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# Minnesota Governor's Council on Developmental Disabilities Business Results

Federal Fiscal Year 2018  
(October 1, 2017 - September 30, 2018)

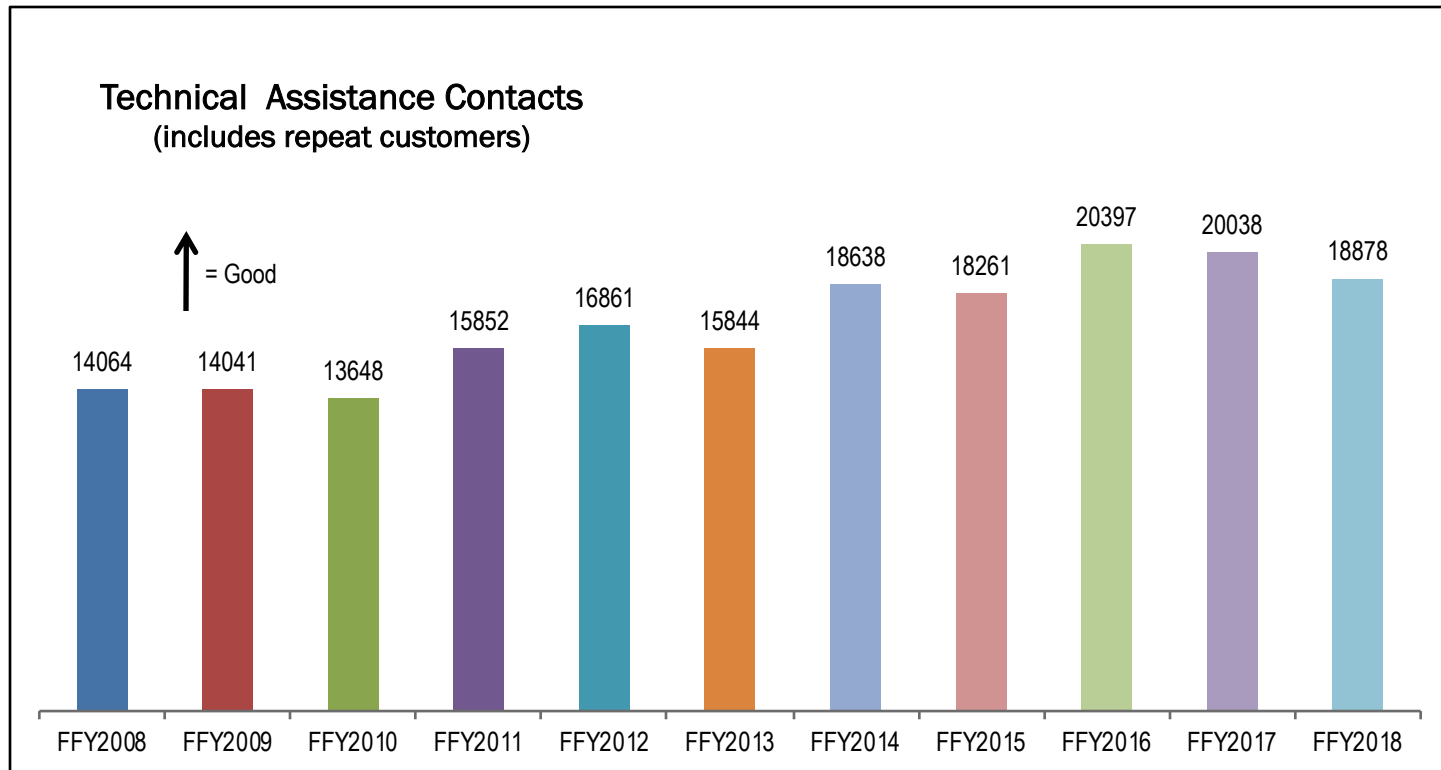
# FFY 2018

## Business Results

### Customer Focus Results

#### A. Technical Assistance Contacts

#### FFYs 2008 - 2018



# FFY 2018

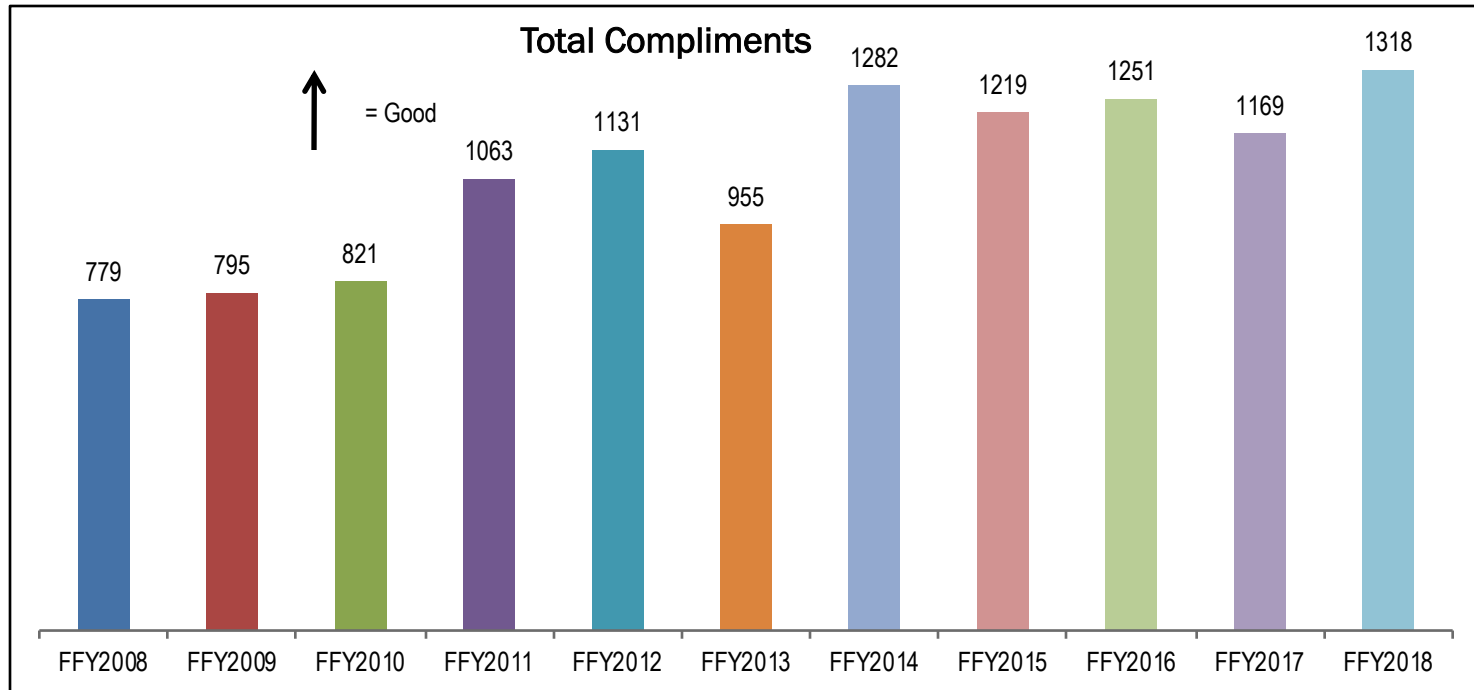
## Business Results

### Customer Focus Results

#### B. Total Compliments (mail/email)

Technical assistance; timeliness; and presentations, products/services, and Partners in Policymaking

