

2016 ANNUAL REPORT





2016 ANNUAL REPORT
MINNESOTA DEPARTMENT OF VETERANS AFFAIRS
JULY 1, 2015 - JUNE 30, 2016

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a conversation with Commissioner Larry Shellito



I am pleased to share with you the Minnesota Department of Veterans Affairs 2016 Annual Report. As you look through this report you will see examples of MDVA's progress. This includes the opening of a new Veterans Cemetery in Preston and the construction of our final phase (3 of 3) at the Minneapolis Veterans Home campus. Also noteworthy has been the achievements of our partners, the County Veteran Service Officers and the Veteran Service Organizations, in identifying and caring for our Veterans.

As we enter 2017 we will be focusing on **continuous improvement as we serve our Veterans,** whether they reside in one of our Veterans Homes, or have needs that we can resolve through our Programs and Services Division, or our county, state and federal partners. The dominant themes will be continuous improvements and sustainment. We are also very proud of our work to help end Veteran homelessness in Minnesota. While we are not totally there yet, we have come a long way and have made a statewide impact.

We have also made some personnel changes at the senior level enabling us to solidify our journey in serving Veterans. Our Veterans Homes has a new Deputy Commissioner who is responsible for the five Veterans Homes all across Minnesota. We've also created a Chief of Staff position whose mission is to ensure that our core functions of personnel, finance, communications, etc., are aligned. Our goal is simple - to ensure that all Veterans in Minnesota, regardless of their need, are properly served by MDVA.

2017 is going to be an active year! Minnesota will be the site of the 100th National American Legion Convention. Minnesota was the site of the first American Legion Convention ever held, in 1917. The Vietnam Veterans will also be honored for their service as we recognize and prepare for the **50th anniversary campaign**.

MDVA's goal for the upcoming biennium is very simple – continuous improvement of our operations as we care for our Veterans. We are totally committed to caring for those who answered the call of our country.

I thank all our Veterans and government leadership for the honor of serving as the Commissioner of the Minnesota Department of Veterans Affairs. As a Vietnam Veteran, I made a commitment that if I were able to influence policies and procedures I would work hard to ensure that we bring all our Veterans "All The Way Home!" That desire is not diminished and I actively seek your thoughts and support so that we can ensure success. And to all Veterans... THANK YOU FOR YOUR SERVICE!



5 STAR STAFFING REPORT **** From Equip For Quality



Silver Bay Veterans Home Administrator recognized by the American Association of Nurses Assessment Coordination (AANAC)



Innovation Award New State Cemetery

Minneapolis Adult Day Center recognized with a State Innovation Award for Operation: Sight & Sound Program



New Services MDVA launches SOAR program

BEST IN CLASS ratings ****

CMS Certification

Silver Bay Veterans Home

earns Medicare and Medicaid

Services Certification

Best in Class

MDVA Veterans

Homes receive



Silver Bay Veterans Home receives Governor's Continuous Improvement Award for the Anti-psychotic & Behavior Management program



Hastings Veterans Home achieves Cost of Care





More Helped

25% more Veterans

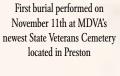
and Veteran families

were served in 2016

through the

MN CORE Program

Cost Reduction



Staff Recognition

MDVA staff member Ashley Laganiere awarded the Veteran Voices Award



Seven of MDVA Communications earned Awards of Recognition in 2016 significantly INCREASED



Staff Recognition

MDVA staff member Aline McDonough receives MACVSO Annual Appreciation Award



5 Star Rating Minneapolis Veterans Home earns

5 STAR RATING ****

for Nurse Staffing from the Centers for Medicaid and Medicare Services.



100% Success

MDVA's Claims

achieves a

Success Rate

in hearings

Quality Award

Minneapolis

Adult Day Center receives

Veterans Home Quality Award

for Operation: Sight & Sound

Veteran Employment

Veterans using the

Minnesota GI Bill in

apprenticeship and OJT

Facility Opens

100 residents moved into Building 21, a state of the art nursing care facility on the campus of the Minneapolis Veterans Home



Homelessness

By 2016, Minnesota has reduced Veteran homelessness by

exceeding the national average



New Funding

MDVA secures funds for the construction of a third State Veterans Cemetery



100% Approvals

MDVA SOAR program receives approval on 100%

SSA decisions in first year

once a Veteran, always a Veteran... never to be forgotten

COMMISSIONER'S LETTER MDVA OVERVIEW • 2016 ANNUAL REPORT

2016 ANNUAL REPORT • MDVA OVERVIEW 2016 HIGHLIGHTS

Over 353,000 Veterans called Minnesota home in 2016, ranking Minnesota as the 24th state in Veteran population. 68% of Minnesota's current Veteran population are age 55 and older. Female Veterans account for 7% of Minnesota's heroes, and are expected to increase to nearly ten percent over the next ten years. While nationally the total Veteran population is showing a decline, the U.S. Department of Veterans Affairs (USDVA) expenditures in Minnesota continue to rise, increasing by over \$72M from FY14 to FY15. The reason, in part, can be attributed to the fact that the majority of Minnesota's Veterans, 34% served during the Vietnam Era. In addition to the complications of aging, this demographic has special needs that includes caring for the unique issues related to their military exposure to elements such as "Agent Orange." Caring for the needs and well being of Minnesota's heroes is the job of the Minnesota Department of Veterans Affairs (MDVA). This is a task we take on with **determination** and **pride**, administering our duties with complete dedication and compassion. The Heroes... Vietnam MDVA OVERVIEW ◆ 2016 ANNUAL REPORT

...we Serve

BY COUNTY JULY 1, 2015 TO JUNE 30, 2016

Since January of 2011, the Minnesota

Marketing & Public Relations of Relations of

Department of Veterans Affairs (MDVA) has been under the watch of Larry Shellito, its 17th Commissioner. Heading up a staff of 1,357, (which represents 4% of Minnesota's total government workforce), Commissioner Shellito is assisted by Deputy Commissioners *Douglas Hughes* who oversees

MDVA's Veterans Health Care, and Brad Lindsay who manages the **Programs & Services Division.**

Approximately 70% of MDVA's diverse workforce is female, 30% are male, and 10% are Veterans themselves.

177 Dietary



O % of MDVA employees work at one of

the five Veterans Homes

located throughout the state. Approximately 30% of the total MDVA workforce cares for the health needs of Minnesota's heroes, serving as nursing assistants and aides, Registered Nurses, LPNs, dietary specialists,

Veterans and their families with technical and **administrative** support and services make up 12% of MDVA's staff. 55% of this workforce is located in the seven-county metropolitan area of the Twin Cities, with

Programs & Services

MDs, therapists and more.

the balance located in offices

that serve greater Minnesota.

The easiest way for Veterans and their families

to access the array of programs and services available through MDVA is to contact their local. CVSO OFFICE









support, care and advocacy network possible. To each MDVA partner, we extend our appreciation.



Ssinnesota Veterans Health Care

MINNESOTA

129 YEARS AGO, the Minnesota Veterans Home was established to care for the mental, physical, and spiritual well-being of our Veterans and their families. This mission remains the same today delivered by a staff of more than 1,200, each pledging to deliver safe, dignified and nurturing health care to Minnesota's heroes, from every era of service. Shortages of skilled healthcare professionals has made filling available

positions at the MDVA Veterans Homes and community. facilities a challenge. But the challenge continues to be met, with more than half of MDVA's 2016 newest staff members serving at one of MDVA's five Veterans Homes. These five Veterans Homes are located throughout the state: the Fergus Falls

Home serves an average of 10.4 Residents, Hastings an average of 139, Luverne has approximately 82 Residents, Silver Bay is at 80, and the largest, at 321, is in Minneapolis, which also offers Adult Day Center services on its' campus.

Residents ISLANDAL PROPERTY.

| Male : | 83.9% |
|-----------|-------|
| Female | 8.6% |
| M Non Vet | 7.5% |



| Management | ALVIER DE LA CONTRACTION DEL CONTRACTION DE LA C | | |
|-------------|--|--|--|
| | 1 | | |
| WWI | 17.8% | | |
| Korean | 21.3% | | |
| Vietnam | 33.4% | | |
| Gulf | 1.4% | | |
| Peacetime . | 25.9% | | |

Primary Diagnosis

| rimary Diagnos | 10 | iransportation |
|--------------------------|-------|---------------------------------------|
| chelmer's/Dementia | 45.5% | Barber |
| her | 14.0% | Beauty Shop |
| nebral Vascular Disease | 10.9% | Cashier / Banking |
| ental Health Disorder | 9.8% | Volunteer Program Outings & Events |
| ralysis Agitans | 6.1% | End of Life Care |
| pression | 4.6% | Vocational Rehabi |
| bstance Addiction | 3.2% | Community Trans |
| pertension | 2.7% | Telehealth Service |
| laise & Fatigue | 2.1% | Laboratory Service |
| rscle Skeletal Disorders | 0.7% | Radiology Service |
| perlipidemia | 0.1% | Also Avoloble Adult Day Center |
| | | |

Types of Care

| Skilled | 52.8% |
|---------------|-------|
| Memory Care . | 23.3% |
| Domicliary | 23.7% |

Services Available

| recursi cere |
|-------------------------------------|
| 24 Hour Skilled Nursing |
| Special Care: Dementia, Alzheimer's |
| Outpatient Facility Care |
| Occupational Therapy |
| Physical Therapy |
| Speech Therapy |
| Fitness Services |
| Recreational Therapy |
| Drug & Alcohol Treatment |
| Mental & Behavioral Health Services |
| Dental Care |
| Optometry Care |
| Nutrition Services |
| Pharmaceutical Services |
| Social Services |
| Chaplain / Spiritual Care |
| Family Support Group |
| Transportation |
| Barber |
| Beauty Shop |
| Cashler / Banking |
| Volunteer Programs |
| Outings & Events |
| End of Life Care |
| Vocational Rehabilitation |
| Community Transition House |
| Telehealth Services |
| Laboratory Services |
| Radiology Services |
| Also Avoloble |

MEDVA OVERVERY . 2018 A KNUAL REPORT

1818 ANNUAL REPORT . MOVA VETERARS HOMES MOVA HEALTH CARE

Safety

Proudly, we report that MDVA's Veterans Homes incident rating for 2016 again continues to come in **under** the target number of incidents set for the year.

| 2014 target | 2015 target | 2016 target |
|----------------|----------------|----------------|
| 12.32 | 11.70 | 11.12 |
| | | |
| | | ACTUAL |
| 10.04 | ACTUAL | 10.46 |
| 10.04 | 9.75 | 10.10 |
| | | |
| | | |
| | | |
| | | |
| | | |

In 2016, **DOT/HazMat training** was completed at all MDVA Veterans Homes.

Safety training at the new MDVA State Cemetery in Preston was completed and implemented.

Compliance

MDVA's Veterans Homes corporate compliance program, coordinated by Light House, posted **zero** issues in the areas of ethics, fraud and compliance in 2016.

Facility Improvements



MDVA VETERANS HOMES 2016 FACILITY UPDATES

FF Fergus Fa

Н

L

М

SB



March 2016 marked the completion of **Building 21 on the Minneapolis Veterans Home** campus. One hundred Residents successfully transferred into the private rooms of this newly CMS certified building. Designed using USDVA's 2012 Community Living Center (CLC) Construction Guidelines for skilled nursing homes, the facility features a number of care improvements, including ceiling lifts and specially designed bariatric care areas.

| | SEWER H | М |
|-----|------------------------|----|
| lls | ROOF SB FF | L |
| | WATER TOWER | Н |
| S | KITCHEN | SB |
| | NURSE CALL | L |
| a. | FOUNDATION | М |
| | FLOORING M FF | SB |
| lis | FENCE SB | М |
| | AMPHITHEATER | SB |
| lV. | BRIDGE REDESIGN | М |
| J | PHARMACY RENOVATION | М |
| | OVERHEAD LIFTS M FF SB | L |
| | EROSION CONTROL | М |
| | TUBS & TUB ROOM | FF |
| | WALKWAYS | FF |
| | CEILINGS | FF |
| | OUTDOOR AREAS H FF | SB |
| | MASONRY | L |
| | ERGONOMIC UPGRADE | SB |
| | COMPRESSOR/AC | SB |
| | LIGHTING | SB |
| | PLUMBING | SB |
| | LOCK SYSTEM | SB |
| | STORAGE | SB |
| | HEATERS | SB |
| | PARKING H | SB |

■ The Building Operations Manual for Energy **Efficiency**, a joint project with the *Center for* Sustainable Building Design, is being piloted in Hastings. Strategies that prove successful are scheduled for implementation in other MDVA Veterans Homes.

