

To request alternative formats, including audio tape or Braille, please contact:

Minnesota Governor's Council on Developmental Disabilities  
Department of Administration  
370 Centennial Office Building  
658 Cedar Street  
St. Paul, Minnesota 55155  
(651) 296-4018 voice  
(877) 348-0505 toll free  
(651) 297-7200 fax  
Minnesota Relay Service: (800) 627-3529 OR 711  
Email: [admin.dd@state.mn.us](mailto:admin.dd@state.mn.us)  
Or visit our website: <http://mn.gov/mnddc/>

# **Governor's Council on Developmental Disabilities**

## **Business Results**

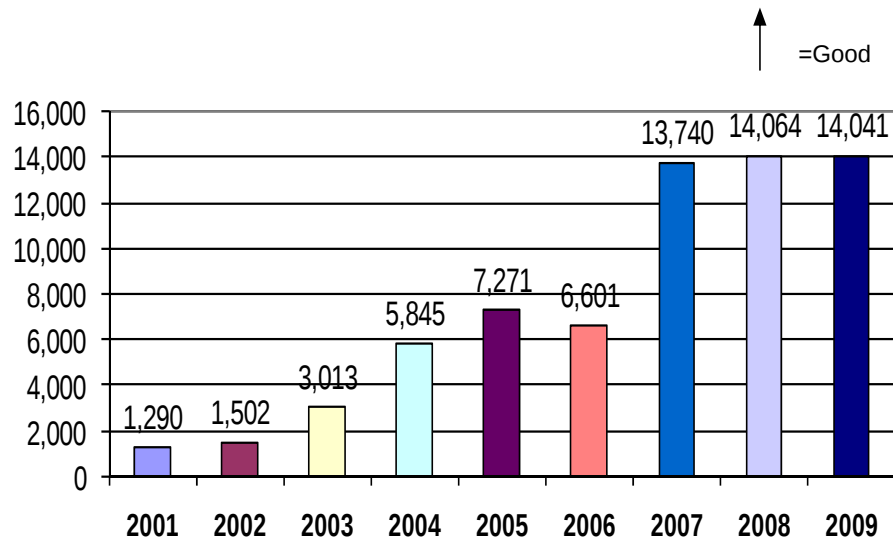
**Federal Fiscal Year 2009**  
**(October 1, 2008 – September 30, 2009)**

# FFY 2009 Work Plan Achievements

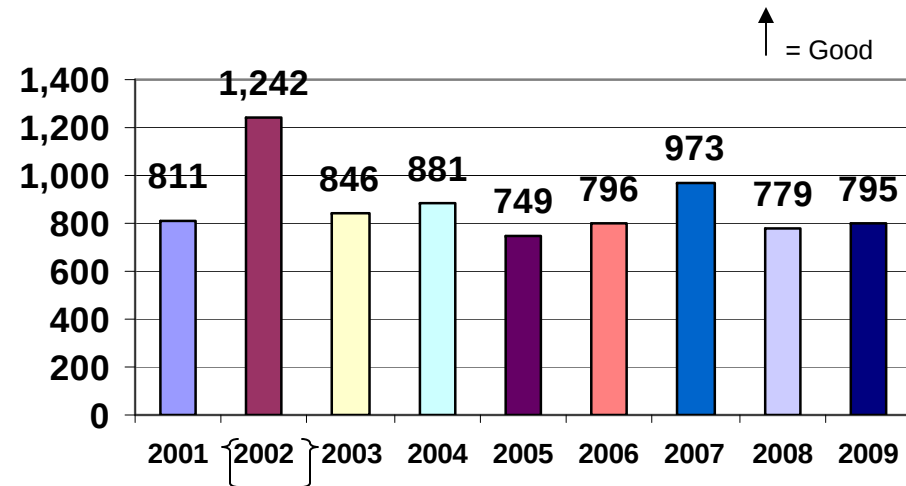
## Business Results

### A. Customer Focus Results-- Technical Assistance and Compliments FFYs 2001-2009

Technical Assistance Contacts



Total Compliments  
(Helpful, Timely, Specific Product)



