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# PROMPT FIRST ACTION REPORT ON WORKERS' COMPENSATION CLAIMS

IN THE WORKERS' COMPENSATION SYSTEM

FISCAL-YEAR 2017

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As requested by Minnesota Statutes § 176.223: This report cost approximately \$3,000 to prepare, including staff time, printing and mailing expenses.

Upon request, this material will be made available in an alternative format such as audio, Braille or large print. Printed on recycled paper.

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#### Introduction

The 1995 Minnesota Legislature passed Minnesota Statutes § 176.223 that states in part the Minnesota Department of Labor and Industry "... shall publish an annual report providing data on the promptness of all insurers and self-insurers in making first payments on a claim for injury. The report shall identify all insurers and self-insurers and state the percentage of first payments made within 14 days from the date the employer was notified of claimed lost time beyond the waiting period for each of the insurers and self-insurers. The report shall also list the total number of claims and the number of claims paid within the 14-day standard." Because the insurer's responsibility for promptness lies also with the denial of a claim, the *Prompt First Action Report on Workers' Compensation Claims* combines data related to the promptness of first payments and denials.

Minnesota Statutes § 176.231, subdivision 1, states, "Where ... injury occurs which wholly or partly incapacitates the injured worker from performing labor or service for more than three calendar days, the employer shall report the injury to the insurer on a form prescribed by the commissioner within ten days from its occurrence. An insurer and self-insured employer shall report the injury to the commissioner no later than 14 days from its occurrence."

Minnesota Statutes § 176.221, subdivision 1, states, "Within 14 days of notice to or knowledge by the employer of an injury compensable under this chapter the payment of temporary total compensation shall commence." This statute also gives insurers the same 14-day deadline to deny the claim and to communicate this decision to the injured worker and the department. Minnesota Rules part 5220.2540, subpart 1, further applies this 14-day deadline to the first payment or denial of temporary partial benefits.

### Department actions upon receipt of the data

The Department of Labor and Industry evaluates data submitted on the *First Report of Injury* and the *Notice of Insurer's Primary Liability Determination* forms to determine whether the first payment or denial of benefits is timely. The *First Report of Injury* form is used to report claimed work-related injuries and illnesses to the department. The *Notice of Insurer's Primary Liability Determination* form is used by the insurer to report the acceptance or denial of the claim and to communicate information about the payment of benefits. It is also used to clarify or change information previously submitted on the *First Report of Injury* form.

If, during the evaluation, the data is inconclusive, a letter asking for the missing or incomplete data is sent to the insurer (see Appendix C). A list of claims where the first actions were believed to be untimely is sent to each insurer quarterly. A review period of approximately 30 days is allowed to refute the accuracy of the department's data.

After the report is published each year, insurers that had any claims listed in the report for the current fiscal-year are notified of their performance in comparison to all insurance companies, self-insured employers and the system as a whole. For those insurers with a significant number of claims that have a performance level substantially above or below the average, the notices provide additional information (see Appendix D).

#### **Explanation of Prompt First Action Report table**

The Prompt First Action Report table identifies insurance companies and self-insured employers that filed lost-time claims for the previous five fiscal-years (July 1 through June 30) and the number and percentage of those claims that were paid or denied within the statutory 14-day deadline. This report includes claims received during each fiscal-year with claimed lost time beyond the three-calendar-day waiting period. These claims do not include asbestosis and other litigated claims in which the lost-time determination is inconclusive at the time this report is published.

#### Conclusion

In fiscal-year 2017, 90.5 percent of the 23,049 lost-time claims had a timely first action. This percentage is slightly higher than fiscal-year 2016, where 90.1 percent of the 23,407 lost-time claims had a timely first action.

The department's Workers' Compensation Division anticipates increased use of technology, electronic data exchange and early intervention will maintain or improve the overall first action timeliness percentage.

# **Prompt First Action Report table for fiscal-year 2017**

Company name	Fiscal year	Number of lost time claims	* Number with timely action	* Percentage with timely action
Insurance companies	2017	17,009	15,124	88.9%
	2016	17,274	15,233	88.2%
	2015	17,232	15,147	87.9%
	2014	17,690	15,541	87.9%
	2013	16,842	14,788	87.8%
Self-insured employers	2017	6,040	5,728	94.8%
	2016	6,133	5,848	95.4%
	2015	6,327	6,018	95.1%
	2014	6,426	6,062	94.3%
	2013	6,251	5,910	94.5%
All companies	2017	23,049	20,852	90.5%
	2016	23,407	21,081	90.1%
	2015	23,559	21,165	89.8%
	2014	24,116	21,603	89.6%
	2013	23,093	20,698	89.6%

Insurance companies					
Accident Fund Group	2017	262	225	85.9%	
·	2016	183	160	87.4%	
	2015	196	170	86.7%	
	2014	216	166	76.9%	
	2013	190	156	82.1%	
Ace USA	2017	1,413	1,274	90.2%	
(part of Chubb Group of Insurance Companies)	2016	1,448	1,281	88.5%	
	2015	1,336	1,192	89.2%	
	2014	1,284	1,141	88.9%	
	2013	1,229	1,064	86.6%	
ACIG Insurance Company	2017	7	6	85.7%	
(part of American Contractors Insurance	2016	5	5	100.0%	
Group)	2015	6	5	83.3%	
	2014	5	5	100.0%	
	2013	5	5	100.0%	
Acuity	2017	233	215	92.3%	
	2016	215	196	91.2%	
	2015	252	236	93.7%	
	2014	276	235	85.1%	
	2013	234	211	90.2%	

Company name	Fiscal year	Number of lost time claims	* Number with timely action	* Percentage with timely action
Advantage Workers Compensation	2017	1	1	100.0%
Insurance Company	2016	1	1	100.0%
	2015	1	1	100.0%
	2014	1	1	100.0%
	2013	0	0	N/A
AIX Group	2017	1	1	100.0%
(part of Hanover Insurance Group)	2016	4	2	50.0%
	2015	1	0	0.0%
	2014	1	1	100.0%
	2013	4	3	75.0%
Allied Group	2017	39	34	87.2%
(part of Nationwide Group)	2016	34	28	82.4%
17	2015	32	30	93.8%
	2014	21	18	85.7%
	2013	15	13	86.7%
American Family Insurance Group	2017	77	67	87.0%
American Family insurance Group	2017	85	74	87.1%
	2015	71	63	88.7%
	2014	115	105	91.3%
	2014	93	87	93.5%
Amarican International Crown	2017	1,211	1,105	91.2%
American International Group (formerly Chartis Insurance)	2017	1,351	1,209	89.5%
(formerly Chartis Hisurance)	2015	1,464	1,309	89.4%
	2013	1,452	1,328	91.5%
	2014	1,475	1,340	90.8%
A : I	2013	125	110	88.0%
American Interstate Insurance Company (part of Amerisafe Insurance Group)		123	108	
(part of Americane Histirance Group)	2016	123	108	87.8% 84.3%
	2013	117	106	
	2014	106	94	90.6%
	2013		3	75.0%
American Mining Insurance Company (part of W R Berkley Group)		5	4	
(part of w R Berkley Group)	2016	1	1	80.0%
			<del>-</del>	100.0%
	2014	N/A	N/A	N/A
	2013	N/A	N/A	N/A
American National Property & Casualty	2017	1	1	100.0%
Company	2016	N/A	N/A	N/A
	2015	N/A	N/A	N/A
	2014	N/A	N/A	N/A
	2013	N/A	N/A	N/A
Amerisure Companies	2017	147	132	89.8%
	2016	128	118	92.2%
	2015	101	91	90.1%
	2014	63	60	95.2%
	2013	19	16	84.2%

Company name	Fiscal year	Number of lost time claims	* Number with timely action	* Percentage with timely action
AmTrust Group	2017	557	417	74.9%
	2016	585	417	71.3%
	2015	527	396	75.1%
	2014	343	260	75.8%
	2013	240	179	74.6%
Arch Insurance Group	2017	139	119	85.6%
_	2016	141	126	89.4%
	2015	145	132	91.0%
	2014	116	106	91.4%
	2013	77	70	90.9%
Argo Group	2017	3	1	33.3%
(formerly Argonaut Group)	2016	1	1	100.0%
	2015	2	1	50.0%
	2014	2	1	50.0%
	2013	5	5	100.0%
Armour Insurance Group	2017	3	2	66.7%
(formerly reported under OneBeacon Insurance	2016	1	1	100.0%
Group)	2015	1	0	0.0%
	2014	N/A	N/A	N/A
	2013	N/A	N/A	N/A
Atlantic Specialty Companies	2017	28	20	71.4%
(formerly reported under OneBeacon Insurance	2016	24	23	95.8%
Group - part of Intact Financial Corporation)	2015	38	36	94.7%
	2014	N/A	N/A	N/A
	2013	N/A	N/A	N/A
Austin Mutual Insurance Company	2017	0	0	N/A
(reported under The Main Street America	2016	0	0	N/A
Group as of 2017)	2015	0	0	N/A
	2014	1	1	100.0%
	2013	9	5	55.6%
Auto-Owners Insurance Group	2017	391	349	89.3%
The control of the	2016	431	380	88.2%
	2015	465	408	87.7%
	2014	481	413	85.9%
	2013	409	330	80.7%
Baldwin & Lyons Group	2017	18	15	83.3%
	2016	9	6	66.7%
	2015	16	12	75.0%
	2014	36	25	69.4%
	2013	33	21	63.6%
Benchmark Insurance Company	2017	16	15	93.8%
	2016	N/A	N/A	N/A
	2015	N/A	N/A	N/A
	2014	N/A	N/A	N/A
	2013	N/A	N/A	N/A

Company name	Fiscal year	Number of lost time claims	* Number with timely action	* Percentage with timely action
Berkley Mid-Atlantic Group	2017	0	0	N/A
(part of W R Berkley Group)	2016	1	1	100.0%
	2015	N/A	N/A	N/A
	2014	N/A	N/A	N/A
	2013	N/A	N/A	N/A
Berkley Oil & Gas Specialty Services	2017	3	2	66.7%
(part of W R Berkley Group)	2016	N/A	N/A	N/A
	2015	N/A	N/A	N/A
	2014	N/A	N/A	N/A
	2013	N/A	N/A	N/A
Berkshire Hathaway Guard Insurance	2017	47	38	80.9%
Companies	2016	28	18	64.3%
(part of Berkshire Hathaway Insurance Group)	2015	9	8	88.9%
	2014	N/A	N/A	N/A
	2013	N/A	N/A	N/A
Berkshire Hathaway Homestate Companies	2017	41	30	73.2%
(part of Berkshire Hathaway Insurance Group)	2016	30	21	70.0%
	2015	38	24	63.2%
	2014	49	28	57.1%
	2013	25	17	68.0%
Bitco Insurance Companies	2017	29	26	89.7%
(formerly Bituminous Insurance Companies -	2016	31	27	87.1%
part of Old Republic Insurance Group)	2015	24	21	87.5%
	2014	10	9	90.0%
	2013	3	3	100.0%
Brotherhood Mutual Insurance Company	2017	8	5	62.5%
1 7	2016	11	10	90.9%
	2015	5	4	80.0%
	2014	6	6	100.0%
	2013	1	1	100.0%
Capitol Insurance Companies	2017	0	0	N/A
(part of Alleghany Insurance Holdings)	2016	0	0	N/A
	2015	1	1	100.0%
	2014	1	1	100.0%
	2013	1	1	100.0%
Carolina Casualty Insurance Company	2017	4	4	100.0%
(part of W R Berkley Group)	2016	10	7	70.0%
	2015	15	10	66.7%
	2014	18	16	88.9%
	2013	13	12	92.3%
Cherokee Insurance Company	2017	6	5	83.3%
r	2016	1	0	0.0%
	2015	4	2	50.0%
	2014	2	1	50.0%
	2013	N/A	N/A	N/A

