

BIENNIAL REPORT OF EXAMINING AND LICENSING BOARDS

(MS 1980 SECTION 214.07)

BOARD: MINNESOTA BOARD OF PSYCHOLOGY

LOCATION: 717 Delaware Street S.E. Room 343

Minneapolis, Minnesota 55414

STATUTORY AUTHORITY: M.S. (1978) Sections 148.88 - 148.98

REPORT PERIOD: July 1, 1978 To: June 30, 1980

SUBMITTED BY: Harriette O. Hartung, Executive Secretary

Name	Title	Date
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Copies of this report shall be delivered to: (A) the Legislature in accordance with Section 3.195 (1 copy to the Secretary of the Senate, 1 copy to the Chief Clerk of the House of Representatives and 10 copies to the Legislative Reference Library); (B) the Governor; and (C) Commissioner of Administration. Each health-related board shall also deliver a copy of their report to the Board of Health.

Clause a: GENERAL STATEMENT OF BOARD ACTIVITIES

This description should cover both FY 79 and FY 80 and include any changes (additions/deletions) in activities between those years.

279 licenses were granted during this biennium; 139 were at the Consulting Psychologist level and 140 were at the Psychologist level. Four examinations were held at which 306 persons were examined. 28 Licensed Psychologists were licensed as Licensed Consulting Psychologists with waiver of examination based on prior examination for the lower level of licensure. These candidates had met upper level requirements on the prior examination. Biennial licenses were renewed for 620 Consulting Psychologists and 231 Psychologists.

Public hearing was held on an amendment to Board rules on examinations. This amendment was adopted by Board action on October 6, 1979. Further work was done on revision of rules covering waivers, employment, collaboration and ethics. These are being scheduled for public hearing in the fall of 1980. Proposed rules on continuing education requirements for relicensure have undergone five revisions during this period.

Disciplinary activity has required considerable time - Board, administrative and legal. Licenses of two individuals were suspended indefinitely. One contested case required many informal conferences in addition to the formal hearing. Only one hearing on suspension of licenses based on non-payment of renewal fee was held. This has resulted in over 50 non-renewed licensees remaining on the Board listing of licensees.

Clause b: TOTAL NUMBER MEETINGS HELD FY 79 17 FY 80 18 FY 79 AND 80 35

APPROXIMATE TOTAL NUMBER OF HOURS SPENT BY BOARD MEMBERS IN MEETINGS AND ON OTHER BOARD ACTIVITIES.

BOARD MEMBER'S NAME	MEETING	HOURS			OTHER ACTIVITIES	HOURS		
	TYPE	FY 79	FY 80	FY 79 & 80	TYPE	FY 79	FY 80	FY 79 & 80
Avina, Roberto	Regular Board	28.5		28.5				
	Task Force	8		8				
Chalmers, Robert J.	Regular Board		5	5				
Craik, Mary	Regular Board	38	52	90	Legislative Hearing		2	2
	Examination	27	11.5	38.5	Rules Hearing		1	1
	Task Force & Comm.	16	12	28	Rules Revision Work	8	3	11
	Prof. Assoc	48	32	80	Telephone Time	24	38	62
Dunham, M. Christine	Regular Board	4	55	59	Application Review		4	4
	Examination		22.5	22.5				
	Prof. Assoc.		8	8				

Clause b: TOTAL NUMBER MEETINGS HELD FY 79 17 FY 80 18 FY 79 AND 80 35

APPROXIMATE TOTAL NUMBER OF HOURS SPENT BY BOARD MEMBERS IN MEETINGS AND ON OTHER BOARD ACTIVITIES.

