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## **Minnesota Sports Facilities Authority**

## 2018-2020 Affirmative Action Plan

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## **Organizational Profile (Brief Overview)**

The Minnesota Sports Facilities Authority was created to provide for the construction, financing, and long-term operation of U.S. Bank Stadium and the related stadium infrastructure as a venue for professional football and a broad range of other civic, community, athletic, educational, cultural and commercial activities.

## **Statement of Commitment**

This statement reaffirms the Minnesota Sports Facilities Authority (MSFA) is committed to Minnesota's statewide affirmative action efforts and providing equal employment opportunity to all employees and applicants in accordance with equal opportunity and affirmative action laws.

I affirm my personal and official support of these policies which provide that:

- No individual shall be discriminated against in the terms and conditions of employment, personnel practices, or access to and participation in programs, services, and activities, or subject to harassment, on the basis of race, sex (including pregnancy), color, creed, religion, age, national origin, sexual orientation, gender expression, gender identity, disability, marital status, familial status, status with regard to public assistance, or membership or activity in a local human rights commission.
- The prohibition of discrimination on the basis of sex precludes sexual harassment, gender-based harassment, and harassment based on pregnancy.
- The MSFA is committed to the implementation of the affirmative action policies, programs, and procedures included in this plan to ensure that employment practices are free from discrimination. Employment practices include, but are not limited to the following: hiring, promotion, demotion, transfer, recruitment or recruitment advertising, layoff, disciplinary action, termination, rates of pay or other forms of compensation, and selection for training, including apprenticeship. We will provide reasonable accommodation to employees and applicants with disabilities.
- The MSFA will continue to actively promote a program of affirmative action, wherever minorities, women, and individuals with disabilities are underrepresented in the workforce, and work to retain all qualified, talented employees, including protected group employees.
- The MSFA will evaluate its efforts, including those of its directors, in promoting equal
  opportunity and achieving affirmative action objectives contained herein. In addition, the MSFA
  will expect all employees to perform their job duties in a manner that promotes equal
  opportunity for all.

It is the MSFA's policy to provide an employment environment free of any form of discriminatory
harassment as prohibited by federal, state, and local human rights laws. I strongly encourage
suggestions as to how we may improve. We strive to provide equal employment opportunities and the
best possible service to all Minnesotans.

**Executive Director:** 

Date Signed: ////3//8

# Individuals Responsible for Directing/Implementing the Affirmative Action Plan

## **A. Executive Director**

## Responsibilities

The Executive Director is responsible for establishing an Affirmative Action Program, including goals, timetables and compliance with all federal and state laws and regulations. The Executive Director, through the Commissioner of Minnesota Management & Budget (MMB), will report annually to the Governor and the Legislature the MSFA's progress in meeting its affirmative action goals and objectives.

### **Duties**

The duties of the Executive Director shall include, but not be limited to, the following:

- Appoint the Affirmative Action Officer or designee and include accountability for the administration of the agency's Affirmative Action Plan in his or her position description.
- Take action, if needed, on complaints of discrimination and discriminatory harassment.
- Issue a statement affirming the MSFA's commitment to affirmative action and equal employment opportunity, and ensure that such a statement is disseminated to all employees.
- Make such decisions and changes in policies, procedures or physical accommodations as may be needed to implement effective affirmative action in the agency.
- Actively promote equal employment opportunity and incorporate diversity and inclusion principles in annual business plans, strategic plan, and MSFA's mission.
- Report annually to the Governor and the Legislature through the Commissioner of MMB the MSFA's progress in affirmative action.
- Notify all contractors and sub-contractors with the MSFA of their affirmative action responsibilities.
- Actively promote the enforcement of equal employment opportunity in affirmative and nonaffirmative hiring decisions reviewed in the hiring process.
- Require that directors include responsibility statements for the supporting affirmative action, equal opportunity, diversity, and/or cultural responsiveness in their position descriptions and annual objectives.

## Accountability

The Executive Director is accountable directly to the Chair who is accountable to the Governor and indirectly to the Commissioner of MMB for affirmative action matters.

## Name of individual(s) responsible

Name: <u>James Farstad@msfa.com</u> Email: <u>James.farstad@msfa.com</u>

Title: Executive Director Phone: 612-335-3315

### **B.** Affirmative Action Officer

## Responsibilities

The Affirmative Action Officer is directly responsible for developing, coordinating, implementing and monitoring the MSFA's affirmative action program.

