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# PROMPT FIRST ACTION REPORT ON WORKERS' COMPENSATION CLAIMS

IN THE WORKERS' COMPENSATION SYSTEM

FISCAL-YEAR 2019

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As requested by Minnesota Statutes § 176.223: This report cost approximately \$3,000 to prepare, including staff time, printing and mailing expenses.

Upon request, this material will be made available in an alternative format such as audio, Braille or large print. Printed on recycled paper.

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#### Introduction

The 1995 Minnesota Legislature passed Minnesota Statutes § 176.223 that states in part the Minnesota Department of Labor and Industry "... shall publish an annual report providing data on the promptness of all insurers and self-insurers in making first payments on a claim for injury. The report shall identify all insurers and self-insurers and state the percentage of first payments made within 14 days from the date the employer was notified of claimed lost time beyond the waiting period for each of the insurers and self-insurers. The report shall also list the total number of claims and the number of claims paid within the 14-day standard." Because the insurer's responsibility for promptness lies also with the denial of a claim, the *Prompt First Action Report on Workers' Compensation Claims* combines data related to the promptness of first payments and denials.

Minnesota Statutes § 176.231, subdivision 1, states, "Where ... injury occurs which wholly or partly incapacitates the injured worker from performing labor or service for more than three calendar days, the employer shall report the injury to the insurer on a form prescribed by the commissioner within ten days from its occurrence. An insurer and self-insured employer shall report the injury to the commissioner no later than 14 days from its occurrence."

Minnesota Statutes § 176.221, subdivision 1, states, "Within 14 days of notice to or knowledge by the employer of an injury compensable under this chapter the payment of temporary total compensation shall commence." This statute also gives insurers the same 14-day deadline to deny the claim and to communicate this decision to the injured worker and the department. Minnesota Rules part 5220.2540, subpart 1, further applies this 14-day deadline to the first payment or denial of temporary partial benefits.

### Department actions upon receipt of the data

The Department of Labor and Industry evaluates data submitted on the *First Report of Injury* and the *Notice of Insurer's Primary Liability Determination* forms to determine whether the first payment or denial of benefits is timely. The *First Report of Injury* form is used to report claimed work-related injuries and illnesses to the department. The *Notice of Insurer's Primary Liability Determination* form is used by the insurer to report the acceptance or denial of the claim and to communicate information about the payment of benefits. It is also used to clarify or change information previously submitted on the *First Report of Injury* form.

If, during the evaluation, the data is inconclusive, a letter asking for the missing or incomplete data is sent to the insurer (see Appendix C). A list of claims where the first actions were believed to be untimely is sent to each insurer quarterly. A review period of approximately 30 days is allowed to refute the accuracy of the department's data.

After the report is published each year, insurers that had any claims listed in the report for the current fiscal-year are notified of their performance in comparison to all insurance companies, self-insured employers and the system as a whole. For those insurers with a significant number of claims that have a performance level substantially above or below the average, the notices provide additional information (see Appendix D).

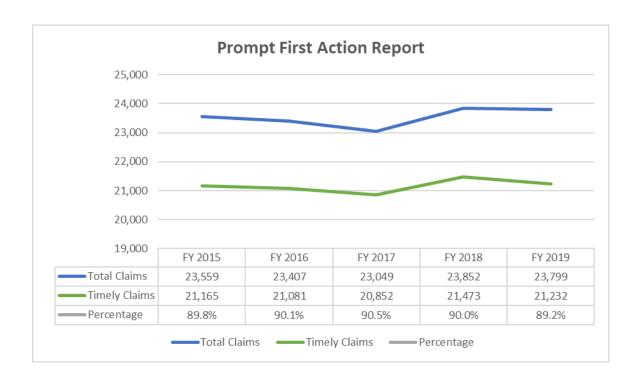
#### **Explanation of Prompt First Action Report table**

The Prompt First Action Report table identifies insurance companies and self-insured employers that filed lost-time claims for the previous five fiscal-years (July 1 through June 30) and the number and percentage of those claims that were paid or denied within the statutory 14-day deadline. This report includes claims received during each fiscal-year with claimed lost time beyond the three-calendar-day waiting period. These claims do not include asbestosis and other litigated claims in which the lost-time determination is inconclusive at the time this report is published.

#### Conclusion

In fiscal-year 2019, 89.2 percent of the 23,799 lost-time claims had a timely first action. This percentage is slightly lower than fiscal-year 2018, where 90.0 percent of the 23,852 lost-time claims had a timely first action.

The department's Workers' Compensation Division anticipates increased use of technology, electronic data exchange and early intervention will maintain or improve the overall first action timeliness percentage.



# **Prompt First Action Report table for fiscal-year 2019**

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Insurance companies	2019	17,515	15,301	87.4%
	2018	17,704	15,661	88.5%
	2017	17,009	15,124	88.9%
	2016	17,274	15,233	88.2%
	2015	17,232	15,147	87.9%
Self-insured employers	2019	6,284	5,931	94.4%
	2018	6,148	5,812	94.5%
	2017	6,040	5,728	94.8%
	2016	6,133	5,848	95.4%
	2015	6,327	6,018	95.1%
All companies	2019	23,799	21,232	89.2%
	2018	23,852	21,473	90.0%
	2017	23,049	20,852	90.5%
	2016	23,407	21,081	90.1%
	2015	23,559	21,165	89.8%

# **Insurance Companies**

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Accident Fund Group	2019	499	435	87.2%
	2018	344	271	78.8%
	2017	262	225	85.9%
	2016	183	160	87.4%
	2015	196	170	86.7%
Ace USA	2019	1,748	1,553	88.8%
(part of Chubb Group of Insurance Companies)	2018	1,556	1,413	90.8%
	2017	1,413	1,274	90.2%
	2016	1,448	1,281	88.5%
	2015	1,336	1,192	89.2%
ACIG Insurance Company	2019	6	6	100.0%
(part of American Contractors Insurance Group)	2018	8	7	87.5%
	2017	7	6	85.7%
	2016	5	5	100.0%
	2015	6	5	83.3%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Acuity	2019	175	162	92.6%
	2018	195	178	91.3%
	2017	233	215	92.3%
	2016	215	196	91.2%
	2015	252	236	93.7%
AIX Group	2019	0	0	N/A
(part of Hanover Insurance Group)	2018	3	2	66.7%
	2017	1	1	100.0%
	2016	4	2	50.0%
	2015	1	0	0.0%
Allied Group	2019	65	57	87.7%
(part of Nationwide Group)	2018	64	57	89.1%
	2017	39	34	87.2%
	2016	34	28	82.4%
	2015	32	30	93.8%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
American Family Insurance Group	2019	42	34	81.0%
	2018	54	48	88.9%
	2017	77	67	87.0%
	2016	85	74	87.1%
	2015	71	63	88.7%
American International Group	2019	1,059	927	87.5%
	2018	1,082	967	89.4%
	2017	1,211	1,105	91.2%
	2016	1,351	1,209	89.5%
	2015	1,464	1,309	89.4%
American Interstate Insurance Company	2019	109	96	88.1%
(part of Amerisafe Insurance Group)	2018	105	91	86.7%
	2017	125	110	88.0%
	2016	123	108	87.8%
	2015	121	102	84.3%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
American National Property & Casualty Company	2019	0	0	N/A
	2018	2	2	100.0%
	2017	1	1	100.0%
	2016	N/A	N/A	N/A
	2015	N/A	N/A	N/A
Amerisure Companies	2019	113	104	92.0%
	2018	115	110	95.7%
	2017	147	132	89.8%
	2016	128	118	92.2%
	2015	101	91	90.1%
AmTrust Group	2019	485	305	62.9%
	2018	511	336	65.8%
	2017	557	417	74.9%
	2016	585	417	71.3%
	2015	527	396	75.1%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Arch Insurance Group	2019	177	150	84.7%
	2018	193	170	88.1%
	2017	139	119	85.6%
	2016	141	126	89.4%
	2015	145	132	91.0%
Argo Group	2019	11	9	81.8%
(formerly Argonaut Group)	2018	9	6	66.7%
	2017	3	1	33.3%
	2016	1	1	100.0%
	2015	2	1	50.0%
Armour Insurance Group	2019	1	1	100.0%
(formerly reported under OneBeacon Insurance Group)	2018	0	0	N/A
	2017	3	2	66.7%
	2016	1	1	100.0%
	2015	1	0	0.0%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Atlantic Specialty Companies	2019	33	29	87.9%
(formerly reported under OneBeacon Insurance Group - part of Intact Financial Corporation)	2018	32	31	96.9%
	2017	28	20	71.4%
	2016	24	23	95.8%
	2015	38	36	94.7%
Auto-Owners Insurance Group	2019	315	286	90.8%
	2018	380	339	89.2%
	2017	391	349	89.3%
	2016	431	380	88.2%
	2015	465	408	87.7%
Baldwin & Lyons Group	2019	20	13	65.0%
	2018	31	21	67.7%
	2017	18	15	83.3%
	2016	9	6	66.7%
	2015	16	12	75.0%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Benchmark Insurance Company	2019	3	3	100.0%
	2018	20	14	70.0%
	2017	16	15	93.8%
	2016	N/A	N/A	N/A
	2015	N/A	N/A	N/A
Berkley Casualty Company	2019	0	0	N/A
(formerly American Mining Insurance Company - part of W R Berkley Group)	2018	2	2	100.0%
	2017	4	3	75.0%
	2016	5	4	80.0%
	2015	1	1	100.0%
Berkley Mid-Atlantic Group	2019	0	0	N/A
(part of W R Berkley Group)	2018	0	0	N/A
	2017	0	0	N/A
	2016	1	1	100.0%
	2015	N/A	N/A	N/A

