

STATE OF MINNESOTA

Office of the State Auditor



Rebecca Otto
State Auditor

METROPOLITAN COUNCIL
METROPOLITAN TRANSPORTATION SERVICES
TWIN CITIES AREA, MINNESOTA

AGREED-UPON PROCEDURES

FOR THE YEAR ENDED DECEMBER 31, 2014

Description of the Office of the State Auditor

The mission of the Office of the State Auditor is to oversee local government finances for Minnesota taxpayers by helping to ensure financial integrity and accountability in local governmental financial activities.

Through financial, compliance, and special audits, the State Auditor oversees and ensures that local government funds are used for the purposes intended by law and that local governments hold themselves to the highest standards of financial accountability.

The State Auditor performs approximately 150 financial and compliance audits per year and has oversight responsibilities for over 3,300 local units of government throughout the state. The office currently maintains five divisions:

Audit Practice - conducts financial and legal compliance audits of local governments;

Government Information - collects and analyzes financial information for cities, towns, counties, and special districts;

Legal/Special Investigations - provides legal analysis and counsel to the Office and responds to outside inquiries about Minnesota local government law; as well as investigates allegations of misfeasance, malfeasance, and nonfeasance in local government;

Pension - monitors investment, financial, and actuarial reporting for approximately 700 public pension funds; and

Tax Increment Financing - promotes compliance and accountability in local governments' use of tax increment financing through financial and compliance audits.

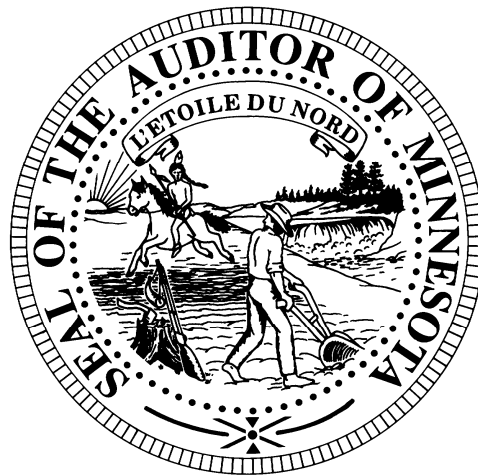
The State Auditor serves on the State Executive Council, State Board of Investment, Land Exchange Board, Public Employees Retirement Association Board, Minnesota Housing Finance Agency, and the Rural Finance Authority Board.

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**METROPOLITAN COUNCIL
METROPOLITAN TRANSPORTATION SERVICES
TWIN CITIES AREA, MINNESOTA**

For the Year Ended December 31, 2014



Agreed-Upon Procedures

**Audit Practice Division
Office of the State Auditor
State of Minnesota**

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INDEPENDENT ACCOUNTANT'S REPORT ON APPLYING AGREED-UPON PROCEDURES

Metropolitan Council
Twin Cities Area, Minnesota

We have applied the procedures, as described below, to the data used for the Federal Funding Allocation Statistics forms included in the Metropolitan Council's National Transit Database (NTD) report for the year ended December 31, 2014.

Such procedures, which were agreed to and specified by the Federal Transit Administration (FTA) in the Declarations section of the *2014 Policy Manual* and were agreed to by the Metropolitan Council, were applied solely to assist in evaluating whether the Metropolitan Council complied with the FTA standards. The Metropolitan Council's management is responsible for the records and reporting. We have also reviewed the Sources of Funds - Funds Expended and Funds Earned form, the Uses of Capital form, and the Operating Expenses forms required under 49 U.S.C. § 5335(a) and included in the NTD report for conformity, in all material respects, with the FTA requirements as set forth in the NTD *Uniform System of Accounts*. This agreed-upon procedures engagement was performed in accordance with attestation standards established by the American Institute of Certified Public Accountants.

This report is intended solely for your information and that of the FTA in determining that the information included in the NTD report Federal Funding Allocation Statistics forms for the year ended December 31, 2014, conforms, in all material respects, with the FTA requirements of the *Uniform System of Accounts and Records and Reporting System; Final Rule*, as specified in 49 C.F.R. pt. 630, *Federal Register*, January 15, 1993, and as presented in the *2014 Policy Manual*, and is not intended to be, and should not be, used for any other purpose. The sufficiency of the procedures is solely the responsibility of those parties specified in the report. Consequently, we make no representation regarding the sufficiency of the procedures described below either for the purpose for which this report has been requested or for any other purpose.

