841381

BIENNIAL REPORT OF EXAMINING AND LICENSING BOARDS

(MS 1982, Section 214.07)

Board:	MINNESOTA BOARD OF PH	IARMACY											
LOCATION:	717 Delaware St. SE #351												
	Mpls., MN 55414												
STATUTORY AU	THORITY: Minnesota	Statute 151											
REPORT PERIO	D: July 1, 1982	To:	June 30,	1984									
SUBMITTED BY:	DAVID E. HOLMSTROM	EXECUTIVE	9/26/84										
	Name	Title		Date									

Copies of this report shall be delivered to: (A) the Legislature in accordance with Section 3.195 (1 copy to the Secretary of the Senate, 1 copy to the Chief Clerk of the House of Representatives and 10 copies to the Legislative Reference Library); (B) the Governor; and (C) Commissioner of Administration. Each health-related board shall also deliver a copy of their report to the Board of Health.

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This description should cover both FY 83 and FY 84 and include any changes (additions/deletions) in activities between those years.

The function of the Minnesota Board of Pharmacy is to protect the public from adulterated, misbranded, and illicit drugs and to provide the public reasonable assurance of professional competency in the practice of the pharmacy profession through the enforcement of the provisions of the Pharmacy Practice Act, the State Controlled Substances Act, and miscellaneous other acts. Such enforcement involves drug control through testing, licensing, inspecting, and investigating 4,263 pharmacists, 285 pharmacist-interns, 1,120 pharmacies, 170 drug wholesalers, and 125 drug manufacturers; through the providing of technical assistance, training and consultation to other health professionals; and through the development of rules and regulations governing storage, distribution, and recordkeeping by persons, institutions, and facilities.

This general function of the Board can essentially be broken down into seven different activities:

(1) Licensing of Pharmacists. Candidates for licensure as pharmacists are examined by Board members in five professional fields. In addition, a practical examination involving the compounding and dispensing of prescriptions is prepared and administered by the Board members.

Candidates for licensure by reciprocity are cleared through the National Association of Boards of Pharmacy for evidence of proper educational and experience credentials as well as for compliance with pharmacy laws. Only the state exam in pharmaceutical jurisprudence is required of candidates for licensure by reciprocity.

Twice yearly survey/inspections review compliance with: required professional staffing standards, internship training and practice, standards of drug storage and drug quality, minimum equipment, prepackaging activities, bulk compounding, compounding and dispensing, consultation under Medicare requirements, recordkeeping, labeling, security, and miscellaneous practice requirements. In the case of pharmacists in institutional practice, special emphasis is given to the overall drug distribution systems utilized and recognition is given to special compounding and dispensing practices unique to the institutional practice setting.

Beginning with the March 4, 1975 licensing renewal, all pharmacists currently licensed in Minnesota are required to show evidence of having obtained thirty hours of continuing pharmaceutical education every two years in order to maintain their license. Programs from various local, state, and national sponsors must be reviewed and approved for use in meeting the continuing educational requirement. Biennially reports of continuing education attendance and participation must be reviewed and recorded prior to approving the annual registration for pharmacists.

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- (2) Pharmacy Licensure. Licenses are issued for each pharmacy, community and institutional, in the name of a designated pharmacist-in-charge who must demonstrate that required professional staffing, access, space, security, and equipment standards are met. Each pharmacy is inspected at least annually for compliance with applicable laws and regulations.
- (3) Licensure of Drug Wholesalers. All firms handling drugs on a wholesale basis in Minnesota or who are doing business in Minnesota are required to be licensed by the Board. These firms must demonstrate adequate security, temperature and humidity control, sanitation, recordkeeping, and distribution practices at the time of licensing.

Inspection of drug wholesalers are accomplished approximately annually. Attention is given to storage and security capabilities of the firm. Distribution patterns are carefully reviewed to ensure that drugs are sold only to persons legally permitted to possess them. Sanitation is carefully surveyed and environmental control is reviewed.