Company name	Fiscal year	Number of lost time claims	* Number with timely action	* Percentage with timely action
Chubb Group of Insurance Companies	2017	180	142	78.9%
	2016	174	127	73.0%
	2015	205	143	69.8%
	2014	239	183	76.6%
	2013	265	221	83.4%
Church Mutual Insurance Company	2017	50	41	82.0%
, ,	2016	12	12	100.0%
	2015	14	14	100.0%
	2014	24	16	66.7%
	2013	28	23	82.1%
Cincinnati Insurance Companies	2017	72	66	91.7%
(part of Cincinnati Financial Corporation)	2016	71	64	90.1%
	2015	98	82	83.7%
	2014	106	96	90.6%
	2013	85	66	77.6%
CNA Insurance Companies	2017	123	100	81.3%
er wit insurance companies	2016	153	138	90.2%
	2015	176	168	95.5%
	2014	193	174	90.2%
	2013	232	203	87.5%
Companion Property & Casualty Group	2017	N/A	N/A	N/A
(reported under Enstar Group as of 2015)	2016	N/A	N/A	N/A
	2015	0	0	N/A
	2014	0	0	N/A
	2013	7	7	100.0%
Continental Indemnity Company	2017	19	17	89.5%
(part of Berkshire Hathaway Insurance Group)	2016	17	12	70.6%
	2015	23	18	78.3%
	2014	29	19	65.5%
	2013	22	18	81.8%
Continental Western Group	2017	133	114	85.7%
(part of W R Berkley Group)	2016	90	76	84.4%
	2015	41	35	85.4%
	2014	45	36	80.0%
	2013	33	30	90.9%
Crum & Forster Insurance Group	2017	30	23	76.7%
(part of Fairfax Financial Holding Ltd)	2016	49	44	89.8%
	2015	33	31	93.9%
	2014	22	17	77.3%
	2013	24	21	87.5%
Dakota Group	2017	323	299	92.6%
	2016	371	322	86.8%
	2015	380	336	88.4%
	2014	382	331	86.6%
	2013	417	384	92.1%

Company name	Fiscal year	Number of lost time claims	* Number with timely action	* Percentage with timely action
Diamond Insurance Company	2017	4	4	100.0%
	2016	11	10	90.9%
	2015	10	4	40.0%
	2014	4	3	75.0%
	2013	5	4	80.0%
Electric Insurance Group	2017	8	6	75.0%
	2016	16	15	93.8%
	2015	12	12	100.0%
	2014	9	9	100.0%
	2013	8	7	87.5%
EMC Insurance Companies	2017	411	403	98.1%
	2016	363	351	96.7%
	2015	307	297	96.7%
	2014	293	275	93.9%
	2013	194	184	94.8%
Employers Insurance Group	2017	183	153	83.6%
2 inprojets insurance Group	2016	212	183	86.3%
	2015	162	141	87.0%
	2014	176	149	84.7%
	2013	173	147	85.0%
Enstar Group Limited	2017	1	1	100.0%
Zinstar Group Zinnted	2016	N/A	N/A	N/A
	2015	N/A	N/A	N/A
	2014	N/A	N/A	N/A
	2013	N/A	N/A	N/A
Everest Reinsurance Group	2017	11	7	63.6%
	2016	3	2	66.7%
	2015	11	8	72.7%
	2014	6	6	100.0%
	2013	10	8	80.0%
Farm Bureau Property & Casualty Group	2017	49	38	77.6%
	2016	44	39	88.6%
	2015	61	49	80.3%
	2014	78	62	79.5%
	2013	47	36	76.6%
Farmers Insurance Group	2017	18	14	77.8%
(part of Zurich Insurance Group)	2016	30	19	63.3%
	2015	17	11	64.7%
	2014	17	12	70.6%
	2013	28	22	78.6%
Federated Mutual Group	2017	247	237	96.0%
z <b>k</b>	2016	295	279	94.6%
	2015	323	309	95.7%
	2014	294	281	95.6%
	2013	309	297	96.1%

Company name	Fiscal year	Number of lost time claims	* Number with timely action	* Percentage with timely action
Federated Rural Electric Insurance	2017	4	4	100.0%
Exchange	2016	7	6	85.7%
	2015	9	9	100.0%
	2014	8	8	100.0%
	2013	7	6	85.7%
Firemans Fund Insurance Companies	2017	12	7	58.3%
(part of Allianz of America)	2016	14	11	78.6%
	2015	25	18	72.0%
	2014	17	14	82.4%
	2013	19	13	68.4%
FirstComp Insurance Company	2017	6	4	66.7%
(part of Markel Corporation Group)	2016	6	6	100.0%
	2015	2	0	0.0%
	2014	4	4	100.0%
	2013	7	6	85.7%
Florists Mutual Group	2017	N/A	N/A	N/A
(reported under Sentry Insurance Group as of	2016	N/A	N/A	N/A
2016)	2015	14	12	85.7%
	2014	15	15	100.0%
	2013	20	20	100.0%
Freestone Insurance Company	2017	0	0	N/A
(formerly Dallas National Insurance Company -	2016	0	0	N/A
declared insolvent as of 8/15/2014)	2015	1	1	100.0%
	2014	17	15	88.2%
	2013	10	7	70.0%
Great American Insurance Companies	2017	66	62	93.9%
(part of Great American Insurance Group)	2016	49	45	91.8%
1,	2015	19	19	100.0%
	2014	12	7	58.3%
	2013	2	1	50.0%
Great Divide Insurance Company	2017	16	14	87.5%
(part of W R Berkley Group)	2016	5	2	40.0%
	2015	6	4	66.7%
	2014	3	3	100.0%
	2013	0	0	N/A
Great West Casualty Company	2017	87	82	94.3%
(part of Old Republic Insurance Group)	2016	77	75	97.4%
•	2015	79	69	87.3%
	2014	86	74	86.0%
	2013	89	80	89.9%
Grinnell Mutual Group	2017	144	132	91.7%
	2016	157	136	86.6%
	2015	121	105	86.8%
	2014	161	145	90.1%
	2013	152	132	86.8%

GuideOne Insurance	Company name	Fiscal year	Number of lost time claims	* Number with timely action	* Percentage with timely action
Part	GuideOne Insurance	2017	10	9	90.0%
Hanover Insurance Group		2016	14	14	100.0%
Hanover Insurance Group		2015	14	11	78.6%
Hanover Insurance Group		2014	8	5	62.5%
2016		2013	14	13	92.9%
Part	Hanover Insurance Group	2017	100	93	93.0%
Burney		2016	111	94	84.7%
Harleysville Insurance (part of Nationwide Group)		2015	98	77	78.6%
Harleysville Insurance		2014	93	75	80.6%
(part of Nationwide Group)         2016         20         18         90.0%           2015         17         16         94.1%           2014         26         22         84.6%           2013         19         18         94.7%           Hartford Insurance Group         2017         456         372         81.6%           2016         515         415         80.6%           2014         572         492         86.0%           2013         555         484         87.2%           HDI Global Insurance Company (formerly HDI Gerling America Insurance Company)         2017         7         7         100.0%           2014         N/A         N/A         N/A         N/A           2015         2         2         100.0%           2015         2         2         100.0%           2015         2         2         100.0%           2014         N/A         N/A         N/A           Health Care Insurance Reciprocal         2017         119         108         90.8%           2015         124         113         191.9         108         90.8%           2015         124         113		2013	81	61	75.3%
(part of Nationwide Group)         2016         20         18         90.0%           2015         17         16         94.1%           2014         26         22         84.6%           2013         19         18         94.7%           Hartford Insurance Group         2017         456         372         81.6%           2016         515         415         80.6%           2013         552         448         85.8%           2014         572         492         86.0%           2013         555         484         87.2%           HDI Global Insurance Company (formerly HDI Gerling America Insurance         2017         7         7         100.0%           Company)         2016         4         4         100.0%           2015         2         2         100.0%           2014         N/A         N/A         N/A           Health Care Insurance Reciprocal         2017         119         108         90.8%           2015         124         113         124         89.9%           2015         124         113         91.1%           2014         131         122         93.1%	Harleysville Insurance	2017	24	21	87.5%
Hartford Insurance Group		2016	20	18	90.0%
Hartford Insurance Group		2015	17	16	94.1%
Hartford Insurance Group		2014	26	22	84.6%
2016   515   415   80.6%		2013	19	18	94.7%
Content   Cont	Hartford Insurance Group	2017	456	372	81.6%
Company   Comp	l and a second	2016	515	415	80.6%
HDI Global Insurance Company (formerly HDI Gerling America Insurance Company)		2015	522	448	85.8%
HDI Global Insurance Company (formerly HDI Gerling America Insurance Company)		2014	572	492	86.0%
(formerly HDI Gerling America Insurance Company)    2016		2013	555	484	87.2%
(formerly HDI Gerling America Insurance Company)         2016         4         4         100.0%           2015         2         2         100.0%           2014         N/A         N/A         N/A           2013         N/A         N/A         N/A           Health Care Insurance Reciprocal         2017         119         108         90.8%           2016         138         124         89.9%           2015         124         113         91.1%           2014         131         122         93.1%           2013         102         93         91.2%           ICW Group         2017         0         0         N/A           2016         0         0         N/A           2015         0         0         N/A           2016         0         0         N/A           2014         2         2         100.0%           2014         2         2         100.0%           2013         N/A         N/A         N/A           Illinois Casualty Company         2017         20         14         70.0%           2015         20         17         85.0% <td>HDI Global Insurance Company</td> <td>2017</td> <td>7</td> <td>7</td> <td>100.0%</td>	HDI Global Insurance Company	2017	7	7	100.0%
Company   2015   2   2   100.0%   2014   N/A		2016	4	4	
2014	Company)				
Health Care Insurance Reciprocal   2013   N/A   N/A   N/A   N/A   N/A		2014	N/A	N/A	
Health Care Insurance Reciprocal   2017   119   108   90.8%   2016   138   124   89.9%   2015   124   113   91.1%   2014   131   122   93.1%   2013   102   93   91.2%   2017   0   0   N/A   2016   0   0   N/A   2015   0   0   N/A   2014   2   2   100.0%   2013   N/A		2013	N/A	N/A	
2016   138   124   89.9%   2015   124   113   91.1%   2014   131   122   93.1%   2013   102   93   91.2%   2017   0   0   N/A   2016   0   0   N/A   2015   0   0   N/A   2014   2   2   100.0%   2013   N/A   N	Health Care Insurance Reciprocal				
CW Group   2015   124   113   91.1%   2014   131   122   93.1%   2013   102   93   91.2%   2017   0   0   N/A   2016   0   0   N/A   2015   0   0   N/A	Treater cure insurance recorprocus				
CW Group   2017   0   0   N/A					
CW Group   2017   0   0   N/A					
ICW Group         2017         0         0         N/A           2016         0         0         N/A           2015         0         0         N/A           2014         2         2         100.0%           2013         N/A         N/A         N/A           Illinois Casualty Company         2017         20         14         70.0%           2016         19         16         84.2%           2015         20         17         85.0%           2014         15         10         66.7%           2013         12         4         33.3%           Imperium Insurance Company (part of Houston International Insurance Group)         2017         0         0         N/A           2015         0         0         N/A         2015         0         0         N/A           2015         0         0         N/A         2015         0         0         N/A           2014         3         3         100.0%         0         0         0					
2016   0   0   N/A	ICW Group				
2015   0   0   N/A     2014   2   2   100.0%     2013   N/A   N/A   N/A     Illinois Casualty Company   2017   20   14   70.0%     2016   19   16   84.2%     2015   20   17   85.0%     2014   15   10   66.7%     2013   12   4   33.3%     Imperium Insurance Company (part of Houston International Insurance Group)   2017   0   0   N/A     2016   0   0   N/A     2015   0   0   N/A     2016   2016   3   3   3   100.0%	le w Group				
2014   2   2   100.0%					
2013 N/A N/A N/A N/A   N/A					
Illinois Casualty Company   2017   20					
2016   19   16   84.2%	Illinois Casualty Company				
2015   20   17   85.0%	Company				
2014   15   10   66.7%					
2013   12   4   33.3%					
Imperium Insurance Company (part of Houston International Insurance Group)         2017         0         0         N/A           2016         0         0         N/A           2015         0         0         N/A           2014         3         3         100.0%					
(part of Houston International Insurance Group)         2016         0         0         N/A           2015         0         0         N/A           2014         3         3         100.0%	Imperium Insurance Company				
2015 0 0 N/A 2014 3 3 100.0%					
2014 3 3 100.0%	,				
		2013	0	0	N/A

