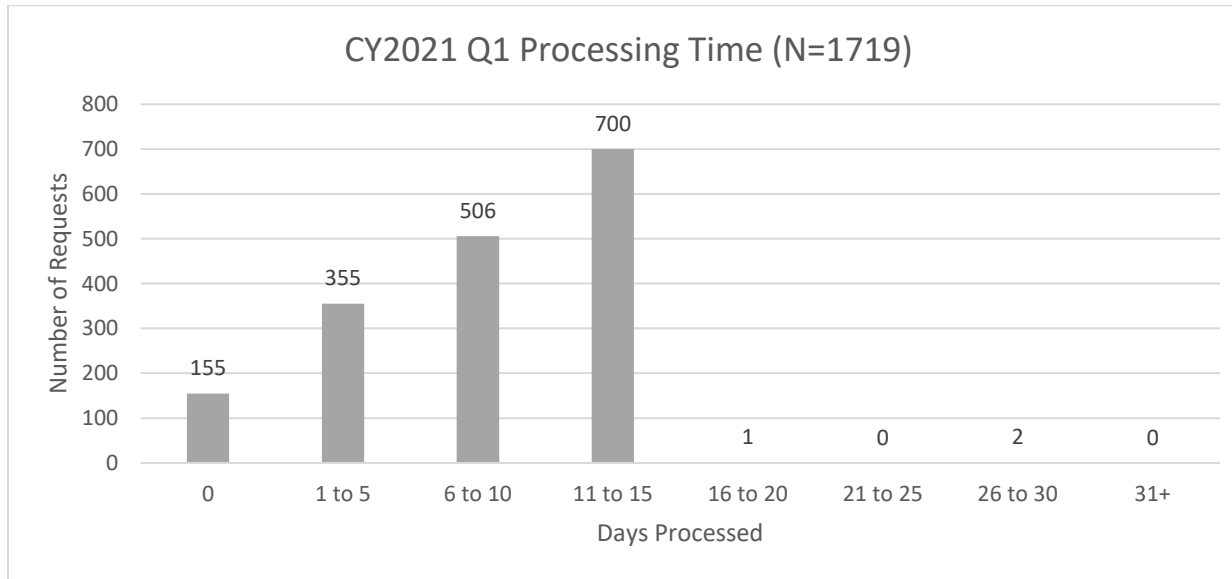


# DWRS Rate Exceptions Quarterly Report – Q1 2021

The data included in this report includes information provided for all submitted exceptions during the first quarter of 2021.



<b>Average Processing Time</b>
<b>8.1 days</b>
<b>Median Processing Time</b>
<b>9 days</b>
<b>Percent Change in Number of Requests from Previous Quarter</b>
<b>-7.6%</b>
<b>Average Percent Difference between the Framework and Approved Rate</b>
<b>59.6%</b>
<b>Number of Lead Agencies Receiving Requests</b>
<b>78</b>

Exception Status (N=1719)		
Approved	1452	84%
Denied	199	12%
Withdrawn	34	2%
Denied at LA	34	2%
Pending	0	0%

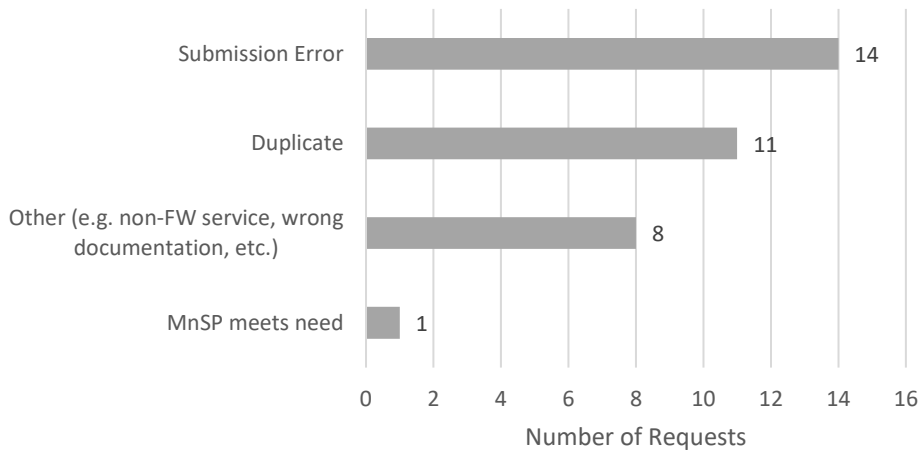
Most Common Reported Cost Drivers
<b>1. Direct Staff Wage</b>
<b>2. Supervisor Wage</b>
<b>3. Vacation, Sick, and Training</b>
<b>4. Span of Control</b>
*Multiple reasons could be chosen for one individual.

