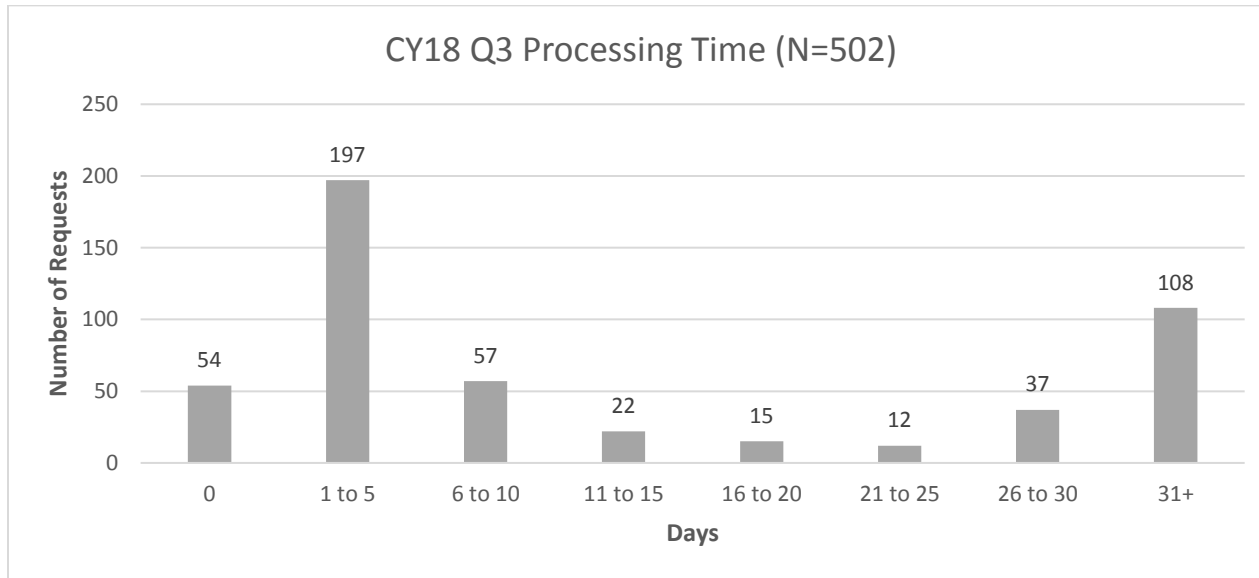


# DWRS Rate Exceptions Quarterly Report –Q3 2018

The data included in this report includes information provided for all submitted exceptions during the third quarter of 2018.



<b>Average Processing Time</b>
<b>13.5 Days</b>
<b>Median Processing Time</b>
<b>5.5 Days</b>
<b>Average Percent Difference between the Framework and Approved Rate</b>
<b>51%</b>
<b>Number of Lead Agencies Receiving Requests</b>
<b>64</b>

Exception Status (N=510)		
Approved	417	82%
Denied	61	12%
Denied at LA	6	1%
Pending	11	2%
Withdrawn	15	3%

Most Common Reported Cost Drivers (N=510)*		
Direct Staff Wage	181	35%
Supervisor Wage	155	30%
Vacation, Sick, and Training	131	26%
Span of Control	99	19%

\*Multiple reasons could be chosen for one individual.

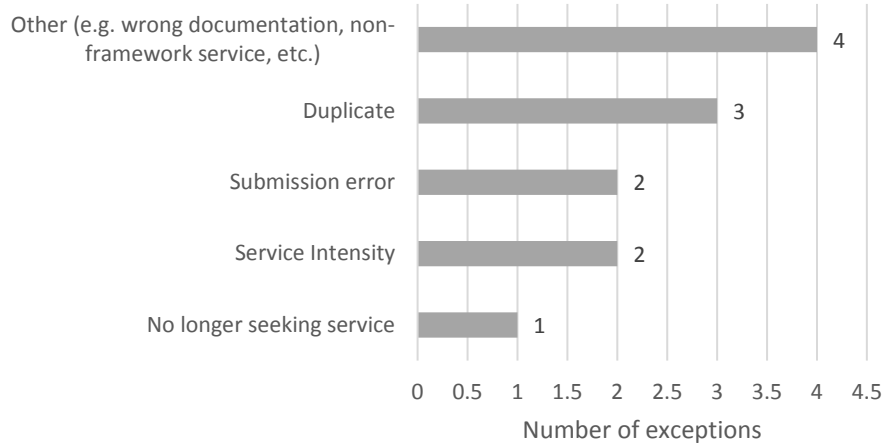
Approved Exceptions by Service Group (N=417)		
SLS, Corporate	113	27%
Corporate Foster Care	110	26%
DT&H	85	20%
Supported Employment Services	28	7%
Prevocational Services	21	5%
Family Foster Care	8	2%
Other	52	13%