BOARD MEMBER'S NAME	MEETING	HOURS			OTHER ACTIVITIES	HOURS		
	TYPE	FY 79	FY 80	FY 79 & 80	TYPE	FY 79	FY 80	FY 79 & 80
Grais, Sam	Regular Board	41.5	51	92.5				
	Examination	27	18.5	45.5				
	Task Force	8		8				
Hartsman, Elaine E.	Regular Board	23.5	51	74.5	Application Review		4	
	Examination	12	22.5	34.5				
	Committee		2					
Hobert, Robert D.	Regular Board	33.5	16.5	50.0				
	Examination	23.5	18.5	42.0				
James, Norman L.	Regular Board	18	54	72	Rules Development		12	12
	Examination	15	22.5	37.5				
	Prof. Assoc.		8	8				

Clause b: TOTAL NUMBER MEETINGS HELD FY 79 17 FY 80 18 FY 79 AND 80 35

APPROXIMATE TOTAL NUMBER OF HOURS SPENT BY BOARD MEMBERS IN MEETINGS AND ON OTHER BOARD ACTIVITIES.

BOARD MEMBER'S NAME	MEETING	HOURS			OTHER ACTIVITIES	HOURS		
	TYPE	FY 79	FY 80	FY 79 & 80	TYPE	FY 79	FY 80	FY 79 & 80
Kiel, O. Frederick	Regular Board	27	35	62	Newsletter Editor	4	4	8
	Examination	23	16.5	39.5	Legislative Hearing	2		
	Prof. Assoc.	16	4	20	Board Rep. to HSOAC	Hours not available		
	Task Force & Comm.	12		12				
Lilligren, Patricia S.	Regular Board	36.5	54	90.5	Cont. Case Hearing		4	4
	Examination	27	22.5	49.5	Ethics Panel	4	8	12
	Prof. Assoc	14	8	22	Rules Hearing & Prep.	10	12	22
	Committee	4	6	10	Collection of Data		6	6
Madsen, William L.	Regular Board		5	5				
Martin, James F.	Regular Board		5	5				

Clause b: TOTAL NUMBER MEETINGS HELD FY 79 17 FY 80 18 FY 79 AND 80 35

APPROXIMATE TOTAL NUMBER OF HOURS SPENT BY BOARD MEMBERS IN MEETINGS AND ON OTHER BOARD ACTIVITIES.

BOARD MEMBER'S NAME	MEETING	HOURS			OTHER ACTIVITIES	HOURS		
	TYPE	FY 79	FY 80	FY 79 & 80	TYPE	FY 79	FY 80	FY 79 & 80
McAllister, Loring W.	Regular Board	24.5	42	66.5	Seminar	6		6
	Examination	15	22.5	37.5	Application Review		4	4
	Task Force	8		8	Rules Development	6	10	16
McInerney, Daniel	Regular Board	29	50	79	Rules Development		6	6
	Examination	7.5	22.5	30	Prep. of Documents		6	6
	Task Force	8						
Meier, Manfred J.								
Sands, Mimi	Regular Board	38	28	66	Ethics Panel	4	3	7
	Examination	19.5	11	30.5	Contested Case Hearing		4	4
	Comm. & Task Force	10		10				
	Prof. Assoc.	4	4	8				

Clause c: THE RECEIPTS AND DISBURSEMENTS OF BOARD FUNDS

	FY 79	FY 80	FY's 79 - 80
Total State Appropriations	44,600	75,100	119,700
Total Non-Dedicated Fee Receipts	51,600	55,500	103,100
Total Disbursements	44,600	70,200	114,800

COMMENTS (Optional)

Additional funding was granted by LAC in both FY 79 and 80 to cover legal and hearing costs, and in FY 80 to cover costs for additional clerical personnel.

CLAUSe d: LIST OF BOARD MEMBERS WHO SERVED DURING FY 79 AND FY 80

FOR EASY REFERENCE PLEASE GIVE:

- (A) Number of Board members required by statute: 11.
- (B) The statutory length of term: 4 years.

