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Administration Agency Profile

www.mn.gov/admin

#### AT A GLANCE

- 460 employees
- Overseeing the first comprehensive restoration of Minnesota State Capitol Building
- Negotiated over \$49 million in contract savings for government entities in FY 2013 and FY 2014
- Reduced energy consumption by 21.3 percent in the 22 buildings it operates and maintains since 2008
- Manage more than 280 construction projects and 700 property leases
- Oversee a fleet of more than 1,800 vehicles
- Trained more than 1,200 public officials and stakeholders last year on complying with and navigating open government laws
- Provided direct training and informational resources to more than 6,600 individuals with developmental disabilities or family members in the last year

#### **PURPOSE**

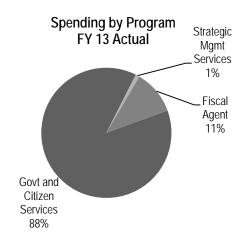
The Department of Administration is a core central service agency for the executive branch serving the Governor, legislature, state agencies, local governments, and the public. Our mission is to *provide the best value in government administrative services*. That mission is achieved by focusing on three strategies: customer satisfaction, continuous improvement, and employee engagement.

We provide a broad range of business and professional services so agencies can achieve their missions and have a lead role in ensuring the efficient organization of state government. We help agencies get the best value in purchasing goods and services. We oversee the construction and leasing of state facilities. We provide property, liability, and workers compensation insurance coverage for state operations. We set policy for state grants administration. And, we make sure the Capitol Complex buildings run efficiently and keep the Capitol grounds beautiful.

In addition to providing vital services to agencies, we provide key services to the public. On an individual level we ensure that citizens understand their rights to access information kept by government. We provide opportunities for those with developmental disabilities and their families to advocate for their rights to education, work, and participation in their communities. And, we provide assistive technology so those with physical disabilities can lead more independent and productive lives. Our community oriented services help to ensure that grants are distributed efficiently and fairly as well as provide essential population data through our demographic services.

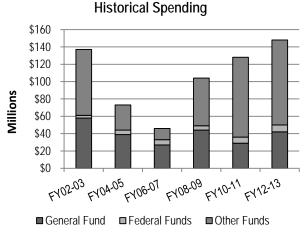
By ensuring that Minnesota's executive agencies receive the best value in government administrative services, Admin contributes to the statewide outcome of: **Efficient and accountable government services**. By providing persons with disabilities assistive technology to help them be productive and involved in their communities, Admin contributes to the statewide outcomes of: **Minnesotans have the education and skills needed to achieve their goals; and Strong and stable families and communities.** 

#### **BUDGET**



Source: BPAS

These General Fund categories provide administrative services, executive support and grant administration.



Source: Consolidated Fund Statement

Our scope has changed in the last decade as services have transitioned to other agencies, e.g. Information Technology.

#### **STRATEGIES**

We utilize multiple strategies and service delivery models to support the statewide outcomes of efficient and accountable government services and ensure the best value in government administrative services. These include:

- <u>Procurement services</u> that use an enterprise approach to achieve the best value by developing contracts for use by multiple government units; standardizing and consolidating purchases; and aggressively negotiating contract terms and pricing.
- <u>Facilities management services</u>, such as maintenance, engineering, and energy retrofits that provide well-maintained facilities necessary for the daily operations of the state's executive, legislative, and judicial branches.
- Construction and space leasing services, such as serving as the State's leasing agent and owner's representative on construction projects, that provide efficient and effective oversight and management of capital construction projects, ensure facility solutions that cost-effectively meet state agencies' space needs, establishing a data system to assist policymakers in prioritizing capital investments, and facilitate effective management and use of state real property assets.
- Government-to-Government Services, such as advising on and providing business services, that provide small agency
  financial and human resource assistance, continuous improvement (Lean) training, workers compensation, archeological
  services, and vehicle fleet services.
- <u>Government management services</u> that advise agencies on achieving energy reduction goals, complying with open government requirements, reducing workers' compensation costs, helping small agencies follow state human resources and financial policies and procedures, and reducing the state's reliance on gasoline.
- <u>Citizen services</u> that include assistive technology, demographic services, resources for citizens with developmental
  disabilities, and the promotion of the public's access by granting permits to stage public rallies or educating citizens on their
  rights to government data.

The Department of Administration's legal authority comes from M.S. 13 (<a href="https://www.revisor.mn.gov/statutes/?id=13">https://www.revisor.mn.gov/statutes/?id=13</a>), 16B (<a href="https://www.revisor.mn.gov/statutes/?id=16">https://www.revisor.mn.gov/statutes/?id=16</a>), 16C (<a href="https://www.revisor.mn.gov/statutes/?id=16">https://www.revisor.mn.gov/statutes/?id=16</a>), 16B (<a href="https://www.revisor.mn.gov/statutes/?id=176.541">https://www.revisor.mn.gov/statutes/?id=176.541</a>), 138.31-138.42 (<a href="https://www.revisor.mn.gov/statutes/?id=307.08">https://www.revisor.mn.gov/statutes/?id=307.08</a>).

### **Expenditures By Fund**

	Actual		Actual	Estimate	Forecas	t Base	Governor's Recommendation	
	FY12	FY13	FY14	FY15	FY16	FY17	FY16	FY17
1000 - General	20,218	21,268	24,971	23,561	22,546	22,196	24,712	23,522
2000 - Restricted Misc Special Rev	3,827	4,478	3,740	4,938	4,403	4,046	4,403	4,046
2001 - Other Misc Special Rev	32,314	38,794	37,847	39,433	40,514	41,876	40,514	41,876
2301 - Arts & Cultural Heritage Fund	8,096	9,690	10,176	9,491	0	0	0	0
2403 - Gift	264	460	99	999	2	32	2	32
3000 - Federal	6,416	2,020	1,535	1,354	1,445	1,445	1,445	1,445
4500 - Mn Bookstore	1,062	1,160	924	1,233	1,185	1,267	1,185	1,267
4501 - Coop Purchasing	12,395	13,935	15,320	16,990	18,190	19,309	18,190	19,309
4502 - Surplus Property	944	866	1,151	2,371	1,298	1,316	1,298	1,316
5000 - Master Lease	271	9,000	7,010	11,900	11,227	11,564	11,227	11,564
5100 - Fleet Services	10,141	10,072	10,410	10,657	10,099	10,395	10,099	10,395
5203 - Central Mail Isf	8,528	8,511	9,472	9,365	9,388	9,410	9,388	9,410
5300 - Risk Management	10,484	11,189	12,061	13,995	14,062	14,110	14,062	14,110
5400 - Plant Management	44,206	48,298	50,078	55,873	51,662	55,247	51,662	55,247
Total	159,166	179,740	184,793	202,159	186,020	192,212	188,186	193,538
Biennial Change				48,047		(8,721)		(5,229)
Biennial % Change				14		(2)		(1)
Governor's Change from Base								3,492
Governor's % Change from Base								1
Expenditures by Program		ı		ı				
Program: Govt And Citizen Services	139,756	158,158	158,748	178,294	171,947	178,559	174,080	179,818
Program: Strategic Mgmt Services	1,388	2,035	1,538	2,211	1,917	1,917	1,950	1,984
Program: Fiscal Agent	18,022	19,548	24,507	21,655	12,157	11,737	12,157	11,737
Total	159,166	179,740	184,793	202,159	186,020	192,212	188,186	193,538
Expenditures by Category								
Compensation	29,146	30,668	31,995	36,026	38,149	39,662	39,297	40,864
Operating Expenses	91,956	99,222	105,189	109,819	104,427	105,755	105,383	105,871
Other Financial Transactions	23,761	26,083	24,211	26,426	25,275	25,534	25,337	25,542
Grants, Aids and Subsidies	10,192	11,530	13,081	11,888	3,166	3,190	3,166	3,190
Capital Outlay-Real Property	4,111	12,237	10,318	18,001	15,003	18,071	15,003	18,071
Total	159,166	179,740	184,793	202,159	186,020	192,212	188,186	193,538

Administration

Agency Expenditures Overview

(Dollars in Thousands)

Full-Time Equivalents 422.1 420.0 425.1 464.2 468.2 473.6 479.7 484.1

1000 - General

Too Conoral	Actu	al	Actual	Estimate	Forecas	t Rasa	Governor's Recommendation	
	FY12	FY 13	FY 14	FY15	FY16	FY17	FY16	FY17
Balance Forward In	228	1,487	0	2,167	30	30	30	30
Direct Appropriation	19,263	18,806	25,412	20,387	21,767	21,347	23,933	22,673
Open Appropriation	2,146	2,018	1,721	1,063	804	844	804	844
Net Transfers	4,733	4,048	4,870	4,873	4,698	4,778	4,698	4,778
Cancellations	4,753	5,088	4,894	4,898	4,723	4,803	4,723	4,803
Expenditures	20,218	21,268	24,971	23,561	22,546	22,196	24,712	23,522
Balance Forward Out	1,399		2,167	30	30	0	30	0
Biennial Change in Expenditures				7,047		(3,791)		(299)
Biennial % Change in Expenditures				17		(8)		(1)
Gov's Exp Change from Base								3,492
Gov's Exp % Change from Base								8
FTEs	77.4	79.4	79.2	82.7	80.7	79.4	92.2	89.9

2000 - Restricted Misc Special Rev

•	Actual		Actual	Estimate	Forecas	Bass	Governor's Recommendation	
	FY12	FY 13	Actual FY 14	FY15	FY16	FY17	FY16	FY17
Balance Forward In	2,681	2,133	1,628	1,925	1,702	1,674	1,702	1,674
Receipts	3,835	4,401	4,476	5,451	6,380	6,241	6,380	6,241
Net Transfers	(781)	(776)	(440)	(736)	(2,005)	(2,001)	(2,005)	(2,001)
Expenditures	3,827	4,478	3,740	4,938	4,403	4,046	4,403	4,046
Balance Forward Out	1,908	1,281	1,925	1,702	1,674	1,868	1,674	1,868
Biennial Change in Expenditures				373		(230)		(230)
Biennial % Change in Expenditures				4		(3)		(3)
Gov's Exp Change from Base								0
Gov's Exp % Change from Base								0
FTEs	8.7	8.5	9.1	10.4	10.0	9.9	10.0	9.9

2001 - Other Misc Special Rev

							Govern	nor's
	Actu		Actual	Estimate	Forecast		Recomme	
	FY12	FY 13	FY 14	FY15	FY16	FY17	FY16	FY17
Balance Forward In	24,023	25,869	29,621	27,926	25,216	22,171	25,216	22,171
Receipts	30,043	30,314	30,914	31,211	32,164	32,704	32,164	32,704
Net Transfers	5,297	5,339	5,238	5,513	5,305	5,428	5,305	5,428
Expenditures	32,314	38,794	37,847	39,433	40,514	41,876	40,514	41,876
Balance Forward Out	27,050	22,729	27,926	25,216	22,171	18,427	22,171	18,427
Biennial Change in Expenditures				6,172		5,110		5,110

2001 - Other Misc Special Rev

Biennial % Change in Expenditures				9		7		7
Gov's Exp Change from Base								0
Gov's Exp % Change from Base								0
FTEs	30.9	31.0	30.2	33.9	34.9	34.9	34.9	34.9

2301 - Arts & Cultural Heritage Fund

2001 Arto a Gallara Heritage				Estimate Forecast Base		_	Gover	
	Actua FY12	ai FY 13	Actual FY 14	Estimate FY15	Forecast FY16	Base FY17	Recommo FY16	FY17
Balance Forward In	124	1,352	1,144	566				
Direct Appropriation	9,175	8,830	9,605	8,925	0	0	0	0
Net Transfers	0	0	0	0				
Cancellations		9	7					
Expenditures	8,096	9,690	10,176	9,491	0	0	0	0
Balance Forward Out	1,202	483	566					
Biennial Change in Expenditures				1,881		(19,667)		(19,667)
Biennial % Change in Expenditures				11		(100)		(100)
Gov's Exp Change from Base								0
Gov's Exp % Change from Base								0
FTEs	0.6	1.0	1.9	2.3	0.0	0.0	0.0	0.0

#### 2403 - Gift

	Actual		A - 1 1	Fathwata	F	. D	Govern	
_	FY12	aı FY 13	Actual FY 14	Estimate FY15	Forecast FY16	FY17	Recomme FY16	FY17
Balance Forward In	377	410	347	1,250	447	449	447	449
Receipts	294	397	1,002	147	4	36	4	36
Net Transfers				50				
Expenditures	264	460	99	999	2	32	2	32
Balance Forward Out	408	347	1,250	447	449	452	449	452
Biennial Change in Expenditures				374		(1,064)		(1,064)
Biennial % Change in Expenditures				52		(97)		(97)
Gov's Exp Change from Base								0
Gov's Exp % Change from Base								0

#### 3000 - Federal

	Actual		Actual	Estimate	Foreca	st Base	Gover Recomm	rnor's endation
	FY12	FY 13	FY 14	FY15	FY16	FY17	FY16	FY17
Balance Forward In	10	30	3	2				

### 3000 - Federal

Receipts	6,408	1,993	1,534	1,352	1,445	1,445	1,445	1,445
Expenditures	6,416	2,020	1,535	1,354	1,445	1,445	1,445	1,445
Balance Forward Out	2	3	2					
Biennial Change in Expenditures				(5,547)		1		1
Biennial % Change in Expenditures				(66)		0		0
Gov's Exp Change from Base								0
Gov's Exp % Change from Base								0
FTEs	5.2	5.7	5.5	5.6	5.6	5.6	5.6	5.6

3002 - Oil Overcharge

	Actual Actual Estimate		Estimate	Forecas	t Base	Governor's Recommendation		
	FY12	FY 13	FY 14	FY15	FY16	FY17	FY16	FY17
Balance Forward In	3	3	3	3	3	3	3	3
Balance Forward Out	3	3	3	3	3	3	3	3

#### 4500 - Mn Bookstore

	Actu		Actual	Estimate	Forecas	4 Bass	Gover	
_	FY12	FY 13	Actual FY 14	FY15	FY16	FY17	Recommo FY16	FY17
Balance Forward In	544	401	366	381	407	391	407	391
Receipts	902	1,095	939	1,259	1,169	1,259	1,169	1,259
Net Transfers	(39)	(1)	0	0	0	0	0	0
Expenditures	1,062	1,160	924	1,233	1,185	1,267	1,185	1,267
Balance Forward Out	344	336	381	407	391	383	391	383
Biennial Change in Expenditures				(66)		295		295
Biennial % Change in Expenditures				(3)		14		14
Gov's Exp Change from Base								0
Gov's Exp % Change from Base								0
FTEs	8.4	7.6	6.7	6.9	6.9	6.9	6.9	6.9

4501 - Coop Purchasing

	Actu	al	Actual	Estimate	Forecast	Base	Govern Recomme	
	FY12	FY 13	FY 14	FY15	FY16	FY17	FY16	FY17
Balance Forward In	13,466	15,760	17,376	20,152	21,133	21,972	21,133	21,972
Receipts	14,688	15,567	18,096	17,971	19,029	20,039	19,029	20,039
Net Transfers		(17)						
Expenditures	12,395	13,935	15,320	16,990	18,190	19,309	18,190	19,309
Balance Forward Out	15,759	17,375	20,152	21,133	21,972	22,702	21,972	22,702
Biennial Change in Expenditures				5,980		5,189		5,189

4501 - Coop Purchasing

Biennial % Change in Expenditures				23		16		16
Gov's Exp Change from Base								0
Gov's Exp % Change from Base								0
FTEs	37.6	40.6	46.4	64.0	68.3	75.6	68.3	75.6

4502 - Surplus Property

- con composite a capacity	Actu	ol.	Actual	Estimate	Forecasi	Page	Goveri Recomme	
	FY12	FY 13	Actual FY 14	FY15	FY16	FY17	FY16	FY17
Balance Forward In	947	1,287	1,624	1,847	943	1,225	943	1,225
Receipts	1,275	1,198	1,374	1,467	1,580	1,580	1,580	1,580
Net Transfers		(1)						
Expenditures	944	866	1,151	2,371	1,298	1,316	1,298	1,316
Balance Forward Out	1,279	1,619	1,847	943	1,225	1,489	1,225	1,489
Biennial Change in Expenditures				1,712		(908)		(908)
Biennial % Change in Expenditures				95		(26)		(26)
Gov's Exp Change from Base								0
Gov's Exp % Change from Base								0
FTEs	7.3	7.1	7.1	8.5	8.1	8.0	8.1	8.0

#### 5000 - Master Lease

						_	Govern	
	Actu FY12	aı FY 13	Actual FY 14	Estimate FY15	Forecast FY16	FY17	Recomme FY16	endation FY17
		-		1110	1110		1110	
Balance Forward In		54	6					
Receipts	288	8,973	7,004	11,900	11,227	11,564	11,227	11,564
Expenditures	271	9,000	7,010	11,900	11,227	11,564	11,227	11,564
Balance Forward Out	18	26						
Biennial Change in Expenditures				9,639		3,881		3,881
Biennial % Change in Expenditures				104		21		21
Gov's Exp Change from Base								0
Gov's Exp % Change from Base								0

#### 5100 - Fleet Services

	Actu	al	Actual	Estimate	Forecas	t Base	Govern Recomme	
	FY12	FY 13	FY 14	FY15	FY16	FY17	FY16	FY17
Balance Forward In	4,412	4,697	6,138	5,612	5,693	5,072	5,693	5,072
Receipts	15,233	17,378	16,771	18,108	17,069	17,582	17,069	17,582
Net Transfers	(5,016)	(5,988)	(6,888)	(7,370)	(7,591)	(7,819)	(7,591)	(7,819)