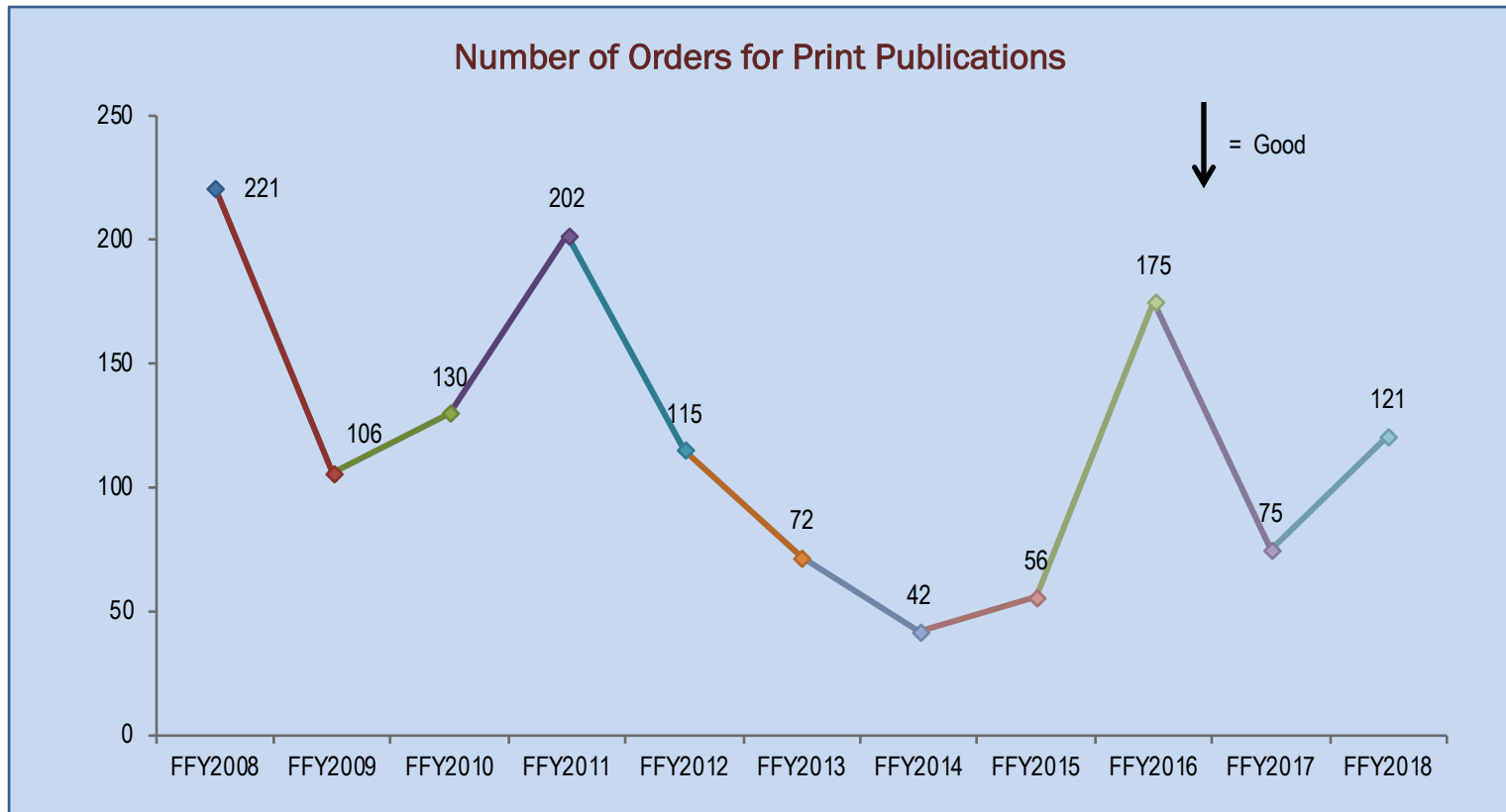
FFYs 2008 - 2018



# FFY 2018

## Business Results

Customer Focus Results  
C. Publication Orders  
FFYs 2008 - 2018



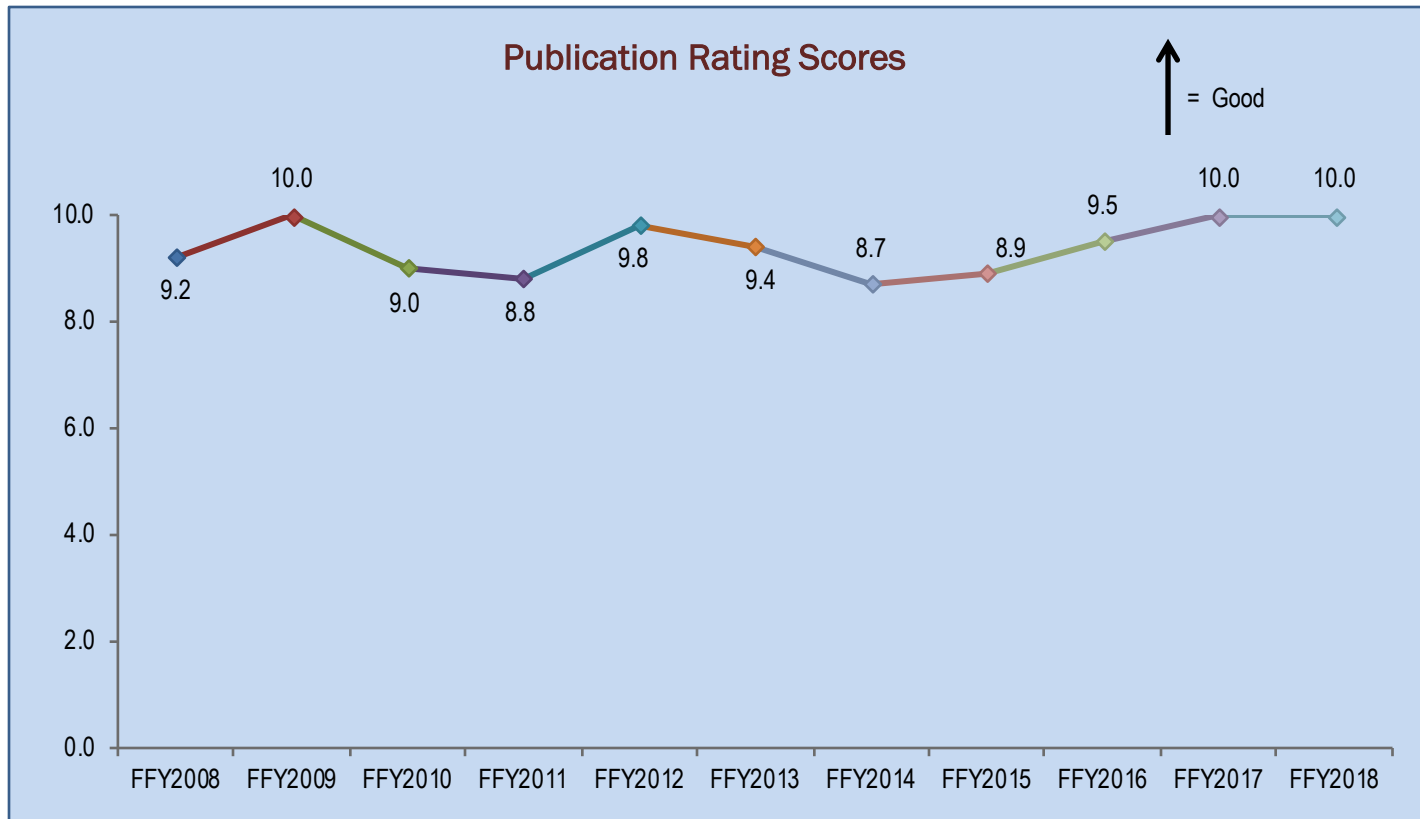
Print publications are treated as an alternative to electronic versions and downloads

# FFY 2018

## Business Results

### Customer Focus Results

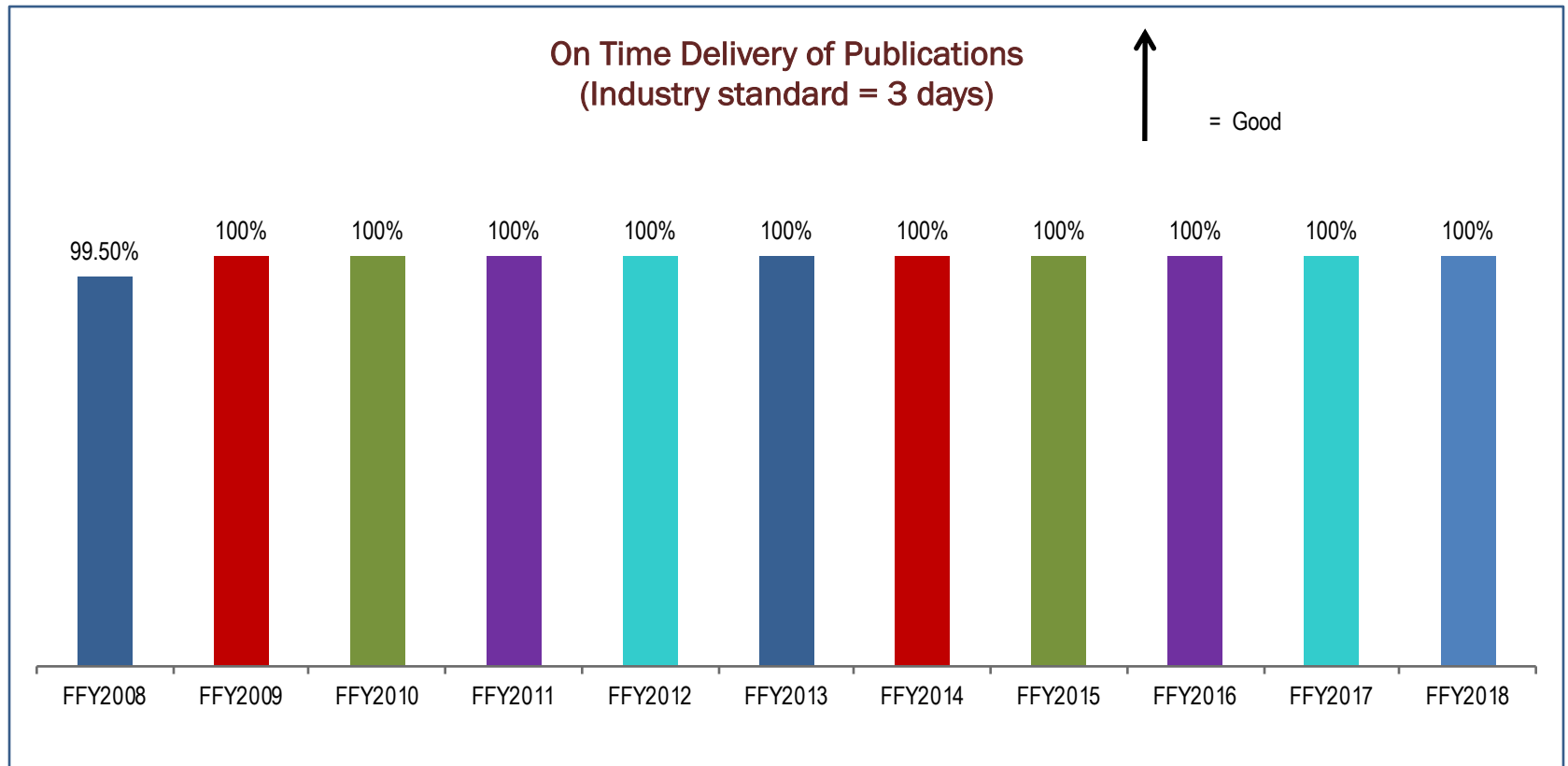
D. Publications Rating (scale of 1 – 10; 10 = highest)  
FFYs 2008 - 2018



# FFY 2018

## Business Results

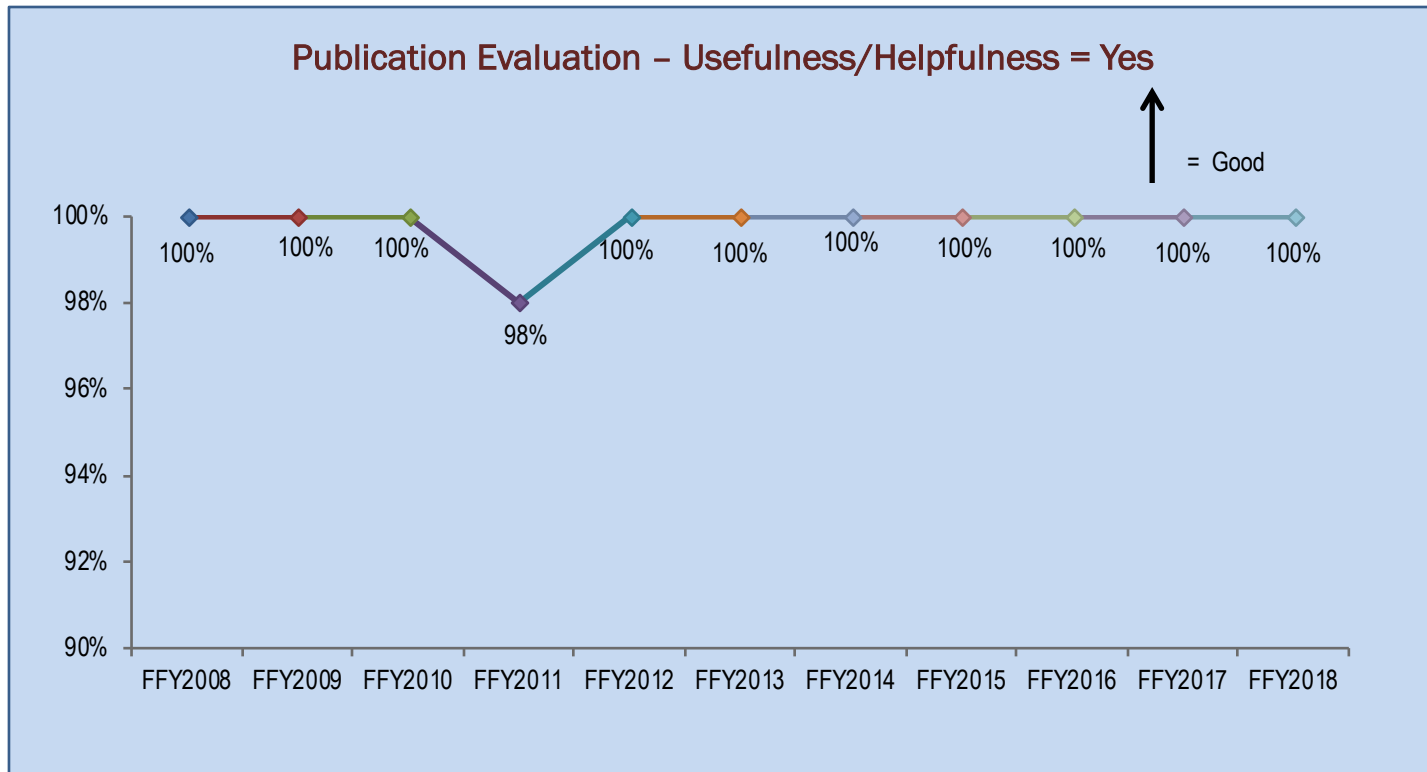
Customer Focus Results  
E. Publication Delivery Time  
FFYs 2008 - 2018



