

# Minnesota Governor's Council on Developmental Disabilities Business Results

Federal Fiscal Year 2021  
(October 1, 2020 - September 30, 2021)

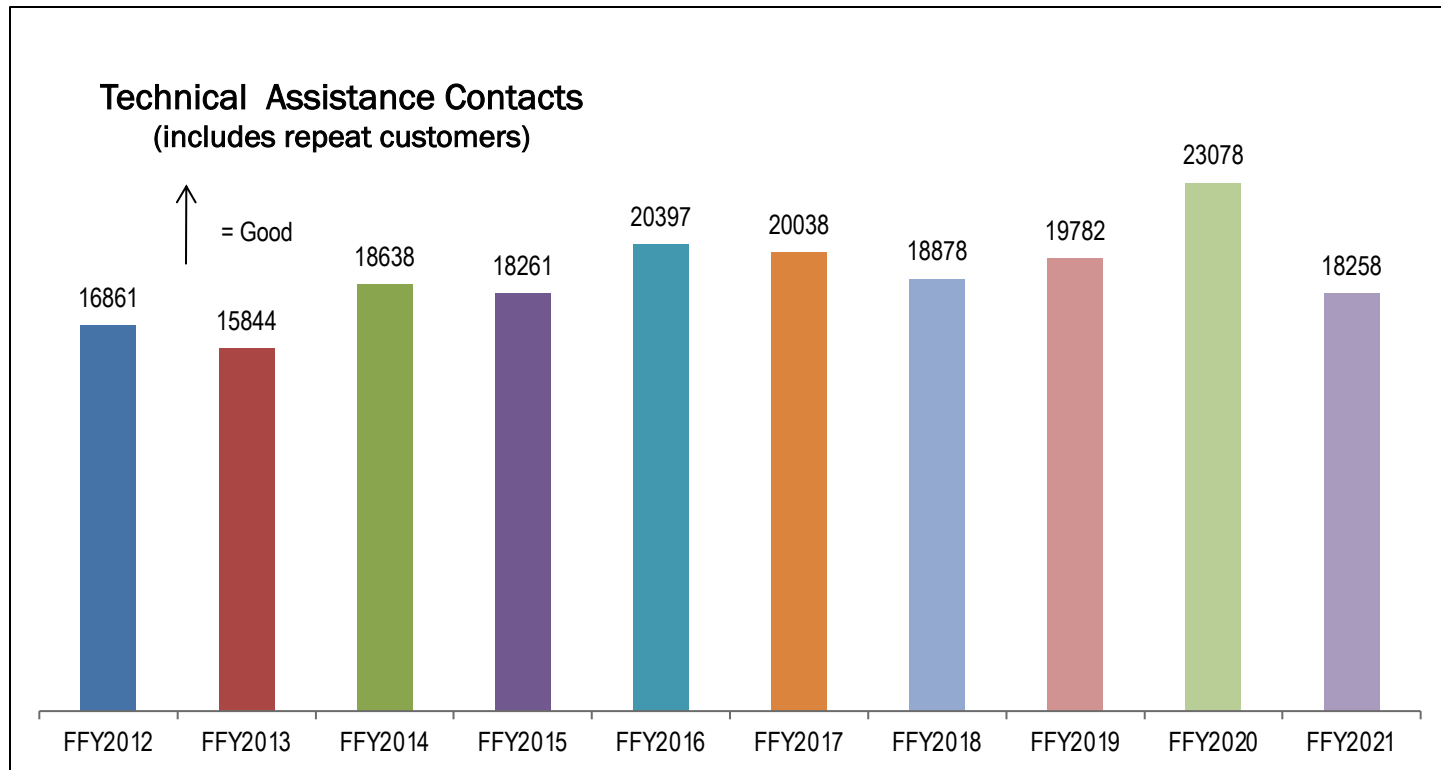
# FFY 2021

## Business Results

### Customer Focus Results

#### A. Technical Assistance Contacts

#### FFYs 2012 - 2021



# FFY 2021

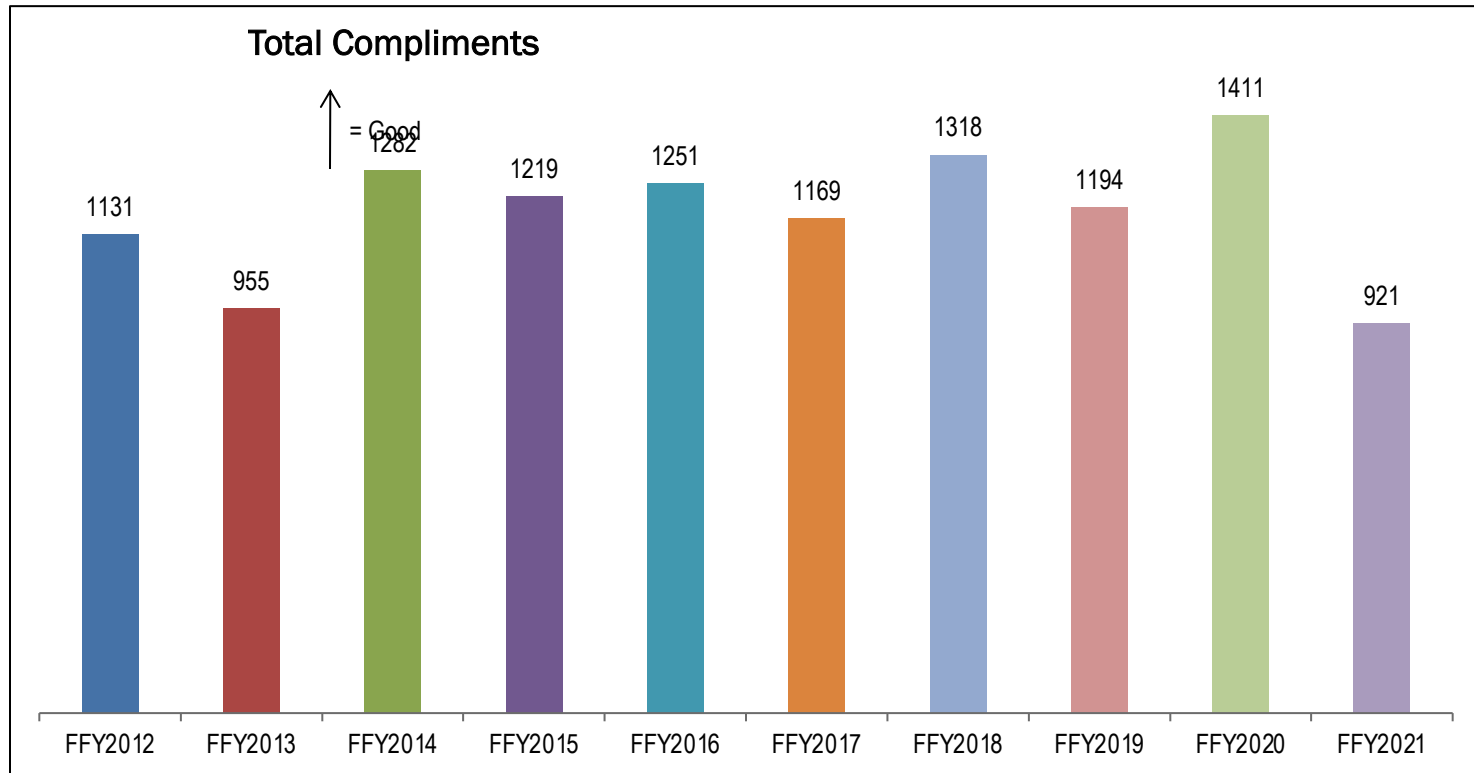
## Business Results

### Customer Focus Results

#### B. Total Compliments (mail/email)

Technical assistance; timeliness; and presentations, products/services, and Partners in Policymaking

