

Table of Contents
Minnesota Department of Veterans Affairs

<i>Agency Profile</i>	1
Agency Expenditure Overview	4
Agency Financing by Fund	5
Agency Change Summary	8
<u>Program</u>	10
Programs and Services	10
<i>Program Narrative</i>	10
Program Expenditure Overview	13
Program Financing by Fund	14
<u>Program</u>	16
Veterans Health Care	16
<i>Program Narrative</i>	16
Program Expenditure Overview	19
Program Financing by Fund	21

<https://mn.gov/mdva/>

AT A GLANCE

- Provide seven major program areas under two divisions, each with numerous Veteran services including:
 - Skilled Nursing and Domiciliary care
 - Adult Day Center and Resources for Caregivers
 - Veteran Suicide Prevention and Awareness
 - Education and Employment Services
 - Federal Veterans Affairs (VA) Claims and Outreach Services
 - Homeless Veteran Prevention and Assistance Services
 - State benefits (State Soldiers Assistance Program)
- Operate 5 State Veterans Homes (three more under construction) and 3 State Veterans Cemeteries (one more under construction)
- Serve more than 313,912 Veterans and their families in Minnesota
- Employ approximately 1,540 staff statewide

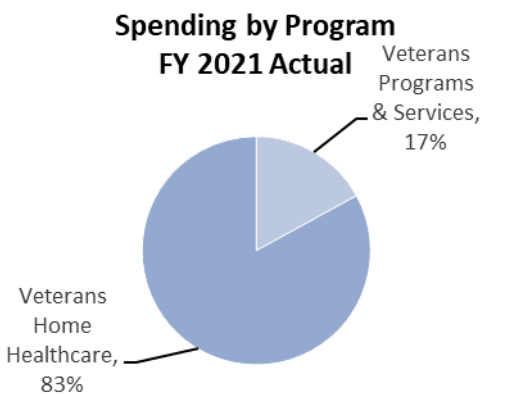
PURPOSE

The mission of the Minnesota Department of Veterans Affairs (MDVA) is “Serving Minnesota Veterans, their dependents and survivors by connecting them with the federal and state care and benefits they have earned.” MDVA is a “post-wartime agency” and was created by the 1943 state Legislature to consolidate the services provided to service members; since 2007, MDVA has also operated the Minnesota State Veterans Homes. As of 2021, there were more than 313,912 Veterans in Minnesota (about 6 percent of the state’s population).

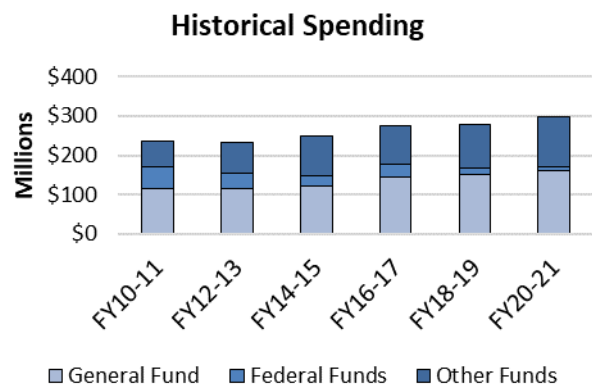
Since 9/11/01, approximately 47,081 Minnesotans have served during this period. Veterans may face many challenges including translating their military skills and experiences to civilian occupations, unemployment, and underemployment, and short- and long-term medical issues resulting from their military duty. In addition, many Veterans and their families experience both mental fatigue and physical injuries associated with military deployments. Finally, approximately 51 percent of the state’s Veteran population is aged 65 and older, many with unique long-term care needs.

MDVA exists to fulfill the needs of these Veterans and their families by providing innovative programs and services to maximize their quality of life, while monitoring and adapting to emerging needs such as high Veteran suicide rates, homelessness, and Veteran issues that have been exacerbated by the COVID-19 pandemic.

BUDGET



Source: Budget Planning & Analysis System (BPAS)



Source: Consolidated Fund Statement

MDVA activities were funded approximately 53% from the general fund, 4% from federal funds, and 43% from special revenue funds in the FY2020-21 biennium.

The Programs and Services Division receives nearly all its funding from the general fund. Program-specific federal funding is also received for Veteran burials in MDVA's State cemeteries to cover maintenance and development costs, and the agency receives federal funding for the work the agency does for approving higher educational institutions that offer educational programs to Veterans.

The Veterans Healthcare Division is funded through a general fund appropriation, Resident maintenance fees, VA per diem, Medicare, and other reimbursements. The historical spending graph reflects the following breakdown:

- A general fund appropriation of \$115.5 million in the FY2020-21 biennium was received and transferred to the MDVA special revenue healthcare fund as permitted in state statute. The graph above reflects the expenditure of these funds out of the general fund to show its source of funding.
- An additional \$125.3 million of receipts was received from the Federal VA for Veterans full and partial per diems; Medicare reimbursements for Medicare Part A, B, & D; receipts from Resident maintenance fees; COVID relief funds; and other miscellaneous reimbursements. The graph above reflects the expenditure of these funds in the Other Funds category rather than the Federal Funds category.

STRATEGIES

MDVA strives to enhance the lives of those it serves through the development and implementation of services that are tailored to meet the current, ongoing, and future needs of Veterans and their families. MDVA does this through two divisions: **Programs & Services** and **Veterans Healthcare** (Minnesota State Veterans Homes).