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Berkley Net Underwriters	2019	5	3	60.0%
(part of W R Berkley Group)	2018	5	3	60.0%
	2017	N/A	N/A	N/A
	2016	N/A	N/A	N/A
	2015	N/A	N/A	N/A
Berkley Oil & Gas Specialty Services	2019	0	0	N/A
(part of W R Berkley Group)	2018	0	0	N/A
	2017	3	2	66.7%
	2016	N/A	N/A	N/A
	2015	N/A	N/A	N/A
Berkshire Hathaway Guard Insurance Companies	2019	95	73	76.8%
(part of Berkshire Hathaway Insurance Group)	2018	77	60	77.9%
	2017	47	38	80.9%
	2016	28	18	64.3%
	2015	9	8	88.9%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Berkshire Hathaway Homestate Companies	2019	38	29	76.3%
(part of Berkshire Hathaway Insurance Group)	2018	34	29	85.3%
	2017	41	30	73.2%
	2016	30	21	70.0%
	2015	38	24	63.2%
Bitco Insurance Companies	2019	19	19	100.0%
(formerly Bituminous Insurance Companies - part of Old Republic Insurance Group)	2018	23	23	100.0%
	2017	29	26	89.7%
	2016	31	27	87.1%
	2015	24	21	87.5%
Brotherhood Mutual Insurance Company	2019	20	19	95.0%
	2018	12	10	83.3%
	2017	8	5	62.5%
	2016	11	10	90.9%
	2015	5	4	80.0%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Capitol Insurance Companies	2019	0	0	N/A
(part of Alleghany Insurance Holdings)	2018	0	0	N/A
	2017	0	0	N/A
	2016	0	0	N/A
	2015	1	1	100.0%
Carolina Casualty Insurance Company	2019	0	0	N/A
(part of W R Berkley Group)	2018	1	1	100.0%
	2017	4	4	100.0%
	2016	10	7	70.0%
	2015	15	10	66.7%
CastlePoint National Insurance Company	2019	0	0	N/A
(formerly Tower Group Companies - declared insolvent as of 4/1/2017)	2018	0	0	N/A
	2017	0	0	N/A
	2016	0	0	N/A
	2015	2	1	50.0%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Cherokee Insurance Company	2019	3	2	66.7%
	2018	3	3	100.0%
	2017	6	5	83.3%
	2016	1	0	0.0%
	2015	4	2	50.0%
Chubb Group of Insurance Companies	2019	159	131	82.4%
	2018	175	144	82.3%
	2017	180	142	78.9%
	2016	174	127	73.0%
	2015	205	143	69.8%
Church Mutual Insurance Company	2019	46	39	84.8%
	2018	41	34	82.9%
	2017	50	41	82.0%
	2016	12	12	100.0%
	2015	14	14	100.0%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Cincinnati Insurance Companies	2019	77	72	93.5%
(part of Cincinnati Financial Corporation)	2018	78	69	88.5%
	2017	72	66	91.7%
	2016	71	64	90.1%
	2015	98	82	83.7%
Clear Spring Property & Casualty Company	2019	4	4	100.0%
	2018	N/A	N/A	N/A
	2017	N/A	N/A	N/A
	2016	N/A	N/A	N/A
	2015	N/A	N/A	N/A
CNA Insurance Companies	2019	91	72	79.1%
	2018	114	94	82.5%
	2017	123	100	81.3%
	2016	153	138	90.2%
	2015	176	168	95.5%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Continental Indemnity Company	2019	19	15	78.9%
(part of Berkshire Hathaway Insurance Group)	2018	14	14	100.0%
	2017	19	17	89.5%
	2016	17	12	70.6%
	2015	23	18	78.3%
Continental Western Group  (part of W R Berkley Group)	2019	149	131	87.9%
	2018	157	144	91.7%
	2017	133	114	85.7%
	2016	90	76	84.4%
	2015	41	35	85.4%
Crum & Forster Insurance Group	2019	84	78	92.9%
(part of Fairfax Financial Holding Ltd)	2018	40	36	90.0%
	2017	30	23	76.7%
	2016	49	44	89.8%
	2015	33	31	93.9%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Dakota Group	2019	350	319	91.1%
	2018	340	301	88.5%
	2017	323	299	92.6%
	2016	371	322	86.8%
	2015	380	336	88.4%
Diamond Insurance Company	2019	2	2	100.0%
	2018	4	3	75.0%
	2017	4	4	100.0%
	2016	11	10	90.9%
	2015	10	4	40.0%
Electric Insurance Group	2019	1	1	100.0%
	2018	6	5	83.3%
	2017	8	6	75.0%
	2016	16	15	93.8%
	2015	12	12	100.0%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
EMC Insurance Companies	2019	550	526	95.6%
	2018	550	535	97.3%
	2017	411	403	98.1%
	2016	363	351	96.7%
	2015	307	297	96.7%
Employers Insurance Group	2019	215	172	80.0%
	2018	178	155	87.1%
	2017	183	153	83.6%
	2016	212	183	86.3%
	2015	162	141	87.0%
Enstar Group Limited	2019	8	6	75.0%
	2018	0	0	N/A
	2017	1	1	100.0%
	2016	N/A	N/A	N/A
	2015	N/A	N/A	N/A