MTARS Visit

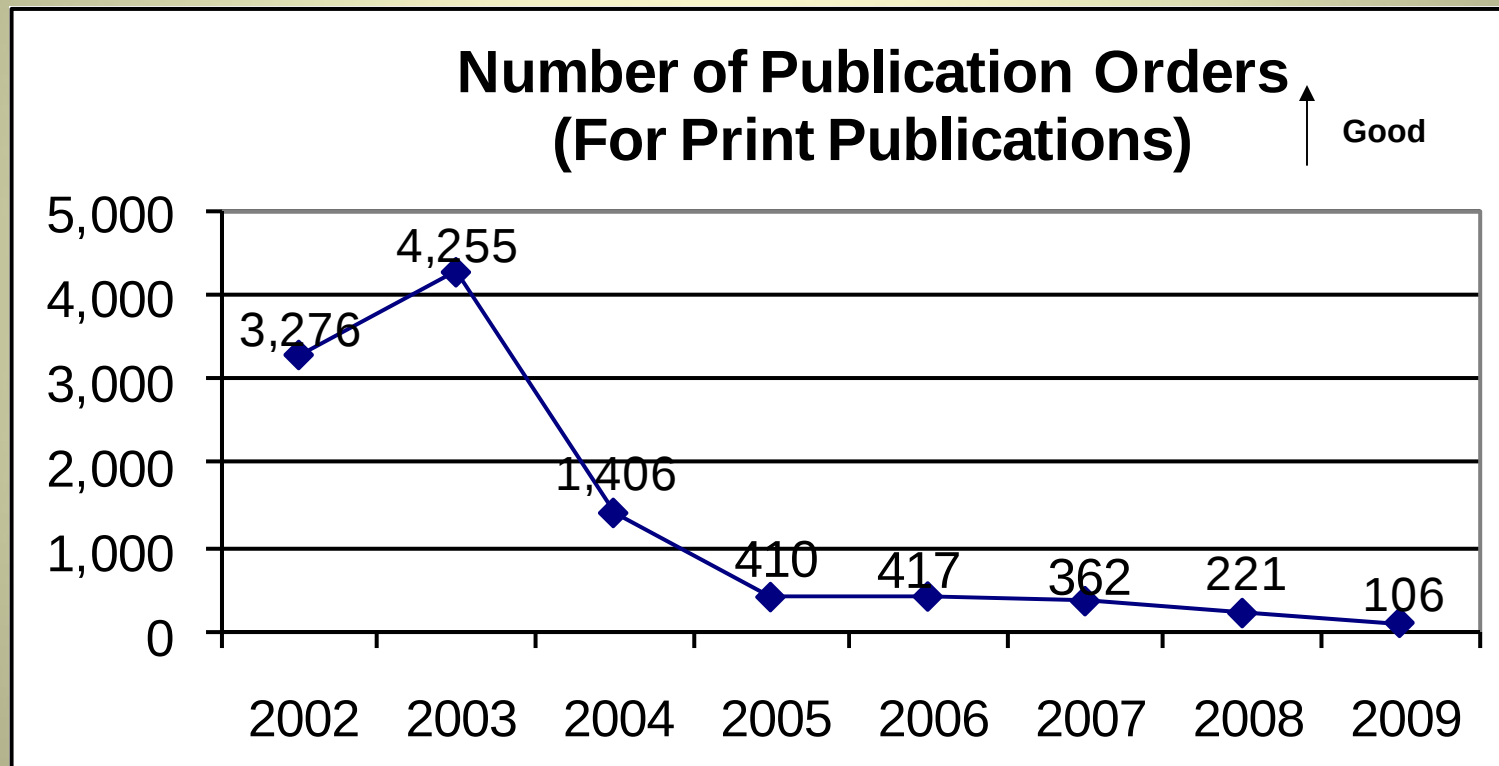
Includes e-learning

# FFY 2009 Work Plan Achievements

## Business Results

### A. Customer Focus Results — Publications

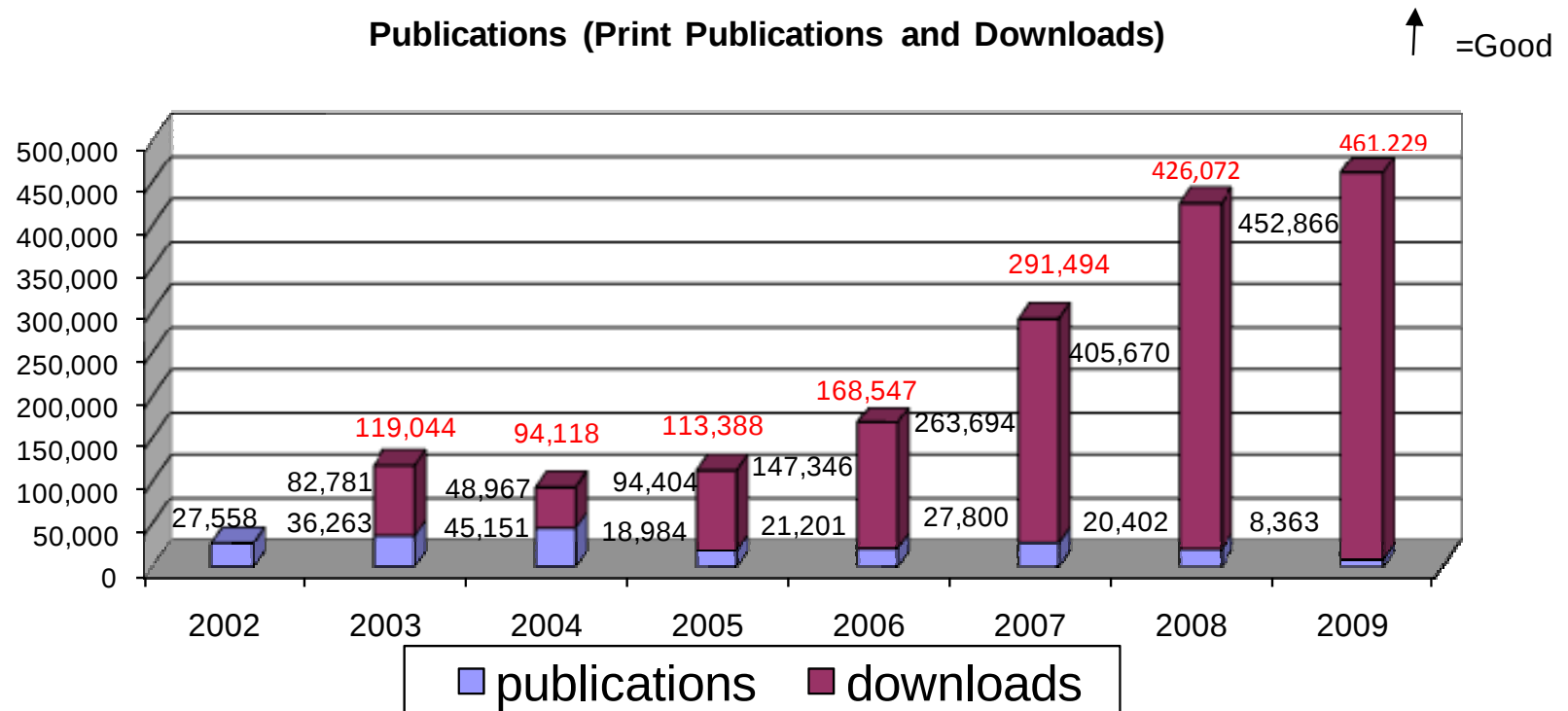
FFYs 2002-2009



# FFY 2009 Work Plan Achievements

## Business Results

### A. Customer Focus Results — Print Publications and Downloads FFYs 2002-2009



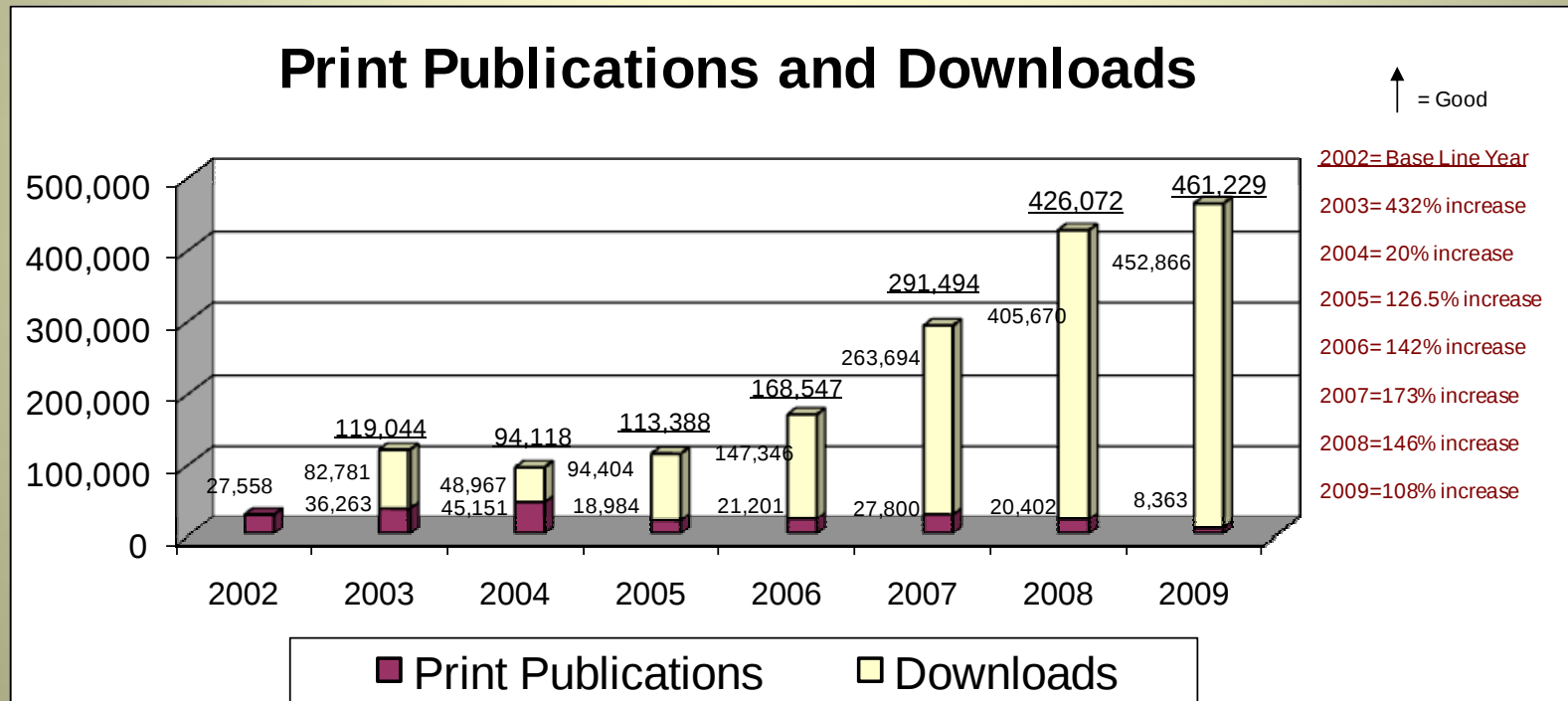
# FFY 2009 Work Plan Achievements

## Business Results

### A. Customer Focus Results — Print Publications and Downloads

#### Product Dissemination Growth

FFYs 2002-2009

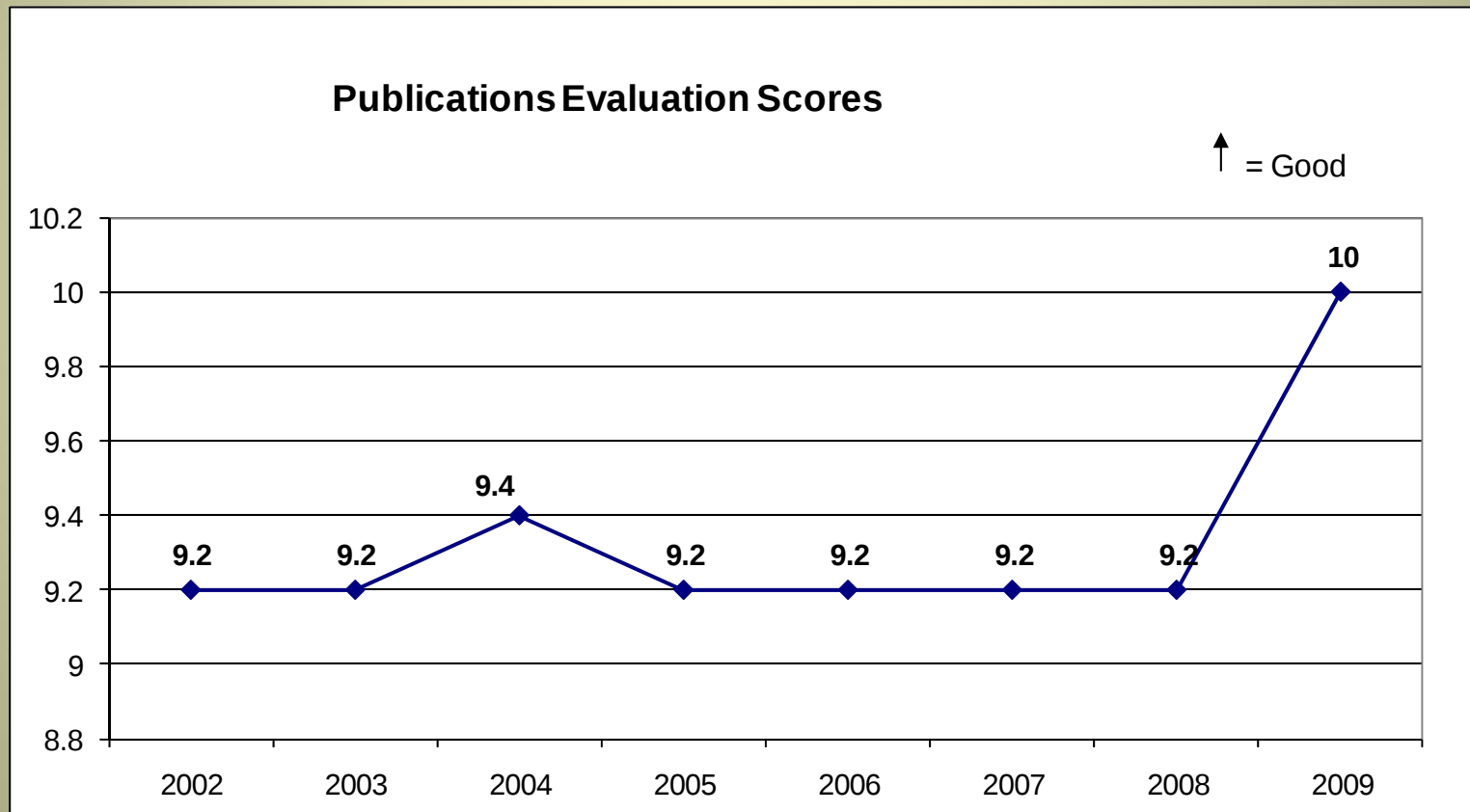