# FFY 2018

## Business Results

Customer Focus Results  
F. Publication Evaluation  
FFYs 2008 – 2018



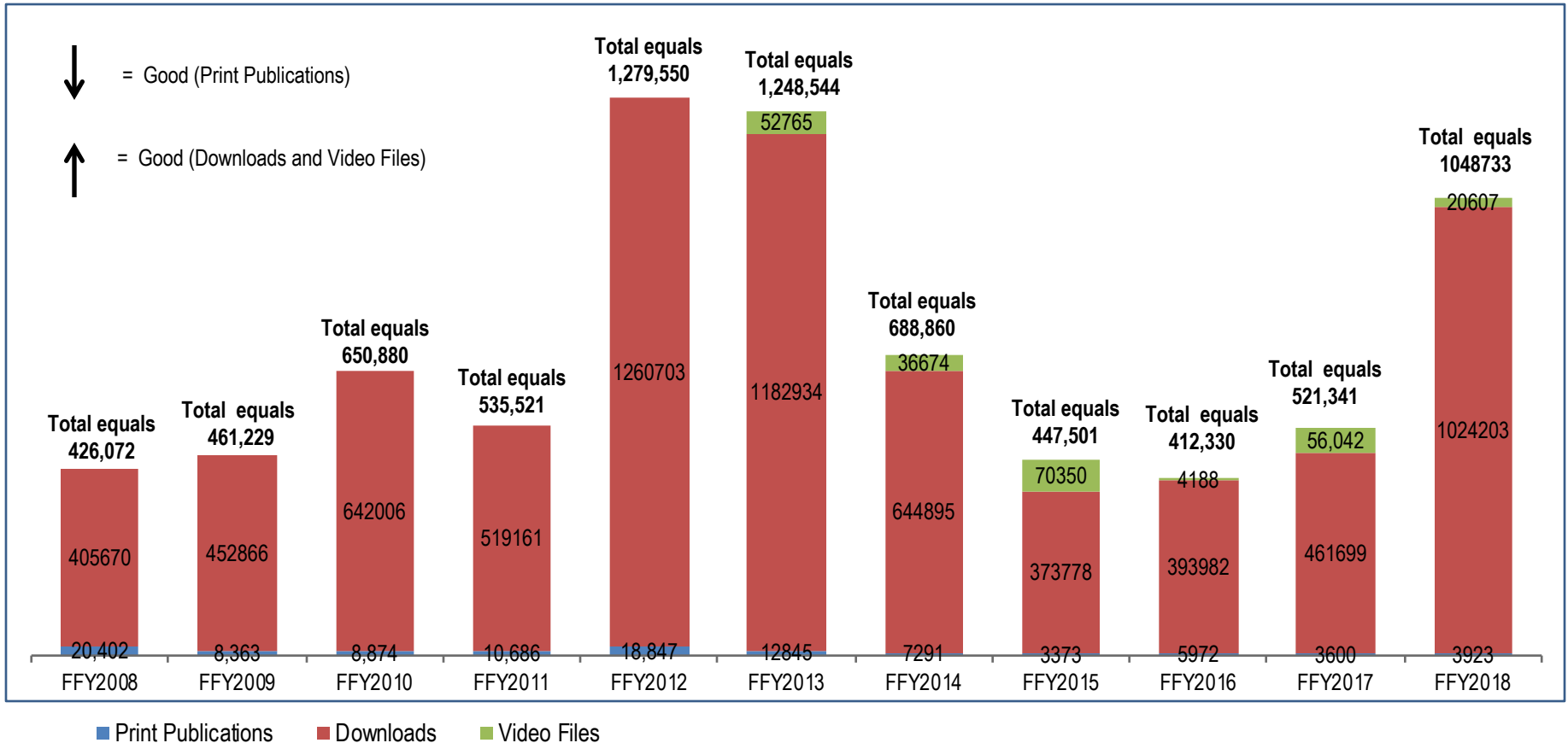


# FFY 2018

## Business Results

### Customer Focus Results

#### G. Print Publications, Downloads, and Video Files FFYs 2008 - 2018



■ Print Publications   ■ Downloads   ■ Video Files

FFY 2013: Video files added   FFYs 2014 and 2015: Decrease in downloads due to IT infrastructure changes; some IP addresses dropped.