Approved Exceptions by Service Group (N=1452)		
Community Residential Services	635	44%
SLS and Foster Care, Corporate	185	13%
Employment Services	184	13%
Day Support Services	102	7%
IHS w/ Training, 1:1	87	6%
Prevocational Services	82	6%
Other	177	12%

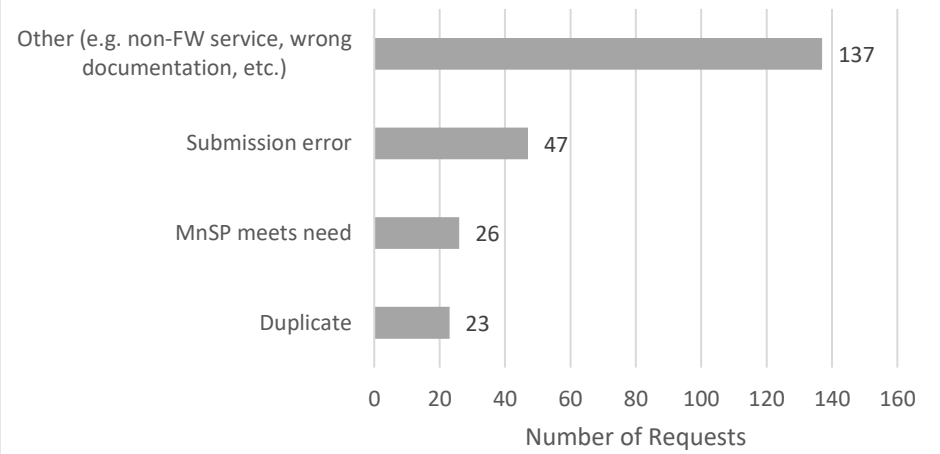
**1719 exceptions**  
**1095 individuals**

Approved Exceptions, by Service Bucket (N=1452)		
Residential	835	58%
Unit-Based w/ Prog	371	26%
Day	233	16%
Unit-Based w/o Prog	13	<1%

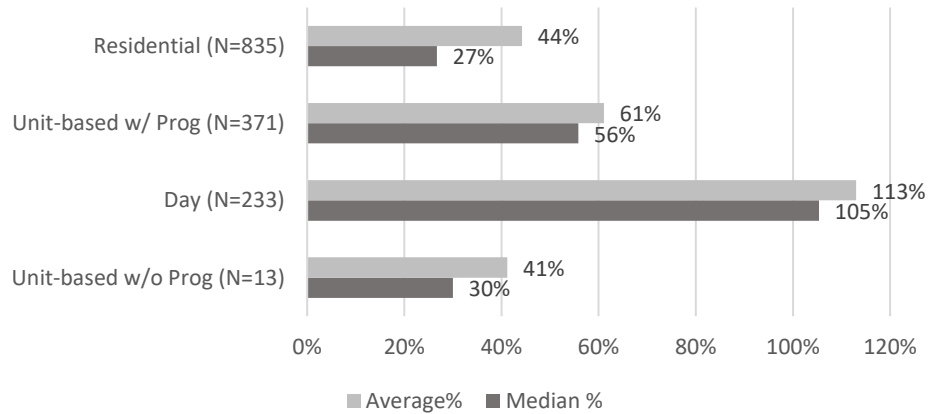
CY21 Q1 Withdrawal Reasons (N=34)



CY21 Q1 Denial Reasons (N=233)



CY21 Q1 Average and Median % Increase from Framework to Approved Rate



CY21 Q1 Average and Median Increase in Dollar Rate for Approved Exceptions by Service Bucket

Bucket	Average	Median
<b>Residential (N=835)</b>	\$226.40	\$107.50
<b>Unit-Based w/ Programming (N=371)</b>	\$7.53	\$4.75
<b>Day (N=233)</b>	\$15.34	\$4.50
<b>Unit-Based w/o Programming (N=13)</b>	\$3.01	\$2.25

\*\*Data is from the first quarter and was reviewed June 14, 2021.