# FFY 2009 Work Plan Achievements

## Business Results

### A. Customer Focus Results — Publications

FFYs 2002-2009

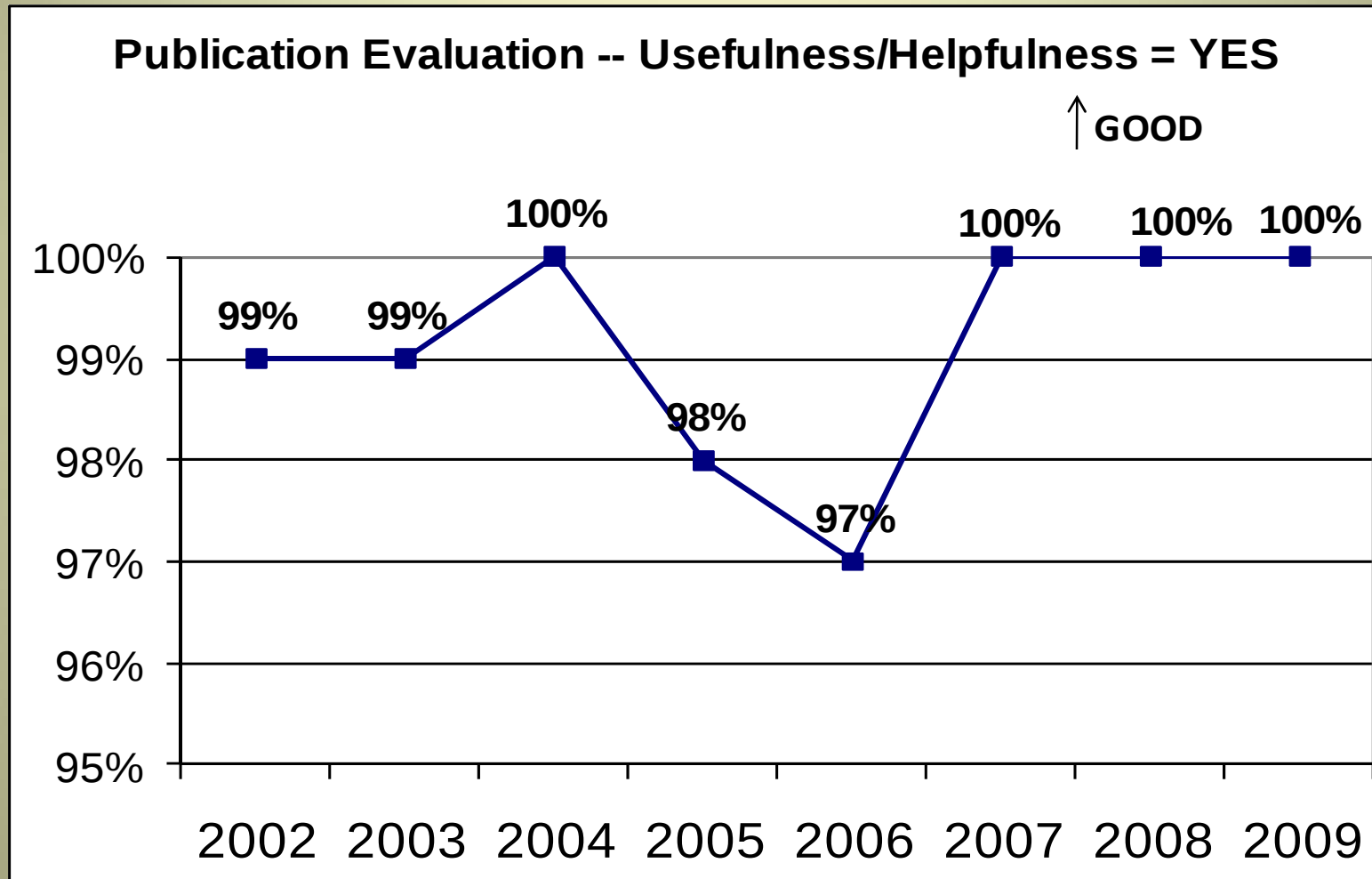


# FFY 2009 Work Plan Achievements

## Business Results

### A. Customer Focus Results — Publications

FFYs 2002-2009



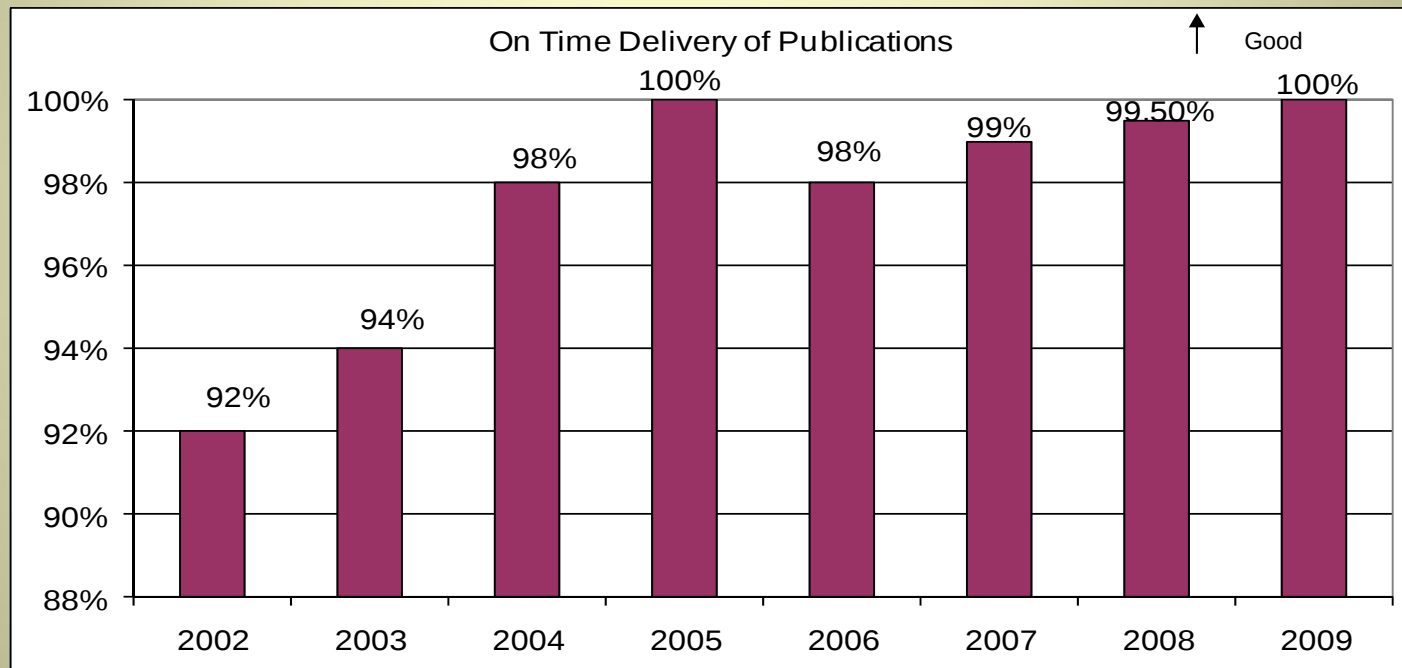
# FFY 2009 Work Plan Achievements

## Business Results

### A. Customer Focus Results – Publication Delivery Time

3 Days Standard

FFYs 2002-2009



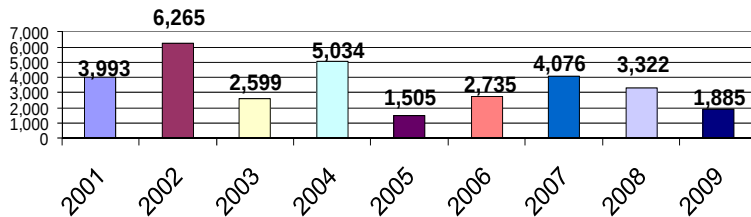
# FFY 2009 Work Plan Achievements

## Business Results

### A. Customer Focus Results — Presentations and Training Participation FFYs 2001-2009

Attendees At Presentations

