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Ombudsman for Mental Health and Developmental Disabilities

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AT A GLANCE

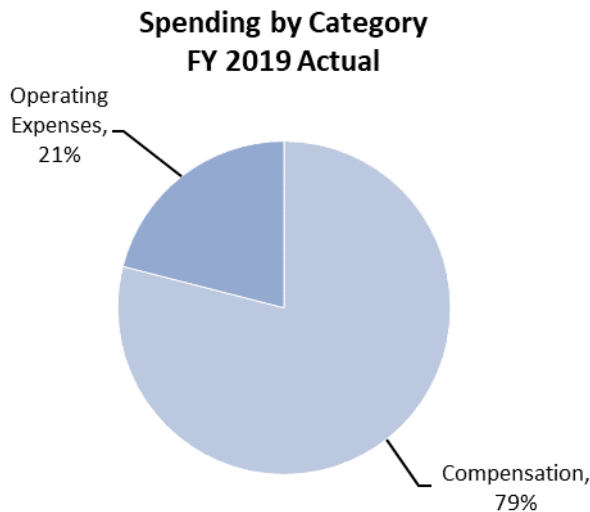
- The Ombudsman for Mental Health and Developmental Disabilities (OMHDD) operates eight offices statewide with fewer than 20 staff
- We oversee more than 16,000 agencies, facilities, programs, and licensees providing services to over 300,000 Minnesotans with mental, developmental, chemical, and emotional disabilities
- OMHDD staff respond to more than 4,500 cases per year, including more than 3,000 individual requests for assistance, review of over 1,500 serious injury reports, and over 850 death reports annually.
- Monitors quality of care related to Department of Human Services and Department of Health Licensing, the Department of Education, Special Review Board, Nursing Home closures, Behavior Intervention Report Forms, and the U of M Clinical Trials on psychiatric medications

PURPOSE

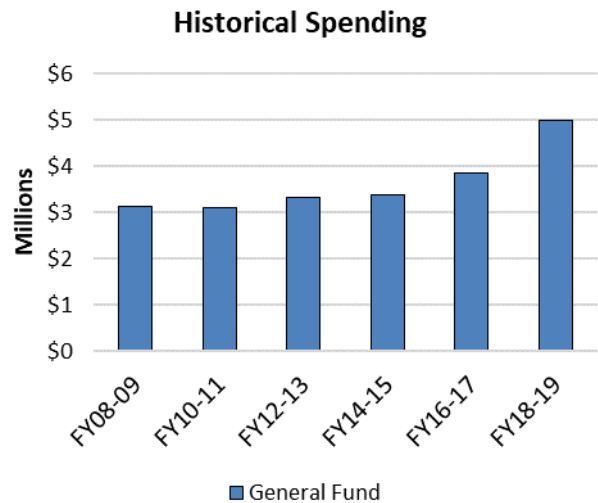
The OMHDD promotes the highest attainable standards for treatment, competence, efficiency, and justice for persons receiving services for mental illness (MI), developmental disabilities (DD), chemical dependency (CD), substance use disorder (SUD), and emotional disturbance (ED). These include services that are licensed, certified, or registered by the Departments of Health, Human Services, and Education as well as local school districts and county social service agencies.

OMHDD works to resolve client complaints and concerns regarding treatment and rights-related issues. The OMHDD reviews serious injury and death reports involving clients, monitors Clinical Drug Trials at the U of M, and provides civil commitment and other training statewide.

BUDGET



Source: Budget Planning & Analysis System (BPAS)



Source: Consolidated Fund Statement

STRATEGIES

The OMHDD regional and medical review staff monitor client cases to address individual client needs as well as to identify systemic issues in all areas of the MI, DD, CD/SUD and ED service systems. When staff see issues occurring in multiple areas of the state, they can quickly share information to counties, providers, and other stakeholders on what issue has been identified and how OMHDD staff have helped others deal with those issues. Medical Review staff produce timely and topical medical alerts which focus on education and prevention of issues that negatively impact client safety. The alerts are shared electronically with licensed providers and interested persons statewide. OMHDD staff operate the statewide Civil Commitment Training and Resource Center, providing civil commitment education to stakeholders in an effort to reduce the number of inappropriate commitments, save valuable resources, and get clients to the level of service they require in the least restrictive environment.

