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Minnesota Office of Higher Education

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<http://www.ohe.state.mn.us/>

AT A GLANCE

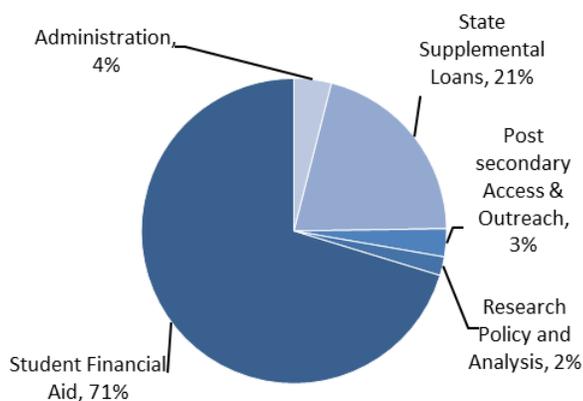
- OHE’s 66 full-time employees efficiently and effectively administer over 20 financial aid and grant programs, manage low-interest rate in-school student loan and refinance programs, provide consumer protection by licensing and registering postsecondary institutions, and run numerous outreach and access programs – all contributing to the agency’s mission of supporting the pursuit and completion of a higher education credential by every Minnesotan.
- Minnesota State Grant program, the largest of OHE’s student financial aid programs, provided need-based financial aid to 79,805 students and awarded \$208M in FY2019.
- Student Education Loan Fund (SELF) disbursed \$65.7M in low interest loans to 7,662 low-income students in 2018-19.
- Protects consumers by registering and licensing 178 post-secondary institutions in the state of Minnesota and overseeing approximately 110 schools that disburse state aid and loan funds.
- Minnesota Indian Scholarship served 879 students and awarded \$2.86M in FY2019.
- Published original research on postsecondary education, state student financial aid programs, student financing issues, retention, and completion.
- The Get Ready program is a college readiness program, funded by a federal grant of \$3.46M per year, and targeted to low-income students.
- Minnesota 529 College Savings Plan supports 72,774 active accounts, 41,194 account holders, and \$1.6B in assets.

PURPOSE

The mission of the Minnesota Office of Higher Education (OHE) is to support the pursuit and completion of a higher education credential by every Minnesotan, regardless of race, gender, or socio-economic status, in order to enhance our democracy, the State’s economic vitality, and individual quality of life. Our goals are to make postsecondary education accessible and affordable to all Minnesotans and foster best practices to ensure completion. Our financial aid programs serve low- to moderate-income people. Our outreach programs target populations that are historically underrepresented in postsecondary education. We work closely with the legislature, postsecondary institutions, foundations, and the federal government.

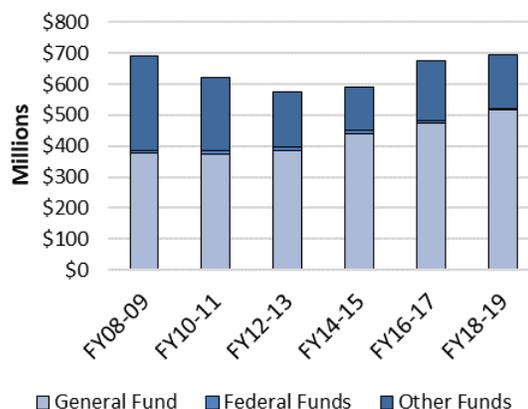
BUDGET

**Spending by Category
FY 2019 Actual**



Source: Budget Planning & Analysis (BPAS)

Historical Spending



Source: Consolidated Fund Statement
 "Other Funds" includes the Office of Higher Education fund, which is not in the consolidated fund statement

STRATEGIES

- **Financial aid administration:** OHE administers numerous financial aid programs, including the State Grant, Child Care Grants, Work Study, American Indian Scholarships, Occupational Scholarships, Dual Training, and the SELF Loan Program. We work closely with approved postsecondary institutions to manage and disburse funds to students, which allow them to enroll, persist, and complete postsecondary education.
- **Policy and research activities:** We conduct original, independent research to provide lawmakers, educators, and other policy leaders with objective information about postsecondary enrollment, attainment, finance, and accountability. We provide leadership and staffing for the Statewide Longitudinal Education Data System (SLEDS) and facilitate sustainability of the Early Childhood Longitudinal Education Data System (ECLDS), which leverage data from birth/early childhood, K-12 education, postsecondary education, workforce training and employment. SLEDS and ECLDS provide data to inform early care, education and workforce policy and practice in Minnesota.
- **Consumer protection:** We register or license approximately 178 private non-profit and for-profit postsecondary institutions and oversee 110 of those schools that disburse state aid and loan funds. In 2016, we added an Institutional Monitoring Specialist position, created to provide support and information to students who have a dispute with their postsecondary institution, to monitor compliance of statutory compliance, and to work with institutions to implement best practices in postsecondary education.
- **Minnesota 529 College Savings Plan:** We work closely with the Teachers Insurance and Annuity Association of America (TIAA) to administer a program allowing families to save for future postsecondary education expenses in tax-advantaged accounts.
- **Get Ready:** Get Ready is a college readiness program, funded by a federal GEAR UP grant of \$3.46M/year. The state continues to experience racial inequities in the areas of postsecondary enrollment, retention, and completion. While college aspirations are high (over 90% across grade levels) amongst students of color, program data shows that lower rates of academic preparedness, academic tenacity, college knowledge, and a perceived lack of affordability act as significant barriers to postsecondary enrollment and completion. Through evidence-based postsecondary readiness interventions, Get Ready is working to eliminate these inequities by building schools' capacity to equip students and families with the necessary information, skills, tools, and strategies for overcoming these barriers. Get Ready is also committed to forming strong partnerships with employers, postsecondary institutions, and community organizations to ensure long-range sustainability in postsecondary readiness services after the GEAR UP grant expires.

M.S.136A <https://www.revisor.mn.gov/statutes/?id=136A> provides legal authority for OHE's student financial aid services.
M.S. 136G.01-136G.14 <https://www.revisor.mn.gov/statutes/cite/136G> provides legal authority for the Minnesota College Savings Plan.
M.S. 136A.61 – 82 <https://www.revisor.mn.gov/statutes/cite/136A.821> provides legal authority for OHE's licensing and registration services.

(Dollars in Thousands)

	Actual FY18	Actual FY19	Actual FY20	Estimate FY21	Forecast Base	
					FY22	FY23
<u>Expenditures by Fund</u>						
1000 - General	252,998	264,499	257,996	269,636	262,498	262,498
2000 - Restrict Misc Special Revenue	1,177	1,268	1,242	1,067	843	855
2001 - Other Misc Special Revenue	2,347	6,676	8,012	7,155	6,345	6,350
2403 - Gift		27		3		
3000 - Federal	2,622	2,783	3,995	6,334	6,191	6,190
8300 - Office Of Higher Education	81,624	78,909	74,172	77,081	79,577	79,188
Total	340,769	354,163	345,417	361,276	355,454	355,081
Biennial Change				11,762		3,842
Biennial % Change				2		1

Expenditures by Program

Student Financial Aid Services	241,644	251,564	247,404	256,751	251,484	251,489
State Supplemental Loans	75,760	72,744	68,628	71,500	73,900	73,500
Research, Policy, and Analysis	3,161	7,022	7,718	6,400	5,260	5,260
Postsecondary Access and Outreach	10,717	10,870	11,646	14,819	14,086	14,085
OHE Administration	9,486	11,962	10,021	11,806	10,724	10,747
Total	340,769	354,163	345,417	361,276	355,454	355,081

Expenditures by Category

Compensation	5,625	6,110	6,593	7,603	8,019	8,129
Operating Expenses	14,618	16,089	14,853	16,332	16,278	15,798
Grants, Aids and Subsidies	248,116	261,308	257,569	267,834	261,650	261,647
Capital Outlay-Real Property		542				
Other Financial Transaction	72,410	70,114	66,401	69,507	69,507	69,507
Total	340,769	354,163	345,417	361,276	355,454	355,081

Total Agency Expenditures	340,769	354,163	345,417	361,276	355,454	355,081
Internal Billing Expenditures	225	216	316	429	413	413
Expenditures Less Internal Billing	340,543	353,947	345,101	360,847	355,041	354,668

Full-Time Equivalent

	61.48	64.17	66.57	74.03	76.03	76.03
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(Dollars in Thousands)

	Actual FY18	Actual FY19	Actual FY20	Estimate FY21	Forecast Base	
					FY22	FY23
1000 - General						
Balance Forward In	3,178	12,148	330	6,028		
Direct Appropriation	260,036	256,501	269,133	268,883	267,773	267,773
Transfers In	3,675	11,016	2,365	1,011	671	671
Transfers Out	5,569	14,880	7,750	6,286	5,946	5,946
Cancellations	35	262	53			
Balance Forward Out	8,287	24	6,029			
Expenditures	252,998	264,499	257,996	269,636	262,498	262,498
Biennial Change in Expenditures				10,135		(2,636)
Biennial % Change in Expenditures				2		(1)
Full-Time Equivalents	22.25	24.39	24.71	27.15	28.65	28.65
2000 - Restrict Misc Special Revenue						
Balance Forward In	2,788	2,814	2,207	2,483	2,359	2,506
Receipts	1,195	627	1,519	943	990	991
Internal Billing Receipts	193	216	316	407	407	407
Balance Forward Out	2,806	2,173	2,484	2,359	2,506	2,642
Expenditures	1,177	1,268	1,242	1,067	843	855
Biennial Change in Expenditures				(136)		(611)
Biennial % Change in Expenditures				(6)		(26)
Full-Time Equivalents	7.76	6.37	5.55	5.15	5.35	5.35
2001 - Other Misc Special Revenue						
Balance Forward In	3,830	6,308	7,151	4,994	3,854	3,159
Receipts	457	312	206	365		
Transfers In	4,288	5,716	5,846	5,846	5,846	5,846
Transfers Out	66	66	196	196	196	196
Balance Forward Out	6,162	5,594	4,994	3,854	3,159	2,459
Expenditures	2,347	6,676	8,012	7,155	6,345	6,350
Biennial Change in Expenditures				6,144		(2,472)
Biennial % Change in Expenditures				68		(16)
Full-Time Equivalents	0.48	1.63	1.45	2.00	1.60	1.60