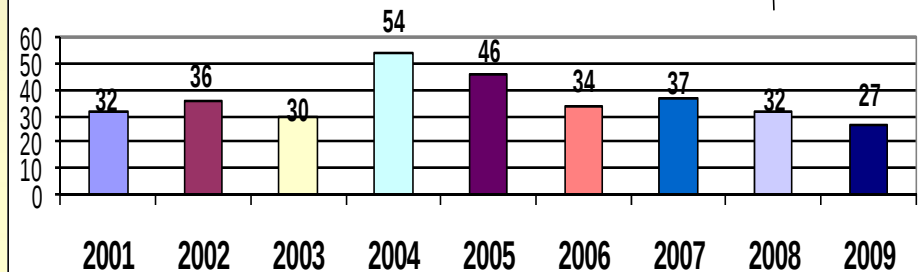
↑ = Good



Presentations

Goal = 25

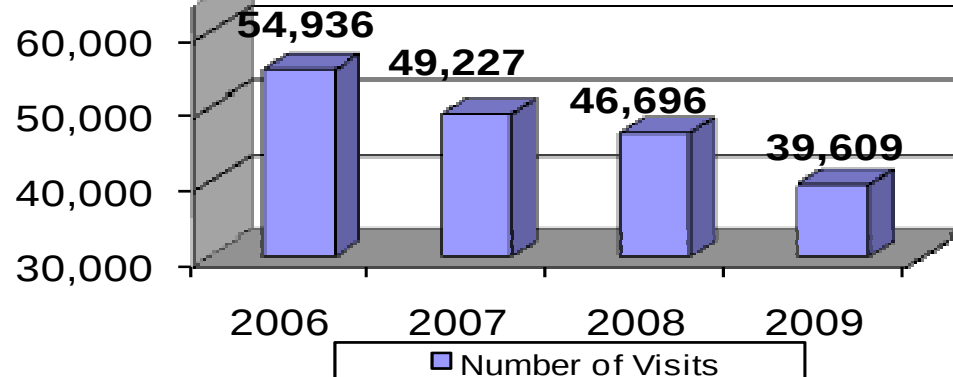
↑ = Good



FFYs 2006-2009

E-Government  
Number of Online Learning Visits

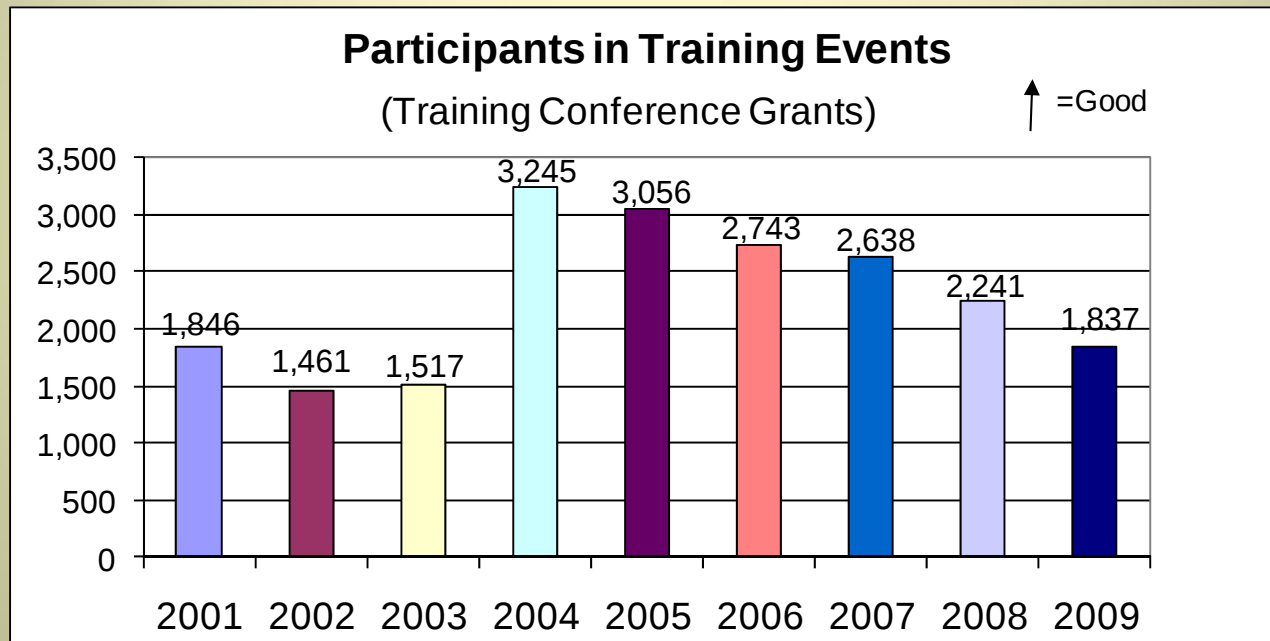
↑ Good



# FFY 2009 Work Plan Achievements

## Business Results

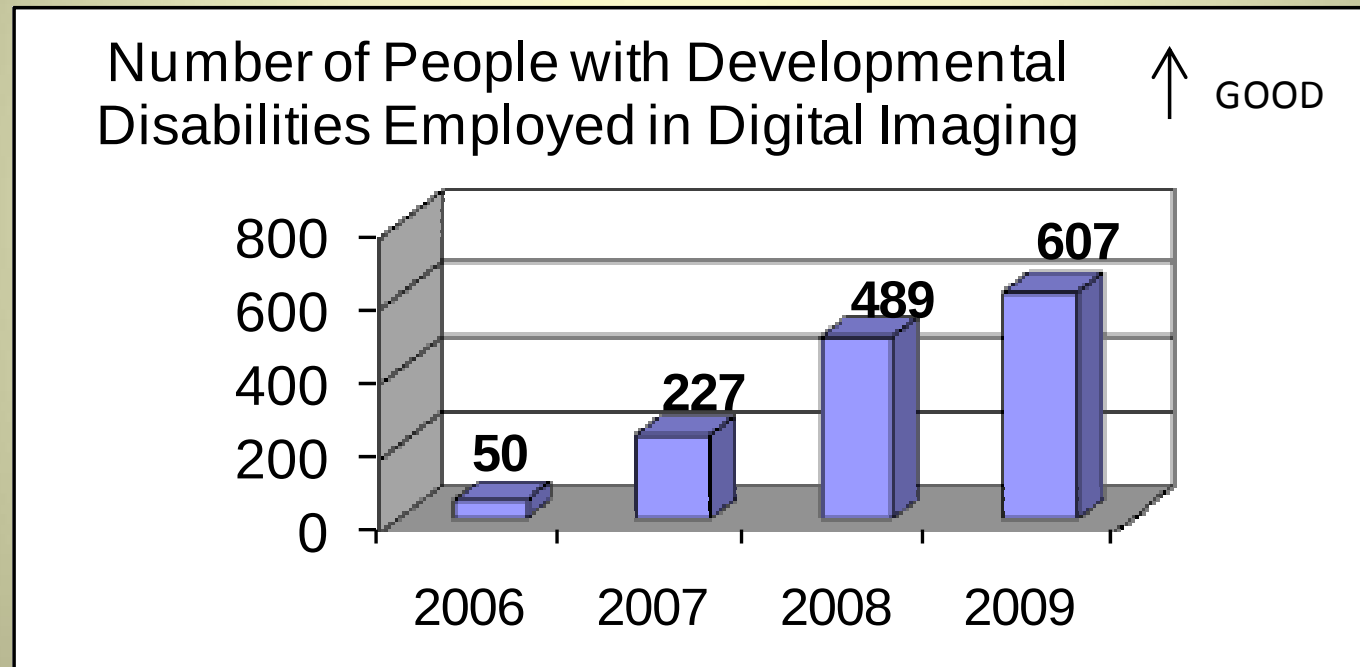
### A. Customer Focus Results — Presentations and Training Participation FFYs 2001-2009



# FFY 2009 Work Plan Achievements

## Business Results

### A. Customer Focus Results - Electronic Government Services FFYs 2006- 2009



NOTE: Employment can be full time, part time, intermittent, or temporary.

