

Office of the Commissioner 200 Administration Building

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MEMORANDUM **020535**

DATE:

June 26, 2002

TO:

Senator Richard Cohen

Representative Phil Krinkie

FROM:

David F. Eisher

Commissione

REB 0 6 2003

EGISLATIVE REFERENCE LIBRARY STATE OFFICE BUILDING ST. PAUL, MN 55155

SUBJECT:

Internal Service Fund Rates for F.Y. 2003

A summary of Admin internal service fund rates for F.Y. 2003 is provided in the attached information, as required by Minnesota Statutes 16B.48, Subdivision 4. Attachments include:

- A summary of percentage rate changes.
- Six year rate comparisons.

Detailed information, in the form of business plans, has been provided to Kevin Lundeen and Helen Roberts.

As you are aware, internal service fund revenue is generated from charges made by the Department of Administration to other agencies, based on pre-approved rates, to cover the cost of services and products rendered those agencies. We provide only those services that represent a better value, in terms of quality and price, than agencies can obtain from other sources. Our objective, simply put, is to save taxpayer dollars.

Each year, business plans and rates are carefully reviewed and approved within the Department of Administration, and by the Department of Finance. In each case, internal service fund rates were compared to prices offered by other providers, and our rates continue to represent superior value to our agency customers.

Three funds maintained an overall flat rate for F.Y. 2003:

- Central Stores
- Surplus Services
- Management Analysis

The InterTechnologies Group will implement an overall rate reduction of 5 percent, and Risk Management-non property insurance rates decreased an average of 13.5 percent.

Senator Richard Cohen Representative Phil Krinkie Page 2 June 26, 2002

Property insurance through Risk Management has increased dramatically, but much better rates were negotiated than originally anticipated. This increase is due to an industry-wide response to the 9/11 disaster.

Should you have any questions or comments regarding the rates for F.Y. 2003, please contact me.

c: Kevin Lundeen, Senate
Helen Roberts, House
Robyn Rupp, Finance
Bruce Reddemann, Finance
Merrill King, Finance
Kirsten Cecil, Admin
Jack Yarbrough, Admin
Kath Ouska, Admin
Larry Freund, Admin
Julie Poser, Admin



Internal Service Fund Rate Adjustments for F.Y. 2003

The following information represents the overall rate adjustments in each of the Admin internal service fund operations. The impact of specific rates within each operation may differ from the overall rate adjustment. These rates were reviewed extensively by Admin leadership and were approved by the Department of Finance pursuant to Minnesota Statutes 16A.126.

| Risk Management- No | on property lines | -13.5% |
|--|--|--------|
| - Pr | operty (Increase due to 9/11 & other industry factors) | 210% |
| Materials Managemen | nt- Central Stores | 0.00% |
| | - Surplus Services | 0.00% |
| Travel Management | | 7.00% |
| Communications Med | lia- PrintComm | 1.00% |
| | - DocuComm | 4.13% |
| | - MailComm | 3.10% |
| Administration of the second o | - State Register | 5.97% |
| InterTechnologies Gr | oup | -5.00% |
| | | |
| Plant Management- N | Materials Transfer | 4.70% |
| - R | Lepairs & Other Jobs | 2.26% |
| Management Analysi | S | 0.00% |

Table 2 indicates the six-year rate comparison for this year's business plan.

| | FY98 | FY99 | FY00 | FY01 | FY02 | FY03 | CHANGE FY02/FY03 |
|--|------|------|------|------|------|------|---------------------|
| Stock Product Markup Rate | 27.5 | 29.5 | 28.5 | 28.5 | 28.5 | 28.5 | 0 |
| Stockless Discount Rate Basic Office Supplies | 48% | 46% | 46% | 46% | 46% | 46% | 0 |
| Stockless Discount Rate Small Electrical | 5% | 20% | 20% | 20% | 20% | 20% | 0 |
| Stockless Discount Rate Not Necessarily Office Supplies | 5% | 10% | 10% | 10% | 10% | 10% | 0 |
| Stockless Discount Rate Furniture/Appliances/Special Order | 5% | 5% | 5% | 5% | 5% | 5% | 0 |

