

2 copies

MINNESOTA
DEPARTMENT OF VETERANS AFFAIRS

GOVERNOR
HONORABLE RUDY PERPICH

COMMISSIONER
WILLIAM J. GREGG

DEPUTY COMMISSIONER
JEFFREY L. OLSON

The attached Annual Report of the Department of Veterans Affairs summarizes our activities during fiscal year 1985. The past year has brought some very positive changes to the Department, including reorganization and consolidation of several Department functions.

Our Financial Management Division was reorganized to consolidate all accounting functions into one central location on the Minneapolis Campus of the Minnesota Veterans Home. An audit by the Legislative Audit Commission reported tremendous progress towards implementing their recommendations to improve fiscal control, with most recommendations implemented at the time of their re-audit.

Other positive changes include relocating our Guardianship Division to the Minneapolis Campus of the Minnesota Veterans Homes. This affords our wards the opportunity to interact with their peers and the staff of the home, a mutually beneficial relationship.

As part of the long range goals to improve the Department of Veterans Affairs, we, as a Department, will pursue the following legislative initiatives in the upcoming 1986 Session:

- . more veterans health care capacity in Minnesota;
- . language clarification in the Veterans Vocational Technical Education program;
- . certification of County Veterans Service Officers;
- . lease/rental of excess space on the campuses of the Minnesota Veterans Homes;
- . adjustments in the Resident Work Therapy Program.

We feel that through these and other innovative management techniques the Minnesota Department of Veterans Affairs will continue to be recognized nationwide as a leader in the field of veterans programs and services.

Through the efforts of the Department, the County Veterans Service Officers and others in the field, the State of Minnesota received in excess of one-half a billion dollars (\$543 million) in direct federal dollars coming into Minnesota in the federal fiscal year 1985. These dollars were in the form of compensation and pension payments, pension payments to military retirees and hospital payments. We hope to improve upon this amount during the upcoming years.

William J. Gregg
Commissioner
Department of Veterans Affairs

Jeffrey L. Olson
Deputy Commissioner
Department of Veterans Affairs

Claims Division

Fiscal year 1985 brought an increase in staff of the Claims Division, along with greater responsibilities. The past year also saw a marked improvement in cooperation with other agencies, most notably the Veterans Administration Regional Office.

An example of this cooperation is the recently completed review of all residents of the Minneapolis Veterans Home, checking each case to ensure the receipt of maximum benefits. This was a joint venture, completed by personnel from the Department of Veterans Affairs-Central Office and Claims Division and the Veterans Administration Regional Office.

The Veterans Administration-Field Services Division has offered to assist in securing needed information from area nursing homes. As the Veterans Administration has frequent periodic contact with the homes in question, their cooperation in this matter relieves the State of the duplication of this effort.

The increasing age of Minnesota's veteran population and number of aged veterans will place additional demands upon the Claims Office for years to come. The number of aged veterans, age 65 or older, is not expected to peak until the year 2030.

Please see the various graphs and charts accompanying this report for some demographic and statistical data on Minnesota's veteran population.

DEPARTMENT OF VETERANS AFFAIRS

Claims Division Activity Report

Fort Snelling

ANNUAL REPORT

AS OF July 1, 1984 - June 30, 1985

P-22	C	XC	<u>LOSSES</u>		Net Gain	Total
			Cancels	Deaths		
DVA	342	173	156	83	276	53,267
AM. LEGION	980	578	239	211	1,108	105,496
W.W. I	-	1	-	-	1	318
JWV	-	-	-	-	-	80
RVA	1	-	-	-	1	2
MOPH	-	-	-	-	-	82
TOTAL	1,323	752	395	294	1,386	159,245

1. Operational Data

a. Personal Interviews..... 466

2. Postage Used:

DVA \$ 621.89

AM. LEGION \$ 1,156.68

GRANTS ON APPEAL 29

3. Claims Activity Data:

TOTAL

a. Cases cleared through Rating Board..... 3,094
b. Notices of Disagreement filed (local)... 227
c. Appeals filed (national)..... 273
d. Administrative Reviews through V.A.
Central Office..... 12
e. Personal hearings..... 76

4. Narrative:

Guardianship Division

A number of veterans have been placed under the fiscal guardianship of the Commissioner of Veteran's Affairs by order of the courts. The individual veterans have demonstrated that they are unable to maintain control of their financial assets, pay their obligations and maintain themselves without financial management help.

A very few veterans under this program are residents of the state's veterans homes. They may be living in their home communities in a variety of living arrangements. Some may be in boarding homes, group living accommodations or they may be living in private homes and apartments.

The Fiscal Guardianship program, located at the Minneapolis Veterans Home, has custody of assets, including bank accounts, investments and other property.

The necessary purchases of goods and services, including the creation of obligations for these goods or services is under the control of the personnel of this division. Arrangements must be made in advance of any obligation on the part of the veteran.

The program may make payments directly to the veteran; or to third parties providing accommodations, services or goods as required by the veteran. Demand bank accounts are maintained in the name of the veteran under guardianship for this purpose.

The division must maintain trust accounts that document the assets, liabilities and disbursements from each individual guardianship veterans account. Periodic reports must be made to the courts showing the financial management activity. The requirement for maintenance of these accounts is similar to the Resident Trust Accounts that must be maintained for each resident of the two Veterans Homes.

The accounting necessary for the Guardianship Program could be made a part of the resident trust account activity of the veterans homes. The same personnel responsible for the trust accounts would service these accounts.

Minnesota Veterans Homes

The Minnesota Veterans Home - Minneapolis continues to provide a structured living environment for residents who require nursing home care as well as those requiring supervised semi-independent living arrangements. Much of the emphasis of the Home's operation is directed toward a medically oriented nursing care atmosphere. An added Day Program is rapidly being developed in conjunction with the Veterans Administration Medical Center.