(4) Licensure of Drug Manufacturers. All firms engaging in the manufacturing, repackaging, or relabeling of drugs are required to be licensed by the Board. At the time of licensure, all firms are required to demonstrate qualification of responsibility personnel, records of compliance with drug laws, and equipment and procedures necessary to comply with the good manufacturing procedures of the Food and Drug Administration.

Comprehensive inspections of in-state drug manufacturers are accomplished by the Board's staff on approximately an annual basis. Special attention is given to: source and quality of raw materials; adequacy of building facilities, sanitation, and equipment; design and utilization of master formulas and batch records; manufacturing processes and techniques; in-process security and controls for controlled substances; content and security of labels; packaging control procedures and records; laboratory controls and records; and patterns of distribution of the manufactured product.

(5) Registration of Pharmacist-Interns. Pharmacy students may register as a pharmacist-intern at the end of the third year of the standard five or six year college of pharmacy curricula. Objectives of the internship training program and instructions for performance of pharmacy intern functions and reporting of practical learning experiences are furnished to the interns. Quarterly reports are required of each pharmacy student engaged in the pharmacist-intern practice. Experience as a pharmacist-intern may be obtained in the last two years of the college curriculum and must be commensurate with the interns educational level. Quality of experience is monitored and disciplinary actions taken against pharmacist preceptors or interns who violate internship regulations.

This description should cover both FY 83 and FY 84 and include any changes (additions/deletions) in activities between those years.

Interns are required to take a competency based pre and post-test series of examinations prepared by the Board's staff during and at the completion of their internship experience. The "pre-test" examinations are analysed to show the intern the competency areas in which he should strive to gain more experience.

designated as narcotics or stimulants and depressants) are catagorized in M.S. 152 into "Schedules" based on abuse potential. Rescheduling of controlled substances or addition of such substances to one of the existing schedules is accomplished by Board Rule 6800.4200 through 6300.4250. The Board may consult an advisory council on controlled substances on rescheduling proposals and in the consideration of control of newly discovered substances with abuse potential. The Board prescribes recordkeeping requirements for persons authorized to possess controlled substances and will, together with its advisory council, report to the legislature concerning implementation of the Controlled Substances Act and possible amendments to it. This general activity will be perpetual as long as the need for control of such substances with abuse potential exists.

Federal and state drug control activities are coordinated by the Board in a formal agreement with the Federal Drug Enforcement Administration and State Bureau of Apprehension. This coordination ensures DEA and BCA involvement in "street type" enforcement work and Board of Pharmacy involvement in cases involving illicit drug distribution from any of the various licensed health professionals.

(7) Miscellaneous Drug Control Activities. Investigation of registrants and non-registrants alike for compliance with miscellaneous laws relating to drugs and the provision of special investigative services to other state agencies in the health care and law enforcement areas are involved in Board activities. Other areas of Board activities include:

On-site inspection of distressed drugs which have been subjected to fire, flood, etc., is accomplished by Board staff. Drugs are inspected for evidence of misbranding or adulteration and are embargoed and destroyed if evidence of adulteration or misbranding is present. Similar inspections of distressed drugs which are imported into the state by various salvage companies are performed.

Careless distribution of drug samples is investigated to ensure that all drugs within the state will be distributed legally and safely.

Cases of illegal distribution or possession of hypodermic syringes and needles are investigated.

This description should cover both FY 83 and FY 84 and include any changes (additions/deletions) in activities between those years.

Compliance with the State Toxic Glue Law is achieved in part by the monitoring of compliance by our licensees.

Special investigations are performed in cooperation with or after requests of other state agencies such as the Department of Health, the Board of Medical Examiners, the Board of Dental Examiners, the Board of Nursing, and the Attorney General.

All of these activities remained essentially unchanged in both fiscal years '83 and '84.