FFYs 2012 - 2021

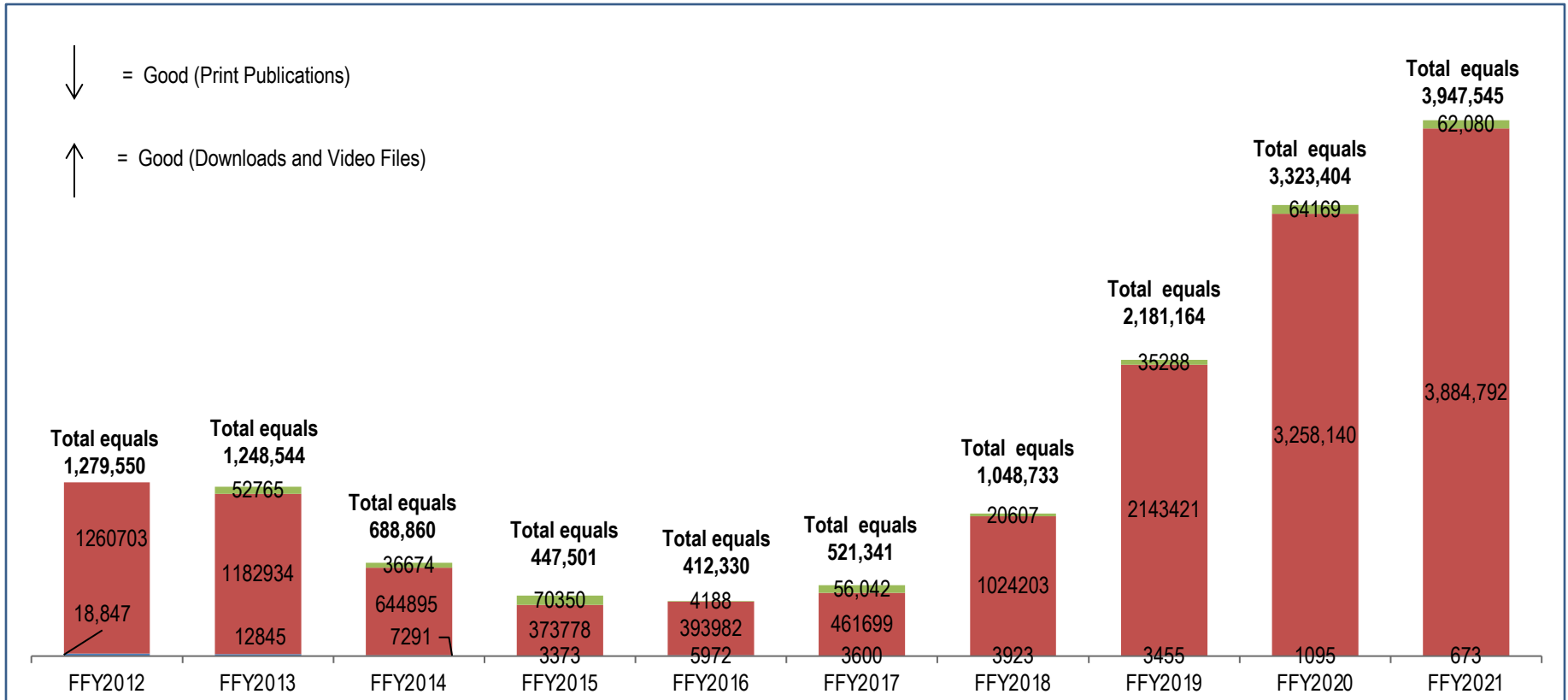


# FFY 2021

## Business Results

### Customer Focus Results

#### G. Print Publications, Downloads, and Video Files FFYs 2011 - 2021



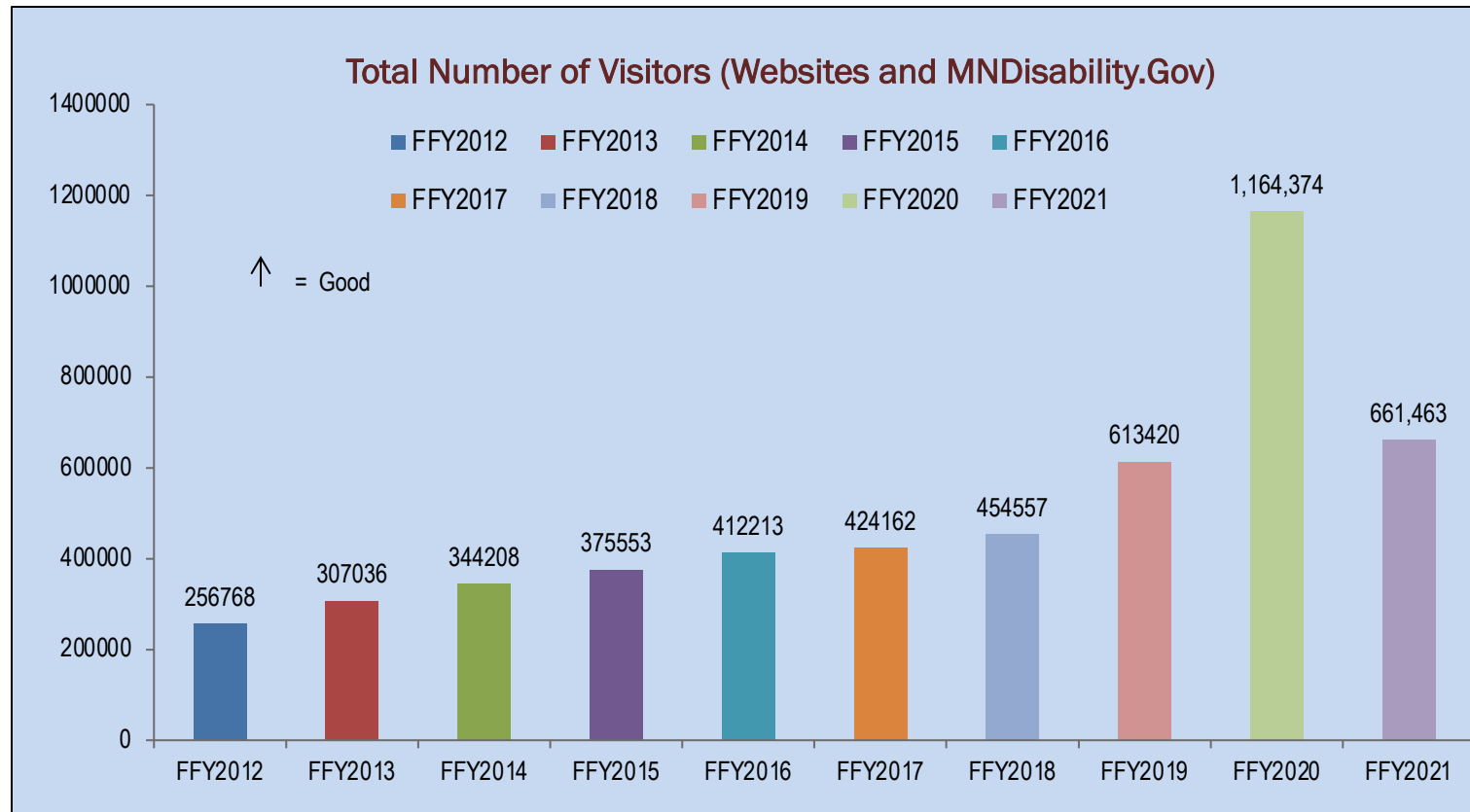
■ Print Publications ■ Downloads ■ Video Files

FFY 2013: Video files added FFYs 2014 and 2015: Decrease in downloads due to IT infrastructure changes; some IP addresses dropped.