A strong working relationship with the Veterans Administration Hospital has been and is continuing to be developed to utilize its interest and expertise in all areas of related medical services and makes it possible to take advantage of the most advanced services. For example, residents are transported on an outpatient basis for physical therapy, occupational therapy, day care treatments, specialty clinics, alcohol treatment and drug dependency programs.

The Home receives, as a provider of total care, the maximum reimbursement for services from the Veterans Administration by identifying the level of care given to each individual resident. At present, the State receives \$7.30 per diem for domiciliary care and \$17.05 for nursing care.

The Minnesota Veterans Home - Minneapolis program has gradually expanded the level of health care with the introduction of a health care orientated administration. The individual needs of the residents have, and are being met at an improved level. A physician is employed under contract whose responsibilities consist of physical examinations of new applicants, the on-going care at "sick call" and medical supervision of our three hundred and forty-six bed nursing care units. Patients requiring care beyond the nursing care level are transferred to the local V.A. Hospital and other facilities.

The Corrective Therapy Department provides assistance to disabled patients in terms of: 1) Maintenance of body function; and 2) Support of self-care of disabled residents. Corrective Therapy operates from the clinics in Buildings #16 and #17. Three corrective therapists are presently employed and conduct in excess of 2,000 visits a month. The department includes a special program for cardiac patients and patients with lung disorders (obstructive lung disease), a chair exercise program for intermediate care patients and wheelchair games, predominately for infirm patients. This unit has been of great assistance in training nursing personnel in transfer methods of wheelchair and bed patients, and has facilitated management of heavy care patients with paralysis from strokes.

Expanded services are being offered in recreational therapy (activities) and through participation away from the Home. To facilitate this, Recreation Therapists have been assigned to each floor of Building #17 and one to Building #16.

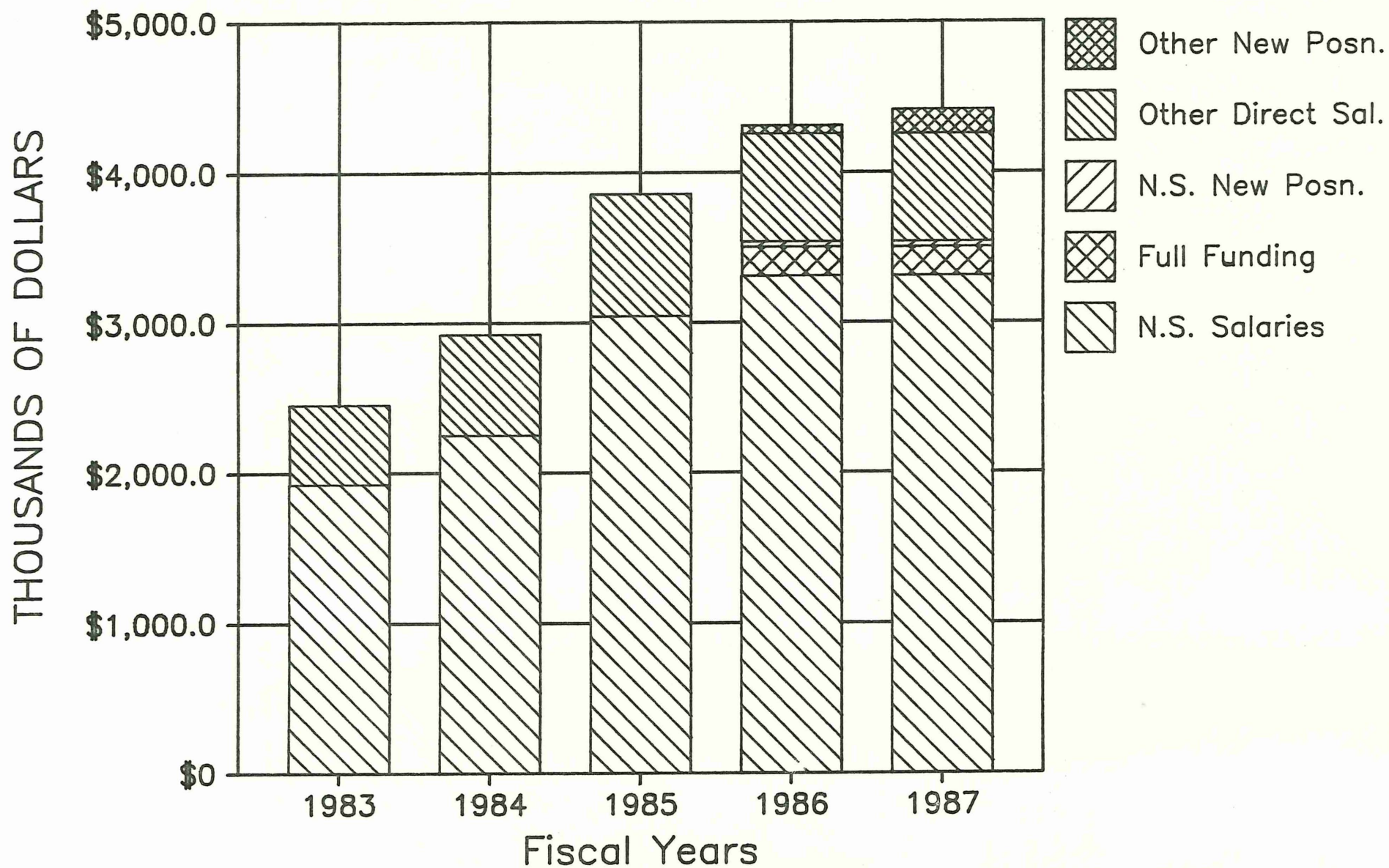
Social Services to the Home have been expanded, and the Unit presently employs five social workers. In addition, three chemical

dependency counselors and one supervisor are available and provide service to the residents of both Homes.