Clause b: TOTAL NUMBER MEETINGS HELD FY 83 16 FY 84 15 FY 83 AND 84 31

APPROXIMATE TOTAL NUMBER OF HOURS SPENT BY BOARD MEMBERS IN MEETINGS AND ON OTHER BOARD ACTIVITIES,

	Board Meetings 34.5 34.5 Disciplinary							
BOARD MEMBER'S NAME	TYPE	FY 83	FY 84:	FY 83 & 84	TYPE	FY 83	FY 84	FY 83 & 8/
Gary Blume	Board Meetings	34.5		34.5	Disciplinary			
	Committees				Examination	43		43
}	Other Meetings			~-	Exam Grading	6.5		6.5
	Popul Montine		21: 5	01. 5	Dissiplinant	-		
Patricia DeLaPointe								Y.
	Other Meetings		32	32	Exam Grading		6	6
Arnold Delger	Board Meetings	56	51.5	107.5	Disciplinary	21.5	_5	26.5
	Committees	3	3	6	Examination	61	50	111
	Other Meetings	15	15	30	Exam Grading	8.5	6	14.5
Lester Hackner	Board Meetings	56	21.5	77.5	Disciplinary	3	**	3
	Committees	3	3	6	Examination	61	7	68
	Other Meetings	39	15	34.5 34.5 Disciplinary <	8.5			
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Clause b: TOTAL NUMBER MEETINGS HELD FY 83 _____ FY 84 ____ FY 83 AND 84 _____

APPROXIMATE TOTAL NUMBER OF HOURS SPENT BY BOARD MEMBERS IN MEETINGS AND ON OTHER BOARD ACTIVITIES.

	MEETING	1	HOURS		OTHER ACTIVITIES		HOURS	
BOARD MEMBER'S NAME	TYPE	FY 83	FY 84:	FY 83 & 84	ТУРЕ	FY 83	FY 84	FY 83 & 84
Michael Hart	Board Meetings	56	57	113	Disciplinary		<u> </u>	
	Committees	12	13	25	Examination	61	50	111
	Other Meetings	47	71	118	Exam Grading	8.5	6	14.5
Patricia Lind	Board Meetings	15.5	55.5	71	Disciplinary	3	6	9
Patricia Lind	Committees				Examination	18	50	68
) 1 9414	Other Meetings		39	39	Exam Grading	2	6	8
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Roger Vadheim	Board Meetings	53	57	110	Disciplinary	- 444		
	Committees	18	17	35	Examination	61	50	111
	Other Meetings	15	15	. 30	Exam Grading	8.5	6	14.5
						<u> </u>		
Ove Wangensteen	Board Meetings	37.5	41,5	79	Disciplinary	6	6	12
0	Committees	~-			Examination	36	32	68
	Other Meetings	15	15	30	Exam Grading	5	3	8

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Clause b: TOTAL NUMBER MEETINGS HELD FY 83 _____ FY 84 ____ FY 83 AND 84 _____

APPROXIMATE TOTAL NUMBER OF HOURS SPENT BY BOARD MEMBERS IN MEETINGS AND ON OTHER BOARD ACTIVITIES.

	MEET ING	i	HOURS		OTHER ACTIVITIES	HOURS						
BOARD MEMBER'S NAME	TYPE	FY 83	FY 84:	FY 83 & 84	TYPE	FY 83	FY 84	FY 83 & 8/				
Joseph Zastera	Board Meetings	gs 56 57	57	113	Disciplinary	11.5	1.5	13				
	Committees		<u> </u>		Examination	61	50	111				
	Other Meetings	71	47	118	Exam Grading	8.5	6	14.5				
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Clause c: THE RECEIPT AND DISBURSEMENT OF BOARD FUNDS

Total State Appropriations

Total Non-Dedicated Fee Receipts

Total Disbursements

FY 83	FY . 84	FY's 83 & 84
302.5	341.7	643.2
317.0	321.5	638.5
301.5	339.7	641.2

COMMENTS (Optional)

Clause d: LIST OF BOARD MEMBERS WHO SERVED DURING FY 83- AND FY 84

FOR EASY REFERENCE PLEASE GIVE:

(A) Number of Board members required by statute: 7

(B) The statutory length of term: Four years

NAME & ADDRESS	OCCUPATION	GIVE BEGIN AND END DATE OF APPOINTMENT AND EACH RE-APPOINTMENT
Michael Hart	Pharmacist	6/1/79 - 3/9/83
Gary Blume	Real Estate	6/19/79 - 3/9/83
Joseph Zastera	Pharmacist	5/15/80 - 1/3/84
Lester Hackner	Pharmacist	5/15/80 - 1/3/84
Arnold Delger	Pharmacist	2/25/81 - 1/85
Roger Vadheim	Pharmacist	4/26/82 - 1/86
Ove Wangensteen	Retired	4/26/82 - 1/86
Patricia Lind	Teacher	3/9/83 - 1/87
Michael Hart	Pharmacist	3/9/83 - 1/87
Patricia DeLaPointe	Pharmacist	1/3/84 - 1/88
Joseph Zastera	Pharmacist	1/3/84 - 1/88
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Clause e: LIST BOARD EMPLOYEES WHO WERE EMPLOYED DURING FY 83 AND/OR FY 84

			1	ST	ATUS
NAME	JOB CLASSIFICATION/TITLE & CLASS	CLASS	FT	PT	Dates of Service
David Holmstrom	Executive Secretary	OUNC	х		12/29/71 to Present
Alice Hummer	Office Services Supervisor II	0293	х		12/27/65 to Present
Merlin Beise	Pharmacy Surveyor	1347	x		6/18/73 to Present
Allen Conger	Pharmacy Surveyor	1347	х		5/13/74 to Present
Patricia Eggers	Clerk Typist IV	0666	х		6/16/77 to Present
Lloyd Pekas	Pharmacy Surveyor	1347	х		11/7/77 to Present
Irene Netterlund	Clerk Typist II	0980	х		2/11/81 to 5/29/84
Gloria Passer	Clerk Typist II	0980	х		6/4/84 to Present
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Clause f: Brief summary of Board Rules Proposed or Adopted During
THIS REPORTING PERIOD, FY 83 AND FY 84. GIVE APPROPRIATE
CITATIONS TO THE STATE REGISTER AND PUBLISHED RULES FOR
THOSE ADOPTED.

On June 28, 1984, the Minnesota Board of Pharmacy adopted the following changes in its rules:

Minn. Rules pt. 6800.090 UNPROFESSIONAL CONDUCT (formerly 7 MCAR 8.037)

Subpart 1. prohibited conduct. Unprofessional conduct shall include, but is not limited to, the following acts of a pharmacist or pharmacy:

A. the assertion or inference in a public manner of <u>material claims of</u> professional superiority in the practice of pharmacy <u>that cannot be</u> <u>substantiated</u>:

B to J [unchanged]

Subpart 2. [unchanged]

Subpart 3. Public promotion of drugs. The direct or indirect public promotion of drugs requiring a prescription, narcetics, depresents, or stimulants is hereby declared to be an act of unprofessional conduct. The reference in any advertisement in any media or other means of the term "out rate," "discount," "bargain," or terms of similar connection in connection with drugs requiring a prescriptoin or for pharmacoutical services related therete shall be included within the meaning of public premetion.

(Additions are indicated by underline, deletions by strikeout.)

Prior to its amendment, a literal reading of Subpart 1.A could have prohibited the dissemination of not only false or deceptive claims, but also truthful, verifiable information of possible value to consumers. Such a prohibition is now regarded as overly broad. As amended, Subpart A no longer prohibits claims of professional superiority, provided the claims can be shown to be true.

Similarly, although the prices of prescription drugs have been permitted to be advertised for a number of years, Subpart 3 prohibited the use of certain terms which connote lower prices. The deletion of the Subpart is specifically intended to now permit the use of terms such as "cut rate" and "discount" and thereby allow the dissemination of a greater range of price-related information to consumers. Once again, however, the deletion of the Subpart does not permit untrue, deceptive or misleading claims or alter the Board's authority to take remedial action should such claims be made.