# FFY 2021

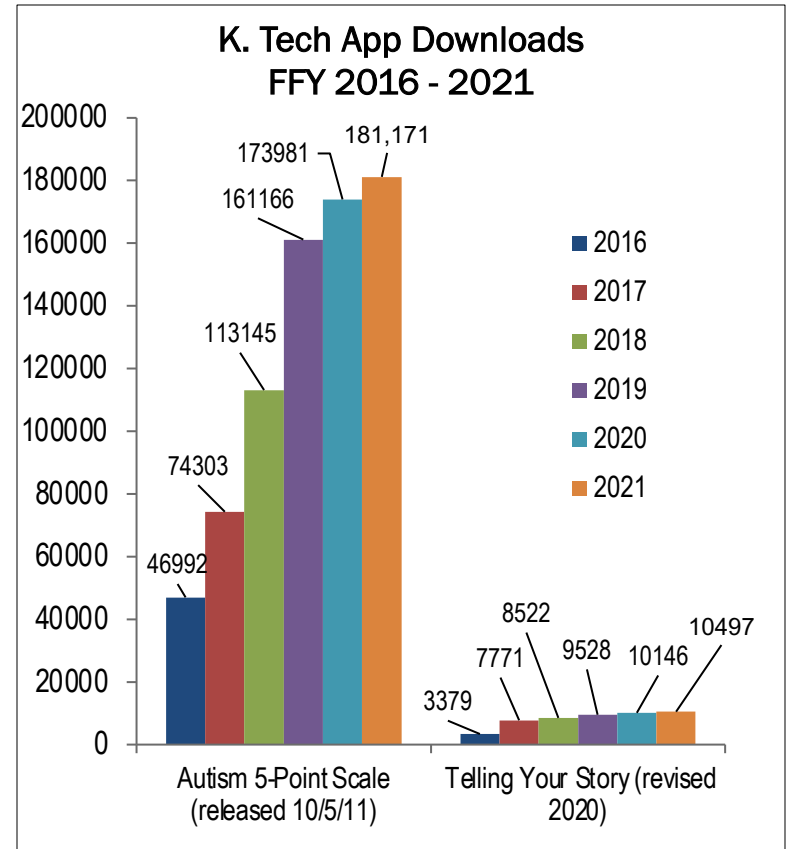
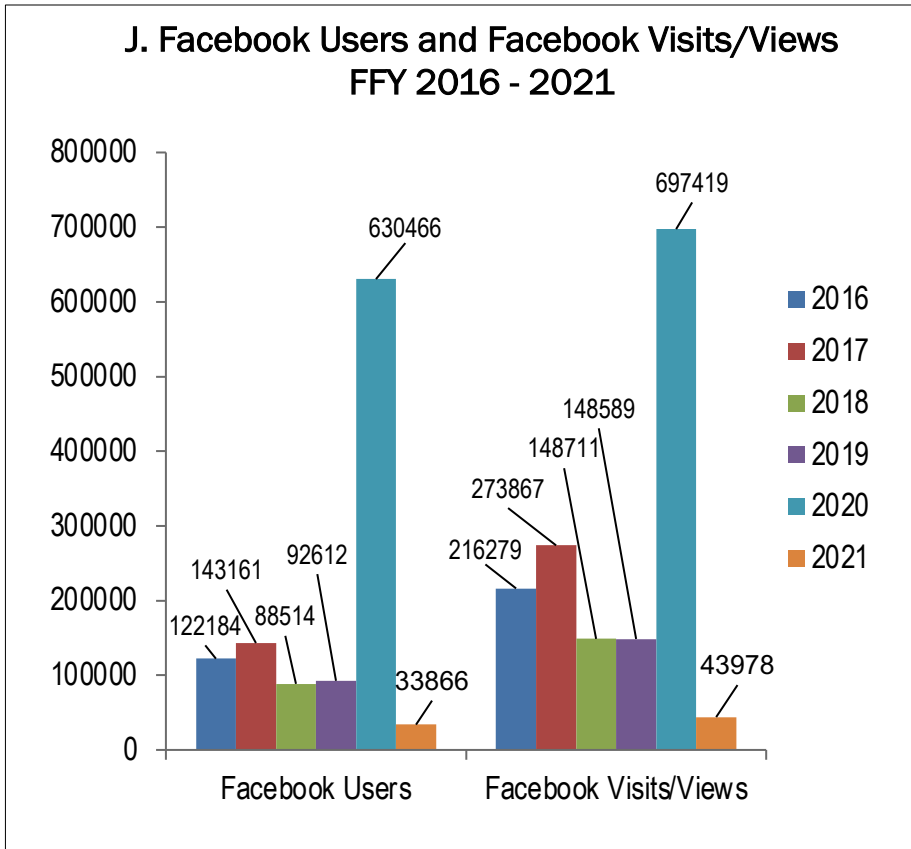
## Business Results

Customer Focus Results  
H. Online Visits (Websites)  
FFYs 2012 – 2021



# FFY 2021 Business Results

Customer Focus Results  
 J. Facebook Users and Facebook Visits/Views  
 K. Tech App Downloads