Six Year Rate Comparison Major Rate Categories 05/02/02 InterTechnologies Group

| 05/02/02 | | • | | | | • | | | | | % | % |
|---------------------------|-------------------|---------|---------|---------|---------|---------|---------|---------|---------|-------------|-----------|-----------|
| | 11-14- | F)/00 | E1/00 | FY99 | | 57/04 | FY01 | E)/00 | FY02 | FV02 | Change | Change |
| Rate Category | <u>Units</u> | FY98 | FY99 | Midyear | FY00 | FY01 | Midyear | FY02 | Midyear | <u>FY03</u> | FY02/FY03 | FY98/FY03 |
| Data & Video Services: | | | | | | • | | | | | | |
| Device Connect | Devices | 12.0000 | 12.6000 | 12.6000 | 12.8500 | 12.8500 | 12.8500 | 12.8500 | 12.8500 | 12.8500 | 0% | 7% |
| Local Access: | | | | | | | | | | | | |
| Access Circuit: | Cost + | 3% | | | | | | | | | 0% | -100% |
| | Flat : DS0,56kb | \$10 | \$35 | \$35 | \$35 | \$35 | \$35 | \$35 | \$35 | \$35 | 0% | 250% |
| | Flat : T-1,1544kb | \$80 | \$135 | \$135 | \$135 | \$135 | \$135 | \$135 | \$135 | \$135 | 0% | 69% |
| Channel Service Unit | CSU | \$45 | \$50 | \$50 | \$50 | \$50 | \$50 | \$25 | \$25 | \$25 | . 0% | -44% |
| DSU | DSU | \$30 | \$31 | \$31 | \$31 | \$31 | \$31 | \$15 | \$15 | \$15 | 0% | -50% |
| Router Service: | | | | | | | , | | | | | |
| Token Ring | Port | \$250 | \$255 | \$255 | \$255 | \$255 | \$255 | \$255 | \$255 | \$255 | 0% | 2% |
| Ethernet | Port | \$220 | \$225 | \$225 | \$225 | \$215 | \$215 | \$215 | \$215 | \$215 | 0% | -2% |
| Serial | Port | \$130 | \$135 | \$135 | \$130 | \$130 | \$130 | \$130 | \$130 | \$130 | 0% | 0% |
| Customer Owned w/Support | Port | \$160 | \$165 | \$165 | \$165 | \$165 | \$165 | \$165 | \$165 | \$165 | 0% | 3% |
| Backbone Network: | | | | | | | | | | | | |
| Backbone Connection: | | | | | | | | | | | | |
| Data & Video: | | | | • | | | | | | | | |
| DSO,56kb | Connections | . \$65 | \$70 | \$70 | \$70 | \$70 | \$70 | \$70 | \$70 | \$70 | 0% | 8% |
| T-1,1544kb | Connections | \$250 | \$275 | \$275 | \$275 | \$275 | \$275 | \$275 | \$275 | \$275 | 0% | 10% |
| Video Subscription: | * | | | | | | | | | | | |
| T-1,1544kb IVS | Connections | \$460 | \$500 | \$500 | \$495 | \$495 | \$495 | \$495 | \$495 | \$495 | 0% | 8% |
| Backbone Transport: | | | | | | | | | | | , | |
| Data & Video: | | • | | | | | | | | | | |
| Dedicated: | | • | | | | | | | | - | | |
| DSO,56kb | Miles | \$1.30 | \$1.40 | \$1.40 | \$1.40 | \$1.40 | \$1.40 | \$1.40 | \$1.40 | \$1,40 | 0% | 8% |
| 1/4 T-1,384kb | Miles | \$5.50 | \$5.75 | \$5.75 | \$5.75 | \$5.75 | \$5.75 | \$5.75 | \$5.75 | \$5.75 | 0% | 5% |
| 1/2 T-1,768kb | Miles | \$8.00 | \$8.50 | \$8.50 | \$8.50 | \$8.50 | \$8.50 | \$8.50 | \$8.50 | \$8.50 | 0% | 6% |
| Community Router Service: | | 7777 | • | | | | | | | | | |
| DSO,56kb | Bandwidth/Month | \$120 | \$121 | \$121 | \$121 | \$121 | \$121 | \$95 | \$95 | \$95 | 0% | -21% |
| 1/4 T-1,384kb | Bandwidth/Month | \$365 | \$375 | \$375 | \$375 | \$375 | \$375 | \$327 | \$327 | \$327 | 0% | -10% |
| 1/2 T-1,768kb | Bandwidth/Month | \$600 | \$610 | \$610 | \$610 | - \$610 | \$610 | \$550 | \$550 | \$550 | 0% | -8% |
| 3/4 T-1,1,152kb | Bandwidth/Month | \$850 | \$860 | \$860 | \$860 | \$860 | \$860 | \$795 | \$795 | \$795 | 0% | -6% |
| T-1,1544kb | Bandwidth/Month | \$1,100 | \$1,150 | \$1,150 | \$1,150 | \$1,500 | \$1,500 | \$1,050 | \$1,050 | \$1,050 | 0% | -5% |