The procedures described in this report were applied separately to each of the information systems used to develop the reported actual vehicle revenue miles, fixed guideway directional route miles, passenger miles traveled, commencement date of revenue service, and operating expenses of the Metropolitan Council's purchased transportation service motorbus, commuter bus, demand response, and vanpool modes for the year ended December 31, 2014.

The procedures performed and findings are as follows:

1. We read the Federal Transit Administration *2014 National Transit Database Policy Manual* (Policy Manual), in particular Exhibit 71, "Federal Funding Allocation Data Review Suggested Procedures."

The Policy Manual describes the following standards established by the FTA regarding the data reported in the Federal Funding Allocation Statistics forms of the Metropolitan Council's National Transit Database report:

- A system is in place and maintained for recording data in accordance with NTD definitions. The correct data are being measured, and no systematic errors exist.
 - A system is in place to record data on a continuing basis, and the data gathering is an ongoing effort.
 - Source documents are available to support the reported data and will be maintained for FTA review and audit for a minimum of three years following the FTA's receipt of the NTD report. The data are fully documented and securely stored.
 - A system of internal control is in place to ensure the accuracy of the data collection process and that the recording system and reported documents are not altered. Documents are reviewed and signed by a supervisor as required.
 - The data collection methods are those suggested by the FTA or meet FTA requirements.
 - The deadhead miles computed as the difference between the reported total actual vehicle miles data and the reported total actual vehicle revenue miles data appear to be accurate.
 - Data are consistent with prior reporting periods and other facts known about transit agency operations.
2. We applied specific procedures tailored to the Metropolitan Council, listed as Procedures 3 through 28 of this report, based on the FTA's suggested procedures for the Federal Funding Allocation Data Review as set forth in the *2014 Policy Manual*.

3. We reviewed the Metropolitan Council's procedures related to the system for reporting and maintaining data in accordance with the NTD requirements and definitions set forth in 49 C.F.R. pt. 630, *Federal Register*, January 15, 1993, and as presented in the *2014 Policy Manual* (Policy Manual, Federal Funding Allocation Test *a*).
4. We discussed with the personnel assigned responsibility for supervising the preparation and maintenance of NTD data the procedures referenced in Procedure 3 above. We inquired whether the Metropolitan Council followed such procedures on a continuous basis and whether it believed such procedures result in accumulation and reporting of data consistent with the NTD definitions and requirements set forth in 49 C.F.R. pt. 630, *Federal Register*, January 15, 1993, and as presented in the *2014 Policy Manual*. We were informed that, to the best of its knowledge, the Metropolitan Council has followed such procedures on a continuous basis and that the procedures result in the accumulation and reporting of data consistent with the NTD definitions and requirements set forth in 49 C.F.R. pt. 630, *Federal Register*, January 15, 1993, and as presented in the *2014 Policy Manual* (Policy Manual, Federal Funding Allocation Test *b*).
5. Personnel assigned the responsibility of supervising the preparation and maintenance of NTD data were asked about the retention policy followed by the Metropolitan Council with respect to source documents supporting the NTD data reported on the Federal Funding Allocation Statistics forms. We were informed that source documents are retained for at least three years following the FTA's acknowledged receipt of the NTD report (Policy Manual, Federal Funding Allocation Test *c*).
6. Based on a description of the Metropolitan Council's procedures obtained in Procedures 3 and 4 above, the following source documents were identified that will be retained by the Metropolitan Council for a minimum of three years:
 - general ledger support,
 - accounts payable voucher support,
 - billing invoices,
 - purchased transportation provider reports (fares and expenses),
 - vehicle mileage reports (revenue and service miles),
 - vehicle hours reports (revenue and service hours),
 - fixed guideway support,
 - driver manifests and trip sheets (passenger miles traveled support),
 - purchased transportation contracts, and
 - cost allocation worksheets.

Many of the source documents are prepared on an annual basis. We reviewed a sample of the annual source documents and observed that the source documents existed. For those source documents that were prepared on a monthly basis, we randomly selected months for the sample of documents and observed that the source documents existed (Policy Manual, Federal Funding Allocation Test *d*).

