

Table of Contents
Emergency Medical Services Regulatory Board

<i>Agency Profile</i>	1
Agency Expenditure Overview	5
Agency Financing by Fund	6
Agency Change Summary	8

<https://mn.gov/boards/emsrb/>

AT A GLANCE

- 13% of Minnesota’s population receives emergency medical services annually
- 266 licensed ambulance services operating 804 ground and 34 air ambulances across the state
- 341 ambulance service licenses issued (some ambulance services possess multiple licenses)
- 172 approved emergency medical services education programs
- 30,888 certified and registered emergency medical services personnel
- Nearly 400 applicant disclosures reviewed annually
- 77 investigations completed in response to allegations of misconduct pertaining to individuals and entities subject to the agency’s jurisdiction
- 63% of the 266 licensed ambulance services have either a volunteer or paid / volunteer staffing model
- 64% of the EMS Regulatory Board’s total budget is disbursed to the emergency medical services community (FY24)

PURPOSE

The mission of the Minnesota Emergency Medical Services (EMS) Regulatory Board (Board) is to protect the public’s health and safety through regulation and support of the EMS system. We are the lead agency in Minnesota responsible for certifying EMS personnel, licensing, and inspecting ambulance services, registering medical response units, and approving and auditing education programs. We investigate all complaints and allegations of misconduct involving those individuals and entities subject to our jurisdiction. Our services start prior to the 9-1-1 call requesting response to a medical emergency: we safeguard the quality of care delivered by EMS personnel by ensuring the delivery of nationally recognized education and testing standards.

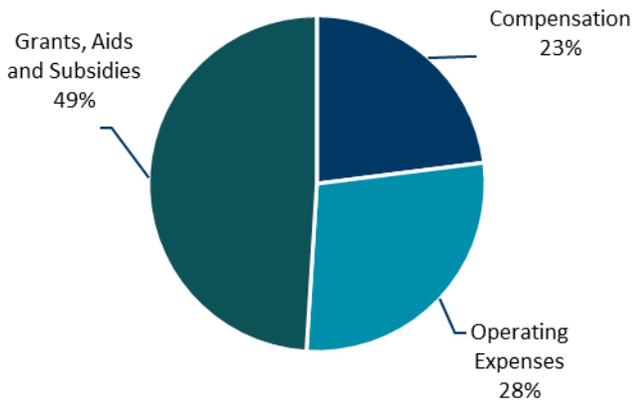
We make certain that ambulance services are safe, reliable, and available around-the-clock in metropolitan areas and in Greater Minnesota. Areas with small population bases often rely on volunteer EMS personnel to cover the cost of providing continuous ambulance service. Recruitment and retention of these volunteers continues to be stretched by an anticipated decrease in population in 74 counties through 2025. At the same time, the senior population, generally requiring more frequent and complex care, is increasing. We work with EMS agencies and communities to implement realistic solutions to these issues thereby improving the timely delivery of quality patient care. We coordinate ambulance and EMS assets and communication as part of our responsibilities during a natural or human-caused disaster or emergency.

Our agency services include distributing state and federal grant funds that support the EMS community with retention and recruitment of EMS personnel, ambulance/hospital communications, education reimbursement, equipment acquisition, and improving the pediatric care infrastructure. Our service delivery continues with assessing and advising rural ambulance services and their managers, and it concludes with reinforcing quality care through inspections and audits, complaint reviews and investigations, and intervention in both a disciplinary and non-disciplinary nature.

In accordance with 2024 Minnesota Session Law Chapter 122, the Emergency Medical Services Regulatory Board will cease operation on January 1, 2025. On the same date all duties, authorities and appropriations will be transferred to a new state agency, the Office of Emergency Medical Services.