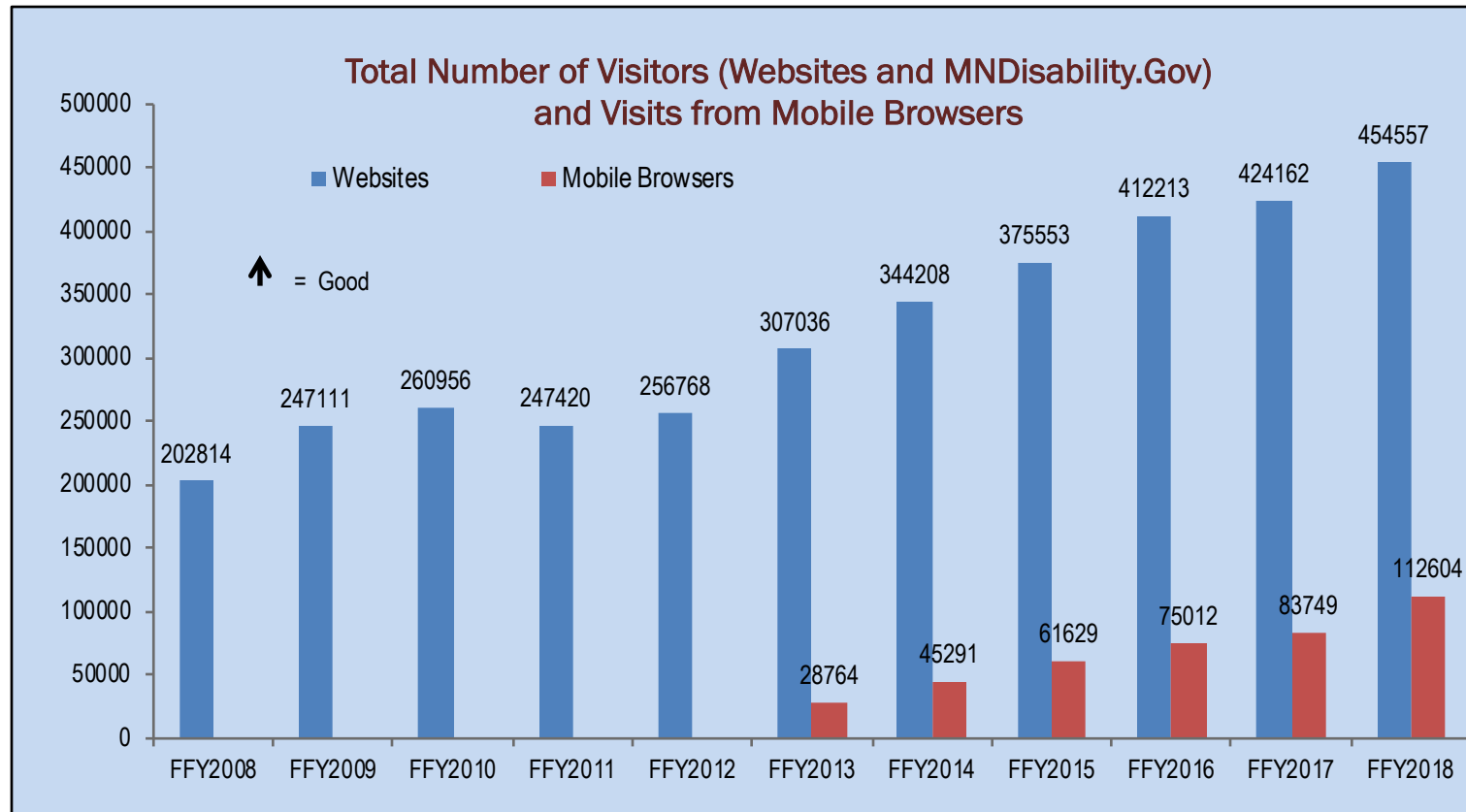
# FFY 2018

## Business Results

### Customer Focus Results

#### H. Online Visits (Websites and Mobile Browsers)

FFYs 2008 – 2018



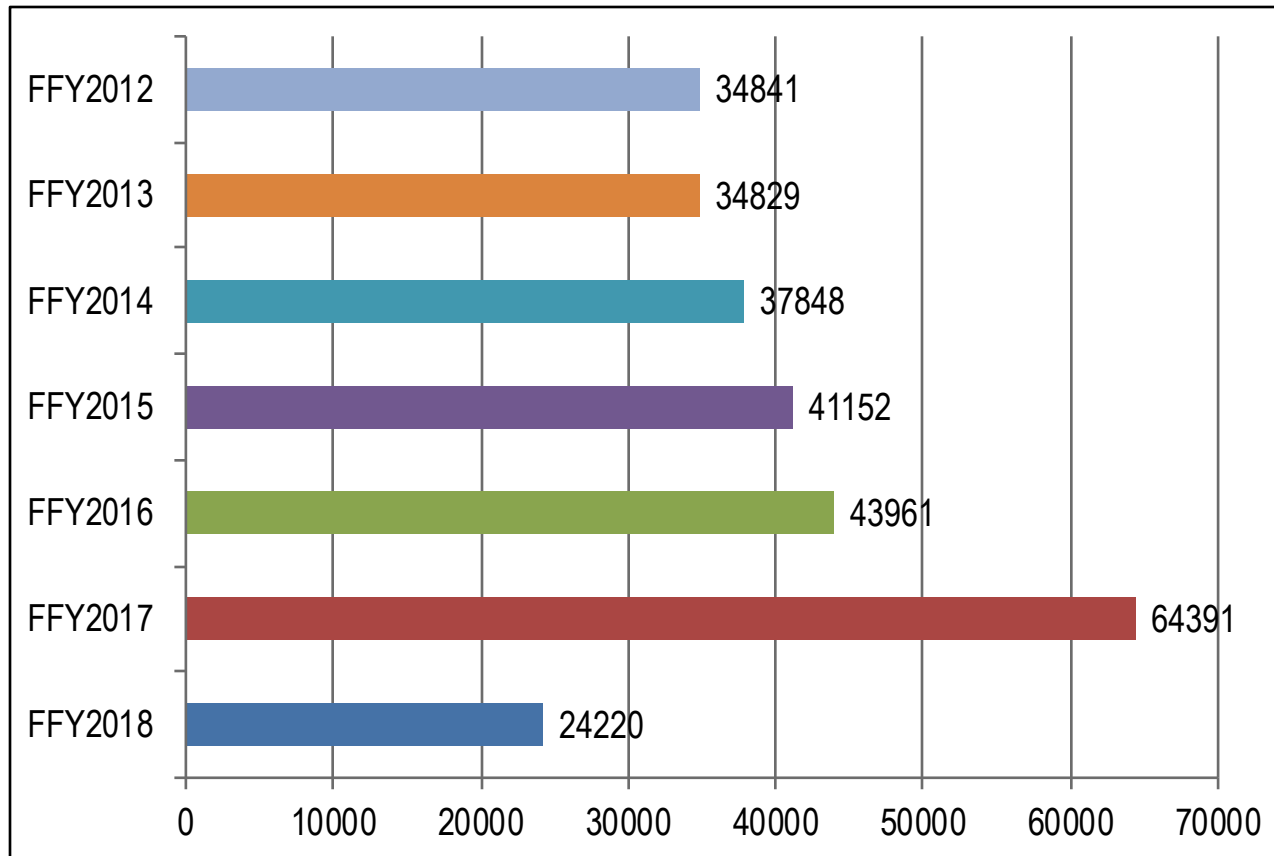
# FFY 2018

## Business Results

Customer Focus Results

I. MNDisability.gov Visitors

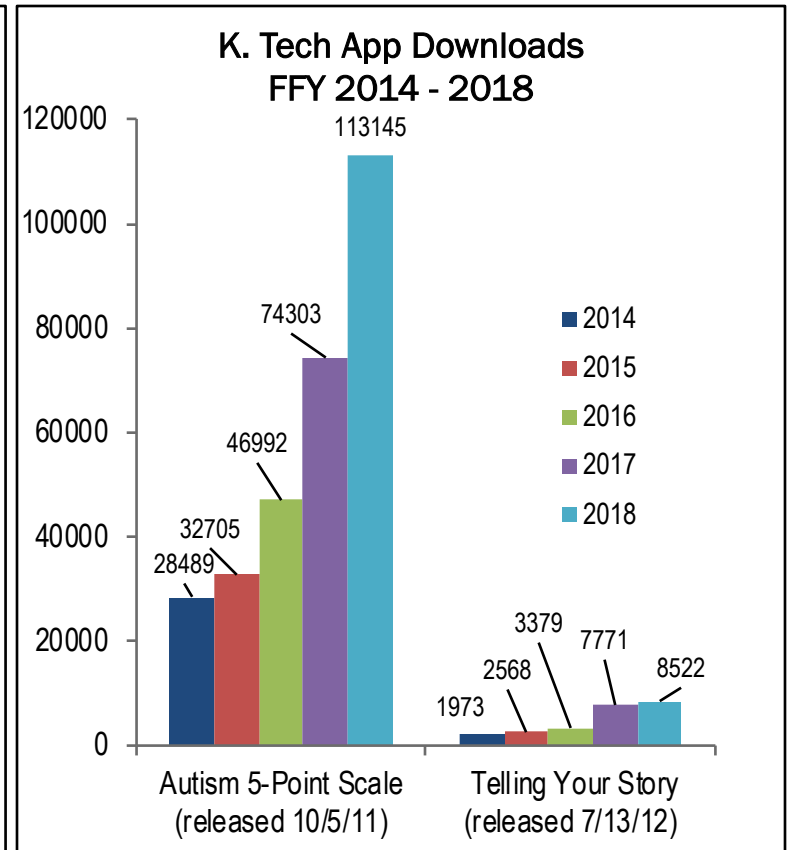
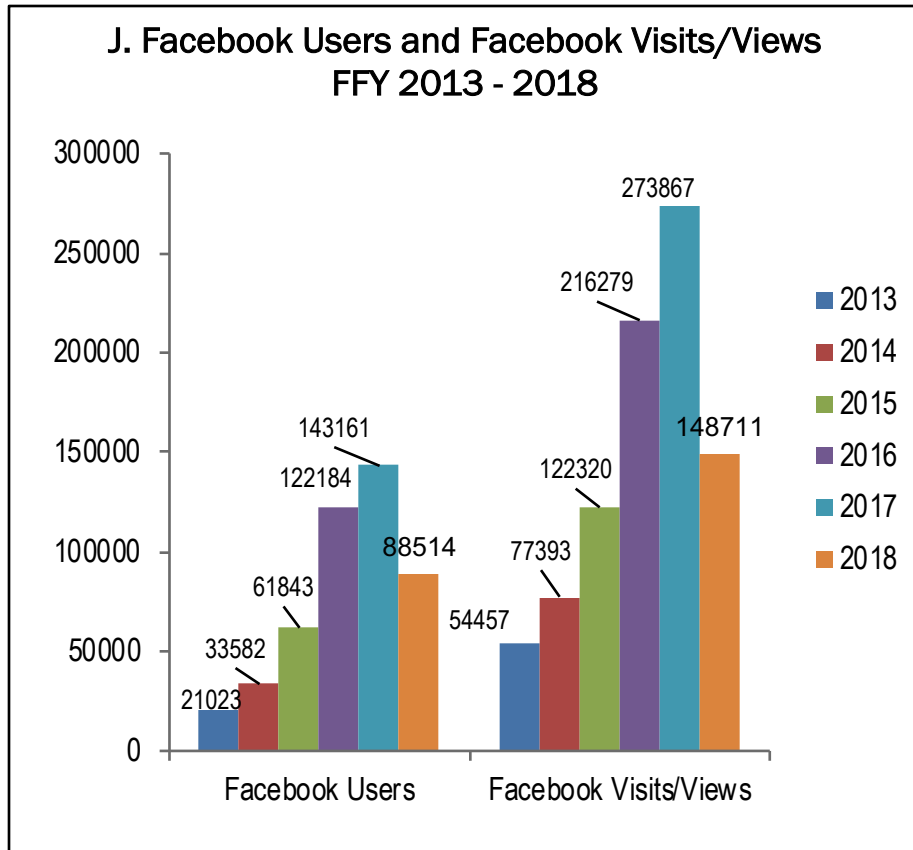
FFYs 2012 – 2018



# FFY 2018

## Business Results

Customer Focus Results  
 J. Facebook Users and Facebook Visits/Views  
 K. Tech App Downloads



**NOTE:** Totals are cumulative from release date

# FFY 2018

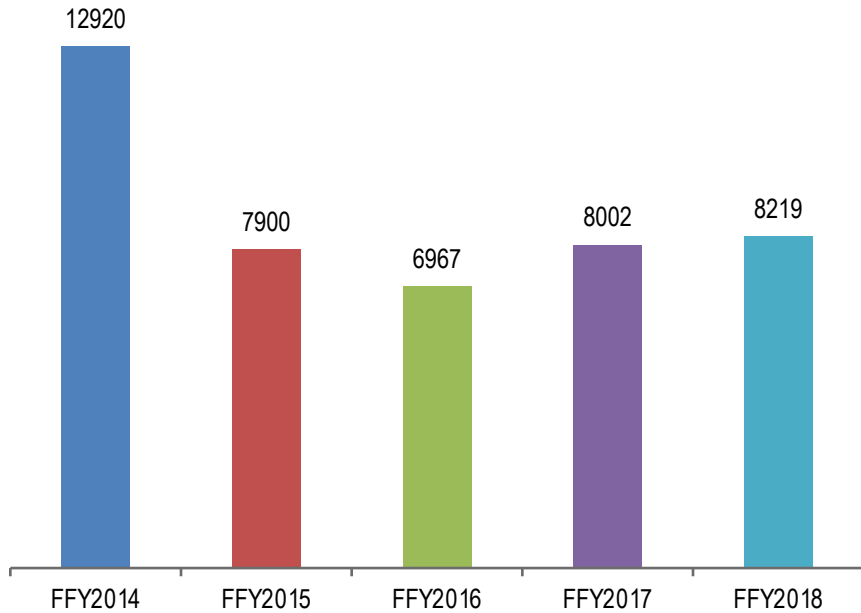
## Business Results

### Customer Focus Results

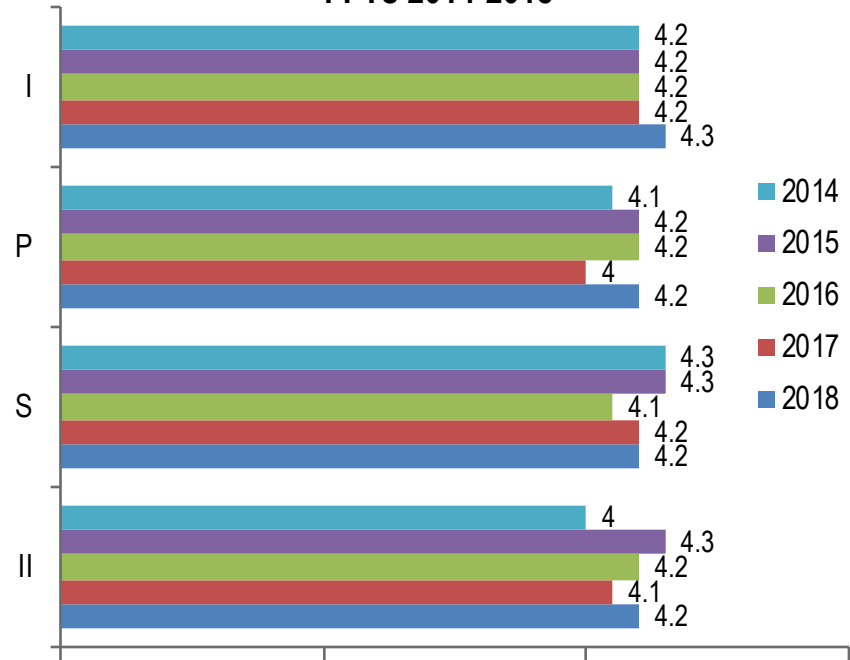
#### L. LMS\* Online Learning Visits

#### M. Online Learning IPSII Results (scale of 1 – 5; 5 = highest)

**L. LMS\* Online Learning Visits  
FFYs 2014-2018**



**M. Online Learning IPSII Results  
FFYs 2014-2018**



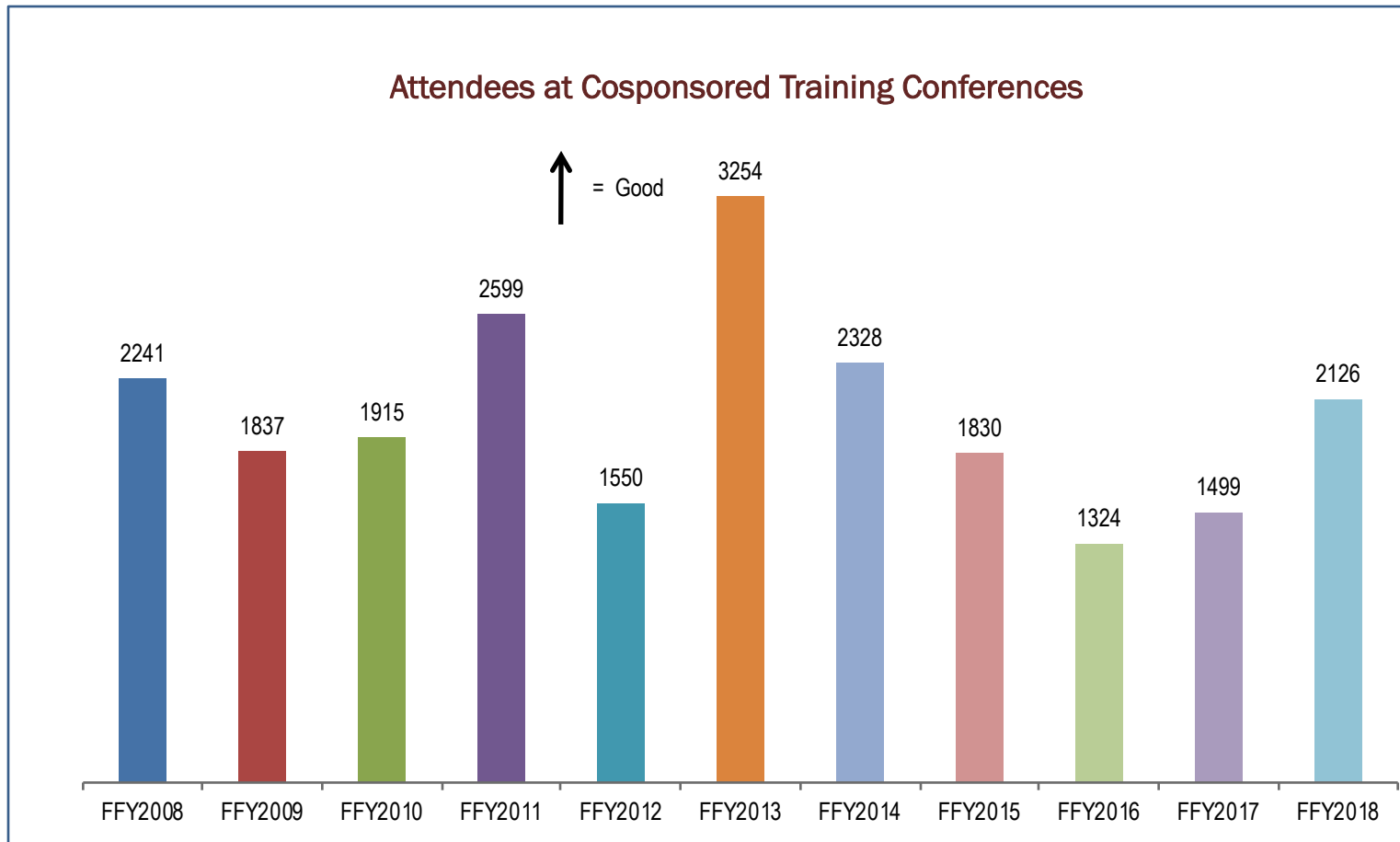
\* Learning Management System

NOTE: Learning management system began tracking March 2014

# FFY 2018

## Business Results

Customer Focus Results  
N. Cosponsored Training Conferences - Attendees  
FFYs 2008 - 2018