Company name	Fiscal year	Number of lost time claims	* Number with timely action	* Percentage with timely action
Indiana Insurance	2017	53	42	79.2%
(part of Liberty Mutual Insurance Companies)	2016	44	37	84.1%
	2015	73	58	79.5%
	2014	128	100	78.1%
	2013	152	138	90.8%
Integrity Mutual Insurance Company	2017	51	46	90.2%
(part of Grange Mutual Casualty Group)	2016	46	37	80.4%
	2015	54	52	96.3%
	2014	50	48	96.0%
	2013	51	39	76.5%
Liberty Mutual Insurance	2017	489	431	88.1%
(part of Liberty Mutual Insurance Companies)	2016	492	443	90.0%
	2015	524	447	85.3%
	2014	725	626	86.3%
	2013	825	732	88.7%
Lumbermens Underwriting Alliance	2017	0	0	N/A
(declared insolvent as of 05/23/2016)	2016	6	6	100.0%
	2015	52	48	92.3%
	2014	66	60	90.9%
	2013	66	65	98.5%
Markel Insurance Company	2017	0	0	N/A
(part of Markel Corporation Group)	2016	0	0	N/A
	2015	0	0	N/A
	2014	1	1	100.0%
	2013	2	0	0.0%
Meadowbrook Insurance Group	2017	85	78	91.8%
	2016	124	116	93.5%
	2015	144	126	87.5%
	2014	206	170	82.5%
	2013	175	145	82.9%
Memic Group	2017	3	3	100.0%
(part of Maine Employers' Mutual Insurance	2016	2	1	50.0%
Company)	2015	N/A	N/A	N/A
	2014	N/A	N/A	N/A
	2013	N/A	N/A	N/A
MHA Insurance Company	2017	56	54	96.4%
(part of Coverys Companies)	2016	67	60	89.6%
	2015	88	81	92.0%
	2014	101	96	95.0%
	2013	110	103	93.6%
Midwest Employers Casualty Company	2017	0	0	N/A
(part of W R Berkley Group)	2016	1	1	100.0%
	2015	1	0	0.0%
	2014	7	6	85.7%
	2013	19	19	100.0%

Company name	Fiscal year	Number of lost time claims	* Number with timely action	* Percentage with timely action
Midwest Family Mutual Insurance	2017	76	70	92.1%
Company	2016	92	78	84.8%
	2015	116	104	89.7%
	2014	154	136	88.3%
	2013	145	141	97.2%
Midwest Insurance Company	2017	51	36	70.6%
1 7	2016	39	33	84.6%
	2015	47	41	87.2%
	2014	51	43	84.3%
	2013	75	52	69.3%
Minnesota Assigned Risk Plan	2017	465	387	83.2%
Transcoota Tronghou Trion Trum	2016	612	477	77.9%
	2015	728	588	80.8%
	2014	740	633	85.5%
	2013	677	567	83.8%
Mitsui Sumitomo Insurance Group	2017	3	2	66.7%
Witsur Sumitomo hisurance Group	2016	0	0	N/A
	2015	6	4	66.7%
	2014	5	3	60.0%
	2013	4	4	100.0%
Motorists Commercial Mutual Insurance	2017	1	0	0.0%
Company	2017	0	0	N/A
(part of Motorists Insurance Group)	2015	2	1	50.0%
4	2013	2	1	50.0%
	2014	1	0	0.0%
M : 1 D A : C : C	2013	0	0	N/A
Munich Re America Corporation Group (part of Munich Reinsurance Company)		2	1	50.0%
(part of Municir Remsurance Company)	2016	0	0	
		0	-	N/A
	2014	0	0	N/A
N	2013	11	8	N/A
National Interstate Insurance Company (part of Great American Insurance Group)			13	72.7%
(part of oreat American insurance oroup)	2016	19 8	3	68.4%
				37.5%
	2014	6	4	66.7%
	2013	1	1	100.0%
Nationwide Agribusiness	2017	118	92	78.0%
(part of Nationwide Group)	2016	120	109	90.8%
	2015	99	84	84.8%
	2014	74	56	75.7%
	2013	56	43	76.8%
Old Republic Insurance	2017	523	469	89.7%
(part of Old Republic Insurance Group)	2016	515	464	90.1%
	2015	448	422	94.2%
	2014	452	406	89.8%
	2013	403	363	90.1%

Company name	Fiscal year	Number of lost time claims	* Number with timely action	* Percentage with timely action
OneBeacon Insurance Group	2017	N/A	N/A	N/A
(reported under Armour Insurance Group and	2016	N/A	N/A	N/A
Atlantic Specialty Companies as of 2015)	2015	N/A	N/A	N/A
	2014	36	26	72.2%
	2013	34	29	85.3%
Penn Millers Insurance Company	2017	5	3	60.0%
(part of Chubb Group of Insurance Companies)	2016	4	4	100.0%
	2015	1	1	100.0%
	2014	4	3	75.0%
	2013	7	6	85.7%
Pharmacists Mutual Insurance Company	2017	9	8	88.9%
r in the same and	2016	4	4	100.0%
	2015	10	8	80.0%
	2014	6	6	100.0%
	2013	5	5	100.0%
PMA Insurance Group	2017	64	47	73.4%
(part of Old Republic Insurance Group)	2016	54	46	85.2%
1	2015	62	52	83.9%
	2014	44	32	72.7%
	2013	49	42	85.7%
Preferred Professional Insurance Company	2017	1	0	0.0%
Freiened Froiessional hisurance Company	2017	4	3	75.0%
	2015	6	5	83.3%
	2013	7	3	42.9%
	2013	16	13	81.3%
Duo sight Cu a sighty Cusus	2013	5	4	80.0%
Prosight Specialty Group (part of Prosight Global Incorporated)	2017	5	5	100.0%
(part of 1 rosignt Global incorporated)	2015	5	4	80.0%
	2013	5	2	40.0%
	2014	N/A	N/A	N/A
ODEN, 4. A.	2013	107	92	86.0%
QBE North America	2017		124	91.9%
	2016	135 163	137	
				84.0%
	2014	222	177	79.7%
	2013	258	221	85.7%
RAM Mutual Insurance Company	2017	102	93	91.2%
	2016	90	84	93.3%
	2015	120	104	86.7%
	2014	158	144	91.1%
	2013	99	90	90.9%
Red Rock Insurance Company	2017	0	0	N/A
(formerly BancInsure Incorporated - declared	2016	0	0	N/A
insolvent as of 8/21/2014)	2015	0	0	N/A
	2014	0	0	N/A
	2013	12	9	75.0%

Company name	Fiscal year	Number of lost time claims	* Number with timely action	* Percentage with timely action
Republic Companies Group	2017	0	0	N/A
(part of AmTrust Group)	2016	0	0	N/A
	2015	3	3	100.0%
	2014	1	1	100.0%
	2013	0	0	N/A
Riverport Insurance Company	2017	25	25	100.0%
(part of W R Berkley Group)	2016	39	35	89.7%
	2015	22	20	90.9%
	2014	32	29	90.6%
	2013	43	39	90.7%
RLI Group	2017	0	0	N/A
r	2016	0	0	N/A
	2015	0	0	N/A
	2014	1	1	100.0%
	2013	N/A	N/A	N/A
RTW Group	2017	196	175	89.3%
(part of State Auto Insurance Companies)	2016	254	220	86.6%
•	2015	255	223	87.5%
	2014	328	297	90.5%
	2013	307	270	87.9%
Safety National Group	2017	153	132	86.3%
(part of Tokio Marine America)	2016	129	113	87.6%
,	2015	101	77	76.2%
	2014	70	57	81.4%
	2013	71	60	84.5%
Scottsdale Insurance Group	2017	2	2	100.0%
(part of Nationwide Group)	2016	11	11	100.0%
	2015	7	5	71.4%
	2014	6	3	50.0%
	2013	N/A	N/A	N/A
SeaBright Insurance Company	2017	N/A	N/A	N/A
(reported under Enstar Group Limited as of	2017	0	0	N/A
2016)	2015	0	0	N/A
	2013	13	13	100.0%
	2014	18	17	94.4%
Canana Inggana Campania	2013	246	225	91.5%
Secura Insurance Companies	2017	231	201	87.0%
	2015	240	217	90.4%
	2013	266	250	94.0%
	2014	184	176	94.0%
Calcadian Insura				
Selective Insurance Group	2017	84	62	73.8%
	2016	79	57	72.2%
	2015	48	36	75.0%
	2014	67	59	88.1%
	2013	43	37	86.0%

Company name	Fiscal year	Number of lost time claims	* Number with timely action	* Percentage with timely action
Sentry Insurance Group	2017	549	519	94.5%
	2016	522	471	90.2%
	2015	537	496	92.4%
	2014	476	452	95.0%
	2013	463	425	91.8%
SFM Mutual Insurance Companies	2017	1,737	1,632	94.0%
•	2016	1,758	1,643	93.5%
	2015	1,626	1,503	92.4%
	2014	1,822	1,691	92.8%
	2013	1,822	1,709	93.8%
Sompo America Insurance Company	2017	15	12	80.0%
(formerly Sompo Japan Insurance Company	2016	3	3	100.0%
of America - part of Sompo Japan US Group)	2015	10	10	100.0%
	2014	6	6	100.0%
	2013	5	5	100.0%
Sparta Insurance Company	2017	0	0	N/A
	2016	0	0	N/A
	2015	2	2	100.0%
	2014	6	4	66.7%
	2013	7	6	85.7%
Spring Valley Mutual Insurance Company	2017	0	0	N/A
(reported under The Main Street America	2016	3	2	66.7%
Group as of 2017)	2015	4	4	100.0%
	2014	3	2	66.7%
	2013	N/A	N/A	N/A
StarNet Insurance Company	2017	1	1	100.0%
(part of W R Berkley Group)	2016	0	0	N/A
	2015	5	1	20.0%
	2014	6	6	100.0%
	2013	3	2	66.7%
Starr Indemnity & Liability Company	2017	51	47	92.2%
(part of Starr Companies)	2016	48	43	89.6%
	2015	33	31	93.9%
	2014	4	4	100.0%
	2013	N/A	N/A	N/A
State Farm Group	2017	39	25	64.1%
<u>^</u>	2016	62	54	87.1%
	2015	88	71	80.7%
	2014	71	58	81.7%
	2013	86	75	87.2%
State National Group	2017	4	1	25.0%
<u>^</u>	2016	1	1	100.0%
	2015	N/A	N/A	N/A
	2014	N/A	N/A	N/A
	2013	N/A	N/A	N/A