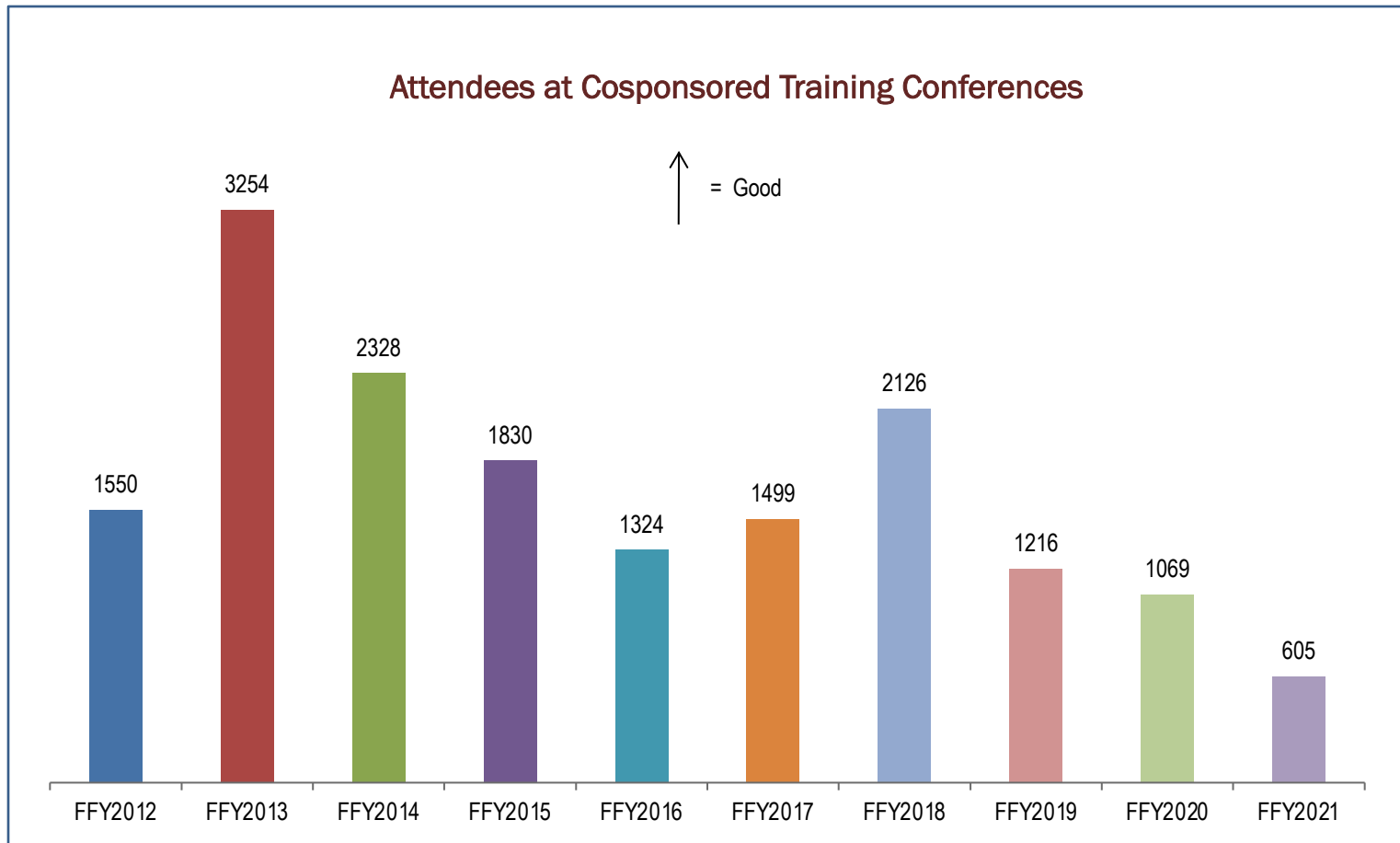


**NOTE:** Totals are cumulative from release date

# FFY 2021

## Business Results

Customer Focus Results  
N. Cosponsored Training Conferences - Attendees  
FFYs 2012 - 2021