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Everest Reinsurance Group	2019	41	29	70.7%
	2018	23	18	78.3%
	2017	11	7	63.6%
	2016	3	2	66.7%
	2015	11	8	72.7%
Farm Bureau Property & Casualty Group	2019	30	23	76.7%
	2018	44	37	84.1%
	2017	49	38	77.6%
	2016	44	39	88.6%
	2015	61	49	80.3%
Farmers Insurance Group	2019	21	18	85.7%
(part of Zurich Insurance Group)	2018	19	14	73.7%
	2017	18	14	77.8%
	2016	30	19	63.3%
	2015	17	11	64.7%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Federated Mutual Group	2019	310	294	94.8%
	2018	254	242	95.3%
	2017	247	237	96.0%
	2016	295	279	94.6%
	2015	323	309	95.7%
Federated Rural Electric Insurance Exchange	2019	9	9	100.0%
	2018	7	7	100.0%
	2017	4	4	100.0%
	2016	7	6	85.7%
	2015	9	9	100.0%
Firemans Fund Insurance Companies	2019	19	15	78.9%
(part of Allianz of America)	2018	15	7	46.7%
	2017	12	7	58.3%
	2016	14	11	78.6%
	2015	25	18	72.0%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
FirstComp Insurance Company	2019	15	10	66.7%
(part of Markel Corporation Group)	2018	10	8	80.0%
	2017	6	4	66.7%
	2016	6	6	100.0%
	2015	2	0	0.0%
Florists Mutual Group	2019	N/A	N/A	N/A
(reported under Sentry Insurance Group as of 2016)	2018	N/A	N/A	N/A
	2017	N/A	N/A	N/A
	2016	N/A	N/A	N/A
	2015	14	12	85.7%
Freestone Insurance Company	2019	0	0	N/A
(formerly Dallas National Insurance Company - declared insolvent as of 8/15/2014)	2018	0	0	N/A
	2017	0	0	N/A
	2016	0	0	N/A
	2015	1	1	100.0%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Great American Insurance Companies	2019	79	63	79.7%
(part of Great American Insurance Group)	2018	107	92	86.0%
	2017	66	62	93.9%
	2016	49	45	91.8%
	2015	19	19	100.0%
Great Divide Insurance Company	2019	38	36	94.7%
(part of W R Berkley Group)	2018	51	48	94.1%
	2017	16	14	87.5%
	2016	5	2	40.0%
	2015	6	4	66.7%
Great West Casualty Company	2019	65	60	92.3%
(part of Old Republic Insurance Group)	2018	78	74	94.9%
	2017	87	82	94.3%
	2016	77	75	97.4%
	2015	79	69	87.3%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Grinnell Mutual Group	2019	128	111	86.7%
	2018	116	98	84.5%
	2017	144	132	91.7%
	2016	157	136	86.6%
	2015	121	105	86.8%
GuideOne Insurance	2019	4	3	75.0%
	2018	10	10	100.0%
	2017	10	9	90.0%
	2016	14	14	100.0%
	2015	14	11	78.6%
Hanover Insurance Group	2019	134	122	91.0%
	2018	108	95	88.0%
	2017	100	93	93.0%
	2016	111	94	84.7%
	2015	98	77	78.6%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Harleysville Insurance	2019	N/A	N/A	N/A
(reported under Allied Group as of 2018 - part of Nationwide Group)	2018	N/A	N/A	N/A
	2017	24	21	87.5%
	2016	20	18	90.0%
	2015	17	16	94.1%
Hartford Insurance Group	2019	444	337	75.9%
	2018	439	363	82.7%
	2017	456	372	81.6%
	2016	515	415	80.6%
	2015	522	448	85.8%
HDI Global Insurance Company	2019	0	0	N/A
(formerly HDI Gerling America Insurance Company)	2018	2	2	100.0%
	2017	7	7	100.0%
	2016	4	4	100.0%
	2015	2	2	100.0%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Health Care Insurance Reciprocal	2019	167	144	86.2%
	2018	134	123	91.8%
	2017	119	108	90.8%
	2016	138	124	89.9%
	2015	124	113	91.1%
ICW Group	2019	14	12	85.7%
	2018	0	0	N/A
	2017	0	0	N/A
	2016	0	0	N/A
	2015	0	0	N/A
Illinois Casualty Company	2019	17	15	88.2%
	2018	17	12	70.6%
	2017	20	14	70.0%
	2016	19	16	84.2%
	2015	20	17	85.0%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Indiana Insurance	2019	35	27	77.1%
(part of Liberty Mutual Insurance Companies)	2018	45	40	88.9%
	2017	53	42	79.2%
	2016	44	37	84.1%
	2015	73	58	79.5%
Integrity Insurance Company	2019	85	80	94.1%
(formerly Integrity Mutual Insurance Company - part of Grange Mutual Casualty Group)	2018	81	72	88.9%
	2017	51	46	90.2%
	2016	46	37	80.4%
	2015	54	52	96.3%
Liberty Mutual Insurance	2019	579	510	88.1%
(part of Liberty Mutual Insurance Companies)	2018	520	459	88.3%
	2017	489	431	88.1%
	2016	492	443	90.0%
	2015	524	447	85.3%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Lumbermens Underwriting Alliance (declared insolvent as of 05/23/2016)	2019	0	0	N/A
	2018	0	0	N/A
	2017	0	0	N/A
	2016	6	6	100.0%
	2015	52	48	92.3%
Markel Insurance Company (part of Markel Corporation Group)	2019	2	0	0.0%
	2018	0	0	N/A
	2017	0	0	N/A
	2016	0	0	N/A
	2015	0	0	N/A
Meadowbrook Insurance Group	2019	33	30	90.9%
	2018	53	47	88.7%
	2017	85	78	91.8%
	2016	124	116	93.5%
	2015	144	126	87.5%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Memic Group	2019	9	9	100.0%
(part of Maine Employers' Mutual Insurance Company)	2018	7	6	85.7%
	2017	3	3	100.0%
	2016	2	1	50.0%
	2015	N/A	N/A	N/A
Midwest Employers Casualty Company (part of W R Berkley Group)	2019	0	0	N/A
	2018	0	0	N/A
	2017	0	0	N/A
	2016	1	1	100.0%
	2015	1	0	0.0%
Midwest Family Mutual Insurance Company	2019	57	52	91.2%
	2018	79	73	92.4%
	2017	76	70	92.1%
	2016	92	78	84.8%
	2015	116	104	89.7%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Midwest Insurance Company	2019	76	53	69.7%
	2018	56	42	75.0%
	2017	51	36	70.6%
	2016	39	33	84.6%
	2015	47	41	87.2%
Minnesota Assigned Risk Plan	2019	301	261	86.7%
	2018	389	318	81.7%
	2017	465	387	83.2%
	2016	612	477	77.9%
	2015	728	588	80.8%
Mitsui Sumitomo Insurance Group	2019	4	3	75.0%
	2018	4	3	75.0%
	2017	3	2	66.7%
	2016	0	0	N/A
	2015	6	4	66.7%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Motorists Commercial Mutual Insurance Company	2019	0	0	N/A
(part of Motorists Insurance Group)	2018	0	0	N/A
	2017	1	0	0.0%
	2016	0	0	N/A
	2015	2	1	50.0%
Munich Re America Corporation Group  (part of Munich Reinsurance Company)	2019	0	0	N/A
	2018	0	0	N/A
	2017	0	0	N/A
	2016	2	1	50.0%
	2015	0	0	N/A
National Interstate Insurance Company  (part of Great American Insurance Group)	2019	14	12	85.7%
	2018	9	9	100.0%
	2017	11	8	72.7%
	2016	19	13	68.4%
	2015	8	3	37.5%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Nationwide Agribusiness	2019	76	68	89.5%
(part of Nationwide Group)	2018	105	96	91.4%
	2017	118	92	78.0%
	2016	120	109	90.8%
	2015	99	84	84.8%
Old Republic Insurance (part of Old Republic Insurance Group)	2019	517	479	92.6%
	2018	635	584	92.0%
	2017	523	469	89.7%
	2016	515	464	90.1%
	2015	448	422	94.2%
Penn Millers Insurance Company	2019	15	14	93.3%
(part of Chubb Group of Insurance Companies)	2018	8	8	100.0%
	2017	5	3	60.0%
	2016	4	4	100.0%
	2015	1	1	100.0%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Pharmacists Mutual Insurance Company	2019	5	5	100.0%
	2018	12	11	91.7%
	2017	9	8	88.9%
	2016	4	4	100.0%
	2015	10	8	80.0%
PMA Insurance Group	2019	65	49	75.4%
(part of Old Republic Insurance Group)	2018	60	51	85.0%
	2017	64	47	73.4%
	2016	54	46	85.2%
	2015	62	52	83.9%
Preferred Professional Insurance Company	2019	0	0	N/A
	2018	0	0	N/A
	2017	1	0	0.0%
	2016	4	3	75.0%
	2015	6	5	83.3%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
ProSelect Insurance Company	2019	62	55	88.7%
(formerly MHA Insurance Company - part of Coverys Companies)	2018	67	62	92.5%
	2017	56	54	96.4%
	2016	67	60	89.6%
	2015	88	81	92.0%
Prosight Specialty Group	2019	5	5	100.0%
(part of Prosight Global Incorporated)	2018	4	4	100.0%
	2017	5	4	80.0%
	2016	5	5	100.0%
	2015	5	4	80.0%
QBE North America	2019	56	49	87.5%
	2018	98	80	81.6%
	2017	107	92	86.0%
	2016	135	124	91.9%
	2015	163	137	84.0%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
RAM Mutual Insurance Company	2019	104	100	96.2%
	2018	97	88	90.7%
	2017	102	93	91.2%
	2016	90	84	93.3%
	2015	120	104	86.7%
Republic Companies Group	2019	0	0	N/A
(part of AmTrust Group)	2018	0	0	N/A
	2017	0	0	N/A
	2016	0	0	N/A
	2015	3	3	100.0%
Riverport Insurance Company	2019	3	3	100.0%
(part of W R Berkley Group)	2018	5	4	80.0%
	2017	25	25	100.0%
	2016	39	35	89.7%
	2015	22	20	90.9%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
RLI Group	2019	1	1	100.0%
	2018	0	0	N/A
	2017	0	0	N/A
	2016	0	0	N/A
	2015	0	0	N/A
RTW Group	2019	197	162	82.2%
(part of State Auto Insurance Companies)	2018	199	168	84.4%
	2017	196	175	89.3%
	2016	254	220	86.6%
	2015	255	223	87.5%
Safety National Group	2019	204	170	83.3%
(part of Tokio Marine America)	2018	129	112	86.8%
	2017	153	132	86.3%
	2016	129	113	87.6%
	2015	101	77	76.2%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Scottsdale Insurance Group	2019	2	2	100.0%
(part of Nationwide Group)	2018	0	0	N/A
	2017	2	2	100.0%
	2016	11	11	100.0%
	2015	7	5	71.4%
Secura Insurance Companies	2019	307	280	91.2%
	2018	280	265	94.6%
	2017	246	225	91.5%
	2016	231	201	87.0%
	2015	240	217	90.4%
Selective Insurance Company of America	2019	97	79	81.4%
(formerly Selective Insurance Group)	2018	91	77	84.6%
	2017	84	62	73.8%
	2016	79	57	72.2%
	2015	48	36	75.0%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Sentry Insurance Group	2019	525	466	88.8%
	2018	566	509	89.9%
	2017	549	519	94.5%
	2016	522	471	90.2%
	2015	537	496	92.4%
SFM Mutual Insurance Companies	2019	2,025	1,898	93.7%
	2018	1,996	1,846	92.5%
	2017	1,737	1,632	94.0%
	2016	1,758	1,643	93.5%
	2015	1,626	1,503	92.4%
Society Insurance	2019	3	3	100.0%
	2018	N/A	N/A	N/A
	2017	N/A	N/A	N/A
	2016	N/A	N/A	N/A
	2015	N/A	N/A	N/A

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Sompo America Insurance Company	2019	13	11	84.6%
(formerly Sompo Japan Insurance Company of America - part of Sompo Japan US Group)	2018	13	12	92.3%
	2017	15	12	80.0%
	2016	3	3	100.0%
	2015	10	10	100.0%
Sparta Insurance Company	2019	0	0	N/A
	2018	0	0	N/A
	2017	0	0	N/A
	2016	0	0	N/A
	2015	2	2	100.0%
Spring Valley Mutual Insurance Company	2019	N/A	N/A	N/A
(reported under The Main Street America Group as of 2017)	2018	N/A	N/A	N/A
	2017	0	0	N/A
	2016	3	2	66.7%
	2015	4	4	100.0%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
StarNet Insurance Company	2019	1	0	0.0%
(part of W R Berkley Group)	2018	1	1	100.0%
	2017	1	1	100.0%
	2016	0	0	N/A
	2015	5	1	20.0%
Starr Indemnity & Liability Company	2019	94	84	89.4%
(part of Starr Companies)	2018	87	72	82.8%
	2017	51	47	92.2%
	2016	48	43	89.6%
	2015	33	31	93.9%
State Farm Group	2019	33	23	69.7%
	2018	38	33	86.8%
	2017	39	25	64.1%
	2016	62	54	87.1%
	2015	88	71	80.7%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
State National Group	2019	6	4	66.7%
(part of Markel Corporation Group)	2018	7	4	57.1%
	2017	4	1	25.0%
	2016	1	1	100.0%
	2015	N/A	N/A	N/A
T.H.E. Insurance Company	2019	0	0	N/A
(part of XL Group)	2018	0	0	N/A
	2017	1	1	100.0%
	2016	N/A	N/A	N/A
	2015	N/A	N/A	N/A
The IMT Group	2019	0	0	N/A
	2018	3	3	100.0%
	2017	1	0	0.0%
	2016	N/A	N/A	N/A
	2015	N/A	N/A	N/A

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
The Main Street America Group	2019	6	4	66.7%
	2018	3	2	66.7%
	2017	3	3	100.0%
	2016	N/A	N/A	N/A
	2015	N/A	N/A	N/A
Tokio Marine America	2019	2	1	50.0%
(formerly Tokio Marine Management Incorporated)	2018	0	0	N/A
	2017	3	3	100.0%
	2016	5	5	100.0%
	2015	2	2	100.0%
Transguard Insurance Company of America	2019	0	0	N/A
(part of IAT Insurance Group)	2018	0	0	N/A
	2017	1	1	100.0%
	2016	0	0	N/A
	2015	0	0	N/A