Additional improvements new for 2016 include:

- MDVA overhead lifts installed at four MDVA Homes.
- Upgrade and expansion of MDVA's Central Pharmacy was completed.
- Pharmaceutical waste program was updated and implemented.
- Silver Bay outdoor amphitheater completed.

Ongoing improvement programs for 2016 include:

- Electrical safety program/arc flash assessments were completed.
- Initiatives continue for reducing Resident handling injuries.
- The "return to work" program, with incident review and analysis, remains ongoing.
- The mobile equipment and the hearing conservation programs continue to advance.

Customer Satisfaction Ratings

Independent Rating, Pinnacle Report · July 2016

- National Average 5 is the maximum rating
- MDVA's Rating above the national average
- → MDVA Distinguished as "Best In Class"



Recognition

The Minneapolis Adult Day Center's Sight and Sound Program was recognized with a **2016 State Innovation Award**.

Certification

Silver Bay Veterans Home received certification from the Centers for Medicare and Medicaid Services (CMS).

Improvements in Care

Rehab Optima, MDVA's new therapy rehabilitation documentation system, and Wound Rounds, the skin management system, were both implemented in 2016 at all MDVA Homes. Both of these new modules will improve service documentation, and both interface with MDVA's current Point Click Care electronic health record system, providing ongoing efficiencies.

MDVA Health Care Home staff providers received advance end of life care training, all to better serve the needs of Veterans and their families.

In 2016, three key areas remained the focus of patient care at all MDVA Veterans Homes:

- pain management
- · fall and safety management, and
- · reducing anti-psychotic medication use through behavior management.



Recognition of these efforts was awarded to the Silver Bay Veterans Home, honored with a Governor's Continuous Improvement

Award for the highly successful anti-psychotic and behavior management program implemented.

ooking ahead: MDVA Health Care for 2017

and approve

all orders.

TELEMEDICINE PARTNERSHIPS

With the

provider base

with Minnesota

Veterans Affairs

sector providers.

Telemedicine services

are being planned in

the areas of mental

health, dermatology

and specialty services,

Hastings, Minneapolis

specifically at the

and Silver Bay

Veterans Homes.

Through the Twin infrastructure and Cities Health technology in place. Professional (TCHP) MDVA continues to partnership, MDVA is move forward on working with various the development agencies for end of a telemedicine of life concerns to further extend its nationally certified, through discussions end of life training program. Health Care System as well as private A partnership

> program between the Silver Bay High School and Veterans Home to develop training for Resident care and occupational health education, that will include high school credits, is pending. This program specifically targets the promotion of

MDVA's nurses aide

program.

PHARMACY QUALITY SERVICES IMPROVEMENTS

MDVA Homes are MDVA continues to pursuing further research and develop integration of the programs that focus Point Click Care on health care staff system through recruitment and retention. the implementation Working in teams, of a practitioner engagement module. the Veterans Home nursing staff are This function will allow providers to updating and improving the MDVA electronically review Nursing Orientation program.

CMS COMPLIANCE

With Silver Bay and Minneapolis achieving CMS Certification. the focus turns to assisting the Luverne Veterans Home in achieving certification in FY 2017, and Fergus Falls Veterans Home Enterprise scheduling thereafter. and time tracking

WORKFORCE

Programs to ensure a viable workforce. now and into the future, with a priority to sustain and improve workforce diversity at all levels, is a priority for the coming year.

system to improve

FACILITY **IMPROVEMENTS**

Construction of Building 22 on the Minneapolis Veterans Home Campus is underway. Upon completion, this new facility will provide remodeled, private rooms to Veterans.



MDVA HEALTH CARE / MDVA VETERANS HOMES • 2016 ANNUAL REPORT 2016 ANNUAL REPORT • MDVA VETERANS HOMES \ MDVA HEALTH CARE "The way they do their work with TOTAL patient care amazes me." PEGGY TALSNESS. Daughter of Grace Pederson

186 Staff serving heroes

80% Nursing 20% Environmental Services, Dietary, Activities, and Administration





HIGHLIGHT Pinnacle highlights for consistently receiving Best in Class ratings.

NEW PROGRAMS IMPLEMENTED

"Connect Program" for nurses and nursing assistants to improve Resident care.

"Three Sees," a staff program that focuses on discovering, understanding and solving issues that arise when working together to deliver better care to Residents.

Initiated telemedicine care for psychiatric and nutrition services, in partnership with the VA.

TRAINING & DEVELOPMENT

- American Association of Nurse Assessment Coordination Resident Assessment Coordinator Training
- Association for Professionals in Infection Control
- Medicare University by Pathways
- Twin Cities Heath Partnership Training: Pain, Palliative Care, Adult Assessment. Wound Care, Precepting, Building Leadership, Diabetes.
- Annual Leading Age Minnesota on Aging
- Chief Engineers Guild for Maintenance
- Intensive Training for HST
- Safety Training for all Staff



Fergus Falls

caring for Residents

"Residents at the Heart" added to improve the lives of Veterans with purposeful projects performed together with staff. Projects include building bird feeders, Christmas globes and enjoying mocktail service.

Steak Fries weekly cookouts hosted by different departments.

Resident *room refrigerators* for private use to improve life quality for Veterans.

FACILITY Improvements

New wood-like flooring for Resident rooms underway.

New tubs and updated tub rooms. Replaced roofs.

Replaced concrete walkways.

New outdoor gardening added.

Kitchen ceiling replaced.

Outdoor play area for children.

Nestled in the rolling hills and lakes of Ottertail County is the awardwinning Fergus Falls Veterans Home. Reminiscent of a stroll along a small town's main street, rooms are designed to look like houses—right down to porches with porch lights. Beautiful outdoor courtyards include a play area for toddlers, affording space for the entire family. Most notable are the many ways the Home's Veterans and staff integrate with the community. As a teaching site for Licensed

Practical Nursing classes at the Fergus Falls Community College, in 2016, the fifteen students that participated are

all now practicing LPNs. The Fergus Falls High School also implemented a Visiting Buddies program between Veterans and the school's football and swim teams

their teen buddies at school games and meets.

1821 North Park Street Fergus Falls, MN 56537 (218) 736-0400 So, of course, Veterans are in attendance cheering on 1-877-VET-HMFF (1-877-838-4633)



SERVICES

Total Beds Avg Monthly Residents 104 2016 Admissions 2016 Discharges Medical Care 24 Hr Skilled Nursing Special Care: Dementia Outpatient Clinic

Feraus Falls Veterans Home also hosts a Federal VA Community Based Outpatient Clinic (CBOC), serving over 1,500 area Veterans.

Occupational Therapy Physical Therapy Speech Therapy Recreational Therapy Mental & Behavioral Healthcare Dental Care Nutrition Services Pharmaceutical Services Social Services Chaplain / Spiritual Care

Spouse Support Group Transportation

Beauty Shop Cashier / Banking

Volunteer Programs Outings & Events End of Life Care

AVG. MONTHLY WAIT LIST



SERVICES

Total Beds 160* Avg Monthly Residents 139 2016 Admissions 2016 Discharges Medical Care Special Care: Dementia Outpatient Facility Occupational Therapy Physical Therapy Speech Therapy Fitness Services Recreational Therapy

Drug & Alcohol Treatment Mental & Behavioral Healthcare Dental Care Optometry Care Nutrition Services Pharmaceutical Services Social Services Chaplain / Spiritual Care Transportation Barber

Beauty Shop Cashier / Banking Volunteer Programs Outings & Events

End of Life Care

* There are 200 licensed beds. However. due to facility limitations and a move toward Resident-centered care, the Home reduced the capacity in larger rooms to provide more privacy and quality of life.







Hastings, MN 55033 (651) 539-2400 1-877-VET-3803 (1-877-838-3803)

level of independence, providing assistance to reacquire life skills and abilities to be able to live within their community. We work with Veterans, at whatever point they are in their lives, providing a safe, non-judgmental environment to pursue and

achieve quality of life improvements.

97 Staff serving heroes





STAFF ACHIEVEMENTS

Continue to expand staff attendance and involvement in professional training with Twin Cities Health Professionals (TCHP).

Volunteer Coordinator program results in a doubling of contributions.

Hastings Located on 128 beautiful wooded acres along the Vermillion River, just 21 miles from St. Paul, lies the Hastings Veterans Home, one of just five US Veterans Homes to offer domiciliary care. The mission of domiciliary care is to provide a structured and supportive rehabilitative and therapeutic community to eligible Veterans. The Hastings Home staff helps Veterans reach their optimal

FACILITY Improvements Completion of sewer project

resulting in reduced utility expenses.

Improved parking areas and drives.

Added food service equipment.

Significant expansion of hiking and biking trail through the campus via City of Hastings.

Undergoing a campus planning study

caring for Residents

Collaboration with Experience Works to increase Veteran employment opportunities.

Increased involvement with national organizations to address specific needs of Domiciliary care.

Expanded opportunities within the local community to visit and be further involved in the Hastings Home.

Successful Telemedicine program without a single "no show" or cancellation by a Resident Veteran.

FERGUS FALLS MDVA VETERANS HOMES + 2016 ANNUAL REPORT 2016 ANNUAL REPORT • MDVA VETERANS HOMES HASTINGS

"This is a home, not a facility. They go out of their way to treat all the Residents with love and respect and want them to be as alive as possible." Resident Wife

204 LONG-TERM, DEDICATED Staff

Dedicated staff strives to provide a superior quality of care in a comfortable, warm, home-like environment







caring for Residents

Became a Certified Music and Memory Facility.

Developed a sleep study program to improve the overall Resident experience at the Home.

Implemented in-house physical therapy with an on-staff, full-time therapist to improve the care services to our Residents.

FACILITY Improvements

Masonry repair and building sealant to preserve the exterior of the Home.

Completed roof replacement.

activities performed in a stimulating environment. Located next to the Blue Mound State Park, Luverne is a

vibrant, active community, with a great volunteer base that participates

Installation of a new nurse call system on the campus.

and supports the Veteran Residents and programs. The Luverne Home offers three distinct living spaces, which includes a 17 bed special care unit designed especially to meet the needs of Residents with Dementia.

Developed around the Eden Philosophy of Care, the Luverne Veterans Home

1300 N. Kniss, PO Box 539 Luverne, MN 56156 (507) 283-6200 1-877-LUV-VETS (1-877-588-8387)

CLDAIGEC

| Total Beds | 85 |
|-----------------------------|-----|
| Includes a 17-bed | |
| Special Care Unit | |
| Avg Monthly Residents | 82 |
| 2016 Admissions | 28 |
| 2016 Discharges | 31 |
| Medical Care | |
| 24 Hr Skilled Nursing | |
| Special Care: Dementia | |
| Occupational Therapy | |
| Physical Therapy | |
| Speech Therapy | |
| Fitness Services | |
| Recreational Therapy | |
| Mental & Behavioral Healtho | are |
| Dental Care | |
| Nutrition Services | |
| Pharmaceutical Services | |
| Social Services | |
| Chaplain / Spiritual Care | |
| Spouse Support Group | |
| Transportation | |
| Barber | |
| Beauty Shop | |
| Cashier / Banking | |
| Volunteer Programs | |
| Outings & Events | |
| End of Life Care | |



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|-----------------------------|------|
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| Spouse Support Group | |
| Transportation | |
| Barber | |
| Beauty Shop | |
| Cashier / Banking | |
| Volunteer Programs | |
| Outings & Events | |
| End of Life Care | |

AVG. MONTHLY WAIT LIST

| Total Beds | 83 |
|----------------------------|-------|
| Includes two Special Care | |
| Households focusing on me | , |
| support engagement techr | |
| Avg Monthly Residents | 80 |
| 2016 Admissions | 33 |
| 2016 Discharges | 35 |
| Medical Care | |
| 24 Hr Skilled Nursing | |
| Special Care: Dementia | |
| Outpatient Facility | |
| Therapy provided by | |
| Bodies N Balance | |
| Occupational Therapy | |
| Physical Therapy | |
| Speech Therapy | |
| Fitness Services | |
| Recreational Therapy | |
| Mental & Behavioral Health | ncare |
| Dental Care | |
| Optometry Care | |
| Nutrition Services | |
| Pharmaceutical Services | |
| Social Services | |
| Chaplain / Spiritual Care | |
| Spouse Support Group | |
| Transportation | |
| Barber | |
| Beauty Shop | |
| Cashier / Banking | |

Volunteer Programs

Outings & Events

End of Life Care



CEDVICES

| Total Beds | 83 |
|----------------------------|-------|
| Includes two Special Care | |
| Households focusing on me | |
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| Avg Monthly Residents | 80 |
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| Medical Care | |
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| Occupational Therapy | |
| Physical Therapy | |
| Speech Therapy | |
| Fitness Services | |
| Recreational Therapy | |
| Mental & Behavioral Health | ncare |
| Dental Care | |
| Optometry Care | |
| Nutrition Services | |
| Pharmaceutical Services | |
| Social Services | |
| Chaplain / Spiritual Care | |
| Spouse Support Group | |
| T | |

Overlooking Lake Superior, along Minnesota's North Shore, you will find the Silver Bay Veterans Home, perfect for Residents who like to boat, fish, hunt, garden and much more. Designed like a northern lodge, the facility houses four distinct "neighborhood" living spaces that offer homey comforts and amenities. These include a large game room, work shop, four season porch and private

56 Outer Drive

(218) 353-8700

1-877-SBY-VETS

1-877-729-8387

Silver Bay, MN 55614

dining areas. The Silver Bay Home focuses on the individual's needs, with

specialized programs based on a Resident's interest. Some of these interests

include horticulture, bird watching, monthly naturalist

studies, skill strengthening programs, and personal reflection with projects as Zen doodling. Individual work programs are developed, and even meals are prepared to specifically fit a Resident's preferences.