# FFY 2018

## Business Results

### Financial and Market Results

#### A. Matching Funds FFYs 2010 - 2018

Goal = 25% Match

**FFY2018**  
\$343,490

**FFY2017**  
\$341,603

**FFY2016**  
\$338,347

**FFY2015**  
\$337,358

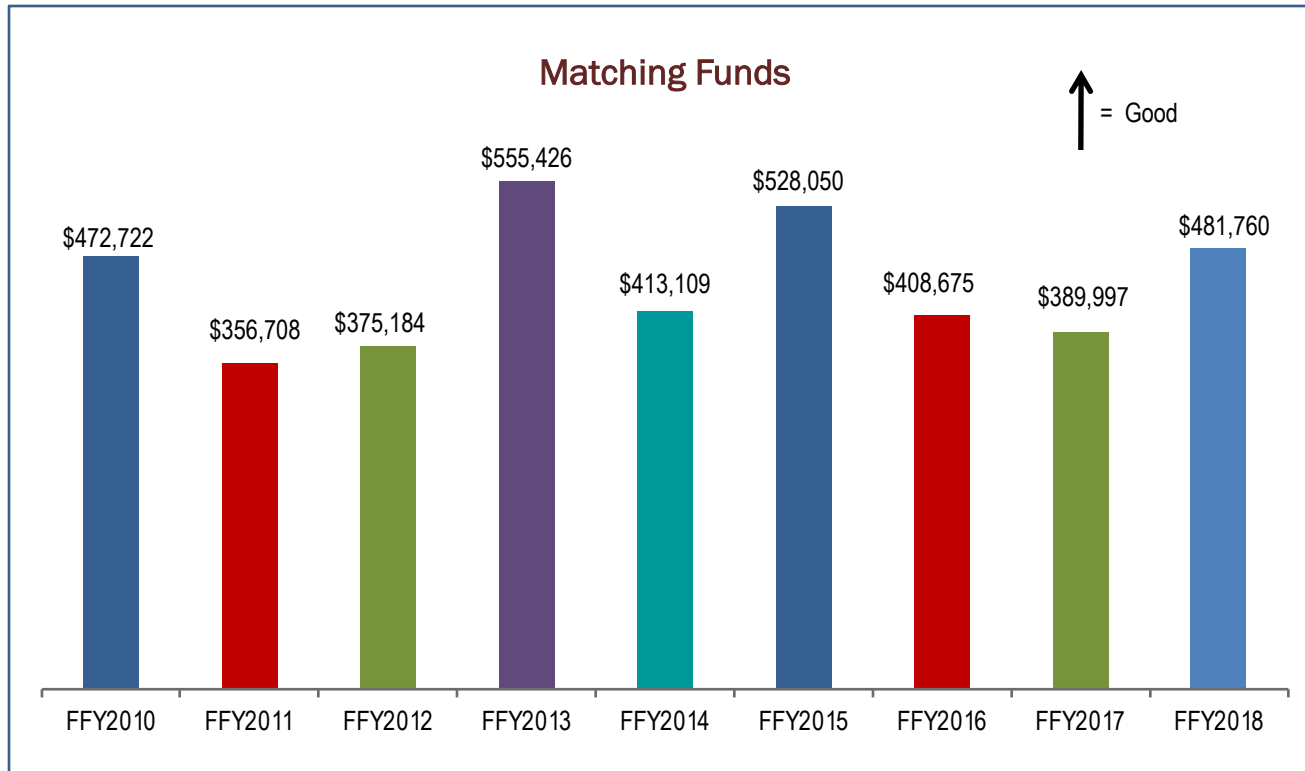
**FFY2014**  
\$323,591

**FFY2013**  
\$338,965

**FFY2012**  
\$340,300

**FFY2011**  
\$340,740

**FFY2010**  
\$341,423

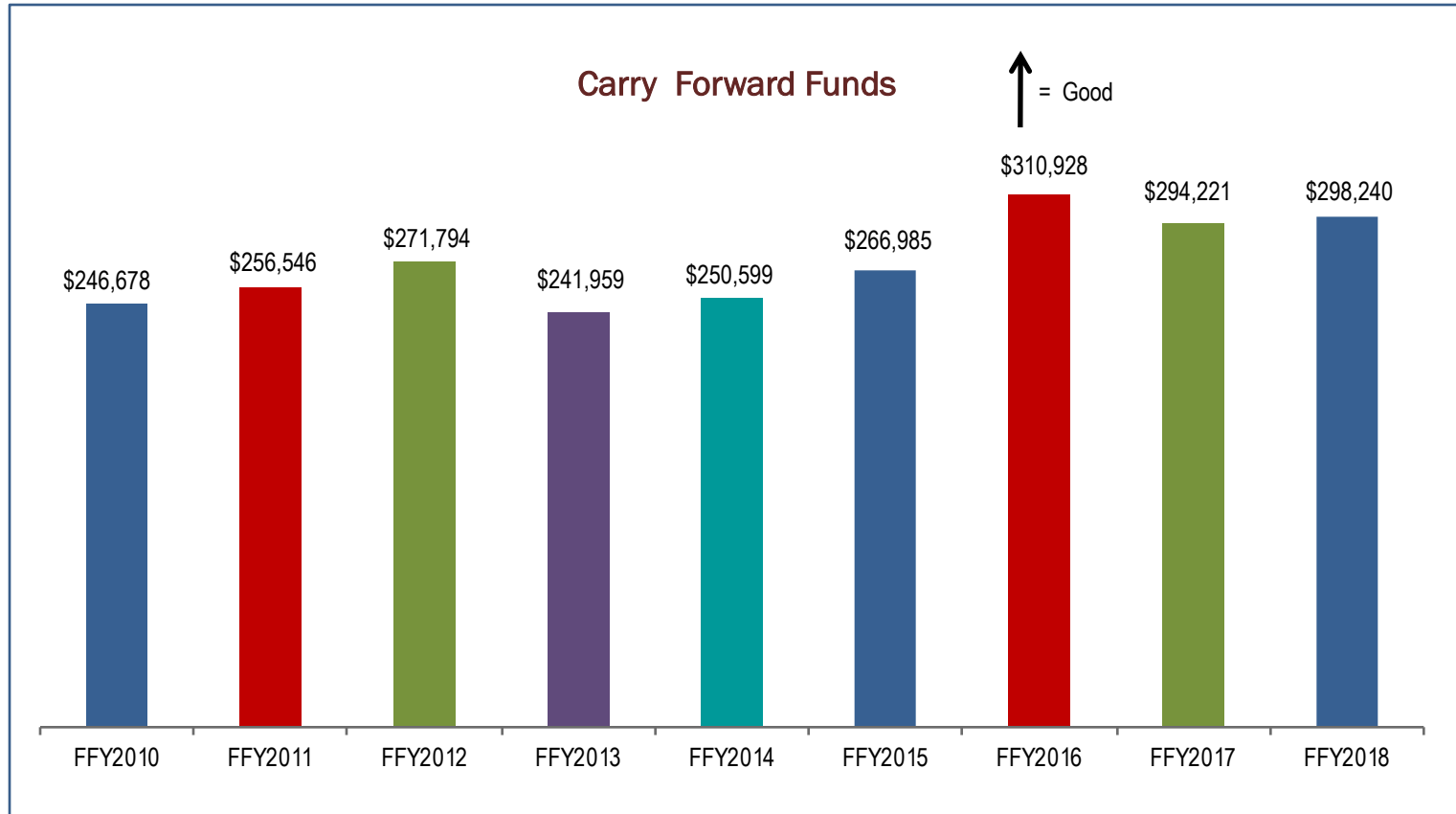


# FFY 2018

## Business Results

Financial and Market Results

B. Carry Forward Funds  
FFYs 2010 - 2018



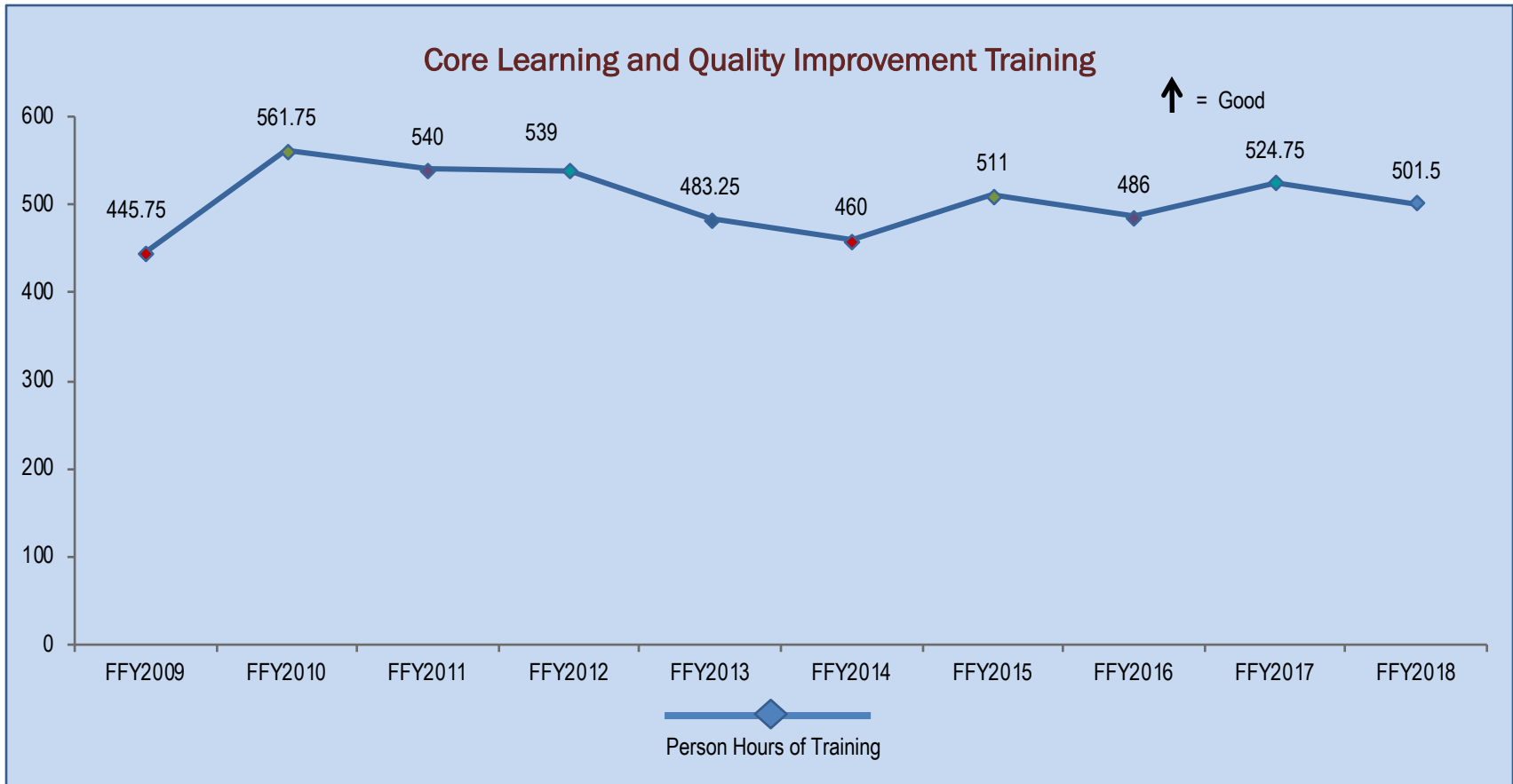


