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**Board of Private Detective and Protective Agent Services**

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<https://dps.mn.gov/entity/pdb/Pages/default.aspx>

**AT A GLANCE**

- The Minnesota Board of Private Detective and Protective Agent Services (MNPDB) regulates approximately 400 private detective and protective agent license holders.
- There are approximately 13,000 security personnel in the State of Minnesota.
- MNPDB certifies more than 1,500 training courses.
- MNPDB’s stakeholders include legislators, law enforcement, other state agencies, associations, the media, license holders, and the general public.

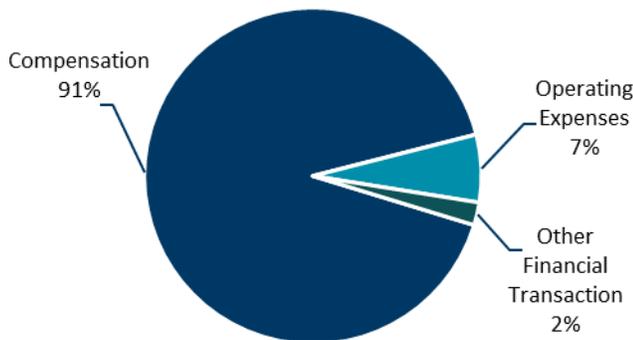
**PURPOSE**

The mission of the Private Detective and Protective Agent Services Board (MNPDB) is to ensure that investigative and security service license holders meet and maintain statutory qualifications, standards, and requirements. This includes meeting criteria in criminal background checks, educational requirements, proof of financial responsibility, and ensuring that license holders are acting responsibly and in the best interest of their clients.

With public safety and consumer protection as primary goals, the agency investigates complaints against license holders and violations of statutes. It also provides support to law enforcement and the courts regarding unlicensed activity and police impersonation and works towards increasing the quality of the industry.

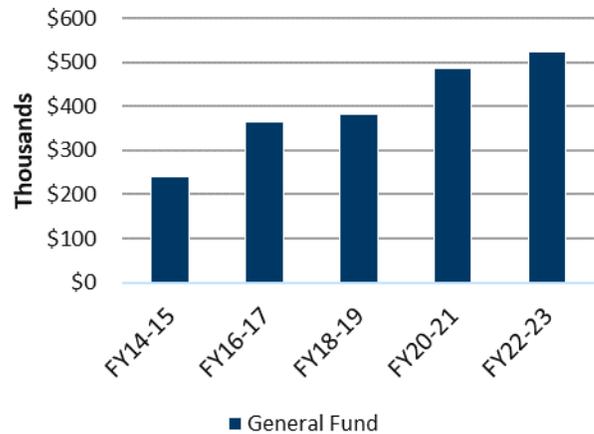
**BUDGET**

**Spending by Category  
FY 2023 Actual**



Source: Budget Planning & Analysis System (BPAS)

**Historical Spending**



Source: Consolidated Fund Statement

## STRATEGIES

**Streamlining Procedures:** MNPDB has implemented several initiatives to process applications, renewals, complaints, officer changes, training certifications, and data privacy requests more quickly. These include the executive director approving training and instructors within 48 to 72 hours of receipt, simplifying and revising forms, revising the license renewal process, conducting data practice reviews, engaging in the retention schedule and holding only required material, and working with license holders to resolve issues before going to the board. MNPDB is implementing an electronic record management system, and it continuously reviews and revises its own processes to increase efficiency.

**Website Revision:** MNPDB is part of the Department of Public Safety’s new website implementation. This will increase customer’s ease of use in locating specific information, and it allows the board to add additional pertinent details and guidance.

**Complaints, Investigations, and Audits:** License holders and non-licensed security agencies, along with certified training courses, are audited and investigated by MNPDB. The agency investigates all complaints and processes them as instructed by the board.

## RESULTS

Measure name	Measure type	Measure data source	Historical trend	Most recent data
Quantity	Applications processed	Internal agency spreadsheets and paper records	43 processed in fiscal year (FY) 2023	52 processed in FY 2024
Quantity	Renewal applications processed	Internal agency spreadsheets and records	111 processed in FY 2023	116 processed in FY 2024
Quality	Training courses reviewed and approved	Internal agency spreadsheets and records	61 reviewed and approved in FY 2023	136 reviewed and approved in FY 2024
Quality	Complaints and investigations	Internal agency spreadsheets and records	Ten investigations completed in FY 2023	18 investigations initiated in FY 2024; Ten investigations are completed and eight are ongoing

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MN Statutes 326.32-326.339 (<http://www.revisor.mn.gov/statutes/cite/326>) provides the legal authority for MNPDB.

**Private Detectives & Protective Agents Board**

**Agency Expenditure Overview**

*(Dollars in Thousands)*

	Actual FY22	Actual FY23	Actual FY24	Estimate FY25	Forecast Base	
					FY26	FY27
<b><u>Expenditures by Fund</u></b>						
1000 - General	262	263	330	1,116	689	689
<b>Total</b>	<b>262</b>	<b>263</b>	<b>330</b>	<b>1,116</b>	<b>689</b>	<b>689</b>
Biennial Change				922		(68)
Biennial % Change				176		(5)
<b><u>Expenditures by Program</u></b>						
Private Detectives and Protective Agents Bd	262	263	330	1,116	689	689
<b>Total</b>	<b>262</b>	<b>263</b>	<b>330</b>	<b>1,116</b>	<b>689</b>	<b>689</b>
<b><u>Expenditures by Category</u></b>						
Compensation	245	240	318	619	563	563
Operating Expenses	17	17	13	497	126	126
Other Financial Transaction		6				
<b>Total</b>	<b>262</b>	<b>263</b>	<b>330</b>	<b>1,116</b>	<b>689</b>	<b>689</b>
<b><u>Full-Time Equivalent</u></b>						
	<b>3.12</b>	<b>3.00</b>	<b>3.51</b>	<b>3.51</b>	<b>3.51</b>	<b>3.51</b>

**Private Detectives & Protective Agents Board**

**Agency Financing by Fund**

*(Dollars in Thousands)*

	Actual FY22	Actual FY23	Actual FY24	Estimate FY25	Forecast Base	
					FY26	FY27
<b>1000 - General</b>						
Balance Forward In		24		428		
Direct Appropriation	282	288	758	688	689	689
Cancellations		49				
Balance Forward Out	20		428			
<b>Expenditures</b>	<b>262</b>	<b>263</b>	<b>330</b>	<b>1,116</b>	<b>689</b>	<b>689</b>
Biennial Change in Expenditures				922		(68)
Biennial % Change in Expenditures				176		(5)
Full-Time Equivalents	3.12	3.00	3.51	3.51	3.51	3.51

**Private Detectives & Protective Agents  
Board**

**Agency Change Summary**

*(Dollars in Thousands)*

	FY25	FY26	FY27	Biennium 2026-27
<b><i>Direct</i></b>				
<b>Fund: 1000 - General</b>				
FY2025 Appropriations	688	688	688	1,376
<b>Base Adjustments</b>				
Minnesota Paid Leave Allocation		1	1	2
<b>Forecast Base</b>	<b>688</b>	<b>689</b>	<b>689</b>	<b>1,378</b>
<b><i>Revenue Change Summary</i></b>				
<b><i>Non-Dedicated</i></b>				
<b>Fund: 1000 - General</b>				
Forecast Revenues	204	204	204	408