### 5100 - Fleet Services

Expenditures	10,141	10,072	10,410	10,657	10,099	10,395	10,099	10,395
Balance Forward Out	4,488	6,015	5,612	5,693	5,072	4,440	5,072	4,440
Biennial Change in Expenditures				854		(573)		(573)
Biennial % Change in Expenditures				4		(3)		(3)
Gov's Exp Change from Base								0
Gov's Exp % Change from Base								0
FTEs	9.8	10.1	8.6	8.5	8.6	8.6	8.6	8.6

#### 5203 - Central Mail Isf

	Actu	al	Actual	Estimate	Forecas	t Rase	Goveri Recomme	
	FY12	FY 13	FY 14	FY15	FY16	FY17	FY16	FY17
Balance Forward In	958	1,505	1,449	1,168	1,073	955	1,073	955
Receipts	8,772	8,237	9,191	9,270	9,270	9,270	9,270	9,270
Net Transfers	0	0	0	0	0	0	0	0
Expenditures	8,528	8,511	9,472	9,365	9,388	9,410	9,388	9,410
Balance Forward Out	1,201	1,230	1,168	1,073	955	815	955	815
Biennial Change in Expenditures				1,797		(39)		(39)
Biennial % Change in Expenditures				11		0		0
Gov's Exp Change from Base								0
Gov's Exp % Change from Base								0
FTEs	8.1	7.8	7.7	8.1	8.1	8.1	8.1	8.1

5300 - Risk Management

	A - 1		Astrol	Fathwata	F		Gover	
	Actu	ai FY 13	Actual FY 14	Estimate FY15	Forecast FY16	FY17	Recomme FY16	FY17
Balance Forward In	19,393	21,102	22,255	22,888	20,716	18,477	20,716	18,477
Receipts	12,186	12,272	12,694	11,823	11,823	11,828	11,823	11,828
Expenditures	10,484	11,189	12,061	13,995	14,062	14,110	14,062	14,110
Balance Forward Out	21,095	22,185	22,888	20,716	18,477	16,195	18,477	16,195
Biennial Change in Expenditures				4,383		2,116		2,116
Biennial % Change in Expenditures				20		8		8
Gov's Exp Change from Base								0
Gov's Exp % Change from Base								0
FTEs	12.1	11.4	11.6	13.2	13.5	13.4	13.5	13.4

#### 5400 - Plant Management

### 5400 - Plant Management

-	Actua	al	Actual	Estimate	Forecast	Raso	Govern Recomme	
	FY12	FY 13	FY 14	FY15	FY16	FY17	FY16	FY17
Balance Forward In	21,933	25,968	26,349	20,364	10,882	6,165	10,882	6,165
Receipts	61,819	61,352	59,186	61,500	61,460	63,944	61,460	63,944
Net Transfers	(14,616)	(14,445)	(15,093)	(15,108)	(14,515)	(14,841)	(14,515)	(14,841)
Expenditures	44,206	48,298	50,078	55,873	51,662	55,247	51,662	55,247
Balance Forward Out	24,930	24,577	20,364	10,882	6,165	21	6,165	21
Biennial Change in Expenditures				13,447		958		958
Biennial % Change in Expenditures				15		1		1
Gov's Exp Change from Base								0
Gov's Exp % Change from Base								0
FTEs	215.9	209.7	211.0	220.0	223.5	223.1	223.5	223.1

### Administration

### FY16-17 Biennial Budget Change Item

Change Item: Operating Adjustment

Fiscal Impact (\$000s)	FY 2016	FY 2017	FY 2018	FY 2019
General Fund				
Expenditures	131	265	265	265
Revenues	0	0	0	0
Other Funds				
Expenditures	0	0	0	0
Revenues	0	0	0	0
Net Fiscal Impact =	131	265	265	265
(Expenditures – Revenues)				
FTEs	0	0	0	0

#### Recommendation:

The Governor recommends additional funding for compensation related costs associated with the delivery of agency services. This amount represents an annual increase of 1.8% for General Fund compensation costs.

#### Rationale/Background:

Each year, compensation costs rise due to labor contract settlements, and changes in employer-paid contributions for insurance, FICA, Medicare, retirement, and other factors. Absorbing this increase in compensation costs within existing agency base appropriations results in reduced staffing and/or reduced non-compensation spending.

#### Proposal:

The Governor recommends increasing agencies' general fund budgets for employee wage and benefit costs by 1.8% per year for FY 2016-17. Agencies were instructed to include a 1.8% increase to total compensation each year in their base budgets, based upon the compound annual compensation spending rate increase per FTE over the last ten years for executive branch employees. This recommendation is intended to allow agencies to maintain their current level of agency operations.

For non-General Fund direct appropriated funds, the Governor's budget recommendations also include an adjustment of 1.8% per year, where the amount can be supported by the source of revenue.

#### Results:

This proposal is intended to allow agencies to continue to provide current levels of service and information to the public.

#### Statutory Change(s):

N.A.

### Administration

### FY16-17 Biennial Budget Change Item

Change Item: Equity in Public Contracting for Veteran, Minority and Woman Owned Small Businesses

Fiscal Impact (\$000s)	FY 2016	FY 2017	FY 2018	FY 2019
General Fund				
Expenditures	764	469	469	469
Revenues	0	0	0	0
Other Funds				
Expenditures	0	0	0	0
Revenues	0	0	0	0
Net Fiscal Impact =	0	0	0	0
(Expenditures – Revenues)				
FTEs	5.0	4.0	4.0	4.0

#### Recommendation:

The governor recommends increased general funding of \$764,000 in FY2016 and \$469,000 thereafter (including \$210,000 in one-time IT costs and \$40,000 in ongoing IT costs) to provide direct support to small businesses aimed at reducing economic disparities. Key elements of the program include:

- State certification of veteran-owned small businesses
- Simplified certification of minority- and female-owned small businesses
- Outreach and technical support to Minnesota's small business community
- Increased procurement opportunities for targeted and veteran-owned small businesses on capital construction projects
- Increased participation by veterans, women, and minorities in publicly funded projects

#### Rationale/Background:

Minnesota is a committed leader in providing economic opportunities to those who have been historically disenfranchised in public contracting and also for those who have honorably served the nation in the United States armed forces. Minnesota is faced with startling economic disparities, particularly as it relates to its minority citizens. In response, Minnesota has provided procurement-related preferences for historically disadvantaged businesses to promote middle class economic opportunity and help reduce economic disparities.

#### Veterans Preference

In 2009, the legislature expanded its procurement preferences to include veteran-owned small businesses, allowing the state to accept federal certifications from the US Department of Veterans' Affairs. However, Minnesota businesses have reported unacceptably long waits when applying for federal certification. This proposal provides resources to promulgate rules for and implement the state veteran-owned business program authorized in 2014.

#### Streamlined Small Business Certification

By aligning state and federal certification criteria and unifying the application process into a single IT solution, the required certification process will be easier for small businesses seeking to take advantage of procurement preferences. As a result, it is anticipated that about 20% of businesses will be automatically awarded state certification because they are federally certified, and all businesses will benefit by eliminating inconsistencies in state and federal criteria. Currently, a Minnesota small business wanting to be positioned to bid on federal, state, and local contracts, may require three separate certifications in order to pursue those opportunities.

#### Small Business Outreach

Persistent economic disparities suggest that more innovative and improved strategies are needed to maximize opportunities for Minnesota's small businesses. As staff support for the program has declined, efforts have focused primarily on the complicated certification process with limited outreach to help potential vendors better understand the state's procurement needs and process. The Department of Administration ("Admin") currently has less than 1 FTE performing these duties and other critical issues (including mediation of agency disputes with vendors, investigations of vendor performance, and suspensions and debarments).

#### Increased Workforce Participation by Veterans, Women and Targeted Groups

Some state funded construction projects are not required to encourage minority, women, or veteran participation as employees or contractors. State projects are generally required to meet Targeted Group Business and workforce hiring goals (administered by the Minnesota Department of Human Rights) but such goals are often not applicable to state funds granted to municipalities or nonprofit entities.

#### Proposal:

This initiative is intended to reduce disparities in state purchasing and contracting, and in the overall economy. Admin has statutory authority for state procurement and oversees more than \$2 billion of state purchasing annually. The proposal will ensure that veterans who have honorably served our country and small businesses owned by those who have historically been disadvantaged get the assistance and opportunities they need to truly and fairly compete for state contracts and job opportunities.

A legally mandated disparity study described in a separate initiative will determine the existing level of inequity in the use of minority-and female-owned small businesses and define the targets for focused outreach and affirmative remedies.

Key components of the proposal are new and others are enhancements of the existing programs:

- Providing resources necessary to promulgate state veterans preference rules and certify veteran-owned businesses ourselves
  as well as to manage rule changes and implementation related to aligning state and federal criteria for veterans and small
  targeted group business. Admin's proposal would facilitate more timely certifications in partnership with the Minnesota
  Department of Veterans Affairs.
- Coordinate and streamline the federal and state certification processes for minority and women-owned business. Rather than
  using different criteria to certify these businesses, the state would align its certification criteria with the federal (Disadvantaged
  Business Enterprise) criteria. New technology would be implemented that would allow, for the first time, Minnesota
  businesses to apply in only one place and submit documentation to one place and be certified for DBE and state purposes.
- Expanded outreach and technical support to the small business community by providing better data, increased monitoring
  and compliance with subcontracting goals, encourage greater use of workforce goals, an enhanced website directory, and
  additional data collection and analysis.

Minnesota's procurement preferences for targeted and veteran-owned businesses are only effective to the degree that eligible businesses are identified, certified and supported in their efforts to respond to solicitations. This initiative focuses on tangible efforts that can positively impact racial and gender equity and begins applying executive branch contract principles to state-funded grants for capital projects.

Specifically, this proposal would fund:

- A dedicated outreach and training staff person to encourage and train veteran owned and targeted group businesses to do business with the state and make state processes more accessible.
- Data analysis that will provide the business community with detailed information as to the service needs of the state that will allow Targeted Group Business vendors to better anticipate staffing needs in order to better respond to solicitations. Data will also ensure greater accountability that statutory expectations for the program are achieved.
- Implementation of a streamlined business certification process and web portal that will allow small businesses to more seamlessly apply for both federal Disadvantaged Business Enterprise and state Targeted Group Business certifications.

#### IT Related Proposals:

Proposed funding includes \$210,000 for implementation of a web portal that will enable businesses to more seamlessly apply for federal and state certifications and \$40,000 annually for the support of this technology.

### Results:

Type of Measure	Name of Measure	Previous	Current	Dates
Quantity	The number of certified businesses owned and operated by women, minorities, disabled individuals and veterans.		Developing	
Quantity	The processing time for certification of veteran-owned small businesses		Developing	
Quantity	The share of the state procurement dollars going to targeted and veteran-owned small businesses.		Developing	

Statutory Change(s):
Consolidated certification will require an amendment to 16C.19.

#### Administration

### FY16-17 Biennial Budget Change Item

Change Item: SmART Expansion

Fiscal Impact (\$000s)	FY 2016	FY 2017	FY 2018	FY 2019
General Fund				
Expenditures	392	383	383	383
Revenues	0	0	0	0
Other Funds				
Expenditures	0	0	0	0
Revenues	0	0	0	0
Net Fiscal Impact =	392	383	383	383
(Expenditures – Revenues)				
FTEs	4	4	4	4

#### Recommendation:

The governor recommends an increase of \$392,000 in FY2016 and \$383,000 in subsequent years for the Small Agency Resource Team (SmART). The increase will enable SmART to expand the number of small agencies, boards, and councils (agencies) able to access the full range of human resources (HR) and financial services.

#### Rationale/Background:

The SmART program was established in the Laws of 2007 to provide agencies with necessary financial and HR information and services. SmART's management of these administrative functions allows agencies to concentrate on meeting their core missions. SmART currently serves 15 small agenciesi. With increased funding, SmART will serve more agencies, and those agencies will be better able to manage their HR and financial resources and meet legal and policy requirements.

The Department of Administration ("Admin"), in conjunction with Minnesota Management and Budget, determines which agencies to serve based on service demands and specific, unique agency needs. If expansion funding is provided, Admin will contact unserved agencies to identify current needs and assess which agencies will benefit from SmART services. During the last expansion, SmART did not have the capacity to meet the needs of all agencies interested in services.

SmART supports the state's commitment to efficient and accountable government services.

#### Proposal:

The proposal provides four (4) new financial and HR positions that will enable SmART to expand services to additional agencies. Additional agencies have requested or inquired about SmART services, but current resources are not sufficient to expand our customer base.

#### Results:

Current SmART customers are surveyed periodically to measure their satisfaction with services. These surveys will be continued and extended to new customers.

Type of Measure	Name of Measure	Previous	Current	Dates
Quality	SmART Services – Customer satisfaction rating (Scale of 1-5 with 5 being outstanding)	4.8	4	2012/2013

15

#### Statutory Change(s):

None required.

<sup>&</sup>lt;sup>1</sup> The following agencies are currently served by SmART:

Small Agency, Board or Council						
Board of Arts	Campaign Finance and Public Disclosure Bd					
Capitol Area Architectural and Planning Bd	Chicano Latino Affairs Council					
Council on Asian-Pacific Minnesotans	Council on Black Minnesotans					
Council on Disabilities	Indian Affairs Council					
Ombudsperson for Families	Ombudsperson for Mental Health and Developmental Disabilities					
Public Utilities Commission	Racing Commission					
Secretary of State	Tax Court					
Workers' Compensation Court of Appeals						

#### Administration

### FY16-17 Biennial Budget Change Item

Change Item: Required Periodic Disparity Study

Fiscal Impact (\$000s)	FY 2016	FY 2017	FY 2018	FY 2019
General Fund				
Expenditures	735	65	0	0
Revenues	0	0	0	0
Other Funds				
Expenditures	0	0	0	0
Revenues	0	0	0	0
Net Fiscal Impact =	735	65	0	0
(Expenditures – Revenues)				
FTEs	.5	.5	0	0

#### Recommendation:

The governor recommends \$735,000 in FY2016 and \$65,000 in FY2017 to conduct a disparity study in order to lawfully continue providing procurement preferences to small Targeted Group Businesses. This proposal is for one-time funding.

#### Rationale/Background:

In order for a state to have a preference program for purchasing, the US Supreme Court ruled that there must be demonstrable evidence to justify the establishment of preferences. A complex statistical analysis is required and it must show that minority- and female-owned small businesses have been historically underutilized in relationship to their availability in the market area. With that data, the commissioner of the Department of Administration ("Admin") must designate targeted small businesses for the executive branch as well as the Metropolitan Council, the Metropolitan Airports Commission, and the Metropolitan Mosquito Control District.

Prior to 1998, Minnesota statutes required completion of a disparity study every five years. Conducting a study in such intervals is consistent with industry best practices. Minnesota's most recent disparity study was contracted in August 2008 at a cost of \$557,450 and released in January 2010. Existing results will be seven years old by the time new data is in place. If challenged in court, the state would find it difficult to defend race- and gender-based preferences based on such aging data.

The study is designed to precisely identify race- and gender-based inequities in the state. Once identified, it allows the state to actively implement remedial affirmative action remedies. It will allow the state to pay up to 6% more for goods, services, construction and consultants in order to use previously underutilized minority- and female-owned businesses. It will allow the state to set subcontracting goals for identified businesses.

If analysis of under-utilization warrants, Admin would expect to increase the use of targeted businesses and the share of state dollars flowing to these Minnesota-based small businesses.

#### Proposal:

The initiative will allow the continuation of Minnesota's affirmative action programs for public procurement. Admin would partner with the state agencies and appropriate metropolitan agencies in the planned disparity study. The study results will determine the data-driven impacts on minority- and female-owned small businesses and the broader state economy. Additionally, the study should prevent turning the curve in the wrong direction toward greater inequities.

No permanent staff will be required. The analysis would be contracted out to an expert third-party. We would however, require one-half of an FTE at a professional-level to manage the contract and coordinate data collection and logistics.

#### Results:

Although the results of a disparity study cannot be predictable, the data is necessary to continue public procurement affirmative action programs. Results will be measured by achieving the key implementation milestones:

- Issue Request for Proposal (RFP) for disparity study by August 1, 2015
- Award contract for disparity study by December 1, 2015
- Orient participating state and metropolitan agencies to their study roles and responsibilities by January 1, 2016
- Complete hard data collection by August 1, 2016
- Complete anecdotal data collection by October 1, 2016
- Receive draft reports by January 1, 2017
- Receive agencies' input on draft reports by March 1, 2017
- Receive final reports by May 1, 2017
- Issue commissioner's formal determination of eligible targeted businesses and related policy and implementation materials by June 1, 2017

### **Statutory Change(s):**

None required.

### Administration

### FY16-17 Biennial Budget Change Item

Change Item: Increase Capacity to Further Olmstead Plan

Fiscal Impact (\$000s)	FY 2016	FY 2017	FY 2018	FY 2019
General Fund				
Expenditures	144	144	144	144
Revenues	0	0	0	0
Other Funds				
Expenditures	0	0	0	0
Revenues	0	0	0	0
Net Fiscal Impact =	144	144	144	144
(Expenditures – Revenues)				
FTEs	2	2	2	2

#### Recommendation:

The governor recommends \$144,000 in FY2016 and \$144,000 in subsequent years to the Commissioner of Administration ("Admin") to enhance Admin's ability to provide support for state agencies implementing the Olmstead Plan. The new positions would provide assistance to state agencies in complying with the Olmstead Plan's mandate of creating leadership opportunities in government programs that affect them.

