To request alternative formats, including audio tape or Braille, please contact:

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Providing information, education, and training to build knowledge, develop skills, and change attitudes that will lead to increased independence, productivity, self determination, integration and inclusion (IPSII) for people with developmental disabilities and their families.

## **HIGHLIGHTS FROM 1999 ANNUAL REPORT**

Our 1999 Program Performance Report (PPR) was submitted electronically to the Administration on Developmental Disabilities (ADD) on January 1, 2000. The electronic format does not produce a readable document; numbers (output) were reported but our key business results (outcomes) – independence, productivity, integration and inclusion (IPII) – were not fully captured.

We reported significant increases in IPII over time for each of our grant activities in a brief narrative section of the PPR. Following are highlights of these results and information about the suppliers who are carrying out each of our grant activities:

# Partners in Policymaking®:

A total of 106 individuals (parents of young children with developmental disabilities and adults with disabilities) graduated from four classes (Classes 12 through 15) of Partners. These graduates reported an 87% increase in independence, 40% increase in productivity, and an 85% increase in integration and inclusion as a result of their participation in the Partners program. Most significant was a 44% increase in productivity across these four classes / two years.

There are now more than 7,708 Partners graduates nationally and internationally.

#### SUPPLIER:

North Central Service Cooperative 200 North First Street, Suite 1 Staples, Minnesota 56479

Contact: Naomi Beachy (218) 294-1930 voice

(888) 453-8385 toll free (218) 894-3045 fax nbeachy@ncscmn.org

## Advanced Leadership Training:

A total of 93 Minnesota Partners graduates received stipends for leadership training institutes / workshops and/or participated in workshops on topics that they have requested. Partners graduates reported a 74% increase in independence, 94% increase in productivity, and 79% increase in integration and inclusion as a result of their participation in these advanced leadership training activities in a single year.

### SUPPLIER:

Government Training Service 400 Cedar Street, Suite 401 St. Paul, Minnesota 55101

Contacts: Mary Sabatke or Carol Schoeneck (651) 222-7409 voice (651) 223-5307 fax msabatke@mnqts.org or cschoeneck@mnqts.org

# Youth Leadership:

A total of 37 young adults with developmental disabilities participated in Service Treks (a four-day "outward bound" type camping and service learning experience) and Youth in Government (a model assembly program that gives youth practical experience about the functioning of the three branches of state government). Youth reported a 90% increase in independence, 80% increase in productivity, and 86% increase in integration and inclusion as a result of their participation in these youth leadership activities in a single year.

#### SUPPLIER:

Ridgedale YMCA 12301 Ridgedale Drive Minnetonka, Minnesota 55305-1904

Contacts: Kim Erickson or Brian Hubbard (612) 544-7708 voice

(612) 544-4765 fax

# Cultural Diversity / Outreach Programs:

African American Outreach: A total of 12 parents graduated from two leadership training classes. They reported a 61% increase in independence, 53% increase in productivity, and 11% increase in integration and inclusion as a result of their participation. Most significant was that overall results improved 86% across these two classes and two years.

## **SUPPLIER:**

Institute for Minority Development 251 Portland Avenue South Minneapolis, Minnesota 55415

Contact: Ella Gross (612) 333-1993 voice (612) 333-1997 fax egross@minoritydevelopment.org

<u>Native American Outreach</u>: A total of 14 parents graduated from two leadership training classes / two years (Leech Lake and White Earth bands of the Minnesota Chippewa Tribe). They reported a 97% increase in independence, 70% increase in productivity, and 93% increase in integration and inclusion as a result of their participation.

During this current grant year, we have a new supplier and the program will be conducted in the Twin Cities metro area. Participants will be parents of children with developmental disabilities who are also members of the White Earth community.

## **SUPPLIER:**

KDWB Variety Family Center University of Minnesota Gateway, #160 200 Oak Street Southeast Minneapolis, Minnesota 55455-2002

Contact: Peggy Mann Rinehart (612) 626-2931 voice

(612) 626-2134 fax

# Employment Project:

Interviews were conducted with 12 employers who are associated with the Minnesota Council for Quality, and understand and apply the Malcolm Baldrige National Award Criteria, to learn about their employment systems / processes; employment needs, requirements, and expectations; experiences / problems working with people with developmental disabilities and service delivery systems. Focus groups

were conducted to identify key components of a career directed employment system that includes people with developmental disabilities.

During this current grant year, employers will receive training on the Baldrige Criteria and quality framework application to complete the design phase of this employment system. Employer training will emphasize the Leadership and Human Resources categories of the Baldrige framework.

#### SUPPLIER:

Minnesota Council on Quality 2850 Metro Drive, Suite 519 Bloomington, Minnesota 55425

Contact: Pat Billings (612) 851-3181 voice (612) 851-3173 fax mc4quality@aol.com

Subcontractor: Bill Harreld Quality Culture Institute 2603 Institute Road Rochester, Minnesota 55902 dwharreld@aol.com

# Quality Initiative:

Council members, staff, and suppliers completed a total of 1,002 hours of training on the Baldrige Criteria and quality framework to improve performance, align all activities with IPII results, and focus product / service design / delivery around customer needs, requirements, and expectations.

#### SUPPLIER:

Minnesota Council on Quality 2850 Metro Drive, Suite 519 Bloomington, Minnesota 55425

Contact: Pat Billings (612) 851-3181 voice (612) 851-3173 fax mc4quality@aol.com

Subcontractor: Bill Harreld Quality Culture Institute 2603 Institute Road Rochester, Minnesota 55902 dwharreld@aol.com

# Training Conferences:

A total of 989 individuals participated in training conferences that focused on leadership development and leadership skills. They reported a 78% increase in independence, 77% increase in productivity, and 77% increase in integration and inclusion as a result of their participation.

## **SUPPLIER:**

Various - Three suppliers received cosponsorship funds to plan and conduct training conferences during this reporting year. Information about suppliers who were recently awarded cosponsorship funds and training conferences that will be held during this current grant year can be found under WHAT'S NEW.

### Publications:

A total of 17,629 publications and 11,729 CD-ROMs were disseminated. Evaluation scores averaged 8.7(scale of 1 to 10; 10 = highest) with 303 evaluation cards returned; 96% of the respondents indicated the publication / product was helpful or useful.