Clause g: LIST THE NUMBER OF PERSONS HAVING EACH TYPE OF LICENSE AND REGISTRATION ISSUED BY THE BOARD AS OF JUNE 30, 1984 (IN THE YEAR OF THE REPORT)

TPE OF LICENSE/REGISTRATION	TOTAL NUMBER IN EFFE
Pharmacist	4,263
Pharmacy	1,120
Drug Wholesaler	170
Drug Manufacturer	. 125
Drug Researcher	40
Pharmacist-Intern	285
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Clause h ADMINISTRATION OF EXAMINATIONS BY BOARD

EXAMINATION:

Op.	LOCATION	TYPES OF LICENSE/REGISTRATION	DATES
1.0%	MN Department of Health	Pharmacist/Reciprocity	9/29/82
	University of Minnesota	Pharmacist	9/28 & 29/82
	MN Department of Health	Pharmacist/Reciprocity	1/26/83
	University of Minnesota	Pharmacist	1/25 & 26/83
	MN Department of Health	Pharmacist/Reciprocity	3/2/83
	MN Department of Health	Pharmacist/Reciprocity	6/29/83
	University of Minnesota	Pharmacist	6/28 & 29/83
0	MN Department of Health	Pharmacist/Reciprocity	10/11/83
	MN Department of Health	Pharmacist/Reciprocity	1/25/84
	University of Minnesota	Pharmacist	1/24 & 25/84
	MN Department of Health	Pharmacist/Reciprocity	3/27/84
	MN Department of Health	Pharmacist/Reciprocity	6/27/84
	University of Minnesota	Pharmacist	6/26 & 27/84
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Page 1 of 1 pages for Clause h

List the number of Minnesota Residents only who were (1) examined and either (2) Licensed/Registered or (3) Not licensed/registered after being examined for the type of license/registration noted. Use a separate page for each type of license or registration

TYPE OF LICENSE/REGISTRATION Pharmacist

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Under 18																											-										
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% of Total 45.3 54.7 100 49.450.6 10036.8 63.2 100 54.3 45.7 100 54.4 45.6 100 55.2 45.8 100 49 51 100 51.5 48.5 100 43.556.5 100

List the number of Non-Minnesota Residents only who were (1) examined and either (2) Licensed/Registered or (3) Not licensed/registered after being examined for the type of license/registration noted. Use a separate page for each type of license or registration.

TYPE OF LICENSE/REGISTRATION

Pharmacists

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Under 18																											
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35- <u>5</u> 9	10	3	13	8	2	10	2	1	3	8	3	11	6	3	9	2		2	18		24	14	5	19	4	1	5
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Page 2	_ of	10	_ pa	ages	ı fe	or (Clau	ses	.i,	j,	k (!	Non-	Res	ide	nts))									Pag	e 1	5

DOING

Clauses i, j, k: NON-MINNESOTA RESIDENTS BY TYPE OF LICENSE/REGISTRATION

List the number of Non-Minnesota Residents only who were (1) examined and either (2) Licensed/Registered or (3) Not licensed/registered after being examined for the type of license/registration noted. Use a separate page for each type of license or registration.

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List the number of Non-Minnesota Residents only who were (1) examined and either (2) Licensed/Registered or (3) Not licensed/registered after being examined for the type of license/registration noted. Use a separate page for each type of license or registration.

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List the number of Non-Minnesota Residents only who were (1) examined and either (2) Licensed/Registered or (3) Not licensed/registered after being examined for the type of license/registration noted. Use a separate page for each type of license or registration.

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List the number of Non-Minnesota Residents only who were (1) examined and either (2) Licensed/Registered or (3) Not licensed/registered after being examined for the type of license/registration noted. Use a separate page for each type of license or registration.