Currently, Admin's disability programs are primarily federally funded, receiving approximately \$1.4 million.

#### Rationale/Background:

In January, 2013, the Governor established an Olmstead Subcabinet charged with developing and implementing an Olmstead Plan for Minnesota. The Subcabinet's first Olmstead Plan was accepted by United States District Court Judge Donovan Frank and became effective on November 1, 2013. Revisions to the Plan were provisionally accepted by Judge Frank on January 9, 2015. The goal of the Olmstead Plan is to ensure Minnesota will be a place where people with disabilities are living, learning, working, and enjoying life in the most integrated setting. The revised Plan also includes an action item that directs the State to:

"Design and implement opportunities for people with disabilities to be involved in leadership capacities in all government programs that affect them. These opportunities will include both paid and volunteer positions. Provide support, training, and technical assistance to people with disabilities to exercise leadership. This will lead to ustainability of the Olmstead Plan over time."

Through Executive Order #14-14, the Governor has reinforced his commitment to employing people with disabilities by directing state agencies to develop plans for promoting employment opportunities for Minnesotans with disabilities.

Achieving the promise of the Olmstead plan and true integration will require leadership and many people working together. Our success will be demonstrated when the State's workforce reflects the populations we serve and people with disabilities are shaping the services their communities receive. The percentage of state employees who self-identified as having a disability declined from 10% in 1999 to 4% in 2013.

#### Proposal:

This new initiative will enable the Commissioner to establish two (2) disability-focused leadership development opportunities to enhance the Department's ability to support state agencies, state boards and councils in their efforts to implement the Olmstead Plan. Admin's disability focused leadership development positions will provide the following:

- Conducting research and environmental scans of current literature on topics pertaining to the Olmstead Plan.
- Supporting community engagement activities in coordination with the Olmstead Subcabinet to seek input/feedback directly from people with disabilities and families of children with disabilities.
- Reviewing public input to find actionable items that can improve the Olmstead Plan and presenting recommendations to the Olmstead Subcabinet to further develop presentation skills.
- Assisting in tracking the key Olmstead Plan results to report to the US District Court including—movement from segregated to integrated settings, movement from the waiting list and any changes in Quality of Life survey results.

Providing training to and raising awareness among managers and supervisors to promote employment opportunities for individuals with disability in state government.

#### Results

The measures for this initiative will be developed as a part of implementation of the proposal.

# Statutory Change(s): Not applicable.

**Program:** Government and Citizen Services **Activity:** Developmental Disability Council

http://mn.gov/mnddc

#### AT A GLANCE

- Since 1987, we have graduated more than 900
   Minnesotans from our leadership training program
- Our Partners in Policymaking technology application "Telling Your Story" received a 2014 State Government Innovation Award from the Bush Foundation and Humphrey School
- Distributed more than 1.2 million publications through website downloads and print media during the last year
- Provided training to 6,607 individuals in the last year.
   The training helps people achieve greater independence and community involvement

#### PURPOSE & CONTEXT

The Governor's Council on Developmental Disabilities seeks increased independence, productivity, self-determination, integration, and inclusion for people with developmental disabilities and their families. We achieve this mission by providing information, education, and training that help develop skills and change attitudes.

Our training helps people with developmental disabilities make informed choices, gain better jobs, have more control over their lives and resources, and be more included as active members in their community.

The primary customers of the Council are individuals with developmental disabilities, family members, providers, and others who work with people with developmental disabilities.

The Department of Administration is the designated state agency to administer the Council's federal funds along with the state general fund match. The Council must be located in a neutral state agency that does not provide services to people with disabilities. The 25 member council is appointed by the governor.

#### **SERVICES PROVIDED**

The Governor's Council on Developmental Disabilities provides those with developmental disabilities and their families through the following federally approved strategies:

- Training
- Education and awareness

Specific services provided include: leadership training through our Partners in Policymaking program (leadership training program for people with disabilities and their families); free training materials and online training courses; sponsorship of training conferences; grant funds to assist people in advocating for themselves; outreach to minority communities; and increased employment opportunities for people with developmental disabilities.

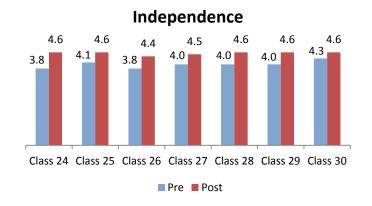
#### **RESULTS**

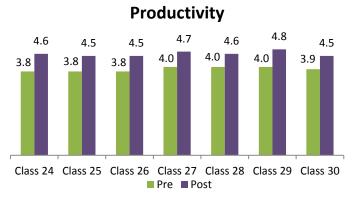
Type of Measure	Name of Measure	Previous	Current	Dates
Quantity	Print publications/downloads	94,118	1,248,544	2004 & 2013
Quantity	Online visits	109,218	307,036	2004 & 2013
Results	Partners pre- and post-IPSII* for Class 30	3.9**	4.5**	2012 & 2013

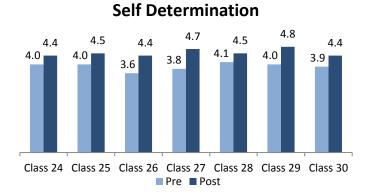
<sup>\*\*</sup>Composite scores

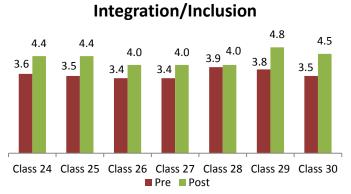
We provide information, education, and training to build knowledge, develop skills, and change attitudes that will lead to increased independence, productivity, self-determination, integration and inclusion (IPSII) for people with developmental disabilities and their families. To measure success, participants in the Partners in Policymaking course are surveyed prior to and after participation regarding their levels of IPSII.

Graphs: Partners in Policymaking Pre and Post Course IPSII Scores. Self-Reported 1-to-5 scale where 5 is highest.









The legal authority for the Governor's Council on Developmental Disabilities Legal is provided in the Developmental Disabilities Assistance ad Bill of Rights Act (P.L. 106-402) (<a href="https://www.acl.gov/Programs/AIDD/DDA\_BOR\_ACT\_2000/index.aspx">https://www.acl.gov/Programs/AIDD/DDA\_BOR\_ACT\_2000/index.aspx</a>) and M.S.16B.053 (<a href="https://www.revisor.mn.gov/statutes/?id=16B.053">https://www.revisor.mn.gov/statutes/?id=16B.053</a>) and M.S.16B.054 (<a href="https://www.revisor.mn.gov/statutes/?id=16B.054">https://www.revisor.mn.gov/statutes/?id=16B.053</a>).

### **Expenditures By Fund**

	Acti	ual FY13	Actual FY14	Estimate FY15	Forecas FY16	t Base FY17	Govern Recomme FY16	
1000 - General	74	74	74	74	74	74	218	218
3000 - Federal	1,093	968	1,060	876	969	969	969	969
Total	1,167	1,042	1,134	950	1,043	1,043	1,187	1,187
Biennial Change Biennial % Change				(126) (6)		3 0		291 14
Governor's Change from Base Governor's % Change from Base								288 14
Expenditures by Category								
Compensation	221	226	237	298	287	294	417	424
Operating Expenses	407	348	342	261	101	70	112	82
Other Financial Transactions	2	2					3	2
Grants, Aids and Subsidies	538	466	555	392	656	680	656	680
Total	1,167	1,042	1,134	950	1,043	1,043	1,187	1,187
Full-Time Equivalents	2.6	2.6	2.7	2.6	2.6	2.6	4.6	4.6

#### 1000 - General

	Actu	al FY 13	Actual FY 14	Estimate FY15	Forecas	t Base FY17	Govern Recomme FY16	
Direct Appropriation	74	74	74	74	74	74		218
Expenditures	74	74	74	74	74	74	218	218
Biennial Change in Expenditures				0		0		288
Biennial % Change in Expenditures				0		0		194
Gov's Exp Change from Base								288
Gov's Exp % Change from Base								194
FTEs	0.0	0.0	0.1	0.0	0.0	0.0	2.0	2.0

### 3000 - Federal

	Actual		Actual Actual Estimate			Forecas	t Rase	Governor's Recommendation	
	FY12	FY 13	FY 14	FY15	FY16	FY17	FY16	FY17	
Balance Forward In	8	8	1						
Receipts	1,085	961	1,059	876	969	969	969	969	
Expenditures	1,093	968	1,060	876	969	969	969	969	
Balance Forward Out		1							
Biennial Change in Expenditures				(126)		2		2	
Biennial % Change in Expenditures				(6)		0		0	
Gov's Exp Change from Base								0	
Gov's Exp % Change from Base								0	
FTEs	2.6	2.6	2.6	2.6	2.6	2.6	2.6	2.6	

Administration Program Narrative

Program: Government and Citizen Services

**Activity**: Fleet and Surplus Services

http://mn.gov/admin/government/vehicles/; http://mn.gov/admin/government/surplus-property/

#### AT A GLANCE

- Manage a fleet of 1,806 vehicles
- 95.7% of our vehicles are capable of using alternative fuels
- Reduced gasoline usage by 13.6% last year
- Provide assistance to state and local government with the distribution and disposal of surplus property
- Repurposed 17,242 items through the Surplus Property Distribution Center
- Returned \$10.8 million to agencies from surplus property sales
- Sold 5,049 lots of property through the State Auction Program last year

#### **PURPOSE & CONTEXT**

Fleet and Surplus Services strives to ensure that state agencies have access to critical logistical services related to transportation and property.

Our Fleet Services unit supplies safe, cost effective transportation solutions for official government business. We ensure a cost effective operation by tailoring services to actual agency usage. We monitor key data points such as mileage and fuel consumption in order to advise agencies on the best vehicle for their needs, how long they should keep the vehicle, and transportation options.

Surplus Services provides assistance to state agencies and local governments to distribute surplus property in an environmentally and financially responsible manner. Additionally, we maximize the public investment in equipment through redistribution to other public entities or sale.

We return approximately 90 percent of sale proceeds to the agencies that dispose of surplus property.

Our primary customers are state agencies, local governments, nonprofit organizations and the public. Fleet Services is organized as an internal service fund and generates its revenue though the leasing program. Surplus Services is an enterprise fund and generates its revenue through the resale of goods.

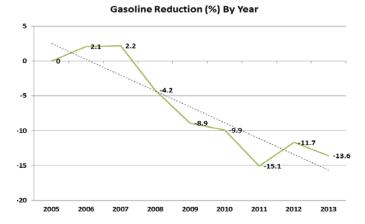
#### **SERVICES PROVIDED**

The work of Fleet and Surplus Services can be divided into two primary categories:

- Fleet Services
- Surplus Services

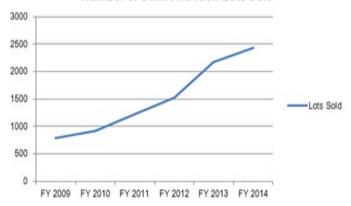
Specific services provided include: full service long-term vehicle rental program; vehicle maintenance service; fuel card program; statewide fleet reporting and information management system; agency assistance with vehicle utilization and lifecycle management; issue policy, guidelines and procedures for the management and disposal of state surplus property; management of a surplus redistribution center for state and federal surplus property; live and online auction program; surplus exchange program; and storage services

#### **RESULTS**



Measure (Quantity): Gasoline Reduction by Year. We measure fuel usage with a goal of utilizing alternative fuels and reducing gasoline consumption. In 2013 we reduced gasoline purchases by 13.6% from 2005 baseline

#### Number of Online Auction Lots Sold



Measure (Quantity): Number of online auction lots sold. MinnBid, our online auction site, is a cost-effective means to dispose of state surplus property. We have increased the number of items sold online by approximately 200% since 2009

Type of Measure	MEASUREMENT GOAL	FY2014 Baseline	FY2015 Goal	FY2016 Goal	FY2017 Goal
Quality	Reduction of agency owned vehicles by converting to Admin leased vehicles. Controlling the life cycle of a vehicle is critical to safety, dependability, and cost effectiveness. Admin's leasing program provides a managed life cycle for vehicles to ensure these three objectives are optimally met. State agencies are converting agency owned vehicles to Admin leased vehicles for management and control of life cycles. In FY2013 approximately 100 agency-owned vehicles were converted to lease vehicles.	893	Convert 100 vehicles	Convert 100 vehicles	Convert 100 vehicles
Quality	Percent of vehicles replaced within their target replacement schedule. Admin's goal is to replace 90% of vehicles within their target replacement schedule.	N/A	N/A	90%	90%
Quantity	Increase Surplus Services program active donee customer participation. Over 200 government entities and eligible non-profit organizations (donees) utilized the Surplus Services program in FY2013. Our goal is to bring awareness to the surplus property disposal and reuse programs and increase our donee participation. We are tracking the number of active organizations participating in the Surplus Services re-purposing program with a goal of increasing participation by 15% over the next year.	201	Increase by 15%	N/A	N/A

M.S. 16B.24 (https://www.revisor.mn.gov/statutes/?id=16C.24) and M.S. 16B.54 (https://www.revisor.mn.gov/statutes/?id=16B.54) provides the legal authority for these programs.

### **Expenditures By Fund**

	Actu FY12	ual FY13	Actual FY14	Estimate FY15	Forecas FY16	t Base FY17	Govern Recomme FY16	
4502 - Surplus Property	944	866	1,151	2,371	1,298	1,316	1,298	1,316
5000 - Master Lease	271	9,000	7,010	11,900	11,227	11,564	11,227	11,564
5100 - Fleet Services	10,141	10,072	10,410	10,657	10,099	10,395	10,099	10,395
Total	11,356	19,938	18,571	24,928	22,624	23,275	22,624	23,275
Biennial Change Biennial % Change				12,205 39		2,400 6		2,400 6
Governor's Change from Base Governor's % Change from Base								0
Expenditures by Category								
Compensation	1,213	1,252	1,145	1,268	1,282	1,324	1,282	1,324
Operating Expenses	8,429	8,791	9,064	10,104	9,759	10,020	9,759	10,020
Other Financial Transactions	401	9	105	1,370				
Grants, Aids and Subsidies	0	0	0					
Capital Outlay-Real Property	1,314	9,887	8,256	12,186	11,583	11,931	11,583	11,931
Total	11,356	19,938	18,571	24,928	22,624	23,275	22,624	23,275
Full-Time Equivalents	17.2	17.3	15.7	17.0	16.7	16.6	16.7	16.6

4502 - Surplus Property

	Actual		Actual Estimate		Forecast	Base	Governor's Recommendation	
_	FY12	FY 13	FY 14	FY15	FY16 FY17		FY16 FY17	
Balance Forward In	947	1,287	1,624	1,847	943	1,225	943	1,225
Receipts	1,275	1,198	1,374	1,467	1,580	1,580	1,580	1,580
Net Transfers		(1)						
Expenditures	944	866	1,151	2,371	1,298	1,316	1,298	1,316
Balance Forward Out	1,279	1,619	1,847	943	1,225	1,489	1,225	1,489
Biennial Change in Expenditures				1,712		(908)		(908)
Biennial % Change in Expenditures				95		(26)		(26)
Gov's Exp Change from Base								0
Gov's Exp % Change from Base								0
FTEs	7.3	7.1	7.1	8.5	8.1	8.0	8.1	8.0

#### 5000 - Master Lease

	Actual		Actual Estimate		Forecast Base		Governor's Recommendation	
	FY12	FY 13	FY 14	FY15	FY16	FY17	FY16	FY17
Balance Forward In		54	6					
Receipts	288	8,973	7,004	11,900	11,227	11,564	11,227	11,564
Expenditures	271	9,000	7,010	11,900	11,227	11,564	11,227	11,564
Balance Forward Out	18	26						
Biennial Change in Expenditures				9,639		3,881		3,881
Biennial % Change in Expenditures				104		21		21
Gov's Exp Change from Base								0
Gov's Exp % Change from Base								0

#### 5100 - Fleet Services

							Gover		
	Actual		Actual	Estimate		Forecast Base		Recommendation	
	FY12	FY 13	FY 14	FY15	FY16	FY17	FY16	FY17	
Balance Forward In	4,412	4,697	6,138	5,612	5,693	5,072	5,693	5,072	
Receipts	15,233	17,378	16,771	18,108	17,069	17,582	17,069	17,582	
Net Transfers	(5,016)	(5,988)	(6,888)	(7,370)	(7,591)	(7,819)	(7,591)	(7,819)	
Expenditures	10,141	10,072	10,410	10,657	10,099	10,395	10,099	10,395	
Balance Forward Out	4,488	6,015	5,612	5,693	5,072	4,440	5,072	4,440	
Biennial Change in Expenditures				854		(573)		(573)	
Biennial % Change in Expenditures				4		(3)		(3)	
Gov's Exp Change from Base								0	
Gov's Exp % Change from Base								0	
FTEs	9.8	10.1	8.6	8.5	8.6	8.6	8.6	8.6	

Budget Activity: Fleet And Surplus Services

Prvices (Dollars in Thousands)

5100 - Fleet Services

**Program:** Government and Citizen Services

**Activity**: Information Policy Analysis

www.ipad.state.mn.us

#### AT A GLANCE

- Assists the commissioner in issuing approximately 20 Data Practices Act advisory opinions annually
- Maintains a website including over 900 opinions that give quidance to state and local government and the public
- Sponsors or participates in over 25 continuing education conferences, presentations, and trainings each fiscal year
- Receives over 21,000 website visits each year

#### **PURPOSE & CONTEXT**

The Information Policy Analysis Division (IPAD) is a statewide resource on Minnesota's data practices and open meeting laws.