Other goals for 1985/86 are to become JCAH accredited; to further develop our ties and use of the VAMCs, and to better utilize our staff positions to serve veterans. Also included in our goals is the further integration of the Minneapolis and Hastings Homes into one well run entity.

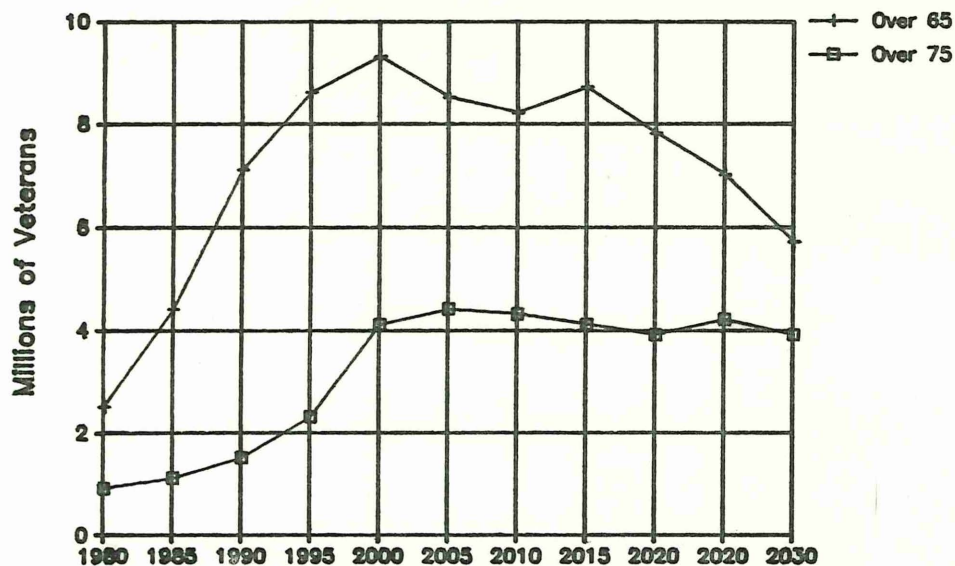
Minnesota Veterans Home – Minneapolis

Direct Care Funding – Nursing Care & Other Direct Care



Veterans in the United States

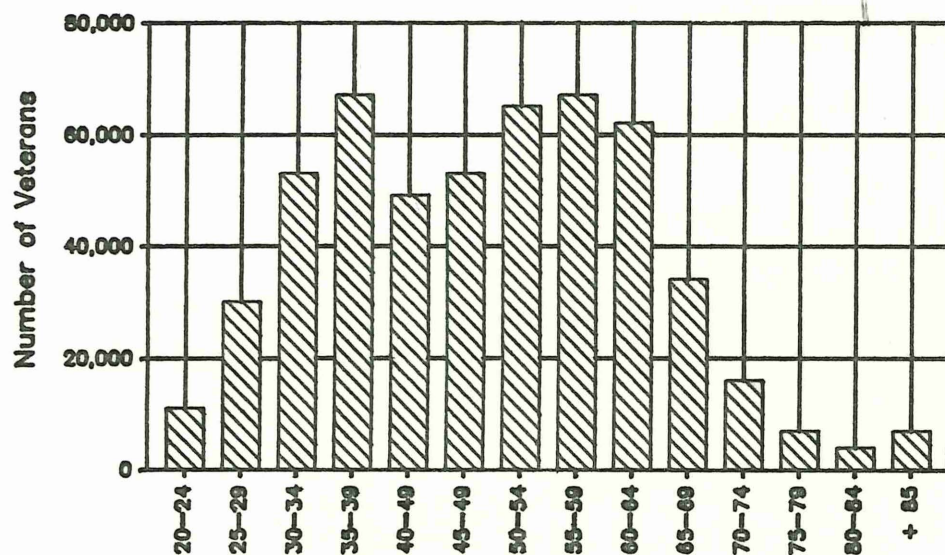
Ages 65 & Over and 75 & Over - For Years 1989-2030