### **Duties**

The duties of the Affirmative Action officer shall include, but not be limited to, the following:

- Develop and administer the MSFA's Affirmative Action Plan.
- Develop and set affirmative action hiring goals.
- Monitor compliance and fulfill all affirmative action reporting requirements.
- Disseminate the affirmative action policy to employees.
- Inform the Executive Director on progress in affirmative action and equal opportunity and report potential concerns.
- Act as the affirmative action liaison between the MSFA, MMB, and the Governor's Office.
- Determine the need for affirmative action training and initiate the development of such training programs with the assistance of internal and external resources, as necessary.
- Review and recommend changes in policies, procedures, programs and physical accommodations to facilitate affirmative action and equal opportunity.
- Develop innovative programs to attract and retain protected group members.
- Support and participate in the recruitment of protected class persons for employment, promotion and training opportunities.
- Manage the pre-hire review process.
- Oversee the administration of the Americans with Disabilities Act Title I and Title II.
- Receive requests for ADA accommodations and work to approve or deny the request, or provide alternative accommodations.
- Maintain records of requests for reasonable accommodations.
- Fulfill all affirmative action reporting requirements by submitting standard annual reports

### **Accountability**

The Affirmative Action Officer is accountable to the Executive Director for program impacts and for ongoing program activities and direction.

### Name of individual(s) responsible

1. Name: Mary Fox-Stroman Email: mary.fox-stroman@msfa.com

Title: <u>Director of Finance</u> Phone: <u>612-335-3311</u>

## C. Affirmative Action Officer/Americans with Disabilities Act Title I Coordinator

### Responsibilities

The Affirmative Action Officer/Americans with Disabilities Act (ADA) Title I Coordinator is responsible for the oversight of the MSFA's compliance with the ADA Title I – Employment, in accordance with the ADA - as amended and the Minnesota Human Rights Act.

#### **Duties:**

The duties shall include, but are not limited to, the following:

- Provide guidance, coordination, and direction to MSFA management with regard to the ADA in the development and implementation of agency policy, procedures, and practices to ensure agency employment practices and programs are accessible and nondiscriminatory.
- Provide training, technical guidance, and consultation to management and staff on compliance and best practices with regard to hiring and retention of individuals with disabilities as well as the provision of reasonable accommodations to employees and job applicants.
- Track and facilitate requests for reasonable accommodations for job applicants and employees, as well as members of the public accessing services, and report reasonable accommodations annually to MMB.
- Research case law rules and regulation and update management on evolving ADA issues.
- Ensure compliance with ADA reporting according to state and federal requirements.
- Submit reasonable accommodation reimbursement under the guidelines of the statewide accommodation fund.
- Provide reasonable accommodations to qualified individuals (as defined by ADA) with known
  physical or mental disabilities, to enable them to compete in the selection process or to
  perform the essential functions of the job and/or enjoy equal benefits and privileges.

- Discuss the purpose and essential functions of the particular job and complete a stepby-step job analysis;
- Determine the precise job-related limitations;
- Identify the potential accommodations and asses the effectiveness each would have in allowing the employee to perform the essential functions of the job; and
- After discussion and review, select and implement the accommodations that are appropriate for both the employee and the employer using the Reasonable Accommodation Agreement.

### **Accountability:**

The Affirmative Action Officer/ADA Title 1 Coordinator is accountable to the Executive Director

## Name of individual(s) responsible

1. Name: Mary Fox-Stroman@msfa.com Email: mary.fox-stroman@msfa.com

Title: <u>Director of Finance</u> Phone: <u>612-335-3311</u>

# D. Affirmative Action Officer/Americans with Disabilities Act Title II Coordinator

## Responsibilities

The Affirmative Action Officer/Americans with Disabilities Act (ADA) Title II Coordinator is responsible for the oversight of the agency's compliance with the ADA Title II – Public Services, in accordance with the ADA - as amended and the Minnesota Human Rights Act.

#### **Duties:**

The duties of the Affirmative Action Officer/ADA Title II Coordinator shall include, but not limited to, the following:

- Provide guidance, coordination, and direction to management with regard to the ADA in the development and implementation of policy, procedures, and practices to ensure services and programs are accessible and nondiscriminatory for the public.
- Provide training, technical guidance, and consultation to management and staff on compliance and best practices with regards and obligations to members of the public with disabilities as well as the provision of reasonable modifications to visitors.
- Track and facilitate requests for reasonable modifications for members of the public accessing services, and report reasonable modifications annually to MMB.
- Research case law rules and regulation and update management on evolving ADA issues.
- Ensure compliance with ADA reporting according to state and federal requirements.