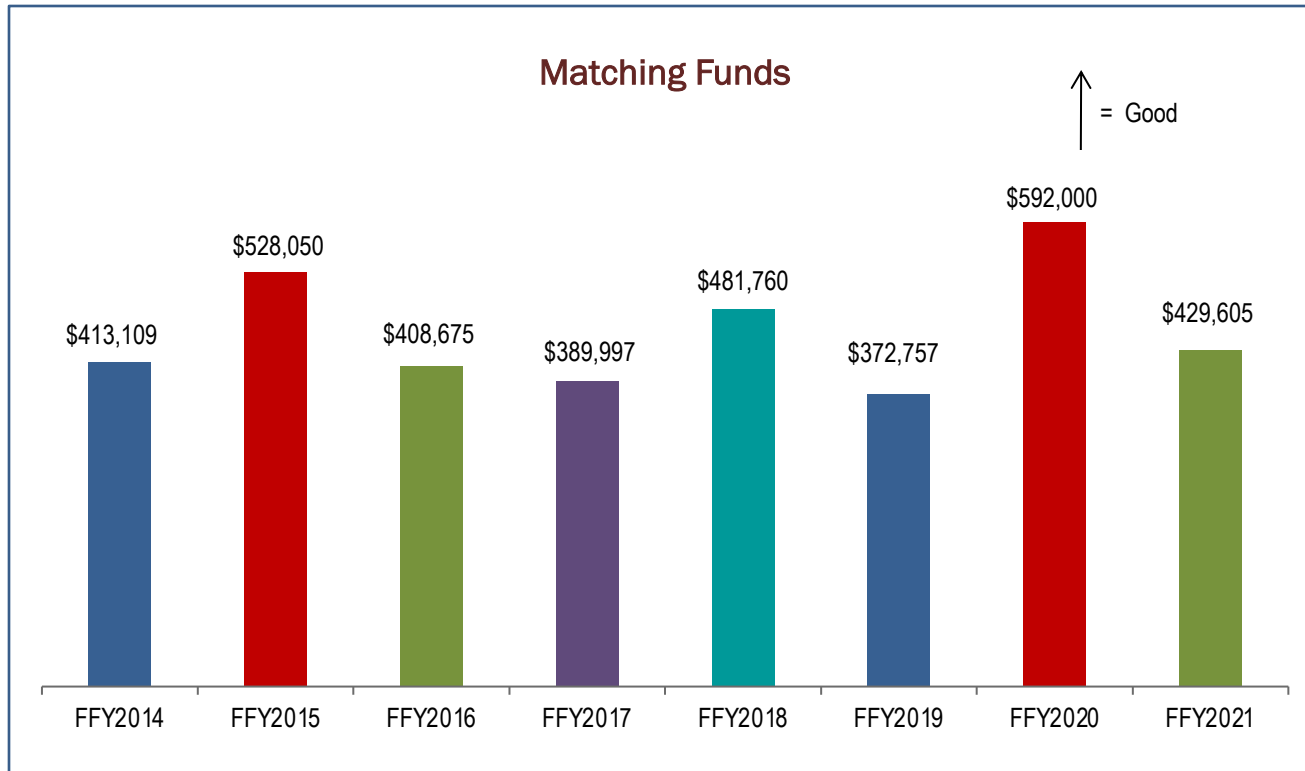
# FFY 2021

## Business Results

### Financial and Market Results

#### A. Matching Funds FFYs 2014 - 2021

Goal = 25% Match



**FFY2021**  
\$350,475

**FFY2020**  
\$516,524

**FFY2019**  
\$347,922

**FFY2018**  
\$343,490

**FFY2017**  
\$341,603

**FFY2016**  
\$338,347

**FFY2015**  
\$337,358

**FFY2014**  
\$323,591

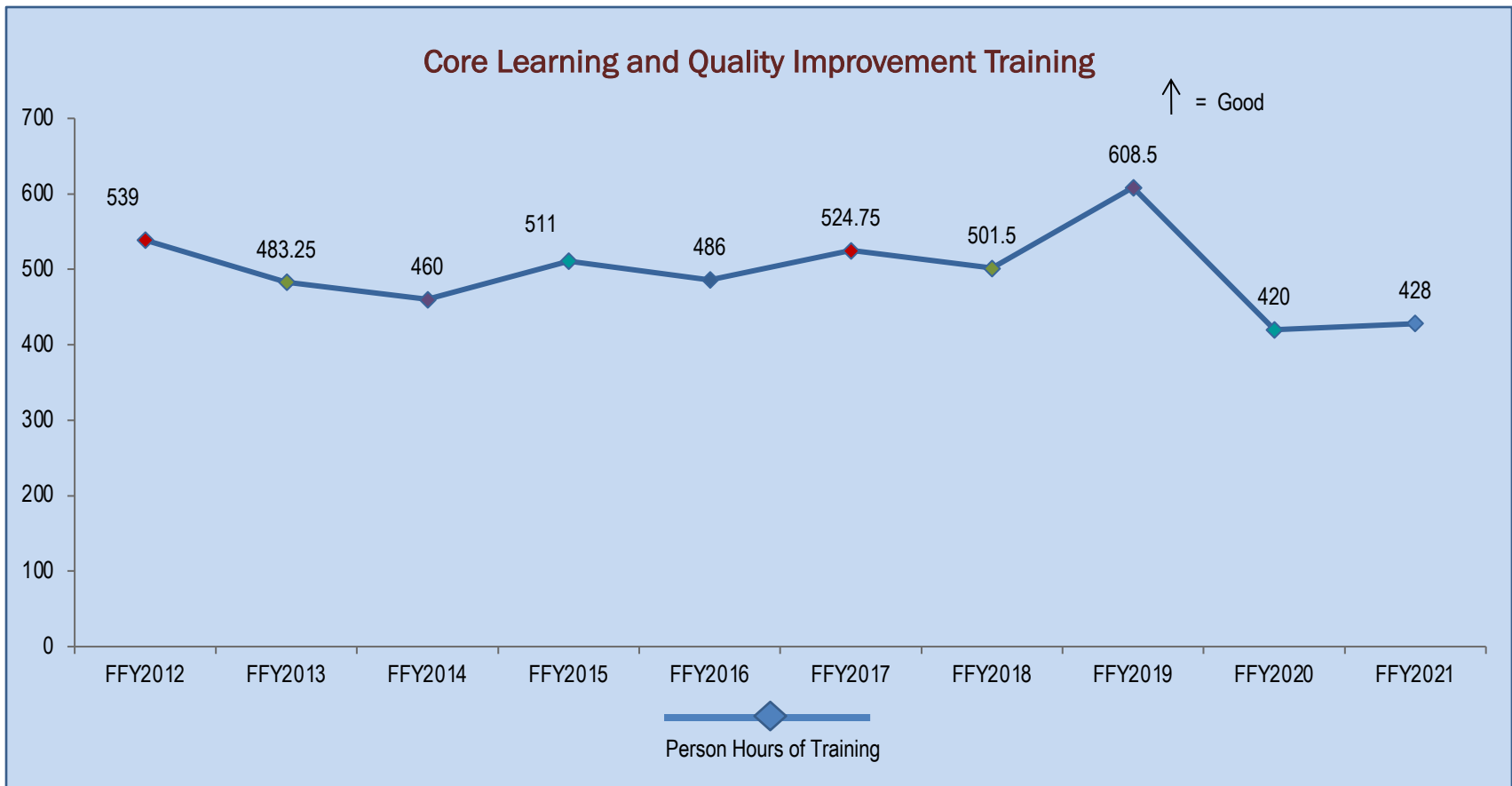


# FFY 2021

## Business Results

### Human Resource Results

#### A. Training Hours – Council Members and Staff FFYs 2012 - 2021

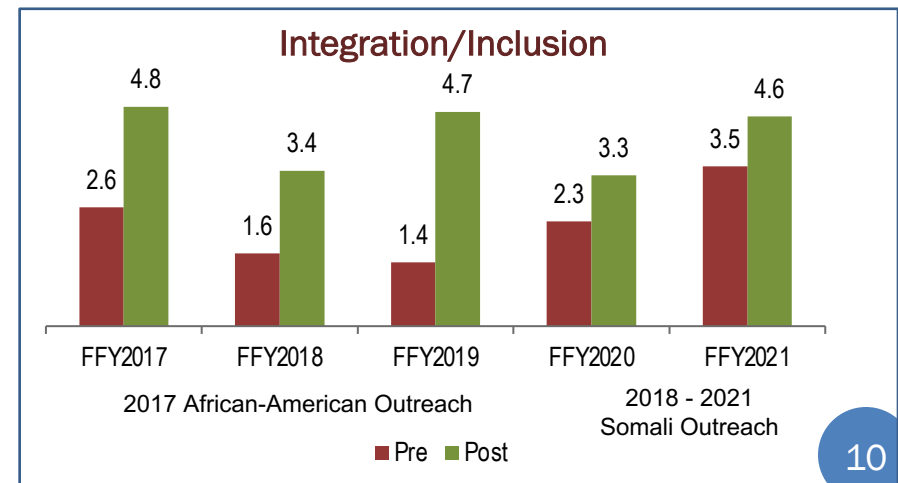
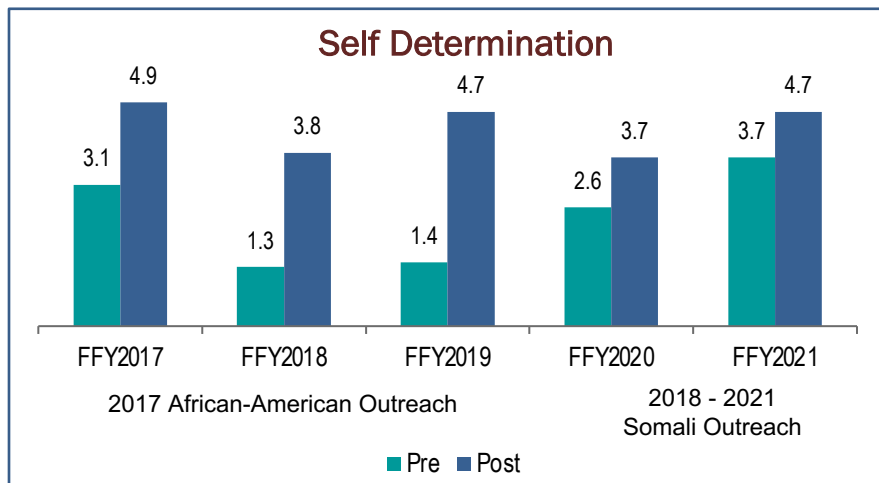
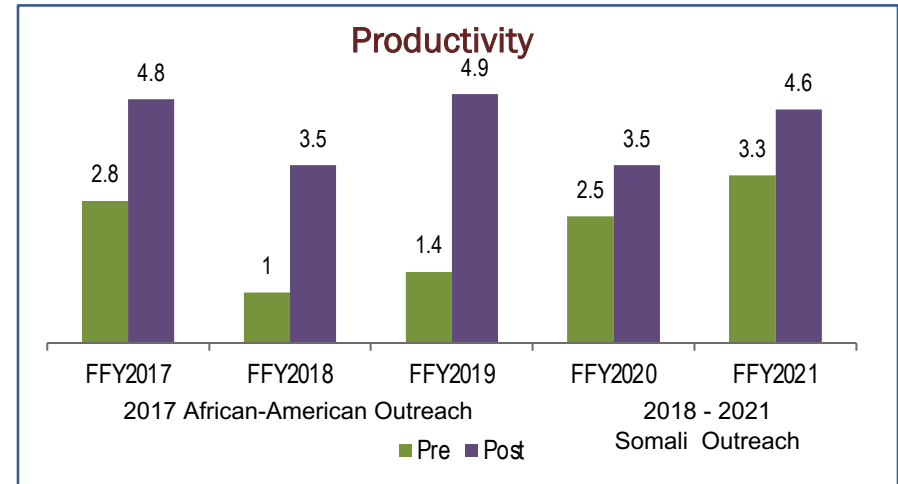
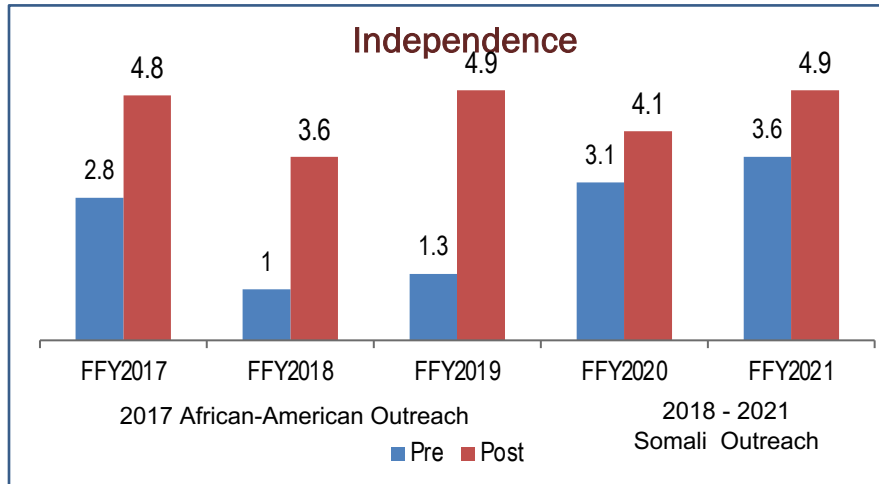