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Travelers Group	2019	1,261	1,056	83.7%
	2018	1,412	1,212	85.8%
	2017	1,449	1,308	90.3%
	2016	1,460	1,326	90.8%
	2015	1,544	1,384	89.6%
Triangle Insurance Company	2019	3	2	66.7%
	2018	5	3	60.0%
	2017	1	1	100.0%
	2016	2	1	50.0%
	2015	3	3	100.0%
United Fire & Casualty Group	2019	81	70	86.4%
	2018	73	64	87.7%
	2017	105	97	92.4%
	2016	67	55	82.1%
	2015	69	59	85.5%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
United Wisconsin Insurance Company	2019	N/A	N/A	N/A
(d.b.a. United Heartland – reported under Accident Fund Group as of 2018)	2018	53	47	88.7%
	2017	93	80	86.0%
	2016	115	98	85.2%
	2015	107	91	85.0%
Utica National Insurance Group	2019	0	0	N/A
	2018	2	2	100.0%
	2017	0	0	N/A
	2016	0	0	N/A
	2015	0	0	N/A
Vanliner Insurance Company	2019	9	9	100.0%
(part of Great American Insurance Group)	2018	19	17	89.5%
	2017	26	24	92.3%
	2016	27	21	77.8%
	2015	30	28	93.3%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
WCF National Insurance Company	2019	9	9	100.0%
(formerly Advantage Workers Compensation Insurance Company)	2018	2	1	50.0%
	2017	1	1	100.0%
	2016	1	1	100.0%
	2015	1	1	100.0%
West Bend Mutual Insurance Company	2019	235	219	93.2%
	2018	228	211	92.5%
	2017	205	186	90.7%
	2016	203	187	92.1%
	2015	188	166	88.3%
Western National Insurance Group	2019	396	344	86.9%
	2018	402	368	91.5%
	2017	390	366	93.8%
	2016	406	381	93.8%
	2015	464	433	93.3%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Westfield Group	2019	69	61	88.4%
	2018	108	99	91.7%
	2017	105	96	91.4%
	2016	125	113	90.4%
	2015	131	109	83.2%
Work First Casualty Company	2019	5	3	60.0%
	2018	0	0	N/A
	2017	0	0	N/A
	2016	13	13	100.0%
	2015	20	16	80.0%
XL America Group	2019	398	357	89.7%
	2018	368	338	91.8%
	2017	354	319	90.1%
	2016	257	224	87.2%
	2015	227	189	83.3%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Zenith National Insurance Group	2019	4	4	100.0%
(part of Fairfax Financial Holdings Ltd)	2018	1	1	100.0%
	2017	3	3	100.0%
	2016	2	2	100.0%
	2015	3	3	100.0%
Zurich North America	2019	1,095	931	85.0%
(part of Zurich Insurance Group)	2018	1,292	1,159	89.7%
	2017	1,142	997	87.3%
	2016	1,042	924	88.7%
	2015	886	760	85.8%

## Self-insured employers

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
ABF Freight System Incorporated	2019	8	6	75.0%
	2018	9	9	100.0%
	2017	17	17	100.0%
	2016	11	11	100.0%
	2015	10	10	100.0%
Access Insurance Association	2019	63	59	93.7%
	2018	62	59	95.2%
	2017	51	50	98.0%
	2016	50	44	88.0%
	2015	65	62	95.4%
AG Processing Incorporated	2019	1	1	100.0%
	2018	2	2	100.0%
	2017	1	1	100.0%
	2016	1	1	100.0%
	2015	1	1	100.0%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Allete	2019	3	2	66.7%
(legally incorporated as Minnesota Power Incorporated)	2018	4	4	100.0%
	2017	9	8	88.9%
	2016	3	3	100.0%
	2015	4	4	100.0%
Allina Health System	2019	374	361	96.5%
	2018	346	326	94.2%
	2017	377	363	96.3%
	2016	398	374	94.0%
	2015	368	347	94.3%
American Crystal Sugar Company	2019	10	10	100.0%
	2018	7	7	100.0%
	2017	13	12	92.3%
	2016	4	3	75.0%
	2015	15	14	93.3%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Amherst H Wilder Foundation	2019	4	3	75.0%
	2018	2	2	100.0%
	2017	1	1	100.0%
	2016	0	0	N/A
	2015	1	1	100.0%
Anderson Trucking Service Incorporated	2019	3	3	100.0%
	2018	4	2	50.0%
	2017	0	0	N/A
	2016	2	2	100.0%
	2015	2	2	100.0%
Anoka County	2019	5	5	100.0%
	2018	8	8	100.0%
	2017	8	8	100.0%
	2016	16	14	87.5%
	2015	9	9	100.0%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Archdiocese of St Paul & Minneapolis	2019	24	24	100.0%
	2018	14	13	92.9%
	2017	20	20	100.0%
	2016	18	18	100.0%
	2015	26	26	100.0%
Archer Daniels Midland Company	2019	1	1	100.0%
	2018	3	3	100.0%
	2017	4	3	75.0%
	2016	4	3	75.0%
	2015	1	1	100.0%
Arctic Cat Incorporated	2019	3	3	100.0%
	2018	0	0	N/A
	2017	5	5	100.0%
	2016	9	8	88.9%
	2015	8	8	100.0%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Atlas Staffing Incorporated	2019	110	101	91.8%
(new self-insured as of 1/12/2015)	2018	83	78	94.0%
	2017	49	44	89.8%
	2016	67	60	89.6%
	2015	25	24	96.0%
Benedictine Group Self-Insurance Association	2019	59	51	86.4%
	2018	40	32	80.0%
	2017	60	49	81.7%
	2016	37	34	91.9%
	2015	40	37	92.5%
Bermo Incorporated	2019	6	5	83.3%
(no longer self-insured as of 2/1/2019)	2018	12	11	91.7%
	2017	6	6	100.0%
	2016	8	8	100.0%
	2015	7	6	85.7%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Blandin Paper Company	2019	0	0	N/A
	2018	2	2	100.0%
	2017	4	4	100.0%
	2016	3	3	100.0%
	2015	2	2	100.0%
Blue Cross Blue Shield of Minnesota	2019	5	3	60.0%
	2018	13	12	92.3%
	2017	12	12	100.0%
	2016	18	18	100.0%
	2015	13	13	100.0%
Builders & Contractors Workers Compensation Fund	2019	130	117	90.0%
	2018	155	146	94.2%
	2017	150	145	96.7%
	2016	127	118	92.9%
	2015	109	102	93.6%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Care Providers Workers Compensation Fund	2019	40	40	100.0%
	2018	40	36	90.0%
	2017	23	21	91.3%
	2016	36	35	97.2%
	2015	34	27	79.4%
Carl Bolander & Sons Company	2019	1	1	100.0%
	2018	2	2	100.0%
	2017	2	2	100.0%
	2016	0	0	N/A
	2015	0	0	N/A
Carleton College	2019	2	1	50.0%
	2018	2	2	100.0%
	2017	2	2	100.0%
	2016	3	3	100.0%
	2015	3	3	100.0%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Children's Hospital & Clinics of Minnesota	2019	38	32	84.2%
	2018	37	35	94.6%
	2017	26	25	96.2%
	2016	29	27	93.1%
	2015	33	30	90.9%
CHS Incorporated	2019	13	13	100.0%
	2018	23	21	91.3%
	2017	16	16	100.0%
	2016	18	17	94.4%
	2015	13	11	84.6%
City of Bloomington	2019	7	6	85.7%
	2018	7	6	85.7%
	2017	9	7	77.8%
	2016	17	15	88.2%
	2015	18	18	100.0%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
City of Duluth	2019	14	14	100.0%
	2018	21	21	100.0%
	2017	15	14	93.3%
	2016	24	23	95.8%
	2015	14	14	100.0%
City of Eagan	2019	14	14	100.0%
	2018	8	6	75.0%
	2017	5	5	100.0%
	2016	11	11	100.0%
	2015	10	10	100.0%
City of Minneapolis	2019	167	163	97.6%
	2018	167	163	97.6%
	2017	143	136	95.1%
	2016	156	154	98.7%
	2015	154	153	99.4%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
City of Plymouth	2019	1	1	100.0%
	2018	3	3	100.0%
	2017	8	8	100.0%
	2016	9	9	100.0%
	2015	7	7	100.0%
City of Richfield	2019	7	7	100.0%
	2018	7	7	100.0%
	2017	5	5	100.0%
	2016	6	6	100.0%
	2015	4	4	100.0%
City of Rochester	2019	16	16	100.0%
	2018	19	17	89.5%
	2017	28	27	96.4%
	2016	29	26	89.7%
	2015	19	19	100.0%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
City of Roseville	2019	3	3	100.0%
	2018	5	4	80.0%
	2017	3	3	100.0%
	2016	0	0	N/A
	2015	6	6	100.0%
City of St Paul	2019	131	128	97.7%
	2018	162	160	98.8%
	2017	126	122	96.8%
	2016	147	146	99.3%
	2015	119	117	98.3%
Coca-Cola Refreshments USA Incorporated	2019	0	0	N/A
(no longer self-insured as of 05/01/2018)	2018	0	0	N/A
	2017	4	4	100.0%
	2016	24	22	91.7%
	2015	22	20	90.9%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Cold Spring Granite Company	2019	4	4	100.0%
	2018	12	11	91.7%
	2017	2	2	100.0%
	2016	5	5	100.0%
	2015	5	5	100.0%
Conagra Brands Incorporated	2019	1	1	100.0%
(formerly Conagra Foods Incorporated)	2018	0	0	N/A
	2017	0	0	N/A
	2016	6	6	100.0%
	2015	6	5	83.3%
Construction Services Group Self- Insurance Association	2019	8	6	75.0%
	2018	8	8	100.0%
	2017	4	4	100.0%
	2016	5	5	100.0%
	2015	7	7	100.0%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Crystal Cabinet Works Incorporated	2019	13	12	92.3%
	2018	11	11	100.0%
	2017	13	12	92.3%
	2016	6	5	83.3%
	2015	10	10	100.0%
Cummins Incorporated	2019	7	5	71.4%
	2018	8	5	62.5%
	2017	8	8	100.0%
	2016	5	3	60.0%
	2015	6	5	83.3%
Dairy Farmers of America Incorporated	2019	25	25	100.0%
	2018	16	15	93.8%
	2017	18	17	94.4%
	2016	22	21	95.5%
	2015	27	25	92.6%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Dakota County	2019	13	13	100.0%
	2018	10	9	90.0%
	2017	7	7	100.0%
	2016	8	8	100.0%
	2015	6	6	100.0%
Diocese of Winona-Rochester	2019	1	1	100.0%
(formerly Diocese of Winona)	2018	2	2	100.0%
	2017	3	3	100.0%
	2016	11	9	81.8%
	2015	5	5	100.0%
EEP Workers Compensation Fund	2019	26	22	84.6%
	2018	16	16	100.0%
	2017	28	27	96.4%
	2016	14	13	92.9%
	2015	20	19	95.0%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Elim Care Incorporated	2019	14	9	64.3%
	2018	11	11	100.0%
	2017	30	27	90.0%
	2016	18	17	94.4%
	2015	22	20	90.9%
Essentia Health	2019	103	96	93.2%
	2018	101	100	99.0%
	2017	93	90	96.8%
	2016	99	95	96.0%
	2015	93	91	97.8%
Fabcon Precast LLC & Fabcon Companies LLC	2019	2	2	100.0%
	2018	3	3	100.0%
	2017	4	4	100.0%
	2016	3	3	100.0%
	2015	1	1	100.0%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Fairmont Foods of Minnesota Incorporated	2019	0	0	N/A
(no longer self-insured as of 03/16/2015)	2018	0	0	N/A
	2017	0	0	N/A
	2016	0	0	N/A
	2015	9	9	100.0%
Fairview Health Services	2019	325	315	96.9%
	2018	371	355	95.7%
	2017	237	231	97.5%
	2016	224	212	94.6%
	2015	194	191	98.5%
Farmers Union Industries LLC	2019	10	8	80.0%
	2018	7	7	100.0%
	2017	1	1	100.0%
	2016	5	5	100.0%
	2015	5	5	100.0%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
FedEx Corporation	2019	93	81	87.1%
	2018	75	74	98.7%
	2017	79	76	96.2%
	2016	72	70	97.2%
	2015	61	54	88.5%
FedEx Freight Incorporated	2019	26	24	92.3%
	2018	27	26	96.3%
	2017	35	34	97.1%
	2016	33	32	97.0%
	2015	42	42	100.0%
Forest Products Commercial Self- Insurance Group	2019	33	33	100.0%
mourance Group	2018	34	33	97.1%
	2017	28	25	89.3%
	2016	36	36	100.0%
	2015	36	34	94.4%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Frandsen Corporation	2019	12	12	100.0%
	2018	10	10	100.0%
	2017	13	12	92.3%
	2016	15	15	100.0%
	2015	12	12	100.0%
Gillette Children's Specialty Healthcare	2019	7	7	100.0%
	2018	6	6	100.0%
	2017	7	6	85.7%
	2016	5	3	60.0%
	2015	6	5	83.3%
Gopher Resource LLC	2019	7	7	100.0%
	2018	0	0	N/A
	2017	0	0	N/A
	2016	0	0	N/A
	2015	1	1	100.0%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Graco Incorporated	2019	8	8	100.0%
	2018	16	15	93.8%
	2017	15	15	100.0%
	2016	19	18	94.7%
	2015	7	7	100.0%
Grand Itasca Clinic & Hospital	2019	6	6	100.0%
	2018	8	8	100.0%
	2017	5	5	100.0%
	2016	4	4	100.0%
	2015	10	10	100.0%
Greater Minnesota Self-Insurance Fund	2019	11	9	81.8%
	2018	13	12	92.3%
	2017	17	16	94.1%
	2016	17	16	94.1%
	2015	25	25	100.0%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Grede LLC - St Cloud	2019	0	0	N/A
(no longer self-insured as of 10/01/2017 - a subsidiary of Grede Holdings LLC)	2018	1	1	100.0%
	2017	0	0	N/A
	2016	2	2	100.0%
	2015	2	2	100.0%
Hancock Concrete Products LLC	2019	3	3	100.0%
	2018	2	2	100.0%
	2017	4	3	75.0%
	2016	8	8	100.0%
	2015	2	2	100.0%
Health Care Select Group Self-Insurance Fund	2019	32	29	90.6%
	2018	45	40	88.9%
	2017	27	21	77.8%
	2016	40	34	85.0%
	2015	45	44	97.8%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
HealthEast	2019	N/A	N/A	N/A
(reported under Fairview Health Services as of 2018)	2018	N/A	N/A	N/A
	2017	84	80	95.2%
	2016	105	96	91.4%
	2015	111	106	95.5%
HealthPartners Incorporated	2019	24	19	79.2%
	2018	31	29	93.5%
	2017	25	22	88.0%
	2016	23	22	95.7%
	2015	26	25	96.2%
Hennepin County	2019	113	111	98.2%
	2018	108	107	99.1%
	2017	127	124	97.6%
	2016	135	131	97.0%
	2015	119	114	95.8%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Honeywell International Incorporated	2019	16	15	93.8%
	2018	10	9	90.0%
	2017	8	6	75.0%
	2016	12	11	91.7%
	2015	13	13	100.0%
Hormel Foods Corporation	2019	67	64	95.5%
	2018	61	59	96.7%
	2017	95	89	93.7%
	2016	71	70	98.6%
	2015	88	87	98.9%
HPI-Ramsey	2019	48	46	95.8%
	2018	44	44	100.0%
	2017	36	36	100.0%
	2016	40	38	95.0%
	2015	35	33	94.3%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Hutchinson Technology Incorporated	2019	3	3	100.0%
	2018	0	0	N/A
	2017	3	3	100.0%
	2016	2	2	100.0%
	2015	3	3	100.0%
International Paper Company	2019	2	1	50.0%
	2018	2	2	100.0%
	2017	2	1	50.0%
	2016	1	1	100.0%
	2015	3	3	100.0%
Interstate Power & Light Company	2019	0	0	N/A
(a subsidiary of Alliant Energy Corporation - no longer self-insured as of 1/1/2019)	2018	0	0	N/A
	2017	1	0	0.0%
	2016	0	0	N/A
	2015	0	0	N/A