7. We discussed the system of internal controls with the Metropolitan Council's staff. We inquired as to whether individuals, independent of the individuals preparing the source documents and posting the data summaries, review the source documents and data summaries for completeness, accuracy, and reasonableness, and how often such reviews are performed. We were informed that individuals, independent of the individuals preparing the source documents and posting the data summaries, review the source documents and data summaries for completeness, accuracy, and reasonableness on a regular basis (Policy Manual, Federal Funding Allocation Test *e*).
8. We selected a sample of the Metropolitan Council's source documents and determined that supervisors' signatures or other evidence of independent review exists as required by a system of internal controls (Policy Manual, Federal Funding Allocation Test *f*).
9. We obtained from staff the preliminary worksheets utilized by the Metropolitan Council to prepare the final data that are transcribed on the Federal Funding Allocation Statistics forms. We compared the preliminary periodic data included on the worksheets to the preliminary periodic summaries prepared by the Metropolitan Council and proved the arithmetical accuracy of the preliminary summarizations.

We noted in one case that 1,235 motorbus miles were recorded as Saturday when they should have been Sunday. In another case, we noted that 582 motorbus miles were unrecorded Sunday miles. These errors were subsequently corrected by the Metropolitan Council prior to final submission.

The NTD reporting system did not allow us to view the completed and submitted forms, including the final Federal Funding Allocations Statistics forms. Therefore, we were unable to determine if the data we reviewed was utilized for finalized submission and could not complete this procedure (Policy Manual, Federal Funding Allocation Test *g*).

10. We discussed with the Metropolitan Council's staff the procedure for accumulating and recording passenger miles traveled data in accordance with NTD requirements. We were informed that the procedures used are designed to estimate passenger miles traveled based on statistical sampling meeting the FTA's 95 percent confidence and 10 percent precision requirements. We were informed the Metropolitan Council conducts a statistical sample for estimating passenger miles traveled based on procedures set forth in the sampling template/plan provided by NTD for its demand response and motorbus modes. For commuter bus mode, we were informed that a sampling plan from a qualified statistician was used to estimate passenger miles traveled. For vanpool mode, we were informed that the Ready-To-Use Sampling Plan from the NTD Sampling Manual was used (Policy Manual, Federal Funding Allocation Test *h*).

11. We discussed with staff the eligibility of the Metropolitan Council to conduct statistical sampling for passenger miles traveled data every third year. We were informed that the Metropolitan Council is eligible to conduct statistical sampling for passenger miles traveled data every third year because it directly operates fewer than 100 revenue vehicles in all modes in annual maximum revenue service (in any size urbanized area).

For motorbus, demand response, and vanpool modes, the Metropolitan Council used FTA-approved sampling methods that meet the 95 percent confidence and 10 percent precision requirements. For commuter bus mode, the Metropolitan Council used an alternative sampling plan that was certified by a qualified statistician as meeting the 95 percent and 10 percent precision requirements.

We reviewed the NTD documentation for demand response, motorbus, commuter bus, and vanpool modes for the current sampling year (2014). For the current report year, the Metropolitan Council estimated annual passenger miles traveled for demand response, motorbus, commuter bus, and vanpool modes by using average trip length as determined in 2014 and multiplying it by actual unlinked passenger trips reported for 2014 (Policy Manual, Federal Funding Allocation Test *i*).

12. We determined in Procedure 11 that the Metropolitan Council is eligible to conduct statistical sampling to estimate passenger miles traveled data every third year. We determined the extent the Metropolitan Council followed the stated sampling procedures for demand response, motorbus, commuter bus, and vanpool modes for the 2014 report year, which was the most recent sampling year. We obtained from staff a description of the sampling procedures for the estimation of passenger miles traveled data used by the Metropolitan Council and a copy of the Metropolitan Council's working papers used to select the actual sample of runs for recording passenger miles traveled data. We noted that average trip length was used for all modes, and we determined that the universe of runs was used as the sampling frame.

We reviewed the methodologies used to randomly select specific runs from the total population of runs and determined that the methodologies resulted in a random selection of runs. We reviewed the procedures used to replace a missed sample run with a randomly selected replacement run and determined that the replacement run was randomly selected. The Metropolitan Council followed the stated sampling procedures for its demand response, motorbus, commuter bus, and vanpool modes for the 2014 report year (Policy Manual, Federal Funding Allocation Test *j*).