(Dollars in Thousands)

2403 - Gift

	Actual FY18	Actual FY19	Actual FY20	Estimate FY21	Forecast Base	
					FY22	FY23
Balance Forward In	30	30	3	3		
Balance Forward Out	30	3	3			
Expenditures		27		3		
Biennial Change in Expenditures				(24)		(3)
Biennial % Change in Expenditures						

3000 - Federal

Balance Forward In	0	0	0			
Receipts	2,622	2,783	3,994	6,334	6,191	6,190
Expenditures	2,622	2,783	3,995	6,334	6,191	6,190
Biennial Change in Expenditures				4,923		2,052
Biennial % Change in Expenditures				91		20
Full-Time Equivalents	16.98	17.97	20.01	24.23	24.23	24.23

8300 - Office Of Higher Education

Balance Forward In	139,873	179,650	130,192	189,149	199,346	171,497
Receipts	121,738	28,874	133,152	87,300	51,750	82,050
Transfers In			3,000			
Transfers Out	379	36	3,023	22	22	22
Balance Forward Out	179,609	129,578	189,150	199,346	171,497	174,337
Expenditures	81,624	78,909	74,172	77,081	79,577	79,188
Biennial Change in Expenditures				(9,280)		7,512
Biennial % Change in Expenditures				(6)		5
Full-Time Equivalents	14.01	13.81	14.85	15.50	16.20	16.20

(Dollars in Thousands)

	FY21	FY22	FY23	Biennium 2022-23
Direct				
Fund: 1000 - General				
FY2021 Appropriations	268,883	268,883	268,883	537,766
Base Adjustments				
Current Law Base Change		(1,110)	(1,110)	(2,220)
Forecast Base	268,883	267,773	267,773	535,546
Dedicated				
Fund: 2000 - Restrict Misc Special Revenue				
Planned Spending	1,067	843	855	1,698
Forecast Base	1,067	843	855	1,698
Fund: 2001 - Other Misc Special Revenue				
Planned Spending	7,155	6,345	6,350	12,695
Forecast Base	7,155	6,345	6,350	12,695
Fund: 2403 - Gift				
Planned Spending	3			
Forecast Base	3			
Fund: 3000 - Federal				
Planned Spending	6,334	6,191	6,190	12,381
Forecast Base	6,334	6,191	6,190	12,381
Fund: 8300 - Office Of Higher Education				
Planned Spending	77,081	79,577	79,188	158,765
Forecast Base	77,081	79,577	79,188	158,765
Revenue Change Summary				
Dedicated				
Fund: 2000 - Restrict Misc Special Revenue				
Forecast Revenues	943	990	991	1,981
Fund: 2001 - Other Misc Special Revenue				
Forecast Revenues	365			
Fund: 3000 - Federal				
Forecast Revenues	6,334	6,191	6,190	12,381

(Dollars in Thousands)

	FY21	FY22	FY23	Biennium 2022-23
Fund: 8300 - Office Of Higher Education				
Forecast Revenues	87,300	51,750	82,050	133,800
<i>Non-Dedicated</i>				
Fund: 1000 - General				
Forecast Revenues	5,153	5,598	5,055	10,653

Program: Student Financial Aid Services

<http://www.ohe.state.mn.us/>

AT A GLANCE

- Administer over 20 financial aid and grant programs designed to remove financial barriers for students so they can obtain a postsecondary credential.
- Provide a total of \$208 million in need-based financial assistance to 79,805 Minnesota students in FY2019 through the Minnesota State Grant program.

PURPOSE AND CONTEXT

The Office of Higher Education's Student Financial Aid Services support the agency's mission to achieve student financial access to postsecondary education for all Minnesotans. Student financial aid programs further support the agency's mission by enabling students to access and choose the postsecondary institution and training provider that best meets their educational needs, regardless of their financial circumstances. Student financial aid programs also enable graduates to serve in particular occupations necessary to maintain the state's economic vitality.

SERVICES PROVIDED

The Student Financial Aid Services division administers numerous programs that support students pursuing postsecondary education and training. The division also serves student loan borrowers serving Minnesota in key occupations identified by the legislature. Additionally, the division administers several grants that go to a variety of external organizations. As a result, it is not always possible to determine the number of students that directly benefit from the grant. In the Table below, data is only provided in the student column if the grant goes directly to students.

<i>Program</i>	<i>Year</i>	<i>Students</i>	<i>Expenditures</i>	<i>Description</i>
Minnesota State Grant	FY2019	79,805	\$208 million	Need-based grant to MN residents attending MN colleges.
Interstate Tuition Reciprocity	FY2019	27,299	\$8.34 million	Waives non-resident tuition rates for MN residents attending public colleges in reciprocity states.
State Work Study	FY2019	9,569	\$14.7 million	Funds allocated to MN colleges to pay 75% of wages for student employment on or off campus.
Postsecondary Child Care Grant	FY2019	1,650	\$7.1 million	Need-based grants to student parents using childcare services while attending college.
Minnesota Indian Scholarship	FY2019	879	\$2.98 million	Need-based scholarships to MN resident students who have at least one-quarter American Indian ancestry.
United Family Practice & HCMC Family Medical Residency Program	FY2019	39	\$1.52 million	Financial support for family-practice residency programs.

Program	Year	Students	Expenditures	Description
Tribal College Supplemental Grants	FY2019	-	\$118,561	Direct financial support to tribal colleges in MN to support the cost of educating non-tribal members.
Safety Officers Survivor's Grant	FY2019	8	\$71,365	Non-need-based college grants to survivors of MN public safety officers killed in the line of duty.
Teacher Candidate Grant	FY2019	119	\$558,929	Grants to eligible students completing required student teaching experiences. Awards prioritized for teacher candidates in shortage areas and teacher candidates who belong to racial or ethnic groups underrepresented in the MN teacher workforce.
Various State Loan Repayment Programs*	FY2019	-	\$1.23 million	Teacher Shortage Loan Repayment (1,020 teachers and \$1.018m), Agricultural Educator Loan Repayment (22 Ag Educators and \$63,622), Aviation Degree Loan Repayment (9 pilots and \$45,000), LRAP of MN (50 attorneys and \$25,000), Large Animal Vet Loan Forgiveness (5 Vets and \$75,000).
Federal John R. Justice Student Loan Repayment	FY2019	-	\$41,573	Federal grant funds used for student loan repayment assistance to public defenders and prosecutors.
PIPELINE Dual Training Grants	FY2019	-	\$1.89 million	Grants to employers to train employees through dual training programs in identified occupations in the advanced manufacturing, health care services, information technology, and agriculture industries.
Grants for Students with Intellectual and Developmental Disabilities	FY2019	37	\$380,148	Financial assistance to students with intellectual and development disabilities who attend Comprehensive Transition & Postsecondary (CTP) programs at eligible Minnesota postsecondary institutions. Program began making awards in FY2019, so the awarded amount in FY2019 represents two years of funding.
Minnesota Life College (Now named Minnesota Independence College & Community)	FY2019	-	\$1.35 million	Grant to Minnesota Independence College & Community (formerly Minnesota Life College) to provide need-based scholarships and tuition reduction for their participants. For the 2018-19 academic year, 51 students received need-based scholarships and 117 students received reduced tuition.

Program	Year	Students	Expenditures	Description
Minnesota 529 College Savings Program	FY2018 (As of 3/31/2020)	72,774 Active Accounts 41,194 Account Holders	\$1.6 billion in assets	A tax-advantaged 529 college savings plan to help families save for higher education tuition and expenses. The Plan is administered by the Office of Higher Education and State Board of Investment (SBI). There is no state appropriation.
Emergency Assistance for Postsecondary Students Grant Program	2019 (FY2018 /2019 combined)	644	\$348,000	Competitive grants to postsecondary institutions to re-grant to students experiencing homelessness, food insecurity, and/or other financial barriers that would impact their attendance/persistence in college.

* FY19 award amounts are higher for the Agricultural Educator Loan Repayment program and the Aviation Degree Loan repayment program because the programs began issuing awards in FY19 and had FY18 and FY19 appropriations available to award in only FY19.

RESULTS

Student Financial Aid Services evaluates the outcomes of its strategies and services by determining their impact on student access to, and choice of, higher education institutions by:

- Assessing the average net price students and families pay for postsecondary attendance and its relation to family income.
- Monitoring the median cumulative student loan debt of bachelor’s degree completers at Minnesota four-year public and private campuses to determine if cumulative debt amounts are stable and monthly loan payments are reasonable.
- Tracking the percentage of students who take out student loans to attend college.
- Comparing the percentage of Minnesota State Grant recipients who attend the various sectors in Minnesota with nationwide averages to determine if the program continues to support student choice.