# FFY 2018

## Business Results

### Human Resource Results

#### A. Training Hours – Council Members and Staff FFYs 2009 - 2018

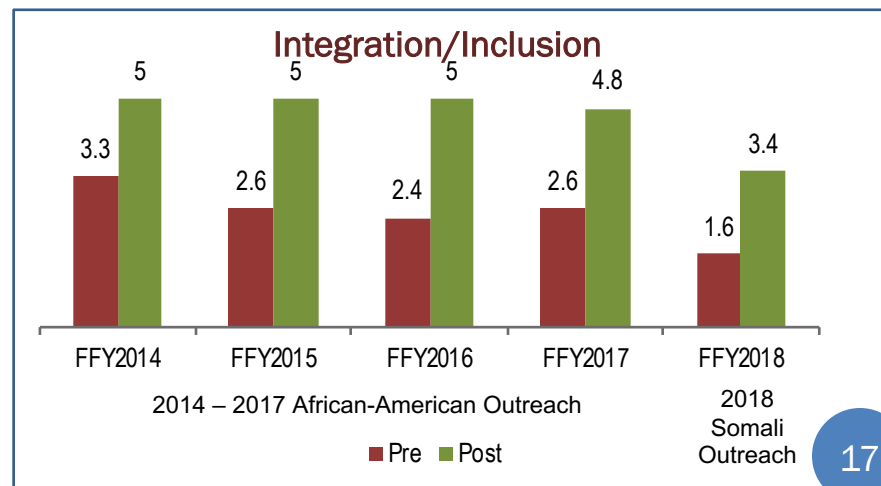
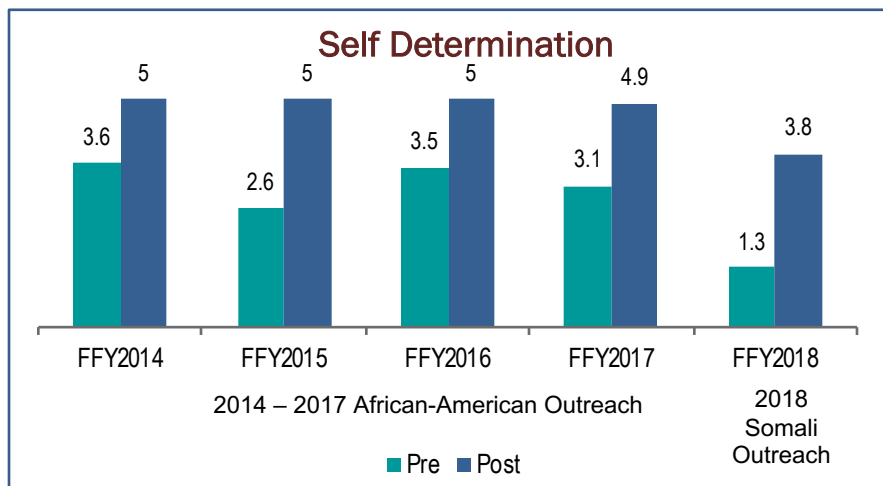
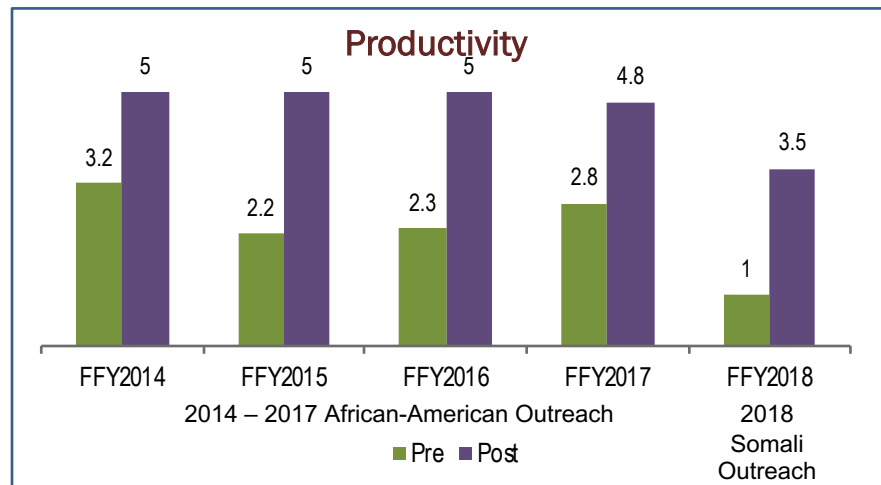
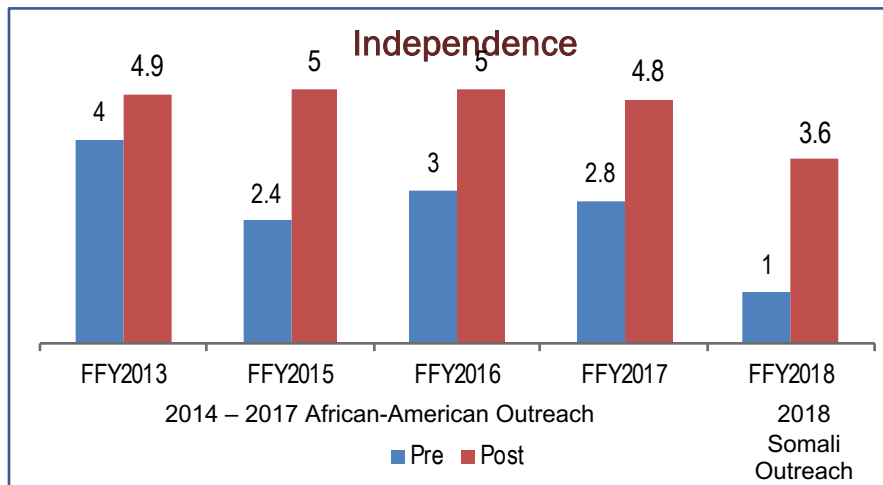


# FFY 2018

## Business Results

### Supplier / Partner Results

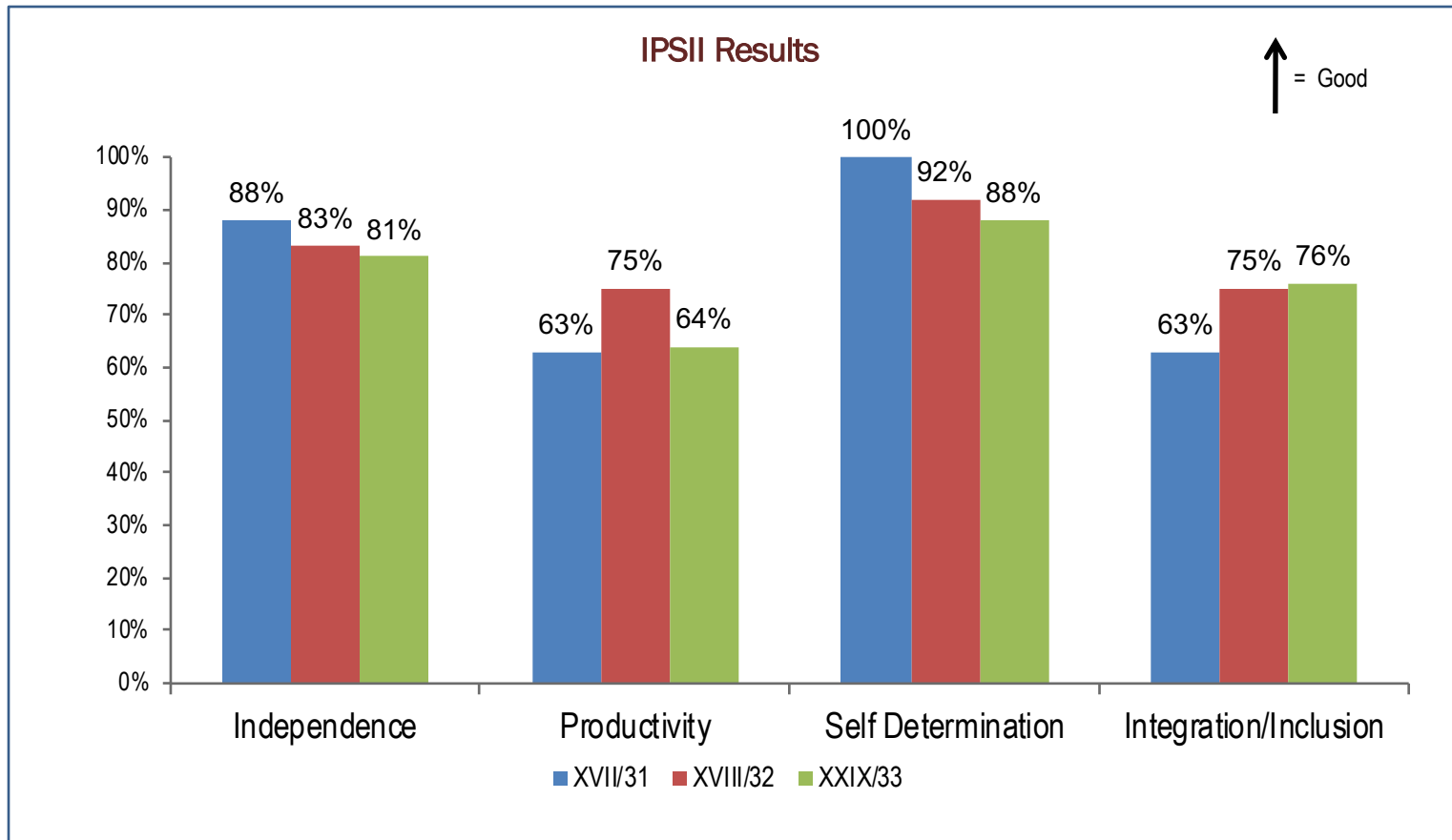
#### A. African American and Somali Outreach Pre-Post IPSII (scale of 1 - 5; 5 = highest) Levels and Trends FFYs 2014 – 2018



# FFY 2018

## Business Results

Supplier/Partner Results  
C. Partners in Policymaking® Increases in IPSII Results  
Longitudinal Study (May 2018)  
Years XXVII to XXIX (Classes 31 – 33)