NAME & ADDRESS	OCCUPATION	GIVE BEGIN AND END DATE OF APPOINTMENT AND EACH RE-APPOINTMENT
Avino, Roberto	Migrants in Action - Adm.	11/10/77-1/1/79
Chalmers, Robert J.	St. Paul Mayor's Office	5/22/80-1/84
Craik, Mary	Professor St. Cloud S.U.	11/9/73-6/30/75, 1/5/76-1/7/80
Dunham, M. Christine	Ed. Adm.	6/1/79-1/83
Grais, Sam	Retired	8/2/76-1/78, 11/10/77-1/81
Hartsman, Elaine E.	Couns. Psych for St.P. Schools	11/8/77-1/82
Hobert, Robert D.	Industrial Psych.	11/9/73-6/30/75, 1/5/76-1/7/80
James, Norman L.	Professor St. John's U.	11/29/78-1/80, 5/22/80-1/83
Kiel, O. Frederick	Counseling Psych.	11/9/73-6/30/76, 5/4/77-1/80
Lilligren, Patricia	Counseling Psych.	5/4/77-1/80, 5/22/80-1/84
Madsen, William L.	Professor St. Thomas Coll.	5/22/80-1/81
Martin, James F.	Industrial Psych.	5/22/80-1/84
McAllister, Loring W.	Clinical Psych -	11/9/73-6/30/77, 11/8/77-1/82
McInerney, Daniel	Employee - MDH	7/7/78-1/80, 5/22/80-1/82
Meier, Manfred J.	Professor U. MN, Cl. Psych	5/22/80-1/83
Sand, Mimi	St.Paul City Council Empl	11/9/73-6/30/75, 1/5/76-1/7/80

Clause e: LIST BOARD EMPLOYEES WHO WERE EMPLOYED
DURING FY 79 AND/OR FY 80

NAME	JOB CLASSIFICATION/TITLE & CLASS	CLASS CODE	STATUS		
			FT	PT	Dates of Service
Hartung, Harriette O.	Executive Secretary - Unclassified	OUNC		X	12/21/76 to present
Moritko, Marguerite	Clerk Typist	0180		X	3/1/78 to 11/30/78
Werneke, Sandra	Clerk Typist	0180	X		6/21/79 to 7/31/79
				X	8/1/79 to 11/9/79
Drake, Helen C.	Clerk Typist	0180	X		11/14/79 to 3/19/80
Gerhardson, Gail	Examination Proctor	0177		X	4/20 & 4/21/79, 10/19/79, 4/11/80

Clause f: BRIEF SUMMARY OF BOARD RULES PROPOSED OR ADOPTED DURING THIS REPORTING PERIOD, FY 79 AND FY 80. GIVE APPROPRIATE CITATIONS TO THE STATE REGISTER AND PUBLISHED RULES FOR THOSE ADOPTED.

An amendment to Psych 6 EXAMINATIONS which deleted the requirement for completion of the essay examination as a requirement for licensure was adopted by the Board on 10/6/79.

The notice of adoption of the rule was published in the State Register, Volume 4, Number 35, on March 3, 1980.

Clause h ADMINISTRATION OF EXAMINATIONS BY BOARD

EXAMINATION:

LOCATION	TYPES OF LICENSE/REGISTRATION	DATES	ESSAY	** NATIONAL OBJECTIVE	* WRITTEN	PRACTICAL	ORAL
Minneapolis	Consulting Psychologist	10/20/78	31	26	35		29
"	Psychologist	"	39	40	42		36
"	Consulting Psychologist	4/20/79	25	24	27		25
"	Psychologist	"	41	40	44		38
"	Consulting Psychologist	10/19/79	32	26	33		33
"	Psychologist	"	52	49	55		49
"	Consulting Psychologist	4/11/80			21		25
	Psychologist	"			36		32
* Two written examinations were required - essay and national objective - until the April 1980 exam. Candidates who successfully passed one of the written exams was not required to repeat that examination.							
** Essay and national objective numbers are included in totals for "written".							

