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STATE OF MINNESOTA



DEPARTMENT OF VETERANS AFFAIRS

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ANNUAL REPORT 1976 - 1978



STATE OF MINNESOTA
DEPARTMENT OF VETERANS AFFAIRS
VETERANS SERVICE BUILDING
SAINT PAUL, MINN. 55155

DONALD M. MILLER
COMMISSIONER

January 15, 1979

The Honorable Al Quie, Governor
State of Minnesota
130 State Capitol
St. Paul, Minnesota 55155

Dear Governor Quie:

In compliance with Minnesota Statutes we are submitting a biennial report of departmental activities for the fiscal years commencing July 1, 1976 through June 30, 1978. Although the report is a summary of departmental activities prior to my appointment, it provides a brief review of the statutory responsibilities of the Department of Veterans Affairs.

The overall goal of service to the veteran and their dependents is the singular objective of all the departmental programs. Steps have been taken to meet the needs of an aging veteran population through the expansion of the Veterans Home health care program.

The department shall continue to review the needs of all Minnesota veterans and I am sure, make the necessary adjustments to meet the needs of all veterans.

Sincerely,


Donald M. Miller
Commissioner

lm

1977-1978

BIENNIAL REPORT

DEPARTMENT OF VETERANS AFFAIRS

TO THE

HONORABLE ALBERT QUIE

GOVERNOR

OF THE

STATE OF MINNESOTA

FOR THE FISCAL YEARS 1977-1978

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ST. PAUL, MINNESOTA

MINNESOTA DEPARTMENT OF VETERANS AFFAIRS

GOVERNOR

HONORABLE ALBERT QUIE

COMMISSIONER

DONALD M. MILLER

DEPUTY COMMISSIONER AND
ADMINISTRATIVE SERVICES DIVISION

RONALD J. LAVELL

ADMINISTRATION

JOSEPH T. HARTEL	SUPERVISOR	VETERANS BENEFITS DIVISION
PHILLIP D. NYGREN	SUPERVISOR	VETERANS CLAIMS DIVISION
RAYMOND D. SCHULTZ	SUPERVISOR	FIELD SERVICE DIVISION
WILLIAM J. GREGG	ADMINISTRATOR	MINNESOTA VETERANS HOME
ROBERT J. STRUNK	ADM. ASSISTANT	MINNESOTA VETERANS HOME
MARIAN M. SCHNITKER	ADM. ASSISTANT	MINNESOTA VETERANS HOME
ROBERT MOONEY, M.D.	MEDICAL DIRECTOR	MINNESOTA VETERANS HOME
BARBARA JOHNSON, M.D.	DIRECTOR OF NURSES	MINNESOTA VETERANS HOME
MARGERY BORREL	DIRECTOR OF NURSES	MINNESOTA VETERANS HOME
THOMAS J. CROWE	DIRECTOR OF	
	PERSONNEL	MINNESOTA VETERANS HOME
DEL SILCHER	PHARMACIST	MINNESOTA VETERANS HOME
MURRAY LEDDY	PLANT MAINTENANCE	
	DIRECTOR	MINNESOTA VETERANS HOME

HISTORY

During World War II, the veterans' organizations in Minnesota could foresee the need for a single veterans' agency to assist the large number of Minnesota servicemen and women who would be discharged and returning to Minnesota after World War II. The proposed separate veterans' agency for returning veterans' legislation was introduced and passed by the 1943 Legislature. The Department of Veterans Affairs was created to provide services of many types and to administer certain prescribed State benefits for citizens of our State who had earned distinction by virtue of individual response to the call to serve our great nation in a time of war. This consolidated all separate agencies except the Minnesota Veterans Home, into one veterans' department.

The Department is financed entirely from State appropriations, and combines services and activities that were formerly carried on by separate divisions in other agencies. It has jurisdiction over every conceivable type of veterans' service and benefits, including the payment of bonuses for World War II, Korean Conflict and the Vietnam Era. The Department maintains permanent records of bonuses paid by Minnesota for all wars, going back to and including the Civil War.

The 1975 Legislature transferred the administration of the Minnesota Veterans Home to the Department of Veterans Affairs, and abolished the Veterans Home Board. This action resulted in the final consolidation of all veterans' agencies into one Department.

ADMINISTRATIVE SERVICES DIVISION

The Administrative Services Division is responsible for providing administrative support to the department head and departmental programs in four major areas as indicated below:

- 1) Fiscal Management - This responsibility includes the full range of fiscal services that are necessary for the operation of the departmental programs. The activities include preparation of the annual and biennial budgets, fiscal control of all expenditures, with periodic review of all appropriations, preparation of financial statistical reports, maintenance of the employee payroll activity, preparation of cost/revenue projections for new programs and the maintenance of all financial records.
- 2) Personnel Management - In recent years the responsibility for personnel management has been shifted to the individual departments which has required the division to expand the services necessary to meet the demands of personnel regulations and collective bargaining agreements. The activities include labor relations, hiring, operation and control of training programs, maintenance of performance appraisal systems, maintenance of personnel records and other related personnel functions.
- 3) Support Services - This activity includes maintenance

of a mail distribution system, forms preparation and related printing activities, purchases of office supplies/equipment and the maintenance of an inventory system for all materials and equipment.

- 4) Guardianship Services - The management of the estates of incompetent veterans and/or dependents is provided to a limited number of cases when appointed by the probate court as financial guardian. A full explanation of this service is provided under the title of Guardianship Services in this report.

FISCAL REPORT (1976-77)

Salaries - 54000:01-10

Veterans Benefits Administration	\$159,106
Fiscal Guardianship	37,187
Information & Referral - Bonus Records	35,603
Field Services)Includes Veterans Preference)	77,926
Claims Services	145,965
General Support	74,297

Expenditure Total \$530,084

Supplies & Expenses - 54000:02-10

Veterans Benefits Administration	\$ 9,439
Fiscal Guardianship	79
Information & Referral - Bonus Records	1,461
Field Services (Includes Veterans Preference)	9,416
Claims Services	2,325
General Support	65,211

Expenditure Total \$ 87,931

Bronze Flag Holders - 54031:00-10

Expenditure Total \$ 5,995

War Orphan-Veteran Education - 54033:00-10

Expenditure Total \$ 32,511

Late Bonus Claims - 54050:06-10, 54050:07-10

Expenditure Total \$ 3,085

War Veterans Financial Assistance - 54092:00-10

Expenditure Total \$874,614

FISCAL REPORT (1977-78)

Salaries - 54000:06-10

Veterans Benefits Administration	\$192,275
Fiscal Guardianship	44,807
Information & Referral - Bonus Records	39,575
Field Services (Includes Veterans Preference)	91,357
Claims Services	175,015
General Support	<u>101,537</u>

Expenditure Total	\$644,566
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Supplies & Expenses - 54000:06-10

Veterans Benefits Administration	\$ 9,559
Fiscal Guardianship	78
Information & Referral - Bonus Records	1,457
Field Services (Includes Veterans Preference)	10,536
Claims Services	2,465
General Support	<u>65,442</u>

Expenditure Total	\$ 89,537
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Veterans Benefits - 54000:05-10

Special Services - Markers	\$ 16,498
War Orphans & Veterans Education	34,235
Veterans Relief	<u>938,245</u>

Expenditure Total	\$988,978
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Late Bonus Claims - 54050:08-10

Expenditure Total	\$ 52,440
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GUARDIANSHIP

The Commissioner of Veterans Affairs (by law) will act as fiscal guardian for a minor or incompetent person receiving money from the Federal government, when no other suitable guardian is available. At the present time, there are approximately 160 guardianship cases involving incompetent veterans with limited income and with severe mental and physical problems. Included in this total are a limited number of minors for which we act as conservators of their funds.

As guardian, our prime objective is to provide the best possible management of funds to ensure that the basic necessities of life--food, shelter and medical treatment are provided, even though the individual's income is severely limited. We also apply for all benefits for which the individual is entitled; such as social security, Veterans Administration benefits, medical assistance, etc. In most cases, all funds received are used for the care and allowance of the individual. Where surplus funds are accumulated, they are invested to meet future contingencies or are made available to the individual when restored to capacity.

Staff members are occasionally involved in court activities, and personal visits are made periodically to wards living in the Twin Cities area. Our Field Services, along with the County Veterans Service Officers in each county, maintain contact with individuals located out-state. This entire activity is performed with a minimum of administrative cost and, we believe, very successfully.

FIELD SERVICE DIVISION

The Field Service Division is headquartered in the Veterans Service Building, St. Paul, and includes branch offices in Duluth and Moorhead. The Division has responsibility for the education, training and technical supervision of County Veterans Service Officers and their staffs; visitation at state mental and penal institutions; and veterans' preference enforcement.

During the years 1976-77 and 1977-78, more time and effort have been required in the selection and training of new County Veterans Service Officers. The number of times that the County Boards have requested our assistance has increased substantially. In 1976-77 we were involved in 11 changes, and 9 more in the years 1977-78.