Many Veterans are not aware of the benefits that they have earned through their military service. **The Programs & Services Division** collaborates with its partners in the Veterans services community to assist Veterans in obtaining these benefits. Examples include securing or assisting in the provision of financial, educational, and medical benefits. Additionally, there are an estimated 318 Veterans without safe, stable, or affordable housing on any given night in Minnesota (<https://www.hudexchange.info/resource/3031/pit-and-hic-data-since-2007/>). By working with partners and stakeholders through its Homeless Veteran Registry (<https://mn.gov/mdva/resources/homelessnessandprevention/homelessveteranregistry.jsp>), MDVA works to identify and develop housing plans for Veterans who are homeless or at risk of homelessness. Minnesota has achieved the effective end to Veteran homelessness in eight of ten continuums of care. (<https://mn.gov/governor/news/#/detail/appld/1/id/531374>).

MDVA operates three (soon to be four) State Veterans Cemeteries located in Duluth, Little Falls and Preston. The Redwood Falls Cemetery will open in spring 2023. (<https://mn.gov/mdva/blog/#/detail/appld/1/id/503510>)

Finally, the Programs & Services Division and partners provide resources for financial, family and mental health counseling, as well as operating three (increasing to four in spring 2023) Veterans cemeteries and coordinating funeral honors benefits.

For more information, visit: <https://mn.gov/mdva/resources/>

The Veterans Healthcare Division operates five (increasing to eight in summer 2023 - <https://mn.gov/mdva/blog/#/detail/appld/1/id/534159>) Minnesota Veterans Homes located in Fergus Falls, Hastings, Luverne, Minneapolis, and Silver Bay (new locations will include Bemidji, Montevideo and Preston). MDVA works to ensure that Veterans and their families have options for meeting their long-term care needs while providing the highest-quality care. The homes offer multiple long-term care options including 24-hour skilled nursing, domiciliary, and adult day care. The homes also offer specialty care units for Alzheimer's and dementia, as well as dental care, physical rehabilitation, work therapy, transportation, chemical dependency, psychological, spiritual, and recreational services to improve the health and quality of life of our Residents. The Healthcare

Division also leads a robust effort to reduce Veteran suicide rates in MN including participation in the “Governor’s Challenge to Reduce Veteran Suicide.” <https://mn.gov/mdva/news/pressroom/?id=1066-421871>.

For more information, visit: <https://mn.gov/mdva/homes/>

For more information, see the 2021 Annual Report for the Minnesota Department of Veterans Affairs ([MDVA Annual Report FY 2021 \(mn.gov\)](#)).

Minnesota Department of Veterans Affairs legal authority comes from:

- Minn. Stat. 196 (<https://www.revisor.mn.gov/statutes/cite/196>),
- Minn. Stat. 197 (<https://www.revisor.mn.gov/statutes/cite/197>), and
- Minn. Stat. 198 (<https://www.revisor.mn.gov/statutes/cite/198>).

Veterans Affairs

Agency Expenditure Overview

(Dollars in Thousands)

	Actual FY20	Actual FY21	Actual FY22	Estimate FY23	Forecast Base	
					FY24	FY25
<u>Expenditures by Fund</u>						
1000 - General	22,444	20,517	24,915	66,922	27,971	27,971
2000 - Restrict Misc Special Revenue	2,588	1,598	2,299	2,782	2,627	2,541
2001 - Other Misc Special Revenue	118,007	122,395	121,616	138,167	126,339	127,696
2403 - Gift	686	443	828	956	960	982
3000 - Federal	24		39,394	64,345		
3010 - Coronavirus Relief	2,149	8,490	2,315			
3015 - ARP-State Fiscal Recovery			26	174		
6000 - Miscellaneous Agency	1,276	1,648	1,432	1,428	1,490	1,490
Total	147,173	155,091	192,827	274,774	159,387	160,680
Biennial Change				165,336		(147,534)
Biennial % Change				55		(32)
<u>Expenditures by Program</u>						
Programs and Services	25,182	26,129	31,796	75,628	29,792	29,706
Veterans Health Care	121,991	128,962	161,031	199,146	129,595	130,974
Total	147,173	155,091	192,827	274,774	159,387	160,680
<u>Expenditures by Category</u>						
Compensation	105,922	109,613	107,197	117,158	111,516	112,003
Operating Expenses	28,479	32,160	44,158	76,342	40,699	41,554
Grants, Aids and Subsidies	12,378	12,542	9,740	14,679	6,938	6,889
Capital Outlay-Real Property	206	336	31,404	66,391	30	30
Other Financial Transaction	188	440	328	204	204	204
Total	147,173	155,091	192,827	274,774	159,387	160,680
Total Agency Expenditures	147,173	155,091	192,827	274,774	159,387	160,680
Internal Billing Expenditures		6	6	6	6	6
Expenditures Less Internal Billing	147,173	155,086	192,821	274,768	159,381	160,674
<u>Full-Time Equivalent</u>	1,284.92	1,283.78	1,206.03	1,261.20	1,176.78	1,157.98

Veterans Affairs

Agency Financing by Fund

(Dollars in Thousands)