# FFY 2021

## Business Results

### Supplier / Partner Results

#### A. African American and Somali Outreach Pre-Post IPSII (scale of 1 - 5; 5 = highest) Levels and Trends FFYs 2017 – 2021

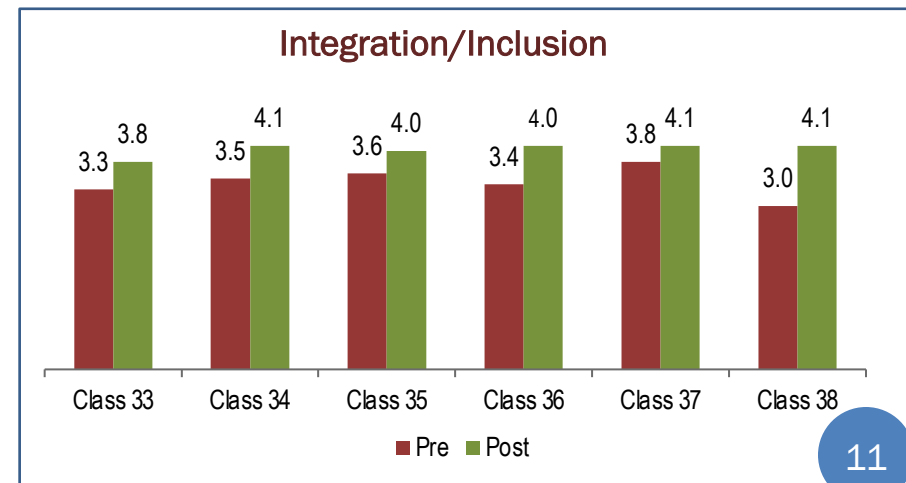
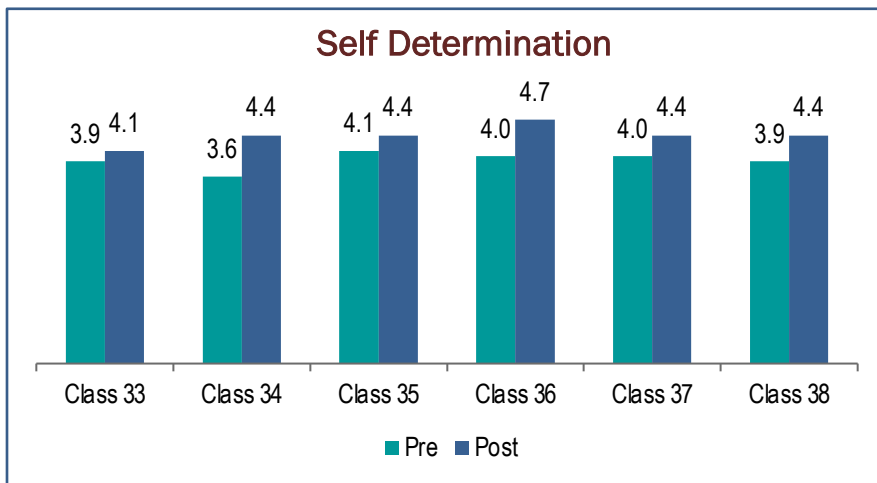
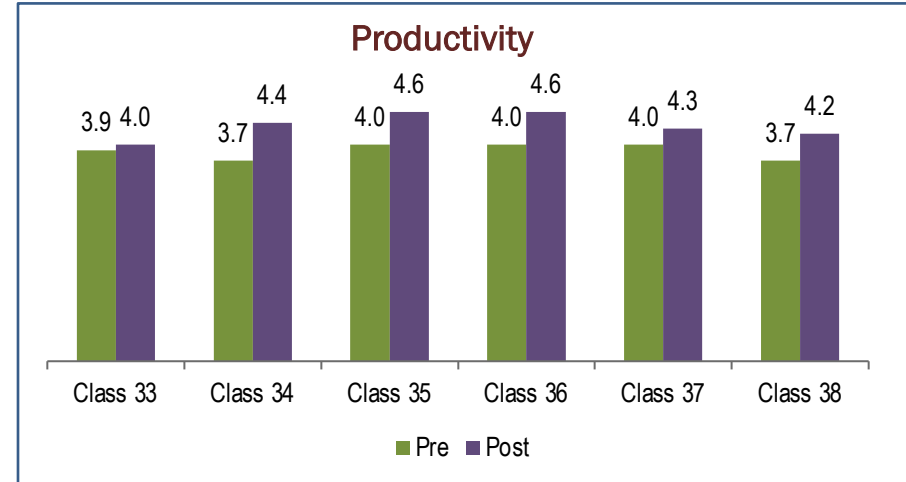
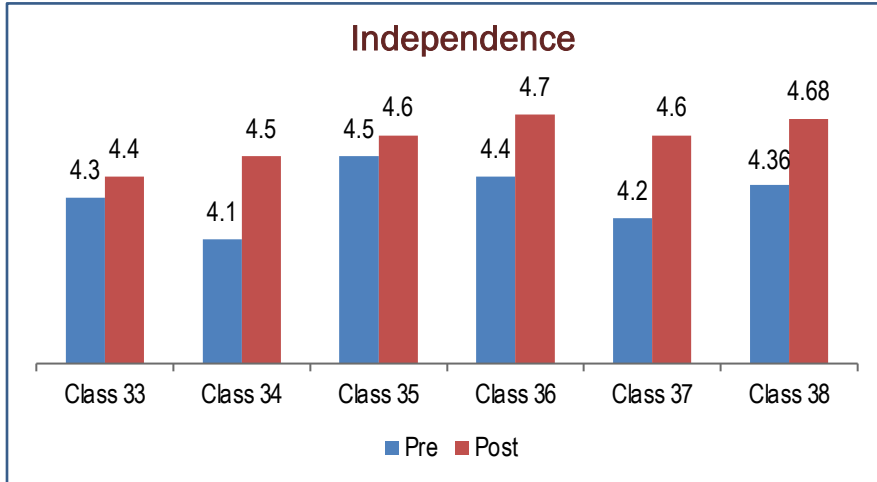