We continue to serve the state hospitals, primarily by mail, due to demand in other areas. Under present conditions we feel that this is adequate. Penal institutions continue to be served on call.

The Moorhead Branch Office serves veterans in northwestern Minnesota, assigned to the Veterans Administration facility in Fargo. The Duluth Branch Office serves veterans in northeastern Minnesota, primarily in Department programs.

The Division conducts Annual Area Conferences for County Veterans Service Officers; Annual Conferences for County Veterans Service Officers' Secretaries; assists in planning and coordinating the Annual County Veterans Service Officers' Conferences.

The Division is responsible for maintaining liaison with veterans' organizations, federal and state agencies, directly or indirectly involved in veterans' affairs, and other assignments referred by the Commissioner.

VETERANS PREFERENCE ENFORCEMENT

Legislative Action: The 1978 Legislature amended Minn. Stat. 1976, Section 197.481, subd. 6, whereas the Commissioner may appeal to the Supreme Court as provided by the rules of civil appellate procedures from an order of the District Court issued pursuant to subd. 6. The Legislature also added subd. 8, whereas when a party fails or refuses to comply with a final decision of the Commissioner, the Commissioner may commence an action in Ramsey County District Court requesting the Court to order the party to comply with the order of the Commissioner.

Veterans' preference petitions or correspondence processed during the period of July 1, 1976 to June 30, 1978 are as follows: There were 28 petitions received under Minn. Stat. 197.481 which resulted in an Order for a Hearing or settled between the veteran and employer as a result of communication between the Commissioner and the employer. Of these 28 petitions, 13 were dismissed or settled without a hearing; 11 were ruled in favor of the veteran; 2 were ruled against the veteran or denied; and 2 are pending decisions after the hearing. The 2 denials were appealed by the veterans to the District Court. Of the 11 ruled in favor of the veteran, 6 were appealed by the employers to District Court.

In addition to the petitions, there were 29 inquiries received from veterans or employers that were handled to the satisfaction of both parties without the filing of a petition by the veteran.

The publicity given to certain cases involving veterans' preference has resulted in a significant increase in the volume of petitions and inquiries received.

VETERANS BENEFITS DIVISION

The Veterans Benefits Division is composed of four subdivisions: The War Veterans Relief Division, Information--Referrals--Bonus Records Division--War Orphans--Veterans Education Division and the Special Service Division.

WAR VETERANS RELIEF

Funds are appropriated by the Minnesota Legislature for each year of the biennium to the Department of Veterans Affairs. This provides specialized financial assistance to needy disabled veterans and their families. This assistance is distributed state-wide, using the same budgetary allowances for every county in the State. We closely observe the State welfare standard allowance so as to provide an adequate budget for all persons who qualify for our assistance. In all cases our clients receive financial assistance tailored to their individual needs and in turn results in a higher budget than the regular welfare budget. Our assistance program has no restrictions as to the equity in his home, car, insurance policies or recreational items, such as a boat, motor, trailer, snowmobile, etc.

Financial assistance is provided for shelter, utilities, food, clothing, transportation, and limited assistance for payment of medical, dental and optical bills. Most of our clients receive aid for 30, 60 or 90 days. We do carry a few cases for a longer period until claims for V.A. compensation, pension, disability social security, workmen's compensation or other forms of income are resolved.

WAR VETERANS RELIEF EXPENDITURES

Fiscal Years 1976 to 1977 - 1977-1978

Month	Total Cases		Total Persons		Total Expenditures	
	FY 76-77	FY 77-78	FY 76-77	FY 77-78	Fy 76-77	Fy 77-78
July	310	272	792	625	\$ 62,607	\$ 57,955
August	218	284	562	405	57,459	56,989
September	283	272	765	667	55,754	46,321
October	284	255	818	598	57,279	68,098
November	262	284	761	671	63,243	61,223
December	293	302	811	688	71,419	76,527
January	283	280	838	666	73,541	79,103
February	305	297	860	705	85,411	76,756
March	313	260	845	648	91,041	85,183
April	301	284	861	661	75,496	95,642
May	277	264	744	552	69,601	89,801
June	293	238	801	553	59,997	82,094
TOTALS	3422	3292	9458	7439	822,855	875,696
Monthly Av.	285	274	788	620	68,571	72,975

Average Monthly cost per case	\$240.60	\$266.35
Average Monthly cost per person	\$ 87.03	

VETERANS BENEFITS DIVISION ACTIVITIES AND PROCEDURES

Activities & Procedures	FY 76-77		FY 77-78	
	Yearly	Monthly	Yearly	Monthly
Interviews and consultations	7,164	597	8,532	711
Telephone calls, Incoming & Outgoing	54,660	4,555	53,328	4,444
Cases reviewed and processed	65,976	5,478	74,936	6,244
Medical procedures & determinations	3,720	310	5,942	496
Case folders pulled & filed	36,300	3,025	44,757	3,731
Meeting hours	594	49½	852	71
Training hours	828	69	1,056	88
Special assignments	8,292	691	8,724	727
Correspondence & forms, Outgoing	29,124	2,427	30,636	2,533

STATE OF MINNESOTA

WAR VETERANS RELIEF EXPENDITURES
For Year Ending June 30, 1977

<u>COUNTY</u>	<u>AMOUNT</u>	<u>COUNTY</u>	<u>AMOUNT</u>
Aitkin	14,413.83	Meeker	24,105.15
Anoka	46,567.44	Mille Lacs	21,449.81
Becker	3,697.62	Morrison	7,072.33
Beltrami	16,273.49	Mower	24,691.91
Benton	9,016.34	Murray	870.96
Big Stone	455.14	Nicollet	7,617.00
Blue Earth	14,491.95	Nobles	3,625.90
Brown	2,179.00	Norman	1,867.75
Carlton	3,015.78	Olmsted	4,995.40
Carver	4,021.31	Ottertail	37,023.33
Cass	27,302.77	Pennington	1,683.79
Chippewa	3,739.51	Pine	5,731.38
Chisago	14,924.55	Pipestone	6,944.16
Clay	3,619.50	Polk	2,423.05
Clearwater	7,229.55	Pope	2,602.30
Cook	1,341.00	Red Lake	319.50
Cottonwood	227.65	Redwood	412.37
Crow Wing	21,932.51	Renville	8,591.35
Dakota	27,901.67	Rice	6,396.11
Dodge	7,285.04	Rock	980.42
Douglas	10,527.94	Roseau	199.75
Faribault	4,477.33	Scott	9,861.29
Fillmore	6,846.26	Sherburne	6,118.15
Freeborn	10,561.39	Sibley	1,845.75
Goodhue	2,554.91	Stearns	27,577.86
Grant	927.50	Steele	4,978.24
Houston	1,382.31	Stevens	1,426.64
Hubbard	3,278.45	Swift	11,892.42
Isanti	10,295.07	Todd	18,028.09
Itasca	9,468.75	Traverse	1,019.81
Jackson	1,127.09	Wabasha	3,050.09
Kanabec	6,453.15	Wadena	6,724.19
Kandiyohi	7,841.92	Waseca	4,274.86
Kittson	3,166.25	Washington	10,926.77
Koochiching	2,863.87	Watsonwan	1,074.33
Lac Qui Parle	3,788.89	Wilkin	4,353.62
Lake	932.17	Winona	5,191.13
Lake of the Woods	1,808.22	Wright	17,041.98
LeSueur	6,069.17	Yellow Medicine	4,326.45
Lincoln	1,061.72	St. Louis	16,493.21
Lyon	507.09	Ramsey	46,954.12
Mahnomen	2,534.80	Hennepin	108,153.36
Marshall	2,246.50		
Martin	9,804.05		
McLeod	1,778.75		
		TOTAL	\$822,855.29
		Expenditures	
		after June 30	\$ 51,758.39
		TOTAL	\$874,613.68

STATE OF MINNESOTA
WAR VETERANS RELIEF EXPENDITURES
For Year Ending June 30, 1978