	Actual FY20	Actual FY21	Actual FY22	Estimate FY23	Forecast Base	
					FY24	FY25
1000 - General						
Balance Forward In		3,793		5,586		
Direct Appropriation	82,141	75,914	89,530	128,493	94,276	94,276
Open Appropriation	3,028	2,645	2,414	3,200	3,200	3,200
Transfers In	13,639	14,346	13,512	14,888	13,319	13,319
Transfers Out	71,562	73,391	74,953	85,245	82,824	82,824
Cancellations		2,792				
Balance Forward Out	4,802		5,587			
Expenditures	22,444	20,517	24,915	66,922	27,971	27,971
Biennial Change in Expenditures				48,876		(35,895)
Biennial % Change in Expenditures				114		(39)
Full-Time Equivalents	104.29	106.46	104.85	114.87	119.32	118.22

2000 - Restrict Misc Special Revenue

Balance Forward In	2,551	2,208	2,814	2,364	1,773	1,330
Receipts	1,142	1,293	1,225	1,565	1,558	1,643
Transfers In	631	695	736	626	626	626
Transfers Out	60	80	111			
Balance Forward Out	1,676	2,518	2,365	1,773	1,330	1,058
Expenditures	2,588	1,598	2,299	2,782	2,627	2,541
Biennial Change in Expenditures				896		87
Biennial % Change in Expenditures				21		2
Full-Time Equivalents	4.53	4.75	4.71	8.64	8.79	7.59

2001 - Other Misc Special Revenue

Balance Forward In	13,896	13,063	19,335	12,876	530	530
Receipts	58,773	68,452	53,786	55,541	56,911	58,268
Transfers In	131,225	139,456	150,411	150,510	137,746	137,702
Transfers Out	73,501	81,766	89,041	80,230	68,318	68,274
Balance Forward Out	12,387	16,810	12,875	530	530	530
Expenditures	118,007	122,395	121,616	138,167	126,339	127,696
Biennial Change in Expenditures				19,381		(5,748)
Biennial % Change in Expenditures				8		(2)
Full-Time Equivalents	1,175.09	1,161.61	1,095.13	1,136.69	1,047.67	1,031.17

(Dollars in Thousands)

	Actual FY20	Actual FY21	Actual FY22	Estimate FY23	Forecast Base	
					FY24	FY25

2403 - Gift

Balance Forward In	2,065	2,115	2,461	2,618	2,579	2,634
Receipts	763	744	957	892	990	1,035
Transfers In	24	25	31	25	25	25
Transfers Out	69		3			
Balance Forward Out	2,097	2,440	2,617	2,579	2,634	2,712
Expenditures	686	443	828	956	960	982
Biennial Change in Expenditures				655		158
Biennial % Change in Expenditures				58		9

3000 - Federal

Receipts	24		39,394	64,345		
Expenditures	24		39,394	64,345		
Biennial Change in Expenditures				103,716		(103,739)
Biennial % Change in Expenditures						(100)

3010 - Coronavirus Relief

Direct Appropriation	2,149	8,495	2,315			
Cancellations		5				
Expenditures	2,149	8,490	2,315			
Biennial Change in Expenditures				(8,325)		(2,315)
Biennial % Change in Expenditures				(78)		
Full-Time Equivalents		9.72				

3015 - ARP-State Fiscal Recovery

Balance Forward In				174		
Direct Appropriation			200			
Balance Forward Out			174			
Expenditures			26	174		
Biennial Change in Expenditures				200		(200)
Biennial % Change in Expenditures						(100)

(Dollars in Thousands)

	Actual FY20	Actual FY21	Actual FY22	Estimate FY23	Forecast Base	
					FY24	FY25
6000 - Miscellaneous Agency						
Balance Forward In	338	503	730	765	827	827
Receipts	1,440	1,873	1,468	1,490	1,490	1,490
Balance Forward Out	503	728	766	827	827	827
Expenditures	1,276	1,648	1,432	1,428	1,490	1,490
Biennial Change in Expenditures				(63)		120
Biennial % Change in Expenditures				(2)		4
Full-Time Equivalents	1.01	1.24	1.34	1.00	1.00	1.00

(Dollars in Thousands)

	FY23	FY24	FY25	Biennium 2024-25
Direct				
Fund: 1000 - General				
FY2023 Appropriations	128,493	128,413	128,413	256,826
Base Adjustments				
All Other One-Time Appropriations		(30,986)	(30,986)	(61,972)
Current Law Base Change		(3,151)	(3,151)	(6,302)
Forecast Base	128,493	94,276	94,276	188,552
Open				
Fund: 1000 - General				
FY2023 Appropriations	3,500	3,500	3,500	7,000
Base Adjustments				
November Forecast Adjustment	(300)	(300)	(300)	(600)
Forecast Base	3,200	3,200	3,200	6,400
Dedicated				
Fund: 2000 - Restrict Misc Special Revenue				
Planned Spending	2,782	2,627	2,541	5,168
Forecast Base	2,782	2,627	2,541	5,168
Fund: 2001 - Other Misc Special Revenue				
Planned Spending	138,167	126,339	127,696	254,035
Forecast Base	138,167	126,339	127,696	254,035
Fund: 2403 - Gift				
Planned Spending	956	960	982	1,942
Forecast Base	956	960	982	1,942
Fund: 3000 - Federal				
Planned Spending	64,345			
Forecast Base	64,345			
Fund: 6000 - Miscellaneous Agency				
Planned Spending	1,428	1,490	1,490	2,980
Forecast Base	1,428	1,490	1,490	2,980
Revenue Change Summary				
Dedicated				

(Dollars in Thousands)