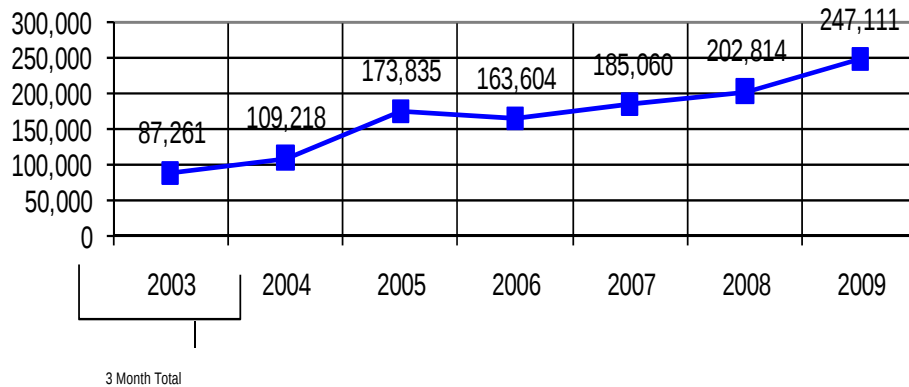
# FFY 2009 Work Plan Achievements

## Business Results

### A. Customer Focus Results - Electronic Government Services FFYs 2003-2009

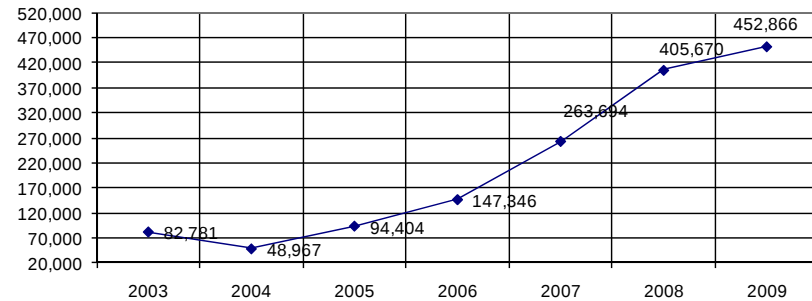
**E-Government  
Number of Visitors**

↑ = Good



**E-Government  
Number of Downloads**

↑ = Good

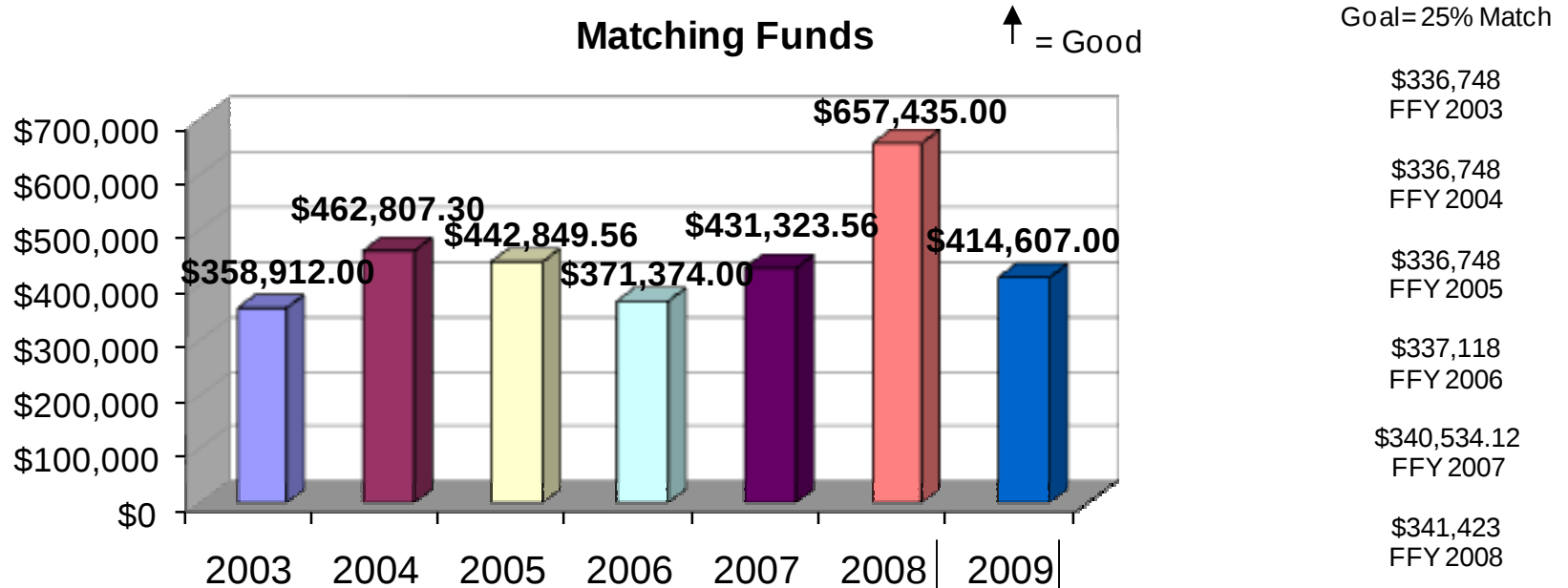


# FFY 2009 Work Plan Achievements

## Business Results

### B. Financial and Market Results

#### FFYs 2003-2009



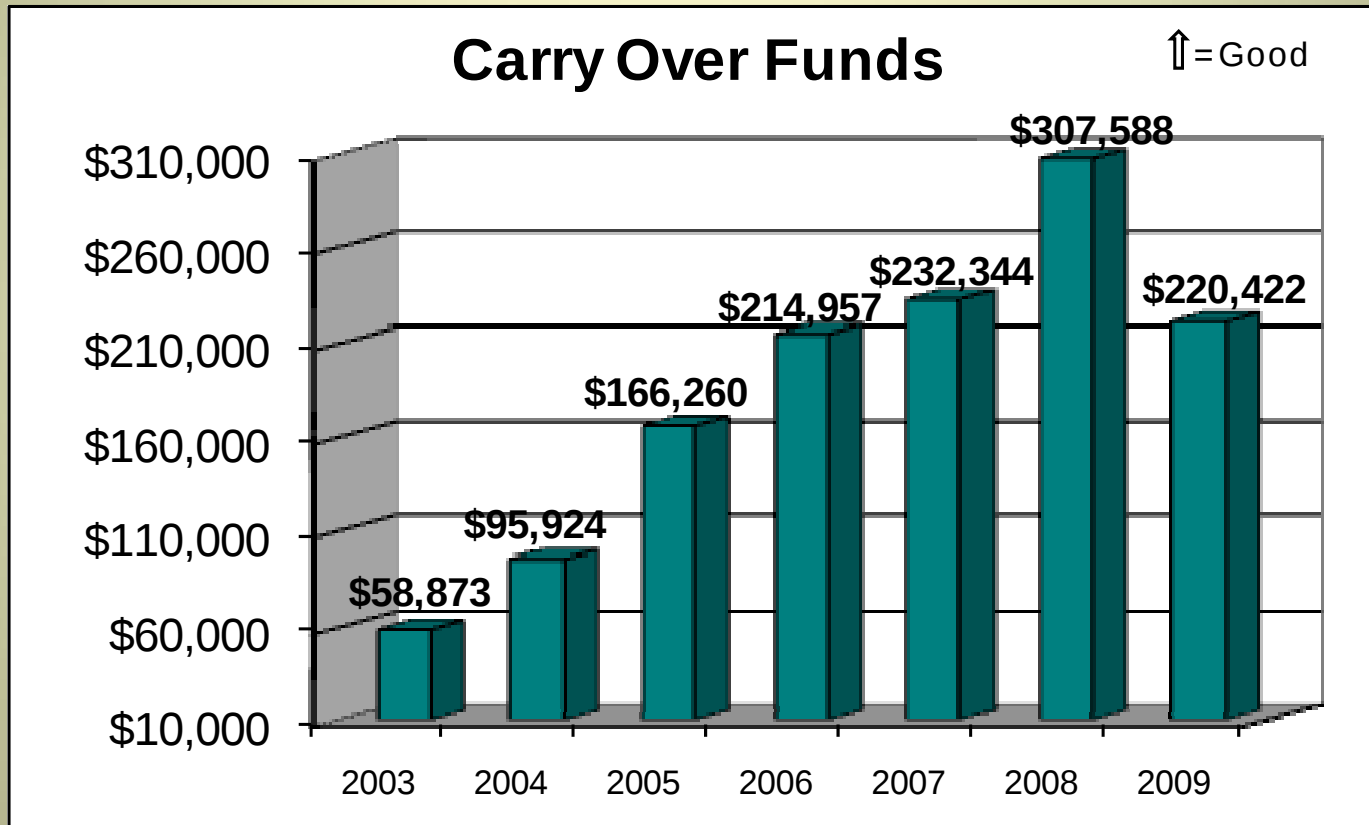
Includes legislative support for self advocacy