# FFY 2021

## Business Results

Supplier / Partner Results

B. Partners in Policymaking® Pre-Post IPSII (scale of 1 – 5; 5 = highest)  
Levels and Trends (Classes 33 – 38) FFYs 2015-2021

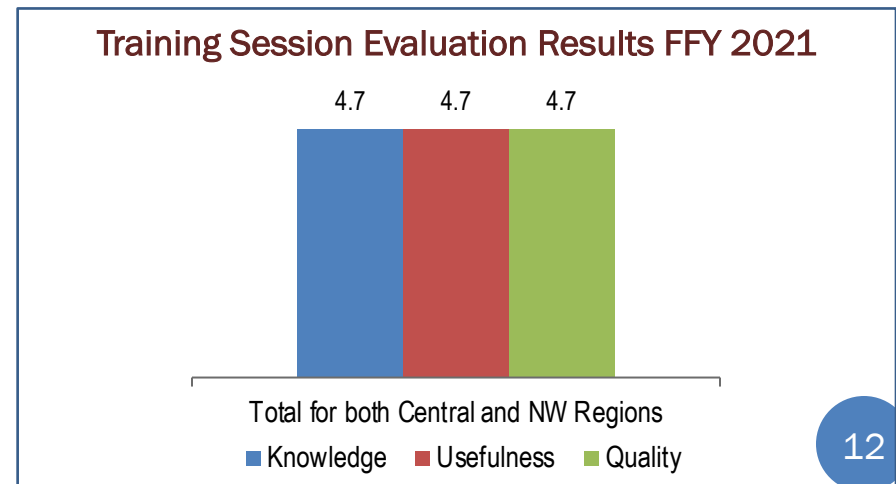
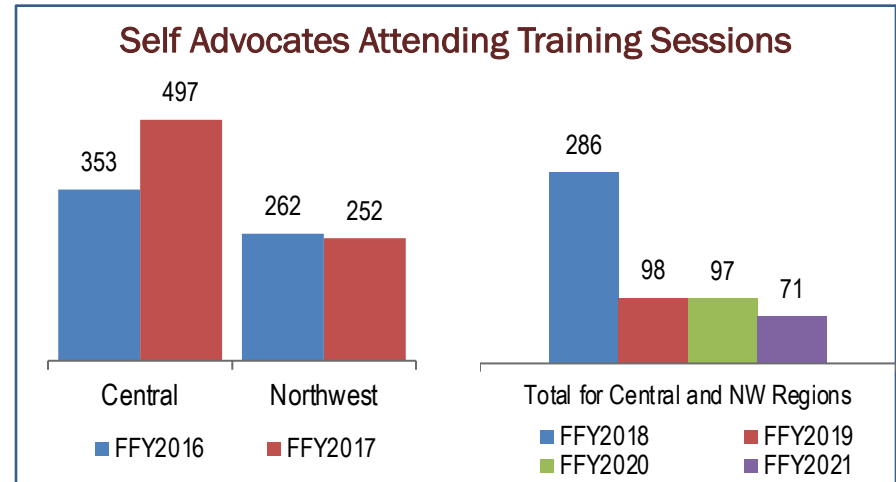
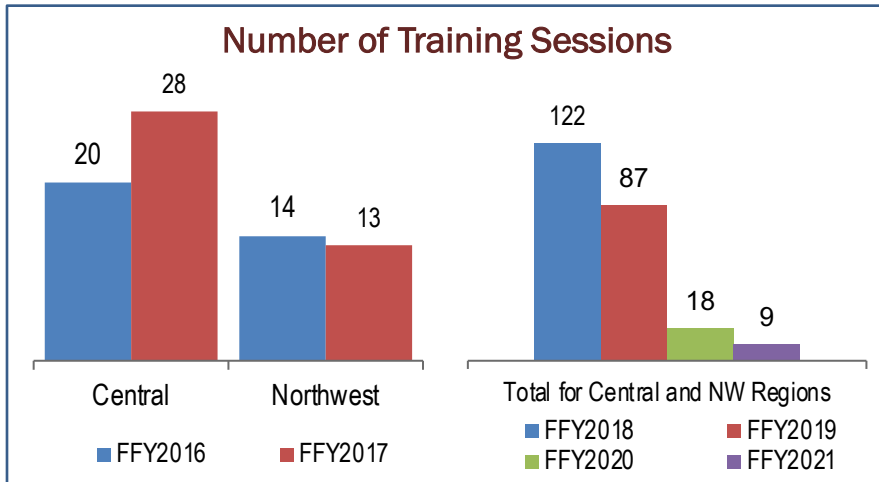