	FY23	FY24	FY25	Biennium 2024-25
Fund: 2000 - Restrict Misc Special Revenue				
Forecast Revenues	1,565	1,558	1,643	3,201
Fund: 2001 - Other Misc Special Revenue				
Forecast Revenues	55,541	56,911	58,268	115,179
Fund: 2403 - Gift				
Forecast Revenues	892	990	1,035	2,025
Fund: 3000 - Federal				
Forecast Revenues	64,345			
Fund: 6000 - Miscellaneous Agency				
Forecast Revenues	1,490	1,490	1,490	2,980

Program: Programs and Services<https://mn.gov/mdva/>**AT A GLANCE**

- Serve Veterans of all ages and wartime service periods by:
 - Acting as the agent of a resident of the state having a claim against the United States for benefits arising out of or by reason of service in the armed forces
 - Administering the State Soldiers Assistance Fund
 - Working to provide Veterans with a seamless transition from their military service through approved education and training programs, resulting in a career with permanent, full-time employment
 - Providing outreach and state-wide benefits advocacy to include services on tribal reservations
 - Providing burial and perpetual care for Veterans and their eligible dependents in three state Veteran's cemeteries
 - Preventing and ending Veteran homelessness
- Work closely with community, state, and federal partners
- Approximately 108 employees throughout the state

PURPOSE AND CONTEXT

The mission of the Programs & Services Division (PSD) is to meet the needs of Minnesota Veterans and their families by providing proven and innovative programs and services, helping to maximize their quality of life, and providing final resting places that commemorate their service and honor their sacrifice to our Nation.

Minnesota is experiencing a continuing demand for services due to both the aging of the Veteran population and because of 21 years of continuous conflict and ongoing military operations worldwide. For example, in FY 2021 the Minnesota Department of Veterans Affairs (MDVA) processed 1,054 state and federal benefits claims. Burials at our State Veterans Cemeteries increased from 720 in 2020 to 958 in 2021. The State Soldiers Assistance Program assisted 3,467 Veterans and family members in 2021. The Minnesota GI Bill provided education funding to 1,639 Veterans and family members in 2021. It should be noted that the VA estimated Veteran population in the state of Minnesota dropped from 318,063 in 2020 to 313,912 in 2021. With an end to major military operations related to the Global War on Terrorism and the estimated 47,081 Minnesota Veterans who served during that period, it is expected that demand for services will continue to increase in the coming months and years.

MDVA stands ready to meet Veterans' needs when they return to Minnesota. Many Veterans return with visible combat injuries such as amputated limbs, while many more carry invisible wounds such as traumatic brain injury and post-traumatic stress disorder. MDVA helps them meet their needs by providing assistance and support in accessing their higher education, medical, and financial assistance benefits. The division also works to identify gaps in programming and services which may exist in the Veterans services community and addresses those shortcomings by providing innovative, Veteran-focused services to Minnesota Veterans, their dependents, and survivors.

Calendar year 2022 includes the following initiatives:

1. “Functional Zero” for Veteran Homelessness
Goal: Minnesota seeks to be the fourth state in the nation—joining Connecticut, Delaware, and Virginia—to end Veteran homelessness by reaching functional zero for homeless Veterans statewide. In Minnesota, 85 of 87 counties in the state have reached this milestone. The remaining 2 counties, comprising Minnesota’s most populous areas, will require significant effort and resources to reach the final threshold.
2. Post 9/11 Service Bonus
Goal: Minnesota seeks to honor its Post 9/11 Veterans by providing bonus payments to Minnesota Veterans of the Global War on Terrorism, as it has done for every war since World War I. MDVA was appropriated \$24.88M for this purpose during the 2022 legislative session and hopes to provide bonus payments to the estimated 47,081 eligible Veterans. As in the past, the hope is that that this will spur even more awareness of state and federal benefits to this newest group of Veterans and allow MDVA to effectively outreach to them.
3. Consolidation of Veteran Information Systems
Goal: Continued development of our Veterans Application Tracking System (VATS) to further consolidate all MDVA Veterans information management systems into one database which will provide for better lifetime case management, electronic submissions, improved reporting, and reduction of stand-alone systems.

SERVICES PROVIDED

- **Claims and Field Operations** staff represent Veterans and their family members by acting as their advocate in matters pertaining to the U.S. Department of Veterans Affairs (VA) benefits and entitlements. This division consists of the St. Paul and Fargo Claims offices, the Gold Star Families and Women’s Program, Tribal Veterans Service Officers, and Veterans Outreach. (<http://mn.gov/mdva/resources/healthdisability/>)
- **Veterans Employment and Education Division** helps Veterans and eligible family members navigate the complicated higher educational benefits system and promotes employment and self-sufficiency for those individuals. This division includes the Higher Education Veterans Program (Veterans Campus Representatives) and the State Approving Agency, and it also administers the Minnesota GI Bill and Veterans Employment Preference. (<http://mn.gov/mdva/resources/education/>)
- **State Veterans Cemeteries and Memorial Affairs** assures that Veterans and their families are honored with final resting places that have national significance and lasting tributes that commemorate their service and sacrifice to our nation. The division operates three Veterans cemeteries: one in Little Falls, one in Preston, and one in Duluth. It also manages the Military Funeral Honors Stipend Program and the Bronze Star Marker Program. (<http://mn.gov/mdva/memorials/>)
- **State Veterans Benefits Division** provides programs and services unique to Minnesota’s Veterans, leads the implementation of the goal in the state plan to End Veteran Homelessness, and supplements certain federal programs. The division manages the State Soldiers Assistance Program, Veterans homelessness initiatives, Minnesota Veteran S.O.A.R., LinkVet, Minnesota Service C.O.R.E., and the Minnesota Operation for Veterans Empowerment (M.O.V.E.). (<http://mn.gov/mdva/resources/familyassistance/>)
- **MDVA Grant Programs** provide needed funding to our partners who assist us in our goals of serving Veterans.
 - **Veterans Service Organizations (VSO) Grants** are provided to Congressionally Chartered Veterans Service Organizations in Minnesota to assist Veterans and their families receive all the federal, state, and local benefits they are entitled to.
 - **County Veterans Service Officers (CVSO) Grants** are provided to all 87 counties to provide outreach for the reintegration of combat veterans into society; to collaborate with social service agencies, educational institutions, and other community organizations to enhance services offered to Veterans; to reduce homelessness; and to enhance the operations of the County Veterans Service Office. (<http://www.macvso.org/>)