Source: Veterans Administration - Office of Information

Number of Veterans in Minnesota

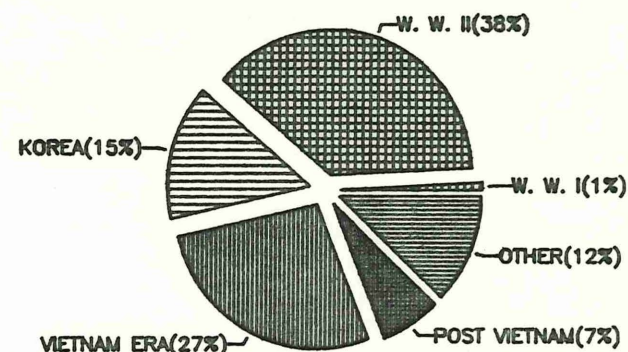
By Age of Veteran in March 1983



Five Year Increments Beginning With Age -

The Veteran Population - United States

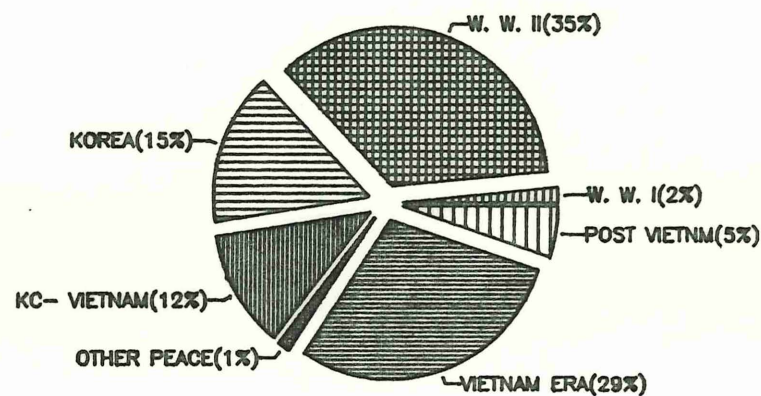
March 31, 1985



TOTAL VETERANS 27,947,000

Minnesota Veterans in 1983

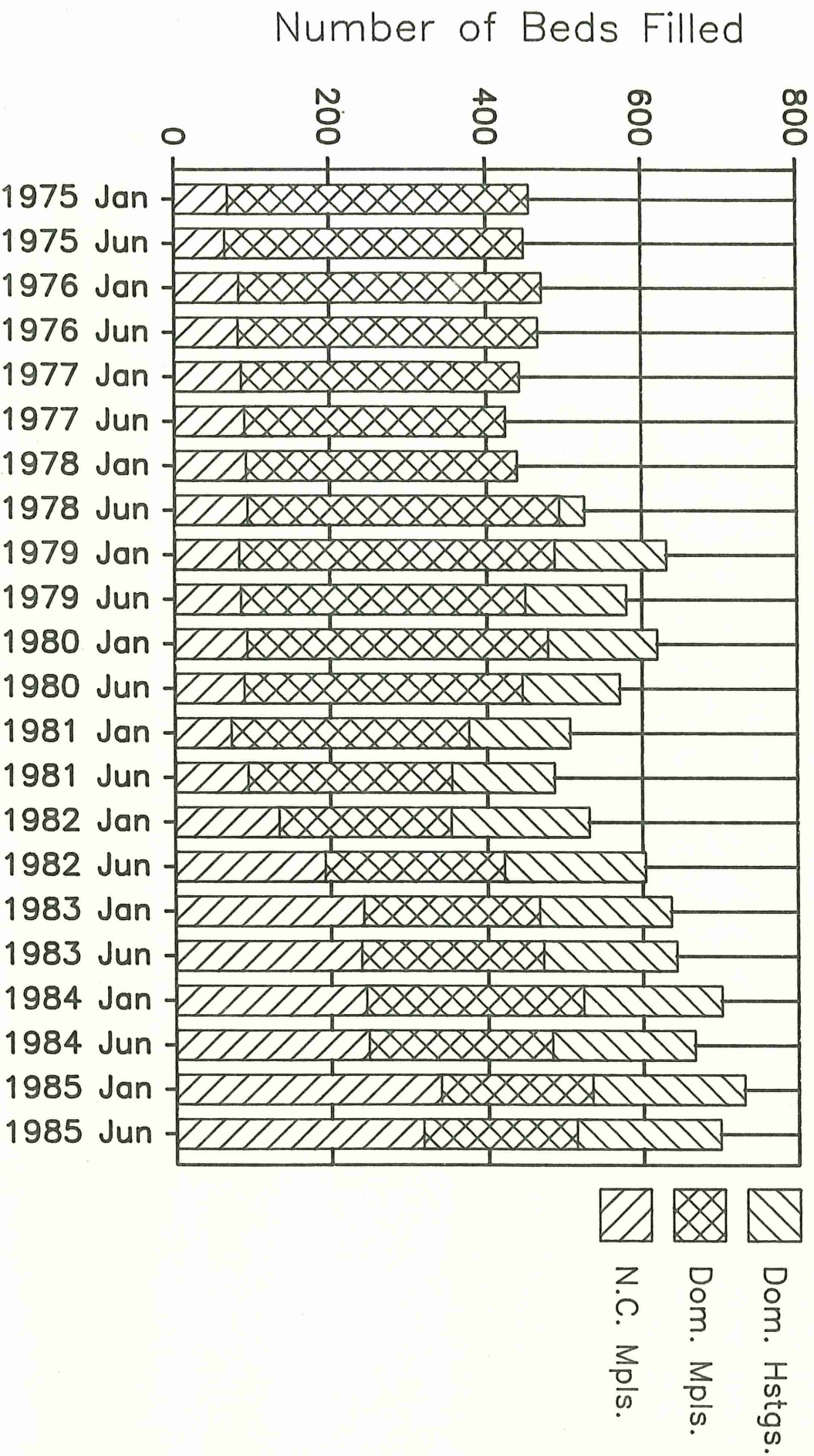
By Period of Service



TOTAL VETERANS 524,000

Minnesota Department of Veterans Affairs

Population History Domiciliary & Nursing Care



Last Day of January & June of Listed Years

Financial Management

Financial Management is responsible for the procurement of goods/services, accounts payable, inventory control, accounts receivable, and budgets/reporting. Consolidated into one area (the Minneapolis Veterans Home), the staff complement of 15 coordinates the accounting functions of all divisions of Veterans Affairs. Financial Management's objective is to provide the best possible service to staff and clients and maintain proper accounting principles. In addition to the objective, some highlights of the fiscal year ending June 30, 1985, were:

- A very favorable audit by the Legislative Auditor's Office depicting remarkable progress in all areas of financial management. Previous reports were very critical of "internal control weaknesses", and recommendations made by the auditors were quite numerous. The latest report reflects minor recommendations (of which over half were implemented immediately) and now places the department in the normal schedule of audits (once every three years vs. once every year).
- Financial Management revised the accounting structure of the department so that the expenditure of state funds against non-dedicated receipts would show a more accurate display of the department's activity in providing service to veterans.
- The accounts payable sections has consistently maintained a rating of 98% or better in the area of prompt payment to vendors. The State's overall rating is 95%.
- The accounts receivable section collected over \$6,500,000 in non-dedicated receipts - a 24% increase from FY 84.
- Expenditures for fiscal year 1985 for the various divisions were:

<u>Central Office:</u>	<u>Total Expended</u>
Veterans Relief	\$ 987,000
Education Grants	28,000
Claims/Benefits Administration	856,935
General Support Administration	435,915
Total Central Office Program	\$ 2,307,900
*Includes Agent Orange Information and Assistance Program	
<u>Minnesota Veterans Home - Minneapolis</u>	\$ 7,750,930
<u>Minnesota Veterans Home - Hastings</u>	\$ 2,200,584
<u>Big Island Camp</u>	\$ 3,230
Total Departmental expenditures FY 85 (state funds)	\$12,262,644

Looking ahead to fiscal year 1986, Financial Management will play an active role in the "computerization" of Veterans Affairs and display leadership to other state departments in all areas of service.

