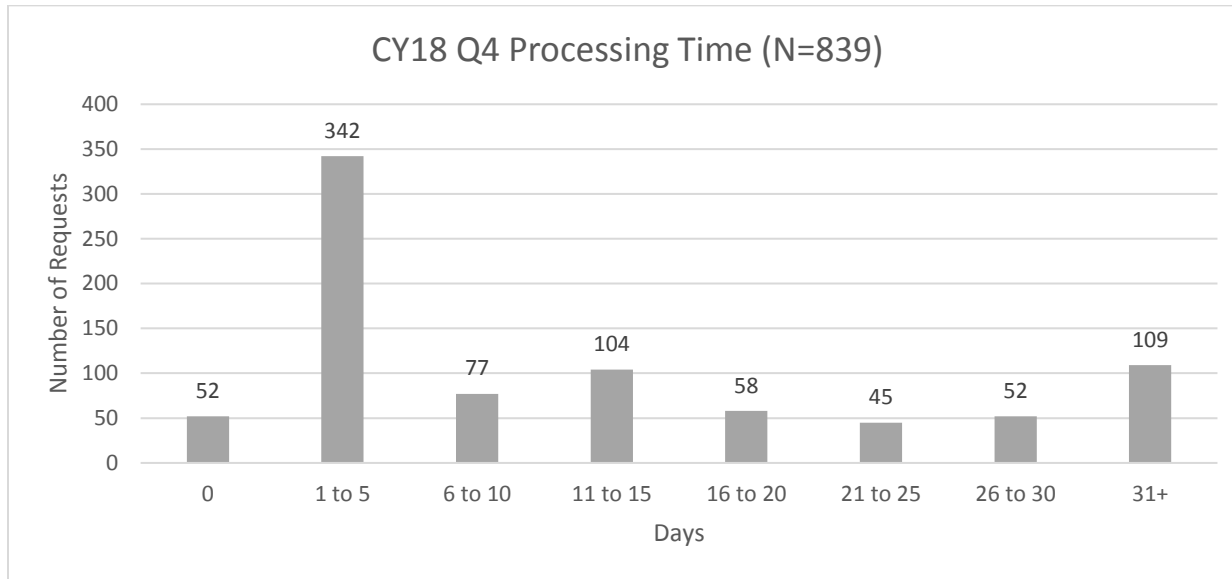


# DWRS Rate Exceptions Quarterly Report –Q4 2018

The data included in this report includes information provided for all submitted exceptions during the fourth quarter of 2018.



<b>Average Processing Time</b>
<b>12.5 Days</b>
<b>Median Processing Time</b>
<b>7 Days</b>
<b>Percent Change in Number of Requests from Previous Quarter</b>
<b>64.5%</b>
<b>Average Percent Difference between the Framework and Approved Rate</b>
<b>53.1%</b>
<b>Number of Lead Agencies Receiving Requests</b>
<b>66</b>

Exception Status (N=839)		
Approved	651	78%
Denied	140	17%
Denied at LA	23	3%
Withdrawn	21	2%
Pending	4	<1%

Most Common Reported Cost Drivers (N=414 total exception requests that contained at least one reported driver)*		
Direct Staff Wage	384	46%
Supervisor Wage	384	46%
Vacation, Sick, and Training	309	37%
Span of Control	207	25%

\*Multiple reasons could be chosen for one individual. Percentages represent percent of total exceptions (N=839).

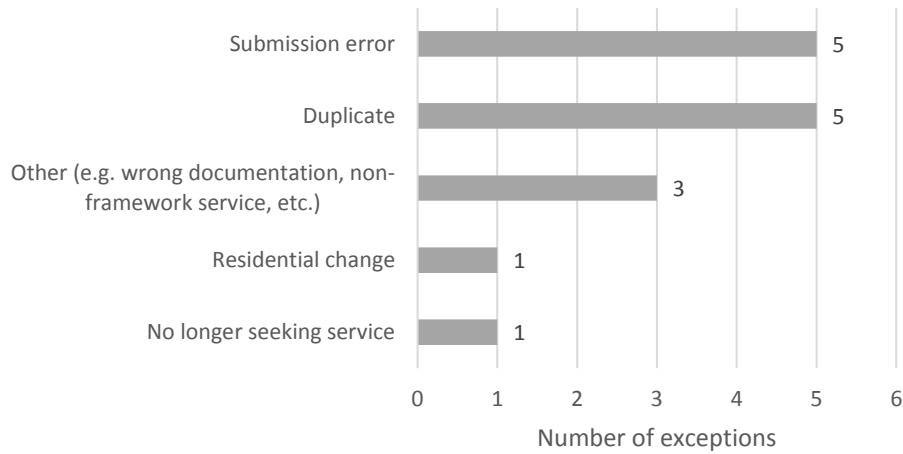
Approved Exceptions by Service Group (N=640)		
SLS and Foster Care, Corporate	258	40%
Employment Services	159	25%
DT&H	150	23%
Supported Employment Services	23	4%
Prevocational Services	17	3%
Other	33	5%