- **Minnesota Assistance Council for Veterans (MACV)**, funded through a grant from MDVA, provides assistance throughout Minnesota to Veterans and their families who are homeless or in danger of homelessness. (<http://www.mac-v.org/>)
- **Support Our Troops (SOT) Grants** are competitive grants provided to eligible foundations and other organizations approved by the Commissioner, whose purpose is supporting and improving the lives of Veterans and their families. These grants are funded through the Support Our Troops License Plate Account. (<http://mn.gov/mdva/resources/federalresources/grants/>)

Partners – MDVA partners with the U.S. Department of Veterans Affairs (VA), Veterans Services Organizations (VSOs), County Veterans Service Officers (CVSOs), the Minnesota Assistance Council for Veterans (MACV) and other organizations to provide benefits and services to Veterans. Additionally, MDVA partners with several state agencies to accomplish its work.

RESULTS

<i>Type of Measure</i>	<i>Name of Measure</i>	<i>Previous</i>	<i>Current</i>	<i>Dates</i>
Quantity	Per capita average of federal VA dollars being expended on benefits and services provided to Minnesota Veterans, their dependents, and survivors.	\$10,642	\$10,977	Federal FY20 & FY21
Quantity	Number of Veterans and their survivors who have MDVA staff acting as their accredited representative to the federal VA.	49,735	51,897	FY20 & FY21
Quantity	Number of Minnesota GI Bill participants approved for Higher Education programs or OJT/Apprenticeship programs.	1,876	1,639	FY20 & FY21
Quantity	Number of interments and inurnments at the Minnesota State Veterans Cemeteries.	726	958	FY20 & FY21
Quantity	Number of unique Veterans and their dependents who were provided statewide, community-based counseling through C.O.R.E. program participation.	700	701	FY20 & FY21
Quality	Percent of C.O.R.E. program participants that were satisfied with the services received and indicated that the services met their needs	99%	100%	FY20 & FY21
Results	Number of Homeless Veterans identified in MN during HUD’s annual Point in Time (PIT) Count.	644	318	Jan. 2010 & Jan. 2021

Minnesota Department of Veterans Affairs Programs & Services legal authority comes from:

- Minn. Stat. 190.07 (<https://www.revisor.mn.gov/statutes/cite/196.07>)
- Minn. Stat. 190.19 (<https://www.revisor.mn.gov/statutes/2021/cite/190.19>)
- Minn. Stat. 196.08 (<https://www.revisor.mn.gov/statutes/cite/196.08>)
- Minn. Stat. 196.081 (<https://www.revisor.mn.gov/statutes/cite/196.081>)
- Minn. Stat. 197 (<https://www.revisor.mn.gov/statutes/cite/197>)

Programs and Services

Program Expenditure Overview

(Dollars in Thousands)

	Actual FY20	Actual FY21	Actual FY22	Estimate FY23	Forecast Base	
					FY24	FY25
<u>Expenditures by Fund</u>						
1000 - General	22,444	20,479	24,550	65,548	27,371	27,371
2000 - Restrict Misc Special Revenue	2,418	1,413	1,973	2,510	2,383	2,297
2403 - Gift	27	21	71	41	38	38
3000 - Federal	24		2,861	7,355		
3010 - Coronavirus Relief	269	4,217	2,315			
3015 - ARP-State Fiscal Recovery			26	174		
Total	25,182	26,129	31,796	75,628	29,792	29,706
Biennial Change				56,112		(47,926)
Biennial % Change				109		(45)
<u>Expenditures by Activity</u>						
Veterans Services	2,882	3,133	3,645	3,697	3,578	3,578
Programs and Services	15,119	16,107	21,117	63,865	18,282	18,191
Claims and Outreach	7,181	6,890	7,033	8,066	7,932	7,937
Total	25,182	26,129	31,796	75,628	29,792	29,706
<u>Expenditures by Category</u>						
Compensation	9,476	9,999	10,236	12,008	12,579	12,594
Operating Expenses	4,642	4,882	12,869	41,927	11,701	11,649
Grants, Aids and Subsidies	10,992	10,823	8,308	13,301	5,511	5,462
Capital Outlay-Real Property	9	171	261	8,391		
Other Financial Transaction	63	255	122	1	1	1
Total	25,182	26,129	31,796	75,628	29,792	29,706
Total Agency Expenditures	25,182	26,129	31,796	75,628	29,792	29,706
Internal Billing Expenditures		6	6	6	6	6
Expenditures Less Internal Billing	25,182	26,124	31,790	75,622	29,786	29,700
<u>Full-Time Equivalent</u>						
	108.82	111.72	108.61	121.41	126.01	123.71