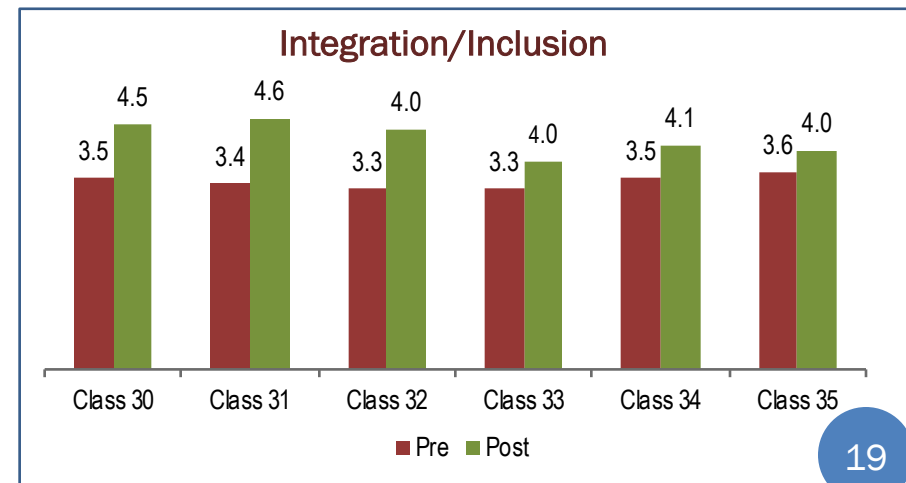
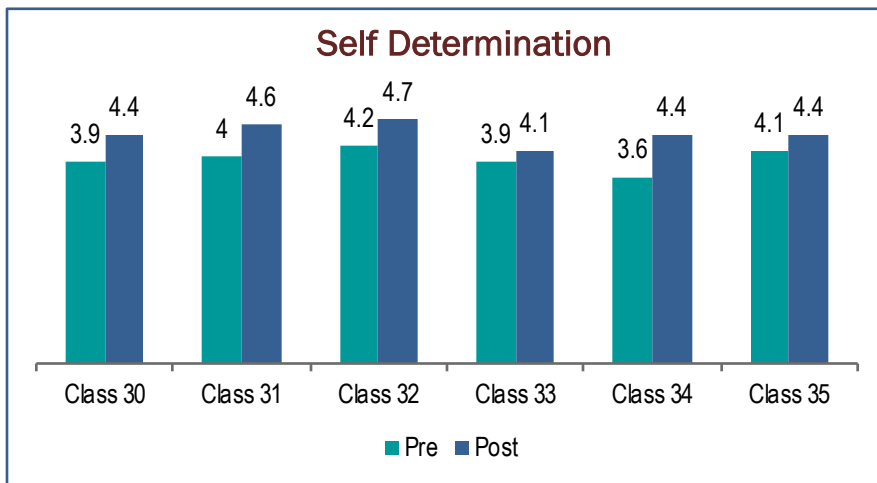
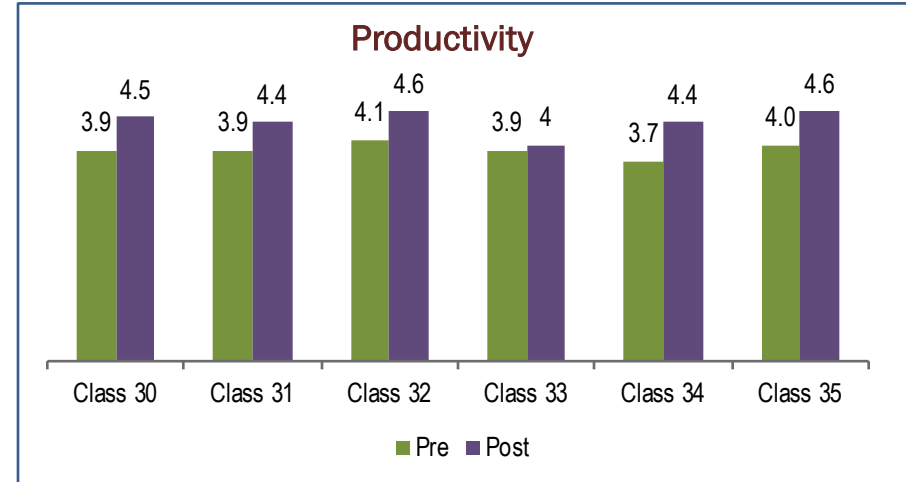
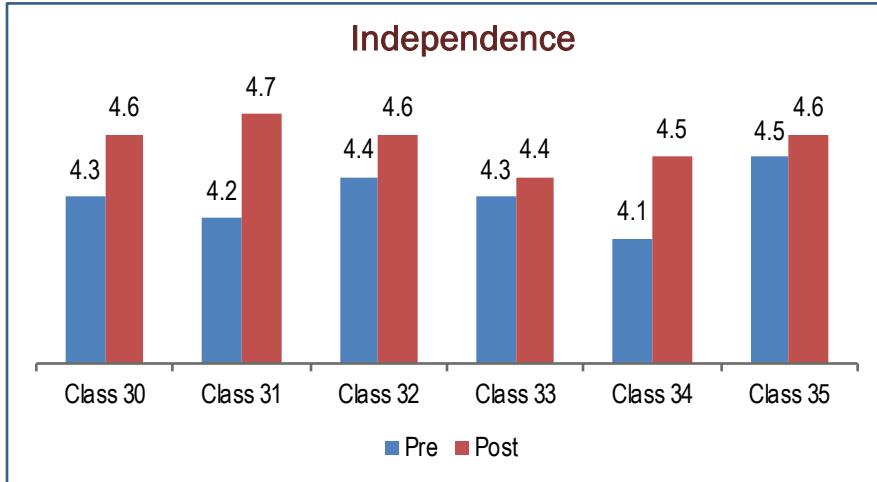


# FFY 2018

## Business Results

Supplier / Partner Results

B. Partners in Policymaking® Pre-Post IPSII (scale of 1 – 5; 5 = highest)  
Levels and Trends (Classes 30 – 35) FFYs 2012-2018



# FFY 2018

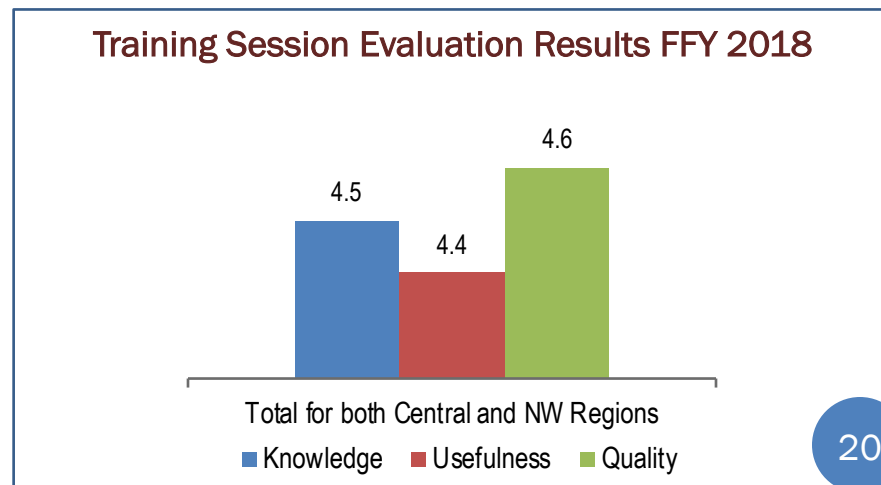
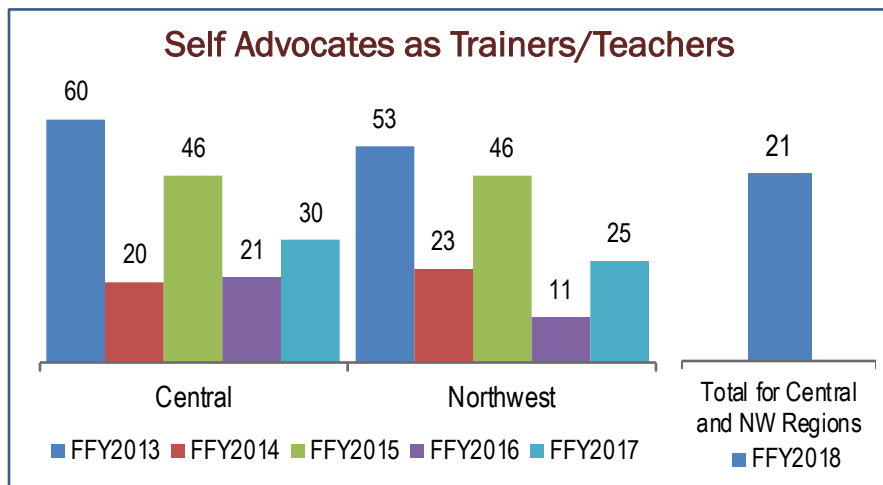
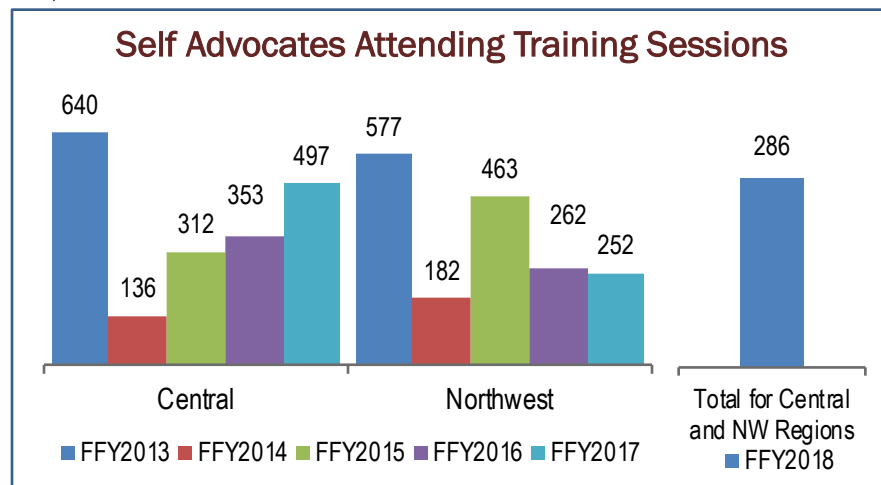
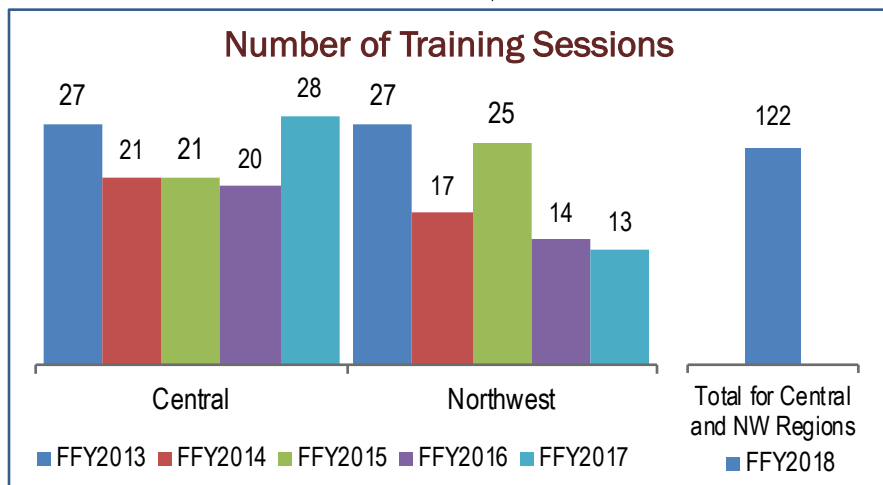
## Business Results