Six Year Rate comparison

InterTechnologies Group

Six Year Rate Comparison Major Rate Categories 05/02/02

| 05/02/02 | | | | | | | | | • | | % | % |
|-------------------------|--|-----------|-------------|----------------|-------------|-----------|----------------|-----------|-----------|-----------|-----------|-----------|
| | | • | | FY99 | | | FY01 | | FY02 | | Change | Change |
| Rate Category | <u>Units</u> | FY98 | <u>FY99</u> | <u>Midyear</u> | <u>FY00</u> | FY01 | <u>Midyear</u> | FY02 | Midyear | FY03 | FY02/FY03 | FY98/FY03 |
| Server Processing: | And the second s | | Tang. | AND A STORY | | 10° 7 | | | | | | |
| Central Processing | 1000 CPU Service Units | 0.0828 | 0.0732 | 0.0645 | 0.0530 | 0.0520 | 0.0480 | 0.0420 | 0.0378 | 0.0378 | 0% | -54% |
| Storage: | | | | | | | | | | | | |
| Disk | Megabyte Days | 0.0109 | 0.0074 | 0.0074 | 0.0065 | 0.0055 | 0.0055 | 0.0045 | 0.0045 | 0.0045 | 0% | -59% |
| Tape Storage | Cartridge Days | 0.1196 | 0.1196 | 0.1196 | 0.1100 | 0.1100 | 0.1100 | 0.1100 | 0.1100 | 0.1100 | 0% | -8% |
| Print: | | | | | | | | | | | | |
| Print Local | Feet | N/A | 0.0830 | 0.0830 | 0.0870 | 0.1050 | 0.1050 | 0.1100 | 0.1100 | 0.1100 | 0% | #DIV/0! |
| Print Remote | 1000 Lines | 0.2900 | 0.3000 | 0.3000 | 0.3000 | 0.3000 | 0.3000 | 0.4000 | 0.4000 | 0.4000 | 0% | 38% |
| OLTP: | | | | | | | | | | | | |
| CICS Resources | Processing Resources | 0.1196 | 0.1090 | 0.0945 | 0.0777 | 0.0683 | 0.0630 | 0.0551 | 0.0496 | 0.0496 | 0% | -59% |
| Timesharing Connect | Hours | 0.5000 | 0.5000 | 0.5000 | 0.5000 | 0.5000 | 0.5000 | 0.5000 | 0.5000 | 0.5000 | 0% | 0% |
| Other: | | | | | | | | | | | | |
| Data Entry | Hours | 25.0000 | 25.0000 | 25.0000 | 25.0000 | 25.0000 | 25.0000 | 25.0000 | 25.0000 | 25.0000 | 0% | 0% |
| Voice Services: | • | | | | | | | | | | | |
| Domestic Calls: | | | | | | | | | | | | |
| WATS - dedicated | Minutes | \$0.10 | \$0.096 | \$0.096 | \$0.085 | \$0.085 | \$0.085 | \$0.075 | \$0.075 | \$0.0490 | -35% | -51% |
| 9+1 | Minutes | \$0.18 | \$0.190 | \$0.190 | \$0.190 | \$0.190 | \$0.190 | \$0.190 | \$0.190 | \$0.1900 | 0% | 6% |
| 800 Service - dedicated | Minutes | \$0.135 | \$0.130 | \$0.130 | \$0.096 | \$0.096 | \$0.096 | \$0.096 | \$0.096 | \$0.0540 | -44% | -60% |
| Centrex - Full Service | Stations | \$13.9500 | \$14.0000 | \$14.0000 | \$14.1000 | \$14.2000 | \$14.2000 | \$14.4500 | \$14.4500 | \$14.4500 | 0% | 4% |
| Voice Mail | Subscription | 8.0000 | 8.0000 | 8.0000 | 6.8500 | 6.8500 | 6.8500 | 7.9500 | 7.9500 | 7.9500 | 0% | -1% |
| | | | | | | | | | | | | |

Six-year Rate Comparison(s)

Management Analysis

For Fiscal Year 2003 Rate Package

| | 1998 | 1999 | 2000 | 2001 | 2002 | 2003 | % Change FYS 02-03 |
|------------------------|------|------|------|------|------|------|-----------------------|
| Hourly consulting rate | \$80 | \$85 | \$85 | \$95 | \$98 | \$98 | 0% |

| • | <u>FY 98</u> | FY 99 | <u>FY 00</u> | FY 01 | FY 02 | FY 03 |
|----------------|--------------|---------|--------------|---------|---------|---------|
| ROJ - Regular | \$30.20 | \$33.75 | \$37.15 | \$37.15 | \$37.15 | \$38.00 |
| ROJ - Premium | 36.25 | 40.50 | 44.60 | 44.60 | 44.60 | 45.60 |
| Signature Keys | n/a | n/a | n/a | n/a | 5.00 | 5.00 |
| Other Keys | 1.10 | 1.10 | 1.10 | 1.10 | 1.10 | 1.10 |

| | FY 98 | FY 99 | FY 00 | FY 01 | FY 02 | FY 03 |
|--------------------------|---------|---------|---------|---------|---------|---------|
| Movers - Regular | \$38.00 | \$39.60 | \$39.60 | \$39.60 | \$39.60 | \$42.00 |
| Movers - Premium | 45.60 | 47.50 | 47.50 | 47.50 | 47.50 | 50.40 |
| Mail Delivery | 34.60 | 35.60 | 36.00 | 36.00 | 36.00 | 36.75 |
| Product Delivery | 35.40 | 37.20 | 37.70 | 38.20 | . 38.70 | 40.25 |
| Chair | 0.25 | 0.25 | 0.25 | 0.25 | 0.25 | 0.25 |
| Table | 2.25 | 2.25 | 2.25 | 2.25 | 2.25 | 2.25 |
| Half Mile Hailer | 15.00 | 15.00 | 15.00 | 15.00 | 15.00 | 15.00 |
| Podium w/small P.A. | 15.00 | 15.00 | 15.00 | 15.00 | 15.00 | 15.00 |
| Expanded P.A. | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| Backdrop | 35.00 | 35.00 | 35.00 | 35.00 | 35.00 | 35.00 |
| Riser | 10.00 | 10.00 | 10.00 | 10.00 | 10.00 | 10.00 |
| Coat Rack | 2.00 | 2.00 | 2.00 | 2.00 | 2.00 | 2.00 |
| Easel | 2.00 | 2.00 | 2.00 | 2.00 | 2.00 | 2.00 |
| Power Cord - Indoor | 10.00 | 10.00 | 10.00 | 10.00 | 10.00 | 10.00 |
| Power Cord - Outdoor | 25.00 | 25.00 | 25.00 | 25.00 | 25.00 | 25.00 |
| VCR/TV - First Day | 15.00 | 15.00 | 15.00 | 15.00 | 15.00 | 15.00 |
| VCR/TV - Additional Days | 5.00 | 5.00 | 5.00 | 5.00 | 5.00 | 5.00 |