Applicants for financial aid

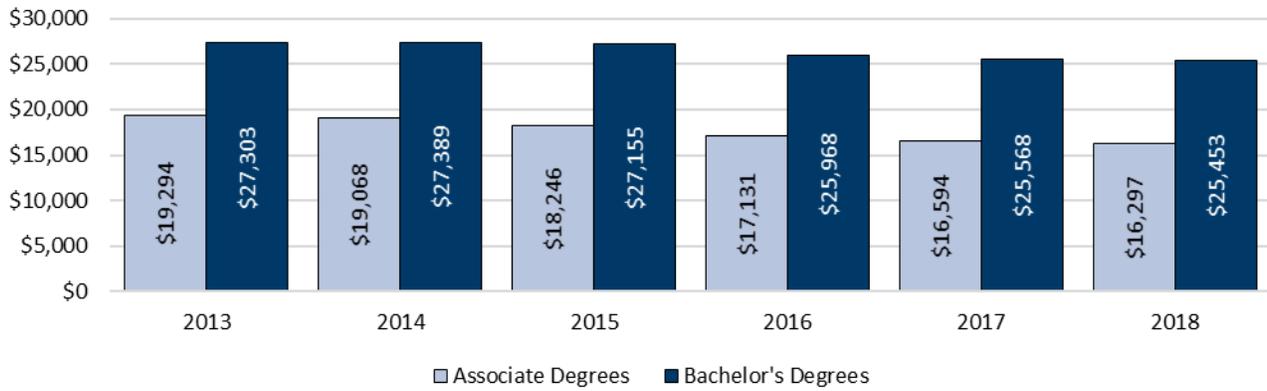
Type of Measure	Name of Measure	2015	2016	2017	2018	2019
Quantity	Students Served - Eligible Students applying for State Grant	160,257	153,442	145,724	135,969	131,983
Quantity	Students Served - Number of State Grant Recipients	95,324	82,416	81,027	80,793	79,805
Quantity	Percent of Applicants Receiving a State Grant	59%	54%	56%	59%	60%

Median Cumulative Student Debt & Percentage of Students Borrowing in Minnesota

State financial aid programs help reduce the cumulative amount students must borrow to cover educational costs. Median student loan debt in Minnesota has been stable over the past five years. Students who graduated with a bachelor’s degree from Minnesota institutions had an average median student loan debt of \$25,453 in 2018 and associate degree recipients had an average median student loan debt of \$16,297 in 2018.

The percentage of Minnesota four-year college graduates with student loans has also been declining slightly over the past four years, from 72 percent of Bachelors’ degree graduates borrowing in 2014 to 68 percent in 2018, and 69 percent for associate degree recipients borrowing in 2014 to 60 percent in 2018.

Median Cumulative Student Loan Debt of Recent College Graduates in Minnesota



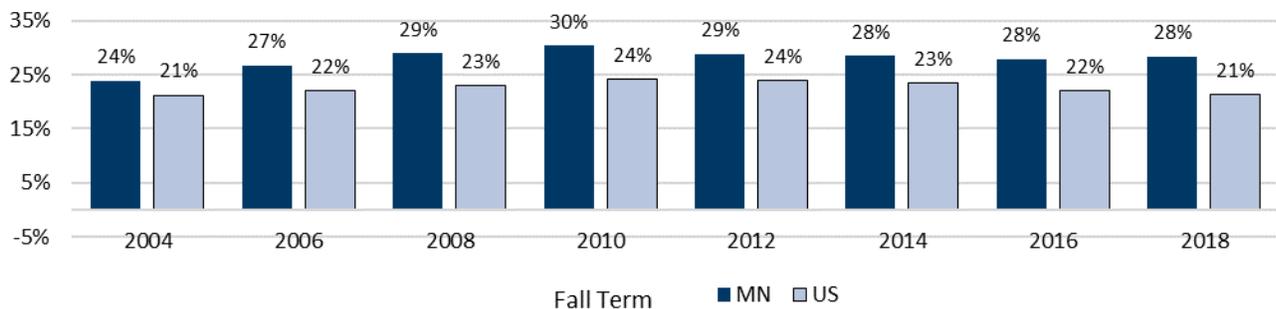
Cumulative Median Debt of Graduates, 2013-14 to 2017-18 by Degree Level

Type of Measure	Name of Measure	2013-2014 Graduates	2014-2015 Graduates	2015-2016 Graduates	2016-2017 Graduates	2017-2018 Graduates
Results	Cumulative Debt – Sub-baccalaureate Certificates	\$11,228	\$11,343	\$10,853	\$10,535	\$10,009
Results	Cumulative Debt – Associate Degrees	\$19,068	\$18,246	\$17,131	\$16,594	\$16,297
Results	Cumulative Debt – Bachelor's Degrees	\$27,389	\$27,155	\$25,968	\$25,588	\$25,453

Enrollment at Private Postsecondary Education Institutions in Minnesota

Minnesota's undergraduate students continue to attend in-state private institutions at a higher rate (28 percent) than the national average (21 percent). The percentage of students enrolled at private institutions in Minnesota has decreased over the most recent eight years from its peak of 30% in fall 2010, which corresponds to recent closures of several private for-profit institutions and declining enrollments in all higher education institutions.

Percent of Undergraduates Attending Private Postsecondary Institutions



Source: Condition of Education, U.S. Department of Education, 2020; Minnesota Office of Higher Education, Student Enrollment Database.

The following links are to statutes or laws providing legal authority to the Office of Higher Education to administer the programs:

<https://www.revisor.mn.gov/statutes/?id=136A.121> Minnesota State Grant Program
<https://www.revisor.mn.gov/statutes/?id=136A.08> Interstate Tuition Reciprocity Program
<https://www.revisor.mn.gov/statutes/?id=136A.233> Minnesota State Work Study Program
<https://www.revisor.mn.gov/statutes/?id=136A.125> Postsecondary Child Care Grant Program
<https://www.revisor.mn.gov/statutes/?id=136A.126> Minnesota Indian Scholarship Program
<https://www.revisor.mn.gov/statutes/?id=136A.1796> Tribal College Supplemental Grants
<https://www.revisor.mn.gov/statutes/?id=299A.45> Safety Officers Survivor's Grant Program.
<https://www.revisor.mn.gov/laws/2019/0/Session+Law/Chapter/64/> United Family Practice & HCMC Family Medical Residency Program
<https://www.revisor.mn.gov/statutes/cite/136A.1275> Teacher Candidate Grant
<https://www.revisor.mn.gov/statutes/cite/136A.1789> Aviation Degree Loan Repayment Program
<https://www.revisor.mn.gov/statutes/cite/136A.1794> Agricultural Educator Loan Repayment
<https://www.revisor.mn.gov/statutes/cite/136A.1791> Teacher Shortage Loan Repayment
<https://www.revisor.mn.gov/laws/2019/0/Session+Law/Chapter/64/> LRAP of Minnesota
<https://www.revisor.mn.gov/statutes/cite/136A.1795> Large Animal Vet Loan Forgiveness
<https://www.revisor.mn.gov/statutes/cite/136A.246> PIPELINE Dual Training Grants
<https://www.revisor.mn.gov/statutes/cite/136A.1215> Grants for Students with Intellectual and Developmental Disabilities
<https://www.revisor.mn.gov/statutes/cite/136G.05> Minnesota 529 College Savings Program

Student Financial Aid Services

Program Expenditure Overview

(Dollars in Thousands)

	Actual FY18	Actual FY19	Actual FY20	Estimate FY21	Forecast Base	
					FY22	FY23
<u>Expenditures by Fund</u>						
1000 - General	239,643	248,375	244,622	252,994	248,022	248,022
2000 - Restrict Misc Special Revenue	56	62	76	71	73	73
2001 - Other Misc Special Revenue	1,891	3,082	2,664	3,644	3,347	3,352
3000 - Federal	55	45	42	42	42	42
Total	241,644	251,564	247,404	256,751	251,484	251,489
Biennial Change				10,947		(1,182)
Biennial % Change				2		(0)

Expenditures by Activity

Student Financial Aid Services	19,878	19,950	20,791	23,137	21,469	21,473
State Grants	212,230	222,053	219,256	218,912	218,424	218,424
Mn College Savings Program	56	62	76	71	73	73
Loan Forgiveness and Counseling	858	1,156	1,196	500	500	501
Interstate Tuition Reciprocity	8,622	8,342	6,085	14,131	11,018	11,018
Total	241,644	251,564	247,404	256,751	251,484	251,489

Expenditures by Category

Compensation	227	225	167	188	193	195
Operating Expenses	2,457	1,927	1,315	2,246	2,142	2,147
Grants, Aids and Subsidies	237,476	247,935	244,468	254,317	249,149	249,147
Other Financial Transaction	1,485	1,477	1,454			
Total	241,644	251,564	247,404	256,751	251,484	251,489

Total Agency Expenditures	241,644	251,564	247,404	256,751	251,484	251,489
Internal Billing Expenditures		0	6	6	6	6
Expenditures Less Internal Billing	241,644	251,564	247,399	256,745	251,478	251,483

Full-Time Equivalentts

	2.35	2.55	1.70	1.83	1.83	1.83
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Student Financial Aid Services

Program Financing by Fund

(Dollars in Thousands)