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
ISD 11 - Anoka Hennepin	2019	45	45	100.0%
	2018	31	31	100.0%
	2017	37	37	100.0%
	2016	48	48	100.0%
	2015	31	30	96.8%
ISD 535 - Rochester	2019	30	30	100.0%
	2018	28	27	96.4%
	2017	22	21	95.5%
	2016	19	19	100.0%
	2015	22	21	95.5%
ISD 625 - St Paul	2019	62	62	100.0%
	2018	78	78	100.0%
	2017	65	65	100.0%
	2016	69	69	100.0%
	2015	81	81	100.0%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Itasca County	2019	1	1	100.0%
	2018	1	1	100.0%
	2017	3	3	100.0%
	2016	6	6	100.0%
	2015	1	1	100.0%
J & R Schugel Holdings Incorporated	2019	20	17	85.0%
	2018	19	14	73.7%
	2017	10	8	80.0%
	2016	7	6	85.7%
	2015	15	15	100.0%
Lamb Weston/RDO Frozen	2019	10	9	90.0%
	2018	5	4	80.0%
	2017	5	3	60.0%
	2016	5	5	100.0%
	2015	11	11	100.0%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Land O' Lakes Incorporated	2019	2	2	100.0%
	2018	6	6	100.0%
	2017	7	7	100.0%
	2016	3	3	100.0%
	2015	4	4	100.0%
League of Minnesota Cities Insurance Trust	2019	526	483	91.8%
	2018	495	446	90.1%
	2017	483	431	89.2%
	2016	464	428	92.2%
	2015	493	461	93.5%
Life-Science Innovations LLC	2019	14	14	100.0%
	2018	12	12	100.0%
	2017	18	18	100.0%
	2016	19	19	100.0%
	2015	16	15	93.8%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Louisiana-Pacific Corporation	2019	0	0	N/A
	2018	2	2	100.0%
	2017	0	0	N/A
	2016	0	0	N/A
	2015	1	1	100.0%
Lupient Group Self Insurance Fund	2019	0	0	N/A
(no longer self-insured as of 10/14/2016)	2018	0	0	N/A
	2017	1	1	100.0%
	2016	5	5	100.0%
	2015	4	4	100.0%
Lutheran Social Service of Minnesota	2019	18	18	100.0%
	2018	19	19	100.0%
	2017	15	15	100.0%
	2016	16	16	100.0%
	2015	16	16	100.0%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Macy's Incorporated	2019	15	5	33.3%
	2018	4	3	75.0%
	2017	14	12	85.7%
	2016	20	14	70.0%
	2015	14	10	71.4%
Marvin Lumber & Cedar Company	2019	13	11	84.6%
(no longer self-insured as of 1/1/2019)	2018	13	10	76.9%
	2017	9	8	88.9%
	2016	7	5	71.4%
	2015	16	11	68.8%
Mayo Clinic	2019	353	353	100.0%
	2018	341	340	99.7%
	2017	366	363	99.2%
	2016	363	361	99.4%
	2015	379	377	99.5%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Medtronic Incorporated	2019	7	7	100.0%
	2018	13	13	100.0%
	2017	7	7	100.0%
	2016	9	9	100.0%
	2015	7	7	100.0%
Metal-Matic Incorporated	2019	14	14	100.0%
	2018	8	8	100.0%
	2017	8	8	100.0%
	2016	10	10	100.0%
	2015	7	7	100.0%
Metropolitan Airports Commission	2019	18	18	100.0%
	2018	12	12	100.0%
	2017	8	7	87.5%
	2016	5	5	100.0%
	2015	11	10	90.9%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Metropolitan Council	2019	161	152	94.4%
	2018	161	152	94.4%
	2017	168	157	93.5%
	2016	151	144	95.4%
	2015	170	159	93.5%
Midwest Safety Group Self-Insurance Association	2019	70	69	98.6%
	2018	54	51	94.4%
	2017	51	51	100.0%
	2016	57	57	100.0%
	2015	74	72	97.3%
Miner's Incorporated	2019	34	34	100.0%
	2018	32	32	100.0%
	2017	21	20	95.2%
	2016	30	29	96.7%
	2015	29	25	86.2%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Minneapolis Park & Recreation Board	2019	27	25	92.6%
	2018	30	28	93.3%
	2017	24	24	100.0%
	2016	24	23	95.8%
	2015	25	25	100.0%
Minnesota Association of Townships	2019	2	2	100.0%
	2018	0	0	N/A
	2017	4	4	100.0%
	2016	6	6	100.0%
	2015	2	2	100.0%
Minnesota Counties Intergovernmental Trust	2019	241	224	92.9%
	2018	230	223	97.0%
	2017	222	218	98.2%
	2016	183	176	96.2%
	2015	198	188	94.9%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Minnesota Energy Resources Corporation	2019	0	0	N/A
	2018	1	0	0.0%
	2017	1	1	100.0%
	2016	1	1	100.0%
	2015	0	0	N/A
Minnesota Health Care Association	2019	46	45	97.8%
	2018	50	43	86.0%
	2017	50	48	96.0%
	2016	60	57	95.0%
	2015	80	80	100.0%
Minnesota Manufacturers Group Self- Insurance Association	2019	19	17	89.5%
	2018	22	21	95.5%
	2017	24	21	87.5%
	2016	21	21	100.0%
	2015	11	10	90.9%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Minnesota Masonic Homes	2019	4	4	100.0%
	2018	11	10	90.9%
	2017	8	7	87.5%
	2016	6	5	83.3%
	2015	6	6	100.0%
Minnesota Rural Electric Workers' Compensation Trust	2019	20	19	95.0%
	2018	25	24	96.0%
	2017	36	33	91.7%
	2016	20	20	100.0%
	2015	15	13	86.7%
Minnesota Soft Drink Group Self-Insurance Association	2019	32	27	84.4%
	2018	24	22	91.7%
	2017	24	22	91.7%
	2016	18	17	94.4%
	2015	20	20	100.0%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Municipal Building Commission	2019	1	1	100.0%
	2018	1	1	100.0%
	2017	0	0	N/A
	2016	3	3	100.0%
	2015	0	0	N/A
Nonprofit Insurance Trust	2019	234	225	96.2%
	2018	207	194	93.7%
	2017	209	187	89.5%
	2016	205	189	92.2%
	2015	178	165	92.7%
Nordstrom Incorporated	2019	12	12	100.0%
	2018	11	9	81.8%
	2017	4	3	75.0%
	2016	2	2	100.0%
	2015	8	7	87.5%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Northern Tool & Equipment Company Incorporated	2019	6	5	83.3%
	2018	12	12	100.0%
	2017	13	13	100.0%
	2016	13	13	100.0%
	2015	14	14	100.0%
Olmsted County	2019	7	7	100.0%
	2018	11	11	100.0%
	2017	12	12	100.0%
	2016	12	12	100.0%
	2015	7	7	100.0%
Otter Tail Corporation	2019	1	1	100.0%
	2018	0	0	N/A
	2017	1	1	100.0%
	2016	0	0	N/A
	2015	1	1	100.0%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Park Nicollet Health Services	2019	40	39	97.5%
	2018	48	45	93.8%
	2017	54	49	90.7%
	2016	35	30	85.7%
	2015	39	37	94.9%
Parker Hannifin Corporation	2019	1	1	100.0%
	2018	2	1	50.0%
	2017	5	5	100.0%
	2016	1	1	100.0%
	2015	5	3	60.0%
Polaris Industries Incorporated	2019	10	9	90.0%
	2018	11	10	90.9%
	2017	10	10	100.0%
	2016	17	16	94.1%
	2015	17	17	100.0%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Presbyterian Homes & Services	2019	70	56	80.0%
	2018	46	43	93.5%
	2017	48	47	97.9%
	2016	32	29	90.6%
	2015	29	28	96.6%
Pro Employ Ease Incorporated (new self-insured as of 2/1/2017)	2019	0	0	N/A
	2018	2	2	100.0%
	2017	N/A	N/A	N/A
	2016	N/A	N/A	N/A
	2015	N/A	N/A	N/A
Quadrangle Group Self-Insurance Association	2019	23	20	87.0%
	2018	13	12	92.3%
	2017	31	30	96.8%
	2016	30	28	93.3%
	2015	22	22	100.0%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
R D Offutt Farms Company	2019	2	2	100.0%
(formerly R D Offutt Company)	2018	4	4	100.0%
	2017	6	6	100.0%
	2016	4	4	100.0%
	2015	7	7	100.0%
Ramsey County	2019	21	17	81.0%
	2018	42	38	90.5%
	2017	34	33	97.1%
	2016	35	34	97.1%
	2015	51	51	100.0%
Range Regional Health Services	2019	N/A	N/A	N/A
(reported under Fairview Health Services as of 2017)	2018	N/A	N/A	N/A
	2017	9	9	100.0%
	2016	4	2	50.0%
	2015	11	10	90.9%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
RCI Minnesota	2019	21	21	100.0%
	2018	19	18	94.7%
	2017	17	17	100.0%
	2016	21	20	95.2%
	2015	27	24	88.9%
Red Wing Shoe Company Incorporated	2019	17	15	88.2%
	2018	18	16	88.9%
	2017	14	13	92.9%
	2016	17	14	82.4%
	2015	18	16	88.9%
Ridgeview Medical Center	2019	19	14	73.7%
	2018	22	20	90.9%
	2017	17	15	88.2%
	2016	13	13	100.0%
	2015	17	17	100.0%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Riverview Healthcare Association	2019	1	1	100.0%
	2018	3	3	100.0%
	2017	2	2	100.0%
	2016	5	5	100.0%
	2015	2	2	100.0%
Rosemount Aerospace Incorporated	2019	0	0	N/A
(no longer self-insured as of 4/1/2013 - a subsidiary of Goodrich Corporation)	2018	1	1	100.0%
	2017	0	0	N/A
	2016	0	0	N/A
	2015	1	0	0.0%
Rosemount Incorporated	2019	10	10	100.0%
(a subsidiary of Emerson Electric Company)	2018	6	5	83.3%
	2017	3	2	66.7%
	2016	8	8	100.0%
	2015	4	4	100.0%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Ryder System Incorporated	2019	2	1	50.0%
(new self-insured as of 12/1/2014)	2018	3	1	33.3%
	2017	2	1	50.0%
	2016	2	1	50.0%
	2015	1	1	100.0%
St Louis County	2019	21	20	95.2%
	2018	26	24	92.3%
	2017	27	27	100.0%
	2016	20	19	95.0%
	2015	29	29	100.0%
Shafer Contracting Company Incorporated	2019	7	6	85.7%
	2018	9	8	88.9%
	2017	7	6	85.7%
	2016	5	5	100.0%
	2015	5	4	80.0%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Southern Minnesota Beet Sugar Cooperative	2019	10	10	100.0%
·	2018	9	8	88.9%
	2017	9	7	77.8%
	2016	10	10	100.0%
	2015	10	10	100.0%
Special School District #1	2019	88	84	95.5%
	2018	98	95	96.9%
	2017	113	113	100.0%
	2016	97	95	97.9%
	2015	78	77	98.7%
Stan Koch & Sons Trucking Incorporated	2019	9	8	88.9%
	2018	8	7	87.5%
	2017	6	6	100.0%
	2016	6	5	83.3%
	2015	11	11	100.0%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
State of Minnesota	2019	604	589	97.5%
	2018	573	547	95.5%
	2017	589	573	97.3%
	2016	589	571	96.9%
	2015	624	584	93.6%
Target Corporation	2019	127	114	89.8%
	2018	111	98	88.3%
	2017	138	125	90.6%
	2016	151	139	92.1%
	2015	168	148	88.1%
Taylor Corporation	2019	30	30	100.0%
	2018	47	43	91.5%
	2017	37	32	86.5%
	2016	40	38	95.0%
	2015	43	43	100.0%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
The Boldt Company	2019	2	2	100.0%
	2018	0	0	N/A
	2017	1	0	0.0%
	2016	0	0	N/A
	2015	1	1	100.0%
The Builders Group	2019	380	374	98.4%
	2018	341	328	96.2%
	2017	333	324	97.3%
	2016	411	404	98.3%
	2015	474	458	96.6%
The Davey Tree Expert Company	2019	3	2	66.7%
	2018	1	1	100.0%
	2017	3	3	100.0%
	2016	0	0	N/A
	2015	4	4	100.0%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
The Procter & Gamble Company	2019	1	1	100.0%
	2018	0	0	N/A
	2017	0	0	N/A
	2016	0	0	N/A
	2015	0	0	N/A
The Sherwin Williams Company	2019	3	3	100.0%
	2018	3	1	33.3%
	2017	5	5	100.0%
	2016	6	5	83.3%
	2015	1	1	100.0%
The Smead Manufacturing Company	2019	1	1	100.0%
(no longer self-insured as of 1/1/2019)	2018	1	1	100.0%
	2017	0	0	N/A
	2016	3	2	66.7%
	2015	9	9	100.0%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
The Thro Company	2019	0	0	N/A
(no longer self-insured as of 7/1/2015)	2018	0	0	N/A
	2017	0	0	N/A
	2016	0	0	N/A
	2015	10	10	100.0%
The Toro Company	2019	12	11	91.7%
	2018	14	13	92.9%
	2017	13	13	100.0%
	2016	22	22	100.0%
	2015	25	25	100.0%
Three Rivers Park District	2019	12	12	100.0%
	2018	12	12	100.0%
	2017	7	5	71.4%
	2016	10	10	100.0%
	2015	6	6	100.0%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Trifac Workers' Compensation Fund	2019	93	78	83.9%
	2018	107	95	88.8%
	2017	78	72	92.3%
	2016	119	114	95.8%
	2015	188	167	88.8%
TrueBlue Incorporated	2019	44	43	97.7%
(formerly known as Labor Ready Midwest Incorporated)	2018	51	48	94.1%
	2017	29	25	86.2%
	2016	6	6	100.0%
	2015	9	8	88.9%
Ulland Brothers Incorporated	2019	2	1	50.0%
(new self-insured as of 4/4/2014)	2018	3	3	100.0%
	2017	2	2	100.0%
	2016	N/A	N/A	N/A
	2015	N/A	N/A	N/A

