



› Performance Management › Outcomes and measures

Performance Management System Outcomes, Measures, and Thresholds

The Human Services Performance Management system focuses on six population outcomes. The Performance Management System currently uses ten program performance measures.

Outcome 1: Adults and Children are Safe and Secure*

Measures	Threshold	High Standard
Of all children who were victims of a substantiated maltreatment report during a 12-month reporting period, the percent who were not victims of another substantiated maltreatment report within 12 months of their initial report.	90.9%	90.9%
Percent of vulnerable adults reported as maltreated with initial disposition for response made within five working days.	90%	95%

Outcome 2: Children Have Stability in Their Living Situation

Measures	Threshold	High Standard
Percent of current child support paid.	Five-Year Average	80%
Of all children who enter foster care in a 12-month period, the percent who are discharged to permanency within 12 months of entering foster care. (Includes discharges from foster care to reunification with the child's parents or primary caregivers, living with a relative, guardianship, or adoption.)	40.5%	40.5%

Outcome 3: Children Have the Opportunity to Develop to Their Fullest Potential

Measures	Threshold	High Standard
Of all days that children spent in family foster care settings during a 12-month reporting period, the percentage of days spent with a relative.	35.7%	45.0%
Percent of open child support cases with paternity established.	90%	90%

Outcome 4: People are Economically Secure

Measures	Threshold	High Standard
Percent of expedited Supplemental Nutrition Assistance Program (SNAP) applications processed within one business day.	55%	83%
Percent of SNAP and cash assistance applications processed timely.	75%	90%
Percent of open child support cases with an order established.	80%	80%
Minnesota Family Investment Program/Diversionsary Work Program Self-Support Index.	Within Range of Expected Performance	Above Range of Expected Performance

Outcome 5: Adults Live with Dignity, Autonomy and Choice

Measures do not currently exist for outcome five. Performance Management staff are working with counties, within DHS, and with the Human Services Performance Council to determine measures for these areas.

Outcome 6: People Have Access to Health Care and Receive Effective Services

Measures do not currently exist for outcome six. Performance Management staff are working with counties, within DHS, and with the Human Services Performance Council to determine measures for these areas.

*The Adults and Children are Safe and Secure outcome previously included an adult repeat maltreatment measure. Changes enacted by the 2022 legislature and signed by Governor Walz changed the way counties will offer services to vulnerable adults in Minnesota. The list of changes can be found in [Minnesota Session Laws, Chapter 98, Article 8, Sections 37-49](#). Based on the legislative changes, counties will no longer make investigation determinations for adults referred to the agency for self-neglect. Instead, all adults who are vulnerable and accepted by the agency as self-neglecting will be engaged in assessment, service planning and interventions with no determination of maltreatment. The Adult Repeat Maltreatment measure was dependent on determinations as criteria for the measure and is no longer relevant, the use of the Adult Repeat Maltreatment measure as a component of the Human Services Performance Management System was discontinued in Sept. 2022.

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