<u>COUNTY</u>	<u>AMOUNT</u>	<u>COUNTY</u>	<u>AMOUNT</u>
Aitkin	14,734.93	Martin	2,275.63
Anoka	55,070.12	McLeod	844.98
Becker	15,456.78	Meeker	9,318.69
Beltrami	22,443.33	Mille Lacs	6,738.09
Benton	13,552.80	Morrison	12,265.42
Big Stone	140.50	Mower	18,138.03
Blue Earth	16,480.79	Murray	1,284.90
Brown	1,059.00	Nicollet	6,240.98
Carlton	7,987.91	Nobles	2,800.80
Carver	2,451.18	Norman	2,385.75
Cass	19,669.23	Olmsted	2,047.77
Chippewa	7,410.51	Pennington	1,367.64
Clay	6,562.23	Pine	4,685.77
Clearwater	4,255.58	Pipestone	1,742.95
Cook	----	Polk	520.41
Cottonwood	1,346.60	Pope	3,826.90
Crow Wing	15,922.13	Red Lake	419.75
Dakota	33,307.00	Redwood	3,770.62
Dodge	1,217.73	Renville	4,759.52
Douglas	9,985.59	Rice	2,699.60
Faribault	2,143.42	Rock	1,070.13
Fillmore	7,105.90	Roseau	----
Freeborn	13,815.64	Scott	10,572.58
Goodhue	9,227.89	Sherburne	4,140.12
Grant	1,109.64	Sibley	3,152.10
Houston	942.82	Stearns	46,332.20
Hubbard	6,653.41	Steele	5,513.78
Isanti	8,377.22	Stevens	1,708.23
Itasca	18,839.94	Swift	14,624.91
Jackson	1,602.30	Todd	24,104.73
Kanabec	7,483.69	Traverse	670.00
Kandiyohi	12,254.04	Wabasha	7,412.97
Kittson	594.70	Wadena	4,942.23
Koochiching	3,712.55	Waseca	3,634.33
Lac Qui Parle	4,407.74	Washington	10,335.39
Lake	1,786.60	Watsonwan	2,386.68
Lake of the Woods	145.44	Wilkin	3,454.33
LeSueur	8,402.79	Winona	4,878.97
Lincoln	533.58	Wright	8,493.18
Lyon	208.42	Yellow Medicine	3,323.13
Mahnomen	3,302.67	St. Louis	24,676.26
Marshall	742.30	Ramsey	64,970.54
		Hennepin	132,157.52
		TOTAL	\$875,696.87
		Expenditures after June 30	\$ 70,372.45
		TOTAL	<u>\$946,069.32</u>

VETERANS SERVICE: INFORMATION - REFERRALS - BONUS RECORDS

- 1) INFORMATION - The existing staff has acquired additional experience and are more proficient in carrying out their regular duties, plus many additional assignments. There was an overall increase in inquiries for veterans' benefits. The activities of the entire Veterans Benefits Division for FY 1976-1977 and FY 1977-1978 are shown on page
- 2) REFERRALS - Inquiries were made by letter, phone calls and walk-in clients. Many of these were related to other agencies dealing in veteran related programs. Our staff, with greater experience, expedited these requests by making referrals to the proper agency related to the client's problem.
- 3) BONUS RECORDS - Requests for copies of military records from individuals, Veterans Administration, funeral directors and relatives increased from 38 per week during FY 1975-1976, to approximately 50 per week the past two years. During FY 1976-1977, late bonus claims for World War I, World War II and the Korean Conflict numbering 15 were presented to the 1977 Legislative Claims Committee for passage and all 15 claims were paid. An additional 13 World War I, World War II and the Korean Conflict, along with 225 late Vietnam bonus claims were processed and presented to the 1978 Legislative Claims Committee. All except 50 Vietnam veterans' bonus claims were paid.

The reason for the denial of the 50 Vietnam bonus claims was their type of discharge which were upgraded by Presidential order and were not referred to the Veterans Administration for a determination of honorable and eligible for federal benefits. After proper determination by the Veterans Administration, those with honorable discharges, eligible for V.A. benefits will be submitted, along with additional bonus applications, to the 1979 Legislative Claims Committee.

Using temporary clerical help, 150,000 Vietnam bonus claims were readied for microfilming and complete microfilming of all Vietnam, Korean, World War II bonus index cards and records was carried out, along with the World War I bonus index. A continuous quality check of all material microfilmed was conducted.

One of the special assignments carried out by the Veterans Service Divisions was the Governor's Form Reduction Program Phase I. As a result, the following form reduction took place.

Active forms from which data input sheet was prepared:	131
Total forms found to be obsolete:	71
Total Forms not qualified as forms:	6
Other agency forms used by DVA not included in reduction:	<u>20</u>
TOTAL	228
Number of forms reduced as obsolete:	71
Percentage of reduction Phase I:	37%

SPECIAL SERVICE

The Department purchased 1495 bronze flag holders with the \$6,000 appropriated for the second year of the biennium. This compares to 1700 purchased the previous year with the same appropriation. The bronze star flag holder is used to mark the graves of the veterans who were buried in cemeteries in the state of Minnesota other than the National Cemetery at Fort Snelling. Requests exceeded supplies by 1693. One reason for the deficit was the increase in cost and the increase in veterans' deaths due to their advancing age. The average of the approximate 17,000 World War I veterans as of June 30, 1978 was 83.3 years and 217,000 World War II veterans 58.4 years.

Our appropriation by the 1977 Legislature was increased to \$10,000 for each year of the next biennium, along with an additional \$6,500 for the first year to assist with the backlog.

During FY 1977-1978 all requests for bronze flag holders were filled and 4,472 markers issued.

CLAIMS DIVISION

The Session Laws of 1943 created the Department of Veterans Affairs, and at that time, when the duties of the Commissioner were listed, they included acting as "Pension Agent" on behalf of veterans and their dependents. From this legislation evolved the Claims activity, which encompasses a variety of functions providing assistance and services in various forms to a very large segment of the population who are eligible as veterans and/or dependents.

The activities of the Claims Supervisor and the Claims Representatives, as taken from their job descriptions, will give the reader some insight into their functions, duties and responsibilities.

1. The Claims Division staff is required to receive claims and documents and make proper presentations to the Veterans Administration and other Federal agencies for Federal benefits as provided by law.
2. To act as advocates or attorneys-in-fact where the claimant has designated the Department of Veterans Affairs, The American Legion, the Jewish War Veterans, the Veterans of World War I, the Military Order of the Purple Heart and the AMVETS to provide representation.
 - a. In this connection, Rating Board decisions are studied, cleared and discussed with the Adjudication Division with respect to the decisions rendered.
 - b. Interviews are conducted with claimants, County Veterans Service Officers and others as to the correct preparation

of evidence with a view to achieving favorable results.

3. The staff makes arrangements for formal hearings and personal appearances before Rating Boards, prepares and presents appeals which are forwarded to the Board of Veterans Appeals in Washington, D.C. where it seems advisable.

Staff members become involved in reviews of discharge, where evidence is developed and efforts are made to obtain a discharge which will erase stigma and qualify them for Federal benefits. Successful prosecution of claims for benefits is the primary objective of the Division. The staff is involved in a number of problem-solving and trouble-shooting types of endeavors, which cover a broad spectrum of services and benefits, such as assistance in obtaining medical care, prosthetic appliances and a variety of other services.

Each person referred to the Division has a problem or problems of some sort, and the staff must use its judgment for each case to advise and prosecute the claim to the fullest extent in order to fulfill its mission properly.

When one considers the millions of dollars in V.A. benefits released to veterans and other recipients, in part by virtue of the efforts of Claims personnel, it should be of considerable dramatic impact. No Department of Veterans Affairs' function touches the lives of more persons than this Division. Each individual Representative enjoys great personal feelings of satisfaction when a claim, particularly the difficult claim, is finally resolved in favor of the claimant--sometimes following many

months of effort and study.

In the last two years it has been necessary to undertake the training of three new Claims Representatives.

Total Powers of Attorney - 148,871

Personnel and administrative budget - FY 1977, \$148,290
FY 1978, \$177,480

Regular correspondence, plus Veterans Administration award mail totals approximately 101,000 letters annually.

ANNUAL REPORT
STATE OF MINNESOTA
DEPARTMENT OF VETERANS AFFAIRS

ANNUAL REPORT

BY CLAIMS DIVISION

7-1-76 through 6-30-77

P-22's	C	XC	DEATHS	TRANSFERS IN AND OUT	REVOCA- TIONS	NET GAIN	TOTAL
AM.LEG.	2,046	1,112	635	+37	388	2,172	95,535
DVA	833	409	261	-34	212	735	50,623
WW I	8	10	8	0	2	8	313
JWV	2	0	0	0	0	2	76
AMVETS	7	1	0	+8	1	15	120
PURPLE HEART	5	0	0	+2	0	7	65
TOTAL	2,901	1,532	904	+13	603	2,939	146,732

LETTERS RECEIVED - - - - - 16,691

VA MAIL RECEIVED - - - - - 53,983

PERSONAL INTERVIEWS- - - - - 1,153

AWARD MAIL SENT TO CSO's - - - - - 46,390

NUMBER OF STAMPS USED FOR AMERICAN LEGION 1,153 Received from AL 1,219

NUMBER OF STAMPS USED FOR DVA 725

ANNUAL REPORT OF THE CLAIMS DIVISION - FORT SNELLING
JULY 1, 1976 through JUNE 30, 1977

Letters received - - - - -	<u>16,691</u>
V.A. award mail received - - - - -	<u>46,390</u>
Acknowledgments (P-22's, Notices of Transfer, Deaths, etc. -	<u>7,593</u>
TOTAL - - - - -	<u>70,674</u>
 Office Files Pulled- - - - -	 <u>25,350</u>
 Award letters sent to County Service Officers- - - - -	 <u>46,390</u>
 Files diaried- - - - -	 <u>15,488</u>
 V.A. files ordered - - - - -	 <u>8,264</u>
 Personnel interviews - - - - -	 <u>1,153</u>
 Letters- - - - -	 1,653
 Form Letters - - - - -	 <u>2,622</u>
 Service Officers mail- - - - -	 433
Submittal copies - - - - -	<u>12,898</u>
Outgoing V.A. mail - - - - -	<u>36,169</u>
TOTAL - - - - -	<u>49,500</u>