Six Year Rate Comparison

Travel Management

Short-term Rental Rate History

| | Rate | FY1997 | FY1998 | FY1999 | FY2000 | FY2001 | FY2002 | mid-year FY2002 | FY2003 | % Change |
|-----------------|-----------------|------------|-----------------------|-----------|--------------------------|--|--|--------------------|--------|----------|
| Sub-compact | Fixed | 8.50 | 10.50 | 14.00 | 13.00 | 13.00 | 13.00 | 24.50 | 42.00 | 71.4% |
| | Mileage | 0.05 | 0.05 | | | | *************************************** | 24.50 | 42.00 | 7 1.476 |
| Compact | Fixed | 10.75 | 13.00 | | 14.00 | | THE REAL PROPERTY AND THE PARTY AND THE PART | 25.50 | 45.00 | 76.5% |
| | Mileage | 0.05 | 0.05 | 0.07 | | | | 20.00 | 45.00 | 70.578 |
| Int. Wagon | Fixed | 13.50 | 15.00 | | WHEN COMPANY AND A A NAV | KN HALL SHALL SHAL | 16.00 | 32.00 | 48.00 | 50.0% |
| | Mileage | 0.06 | 0.06 | 0.08 | 44 0.07 | Charles of the same of the sam | 0.09 | 02.00 | 40.00 | 30,076 |
| int. Sedan | Fixed | 12.50 | 15.00 | 16.00 | 15.00 | | 15.00 | 31.00 | 46.00 | 48.4% |
| | Mileage | 0.06 | 0.07 | 0.08 | | 20,09 | | 01.00 | 40.00 | 70.77 |
| Full-size Wagon | Fixed | 6.50 | | | | ****************** | | | | |
| | Mileage | 0.09 | | | | 1962 | | | | |
| Mini-van | Fixed | 16.50 | 17.50 | | 17.00 | 18.00 | 18.00 | 37.00 | 52.00 | 40.5% |
| | Mileage | 0.07 | 0.07 | 0.09 | 10 10 | | 0.11 | 51.55 | 02.00 | 40.5% |
| Cargo Van | Fixed | 12.50 | 14.00 | 17.00 | 19.00 | 19.00 | 19.00 | 44.00 | | |
| | Mileage | 0.10 | 0.10 | 0.15 | 0.14 | | | | | |
| Pass. Van | Fixed | 15.50 | 17.50 | 17.00 | 23.00 | 25.00 | 25.00 | 58.50 | | |
| | Mileage | 0.1 | CALCULAR CONTRACTOR | 015 | 0.18 | | 0.20 | | | |
| Full-size | Fixed | 14.00 | 17.00 | 20,00 | 21.00 | 22.00 | 22.00 | 41.00 | 48.00 | 17.1% |
| | Mileage | 40.08 | 80.0 | do TOFFE | 0.10 | 0.11 | 0.56 | | | ******* |
| Pickup | Fixed | 11.00 | 15.00 | | 7.00 | | | | | |
| | Mileag e | ESPERIOR D | 0.00 | ed xva He | er er er | THE PARKET | | | | -, |
| Carry-all | Fixed | 14.50 | 18.00 | 18.00 | 15.00 | 26.00 | 26.00 | | | |
| | Mileage | | ******(1 6 [i) | | n. (#(0 % (9) | (i)<0>(i) | 0.20 | | | |

| _ | | | | _ | | | |
|---|----|-----|-----|---|-----|---|--|
| 1 | nn | a.4 | erm | 0 | nni | - | |
| | | | | | | | |