# FFY 2009 Work Plan Achievements

## Business Results

### B. Financial and Market Results

FFYs 2003-2009

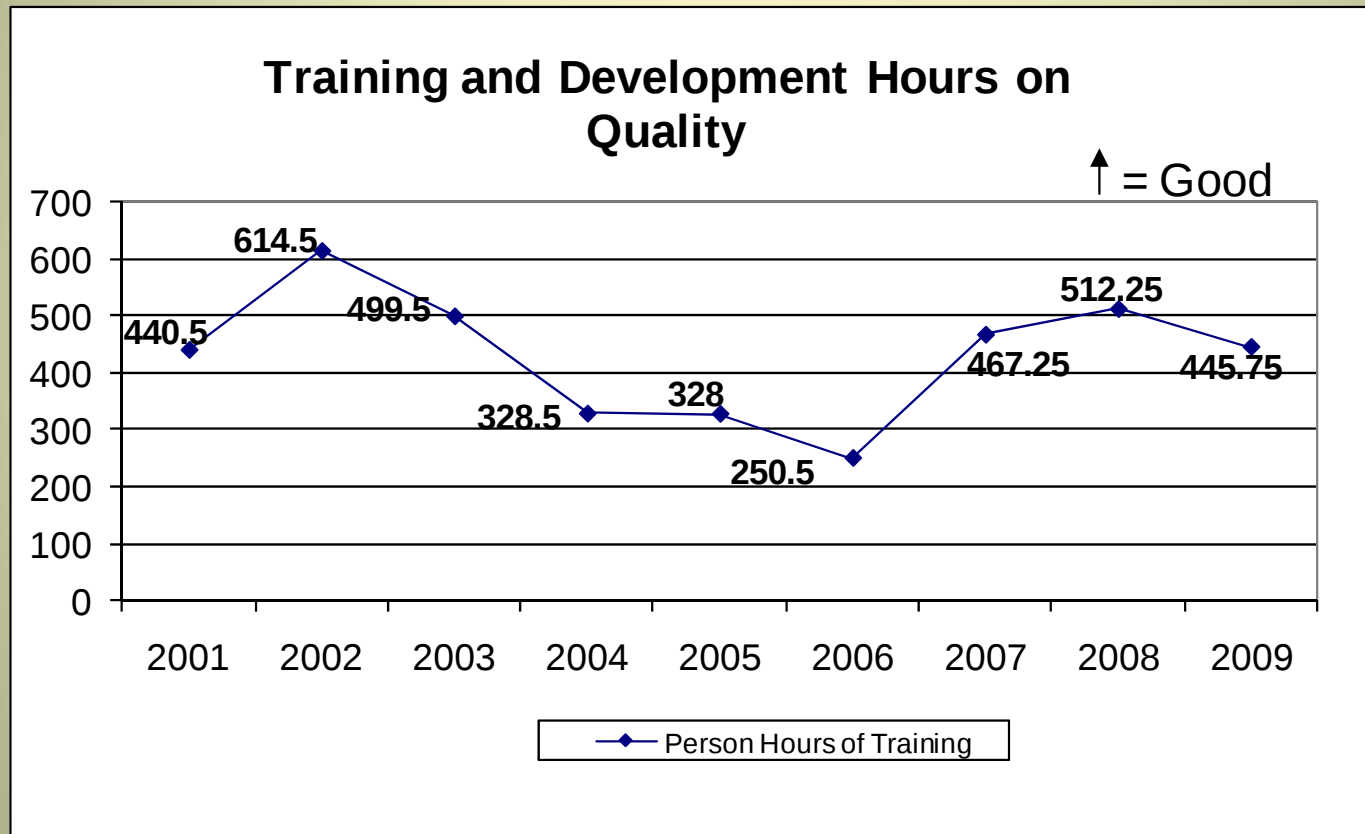


# FFY 2009 Work Plan Achievements

## Business Results

### C. Human Resource Results

#### FFYs 2001-2009



# FFY 2009 Work Plan Achievements

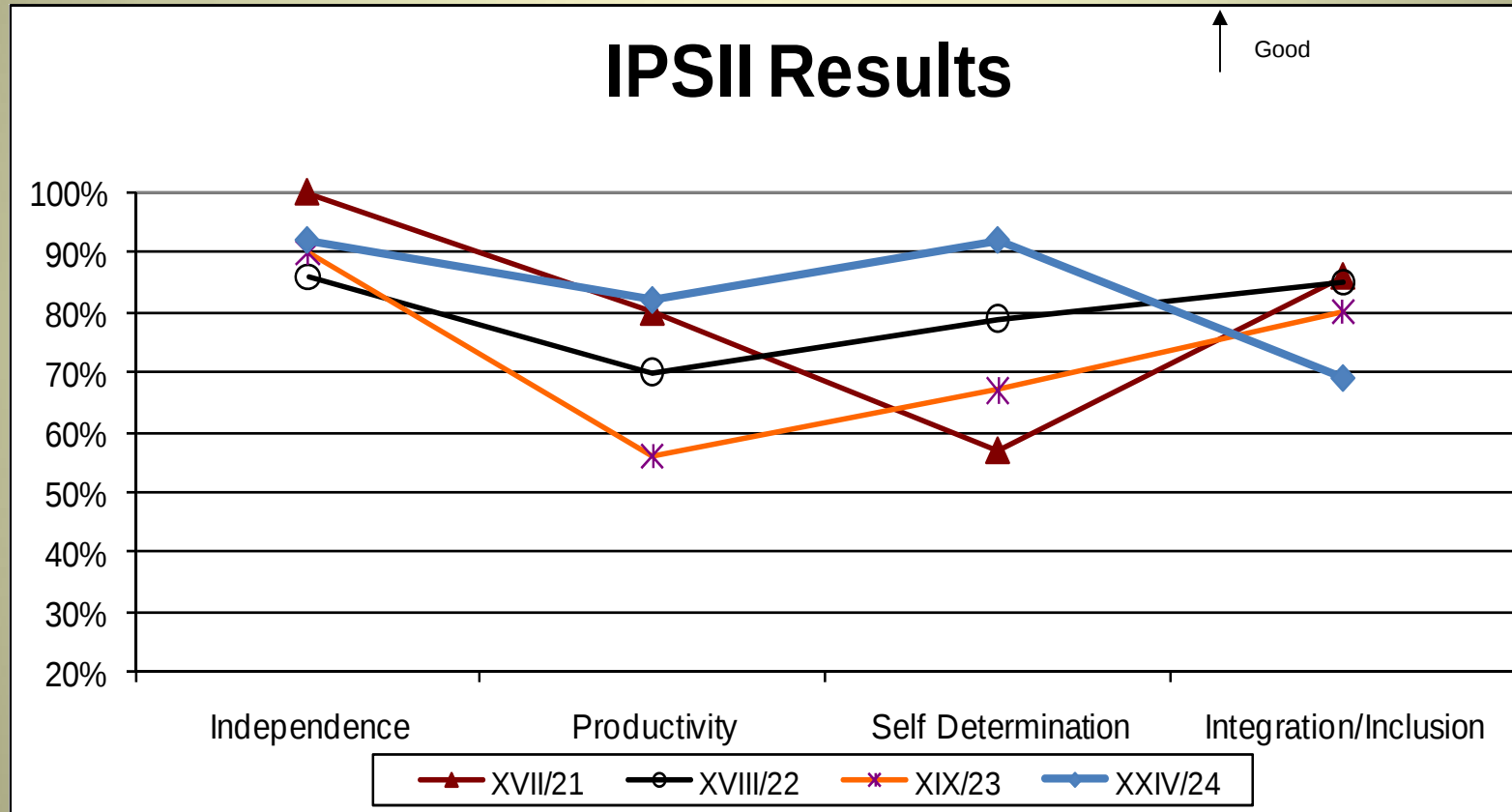
## Business Results

D. Supplier Partner Results

Partners in Policymaking®

Years XVII-XX (Classes 21-24)