	Actual FY18	Actual FY19	Actual FY20	Estimate FY21	Forecast Base	
					FY22	FY23
1000 - General						
Balance Forward In	2,800	8,493	0	3,873		
Direct Appropriation	243,547	240,216	251,346	251,346	250,247	250,247
Transfers In	2,271	10,935	1,858	663	663	663
Transfers Out	4,075	11,182	4,708	2,888	2,888	2,888
Cancellations	35	88				
Balance Forward Out	4,865		3,874			
Expenditures	239,643	248,375	244,622	252,994	248,022	248,022
Biennial Change in Expenditures				9,598		(1,572)
Biennial % Change in Expenditures				2		(0)
Full-Time Equivalents	1.85	1.50	0.58	0.60	0.60	0.60
2000 - Restrict Misc Special Revenue						
Balance Forward In	176	205	175	130	90	87
Receipts	85	32	31	31	70	70
Balance Forward Out	205	175	130	90	87	84
Expenditures	56	62	76	71	73	73
Biennial Change in Expenditures				28		(1)
Biennial % Change in Expenditures				24		(1)
Full-Time Equivalents	0.49	0.52	0.40	0.40	0.40	0.40
2001 - Other Misc Special Revenue						
Balance Forward In	3,770	4,654	4,706	4,691	3,697	3,000
Transfers In	2,841	2,716	2,756	2,756	2,756	2,756
Transfers Out	66	66	106	106	106	106
Balance Forward Out	4,654	4,223	4,691	3,697	3,000	2,298
Expenditures	1,891	3,082	2,664	3,644	3,347	3,352
Biennial Change in Expenditures				1,336		391
Biennial % Change in Expenditures				27		6
Full-Time Equivalents	0.01	0.50	0.69	0.80	0.80	0.80
3000 - Federal						
Receipts	55	45	42	42	42	42
Expenditures	55	45	42	42	42	42

Student Financial Aid Services

Program Financing by Fund

(Dollars in Thousands)

	Actual FY18	Actual FY19	Actual FY20	Estimate FY21	Forecast Base	
					FY22	FY23
Biennial Change in Expenditures				(16)		0
Biennial % Change in Expenditures				(16)		0
Full-Time Equivalents		0.03	0.03	0.03	0.03	0.03

Program: State Supplemental Loans

<http://www.selfloan.state.mn.us/>

AT A GLANCE

- Over 390,000 borrowers currently have loans through the SELF program, which offers low-interest loans for Minnesota residents or students enrolled at a Minnesota school.
- Over 750 borrowers currently have loans through the SELF Refi program, a low-interest student loan refinance program available to Minnesota residents.

PURPOSE AND CONTEXT

The Office of Higher Education offers the Student Educational Loan Fund (SELF) program to help students finance their postsecondary education with low-interest loans. The SELF program contributes to the agency's mission by supporting students in earning a higher education credential by providing low-cost loan funds to attend college. SELF Loans are not limited to people with certain income levels. Students are eligible as long as they meet minimum program requirements and have a co-signer.

The SELF Refi program is available to help Minnesota residents refinance their student loans by offering low interest rates and favorable repayment terms. A wide variety of people are able to use the loan as long as they meet program eligibility requirements. Refinancing can help borrowers reduce monthly payments, length of their loans and/or overall debt.

SERVICES PROVIDED**SELF Program**

The SELF program provides loans to students and families to help pay for college. The SELF Loan is available to Minnesota residents attending a participating college nationwide, or a Minnesota resident or nonresident attending a college in Minnesota. The program provides money to students to cover the cost of attending college beyond what is available through scholarship and grant money. Students can choose either a fixed or variable rate. SELF interest rates as of August 1, 2020 are: 2.60% variable and 4.85% fixed. SELF interest rates are typically lower than those of private loans.

Current activities of the SELF program:

In response to the COVID-19 pandemic the SELF program took various actions to provide payment relief to borrowers and co-signers. Some of the actions include:

- Zero percent interest from March 13, 2020 through September 30, 2020
- Special COVID-19 six-month forbearances based on the borrower or co-signer's request
- No late fees through September 30, 2020
- Disbursement forgiveness if the student withdrew from school March 13 or later due to COVID-19.

SELF Refi

The SELF Refi program provides loans to help Minnesota residents refinance their postsecondary education debt to make their debt more manageable through lower interest rates and/or longer repayment terms. The SELF Refi Loan is available to Minnesota residents who have earned a credential, are currently employed, meet credit and debt-to-income requirements, and have at least \$10,000 in qualified education loans to refinance. There is also an option for a co-signed loan if the borrower does not qualify individually but meets minimum credit and debt-to-income requirements with a co-signer. The maximum SELF Refi loan is \$70,000. There are six different loan

options based on loan term and type of interest rate. Rates range from 2.80% to 5.30% as of August 1, 2020. The debt-to-income ratio of the borrower and co-signer (if needed) determine which of the six options the borrower can select from.

Current activities of the SELF Refi program:

The Agency continues to look for ways to improve the value of the Refi program to Minnesota residents. The Agency has modified eligibility criteria multiple times since inception to enable more residents to qualify without a significant increase in the risk of default. The Agency has moved cautiously with changes since it can take years to see trends in defaulted loans.

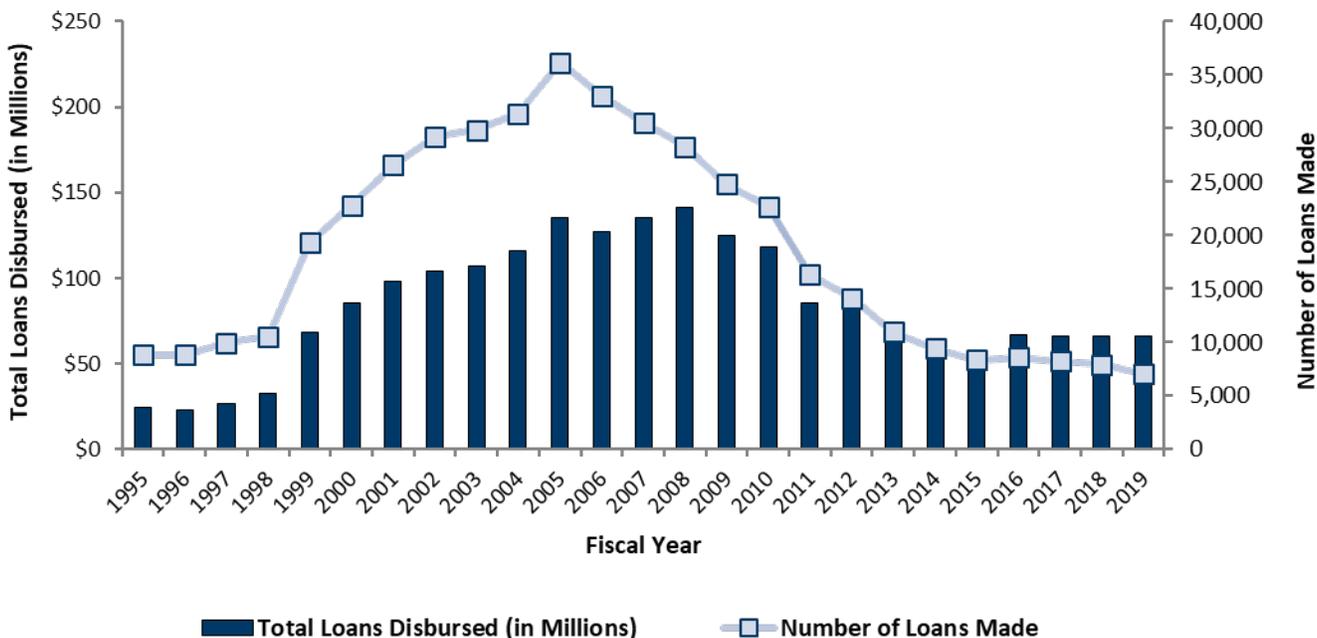
In response to the COVID-19 pandemic the SELF Refi program took various actions to provide payment relief to borrowers and cosigners. Some of the actions include:

- Zero percent interest from March 13, 2020 through September 30, 2020
- Special COVID-19 forbearances of six-months based on the borrower or co-signer’s request.
- No late fees through September 30, 2020

RESULTS

SELF Program

SELF Loans Awarded (Fiscal Years 1995 - 2019)



Source: Office of Higher Education

Quantity:

The number of SELF Loans and total dollars given to students decreased between 2009 and 2015. There are two primary reasons for the decrease:

- The federal government passed a law in 2008, which greatly restricts the ability of colleges to give students information about non-federal loans. Before this law was in place, colleges could give students information about the SELF Loan and the low interest rates available.

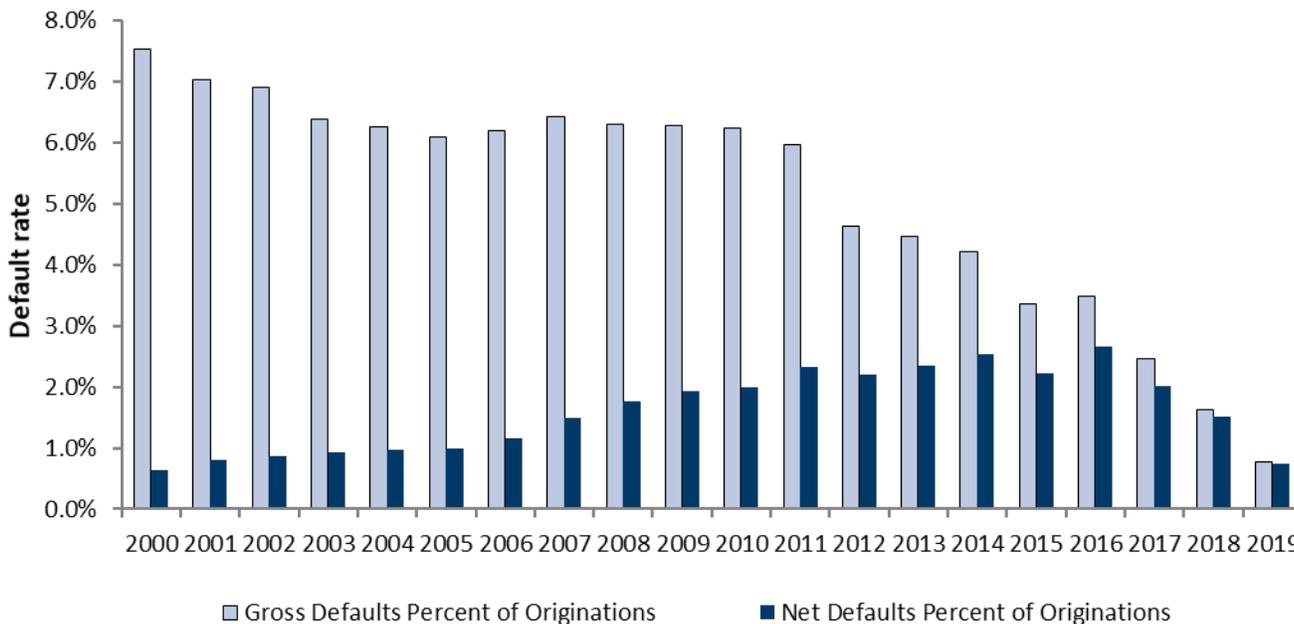
- The amount students could borrow through the SELF program was not keeping up with the cost of going to college. As a result, students would borrow from private banks or other financial sources in order to get all the money they needed from one place, even though it may cost them more in interest and fees.