Programs and Services

Program Financing by Fund

(Dollars in Thousands)

	Actual FY20	Actual FY21	Actual FY22	Estimate FY23	Forecast Base	
					FY24	FY25
1000 - General						
Balance Forward In		3,793		4,907		
Direct Appropriation	24,380	18,153	27,073	57,460	24,190	24,190
Open Appropriation	3,028	2,645	2,414	3,200	3,200	3,200
Transfers In	13,639	14,346	13,425	14,843	13,319	13,319
Transfers Out	13,801	15,667	13,454	14,862	13,338	13,338
Cancellations		2,792				
Balance Forward Out	4,802		4,908			
Expenditures	22,444	20,479	24,550	65,548	27,371	27,371
Biennial Change in Expenditures				47,174		(35,356)
Biennial % Change in Expenditures				110		(39)
Full-Time Equivalents	104.29	106.46	103.90	112.77	117.22	116.12

2000 - Restrict Misc Special Revenue

Balance Forward In	2,424	2,078	2,576	2,265	1,706	1,267
Receipts	969	1,004	1,036	1,325	1,318	1,403
Transfers In	631	695	736	626	626	626
Transfers Out	60	80	111			
Balance Forward Out	1,545	2,284	2,265	1,706	1,267	999
Expenditures	2,418	1,413	1,973	2,510	2,383	2,297
Biennial Change in Expenditures				652		197
Biennial % Change in Expenditures				17		4
Full-Time Equivalents	4.53	4.75	4.71	8.64	8.79	7.59

2403 - Gift

Balance Forward In	144	77	124	161	156	154
Receipts	6	41	83	11	11	11
Transfers In	24	25	28	25	25	25
Transfers Out	69		3			
Balance Forward Out	77	123	161	156	154	152
Expenditures	27	21	71	41	38	38
Biennial Change in Expenditures				65		(36)
Biennial % Change in Expenditures				136		(32)

Programs and Services

Program Financing by Fund

(Dollars in Thousands)

	Actual FY20	Actual FY21	Actual FY22	Estimate FY23	Forecast Base FY24 FY25	
--	----------------	----------------	----------------	------------------	----------------------------	--

3000 - Federal

Receipts	24		2,861	7,355		
Expenditures	24		2,861	7,355		
Biennial Change in Expenditures				10,192	(10,216)	
Biennial % Change in Expenditures					(100)	

3010 - Coronavirus Relief

Direct Appropriation	269	4,217	2,315			
Expenditures	269	4,217	2,315			
Biennial Change in Expenditures				(2,171)	(2,315)	
Biennial % Change in Expenditures				(48)		
Full-Time Equivalents		0.51				

3015 - ARP-State Fiscal Recovery

Balance Forward In				174		
Direct Appropriation			200			
Balance Forward Out			174			
Expenditures			26	174		
Biennial Change in Expenditures				200	(200)	
Biennial % Change in Expenditures					(100)	

Program: Veterans Healthcare

<https://mn.gov/mdva/>

AT A GLANCE

- Five State Veterans Homes in Fergus Falls, Hastings, Luverne, Minneapolis, and Silver Bay
 - Provide 24/7 Skilled Nursing and Domiciliary Care
 - Centers for Medicare and Medicaid Services (CMS) Certification achieved at all four skilled homes
 - One of only two Adult Day Healthcare Programs (Medical Model) in the country
- Approximately 1,215 employees providing care to Veterans
- Work closely with state, federal, and community partners to enhance all State Veterans Homes Resident's lives

PURPOSE AND CONTEXT

The first Minnesota Veterans Home was established in 1887 in Minneapolis as the Minnesota Soldiers Home to "reward the brave and deserving." This Soldiers Home in Minneapolis was not primarily designed as a skilled nursing facility, but as the needs of Veterans changed, so too have the Veterans Homes. In the 1960s, Minnesota started shifting its primary focus to meet the healthcare needs of Veteran Residents in the State Veterans Home. Today, MDVA operates five Veterans Homes located in Fergus Falls, Hastings, Luverne, Minneapolis, and Silver Bay, and one Adult Day Care program in Minneapolis.

Healthcare initiatives are reviewed annually to ensure that both quality care and operational excellence are achieved in all MN SVH. The following healthcare initiatives were developed with staff and stakeholder input, including agency-level policy and procedures to always improve Resident care outcomes. The MDVA healthcare program's goal is to ensure that all facilities are working as one agency providing the highest level of care.

Calendar year 2022 includes the following initiatives:

1. Infection Prevention (IP)
Goal: Under the guidance of MDVA Healthcare senior leaders, each facility developed and continues to refine an IP strategy which includes the latest guidance from CMS, Minnesota Department of Health (MDH), Center for Disease Control and Prevention (CDC) and Department of Labor and Industry (DOLI). This will allow all facilities to minimize the negative effects of all infectious diseases, including COVID-19.
2. Hospice/Palliative Care
Goal: Enhance all areas of palliative care, advance care planning, and hospice in all Veterans Homes to provide Resident's dignity at end of life.
3. Resident Visits (Person Centered Care Approach and Telehealth)
Goal: During the height of the pandemic, visitations were initially eliminated, except for virtual. This greatly reduced essential socialization. Today all types of visitations are welcomed by family and friends. Telehealth visits have been widely used by the Homes, but they do not replace direct contact.
4. Business Office Operations
Goal: Maximize revenues available through all possible means available to include federal VA per diem, Medicare, insurance, and Medicare Part D. Reviews of all resident reimbursement options are continuously reviewed.