Longitudinal Survey Data Collected April 2009



# FFY 2009 Work Plan Achievements

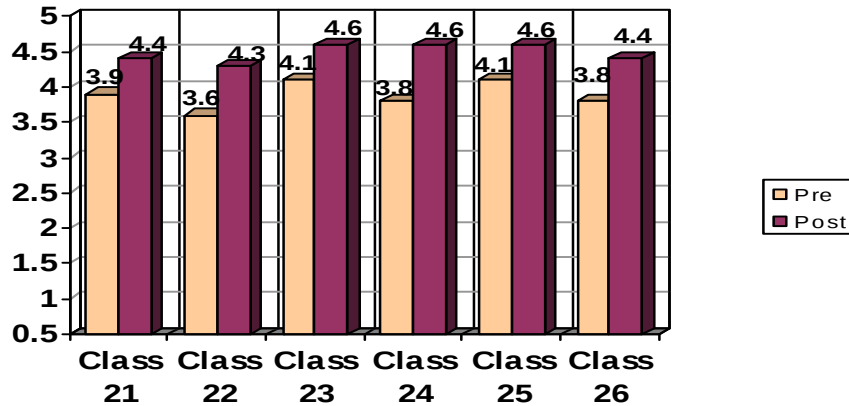
## Business Results

### D. Supplier Partner Results

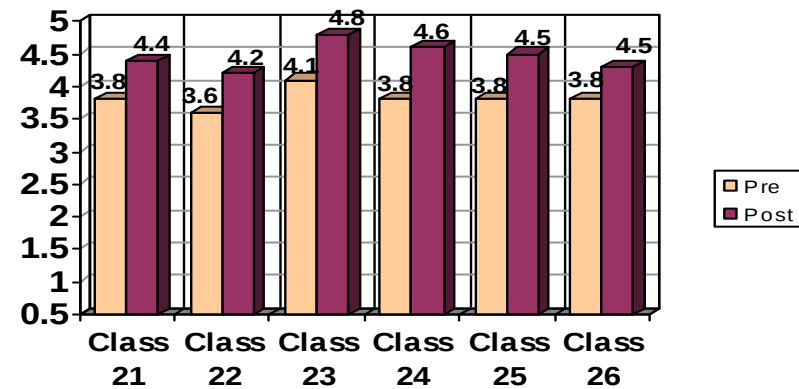
#### Partners in Policymaking®

#### End Results (IPSII)—Levels and Trends FFYs 2004-2009 (Classes 21-26)

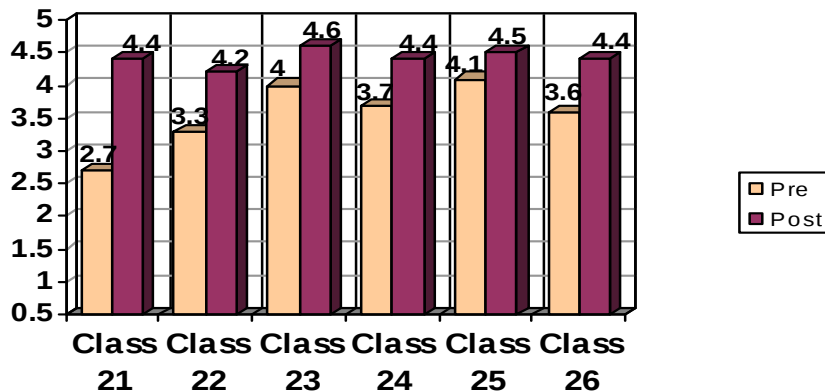
**Independence**



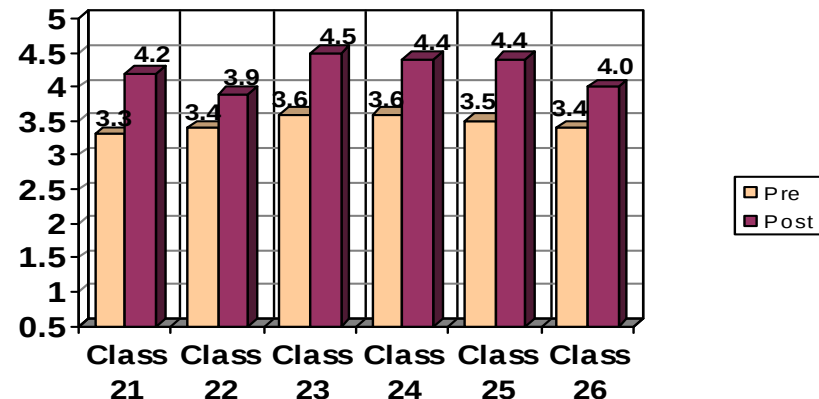
**Productivity**



**Self Determination**



**Integration/Inclusion**



# FFY 2009 Work Plan Achievements

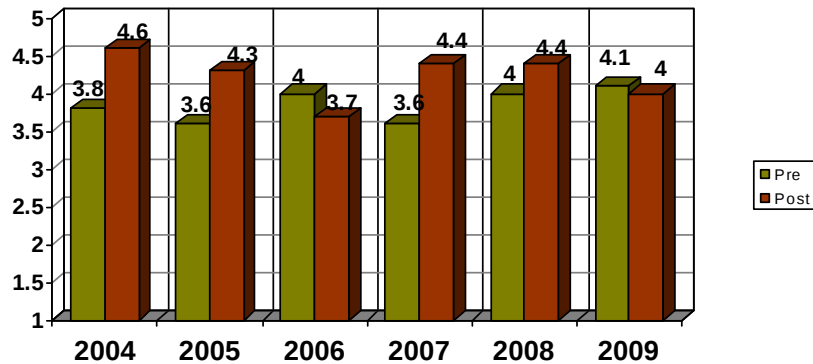
## Business Results

### D. Supplier Partner Results

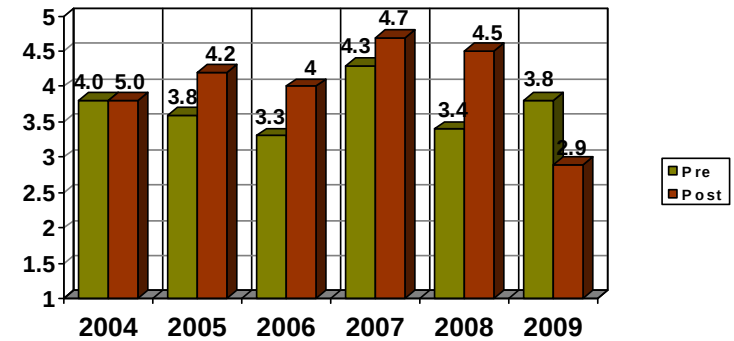
#### African American Outreach

#### End Results (IPSII) FFYs 2004-2009

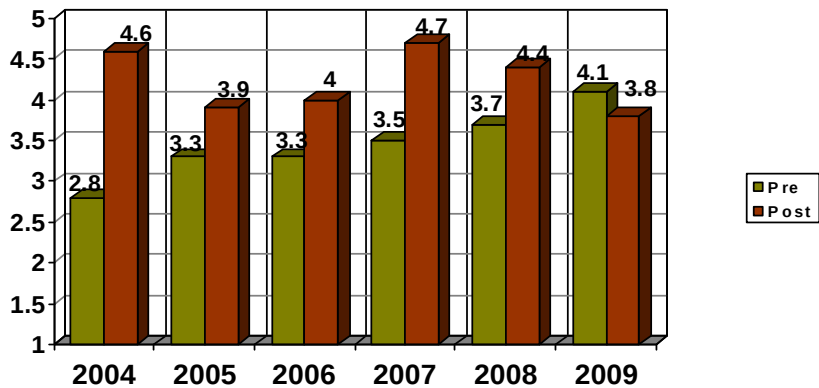
##### Independence



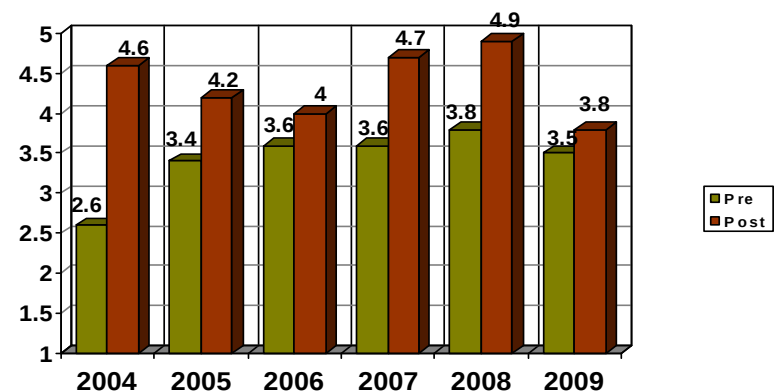
##### Productivity



##### Self Determination



##### Integration/Inclusion



# FFY 2009 Work Plan Achievements

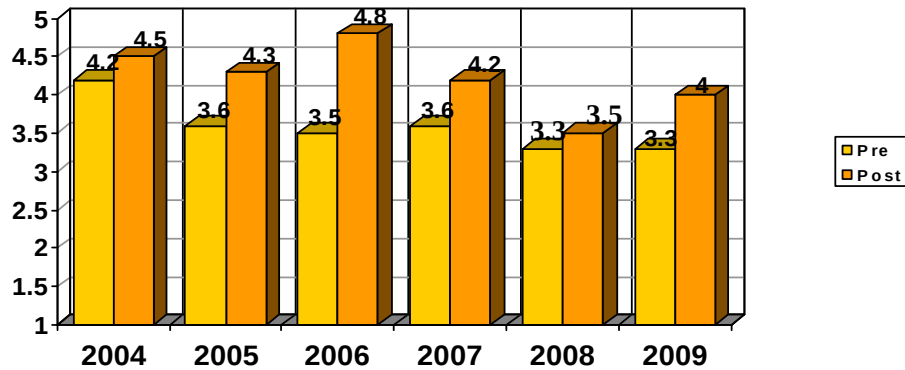
## Business Results

### D. Supplier Partner Results

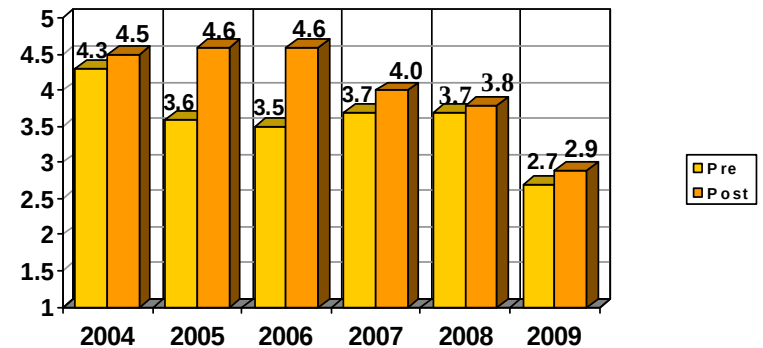
#### Hispanic Outreach

#### End Results (IPSII) FFYs 2004-2009

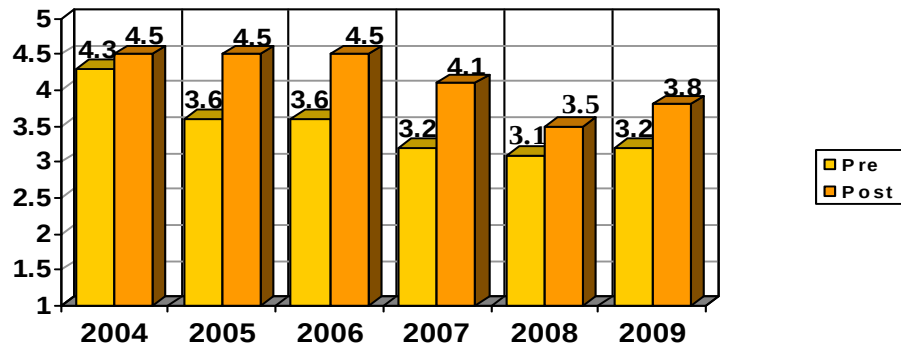
**Independence**



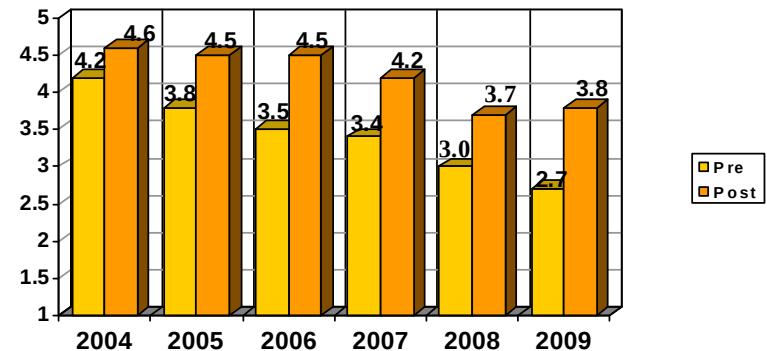
**Productivity**



**Self Determination**



**Integration/Inclusion**



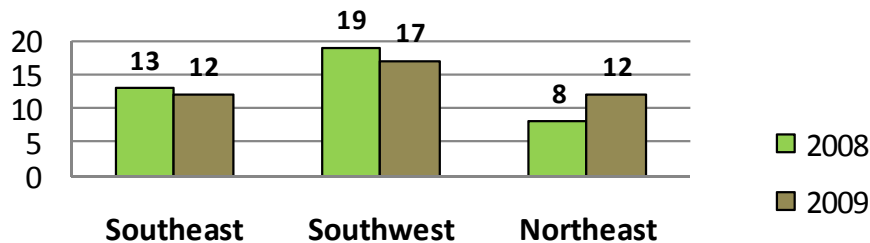
# FFY 2009 Work Plan Achievements

## Business Results

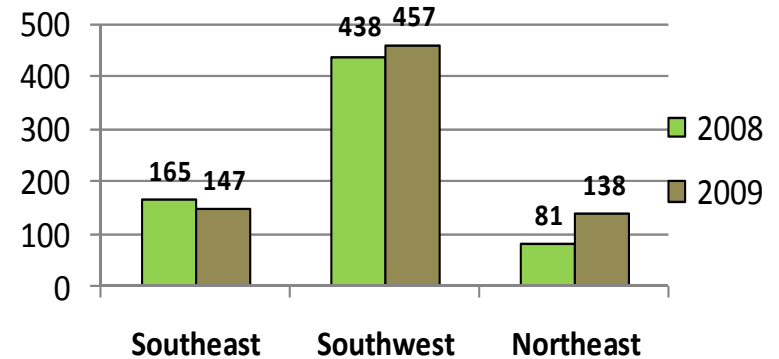
### D. Supplier/Partner Results

#### Self Advocacy SFY 2009 (State Funds) (SE, SW, NE Regions)

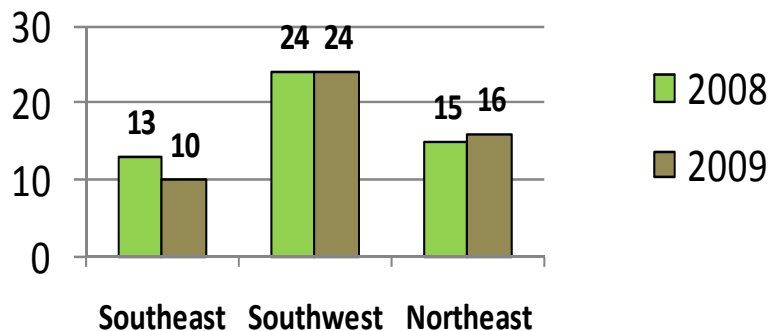
Number of Training Sessions



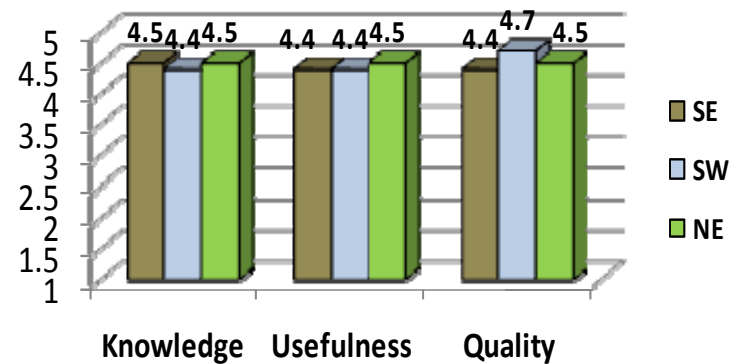
Self Advocates Attending Training Sessions



Self Advocates as Teachers/Trainers



Training Sessions Evaluation Results



# FFY 2009 Work Plan Achievements

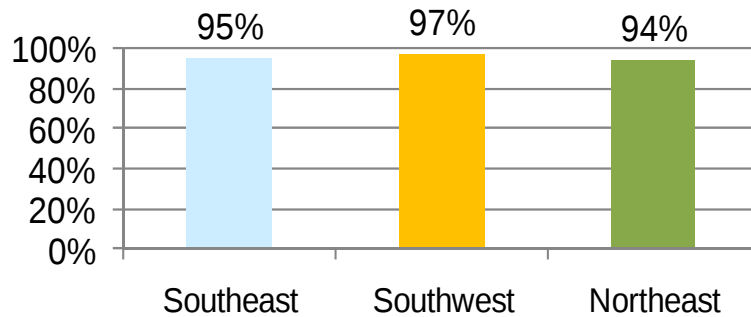
## Business Results

### D. Supplier/Partner Results

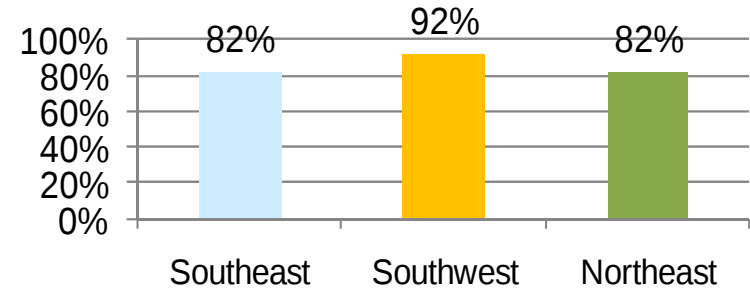
Self Advocacy SFY 2009 (State Funds) (SE, SW, NE Regions)