ANNUAL REPORT
STATE OF MINNESOTA
DEPARTMENT OF VETERANS AFFAIRS

ANNUAL REPORT 7-1-77 through 6-30-78 BY CLAIMS DIVISION

P-22's	C	XC	DEATHS	TRANSFERS IN AND OUT	REVOCA- TIONS	NET GAIN	TOTAL
AM.LEG	1,762	945	604	-22	364	1,717	97,252
DVA	571	331	255	-40	213	394	51,017
WWI	6	7	4	+1	-	10	323
JWV	-	-	-	-1	-	-1	75
AMVETS	5	6	-	+5	-	16	136
PURPLE HEART	4	-	-	+1	2	3	68
TOTAL	2,348	1,289	863	-56	579	2,139	148,871

LETTERS RECEIVED- - - - - 15,022

VA MAIL RECEIVED - - - - - 46,568

PERSONAL INTERVIEWS - - - - - 1,052

AWARD MAIL SENT TO CSO'S- - - - - 40,369

NUMBER OF STAMPS USED FOR AMERICAN LEGION 1,205 Received from AL 1,191

NUMBER OF STAMPS USED FOR DVA 589

ANNUAL REPORT OF THE CLAIMS DIVISION - FORT SNELLING
JULY 1, 1977 through JUNE 30, 1978

Letters received - - - - -	15,022
VA award mail received - - - - -	40,369
Acknowledgments (P-22's, Notices of Transfer, Deaths, etc.)	6,199
TOTAL - - - - -	61,590

Office Files Pulled - - - - -	17,915
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Award letters sent to County Service Officers - - - - -	40,369
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Files diaried - - - - -	15,855
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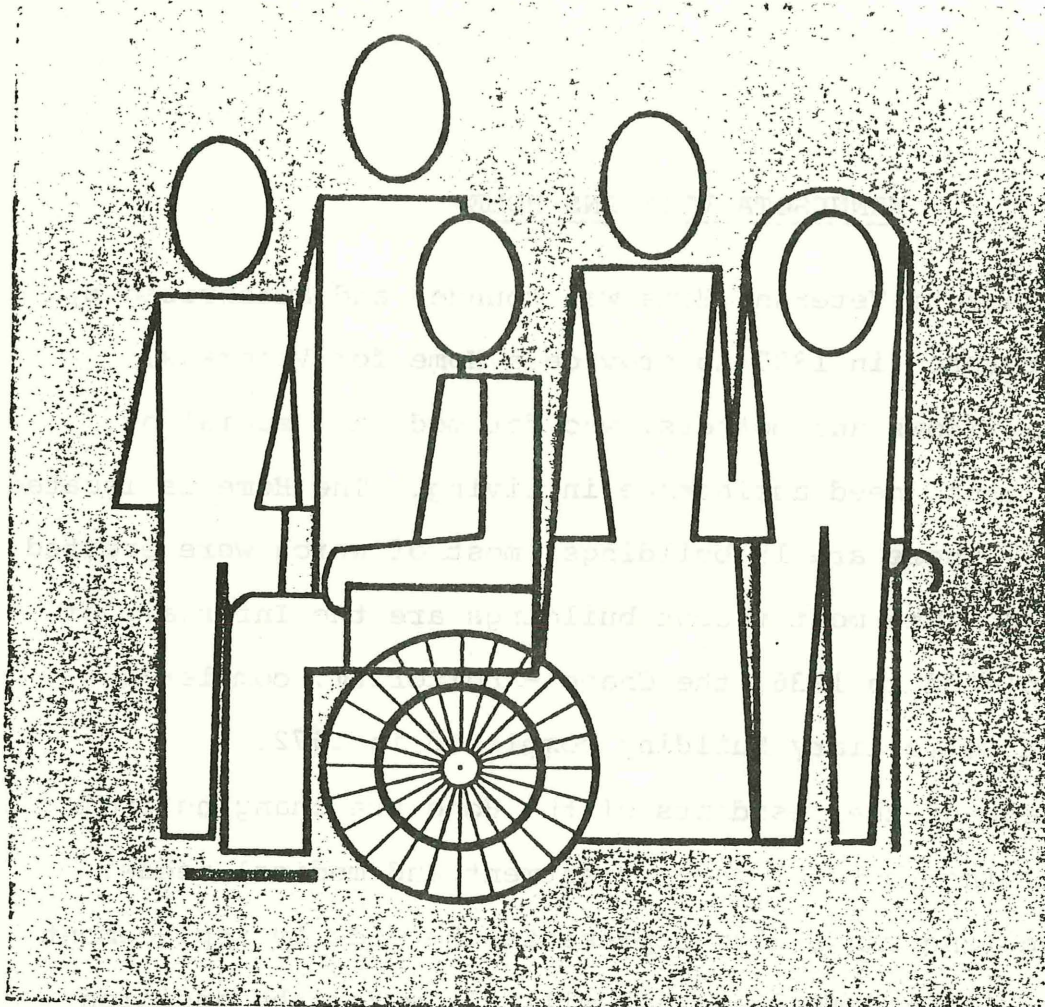
VA files ordered - - - - -	7,084
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Personal interviews - - - - -	1,052
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Letters - - - - -	1,487
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Form Letters - - - - -	4,054
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Service Officers mail - - - - -	77
Submittal copies - - - - -	12,704
Outgoing VA mail - - - - -	30,060
TOTAL- - - - -	42,841



MINNESOTA VETERANS HOME

The Minnesota Veterans Home was founded and authorized by Minnesota Statutes in 1887 to provide a home for veterans, their wives, widows and mothers who, for medical, social or economic reasons, need assistance in living.

William J. Gregg	Administrator
Marian M. Schnitker	Administrative Assistant
Robert J. Strunk	Administrative Assistant
Dr. Robert Mooney	Medical Director
Barbara A. Johnston, R.N.	Director of Nurses, Nursing Care Unit
Margery K. Borrell, R.N.	Director of Nurses, Residential Services
Thomas J. Crowe	Personnel Director
Del Silcher	Pharmacist
Carol A. Thera	Dietitian
Murray Leddy	Plant Maintenance Director

MINNESOTA VETERANS HOME

The Minnesota Veterans Home was founded and authorized by Minnesota Statutes in 1887 to provide a Home for Veterans, their wives, widows and mothers, who for medical, social or economic reasons, need assistance in living. The Home is located on 51 acres. There are 19 buildings, most of which were erected in the 1890's. The most recent buildings are the Infirmary of 85 beds completed in 1936, the Chapel-Auditorium, completed in 1958, and Domiciliary Building completed in 1972.

The needs of the residents of the Home are changing from custodial living to total care, treatment and medical needs. The proposed long range plan represents the orderly replacement of existing, aging domiciles, and will allow for the addition of nursing care units. The Minnesota Veterans Home is providing a structured living environment for residents that are too problemed to be cared for and accepted in any nursing home or other care facility other than commitment. The emphasis of the Home operation has been developed to a medically-oriented care atmosphere.

A strong working relationship with the Veterans Administration Hospital has been developed to utilize their current community interest and expertise in all areas of related medical services. This arrangement makes it possible to utilize the more costly services. For example, residents are sent on a daily out-patient basis for PT, OT, day-care treatments, spec-

ialty clinics, job-orientation as it relates to rehabilitation, alcohol treatment and drug dependency programs.

As the provider of total care, we are receiving the maximum reimbursement for services from the Veterans Administration by identifying the level of care given to each individual resident. At the present time, the State of Minnesota is receiving \$5.50 per diem for domiciliary care and \$10.50 for nursing care, as well as aid and attendance of \$165.00 plus available drugs and medical supplies.

The orderly replacement of 250 beds in the outmoded domiciliary buildings with 250 beds of nursing care would also include an updated food service department for the entire population, and would bring this facility into compliance with the present health-care regulations and needs expected of this Home. The completion of the new unit is anticipated for 1980.

HASTINGS SATELLITE TO THE MINNESOTA VETERANS HOME

On May 1, 1978 the Hastings State Hospital became the Minnesota Veterans Home - Hastings. Since that time, extensive renovation, remodeling and refurbishing have made it possible to extend the care to provide for 150 domiciliary residents at this site. As of December 1, 1978 the unit has a full census.

This facility is operated as an extension of the Minneapolis facility to avoid duplication of services and personnel to promote cost-effective operation.