- Provide reasonable modifications to members of the public (as defined by ADA) with known physical or mental disabilities, to ensure equal access and privileges to programming and services.
  - Discuss the purpose and essential functions of a particular reasonable modification;
  - o Identify the potential modifications and asses the effectiveness each request.
  - After discussion and review, select and implement the modifications that are appropriate for both the member of the public and the MSFA. This review shall be documented.

### **Accountability:**

The Affirmative Action Officer/ADA Title II Coordinator is accountable to the Executive Director.

## E. All Employees

## Responsibilities

All employees are responsible for conducting themselves in accordance with the MSFA's policy of equal employment opportunity by refraining from any actions that would subject any employee to negative treatment on the basis of that individual's race, creed, color, sex (including pregnancy), national origin, age, marital status, familial status, disability, sexual orientation, gender expression, gender identity, reliance on public assistance, membership or activity in a local human rights commission, religion, political opinions, or affiliations. Employees who believe they have been subjected to such discrimination or harassment are encouraged to use the MSFA's complaint procedure.

### **Duties:**

The duties of all employees shall include, but are not limited, to the following:

- Exhibit an attitude of respect, courtesy and cooperation toward all employees and the public.
- Refrain from any actions that would adversely affect a coworker on the basis of their race, sex, color, creed, religion, age, national origin, disability, marital status, familial status, status with regard to public assistance, sexual orientation, gender identity, gender expression, or membership or activity in a local human rights commission.

### **Accountability:**

Employees are responsible for maintaining an environment free from harassment and discrimination. All employees are responsible for conducting themselves in accordance with the Affirmative Action Plan.

## **Communication of the Affirmative Action Plan**

The following information describes the methods that the MSFA takes to communicate the Affirmative Action Plan to employees and the general public:

## **Internal Methods of Communication**

- An email detailing the location of the Affirmative Action Plan and the responsibility to read, understand, support, and implement equal opportunity and affirmative action will be sent from the Affirmative Action Officer to all staff.
- The agency's Affirmative Action Plan is available to all employees on the MSFA's internal website at <a href="www.msfa.com">www.msfa.com</a> or in print copy to anyone who requests it. As requested, the MSFA will make the plan available in alternative formats.
- A physical copy of the MSFA's Affirmative Action Plan will be available to employees at the following address:

Minnesota Sports Facilities Authority 1005 4<sup>th</sup> Street South Minneapolis, MN 55415

 Nondiscrimination and equal opportunity statements and posters are prominently displayed and available in areas frequented and accessible to employees.

## **External Methods of Communication**

- The MSFA's Affirmative Action Plan is available on the MSFA's public website at <a href="www.msfa.com">www.msfa.com</a>
  or in print copy to anyone who requests it. As requested, the MSFA will make the plan available in alternative formats.
- The MSFA's website homepage, letterhead, publications, and all job postings, will include the statement "an equal opportunity employer" and "women, minorities, and individuals with disabilities are encouraged to apply."
- Nondiscrimination and equal opportunity statements and posters are prominently displayed and available in areas frequented by and accessible to members of the public. Examples of posters displayed include: Equal Employment Opportunity is the law, Employee Rights under the Fair Labor Standards Act, and the Americans with Disabilities Act Notice to the Public.
- A physical copy of the MSFA's Affirmative Action Plan will be available to contractors, vendors, and members of the public at the following address:

Minnesota Sports Facilities Authority 1005 4<sup>th</sup> Street South Minneapolis, MN 55415

## POLICY PROHIBITING DISCRIMINATION AND HARASSMENT

It is the policy of the MSFA to prohibit harassment of its employees based on race, color, creed, religion, national origin, sex, marital status, status with regard to public assistance, membership or activity in a local human rights commission, disability, sexual orientation, or age. This prohibition with respect to harassment includes both overt acts of harassment and those acts that create a negative work environment.

Any employee subjected to such harassment should file a complaint internally with the MSFA's Affirmative Action Officer. If the employee chooses, a complaint can be filed externally with the Minnesota Department of Human Rights, the Equal Employment Opportunity Commission, or through other legal channels. These agencies have time limits for filing complaints, so individuals should contact the agencies for more information. In extenuating circumstances, the employee should contact the State Affirmative Action Program Coordinator in the Office of Equal Opportunity and Diversity at Minnesota Management and Budget for information regarding the filing of a complaint. Any unintentional or deliberate violation of this policy by an employee will be cause for appropriate disciplinary action.