Agent Orange Division

The previous year was characterized by dramatic legislative and legal changes in the Agent Orange issue. Minnesota's Vietnam veterans were given the opportunity to influence these changes through the Agent Orange Information and Assistance Program and the network of County Veteran Service Officers ("CVSOs").

The year's most significant activity occurred on the legal front. A plan had to be developed to distribute the 180 million dollar settlement of the Agent Orange class action lawsuit against the manufacturers of Agent Orange. Judge Jack Weinstein of the United States District Court, who presided over the lawsuit, appointed a group of 28 veterans to provide him with suggestions for distribution. This group included two Minnesota veterans, D.M. Boulay, a Minneapolis attorney who served as an Army nurse in Vietnam, and Gerald C. Bender, Jr., Director of the Program. Distribution proposals developed by this group were distributed to all Minnesota CVSOs and others, and hearings were held in three locations in Minnesota to provide local vets with the opportunity to voice their opinions and make suggestions. It is anticipated that the final distribution plan developed by this process and approved by Judge Weinstein will result in payments to veterans by mid 1986.

The enactment by Congress of P.L. 98-542 - the "Veterans Dioxin and Radiation Exposure Compensation Standards Act" - was the first successful attempt to directly address the issue of disability compensation for veterans exposed to Agent Orange. This Act established the Veterans Advisory Committee on Environmental Hazards which was charged with the responsibility of evaluating the relevant scientific literature and proposing regulations based on that evaluation. Minnesota was represented on this 15 member committee by Dr. Leonard Kurland of the Mayo Clinic and by Gerald Bender, Director of the Program. Minnesota veterans were kept informed of the process, and invited to participate in it, via the CVSO network. The resulting regulations are proceeding through the federal bureaucracy and will not become final until September of this year.

The ongoing activities of the Agent Orange Program continued during the year. Relevant scientific studies are collected and distributed, requests for information and assistance are answered and the rights and interests of Minnesota's Vietnam veterans in the Agent Orange issue are monitored. The best index of the Program's success in meeting its responsibilities is the unmatched rate of participation by Minnesota veterans in the class action lawsuit: state veterans submitted twice as many claim forms as the national average. This rate was approached only by West Virginia, which has a program similar in scope to Minnesota's.

Duluth Office

This report covers in part the 4th quarter of the fiscal year 1985.

The following is a summary of the contacts made:

By telephone	229
By walk-ins/mail	127
	<u>356</u>

The types of assistance requested were:

<u>Veterans Administration</u>		<u>Dept. of Veterans Affairs</u>	
GI Education	23	Guardianship	43
GI Home Loan	37	DVA Assistance	19
Pension	72	DVA Other	15
Compensation	28		
Medical	53		
Other Emp., Soc.			
Sec., Discharges,			
etc.	78		

The types of Services provided:

Advised/answered questions, etc.	199
Referred to St. Louis County, Duluth Veterans Service Office	145
Referred to other CVSO's, Soc. Sec., Economic Security	20
Direct Assist/forms completed, etc.	60

The following training was received:

April 18, 1985	DVA County Service Officer Seminar (Carlton)
May 15, 1985	DVA Benefits Division refresher (St. Paul)
May 16, 1985	VA Hospital CVSO Conference (Minneapolis)

Training on DVA programs was given to the Northland Vietnam Veterans on April 9th and at the Veterans Job Search and Training Assistance Seminar on May 23, 1985.

Priority work during this period was given to the reduction of office and veterans' files. This was accomplished by:

1. Transferring those files on veterans that were a duplication of those maintained in the St. Louis County (Duluth) Veterans Service Office to the County.
2. Transferring duplicate DVA Assistance files back to the originating County Service Office or destruction as per their request.
3. Destruction of VA and DVA files in compliance with published regulations.
4. Screening those files which were not transferred for partial destruction.

Veterans Benefits Division

The Veterans Benefits Division consists of three areas of responsibility: Financial and Medical Assistance; Referrals and Military and Bonus Records; and the War Orphans - Veterans Education Programs.

Financial and Medical Assistance

Funds appropriated for the second year of the biennium (FY 85) were \$988,100 with a \$150,000 contingency. This provides specialized financial assistance to needy disabled veterans and their families; it also provides medical assistance for emergent hospitalizations, dental care and optical care for needy veterans and their families.

This assistance is provided state-wide, using the same budgetary allowances for every county in the state. The State Human Services standard allowance is closely observed so as to provide an adequate and fair budget for all persons who meet the eligibility requirements. In all cases, the Department grants financial assistance to clients tailored to their individual needs. No limitations on equity in real and personal property are placed as restrictions for this program. Financial assistance was provided for shelter, utilities, food, personal needs, and limited medical assistance for payment of emergent medical care, a reasonable level of dental care for basic oral health, and optical care. All authorizations issued for this care conforms to the State of Minnesota Department of Human Services Fee Schedule in accordance with procedure codes.

The majority of clients receiving financial assistance due to temporary disabilities receive aid for 30, 60 or 90 days. Cases are carried for longer periods when claims for V.A. Compensation, V.A. Non-Service Connected Pension, Disability Social Security, Supplemental Security Income, Workers' Compensation or other forms of disability income programs are pending.