Our goal is to provide the best information to customers in the most efficient manner. Whether customers participate in training or visit IPAD's website, useful information promotes more accountable and transparent government services and helps the public understand laws related to privacy and open government.

We promote compliance with and understanding of these laws by providing technical consultation and training resources to state and local government, members of the public, the media, and the Legislature. This activity is primarily funded through a General Fund appropriation.

#### **SERVICES PROVIDED**

Information Policy Analysis Division's work can be divided into three primary categories:

- Technical Consultation
- Training and Resource Development
- Statutory Duties

Specific services provided include: assist government, public, media, and legislative customers with questions about data practices and open meeting laws; develop resource materials (for example: model policies and guides) and present workshops and informational sessions on data practices and open meeting laws; provide staff resources to the Commissioner of Administration to fulfill statutory responsibilities for data practices and open meeting laws, including advisory opinions, temporary classifications of government data, and appeals of challenges to the accuracy and completeness of government data.

All of these functions help promote government accountability and efficiency by providing government entities with resources to ensure compliance with the laws and the public, media, and legislature with an understanding of their rights and implications of the laws.

#### **RESULTS**

Our performance measures show consistently high ratings for the usefulness of training and website resources and we remain committed to reaching even more people who need our help. We will continue to collect data and measure the success of training by having attendees rate their knowledge levels before and after the training event. We will work to maintain high numbers of customer contacts both through informal consultations (e.g. phone calls, emails, in-person meetings) and training events.

Type of Measure	Name of Measure	Previous	Current	Dates
Quantity	Total customers assisted and trained a year	2,983	2,895	2013
				2014
Quality	Customers that will definitely use information	89%	89%	2013
	from our workshops in their job			2014
Quality	Customers that find the resources on our	85%	84%	2013
	website helpful			2014
Results	Customers that identified an increase in their knowledge following our training	NA	88%	2014

 $Legal\ authority\ for\ the\ Information\ Policy\ Analysis\ Division\ is\ provided\ in\ \underline{M.S.\ 13.073}\ (https://www.revisor.mn.gov/statutes/?id=13.073).$ 

### **Expenditures By Fund**

	Actu FY12	ıal FY13	Actual FY14	Estimate FY15	Forecas FY16	t Base FY17	Goveri Recomme FY16	
1000 - General	440	459	459	466	463	463	494	525
2000 - Restricted Misc Special Rev	7	23	23	42	30	30	30	30
Total	447	482	483	508	493	493	524	555
Biennial Change Biennial % Change				62 7		(5) 0		88 9
Governor's Change from Base Governor's % Change from Base								93 9
Expenditures by Category								
Compensation	391	417	424	457	446	446	477	508
Operating Expenses	56	61	59	51	47	47	47	47
Other Financial Transactions		3						
Total	447	482	483	508	493	493	524	555
•								
Full-Time Equivalents	4.4	4.6	4.5	4.6	4.3	4.2	4.3	4.2

#### 1000 - General

	Actual		Actual Estimate		Forecast Base		Governor's Recommendation	
	FY12	FY 13	FY 14	FY15	FY16	FY17	FY16	FY17
Balance Forward In		23		3				
Direct Appropriation	463	463	463	463	463	463	494	525
Net Transfers		(20)						
Cancellations		5						
Expenditures	440	459	459	466	463	463	494	525
Balance Forward Out	23		3					
Biennial Change in Expenditures				26		1		94
Biennial % Change in Expenditures				3		0		10
Gov's Exp Change from Base								93
Gov's Exp % Change from Base								10
FTEs	4.3	4.4	4.2	4.3	4.0	4.0	4.0	4.0

2000 - Restricted Misc Special Rev

	Actual		Actual Estimate		Forecas	t Base	Governor's Recommendation		
	FY12	FY 13	FY 14	FY15	FY16	FY17	FY16	FY17	
Balance Forward In	2	6	12	12	0	0	0	0	
Receipts	11	27	24	30	30	30	30	30	
Expenditures	7	23	23	42	30	30	30	30	
Balance Forward Out	6	10	12	0	0	0	0	0	
Biennial Change in Expenditures				35		(5)		(5)	
Biennial % Change in Expenditures				118		(8)		(8)	
Gov's Exp Change from Base								0	
Gov's Exp % Change from Base								0	
FTEs	0.1	0.2	0.3	0.4	0.3	0.2	0.3	0.2	

Administration Budget Activity Narrative

**Program:** Government and Citizen Services

**Activity:** Materials Management

www.mmd.admin.state.mn.us

#### AT A GLANCE

- Oversaw more than \$2 billion annually in Minnesota state agency purchasing
- Managed about 2,100 contracts offering volume discounts to state agencies, counties, cities, and school districts
- Reviewed about 6,000 professional/technical contract documents annually
- Negotiated over \$49 million in contract savings for government entities in FY 2013 and FY 2014

#### **PURPOSE & CONTEXT**

The Materials Management Division strives to achieve the best value for taxpayers through strategic contracting and purchasing of goods and services. We facilitate and oversee state agency purchasing valued at approximately \$2 billion annually.

Our primary customers are state agencies, counties, cities, school districts, public health care facilities, and vendors doing business with the state.

Services to state agencies are funded by an appropriation from the general fund. Services to other government entities and health-related facilities are funded by vendor-paid contract administration fees.

#### SERVICES PROVIDED

The Materials Management Division utilizes two key strategies to achieve best value in state procurement:

- Statewide leadership
- Commitment to fairness and ethics

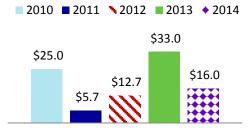
Specific services provided include: purchasing and contracting for goods, services, utilities, and construction; promoting environmentally responsible purchasing; approving professional/technical contracts; working with businesses to ensure fair competition; managing procurement functions through the Statewide Integrated Financial Tools (SWIFT); monitoring compliance with state procurement law and policy; conducting training for state agencies, vendors, and other customers; operating a cooperative purchasing program for more than 1,000 local units of government; and operating the Minnesota Multi-State Contracting Alliance for Pharmacy, a pharmaceutical/medical supplies purchasing program on behalf of 47 states and the cities of Chicago and Los Angeles.

#### **RESULTS**

We use a variety of quantity, quality and result metrics to monitor our success.

Performance Measure (Result of Program): Dollars saved through our contract negotiations. In FY2013 and FY2014, we tracked savings and cost avoidance of \$49 million, which is almost thirteen times greater than our General Fund appropriation of \$3.8 million for the same period.

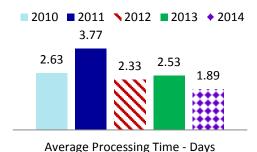
# Fiscal Impact of Negotiations



Savings and Cost Avoidance - in Millions

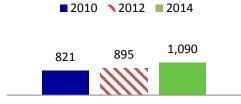
Performance Measure (Quality of Program): Average time it takes to provide a first-rate review. Agencies need prompt turnaround on the contract documents they send us. We measure our work quality by assessing the average time it takes to provide a first-rate review. The average of 1.89 days in FY2014 was our best performance in the past five years.

# Professional/Technical Contracts Review Time



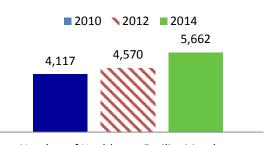
Performance Measure (Quantity of Program): The number of local governments and healthcare facilities that use our contracts. We track this measure because local governments and healthcare facilities can choose among a wide variety of purchasing programs. The quantity measure is trending upwards which suggests that our state contracts offer members the best value.





Number of MN Government Unit Members

# Minnesota Multistate Contracting Alliance for Pharmacy (MMCAP) Participation



**Number of Healthcare Facility Members** 

M.S. 16C (https://www.revisor.mn.gov/statutes/?id=16c) provides the legal authority for MMD's procurement services.

	Actu FY12	Actual FY12 FY13		Estimate FY15	Forecas FY16	t Base FY17	Governor's Recommendation FY16 FY17	
1000 - General	1,890	1,951	1,927	1,935	1,931	1,931	3,430	2,465
2001 - Other Misc Special Rev	6	9	13	16	15	15	15	15
4501 - Coop Purchasing	12,395	13,935	15,320	16,990	18,190	19,309	18,190	19,309
Total	14,291	15,895	17,260	18,941	20,136	21,255	21,635	21,789
Biennial Change Biennial % Change				6,015 20		5,190 14		7,223 20
Governor's Change from Base Governor's % Change from Base								2,033 5
Expenditures by Category								
Compensation	4,941	5,495	5,939	7,388	8,515	9,286	9,062	9,745
Operating Expenses	1,448	1,716	2,556	3,005	3,401	3,404	4,317	3,479
Other Financial Transactions	7,902	8,684	8,765	8,548	8,220	8,565	8,256	8,565
Capital Outlay-Real Property	0							
Total	14,291	15,895	17,260	18,941	20,136	21,255	21,635	21,789
Full-Time Equivalents	58.3	60.7	66.2	84.4	88.2	94.9	93.7	99.4

# 1000 - General

	Actu	al	Actual Estimate I		Forecas	t Base	Governor's Recommendation	
	FY12	FY 13	FY 14	FY15	FY16	FY17	FY16	FY17
Balance Forward In		41		4				
Direct Appropriation	1,931	1,931	1,931	1,931	1,931	1,931	3,430	2,465
Net Transfers		(21)						
Cancellations		0						
Expenditures	1,890	1,951	1,927	1,935	1,931	1,931	3,430	2,465
Balance Forward Out	41		4					
Biennial Change in Expenditures				20		0		2,033
Biennial % Change in Expenditures				1		0		53
Gov's Exp Change from Base								2,033
Gov's Exp % Change from Base								53
FTEs	20.7	20.1	19.6	20.3	19.8	19.2	25.3	23.7

2001 - Other Misc Special Rev

•	Actu	al	Actual	Estimate	Forecas	t Rasa	Govern	
_	FY12	FY 13	FY 14	FY15	FY16	FY17	FY16	FY17
Balance Forward In	5	9	13	16	15	15	15	15
Receipts	9	13	16	15	15	15	15	15
Expenditures	6	9	13	16	15	15	15	15
Balance Forward Out	9	13	16	15	15	15	15	15
Biennial Change in Expenditures				14		1		1
Biennial % Change in Expenditures				97		2		2
Gov's Exp Change from Base								0
Gov's Exp % Change from Base								0
FTEs			0.1	0.1	0.1	0.1	0.1	0.1

# 4500 - Mn Bookstore

	Actu	Actual		ctual Actual Estimate		Forecas	t Base	Governor's Recommendation	
	FY12	FY 13	FY 14	FY15	FY16	FY17	FY16	FY17	
Balance Forward In	39	0		0	0	0	0	0	
Net Transfers	(39)	0	0	0	0	0	0	0	

4501 - Coop Purchasing

							Govern	nor's
	Actu	al	Actual	Estimate	Forecast	Base	Recomme	endation
_	FY12	FY 13	FY 14	FY15	FY16	FY17	FY16	FY17
Balance Forward In	13,466	15,760	17,376	20,152	21,133	21,972	21,133	21,972

4501 - Coop Purchasing

Receipts	14,688	15,567	18,096	17,971	19,029	20,039	19,029	20,039
Net Transfers		(17)						
Expenditures	12,395	13,935	15,320	16,990	18,190	19,309	18,190	19,309
Balance Forward Out	15,759	17,375	20,152	21,133	21,972	22,702	21,972	22,702
Biennial Change in Expenditures				5,980		5,189		5,189
Biennial % Change in Expenditures				23		16		16
Gov's Exp Change from Base								0
Gov's Exp % Change from Base								0
FTEs	37.6	40.6	46.4	64.0	68.3	75.6	68.3	75.6

# 5203 - Central Mail Isf

	Actu	ıal	Actual	Estimate	Forecas	t Base	Gover Recomme	
_	FY12	FY 13	FY 14	FY15	FY16	FY17	FY16	FY17
Net Transfers	0	0	0	0	0	0	0	0

**Program:** Government and Citizen Services

**Activity**: Continuous Improvement

http://mn.gov/CI

#### AT A GLANCE

- Trained more than 800 public employees in a range of course offerings from introductory process improvement courses to in-depth analytical training
- Offered new data analysis services to help agencies better determine where continuous improvement work is needed and how to measure results
- Developed enterprise project database to facilitate best practice and data sharing between agencies
- Provided real savings to the state. For example, projects nominated for the 2013 Governor's Continuous Improvement Awards identified one-time financial benefits totaling nearly \$7 million and annual cost savings or cost avoidance of over \$9 million

#### PURPOSE & CONTEXT

The Office of Continuous Improvement's mission is to improve Minnesota government every day. We do this by leading and supporting government agencies as they build continuous improvement (CI) into their day-to-day business practices. This creates more efficient business processes, increases productivity and improves the quality of services.

Continuous improvement works on core principles and an approach that focuses on ongoing action toward improvement, not immediate perfection. To empower employees and improve organizational performance, we use time-tested continuous improvement tools and methodologies, including Lean, Six Sigma, Total Quality Management, and more.

We help agencies promote continuous improvement through a variety of strategies. We provide training so all employees can identify opportunities for improvement. Our training also helps agencies conduct their own improvement efforts. We facilitate projects to identify and eliminate the activities preventing the most efficient delivery of services. And, we help senior leaders incorporate CI into agency long-term planning to create a culture of improvement that transcends individual improvement activities.

In addition to state agencies, we work with the Minnesota State Colleges and University system, counties, cities, and school districts. This program is funded by the General Fund.

# **SERVICES PROVIDED**

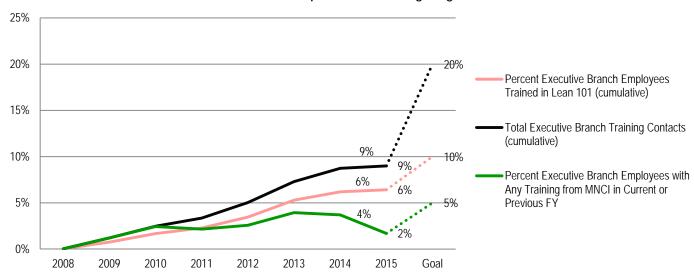
The Office of Continuous Improvement (MNCI) provides services in three primary categories:

- Continuous improvement trainings
- Facilitating specific process improvement projects
- Consulting services

More specifically, our office: trains employees at no cost to state agencies and local units of government; facilitates continuous improvement projects with trained staff members; improves or redesigns business processes; identifies data needs and methods to measure and report successful results; and provides services to help supervisors, managers, and senior leaders understand their roles in creating an environment where leadership is committed to continuous improvement efforts and actively engages employees in these efforts.

#### **RESULTS**

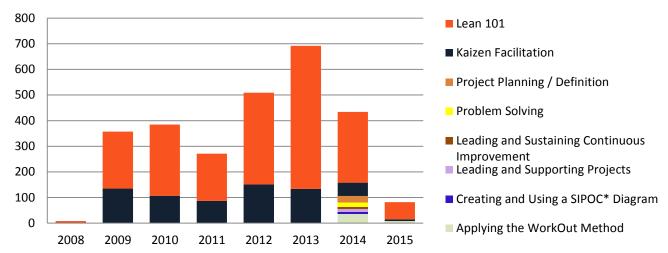
# **Continuous Improvement Training Progress**



Measure (Quantity) – Number of employees trained by the Office of Continuous Improvement. The chart above shows three distinct measures all related to the training activities of the Office of Continuous Improvement

- The cumulative percent of executive branch employees trained in Lean 101 (the blue, middle line) shows the office's progress towards getting a large portion of state employees trained in the basics of Lean, with the intent of building a continuous improvement culture across state government. This is a breadth of reach measure. Our goal is to reach or exceed 10 percent of executive branch employees with Lean 101.
- The cumulative percentage of all executive branch training contacts (the red, top line) counts each attendance in all of our courses: Lean 101 and Kaizen Facilitation 2008-2013, with the addition of six additional courses in 2015 (see next page). The gap between this percentage and the percentage of employees trained in Lean 101 only shows that agency staff are moving on from Lean 101 to more advanced courses. This measure counts employees once for each training they take. This is a depth of reach measure. Our goal is to reach or exceed 20 percent cumulative total training contacts.
- The percent of executive branch employees with any MNCI training in the current or previous fiscal year (the green, bottom line) shows the how recently agency employees have received any CI training. This is a currency measure. Our goal is to have 5 percent of all executive branch employees have some training from MNCI in the current or previous fiscal year.

# **Executive Branch Trainees by Course and Fiscal Year**



<sup>\*</sup>Suppliers, inputs, process, outputs, customers

Measure (Quantity) – Executive Branch Trainees by Course and Fiscal Year. The chart above shows total training contacts by fiscal year. FY 2014 showed a decline in total training contacts, but this was in part due to the development of additional training courses. Almost 25% of trainees took one of the new courses in FY 2014.

M.S. 16B (https://www.revisor.mn.qov/statutes/?id=16b) provides the statutory authority for this activity.