Clauses i, j, k: MINNESOTA RESIDENTS BY TYPE OF LICENSE/REGISTRATION

List the number of Minnesota Residents only who were (1) examined and either (2) Licensed/Registered or (3) Not licensed/registered after being examined for the type of license/registration noted. Use a separate page for each type of license or registration

TYPE OF LICENSE/REGISTRATION Licensed Consulting Psychologist

AGE GROUP	FY 79									FY 80									FY 79 AND FY 80											
	EXAMINED			LIC/REGIS			NOT LIC/REGIS			EXAMINED			LIC/REGIS			NOT LIC/REGIS			EXAMINED			LIC/REGIS			NOT LIC/REGIS					
	M	F	T	M	F	T	M	F	T	M	F	T	M	F	T	M	F	T	M	F	T	M	F	T	M	F	T			
Under 18																														
18-25																														
26-34	20	9	29	19	8	27	1	1	2	19	12	31	16	10	26	3	2	5	39	21	60	35	18	53	4	3	7			
35-50	19	9	28	17	7	24	2	2	4	19	5	24	16	3	19	3	2	5	38	14	52	33	10	43	5	4	9			
60-65	1	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	1	0	1	0	0	0	1	0	1			
66 & Over																														
Total	40	18	58	36	15	51	4	3	7	38	17	55	32	13	45	6	4	10	78	35	113	68	28	96	10	7	17			

Calculate % of Male and % of Female to the Total of Each Category

% of Total	69	31	100	71	29	100	56	44	100	69	31	100	71	29	100	60	40	100	70	30	100	79	21	100	59	41	100
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Clauses i, j, k: MINNESOTA RESIDENTS BY TYPE OF LICENSE/REGISTRATION

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TYPE OF LICENSE/REGISTRATION Licensed Psychologist

AGE GROUP	FY 79									FY 80									FY 79 AND FY 80											
	EXAMINED			LIC/REGIS			NOT LIC/REGIS			EXAMINED			LIC/REGIS			NOT LIC/REGIS			EXAMINED			LIC/REGIS			NOT LIC/REGIS					
	M	F	T	M	F	T	M	F	T	M	F	T	M	F	T	M	F	T	M	F	T	M	F	T	M	F	T			
Under 18																														
18-25																														
26-34	28	25	53	20	21	41	8	4	12	34	30	63	24	24	47	10	6	16	62	55	116	44	45	88	18	10	28			
35-59	15	16	31	9	12	21	6	4	10	16	13	29	12	10	22	5	2	7	31	29	60	21	22	43	11	6	17			
60-65																														
66 & Over																														
Total	43	41	84	29	33	62	14	8	22	50	43	93	36	34	70	15	8	23	93	84	177	65	67	132	29	16	45			
Calculate % of Male and % of Female to the Total of Each Category																														
% of Total	51	49	100	47	53	100	64	36	100	54	46	100	51	49	100	65	35	100	53	47	100	49	51	100	67	33	100			

Clauses i, j, k: NON-MINNESOTA RESIDENTS BY TYPE OF LICENSE/REGISTRATION

List the number of Non-Minnesota Residents only who were (1) examined and either (2) Licensed/Registered or (3) Not licensed/registered after being examined for the type of license/registration noted. Use a separate page for each type of license or registration.

TYPE OF LICENSE/REGISTRATION Licensed Consulting Psychologist

AGE GROUP	FY 79									FY 80									FY 79 AND FY 80											
	EXAMINED			LIC/REGIS			NOT LIC/REGIS			EXAMINED			LIC/REGIS			NOT LIC/REGIS			EXAMINED			LIC/REGIS			NOT LIC/REGIS					
	M	F	T	M	F	T	M	F	T	M	F	T	M	F	T	M	F	T	M	F	T	M	F	T	M	F	T			
Under 18																														
18-25																														
26-34	3	0	3	2	0	2	1	0	1	0	1	1	0	0	0	0	1	1	3	1	4	2	0	2	1	1	2			
35-50	4	0	4	4	0	4	0	0	0	4	0	4	4	0	4	0	0	0	8	0	8	8	0	8	0	0	0			
60-65																														
66 & Over																														
Total	7	0	7	6	0	6	1	0	1	4	1	5	4	0	4	0	1	1	11	1	12	10	0	10	1	1	2			