Each employee is responsible for the application of this policy. This includes initiating and supporting programs and practices designed to develop understanding, acceptance, commitment, and compliance within the framework of this policy. All employees must be informed that harassment is unacceptable behavior. The Affirmative Action Officer will be expected to keep the MSFA and its employees apprised of any changes in the law or its interpretation regarding this form of discrimination. The Affirmative Action Officer is also responsible for:

- Notifying all employees, and orienting each new employee who is hired, of this policy; and employees and applicants
- 2. Informing all employees of the complaint procedure and ensuring that all complaints will be investigated promptly and carefully.

### **Definitions:**

Discriminatory harassment is any behavior based on protected class status which is not welcome, which is personally offensive, which, therefore, may effect morale and interfere with the employee's ability to perform. For example, harassment based on national origin has been defined by the U.S. Equal Employment Opportunity Commission as "Ethnic slurs and other verbal or physical conduct relating to an individual's national origin."

Sexual harassment has also been specifically defined by the Minnesota Human Rights Act, which states in regard to employment, that:

"Sexual harassment" includes unwelcome sexual advances, requests for sexual favors, sexually motivated physical contact or other verbal or physical conduct or communication of a sexual nature when:

 Submission to that conduct or communication is made a term or condition, either explicitly or implicitly, of obtaining employment;

- Submission to or rejection of that conduct or communication by an individual is used as a factor in decisions affecting that individual's employment; or
- That conduct or communication has the purpose or effect of substantially interfering with an
  individual's employment, and in the case of employment, the employer knows or should know
  of the existence of the harassment and fails to take timely and appropriate action.

It is possible for discriminatory harassment to occur:

- Among peers or coworkers;
- Between managers and subordinates; or
- Between employees and members of the public.

Employees who experience discrimination or harassment should bring the matter to the attention of the MSFA's Affirmative Action Officer. In fulfilling our obligation to maintain a positive and productive work environment, the Affirmative Action Officer and all employees are expected to address or report any suspected harassment or retaliation.

Varying degrees of discriminatory harassment violations can occur and require varying levels of progressive discipline. Individuals who instigate harassment are subject to serious disciplinary actions up to and including suspension, demotion, transfer, or termination. Additionally, inappropriate behaviors that do not rise to the level of discriminatory harassment, but are none the less disruptive, should be corrected early and firmly in the interests of maintaining a barrier-free work place. Individuals who participate in inappropriate behaviors at work are also subject to disciplinary actions.

Any employee or applicant who believes that they have experienced discrimination or harassment based on race, color, creed, religion, national origin, sex, marital status, status with regard to public assistance, membership or activity in a local human rights commission, disability, sexual orientation, or age may file a complaint of discrimination.

# COMPLAINT PROCEDURE FOR PROCESSING COMPLAINTS FOR ALLEGED DISCRIMINATION/HARASSMENT

The MSFA has established the following discrimination/harassment complaint procedure to be used by all employees and applicants. Coercion, reprisal, or intimidation against anyone filing a complaint or serving as a witness under this procedure is prohibited.

### **Responsibility of Employees:**

All employees shall respond promptly to any and all requests by the Affirmative Action Officer for information and for access to data and records for the purpose of enabling the Affirmative Action Officer to carry out responsibilities under this complaint procedure.

### Who May File:

Any employee or applicant who believes that he/she has been discriminated against or harassed by reason of race, color, creed, religion, national origin, sex, marital status, status with regard to public assistance, membership or activity in a local human rights commission, disability, sexual orientation, or age may file a complaint. Employees who are terminated are encouraged to file their internal complaint prior to their actual separation; however, complaints will be taken for a reasonable period of time subsequent to the actual separation date.

### **Complaint Procedure:**

The internal complaint procedure provides a method for resolving complaints involving violations of the MSFA's policy prohibiting discrimination and harassment within the agency. Employees and applicants are encouraged to use this internal complaint process. Retaliation against a person who has filed a complaint either internally or through an outside enforcement agency or other legal channels is prohibited. The Affirmative Action Officer may contact the Office of Diversity and Equal Opportunity if more information is needed about filing a complaint.

