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https://www.mncourts.gov/lsac

### AT A GLANCE

- Civil Legal Services attorneys, staff and volunteers handle legal matters for Minnesota's most vulnerable people for no charge. With expertise and compassion, Civil Legal Services provides basic legal protections so clients can achieve security, self-sufficiency, and access to opportunity.
- There is one Civil Legal Services attorney for every 5,564 eligible clients, compared with one private practice attorney for every 203 Minnesotans above legal aid income guidelines.
- 53 percent of clients represented are Black, Indigenous, and People of Color, 18 percent are seniors, 30 percent are people with disabilities, and 67 percent are women.
- In 2023, CLS provided legal representation and advice to 47,708 households consisting of more than 114,593 people throughout all 87 Minnesota counties.
- CLS provided education and self-help services to more than 600,000 people counting unique visitors to the <u>www.LawHelpMN.org</u> website.

### PURPOSE

Effective July 1, 2025, Civil Legal Services ("CLS") will be administered by the newly created State Board of Civil Legal Aid rather than the Supreme Court Legal Services Advisory Committee. Planning is underway for this transition, with the legislation directing that court staff currently employed to support the advisory committee transfer to the State Board of Civil Legal Aid upon the effective date. The primary focus of this new judicial branch agency will be to ensure access to high-quality civil legal services in every Minnesota county. The full legislative language related to the State Board of Civil Legal Aid can be found in Minnesota Session Laws, Chapter 123, Article 11 (2024).(https://www.revisor.mn.gov/laws/2024/0/Session+Law/Chapter/123/).

The statewide CLS network is a core function of the justice system. CLS delivers justice to vulnerable Minnesotans and increases efficiency in the civil legal system. CLS focuses on resolving civil legal matters that directly affect the basic human needs for economic security, personal safety, shelter, and household sustenance. All CLS clients have low incomes, live with disabilities, or are elderly.

The Supreme Court has administered CLS funding since July 1, 1982, when the legislature created the Legal Services Advisory Committee. By statute, 85 percent of the general fund support is distributed on a poverty population basis to the Minnesota Legal Services Coalition ("the Coalition"), six regional civil legal aid organizations that provide legal representation in every county. The remaining 15 percent of general fund support is awarded on a competitive basis to additional qualified CLS organizations through a grantmaking process.

### BUDGET

The State Board of Civil Legal Aid will become a new agency in fiscal year (FY) 2026 and does not have any historical budget data at this time.

### **STRATEGIES**

CLS opens the doors of the justice system to the most vulnerable people in communities statewide. CLS creates strong and stable families and communities by helping people find solutions to civil legal disputes and delivering legal representation and advice. CLS is continuously innovating and expanding the <u>www.LawHelpMN.org</u> website, most recently by redesigning the site to include an online triage portal for people seeking legal help and information. The self-help resources on the website include plain language fact sheets and easy-to-use legal forms. The website is used by the court system, public libraries, social service agencies, and the general public.

Additionally, in 2021, CLS implemented a first -in-the-nation statewide network of technology access points to ensure access to civil legal aid, legal information, and remote hearings at state district courts for all Minnesotans.

### **CLS priorities include:**

- Preserving housing stability and preventing homelessness due to improper eviction or foreclosure;
- Helping victims of domestic violence achieve safety;
- Maximizing the ability of people who are elderly or have disabilities to live safely and independently in their community;
- Ensuring that Minnesotans have health care and financial security; and
- Protecting people from financial exploitation.

An essential part of the state's domestic violence intervention system, CLS gives legal help to women and children served by the state's network of domestic violence shelters and support programs. CLS has a similar relationship with social service systems that address homelessness or independent living for seniors or people with disabilities. The CLS partnership with the Minnesota Judicial Branch is also critical. CLS creates efficiencies in the state court system by redirecting cases that are without merit or can be resolved in another manner, and by ensuring efficient use of the courts when CLS clients come before a judge. CLS also creates efficiencies by providing essential infrastructure to leverage and support volunteer attorneys through training, mentoring, and Minnesota Legal Advice Online. CLS has implemented a coordinated intake and referral process, including the statewide toll-free phone number 1-877-MY-MN-LAW, which directs callers to intake hubs for screening and service delivery across all CLS funded organizations.

Measure name	Measure type	Measure data source	Historical trend	Most recent data
Legal representation cases closed	Quantity	Annual data collection from CLS grantees	The number of cases closed by CLS staff and pro bono attorneys have increased by 17 percent since 2020, including a seven percent increase from 2022 to 2023	47,708 cases closed in 2023
Dollar benefits achieved for clients	Result	Annual data collection from CLS grantees	The dollar benefits resulting from legal representation of low-income Minnesotans has ranged from \$17,107,754 in 2020, to \$20,280,871 in 2021, to \$19,100,975 in 2022, to \$21,670,805 in 2023	\$21,670,805 in benefits achieved for clients in 2023

### RESULTS

Measure name	Measure type	Measure data source	Historical trend	Most recent data	
Staff turnover rate	Quality	Annual data collection from CLS grantees	After receiving additional funding in 2022-2023 to improve employee retention through salary increases, CLS went from a statewide staff turnover rate of 37 percent in 2021 to 20 percent in 2023. Because the 2023 data did not include a full year with the salary increases included, the board expects to see another reduction in the turnover rate in 2024.	Staff turnover rate decreased by 46 percent since 2021	
Outcome measures - housing	Result	Annual data collection from CLS grantees	CLS grantees track designated client outcomes at the end of full representation cases. These rates have been similar year over year.	91 percent of clients in housing cases closed in 2023 were in a better position to keep or find housing	
Outcome measures - safety	Result	Annual data collection from CLS grantees	CLS grantees track designated client outcomes at the end of full representation cases. These rates have been similar year over year.	87 percent of clients in domestic violence cases closed in 2023 were physically safer	
Outcome measures - consumer	Result Annual data collection from CLS grantees		CLS grantees track designated client outcomes at the end of full representation cases. These rates have been similar year over year.	80 percent of clients in cases with a financial impact closed in 2023 were less likely to be harassed by creditors	

Minn. Stat. §§ 480.242 (<u>https://www.revisor.mn.gov/statutes/cite/480.242</u>) provides the authority for grantmaking to the Civil Legal Services network.