Company name	Fiscal year	Number of lost time claims	* Number with timely action	* Percentage with timely action
T.H.E. Insurance Company	2017	1	1	100.0%
	2016	N/A	N/A	N/A
	2015	N/A	N/A	N/A
	2014	N/A	N/A	N/A
	2013	N/A	N/A	N/A
The IMT Group	2017	1	0	0.0%
•	2016	N/A	N/A	N/A
	2015	N/A	N/A	N/A
	2014	N/A	N/A	N/A
	2013	N/A	N/A	N/A
The Main Street America Group	2017	3	3	100.0%
	2016	N/A	N/A	N/A
	2015	N/A	N/A	N/A
	2014	N/A	N/A	N/A
	2013	N/A	N/A	N/A
Tokio Marine America	2017	3	3	100.0%
(formerly Tokio Marine Management	2016	5	5	100.0%
Incorporated)	2015	2	2	100.0%
	2014	4	3	75.0%
	2013	2	1	50.0%
Tower Group Companies	2017	0	0	N/A
(declared insolvent as of 4/1/2017)	2016	0	0	N/A
	2015	2	1	50.0%
	2014	10	7	70.0%
	2013	9	7	77.8%
Transguard Insurance Company of	2017	1	1	100.0%
America	2016	0	0	N/A
(part of IAT Insurance Group)	2015	0	0	N/A
	2014	0	0	N/A
	2013	1	1	100.0%
Travelers Group	2017	1,449	1,308	90.3%
Travelers Group	2016	1,460	1,326	90.8%
	2015	1,544	1,384	89.6%
	2014	1,564	1,370	87.6%
	2013	1,385	1,168	84.3%
Triangle Insurance Company	2017	1	1	100.0%
	2016	2	1	50.0%
	2015	3	3	100.0%
	2014	2	2	100.0%
	2013	N/A	N/A	N/A
Ullico Casualty Group	2017	N/A	N/A	N/A
(declared insolvent as of 5/30/2013)	2016	N/A	N/A	N/A
ŕ	2015	N/A	N/A	N/A
	2014	N/A	N/A	N/A
	2013	13	6	46.2%

Company name	Fiscal year	Number of lost time claims	* Number with timely action	* Percentage with timely action
United Fire & Casualty Group	2017	105	97	92.4%
	2016	67	55	82.1%
	2015	69	59	85.5%
	2014	52	44	84.6%
	2013	42	39	92.9%
United Wisconsin Insurance Company	2017	93	80	86.0%
(d.b.a. United Heartland - part of Accident	2016	115	98	85.2%
Fund Group)	2015	107	91	85.0%
	2014	87	71	81.6%
	2013	84	69	82.1%
Utica National Insurance Group	2017	0	0	N/A
	2016	0	0	N/A
	2015	0	0	N/A
	2014	0	0	N/A
	2013	3	1	33.3%
Vanliner Insurance Company	2017	26	24	92.3%
(part of Great American Insurance Group)	2016	27	21	77.8%
	2015	30	28	93.3%
	2014	28	22	78.6%
	2013	11	11	100.0%
West Bend Mutual Insurance Company	2017	205	186	90.7%
The state of the s	2016	203	187	92.1%
	2015	188	166	88.3%
	2014	195	181	92.8%
	2013	163	146	89.6%
Western National Insurance Group	2017	390	366	93.8%
r	2016	406	381	93.8%
	2015	464	433	93.3%
	2014	493	458	92.9%
	2013	516	466	90.3%
Westfield Group	2017	105	96	91.4%
The second second	2016	125	113	90.4%
	2015	131	109	83.2%
	2014	147	131	89.1%
	2013	163	146	89.6%
Work First Casualty Company	2017	0	0	N/A
and the company	2016	13	13	100.0%
	2015	20	16	80.0%
	2014	6	6	100.0%
	2013	N/A	N/A	N/A
XL America Group	2017	354	319	90.1%
The fine of oup	2016	257	224	87.2%
	2015	227	189	83.3%
	2014	174	149	85.6%
1	2017	118	177	05.070

Company name	Fiscal year	Number of lost time claims	* Number with timely action	* Percentage with timely action
Zenith National Insurance Group	2017	3	3	100.0%
(part of Fairfax Financial Holdings Ltd)	2016	2	2	100.0%
	2015	3	3	100.0%
	2014	3	3	100.0%
	2013	2	2	100.0%
Zurich North America	2017	1,142	997	87.3%
(part of Zurich Insurance Group)	2016	1,042	924	88.7%
	2015	886	760	85.8%
	2014	791	661	83.6%
	2013	874	723	82.7%

Se	elf-insured	demployers		
ABF Freight System Incorporated	2017	17	17	100.0%
	2016	11	11	100.0%
	2015	10	10	100.0%
	2014	12	12	100.0%
	2013	3	3	100.0%
Access Insurance Association	2017	51	50	98.0%
	2016	50	44	88.0%
	2015	65	62	95.4%
	2014	56	53	94.6%
	2013	48	47	97.9%
AG Processing Incorporated	2017	1	1	100.0%
	2016	1	1	100.0%
	2015	1	1	100.0%
	2014	3	3	100.0%
	2013	0	0	N/A
Allete	2017	9	8	88.9%
(legally incorporated as Minnesota Power	2016	3	3	100.0%
Incorporated)	2015	4	4	100.0%
	2014	4	4	100.0%
	2013	5	5	100.0%
Allina Health System	2017	377	363	96.3%
	2016	398	374	94.0%
	2015	368	347	94.3%
	2014	359	345	96.1%
	2013	341	323	94.7%
American Crystal Sugar Company	2017	13	12	92.3%
·	2016	4	3	75.0%
	2015	15	14	93.3%
	2014	7	7	100.0%
	2013	17	16	94.1%

Company name	Fiscal year	Number of lost time claims	* Number with timely action	* Percentage with timely action
Amherst H Wilder Foundation	2017	1	1	100.0%
	2016	0	0	N/A
	2015	1	1	100.0%
	2014	3	3	100.0%
	2013	1	1	100.0%
Anderson Trucking Service Incorporated	2017	0	0	N/A
	2016	2	2	100.0%
	2015	2	2	100.0%
	2014	4	4	100.0%
	2013	2	2	100.0%
Anoka County	2017	8	8	100.0%
	2016	16	14	87.5%
	2015	9	9	100.0%
	2014	7	6	85.7%
	2013	10	10	100.0%
Archdiocese of St Paul & Minneapolis	2017	20	20	100.0%
The second section of the second seco	2016	18	18	100.0%
	2015	26	26	100.0%
	2014	17	17	100.0%
	2013	21	21	100.0%
Archer Daniels Midland Company	2017	4	3	75.0%
There I among the analysis of the angulary	2016	4	3	75.0%
	2015	1	1	100.0%
	2014	3	3	100.0%
	2013	1	0	0.0%
Arctic Cat Incorporated	2017	5	5	100.0%
(no longer self-insured as of 3/5/2017)	2016	9	8	88.9%
-	2015	8	8	100.0%
	2014	12	11	91.7%
	2013	5	5	100.0%
Atlas Staffing Incorporated	2017	49	44	89.8%
(new self-insured as of 1/12/2015)	2016	67	60	89.6%
	2015	25	24	96.0%
	2014	N/A	N/A	N/A
	2013	N/A	N/A	N/A
Benedictine Group Self-Insurance	2017	60	49	81.7%
Association	2016	37	34	91.9%
	2015	40	37	92.5%
	2014	56	55	98.2%
	2013	62	59	95.2%
Bermo Incorporated	2017	6	6	100.0%
	2016	8	8	100.0%
	2015	7	6	85.7%
	2014	4	4	100.0%
	2013	6	6	100.0%

Company name	Fiscal year	Number of lost time claims	* Number with timely action	* Percentage with timely action
Blandin Paper Company	2017	4	4	100.0%
	2016	3	3	100.0%
	2015	2	2	100.0%
	2014	3	3	100.0%
	2013	5	5	100.0%
Blue Cross Blue Shield of Minnesota	2017	12	12	100.0%
	2016	18	18	100.0%
	2015	13	13	100.0%
	2014	23	22	95.7%
	2013	27	25	92.6%
Builders & Contractors Workers	2017	150	145	96.7%
Compensation Fund	2016	127	118	92.9%
•	2015	109	102	93.6%
	2014	97	85	87.6%
	2013	65	61	93.8%
Care Providers Workers Compensation	2017	23	21	91.3%
Fund	2016	36	35	97.2%
	2015	34	27	79.4%
	2014	41	35	85.4%
	2013	37	29	78.4%
Carl Bolander & Sons Company	2017	2	2	100.0%
Cari Bolander & Bolis Company	2016	0	0	N/A
	2015	0	0	N/A
	2014	1	1	100.0%
	2013	1	1	100.0%
Carleton College	2017	2	2	100.0%
Carleton Conege	2016	3	3	100.0%
	2015	3	3	100.0%
	2014	6	6	100.0%
	2013	1	1	100.0%
Children's Hospital & Clinics of Minnesota	2017	26	25	96.2%
Children's Hospital & Childs of Willingson	2016	29	27	93.1%
	2015	33	30	90.9%
	2014	27	27	100.0%
	2013	26	25	96.2%
CHS Incorporated	2017	16	16	100.0%
	2016	18	17	94.4%
	2015	13	11	84.6%
	2014	25	24	96.0%
	2013	15	14	93.3%
City of Bloomington	2017	9	7	77.8%
, 01 2100111119011	2016	17	15	88.2%
	2015	18	18	100.0%
	2014	13	13	100.0%
	2013	11	10	90.9%

Company name	Fiscal year	Number of lost time claims	* Number with timely action	* Percentage with timely action
City of Duluth	2017	15	14	93.3%
	2016	24	23	95.8%
	2015	14	14	100.0%
	2014	22	17	77.3%
	2013	19	19	100.0%
City of Eagan	2017	5	5	100.0%
	2016	11	11	100.0%
	2015	10	10	100.0%
	2014	7	6	85.7%
	2013	9	9	100.0%
City of Minneapolis	2017	143	136	95.1%
	2016	156	154	98.7%
	2015	154	153	99.4%
	2014	150	148	98.7%
	2013	184	180	97.8%
City of Plymouth	2017	8	8	100.0%
	2016	9	9	100.0%
	2015	7	7	100.0%
	2014	7	7	100.0%
	2013	5	5	100.0%
City of Richfield	2017	5	5	100.0%
	2016	6	6	100.0%
	2015	4	4	100.0%
	2014	1	1	100.0%
	2013	12	12	100.0%
City of Rochester	2017	28	27	96.4%
	2016	29	26	89.7%
	2015	19	19	100.0%
	2014	24	24	100.0%
	2013	24	24	100.0%
City of Roseville	2017	3	3	100.0%
	2016	0	0	N/A
	2015	6	6	100.0%
	2014	2	2	100.0%
	2013	3	3	100.0%
City of St Paul	2017	126	122	96.8%
	2016	147	146	99.3%
	2015	119	117	98.3%
	2014	99	98	99.0%
	2013	101	101	100.0%
Coca-Cola Refreshments USA	2017	4	4	100.0%
Incorporated	2016	24	22	91.7%
	2015	22	20	90.9%
	2014	31	31	100.0%
	2013	22	21	95.5%