### **Filing Procedures:**

- 1. The employee or applicant completes the "Complaint of Discrimination/Harassment Form" provided by the Affirmative Action Officer. Employees are encouraged to file a complaint within a reasonable period of time after the individual becomes aware that a situation may involve discrimination or harassment. The Affirmative Action Officer will, if requested, provide assistance in filling out the form.
- 2. The Affirmative Action Officer determines if the complaint falls under the purview of Equal Employment Opportunity law, i.e., the complainant is alleging discrimination or harassment on the basis of race, color, creed, religion, national origin, sex, marital status, status with regard to public assistance, membership or activity in a local human rights commission, disability, sexual orientation, or age; or if the complaint is of a general personnel concern. The Affirmative Action Officer shall also discuss other options for resolution, such as the workplace mediation.

- If it is determined that the complaint is not related to discrimination but rather to general personnel concerns, the Affirmative Action Officer will inform the complainant, in writing, within ten (10) working days.
- If the complaint is related to discrimination, the Affirmative Action Officer will, within ten (10) working days, contact all parties named as respondents and outline the basic facts of the complaint. The respondents will be asked to provide a response to the allegations within a specific period of time.
- 3. The Affirmative Action Officer shall then investigate the complaint. At the conclusion of the investigation, the Affirmative Action Officer shall notify the complainants and respondents that the investigation is completed. The Affirmative Action Officer shall than review the findings of the investigation.
  - If there is sufficient evidence to substantiate the complaint, appropriate action will be taken.
  - If insufficient evidence exists to support the complaint, a letter will be sent to the complainants and the respondents dismissing the complaint.
- 4. A written answer will be provided to the parties within sixty (60) days after the complaint is filed. The complainants will be notified should extenuating circumstances prevent completion of the investigation within sixty (60) days.
- 5. Disposition of the complaint will be filed with the Affirmative Action Officer within thirty (30) days after the final determination.
- 6. All documentation associated with a complaint shall be considered investigative data under the Minnesota Government Data Practices Act. The status of the complaint will be shared with the complainants and respondents. After an investigation is completed and all appeals are exhausted, all documentation is subject to the provisions of the Minnesota Government Data Practices Act.
- 7. All data collected may at some point become evidence in civil or criminal legal proceedings pursuant to state or federal statutes. An investigation may include, but is not limited to, the following types of data:
  - Interviews or written interrogatories with all parties involved in the complaint, i.e., complainants, respondents, and their respective witnesses; officials having pertinent records or files, etc.; and
  - All records pertaining to the case i.e., written, recorded, filmed, or in any other form.
- 8. The Affirmative Action Officer shall maintain records of all complaints and any pertinent information or data for three (3) years after the case is closed.

### **Acknowledgement**

I acknowledge that I have received and read the policy, Sexual Harassment Prohibited, and accompanying complaint procedure. I understand that sexual harassment and retaliation are strictly prohibited. I understand that if I engage in conduct in violation of the policy toward any employee, applicant for employment, vendor, contractor, volunteer, customer, or business partner, I will be subject to disciplinary action, up to and including discharge.

I understand that if I believe that I have been subjected to sexually harassing or retaliatory conduct as defined by this policy by any employee, applicant for employment, vendor, contractor, volunteer, customer or business partner, I am encouraged to report that behavior. I understand that I can make a report to management, up to and including the Executive Director.

Signed:	Date:
Employee Name:	

### REASONABLE ACCOMMODATION POLICY

The MSFA is committed to the fair and equal employment of individuals with disabilities. Reasonable accommodation is the key to this nondiscrimination policy. While many individuals with disabilities can work without accommodation, other qualified employees and applicants face barriers to employment without the accommodation process. It is the policy of the MSFA to reasonably accommodate qualified individuals with disabilities unless the accommodation would impose an undue hardship.

In accordance with the Minnesota Human Rights Act and the Americans with Disabilities Act, as amended, accommodations will be provided to qualified individuals with disabilities when such accommodations are directly related to performing the essential functions of a job, competing for a job, or to enjoy equal benefits and privileges of employment. This policy applies to all applicants, employees, and employees seeking promotional opportunities.

#### **Definitions:**

**Disability**: For purposes of determining eligibility for a reasonable accommodation, an individual with a disability is one who has a physical or mental impairment that substantially limits one or more major life activities; or a record of such an impairment; or being regarded as having such an impairment.

**Reasonable Accommodation**: A reasonable accommodation is a modification or adjustment to a job, an employment practice, or the work environment that makes it possible for a qualified individual with a disability to enjoy an equal employment opportunity.

Examples of accommodations may include acquiring or modifying equipment or devices, modifying training materials, making facilities readily accessible, modifying work schedules, and reassignment to a vacant position.