Loan volume increased in fiscal year 2016 as a result of increasing the loan limit from \$10,000 to \$20,000 for students enrolled in 4-year or graduate programs. Since the increase, the volume has remained relatively stable with a slight decrease in 2019-20.

Quality:

Gross defaults represent the loan balance at the time of default. The amount owed after payments have been made on the defaulted loans is the net default. Both the gross and net default rates for SELF loans are fairly low in comparison to other private loan programs. The Agency effectively collects money owed on defaulted loans resulting in net default rates of less than 3%. The low net default rate means less than 3% of the loans originated are not repaid. Low default rates help keep interest rates low for students, since people not repaying their loans is a program expense.

SELF Loan Program Default Rates as of 2019



Source: Minnesota Office of Higher Education

SELF Refi Program

Quantity:

The legislature limited the SELF Refi program to a maximum amount of \$100 million in loans outstanding. Since the program’s inception, the SELF has refinanced over \$50 million in loans.

Quality:

The program is still relatively new (2016) and will continue to be evaluated. Changes in eligibility have been made since the start of the program and will continue to be made to increase the program’s value to Minnesota residents in managing student debt.

M.S. 136A.1701 <https://www.revisor.mn.gov/statutes/?id=136A.1701> provides the legal authority for the SELF program.
 M.S. 136A.1704 <https://www.revisor.mn.gov/statutes/?id=136A.1704> provides the legal authority for the SELF Refi program.

State Supplemental Loans

Program Expenditure Overview

(Dollars in Thousands)

	Actual FY18	Actual FY19	Actual FY20	Estimate FY21	Forecast Base	
					FY22	FY23

Expenditures by Fund

8300 - Office Of Higher Education	75,760	72,744	68,628	71,500	73,900	73,500
Total	75,760	72,744	68,628	71,500	73,900	73,500
Biennial Change				(8,377)		7,272
Biennial % Change				(6)		5

Expenditures by Activity

State Supplemental Loans	75,760	72,744	68,628	71,500	73,900	73,500
Total	75,760	72,744	68,628	71,500	73,900	73,500

Expenditures by Category

Operating Expenses	4,835	4,116	3,687	2,000	4,400	4,000
Other Financial Transaction	70,925	68,629	64,941	69,500	69,500	69,500
Total	75,760	72,744	68,628	71,500	73,900	73,500

State Supplemental Loans

Program Financing by Fund

(Dollars in Thousands)

	Actual FY18	Actual FY19	Actual FY20	Estimate FY21	Forecast Base	
					FY22	FY23
8300 - Office Of Higher Education						
Balance Forward In	137,449	177,221	127,277	188,244	197,914	169,934
Receipts	115,533	22,800	132,595	81,170	45,920	75,920
Transfers Out			3,000			
Balance Forward Out	177,221	127,277	188,244	197,914	169,934	172,354
Expenditures	75,760	72,744	68,628	71,500	73,900	73,500
Biennial Change in Expenditures				(8,377)		7,272
Biennial % Change in Expenditures				(6)		5

Program: Research, Policy, and Analysis

<http://www.ohe.state.mn.us/>

AT A GLANCE

- Provides research and analysis on postsecondary education, college readiness, and postsecondary-workforce alignment for the Governor, the Minnesota Legislature, and the people of the State of Minnesota.
- Awarded \$343,701 from external funders in FY2020 for cross-agency collaborative projects in the areas of postsecondary-workforce alignments, longitudinal data, and quality assurance.
- \$3,340,000 available to support innovative research through Spinal Cord & Traumatic Brain Injury Grants in FY2019.

PURPOSE AND CONTEXT

The Research, Policy and Analysis Division provides credible, politically neutral, research-based data, information and analysis on higher education. Research deliverables evaluate programs, inform strategic plans, develop and inform state policy, and assist individuals, colleges, communities, and the state.

SERVICES PROVIDED

- Provides credible and timely analysis of state higher education enrollment, completions, and funding, including: college preparation and access, financing of higher education (student & state), student outcomes (credentials, debt, employment), and system/institutional performance.
- Leverages data and analysis to guide planning, administering and budgeting for Minnesota's state financial aid programs (e.g. Minnesota State Grant, Tuition Reciprocity).
- Leads the Statewide Longitudinal Education Data System (SLEDS) and facilitates sustainability for the Early Childhood Longitudinal Data System (ECLDS). SLEDS and ECLDS leverage data from birth/early childhood, K-12 education, postsecondary education, workforce training and employment. SLEDS assists families, communities and the state in identifying the most viable pathways for individuals to achieve successful outcomes in education and work. SLEDS and ECLDS informs education and workforce policy and practice in Minnesota.
- Engages in cross-agency, philanthropic and non-profit collaboration to broaden resources, data, and information available to Minnesotans.
- Manages collection of student enrollment and completion data from over 100 postsecondary education institutions operating in Minnesota. Administers surveys to institutions regarding study abroad health and safety, sexual assault, cumulative debt, financial aid awarded, and dual credit acceptance.
- Develops and runs several grant programs created by the Minnesota Legislature (including the Spinal Cord & Traumatic Brain Injury Research Grant program, and the Concurrent Enrollment Grant Program).

RESULTS

<i>Type of Measure</i>	<i>Name of Measure</i>	<i>2015</i>	<i>2016</i>	<i>2017</i>	<i>2018</i>	<i>2019</i>
Quantity	Unduplicated count of students enrolled for which OHE maintains data.	424,923 (fall term only)	418,009 (fall term only)	531,113 (all terms)	518,590 (all terms)	509,602 (all terms)
Quantity	Unduplicated count of students graduating for which OHE maintains data.	95,801	100,044	99,666	98,167	99,866

<i>Type of Measure</i>	<i>Name of Measure</i>	<i>2016</i>	<i>2017</i>	<i>2018</i>	<i>2019</i>	<i>2020</i>
Results	Number of collaborative projects and grant dollars awarded to OHE	3 - \$73,000	5 - \$748,000	5 - \$0	5 - \$0	5 - \$343,701
Results	Number of New Grantees (Organizations) - Grant dollars awarded by OHE	12 organizations; \$1,054,022	19 organizations; \$1,743,999	27 organizations; \$3,795,835	27 organizations; \$3,761,301	20 organizations; \$3,254,973

136A.01 OFFICE OF HIGHER EDUCATION Subd. 2(a)(6) <https://www.revisor.mn.gov/statutes/cite/136A.01> provides authority for OHE to collect and maintain student enrollment and financial aid data, and report data on students and postsecondary institutions to develop and implement a process to measure and report on the effectiveness of postsecondary institutions.

135A.012 HIGHER EDUCATION ATTAINMENT GOAL <https://www.revisor.mn.gov/statutes/cite/135A.012> provides statutory authority for the state's attainment goal and monitoring progress to the goal.

127A.70 MINNESOTA P-20 EDUCATION PARTNERSHIP. Subd. 2(b) <https://www.revisor.mn.gov/statutes/cite/127A.70> provides statutory authority for the management of SLEDS and ECLDS.

Statutory reporting by the Research Department includes, but is not limited to:

- Minnesota Statutes 136A.121 STATE GRANT PROGRAM. Subd. 20 provides statutory responsibility for data collection, analysis and reporting of postsecondary enrollment, completion, and financial aid.
- Minnesota Statutes 116J.4011 LABOR MARKET INFORMATION DATA PRODUCTION REQUIREMENT provides statutory responsibility for collaborative reporting with DEED related to postsecondary employment outcomes of college graduates.
- Minnesota Statutes 124D.09 subdivision 10a requires OHE to evaluate and report on concurrent enrollment programs.
- Minnesota Statutes 135A.15 SEXUAL HARASSMENT AND VIOLENCE POLICY Subd 6. requires OHE to annually report statistics on sexual assault.
- Minnesota Statutes 136A.055 DEVELOPMENTAL EDUCATION REPORTING requires OHE to report annually on developmental education enrollment and completion of recent high school graduates.
- Minnesota Statutes 136A.08 RECIPROCAL AGREEMENTS RELATING TO NONRESIDENT TUITION WITH OTHER STATES OR PROVINCES Subd 7 require OHE to report on students receiving tuition reciprocity.