Company name	Fiscal year	Number of lost time claims	* Number with timely action	* Percentage with timely action
Cold Spring Granite Company	2017	2	2	100.0%
	2016	5	5	100.0%
	2015	5	5	100.0%
	2014	6	6	100.0%
	2013	5	5	100.0%
Conagra Foods Incorporated	2017	0	0	N/A
	2016	6	6	100.0%
	2015	6	5	83.3%
	2014	6	6	100.0%
	2013	5	4	80.0%
Construction Services Group Self-	2017	4	4	100.0%
Insurance Association	2016	5	5	100.0%
	2015	7	7	100.0%
	2014	2	2	100.0%
	2013	8	8	100.0%
Crystal Cabinet Works Incorporated	2017	13	12	92.3%
erjeum euemee werne meerperuiee	2016	6	5	83.3%
	2015	10	10	100.0%
	2014	5	5	100.0%
	2013	4	4	100.0%
Cummins Incorporated	2017	8	8	100.0%
Cummins meorporated	2016	5	3	60.0%
	2015	6	5	83.3%
	2014	10	8	80.0%
	2013	6	6	100.0%
Dairy Farmers of America Incorporated	2017	18	17	94.4%
Daily Taimers of America meorporated	2016	22	21	95.5%
	2015	27	25	92.6%
	2014	18	16	88.9%
	2013	18	18	100.0%
Dakota County	2017	7	7	100.0%
Dakota County	2016	8	8	100.0%
	2015	6	6	100.0%
	2014	8	7	87.5%
	2013	9	9	100.0%
Diocese of Winona	2017	3	3	100.0%
Diocese of Willona	2016	11	9	81.8%
	2015	5	5	100.0%
	2014	3	3	100.0%
	2014	3	2	66.7%
Foowater Systems Incorporated	2013	0	0	N/A
Ecowater Systems Incorporated (no longer self-insured as of 11/15/2013 - a	2017	0	0	N/A
subsidiary of Marmon Industrial LLC)	2016	0	0	N/A N/A
, , , , , , , , , , , , , , , , , , ,	2013	2	1	50.0%
	2013	1	1	100.0%

Company name	Fiscal year	Number of lost time claims	* Number with timely action	* Percentage with timely action
EEP Workers Compensation Fund	2017	28	27	96.4%
	2016	14	13	92.9%
	2015	20	19	95.0%
	2014	27	26	96.3%
	2013	24	18	75.0%
Elim Care Incorporated	2017	30	27	90.0%
•	2016	18	17	94.4%
	2015	22	20	90.9%
	2014	29	28	96.6%
	2013	19	17	89.5%
Essentia Health	2017	93	90	96.8%
	2016	99	95	96.0%
	2015	93	91	97.8%
	2014	91	90	98.9%
	2013	81	81	100.0%
Fabcon Precast LLC & Fabcon Companies	2017	4	4	100.0%
LLC	2016	3	3	100.0%
	2015	1	1	100.0%
	2014	2	1	50.0%
	2013	6	3	50.0%
Fairmont Foods of Minnesota Incorporated	2017	0	0	N/A
(no longer self-insured as of 03/16/2015)	2016	0	0	N/A
	2015	9	9	100.0%
	2014	4	4	100.0%
	2013	2	2	100.0%
Fairview Health Services	2017	237	231	97.5%
	2016	224	212	94.6%
	2015	194	191	98.5%
	2014	183	182	99.5%
	2013	173	173	100.0%
Farmers Union Industries LLC	2017	1	1	100.0%
	2016	5	5	100.0%
	2015	5	5	100.0%
	2014	5	5	100.0%
	2013	6	6	100.0%
FedEx Corporation	2017	79	76	96.2%
The state of the s	2016	72	70	97.2%
	2015	61	54	88.5%
	2014	60	59	98.3%
	2013	45	40	88.9%
FedEx Freight Incorporated	2017	35	34	97.1%
J	2016	33	32	97.0%
	2015	42	42	100.0%
	2014	37	36	97.3%
	2013	41	40	97.6%

Company name	Fiscal year	Number of lost time claims	* Number with timely action	* Percentage with timely action
Forest Products Commercial Self-Insurance	2017	28	25	89.3%
Group	2016	36	36	100.0%
	2015	36	34	94.4%
	2014	37	32	86.5%
	2013	24	21	87.5%
Frandsen Corporation	2017	13	12	92.3%
•	2016	15	15	100.0%
	2015	12	12	100.0%
	2014	12	11	91.7%
	2013	5	5	100.0%
Gillette Children's Specialty Healthcare	2017	7	6	85.7%
	2016	5	3	60.0%
	2015	6	5	83.3%
	2014	13	13	100.0%
	2013	2	2	100.0%
Gopher Resource LLC	2017	0	0	N/A
	2016	0	0	N/A
	2015	1	1	100.0%
	2014	9	8	88.9%
	2013	3	3	100.0%
Graco Incorporated	2017	15	15	100.0%
The state of the s	2016	19	18	94.7%
	2015	7	7	100.0%
	2014	10	10	100.0%
	2013	9	9	100.0%
Grand Itasca Clinic & Hospital	2017	5	5	100.0%
<b></b>	2016	4	4	100.0%
	2015	10	10	100.0%
	2014	4	4	100.0%
	2013	5	5	100.0%
Greater Minnesota Self-Insurance Fund	2017	17	16	94.1%
	2016	17	16	94.1%
	2015	25	25	100.0%
	2014	28	26	92.9%
	2013	20	17	85.0%
Grede LLC - St Cloud	2017	0	0	N/A
(a subsidiary of Grede Holdings LLC)	2016	2	2	100.0%
	2015	2	2	100.0%
	2014	0	0	N/A
	2013	3	3	100.0%
Hancock Concrete Products LLC	2017	4	3	75.0%
	2016	8	8	100.0%
	2015	2	2	100.0%
	2014	5	5	100.0%
	2013	7	7	100.0%

Company name	Fiscal year	Number of lost time claims	* Number with timely action	* Percentage with timely action
Health Care Select Group Self-Insurance	2017	27	21	77.8%
Fund	2016	40	34	85.0%
	2015	45	44	97.8%
	2014	41	37	90.2%
	2013	41	35	85.4%
HealthEast	2017	84	80	95.2%
	2016	105	96	91.4%
	2015	111	106	95.5%
	2014	88	83	94.3%
	2013	93	88	94.6%
HealthPartners Incorporated	2017	25	22	88.0%
_	2016	23	22	95.7%
	2015	26	25	96.2%
	2014	22	20	90.9%
	2013	20	19	95.0%
Hennepin County	2017	127	124	97.6%
	2016	135	131	97.0%
	2015	119	114	95.8%
	2014	121	117	96.7%
	2013	132	128	97.0%
Honeywell International Incorporated	2017	8	6	75.0%
The state of the s	2016	12	11	91.7%
	2015	13	13	100.0%
	2014	20	17	85.0%
	2013	20	20	100.0%
Hormel Foods Corporation	2017	95	89	93.7%
The state of the s	2016	71	70	98.6%
	2015	88	87	98.9%
	2014	84	84	100.0%
	2013	72	67	93.1%
HPI-Ramsey	2017	36	36	100.0%
	2016	40	38	95.0%
	2015	35	33	94.3%
	2014	36	36	100.0%
	2013	27	26	96.3%
Hutchinson Technology Incorporated	2017	3	3	100.0%
Transfer Toomsong, moorporates	2016	2	2	100.0%
	2015	3	3	100.0%
	2014	0	0	N/A
	2013	2	2	100.0%
International Paper Company	2017	2	1	50.0%
International Luper Company	2016	1	1	100.0%
	2015	3	3	100.0%
	2014	6	5	83.3%
	2013	2	2	100.0%

Company name	Fiscal year	Number of lost time claims	* Number with timely action	* Percentage with timely action
Interstate Power & Light Company	2017	1	0	0.0%
(a subsidiary of Alliant Energy Corporation)	2016	0	0	N/A
	2015	0	0	N/A
	2014	0	0	N/A
	2013	0	0	N/A
ISD 11 - Anoka Hennepin	2017	37	37	100.0%
_	2016	48	48	100.0%
	2015	31	30	96.8%
	2014	30	30	100.0%
	2013	41	41	100.0%
ISD 535 - Rochester	2017	22	21	95.5%
	2016	19	19	100.0%
	2015	22	21	95.5%
	2014	18	18	100.0%
	2013	17	17	100.0%
ISD 625 - St Paul	2017	65	65	100.0%
	2016	69	69	100.0%
	2015	81	81	100.0%
	2014	87	85	97.7%
	2013	76	76	100.0%
Itasca County	2017	3	3	100.0%
	2016	6	6	100.0%
	2015	1	1	100.0%
	2014	4	4	100.0%
	2013	3	3	100.0%
J & R Schugel Holdings Incorporated	2017	10	8	80.0%
	2016	7	6	85.7%
	2015	15	15	100.0%
	2014	20	17	85.0%
	2013	12	12	100.0%
Knight Transportation Incorporated	2017	0	0	N/A
	2016	0	0	N/A
	2015	0	0	N/A
	2014	0	0	N/A
	2013	1	1	100.0%
Lamb Weston/RDO Frozen	2017	5	3	60.0%
	2016	5	5	100.0%
	2015	11	11	100.0%
	2014	4	4	100.0%
	2013	5	5	100.0%
Land O' Lakes Incorporated	2017	7	7	100.0%
,	2016	3	3	100.0%
	2015	4	4	100.0%
	2014	5	4	80.0%
	2013	7	6	85.7%

Company name	Fiscal year	Number of lost time claims	* Number with timely action	* Percentage with timely action
League of Minnesota Cities Insurance	2017	483	431	89.2%
Trust	2016	464	428	92.2%
	2015	493	461	93.5%
	2014	550	506	92.0%
	2013	544	521	95.8%
Life-Science Innovations LLC	2017	18	18	100.0%
	2016	19	19	100.0%
	2015	16	15	93.8%
	2014	16	15	93.8%
	2013	19	19	100.0%
Louisiana-Pacific Corporation	2017	0	0	N/A
Zowisiana i adino corporanon	2016	0	0	N/A
	2015	1	1	100.0%
	2014	1	1	100.0%
	2013	1	1	100.0%
Lupient Group Self Insurance Fund	2017	1	1	100.0%
(no longer self-insured as of 10/14/2016)	2016	5	5	100.0%
	2015	4	4	100.0%
	2014	7	7	100.0%
	2013	3	3	100.0%
Lutheran Social Service of Minnesota	2017	15	15	100.0%
Lutiletan Social Service of Willinesota	2016	16	16	100.0%
	2015	16	16	100.0%
	2014	19	18	94.7%
	2013	12	12	100.0%
Macy's Incorporated	2017	14	12	85.7%
Wacy's incorporated	2016	20	14	70.0%
	2015	14	10	71.4%
	2013	25	23	92.0%
	2014	15	15	100.0%
Marvin Lumber & Cedar Company	2017	9	8	88.9%
Wai viii Lumber & Cedar Company	2016	7	5	71.4%
	2015	16	11	68.8%
	2013	18	16	88.9%
	2014	18	18	100.0%
Mayo Clinic	2017	366	363	99.2%
iviayo Cililic	2017	363	361	99.4%
	2015	379	377	99.5%
	2013	373	373	100.0%
	2014	415	411	99.0%
Modtronia Incomparated	2013	7	7	100.0%
Medtronic Incorporated	2017	9	9	100.0%
	2016	7	7	100.0%
	2013	8	8	100.0%
	2013	26	22	84.6%