Reasonable accommodation applies to three (3) aspects of employment:

- To assure equal opportunity in the employment process;
- To enable a qualified individual with a disability to perform the essential functions of a job; and
- To enable an employee with a disability to enjoy equal benefits and privileges of employment.

**Undue hardship:** An undue hardship is an action that is unduly costly, extensive, substantial, or disruptive, or that would fundamentally alter the nature or operation of this agency.

### **Procedure for Current Employees and Employees Seeking Accommodation:**

- 1. The MSFA will inform all employees that this accommodation policy can be made available in accessible formats.
- 2. The employee shall inform the Affirmative Action Officer of the need for an accommodation.
- 3. The Affirmative Action Officer may request documentation of the individual's functional limitations to support the request. Any medical documentation must be collected and maintained on separate forms and in separate, locked files. No one will be told or have access to medical information unless the disability might require emergency treatment.
- 4. When a qualified individual with a disability has requested an accommodation, the employer shall, in consultation with the individual:
  - Discuss the purpose and essential functions of the particular job involved. Completion of a step-by-step job analysis may be necessary;
  - Determine the precise job-related limitation;
  - Identify the potential accommodations and assess the effectiveness each would have in allowing the individual to perform the essential functions of the job; and
  - Select and implement the accommodation that is the most appropriate for both the
    individual and the employer. While an individual's preference will be given consideration,
    the agency is free to choose among equally effective accommodations and may choose the
    one that is less expensive or easier to provide.
- 5. The Affirmative Action Officer will work with the employee to obtain technical assistance, as needed.
- 6. The Affirmative Action Officer will provide a decision to the employee within a reasonable amount of time.
- 7. If an accommodation cannot overcome the existing barriers or if the accommodation would cause an undue hardship on the operation of the business, the employee and the Affirmative Action Officer shall work together to determine whether reassignment may be an appropriate accommodation.

### **Procedure for Job Applicants:**

- The job applicant shall inform the Affirmative Action Officer of the need for an accommodation.
   The Affirmative Action Officer will discuss the needed accommodation and possible alternatives with the applicant.
- 2. The Affirmative Action Officer will make a decision regarding the request for accommodation and, if approved, take the necessary steps to see that the accommodation is provided.

### **Policy for Funding Accommodations:**

Funding must be approved by the MSFA for accommodations that do not cause an undue hardship.

### **Procedure for Determining Undue Hardship:**

In determining whether or not providing a reasonable accommodation would impose an undue hardship, the MSFA will consider at least the following factors:

- Overall size of the program (i.e., number and type of facilities, size of budget);
- Type of the operation including the composition and structure of the work force;
- Nature and cost of the accommodation needed;
- Reasonable ability to finance the accommodation; and
- Documented good-faith efforts to explore less restrictive or less expensive alternatives including consultation with the individual with the disability or with knowledgeable individuals with disabilities or organizations.

The Affirmative Action Officer will provide a decision to the employee.

### **Appeals:**

Employees or applicants who are dissatisfied with the decisions pertaining to an accommodation request may file an appeal with the MSFA Executive Director, within a reasonable period of time, for a final decision.

If the individual believes the decision is based on discriminatory reasons, then they may file a complaint internally through the MSFA's complaint procedure as outlined in this plan.

### **Supported Work:**

The MSFA will review vacant positions and assess the current workload and needs of the office, to determine if job tasks might be performed by a supported employment worker(s). If appropriate, the MSFA will work with the Affirmative Action Officer and organizations that provide employment services to individuals with disabilities to recruit and hire individuals for supported employment if such a position is created.

## **APPENDIX**

## A. Complaint of Discrimination/Harassment Form

### COMPLAINT OF DISCRIMINATION/HARASSMENT FORM

Minnesota Sports Facilities Authority 1005 4<sup>th</sup> Street South Minneapolis, MN 55415 (612) 335-3311

#### PLEASE READ BEFORE COMPLETION OF FORM

Any complaint of discrimination/harassment is considered confidential data under Minnesota Statute 13.39, Subd. 1 and 2. This information is being collected for the purpose of determining whether discrimination/harassment has occurred. You are not legally required to provide this information, but without it, an investigation cannot be conducted. This information may only be released to the Affirmative Action Officer, the complainant, the respondent and appropriate personnel.