"Their staff are tremendous and he got much better care than where he was before." Resident Family Member: Mecl

167 Staff supporting resident care needs



RECOGNITION CMS CITATIONS AANAC



NEW PROGRAMS IMPLEMENTED

Resident Assistant program.

Veterans Care Specialist program.

Awarded Recruitment Retention Grant from the Federal VA

Telehealth partnership with Federal VA.

TRAINING & DEVELOPMENT

- Medicare Certification & Medicare University Registered Nurse Training Programs
- Clinical Nurses and Certified Nursing Assistants Training Programs
- Wound Care Certifications Completed



FACILITY Improvements

Ongoing employee ergonomic upgrades throughout the facility.

Parking lot and patio upgrades.

Completed outdoor amphitheater

Main kitchen flooring, compressor and air conditioner, LED lighting, DDC system, plumbing codes, lock system, and roof tie off installation.

Household kitchens, storage & heater installations upgraded.

caring for Residents

Person-Centered Care has been enhanced through specialized toileting plans, pain and sleep programs for high risk Residents, safe handling equipment for activities and outings, and the reduction in psychotropic medications.

Implemented Buddies Forever, a program to support Residents with Alzheimer's & Dementia

Designed a **Pet Therapy Program** to accommodate Resident's dogs and cats to live with them.

Added a **Scooter Program** that promotes independence through mobility.

LUVERNE MDVA VETERANS HOMES • 2016 ANNUAL REPORT 2016 ANNUAL REPORT • MDVA VETERANS HOMES \ SILVER BAY "I appreciate everything. The nursing care is beyond reproach,

and the nurses show sympathy, understanding, warmth, and they feel like extended family." Harry Gerrish (Husband) regarding Joanne Gerrish, Resident. August 2016 Pinnacle Feedback Interview.

539 TECHNICAL & PROFESSIONAL Staff



NEW PROGRAMS IMPLEMENTED

Implemented new Resident vital sign technology, capable of automatically posting results directly to the Resident's electronic medical record



FACILITY Improvements

Completed construction of Building 21, moving 100 Residents into state-of-the-art nursing care facilities.

Broke ground on 100 bed skilled nursing facility featuring spacious, private rooms, community dining facility and additional patio area.

caring for Residents

Expanded the number of Medicare Certified Beds from 100 to 200 beds.

Offer more personalized rehabilitation and medical staff services.

Launched new, improved wound care program through the certification of additional wound care nurses. and the adoption of a new wound care information technology solution.

Overlooking the Mississippi River, adjacent to Minnehaha Falls and the Federal VA Medical Center, is the Minneapolis Veterans Home. Surrounded by 53 wooded acres, the Minneapolis facility provides quality care in an environment of

trust and dignity. Personalized services are delivered to a campus of 291 skilled nursing beds and 50 domiciliary beds,

in both private and semiprivate rooms. Offering Skilled Nursing Care, Domiciliary Care and Adult Day Health Care, the Minneapolis staff prides itself on working together to encourage and achieve each Resident's maximization to self-sufficiency.

5101 Minnehaha Avenue South Minneapolis, MN 55417-1699 (612) 548-5700

SERVICES

| Total Beds | 34 |
|----------------------------|------|
| Avg Monthly Residents | 32 |
| 2016 Admissions | 11 |
| 2016 Discharges | 11 |
| Medical Care | |
| 24 Hr Skilled Nursing | |
| Special Care: Dementia | |
| Occupational Therapy | |
| Physical Therapy | |
| Speech Therapy | |
| Fitness Services | |
| Recreational Therapy | |
| Mental & Behavioral Health | care |
| Dental Care | |
| Optometry Care | |
| Nutrition Services | |
| Pharmaceutical Services | |
| Social Services | |
| Chaplain / Spiritual Care | |
| Spouse Support Group | |
| Transportation | |
| Barber | |
| Beauty Shop | |
| Cashier / Banking | |
| Adult Day Center | |
| Volunteer Programs | |
| Outings & Events | |
| End of Life Care | |
| Telehealth Services | |
| Laboratory Services | |
| Radiology Services | |
| | |

AVG. MONTHLY WAIT LIST



GEDUIGEG

| Bathing | |
|-------------|---|
| Mental & B | ehavioral Health |
| Special Car | e: Dementia |
| Physical Th | erapy |
| Speech The | erapy |
| Fitness Ser | vices |
| Recreationa | al Therapy |
| Nutrition S | ervices |
| Social Serv | ices |
| Spouse Suj | oport Group |
| Volunteer F | rograms |
| Outings & E | vents |
| Metro Mobi | ies with applying lity or county serv tation needs. |

STAFF

| Registered Nurses | 2 |
|-------------------------|---|
| Social Workers | 1 |
| Recreational Therapists | 1 |
| Program Assistants | 4 |
| Nutritionist | 1 |
| Chef | 1 |
| DI : ITI ::/DI : I | |







| - | |
|-------------------------|---|
| Registered Nurses | 2 |
| Social Workers | 1 |
| Recreational Therapists | 1 |
| Program Assistants | 4 |
| Nutritionist | 1 |
| Chef | 1 |
| | |

Physical Therapist/Behavioral Health Specialist also available.

The Minneapolis Adult Day Center is located on the grounds of the Minneapolis Veterans Home, near Minnehaha Falls. A sprawling complex, the first building, named the "Old Soldiers Home" was constructed in 1887 and served as a hospital for Veterans returning from the Civil War. Carefully restored over the years, the Center is just one of the care facilities

located on this historic campus. Dedicated to keeping Veterans in their own

homes, the Center provides caregivers 5101 Minnehaha Ave S, Bldg 4 with the respite and support they need, Minneapolis, MN 55417-1699 helping to ease daily demands of care. (612) 548-5963

"They are very respectful and understanding. The building is pretty neat, too. They take into consideration the different needs of different clients. It is a great place!"

10 dedicated, professional ${ m Staff}$

Highly professional and dedicated staff, specially trained in Dementia.





State Veterans Homes Adult Dav Centers

in the nation.

Adult Day Center
SERVING MINNESOTA VETERANS SINCE 2012

CARING FOR Veterans

Provide Veterans with the monthly "Nurses Corner" and "Dietitians Corner," covering tips on topics requested by Veterans. Many of these programs and activities are specifically geared to help slow cognitive decline.

caring for Caregivers

Official site for the monthly Alzheimer's Association Caregiver Support Group, facilitated by the staff social worker. Individual consultations and family care conferences are held to ensure families are receiving the best possible care, with monthly newsletters and educational materials

WINNER OF THE

* * * **State Government Innovation Award** and the

* * * State Veterans Home **Quality Award**

For Operation: Sight and Sound, a program that encourages Veterans to write songs and share their photography about their lives

with other groups in need.

MINNEAPOLIS / MDVA VETERANS HOMES * 2016 ANNUAL REPORT 2016 ANNUAL REPORT • M DVA VETERANS HOMES \ ADULT DAY CENTER



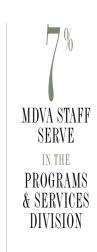
**Sinnesota Veterans Programs & Services

Simply stated, the mission of MDVA's Programs & Services Division is to connect Veterans that honorably served our country, and their families, to all of the benefits they need and earned.

Collaborating with federal, state and local partners in the Veterans services community, this Division administers over 20 of the nation's leading Veteran programs through six distinct service departments.

Within these six MDVA departments, assistance can be provided in over 60 areas, including needs for housing, financial assistance, education, employment, medical benefits, memorials and personal support.

MDVA PROGRAMS & SERVICES • 2016 ANNUAL REPORT



2016 BUDGET

■ Programs & Services62.5%

Claims & Outreach37.4%

Education & Employment

Provide Veterans with a seamless transition from a military career, through approved education and training programs, resulting in full-time, sustainable, living-wage employment. MDVA is also a resource for private businesses and public employers, assisting them in the hiring and training of Veterans.

SERVICES OFFERED

Assist in Deployment Options & Training
Transfer Military Credits
Veteran Goals+Plans=Success (GPS) LifePlan
College Admission/ Scholarship Assistance
Assist with FASFA Application
OJT/Apprenticeship Referrals
Career Resources & Job Search Assistance
Assistance with CLEP and DANTES Exams
Registration and Orientation Training
Employer Referrals
Employer HR Training
Institutional License Certification & Compliance
VA Compliance Surveys
College and Career Fairs

ADMINISTERED THRU THESE PROGRAMS Claims & Outreach

Higher Education Veterans Program

Minnesota GI Bill

State Approving Agency - SAA

Veterans Employment Program

SERVICES OFFERED

Claims

& Field Operations

Represents Veterans and their

families by acting as advocates

in matters pertaining to the US

Dept. of Veterans Affairs Benefits &

Entitlements. MDVA representatives

advocate for Veterans, providing

personal case development and

tracking state and federal claims

Complete & File Claims
Advise on Available Benefits
Assist in Benefit Applications
Advise on Available Services
Schedule Appointments
Transportation Services
In-home Counseling
Provide Updates on Benefits
Help Obtain Military Records
Arrange for Temporary Shelter
Discharge Upgrade Process
Direct Representation in Board of Veteran
Appeals Special Pre-Hearing Conferences
Court of Veteran Appeals Pro Bono
Representation

ADMINISTERED THRU THESE PROGRAMS

Women Veterans Program

Gold Star Family Program

Tribal Veterans Service Officers - TVSO

County Veterans Service Officers - CVSO

Memorials & Cemeteries

MDVA strives to be the model of excellence for burials and memorials for our Veterans and their families. Private or General, our mission is to assure every Veteran is honored for their service and sacrifice to our nation through a lasting tribute in their final resting place.

SERVICES OFFERED

Grave Sites
Cremation In-ground
Cremation Columbarium
Open / Closed Graves
Interment Site
Markers & Headstones
Assist with Qualifying
Assist with Arrangements
Presidential Certificates
Committal Services
Military Honor Service
Perpetual Care
Grave Site Locator Services

ADMINISTERED AT THESE LOCATIONS

Little Falls Veterans Cemetery

Preston Veterans Cemetery

Veteran Benefits

Working closely with federal, state and community partners, MDVA Benefits supplement existing programs, as well as address the needs specific to Minnesota Veterans.

SERVICES OFFERED

Phone / Web / Email Support
Referral to Programs & Services
Provide VPA Guidelines & Updates
Assist in VPA Review Process
Referrals to Support Services
In-home Assessment / Follow-up
Rent & Mortgage Assistance
Health Premium Assistance
Cash Assistance with Utilities
Denture Expenses
Optical Expenses
Veteran One-time Education Grant
Annual Dependent Education Grant

ADMINISTERED THRU THESE PROGRAMS LinkVet

MN Operation for Veteran Empowerment - MOVE
SSI/SDI, Outreach, Access, Recovery - SOAR
Veterans Preference Act - VPA
Minnesota Service CORE - MN CORE

State Soldiers Assistance Program-SSAP

Grant Programs

Provide needed funding to partners that assist MDVA in the goal of serving Veterans and their families.