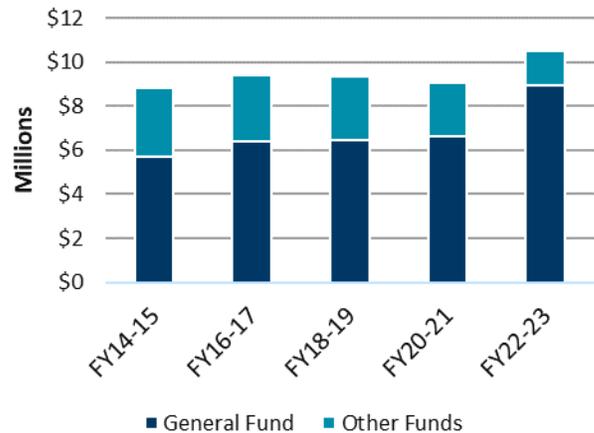
BUDGET

**Spending by Category
FY 2023 Actual**



Source: Budget Planning & Analysis System (BPAS)

Historical Spending



Source: Consolidated Fund Statement

The board budget is from a variety of sources: general fund, federal funds, and other funding sources such as revenue from citations issued for seat belt violations. Because the EMS system in Minnesota is heavily dependent on a diminishing pool of volunteers, particularly in rural areas, there is no fee for EMS personnel certification or medical response unit registration. A majority of the agency's budget is dedicated to grant programs that support emergency medical services statewide. In accordance with the agency transfer an estimated \$3.5 million will transfer to the office of EMS under the provisions of 2024 Session Law Chapter 122.

STRATEGIES

To accomplish its mission of protecting the public's health and safety, the Emergency Medical Services (EMS) Regulatory Board uses the following strategies:

Regulation

- Establish and enforce standards and requirements for ambulance services, EMS personnel, and education programs.
- License ambulance services, registered medical response units, credential EMS personnel, and approve education programs.

Prevention

- Conduct educational compliance seminars.
- Communicate compliance requirements to medical and ambulance service directors to reduce non-compliance issues.
- Conduct rural ambulance assessments to help those services in Greater Minnesota obtain and maintain operational and organizational success.

Compliance and Discipline

- Conduct on-site inspections of ambulance services and vehicles and education programs.
- Investigate complaints, allegations of misconduct, and self-reported violations in a fair and timely manner, ensuring that the subjects of those investigations receive the necessary due process.

- Review evidence to determine appropriate action through the agency’s Complaint Review Panel, which is a subset of our Board and supported by advice from the Attorney General’s Office and agency staff.
- Collaborate with the Health Professionals Services Program for matters involving EMS providers experiencing mental health or substance abuse issues.

Support of the EMS System

- Educate the public, EMS personnel, ambulance services, and education programs about certification and licensing requirements and responsibilities, ethical standards, and the complaint resolution process.
- Distribute state and federal grant funds that support the EMS community with retention and recruitment of personnel, ambulance/hospital communications, education reimbursement, equipment acquisition, and improving the pediatric care infrastructure.
- Continue to reach out to our wider audience: the public, employers, and ethnically diverse populations.

Maximize Technology and Online Services

- Use technology to maximize efficiencies, improve customer service, increase data security, and decrease costs.
- Provide a 24/7 online application and renewal process, no-cost license and certification look-up, and no-cost access to public data on adverse license and certification actions.

Risk Assessment and Continuous Improvement

- Evaluate performance through customer surveys, research, and data analysis.
- Identify trends in the EMS industry that may need new or improved support, standards, or oversight to ensure the public is protected.
- Conduct system reviews and audits of fees, expenditures, receipts, and disbursements; improve systems as appropriate.
- Engage public and private expertise and input. Our board, committees, and work groups are comprised of volunteers representing EMS physicians and personnel, educators, and stakeholders from public, private, and non-profit organizations. This is important because EMS has touch points in every part of the health care system, and these subject matter experts help identify issues and craft solutions.

RESULTS

Measure name	Measure type	Measure data source	Historical trend	Most recent data
Number of Credentialed EMS Personnel	Quantity	Active certification counts included in our licensure system	Is consistent post pandemic, but down from pre-pandemic highs	30,888 People
Number of ambulance requests	Quantity	Number of patient care reports submitted to state EMS data repository	Consistent with recent historical trends.	737,448 responses
Average application processing time for new EMT	Quality	Average completion time for completed EMT applications within our license management system	Consistent with historical trends.	1 Day

Measure name	Measure type	Measure data source	Historical trend	Most recent data
First Time Pass Rate NREMT EMT exam	Results	NREMT testing database	Pass rate increasing from most recent reporting	73%
Prompt payment to grantees	Quality	MMB Prompt Payment Reports	Prompt payment rate increasing	97% (FY23)

The Emergency Medical Services Regulatory Board’s legal authority comes from Minnesota Statute 144E and Minnesota Rules 4690 (<https://www.revisor.mn.gov/statutes/cite/144E> and <https://www.revisor.mn.gov/rules/4690/>).