| Long-term Rentals | | | | | | | | | | | |
|-------------------|-----------------|------------------|---------------------|------------------------------|--|--|---------------------------------------|---------------------------------|------------------|----------|---|
| | D-4- | E)/4007 | F3/4000 | FY1999 | FY2000 | FV2004 | FY2002 | mid-year FY2002 | EV2002 | W Ob | |
| 4 | Rate | FY1997 | FY1998 | F 1 1333 | F12000 | FY2001 | F12002 | F 1 2002 | FY2003 | % Change | |
| Sub-compact | Fixed | 180.00 | 210.00 | 175.00 | 200.00 | 200.00 | 200.00 | 212.00 | 225.00 | 6.1% | |
| • | Mileage | 0.09 | 0.05 | 0.06 | 0.06 | 0.07 | 0.07 | 0.07 | 0.08 | 6.0% | |
| Compact | Fixed | 215.00 | 260.00 | 250.00 | 230.00 | | | | | | |
| • | Mileage | 0.05 | 0.05 | 3 本 | 0.07 | 0.07 | 0.07 | 0.07 | 0.08 | 6.0% | |
| Int. Wagon | Fixed | 280.00 | 295.00 | 270.00 | 255.00 | 256.00 | 256.00 | 271.00 | 287.00 | 5.9% | |
| | Mileage | 0.06 | 0.06 | 0.08 | 0.07 | 0:09 | 0.09 | 0.10 | 0,10 | 6.0% | |
| Intermediate | Fixed | 250.00 | | | | | | | | | |
| | Mileage | 0.00 | 0.07 | 0.08 | 0.07 | 0.09 | 0.09 | 0.10 | 0.10 | 6.0% | |
| Full-size Wagon | Fixed | 135.00 |) . | | | | | | | | |
| | Mileage | 4 5 0.0 9 | | 444 | | | | | | 1 | |
| Mini-van | Fixed | 300.00 | 350.00 | 285.00 | 260.00 | | | | | | |
| | Mileage | 0.07 | 0.07 | 0.09 | 0.09 | 0.11 | 0.11 | . 0.12 | 0.12 | 6.0% | |
| Cargo Van | Fixed | 235.00 | 275.00 | 300.00 | 298.00 | | | | | | |
| | Mileage | 70.10 | 0.10 | 0.15 | 0.15 | 0.15 | 0.15 | 0.16 | 0.17 | 6.0% | |
| Pass. Van | Fixed | 310.00 | | | | | | | | | |
| | Mileage | 1.0.1 | 041 | 0.15 | 0.18 | 0.20 | 0.20 | 0.21 | 0.22 | 6.0% | |
| Spec. Van | Fixed | 450.00 | | | | | | | | | |
| | Mileage | 0.10 | 0.18 | 045 | 0.15 | ± 0,48 | Mark - 0.56 | 0/15 | 0.20 | 6.0% | |
| Full Size | Fixed | 290.00 | 340.00 | 280.00 | 300.00 | 301.00 | 301.00 | 319.00 | 338.00 | 6.0% | |
| | Mileage | 20.08 | 0.08 | 1 July 2010 | 0/10 | 2011 | Hatisto, L | 0.12 | : IF X 0.12 | 6.0% | |
| Police | Fixed | 400.00 | | | | | | | | | |
| | Mileage | (0/s) | 010 | | | | | | 0.17 | 6.0% | |
| Jeep | Fixed | 400.00 | | | | | | | | | |
| | Mileage | W 0.0 | (0.0) | のかないとはいいかおおかべ メラクサル と | COMPANIES CONTRACTOR OF THE PARTY OF THE PAR | THE RESIDENCE OF THE PERSON OF | THE PERSON NAMED IN COLUMN TWO IS NOT | AND DESCRIPTION OF THE PARTY OF | 0.19 | | |
| Pickup 431 | Fixed | | | 350.00 | | | | | | | |
| | Mileage | | and resident of the | MANAGEMENT OF STREET | | | | | 32120 017 | | |
| Pickup 531 | Fixed | | | 375.00 | | | | | | | |
| | Mileage | | | 12 2017 | THE PERSON NAMED IN COLUMN TWO IS NOT THE OWNER. | A AMERICAN STREET, STATE OF STREET, STATE OF STREET, S | THE STATE OF THE PARTY OF THE PARTY. | 0.20 |) = 5 (02) | 6.0% | |
| Pickup 631 | Fixed | | | 375.00 | | | | | | _ | |
| | Mileage | phylic cycle and | He Salah | and one | 0.46 | 334 0 18 | | Machine 19 | | | |
| Pickup 731 | Fixed | | | 400.00 | | | | | | | |
| | Mileag e | EN ANALUS | 10111101042 | | | | | | 0/24 | | |
| Pickup 931 | Fixed | | | 425.00 | 350.00 | 351.00 | 351.00 | 372.00 | 394.00 | 5.9% | |
| | Mileage | | and the | | | 021 | | | 0.24 | | |
| Carry-all | Fixed | 300.00 | | | | | | | | | į |
| | Mileage | MUSCULE | 040 | 0.46 | Karin Oxe | 020 | 2000 | 1064 | 77-21 at 0.22 | 6.0% | |
| | | | | | | | | | | | |

Table 2. Indicates the six-year rate comparison for the storage and forms handling services provided by Surplus Services.

| | | | CHANGE |
|--------------|-------------|---------|-----------|
| FY98 FY99 FY | 700 FY01 FY | 02 FY03 | FY02/FY03 |

| Materials Storage Fee (inside) | \$5.50* \$5.50* \$5.50* \$5.65* \$5.65* | 0 |
|-----------------------------------|---|---|
| Vehicle Storage Fee (outside) | \$25.00~ \$25.00~ \$25.00~ \$25.00~ \$25.00~ | Ö |
| Forklift and Operator Fee | \$23.15^ \$28.00^ \$28.00^ \$28.00^ \$28.75^ \$28.75^ | 0 |
| Truck and Operator Fee | \$31.36^ \$35.00^ \$35.00^ \$35.25^ \$36.00^ \$36.00^ | 0 |
| Warehouse person Fee | \$14.94^ \$15.00^ \$15.00^ \$21.00^ \$21.00^ | 0 |
| Warehouse Supervisor Fee | \$20.34^ \$25.00^ \$25.00^ \$27.25^ \$28.35^ \$28.35^ | 0 |

^{*}Annual Sq. Ft. Cost ~Vehicle Monthly ^Hourly

SIX-YEAR RATE COMPARISON(S)

Table 1. Indicates the six-year rate comparison for the auction program and state surplus property services provided by Surplus Services.