•								
	Acti FY12	ual FY13	Actual FY14	Estimate FY15	Forecas FY16	t Base FY17	Govern Recomme FY16	
1000 - General	118	151	303	487	395	395	404	413
2001 - Other Misc Special Rev	0	0	0	75	0	0	0	0
Total	118	151	303	562	395	395	404	413
Biennial Change Biennial % Change				596 221		(75) (9)		(48) (6)
Governor's Change from Base Governor's % Change from Base								27 3
Expenditures by Category								
Compensation	108	135	206	424	356	356	365	374
Operating Expenses	10	15	95	136	37	37	37	37
Other Financial Transactions		1	1	2	2	2	2	2
Total	118	151	303	562	395	395	404	413
Full-Time Equivalents	1.0	1.1	2.0	4.3	2.8	2.8	2.8	2.8

# 1000 - General

	Actu	al	Actual	Estimate	Forecas	t Base	Governor's Recommendation	
	FY12	FY 13	FY 14	FY15	FY16	FY17	FY16	FY17
Balance Forward In		17		92				
Direct Appropriation	135	135	395	395	395	395	404	413
Cancellations		1						
Expenditures	118	151	303	487	395	395	404	413
Balance Forward Out	17		92					
Biennial Change in Expenditures				521		0		27
Biennial % Change in Expenditures				193		0		3
Gov's Exp Change from Base								27
Gov's Exp % Change from Base								3
FTEs	1.0	1.1	2.0	3.3	2.8	2.8	2.8	2.8

2001 - Other Misc Special Rev

	Act	ual	Actual	Estimate	Forecas	t Basa	Gover Recomm	
	FY12	FY 13	FY 14	FY15	FY16	FY17	FY16	FY17
Balance Forward In			75	75				
Receipts				0	0	0	0	0
Net Transfers		75						
Expenditures	0	0	0	75	0	0	0	0
Balance Forward Out		75	75					
Biennial Change in Expenditures				75		(75)		(75)
Biennial % Change in Expenditures						(100)		(100)
Gov's Exp Change from Base								0
Gov's Exp % Change from Base								0
FTEs				1.0				

# Administration

**Program:** Government and Citizen Services **Activity:** Office of Grants Management

http://www.mn.gov/admin/government/grants/

#### AT A GLANCE

- Administer 13 comprehensive grant policies to improve state grant-making
- Maintain two websites that provide information and assistance to grant-makers and grant-seekers
- Provided consultation and technical assistance for more than 400 inquiries last year
- There were 50,536 page visits to the office's grant-seeking website in the last year

# **PURPOSE & CONTEXT**

The Office of Grants Management (OGM) provides policy leadership and direction to promote consistent grants administration between state agencies, funders, and grantees. This increases access to state grant opportunities and state grants policies and leads to greater program accountability and transparency. Our grant-seeking and grant-making resources contribute to Admin's mission of providing best value in government administrative services.

Our primary customers are state and local government, nonprofit organizations, private foundations, and citizens. This activity is funded through the General Fund.

# SERVICES PROVIDED

We provide the following services to promote more efficient and effective management of state grants and to provide access to state-wide grant opportunities:

- Policy development and state grants leadership
- Training, consulting, and development
- Technical assistance

More specifically, we: develop, enhance, and revise state grants management policies to create greater oversight, consistency, and transparency for state grant expenditures; convene governance committee to provide guidance and promote cooperation between state agencies, grantees, and community partners; create and share information and resources about best practices in state grants management through in-person and web-based training, presentations, and consulting; and provide and manage two informational websites that provide a complete listing of state grant opportunities and resources for grant-makers.

#### RESULTS

Type of Measure	Name of Measure	Previous	Current	Dates
Quantity	Total number of customers trained each fiscal	642	507	2012
	year			2014
Quality	Rating of state agency capacity to effectively implement state grants management policies	No previous	3 (Scale is 1-5	2014
	and statutes	data	with 5 the highest)	
Results	Percent of participants in OGM training who	80%	99%	2012
	report increasing their knowledge, skills, and abilities in grant management or grant seeking practices			2014

M.S. 16B.97 (https://www.revisor.mn.gov/statutes/?id=16b.97) and M.S.16B.98 (https://www.revisor.mn.gov/statutes/?id=16B.98) provide the legal authority for the Office of Grants Management.

	Acti	ual FY13	Actual FY14	Estimate FY15	Forecas FY16	t Base FY17	Govern Recomme FY16	
1000 - General	108	103	102	148	125	125	127	130
2301 - Arts & Cultural Heritage Fund	45	95	128	90	0	0	0	0
Total	153	198	230	238	125	125	127	130
Biennial Change Biennial % Change				118 34		(219) (47)		(212) (45)
Governor's Change from Base Governor's % Change from Base								7 3
Expenditures by Category								
Compensation	120	142	156	166	97	97	99	102
Operating Expenses	31	53	74	71	28	28	28	28
Other Financial Transactions	2	3	1	1	0	0	0	0
Total	153	198	230	238	125	125	127	130
Full-Time Equivalents	2.0	2.1	2.5	2.5	1.0	0.9	1.0	0.9

Budget Activity: Office Of Grants Management

(Dollars in Thousands)

# 1000 - General

	Actual		Actual	Estimate	Forecast Base		Governor's Recommendation	
	FY12	FY 13	FY 14	FY15	FY16	FY17	FY16	FY17
Balance Forward In		17		23				
Direct Appropriation	125	125	125	125	125	125	127	130
Net Transfers		(21)						
Cancellations		18						
Expenditures	108	103	102	148	125	125	127	130
Balance Forward Out	17		23					
Biennial Change in Expenditures				39		0		7
Biennial % Change in Expenditures				19		0		3
Gov's Exp Change from Base								7
Gov's Exp % Change from Base								3
FTEs	1.4	1.0	1.0	1.2	1.0	0.9	1.0	0.9

2301 - Arts & Cultural Heritage Fund

	Actual		Actual Actual Estim		Forecas	t Base	Governor's Recommendation	
	FY12	FY 13	FY 14	FY15	FY16	FY17	FY16	FY17
Balance Forward In		48	41	1				
Direct Appropriation	0	0	0	0	0	0	0	0
Net Transfers	92	88	96	89				
Cancellations			7					
Expenditures	45	95	128	90	0	0	0	0
Balance Forward Out	46	40	1					
Biennial Change in Expenditures				78		(219)		(219)
Biennial % Change in Expenditures				56		(100)		(100)
Gov's Exp Change from Base								0
Gov's Exp % Change from Base								0
FTEs	0.6	1.0	1.5	1.3	0.0	0.0	0.0	0.0

**Program:** Government and Citizen Services

**Activity**: State Archaeologist

www.osa.admin.state.mn.us

# AT A GLANCE

- Licenses 75 archaeologists per year for public land work
- Inventories 300 archaeological sites per year
- Authenticates 10 to 15 unrecorded burial grounds per year
- Reviews 75 to 100 land development projects per year
- Makes 10 to 15 educational presentations per year

#### PURPOSE & CONTEXT

The Office of the State Archaeologist strives to preserve archaeological sites and historic burials, and promote archaeological research and education in Minnesota.

We promote proactive approaches to archaeological site preservation through close daily interaction with key development and land management agencies.

We provide agencies with locational information and technical expertise regarding archaeological sites and appropriate treatments. We are partnering with the Department of Transportation to provide access to an online database of archaeological site information for agencies and professionals. We work closely with the Minnesota Indian Affairs Council to assess and reduce impacts to historic burial grounds. Through these services, we contribute to preserving archaeological sites and archaeological information as a critical part of Minnesota's culture and environment.

Our primary customers are state and local governments, landowners, developers, professional archaeologists, students of archaeology, and the general public. The office is funded by the General Fund.

# **SERVICES PROVIDED**

The State Archaeologist provides service in three primary categories:

- Compilation and select dissemination of archaeological information
- Education and awareness
- Research activities

Specific services provided include: maintain accurate and comprehensive archaeological information that is accessible to agencies, landowners, and professional archaeologists; promote archaeological education through website, presentations, and annual Archaeology Week events; review submitted land development plans to limit harm to important archaeological sites; evaluate professional qualifications to license archaeological surveys on public land; maintain and update site databases; provide direction for project development and management of the *Statewide Survey of Historical and Archaeological Sites*; and prioritize and promote archaeological research that fosters efficient and effective cultural resource management processes and addresses major knowledge gaps.

#### RESULTS

Type of Measure	Name of Measure	Previous	Current	Dates
Quantity	Locate previously unrecorded archaeological sites.	414	544	2011 2013
Results	Assess the survival of previously identified burial mounds in order to ensure future protection.	N/A	35%	2013

The following Minnesota Statutes guide the work of the State Archaeologist: M.S. 138.31 – 138.42 (https://www.revisor.mn.gov/statutes/?id=138.31); M.S. 307.08 (https://www.revisor.mn.gov/statutes/?id=307.08); M.S. 129D.17 (https://www.revisor.mn.gov/statutes/?id=129D.17); and M.S. 390.25 (https://www.revisor.mn.gov/statutes/?id=390.25).

	Acti	ual FY13	Actual FY14	Estimate FY15	Forecas FY16	t Base FY17	Govern Recomme FY16	
1000 - General	197	206	206	206	206	206	211	215
2000 - Restricted Misc Special Rev	0	0	10	12	0	0	0	0
2403 - Gift		2	2	2	2	2	2	2
Total	197	208	218	220	208	208	213	217
Biennial Change				33		(22)		(8)
Biennial % Change				8		(5)		(2)
Governor's Change from Base								14
Governor's % Change from Base								3
Expenditures by Category		·						
Compensation	171	187	192	194	182	182	187	191
Operating Expenses	24	20	26	26	26	26	26	26
Other Financial Transactions	2	1						
Total	197	208	218	220	208	208	213	217
Full-Time Equivalents	2.0	2.0	2.0	2.0	1.7	1.6	1.7	1.6

# 1000 - General

	Actual		Actual	Estimate	Forecast	t Base	Governor's Recommendation	
	FY12	FY 13	FY 14	FY15	FY16	FY17	FY16	FY17
Balance Forward In		9		0				
Direct Appropriation	206	206	206	206	206	206	211	215
Cancellations		9						
Expenditures	197	206	206	206	206	206	211	215
Balance Forward Out	9		0					
Biennial Change in Expenditures				9		0		14
Biennial % Change in Expenditures				2		0		3
Gov's Exp Change from Base								14
Gov's Exp % Change from Base								3
FTEs	2.0	2.0	2.0	1.9	1.7	1.6	1.7	1.6

2000 - Restricted Misc Special Rev

	Actu FY12	al FY 13	Actual FY 14	Estimate FY15	Forecas FY16	t Base FY17	Govern Recomme FY16	
Receipts	0	0	10	12	0	0	0	0
Expenditures	0	0	10	12	0	0	0	0
Biennial Change in Expenditures				22		(22)		(22)
Biennial % Change in Expenditures						(100)		(100)
Gov's Exp Change from Base								0
Gov's Exp % Change from Base								0
FTEs	0	0	0.0	0.1	0	0	0	0

# 2403 - Gift

	Actual		Actual Estimate		Forecast Base		Governor's Recommendation		
	FY12	FY 13	FY 14	FY15	FY16	FY17	FY16	FY17	
Balance Forward In	7	7	5	3	1		1		
Receipts	0	0	0	0	1	2	1	2	
Expenditures		2	2	2	2	2	2	2	
Balance Forward Out	7	5	3	1					
Biennial Change in Expenditures				2		0		0	
Biennial % Change in Expenditures				116		8		8	
Gov's Exp Change from Base								0	
Gov's Exp % Change from Base								0	

# Administration

**Program:** Government and Citizen Services

**Activity**: Plant Management

http://mn.gov/admin/government/buildings-grounds

# AT A GLANCE

- Maintain 4.4 million square feet of office, laboratory, ceremonial, meeting, and other space in 22 buildings which includes the 140 acre Capitol Complex
- Maintain 25 monuments and memorials
- Maintain 32 parking facilities (6,000 stalls)
- Issue over 500 special event permits annually
- Achieved \$1.4 million in postage savings for state agencies in FY 2014
- Serve more than 70,000 Minnesota's Bookstore customers annually
- Reduced energy consumption by 21.3 percent since 2008

# **PURPOSE & CONTEXT**

Plant Management provides facility and grounds management services for the Capitol Complex. We strive to provide well-maintained facilities and grounds on the State Capitol Complex and other select locations in the State of Minnesota while keeping lease rates low.

Additionally, our mail processing, publishing and distribution services through Central Mail and Minnesota's Bookstore provide cost-effective solutions critical to state agency functions. Additionally, our publication of the State Register provides the public a convenient way to find critical state information.

Our primary customers are state agencies, the Governor's Office, the Legislature, and visitors to the Capitol Complex. Minnesota's Bookstore serves state and local governments, school districts, and higher education entities.

PMD operates as an internal service fund with income generated from building lease rates. Income also comes from central mail postage rates, parking, and bookstore sales. There is a general fund appropriation for mail services.

# **SERVICES PROVIDED**

The Plant Management Division provides services in three primary categories:

- Facilities
- Parking and alternative transportation
- Grounds

Specific services provided include: provide clean, safe, and environmentally-sound facilities; energy management; Capitol event permitting and coordination; Capitol Complex food service oversight; maintenance of green spaces including monuments and memorials; process federal and inter-office mail for state agencies; maintain and manage parking facilities; and publish the State Register.

# **RESULTS**

50

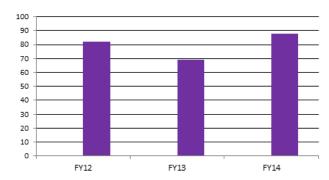
We measure performance in multiple ways including: customer satisfaction, service disruptions, work completion rates, and energy consumption.

Performance Measures:

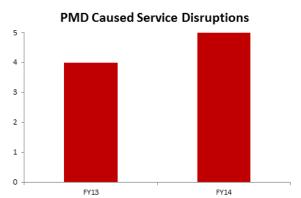
# Customer Satisfaction OO 90 80 70 60 50 40 30 20 10 0 FY11 FY12 FY13 FY14

Result: Customer satisfaction data is taken from Building Occupant Annual Survey results. The percentage identifies consistently high tenant satisfaction

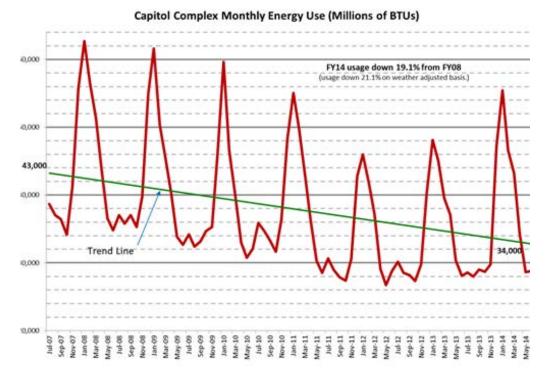
# **On-Time Work Order Completion**



Quantity: Work order completion statistics show improved timeliness of work order completions



Quality: Our goal is to have zero service disruptions resulting in customer work disruptions. A total of four disruptions occurred in 2013 and five in 2014. A service disruption is any change or interruption in a building service such as heating, cooling, plumbing or electrical service that degrades an occupant's ability to accomplish their mission.



Quantity: All Capitol Complex energy sources for all facilities in millions of British Thermal Units (MMBTUs). The current energy reduction of 21.2% in the table above has been normalized for weather.

