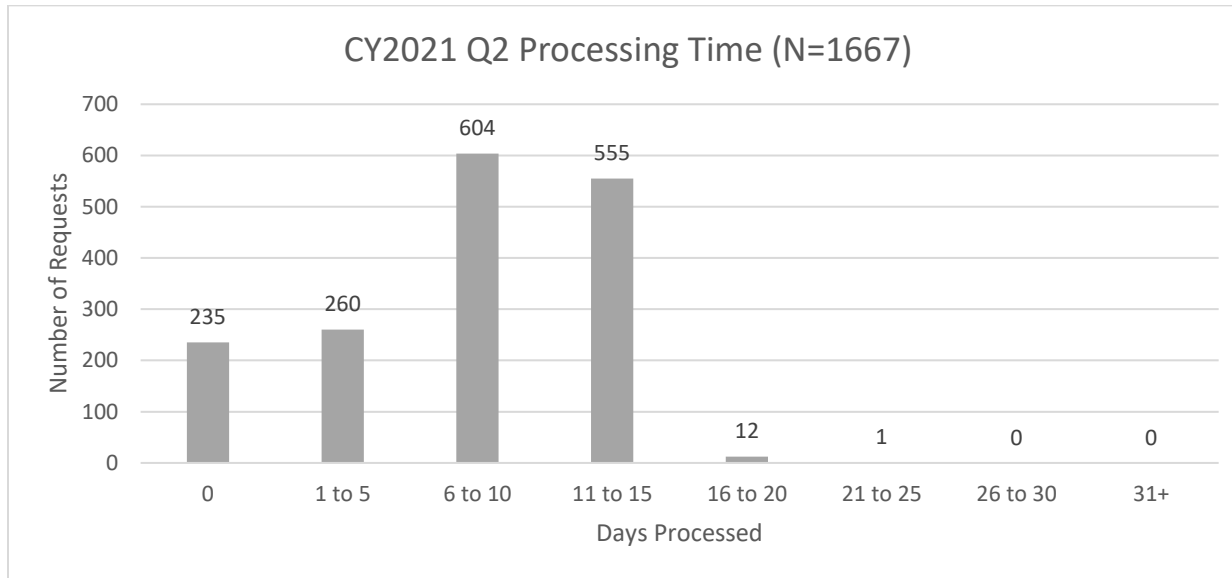


DWRS Rate Exceptions Quarterly Report – Q2 2021

The data included in this report includes information provided for all submitted exceptions during the second quarter of 2021.



Average Processing Time
7.7 days
Median Processing Time
9.0 days
Percent Change in Number of Requests from Previous Quarter
-3.0%
Average Percent Difference between the Framework and Approved Rate
55.6%
Number of Lead Agencies Receiving Requests
81

Exception Status (N=1667)		
Approved	1411	85%
Denied	220	13%
Withdrawn	23	1%
Denied at LA	13	1%
Pending	0	0%

Most Common Reported Cost Drivers
1. Direct Staff Wage
2. Supervisor Wage
3. Vacation, Sick, and Training
4. Span of Control
*Multiple reasons could be chosen for one individual.

Approved Exceptions by Service Group (N=1411)		
Community Residential Services	812	58%
Employment Services	185	13%
IHS w/ Training, 1:1	106	8%
Day Support Services	84	6%
Prevocational Services	83	6%
Family Residential Services	17	1%
Other	124	9%