Calculate % of Male and % of Female to the Total of Each Category

% of Total	100	0	100	100	0	100	100	0	100	80	20	100	100	0	100	0	100	100	92	8	100	100	0	100	50	50	100
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State PLEASE LIST THE TOTAL NUMBER OF NON-RESIDENTS BY STATE

Delaware										1	0	1	1	0	1	0	0	0	1	0	1	1	0	1	0	0	0
Florida	1	0	1	1	0	1	0	0	0										1	0	1	1	0	1	0	0	0
ND	2	0	2	1	0	1	1	0	1	2	0	2	2	0	2	0	0	0	4	0	4	3	0	3	1	0	1
Texas	1	0	1	1	0	1	0	0	0										1	0	1	1	0	1	0	0	0
Ontario										1	0	1	1	0	1	0	0	0	1	0	1	1	0	1	0	0	0
SD	1	0	1	1	0	1	0	0	0										1	0	1	1	0	1	0	0	0
Washington										0	1	1	0	0	0	0	1	1	0	1	1	0	0	0	0	1	1
Wisconsin	2	0	2	2	0	2	0	0	0										2	0	2	2	0	2	0	0	0

Clauses i, j, k: NON-MINNESOTA RESIDENTS BY TYPE OF LICENSE/REGISTRATION

List the number of Non-Minnesota Residents only who were (1) examined and either (2) Licensed/Registered or (3) Not licensed/registered after being examined for the type of license/registration noted. Use a separate page for each type of license or registration.

TYPE OF LICENSE/REGISTRATION Licensed Psychologist

AGE GROUP	FY 79									FY 80									FY 79 AND FY 80														
	EXAMINED			LIC/REGIS			NOT LIC/REGIS			EXAMINED			LIC/REGIS			NOT LIC/REGIS			EXAMINED			LIC/REGIS			NOT LIC/REGIS								
	M	F	T	M	F	T	M	F	T	M	F	T	M	F	T	M	F	T	M	F	T	M	F	T	M	F	T	M	F	T			
Under 18																																	
18-25																																	
26-34	2	0	2	1	0	1	1	0	1	0	1	1	0	1	1	0	0	0	2	1	3	1	1	2	1	0	1						
35-59	1	0	1	0	0	0	1	0	1										1	0	1	0	0	0	1	0	1						
60-65																																	
66 & Over																																	
Total	3	0	3	1	0	1	2	0	2	0	1	1	0	1	1	0	0	0	3	1	4	1	1	2	2	0	2						

Calculate % of Male and % of Female to the Total of Each Category

% of Total	100	0	100	100	0	100	100	0	100	0	100	100	0	100	100	0	0	100	75	25	100	50	50	100	100	0	100
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State

PLEASE LIST THE TOTAL NUMBER OF NON-RESIDENTS BY STATE

Wisc.	1	0	1	0	0	0	1	0	1										1	0	1	0	0	0	1	0	1
Calif.	1	0	1	0	0	0	1	0	1										1	0	1	0	0	0	1	0	1
N.D.	1	0	1	1	0	1	0	0	0										1	0	1	1	0	1	0	0	0
	3	0	3	1	0	1	2	0	2										3	0	3	1	0	1	2	0	2

Clause 1: THE NUMBER OF PERSONS NOT TAKING EXAMINATIONS WHO WERE LICENSED OR REGISTERED BY THE BOARD OR WHO WERE DENIED LICENSING OR REGISTRATION WITH THE REASONS FOR THE LICENSING OR REGISTRATION OR DENIAL THEREOF