SERVICES OFFERED Collect Grant Funds

Distribute Grant Funds
Assist with Grant Applications
Network with Organizations
Provide Grant Updates / Changes

ADMINISTERED THRU THESE PROGRAMS
Support Our Troops - SOT

Veterans Service Organizations - VSO

County Veterans Service Officers - CVSO

MN Assistance Council for Veterans - MACV

Homelessness Assistance

End Veteran homelessness by providing appropriate, effective solutions. Services are provided on a case-by-case basis to each Veteran and their family experiencing homelessness.

SERVICES OFFERED

Mortgage Assistance
Rent Assistance
Assistance with Utilities
Transportation
Food
Emergency Shelter
Transitional Housing
Permanent Housing

Referrals to Housing Services

ADMINISTERED THRU THESE PROGRAMS Minnesota Homeless Veterans Registry

Keys For Heroes

Heading Home

StandDown

2016 ANNUAL REPORT • MDVA PROGRAMS & SERVICES OVERVIEW

Education

Higher Education VETERANS PROGRAM

MDVA's Higher Education Program continues to be a national model, supporting colleges and universities throughout Minnesota with staff who help Veterans access educational benefits and resources to succeed in college.

11,147VETERANS ASSISTED THROUGH VETERAN RESOURCE CENTERS

FEDERAL FUNDING

ON-CAMPUS RESOURCE CENTERS

Minnesota state campuses, as well as some private, not-for-profit institutions, offer Veterans and their families On-Campus Veterans Resource Centers. Unique to Minnesota, these centers provide student Veterans a welcoming

environment, offering enrollment assistance and opportunities for interaction and networking with other Veterans and their families

ON-CAMPUS RESOURCE CENTERS WORK WITH:

County Veterans Service Officers Federal VA

Minnesota Department of Employment & Economic Development Minnesota Department of Labor and Industry Minnesota State Campus Officials

Office of Higher Education

Minnesota Department of Education Minnesota Department of Military Affairs



As the number of overall students is declining. Veteran and current military students are staying STEADY

TRAINING, OUTREACH & HIRING EVENTS

Many of these events provide opportunities for spouses and families, as well.

Minnesota State Fair

Campus Open House

9TH ANNUAL DEED. CAREER FAIR. HELD JULY 13 2016.

2016 EVENTS INCLUDED:

Demobilization Family Prep Academies 30 and 60 Day Reintegration Employer Human Resource Readiness Training Apprenticeship Site Training Drill Weekend Presentations

County Veteran Service Officer Training Transition Assistance Courses Veteran Resource Fair

Town Hall Meetings

Beyond the Yellow Ribbon Presentation Marine Muster Student Success Days Freedom Fest County Fairs



Requests for MDVA at numerous outreach and training events continues to INCREASE statewide

Training, outreach and hiring events for Veterans are held throughout the state at various times during the year.

Statewide StandDown Events Military Appreciation Day Veterans Day Presentations Community Job Fair Statewide College Fair Student Orientation Sessions

Veteran Task Force Forum

"Coming off of active duty with the US Army in 2008, my family and I settled in South Carolina for two years. Having family here in Farmington, Minnesota my husband thought it would be great for our two boys to move here for a few years. From the first day, the Higher Education Coordinator loaded us up with resources for Veterans entitlements, resume revision, job opportunities, housing and assistance with medical and dental not only for us at the VA Medical Center, but for our children as well. Had it not been for the diligent expertise of MDVA, transitioning to Minnesota would have been overwhelming."

Jessica Jackson, Purchasing Agent Prosthetics, Veteran's Heath Administration

MN GI Bill

The Minnesota GI Bill provides postsecondary education assistance, apprenticeship and on-the-job training (OJT) to eligible Veterans and dependents.

& Employment

HIGHER EDUCATION PARTICIPANTS

1071 3%

HIGHER EDUCATION FUNDING

STUDENTS can receive up to \$1,000 a semester with a \$3,000 per academic year maximum and a \$10.000 lifetime benefit





ELIGIBLE EMPLOYEES may receive up to \$2,000 per year, maximum lifetime benefit \$7,000. **EMPLOYERS** who hire and retain eligible apprentices and OJT participants may receive up to \$1,000 per year with a \$2,000 maximum.



Veterans using the Minnesota GI Bill in apprenticeship and OJT significantly INCREASED

State Approving Agency SAA

SAA's role is to ensure the quality of a Veteran's education and training, both on the job and through apprenticeships. This includes monitoring that participating programs meet all license and certification requirements.



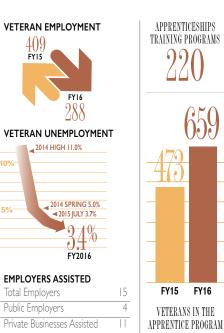


FACILITIES

| Total Certified Facilities | 53 |
|----------------------------|----|
| Total Public Facilities | 13 |
| Total Private Facilities | 39 |
| New Facilities | I |
| Compliances Performed | 5 |

Veterans Employment program

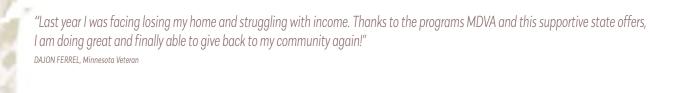
Through MDVA's Veterans Employment Program, rather than attending formal classroom instruction, Veterans learn a trade or skill through on the job participation. A Veteran generally enters into a training contract and at the end of the training period, gains job certification or journeyman status.



TARGETED MILITARY CAREER

Collaborating with the Midwestern Higher **Education Compact** (MHEC) grant program, MDVA seeks to identify how military education and experience can align with licensing and certification in the civilian workforce. A specific area of focus for 2016 has been the Lake Superior College Medic to LPN bridge program.

EDUCATION & EMPLOYMENT / MDVA PROGRAMS & SERVICES • 2016 ANNUAL REPORT 2016 ANNUAL REPORT • MDVA PROGRAMS & SERVICES EDUCATION & EMPLOYMENT



Claims & Field Operations

Offers Women Veterans assistance and equitable access to benefits, opportunities and resources.

The SW Minnesota Salute to Women Veterans, a resource at the Marshall MN Armory.

The Twin Cities Salute to Women Veterans was held with

Fargo office

Increase in BVA HEARINGS with 100% Success Rate

\$1,123,595,000

FEDERAL COMPENSATION

TO MN VETERANS & THEIR SURVIVORS

Field Operations Claims

SUPPORT

Women Veterans Program

fair and program on healthy living and nutrition, was held

more than 50 Women Veterans in attendance. The event included a resource fair with workshops on dressing for success, mindfulness, yoga and more.

2016 PROGRAMS IN COLLABORATION WITH:

Inver Hills Community College Metropolitan State University St. Paul VA Veteran Center MN Historical Society Mall of America MN Humanities Center

St. Paul VA Regional Office

Dakota County Veteran Services

Vietnam Veterans of America Office

Gold Star Family

Benefits program that honors the legacy of every fallen Minnesota hero by supporting the needs of their families.

The 1st Annual Gold Star Family Summer **Outing** at Valley Fair took place with 80 Gold Star Family members in attendance.

The Gold Star Family Community Initiative Event. held in Marshall MN, included a resource fair and program on the stages of grieving.

2016 PROGRAMS IN COLLABORATION WITH:

Inver Hills Community Metropolitan State University St. Paul VA Veteran Center

MN Historical Society

Mall of America MN Humanities Center St. Paul VA Regional Dakota County Veteran

Tribal Veteran Service Officers

Provides advocacy, community outreach, service and training

to Native American Veterans. Funding was secured for the White Earth

Honor Guard, paying honor at five Veteran funerals in 2016. Requests for additional services are being received.

n cooperation with DEED and the Urban Tribal Offices, MDVA honored two American Indian Veterans at the annual dinner held at the Minneapolis Indian Center, with 150 in attendance.

CVSO

Coordination Program

Assists Veterans and their families with accessing available state and federal services and benefits, in coordination with CVSO area offices.

472 hours of operational support were provided at

eight county CVSO offices.

Performed annual agency and Minnesota Association of County Veteran Services Officers Training and Accreditation.

Four-stage training for new CVSO's continued in 2016.

2016 LAID TO REST 418 393 VETERANS 171 DEPENDENTS 564

IN-GROUND

COLUMBARIUN

CASKET BURIALS

An award-winning cemetery adjacent to Camp Ripley, located just 7 miles north of







Service Area

LAID TO REST SINCE ESTABLISHED

Little Falls.

STAFF



MDVA's newest State Veterans Cemetery. First burials were held November 11, 2015, with the dedication on May 29, 2016.



established 2015

Memorials & Cemeteries

ACRES



VETERANS

Construction begain

Fall 2016.

Opening scheduled fo

Funding opportunity



169

for the construction during 2016 was SINCE ESTABLISHED officially provided by the National Cemeter Blue Star Memorial markers were donated to the cemeteries in both Little Falls and Preston by the Federated Garden

Clubs of Minnesota.

States of America.

The markers, nationally seen at cemeteries and highway rest areas, pay tribute to the Armed Forces who have defended the United

CLAIMS & FIELD OPERATIONS / MDVA PROGRAMS & SERVICES * 2016 ANNUAL REPORT 2016 ANNUAL REPORT • MDVA PROGRAMS & SERVICES \ MEMORIALS & CEMETERIES



2016

1,077

152

1,026

247

2,221

LinkVet

Provides Minnesota Veterans and their families answers to questions regarding benefits, programs and services. One-on-one help is available via web, phone or email, seven days a week.

RESOLVE RATE

TOPICS

Education

Employment

Health/Disability

Assistance/Families

In 2016. LinkVet continued to be a most valuable asset to the Veterans and families that MDVA serves.

Program content is continually reviewed and updated to ensure MN Veterans receive the most current data and information.

| TOTAL SERVED | |
|---------------------|-------|
| 5,847 | |
| INQUIRIES | 2016 |
| Calls Received | 2,358 |
| Outbound Calls | 679 |
| Calls Without Merit | 69 |
| Web Online Chats | 2,394 |
| Email Inquiries | 347 |

Minnesota Operation for Veteran Empowerment

Program temporarily houses and assists homeless Veterans Assistance includes one-onone case management with an MDVA Outreach Representative.

In 2016, MOVE assisted



Union Gospel Mission in St. Paul, served as an intermediate shelter until MDVA and partners found permanent shelter and benefits, providing Veteran stability.

Social Security income for homeless Veterans with health issues or experiencing problems with substance use.



MDVA launched the SOAR program on March 31, 2016. Since its inception, approval

of 2016 MDVA SOAR applications has achieved

APPROVAT

Veterans Preference Act

Veterans and public employers can both benefit from MDVA's VPA services. The information MDVA can provide includes how to implement VPA in the workplace, entitling Veterans to limited hiring preferences as well as protections pertaining to layoffs and discharges.

Statutory changes made to the VPA program in 2016 required an update of all policies, procedures and forms. Revisions also included updating the Website, as well as brochures and other communication tools.

ASSISTANCE PROVIDED TO FY2016

| 146 |
|-----|
| 17 |
| 26 |
| 10 |
| |

VPA Training was also provided to CVSOs, as well as local government human resource departments. Through these efforts, public employers are better meeting obligations, with more Veterans accessing and receiving

In 2016, MDVA continued its partnership with the Minnesota Department of Administration, Material Management Division in the Veteran Owned Small Business Program (VOSB), providing VOSBs a 6% preference for state contracts.

MN CORE

Minnesota Service Core Program

MN CORE continues to be a nationally-recognized, no-cost service that provides individual and family counseling, financial and debt management, addiction counseling, and disability support. These services are available directly to Veterans and their families in their community.

MN CORE continues to achieve its goal to connect clients with the essential services they seek within 48 hours of contact.