The OMHDD acts as the intermediary between Minnesota residents and state government provided or funded service delivery systems. When practices, policies, and procedures do not make sense to clients, are unfair, or errors have been made, OMHDD staff can help bring the two sides together to obtain the best result for the client. OMHDD provides training to providers, families, law enforcement, legal, medical, local, county, and state staff in order to improve services and increase understanding of service delivery systems and laws. OMHDD staff are involved in local and statewide work groups and committees covering a wide variety of topics related to client care provision. OMHDD staff also monitor the quality of care via report review from multiple agencies, facilities and programs.

RESULTS

<i>Type of Measure</i>	<i>Name of Measure</i>	<i>Previous</i>	<i>Current</i>	<i>Dates</i>
Quantity	Cases by all issue types	10,353	14,185	FY 16-17; FY 18-19
Quantity	Civil commitment trainings/attendees	44/1,213	66/1630	FY 16-17; FY 18-19

The following statutes apply to the OMHDD:

MS Chapter 245.91 <https://www.revisor.mn.gov/statutes/?id=245.91>

MS Chapter 245.92 <https://www.revisor.mn.gov/statutes/?id=245.92>

MS Chapter 245.93 <https://www.revisor.mn.gov/statutes/?id=245.93>

MS Chapter 245.94 <https://www.revisor.mn.gov/statutes/?id=245.94>

MS Chapter 245.945 <https://www.revisor.mn.gov/statutes/?id=245.945>

MS Chapter 245.95 <https://www.revisor.mn.gov/statutes/?id=245.95>

MS Chapter 245.96 <https://www.revisor.mn.gov/statutes/?id=245.96>

MS Chapter 245.97 <http://www.revisor.mn.gov/statutes/?id=245.97>.

(Dollars in Thousands)

	Actual FY18	Actual FY19	Actual FY20	Estimate FY21	Forecast Base	
					FY22	FY23
<u>Expenditures by Fund</u>						
1000 - General	2,264	2,475	2,392	2,677	2,438	2,438
2001 - Other Misc Special Revenue			25			
Total	2,264	2,475	2,417	2,677	2,438	2,438
Biennial Change				355		(218)
Biennial % Change				7		(4)
<u>Expenditures by Program</u>						
Ombudsman for MH & DD	2,264	2,475	2,417	2,677	2,438	2,438
Total	2,264	2,475	2,417	2,677	2,438	2,438
<u>Expenditures by Category</u>						
Compensation	1,807	1,957	2,056	2,006	2,078	2,066
Operating Expenses	451	509	360	667	356	368
Capital Outlay-Real Property	1	1				
Other Financial Transaction	5	9	1	4	4	4
Total	2,264	2,475	2,417	2,677	2,438	2,438
<u>Full-Time Equivalent</u>						
	17.93	19.26	19.16	18.67	19.00	19.00

(Dollars in Thousands)

	Actual FY18	Actual FY19	Actual FY20	Estimate FY21	Forecast Base	
					FY22	FY23
1000 - General						
Balance Forward In	193	352	193	239		
Direct Appropriation	2,407	2,433	2,438	2,438	2,438	2,438
Cancellations		117				
Balance Forward Out	336	193	239			
Expenditures	2,264	2,475	2,392	2,677	2,438	2,438
Biennial Change in Expenditures				330		(193)
Biennial % Change in Expenditures				7		(4)
Full-Time Equivalents	17.93	19.26	19.16	18.67	19.00	19.00

2001 - Other Misc Special Revenue

Receipts			25			
Expenditures			25			
Biennial Change in Expenditures				25		(25)
Biennial % Change in Expenditures						

(Dollars in Thousands)

	FY21	FY22	FY23	Biennium 2022-23
Direct				
Fund: 1000 - General				
FY2021 Appropriations	2,438	2,438	2,438	4,876
Forecast Base	2,438	2,438	2,438	4,876