(Dollars in Thousands)

	Actual FY22	Actual FY23	Actual FY24	Estimate FY25	Forecast Base FY26 FY27	
<u>Expenditures by Fund</u>						
1000 - General	4,459	4,469	6,115	6,546		
2000 - Restrict Misc Special Revenue	419	428	280	216		
2001 - Other Misc Special Revenue	9	14	3			
3000 - Federal	126	141	149	126		
4900 - 911 Emergency	683					
Total	5,697	5,052	6,547	6,888		
Biennial Change				2,687	(13,435)	
Biennial % Change				25	(100)	

Expenditures by Program

Emergency Medical Services Bd	5,697	5,052	6,547	6,888		
Total	5,697	5,052	6,547	6,888		

Expenditures by Category

Compensation	1,043	1,158	1,266	952		
Operating Expenses	1,576	1,423	1,259	935		
Grants, Aids and Subsidies	3,067	2,464	4,017	4,998		
Other Financial Transaction	10	7	6	3		
Total	5,697	5,052	6,547	6,888		

Full-Time Equivalents

	9.08	10.26	9.92	7.30		
--	------	-------	------	------	--	--

Emergency Medical Services Regulatory Board

Agency Financing by Fund

(Dollars in Thousands)

	Actual FY22	Actual FY23	Actual FY24	Estimate FY25	Forecast Base	
					FY26	FY27
1000 - General						
Balance Forward In	248	605	237	923		
Direct Appropriation	4,780	4,576	6,800	12,176	0	0
Transfers Out		41		6,553		
Cancellations	3	434	0			
Balance Forward Out	566	237	922			
Expenditures	4,459	4,469	6,115	6,546		
Biennial Change in Expenditures				3,733		(12,661)
Biennial % Change in Expenditures				42		(100)
Full-Time Equivalents	8.85	10.15	9.92	7.30		

2000 - Restrict Misc Special Revenue

Balance Forward In	250	183	136	206		
Receipts	0	1	5	2		
Transfers In	302	327	346	360		
Transfers Out				352		
Balance Forward Out	133	83	206			
Expenditures	419	428	280	216		
Biennial Change in Expenditures				(352)		(496)
Biennial % Change in Expenditures				(41)		(100)
Full-Time Equivalents	0.11	0.07				

2001 - Other Misc Special Revenue

Receipts	9	14	3			
Expenditures	9	14	3			
Biennial Change in Expenditures				(20)		(3)
Biennial % Change in Expenditures				(86)		
Full-Time Equivalents	0.05	0.01				

2403 - Gift

Balance Forward In	10	10	10	11		
Receipts	0	0	1			
Transfers Out				11		
Balance Forward Out	10	10	11			

(Dollars in Thousands)

	Actual	Actual	Actual	Estimate	Forecast Base	
	FY22	FY23	FY24	FY25	FY26	FY27

3000 - Federal

Receipts	126	141	149	126		
Expenditures	126	141	149	126		
Biennial Change in Expenditures				8		(275)
Biennial % Change in Expenditures				3		(100)
Full-Time Equivalents	0.07	0.03				

4900 - 911 Emergency

Transfers In	683					
Expenditures	683					
Biennial Change in Expenditures				(683)		0
Biennial % Change in Expenditures						

(Dollars in Thousands)

	FY25	FY26	FY27	Biennium 2026-27
Direct				
Fund: 1000 - General				
FY2025 Appropriations	12,176	12,176	12,176	24,352
Base Adjustments				
All Other One-Time Appropriations		(6,000)	(6,000)	(12,000)
Current Law Base Change		800	(800)	
Programs Moving to New Agencies		(6,976)	(5,376)	(12,352)
Forecast Base	12,176			
Dedicated				
Fund: 2000 - Restrict Misc Special Revenue				
Planned Spending	216			
Forecast Base	216			
Fund: 3000 - Federal				
Planned Spending	126			
Forecast Base	126			
Revenue Change Summary				
Dedicated				
Fund: 2000 - Restrict Misc Special Revenue				
Forecast Revenues	2			
Fund: 3000 - Federal				
Forecast Revenues	126			
Non-Dedicated				
Fund: 1000 - General				
Forecast Revenues	33			