In addition to the breakdown of expenditures by County for FY 85, the following information is furnished:

- 1) Families Assisted: 2,989
- 2) Persons Assisted: 6,385
- 3) Total Expenditures for Programs: \$1,003,052.00
(after year adjustments made in July and August, 1985)
- 4) Percent of funds expended for Financial Assistance: 63.2%
- 5) Percent of funds expended for Medical, Dental and Optical care: 36.8%

SECOND PRELIMINARY 8/15/1965

a/o 7/31/1985

STATE OF MINNESOTA
WAR VETERANS RELIEF EXPENDITURES
1985 FISCAL YEAR - BY MONTHSubject to Year End Adjustments &
Recording of Payments for 1985 F.Y.
Made in AUGUST 1985

CODE	COUNTY NAME	TOTAL Y.T.D. (July thru Dec)	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	Total Y.T.D. (July thru CH.)
1	AITKIN	\$2,378.39	\$1,033.00	\$702.00	\$489.00	\$0.00	\$0.00	\$648.00	\$5,250.39
2	ANOKA	\$13,257.91	\$4,321.00	\$2,029.00	\$3,500.00	\$4,388.00	\$2,278.00	\$5,275.00	\$35,048.91
3	BECKER	\$1,105.03	\$205.00	\$259.00	\$1,140.00	\$446.00	\$740.00	\$1,674.00	\$5,569.03
4	BELTRAMI	\$4,347.98	\$3,049.00	\$3,193.00	\$2,766.00	\$1,365.00	\$566.00	\$2,330.00	\$17,616.98
5	BENTON	\$2,905.98	\$553.00	\$607.00	\$387.00	\$567.00	\$269.00	\$220.00	\$5,528.98
6	BIG STONE	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
7	BLUE EARTH	\$1,029.00	\$1,233.00	\$0.00	\$1,438.00	\$258.00	\$180.00	\$1,179.00	\$5,317.00
8	BROWN	\$1,409.17	\$0.00	\$0.00	\$0.00	\$0.00	\$243.00	\$1,551.00	\$3,203.17
9	CARLTON	\$1,812.18	\$189.00	\$314.00	\$0.00	\$0.00	\$0.00	\$500.00	\$2,815.18
10	CARVER	\$1,950.03	\$10.00	\$0.00	\$0.00	\$318.00	\$0.00	\$0.00	\$2,278.03
11	CASS	\$17,899.05	\$8,213.00	\$3,780.00	\$7,463.00	\$9,669.00	\$3,560.00	\$13,548.00	\$64,132.05
12	CHIPPENAW	\$3,937.82	\$1,552.00	\$1,978.00	\$1,493.00	\$128.00	\$627.00	\$1,107.00	\$10,822.82
13	CHISAGO	\$3,316.54	\$701.00	\$493.00	\$237.00	\$600.00	\$1,061.00	\$2,102.00	\$9,310.54
14	CLAY	\$1,736.03	\$173.00	\$0.00	\$762.00	\$969.00	\$0.00	\$104.00	\$3,744.03
15	CLEARWATER	\$659.46	\$23.00	\$0.00	\$489.00	\$0.00	\$238.00	\$415.00	\$1,824.46
16	COOK	\$41.00	\$357.00	\$1,027.00	\$0.00	\$0.00	\$0.00	\$0.00	\$1,425.00
17	COTTONWOOD	\$3,127.65	\$1,103.00	\$381.00	\$214.00	\$708.00	\$959.00	\$224.00	\$6,716.65
18	CROW WING	\$1,310.81	\$1,533.00	\$238.00	\$356.00	\$1,572.00	\$2,434.00	\$1,035.00	\$8,478.81
19	DAKOTA	\$16,329.35	\$3,454.00	\$2,747.00	\$1,761.00	\$3,676.00	\$3,546.00	\$4,980.00	\$36,693.35
20	DODGE	\$340.00	\$794.00	\$52.00	\$800.00	\$647.00	\$0.00	\$0.00	\$2,633.00
21	DOUGLAS	\$4,366.45	\$3,812.00	\$1,844.00	\$1,006.00	\$2,798.00	\$1,166.00	\$2,708.00	\$17,700.45
22	FAIRBULT	\$8,067.40	\$1,855.00	\$1,057.00	\$715.00	\$1,161.00	\$435.00	\$1,035.00	\$14,325.40
23	FILLMORE	\$3,506.90	\$312.00	\$259.00	\$292.00	\$325.00	\$851.00	\$1,068.00	\$6,613.90
24	FREEBORN	\$1,755.82	\$758.00	\$491.00	\$13.00	\$0.00	\$345.00	\$690.00	\$4,052.82
25	GOODHUE	\$3,426.93	\$198.00	\$0.00	\$406.00	\$820.00	\$495.00	\$0.00	\$5,345.93
26	GRANT	\$467.50	\$1,653.00	\$267.00	\$2,548.00	\$2,127.00	\$298.00	\$307.00	\$7,669.50
27	HENNEPIN	\$56,534.41	\$7,848.00	\$7,481.00	\$7,647.00	\$7,904.00	\$9,829.00	\$7,055.00	\$104,298.41
28	HUSTON	\$0.00	\$0.00	\$160.00	\$0.00	\$0.00	\$160.00	\$0.00	\$320.00
29	HUBBARD	\$4,738.42	\$1,486.00	\$1,318.00	\$1,560.00	\$850.00	\$854.00	\$2,532.00	\$13,338.42
30	ISANTI	\$6,365.34	\$1,593.00	\$377.00	\$121.00	\$270.00	\$67.00	\$1,114.00	\$9,907.34
31	ITASCA	\$5,003.76	\$1,760.00	\$1,071.00	\$1,903.00	\$1,607.00	\$1,333.00	\$2,900.00	\$15,577.76
32	JACKSON	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
33	KANABEC	\$862.08	\$601.00	\$410.00	\$1,102.00	\$0.00	\$0.00	\$863.00	\$3,828.08
34	KANDIYOH	\$2,366.23	\$210.00	\$1,242.00	\$589.00	\$2,243.00	\$745.00	\$976.00	\$8,371.23
35	KITSON	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
36	KOOCHICHING	\$989.25	\$160.00	\$0.00	\$650.00	\$480.00	\$561.00	\$806.00	\$3,646.25
37	LAC QUI PARLE	\$75.00	\$0.00	\$0.00	\$0.00	\$239.00	\$412.00	\$370.00	\$1,096.00
38	LAKE	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$166.00	\$166.00	\$332.00
39	LAKE OF THE WOODS	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
40	LESUEUR	\$1,845.50	\$902.00	\$1,240.00	\$718.00	\$571.00	\$690.00	\$989.00	\$6,955.50
41	LINCOLN	\$0.00	\$0.00	\$0.00	\$0.00	\$14.00	\$0.00	\$800.00	\$814.00
42	LYNN	\$1,437.27	\$1,291.00	\$312.00	\$1,530.00	\$563.00	\$841.00	\$201.00	\$6,175.27
43	MCLEOD	\$0.00	\$1,075.00	\$719.00	\$2,122.00	\$759.00	\$909.00	\$1,209.00	\$6,793.00
44	MAHONEN	\$2,091.66	\$272.00	\$245.00	\$0.00	\$352.00	\$0.00	\$0.00	\$2,969.66
45	MARSHALL	\$0.00	\$191.00	\$1,104.00	\$758.00	\$1,040.00	\$1,175.00	\$123.00	\$4,471.00
46	MARTIN	\$882.94	\$800.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$1,682.94
47	MEEKER	\$6,678.60	\$1,155.00	\$1,122.00	\$2,379.00	\$1,076.00	\$3,311.00	\$3,526.00	\$20,047.60
48	MILLE LACS	\$13,188.02	\$4,948.00	\$5,126.00	\$3,730.00	\$2,463.00	\$3,744.00	\$6,570.00	\$39,769.82
49	MORRISON	\$781.63	\$1,687.00	\$0.00	\$1,169.00	\$0.00	\$897.00	\$254.00	\$4,788.63
50	MOWER	\$8,220.81	\$2,312.00	\$1,139.00	\$1,361.00	\$107.00	\$1,055.00	\$293.00	\$15,267.81
51	MURRAY	\$417.00	\$0.00	\$217.00	\$0.00	\$0.00	\$0.00	\$192.00	\$826.00
52	NICOLLET	\$0.00	\$0.00	\$257.00	\$500.00	\$559.00	\$319.00	\$40.00	\$1,675.00
53	NOBLES	\$308.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$68.00	\$376.25
54	NORMAN	\$1,701.12	\$577.00	\$570.00	\$953.00	\$899.00	\$729.00	\$404.00	\$5,633.12

