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Legislative Report

Quarterly Clinical Report

Fourth Quarter Fiscal Year 2019

Direct Care and Treatment

July 2019

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This report is being provided as required under Minnesota Statu	tes Section 246.131. Please refer to the
attached notes and definitions for additional information. Conta Legislative Director (<u>Laura.E.Lane@state.mn.us</u> or 651-431-3783	ct Laura Lane, Direct Care and Treatment
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I. Census Information

The table below provides a snap shot as of the last day of the quarter.

	AMRTC	MSH	СВННѕ
Licensed Bed Capacity	175	424	96
Budgeted Bed Capacity	110	395	96
Actual Bed Capacity	104	395	95
Average Daily Census	87	369	89
Occupancy Rate of Budget/Actual Bed Capacity	79.1% / 83.7%	93.4% / 93.4%	92.7% / 93.7%

II. Occupational Safety and Health Administration (OSHA) Recordable Injuries

The table below provides the number of OSHA recordable injuries during the quarter. Note, the numbers may change from quarter to quarter depending on when the injury was actually recorded.

	AMRTC	MSH	СВННѕ
Total OSHA Recordable Cases	16	18	6
Total OSHA Recordable Aggressive Behavior	11	12	2

III. Clinical Positions

The table below provides a snap shot as of the last day of the quarter. NOTE: New FTEs may be partially funded for the first year due to timing of hiring (e.g. 1.0 FTE may be only funded at 0.75); therefore, the sum of the filled and activity recruiting FTEs may be greater than budget.

	AMRTC	MSH	СВННѕ
Budgeted/Funded FTEs	83.70	182.18	74.00
Filled FTEs	60.60	182.77	73.10
Percent Budgeted/Funded FTEs Filled	72.4%	100.3%	98.8%
Number of FTEs Actively Recruiting	14.60	11.00	7.00

IV. Direct Care Positions

The table below provides a snap shot as of the last day of the quarter. NOTE: New FTEs may be partially funded for the first year due to timing of hiring (e.g. 1.0 FTE may be only funded at 0.75); therefore, the sum of the filled and activity recruiting FTEs may be greater than budget.

	AMRTC	MSH	СВННѕ
Budgeted/Funded FTEs	340.00	602.45	319.50
Filled FTEs	253.80	578.65	288.10
Percent Budgeted/Funded FTEs Filled	74.6%	96.0%	90.2%
Number of FTEs Actively Recruiting	31.20	52.70	12.40

VI. Notes

Census Information:

- Actual bed capacity and census at Anoka continues to be impacted overall by general acuity, patients
 requiring Intensive Care Areas (ICAs) and the availability of medical practitioners. The hospital is
 currently recruiting three providers due to resignation for personal reasons.
- The occupancy rate for Forensic Services has not changed from last quarter.
 - o The wait list for MSH was 12 as of June 30, 2019. Down from 18 as of March 31, 2019.

OSHA Recordable Injuries:

- OSHA recordable injuries at AMRTC are down from last quarter.
- Recordable injuries at MSH and the CBHHs are up slightly from last quarter.

Budgeted/Filled Positions:

- The percent of clinical positions filled is down slightly from last quarter for AMRTC; however, clinical positions at both the MSH and the CBHHs are close to 100% filled.
- The percent of direct care positions filled is about the same as last quarter for all three programs.
- Recruitment continues to occur for hard to fill position (high demand and low supply) in all Direct Care and Treatment Programs.
- Job markets across Minnesota continue to be tight and the pool of qualified candidates is smaller and competition for those candidates is strong based on competitive benefits and wages in the private sector.

VII. Definitions

AMRTC

Anoka Metro Regional Treatment Center

MSH

Minnesota Security Hospital – includes all Forensic Services: Forensic Mental Health, Forensic Nursing Home, and Transition services.

CBHHs

Community Behavioral Health Hospitals – located at Alexandria, Annandale, Baxter, Bemidji, Fergus Falls, and Rochester. The St. Peter CBHH closed Nov. 7, 2016.