Company name	Fiscal year	Number of lost time claims	* Number with timely action	* Percentage with timely action
Metal-Matic Incorporated	2017	8	8	100.0%
	2016	10	10	100.0%
	2015	7	7	100.0%
	2014	6	6	100.0%
	2013	2	2	100.0%
Metropolitan Airports Commission	2017	8	7	87.5%
	2016	5	5	100.0%
	2015	11	10	90.9%
	2014	10	10	100.0%
	2013	12	11	91.7%
Metropolitan Council	2017	168	157	93.5%
•	2016	151	144	95.4%
	2015	170	159	93.5%
	2014	179	165	92.2%
	2013	166	149	89.8%
Midwest Safety Group Self-Insurance	2017	51	51	100.0%
Association	2016	57	57	100.0%
	2015	74	72	97.3%
	2014	81	79	97.5%
	2013	68	67	98.5%
Miner's Incorporated	2017	21	20	95.2%
•	2016	30	29	96.7%
	2015	29	25	86.2%
	2014	29	27	93.1%
	2013	29	28	96.6%
Minneapolis Park & Recreation Board	2017	24	24	100.0%
	2016	24	23	95.8%
	2015	25	25	100.0%
	2014	32	30	93.8%
	2013	39	35	89.7%
Minnesota Association of Townships	2017	4	4	100.0%
	2016	6	6	100.0%
	2015	2	2	100.0%
	2014	8	8	100.0%
	2013	4	4	100.0%
Minnesota Counties Intergovernmental	2017	222	218	98.2%
Trust	2016	183	176	96.2%
	2015	198	188	94.9%
	2014	218	203	93.1%
	2013	227	216	95.2%
Minnesota Energy Resources Corporation	2017	1	1	100.0%
	2016	1	1	100.0%
	2015	0	0	N/A
	2014	3	2	66.7%
	2013	1	1	100.0%

Company name	Fiscal year	Number of lost time claims	* Number with timely action	* Percentage with timely action
Minnesota Health Care Association	2017	50	48	96.0%
	2016	60	57	95.0%
	2015	80	80	100.0%
	2014	75	69	92.0%
	2013	70	68	97.1%
Minnesota Manufacturers Group Self-	2017	24	21	87.5%
Insurance Association	2016	21	21	100.0%
	2015	11	10	90.9%
	2014	10	7	70.0%
	2013	10	10	100.0%
Minnesota Masonic Homes	2017	8	7	87.5%
	2016	6	5	83.3%
	2015	6	6	100.0%
	2014	6	6	100.0%
	2013	3	3	100.0%
Minnesota Rural Electric Workers'	2017	36	33	91.7%
Compensation Trust	2016	20	20	100.0%
-	2015	15	13	86.7%
	2014	35	34	97.1%
	2013	31	31	100.0%
Minnesota Soft Drink Group Self-	2017	24	22	91.7%
Insurance Association	2016	18	17	94.4%
	2015	20	20	100.0%
	2014	24	23	95.8%
	2013	24	23	95.8%
Municipal Building Commission	2017	0	0	N/A
	2016	3	3	100.0%
	2015	0	0	N/A
	2014	1	1	100.0%
	2013	2	2	100.0%
Nonprofit Insurance Trust	2017	209	187	89.5%
Tronpront Insurance 11450	2016	205	189	92.2%
	2015	178	165	92.7%
	2014	176	162	92.0%
	2013	182	170	93.4%
Nordstrom Incorporated	2017	4	3	75.0%
	2016	2	2	100.0%
	2015	8	7	87.5%
	2014	2	2	100.0%
	2013	2	2	100.0%
Northern Tool & Equipment Company	2017	13	13	100.0%
Incorporated	2016	13	13	100.0%
*	2015	14	14	100.0%
	2014	23	21	91.3%
	2013	11	11	100.0%

Company name	Fiscal year	Number of lost time claims	* Number with timely action	* Percentage with timely action
OfficeMax Incorporated	2017	0	0	N/A
(no longer self-insured as of 5/1/2014)	2016	0	0	N/A
	2015	0	0	N/A
	2014	3	3	100.0%
	2013	4	4	100.0%
Olmsted County	2017	12	12	100.0%
	2016	12	12	100.0%
	2015	7	7	100.0%
	2014	6	6	100.0%
	2013	11	10	90.9%
Otter Tail Corporation	2017	1	1	100.0%
	2016	0	0	N/A
	2015	1	1	100.0%
	2014	2	2	100.0%
	2013	2	1	50.0%
Park Nicollet Health Services	2017	54	49	90.7%
	2016	35	30	85.7%
	2015	39	37	94.9%
	2014	29	29	100.0%
	2013	27	27	100.0%
Parker Hannifin Corporation	2017	5	5	100.0%
•	2016	1	1	100.0%
	2015	5	3	60.0%
	2014	1	1	100.0%
	2013	1	1	100.0%
Polaris Industries Incorporated	2017	10	10	100.0%
•	2016	17	16	94.1%
	2015	17	17	100.0%
	2014	14	13	92.9%
	2013	23	21	91.3%
Presbyterian Homes & Services	2017	48	47	97.9%
,	2016	32	29	90.6%
	2015	29	28	96.6%
	2014	39	39	100.0%
	2013	39	38	97.4%
Quadrangle Group Self-Insurance	2017	31	30	96.8%
Association	2016	30	28	93.3%
	2015	22	22	100.0%
	2014	25	25	100.0%
	2013	14	14	100.0%
R D Offutt Company	2017	6	6	100.0%
r 7	2016	4	4	100.0%
	2015	7	7	100.0%
	2014	3	2	66.7%
	2013	10	9	90.0%

Company name	Fiscal year	Number of lost time claims	* Number with timely action	* Percentage with timely action
Ramsey County	2017	34	33	97.1%
	2016	35	34	97.1%
	2015	51	51	100.0%
	2014	56	56	100.0%
	2013	49	49	100.0%
Range Regional Health Services	2017	9	9	100.0%
	2016	4	2	50.0%
	2015	11	10	90.9%
	2014	13	13	100.0%
	2013	7	5	71.4%
RCI Minnesota	2017	17	17	100.0%
11011111110000	2016	21	20	95.2%
	2015	27	24	88.9%
	2014	26	25	96.2%
	2013	27	25	92.6%
Red Wing Shoe Company Incorporated	2017	14	13	92.9%
Red Wing Shoe Company incorporated	2016	17	14	82.4%
	2015	18	16	88.9%
	2014	11	10	90.9%
	2013	17	16	94.1%
Ridgeview Medical Center	2017	17	15	88.2%
Ridgeview Wedicar Center	2016	13	13	100.0%
	2015	17	17	100.0%
	2014	16	16	100.0%
	2013	16	14	87.5%
Riverview Healthcare Association	2017	2	2	100.0%
Riverview Heatineare Association	2016	5	5	100.0%
	2015	2	2	100.0%
	2014	3	3	100.0%
	2013	1	1	100.0%
Rosemount Aerospace Incorporated	2017	0	0	N/A
(no longer self-insured as of 4/1/2013 - a	2016	0	0	N/A
subsidiary of Goodrich Corporation)	2015	1	0	0.0%
-	2013	2	2	100.0%
	2014	4	3	75.0%
D	2013	3	2	66.7%
Rosemount Incorporated (a subsidiary of Emerson Electric Company)	2017	8	8	100.0%
(a substituary of Emerson Electric Company)	2016	4	4	100.0%
	2013	3	2	66.7%
	2014	7	7	100.0%
Dealer Center I	2013	2		
Ryder System Incorporated (new self-insured as of 12/1/2014)			1	50.0%
(new sen-insured as of 12/1/2014)	2016	2	1	50.0%
	2015	1	1	100.0%
	2014	N/A	N/A	N/A
	2013	N/A	N/A	N/A

Company name	Fiscal year	Number of lost time claims	* Number with timely action	* Percentage with timely action
St Louis County	2017	27	27	100.0%
	2016	20	19	95.0%
	2015	29	29	100.0%
	2014	32	31	96.9%
	2013	20	20	100.0%
Shafer Contracting Company Incorporated	2017	7	6	85.7%
	2016	5	5	100.0%
	2015	5	4	80.0%
	2014	6	6	100.0%
	2013	4	3	75.0%
Southern Minnesota Beet Sugar	2017	9	7	77.8%
Cooperative	2016	10	10	100.0%
	2015	10	10	100.0%
	2014	9	9	100.0%
	2013	11	11	100.0%
Special School District #1	2017	113	113	100.0%
	2016	97	95	97.9%
	2015	78	77	98.7%
	2014	70	59	84.3%
	2013	83	76	91.6%
Stan Koch & Sons Trucking Incorporated	2017	6	6	100.0%
	2016	6	5	83.3%
	2015	11	11	100.0%
	2014	15	14	93.3%
	2013	10	10	100.0%
State of Minnesota	2017	589	573	97.3%
	2016	589	571	96.9%
	2015	624	584	93.6%
	2014	628	580	92.4%
	2013	608	555	91.3%
Target Corporation	2017	138	125	90.6%
	2016	151	139	92.1%
	2015	168	148	88.1%
	2014	181	167	92.3%
	2013	152	140	92.1%
Taylor Corporation	2017	37	32	86.5%
•	2016	40	38	95.0%
	2015	43	43	100.0%
	2014	31	29	93.5%
	2013	35	30	85.7%
The Boldt Company	2017	1	0	0.0%
<b>^ </b> *	2016	0	0	N/A
	2015	1	1	100.0%
	2014	0	0	N/A
	2013	1	1	100.0%

Company name	Fiscal year	Number of lost time claims	* Number with timely action	* Percentage with timely action
The Builders Group	2017	333	324	97.3%
	2016	411	404	98.3%
	2015	474	458	96.6%
	2014	387	368	95.1%
	2013	336	324	96.4%
The Davey Tree Expert Company	2017	3	3	100.0%
	2016	0	0	N/A
	2015	4	4	100.0%
	2014	2	2	100.0%
	2013	1	1	100.0%
The Procter & Gamble Company	2017	0	0	N/A
	2016	0	0	N/A
	2015	0	0	N/A
	2014	0	0	N/A
	2013	1	1	100.0%
The Sherwin Williams Company	2017	5	5	100.0%
The Sherwin Williams Company	2016	6	5	83.3%
	2015	1	1	100.0%
	2014	1	1	100.0%
	2013	2	2	100.0%
The Smead Manufacturing Company	2017	0	0	N/A
The Sinead Manufacturing Company	2016	3	2	66.7%
	2015	9	9	100.0%
	2014	13	12	92.3%
	2013	7	7	100.0%
The Thro Company	2017	0	0	N/A
(no longer self-insured as of 7/1/2015)	2016	0	0	N/A
(00 000800 0000 00000 00 00 00 00 00 00 0	2015	10	10	100.0%
	2013	7	7	100.0%
	2013	5	5	100.0%
The Toro Company	2017	13	13	100.0%
The Toto Company	2016	22	22	100.0%
	2015	25	25	100.0%
	2014	15	15	100.0%
	2013	18	13	72.2%
The Work Connection Incorporated	2017	0	0	N/A
(no longer self-insured as of 10/1/2013)	2017	0	0	N/A
(	2015	0	0	N/A
	2013	38	36	94.7%
	2014	80	74	92.5%
Three Rivers Park District	2013	7	5	71.4%
Tillee Kivers Park District	2017	10	10	100.0%
	2015	6	6	100.0%
	2013	8	8	100.0%
	2013	8	8	100.0%