### Supplier/Partner Results

#### C. Self Advocacy – SAM Central and NW Regions

#### Training Sessions and Attendees, Teachers/Trainers, Evaluation Results

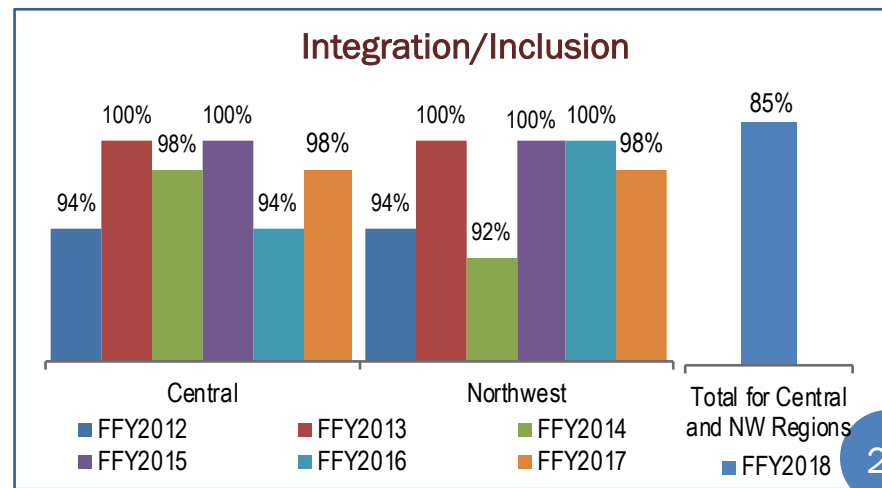
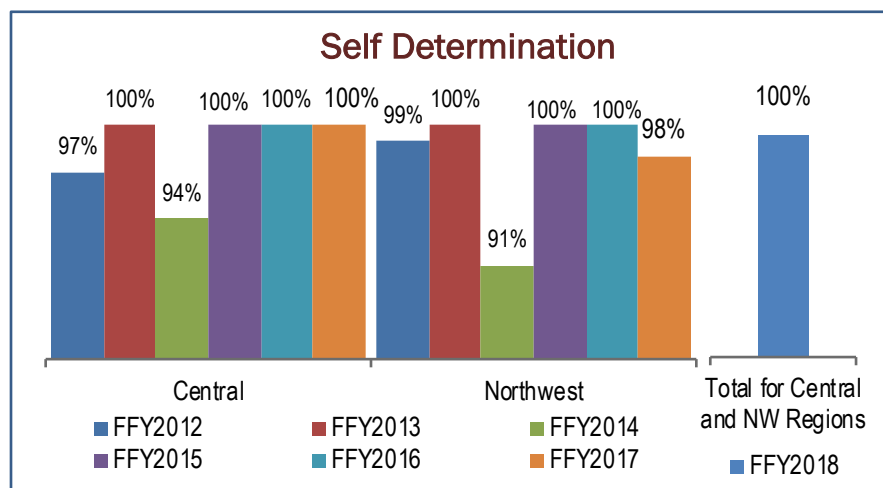
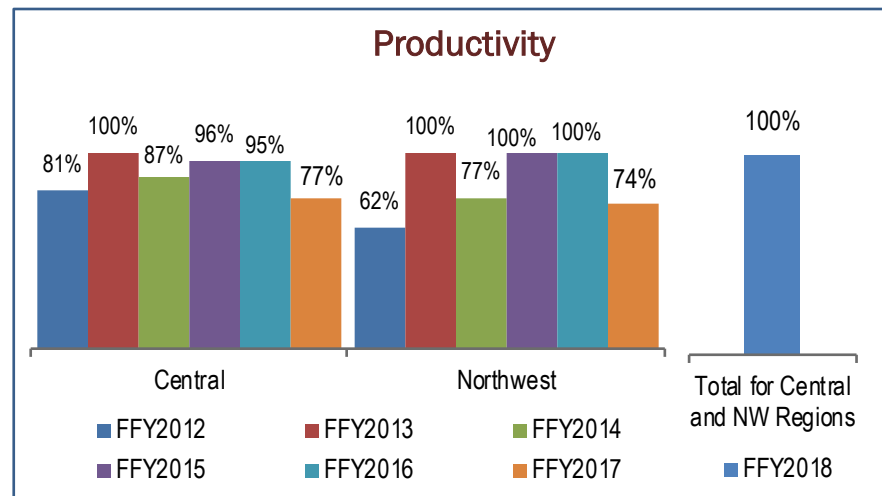
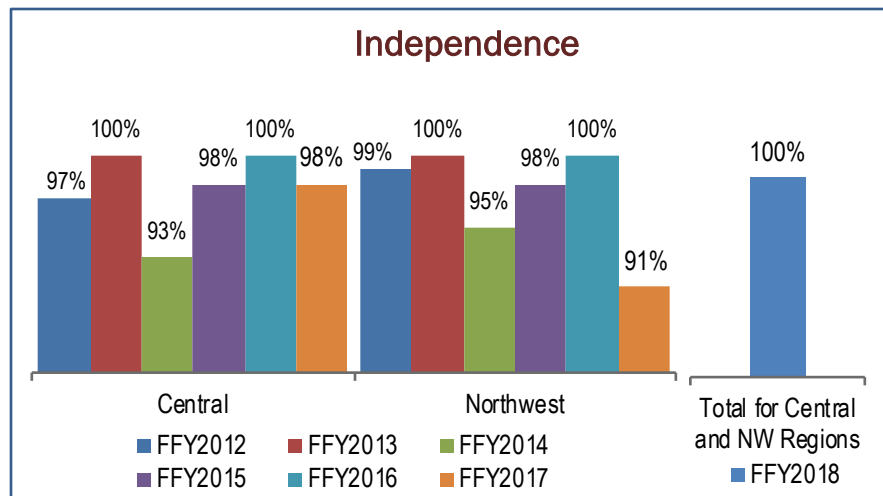
(scale of 1 – 5; 5 = highest) FFYs 2013 - 2018



# FFY 2018

## Business Results

Supplier/Partner Results  
 D. Self Advocacy – SAM Central and NW Regions  
 IPSII Results (% = Yes) FFYs 2012 - 2018

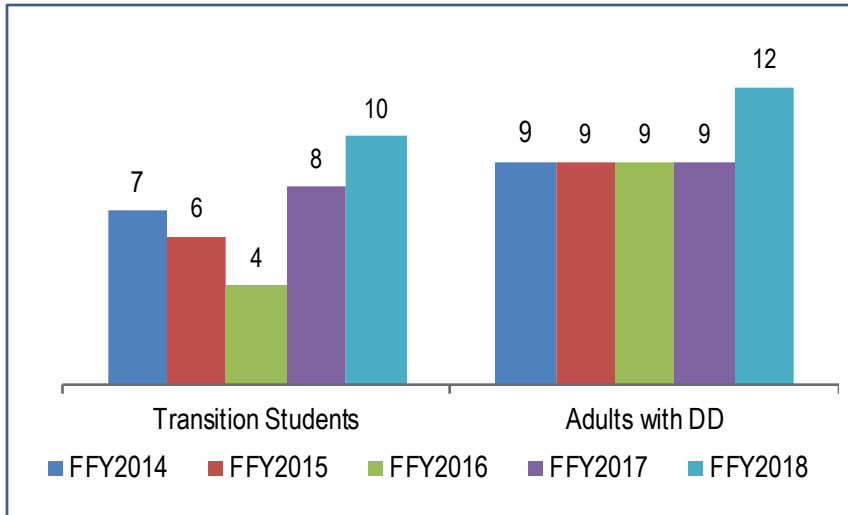


# FFY 2018

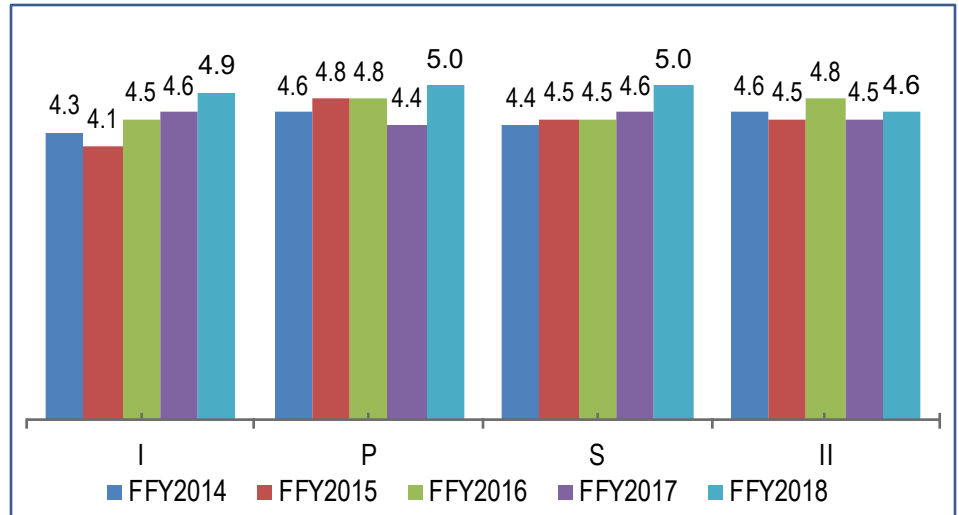
## Business Results

Supplier/Partner Results  
 G. Individuals Employed, and IPSII Results (scale of 1 - 5, 5 = highest)  
 FFY 2014-2018

Individuals Employed



IPSII Results (scale of 1-5, 5=highest)



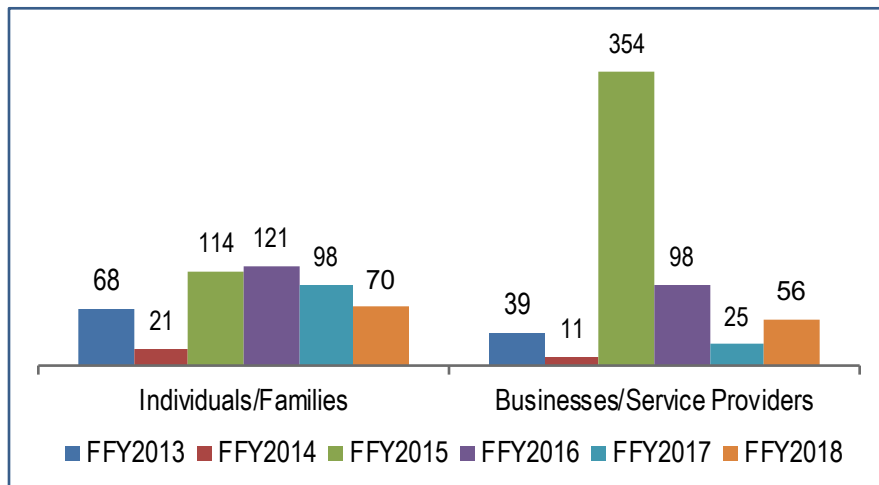
# FFY 2018

## Business Results

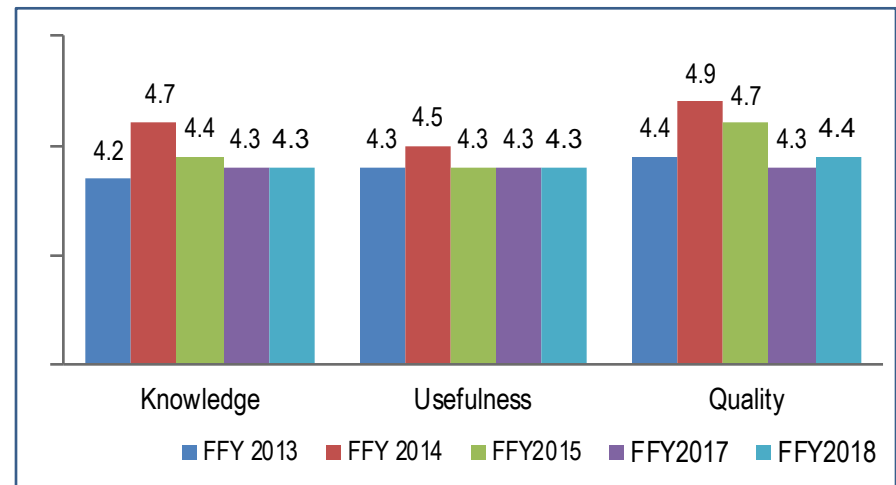
Supplier/Partner Results  
H. Employment

Training Sessions Attendees and Evaluation Results FFYs 2013-2018

Training Session Attendees



Training Session Evaluation Results FFYs 2013-2018  
Individuals/Families and/or Businesses



Results are on a scale of 1-5; 5 = highest)

For 2016 only, 4 sessions were rated in terms of useful/helpful = 82% yes and overall rating of 8.1 (scale of 1 - 10; 10 = highest)



# Governor's Council on Developmental Disabilities

## Minnesota Department of Administration

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- Fax: 651.297.7200

Toll Free: 877.348.0505

Email: [admin.dd@state.mn.us](mailto:admin.dd@state.mn.us)

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