End Results (IPSII) (%=Yes)

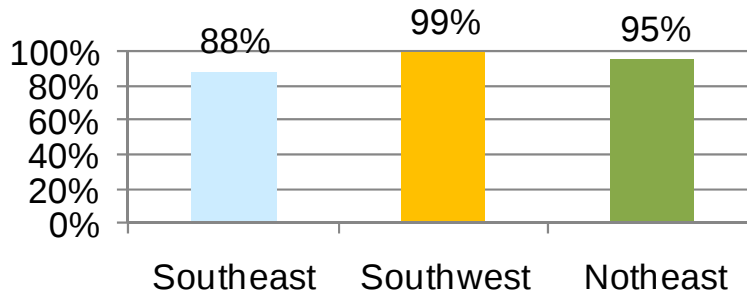
#### Independence



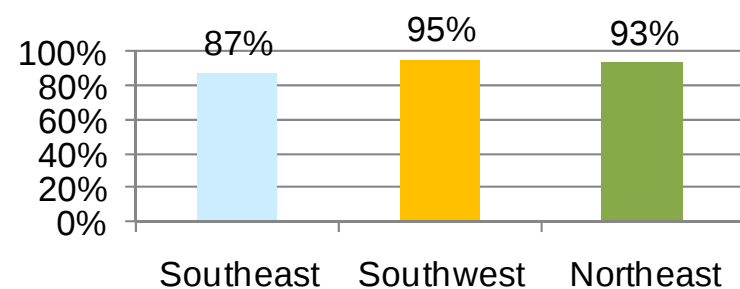
#### Productivity



#### Self Determination



#### Integration/Inclusion

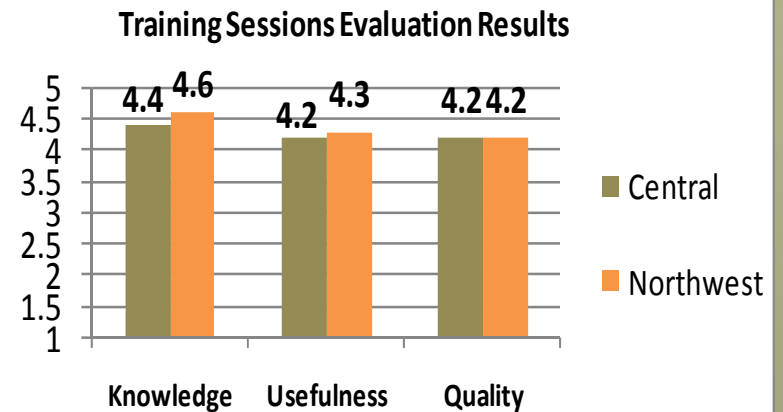
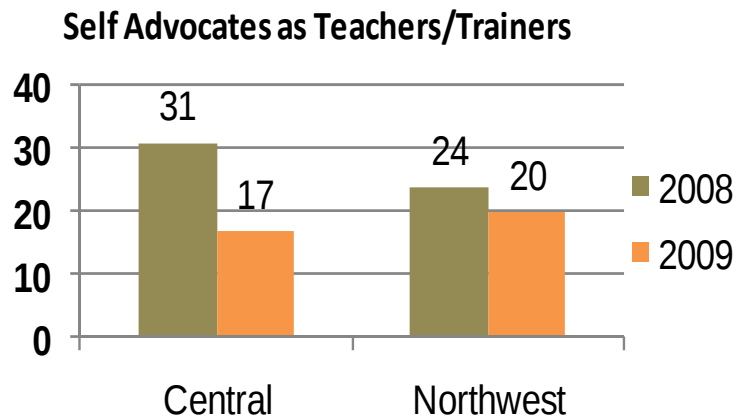
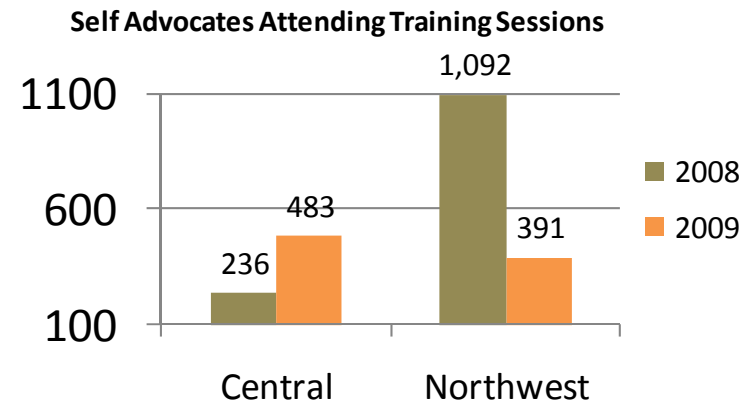
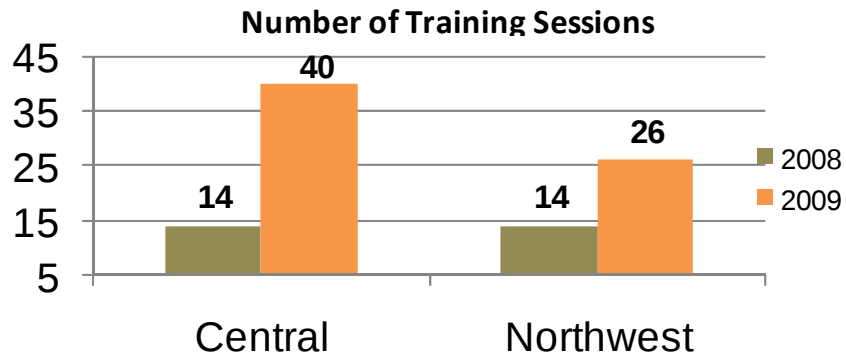


## FFY 2009 Work Plan Achievements

### Business Results

#### D. Supplier/Partner Results

##### Self Advocacy FFY 2009 (Federal Funds) (Central, NW Regions)



# FFY 2009 Work Plan Achievements

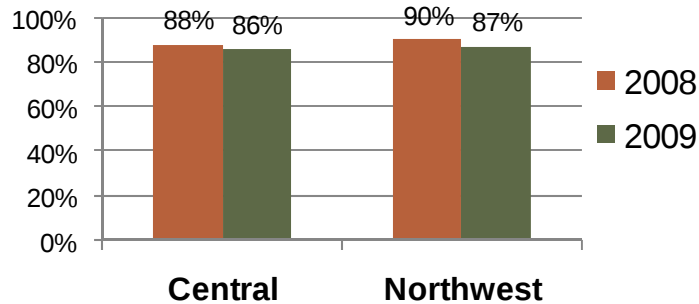
## Business Results

### D. Supplier/Partner Results

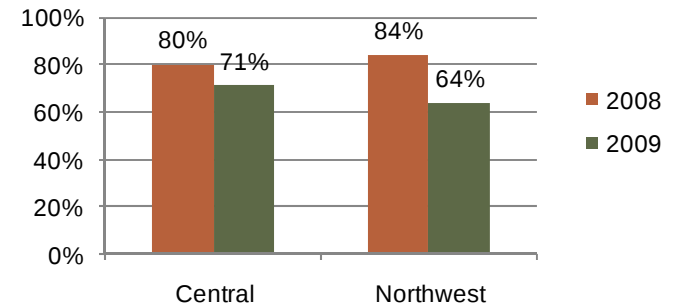
Self Advocacy SFY 2009 (Federal Funds) (Central, NW Regions)

End Results (IPSII) (%=Yes)

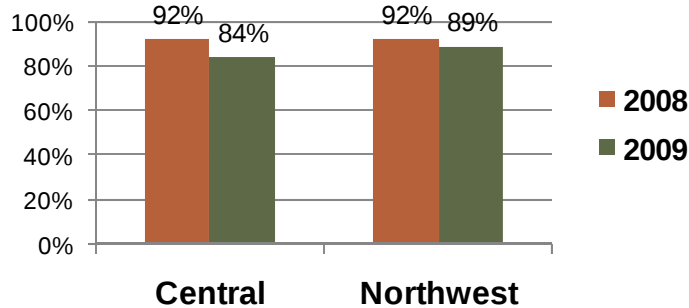
**Independence**



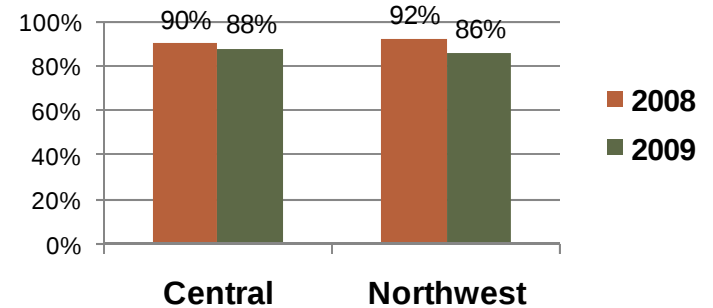
**Productivity**



**Self Determination**



**Integration/Inclusion**



---

Governor's Council on Developmental Disabilities  
Department of Administration  
370 Centennial Office Building  
658 Cedar Street  
St Paul, MN 55155

Call: 651.296-4018  
MN Relay Service: 800.627.3529  
Fax: 651.297.7200  
Toll Free: 877.348.0505  
E-Mail: [admin.dd@state.mn.us](mailto:admin.dd@state.mn.us)

Reduce, Reuse, Recycle

Go To Our Websites:

[www.mnddc.org](http://www.mnddc.org)

[www.mncdd.org](http://www.mncdd.org)

[www.partnersinpolicymaking.com](http://www.partnersinpolicymaking.com)