# FFY 2021

## Business Results

### Supplier/Partner Results

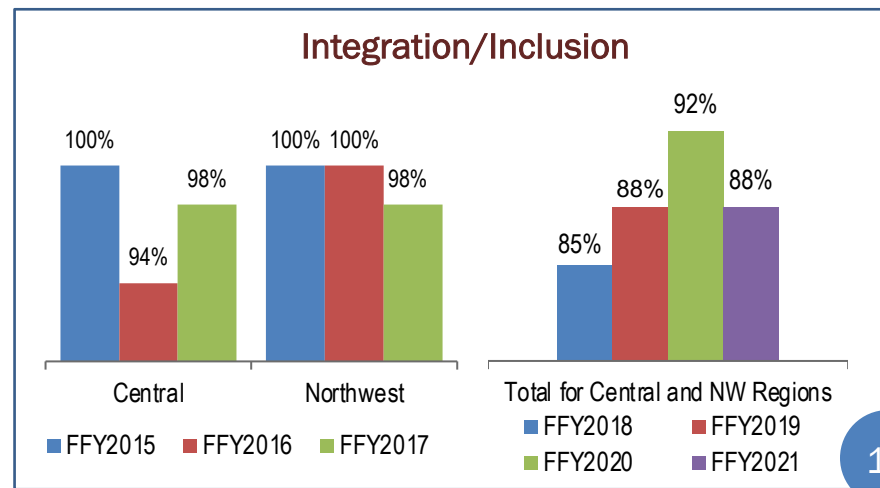
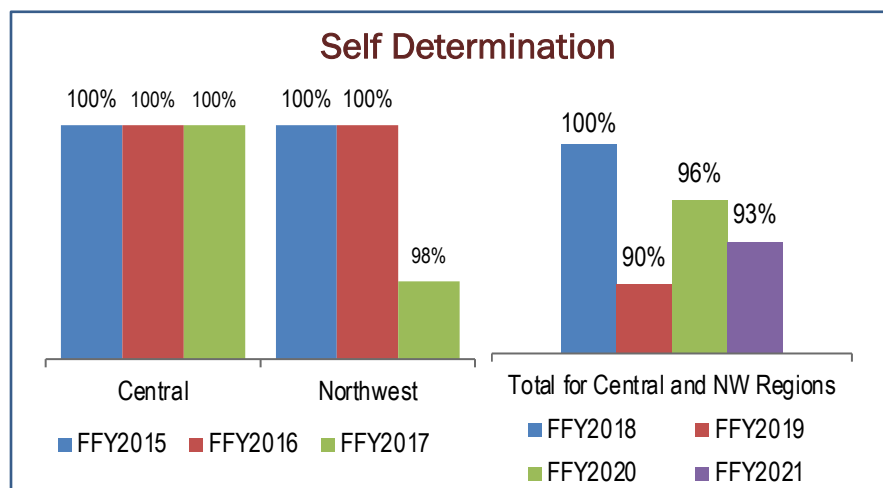
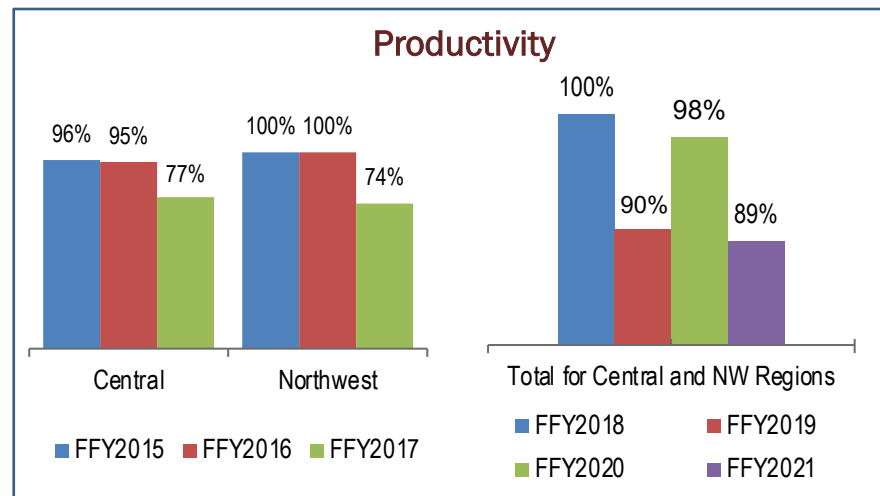
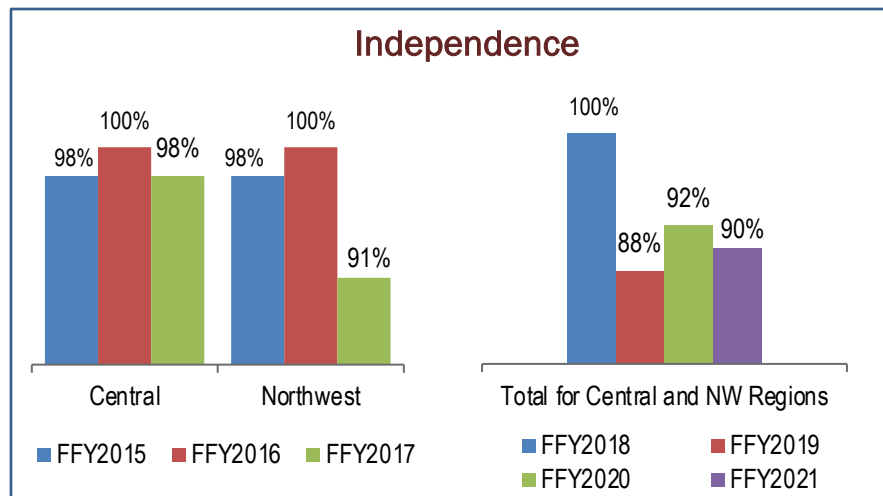
C. Self Advocacy – SAM Central and NW Regions  
 Training Sessions and Attendees, Evaluation Results  
 (scale of 1 – 5; 5 = highest) FFYs 2015 - 2021



# FFY 2021

## Business Results

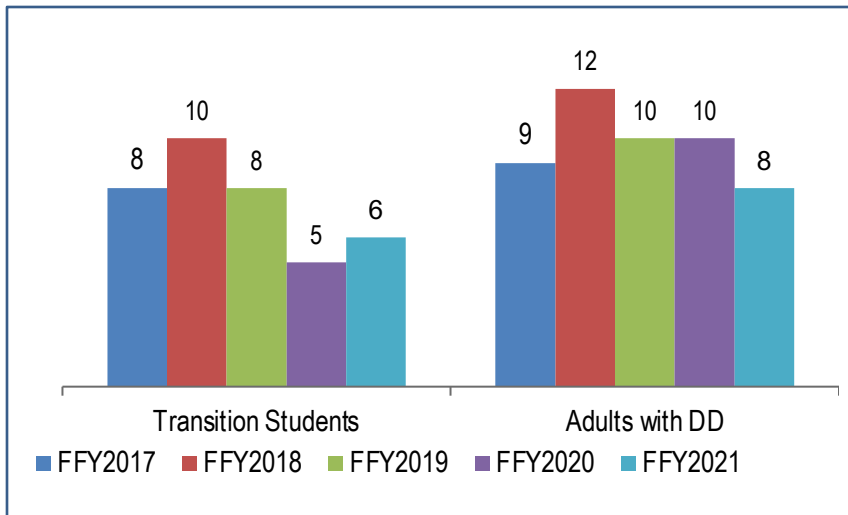
Supplier/Partner Results  
 D. Self Advocacy – SAM Central and NW Regions  
 IPSII Results (% = Yes) FFYs 2015 - 2021



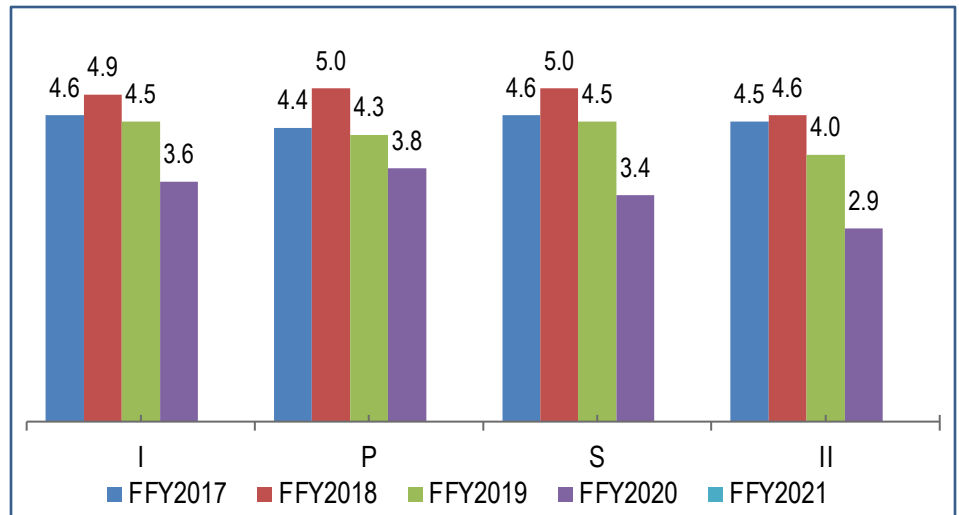
# FFY 2021 Business Results

Supplier/Partner Results  
G. Individuals Employed, and IPSII Results (scale of 1 - 5, 5 = highest)  
FFY 2017-2021

Individuals Employed



IPSII Results (scale of 1-5, 5=highest)



IPSII scores not collected for 2021

# Governor's Council on Developmental Disabilities

## Minnesota Department of Administration

370 Centennial Office Building  
658 Cedar Street  
Saint Paul, Minnesota 55155

[www.mn.gov/mnddc](http://www.mn.gov/mnddc)  
[www.mn.gov/mnddc/pipm](http://www.mn.gov/mnddc/pipm)

*Alternative formats are available upon request.*

*Please contact the Council office:*

- Call: 651.296.4018
- MN Relay Service: 800.627.3529 or 711
- Fax: 651.297.7200

Toll Free: 877.348.0505

Email: [admin.dd@state.mn.us](mailto:admin.dd@state.mn.us)

Reduce, Reuse, Recycle