	Actu FY12	ıal FY13	Actual FY14	Estimate FY15	Forecast FY16	Base FY17	Govern Recomme FY16	
1000 - General	431	439	437	439	438	438	438	438
2000 - Restricted Misc Special Rev	3,820	4,372	3,703	4,470	4,115	4,016	4,115	4,016
2001 - Other Misc Special Rev	1,375	7,426	8,739	6,358	7,157	8,456	7,157	8,456
4500 - Mn Bookstore	1,062	1,160	924	1,233	1,185	1,267	1,185	1,267
5203 - Central Mail Isf	8,528	8,511	9,472	9,365	9,388	9,410	9,388	9,410
5400 - Plant Management	44,206	48,298	50,078	55,873	51,662	55,247	51,662	55,247
Total	59,423	70,206	73,353	77,738	73,944	78,833	73,944	78,833
Biennial Change Biennial % Change				21,461 17		1,687 1		1,687 1
Governor's Change from Base								0
Governor's % Change from Base		ļ						0
Expenditures by Category								
Compensation	15,036	15,310	15,895	17,041	17,789	18,291	17,789	18,291
Operating Expenses	30,364	38,606	41,971	41,936	38,172	39,976	38,172	39,976
Other Financial Transactions	13,469	14,456	13,469	13,887	14,570	14,486	14,570	14,486
Capital Outlay-Real Property	555	1,834	2,017	4,873	3,413	6,080	3,413	6,080
Total	59,423	70,206	73,353	77,738	73,944	78,833	73,944	78,833
Full-Time Equivalents	246.9	240.0	241.0	251.6	255.0	254.6	255.0	254.6

1000 - General

	A = 4 1		Asteral	Fathmata	<b></b>		Governor's Recommendation	
	Actu FY12	FY 13	Actual FY 14	Estimate FY15	Forecas FY16	FY17	FY16	FY17
Balance Forward In		8		1				
Direct Appropriation	438	438	438	438	438	438	438	438
Net Transfers	4,753	4,716	4,894	4,898	4,723	4,803	4,723	4,803
Cancellations	4,753	4,723	4,894	4,898	4,723	4,803	4,723	4,803
Expenditures	431	439	437	439	438	438	438	438
Balance Forward Out	7		1					
Biennial Change in Expenditures				6		0		0
Biennial % Change in Expenditures				1		0		0
Gov's Exp Change from Base								0
Gov's Exp % Change from Base								0
FTEs	5.9	6.5	6.8	6.9	6.8	6.8	6.8	6.8

2000 - Restricted Misc Special Rev

•	Actual		Actual	Estimate	Forecas	t Paga	Governor's Recommendation	
	FY12	FY 13	FY 14	FY15	FY16	FY17	FY16	FY17
Balance Forward In	2,033	1,381	915	1,174	1,246	1,476	1,246	1,476
Receipts	3,774	4,335	4,403	5,278	6,350	6,211	6,350	6,211
Net Transfers	(781)	(776)	(440)	(736)	(2,005)	(2,001)	(2,005)	(2,001)
Expenditures	3,820	4,372	3,703	4,470	4,115	4,016	4,115	4,016
Balance Forward Out	1,206	569	1,174	1,246	1,476	1,670	1,476	1,670
Biennial Change in Expenditures				(19)		(43)		(43)
Biennial % Change in Expenditures				0		(1)		(1)
Gov's Exp Change from Base								0
Gov's Exp % Change from Base								0
FTEs	8.6	8.3	8.8	9.7	9.7	9.7	9.7	9.7

2001 - Other Misc Special Rev

	Actual		Actual Estimate		Forecast Base		Governor's Recommendation	
_	FY12	FY 13	FY 14	FY15	FY16	FY17	FY16	FY17
Balance Forward In	13,853	17,859	21,399	17,913	17,067	15,215	17,067	15,215
Receipts			15	0	0	0	0	0
Net Transfers	5,297	5,257	5,238	5,513	5,305	5,428	5,305	5,428
Expenditures	1,375	7,426	8,739	6,358	7,157	8,456	7,157	8,456
Balance Forward Out	17,774	15,689	17,913	17,067	15,215	12,187	15,215	12,187
Biennial Change in Expenditures				6,295		516		516
Biennial % Change in Expenditures				72		3		3

# 2001 - Other Misc Special Rev

Gov's Exp Change from Base		0
Gov's Exp % Change from Base		0

# 4500 - Mn Bookstore

	Actu	al	Actual	Estimate	Forecas	t Rasa	Govern	
_	FY12	FY 13	FY 14	FY15	FY16	FY17	FY16	FY17
Balance Forward In	505	401	366	381	407	391	407	391
Receipts	902	1,095	939	1,259	1,169	1,259	1,169	1,259
Net Transfers		(1)						
Expenditures	1,062	1,160	924	1,233	1,185	1,267	1,185	1,267
Balance Forward Out	344	336	381	407	391	383	391	383
Biennial Change in Expenditures				(66)		295		295
Biennial % Change in Expenditures				(3)		14		14
Gov's Exp Change from Base								0
Gov's Exp % Change from Base								0
FTEs	8.4	7.6	6.7	6.9	6.9	6.9	6.9	6.9

5203 - Central Mail Isf

	A -4	Actual		Actual Fatimate		Forecast Base		Governor's Recommendation	
	FY12	FY 13	Actual FY 14	Estimate FY15	Forecas FY16	FY17	FY16	FY17	
Balance Forward In	958	1,505	1,449	1,168	1,073	955	1,073	955	
Receipts	8,772	8,237	9,191	9,270	9,270	9,270	9,270	9,270	
Expenditures	8,528	8,511	9,472	9,365	9,388	9,410	9,388	9,410	
Balance Forward Out	1,201	1,230	1,168	1,073	955	815	955	815	
Biennial Change in Expenditures				1,797		(39)		(39)	
Biennial % Change in Expenditures				11		0		0	
Gov's Exp Change from Base								0	
Gov's Exp % Change from Base								0	
FTEs	8.1	7.8	7.7	8.1	8.1	8.1	8.1	8.1	

5400 - Plant Management

	A a 4	Actual		Actual Estimate		. Bass	Governor's Recommendation	
	FY12	FY 13	Actual FY 14	FY15	Forecast FY16	FY17	FY16	FY17
Balance Forward In	21,933	25,968	26,349	20,364	10,882	6,165	10,882	6,165
Receipts	61,819	61,352	59,186	61,500	61,460	63,944	61,460	63,944
Net Transfers	(14,616)	(14,445)	(15,093)	(15,108)	(14,515)	(14,841)	(14,515)	(14,841)
Expenditures	44,206	48,298	50,078	55,873	51,662	55,247	51,662	55,247
Balance Forward Out	24,930	24,577	20,364	10,882	6,165	21	6,165	21

# **Budget Activity: Plant Management**

(Dollars in Thousands)

# 5400 - Plant Management

Biennial Change in Expenditures				13,447		958		958
Biennial % Change in Expenditures				15		1		1
Gov's Exp Change from Base								0
Gov's Exp % Change from Base								0
FTEs	215.9	209.7	211.0	220.0	223.5	223.1	223.5	223.1

# Administration

Program: Government & Citizen Services

Activity: Real Estate & Construction Services

http://mn.gov/admin/government/real-estate/

#### AT A GLANCE

- Manage 885 non-state-owned and state-owned real property leases
- Lease 3.6 million useable square feet of non-state-owned space at an annual cost of \$63.7 million
- Manage over 280 construction projects for state-owned facilities
- Oversee over \$500 million in capital appropriations
- Support utilization of the Enterprise Real Property (ERP) system to help state agencies manage 5,494 state-owned buildings with a total of 29.2 million square feet

#### PURPOSE & CONTEXT

Real Estate and Construction Services provides real estate and construction project management services to achieve facility solutions that help state agencies deliver efficient and effective services.

In addition to overseeing new construction and remodeling services, we provide leasing services to help agencies meet their needs.

Our effective lease negotiations ensure that agencies receive competitive rates in the market. Additionally, we help agencies get the most from their space through implementation of space standards.

We manage a comprehensive database of all real property under state control. It provides the essential data decision-makers need to make sound facility management decisions.

Our activities are primarily funded through General Fund and capital appropriations.

# **SERVICES PROVIDED**

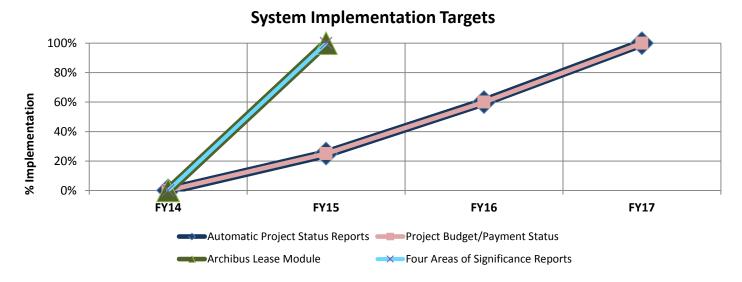
We provide services in three primary categories:

- Construction services
- Enterprise real property administration
- Real Estate services

Specific services provided include: professional project management of new, remodel, and asset preservation building projects; management of statewide capital asset preservation and replacement funds; management of the statewide predesign program; facilitation of the statewide facilities Enterprise Real Property system; negotiation and drafting of lease documents; management of state-owned and non-state-owned real property leases; negotiation and drafting of easements and permits; coordination of transfers of real property between agencies; management and oversight of the Minnesota Sustainable Building Guidelines and Benchmarking Tool (B3); and space utilization services for efficient facility management.

# **RESULTS**

Performance Measure (Result of the Program): System implementation targets. Progress on these implementation goals is critical in order to provide the essential data decision-makers need to make sound facility management decisions and investments



Implementation Goal	FY2014 Baseline	FY15 Goal	FY16 Goal	FY17 Goal
Implement Enterprise Real Property System (ERP) Lease Module to provide web-based access to lease reports for State Agencies	0%	100% of commercial leases in module	N/A	N/A
Generate Enterprise reports from the ERP system in the following four areas: Facility Condition, Building Inventory, Land Inventory, and Building Operations	0%	100% completion	N/A	N/A
Implement automatic delivery of project status reports to agencies via project management system	0%	Implemented for 25% of projects	Implemented for 60% of projects	Implemented for 100% of projects
Complete integration of SWIFT and project management system to track budget status and payments on bonded construction projects	0%	Implemented for 25% of projects	Implemented for 60% of projects	Implemented for 100% of projects

M.S.16A.632, M.S.16B.24-16B.26, M.S.16B.281-16B.287, M.S.16B.30, M.S.16B.305, M.S.16B.31, M.S.16B.32, M.S.16B.321-16B.328, M.S.16B.335, M.S.16B.335, M.S.16B.335, M.S.16C (<a href="https://www.revisor.mn.gov/statutes/?id=16D">https://www.revisor.mn.gov/statutes/?id=16D</a>) and (<a href="https://www.revisor.mn.gov/statutes/?id=16D">https://www.revisor.mn.gov/statutes/?id=16D</a>) are the statutes that provide the legal authority for Real Estate and Construction Services.

	Acti	ual FY13	Actual FY14	Estimate FY15	Forecas FY16	t Base FY17	Govern Recomme FY16	
1000 - General	2,758	3,227	2,905	3,255	3,080	3,110	3,109	3,170
2000 - Restricted Misc Special Rev		83	0	258	258	0	258	0
2001 - Other Misc Special Rev	668	1,034	659	495	495	495	495	495
2403 - Gift	253	456	97	997	0	30	0	30
3000 - Federal	4,871	579	0	0	0	0	0	0
Total	8,551	5,380	3,661	5,005	3,833	3,635	3,862	3,695
Biennial Change Biennial % Change Governor's Change from Base Governor's % Change from Base				(5,264) (38)		(1,198) (14)		(1,109) (13) 89
Expenditures by Category								
Compensation	1,770	2,000	1,828	1,829	1,913	1,968	1,942	2,028
Operating Expenses	4,521	2,852	1,811	2,231	1,917	1,604	1,917	1,604
Other Financial Transactions	17	22	4	3	3	3	3	3
Grants, Aids and Subsidies	0	0						
Capital Outlay-Real Property	2,243	506	19	942		60		60
Total	8,551	5,380	3,661	5,005	3,833	3,635	3,862	3,695
Full-Time Equivalents	22.1	23.5	19.6	19.7	19.7	19.5	19.7	19.5

# 1000 - General

	Actu	al	Actual	Estimate	Forecas	t Rase	Goveri Recomme	
	FY12	FY 13	FY 14	FY15	FY16	FY17	FY16	FY17
Balance Forward In	109	543		205	30	30	30	30
Direct Appropriation	3,120	3,080	3,080	3,080	3,080	3,080	3,109	3,140
Net Transfers		(330)						
Cancellations		65						
Expenditures	2,758	3,227	2,905	3,255	3,080	3,110	3,109	3,170
Balance Forward Out	470		205	30	30	0	30	0
Biennial Change in Expenditures				174		30		119
Biennial % Change in Expenditures				3		0		2
Gov's Exp Change from Base								89
Gov's Exp % Change from Base								1
FTEs	21.5	22.3	19.6	19.7	19.7	19.5	19.7	19.5

2000 - Restricted Misc Special Rev

					_		Govern	
	Actu	al FY 13	Actual FY 14	Estimate FY15	Forecas	t Base FY17	Recomme FY16	endation FY17
	FIIZ	FIIS	F1 14	FIIS	FIIO	F117	FIIO	FIII
Balance Forward In	647	747	702	713	456	198	456	198
Receipts	50	39	12	0	0	0	0	0
Net Transfers		0						
Expenditures		83	0	258	258	0	258	0
Balance Forward Out	697	702	713	456	198	198	198	198
Biennial Change in Expenditures				175		0		0
Biennial % Change in Expenditures				210		0		0
Gov's Exp Change from Base								0
Gov's Exp % Change from Base								0

2001 - Other Misc Special Rev

							Govern	
	Actu		Actual	Estimate	Forecas		Recomme	
-	FY12	FY 13	FY 14	FY15	FY16	FY17	FY16	FY17
Balance Forward In	892	713	167					
Receipts	481	485	491	495	495	495	495	495
Expenditures	668	1,034	659	495	495	495	495	495
Balance Forward Out	705	164						
Biennial Change in Expenditures				(548)		(164)		(164)
Biennial % Change in Expenditures				(32)		(14)		(14)
Gov's Exp Change from Base								0
Gov's Exp % Change from Base								0

# Budget Activity: Real Estate & Construction Agent

(Dollars in Thousands)

# 2001 - Other Misc Special Rev

FIES $0.6   1.2   0.1   0   0   0   0$
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# 2403 - Gift

	Actu	al	Actual	Estimate	Forecas	t Rase	Govern	
	FY12	FY 13	FY 14	FY15	FY16	FY17	FY16	FY17
Balance Forward In	352	395	336	1,241	440	443	440	443
Receipts	294	397	1,002	147	3	34	3	34
Net Transfers				50				
Expenditures	253	456	97	997	0	30	0	30
Balance Forward Out	394	336	1,241	440	443	446	443	446
Biennial Change in Expenditures				386		(1,064)		(1,064)
Biennial % Change in Expenditures				54		(97)		(97)
Gov's Exp Change from Base								0
Gov's Exp % Change from Base								0

# 3000 - Federal

	Actual		Actual Estimate	Forecas	t Base	Governor's Recommendation		
	FY12	FY 13	FY 14	FY15	FY16	FY17	FY16	FY17
Balance Forward In		20						
Receipts	4,872	559	0	0	0	0	0	0
Expenditures	4,871	579	0	0	0	0	0	0
Biennial Change in Expenditures				(5,450)		0		0
Biennial % Change in Expenditures				(100)		0		0
Gov's Exp Change from Base								0
Gov's Exp % Change from Base								0

# Administration

**Program:** Government and Citizen Services

**Activity**: Risk Management

http://mn.gov/admin/risk

#### AT A GLANCE

- Managed 3,871 liability, property and workers' compensation claims
- Insured \$14.9 billion in state property and 13,552 vehicles for auto liability

# **PURPOSE & CONTEXT**

The Risk Management Division provides property, liability, and workers' compensation insurance services for all three branches of Minnesota state government, the State Fair, and the Minnesota State Colleges and Universities system.

We help our customers maintain financial stability and a safe, productive workforce by delivering quality services at the lowest possible cost. We deliver comprehensive, cost-effective property, liability, and workers compensation services through proactive and innovative risk, loss-control, and claims management practices.

The Workers' Compensation Program operates as a special revenue fund and The Property and Casualty Program operates as an internal service fund

#### SERVICES PROVIDED

The work of Risk Management helps minimize losses associated with unintended events and ensures the prudent use of state resources. This work is divided into three broad categories:

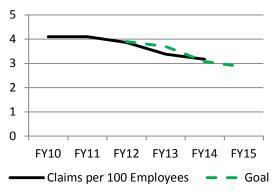
- Underwriting property and casualty insurance
- Risk management and loss control services
- Claims management

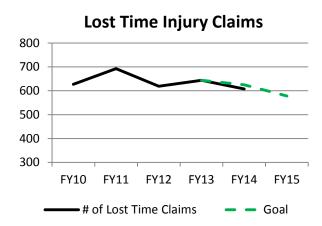
More specifically, Risk Management serves as the state's insurance company by offering: coverage for state-owned and operated vehicles; property and general liability insurance; workers' compensation coverage for state government; workplace safety and loss control services; and claim services that help the state minimize financial loss associated with accidents.

#### **RESULTS**

Performance Measure (Result of the Program): The number of workplace injuries is declining

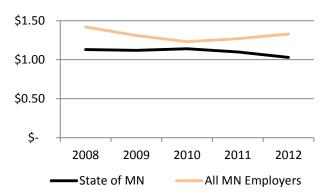
# **Injury Rate in State Workforce**





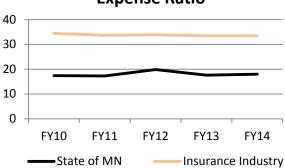
**Performance Measure (Quality of the program):** To ensure cost effective services, we routinely compare our costs with those of private and public employers. Our workers' compensation cost per every \$100 of payroll is less than that of other Minnesota employers.

# Work Comp Cost per \$100 Payroll



**Performance Measure (Quality of the Program):** We strive to keep our administrative expenses low and measure our costs annually against insurance market averages. Our property and casualty operating expenses are less than the average insurance industry operating costs.





M.S. 16B.85 (https://www.revisor.mn.gov/statutes/?id=16B.85) and M.S. 176.541 (https://www.revisor.mn.gov/statutes/?id=176.541) provide the legal authority for Administration's Risk Management Division.