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
United States Steel Corporation	2019	16	16	100.0%
	2018	12	11	91.7%
	2017	21	19	90.5%
	2016	8	8	100.0%
	2015	12	12	100.0%
University of Minnesota	2019	118	104	88.1%
	2018	115	107	93.0%
	2017	94	87	92.6%
	2016	92	84	91.3%
	2015	101	89	88.1%
University of St Thomas	2019	11	11	100.0%
	2018	6	6	100.0%
	2017	8	8	100.0%
	2016	6	6	100.0%
	2015	11	10	90.9%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Up North Plastics Incorporated	2019	1	1	100.0%
(an affiliate of Poly-America L P)	2018	1	1	100.0%
	2017	0	0	N/A
	2016	3	3	100.0%
	2015	6	6	100.0%
VR US Holdings Incorporated	2019	2	1	50.0%
	2018	5	5	100.0%
	2017	1	1	100.0%
	2016	4	4	100.0%
	2015	3	3	100.0%
Wayne Transports Incorporated	2019	7	7	100.0%
	2018	8	7	87.5%
	2017	11	11	100.0%
	2016	8	8	100.0%
	2015	12	12	100.0%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
Wells Concrete Products Company	2019	9	8	88.9%
	2018	8	7	87.5%
	2017	17	16	94.1%
	2016	11	11	100.0%
	2015	8	8	100.0%
White Castle System Incorporated	2019	2	2	100.0%
	2018	0	0	N/A
	2017	0	0	N/A
	2016	0	0	N/A
	2015	3	3	100.0%
Winona Health	2019	7	6	85.7%
	2018	11	11	100.0%
	2017	7	7	100.0%
	2016	10	10	100.0%
	2015	14	14	100.0%

Company name	Fiscal year	Number of lost time claims	*Number with timely action	*Percentage with timely action
YRC Worldwide Incorporated	2019	34	31	91.2%
	2018	21	18	85.7%
	2017	21	14	66.7%
	2016	29	29	100.0%
	2015	19	17	89.5%

<sup>\*</sup> The promptness with which insurers make first payments and deny claims can depend on how promptly the employer files the *First Report of Injury* form with them. This report does not make a distinction between first actions that were untimely due to the actions of the employer versus the insurer. All untimely actions, regardless of responsible party, are subtracted from the overall number of claims to arrive at the number and percentage of timely first actions.