13. We determined in Procedure 11 that the Metropolitan Council is eligible to conduct statistical sampling to estimate passenger miles traveled data every third year. We determined the extent the Metropolitan Council followed the stated sampling procedures for demand response, motorbus, commuter bus, and vanpool modes in Procedure 12 for the 2014 report year, which was the most recent sampling year.

We noted several omissions and data entry errors in electronic spreadsheets used to compile passenger miles traveled data, as follows:

- One vanpool route did not include the return trip.
- One vanpool route and one demand response route were not included on the spreadsheets used by the Metropolitan Council to accumulate sampling results.
- Passenger counts for one motorbus route and one demand response route were entered incorrectly on the spreadsheets used by the Metropolitan Council to accumulate sampling results, which resulted in the incorrect calculation of passenger miles traveled.
- A data entry error resulted in the final trip for one demand response route to be excluded.

All of these errors were corrected with the following results: (1) passengers decreased by 1 for motorbus mode, increased by 27 for demand response mode, and increased by 17 for vanpool mode; and (2) passenger miles traveled decreased by 1.2 miles for motorbus mode, increased by 320.8 miles for demand response mode, and increased by 470.6 miles for vanpool mode (Policy Manual, Federal Funding Allocation Test *k*).

14. We discussed with staff the procedures for systematic exclusion of charter, school bus and other ineligible vehicle miles from the calculation of vehicle revenue miles. We were informed that the Metropolitan Council did not operate charter, school bus, or other ineligible services (Policy Manual, Federal Funding Allocation Test *l*).
15. We discussed with staff the procedures for collecting and recording vehicle revenue mile data. We were informed that the Metropolitan Council calculates motorbus and commuter bus mode vehicle revenue miles based on schedules. Adjustments are made for significant scheduling changes. Missed trips are reported by providers and monitored by the Metropolitan Council. We tested a sample of missed trips to determine that they were excluded from the calculation of vehicle revenue miles. We noted no exceptions.

We were informed that the Metropolitan Council demand response providers report total miles and revenue miles to the Metropolitan Council on a monthly basis. The difference between total miles and revenue miles equals deadhead miles. The information provided to us contained inconsistent data in that the odometer reading at the beginning of a day was less than the prior day ending odometer reading. As such, it was determined the odometer miles were unreliable and the total deadhead miles could not be determined. We also noted that the Metropolitan Council's demand response providers use the Metropolitan Council's scheduling software, which excludes beginning and end-of-day deadhead miles but does not exclude deadhead miles for breaks. As a result, the Metropolitan Council was unable to provide us with a means for testing and verifying that all deadhead miles were systematically excluded from demand response mode vehicle revenue mile data.

We were informed that the Metropolitan Council calculates vanpool mode vehicle non-revenue (deadhead) miles on a monthly basis. However, since odometer readings are not being tracked on a trip-by-trip basis, the vehicle miles related to nonrevenue trips could not be determined and excluded. As a result, the Metropolitan Council was unable to provide us with a means for testing and verifying that all deadhead miles were systematically excluded from vanpool mode vehicle revenue mile data (Policy Manual, Federal Funding Allocation Test *m*).

16. We inquired of Metropolitan Council personnel and determined that the Metropolitan Council does not have rail modes. Thus, locomotive miles are not included in the computation for vehicle revenue miles (Policy Manual, Federal Funding Allocation Test *n*).
17. We discussed with the personnel responsible for maintaining and reporting the Metropolitan Council's NTD data the procedures for accumulating and reporting fixed guideway and High Intensity Bus directional route miles. We were informed that the Metropolitan Council's purchased transportation motorbus and commuter bus operations meet the FTA's definition of fixed guideway and High Intensity Bus service. As such, the service is motorbus and commuter bus service operating over exclusive or controlled access rights-of-way where (1) access is restricted; (2) there is a legitimate need for restricted access as demonstrated by peak period level of service D or worse on the parallel adjacent highways; (3) restricted access is enforced for freeways, and priority lanes used by other high occupancy vehicles (HOV) demonstrate safe operation; and (4) high occupancy/toll (HO/T) lanes meet Federal Highway Administration requirements for traffic flow and use of toll revenues.

We discussed with the personnel responsible for maintaining and reporting the Metropolitan Council's NTD data whether the Metropolitan Council has provided to the NTD a copy of the state's certification to the U.S. Secretary of Transportation that it has established a program for monitoring, assessing, and reporting on the operation of the HOV facility with HO/T lanes. We were informed that the Metropolitan Council was not aware that a copy of the state's certification to the U.S. Secretary of Transportation was provided to the NTD (Policy Manual, Federal Funding Allocation Test *o*).