<u>Exponentarios by Fund</u>	-							
	Acti FY12	ual FY13	Actual FY14	Estimate FY15	Forecas FY16	t Base FY17	Goveri Recomme FY16	
1000 - General	2,146	2,018	1,721	1,063	804	844	804	844
2001 - Other Misc Special Rev	30,265	30,314	28,353	32,409	32,765	32,824	32,765	32,824
5300 - Risk Management	10,484	11,189	12,061	13,995	14,062	14,110	14,062	14,110
Total	42,894	43,521	42,134	47,467	47,631	47,778	47,631	47,778
Biennial Change Biennial % Change				3,185 4		5,808 6		5,808 6
Governor's Change from Base Governor's % Change from Base								0
Expenditures by Category								U
Compensation	3,344	3,493	3,722	4,163	4,585	4,692	4,585	4,692
Operating Expenses	37,682	37,541	37,032	40,980	40,722	40,762	40,722	40,762
Other Financial Transactions	1,868	2,487	1,380	2,324	2,324	2,324	2,324	2,324
Capital Outlay-Real Property	0							
Total	42,894	43,521	42,134	47,467	47,631	47,778	47,631	47,778
Full-Time Equivalents	42.4	41.1	41.4	44.9	47.2	47.1	47.2	47.1

# 1000 - General

	Actu FY12	al FY 13	Actual Estimate Forecast Base FY 13 FY 14 FY15 FY16 FY17		Goverr Recomme FY16			
		_						
Open Appropriation	2,146	2,018	1,721	1,063	804	844	804	844
Expenditures	2,146	2,018	1,721	1,063	804	844	804	844
Biennial Change in Expenditures				(1,381)		(1,136)		(1,136)
Biennial % Change in Expenditures				(33)		(41)		(41)
Gov's Exp Change from Base								0
Gov's Exp % Change from Base								0

2001 - Other Misc Special Rev

	Actual		Actual Estimate		Forecast	Rasa	Governor's Recommendation		
	FY12	FY 13	FY 14	FY15	FY16	FY17	FY16	FY17	
Balance Forward In	9,273	7,288	7,966	9,916	8,134	6,941	8,134	6,941	
Receipts	29,553	29,816	30,303	30,628	31,572	32,108	31,572	32,108	
Net Transfers	0	(3)	0	0	0	0	0	0	
Expenditures	30,265	30,314	28,353	32,409	32,765	32,824	32,765	32,824	
Balance Forward Out	8,561	6,787	9,916	8,134	6,941	6,225	6,941	6,225	
Biennial Change in Expenditures				183		4,827		4,827	
Biennial % Change in Expenditures				0		8		8	
Gov's Exp Change from Base								0	
Gov's Exp % Change from Base								0	
FTEs	30.3	29.8	29.8	31.7	33.7	33.7	33.7	33.7	

5300 - Risk Management

								nor's
	Actu	al	Actual	Estimate	Forecast Base		Recommendation	
-	FY12	FY 13	FY 14	FY15	FY16	FY17	FY16	FY17
Balance Forward In	19,393	21,102	22,255	22,888	20,716	18,477	20,716	18,477
Receipts	12,186	12,272	12,694	11,823	11,823	11,828	11,823	11,828
Expenditures	10,484	11,189	12,061	13,995	14,062	14,110	14,062	14,110
Balance Forward Out	21,095	22,185	22,888	20,716	18,477	16,195	18,477	16,195
Biennial Change in Expenditures				4,383		2,116		2,116
Biennial % Change in Expenditures				20		8		8
Gov's Exp Change from Base								0
Gov's Exp % Change from Base								0
FTEs	12.1	11.4	11.6	13.2	13.5	13.4	13.5	13.4

# Administration Budget Activity Narrative

**Program:** Government and Citizen Services **Activity:** Small Agency Resource Team

http://mn.gov/admin/employees/financial-management-reporting/services

# AT A GLANCE

# PURPOSE & CONTEXT

- Serves 15 diverse agencies, boards, and councils
- Financial guidance for budgets totaling \$49 million
- Human resource services for 200 employees

The Small Agency Resource Team (SmART) provides comprehensive human resources and financial management services to small agencies, boards, and councils.

SmART staff learn the business needs of their customers and this knowledge, along with their expert technical knowledge, helps customers operate successfully. SmART services eliminates the need for customers to hire staff to handle these administrative functions so they can focus on their core mission.

SmART serves a variety of state agencies ranging from the Council on Asian-Pacific Minnesotans to the Minnesota Racing Commission.

The majority of SmART's funding is from a General Fund appropriation, but we enter into pay agreements with agencies that have the ability to support their financial or human resource activities.

#### SERVICES PROVIDED

SmART provides customers with the information and services they need:

- State policies, procedures and legal requirements
- Transaction work

Specific services provided include: payroll services; entering personnel transactions; benefits administration; performance management and labor relations; classification and compensation analysis; vacancy filling; budget support; biennial budget entry; fiscal note assistance and processing; budget entries; processing of purchase orders, professional/technical contracts, grant contracts, interagency agreements, annual plans and employee business/travel reimbursements; payment processing; deposits; reporting; and training.

# **RESULTS**

Type of Measure	Name of Measure	Previous	Current	Dates
Quality	Customer rating	4.8	4	2012
	(Scale of 1-5 with 5 being outstanding)			2013
Results	General Fund savings achieved through SmART when compared to costs for each agency, board, or council to perform same duties independently	49%	38%	2012 2014

M.S. 16B.371 (https://www.revisor.mn.gov/statutes/?id=16B.371) provides the legal authority for this program.

	Actu FY12	ual FY13	Actual FY14	Estimate FY15	Forecas FY16	t Base FY17	Govern Recomme FY16	
1000 - General	215	210	332	534	433	433	835	836
2001 - Other Misc Special Rev	0	0	37	78	82	86	82	86
Total	215	210	370	611	515	519	917	922
Biennial Change Biennial % Change				556 131		53 5		858 87
Governor's Change from Base Governor's % Change from Base								805 78
Expenditures by Category								
Compensation	193	180	334	442	453	472	803	840
Operating Expenses	22	30	36	166	59	44	88	73
Other Financial Transactions				3	3	3	26	9
Total	215	210	370	611	515	519	917	922
Full-Time Equivalents	3.0	2.7	4.8	6.0	5.8	5.5	9.8	9.5

# 1000 - General

	Actual		Actual	Estimate	Forecast	t Rase	Governor's Recommendation		
	FY12	FY 13	FY 14	FY15	FY16	FY17	FY16	FY17	
Balance Forward In		0		101					
Direct Appropriation	215	248	433	433	433	433	835	836	
Net Transfers		(33)							
Cancellations		5							
Expenditures	215	210	332	534	433	433	835	836	
Balance Forward Out			101						
Biennial Change in Expenditures				441		0		805	
Biennial % Change in Expenditures				104		0		93	
Gov's Exp Change from Base								805	
Gov's Exp % Change from Base								93	
FTEs	3.0	2.7	4.6	4.9	4.7	4.4	8.7	8.4	

2001 - Other Misc Special Rev

·	Act	ual	Actual	Estimate	Forecas	t Base	Governor's Recommendation		
	FY12	FY 13	FY 14	FY15	FY16	FY17	FY16	FY17	
Balance Forward In				6					
Receipts	0	0	44	71	82	86	82	86	
Expenditures	0	0	37	78	82	86	82	86	
Balance Forward Out			6						
Biennial Change in Expenditures				115		53		53	
Biennial % Change in Expenditures						46		46	
Gov's Exp Change from Base								0	
Gov's Exp % Change from Base								0	
FTEs	0	0	0.2	1.1	1.1	1.1	1.1	1.1	

January 27, 2015

# Administration

**Program:** Government and Citizen Services **Activity:** State Assistive Tech (STAR)

http://mn.gov/star

#### AT A GLANCE

From July 1, 2013 through June 30, 2014:

- 142 Minnesotans received long-term loans of assistive technology (AT) for use at college, work, home or assisted living
- Long-term loans saved Minnesotans with disabilities \$226,581
- 198 pieces of mobility and daily living AT were refurbished and made available to Minnesotans for low/no cost at a savings of \$323,455
- 342 Minnesotans borrowed 381 AT devices for evaluation, training and short-term accommodations
- 283 Minnesotans received an AT device demonstration

# **PURPOSE & CONTEXT**

Our mission is to help Minnesotans of all ages who have disabilities find and get the assistive technology (AT) they need to function more independently at home, school, work, and in their communities.

Assistive technology is any item, piece of equipment, or product that individuals with disabilities use to improve their ability to function. Assistive technology can be used to help people communicate, see, hear, learn, and move; examples of assistive technology include, handheld magnifiers, computer software that reads aloud, wheelchairs, adapted eating utensils and grab bars.

STAR is Minnesota's Assistive Technology Act program and is 100% federally funded.

# SERVICES PROVIDED

STAR provides the following services to Minnesotans with disabilities to function more independently at home, school, work, and in their communities:

- Information and assistance
- Device loans
- Device demonstrations
- Public awareness
- Technical assistance
- Training

Specific services provided include: device demonstrations to help Minnesotans learn about an assistive technology device and whether it is right for them; short term assistive technology device loans to Minnesotans so they can test a device, make sure it works for them, and decide if it is the right device for them to buy; short term loans to Minnesotans to use while waiting to receive a new device or to use while their device is being repaired; and long term assistive technology device loans to use while in college, at work, or for essential home and daily living needs.

# **RESULTS**

Type of Measure	Name of Measure	Previous	Current	Dates
Result	Percentage of device loans that resulted in borrowers determining if AT would meet their <u>educational</u> needs	67.31%	88.19%	2012* 2013*
Result	Percentage of device loans that resulted in borrowers determining if AT would meet their employment needs	96.55%	100%	2012* 2013*
Result	Percentage of device loans that resulted in borrowers determining if AT would meet their community living needs	84.44%	91.22%	2012* 2013*

<sup>\*</sup> Denotes federal fiscal years that run October 1 - September 30

The Minnesota STAR Program is 100% federally-funded under the <u>Assistive Technology Act of 1998, as amended (PL 108-364)</u> (<a href="http://www.gpo.gov/fdsys/pkg/PLAW-108publ364/html/PLAW-108publ364.htm">http://www.gpo.gov/fdsys/pkg/PLAW-108publ364/html/PLAW-108publ364.htm</a>) and also authorized in M.S. 16B.055 (<a href="https://www.revisor.mn.gov/statutes/?id=16B.055">www.revisor.mn.gov/statutes/?id=16B.055</a>).

	Acti	ual FY13	Actual FY14	Estimate FY15	Forecas FY16	t Base FY17	Govern Recomme FY16	
2001 - Other Misc Special Rev	0	0	46	2	0	0	0	0
3000 - Federal	451	473	475	478	476	476	476	476
Total	451	473	521	480	476	476	476	476
Biennial Change				77		(49)		(49)
Biennial % Change				8		(5)		(5)
Governor's Change from Base								0
Governor's % Change from Base								0
Expenditures by Category		,						
Compensation	180	233	245	265	275	283	275	283
Operating Expenses	162	178	189	181	173	174	173	174
Other Financial Transactions	68	3	70	34	21	19	21	19
Grants, Aids and Subsidies	41	59	0	0				
Capital Outlay-Real Property			18	0	7	0	7	0
Total	451	473	521	480	476	476	476	476
Full-Time Equivalents	2.6	3.1	3.0	3.1	3.0	3.0	3.0	3.0

2001 - Other Misc Special Rev

	Actu	ıal	Actual	Estimate	Forecas	t Base	Gover Recomme	
	FY12	FY 13	FY 14	FY15	FY16	FY17	FY16	FY17
Receipts	0	0	46	2	0	0	0	0
Expenditures	0	0	46	2	0	0	0	0
Biennial Change in Expenditures				48		(48)		(48)
Biennial % Change in Expenditures						(100)		(100)
Gov's Exp Change from Base								0
Gov's Exp % Change from Base								0
FTEs	0	0	0.1	0.0	0	0	0	0

# 3000 - Federal

	Actual		Actual Estimate		Forecast Base		Governor's Recommendation	
	FY12	FY 13	FY 14	FY15	FY16	FY17	FY16	FY17
Balance Forward In	2	2	2	2				
Receipts	451	473	475	476	476	476	476	476
Expenditures	451	473	475	478	476	476	476	476
Balance Forward Out	2	2	2					
Biennial Change in Expenditures				29		(1)		(1)
Biennial % Change in Expenditures				3		0		0
Gov's Exp Change from Base								0
Gov's Exp % Change from Base								0
FTEs	2.6	3.1	2.9	3.0	3.0	3.0	3.0	3.0

# Administration

**Program:** Government and Citizen Services

**Activity**: State Demographer

http://mn.gov/admin/demography

#### AT A GLANCE

- Prepare estimates of people and households for all counties, cities and townships in the state (10,596 website downloads)
- Produce updated data projections about people by age and gender for Minnesota, its Economic Development Regions and all counties — to guide planning in the coming decades (12,912 website downloads)
- Provide data to inform state agencies, local government, businesses, nonprofits, researchers and others on 463 occasions
- Deliver 75 presentations about critical issues, reaching 4,955 listeners

#### **PURPOSE & CONTEXT**

The Minnesota State Demographic Center/Office of the State Demographer assists state and local leaders in making informed decisions by providing timely and reliable demographic information. We help leaders locate and understand the best data available so that they can match their policies and programs to the state's changing needs and be wise stewards of their resources.

Our assistance helps legislators anticipate and plan for the future, helps state government and nonprofit leaders understand and serve their clients, aides businesses in understanding their markets and workforce, and helps media raise public awareness to key issues shaping our state.

#### **SERVICES PROVIDED**

The work of the State Demographer's Office can be divided into three broad categories:

- Data production
- Data analysis
- Public awareness

Services provided include: act as a liaison to the U.S. Census Bureau; prepare annual estimates of the number of people and households in all counties, cities, and townships in the state to assist with planning and distributing resources; create projections of the population and labor force by age, gender, race, and location to plan for impacts to the state budget, economy, and services in the coming decades; and produce new data for Minnesota's unique needs and populations — such as on our immigrant groups and languages spoken in Minnesota homes, moving patterns of people by education and income, and different age patterns among Minnesota's communities.

#### **RESULTS**

Type of Measure	Name of Measure	Previous	Current	Dates
Quantity	Website hits each year	407,684	454,330	2013 2014
Quality	Percentage of users that successfully located data or resources they were seeking on the Demographer's website	NA	50%	2012
Results	Number of stakeholders served by individual data requests and presentations each year	2,806	5,418	2013 2014

The Minnesota State Demographic Center tasks are set forth in M.S. 4A.02 (<a href="https://www.revisor.mn.gov/statutes/?id=4A.02">https://www.revisor.mn.gov/statutes/?id=4A.02</a>), which outline that the State Demographer "shall continuously gather and develop demographic data relevant to the state," among other duties.

(Dollars in Thousands)

# **Expenditures By Fund**

	Actu FY12	ual FY13	Actual FY14	Estimate FY15	Forecas FY16	t Base FY17	Govern Recomme FY16	
1000 - General	491	454	508	538	523	523	535	547
2000 - Restricted Misc Special Rev	0	0	3	107	0	0	0	0
Total	491	454	511	645	523	523	535	547
Biennial Change Biennial % Change				211 22		(110) (10)		(74) (6)
Governor's Change from Base Governor's % Change from Base								36 3
Expenditures by Category								
Compensation	408	387	458	521	474	474	486	498
Operating Expenses	79	60	53	124	49	49	49	49
Other Financial Transactions	4	7						
Total	491	454	511	645	523	523	535	547
Full-Time Equivalents	4.3	4.5	5.1	4.7	4.5	4.4	4.5	4.4

(Dollars in Thousands)

1000 - General

	Actu	al	Actual	Actual Estimate Forecast Base		Rase	Governor's Recommendation	
	FY12	FY 13	FY 14	FY15	FY16	FY17	FY16	FY17
Balance Forward In		34		15				
Direct Appropriation	523	523	523	523	523	523	535	547
Net Transfers		(42)						
Cancellations		61						
Expenditures	491	454	508	538	523	523	535	547
Balance Forward Out	32		15					
Biennial Change in Expenditures				101		0		36
Biennial % Change in Expenditures				11		0		3
Gov's Exp Change from Base								36
Gov's Exp % Change from Base								3
FTEs	4.3	4.5	5.0	4.4	4.5	4.4	4.5	4.4

2000 - Restricted Misc Special Rev

	Actual		Actual	Estimate	Estimate Forecast Base		Governor's Recommendation	
	FY12	FY 13	FY 14	FY15	FY16	FY17	FY16	FY17
Balance Forward In			0					
Receipts	0	0	3	107	0	0	0	0
Expenditures	0	0	3	107	0	0	0	0
Biennial Change in Expenditures				110		(110)		(110)
Biennial % Change in Expenditures						(100)		(100)
Gov's Exp Change from Base								0
Gov's Exp % Change from Base								0
FTEs			0.1	0.3	0	0	0	0

Administration Program Narrative

# Program: Strategic Management Services

www.mn.gov/admin

#### AT A GLANCE

- Administration of the agency's \$170 million budget
- Human resource services for 460 employees
- Strategic direction and oversight of 15 diverse business activities ranging from the State Archaeologist to statewide purchasing
- Oversee and improve agency's internal controls

#### **PURPOSE & CONTEXT**

Strategic Management Services seeks to ensure the agency is meeting its mission of providing the best value in government services. This is done by setting and communicating the agency's strategic vision and establishing and monitoring performance standards.

In addition to agency employees, other critical stakeholders include the Governor's Office, state agencies, the Legislature, media, local government, and citizens. This program is funded by the General Fund.

## **SERVICES PROVIDED**

Strategic Management Services provides agency leadership in the following areas:

- Executive Support
- Communications and Legislative Affairs
- Financial Management
- Human Resources
- Internal Audit

Specific services provided include: provide agency leadership and communications; coordinate legislative activities; comply with data practices; plan for business continuation and emergency preparedness; recruit, fill vacancies, and retain staff; train and develop employees; manage employee performance; prepare, monitor, and report on budgets; financial transaction processing including purchasing, payments, deposits, and employee reimbursements; complete fiscal notes; develop policies and procedures and train; promote strong internal controls and accountability; and complete internal audits.

# **RESULTS**

Type of Measure	Name of Measure	Previous	Current	Dates
Quality	Rating of employee engagement in providing efficient services to other agencies, other government groups, and the community (Scale of 1-5 with 5 being high)	3.82	TBD*	2012 2014
Quantity	Percent of staff receiving performance appraisals	100%	100%	2012 2014
Quality	Percent of payments made in a timely manner	88%	97%	2012 2014

<sup>\*</sup>Survey results will be available shortly after publication of this document (in November of 2014) The legal authority for Administrative Management Services comes from M.S. 16B (https://www.revisor.mn.gov/statutes/?id=16B).