MN Department of Labor and Industry Workers' Compensation Division (651) 284-5032 or 1-800-342-5354

# First Report of Injury See Instructions on Reverse Side

# Print in ink or type Enter dates in MM/DD/YYYY format



DO NOT USE THIS SPACE

1. EMPLOYEE SOCIA	L SECURITY	# 2. OS	SHA case #	Time employee began work on date of injury						am						
				WOII	, ,					] pm						
4. DATE OF CLAIMED		Time injury		am 6.1	Date of	of death # of depender is related to in					ith					
7 FMDLOVEE Name (	11	a contatalla		pm	0.0			N 4 = =21 = 1								
7. EMPLOYEE Name (	last, suffix, firs	st, middle	:)		8. Ger		-1-	Marital Itus	$\equiv$		arried marri	nd				
10. Home address					11. Ho	me ph	one #					of birth	า		13. Date h	ired
City	State	9 4	Zip Code		14. Oc	ccupation	on			15.	Regu	lar dep	oartment		16. Apprei	No
17. Average weekly wa	ge 18. Rate	per 1	9. Hours per	20. Da	ys per	Norm	al wor	k schedu	ule Su	ın -	Sat	21. E	mployment		Full time	Part time
	hour	d	lay	week		s 	м .		ΠГ	F	s	status that a	s (check all	$\vdash$	Seasonal	Volunteer
22. Tell us how the injury												the inju	ıry/illness wa		xamples: "Wo	rker was driving
lift truck with a pallet of box	xes when the tru	ick tipped,	pinning worke	er's left leg	under d	rive sha	ft." "V	orker dev	/eloped	d sc	renes	in left	wrist over time	e fron	n daily compute	er key entry."
23. What was the injury of					les:	24.	What	tools, equ	uipme	nt,	machi	nes, ob	jects, or sub	stan	ces were invo	lved?
chemical burn left hand, bi	roken left leg, ca	rpal tunne	l syndrome in	left wrist.		Exa	amples	: chlorine	e, hand	l sp	rayer,	oallet lif	t truck, compu	ıter k	eyboard.	
25. Did injury occur on	employer's pre	emises?	2	26. Date	of first	day of	any lo	st time	27. l	Em	רֹ רֹ	paid f	1 —	_	ay of injury ([	
Yes No Name and address of t	he place of the	occurre	nce /	00 D-4-			اما ما		20.1	L	Yes		No	_	lost time on	DOI
Traine and address of the	ric place of the	occurre	1100	28. Date	employ	er notii	ied oi	injury	29. 1	Dai	e em	oloyer i	notified of lo	St tir	ne	
			;	30. Retui	rn to wo	rk date	)		31. I	RT	W sar	ne emp	olover	32. F	RTW with res	trictions
											Yes		No		Yes	No
33. Treating physician	(name)		3	34. Exter	nt of me	dical tr	eatme	ent (chec	k all t	hat	apply	')				
			ļ	Non	е 🔲	Minor	on-sit	e by emp	ployer	's ı	medic	al staff	Minor	r clin	ic/hospital	
35. Certified Managed	Care Organiza	ation (if a	ny)   [	Eme	ergency	room		Hospitali	izatior	n m	ore th	an 24	hours			
oo EMBLOVED I				Futu	ıre majo	_		ticipated			/:		0			
36. <b>EMPLOYER</b> Legal	name					37.	EMP	LOYER	DBA	nar	ne (if	differer	nt)			
38. <b>Mailing</b> address						30	Emn	loyer FEI	INI				40 Unom	nlov	ment ID#	
oo. <b>Manning</b> address						33.	LIIIP	loyer i Li	II N				40. Offern	ipioy	ment ib #	
City	State	e Z	Zip Code			41.	Emp	oyer's co	ontact	t na	ame a	nd pho	ne #			
								-								
42. Physical address (	if different)					43.	Witne	ess (nam	ne and	lq b	hone)	- if mo	re than 1 att	ach	a separate sl	heet
0''	0		7: O I				N 1 A 1 C						15 D	•		
City	State	9 2	Zip Code			44.	NAIC	S code					45. Date 1	rorm	completed	
46. <b>INSURER</b> name						51.	CLA	IMS ADI	MIN C	ON	/IPAN	Y (CA)	name (che	ck or	ne) [	Inquiror
												` ,	`		, r	Insurer
47. Insured legal name	and FFIN					52	CA a	ddress							L	TPA
mearea regar name							0,									
48. Policy # (including e	effective dates	) or self-i	insured certif	ficate #		Cit	у					State	Zip (	Code	!	
49. Insurer FEIN		50. Date	e insurer rece	eived not	ice	53.	CA F	EIN					54. CA cla	aim #	#	
55. To be completed									1							
by the <b>CA</b> :	Claim type co	ode:	Type of loss	s code:	La	ite reas	son co	de:	Sal	lary	paid	in lieu	of comp?	Dea	ath result of ir	njury?

# **GENERAL INSTRUCTIONS TO THE EMPLOYER**

**Employers, not employees,** are responsible for completing this form. The information is needed to determine liability and entitlement to benefits. You must file this form with your insurer, and give a copy to the employee and the employee's local union office. You are required to provide the employee with a copy of the Employee Information Sheet, which is available on the Department of Labor and Industry's web site at <a href="https://www.dli.mn.gov">www.dli.mn.gov</a>.

Filing this form is not an admission of liability. You must report a claim to your insurer whenever anyone believes that a work-related injury or illness that requires medical care or where lost time from work has occurred. If the claimed injury wholly or partially incapacitates the employee for more than **three** calendar days, the claim must be made on this form and reported to your insurer within ten days. Your insurer may require you to file it sooner. Failure to file within the ten days may result in penalties. It is important to file this form quickly to allow your insurer time to investigate the claim. Your insurer will report the injury to the Department of Labor and Industry (Department), when necessary. Self-insured employers have 14 days to report the injury to the Department, when necessary.

If the claim involves death or serious injury (including injuries that later result in death), you must notify the Department and your insurer within 48 hours of the occurrence. The claim can be reported initially to the Department by telephone (651-284-5041), fax (651-284-5731), or personal notice. The initial notice must be followed by the filing of this form with the Department within **seven** days of the occurrence, at P.O. Box 64221, St. Paul, MN 55164-0221.

# SEND THIS FORM TO YOUR INSURER IMMEDIATELY - DO NOT WAIT FOR THE DOCTOR'S REPORT

### SPECIFIC INSTRUCTIONS TO THE EMPLOYER ON COMPLETING THIS FORM

- Item 2: OSHA case #. Fill in the case number from the OSHA 300 log. This form contains all items required by the OSHA form 301.
- Items 17-21: Fill in all the wage information. If the employee does not work a regularly scheduled work week, attach a 26 week wage statement so your insurer can calculate the appropriate average weekly wage. Attach a separate sheet giving the weekly value of any meals, lodging, or 2nd income paid to the employee.
- Item 20: Fill in the average number of days per week that the employee works. Also include their normal work schedule, Sunday Saturday, by checking the appropriate boxes. If the employee's work schedule fluctuates from week-to-week, leave the boxes blank.
- Items 22-24: Be as specific as possible in describing: the events causing the injury; the nature of the injury (cut, sprain, burn, etc.), and the part(s) of body injured (back, arm, etc.); and the tools, equipment, machines, objects or substances involved.
- Item 26: Fill in the first day the employee lost any time from work (including time lost for medical treatment), even if you paid the employee for the lost time.
- Item 27: Check the appropriate box to indicate if there was lost time on the date of injury and whether you paid for that lost time.
- Item 28: Fill in the date you first became aware of the injury or illness.
- Item 29: Fill in the date you became aware that the lost time indicated in Item 26 was related to the claimed injury.
- Item 30: Leave the box blank if the employee has not returned to work by the time you file this form. If the employee has returned to work, fill in the date and answer the questions in Items 31 and 32. Notify your insurer if the employee misses time due to this injury after that date.
- Item 34: Check all the boxes that apply AT the time you file this form.
- Item 39: Fill in your Federal Employer Identification Number (FEIN). For information, see <a href="https://www.irs.gov/Businesses/Small-Businesses-&-Self-Employed/Lost-or-Misplaced-Your-EIN">https://www.irs.gov/Businesses/Small-Businesses-&-Self-Employed/Lost-or-Misplaced-Your-EIN</a>.
- Items 40 and 44: Fill in your Unemployment ID number and North American Industry Classification System (NAICS) code, which are both assigned by the Minnesota Unemployment Insurance Program (651-296-6141).
- Items 46-54: Your insurer or claims administrator will complete this information if you do not have it available.