18. We discussed with the personnel responsible for reporting the Metropolitan Council's NTD data the measurement of fixed guideway and High Intensity Bus directional route miles. We were informed that fixed guideway and High Intensity Bus directional route mileage is computed in accordance with the FTA's definitions of fixed guideway and High Intensity Bus directional route miles.

The NTD reporting system did not allow us to view the completed and submitted forms, including information about fixed guideway and High Intensity Bus directional route miles. Therefore, we were unable to recalculate the average monthly directional route miles or reconcile the total to the fixed guideway and High Intensity Bus directional route miles reported on the Federal Funding Allocation Statistics form (Policy Manual, Federal Funding Allocation Test *p*).

19. We inquired of the personnel responsible for reporting the Metropolitan Council's NTD data whether there were any temporary interruptions in transit service that occurred during the report year and if the interruptions were due to maintenance or rehabilitation improvements to a fixed guideway segment. We were informed that there were no interruptions in transit service that lasted more than 12 months and the interruptions were not due to maintenance or rehabilitation improvements to a fixed guideway segment (Policy Manual, Federal Funding Allocation Test *q*).
20. We inquired of the personnel responsible for maintaining and reporting the Metropolitan Council's NTD data about additions to fixed guideway or High Intensity Bus directional route miles. We were informed that there were no additions to fixed guideways in 2014, and thus, no testing of fixed guideway directional route miles was necessary.

The NTD reporting system did not allow us to view the completed and submitted forms. Therefore, we were unable to determine what fixed guideways, if any, were reported and were unable to complete this procedure (Policy Manual, Federal Funding Allocation Test *r*).

21. We inquired of the personnel responsible for reporting the Metropolitan Council's NTD data whether other public transit agencies operate service over the same fixed guideways or High Intensity Bus segments as the Metropolitan Council. We were informed that Metro Transit operates service over some of the same fixed guideways and High Intensity Bus segments. Both Metro Transit and the Metropolitan Council identify all fixed guideway and High Intensity Bus directional route miles over which they operate. The Metropolitan Council will only claim those it operates over exclusively on its Federal Funding Allocation Statistics form.

The NTD reporting system did not allow us to view the completed and submitted forms. Therefore, it is unknown if fixed guideway and High Intensity Bus segments are claimed only once and by the proper transit agency on the Federal Funding Allocation form and if the transit agency reported the actual vehicle revenue miles, passenger miles traveled, and operating expenses for the service operated over the same fixed guideway and High Intensity Bus segments (Policy Manual, Federal Funding Allocation Test *s*).

22. We discussed with the personnel responsible for maintaining and reporting the Metropolitan Council's NTD data the information reported on the fixed guideway and High Intensity Bus segments form. We were informed that the commencement date is the date when agency revenue service began.

The NTD reporting system did not allow us to view the completed and submitted forms. Therefore, we were unable to determine that the Metropolitan Council correctly entered the required data on the fixed guideway and High Intensity Bus segment forms and that reported fixed guideways and High Intensity Bus segments are summarized by like characteristics (Policy Manual, Federal Funding Allocation Test *t*).

23. We compared operating expenses as reported on the preliminary Operating Expenses Summary forms to operating expense information in the Metropolitan Council's audited financial statements, taking into account reconciling items. We noted one instance where \$169,708 of expenses was included twice for the other costs incurred by buyer for the vanpool mode. This error was subsequently corrected by the Metropolitan Council prior to final submission.

The NTD reporting system did not allow us to view the completed and submitted forms. Therefore, we were unable to determine that the Metropolitan Council reported the operating expenses correctly on the finalized submission (Policy Manual, Federal Funding Allocation Test *u*).

24. We inquired of the personnel responsible for reporting the Metropolitan Council's NTD data about the amount of purchased transportation generated fare revenues. We reconciled purchased transportation fare revenues as reported on the preliminary Contractual Relationship form to purchased transportation fare revenues reported on the preliminary Sources of Funds - Funds Expended and Funds Earned form and to worksheets supporting these amounts.

The NTD reporting system did not allow us to view the completed and submitted forms. Therefore, we were unable to determine that purchased transportation fare revenues equal the amount on the Contractual Relationship form on the finalized submission (Policy Manual, Federal Funding Allocation Test *v*).