CHANGE FY98 FY99 FY00 FY01 FY02 FY03 FY02/FY03

| Auction Administrative Fee (metro)* | 7% | 7% | 7% | 10% | 10% | 10% | 0 |
|--|---------|---------|---------|---------|---------|---------|---|
| Auction Administrative Fee (out state) | 7.5% | 7.5% | 7.5% | 10.5% | 10.5% | 10.5% | 0 |
| Host Fee** | .25% | .25% | .50% | .50% | .50% | .50% | 0 |
| State Surplus Property Fee | Various | Various | Various | Various | Various | Various | |
| Daily Garage Sale Fee | Various | Various | Various | Various | Various | Various | • |

^{*}The auction program had its very first rate increase in FY01.

^{**}The host fee was initiated in FY98.

Six-year Rate Comparison – PrintComm

| Cost Center | | FY98 | FY99 | FY00 | FY01 | FY02 | FY03 | FY02 to FY03 Change |
|----------------------------|----------|----------|----------|----------|----------|----------|----------|------------------------|
| Shipping/Handling | | 38.0% | 38.0% | 38.0% | 38.0% | 38.0% | 38.0% | 0 |
| Overloads | [#1] | 12.0% | 12.0% | 12.0% | 12.0% | 12.0% | 12.0% | 0 |
| Creative Services [now Pro | e-press] | \$61.80 | \$61.80 | \$61.80 | \$65.00 | \$67.00 | \$70.00 | \$3.00 |
| Film Processing [now Pre- | press] | \$62.00 | \$64.00 | \$64.00 | \$65.00 | \$67.00 | \$70.00 | \$3.00 |
| Platemaking [now Pre-pre | :ss] | \$62.00 | \$64.00 | \$64.00 | \$65.00 | \$67.00 | \$70.00 | \$3.00 |
| Small Presses | | \$54.00 | \$54.00 | \$54.00 | \$54.00 | \$55.50 | \$55.50 | 0 |
| Apollo Web | | \$64.00 | \$64.00 | \$64.00 | \$64.00 | \$65.75 | \$65.75 | 0 |
| Heidelberg 2-color | | \$92.50 | \$92.50 | \$95.00 | \$95.00 | \$98.00 | \$98.00 | 0 |
| Heidelberg 4-color | [#2] | -na- | -na- | -na- | \$170.00 | \$175.00 | \$180.00 | \$5.00 |
| Copy Centers | [#3] | \$.0308 | \$.0308 | \$.0308 | \$.0308 | \$.0317 | \$.0323 | \$0.0006 |
| Cutters | | \$40.00 | \$40.00 | \$45.00 | \$45.00 | \$46.25 | \$46.25 | -0- |
| Folders | | \$55.00 | \$55.00 | \$55.00 | \$55.00 | \$56.75 | \$56.75 | -0- |
| Collators | [#4] | \$40.00 | \$75.00 | \$75.00 | \$75.00 | \$77.25 | \$80.25 | \$3.00 |
| Small Bindery | | \$35.50 | \$35.50 | \$35.50 | \$35.50 | \$36.75 | \$36.75 | -0- |
| Sickinger Punch | | \$125.00 | \$125.00 | \$125.00 | \$125.00 | \$128.50 | \$128.50 | 0 |
| Handwork | | \$35.50 | \$35.50 | \$35.50 | \$35.50 | \$36.75 | \$36.75 | -0 |
| New rates | | | , | | • | | • | |
| Solicitations overload | | -na- | -na- | -na- | -na- | -na- | 3.0% | New rate |
| Design | | -na- | -na- | -na- | -na- | -na- | \$100.00 | New rate |
| • | | | - | | | | | |
| | • | | | | | • | • | |
| Overall rate change | [#5] | 0.0% | 1.6% | 0.3% | 0.2% | 1.6% | 1.0% | |

Overall change for FY03 1.0%

Notes:

- #I. This is the effective rate, not the actual rate.
- #2. The Heidelberg 4-color Press rate was a new rate for FY01.
- #3. In FY92, the Copy Center charge was changed from an hourly rate to an average cost per impression charge [known as the "click" charge]. Copy Center price lists are derived from this rate.
- #4. In FY99, new collating equipment was purchased which is providing increased capacity and capabilities, producing more books per hour than the old collators and increasing revenues in other cost centers.
- #5. During FY95 and FY96, the overall rates went down 0.2 percent [FY95] and 3.0 percent [FY96].

Final Note

New products or services which are referenced in this business plan as possible offerings for FY03 may fall into existing rate categories, such as those utilizing an hourly rate as a billable unit. Otherwise, as necessary, the operation will submit a request for a new rate when the offerings are defined.