Complainant (You)		
Name	Job Title	
Work Address	City, State, Zip Code	Telephone
Agency	Division	Manager/Supervisor's Name

Respondent (Individual Who Discriminated Against/Harassed You)		
Name	Job Title	
Work Address	City, State, Zip Code	Telephone

Resn	ondent (Inc	lividual Who Disc	criminated Agains	t/Harassed You)	
Agency	yoridene (inte	and the same of th	Division	Manager/Sup Name	ervisor's
			,		
The Complaint					
Ва	asis of Comp	olaint (Place an ")	K" in the box for a	Ill that apply):	
Race	Disa	bility	Sexual Orie	ntation	
Sex (Gender)	☐ Mar	ital Status	Status with	Regard to Public Ass	istance
Age	☐ Nati	onal Origin	Membership or Activity in a Local Human Rights Commission		al Human
Color	Cree	ed	Religion		i.
Date most recent act o				agency:	
Describe how you belicetc.). Use a separate sl					dates, places
Information on Witnesses Who Can Support Your Case					
Name		Work Address		Work Telephone	
1.					

Information on Witnesses Who Can Support Your Case		
Name	Work Address	Work Telephone
3.		

Additional witnesses may be listed in "Additional Information" or on a separate sheet attached to this form.

This complaint is being filed on my honest belief that the MSFA has discriminated against or harassed me. I hereby certify that the information I have provided in this complaint is true, correct and complete to the best of my knowledge and belief.

Signatures		
Complainant Signature	Date	
Affirmative Action Officer Signature	Date	+**

### B. Employee/Applicant Request for ADA Reasonable Accommodation Form

#### MINNESOTA SPORTS FACILITIES AUTHORITY

1005 4<sup>th</sup> Street South Minneapolis, MN 55415

### EMPLOYEE/APPLICANT REQUEST FOR ADA REASONABLE ACCOMMODATION FORM

The MSFA is committed to complying with the Americans with Disabilities Act ("ADA") and the Minnesota Human Rights Act ("MHRA"). To be eligible for an ADA accommodation, you must be 1) qualified to perform the essential functions of your position and 2) have a disability that limits a major life activity or function. The Affirmative Action Officer will review each request on an individualized case-by-case basis to determine whether or not an accommodation can be made.

Employee/Applicant Name:	Job Title:
Work Location:	Phone Number:

Data Privacy Statement: This information may be used by the MSFA Affirmative Action Officer, MSFA legal counsel, or any other individual who is authorized by the MSFA to receive medical information for purposes of providing reasonable accommodations under the ADA and MHRA. This information is necessary to determine whether you have a disability as defined by the ADA or MHRA, and to determine whether any reasonable accommodation can be made. The provision of this information is strictly voluntary; however, if you refuse to provide it, the MSFA may refuse to provide a reasonable accommodation.

### Questions to clarify accommodation requested.

- 1. What specific accommodation are you requesting?
- 2. If you are not sure what accommodation is needed, do you have any suggestions about what options we can explore.
  - a. If yes, please explain.

## Minnesota Sports Facilities Authority Reasonable Accommodation Request Form, Page 2

Questions to document the reason for the accommodation request (please attach additional pages if necessary).

- 1. What, if any job function are you having difficulty performing
- 2. What, if any employment benefit are you having difficulty accessing?
- 3. What limitation as result of your physical or mental impairment is interfering with your ability to perform your job or access an employment benefit?
- 4. If you are requesting a specific accommodation, how will that accommodation be effective in allowing you to perform the functions of your job?

### Information Pertaining to Medical Documentation

In the context of assessing an accommodation request, medical documentation may be needed to determine if the employee has a disability covered by the ADA and to assist in identifying an effective accommodation.

The Affirmative Action Officer in each agency is tasked with collecting necessary medical documentation. In the event that medical documentation is needed, the employee will be provided with the appropriate forms to submit to their medical provider. The employee has the responsibility to ensure that the medical provider follows through on requests for medical information.

This authorization does not cover, and the information to be disclosed should not contain, genetic information. "Genetic Information" includes: Information about an individual's genetic tests; information about genetic tests of an individual's family members; information about the manifestation of a disease or disorder in an individual's family members (family medical history); an individual's request for, or receipt of, genetic services, or the participation in clinical research that includes genetic services by the individual or a family member of the individual; and genetic information of a fetus carried by an individual or by a pregnant woman who is a family member of the individual and the genetic information of any embryo legally held by the individual or family member using an assisted reproductive technology.