55 :OLMSTED	: 03,557.27 :	0597.00 :	0651.00 :	0657.00 :	0339.00 :	0336.00 :	0806.00 :	06,933.27
56 :OTTERTAIL	: 010,217.54 :	05,227.00 :	02,710.00 :	03,121.00 :	03,663.00 :	01,793.00 :	03,877.00 :	030,610.54
57 :PEMNINGTON	: 0361.25 :	0349.00 :	0698.00 :	0.00 :	0349.00 :	0162.00 :	0162.00 :	02,081.25
58 :PINE	: 01,992.31 :	0.00 :	0.00 :	0516.00 :	01,230.00 :	0811.00 :	0.00 :	04,539.31
59 :PIPESTONE	: 01,600.00 :	0740.00 :	0.00 :	0.00 :	0270.00 :	0249.00 :	072.00 :	02,931.00
60 :POLK	: 01,647.68 :	0194.00 :	0375.00 :	0.00 :	0.00 :	0.00 :	0.00 :	02,216.68
61 :POPE	: 01,630.94 :	01,600.00 :	0439.00 :	0570.00 :	0170.00 :	02,704.00 :	01,603.00 :	03,766.94
62 :RAMSEY	: 052,068.90 :	010,254.00 :	07,578.00 :	011,697.00 :	06,855.00 :	06,337.00 :	09,047.00 :	0103,836.90
63 :RED LAKE	: 0.00 :	0.00 :	0.00 :	0.00 :	0.00 :	0.00 :	0121.00 :	0121.00
64 :REDWOOD	: 04,614.44 :	01,749.00 :	0808.00 :	052.00 :	0977.00 :	01,963.00 :	02,733.00 :	012,696.44
65 :RENVILLE	: 03,829.23 :	0950.00 :	0800.00 :	0858.00 :	0297.00 :	0242.00 :	01,046.00 :	03,012.23
66 :RICE	: 0903.88 :	0556.00 :	046.00 :	056.00 :	0.00 :	0.00 :	0796.00 :	02,357.88
67 :ROCK	: 0.00 :	0.00 :	0.00 :	0.00 :	0.00 :	0.00 :	0.00 :	0.00
68 :ROSEAU	: 0494.25 :	0132.00 :	0.00 :	0872.00 :	0.00 :	0119.00 :	0.00 :	01,617.25
69 :SAINT LOUIS	: 04,673.13 :	01,876.00 :	0601.00 :	0874.00 :	0571.00 :	0524.00 :	01,002.00 :	010,221.13
70 :SCOTT	: 01,802.04 :	0160.00 :	0.00 :	0.00 :	0.00 :	0565.00 :	0441.00 :	02,968.04
71 :SHERBURNE	: 03,173.75 :	03,252.00 :	01,616.00 :	01,063.00 :	02,836.00 :	03,581.00 :	03,422.00 :	018,943.75
72 :SIDLEY	: 01,842.18 :	082.00 :	091.00 :	0317.00 :	089.00 :	0599.00 :	01,142.00 :	04,162.18
73 :STEARNS	: 09,809.76 :	01,242.00 :	0922.00 :	02,244.00 :	01,192.00 :	01,006.00 :	02,448.00 :	018,863.76
74 :STEELE	: 01,558.25 :	0183.00 :	0855.00 :	02,631.00 :	053.00 :	0.00 :	0.00 :	05,282.25
75 :STEVENS	: 0390.75 :	0615.00 :	0615.00 :	0.00 :	0.00 :	0.00 :	0.00 :	01,620.75
76 :SWIFT	: 010,900.37 :	03,479.00 :	0900.00 :	01,608.00 :	01,582.00 :	0535.00 :	0289.00 :	019,293.37
77 :TODD	: 04,667.62 :	03,283.00 :	01,734.00 :	02,625.00 :	01,440.00 :	03,194.00 :	04,219.00 :	021,164.62
78 :TRAVERSE	: 0.00 :	0.00 :	0.00 :	0.00 :	0.00 :	0.00 :	01,071.00 :	01,071.00
79 :WABASHA	: 0.00 :	0.00 :	0424.00 :	0.00 :	0212.00 :	0.00 :	0.00 :	0636.00
80 :WADENA	: 04,929.40 :	01,074.00 :	01,027.00 :	0346.00 :	0.00 :	0.00 :	0.00 :	07,376.40
81 :WASECA	: 0375.65 :	0.00 :	0800.00 :	0509.00 :	0.00 :	0.00 :	0.00 :	01,684.65
82 :WASHINGTON	: 021,049.73 :	05,338.00 :	07,316.00 :	05,448.00 :	04,672.00 :	05,186.00 :	03,098.00 :	052,107.73
83 :WATONWAN	: 0.00 :	0.00 :	0.00 :	0161.00 :	0.00 :	0.00 :	0.00 :	0161.00
84 :WILKIN	: 03,263.23 :	0359.00 :	0.00 :	0359.00 :	0844.00 :	0558.00 :	0638.00 :	06,021.23
85 :WINONA	: 0823.02 :	01,358.00 :	0.00 :	0242.00 :	0.00 :	0.00 :	0.00 :	02,423.02
86 :WRIGHT	: 0332.75 :	0213.00 :	078.00 :	0704.00 :	0.00 :	0420.00 :	0313.00 :	02,069.75
87 :YELLOW MEDICINE	: 04,640.19 :	01,765.00 :	0800.00 :	0182.00 :	01,170.00 :	0241.00 :	01,129.00 :	07,927.19
TOTALS	0372,114.00 :	0112,593.00 :	077,922.00 :	094,779.00 :	084,421.00 :	080,035.00 :	0114,326.00 :	0936,190.00