Company name	Fiscal year	Number of lost time claims	* Number with timely action	* Percentage with timely action
Trifac Workers' Compensation Fund	2017	78	72	92.3%
	2016	119	114	95.8%
	2015	188	167	88.8%
	2014	246	209	85.0%
	2013	251	216	86.1%
TrueBlue Incorporated	2017	29	25	86.2%
(formerly known as Labor Ready Midwest	2016	6	6	100.0%
Incorporated)	2015	9	8	88.9%
	2014	15	15	100.0%
	2013	25	22	88.0%
Tyco Electronics	2017	0	0	N/A
(no longer self-insured as of 12/8/2010)	2016	0	0	N/A
( g	2015	0	0	N/A
	2014	1	1	100.0%
	2013	0	0	N/A
Ulland Brothers Incorporated	2017	2	2	100.0%
(new self-insured as of 4/4/2014)	2016	N/A	N/A	N/A
	2015	N/A	N/A	N/A
	2014	N/A	N/A	N/A
	2013	N/A	N/A	N/A
United States Steel Corporation	2017	21	19	90.5%
United States Steel Corporation	2016	8	8	100.0%
	2015	12	12	100.0%
	2014	15	14	93.3%
	2013	7	6	85.7%
University of Minnesota	2017	94	87	92.6%
Oniversity of Winnesota	2016	92	84	91.3%
	2015	101	89	88.1%
	2014	117	108	92.3%
	2013	109	105	96.3%
University of St Thomas	2017	8	8	100.0%
Oniversity of St Thomas	2016	6	6	100.0%
	2015	11	10	90.9%
	2013	8	7	87.5%
	2014	7	5	71.4%
TIN ADD C I	2013	0	0	N/A
Up North Plastics Incorporated (an affiliate of Poly-America L P)	2017			100.0%
(an armate of Fory-America LT)		3	3	
	2015	6	6	100.0%
	2014	4	3	75.0%
	2013	3	3	100.0%
Virginia Regional Medical Center	2017	0	0	N/A
(self-insured as part of the Essentia Health as of 1/1/2013)	2016	0	0	N/A
1/1/2013)	2015	0	0	N/A
	2014	0	0	N/A
	2013	5	4	80.0%

Company name	Fiscal year	Number of lost time claims	* Number with timely action	* Percentage with timely action
VR US Holdings Incorporated	2017	1	1	100.0%
(new self-insured as of 12/18/2012)	2016	4	4	100.0%
	2015	3	3	100.0%
	2014	4	2	50.0%
	2013	N/A	N/A	N/A
Wayne Transports Incorporated	2017	11	11	100.0%
	2016	8	8	100.0%
	2015	12	12	100.0%
	2014	10	10	100.0%
	2013	17	15	88.2%
Wells Concrete Products Company	2017	17	16	94.1%
	2016	11	11	100.0%
	2015	8	8	100.0%
	2014	12	12	100.0%
	2013	16	16	100.0%
White Castle System Incorporated	2017	0	0	N/A
	2016	0	0	N/A
	2015	3	3	100.0%
	2014	1	1	100.0%
	2013	0	0	N/A
Winona Health	2017	7	7	100.0%
	2016	10	10	100.0%
	2015	14	14	100.0%
	2014	12	12	100.0%
	2013	17	17	100.0%
YRC Worldwide Incorporated	2017	21	14	66.7%
	2016	29	29	100.0%
	2015	19	17	89.5%
	2014	23	23	100.0%
	2013	23	20	87.0%

<sup>\*</sup> The promptness with which insurers make first payments and deny claims can depend on how promptly the employer files the *First Report of Injury* form with them. This report does not make a distinction between first actions that were untimely due to the actions of the employer versus the insurer. All untimely actions, regardless of responsible party, are subtracted from the overall number of claims to arrive at the number and percentage of timely first actions.

MN Department of Labor and Industry Workers' Compensation Division (651) 284-5032 or 1-800-342-5354

# First Report of Injury See Instructions on Reverse Side

# Print in ink or type Enter dates in MM/DD/YYYY format



DO NOT USE THIS SPACE

1. EMPLOYEE SOCIA	L SECURITY	# 2. OS	SHA case #		ime em			า			am					
		work on date of injury							] pm							
4. DATE OF CLAIMED		Time injury		am 6.1	6. Date of death # of deper						ith					
7 FMDLOVEE Name (	11	a contatalla		pm	0.0			M = = 1 = 1	_							
7. EMPLOYEE Name (	last, suffix, firs	st, middle	:)		8. Ger		_4_	Marital tus	Ħ		arried marri					
10. Home address					11. Hc	me ph	one #					of birth	า		13. Date h	nired
City	State	9 4	Zip Code		14. Oc	ccupation	on			15.	Regu	ılar dep	oartment		16. Apprei	ntice No
17. Average weekly wa	ge 18. Rate	per 1	9. Hours per	20. Da	ys per	Norm	al wor	k schedu	ıle Su	ın -	Sat	21. E	mployment		Full time	Part time
	hour	d	lay	week		s   	М	[		F	s	status that a	s (check all	H	Seasonal	Volunteer
22. Tell us how the injury												the inju	iry/illness wa		xamples: "Wo	rker was driving
lift truck with a pallet of box	xes when the tru	ick tipped,	pinning worke	er's left leg	under d	rive sha	ft." "W	orker dev	eloped	d sc	renes	s in left	wrist over tim	e fror	m daily compute	er key entry."
23. What was the injury or illness (include the part(s) of body)? Examples: 24. What tools, equipment, machines, objects, or substances were involved?						lved?										
chemical burn left hand, broken left leg, carpal tunnel syndrome in left wrist.  Examples: chlorine, hand sprayer, pallet lift truck, computer keyboard.																
25. Did injury occur on	employer's pre	emises?	2	26. Date	of first	day of	any lo	st time	27. E	Em	רֹ רֹ	r paid f	1 –	_	lay of injury ([	
Yes No Name and address of t	he place of the	occurre	nce /	00 D-4-			Yes No No lost time on DOI  r notified of injury 29. Date employer notified of lost time									
Ivallic and address of t	ne place of the	occurre	1100	za. Date	employ	er notii	ied oi	injury	29. L	Jai	e em	oloyer	notified of ic	St tir	me	
			;	30. Retui	rn to wo	rk date	)		31. F	RT	W sar	ne emp	olover	32. F	RTW with res	trictions
											Yes		No		Yes	No
33. Treating physician	(name)		3	34. Exter	nt of me	dical tr	eatme	nt (chec	k all th	hat	apply	')				
			ļ	Non	е 🔲	Minor	on-site	e by emp	oloyer'	's r	medic	al staff	Mino	r clin	nic/hospital	
35. Certified Managed	Care Organiza	ation (if a	ny)   [	Eme	ergency	room	I	Hospitali	zation	n m	ore th	an 24	hours			
oo EMBLOVED I				Futu	ıre majo	_		ticipated			/:	1166	()			
36. <b>EMPLOYER</b> Legal	name					37.	EMP	LOYER I	DBA r	nar	ne (if	differer	nt)			
38. <b>Mailing</b> address						30	Empl	oyer FEI	NI				40 Unor	nlov	ment ID#	
oo. <b>Mannig</b> address						33.	LIIIPI	Oyer i Li	IN				40. Onen	іріоу	ATTICITE ID #	
City	State	e Z	Zip Code			41.	Empl	oyer's co	ontact	na	ame a	nd pho	ne #			
42. Physical address (	if different)					43.	Witne	ess (nam	e and	l pl	hone)	- if mo	re than 1 at	tach	a separate sl	heet
0''	0		7: O I					0 1					45.5			
City	State	9 2	Zip Code			44.	NAIC	S code					45. Date	rorm	completed	
46. <b>INSURER</b> name						51.	CLAI	MS ADN	/IN C	O۱	/IPAN	Y (CA)	name (che	ck or	ne) [	Inquiror
												` ,	•		, r	Insurer
47. Insured legal name	and FFIN					52	CA a	ddress							L	TPA
								000								
48. Policy # (including effective dates) or self-insured certificate #			Cit	у					State	Zip (	Code	)				
49. Insurer FEIN		50. Date	e insurer rece	eived not	ice	53.	CA F	EIN		-			54. CA cl	aim :	#	
55. To be completed									1							
by the <b>CA</b> :	Claim type co	ode:	Type of loss	s code:	La	ite reas	son co	de:	Sala	ary	paid	in lieu	of comp?	Dea	ath result of ir	njury?

# **GENERAL INSTRUCTIONS TO THE EMPLOYER**

**Employers, not employees,** are responsible for completing this form. The information is needed to determine liability and entitlement to benefits. You must file this form with your insurer, and give a copy to the employee and the employee's local union office. You are required to provide the employee with a copy of the Employee Information Sheet, which is available on the Department of Labor and Industry's web site at <a href="https://www.dli.mn.gov">www.dli.mn.gov</a>.

Filing this form is not an admission of liability. You must report a claim to your insurer whenever anyone believes that a work-related injury or illness that requires medical care or where lost time from work has occurred. If the claimed injury wholly or partially incapacitates the employee for more than **three** calendar days, the claim must be made on this form and reported to your insurer within ten days. Your insurer may require you to file it sooner. Failure to file within the ten days may result in penalties. It is important to file this form quickly to allow your insurer time to investigate the claim. Your insurer will report the injury to the Department of Labor and Industry (Department), when necessary. Self-insured employers have 14 days to report the injury to the Department, when necessary.

If the claim involves death or serious injury (including injuries that later result in death), you must notify the Department and your insurer within 48 hours of the occurrence. The claim can be reported initially to the Department by telephone (651-284-5041), fax (651-284-5731), or personal notice. The initial notice must be followed by the filing of this form with the Department within **seven** days of the occurrence, at P.O. Box 64221, St. Paul, MN 55164-0221.

# SEND THIS FORM TO YOUR INSURER IMMEDIATELY - DO NOT WAIT FOR THE DOCTOR'S REPORT

### SPECIFIC INSTRUCTIONS TO THE EMPLOYER ON COMPLETING THIS FORM

- Item 2: OSHA case #. Fill in the case number from the OSHA 300 log. This form contains all items required by the OSHA form 301.
- Items 17-21: Fill in all the wage information. If the employee does not work a regularly scheduled work week, attach a 26 week wage statement so your insurer can calculate the appropriate average weekly wage. Attach a separate sheet giving the weekly value of any meals, lodging, or 2nd income paid to the employee.
- Item 20: Fill in the average number of days per week that the employee works. Also include their normal work schedule, Sunday Saturday, by checking the appropriate boxes. If the employee's work schedule fluctuates from week-to-week, leave the boxes blank.
- Items 22-24: Be as specific as possible in describing: the events causing the injury; the nature of the injury (cut, sprain, burn, etc.), and the part(s) of body injured (back, arm, etc.); and the tools, equipment, machines, objects or substances involved.
- Item 26: Fill in the first day the employee lost any time from work (including time lost for medical treatment), even if you paid the employee for the lost time.
- Item 27: Check the appropriate box to indicate if there was lost time on the date of injury and whether you paid for that lost time.
- Item 28: Fill in the date you first became aware of the injury or illness.
- Item 29: Fill in the date you became aware that the lost time indicated in Item 26 was related to the claimed injury.
- Item 30: Leave the box blank if the employee has not returned to work by the time you file this form. If the employee has returned to work, fill in the date and answer the questions in Items 31 and 32. Notify your insurer if the employee misses time due to this injury after that date.
- Item 34: Check all the boxes that apply AT the time you file this form.
- Item 39: Fill in your Federal Employer Identification Number (FEIN). For information, see <a href="https://www.irs.gov/Businesses/Small-Businesses-&-Self-Employed/Lost-or-Misplaced-Your-EIN">https://www.irs.gov/Businesses/Small-Businesses-&-Self-Employed/Lost-or-Misplaced-Your-EIN</a>.
- Items 40 and 44: Fill in your Unemployment ID number and North American Industry Classification System (NAICS) code, which are both assigned by the Minnesota Unemployment Insurance Program (651-296-6141).
- Items 46-54: Your insurer or claims administrator will complete this information if you do not have it available.