MN COUNTIES UTILIZED MNCORE FY16

Big Stone

Blue Earth 29

Crow Wing 34

Douglas

Fillmore

Goodhue

Mahnomen

Meeker

St. Louis

Sherburne 28

Scott

Todd

Traverse

Wabasha

Waseca

Watonwan

Wilkin

Winona

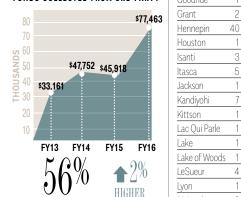
Washington 3

CLIENTS SERVED VETERANS | SPOUSES | CHILDREN

SERVICES PROVIDED

| In-Office Counseling | 34% |
|----------------------------|-----|
| Group Counseling | 23% |
| Financial Counseling | 6% |
| Off-site Counseling | 1% |
| Case Management | 22% |
| Case Assessment / Planning | 25% |
| Case Follow-Up | 2% |
| Travel | 8% |

FUNDS COLLECTED FROM 3RD PARTY



SERVICE LOCATIONS

MDVA partners with **Lutheran** Social Service of Minnesota's (LSS), a statewide network with locations in

Alexandria Brainerd Detroit Lakes Duluth Fergus Falls Mankato Moorhead St. Cloud Twin Cities

CLIENT SATISFACTION





State Soldiers Assistance Program

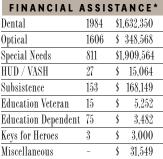
SSAP provides funding assistance to in-need Veterans and their dependents, in the areas of housing, dental, optical, education, subsistence, disaster relief, and special needs.

Noted for FY2016 was the total number of Veteran households assisted increased 9% over 2015. Additionally, significant progress has been made toward the effort to go paperless, thereby realizing a program savings.

HOUSEHOLDS

VETERANS

APPLICANTS



SSAP FUND DISTRIBUTION BY COUNTY or UNIQUE LOCATION July 1, 2015 to June 30, 201

| 45,593 | \$49,004 | \$8,771 | \$4,054 | меекег \$18,832 | \$18,389 | \$16,637 | Homes |
|----------------------|------------------------|----------------------|--------------------|--------------------|----------------|-----------------------------|---------------------|
| Anoka | Clay | Grant | Lac Qui Parle | Mille Lacs | Pine | Scott | \$86,436 |
| \$96,336 | \$101,527 | \$0 | \$904 | \$47,482 | \$42,766 | \$79,293 | Wabasha |
| Becker | Clearwater | Hennepin | Lake | Morrison | Pipestone | Sherburne | \$2,594 |
| \$29,415 | \$11,466 | \$337,246 | \$804 | \$55,059 | \$4,008 | \$74,293 | Wadena |
| Beltrami | Cook | Houston | Lake of | Mower | Polk | \$17,539 | \$17,998 |
| \$82,999 | \$0 | \$6,614 | Woods | \$37,590 | \$34,715 | | Waseca |
| Benton \$23,158 | Cottonwood \$45,678 | Hubbard | \$468 | Murray | Pope | St. Louis \$227,633 | \$10,700 |
| Big Stone | Crow Wing \$108,666 | \$22,708 | LeSueur | \$15,547 | \$14,932 | Stearns | Washingt |
| \$26,438 | | Isanti | \$10,906 | Nicollet | Ramsey | \$186,957 | \$57,271 |
| Blue Earth | Dakota | \$39,853 | Lincoln | \$7,642 | \$272,460 | Steele | Watonwa |
| \$30,742 | \$157,871 | Itasca | \$3,194 | Nobles | Red Lake | \$15,838 | \$9,452 |
| Brown \$47,732 | Dodge \$10,398 | \$137,671 Jackson | Lyon \$20,454 | \$16,472 Norman | \$0 Redwood | Stevens \$5,038 Swift | Wilkin \$339 |
| Carlton | Douglas | \$3,344 | Mahnomen | \$12,553 | \$13,719 | \$72,530 | Winona |
| \$22,522 | \$56,037 | Kanabec | \$646 | Olmsted | Renville | Todd | \$22,071 |
| Carver | Faribault | \$39,805 | Marshall | \$46,755 | \$10,991 | \$51,013 | Wright |
| \$60,702 | \$49,197 | Kandiyohi | \$10,329 | Otter Tail | Rice | Traverse | |
| Cass | Fillmore | \$57,430 | Martin | \$90,822 | \$23,709 | \$17,300 | \$25,434 |
| \$55,845 | \$22,289 | Kittson | \$10,375 | Outreach | Rock | TVSO | Yellow |
| Chippewa \$22,563 | Freeborn \$10,362 | \$0 | McLeod \$49,415 | \$197,520 | \$1,643 | \$200,422 | Medicine \$5,049 |
| | | | | | I | | |

BENEFITS / MDVA PROGRAMS & SERVICES + 2016 ANNUAL REPORT 2016 ANNUAL REPORT • MDVA PROGRAMS & SERVICES BENEFITS



Grants

Support Our Troops (SOT)

SOT Grants continue to support and improve the lives of Veterans and their families with funds for counseling, financial emergencies, homeless needs and under served military families.





Veteran Service Organization grants were also supplemented

with funds raised from the SOT License Plate Program. In 2016, MDVA launched new, competitive SOT Grant Programs

that offer competitive grant opportunities to MN organizations. MDVA grant fund cycles are available twice, annually.

The first Competitive Grants were awarded to





Veterans Service Organizations (VSO)

Grants awarded to service organizations working with Veterans and their families

INCLUDES \$201.558 SOT FUNDS

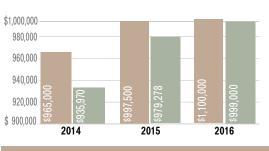
MAXIMUM GRANT

VSOs partners that received grants: American Legion

Disabled American Veterans Military Order of the Purple Heart Paralyzed Veterans of America Veterans of Foreign Wars Vietnam Veterans of America

County Veterans Service Officers (CVSO)

Grant funds distributed to Minnesota's 87 counties, used for outreach and to address needs specific to the locale.



| CVSO OPERATIONAL ENHANCEMENT GRANT | | | |
|---|------------|-------------|--|
| | 2015 | 2016 | |
| CVSO Grant Total Amounts | \$ 997,500 | \$1,100,000 | |
| Total Distributed Amount | \$ 979,278 | \$ 999,000 | |
| Counties Receiving Base Grant of \$7,500 | 26 | 25 | |
| Counties Receiving Additional Funds | 61 | 62 | |
| Amount Used for County Training /Education \$35,795 | | \$15,178 | |

MN Assistance Council for Veterans (MACV)

Provides assistance throughout Minnesota to positively motivated Veterans and their families who are homeless or experiencing other life crises, since 1993.



SINCE 1993

\$750,000 IN FY16

MN Veteran Registry

"Keys For Heroes is the kind of program that cuts to the root of an issue. I'm so proud of MDVA for coming up with such an amazing solution!"

161

MN 2016

Homeless Veterans

2015 2016

29 3

186 133

3 2

10 1

2 0

26 7

28 6

JENNIFER WILLIAMS, Clay County Veterans Service Office

Reduction in Homeless Veterans

MN VETERAN REGISTRY COMPARISON

As of June 30, 2016. Does not include the Veterans who are housed, have

left Minnesota, or have been out of contact for more than 90 days.

MINNESOTA

REDUCED

HOMELESSNESS

Central Minnesota

Hennepin & Ramsey

Northeast Minnesota

Northwest Minnesota

Southeast Minnesota

Southwest Minnesota

Suburban Metro Area

West Central Minnesota

St. Louis County

Connects Veterans experiencing homelessness with housing and services in their community. Participation is voluntary for Veterans. Anyone can refer a Veteran to join.

Homeless Veteran Prevention & Assista



| Veterans Registered Includes Veterans who have left Minnesota, became housed, or who are no longer in contact. | 898 |
|--|-----|
| Landlords Participating | 148 |
| Number Housed | 59 |
| Veterans with Housing Plan Veterans housed or with the Registry in "review status" | 682 |
| Veterans Reoccurring Homelessness Veterans on the Registry were housed by June 30, 2016 and who are homeless again | 14 |

ACCOMPLISHMENTS in 2016

On Veterans Day 2015, MDVA launched the Keys for Heroes landlord incentive, in partnership with Minneapolis Mayor Betsy Hodges and Saint Paul Mayor Chris Coleman. This incentive helped achieve the highest-ever monthly housing rate in December 2015, when 66 Veterans experiencing homelessness were housed.

In January 2016, the Minnesota Interagency Council on Homelessness updated **Heading Home: Minnesota's** Plan to Prevent & End Homelessness. As part of this plan, MDVA continues to lead efforts to improve homelessness prevention for Veterans, applying the lessons learned for ending Veteran homelessness to other populations.

As part of the annual Point-in-Time count, and in partnership with the VA, Minnesota National Guard, City of Saint Paul, DAV, and numerous nonprofit agencies, MDVA hosted a Veteran Rapid Response Team. This event provided homeless Veterans with a warm, safe place to sleep, nutritious meals and immediate access to health care, in addition to connecting homeless Veterans with housing planners who assisted in locating permanent housing.

For the first time in Minnesota, the Twin Cities **StandDown** included a Housing Team staffed by numerous organizations serving homeless Veterans, including MDVA. As part of this event, Veterans were immediately connected with staff who could facilitate a housing plan for Veterans.

During the StandDown event, over **150** homeless Veterans were served, including 30 Veterans who were newly identified as experiencing homelessness, and immediately connected with housing resources.

In attendance at the StandDown event was HUD Secretary Julián Castro who remarked on the progress Minnesota has made, reducing Veteran homelessness by 57 percent since 2010, thereby exceeding the national average.

2016 ANNUAL REPORT * MDVA PROGRAMS & SERVICES HOMELESS VETERAN PREVENTION

GRANTS / MDVA PROGRAMS & SERVICES * 2016 ANNUAL REPORT

ACTIVITIES EVENTS

The mission of the Communications Department is to build relationships and improve communications with strategic audiences, informing and promoting Veteran initiatives.

AVERAGE PAGE VIEWS

WEBSITE: MinnesotaVeteran.org

SERVICES Branding Marketing Media Public Relations Internal

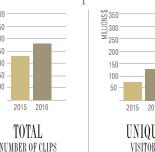
Contact

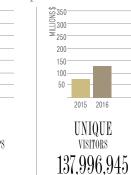
Information

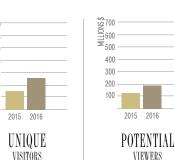
News & Events



275







AVERAGE SESSION DURATION

187,036,317

"In my opinion, MDVA has successfully demonstrated the impact their work has on those they serve. They (do) an impeccable job telling their agency's story."

Albert Lea

Alexandria

Austin

Bemidji

Bios Forte

Crookston

Faribault

Litchfield

Luverne

Montevideo

New Prague

Pine City

Pipestone

Ramsey

Redwood Falls

Rochester

St. Cloud

Staples

Twin Cites

Willmar

Fond Du Lac

Grand Rapids

Duluth/Superior

KDDG-FM 105.5

KATE AM 1450

KXRA 1490 AM

KAUS AM 1480

KBFT FM 89.9

WDSM AM 710

KBGY FM 107.5

WGZS FM 89.1

AM 1320 KOZY

KXBR FM 91.9

KLFD AM 1410

WYRQ 92.1

KLTF AM 960

AM 800 KOAD

KDMA AM 1460

KCHK AM 1350

WCMP AM 1350

KLOH 1050 AM

106.1 FM KLCI

KROC AM 1340

WJON AM 1240

KNSP AM 1430

KWAD AM 920

News/Talk AM 1130

KWLM AM 1340 / FM 96.3

KLGR AM 1490 / FM 95 9

KRDS 95.5 FM

Owatonna/Waseca KRUE AM 1170

KBUN AM 1450 & FM 104 5

KROX AM 1260 / FM 105.

KDWA AM 1460 / FM 97.

KKOJ AM 1190 / FM 97.7

Minnesota Military Radio's weekly show first aired November 7, 2010. For six years, it has been the forum to discuss not only the programs and services MDVA offers, along with updates on the MDVA Veterans Homes, but also on timely topics important to the lives of Minnesota's Veterans. The show features monthly discussions with Commanders from the Commanders' Task Force. A continuing tradition, Minnesota Military Radio is a great way to get the word out about MN Veterans, their families, issues of interest, and most importantly, to tell the stories of our heroes.