Approved Exceptions, by Service Bucket (N=417)		
Residential	235	56%
Day	143	34%
Unit-Based w/ Prog	36	9%
Unit-Based w/o Prog	3	1%

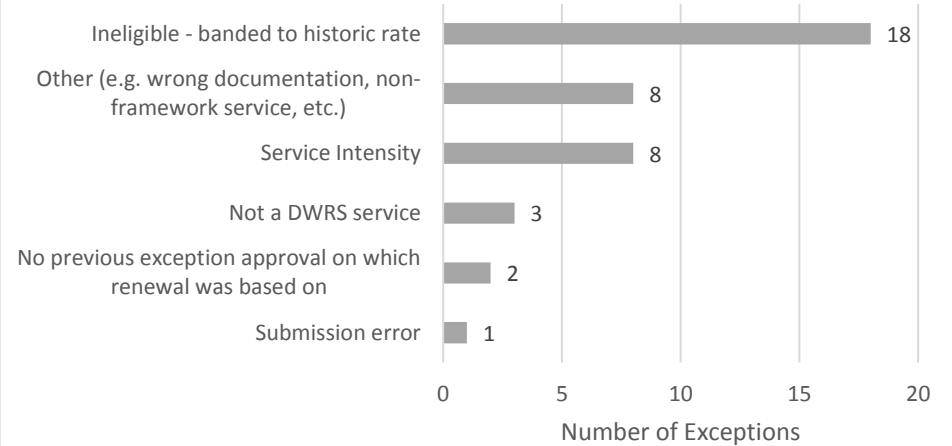
**510 exceptions**  
**394 individuals**

\*\*Data is from the third quarter and was reviewed November 13, 2018.

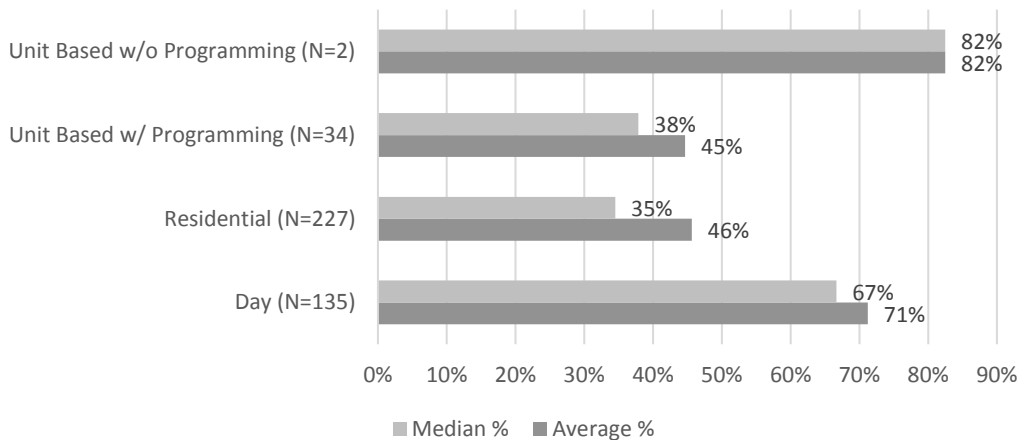
### CY18 Q3 Withdrawal Reasons (N=12)



### CY18 Q3 Denial Reasons (N=40)



### CY2018 Q3 Average and Median Increased Rate Percentage for Approved Exceptions by Service Bucket



### CY18 Q3 Average and Median Increased Dollar Amount for Approved Exceptions by Service Bucket

Bucket	Average	Median
<b>Day (N=135)</b>	\$ 40.47	\$ 8.44
<b>Residential (N=227)</b>	\$ 222.35	\$ 108.38
<b>Unit Based W/Programming (N=34)</b>	\$ 6.99	\$ 3.48
<b>Unit Based W/O Programming (N=2)</b>	\$ 5.53	\$ 5.53

\*\*Data is from the third quarter and was reviewed November 13, 2018.