	FY 79	FY 80	FY 79-80
TOTAL NUMBER OF PERSONS <u>NOT</u> TAKING EXAMS AND GRANTED LICENSES OR REGISTRATION	<u>9</u>	<u>31</u>	<u>40</u>
TOTAL NUMBER OF PERSONS <u>NOT</u> TAKING EXAMS AND DENIED LICENSES OR REGISTRATION	<u>4</u>	<u>2</u>	<u>6</u>

FOR EACH PERSON GIVE:

Type of Lic./Regis.	State of Res.	AGE GROUP						SEX		* Method of Lic./Regis.			** Reasons for Granting or Denial
		0-18	18-25	25-34	35-59	60-65	66-	M	F		Grant	Deny	
Consulting Psych.	MN			12	10			15	7	Endorsements & credential Eval.	X		Waiver of exam based on prior exam for Psychologist level of licensure.
" "	MN				1				1	Reciprocity	X		Met all requirements for Mn. licensure at time of receiving Wisc. license.
" "	MN			6	1			4	3	Endorsements & credential eval.	X		Previously passed oral & objective exams in MN. Granted licensure on those following deletion of subjective exam require.
Licensed Psych.	MN			7	2			5	4	Endorsements & credential eval.	X		Same as item above.

* IDENTIFY METHOD: e.g. Application, Reciprocity, Endorsements, Credential Evaluation, Comity, etc.
 ** REASONS FOR GRANTING OR DENIAL: Attach Additional Sheets if necessary.

Clause 1: THE NUMBER OF PERSONS NOT TAKING EXAMINATIONS WHO WERE LICENSED OR REGISTERED BY THE BOARD OR WHO WERE DENIED LICENSING OR REGISTRATION WITH THE REASONS FOR THE LICENSING OR REGISTRATION OR DENIAL THEREOF ,

	FY 79	FY 80	FY 79-80
TOTAL NUMBER OF PERSONS <u>NOT</u> TAKING EXAMS AND GRANTED LICENSES OR REGISTRATION	<u>9</u>	<u>31</u>	<u>40</u>
TOTAL NUMBER OF PERSONS <u>NOT</u> TAKING EXAMS AND DENIED LICENSES OR REGISTRATION	<u>4</u>	<u>2</u>	<u>6</u>

FOR EACH PERSON GIVE:

Type of Lic./Regis.	State of Res.	AGE GROUP						SEX		* Method of Lic./Regis.			** Reasons for Granting or Denial
		0-18	18-25	26-34	35-59	60-65	66-	M	F		Grant	Deny	
Consulting Psych	MN			1	1			2				X	Did not meet educational requirement for license.
Licensed Psych.	MN				1				1			X	Same as above
" "	MN			1				1				X	Did not meet experience requirement and was engaged in private practice
Consulting Psych	S.D.					1			1			X	Admitted to exam. Did not attend.
Consulting Psych	Wisc.			1				1				X	Same as above

* IDENTIFY METHOD: e.g. Application, Reciprocity, Endorsements, Credential Evaluation, Comity, etc.

** REASONS FOR GRANTING OR DENIAL: Attach Additional Sheets if necessary.

Clause m: PERSONS PREVIOUSLY LICENSED OR REGISTERED BY THE BOARD WHOSE LICENSES OR REGISTRATIONS WERE REVOKED, SUSPENDED OR OTHERWISE ALTERED IN STATUS WITH BRIEF STATEMENTS OF THE REASONS FOR THE REVOCATION, SUSPENSION OR ALTERATION.

TOTAL number of revocations
 TOTAL number of suspensions
 TOTAL number of other status changes

FY 79	Fy 80	FY's 79-80
0	0	0
11	3	14
10	2	12

TYPE OF LICENSE OR REGISTRATION (By case)	TYPE OF STATUS CHANGE			REASONS FOR EACH CHANGE IN STATUS FOR EACH CASE
	Revoked	Suspended	Other (Specify)	
Consulting Psychologist		5		Non-payment of renewal fee
Psychologist		7		Non-payment of renewal fee
Consulting Psychologist		1		Indefinite suspension based on unethical behavior.
Psychologist		1		Indefinite suspension based on unethical behavior.
Consulting Psychologist			Terminated 1	Deceased
Consulting Psychologist			Terminated 9	Licensee voluntarily terminated
Psychologist			Terminated 2	Licensee voluntarily terminated

