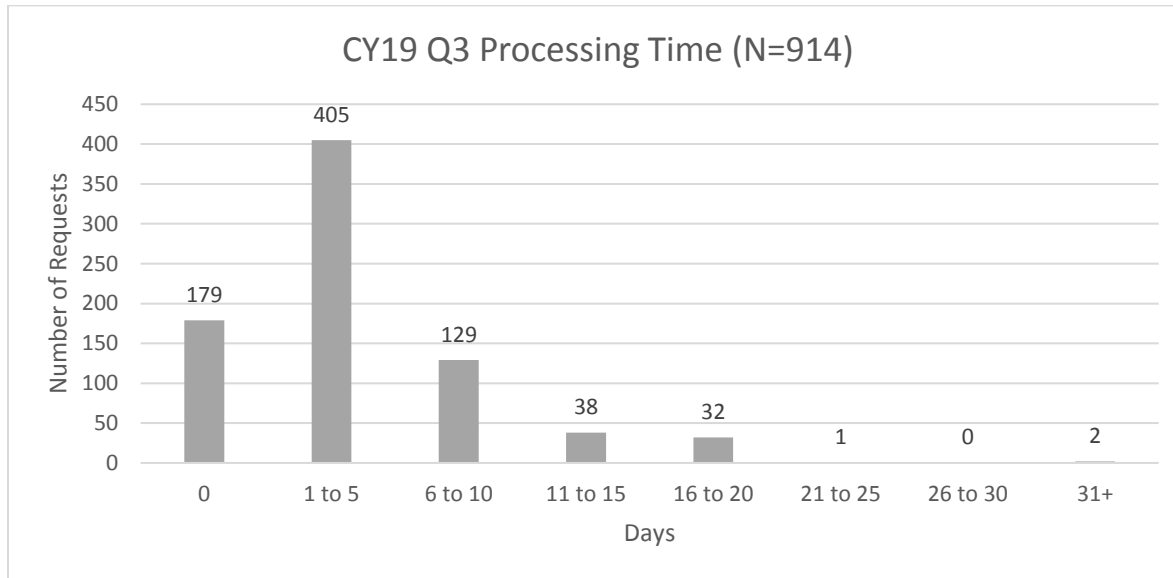


DWRS Rate Exceptions Quarterly Report –Q3 2019

The data included in this report includes information provided for all submitted exceptions during the third quarter of 2019.



Average Processing Time
4.3 days
Median Processing Time
3 days
Percent Change in Number of Requests from Previous Quarter
6.4%
Average Percent Difference between the Framework and Approved Rate
65.6%
Number of Lead Agencies Receiving Requests
75

Exception Status (N=914)		
Approved	786	86%
Denied	89	10%
Denied at LA	19	2%
Withdrawn	19	2%
Pending	1	<1%

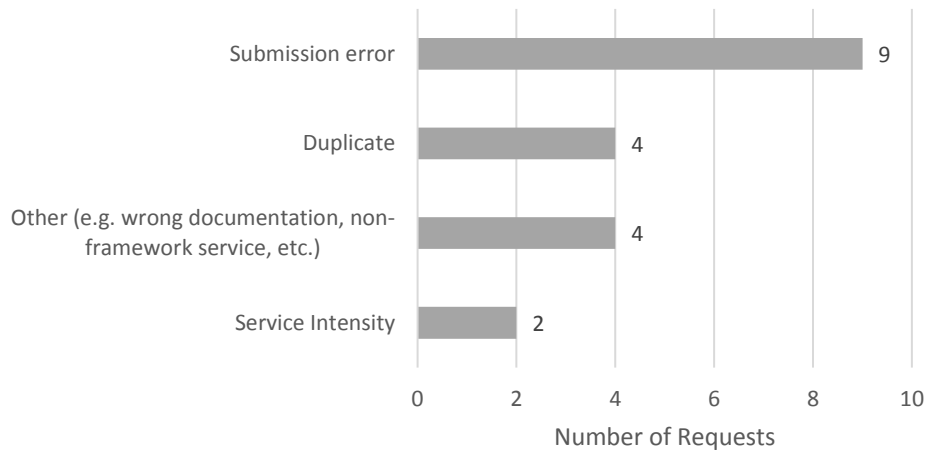
Most Common Reported Cost Drivers
1. Direct Staff Wage
2. Supervisor Wage
3. Vacation, Sick, and Training
4. Span of Control
*Multiple reasons could be chosen for one individual.

