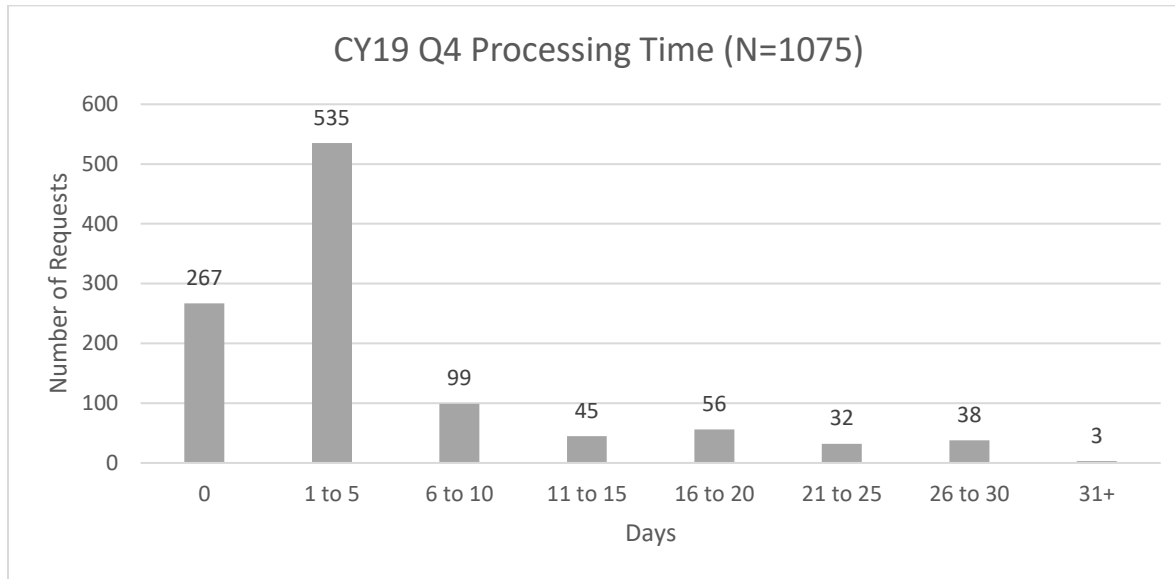


DWRS Rate Exceptions Quarterly Report –Q4 2019

The data included in this report includes information provided for all submitted exceptions during the fourth quarter of 2019.



Exception Status (N=1075)		
Approved	925	86%
Denied	108	10%
Denied at LA	25	2%
Withdrawn	17	2%
Pending	0	0%

Most Common Reported Cost Drivers
1. Direct Staff Wage
2. Supervisor Wage
3. Vacation, Sick, and Training
4. Span of Control
*Multiple reasons could be chosen for one individual.

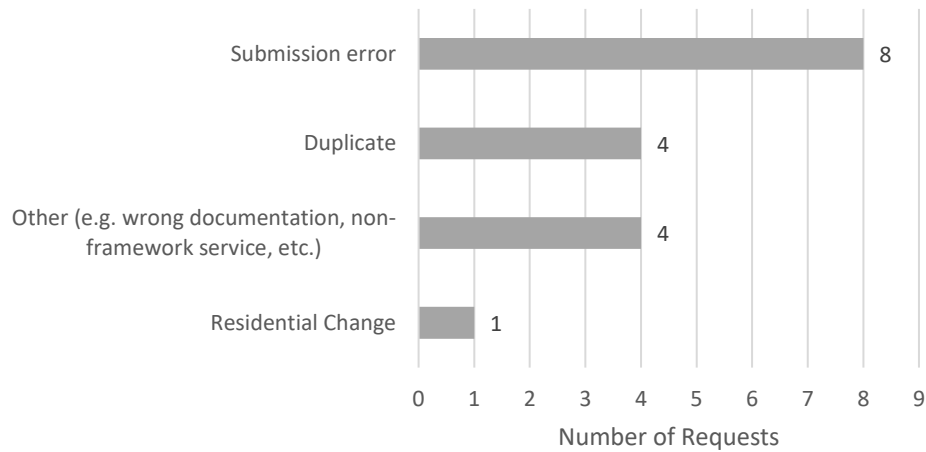
1075 exceptions
648 individuals

Average Processing Time
5.0 days
Median Processing Time
3.0 days
Percent Change in Number of Requests from Previous Quarter
17.6%
Average Percent Difference between the Framework and Approved Rate
55.1%
Number of Lead Agencies Receiving Requests
73