Application has been made to the Veterans Administration to request funding participation in a remodeling program to bring the physical plant into compliance with the Life-Safety Code.

The Minnesota Veterans Home program has gradually expanded the level of health care provided the residents with the introduction of a health care oriented administration. The individual needs of the residents have and are being met at an improved level. A full-time physician is employed, with the responsibility consisting of physical examination of new members, the ongoing care at "sick call" and medical supervision of an eighty-five bed infirmary. Patients requiring care beyond infirmary level were transferred to the local VA hospital, or other facilities, as eligible. In 1971 the present administration began, with the employment of a hospital administrator, but, most important, an administrator with real concern for members as persons and the institutional environment as a "home". The benefits of this enlightened approach have progressively developed. Many physical improvements in the Home have been made. In August of 1975 patients requiring semi-skilled and skilled nursing care were transferred to Building #16 (a building built in 1972 and used initially for board and care. This move began out of necessity for extensive renovation of Building #9, known at that time as the Infirmary, a physician and nursing treatment facility). Building #9, as used prior to this move, contained a few patients requiring intermediate and skilled nursing care. The building in its structure had small sitting rooms on both ends of three floors, but accomodated few patients. Those patients who were able walked the corridor to a dining facility in Building #6. While this renovation was going on,

Building #16 required on-going modifications to accomodate delivery of nursing care and to up-grade the facility to meet public health and safety standards required of nursing homes. Building #16 as such has on each of two floors a large reception room, put into use as a dining facility, and large enough to accomodate all patients on each floor. This allows them to eat together, to enjoy the advantage of a beautiful view of the Mississippi River, and to watch color television. The adequate space seems to lend itself well to recreational and social activities sponsored by Service Organization Auxiliaries (the American Legion, the Veterans of Foreign Wars and others). The advantage of the opportunity to group people together was immediately apparent in the improvement of patients' attitudes and well being. Increasingly, the complexion of the Minnesota Veterans Home was that of taking on more nursing care type patients at all levels.

During the period of time that renovations were under way in Building #9, a certain number of board and care (domiciliary) members were housed in that building. Building #6 (a building of Civil War vintage) continued to house men and women and some couples. Generally speaking, they were aged and infirmed, identified by categories 3 and 4 and to some extent 5 and 6 (as shown on pages 1-2). The number of women has varied from sixty-five (65) to the present level of twenty-eight (28). Presently there are four (4) couples in Building #6, and one (1) couple in the Infirmary section (Building #16). The complexion of the members in Building #6 is increasingly headed in the direction

of more and more fragile but ambulatory patients who need ongoing observation with regard to their ability to cope physically, mentally, and emotionally. In this regard on a daily basis we are considering transfer of patients to Building #16.

In 1971 the original pharmacy housed in Building #9 was abolished in favor of trial of vendor pharmaceutical services of high quality, the institution of unit dose medication to the Home's infirmity members through the Drustar system. The system saved nursing time and reduced medication error. Patients in outlying building received drugs through the same vendor, but monitored through the clinic facility and recorded on individual records. For the period of time this was in operation, it was possible to put a dollar value on drug services provided members.

In January, 1976, a pharmacy facility within the Home was reinstituted, with a complete new facility built in the basement of Building #9. It was started from scratch with modern and up-to-date pharmaceutical cabinetry and methodology. Six months were required for its development, and it predicated unit does medication for all patients in Building #16, and the majority of patients in Building #6, who were not capable of handling their own medications. It also allowed better control of drugs given to Home members in outlying buildings. The new facility is under the direction of a registered pharmacist. Prior to the completion of the pharmacy facility, prescriptions were filled at the State Nursing Home in Glen Lake, Minnesota. Control by unit does medication began in October of 1976, and presently encompasses a total of one-hundred-thirty-two (132)

residents. Medications to patients discharged from the Veterans Hospital are processed through the Home's pharmacy and registered on individual records.

In October of 1977, supervision of nursing services was separated, with one registered nurse in charge of the Infirmary, and a second registered nurse in charge of the medical clinic in Building #9, and residential care (prevention and treatment) in Buildings #1, 2, 3, 4, 5, 6 and 9.

A corrective Therapy Department was started in the fall of 1976. Its mission was to be of assistance to disabled patients in terms of: 1) maintenance of body function and 2) support of self care of disabled patients. It operates two clinics; the major clinic is in Building #16, and the minor clinic is in Building #6. It employs four corrective therapists and conducts 2,000 visits a month. It is presently giving care to one-hundred-fifty (150) total residents. It includes a special program for cardiac patients and patients with lung disorders (obstructive lung disease), a chair exercise program for intermediate care patients in Building #6, and wheelchair games, predominately for infirmary patients. This department has been of great assistance in training nursing personnel, in transfer methods of wheelchair and bed patients, and has facilitated management of heavy care patients with paralysis from strokes. The department has assisted nursing care in recommendation of appropriate orthopedic apparatus.

The social services to the Home have been expanded, and it presently employs two social workers. These services cover a wide usage in relation to personal and social affairs of members, and are especially important in relation to numerous behavioral problems that arise in this population.

Special mention should be made of the improvement in dining facilities in Buildings #6 and #7, with updated equipment and food service dispensing methods and a pleasant atmosphere.

In August, 1975, when nursing care level patients were transferred to Building #16, "Alladin" food tray service was begun. This program allows the food to be kept at the proper temperature, and has seemingly worked well to date.

Expanded services are now offered in the recreational therapy offered on the grounds, in Building #6, and in the Infirmary.

There is one bracket of patients cared for at the Minnesota Veterans Home, referred to earlier and deserving of special mention because of the frequency and degree of attention that their problems required. These are the patients with chronic mental illness. Such patients are being discharged in increasing numbers from veterans' hospitals and closing state hospitals all over the nation. They are discharged to the community at large, to half-way houses, and to some nursing homes. Concerned community persons--social workers, psychiatrists, and ex-patients, are helping these persons organize for their civil rights. As a group they have been discriminated against--in

insurance medical care provision and coverage, and in acceptance in the community. Long term health administrators will willy nilly be involved with them. At the Minnesota Veterans Home we care for some sixty such patients, the majority of whom, in years gone by, would have spent the bulk of their lives in the state or federal mental hospital. In this group of persons, major mental illness has had a devastating and prolonged effect on their lives. Understanding the nature of these disorders can help in their care. The themes and expressions of mental illness in these persons have greatly interfered with their capacity for skillful and artful living as it relates to family, marriage, children, work and mostly with themselves in the failure to achieve what outwardly appears to be the effective utilization of their innate and educated potential. Some of these people, on a continuous basis, are actively delusional, unduly suspicious, unusually quarrelsome, and have tendencies to odd mannerisms, dress and get-up, and inadequate personal care as judged by common standards. Most of them are taking neurotropic drugs, used on a maintenance basis. These drugs haven't "cured", but have modified their behavior, and along with enlightened public attitudes, have made it possible for these people to live closer to society at large than was previously possible.

VETERANS HOME - MINNEAPOLIS
FISCAL REPORT - F.Y. 1977

I. EXPENDITURES BY ACTIVITY:

MEDICAL SERVICES	\$ 548,200
SOCIAL - RECREATIONAL - RELIGIOUS SVS.	70,400
FOOD SERVICES	650,800
HOUSEKEEPING SERVICES	187,800
ADMINISTRATIVE SERVICES	294,300
BUILDING AND GROUNDS	<u>632,000</u>
TOTAL	\$2,383,500

II DEDICATED RECEIPTS BY SOURCE:

GENERAL FUND APPROPRIATION	\$ 315,000
MAINTENANCE CHARGES - RESIDENTS	1,042,800
FEDERAL VETERANS ADMIN. REIMBURSEMENT	1,020,500
MISCELLANEOUS	<u>5,200</u>
TOTAL	\$2,383,500

III. ACTUAL GENERAL FUND COSTS: = \$315,000 or 13.2%

VETERANS HOME - MINNEAPOLIS
FISCAL REPORT - F.Y. 1978

I. EXPENDITURES BY ACTIVITY

MEDICAL SERVICES	\$ 655,100
SOCIAL-RECREATIONAL-RELIGIOUS SVS.	84,700
FOOD SERVICES	686,300
HOUSEKEEPING SERVICES	229,600
ADMINISTRATIVE SERVICES	340,400
BUILDING AND GROUNDS	<u>658,900</u>
TOTAL	\$2,655,000

II DEDICATED RECEIPTS BY SOURCE:

GENERAL FUND APPROPRIATION	\$ 400,300
MAINTENANCE CHARGES - RESIDENTS	1,234,800
FEDERAL VETERANS ADMIN. REIMBURSEMENT	1,002,000
MISCELLANEOUS	<u>17,900</u>
TOTAL	\$2,655,000