Employee/Applicant Signature:	Date:

# **Evacuation Procedure for Individuals with Disabilities or Otherwise in Need of Assistance**

In the event of an emergency, the U.S. Bank Stadium Incident Response Team may determine an evacuation is necessary. If an evacuation is ordered, go to your assigned post as long as it is safe to do so. Remain at your post until it is no longer safe, or you are relieved from duty. Exit the building at the nearest safe exit. If you are able to assist and direct guests without putting yourself in harm's way, please do so. Rendezvous points are established at the 511 Building located on the east side of U.S. Bank Stadium.

- Do not use elevators
- If time allows, send designated staff member(s) to sweep the evacuation routes.
- Relay any information about individuals remaining in the building to the Crisis Management
   Team
- Report any unsafe conditions or blocked/compromised exits to the Crisis Management Team
- Stay at the rendezvous point until you receive further instruction

A copy of the MSFA's emergency guidebook can be found at: SMG offices in U.S. Bank Stadium.

U.S. Bank Stadium 1005 4<sup>th</sup> Street South Minneapolis, MN 55415

Knowledge and preparation by both individuals needing assistance and those who don't is key to reducing the impact of emergencies. When developing a plan, safety needs should be determined on a case-by-case basis because it varies with each individual and building.

Everyone has a responsibility to develop their own personal emergency evacuation plan, this includes individuals with disabilities or individuals who will need assistance during evacuation.

Management should review the emergency guidebook with staff, including informing all staff that if additional assistance may be needed, and individuals with disabilities should contact the MSFA's representative listed below to request the type of assistance they may need.

Mary Fox-Stroman
Director of Finance
612-335-3311
Mary.Fox-Stroman@msfca.com

## **Evacuation Options:**

Individuals with disabilities have four basic, possibly five, evacuation options

- Horizontal evacuation: Using building exits to the outside ground level.
- Stairway evacuation: Using steps to reach ground level exits from building;

- **Shelter in place:** Unless danger is imminent, remain in a room with an exterior window, a telephone, and a solid or fire-resistant door. If the individual requiring special evacuation assistance remains in place, they should dial 911 immediately and report their location to emergency services, who will in turn relay that information to on-site responders.
- Area of rescue assistance: Identified areas that can be used as a means of egress for individuals with disabilities. These areas, located on floors above or below the building's exits, can be used by individuals with disabilities until rescue can be facilitated by emergency responders; and/or

## **Evacuation Procedures for Individuals with Mobility, Hearing, or Visual Disabilities:**

Individuals with disabilities should follow the following procedures:

- Mobility disabilities (individuals who use wheelchairs or other personal mobility devices ("PMDs"): Individuals using wheelchairs should be accompanied to an area of rescue assistance by an employee or shelter in place when the alarm sounds. The safety and security staff will respond to each of the areas of rescue assistance every time a building evacuation is initiated to identify the individuals in these areas and notify to emergency responders how many individuals need assistance to safely evacuate.
- Mobility disabilities (individuals who do not use wheelchairs): Individuals with mobility disabilities, who are able to walk independently, may be able to negotiate stairs in an emergency with minor assistance. If danger is imminent, the individual should wait until the heavy traffic has cleared before attempting the stairs. If there is no immediate danger (detectable smoke, fire, or unusual odor), the individual with a disability may choose to wait at the area of rescue assistance until emergency responders arrive to assist them.
- **Hearing disabilities:** U.S. Bank Stadium is equipped with fire alarm horns/strobes that sound the alarm and flash strobe lights. The strobe lights are for individuals with who are deaf and/or hard of hearing. Individuals with hearing disabilities may not notice or hear emergency alarms and will need to be alerted of emergency situations.
- Visual disabilities: U.S. Bank Stadium is equipped with fire alarm horn/strobes that sound the alarm and flash strobe lights. The horn will alert individuals who are blind or have visual disabilities of the need to evacuate. Most individuals with visual disabilities will be familiar with their immediate surroundings and frequently traveled routes. Since the emergency evacuation route is likely different from the common traveled route, individuals with visual disabilities may need assistance in evacuating. Employees should offer assistance, and if accepted, guide the individual with a visual disability through the evacuation route.

## **Severe Weather Evacuation Options:**

Individuals in need of assistance during an evacuation have three evacuation options based on their location in their building:

- **Horizontal evacuation**: If located on the ground or basement floor, severe weather shelter areas are located throughout each floor;
- **Elevator evacuation**: If there are no safe areas above the ground floor, the elevator may be used to evacuate to the ground or basement levels, and/or
- **Shelter in Place**: Seeking shelter in a designated severe weather shelter and remaining there until the all clear is used.