(Dollars in Thousands)

	Actual FY18	Actual FY19	Actual FY20	Estimate FY21	Forecast Base	
					FY22	FY23
<u>Expenditures by Fund</u>						
1000 - General	2,600	2,996	2,006	2,780	2,262	2,262
2000 - Restrict Misc Special Revenue	105	405	364	106		
2001 - Other Misc Special Revenue	457	3,594	5,348	3,511	2,998	2,998
2403 - Gift		27		3		
Total	3,161	7,022	7,718	6,400	5,260	5,260
Biennial Change				3,935		(3,598)
Biennial % Change				39		(25)

Expenditures by Activity

Research, Policy, and Analysis	1,517	1,492	2,012	2,578	1,922	1,922
Miscellaneous Grant Programs	1,644	5,530	5,707	3,822	3,338	3,338
Total	3,161	7,022	7,718	6,400	5,260	5,260

Expenditures by Category

Compensation	247	262	463	269	202	202
Operating Expenses	929	1,229	1,647	2,204	1,677	1,677
Grants, Aids and Subsidies	1,986	5,531	5,608	3,927	3,381	3,381
Total	3,161	7,022	7,718	6,400	5,260	5,260

Total Agency Expenditures	3,161	7,022	7,718	6,400	5,260	5,260
Internal Billing Expenditures	16	6	20	16		
Expenditures Less Internal Billing	3,145	7,017	7,698	6,384	5,260	5,260

Full-Time Equivalent

	2.65	3.20	3.73	2.60	1.80	1.80
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Research, Policy, and Analysis

Program Financing by Fund

(Dollars in Thousands)

	Actual FY18	Actual FY19	Actual FY20	Estimate FY21	Forecast Base	
					FY22	FY23
1000 - General						
Balance Forward In	378	1,728	330	533		
Direct Appropriation	4,572	4,362	5,262	5,262	5,262	5,262
Transfers In	750					
Transfers Out	1,447	3,040	3,000	3,015	3,000	3,000
Cancellations		30	53			
Balance Forward Out	1,653	24	532			
Expenditures	2,600	2,996	2,006	2,780	2,262	2,262
Biennial Change in Expenditures				(809)		(262)
Biennial % Change in Expenditures				(14)		(5)
Full-Time Equivalents	2.15	2.07	2.72	1.40	1.00	1.00

2000 - Restrict Misc Special Revenue

Balance Forward In	74	471	65	106		
Receipts	493		405			
Balance Forward Out	462	65	106			
Expenditures	105	405	364	106		
Biennial Change in Expenditures				(40)		(470)
Biennial % Change in Expenditures				(8)		(100)
Full-Time Equivalents	0.03		0.25			

2001 - Other Misc Special Revenue

Balance Forward In	60	1,654	2,445	303	157	159
Receipts	457	312	206	365		
Transfers In	1,447	3,000	3,090	3,090	3,090	3,090
Transfers Out			90	90	90	90
Balance Forward Out	1,508	1,371	303	157	159	161
Expenditures	457	3,594	5,348	3,511	2,998	2,998
Biennial Change in Expenditures				4,808		(2,863)
Biennial % Change in Expenditures				119		(32)
Full-Time Equivalents	0.47	1.13	0.76	1.20	0.80	0.80

2403 - Gift

Balance Forward In	30	30	3	3		
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(Dollars in Thousands)

	Actual FY18	Actual FY19	Actual FY20	Estimate FY21	Forecast Base FY22 FY23	
Balance Forward Out	30	3	3			
Expenditures		27		3		
Biennial Change in Expenditures				(24)		(3)
Biennial % Change in Expenditures						

Program: Postsecondary Access and Outreach

<http://www.minitex.umn.edu/>

<http://www.getready.state.mn.us/>

AT A GLANCE

- **Get Ready Program:** federal grant renewed in 2017. An estimated 47,000 students from low-income background and communities of color will receive services during the seven-year grant.
- **Intervention for College Attendance Program (ICAP):** provides student support services to 3,833 students in grades six through 12, as well as first-year postsecondary students.
- **Minnesota Education Equity Partnership (MnEEP):** helps fund MnEEP operations and activities to increase the success of students of color and American Indian students in Minnesota schools, colleges, and universities.
- **Minitex/MNLink:** provides statewide support functions to assist academic, public, state government, school and special libraries through services such as interlibrary loan and the Electronic Library for Minnesota (ELM), which provides over 20 million resource downloads annually.
- **College Possible:** provides Minnesota students support services to 7,362 high school and postsecondary students to facilitate educational completion.
- **Summer Academic Enrichment Program (SAEP):** provides grants for approximately 800 students annually in grades 3 through 11 to attend an academically-enriching summer programs.
- **Student/Parent Outreach:** A range of services/publications are made available to college-bound students and their families on topics such as choosing a college, paying for college, and FAFSA completion. In addition, Staff gave 86 presentations, 17 of which were in Spanish, and reached a total of 3,800 students and their families. The Minnesota Goes to College initiative partnered with 165 schools across Minnesota to help them host college application and FAFSA completion events.
- **Campus Sexual Violence Prevention and Response Program:** provides resources, training, and guidance on best practices to postsecondary institutions to prevent and respond to sexual violence.

CONTEXT

The primary mission of the Agency is to help Minnesota students gain access to postsecondary education, with special focus on closing attainment gaps for underserved communities, including first-generation and low-income students, students of color and indigenous students, and members of the BIPOC community. Comprehensive information is provided to students in secondary education through adulthood on postsecondary options, covering topics such as preparing, applying and paying for college. Critical OHE outreach and access programs include Get Ready, the Intervention for College Awareness Program, Campus Sexual Violence Prevention and Response Program, Summer Academic Enrichment Program, College Possible, Minnesota Education Equity Partnership (MnEEP), and other programs such as MNLink/Minetex, Student Parent Outreach, and a Student Employer Connection Information System.

Get Ready, which receives federally funding through GEAR UP a grant, and \$180,000 annually in state funding, aims to increase the number of students from low-income backgrounds and communities of color who are graduating from high school, participating in postsecondary education, and successfully transitioning into a career pathway. The program builds high-need middle and high schools' capacity to deliver postsecondary readiness programming to students and their families, effectively utilize data to drive continuous improvement, and make the systemic changes necessary to sustain a culture of college-going. An estimated 47,000 students from low-income background and communities of color will receive services during the seven-year grant cycle.

The Intervention for College Attendance Program provides competitive grants to postsecondary institutions, professional organizations, community-based organizations, or other service providers to strengthen students' preparation and aptitude for postsecondary success. The program serves students from underserved communities in grades 6-12 and in their first year of college.

The Summer Academic Enrichment Program provides funding of up to \$1,000 per participant for students in grades 3 through 11 to attend an academically-enriching summer program. The program seeks to counter the opportunity gap and give children access to high-quality experiences that keep exercising their minds and boosting academic performance through participation in challenging enrichment classes in core curricular areas.

Minitex/MNLINK services provide statewide support functions to assist academic, public, state government, school, and special libraries. Minitex is an information and resource sharing program of the Minnesota Office of Higher Education and the University of Minnesota Libraries. It leverages the resources from 2,200 participating institutions to provide direct benefits to students, educators, library staff, and the general public. It reduces costs for local libraries and reaches residents in every community in the state, providing access to information, educational resources, and Ebooks throughout Greater Minnesota, leveling the playing field for those with less access to quality resources.

The Student/Parent Outreach initiatives provide a range of services to college-bound students and their families. The following represent the core modalities:

- *Financial Aid & Choosing a College Publications:* Currently, we produce and print publications on Financial Aid Basics, FAFSA & Dream Act, Grants & Scholarships, Loans & Consumer Protection, and Choosing a College. These publications give an overview of Minnesota institutions, the programs they offer, the application process for financial aid, and all of the different ways to finance one's postsecondary education. The Choosing a College publication allows students to explore two-year and four-year public and private institutions, as well as accredited cosmetology and specialized trade schools. The profiles found in the beginning of the guide provide information on tuition, fees, class sizes, and required exams. Our program grid, found in the back of the guide, helps match students' interests and field of study with the Minnesota institution that is best suited for them.
- *Financial Aid & College Knowledge Presentations:* These presentations are delivered by our team of contracted outreach presenters in English or Spanish to help students and families understand the financial aid process, the Free Application for Federal Student Aid (FAFSA), the Minnesota Dream Act, and how to choose and apply to college.
- *Outreach Videos:* These videos are recorded presentations given by the contracted outreach presenters. They are available in long-form (approximately 25 minutes) and short-form, allowing students and their families to choose the exact topic they would like to learn more about.
- *Minnesota Goes to College:* Minnesota Goes to College provides graduating high school seniors with the preparation, opportunity, and support needed to apply and enroll in college. Each school year, participating schools, college access programs, postsecondary institutions, and community organizations plan and host Minnesota Goes to College events for students and families. These events focus on college and career exploration, financial aid and Dream Act information, and application completion. Minnesota Goes to College is sponsored by a steering committee of K12, higher education, and nonprofit partners, including: Minnesota Department of Education (MDE), Minnesota Office of Higher Education (OHE), Minnesota Private College Council, Minnesota State, University of Minnesota - Twin Cities, Minnesota State University - Mankato, Saint Paul Public Schools, Minneapolis Public Schools, Buffalo High School, Johnson High School, Minnesota Association for College Admission Counseling (MACAC), Minnesota Association of Financial Aid Administrators (MAFAA), and AVID college readiness program. OHE partnered with 165 high schools in the 2019-2020 school year and served approximately 30,000 high school seniors.
- *Minnesota State Fair:* Each year, OHE has a booth in Education Building of the Minnesota State Fair, where we distribute information about our publications, outreach, attainment goal, and other resources

to students and their families about postsecondary education. We also have a daily drawing to win a \$200 Minnesota 529 College Savings Plan.