III ACTUAL GENERAL FUND COSTS = \$400,300 or 15.1%

THE DOLLAR VALUE OF OUTSIDE SERVICES PROVIDED TO

THE MINNESOTA VETERANS HOME

F.Y. 1978

Minnesota Veterans Home Utilizing Minneapolis Veterans Administration Hospital for Medical Support Services:	Annually	\$1,250,000
Veterans Administration Outpatient Support For Drugs and Appliances:		\$ 67,000
Veterans' Service Organizations Donations	Annually	\$ 31,000
Personal - Man Hours Support (15,400 Hours Annually)		\$ 28,000
Resident Therapy Work Program		<u>\$ 273,200</u>
Resident Therapy Work Program		\$1,649,200

A PHYSICIAN VIEWS THE MINNESOTA VETERANS HOME

A LONG TERM CARE FACILITY

My experience with community long-term care is related to the Minnesota Veterans Home, a five-hundred-eighty bed long-term facility, with an eighty-five bed infirmary. I have been the attending physician since fall of 1968. This is a population of American veterans (mostly men, with eleven (11) women), wives of veterans, and parents of veterans, now encompassing four levels of care:

1. Residential care - Board and care (domiciliary)
2. Restoration care - Domiciliary plus specialized programs
3. Intermediate nursing care - Moderate nursing care
4. Skilled nursing care - Considerable nursing care and maximum nursing care

The Home houses a wide range of ages, from Vietnam Era veterans in their twenties through World War I and World War II Era men and women spanning through the fifties, sixties, seventies, eighties, and nineties, with one Spanish-American War veteran, aged 104. A medical oriented survey of this population, made by myself in 1968 at the request of the Board of Trustees, abolished, to my satisfaction, the myth of the "little old veteran." Financial considerations aside, it appeared that persons were in the Veterans Home for important, definable reasons that kept them from gainful living in the community at large, with attending personal and family commitments. The following categories of human problems were identified:

1. Adults handicapped or incapacitated as the result of chronic body structural and organ disease, requiring continued care in a nursing care facility (bed confined or limited ambulation).
2. Adults handicapped by chronic brain syndrome, with impairment of orientation and memory and requiring varying levels of supervision. These were deteriorative and/or toxic in origin, and most frequently related to chronic alcoholism.
3. Adults with chronic illness who not infrequently have had poly surgery in private, public, or veterans' hospitals. They have, on occasion, been "sickly" all of their adult lives.
4. Older individuals, physically limited by decreased physical reserves incident to their type of aging, but still capable of varying levels of self-care in a protected setting. I call them the "walking eighties".
5. Adults disabled by chronic alcoholism, often with severe emotional dependency states.
6. Adults physically capable, but disabled by certain levels of mental deficiency and ineptitude.
7. Adults with characterological disorders.
8. Adults with the background problem of chronic major mental illness (schizophrenia, manic-depressive psychosis, and psychotic depression). These problems, sometimes called "true brain disease", are at some level of remission. Many of these patients are maintained on neurotropic drugs, and remain on them for indefinite, and sometimes lifelong periods. I wish to comment further on this group of patients later on in this paper, because of the frequency and degree of attention their problems generate.

I have reviewed the medical records of our overall population and what is evident to me in the Veterans Home facility--the amount of long-term care that concerns itself with "disabling" major mental illness (i.e., in the main, schizophrenia), along with characterological problems, severe neurotic emotional disablement, and ineptitude of multiple origins. I count

one-hundred-forty (140) members where the mental illness scars are such as to constitute lifetime disruptive themes; seventy-five (75) of these persons are on extended drug therapy with major neurotropic drugs. There is an inordinate amount of family, marital, and social problems that add to members' "reactive depressions".

Another large area of long-term disability relates to the "nervous system": Disruptions of the brain and spinal cord--strokes, brain trauma, brain tumors, multiple sclerosis, cerebellar damage (toxic), Huntington's chorea, toxic damage from infectious illness, alcohol, and age changes (not clearly understood), vascular changes, nutritional effects, and changes that complicate certain body-wide "other structural diseases". Persons with brain syndrome (impaired memory and orientation) are included with this group. In total, this accounts for fifty-two (52) persons. There are twenty-two (22) persons with seizure state problems (epilepsy), all on neuroleptic (anti-seizure) medication. Fourteen persons have Parkinson's disease (shaking palsy). This would also be included with general neurological disorders.

Smoking being a common, acceptable human practice, this population reflects society in general, but is on the heavy use end. The emotional disruptions in the experience of the members and their efforts to control alcohol have caused their use of tobacco to the extent that they are high-risk for chronic obstructive lung disease (emphysema), chronic bronchitis and asthma.

The count here is sixty-seven (67) persons, thirty-five of whom are on needed medication. In these patients with emphysema, frequent use is made of short term antibiotics. At any one time we usually have two to three persons with lung cancer, two to three persons with throat cancer, and three to four persons with laryngeal cancer, operated on, or in the process of care.

Eighty-nine (89) persons are identified in the population as suffering from heart disease, with fifty-four (54) persons on heart medications. One-hundred-two (102) persons in the population are under treatment for high blood pressure. The chronic lung disease and heart disease tends to be in the forty-year on age group. Twenty-six (26) patients have been identified as having past pulmonary tuberculosis--treated, and bacteriologically negative, and thus not a public health problem. Three (3) persons are on chemotherapy for bacteriologically negative, active tuberculosis for a pre-determined period of time.

In our older population, urinary tract infections are day-in and day-out common, as are problems with prostatism. Thus, many members have had or will require prostate surgery (TUR), and care for prostate cancer. In the Infirmary, we presently have fifteen (15), but have had as many as twenty-five, patients with in-dwelling catheters. Five (5) patients have supra-pubic catheters. Two patients have illiac diversions, one done because of bladder cancer, with removal of urinary bladder, and one related to impaired bladder function and multiple sclerosis. There are five (5) persons in the Home with colostomys (surgery done because of cancer). Three (3) of these persons are in the

Infirmary. Four (4) persons in the Home population have tracheostomys--surgery for cancer of the voice box. The Home has an average of three persons requiring tube feeding. This adds to heavy nursing care, as does stomal surgery for cancers of various types.

Thirty-one (31) persons are identified as having cancer of various types, with prior treatment, and in treatment. This does not include prostatic cancer, for which I do not have a count.

Thirty (30) patients are identified as having arthritis of various kinds and degrees of deformity and disability.

Nine (9) patients have had amputations of one extremity, mostly below-the-knee amputations and attributable to vascular disease--arteriosclerotic and/or diabetic related; one case is related to gout.

Thirty-nine (39) persons are identified as having cataracts, treated or untreated surgically. The accurate figure is probably higher. In screening examinations, a continuous effort is made to identify cataracts, and to get these persons into proper care situations. We are aware of the serious problem of glaucoma, and the total population was screened for glaucoma in the past year. Eye infections are another common problem in our elderly population.

Dermatological problems are common in our members, including skin cancers, pre-cancerous lesions, infected dermatitis, herpes (shingles), and seborrheic dermatitis.

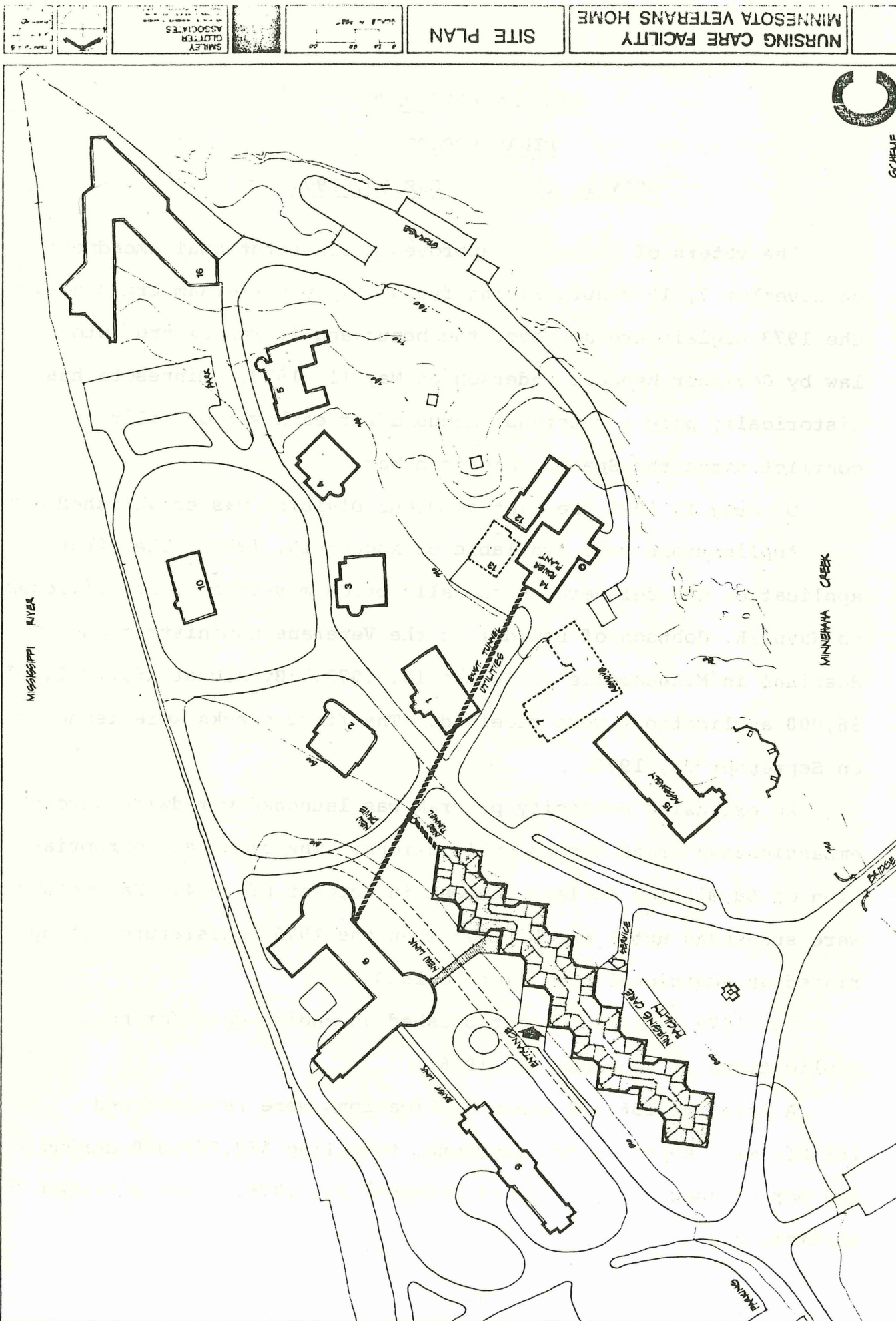
Thirty-two (32) persons are afflicted with severe hearing deficiency. Some make use of hearing aids.