TYPE OF LICENSE/REGISTRATION

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NM		1	1		1	1														1	1		. 1	1			
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Page 7 of 10 pages for Clauses i, j, k (Non-Residents)

Page 20

List the number of <u>Mon-Minnesota</u> Residents <u>only</u> who were (1) examined and either (2) Licensed/Registered or (3) <u>Not</u> licensed/registered after being examined for the type of license/registration noted. Use a separate page for each type of license or registration.

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List the number of Non-Minnesota Residents only who were (1) examined and either (2) Licensed/Registered or (3) Not licensed/registered after being examined for the type of license/registration noted. Use a separate page for each type of license or registration.

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Page 9	_ of	10	p	ages	f	or (Clau	ses	i,	j.	k (Non-	Res	ide	nts)			_		1	****			Pag	e 2	2

List the number of <u>Mon-Minnesota</u> Residents <u>only</u> who were (1) examined and either (2) <u>Licensed/Registered</u> or (3) <u>Not licensed/registered</u> after being examined for the type of license/registration noted. Use a separate page for each type of license or registration.

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WY											1	1					1	1		1	1					1	

	PHARMACY

Clause 1: The number of persons not taking examinations who were licensed or registered by the board or who were denied licensing or registration with the reasons for the licensing or registration or denial thereof.

TOTAL NUMBER OF PERSONS NOT TAKING EXAMS AND GRANTED LICENSES OR REGISTRATION

| NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE | NONE

FOR EACH PERSON GIVE:

Type of lic./Regis.;	State	į								# Method of			** Reasons for
	of Res.	0-18	A 18-25	GE GF 126-34	135-59	60-69	66-	SE:	X IF	Lic./Regis.	Grant	Deny	Granting or Denial
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^{*} IDENTIFY METHOD: e.g. Application, Reciprocity, Endorsements, Credential Evaluation, Comity, etc. ** REASONS FOR GRANTING OR DENIAL: Attach Additional Sheets if necessary.

Page 1 of 1 pages for Clause 1

Page 24

Clause m:

PERSONS PREVIOUSLY LICENSED OR REGISTERED BY THE BOARD WHOSE LICENSES OR REGISTRATIONS WERE REVOKED, SUSPENDED OR OTHERWISE ALTERED IN STATUS, WITH BRIEF STATEMENTS OF THE REASONS FOR THE REVOCATION, SUSPENSION OR ALTERATION.

TOTAL number of revocations

TOTAL number of suspensions

TOTAL number of other status changes

FY 83	FY 84	FY's 83&84
116	44	160
5	8	13
18	16	35

TYPE OF LICENSE OR REGISTRATION	TYPE OF STATUS CHANGE			REASONS FOR EACH CHANGE IN STATUS FOR EACH CASE
(By case)	Revoked	Suspended	Other (Specify)	
All cases involved Pharmacists			13 off probation	Probation Expired
	160			Non-payment of Fees
			4- three mont stayed suspen placed on pro	sion
			3 Letters of Reprimand	Welfare Billing Irregularities
		4		Welfare Fraud
		•	1 Nine Month stayed susper placed on pro	sion Welfare Fraud
			2 RPh's off Suspension	Welfare Fraud
		5		Chemical Dependency
·	,		2 stayed susp Placed on Probation	ension Chemical Dependency
			3 RPh's off Suspension	Chemical Dependency
		4		Unprofessional Conduct

Clause m:

PERSONS PREVIOUSLY LICENSED OR REGISTERED BY THE BOARD WHOSE LICENSES OR REGISTRATIONS WERE REVOKED, SUSPENDED OR OTHERWISE ALTERED IN STATUS, WITH BRIEF STATEMENTS OF THE REASONS FOR THE REVOCATION, SUSPENSION OR ALTERATION.