Tune in or listen to recent

MinnesotaMilitaryRadio.com

episodes at:

Recognition

PRSA

2015 Minnesota PRSA Classic Award

38th Annual Classics Awards 2014 Annual Report & 2015 Objectives

Thomas Lyon, Business Owner, Vietnam Veteran and Host of Minnesota Military Radio

Industry Campaign of the Year

Keys for Heroes: Ending Veteran Homelessness



The Association of Marketing & Communication Professionals

2016 Gold AVA Digital Award - Radio Program

Minnesota Military Radio Veterans Legislation and Tee it up for the Troops

2016 Platinum AVA Digital Award - Radio Program Minnesota Military Radio

The 70th Anniversary of the End of WWII



2015 Gold MarCom Award - Nonprofit Website MinnesotaMilitaryRadio.com

2015 Gold MarCom Award - Radio Program

Minnesota Military Radio Vietnam Exhibit Opens at Minnesota Military Museum



Hermes Award

2015 Gold Hermes Award - Nonprofit Website

MinnesotaMilitaryRadio.com

9th Annual Veterans Career Fair

Brooklyn Center.

22nd Pow Wow

Honoring Veterans

Held at the Mash

Ka Wisen Pow Wow

Du Lac reservation.

grounds on the Fond

Held at Earle Brown Heritage Center in

1st Annual Gold Star Family Valley Fair Day

Minnesota Military

Family Foundation

Hosted at Lake Elmo.

Golf Classic



a busy summer oreparing for the new school year. career fairs and

Welcome Back and

Veterans' Day Events

on School Campuses

The Higher Education

Veterans Program

coordinators had

Annual Native American

Veterans Dinner

spective and eturning students MDVA staff at campu registration sessions,



MDVA at the Fair MDVA used the

Minnesota State Fa to make connect with Veterans, current military and



Meeting & Luncheon





State of MN Veterans Day

74th Pearl Harbor

Ceremony

Remembrance Day

Event to honor those

inauspicious day.

Thill, was guest

all Veterans who served this country U.S. Dept. of Veterans Minnesota's program as an official regional



1st Burial in Preston

Korean War Veterans both also former reston mayors, were ne first to be laid opened MDVA State Veterans Cemeter



Keys for Heroes

Reception Opportunity for landlords to learn the benefits of renting to Veterans on the Registry, including guaranteed rent tenant screening



Bronze Star

Reception for Sgt Earl

Kothman SGT (Ret.)

vait, on the 50th

anniversary of his

Vietnam.

Sgt. Kothman

received his Bronze

serving in the Cu Chi

Area of Operations in

Vietnam from January

hru October of 1966

Family Community

Engagement Initiative

Minneapolis Veterans

Minnesota Veterans

Home-Minneapolis



Press conference to announce launch of

Dedication

space for activities

Veterans Day on the Hill

Annual event where

the Commanders

Task Force, the

United Veterans

Legislative Counci

and the Minnesota

Veterans Service

Officers collectively

brief legislators on the

Association of County





Month of the

Military Child

The 30th year of

honoring and recog-

nizing the sacrifices

that military children

parent serves in the

make while their

Armed Forces.

Events included

National Poetry



hosted a contest f children of active four floor facility that or retired military provides 100 private personnel, and rooms with state-ofsiblings of active the-art skilled nursing members, from services, a common kindergarten to 12tl grade. The theme and therapy, providing "Military Pride: Your Hero Inside.



MN Memorial Dedi-**Bronze Star Reception** for Steven Halverson "Secret War" in Laos

State Sen. Foung

Hawi, Minnesota

Lt. Gov. Tina Smith

and St. Paul Mayor

Chris Coleman were

among the dignitaries

The Bronze Star and the Vietnam Service Medal with three Bronze Star Devices was presented to Minneapolis resident Steven Halverson for his service during the



Preston Veterans **Cemetery Dedication**

At 169-acres, Preston is the state second Veterans Cemetery dedicated to providing military burial honors for

> poke on the MN Military Radio show about the concerns of Veterans and what Veteran-related ssues would be voted on in this session.



2016 TIMELINE

ACTIVITIES / MDVA COMMUNICATIONS ◆ 2016 ANNUAL REPORT 2016 ANNUAL REPORT

Legislative Director on Minnesota Military Minnesota Veterans.







2016 Financials

REVENUES

General Fund Appropriations \$69,106,000 Health Care \$52,713,000 Programs \$16,393,000 Federal Funds \$340,497 \$21,388 Health Care \$319,109 Donations \$544,559 \$506,869 Health Care \$37,690 Programs

VA Per Diem \$29,901,344

Resident Maintenance Charges \$15,734,255

\$978,614

Other Revenue \$2,664,367 Health Care \$1.685.753

TOTAL REVENUES*

Programs

EXPENDITURES

Fergus Falls Expenditures \$13,419,858 Minneapolis Expenditures \$48,396,325 \$12,359,752 Silver Bay Expenditures \$9,287,793 Hastings Expenditures Luverne Expenditures \$10,456,904 Total Health Care Homes \$93,920,632

Programs & Services \$9,356,519 Claims & Outreach \$5.605.545

Total Programs & Services \$14,962,064

Total Administration \$6,754,658

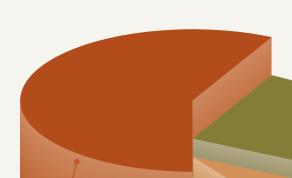
TOTAL EXPENDITURES* \$115,637,354

CAPITAL CONSTRUCTION FY16

| | | FEDERAL | | STATE | |
|-------------------------------|----|------------|----|-----------|--|
| Veterans Cemeteries (Preston) | \$ | 231,332 | | | |
| Minneapolis Veterans Home | \$ | 11,848,554 | \$ | 6,379,991 | |
| Asset Preservation | | | \$ | 2,553,698 | |

REVENUES \$118,291,022

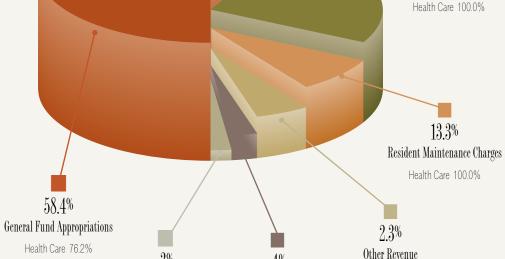
Programs 23.8%



Federal Funds

Health Care 6.3%

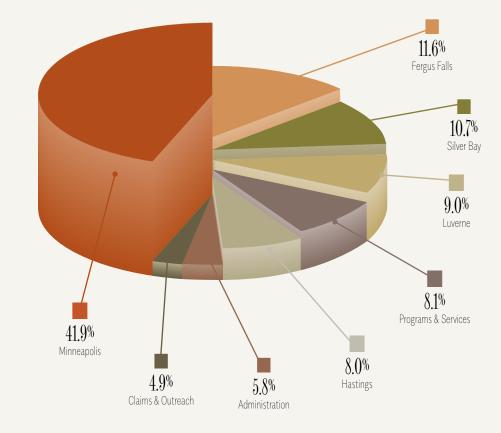
Programs 93.7%



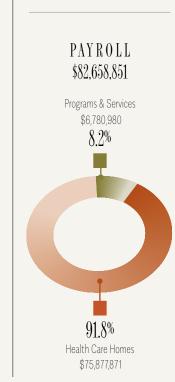
Health Care 93.1%

Programs 6.9%

EXPENDITURES \$115,637,354



ALLOCATIONS Health Care Programs & Services



DISTRIBUTION OF FEDERAL VA FUNDS FY15 PER STATE As of September 30, 2015 EXPENDITURES IN \$000s

Arizona

73,276

528.486

247.888

1.802.446

409.469

206,549

77.354

EXPENDITURES \$ 3,248,127

\$ 584,863

\$ 3,757,596

\$ 2,174,053

\$ 14,938,931

\$ 3.482.533

\$ 1,249,124

| 1 | TOPULATION |
|--|--|
| 23 22 21 20 19 18 17 16 15 14 13 12 11 | Massachusetts Wisconsin Colorado Alabama New Jersey South Carolina Maryland Indiana Missouri Tennessee Arizona Washington Michigan Illinois |
| | Georgia North Carolina |
| | Virginia |
| | Ohio |
| | New York |
| 4 | Pennsylvania |
| | Florida |
| | Texas |
| 1 | California |

24 Massachusetts 23 Wisconsin 22 Indiana 21 Maryland 20 District of Columb 19 Oklahoma 18 Alabama 17 Colorado 16 South Carolina 15 Missouri 14 Arizona 13 Michigan 12 Tennessee 11 Washington 10 Illinois 9 Virginia 8 Pennsylvania 7 Georgia

6 New York

4 Ohio

3 Florida

2 Texas

1 California

5 North Carolina

| | Kentucky |
|-----|----------------|
| | Louisiana |
| | Maine |
| | Maryland |
| | Massachusetts |
| | Michigan |
| | Minnesota |
| | Mississippi |
| S | Missouri |
| | Montana |
| | Nebraska |
| | Nevada |
| S | New Hampshire |
| | New Jersey |
| | New Mexico |
| | New York |
| | North Carolina |
| | North Dakota |
| oia | Ohio |
| | Oklahoma |
| | Oregon |
| | Pennsylvania |
| | Rhode Island |
| | South Carolina |
| | South Dakota |
| | Tennessee |
| | Texas |
| | Utah |
| | Vermont |
| | Virginia |
| | Washington |
| | West Virginia |
| | Wisconsin |
| | Wyoming |
| | Puerto Rico |
| | Guam |
| | |
| | |

| Delaware | 11,354 | \$ | 422,278 |
|----------------------|-----------|----------|------------|
| District of Columbia | 29,470 | \$ | 2,960,157 |
| Florida | 1,558,441 | \$ | 12,276,149 |
| Georgia | 752,499 | \$ | 5,705,037 |
| Hawaii | 120,482 | \$ | 888,037 |
| Idaho | 132,334 | \$ | 893,404 |
| Illinois | 705,582 | \$ | 4,395,048 |
| Indiana | 469,210 | \$ | 2,787,066 |
| lowa | 227,991 | \$ | 1,397,551 |
| Kansas | 218,416 | \$ | 1,415,559 |
| Kentucky | 328,408 | \$ | 2,501,383 |
| Louisiana | 326,229 | \$ | 2,658,351 |
| Maine | 125,078 | \$ | 982,591 |
| Maryland | 430,446 | \$ | 2,866,923 |
| Massachusetts | 367,531 | \$ | 2,693,536 |
| Michigan | 640,865 | \$ | 3,856,572 |
| Minnesota | 361,129 | \$ | 2,637,124 |
| Mississippi | 218,980 | \$ | 1,739,068 |
| Missouri | 488,220 | \$ | 3,556,661 |
| Montana | 99,034 | \$ | 780,685 |
| Nebraska | 141,213 | \$ | 1,171,266 |
| Nevada | 225,073 | \$ | 1,885,151 |
| New Hampshire | 111,389 | \$ | 702,720 |
| New Jersey | 413,188 | \$ | 2,157,162 |
| New Mexico | 170,132 | \$ | 1,499,350 |
| New York | 862,805 | \$ | 6,284,863 |
| North Carolina | 773,884 | \$ | 6,380,720 |
| North Dakota | 57,086 | \$ | 386,285 |
| Ohio | 848,124 | \$ | 7,699,529 |
| Oklahoma | 335,905 | \$ | 3,003,074 |
| Oregon | 326,338 | \$ | 2,627,979 |
| Pennsylvania | 916,638 | \$ | 5,432,718 |
| Rhode Island | 69,862 | \$ | 545,538 |
| South Carolina | 417,515 | \$ | 3,484,527 |
| South Dakota | 71,736 | \$ | 666,733 |
| Tennessee | 503,675 | \$ | 3,977,481 |
| Texas | 1,675,262 | \$ | 14,812,595 |
| Utah | 150,904 | \$ | 1,118,885 |
| Vermont | 47,664 | \$ | 324,118 |
| Virginia | 783,108 | <u>Ψ</u> | 5,424,411 |
| Washington | 598,460 | \$ | 4,004,526 |
| West Virginia | 165,709 | \$ | 1,896,031 |
| Wisconsin | 405,729 | \$ | 2,756,150 |
| Wyoming | 49,838 | \$ | 426,957 |
| Puerto Rico | 90,935 | \$ | 1,602,762 |
| • | | | |
| Guam | 9,493 | \$ | 89,961 |