Two-hundred-nineteen (219) persons spanning all age groups have had such acute and chronic problems with alcohol that it constitutes a disruptive theme in their life, affecting all aspects of their living, and increasing risks of liver disease and nervous system disorders. The Home employs an Alcohol Counselor, who works with the members in an active AA Chapter. There is close cooperation with detoxification centers, and transfers are made as necessary to alcohol treatment centers, always with a hopeful expectation of return to the Veterans Home. This program has reflected itself in a reduced rate of frequency of acute alcoholic bouts, and, in many members, a temperance never achieved before.

It must be understood that in this listing of disorders as noted above there are many cross-overs. For example, the person with diabetes mellitis has a higher incident rate of coronary heart disease and premature aging.

The health care facility is in the basement of Building #9. It houses a medical clinic, where physician and nursing service is available to ambulatory patients from Building #6 and the outlying buildings. Many improvements have been made in this facility to make it more attractive and pleasant for members needing medical services. The building also houses offices for the dietitian, social workers, the recreational worker, and the Chaplain.

MINNESOTA VETERANS HOME - MINNEAPOLIS



VIETNAM ERA BONUS

FINAL REPORT

JULY 1, 1973 to JUNE 30, 1977

The voters of Minnesota approved a constitutional amendment on November 7, 1972 authorizing funds to pay a Vietnam Era Bonus. The 1973 Legislature approved the bonus and it was signed into law by Governor Wendell Anderson on May 11, 1973. Minnesota has historically paid a veterans' bonus after each war or military conflict since the Spanish American War.

On July 1, 1973 the Vietnam Bonus Division was established.

Applications were available on August 15, 1973. The first application was delivered personally by Commissioner Elmer Childress to Wayne K. Johnson of Bemidji at the Veterans Administration Hospital in Minneapolis on August 15, 1973. By August 16, 1973, 86,000 applications were received. The first checks were issued on September 25, 1973.

An extensive publicity program was launched worldwide through embassies and armed forces publications. The original appropriation of 60 million dollars ran out in October of 1974. Payments were suspended until March, 1975 when the 1975 Legislature appropriated an additional 5 million dollars.

The 1976 Legislature established an ending date for bonus applications of December 31, 1976.

A total of 156,552 bonus applications were reviewed and 149,816 were approved for payments, totalling \$62,869,360 during the period August 15, 1973 and December 31, 1976. (See attached statistics.)

State law provides recourse for those veterans who miss the deadline for bonus applications. Through the joint Senate-House Claims Committee. Since December 31, 1976, 324 late claims totalling \$116,795 have been processed.

The Department of Veterans Affairs wishes to express sincere appreciation to the following for their participation as administrators of the Vietnam Bonus Division.

George W. Winter, Administrator	July, 1973 to June, 1974
Joseph T. Hartel, Administrator	July, 1974 to July, 1975
Paul M. Krenik, Administrator	July, 1975 to June, 1977

VIETNAM BONUS PAID TO MINNESOTANS BY COUNTY

<u>COUNTY</u>	<u>VETERANS</u>	<u>AMOUNT</u>	<u>COUNTY</u>	<u>VETERANS</u>	<u>AMOUNT</u>
AITKIN	349	144,115.00	MARSHAL	343	152,960.00
ANOKA	6,419	2,612,550.00	MARTIN	676	280,320.00
BECKER	807	331,200.00	MEEKER	578	251,410.00
BELTRAMI	927	390,570.00	MILLE LACS	504	215,790.00
BENTON	912	367,600.00	MORRISON	845	339,445.00
BIG STONE	172	68,015.00	MOWER	1,345	550,235.00
BLUE EARTH	1,853	755,485.00	MURRAY	322	130,960.00
BROWN	929	385,760.00	NICOLLET	750	322,930.00
CARLETON	864	357,350.00	NOBLES	609	250,740.00
CARVER	991	369,385.00	NORMAN	240	103,560.00
CASS	490	213,420.00	OLMSTED	2,471	1,016,070.00
CHIPPEWA	354	146,190.00	OTTERTAIL	1,252	518,810.00
CHISAGO	669	281,930.00	PENNINGTON	463	204,290.00
CLAY	1,223	513,120.00	PINE	537	236,465.00
CLEARWATER	305	132,645.00	PIPESTONE	257	102,795.00
COOK	97	39,810.00	POLK	917	393,630.00
COTTONWOOD	385	170,600.00	POPE	257	103,345.00
CROW WING	1,066	445,750.00	RAMSEY	13,855	5,758,380.00
DAKOTA	5,046	2,073,150.00	RED LAKE	190	78,140.00
DODGE	358	153,730.00	REDWOOD	494	199,105.00
DOUGLAS	736	308,210.00	RENVILLE	493	211,680.00
FARIBAULT	522	215,365.00	RICE	1,039	426,885.00
FILLMORE	524	215,850.00	ROCK	240	103,855.00
FREEBORN	1,043	437,310.00	ROSEAU	329	139,235.00
GOODHUE	906	376,855.00	ST. LOUIS	6,592	2,728,060.00
GRANT	177	75,515.00	SCOTT	1,191	513,515.00
HENNEPIN	28,445	11,817,355.00	SHERBURNE	731	304,925.00
HOUSTON	449	185,665.00	SIBLEY	407	172,480.00
HUBBARD	385	160,225.00	STEARNS	3,420	1,393,215.00
ISANTI	553	240,160.00	STEELE	756	313,785.00
ITASCA	1,205	486,890.00	STEVENS	226	94,750.00
JACKSON	300	123,630.00	SWIFT	332	140,500.00
KANABEC	336	144,220.00	TODD	612	267,705.00
KANDIYOHI	888	369,670.00	TRAVERSE	109	46,520.00
KITTSOON	187	81,455.00	WABASHA	595	245,160.00
KOOCHICHING	503	222,610.00	WADENA	389	159,045.00
LAC QUI PARLE	246	97,625.00	WASECA	529	219,125.00
LAKE	409	157,905.00	WASHINGTON	2,896	1,202,665.00
LAKE OF THE WOODS	137	54,915.00	WATONWAN	344	150,050.00
LE SUEUR	585	242,530.00	WILKIN	170	71,175.00
LINCOLN	178	76,585.00	WINONA	1,265	529,275.00
LYON	707	295,885.00	WRIGHT	1,682	689,185.00
MCLEOD	970	413,230.00	YELLOW MEDICINE	293	118,190.00
MAHNOMEN	146	65,000.00			
			TOTAL		\$48,294,395.00
			As of 11-20-78		