### Civil Legal Aid, State Board of

# Agency Expenditure Overview

(Dollars in Thousands)

	Actual	Actual Actual Estimate		Forecast Base		Governor's Recommendation		
	FY22	FY23	FY24	FY25	FY26	FY27	FY26	FY27
Expenditures by Fund								
1000 - General					34,167	34,167	35,330	36,522
2000 - Restrict Misc Special Revenue					10,351	10,347	10,351	10,347
Total					44,518	44,514	45,681	46,869
Biennial Change				0		89,032		92,550
Biennial % Change								
Governor's Change from Base								3,518
Governor's % Change from Base								4

#### Expenditures by Program

Civil Legal Services	44,518	44,514	45,681	46,869
Total	44,518	44,514	45,681	46,869

### **Expenditures by Category**

Compensation	400	400	410	421
Grants, Aids and Subsidies	44,118	44,114	45,271	46,448
Total	44,518	44,514	45,681	46,869

### Civil Legal Aid, State Board of

# Agency Financing by Fund

(Dollars in Thousands)

	Actual	Actual Actual		l Actual Estimate		Forecast Base		Governor's Recommendation	
	FY22	FY23	FY24	FY25	FY26	FY27	FY26	FY27	
1000 - General									
Direct Appropriation					34,167	34,167	35,330	36,522	
Expenditures					34,167	34,167	35,330	36,522	
Biennial Change in Expenditures				0		68,334		71,852	
Biennial % Change in Expenditures									
Governor's Change from Base								3,518	
Governor's % Change from Base								5	
Full-Time Equivalents					2.00	2.00	2.00	2.00	

### 2000 - Restrict Misc Special Revenue

Balance Forward In			8,746		8,746
Receipts		5,049	5,049	5,049	5,049
Transfers In		14,048	2,312	14,048	2,312
Balance Forward Out		8,746	5,760	8,746	5,760
Expenditures		10,351	10,347	10,351	10,347
Biennial Change in Expenditures	0		20,698		20,698
Biennial % Change in Expenditures					
Governor's Change from Base					0
Governor's % Change from Base					0

# Civil Legal Aid, State Board of

# Agency Change Summary

(Dollars in Thousands)

	FY25	FY26	FY27	Biennium 2026-27
Direct				
Fund: 1000 - General				
Base Adjustments				
Current Law Base Change		607	607	1,214
Programs Moving to New Agencies		33,560	33,560	67,120
Forecast Base		34,167	34,167	68,334
Change Items				
Operating Adjustment		1,163	2,355	3,518
Total Governor's Recommendations		35,330	36,522	71,852
<i>Dedicated</i> Fund: 2000 - Restrict Misc Special Revenue				
Planned Spending		10,351	10,347	20,698
Forecast Base		10,351	10,347	20,698
Total Governor's Recommendations		10,351	10,347	20,698
Revenue Change Summary				
Dedicated				
Fund: 2000 - Restrict Misc Special Revenue				
Forecast Revenues		5,049	5,049	10,098
Total Governor's Recommendations		5,049	5,049	10,098

### FY 2026-27 Biennial Budget Change Item

Fiscal Impact (\$000s)	FY 2026	FY 2027	FY 2028	FY 2029
General Fund				
Expenditures	1,163	2,355	2,355	2,355
Revenues	0	0	0	0
Other Funds				
Expenditures	0	0	0	0
Revenues	0	0	0	0
Net Fiscal Impact = (Expenditures – Revenues)	1,163	2,355	2,355	2,355
FTEs	0	0	0	0

### **Change Item Title: Operating Adjustment**

### **Recommendation:**

The Governor recommends additional funding of \$1,163,000 in FY 2026 and \$2,355,000 in each subsequent year from the general fund to help address operating cost increases at the State Board of Civil Legal Aid.

### Rationale/Background:

The cost of operations rises each year due to increases in employer-paid health care contributions, FICA and Medicare, along with other salary and compensation-related costs. Other operating costs, like rent and lease, fuel and utilities, and IT and legal services also grow. This cost growth puts pressure on operating budgets that remain flat year to year. The Board faces challenging decisions to manage these rising costs within existing budgets, while maintaining the services Minnesotans expect. This recommendation provides additional resources to help address these cost pressures and operations.

Effective July 1, 2025, this program will be administered by the newly created State Board of Civil Legal Aid rather than the Supreme Court Legal Services Advisory Committee. Legislation directs that court staff currently employed to support the advisory committee transfer to the State Board of Civil Legal Aid. There are two staff members that transferred from the Supreme Court budget to the State Board of Civil Legal Aid budget. The Board administers grant and aid funding to organizations that provide civil legal services.

### **Proposal:**

The Governor recommends increasing operating budgets to support current services. For the State Board of Civil Legal Aid, this funding will help cover expected growth in employee compensation and insurance, aid to civil legal organizations, and other operating costs.

### **Dollars in Thousands**

Net Impact by Fund	FY 26	FY 27	FY 26-27	FY 28	FY 29	FY 28-29
General Fund	1,163	2,355	3,518	2,355	2,355	4,710

### **Results:**

This recommendation is intended to help the State Board of Civil Legal Aid address rising cost pressures and mitigate impacts to current levels of service and information to the public.