2016 FY SUMMARY MDVA FINANCIALS * 2016 ANNUAL REPORT 2016 ANNUAL REPORT • MDVA FINANCIALS 2016 FY SUMMARY

VA Per Diem

Health Care 63.3%

Programs 36.7%

| SUMMARY OF FEDERAL EXPENDITURES FY15 · BY CO | DUNTY As of September 30, 2015 |
|--|---------------------------------------|
|--|---------------------------------------|

POPULATION* EXPENDITURE & PENSION

DISTRICT

call of our country:

VETERAN TOTAL COMPENSATION CONSTRUCTION EDUCATION GENERAL INSURANCE & MEDICAL UNIQUE

1.700 \$ 18.211 \$ 7921 \$ - \$ 204 \$ - \$ 335 \$ 9.751 983

FMPLOYMENT FXPENSES

REHABILITATION/ OPERATING INDEMNITIES CARE PATIENTS**

EXPENDITURES IN \$000s

| | | _ | | _ | | _ | | _ | | | _ | | | |
|-----------------------|--------|----|----------------|---------|---------|----|-----|----|--------|---------|----|-------|------------|--------|
| BECKER | 2,919 | \$ | 23,148 | \$ | 10,223 | \$ | - | \$ | 496 | \$ - | \$ | 175 | \$ 12,254 | 1,179 |
| BELTRAMI | 3,183 | \$ | 30,677 | \$ | 15,249 | \$ | - | \$ | 1,159 | \$ - | \$ | 381 | \$ 13,887 | 1,344 |
| BENTON | 3,345 | \$ | 30,014 | \$ | 10,259 | \$ | - | \$ | 627 | \$ - | \$ | 107 | \$ 19,020 | 1,506 |
| BIG STONE | 458 | \$ | 3,785 | \$ | 2,003 | \$ | - | \$ | 87 | \$ - | \$ | 14 | \$ 1,682 | 258 |
| BLUE EARTH | 4,556 | \$ | 27,062 | \$ | 12,903 | \$ | - | \$ | 2,564 | \$ - | \$ | 412 | \$ 11,183 | 1,295 |
| BROWN | 1,798 | \$ | 14,140 | \$ | 7,988 | \$ | - | \$ | 474 | \$ - | \$ | 172 | \$ 5,506 | 840 |
| CARLTON | 3,326 | \$ | 23,162 | \$ | 14,309 | \$ | - | \$ | 1,161 | \$ - | \$ | 137 | \$ 7,556 | 1,007 |
| CARVER | 4,910 | \$ | 21,950 | \$ | 10,251 | \$ | - | \$ | 1,783 | \$ - | \$ | 458 | \$ 9,457 | 1,134 |
| CASS | 3,311 | \$ | 29,986 | \$ | 13,912 | \$ | - | \$ | 304 | \$ - | \$ | 232 | \$ 15,538 | 1,598 |
| CHIPPEWA | 825 | \$ | 7,219 | \$ | 2,927 | \$ | - | \$ | 91 | \$ - | \$ | 46 | \$ 4,156 | 489 |
| CHISAGO | 4,285 | \$ | 29,515 | \$ | 15,041 | \$ | - | \$ | 1,975 | \$ - | \$ | 538 | \$ 11,960 | 1,138 |
| CLAY | 4,266 | \$ | 34,413 | \$ | 13,806 | \$ | - | \$ | 1,740 | \$ - | \$ | 512 | \$ 18,356 | 1,674 |
| CLEARWATER | 784 | \$ | 8,144 | \$ | 3,552 | \$ | - | \$ | 131 | \$ - | \$ | 14 | \$ 4,448 | 417 |
| 000K | 501 | \$ | 3,226 | \$ | 1,798 | \$ | - | \$ | 26 | \$ - | \$ | 138 | \$ 1,265 | 120 |
| COTTONWOOD | 796 | \$ | 5,840 | \$ | 2,782 | \$ | - | \$ | 90 | \$ _ | \$ | 99 | \$ 2,869 | 349 |
| CROW WING | 5,739 | \$ | 54,738 | \$ | 28,601 | \$ | - | \$ | 1.487 | \$ _ | \$ | 484 | \$ 24,166 | 2,893 |
| DAKOTA | 27,048 | \$ | | \$ | 80.617 | \$ | - | \$ | 13,655 | \$ - | \$ | 2,279 | \$ 86,945 | 7,286 |
| DODGE | 1,209 | \$ | 6,572 | \$ | 3,334 | \$ | - | \$ | 330 | \$ - | \$ | 24 | \$ 2,884 | 376 |
| DOUGLAS | 3,196 | \$ | 25,818 | \$ | 13,323 | \$ | - | \$ | 708 | \$ - | \$ | 301 | \$ 11,484 | 1,523 |
| FARIBAULT | 1,256 | \$ | 7,566 | \$ | 3,735 | \$ | - | \$ | 319 | \$ | \$ | 69 | \$ 3,444 | 400 |
| FILLMORE | 1,516 | \$ | 8,325 | \$ | 4,981 | \$ | | \$ | 393 | \$ - | \$ | 76 | \$ 2,875 | 468 |
| FREEBORN | 2,536 | \$ | 17,708 | \$ | 7,738 | \$ | - | \$ | 278 | \$ | \$ | 243 | \$ 9,449 | 1.084 |
| GOODHUE | 3,916 | \$ | 21,223 | \$ | 9.869 | \$ | _ | \$ | 1.241 | \$ _ | \$ | 378 | \$ 9,735 | 1,015 |
| GRANT | 470 | \$ | 4,655 | \$ | 2,249 | \$ | - | \$ | 46 | \$ - | \$ | 26 | \$ 2,333 | 229 |
| HENNEPIN | 59,728 | | 498,498 | | 149,388 | \$ | 198 | \$ | 36,517 | 5,117 | \$ | 9,962 | \$ 217,317 | 15,722 |
| HOUSTON | 1,543 | \$ | 8,733 | \$ | 4,919 | \$ | - | \$ | 387 | \$ - | \$ | 221 | \$ 3,206 | 632 |
| HUBBARD | 2,274 | \$ | 17,882 | \$ | 8,668 | \$ | - | \$ | 315 | \$ | \$ | 241 | \$ 8,659 | 920 |
| SANTI | 3,175 | \$ | 22,737 | \$ | 9,860 | \$ | - | \$ | 887 | \$ _ | \$ | 219 | \$ 11,771 | 1,199 |
| ITASCA | 4,594 | \$ | 33,684 | \$ | 19,102 | \$ | | \$ | 764 | \$ - | \$ | 463 | \$ 13,355 | 1,791 |
| JACKSON | 802 | \$ | 4,525 | \$ | 2,067 | \$ | - | \$ | 87 | \$ _ | \$ | 17 | \$ 2,355 | 295 |
| KANABEC | 1,459 | \$ | 14,299 | \$ | 5,169 | \$ | | \$ | 166 | \$ | \$ | 83 | \$ 8,881 | 675 |
| KANDIYOHI | 2,696 | \$ | 21,900 | \$ | 11,259 | \$ | | \$ | 468 | \$ | \$ | 299 | \$ 9,875 | 1,313 |
| KITTSON | 396 | \$ | 2,031 | \$ | 965 | \$ | | \$ | 26 | \$ | \$ | 62 | \$ 979 | 160 |
| KOOCHICHING | 1,244 | \$ | 7,877 | φ \$ | 4,600 | \$ | | \$ | 132 | \$ - | \$ | 66 | \$ 3,079 | 405 |
| | 560 | \$ | | _ | 2,230 | \$ | | \$ | 26 | \$ | \$ | 2 | \$ 2,895 | 346 |
| LAC QUI PARLE LAKE | 1,177 | \$ | 5,153 7,966 | \$ | 4,899 | \$ | | \$ | 154 | \$ - | \$ | 337 | \$ 2,576 | 393 |
| | | \$ | 3,168 | _ | 1,471 | \$ | | \$ | 55 | \$ - | \$ | 9 | \$ 1,633 | 165 |
| LAKE of the WOC | | _ | | \$ | | | | | | | | 157 | | 684 |
| LE SUEUR | 1,982 | \$ | 11,809 | \$ | 5,066 | \$ | - | \$ | 396 | \$ - | \$ | | | |
| LINCOLN | 461 | \$ | 3,171 | \$ | 1,180 | \$ | - | \$ | 39 | \$ - | \$ | 35 | \$ 1,917 | 189 |
| LYON | 1,713 | \$ | 9,638 | \$ | 4,328 | \$ | - | \$ | 557 | \$ - | \$ | 120 | \$ 4,632 | 558 |
| McLEOD | 2,846 | \$ | 16,864 | \$ | 7,910 | \$ | - | \$ | 601 | \$ - | \$ | 154 | \$ 8,199 | 1,075 |
| MAHNOMEN | 405 | \$ | 3,733 | \$ | 1,696 | \$ | - | \$ | 46 | \$ - | \$ | 22 | \$ 1,970 | 204 |
| MARSHALL | 698 | \$ | 4,870 | \$ | 2,275 | \$ | - | \$ | 95 | \$ - | \$ | 8 | \$ 2,493 | 361 |
| MARTIN | 1,696 | \$ | 13,718 | \$ | 7,048 | \$ | - | \$ | 297 | \$ - | \$ | 167 | \$ 6,207 | 751 |
| MEEKER | 1,897 | \$ | 14,353 | \$ | 6,660 | \$ | - | \$ | 236 | \$ - | \$ | 197 | \$ 7,259 | 831 |
| MILLE LACS | 2,414 | \$ | 27,581 | \$ | 13,032 | \$ | - | \$ | 575 | \$ - | \$ | 120 | \$ 13,854 | 1,155 |
| MORRISON | 2,811 | \$ | 34,722 | \$ | 17,132 | \$ | - | \$ | 785 | \$ - | \$ | 110 | \$ 16,695 | 1,673 |
| MOWER | 2,739 | \$ | 16,684 | \$ | 9,500 | \$ | - | \$ | 475 | \$ - | \$ | 216 | \$ 6,494 | 836 |
| MURRAY | 672 | \$ | 4,557 | \$ | 1,742 | \$ | - | \$ | 99 | \$ - | \$ | 143 | \$ 2,572 | 309 |
| NICOLLET | 2.100 | \$ | 13.358 | \$ | 6.841 | \$ | - | \$ | 847 | \$ - | \$ | 72 | \$ 5.597 | 806 |