VIETNAM BONUS PAID TO
MINNESOTANS NOW LIVING IN OTHER COUNTRIES

<u>COUNTRY</u>	<u>VETERANS</u>	<u>AMOUNT</u>
AUSTRALIA	63	27,840.00
AUSTRIA	5	2,400.00
BELGIUM	1	600.00
CANADA	71	32,615.00
CHINA	1	600.00
DENMARK	3	1,800.00
EAST AFRICA	1	300.00
FRANCE	1	600.00
GERMANY	33	12,810.00
GHANA	1	600.00
ICELAND	1	495.00
IRELAND	1	285.00
INDONESIA	2	480.00
JAPAN	4	2,100.00
KOREA	1	1,000.00
NETHERLANDS	3	1,540.00
NEW ZEALAND	1	300.00
NORWAY	1	300.00
PANAMA	3	1,800.00
IRAN	6	3,700.00
SAMOA	1	600.00
SPAIN	1	1,000.00
SWEDEN	2	600.00
SWITZERLAND	1	300.00
TAIWAN	1	300.00
THAILAND	1	300.00
UNITED KINGDOM	13	5,670.00

Minnesota Counties	\$48,294,395.00
Other States	14,474,030.00
Other Countries	100,935.00

TOTAL	\$100,935.00
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Total Bonus Paid \$62,869,360.00
As of 11-20-78

116,298	- Veterans living in Minnesota
33,295	- Veterans living in Other States
<u>223</u>	- Veterans living in Other Countries
149,816	- Total Veterans or Beneficiaries Paid

CODE EXPLANATIONS:

TYPE MEDAL

- 1 = Veterans who received the Armed Forces Expeditionary Medal for Vietnam for service from July 1, 1958 to July 5, 1965.
- 2 = Veterans who received the Vietnam Service Medal for Vietnam service from July 5, 1965 to March 28, 1973.
- 0 = Veterans who did not serve in Vietnam and were paid a bonus for their service from August 5, 1964 to January 27, 1973.

POW/MIA

- 1 = Those veterans that were carried as Prisoner of War and either escaped and returned to military control or were released after the signing of the Paris Peace Treaty.
- 2 = Where a bonus was paid to the next of kin of those veterans carried as Missing in Action.
- 3 = Where a \$1,000.00 bonus was paid to a beneficiary of a veteran who died as a result of Vietnam or from a service connected cause.
- 0 = Payment of bonus to veterans or to beneficiaries of those veterans who died after their military service not from service connected causes.

SEX

- 1 = Male veterans.
- 2 = Female veterans.

TYPE DISCHARGE

- 0 = Those veterans that applied for the bonus while still on active duty and had not yet been discharged.
- 1 = Honorable Discharge veterans.
- 2 = General Discharge Under Honorable Conditions.

VIETNAM BONUS PAID TO MINNESOTANS
NOW LIVING OR STATIONED IN OTHER STATES

<u>STATE</u>	<u>VETERANS</u>	<u>AMOUNT</u>	<u>STATE</u>	<u>VETERANS</u>	<u>AMOUNT</u>
ALABAMA	236	109,645.00	NEVADA	232	99,085.00
ALASKA	347	144,975.00	NEW HAMPSHIRE	64	28,040.00
ARIZONA	926	424,915.00	NEW JERSEY	203	90,145.00
ARKANSAS	121	56,020.00	NEW MEXICO	286	119,465.00
*CALIFORNIA	7,287	3,332,615.00	*NEW YORK	2,447	999,690.00
COLORADO	1,603	685,170.00	NORTH CAROLINA	541	231,275.00
CONNECTICUT	171	62,425.00	NORTH DAKOTA	1,367	564,425.00
DELAWARE	54	22,045.00	OHIO	420	177,320.00
DISTRICT OF COL	79	33,710.00	OKLAHOMA	357	162,605.00
FLORIDA	1,224	545,200.00	OREGON	376	167,680.00
GEORGIA	450	209,260.00	PENNSYLVANIA	227	100,165.00
HAWAII	268	116,015.00	RHODE ISLAND	89	39,820.00
IDAHO	217	92,750.00	SOUTH CAROLINA	338	137,875.00
ILLINOIS	1,146	497,275.00	SOUTH DAKOTA	583	231,395.00
INDIANA	285	130,335.00	TENNESSEE	183	84,385.00
IOWA	889	380,310.00	TEXAS	1,667	721,070.00
KANSAS	408	176,245.00	UTAH	155	69,085.00
KENTUCKY	205	93,515.00	VERMONT	14	5,500.00
LOUISIANA	207	92,200.00	VIRGINIA	1,239	527,725.00
MAINE	104	43,230.00	*WASHINGTON	1,384	620,285.00
MARYLAND	562	220,090.00	WEST VIRGINIA	35	14,835.00
MASSACHUSETTS	273	119,415.00	WISCONSIN	1,468	623,865.00
MICHIGAN	706	288,590.00	WYOMING	139	55,000.00
MISSISSIPPI	164	66,840.00	PUERTO RICO	7	2,670.00
MISSOURI	593	256,560.00	VIRGIN ISLANDS	3	1,500.00
MONTANA	367	152,360.00	CANAL ZONE	19	7,935.00
NEBRASKA	560	239,480.00			

* Includes APO and FPO

Total veterans living in other states
where warrant was sent - 33,295

TOTAL \$14,474,030.00
As of 11-20-78

November 20, 1978

STATUS OF FUNDS - VIETNAM BONUS PROGRAM

	<u>ADMINISTRATION</u>	<u>BONUS PAYMENTS</u>	<u>REFUNDS PRIOR YEAR</u>	<u>APPROPRIATION TRANSFERS (BOND SALE EXP)</u>	<u>TOTAL</u>	<u>BALANCE REMAINING</u>
				Total Funds Allotted - - - - -		\$65,100,000.00
July 1, 73 to June 30, 74	\$ 679,896.26	\$57,463,918.33	-0-	\$9,055.71	\$58,152,870.30	6,947,129.70
July 1, 74 to June 30, 75	223,884.86	3,778,185.00	\$ 1,053.33	239.57	4,001,256.10	2,945,873.60
July 1, 75 to June 30, 76	115,155.08	761,340.00	861.41	-0-	875,633.67	2,070,239.93
July 1, 76 to June 30, 77	<u>74,621.87</u>	<u>879,643.06</u>	<u>25.00</u>	<u>-0-</u>	<u>954,239.93</u>	<u>1,116,000.00</u>
	\$1,093,558.07	\$62,868,473.33	\$ 1,939.74	\$9,295.28	\$63,969,386.94	\$ 1,116,000.00
				Funds remaining as of May 26, 1977 - - - - -		\$ 1,116,000.00
*Number of bonuses paid - Veteran	147,522					
Beneficiary	<u>2,302</u>			Average Payment		
				\$419.62		
Total		149,824				
				Returned to General Fund		\$ 1,116,000.00

Department of Veterans Affairs
Vietnam Bonus Division
Veterans Service Building
St. Paul, Minnesota 55155

BREAKDOWN OF VIETNAM BONUS APPLICANTS BY BRANCH OF SERVICE

ARMY:

<u>TYPE MEDAL</u>	<u>POW/MIA</u>	<u>SEX</u>	<u>TYPE DISCHARGE</u>
1 - 381	1 - 1	1 - 71,363	0 - 4,918
2 - 31,659	2 - 5	2 - 727	1 - 65,936
0 - 40,050	3 - 902		2 - 1,236
Total 72,090	0 - 71,182		

NAVY:

<u>TYPE MEDAL</u>	<u>POW/MIA</u>	<u>SEX</u>	<u>TYPE DISCHARGE</u>
1 - 1,116	1 - 2	1 - 36,933	0 - 6,159
2 - 17,872	2 - 1	2 - 519	1 - 30,181
0 - 18,464	3 - 192		2 - 1,112
Total 37,452	0 - 37,257		

MARINE CORPS:

<u>TYPE MEDAL</u>	<u>POW/MIA</u>	<u>SEX</u>	<u>TYPE DISCHARGE</u>
1 - 161	1 - 0	1 - 12,296	0 - 1,137
2 - 7,271	2 - 4	2 - 102	1 - 10,761
0 - 4,966	3 - 286		2 - 500
Total 12,398	0 - 12,108		

COAST GUARD:

<u>TYPE MEDAL</u>	<u>POW/MIA</u>	<u>SEX</u>	<u>TYPE DISCHARGE</u>
1 - 0	1 - 0	1 - 901	0 - 198
2 - 82	2 - 0	2 - 0	1 - 694
0 - 819	3 - 5		2 - 9
Total 901	0 - 896		

AIR FORCE:

<u>TYPE MEDAL</u>	<u>POW/MIA</u>	<u>SEX</u>	<u>TYPE DISCHARGE</u>
1 - 141	1 - 7	1 - 26,471	0 - 6,244
2 - 9,314	2 - 10	2 - 504	1 - 20,380
0 - 17,520	3 - 164		2 - 351
Total 26,975	0 - 26,794		

TOTALS:

<u>TYPE MEDAL</u>	<u>POW/MIA</u>	<u>SEX</u>	<u>TYPE DISCHARGE</u>
1 - 1,799	1 - 10	1 - 147,964	0 - 18,656
2 - 66,198	2 - 20	2 - 1,852	1 - 127,952
0 - 81,819	3 - 1,549		2 - 3,208
Total 149,816	0 - 148,237		