# INSTRUCTIONS TO THE INSURER/CLAIMS ADMINISTRATOR (For first reports of injury filed on or after Jan. 1, 2014)

Pursuant to Minnesota Statutes, section 176.231, and Minnesota Rules, part 5220.2530, insurers and self-insured employers must file with the Department's Workers' Compensation Division an electronic first report of injury, according to the requirements set out in sections 2 to 4 of the Minnesota implementation guide, in all cases where a first report of injury is required to be filed under Minnesota Statutes, chapter 176. The Minnesota implementation guide can be found on the Department's website at <a href="https://www.dli.mn.gov/WC/Edi.asp">www.dli.mn.gov/WC/Edi.asp</a>.

A first report of injury submitted by the insurer or self-insured employer in any other manner or format is not considered filed with the division, except for a written first report of injury on a paper form filed by a self-insured employer within seven days of death or serious injury.

If the claim does not involve lost time beyond the waiting period or potential permanent partial disability (PPD), or has not been requested to be filed by the Department, a first report of injury does **not** need to be filed.

This material can be made available in different forms, such as large print, Braille or audio. To request, call (651) 284-5032 or 1-800-342-5354 Voice or TDD (651) 297-4198

ANY PERSON WHO, WITH INTENT TO DEFRAUD, RECEIVES WORKERS' COMPENSATION BENEFITS TO WHICH THE PERSON IS NOT ENTITLED BY KNOWINGLY MISREPRESENTING, MISSTATING, OR FAILING TO DISCLOSE ANY MATERIAL FACT IS GUILTY OF THEFT AND SHALL BE SENTENCED PURSUANT TO SECTION 609.52, SUBDIVISION 3.

# **Notice of Insurer's Primary Liability Determination**

See instructions on reverse side.

Print in ink or type
Enter dates in MM/DD/YYYY format.



Enter dates in MM/DD/YYYY format. DO NOT USE THIS SPACE **Amended** WID number or SSN Date of injury Date of death (if applicable) Employee (last, first, middle initial) **Employer** Insurer/Self-insurer/TPA **Notes** Insurer claim number First date of lost time Date employer notified of this lost time Initial date of return to work Average weekly wage at date of injury If the initial return to work was followed by a new period of lost time, complete the following information: First date of new Date employer period of lost time: notified of this lost time: 1. Your claim is ACCEPTED and wage loss benefits will be paid. Benefit type: Tempoary Total (TTD) Tempoary Partial (TPD) Permanent Total (PTD) Dependency (DEP) Date of payment Amount of payment Time period covered with this payment Compensation rate Date from Date through Any ongoing payments will be made on (weekly, biweekly, etc.) intervals. \_ (day of week) at\_ Full wage continuation by the employer under M.S. § 176.221, subd. 9. Check all that apply TPD payment made according to the wage loss verification received by the insurer on (date). Fatality with dependents. Payment is being made according to dependent information, which must be ATTACHED. Fatality with no dependents. Payment is being made to the estate or the Special Compensation Fund. 2. Your claim is ACCEPTED. However, wage loss benefits will not be paid at this time for the following reason: A. Injury did not cause lost time from work beyond the three calendar day waiting period. If employee's work schedule is not Monday through Friday, explain: Verification of reduced wages for TPD has not been received from the employee or employer. Check only one C. Other reason (include legal and factual basis): 3. Primary liability is DENIED for the claimed work related injury and/or death. (Check one or both) Reason for denial (include legal and factual basis): Name of the person making this determination (print) Date served (must be completed) Phone number (area code) Extension

# **INSTRUCTIONS TO EMPLOYEE/HEIRS AND DEPENDENTS** PLEASE KEEP A COPY OF THIS NOTICE FOR YOUR RECORDS

# **General Information**

This liability determination is the opinion of the insurer. If the claim has been denied, this opinion may not be final. If you have questions about any of the information on this form, you should first contact the person making this determination (see name and phone number on the front side of this form). If you still have questions, contact the Department of Labor and Industry (DLI), Workers' Compensation Division's Benefit Management and Resolution Unit at the office nearest you (listed below). If there are problems with your claim, there are several options available to resolve them informally.

#### Minnesota Department of Labor and Industry

525 Lake Avenue South, Suite 330 Duluth, MN 55802-2368 Telephone: (218) 733-7810 1-800-342-5354

443 Lafayette Road North St. Paul, MN 55155-4301 Telephone: (651) 284-5030

1-800-342-5354

Mailing address

Workers' Compensation Division

PO Box 64221 St. Paul, MN 55164

Fax: (651) 284-5731

#### **Time Limitations**

If the injury claim has been denied, you may lose your right to benefits if you do not commence legal proceedings within three years after your employer/insurer filed a written report of your claimed injury with DLI, not to exceed six years after the date of the claimed injury. If you have an occupational disease, you have three years to begin legal proceedings from the date you learned that the cause of the disease might be work related and the disease first caused disability.

If the death claim has been denied, you may lose your right to benefits if you do not commence legal proceedings within three years after the employer/insurer filed the written notice of death with DLI, except that:

- For claims where the employer/insurer did not pay benefits for the injury, commencement of legal proceedings cannot exceed six years from the **date of injury** resulting in the death.
- For claims where the employer/insurer did pay benefits for the injury, commencement of legal proceedings cannot exceed six years from the date of death.

In very rare circumstances, there may be exceptions to the time limits noted above.

## **Vocational Rehabilitation**

If the insurer is denying primary liability for your claim and you disagree, cannot return to your former employment, and would like vocational rehabilitation assistance, contact DLI, Vocational Rehabilitation Unit at (651) 284-5038.

### Instructions to Insurer/Claims Administrator

- 1. If the claim is a fatality with dependents and payment is being made, attach dependent information.
- 2. The reason for a denial must be clear and specific, and state a legal and factual basis in language which is easily understood. If the reason for a denial is based on medical information, attach medical reports or summary of any health care provider contacts that support your reason for denial.
- 3. This form may be filed more than once if your liability determination changes. (Examples: when you initially deny primary liability, but later accept liability; when you initially accept a claim and pay wage loss benefits, but later deny primary liability within 60 days pursuant to M.S. § 176.221, subd 1; when you accept liability, but are unable to pay TPD benefits until verification of wage loss is received, but later issue the first TPD check.)
- 4. If you file this form more than once, check the Amended box in the upper left-hand corner for each subsequent filing.
- 5. Do not use this form to reinstate benefits. Use the Notice of Benefit Reinstatement (NOBR) form.
- 6. If you indicate that the employer paid "full wage," you must also file a Notice of Intention to Discontinue (NOID) at the appropriate time showing the date of return to work or other reason for discontinuance and the payment data on the back of the form as required by M.S. § 176.221, subd. 9.
- 7. The date served must be completed each time you file this form.
- 8. The boxes (in the upper left-hand corner on the front of the form) containing claim identifying information must be fully completed each time you file the form. The boxes containing the dates of lost time, notice, and initial return to work, and the average weekly wage must also be completed, if applicable, each time you file the form, regardless of your liability determination.

This document can be given to you in Braille, large print or audio. To request, call (651) 284-5032 or 1-800-342-5354.

Any person who, with intent to defraud, receives workers' compensation benefits to which the person is not entitled by knowingly misrepresenting, misstating or failing to disclose any material fact is guilty of theft and shall be sentenced pursuant to Minnesota Statutes § 609.52, subdivision 3.



April 18, 2017



ATTN: WORKERS' COMP CLAIM MANAGER INSURER / TPA ADDRESS CITY STATE ZIPCODE

Re: Employee Name / Employer Name

WID: 999999999 D/I: 99/99/2017

Your Claim #: Claim Number

On 4/14/2017, we received a Notice of Insurer's Primary Liability Determination (NOPLD) form regarding the above claim. Please provide the following missing information (as indicated by an "X") and return this letter to the address listed below:

X	The first day of lost time or wages:
X	The date the employer was notified of the lost time or wages:
X	The date of initial return to work:
X	The first day of the new period of lost time or wages:
X	The date the ER was notified of the new period of lost time or wages:
X	The employee's average weekly wage:
	Department of Labor & Industry Workers' Compensation Division PO Box 64221 St. Paul, MN 55164-0221

Thank you,

Workers' Compensation Division



January 27, 2017

ATTN: WORKERS COMP CLAIM MANAGER INSURER ADDRESS CITY ST ZIP

Each year, the Minnesota Department of Labor and Industry (DLI) publishes its *Prompt First Action Report on Workers' Compensation Claims*. This report details the number and percentage of claims that were paid or denied within the statutory 14-day deadline for each workers' compensation insurance company and self-insured employer during the previous five fiscal years.

Please find below the statistics for your company for fiscal-year 2016, along with the overall statistics for insurance companies, self-insured employers, and the system as a whole. If you wish to review the complete report, you can find it on our website at <a href="https://www.dli.mn.gov/WC/PromptFirstAction.asp">www.dli.mn.gov/WC/PromptFirstAction.asp</a>.

	Number of claims	Number timely	Percent timely
Insurer	claims	timely	percent %
<b>Insurance Companies</b>	17,274	15,233	88.2 %
Self-Insured Employers	6,133	5,848	95.4 %
All Companies	23,407	21,081	90.1 %

I would like to thank your company for its notable performance in the recent *Prompt First Action Report*. The ability to pay or deny a high percentage of claims within the 14-day deadline indicates your company's strong claims management.

Thanks to the claims management efforts of companies like yours, Minnesota now leads the nation with the highest percentage of claims paid or denied within the statutory limits.

Our agency appreciates the dedication and performance of your company in 2016.

Sincerely,

Lisa Smith Workers' Compensation Division



January 27, 2017

ATTN: WORKERS COMP CLAIM MANAGER INSURER ADDRESS CITY ST ZIP

Each year, the Minnesota Department of Labor and Industry (DLI) publishes its *Prompt First Action Report on Workers' Compensation Claims*. This report details the number and percentage of claims that were paid or denied within the statutory 14-day deadline for each workers' compensation insurance company and self-insured employer during the previous five fiscal years.

Please find below the statistics for your company for fiscal-year 2016, along with the overall statistics for insurance companies, self-insured employers, and the system as a whole. If you wish to review the complete report, you can find it on our website at www.dli.mn.gov/WC/PromptFirstAction.asp.

	Number of claims	Number timely	Percent timely
Insurer	claims	timely	percent %
<b>Insurance Companies</b>	17,274	15,233	88.2 %
Self-Insured Employers	6,133	5,848	95.4 %
All Companies	23,407	21,081	90.1 %

When compared to the average for all Insurance Companies, your company experienced a lower percentage of claims that were paid or denied within the statutory deadline. DLI seeks to improve the overall promptness of the entire industry and would like to help your company improve its performance. Our agency offers the following services:

- basic adjuster training at DLI;
- onsite training upon request; and
- an online basic adjusters training manual.

For information about these items, please visit our website at <a href="www.dli.mn.gov/WC/TrainingIns.asp">www.dli.mn.gov/WC/TrainingIns.asp</a>.

If you have any questions, please feel free to contact me at (651) 284-5273.

Sincerely,

Lisa Smith Workers' Compensation Division