5. Oral Healthcare

Goal: The Healthcare division have implemented an integrated oral health care strategy within skilled facilities, which includes education for direct care staff on daily oral care, applying for grants to provide dental care services. In the future, MDVA will be looking to capture federal VA dental benefits for those Veterans eligible.

6. Veteran Suicide Reduction

Goal: MDVA continues working to reduce Veteran suicide rates in Minnesota. Current data shows that around 100 Veterans die by suicide annually in Minnesota. Minnesota Department of Veterans Affairs continues to lead Minnesota's collaboration in the "Governor's Challenge to Reduce Veteran Suicide." MDVA is actively partnering with Minnesota Department of Health, the Federal VA, County Veteran Service Officers, Veterans Service Organizations, and other entities on this effort.

SERVICES PROVIDED

MDVA provides care that is designed and delivered according to the individual needs of the Resident (Resident Centered Care). All MDVA SVH have the goal of restoring, optimizing, and/or maintaining each Resident's level of function, personal autonomy, and dignity as well as recognizing the individual's service to the country.

The following programs and services are offered in each Veterans Home:

- Specialty care units for those diagnosed with dementia
- Rehabilitation services – including occupational, speech and physical therapy – and general physical fitness
- Social services, recreational therapy, and behavioral services
- Coordination of specialty appointments with outside providers
- Life enhancement activities – Entertainment, games, outdoor activities, and many other
- Drug and alcohol supportive services
- Vocational rehabilitation
- On-site specialty services – dental, ophthalmology, audiology, podiatry
- Primary Care and some Specialty Care

In recent years, a stable senior leadership team committed to Veteran centric care has developed uniform changes to improve operations and experience across the system that include:

- Implementation of Resident centered care and family centered care models at all of the Veterans Homes to meet the unique individualized care of Veterans and their families.
- Development of three paths to Domiciliary Care designed to meet the Veteran where they are in life and determine together how to overcome challenges to maximize goals.
- Clinical care advancements to include innovative programming that cares for Veterans with dementia diagnoses, addressing complex medical needs.
- Implementation of a standardized scheduling and timekeeping software system utilized by all MN Veterans Homes for staff ease in scheduling and timekeeping functions, and to allow for future analysis regarding employee costs to guide operational decisions in the future.
- Asset preservation, repair, and betterment funding, as an ongoing necessity to extend the useful life and maintain aging facilities at all locations.
- The four skilled nursing facilities continue to make facility refinements for the long-term health of the facilities. Hastings developed a total campus redesign, with the goal of single rooms with private bathrooms.
- Compliance with CMS standards for the purpose of enhancing the level of care provided at the Veterans Homes and generating an opportunity to bill services to all available sources.

RESULTS

The MN Veterans Homes provide a community environment for Veterans and families that promotes respect, dignity, and mental, physical, and spiritual well-being. Providing enhanced mental health and chemical dependency training as dedicated professionals, our staff can promote and support transition of domiciliary residents back to their communities. The key measures include customer satisfaction, staff turnover, and the prevalence of citations or recommendations from the Minnesota Department of Health, the Federal Department of Veteran Affairs, and CMS.

<i>Type of Measure</i>	<i>Name of Measure</i>	<i>Previous</i>	<i>Current</i>	<i>Dates</i>
Quality	Resident Satisfaction Survey. Customer satisfaction surveys are conducted at all five Veterans Homes by Pinnacle Quality Insight on a monthly basis, dating back to 2009, and comparative results are calculated quarterly and annually. The company surveys Residents and families on a number of key indicators which include nursing, response to individual needs, therapy, safety and cleanliness. The results are then compared to other Veterans Homes and nursing homes across the country. Minnesota Veterans Homes have earned “Best in Class” certificates for their scores.	4.88 (low = 1, high = 5)	4.92 (low = 1, high = 5)	2020 & 2021
Quality	The annual CMS 5 Star Staffing Report continues to score at the higher end of the rating. MDVA’s goal is to maintain a 4 or 5-star overall staffing ratio at the Skilled Veterans Homes, and this goal has been met for the past two years.	4 or 5- Star	4 or 5- Star	2020 & 2021

In addition to Resident and staff surveys, over the past several years Minnesota Veterans Homes have had several citation-free federal VA surveys, surveys with very few recommendations by the Minnesota Department of Health, and good certification surveys by the Centers for Medicare and Medicaid Services (CMS).