TOTAL number of revocations

TOTAL number of suspensions

TOTAL number of other status changes

FY 83	FY 84	FY's 83&84
L		
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TYPE OF LICENSE OR REGISTRATION	TYPE OF STATUS CHANGE		•	REASONS FOR EACH CHANGE IN STATUS FOR EACH CASE
(By case)	Revoked	Suspended	Other (Specify)	
			3 RPh's off Suspension	Unprofessional Conduct
			1 Stayed Susp Placed on Probation	ension Unprofessional Conduct
			1 Letter of Reprimand	Unprofessional Conduct
			1 Stayed Susp Placed on Probation	ension Operating a Pharmacy Without a Pharmacist
			1 Letter of Reprimand	Served Internship without Pharmacist Supervision
		•		
			•	
•				

Clause n: List the number of complaints and other communications received by the Executive Secretary, each Board member, employee or other person performing services for the Board

THAT ALLEGE OR IMPLY A VIOLATION OF A STATUTE OR RULE WHICH THE BOARD IS EMPOWERED TO ENFORCE.

WHICH ARE FORWARDED TO OTHER AGENCIES
AS REQUIRED BY M.S. 214.10.

Please indicate the number of complaints referred to <u>each</u> other governmental agencies in each fiscal year. (Federal, State, and Local).

FY 83 - 4 referred to the Federal Government

- 25 referred to the State Government

FY 84 - 2 referred to the Federal Government

- 29 referred to the State Government

Clause o:

SUMMARIZE BY CATEGORY THE SUBSTANCE OF THE COMPLAINTS AND COMMUNICATIONS REFERRED TO IN CLAUSE (n) OF M.S. 214.07 AND THE RESPONSES OR DISPOSITIONS THEREOF PURSUANT TO M.S. 214.10 and 214.11 (INDICATE AUTHORITY/CITATIONS FOR DISPOSITION).

(Dispositions occurring during this period of complaints and communications received prior to July 1,1982, and complaints and communications received but not disposed of as of June 30, 1984 should be included).

SUMMARY OF COMPLAINTS AND COMMUNICATIONS BY CATEGORY (Give number in each category)	SUMMARY OF RESPONSES AND DISPOSITIONS (Give number in each category)		
15 No Jurisdiction/No Violation			
11 Indiscriminate prescribing by physicians	Referred to Medical Board		
2 Podiatrist Prescribing	Referred to Podiatry Board		
1 Chiropractor Prescribing	Referred to Chiropractic Board		
1 Dentist Prescribing	Referred to Dental Board		
1 Nurse Prescribing	Referred to Nursing Board		
1 Veterinarian Drug Abuse	Referred to Veterinary Board		
48 Reports of pharmacist errors in prescription filling	All complaints investigated, no disciplinary action taken		
1 Pharmacist refilling prescriptions without authority from the prescriber	Pharmacist disciplined		
3 Pharmacists were rude	No action taken		
4 Complaints on overcharging	Not within our authority to set prices		
3 DMSO sales by non-pharmacist	Letters written		
16 Nursing Home practice deficiencies	Letters written		
2 Improper disposition of drugs by medical clinic	Letters written		
5 No pharmacist on duty	Letters written		
9 Miscellaneous 1 of pages 1 for Clause o	Letters written Page 28		

Clause p:

STATE ANY OTHER OBJECTIVE INFORMATION WHICH THE BOARD MEMBERS BELIEVE WILL BE USEFUL IN REVIEWING BOARD ACTIVITIES:

(For Example: In what other states do your licensees hold licenses? Number of Minnesota licenses verified/certified to other states? Number of inspections? Comparisons with past Biennial Reports?)

The vast majority of disciplinary actions arise as a result of the findings of our inspectors. In second place but quite far behind are complaints by one pharmacist about another. In spite of the fact that we receive quite a few calls and letters from the public most of these request information or are complaints about prices or prescription errors. It is rarely that the public provides information that, upon investigation, leads to a case that results in license suspensions or revocations.

Our three full time inspectors make approximately 1,500 inspection visits to pharmacies, drug wholesalers and drug manufacturers each year. In addition, they conduct investigations and drug audits on an "as-needed" basis.