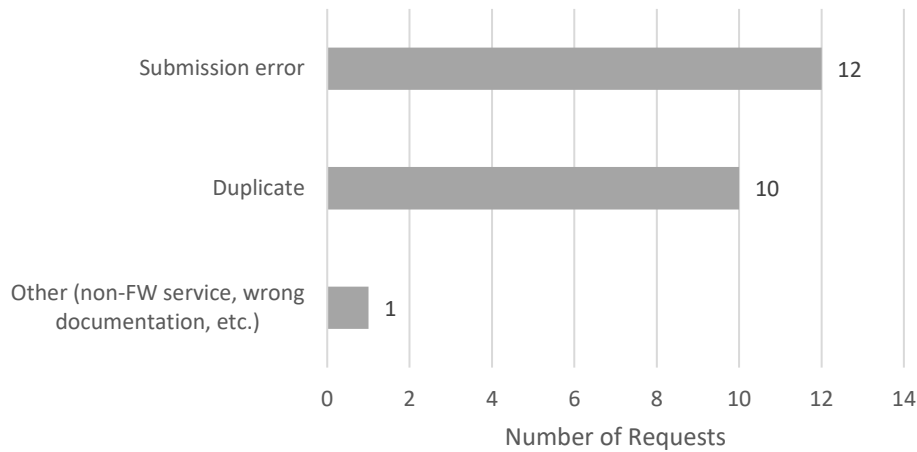
1667 exceptions
1104 individuals

Renewals vs. New Requests (N=1667)		
New	783	47%
Renewals	884	53%

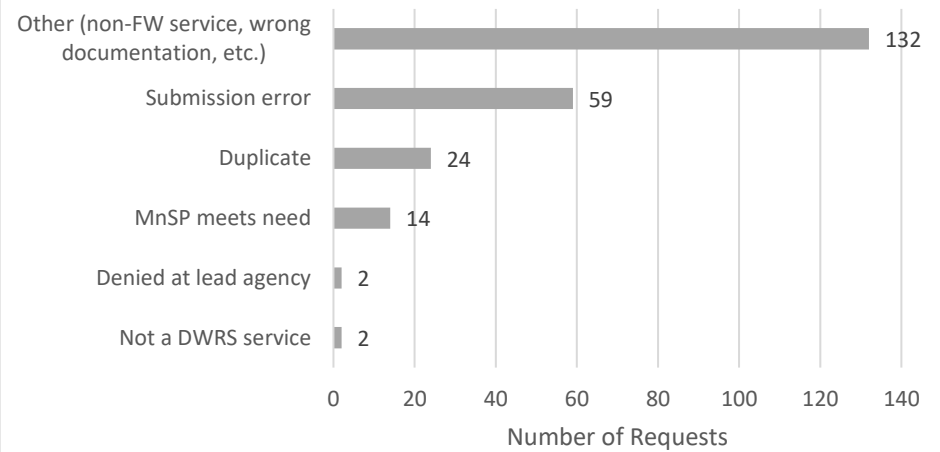
Approved Exceptions, by Service Bucket (N=1411)		
Residential	864	61%
Unit-Based w/ Prog	343	24%
Day	182	13%
Unit-Based w/o Prog	22	2%

**Data is from the second quarter and was reviewed September 14, 2021.

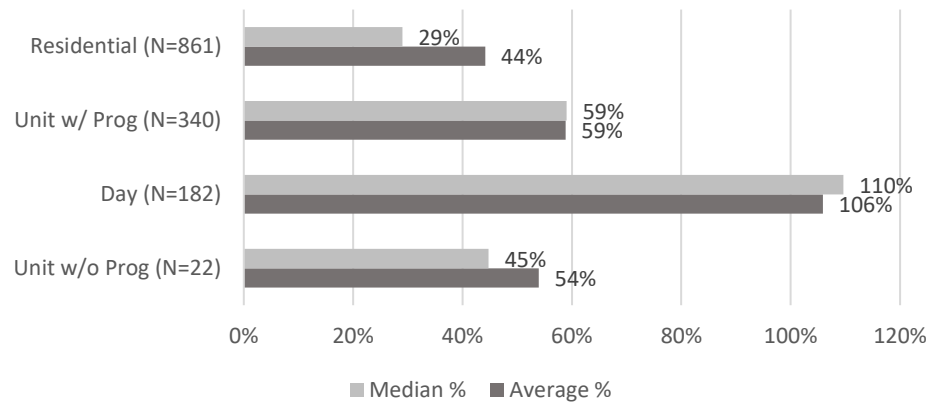
CY21 Q2 Withdrawal Reasons (N=23)



CY21 Q2 Denial Reasons (N=233)



CY21 Q2 Average and Median % Increase from Framework to Approved Rate



CY21 Q2 Average and Median Increase in Dollar Rate for Approved Exceptions by Service Bucket

Bucket	Average	Median
Residential (N=861)	\$217.02	\$108.39
Unit-Based w/ Programming (N=340)	\$6.70	\$6.38
Day (N=182)	\$14.83	\$4.89
Unit-Based w/o Programming (N=22)	\$4.02	\$3.46

**Data is from the second quarter and was reviewed September 14, 2021.