# INSTRUCTIONS TO THE INSURER/CLAIMS ADMINISTRATOR (For first reports of injury filed on or after Jan. 1, 2014)

Pursuant to Minnesota Statutes, section 176.231, and Minnesota Rules, part 5220.2530, insurers and self-insured employers must file with the Department's Workers' Compensation Division an electronic first report of injury, according to the requirements set out in sections 2 to 4 of the Minnesota implementation guide, in all cases where a first report of injury is required to be filed under Minnesota Statutes, chapter 176. The Minnesota implementation guide can be found on the Department's website at <a href="https://www.dli.mn.gov/WC/Edi.asp">www.dli.mn.gov/WC/Edi.asp</a>.

A first report of injury submitted by the insurer or self-insured employer in any other manner or format is not considered filed with the division, except for a written first report of injury on a paper form filed by a self-insured employer within seven days of death or serious injury.

If the claim does not involve lost time beyond the waiting period or potential permanent partial disability (PPD), or has not been requested to be filed by the Department, a first report of injury does **not** need to be filed.

This material can be made available in different forms, such as large print, Braille or audio. To request, call (651) 284-5032 or 1-800-342-5354 Voice or TDD (651) 297-4198

ANY PERSON WHO, WITH INTENT TO DEFRAUD, RECEIVES WORKERS' COMPENSATION BENEFITS TO WHICH THE PERSON IS NOT ENTITLED BY KNOWINGLY MISREPRESENTING, MISSTATING, OR FAILING TO DISCLOSE ANY MATERIAL FACT IS GUILTY OF THEFT AND SHALL BE SENTENCED PURSUANT TO SECTION 609.52, SUBDIVISION 3.

# **Notice of Insurer's Primary Liability Determination**

See instructions on reverse side.

Print in ink or type
Enter dates in MM/DD/YYYY format.



Enter dates in MM/DD/YYYY format. DO NOT USE THIS SPACE **Amended** WID number or SSN Date of injury Date of death (if applicable) Employee (last, first, middle initial) **Employer** Insurer/Self-insurer/TPA **Notes** Insurer claim number First date of lost time Date employer notified of this lost time Initial date of return to work Average weekly wage at date of injury If the initial return to work was followed by a new period of lost time, complete the following information: First date of new Date employer period of lost time: notified of this lost time: 1. Your claim is ACCEPTED and wage loss benefits will be paid. Benefit type: Tempoary Total (TTD) Tempoary Partial (TPD) Permanent Total (PTD) Dependency (DEP) Date of payment Amount of payment Time period covered with this payment Compensation rate Date from Date through Any ongoing payments will be made on (weekly, biweekly, etc.) intervals. \_ (day of week) at\_ Full wage continuation by the employer under M.S. § 176.221, subd. 9. Check all that apply TPD payment made according to the wage loss verification received by the insurer on (date). Fatality with dependents. Payment is being made according to dependent information, which must be ATTACHED. Fatality with no dependents. Payment is being made to the estate or the Special Compensation Fund. 2. Your claim is ACCEPTED. However, wage loss benefits will not be paid at this time for the following reason: A. Injury did not cause lost time from work beyond the three calendar day waiting period. If employee's work schedule is not Monday through Friday, explain: Verification of reduced wages for TPD has not been received from the employee or employer. Check only one C. Other reason (include legal and factual basis): 3. Primary liability is DENIED for the claimed work related injury and/or death. (Check one or both) Reason for denial (include legal and factual basis): Name of the person making this determination (print) Date served (must be completed) Phone number (area code) Extension

# **INSTRUCTIONS TO EMPLOYEE/HEIRS AND DEPENDENTS** PLEASE KEEP A COPY OF THIS NOTICE FOR YOUR RECORDS

# **General Information**

This liability determination is the opinion of the insurer. If the claim has been denied, this opinion may not be final. If you have questions about any of the information on this form, you should first contact the person making this determination (see name and phone number on the front side of this form). If you still have questions, contact the Department of Labor and Industry (DLI), Workers' Compensation Division's Benefit Management and Resolution Unit at the office nearest you (listed below). If there are problems with your claim, there are several options available to resolve them informally.

#### Minnesota Department of Labor and Industry

525 Lake Avenue South, Suite 330 Duluth, MN 55802-2368 Telephone: (218) 733-7810 1-800-342-5354

443 Lafayette Road North St. Paul, MN 55155-4301 Telephone: (651) 284-5030

1-800-342-5354

Mailing address

Workers' Compensation Division

PO Box 64221 St. Paul, MN 55164

Fax: (651) 284-5731

#### **Time Limitations**

If the injury claim has been denied, you may lose your right to benefits if you do not commence legal proceedings within three years after your employer/insurer filed a written report of your claimed injury with DLI, not to exceed six years after the date of the claimed injury. If you have an occupational disease, you have three years to begin legal proceedings from the date you learned that the cause of the disease might be work related and the disease first caused disability.

If the death claim has been denied, you may lose your right to benefits if you do not commence legal proceedings within three years after the employer/insurer filed the written notice of death with DLI, except that:

- For claims where the employer/insurer did not pay benefits for the injury, commencement of legal proceedings cannot exceed six years from the date of injury resulting in the death.
- For claims where the employer/insurer did pay benefits for the injury, commencement of legal proceedings cannot exceed six years from the date of death.

In very rare circumstances, there may be exceptions to the time limits noted above.

## **Vocational Rehabilitation**

If the insurer is denying primary liability for your claim and you disagree, cannot return to your former employment, and would like vocational rehabilitation assistance, contact DLI, Vocational Rehabilitation Unit at (651) 284-5038.

### Instructions to Insurer/Claims Administrator

- 1. If the claim is a fatality with dependents and payment is being made, attach dependent information.
- 2. The reason for a denial must be clear and specific, and state a legal and factual basis in language which is easily understood. If the reason for a denial is based on medical information, attach medical reports or summary of any health care provider contacts that support your reason for denial.
- 3. This form may be filed more than once if your liability determination changes. (Examples: when you initially deny primary liability, but later accept liability; when you initially accept a claim and pay wage loss benefits, but later deny primary liability within 60 days pursuant to M.S. § 176.221, subd 1; when you accept liability, but are unable to pay TPD benefits until verification of wage loss is received, but later issue the first TPD check.)
- 4. If you file this form more than once, check the Amended box in the upper left-hand corner for each subsequent filing.
- 5. Do not use this form to reinstate benefits. Use the Notice of Benefit Reinstatement (NOBR) form.
- 6. If you indicate that the employer paid "full wage," you must also file a Notice of Intention to Discontinue (NOID) at the appropriate time showing the date of return to work or other reason for discontinuance and the payment data on the back of the form as required by M.S. § 176.221, subd. 9.
- 7. The date served must be completed each time you file this form.
- 8. The boxes (in the upper left-hand corner on the front of the form) containing claim identifying information must be fully completed each time you file the form. The boxes containing the dates of lost time, notice, and initial return to work, and the average weekly wage must also be completed, if applicable, each time you file the form, regardless of your liability determination.

This document can be given to you in Braille, large print or audio. To request, call (651) 284-5032 or 1-800-342-5354.

Any person who, with intent to defraud, receives workers' compensation benefits to which the person is not entitled by knowingly misrepresenting, misstating or failing to disclose any material fact is guilty of theft and shall be sentenced pursuant to Minnesota Statutes § 609.52, subdivision 3.



April 18, 2019



ATTN: WORKERS' COMP CLAIM MANAGER INSURER / TPA ADDRESS CITY STATE ZIPCODE

Re: Employee Name / Employer Name WID: 999999999 D/I: 99/99/2019

Your Claim #: Claim Number

On 4/12/2018, we received a Notice of Insurer's Primary Liability Determination (NOPLD) form regarding the above claim. Please provide the following missing information (as indicated by an "X") and return this letter to the address listed below:

X	The first day of lost time or wages:
X	The date the employer was notified of the lost time or wages:
X	The date of initial return to work:
X	The first day of the new period of lost time or wages:
X	The date the ER was notified of the new period of lost time or wages:
X	The employee's average weekly wage:
	Department of Labor & Industry Workers' Compensation Division PO Box 64221 St. Paul, MN 55164-0221

Thank you,

Workers' Compensation Division



January 25, 2019

ATTN: WORKERS COMP CLAIM MANAGER INSURER ADDRESS CITY ST ZIP

Each year, the Minnesota Department of Labor and Industry (DLI) publishes its *Prompt First Action Report on Workers' Compensation Claims*. This report details the number and percentage of claims that were paid or denied within the statutory 14-day deadline for each workers' compensation insurance company and self-insured employer during the previous five fiscal years.

Please find below the statistics for your company for fiscal-year 2018, along with the overall statistics for insurance companies, self-insured employers, and the system as a whole. If you wish to review the complete report, you can find it on our website at <a href="http://www.dli.mn.gov">http://www.dli.mn.gov</a>.

	Number of claims	Number timely	Percent timely
Insurer	claims	timely	percent %
<b>Insurance Companies</b>	17,704	15,661	88.5 %
Self-Insured Employers	6,148	5,812	94.5 %
All Companies	23,852	21,473	90.0 %

I would like to thank your company for its notable performance in the recent *Prompt First Action Report*. The ability to pay or deny a high percentage of claims within the 14-day deadline indicates your company's strong claims management.

Thanks to the claims management efforts of companies like yours, Minnesota now leads the nation with the highest percentage of claims paid or denied within the statutory limits.

Our agency appreciates the dedication and performance of your company in 2018.

Sincerely,

Cheryl Scherbel Workers' Compensation Division



January 25, 2019

ATTN: WORKERS COMP CLAIM MANAGER INSURER ADDRESS CITY ST ZIP

Each year, the Minnesota Department of Labor and Industry (DLI) publishes its *Prompt First Action Report on Workers' Compensation Claims*. This report details the number and percentage of claims that were paid or denied within the statutory 14-day deadline for each workers' compensation insurance company and self-insured employer during the previous five fiscal years.

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	Number of claims	Number timely	Percent timely
Insurer	claims	timely	percent %
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Self-Insured Employers	6,148	5,812	94.5 %
All Companies	23,852	21,473	90.0 %

If you have any questions, please feel free to contact me at (651) 284-5135.

Sincerely,

Cheryl Scherbel Workers' Compensation Division