188</u>					
RAND TOTAL 2,566		387					

Page $\frac{2}{2}$ of $\frac{2}{2}$ pages for Clause o

Clause p: STATE ANY OTHER OBJECTIVE INFORMATION WHICH THE BOARD <u>MEMBERS BELIEVE WILL BE USEFUL IN REVIEWING BOARD</u> <u>ACTIVITIES:</u>

(For Example: In what other states do your licensees hold licenses? Number of Minnesota licenses verified/certified to other states? Number of inspections? Comparisons with past Biennial Reports?)

> We do not keep records on what other states our licensees might hold licenses in. We do not have reciprocity with any state, but we do certify license status by way of sending licensing histories upon request to individuals or states. These histories average about 35 per year.

FY 86-87 there were 1,602 shop inspections and 222 viblations were reported.

FY 87-88 there were 1,359 shop inspections and 225 violations were reported.

FY 86-87 there were 17 school inspections.

FY 87-88 there were 20 school inspections.

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