25. We inquired of staff whether the Metropolitan Council's NTD report contains data for purchased transportation services and were informed that it does. The Metropolitan Council does not have a certification of the purchased services Federal Funding Allocation data by an independent auditor (Policy Manual, Federal Funding Allocation Test *w*).

26. We reviewed the contracts for purchased transportation services and read them to determine that the contracts specify the specific public transportation services to be provided; the monetary consideration obligated by the Metropolitan Council for the service; the period covered by the contract and that this period is the same as, or a portion of, the period covered by the Metropolitan Council's NTD report; and is signed by representatives of both parties to the contract. We noted no exceptions.

We inquired of staff regarding the retention of the executed contracts and determined that copies of the contracts are retained for a minimum of three years (Policy Manual, Federal Funding Allocation Test *x*).

27. We inquired of staff whether the Metropolitan Council provides service in more than one urbanized area or an urbanized area and a non-urbanized area. We were informed that the Metropolitan Council provides service to one urbanized area and a non-urbanized area for its demand response mode. We inquired of staff about the procedures for allocation of statistics between the urbanized area and the non-urbanized area. We reviewed the worksheets, route maps, and urbanized area boundaries used for allocating the statistics and determined that the stated procedure was followed and that the computations are correct (Policy Manual, Federal Funding Allocation Test y).
28. The NTD reporting system did not allow us to view the completed and submitted forms, including the final Federal Funding Allocations Statistics form. We reviewed preliminary information from the Metropolitan Council prior to report closeout; however, we did not obtain preliminary amounts for fixed guideway directional route miles. We compared the preliminary information to comparable data for the year ended December 31, 2013, and calculated the percentage change from the prior year to the current year.

Actual vehicle revenue miles, passenger miles traveled, and operating expenses for motorbus mode did not increase or decrease by more than ten percent.

Actual vehicle revenue miles and operating expenses for demand response mode did not increase or decrease by more than ten percent. Passenger miles traveled for demand response mode increased by more than ten percent. Fixed guideway directional route data is not applicable to demand response mode.

Actual vehicle revenue miles did not increase or decrease by more than ten percent for vanpool mode. Passenger miles traveled and operating expenses decreased by more than ten percent. Fixed guideway directional route data is not applicable to vanpool mode.

Commuter bus mode was a new mode for the Metropolitan Council in 2014; there was no prior year data for comparison purposes.

We inquired of the Metropolitan Council regarding the specifics of operations that led to the changes in the data relative to the prior reporting period. The explanation of the changes appeared reasonable and consistent with other information we obtained in performing the procedures referred to in this report (Policy Manual, Federal Funding Allocation Test z).

* * * *

We were not engaged to and did not perform an audit, the objective of which would be the expression of an opinion. Accordingly, we do not express such an opinion. During our review of the preliminary Sources of Funds - Funds Expended and Funds Earned form, the Uses of Capital form, and the Operating Expenses forms, we noted that several federal and other revenues on the Sources of Funds - Funds Expended and Funds Earned form were under-reported or misclassified. This error was subsequently corrected by the Metropolitan Council prior to final submission.

As discussed above, the NTD reporting system did not allow us to view the completed and submitted forms. For this reason, we cannot confirm that the Sources of Funds - Funds Expended and Funds Earned form, the Uses of Capital form, and the Operating expenses forms conform, in all material respects, with the FTA requirements set forth in the NTD *Uniform System of Accounts*. Additionally, in connection with performing the agreed-upon procedures, we cannot confirm the information included in the NTD report on the Federal Funding Allocation Statistics forms for the year ended December 31, 2014, is presented, in all material respects, in conformity with the requirements of the FTA's *Uniform System of Accounts and Records and Reporting System; Final Rule*, as specified in 49 C.F.R. pt. 630, *Federal Register*, January 15, 1993, and as presented in the *2014 Policy Manual*. Had we performed additional procedures, other matters might have come to our attention that would have been reported to you.

This report is intended solely for the information and use of the Metropolitan Council and the FTA and is not intended to be, and should not be, used by anyone other than those specified parties.

/s/Rebecca Otto

REBECCA OTTO
STATE AUDITOR

October 14, 2015

/s/Greg Hierlinger

GREG HIERLINGER, CPA
DEPUTY STATE AUDITOR