| COUNTY / CONGRESSIONAL DISTRICT | VETERAN POPULATION* | E | TOTAL XPENDITURE | COMPENSATION & PENSION | | CONS | CONSTRUCTION | | EDUCATION REHABILITATION EMPLOYMENT | | GENERAL OPERATING EXPENSES | | | | MEDICAL CARE | UNIQUE PATIENTS** |
|---------------------------------------|------------------------|-----|---------------------|---------------------------|----------|------|--------------|-----|---|-----|----------------------------------|-----|--------|-----|-----------------|----------------------|
| NOBLES | 1,474 | \$ | 7,406 | \$ | 2,665 | \$ | - | \$ | 199 | \$ | - | \$ | 156 | \$ | 4,386 | 512 |
| NORMAN | 574 | \$ | 6,156 | \$ | 2,418 | \$ | - | \$ | 78 | \$ | - | \$ | 12 | \$ | 3,647 | 256 |
| OLMSTED | 10,646 | \$ | 40,547 | \$ | 20,728 | \$ | - | \$ | 3,719 | \$ | - | \$ | 943 | \$ | 15,157 | 2,038 |
| OTTER TAIL | 5,246 | \$ | 41,899 | \$ | 19,405 | \$ | - | \$ | 915 | \$ | - | \$ | 204 | \$ | 21,375 | 2,201 |
| PENNINGTON | 994 | \$ | 5,841 | \$ | 3,179 | \$ | - | \$ | 248 | \$ | - | \$ | 13 | \$ | 2,403 | 307 |
| PINE | 2,947 | \$ | 23,289 | \$ | 11,892 | \$ | - | \$ | 626 | \$ | - | \$ | 125 | \$ | 10,645 | 915 |
| PIPESTONE | 634 | \$ | 3,230 | \$ | 1,240 | \$ | - | \$ | 140 | \$ | - | \$ | 27 | \$ | 1,823 | 217 |
| POLK | 2,494 | \$ | 15,023 | \$ | 6,622 | \$ | - | \$ | 808 | \$ | - | \$ | 264 | \$ | 7,328 | 925 |
| POPE | 826 | \$ | 8,006 | \$ | 3,472 | \$ | - | \$ | 109 | \$ | - | \$ | 56 | \$ | 4,370 | 442 |
| RAMSEY | 27,003 | \$ | 172,675 | \$ | 68,627 | \$ | - | \$ | 13,891 | \$ | - | \$ | 3,548 | \$ | 86,609 | 6,729 |
| RED LAKE | 352 | \$ | 1,898 | \$ | 877 | \$ | - | \$ | 4 | \$ | - | \$ | 5 | \$ | 1,011 | 125 |
| REDWOOD | 1,124 | \$ | 8,631 | \$ | 4,621 | \$ | - | \$ | 152 | \$ | - | \$ | 101 | \$ | 3,757 | 441 |
| RENVILLE | 1,149 | \$ | 8,725 | \$ | 5,020 | \$ | - | \$ | 159 | \$ | - | \$ | 108 | \$ | 3,439 | 464 |
| RICE | 4,498 | \$ | 22,356 | \$ | 10,628 | \$ | - | \$ | 1,026 | \$ | - | \$ | 258 | \$ | 10,444 | 986 |
| ROCK | 674 | \$ | 4,732 | \$ | 2,428 | \$ | - | \$ | 93 | \$ | - | \$ | 59 | \$ | 2,152 | 280 |
| ROSEAU | 1,016 | \$ | 6,211 | \$ | 3,062 | \$ | - | \$ | 179 | \$ | - | \$ | 46 | \$ | 2,923 | 402 |
| ST. LOUIS | 18,471 | \$ | 108,681 | \$ | 56,921 | \$ | - | \$ | 6,929 | \$ | - | \$ | 1,750 | \$ | 43,081 | 5,695 |
| SCOTT | 7,286 | \$ | 54,161 | \$ | 21,910 | \$ | - | \$ | 8,165 | \$ | - | \$ | 682 | \$ | 23,404 | 2,164 |
| SHERBURNE | 6,363 | \$ | 57,612 | \$ | 26,577 | \$ | - | \$ | 2,958 | \$ | - | \$ | 593 | \$ | 27,484 | 2,543 |
| SIBLEY | 1,160 | \$ | 6,504 | \$ | 3,082 | \$ | - | \$ | 143 | \$ | - | \$ | 34 | \$ | 3,244 | 386 |
| STEARNS | 10,160 | \$ | 159,966 | \$ | 51,232 | \$10 | ,528 | \$ | 3,923 | \$ | 1,371 | \$ | 686 | \$ | 92,227 | 5,850 |
| STEELE | 2,759 | \$ | 13,016 | \$ | 6,785 | \$ | - | \$ | 745 | \$ | - | \$ | 104 | \$ | 5,382 | 707 |
| STEVENS | 511 | \$ | 3,018 | \$ | 1,621 | \$ | - | \$ | 146 | \$ | - | \$ | 23 | \$ | 1,229 | 225 |
| SWIFT | 925 | \$ | 6,989 | \$ | 3,110 | \$ | - | \$ | 211 | \$ | - | \$ | 38 | \$ | 3,629 | 344 |
| TODD | 2,078 | \$ | 17,685 | \$ | 6,677 | \$ | - | \$ | 215 | \$ | - | \$ | 85 | \$ | 10,708 | 1,070 |
| TRAVERSE | 340 | \$ | 2,393 | \$ | 1,236 | \$ | - | \$ | 21 | \$ | - | \$ | 5 | \$ | 1,131 | 121 |
| WABASHA | 1,775 | \$ | 13,734 | \$ | 7,047 | \$ | - | \$ | 352 | \$ | - | \$ | 156 | \$ | 6,179 | 678 |
| WADENA | 1,183 | \$ | 15,736 | \$ | 9,366 | \$ | - | \$ | 314 | \$ | - | \$ | 106 | \$ | 5,950 | 629 |
| WASECA | 1,696 | \$ | 8,166 | \$ | 3,908 | \$ | - | \$ | 399 | \$ | - | \$ | 82 | \$ | 3,777 | 476 |
| WASHINGTON | 16,692 | \$ | 91,299 | \$ | 43,215 | \$ | - | \$ | 8,157 | \$ | - | \$ | 1,424 | \$ | 38,504 | 3,512 |
| WATONWAN | 892 | \$ | 6,109 | \$ | 2,913 | \$ | - | \$ | 98 | \$ | - | \$ | 76 | \$ | 3,022 | 365 |
| WILKIN | 462 | \$ | 3,435 | \$ | 1,240 | \$ | - | \$ | 89 | \$ | - | \$ | 56 | \$ | 2,049 | 178 |
| WINONA | 3,495 | \$ | 16,658 | \$ | 7,922 | \$ | - | \$ | 1,170 | \$ | - | \$ | 166 | \$ | 7,401 | 968 |
| WRIGHT | 9,081 | \$ | 54,162 | \$ | 24,451 | \$ | - | \$ | 3,334 | \$ | - | \$ | 740 | \$ | 25,637 | 2,570 |
| YELLOW MEDIC | CINE 770 | \$ | 6,511 | \$ | 3,261 | \$ | - | \$ | 172 | \$ | - | \$ | 35 | \$ | 3,043 | 360 |
| MINNESOTA | 361,129 | \$2 | 2,637,124 | \$1 | ,123,595 | \$10 |),726 | \$1 | 46,597 | \$8 | 36,488 | \$3 | 35,200 | \$1 | 1,234,518 | 117,414 |

| TELLOW MEDICINE 110 | φ 0,511 | φ 3,201 | φ - | Ф 172 | ф - | φ ου | φ 0,040 | 300 |
|-----------------------|-------------|-------------|----------|-----------|-----------|----------|-------------|---------|
| MINNESOTA 361,129 | \$2,637,124 | \$1,123,595 | \$10,726 | \$146,597 | \$86,488 | \$35,200 | \$1,234,518 | 117,414 |
| CONG DIST (01) 48,561 | \$ 264,401 | \$ 131,806 | \$ - | \$ 14,163 | \$ - | \$ 3,647 | \$ 114,785 | 14,593 |
| CONG DIST (02) 44,747 | \$ 295,300 | \$ 129,323 | \$ - | \$ 24,785 | \$ - | \$ 3,790 | \$ 137,402 | 12,109 |
| CONG DIST (03) 38,282 | \$ 207,705 | \$ 85,962 | \$ - | \$ 19,424 | \$ - | \$ 4,990 | \$ 97,330 | 9,723 |
| CONG DIST (04) 37,215 | \$ 230,471 | \$ 97,538 | \$ - | \$ 19,322 | \$ - | \$ 4,480 | \$ 109,132 | 8,809 |
| CONG DIST (05) 33,125 | \$ 359,952 | \$ 94,449 | \$ 198 | \$ 22,046 | \$ 85,117 | \$ 5,745 | \$ 152,397 | 9,316 |
| CONG DIST (06) 46,308 | \$ 401,664 | \$156,924 | \$10,528 | \$ 18,674 | \$ 1,371 | \$ 3,270 | \$ 210,898 | 17,223 |
| CONG DIST (07) 51,105 | \$ 395,207 | \$ 182,457 | \$ - | \$ 10,948 | \$ - | \$ 3,698 | \$ 198,105 | 21,911 |
| CONG DIST (08) 61,786 | \$ 482,423 | \$245,138 | \$ - | \$ 17,236 | \$ - | \$ 5,579 | \$ 214,470 | 23,730 |

Veteran population estimates, as of September 30, 2015, are produced by the VA Office of the Actuary (VetPop 2014).

Legislative Accomplishments



that will benefit Veterans and their dependents through programs or studies, a major tax benefit to retired Veterans residing in the state, and policy initiatives including changes to the Veterans Preference Statute, Veteran-Owned Small Businesses, and a provision allowing for the creation of a Medal of Honor Memorial on the Capitol Grounds.

Military Pension Tax Subtraction

Included in the Supplemental Budget bill was the provision of a **new income tax subtraction** for military retirement pay. The new language amends Minnesota Statutes Chapter 290 which covers Income Taxes, specifically that Section defining items which shall be subtracted from federal taxable income.

Individuals, estates and trusts eligible for this subtraction from taxable income may include:



Members of active components of the armed forces who have performed the required years of qualifying service.



Members of a reserve component. the National Guard, Army National **Guard** or **Air National Guard** who have performed or were credited for the required years of qualifying service.



Eligible combat-related disabled uniformed services retirees



Members retired under 10 U.S.C. Chapter 61 - Retirement or Separation for Physical Disability.



Individuals, surviving spouses and/or dependent children, eligible for the federal Survivor Benefit Plan.

The new subtraction for pension or other military retirement pay is effective for taxable years beginning after December 31, 2015.

Appropriations and Programming

Included in legislative action during 2016 is one-time funding for the following programs:

| \$ 50,000 | AMPERS Veterans Voices programming (Public Broadcasting) |
|------------|--|
| \$ 95,000 | Veterans Voices (Minnesota Humanities Center) |
| \$100,000 | In rent subsidies for Veterans at Cottages of Anoka |
| \$200,000 | "State Soldiers Assistance: Grants for Housing & Health Assistance" |
| \$150,000 | Veterans Mental Health Study - Requires the Commissioner to study, quantify and describe unmet mental health needs among Veterans |
| \$ 250,000 | "Disabled Veterans Interim Housing Study" - Requires the Commissioner |

Additionally enacted 2016's legislature, of interest to Minnesota Veterans, includes:

interim housing for disabled Veterans.

| changes to |
|---------------|
| Veterans |
| driver's |
| license |
| designatio |
| language |
| now allows |
| for pictorial |
| symbol ("V") |
| designation |
| on driver's |
| licenses. |
| |

Veteranowned businesses are included in the Minnesota Emerging Entrepreneur

Board.

contracts that benefits certified businesses which are majorityowned and operated by Veterans. The changes allows the Commissioner to award a

Changes to **state procurement**

for the Medal of Honor contract of up to \$25,000 for Memorial goods, services, or construction on the directly to a Veteran-owned, small Capito business without going through a competitive solicitation process.

to study the feasibility of partnering with a non-profit organization to provide

MDVA is

allowed

to solicit

donations

The MN

educational

elementary,

middle and

high school

programs sha

incorporate

the history

and values

of Medal

of Honor

recipients

curriculum for

Modifications made to the Veterans Preference Act, include:

| Changes to Veterans Preference

- Increased parity for state-employed Veterans and Veterans employed by county, home rule charter or statutory city, town, school district, or other municipality or political subdivision.
- The time to **request a hearing** to contest a notice of dismissal was reduced from 60 days to 30
- An arbitrator from the MN Bureau of Mediation **Services** can be selected in place of a three-person panel. This is an important inclusion for locations where no civil service board, commission or merit system authority exists.
- A **probationary period** was created for Veterans newly hired in non-state government political subdivisions that are not eligible for Veterans Preference protections.
- Who pays **costs and attorney's fees** was modified to: "For disputes heard by a civil service board, commission or merit system authority, or an arbitrator, the governmental subdivisions shall bear all costs associated with the hearing but not including attorney fees for attorneys representing the Veteran. If the Veteran prevails in a dispute heard by a civil service board, commission or merit system authority, or an arbitrator and the hearing reverses the level of the alleged incompetency or misconduct requiring discharge, the governmental subdivision shall pay the Veteran's reasonable attorney fees."

Real License

Selected military

members.

Veterans and their spouses mav waive the experience requirement for a real estate broker's license if a license was

canceled due to

their service.

2016 FY SUMMARY / MDVA FINANCIALS * 2016 ANNUAL REPORT 2016 ANNUAL REPORT * M DVA LEGISLATIVE ACCOMPLISHMENTS

^{**} Unique patients are patients who received treatment at a VA health care facility. Data are provided by the Allocation Resource Center (ARC).



PHOTO CREDITS

Page 10 - North Dakota's National Guard, Retired Brig. Gen. Homer Goebel interview at the Minnesota Veterans Home in Fergus Falls, Minn. Photo by Senior Moster Sgt. David H. Lipp, 119th Wing Public Affairs

Page 21 - Star Tribune - Photo by Jerry Holt

Page 21 - Star Tribune - Photo by Jerry Holt

Page 22 - Minneapolis-St: Paul Air Reserve Station - US Air Force Page 27 - **1st Burial in Preston** Lacrosse Tribune; **Preston Cemetery Dedication** Star Tribune

Page 32 - Minneapolis-St. Paul Air Reserve Station - *Photo by Shannon McKay*

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