SERVICES PROVIDED

Get Ready serves 6th-12th grade students, their families, and the educators through the following core interventions:

- *Postsecondary Pathways Curriculum:* Get Ready's research-based, student-led exploration of personal and social identity, individual skills and interests, learning techniques for academic success, career choices, and options for extending the education process beyond high school. Students receive 25 lessons per year.
- *Postsecondary Pathways Counseling:* Students receive one-on-one and small group assistance with academic planning, goal setting, exploring college and career options, financing a postsecondary education, and completing the college application process.
- *Postsecondary Pathways Field Experiences:* Students participate in college visits, job shadowing, internships, service learning, and academic enrichment activities offered in collaboration with Get Ready's community partners.
- *Parent Empowerment Initiatives:* Parents receive the necessary information, tools, and strategies to support their children during the postsecondary planning process via one-to-one advising, seminars, and culturally-specific workshops.
- *Professional Development for Educators:* School staff receive training and technical support related to postsecondary readiness best practices, effective data utilization, equity mindsets, leading change, and resource management.

Intervention for College Attendance Program (ICAP) - grants provide students from underserved communities in 6th-12th grade and their first year of college with the following services:

- Academic counseling and mentoring
- Fostering and improving parental involvement in planning for and facilitating a college education
- Services for students with English as a second language
- Academic enrichment activities and tutoring
- Career awareness and exploration
- Assistance with high school course selection
- Information about college admission requirements, financial aid counseling, and orientation to college life
- Social-emotional development
- Culturally appropriate teaching and learning

Minnesota Education Equity Partnership (MnEEP) – OHE serves as the fiscal agent for an annual appropriation to MnEEP in the amount of \$45,000. MnEEP was founded to increase the success of students of color and American Indian students in Minnesota schools, colleges, and universities. MnEEP achieves its mission by researching race equity in Minnesota education and fostering collaborative efforts between students, parents, and educators to better align the Minnesota education system with communities of color.

College Possible - Twin Cities - OHE serves as the fiscal agent for a \$250,000 annual state appropriation. College Possible's mission is to help low-income Minnesota students attending Minnesota institutions become college graduates.

MNLINK - the online discovery and interlibrary loan portal for libraries, provides access to materials across the region. MNLINK provides 24/7 access to request books, articles, media and other physical or online resources.

- ELM, the Electronic Library for Minnesota, is an electronic collection of research and information databases that Minnesotans can access 24/7. Schools and libraries can directly link to ELM at no charge.

Minitex - provides overnight delivery of physical materials to participating libraries, including delivery to the state's residents from the University of Minnesota's library collections.

- Through Resource Sharing, 350,000 interlibrary loan requests were processed, 75,000 articles were delivered directly to patrons online, and approximately 121,650 physical and electronic delivery requests from the University of Minnesota's library were filled.
- Over 265,000 items from Minnesota's history and culture are findable and preserved through the Minnesota Digital Library's primary service, Minnesota Reflections. This service has helped 180 libraries, museums, historical societies, and other Minnesota organizations digitize their collections and host them online and share the objects with the Digital Public Library of America.
- The newest service is Ebooks Minnesota, a collection of Ebooks for academic, public, and school libraries. The collection launched with over 2,500 titles in February 2016, and since then, 27,000 state residents have read 36,000 titles.
- Through AskMN, online reference librarians answer students' and professors' questions and help them locate educational materials.
- Group discounts are negotiated for online databases, information resources, library supplies, and training opportunities.
- Professional education opportunities are provided for library staff, K12 school students, and the general public.
- Minnesota Library Access Center (MLAC) is a long-term, underground storage facility and makes 1.5 million volumes from 21 libraries available upon request.

The Campus Sexual Violence Prevention and Response program serves as a resource to all postsecondary institutions in Minnesota providing professional development and trainings, guidance on best practices, hosting community listening sessions, and providing materials to institutions. The program also provides guidance for fulfilling the requirements delineated in the Postsecondary Education Sexual Harassment and Violence Policy (Minnesota Statute 135A.15) as well as oversees the statewide campus sexual assault reporting required under Minnesota Statutes 135A.15.

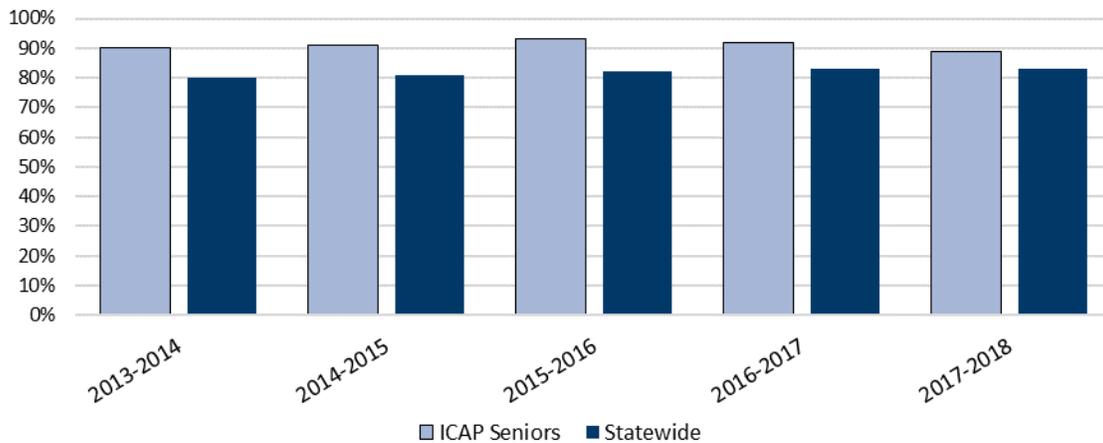
RESULTS

Get Ready Direct Service Indicators

Type of Measure	Name of Measure	Previous	Current	Dates
Quantity	Number of students receiving Get Ready Services	2,517	5,247	2018 & 2019
Quantity	Number of students going on college visits	58	661	2018 & 2019
Results	Middle School Reading Proficiency (% Proficient)	36.44%	36.51%	2017 & 2018
Results	Middle School Math Proficiency (% Proficient)	36.26%	37.77%	2017 & 2018
Results	Postsecondary education knowledge (% correct score)	57.88%	58.51%	2017 & 2018

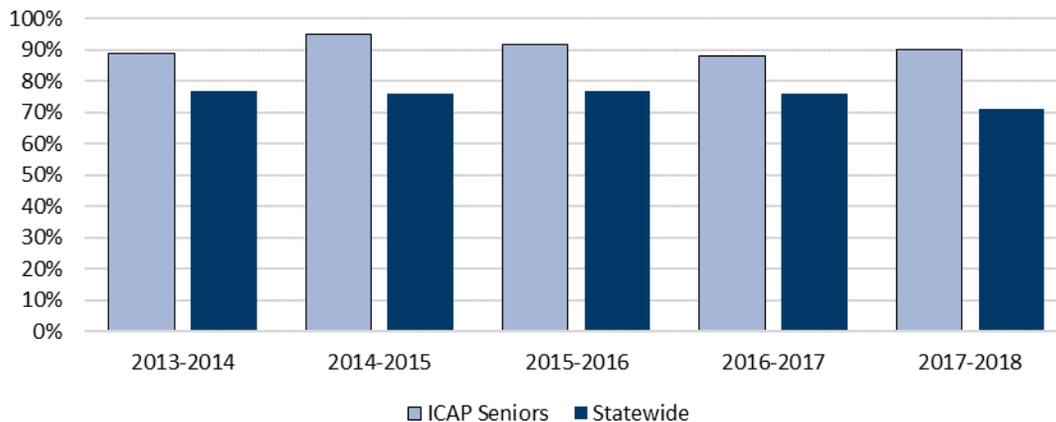
Intervention for College Attendance Program

Graduation Rate of High School Senior ICAP Participants vs. Statewide Graduation Rate, 2013-2018



Outcomes: High school graduation rates are higher in ICAP-funded programs than the state's average (89% in 2018)

Percentage of High School Graduates in ICAP programs enrolling in college vs. Statewide enrollment, 2013-2018



Outcomes: College enrollment is higher in ICAP-funded programs than the state average (90% in 2018)

Minitex

<i>Type of Measure</i>	<i>Name of Measure</i>	<i>Previous</i>	<i>Current</i>	<i>Dates</i>
Quantity	Requests created by MN residents using the MNLINK	484,037	537,751	2018 & 2019
Quantity	Delivery items shipped	540,494	976,583	2018 & 2019
Quantity	Reference questions answered online through AskMN	37,257	34,854	2018 & 2019
Quantity	ELM searches by MN resident for articles, references sources, and full text documents	60,277,210	61,838,917	2018 & 2019
Quantity	Number of unique digital object representing Minnesota's history & culture in MN Reflections	273,585	746,887	2018 & 2019

All numbers are from data tracking systems including Online Computer Library Center (OCLC). In the case of electronic delivery, the data comes from vendor system statistics. Resource Sharing numbers come from software programs, including Ex Libris Aleph, Agent ILL, OCLC Worldshare, and VDX.