Six-Year Rate Comparison – DocuComm

| | | | | | | | Change | % Change |
|--|---------------------|--------------|----------------|---------|----------------|--------------|-----------|----------|
| COST CENTER | FY98 | FY99 | FY00 | FY01 | FY02 | FY03 | FY02/03 | FY02/03 |
| 16mm images - In-house | \$0.039 | \$0.043 | \$0.039 | \$0.043 | \$0.043 | Discontinued | -D2- | 0.0% |
| 16mm Images Overload contract | | | | \$0.043 | \$0.038 | \$0.038 | \$0.00 | 0.6% |
| 35mm images | \$0.52 | \$0.60 | \$0.60 | \$0.60 | \$0.60 | \$1.00 | \$0.40 | 66.7% |
| Supplies sold | 50% | 50% | 50% | 50% | 50% | 50% | \$0.00 | 0.0% |
| Process only | \$8.90 | \$8.00 | \$10.10 | \$10.10 | \$8.00 | \$8.00 | \$0.00 | 0.0% |
| Jacket load - In-house | \$1.50 | \$1.35 | \$1.35 | \$1.35 | \$1.40 | Discontinued | -02- | 0.0% |
| Jakcet load - Overload contract | | | | \$1.35 | \$1.10 | \$1.10 | \$0.00 | 0.0% |
| Dupe16mm [100'] | \$13.00 | \$14.00 | \$14.00 | \$13.07 | \$12.00 | \$12.00 | \$0.00 | 0.0% |
| Dupe fiche - | \$0.30 | \$0.25 | \$0.30 | \$0.30 | \$ 0.25 | \$0.25 | \$0.00 | 0.0% |
| Paper prints | \$2.80 | \$3.00 | \$3.00 | \$3.00 | \$3.00 | \$3.50 | \$0.50 | 16.7% |
| Data Entry [clerical] - In-house | \$50.00 | \$20.00 | \$20.00 | \$25.00 | \$30.00 | \$30.00 | \$0.00 | 0.0% |
| Data Entry [clerical] - Overload contract | | | | \$25.00 | \$20.00 | \$20.00 | \$0.00 | 0.0% |
| Doc prep/handling [clerical] - In-house | \$50.00 | \$30.00 | \$20.00 | \$25.00 | \$30.00 | \$30.00 | \$0.00 | 0.0% |
| Doc prep/handling (clerical) - Overload contra | ct . | | | \$25.00 | \$20.00 | \$20.00 | \$0.00 | 0.0% |
| Film Disposal | \$4.40 | \$5.00 | \$5.00 | \$5.00 | \$ 5.00 | \$6.00 | \$1.00 | 20.0% |
| Aperture Cards | \$0.60 | \$1.00 | \$0.75 | \$0.75 | \$0.70 | \$1.00 | \$0.30 | 40.0% |
| Storage per Box/Month | \$0.45 | \$0.45 | \$ 0.45 | \$0.45 | \$0.46 | \$0.47 | \$0.01 | 2.2% |
| Retrievals - Manual | \$2.30 | \$3.50 | \$2.75 | \$3.00 | \$ 3.50 | \$3.50 | \$0.00 | 0.0% |
| Retrievals - Website | | | | \$3.00 | \$2.75 | \$2.75 | \$0.00 | 0.0% |
| Refiles | item separated from | retrievals (| oluma in l | FY02 | \$ 3.00 | \$3.00 | \$0.00 | 0.0% |
| Box Intake | \$1.25 | \$1.50 | \$1.50 | \$2.00 | \$2.75 | \$2.75 | \$0.00 | 0.0% |
| Scanning source | \$0.080 | \$0.118 | \$0.118 | \$0.118 | \$0.075 | \$0.058 | (\$0.017) | -14.4% |
| COM orig | \$0.69 | \$0.70 | \$0.70 | \$0.73 | \$0.75 | \$0.77 | \$0.02 | 2.7% |
| COM dupe | \$0.07 | \$0.07 | \$0.07 | \$0.08 | \$0.08 | \$0.08 | \$0.00 | 0.0% |
| COM programming | | \$75.00 | \$75.00 | \$75.00 | \$75.00 | \$80.00 | \$5.00 | 6.7% |
| Scan from Rollfilm | | | \$ 0.15 | \$0.15 | \$0.10 | \$0.07 | (\$0.026) | -17.3% |
| Scan from Fiche | | | \$0.12 | \$0.12 | \$0.08 | \$0.07 | (\$0.006) | -5.0% |
| Indexing | | | \$0.01 | \$0.01 | \$0.01 | \$0.01 | \$0.00 | 0.0% |

Six-year Rate Comparison – State Register

| | FY98 | FY99 | FY00 | FY01 | FY02 | FY03 | Change |
|---|-------|-------|-------|-------|--------|--------------|----------|
| Annual subscription [State Register only via mail] | \$160 | \$160 | \$160 | \$160 | \$160 | \$160 | \$0 |
| Annual subscription [State Register only via e-mail] | -na- | -na- | -na- | -na- | -na- | \$180 | New rate |
| Annual subscription . [Solicitation Announcements via mail] | \$135 | \$135 | \$135 | \$135 | \$135 | \$135 | \$0 |
| Annual subscription [Solicitation Announcements via fax] | \$150 | \$150 | \$150 | \$150 | \$150 | \$150 | \$0 |
| Trial subscription [1] | \$65 | \$65 | \$65 | \$65 | \$65 D | Discontinued | \$0 |
| Billable page rate | \$84 | \$115 | \$115 | \$115 | \$122 | \$131 | \$9 |

Notes

Trial subscribers received the Monday edition of the State Register as well as the Solicitation
 Announcements [published Tuesdays and Fridays] by mail. This rate will be discontinued during FY03.