Minnesota Department of Veterans Affairs legal authority comes from M.S. 198.01 (<https://www.revisor.mn.gov/statutes/?id=198.01>)

Veterans Health Care

Program Expenditure Overview

(Dollars in Thousands)

	Actual FY20	Actual FY21	Actual FY22	Estimate FY23	Forecast Base	
					FY24	FY25
<u>Expenditures by Fund</u>						
1000 - General		38	365	1,374	600	600
2000 - Restrict Misc Special Revenue	170	185	327	272	244	244
2001 - Other Misc Special Revenue	118,007	122,395	121,616	138,167	126,339	127,696
2403 - Gift	659	423	757	915	922	944
3000 - Federal			36,533	56,990		
3010 - Coronavirus Relief	1,880	4,273				
6000 - Miscellaneous Agency	1,276	1,648	1,432	1,428	1,490	1,490
Total	121,991	128,962	161,031	199,146	129,595	130,974
Biennial Change				109,224		(99,608)
Biennial % Change				44		(28)

Expenditures by Activity

Veterans Healthcare	9,504	15,202	16,082	21,810	16,657	16,718
Minneapolis Veterans Homes	59,023	59,642	58,674	61,995	58,124	58,721
Hastings Veterans Home	11,121	11,438	11,449	11,923	11,117	11,206
Silver Bay Veterans Homes	14,155	13,759	13,757	14,796	13,667	13,945
Luverne Veterans Home	12,469	12,654	13,115	14,025	12,980	13,101
Fergus Falls Veterans Home	15,719	16,268	17,237	18,355	16,970	17,163
Bemidji Veterans Home			7,657	21,934	20	30
Montivideo Veterans Home			12,831	21,498	20	30
Preston Veterans Home			10,228	12,810	40	60
Total	121,991	128,962	161,031	199,146	129,595	130,974

Expenditures by Category

Compensation	96,445	99,614	96,961	105,150	98,937	99,409
Operating Expenses	23,837	27,278	31,289	34,415	28,998	29,905
Grants, Aids and Subsidies	1,386	1,719	1,431	1,378	1,427	1,427
Capital Outlay-Real Property	198	165	31,143	58,000	30	30
Other Financial Transaction	125	185	206	203	203	203
Total	121,991	128,962	161,031	199,146	129,595	130,974

Veterans Health Care

Program Expenditure Overview

(Dollars in Thousands)

	Actual FY20	Actual FY21	Actual FY22	Estimate FY23	Forecast Base	
					FY24	FY25
<u>Full-Time Equivalents</u>	1,176.10	1,172.06	1,097.42	1,139.79	1,050.77	1,034.27

Veterans Health Care

Program Financing by Fund

(Dollars in Thousands)

	Actual FY20	Actual FY21	Actual FY22	Estimate FY23	Forecast Base	
					FY24	FY25
1000 - General						
Balance Forward In				679		
Direct Appropriation	57,761	57,761	62,457	71,033	70,086	70,086
Transfers In			87	45		
Transfers Out	57,761	57,723	61,499	70,383	69,486	69,486
Balance Forward Out			679			
Expenditures		38	365	1,374	600	600
Biennial Change in Expenditures				1,702		(539)
Biennial % Change in Expenditures						(31)
Full-Time Equivalents			0.95	2.10	2.10	2.10

2000 - Restrict Misc Special Revenue

Balance Forward In	127	130	238	99	67	63
Receipts	173	289	189	240	240	240
Balance Forward Out	130	234	100	67	63	59
Expenditures	170	185	327	272	244	244
Biennial Change in Expenditures				244		(111)
Biennial % Change in Expenditures				69		(18)

2001 - Other Misc Special Revenue

Balance Forward In	13,896	13,063	19,335	12,876	530	530
Receipts	58,773	68,452	53,786	55,541	56,911	58,268
Transfers In	131,225	139,456	150,411	150,510	137,746	137,702
Transfers Out	73,501	81,766	89,041	80,230	68,318	68,274
Balance Forward Out	12,387	16,810	12,875	530	530	530
Expenditures	118,007	122,395	121,616	138,167	126,339	127,696
Biennial Change in Expenditures				19,381		(5,748)
Biennial % Change in Expenditures				8		(2)
Full-Time Equivalents	1,175.09	1,161.61	1,095.13	1,136.69	1,047.67	1,031.17

2403 - Gift

Balance Forward In	1,922	2,038	2,337	2,457	2,423	2,480
Receipts	757	703	873	881	979	1,024
Transfers In			3			

Veterans Health Care

Program Financing by Fund

(Dollars in Thousands)

	Actual FY20	Actual FY21	Actual FY22	Estimate FY23	Forecast Base	
					FY24	FY25
Balance Forward Out	2,020	2,318	2,456	2,423	2,480	2,560
Expenditures	659	423	757	915	922	944
Biennial Change in Expenditures				591		194
Biennial % Change in Expenditures				55		12

3000 - Federal

Receipts			36,533	56,990		
Expenditures			36,533	56,990		
Biennial Change in Expenditures				93,523		(93,523)
Biennial % Change in Expenditures						(100)

3010 - Coronavirus Relief

Direct Appropriation	1,880	4,279				
Cancellations		5				
Expenditures	1,880	4,273				
Biennial Change in Expenditures				(6,153)		0
Biennial % Change in Expenditures				(100)		
Full-Time Equivalents		9.21				

6000 - Miscellaneous Agency

Balance Forward In	338	503	730	765	827	827
Receipts	1,440	1,873	1,468	1,490	1,490	1,490
Balance Forward Out	503	728	766	827	827	827
Expenditures	1,276	1,648	1,432	1,428	1,490	1,490
Biennial Change in Expenditures				(63)		120
Biennial % Change in Expenditures				(2)		4
Full-Time Equivalents	1.01	1.24	1.34	1.00	1.00	1.00