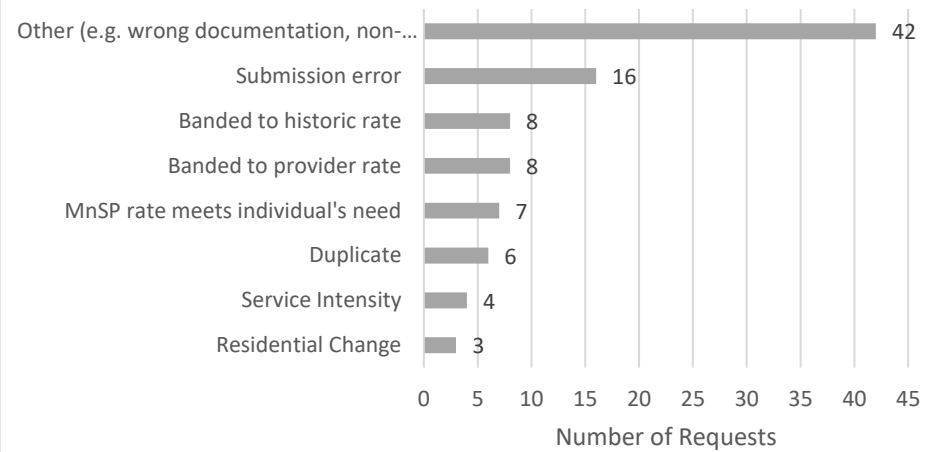
Approved Exceptions by Service Group (N=925)		
SLS and Foster Care, Corporate	377	41%
Employment Services	227	25%
DT&H	221	24%
Prevocational Services	38	4%
Adult Day, Corporate	17	2%
SLS and Foster Care, Family	17	2%
Other	28	3%

Approved Exceptions, by Service Bucket (N=925)		
Residential	394	43%
Day	281	30%
Unit-Based w/ Prog	247	26%
Unit-Based w/o Prog	3	<1%

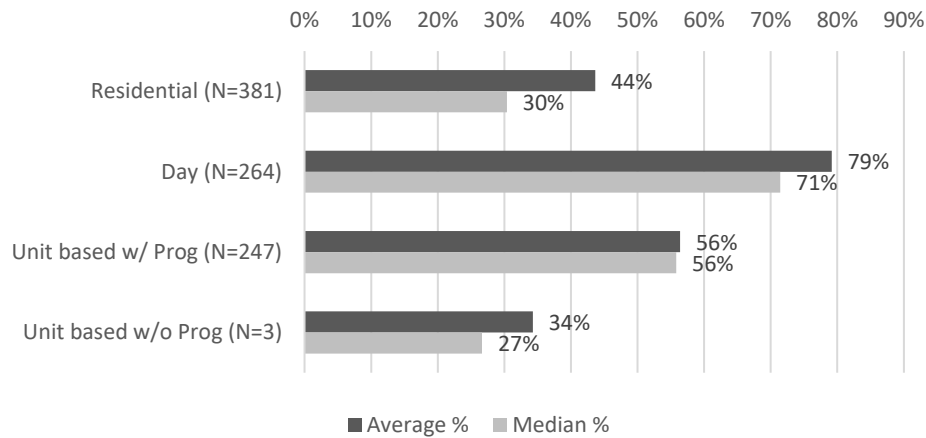
CY19 Q4 Withdrawal Reasons (N=17)



CY19 Q4 Denial Reasons (N=94)



CY19 Q4 Average and Median % Increase from Framework Rate to Approved Rate, by Service Bucket



CY19 Q4 Average and Median Increase in Dollar Rate for Approved Exceptions by Service Bucket

Bucket	Average	Median
Residential (N=381)	\$210.81	\$107.75
Day (N=264)	\$39.80	\$10.07
Unit-based w/ Prog (N=247)	\$8.51	\$5.03
Unit-Based w/o Programming (N=3)	\$2.28	\$2.01