Clause 0: SUMMARIZE BY CATEGORY THE SUBSTANCE OF THE COMPLAINTS AND COMMUNICATIONS REFERRED TO IN CLAUSE (7) OF N.S. 211.07 AND THE RESPONSES OR DISPOSITIONS THEREOF PURSUANT TO N.S. 211.10 and 211.11 (INDICATE AUTHORITY/CITATIONS FOR DISPOSITION).

(Dispositions occurring during this period of complaints and communications received prior to July 1, 1978 and complaints and communications received but not disposed of as of June 30, 1980, should be included).

SUMMARY OF COMPLAINTS AND COMMUNICATIONS BY CATEGORY (Give number in each category)	SUMMARY OF RESPONSES AND DISPOSITIONS (Give number in each category)
Fee Disputes (7)	Non-jurisdictional - referred to association committee for resolution
Practice prior to licensure (8)	Referred to County Attorney (1) Informal conference (1) Pending (6)
Psychological services provided by non-licensed individuals (16)	Referred to County Attorney (2) Investigated (3) Dropped (3) Pending (10)
Announcement of Services (4)	Dropped by request of complainant (1) Under investigation (3)
Violation of confidentiality (2)	Pending
Failure to report child abuse (1)	Under investigation
Unethical or unprofessional conduct (24)	Investigation (14) Informal conference (4) Suspension of license (2) Letter of reprimand (2) Dropped (3) Pending (17)

CLause n. LIST THE NUMBER OF COMPLAINTS AND OTHER COMMUNICATIONS RECEIVED BY THE EXECUTIVE SECRETARY, EACH BOARD MEMBER, EMPLOYEE OR OTHER PERSON PERFORMING SERVICES FOR THE BOARD

In FY 79 11 Written
No.

7 Oral
No.

In FY 80 16 Written
No.

11 Oral
No.

THAT ALLEGE OR IMPLY A VIOLATION OF A STATUTE OR RULE WHICH THE BOARD IS EMPOWERED TO ENFORCE.

In FY 79 1 Written
No.

6 Oral
No.

In FY 80 2 Written
No.

9 Oral
No.

WHICH ARE FORWARDED TO OTHER AGENCIES AS REQUIRED BY M.S. 214.10.

Many phone complainants do not submit written complaint forms to the office. Those which are non-jurisdictional are encouraged to contact the proper agency. Names and phone number of the appropriate agency are provided on the telephone.

Please indicate the number of complaints referred to each other governmental agencies in each fiscal year. (Federal, State, and Local).

	FY 79	FY 80
County Attorney	1	2
Board of Med. Exam.	6	8
Consumer Services		1

Clause p: STATE ANY OTHER OBJECTIVE INFORMATION WHICH THE BOARD MEMBERS BELIEVE WILL BE USEFUL IN REVIEWING BOARD ACTIVITIES:

(For Example: In what other states do your licensees hold licenses? Number of Minnesota licenses verified/certified to other states? Number of inspections? Comparisons with past Biennial Reports?)

Activity has continued to increase during this biennium. Verification of licensure to insurance companies has tripled. We now average 30 such requests a week.

Verification of licensure to other states has increased slightly. During the past biennium 21 such requests have been handled.

Telephone requests from the public for information on the educational qualifications and competencies of licensees increased during this time. During early 1980 an average of 10 inquiries a week were received. Frequency had decreased to 2 or 3 a week by the end of the fiscal year.

The major increase in telephone inquiries has related to licensing requirements. Probably due to third party reimbursement for services, inquiries from degreed individuals in other human service occupations, i.e., social workers, psychiatric nurses, marriage & family counselors, has escalated to a current average of 15 such inquiries a week.