Approved Exceptions, by Service Bucket (N=640)		
Day	360	56%
Residential	266	41%
Unit-Based w/ Prog	7	1%
Unit-Based w/o Prog	7	1%

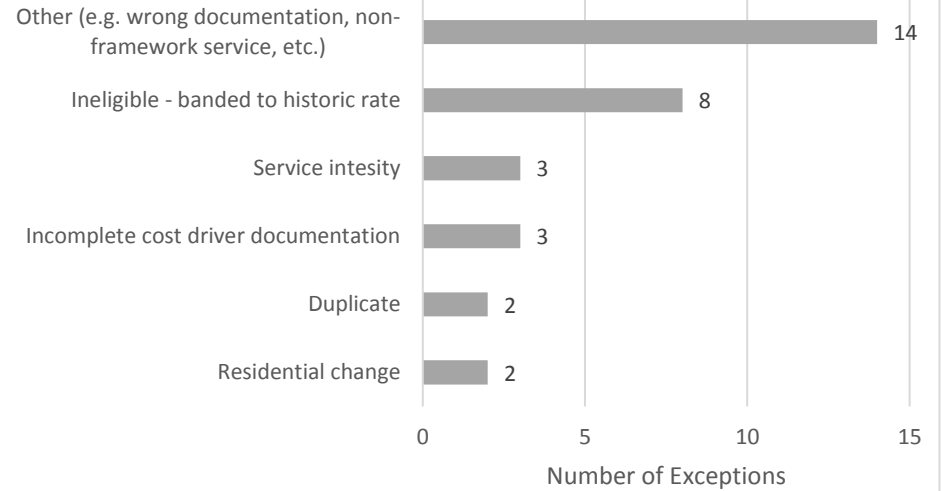
**839 exceptions**  
**521 individuals**

\*\*Data is from the fourth quarter and was reviewed March 12, 2019.

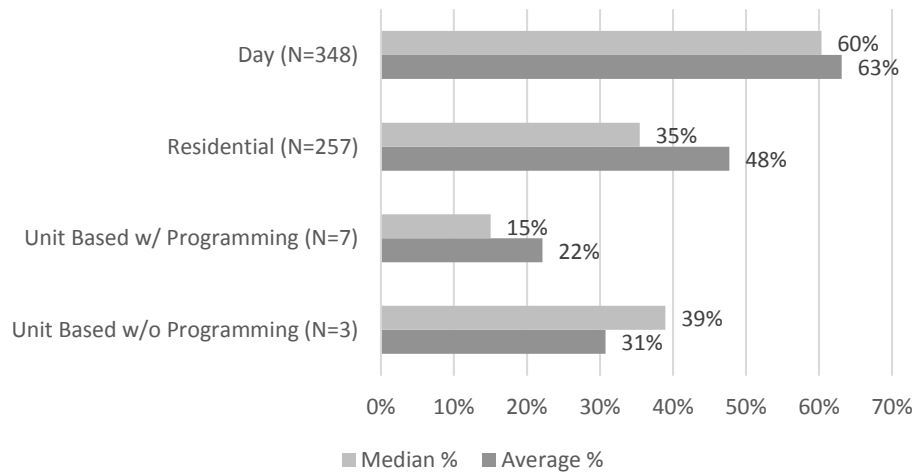
### CY18 Q4 Withdrawal Reasons (N=15)



### CY18 Q4 Denial Reasons (N=31)



### CY2018 Q4 Average and Median Increase in Percentage for Approved Exceptions by Service Bucket



### CY18 Q4 Average and Median Increase in Dollar Amount for Approved Exceptions by Service Bucket

Bucket	Average	Median
<b>Day (N=348)</b>	\$ 24.53	\$ 4.39
<b>Residential (N=257)</b>	\$ 228.47	\$ 108.79
<b>Unit Based W/Programming (N=7)</b>	\$ 9.08	\$ 1.83
<b>Unit Based W/O Programming (N=3)</b>	\$ 2.63	\$ 2.67

\*\*Data is from the fourth quarter and was reviewed March 12, 2019.