Approved Exceptions by Service Group (N=786)		
SLS and Foster Care, Corporate	372	47%
Employment Services	178	23%
DT&H	158	20%
Prevocational Services	24	3%
Adult Day, Corporate	13	2%
Other	41	5%

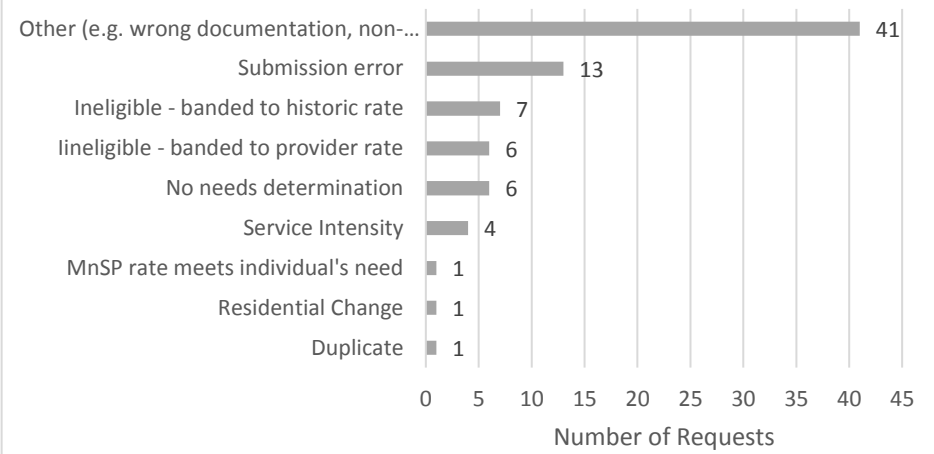
914 exceptions
583 individuals

Approved Exceptions, by Service Bucket (N=786)		
Residential	389	49%
Day	195	25%
Unit-Based w/ Prog	195	25%
Unit-Based w/o Prog	7	1%

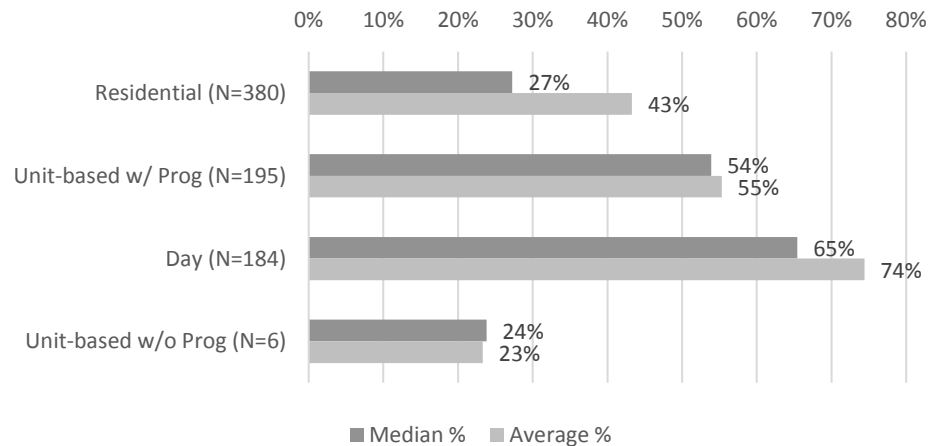
CY19 Q3 Withdrawal Reasons (N=19)



CY19 Q3 Denial Reasons (N=80)



CY19 Q3 Average and Median % Increase from Framework Rate to Approved Rate, by Service Bucket



CY19 Q3 Average and Median Increase in Dollar Rate for Approved Exceptions by Service Bucket

Bucket	Average	Median
Residential (N=380)	\$197.39	\$89.88
Unit-Based w/ Programming (N=195)	\$4.80	\$4.21
Day (N=184)	\$40.66	\$14.87
Unit-Based w/o Programming (N=6)	\$1.47	\$1.50