



Upper Minnesota Valley  
**REGIONAL DEVELOPMENT COMMISSION**  
Helping Communities Prosper

323 W. Schlieman Ave. Appleton, MN 56208 320.289.1981 [www.umvrdc.org](http://www.umvrdc.org)

December 23, 2021

Attn: Chris Steller  
Legislative Reference Library  
645 State Office Bldg.  
100 Rev. Dr. MLK Jr. Blvd.  
St. Paul, MN 55155

Dear Mr. Stellar:

Pursuant to Minn. Statute 462.393 Subd.2, please find enclosed a copy of the Upper Minnesota Valley Regional Development Commission's five-year self-evaluation report. This evaluation was conducted by means of an electronic community survey. The survey was emailed to 493 public officials (mayors, tribal chair, county commissioners, school board superintendents, city manager/clerks, county administrators, county engineers, RDC board members) in the region. A total of 115 responses (23%) were received to develop the enclosed report details. We heard from all five of our counties, 20 of our 37 cities, all 10 school districts and our tribal community and 31 individual township officers/clerks.

Of those responding to specific questions:

- 32% (46% in 2016) of respondents viewed themselves as either very knowledgeable or knowledgeable about the Commission. 59% (36%) were somewhat knowledgeable and 9% (18%) stated they were not knowledgeable about the UMRDC and its programs and services.
- 35 % (57%) felt the UMRDC had been very responsive and 36 % (43%) felt the UMRDC had been responsive to their requests.
- 74 % (94%) judged the overall quality of service as good to excellent, while 9% (3%) judged it as fair and 17% (3%) did not know.
- 96 % (100%) rated the effectiveness and professional capabilities of the UMRDC staff to be good to excellent.

Overall, the UMRDC views the results of the self-evaluation as very positive. The UMRDC feels the report documents support for the UMRDC and verifies that the existence of the UMRDC is in the public's welfare and interest.

A summary graph of the top ranked issues in the region is attached. These issues will be used by the UMRDC in our annual strategic planning efforts to look at services and solutions that we can offer to help with these identified topics. A full copy of the survey is attached for your review.

Should you have any questions or require further information, please do not hesitate to contact me.

Sincerely,

Dawn Hegland  
UMVRDC Executive Director

### Top Ranked Regional Issues