Minnesota Statute 136A.01 provides the legal authority for OHE's Postsecondary and Outreach Services <https://www.revisor.mn.gov/statutes/?id=136A.01>

Postsecondary Access and Outreach

Program Expenditure Overview

(Dollars in Thousands)

	Actual FY18	Actual FY19	Actual FY20	Estimate FY21	Forecast Base	
					FY22	FY23
<u>Expenditures by Fund</u>						
1000 - General	8,147	8,128	7,693	8,377	7,937	7,937
2000 - Restrict Misc Special Revenue	2	5		150		
3000 - Federal	2,568	2,738	3,953	6,292	6,149	6,148
Total	10,717	10,870	11,646	14,819	14,086	14,085
Biennial Change				4,878		1,706
Biennial % Change				23		6

Expenditures by Activity

Access Programs	10,137	10,208	11,437	14,122	13,769	13,768
Outreach Programs	572	655	196	689	267	267
Training	8	7	13	8	50	50
Total	10,717	10,870	11,646	14,819	14,086	14,085

Expenditures by Category

Compensation	1,535	1,799	2,006	2,459	2,527	2,533
Operating Expenses	533	1,230	2,176	2,770	2,439	2,433
Grants, Aids and Subsidies	8,649	7,842	7,465	9,590	9,120	9,119
Total	10,717	10,870	11,646	14,819	14,086	14,085

Total Agency Expenditures	10,717	10,870	11,646	14,819	14,086	14,085
Internal Billing Expenditures	157	173	252	370	370	370
Expenditures Less Internal Billing	10,560	10,697	11,394	14,449	13,716	13,715

Full-Time Equivalent

	18.25	19.65	21.89	26.25	26.25	26.25
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Postsecondary Access and Outreach

Program Financing by Fund

(Dollars in Thousands)

	Actual FY18	Actual FY19	Actual FY20	Estimate FY21	Forecast Base	
					FY22	FY23
1000 - General						
Balance Forward In		447		754		
Direct Appropriation	7,853	7,853	7,948	7,948	7,937	7,937
Transfers In	654	81	508	8	8	8
Transfers Out		182	8	333	8	8
Cancellations		71				
Balance Forward Out	360		755			
Expenditures	8,147	8,128	7,693	8,377	7,937	7,937
Biennial Change in Expenditures				(205)		(196)
Biennial % Change in Expenditures				(1)		(1)
Full-Time Equivalents	1.24	1.61	1.91	2.05	2.05	2.05

2000 - Restrict Misc Special Revenue

Balance Forward In	49	47	43	193	43	43
Receipts			150			
Balance Forward Out	47	43	193	43	43	43
Expenditures	2	5		150		
Biennial Change in Expenditures				144		(150)
Biennial % Change in Expenditures				2,274		
Full-Time Equivalents	0.03	0.10				

3000 - Federal

Balance Forward In	0	0	0			
Receipts	2,568	2,738	3,953	6,292	6,149	6,148
Expenditures	2,568	2,738	3,953	6,292	6,149	6,148
Biennial Change in Expenditures				4,939		2,052
Biennial % Change in Expenditures				93		20
Full-Time Equivalents	16.98	17.94	19.98	24.20	24.20	24.20

Program: OHE Administration

School Licensure & Registration www.ohe.state.mn.us/mPg.cfm?pageID=197

Financial Reports <http://www.ohe.state.mn.us/investors/financialStatements.cfm>

Publications <http://www.ohe.state.mn.us/sPages/pubsGR.cfm>

AT A GLANCE

- Provide strategic fiscal leadership, oversight, and support for agency leadership and programs, while managing processes and transactions related to OHE's \$345 million annual budget.
- Support an equitable workforce and inclusive culture through reviewing and updating policies and procedures, promoting training and professional development opportunities, and internal communication and events.
- Audit postsecondary schools that participate in Minnesota aid programs (including SELF) with the goal of ensuring students receive the correct amount of eligible aid.
- License and Register over 178 postsecondary providers to operate in Minnesota – providing consumer protections for students and their families.

PURPOSE AND CONTEXT

Agency Administration encompasses several internal operations of OHE, including Financial Services, Human Resources, and Audit. Financial Services empowers leadership and program staff to achieve agency goals by promoting sound fiscal policy in decision-making and compliance with state, federal, and grant policies and procedures. Human Resources seeks to recruit and retain an equitable workforce to more effectively serve OHE's customers, employees, and the communities that we serve. The Audit division helps to ensure the appropriate use of state resources by providing training and audits for program recipients. Additionally, OHE's Licensing & Registration division protects consumers (students) by licensing and registering private degree and non-degree institutions.

SERVICES PROVIDED

- Oversee and support the agency's financial operations (accounting, budgeting, and purchasing services) to efficiently and effectively utilize public funds while maintaining compliance with established policies and procedures.
- Responsible for debt management and compliance for the SELF and SELF Refi student loan programs. Specifically, Financial Services works with financial advisors, legal counsel, rating agencies, underwriters and investors to bring student loan revenue bonds to market and obtain the most favorable interest rates for the programs in order to offer low-cost student loans to Minnesota students and residents.
- Support and manage OHE's employees by promoting an equitable and inclusive workplace and enforcing statewide and departmental human resources policies, and procedures.
- Ensure the appropriate use of state resources by providing training and audits for program recipients and reviewing internal controls and perform/assist in risk assessments, both formal and informal.
- Licensing and Registration protects consumers by licensing and registering private degree and non-degree institutions to:
 - Ensure that schools operating in Minnesota, or providing education to Minnesotans, meet quality standards
 - Monitor school compliance to Minnesota statutes and degree standards
 - Provide information and assist students to resolve disputes with schools
 - Consumer complaints are accepted, reviewed, and investigated by the Student Consumer Advocate
 - When necessary, OHE assists schools with revision of programs, or the closing of an entire school

RESULTS

<i>Type of Measure</i>	<i>Name of Measure</i>	<i>Previous</i>	<i>Current</i>	<i>Dates</i>
Quality	No material findings in Certified Audited Financial Statements – Meeting accounting standards	100%	100%	2018 & 2019
Quantity	Number of new student loan revenue bonds issued	0	1	2019 & 2020
Quality	SELF Program bond ratings in 2018 compared to 2020. 2018 Issuance (2018 Senior Series) 2020 Issuance (2020 Senior Series)	AA (sf) (stable) N/A	AA (sf) (stable) AA(sf)	2018 & 2020
Quantity	Total number postsecondary institutions Licensed and Registered Annually	186	178	2018 & 2020

Minnesota Statute 136A.01 provides the legal authority for OHE’s Administration Services
<https://www.revisor.mn.gov/statutes/?id=136A.01>

Minnesota Statutes 136A.61 to 136A.71 – Minnesota Private and Out-of-State Public Postsecondary Education Act provides the legal authority for the registration of private degree granting institutions in Minnesota, out-of-state private institutions and out-of-state public institutions that provide classes, programs or degrees to Minnesota residents. This includes programs offered by distance education/online institutions.

Minnesota Statutes 136A.82 to 136A.834 – Minnesota Private Career School Act provides the legal authority for the Licensure of non-degree- granting private career schools in Minnesota.

Minnesota Statutes 136A.171 to 136A.187 provides the legal authority for the issuance of student loan revenue bonds.

OHE Administration

Program Expenditure Overview

(Dollars in Thousands)

	Actual FY18	Actual FY19	Actual FY20	Estimate FY21	Forecast Base	
					FY22	FY23
<u>Expenditures by Fund</u>						
1000 - General	2,608	5,001	3,675	5,485	4,277	4,277
2000 - Restrict Misc Special Revenue	1,014	796	802	740	770	782
8300 - Office Of Higher Education	5,864	6,165	5,544	5,581	5,677	5,688
Total	9,486	11,962	10,021	11,806	10,724	10,747
Biennial Change				379		(356)
Biennial % Change				2		(2)

Expenditures by Activity

OHE Administration Activities	8,736	11,439	9,481	11,262	10,187	10,204
PIR/PCS Licensure	750	523	539	544	537	543
Total	9,486	11,962	10,021	11,806	10,724	10,747

Expenditures by Category

Compensation	3,616	3,824	3,957	4,687	5,097	5,199
Operating Expenses	5,865	7,588	6,029	7,112	5,620	5,541
Grants, Aids and Subsidies	5		28			
Capital Outlay-Real Property		542				
Other Financial Transaction	0	9	6	7	7	7
Total	9,486	11,962	10,021	11,806	10,724	10,747

Total Agency Expenditures	9,486	11,962	10,021	11,806	10,724	10,747
Internal Billing Expenditures	52	36	38	37	37	37
Expenditures Less Internal Billing	9,434	11,926	9,983	11,769	10,687	10,710

Full-Time Equivalent

	38.23	38.77	39.25	43.35	46.15	46.15
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OHE Administration

Program Financing by Fund

(Dollars in Thousands)

	Actual FY18	Actual FY19	Actual FY20	Estimate FY21	Forecast Base	
					FY22	FY23
1000 - General						
Balance Forward In		1,480		868		
Direct Appropriation	4,064	4,070	4,577	4,327	4,327	4,327
Transfers In				340		
Transfers Out	47	476	35	50	50	50
Cancellations		73				
Balance Forward Out	1,409		868			
Expenditures	2,608	5,001	3,675	5,485	4,277	4,277
Biennial Change in Expenditures				1,551		(606)
Biennial % Change in Expenditures				20		(7)
Full-Time Equivalents	17.01	19.21	19.50	23.10	25.00	25.00
2000 - Restrict Misc Special Revenue						
Balance Forward In	2,488	2,091	1,924	2,054	2,226	2,376
Receipts	617	594	933	912	920	921
Internal Billing Receipts	193	216	316	407	407	407
Balance Forward Out	2,091	1,889	2,055	2,226	2,376	2,515
Expenditures	1,014	796	802	740	770	782
Biennial Change in Expenditures				(268)		10
Biennial % Change in Expenditures				(15)		1
Full-Time Equivalents	7.21	5.75	4.90	4.75	4.95	4.95
8300 - Office Of Higher Education						
Balance Forward In	2,424	2,428	2,915	905	1,432	1,563
Receipts	6,205	6,074	557	6,130	5,830	6,130
Transfers In			3,000			
Transfers Out	379	36	23	22	22	22
Balance Forward Out	2,388	2,301	905	1,432	1,563	1,983
Expenditures	5,864	6,165	5,544	5,581	5,677	5,688
Biennial Change in Expenditures				(904)		240
Biennial % Change in Expenditures				(8)		2
Full-Time Equivalents	14.01	13.81	14.85	15.50	16.20	16.20