Referrals and Bonus Records

Referrals: Inquiries are received from various governmental agencies within the State and from other States, in addition to the federal agencies, predominantly the Veterans Administration Regional Office and the Medical Center. Inquiries are received through the mail, over the phone and from walk-in clients, normally related to Federal and State veterans benefits. During FY 85, the Department interviewed 1159 walk-in clients regarding benefits and/or financial assistance.

Bonus Records: The Department maintains bonus records on all war-time periods. A copy of the veteran's discharge from active duty is part of each individual record. These discharge records are very important for other benefits requested later, specifically, many requests are received from Funeral Homes for filing for burial benefits on deceased veterans. With the increased age of the World War I veterans, the Department bonus records have been a tremendous benefit when this record is necessary for burial in the Ft. Snelling National Cemetery.

In addition to the Bonus Records, since 1979 the Department has been receiving a copy of all veteran's discharges from Active Duty who have designated Minnesota as their future mailing address or home of record at time of entry into service. These files are maintained for future use by the individual veterans.

During FY 85, the Department had 1110 requests for discharges and were able to furnish 828 to the veteran, their dependents or a Funeral Home.

War Orphans and Veterans Education Assistance

The educational programs have remained fairly constant during the fiscal year. The basic grant of a \$350 stipend per year has been constant since 1981. All war orphans are also granted free tuition in any State institution.

War Orphans: A slight decrease (2) under FY 84 occurred with 66 war orphans on the program. A total of \$15,646.63 was expended on behalf of the 66 orphans. There were 19 new orphans entered the program and 21 completed the program.

Veterans: There was an increase in veteran participation from 24 in FY 84 to 40 in FY 85. Of the 40 active, 36 were new approvals, however, 34 received FY 85 funds. As this is a one time stipend of \$350, used for tuition only, veterans may carry a portion of the \$350 from one FY to another. A total of \$7,592.23 was expended for FY 85 for veterans.

Late Bonus Claims: These claims are submitted annually to the Legislature for funding after review and audit for eligibility by the Department. The 1985 Legislature did not allocate funds for those submitted this FY.

<u>War</u>	<u>Number</u>	<u>Amount</u>
WW II	1	\$ 220.00
Korean	7	620.00
Vietnam	<u>19</u>	<u>6,085.00</u>
Total	27	\$6,925.00

Prisoner of War License Plates: Effective August 1, 1982, Minnesota Statute provides for a special license for former Prisoners of War. The Department certifies the veteran as a former POW on the application for the special plates. There were 33 new certifications in FY 85. This brings the total to 117 since implementation date.

Veterans Preference Enforcement: Minnesota Statutes, Section 197.481 and Section 197.46 mandates certain responsibilities to the Commissioner in regard to Veterans Preference Enforcement. These responsibilities are performed by this division. All petitions received alleged violations of the dismissal portion of this statute. During FY 85, disposition of petitions were as follows:

- 1) Number of Petitions received: 20
 - 2) Number of Petitions denied/dismissed: 1
 - 3) Number of Petitions settled out of court: 7
 - 4) Number settled against veteran: 3
 - 5) Number settled in favor of veteran: 3
 - 6) Number still pending as of starting of FY 86: 6
 - 7) Total inquiries received on possible violations: 30
 - 8) Funds expended for Contested Case Hearings: \$18,696.24
- (Funds include FY 84 carry over cases) - 17 cases