Census Information

Licensed Bed Capacity – the number of beds licensed by the Department of Health

Budgeted Bed Capacity – the number of beds able to operate within available funding

Actual Bed Capacity – the number of beds able to operate within available staffing and physical plant limitations

Average Daily Census – the average census for each day during the quarter

Occupancy Rate – the average daily census divided by budgeted/actual bed capacity

OSHA Recordable Injuries

OSHA Recordable Cases – an injury or illness is considered OSHA Recordable if it results in any of the following:

- Death, days away from work, restricted work or transfer to another job, medical treatment beyond first aid (see below for first aid definition), or loss of consciousness
- A significant injury or illness diagnosed by a physician or other licensed health care professional, even if
 it does not result in death, days away from work, restricted work or job transfer, medical treatment
 beyond first aid, or loss of consciousness
- Injuries include cases such as, but not limited to, a cut, fracture, sprain, or amputation
- Illnesses include both acute and chronic illnesses, such as, but not limited to, a skin disease (i.e. contact
 dermatitis), respiratory disorder (i.e. occupational asthma, pneumoconiosis), or poisoning (i.e. lead
 poisoning, solvent intoxication)
- OSHA's definition of work-related injuries, illnesses and fatalities are those in which an event or
 exposure in the work environment either caused or contributed to the condition. In addition, if an event
 or exposure in the work environment significantly aggravated a pre-existing injury or illness, this is also
 considered work-related

Aggressive Behavior - a disabling injury stemming from the aggressive and/or intentional and overt act of a person, or which is incurred while attempting to apprehend or take into custody such person.

OSHA Recordable Aggressive Behavior - meets both criteria for an OSHA Recordable case and Aggressive Behavior.

First Aid – for determination of OSHA Recordable cases includes:

- Using a non-prescription medication at nonprescription strength (for medications available in both
 prescription and non-prescription form, a recommendation by a physician or other licensed health care
 professional to use a non-prescription medication at prescription strength is considered medical
 treatment for recordkeeping purposes)
- Administering tetanus immunizations (other immunizations, such as Hepatitis B vaccine or rabies vaccine, are considered medical treatment)
- Cleaning, flushing or soaking wounds on the surface of the skin
- Using wound coverings such as bandages, Band-Aids™, gauze pads, etc.; or using butterfly bandages or Steri-Strips™ (other wound closing devices such as sutures, staples, etc., are considered medical treatment)
- Using hot or cold therapy
- Using any non-rigid means of support, such as elastic bandages, wraps, non-rigid back belts, etc. (devices
 with rigid stays or other systems designed to immobilize parts of the body are considered medical
 treatment for recordkeeping purposes)
- Using temporary immobilization devices while transporting an accident victim (e.g., splints, slings, neck collars, back boards, etc.)
- Drilling of a fingernail or toenail to relieve pressure, or draining fluid from a blister
- Using eye patches
- Removing foreign bodies from the eye using only irrigation or a cotton swab
- Removing splinters or foreign material from areas other than the eye by irrigation, tweezers, cotton swabs or other simple means
- Using finger guards
- Using massages (physical therapy or chiropractic treatment are considered medical treatment for recordkeeping purposes)
- Drinking fluids for relief of heat stress

Clinical and Direct Care Positions

Clinical Positions – includes 1) Mental Health Professionals – licensed clinicians such as psychologists, psychiatrists, and social workers who provide clinical direction to the treatment team; 2) Professional Staff who provide clinical assessments, direction to staff, and who also provide direct professional services that do not require oversight

Direct Care Positions – includes 1) staff providing the day to day provision of care to clients on a 24/7 basis (e.g., nurses and Human Services Technician); 2) staff providing direct services under the direction of a Mental Health Professional (e.g., Occupational and Recreational Therapist)

FTE – Full Time Equivalent

Budgeted/Funded FTEs – the number of FTEs needed to maintain the budgeted bed capacity

Filled FTEs – the total number of actual filled positions within Sema4 as of the last day of the quarter

Percent Budgeted/Funded FTEs Filled – total number of filled FTEs divided by the Budgeted/Funded FTEs

Number of FTEs Actively Recruiting – the number of FTE positions the Human Resources department is working

to fill