Six-year Rate Comparison – MailComm

| Service Computer labels | FY98 | FY99 | FY00 | FY01 | FY02 | FY03 | Change |
|---------------------------------|----------------|-----------------|----------------|--------------|----------------------------|----------------------------|------------------|
| First 1.000 | \$32.00 | \$35.00 | \$40.00 | \$40.00 | \$40.00 | Discontinued | -па- |
| Additional 1000s [1] | \$1.60 | \$1.70 | \$18.00 | \$18.00 | | Discontinued | -04- |
| Bulking | \$.035 | \$.035 | \$.035 | \$.035 | \$.035 | Discontinued | -n a- |
| C1/1-1 | | | | | | | |
| Sacking/labeling First 1,000 | \$10.00 | \$10.00 | \$10.00 | \$10.00 | \$10.00 | \$13.00 | \$3.09 |
| Each additional piece | \$.01 | \$.01 | \$.01 | \$.01 | \$.01 | \$.02 | \$.01 |
| Pre-sort - 3 digit | \$.01 | \$.01 | \$.01 | \$.01 | \$.01 | \$.01 | 0- |
| Payroll warrants | \$4.60 | \$5.00 | \$6.00 | \$8.00 | \$8.00 | Discontinued | -na- |
| Warrant processing | \$3.70 | \$4.00 | \$5.00 | \$6.00 | \$6.00 | \$7.00 | \$1.00 |
| Inserting | | | | • | | e. | |
| 1 insert First 1000 | \$21.50 | \$22.50 | \$23.50 | \$23.50 | \$23.50 | \$25.00 | \$1.50 |
| Additional 1000s | \$16.00 | \$17.00 | \$17.50 | \$17.50 | \$17.50 | \$18.00 | \$1.50 \$.50 |
| 2 inserts First 1000 | \$25.50 | \$26.50 | \$27.50 | \$27.50 | \$27.50 | \$29.00 | \$1.50 |
| Additional 1000s | \$17.00 | \$18.00 | \$18.50 | \$18.50 | \$18.50 | \$19.00 | \$1.50 \$.50 |
| 3 inserts | | \$ 20.00 | V10.5 0 | 410.50 | 410.50 | 41 ,100 | 0.50 |
| First 1000 | \$29.50 | \$30.50 | \$31.50 | \$31.50 | \$31.50 | \$33.00 | \$1.50 |
| Additional 1000s | \$18.00 | \$19.00 | \$19.50 | \$19.50 | \$19.50 | \$20.00 | \$.50 |
| 4 inserts | *** | ** / ** | | | *** | 4-4 | |
| First 1000 | \$33.50 | \$34.50 | \$35.50 | \$35.50 | \$35.50 | \$36.50 | \$1.00 |
| Additional 1000s | \$19.00 | \$20.00 | \$20.50 | \$20.50 | \$20.50 | \$21.00 | \$.50 |
| 5 inserts First 1000 | \$37.50 | \$38.50 | \$39.50 | \$39.50 | \$39.50 | \$39.50 | -0- |
| Additional 1000s | \$20.00 | \$21.00 | \$21.50 | \$21.50 | \$21.50 | \$23.00 | \$1.50 |
| 6 inserts | \$25.55 | V21.00 | | \$2.70 | 422.50 | | |
| First 1000 | \$41.50 | \$42.50 | \$43.50 | \$43.50 | \$43.50 | \$43.50 | -0- |
| Additional 1000s | \$21.00 | \$22.00 | \$22.50 | \$22.50 | \$22.50 | \$24.00 | \$1.50 |
| Sorting and Bar-coding | | | | | | | |
| Scheduled runs | -na- | \$.019/piece | \$.019/piece | \$.019/piece | \$.019/piece | \$.020/piece | \$.001 |
| Small runs [metered] | -na- | \$.041/piece | \$.041/piece | \$.041/piece | \$.047/piece | \$.047/piece | -0 |
| Postage handling fee | -na- | -na- | 2.25 percent | 2.25percent | 2.50 percent | 3.00 percent | 0.50 percent |
| Ink jet | | | • | | | | |
| Set-up | -na- | -na- | -na- | -na- | \$23.00 | \$23.00 | 0 |
| Data import | -02- | -na- | -na- | -na- | \$28.00 | \$28.00 | -0- |
| Address-zip+4 standard | -na- | -na- | -na- | -na- | | \$7.50/thousand | |
| Addressing | -na- | -na- | -na- | -па- | | d\$17.50/thousan | - |
| Bulking Pre-sorting | -na- -na- | -na- | -na- -na- | -na- -na- | \$.03/piece \$.02/piece | \$.03/piece \$.02/piece | 0 |
| Custom features | -na- | -na- -na- | -na- | -na- | | \$6.00/thousand | |
| Tabbing | | | | | | | • |
| Set-up | -na- | -na- | -na- | -na- | \$15.00 | \$15.00 | -0- |
| Tabs | -n2- | -na- | -na- | -na- | \$.01/tab | \$.01/tab | -0 |
| Permit filing - New rate | | | | | | | |
| Use of state permit #171 | -na- | -na- | -na- | -na- | -na- | \$20.00 | -na- |

Note:

^[1] Effective with the FY00 rate package, this was changed from 100s to 1000s.