# **Expenditures By Fund**

	Actua FY12	al FY13	Actual FY14	Estimate FY15	Forecas FY16	t Base FY17	Govern Recomme FY16	
1000 - General	1,388	2,025	1,538	2,162	1,917	1,917	1,950	1,984
2000 - Restricted Misc Special Rev	0	0	0	49	0	0	0	0
2001 - Other Misc Special Rev	0	10	0	0	0	0	0	0
Total	1,388	2,035	1,538	2,211	1,917	1,917	1,950	1,984
Biennial Change				326		84		184
Biennial % Change				10		2		5
Governor's Change from Base								100
Governor's % Change from Base								3
Expenditures by Budget Activity	<u>′</u>							
Budget Activity: Exec Support Leadership/Partnerships Budget Activity: Financial Mgmt And	399	842	497	897	739	739	748	757
Reporting	669	740	683	833	758	758	774	791
Budget Activity: Human Resources- Administration	320	453	359	481	420	420	428	436
Total	1,388	2,035	1,538	2,211	1,917	1,917	1,950	1,984
Expenditures by Category		ı						
Compensation	1,050	1,211	1,176	1,471	1,495	1,497	1,528	1,564
Operating Expenses	312	790	346	717	399	397	399	397
Other Financial Transactions	27	23	9	23	23	23	23	23
Capital Outlay-Real Property	0	10	7					
Total	1,388	2,035	1,538	2,211	1,917	1,917	1,950	1,984
Total Agency Expenditures	1,388	2,035	1,538	2,211	1,917	1,917	1,950	1,984
Expenditures Less Internal Billing	1,388	2,035	1,538	2,211	1,917	1,917	1,950	1,984
Full-Time Equivalents	13.3	14.7	14.3	15.7	15.8	15.8	15.8	15.8

(Dollars in Thousands)

1000 - General

	Actu	al	Actual	Estimate	Forecast	Forecast Base		nor's endation
	FY12	FY 13	FY 14	FY15	FY16	FY17	FY16	FY17
Balance Forward In		686		245				
Direct Appropriation	2,082	1,632	1,807	1,942	1,942	1,942	1,975	2,009
Net Transfers	(20)	(201)	(24)	(25)	(25)	(25)	(25)	(25)
Cancellations		91						
Expenditures	1,388	2,025	1,538	2,162	1,917	1,917	1,950	1,984
Balance Forward Out	674		245					
Biennial Change in Expenditures				287		133		233
Biennial % Change in Expenditures				8		4		6
Gov's Exp Change from Base								100
Gov's Exp % Change from Base								3
FTEs	13.3	14.7	14.3	15.7	15.8	15.8	15.8	15.8

2000 - Restricted Misc Special Rev

	Actı	ıal	Actual	Estimate	Forecast Base		Governor's Recommendation	
	FY12	FY 13	FY 14	FY15	FY16	FY17	FY16	FY17
Balance Forward In				25				
Receipts	0	0	25	24	0	0	0	0
Expenditures	0	0	0	49	0	0	0	0
Balance Forward Out			25					
Biennial Change in Expenditures				49		(49)		(49)
Biennial % Change in Expenditures						(100)		(100)
Gov's Exp Change from Base								0
Gov's Exp % Change from Base								0

2001 - Other Misc Special Rev

	Actu	al FY 13	Actual FY 14	Estimate FY15	Forecast Base FY16 FY17		Gover Recommo FY16	
Receipts	0	0	0	0	0	0	0	0
Net Transfers		10						
Expenditures	0	10	0	0	0	0	0	0
Biennial Change in Expenditures				(10)		0		0
Biennial % Change in Expenditures				(100)		0		0
Gov's Exp Change from Base								0
Gov's Exp % Change from Base								0

Administration Program Narrative

**Program:** Fiscal Agent

#### AT A GLANCE

- Administered and managed 35 public broadcasting General Fund grant contracts to 21 grantees
- Administered and managed 41 Arts and Cultural Heritage grant contracts to public broadcasting stations, museums, zoos, small theatres, cities, and nonprofits
- Conducted 36 financial reconciliations and monitoring visits with grantees

#### **PURPOSE & CONTEXT**

The fiscal agent function ensures that grants and other special funding received through specific appropriations are distributed and managed according to all applicable laws, statutes, policies, and procedures. Administration of these funds allows us to provide value to the recipients and public by ensuring resources are used as intended.

The fiscal agent function serves a variety of entities representing public television and radio, Arts and Cultural Heritage grantees representing museums, zoos, small theatres and local government, and other funds appropriated by the legislature.

Funding for these activities generally comes from General Fund appropriations and the Arts and Cultural Heritage Fund.

### **SERVICES PROVIDED**

The fiscal agent function oversees funding for:

- Public television and noncommercial radio station General Fund grants (M.S. 129D.11-16)
- Arts and Cultural Heritage Fund grants
- Other funding:

#### In lieu of rent

- Rent Waived space occupied in the Capitol, State Office, and Veterans Service buildings by the House of Representatives, Senate, Revisor of Statutes, Legislative Reference Library and Congressionally chartered veterans' organizations.
- Ceremonial areas space in the Capitol such as the rotunda, the governor's residence, and ceremonial grounds and monuments/memorials in the Capitol area.
- Services for the Blind space occupied by blind vending operators in building under our custodial control.

### Capitol rent loss and relocation

- Relocation includes physical move costs required for the Capitol restoration project.
- Rent Loss pays expenses that will continue to be incurred in vacant spaces in the Capitol, such as utility services, building maintenance, and limited custodial services. Rent appropriated for Rent Waived is used to pay rent in the temporary spaces.
- Other legislatively assigned grants

Specific services provided include: administer grants and ensure state grant policies and procedures are followed; provide consultation and technical assistance to grantees; conduct focus groups with grantees to improve effectiveness; maintain information on the state's Legacy website; oversee funding for spaces that are not paid though lease agreements, such as ceremonial areas, services for the blind, rent waived; and manage capitol building rent loss and relocation expenditures during the restoration.

#### **RESULTS**

Type of Measure	Name of Measure	Previous	Current	Dates
Quantity	Percent of required reports from grantees received in a timely manner	91.7%	99%	2014

**Expenditures By Fund** 

Program: Fiscal Agent

	Actu	ıal	Actual	Estimate	Forecas	t Base	Govern Recomme	
	FY12	FY13	FY14	FY15	FY16	FY17	FY16	FY17
1000 - General	9,959	9,951	14,460	12,254	12,157	11,737	12,157	11,737
2301 - Arts & Cultural Heritage Fund	8,051	9,595	10,047	9,401	0	0	0	0
2403 - Gift	11	2	0	0	0	0	0	0
Total	18,022	19,548	24,507	21,655	12,157	11,737	12,157	11,737
Biennial Change				8,592		(22,268)		(22,268)
Biennial % Change				23		(48)		(48)
Governor's Change from Base								0
Governor's % Change from Base								0
Expenditures by Budget Activity	Z							
Budget Activity: Public Broadcasting	7,618	8,527	9,992	9,818	2,619	2,619	2,619	2,619
Budget Activity: In Lieu Of Rent	8,158	8,158	8,003	8,313	8,158	8,158	8,158	8,158
Budget Activity: Misc Grants/Studies/Others	2,246	2,862	6,512	3,524	1,380	960	1,380	960
Total	18,022	19,548	24,507	21,655	12,157	11,737	12,157	11,737
Expenditures by Category								
Compensation	0		38	99				
Operating Expenses	8,409	8,160	11,535	9,829	9,538	9,118	9,538	9,118
Other Financial Transactions		383	408	231	109	109	109	109
Grants, Aids and Subsidies	9,613	11,005	12,526	11,496	2,510	2,510	2,510	2,510
Capital Outlay-Real Property			0					
Total	18,022	19,548	24,507	21,655	12,157	11,737	12,157	11,737
Total Agency Expenditures	18,022	19,548	24,507	21,655	12,157	11,737	12,157	11,737
Expenditures Less Internal Billing	18,022	19,548	24,507	21,655	12,157	11,737	12,157	11,737
Full Three Frenchischerte	•	اء	6.4	اء ،				
Full-Time Equivalents	0	0	0.4	1.0	0	0	0	0

(Dollars in Thousands)

# 1000 - General

	Actual		Actual	Actual Estimate		Forecast Base		nor's endation
_	FY12	FY 13	FY 14	FY15	FY16	FY17	FY16	FY17
Balance Forward In	119	111	0	1,477				
Direct Appropriation	9,951	9,951	15,937	10,777	12,157	11,737	12,157	11,737
Cancellations		111						
Expenditures	9,959	9,951	14,460	12,254	12,157	11,737	12,157	11,737
Balance Forward Out	111		1,477					
Biennial Change in Expenditures				6,803		(2,819)		(2,819)
Biennial % Change in Expenditures				34		(11)		(11)
Gov's Exp Change from Base								0
Gov's Exp % Change from Base								0

2301 - Arts & Cultural Heritage Fund

			Actual	Estimate	Forecast Base FY16 FY17		Gover	
	Actu	FY 13	Actual FY 14	FY15			Recommendation FY16 FY17	
Balance Forward In	124	1,304	1,103	565				
Direct Appropriation	9,175	8,830	9,605	8,925	0	0	0	0
Net Transfers	(92)	(88)	(96)	(89)				
Cancellations		9						
Expenditures	8,051	9,595	10,047	9,401	0	0	0	0
Balance Forward Out	1,156	443	565					
Biennial Change in Expenditures				1,803		(19,448)		(19,448)
Biennial % Change in Expenditures				10		(100)		(100)
Gov's Exp Change from Base								0
Gov's Exp % Change from Base								0
FTEs			0.4	1.0				

# 2403 - Gift

	Actu	al	Actual	Estimate	Forecas	t Base	Gover Recomme	
<u>-</u>	FY12	FY 13	FY 14	FY15	FY16	FY17	FY16	FY17
Balance Forward In	18	8	6	6	6	6	6	6
Receipts	1	0	0	0	0	0	0	0
Expenditures	11	2	0	0	0	0	0	0
Balance Forward Out	8	6	6	6	6	6	6	6
Biennial Change in Expenditures				(13)		0		0
Biennial % Change in Expenditures				(100)		0		0
Gov's Exp Change from Base								0
Gov's Exp % Change from Base								0

Program: Fiscal Agent

(Dollars in Thousands)

# 2403 - Gift

3002 - Oil Overcharge

	Actu	Actual		Estimate	Forecast Base		Governor's Recommendation	
	FY12	FY 13	FY 14	FY15	FY16	FY17	FY16	FY17
Balance Forward In	3	3	3	3	3	3	3	3
Balance Forward Out	3	3	3	3	3	3	3	3

# FY16-17 Federal Funds Summary

(Dollars in Thousands)

Federal Agency and CFDA #	Federal Award Name and Brief Purpose	New Grant	2014 Actuals	2015 Budget	2016 Base	2017 Base	State Match or MOE Required?	FTEs
Health & Human Services 93.630	Federal assistance to State Developmental Disabilities Councils – DD Act Subtitle B; 71% of federal assistance is re-granted to program activities leading to increased independence, productivity, self-determination, integration and inclusion of individuals with developmental disabilities and their families in the community.	No	1,059	876	969	969	Yes	2.6
	Budget Activity Total		1,059	876	969	969		2.6
Department of Education 84.224A	The State Grant for Assistive Technology Program supports state efforts to improve assistive technology services to individuals with disabilities of all ages through comprehensive, consumer responsive statewide programs such as device demonstration, device loan and activities to reuse older devices.	No	475	476	476	476	No	3.0
	Budget Activity Total		475	476	476	476		3.0
	Program Total		1,534	1,352	1,445	1,445		5.6
	Federal Fund – Agency Total		1,534	1,352	1,445	1,445		5.6

#### Narrative:

The Governor's Council on Developmental Disabilities (DDC) receives an annual formula grant from the U.S. Department of Health and Human Services, under a federal program, with state participation, to provide assistance to state disabilities councils for the benefit of individuals with developmental disabilities and their families in the state. (Developmental Disabilities Assistance & Bill of Rights Act of 2000, DD Act, P.L. 106-402.) This program requires Maintenance of Effort (MOE) by the states. The federal share of the cost of all program and operating activities cannot be more than 75% of the aggregate cost of such activities. The remaining 25% share of aggregate costs is the non-federal share that is provided by the state and state grantees. The DD Act requires reasonable participation by the state. The DDC currently receives \$74,000 from the state's general fund. Federal funding is expected to remain at its current level through 2017.

The System of Technology to Achieve Results (STAR) program currently receives an annual discretionary formula grant funded under the Assistive Technology Act of 2004, P.L. 108, 364. This federal grant is currently administered by the Rehabilitation Services Administration within the U.S. Department of Education. In July 2014, the president signed the Workforce Investment Opportunity Act (WIOA), which authorized moving the State Grant for Assistive Technology (SGAT) formula grant to the U.S. Department of Health and Human Services and placing administration of the grant with the Administration for Community Living (ACL). Transition planning is in the early phases and program changes are unknown at this time. Federal funding is expected to remain at or below its current level through 2017. STAR does not receive any state funding.

# Administration Fleet and Surplus Services Fleet Services

Revenues, Expenses and Changes in Net Assets

(Dollars in Thousands)

	Actual 2014	Projected 2015	Projected 2016	Projected 2017
Operating Revenues:		I		
Net Sales	15,264	15,001	15,290	15,862
Rental and Service Fees				
Insurance Premiums				
Other Income				
Total Operating Revenues	15,264	15,001	15,290	15,862
Gross Margin	15,264	15,001	15,290	15,862
Operating Expenses:				
Purchased Services	1,993	2,404	2,675	2,755
Salaries and Fringe Benefits	645	637	681	705
Claims				
Depreciation	5,859	6,205	6,577	6,972
Amortization				
Supplies and Materials	3,218	3,885	3,481	3,620
Indirect Costs	273	282	262	270
Other Expenses	2,306	2,286	2,292	2,293
Total Operating Expenses	14,294	15,699	15,968	16,615
Operating Income (Loss)	970	(698)	(678)	(753)
Nonoperating Revenues (Expenses):				
Investment Income	72	74	77	79
Interest and Financing Costs	(193)	(198)	(203)	(208)
Other Nonoperating Expenses *	(442)	(135)		
Gain (Loss) on Disposal of Capital Assets	727	940	738	741
Total Nonoperating Revenues (Expenses)	164	681	612	612
Income (Loss) Before Transfers and Contributions Capital Contributions	1,134	(17)	(66)	(141)
Transfers in Transfers out				
Change in Net Assets	1,134	(17)	(66)	(141)
Net Assets, Beginning as Reported	12,287	13,421	13,404	13,338
Net Assets, Ending	13,421	13,404	13,338	13,197
Rate increase/(decrease)	0.0%	See Note	0.0%	0.0%
Full Time Equivalents * Includes non-operating revenue. Note: Individual Rates (1%).	8.6	8.5	8.6	8.6

<sup>\*</sup> Includes non-operating revenue. Note: Individual Rates (1%); Categorized Rates - new rate structure

Administration
Fleet and Surplus Services
Fleet Services
Net Assets
(Dollars in Thousands)

(Dollars III Triousarius)	Actual 2014	Projected 2015
ASSETS	2014	2013
Current Assets:		
Cash and Cash Equivalents	4,864	4,364
Investments	,	,
Accounts Receivable	1,551	1,442
Accrued Investment/Interest Income	,	•
Inventories		
Deferred Costs		
Total Current Assets	6,415	5,806
Noncurrent Assets:		
Deferred Costs		
Depreciable Capital Assets (Net)	23,125	24,200
Total Noncurrent Assets	23,125	24,200
Total Assets	29,540	30,006
LIABILITIES		
Current Liabilities:		
Accounts Payable	373	527
Interfund Payables		
Unearned Revenue		
Loans Payable	6,625	7,125
Compensated Absences Payable	6	6
Total Current Liabiblities	7,004	7,658
Noncurrent Liabilities:		
Loans Payable	9,047	8,876
Compensated Absences Payable	61	61
Other Liabilities	7	7
Total Noncurrent Liabilities	9,115	8,944
Total Liabilities	16,119	16,602
NET ASSETS		
Invested in Capital Assets,		
Net of Related Debt	7,404	8,151
Unrestricted	6,017	5,253
Total Net Assets	13,421	13,404

Administration
Fleet and Surplus Services
Fleet Services
Brief Narrative

Background:
Fleet Services, an internal service fund, provides long term vehicle leasing services and fleet management.
Detail of any loans from the general fund, including dollar amounts:
None
Proposed investments in technology or equipment of \$100,000 or more:
None
Explanation of changes in net assets (formerly retained earnings increases, operating losses):
There will be a net reduction in net assets based on lower lease rates.
Explain any reasons for rate changes:
To optimize vehicle utilization and ensure that retained earnings are within the allowable working capital guidelines.
Impact of rate changes on affected agencies:
Agencies will realize a reduction in lease rates and a reduced cost for state vehicle travel.

# Administration Fleet and Surplus Services Surplus Services

Revenues, Expenses and Changes in Net Assets (Dollars in Thousands)

(Dollars III Thousanus)	Actual 2014	Projected 2015	Projected 2016	Projected 2017
Operating Revenues: Net Sales Rental and Service Fees Insurance Premiums	1,520	1,468	1,580	1,580
Other Income Total Operating Revenues	1,520	1,468	1,580	1,580
Gross Margin	1,332	1,285	1,399	1,399
Operating Expenses:				
Purchased Services	358	447	549	569
Salaries and Fringe Benefits Claims	475	567	601	619
Depreciation Amortization	59	49	48	47
Supplies and Materials	10	9	10	10
Indirect Costs Other Expenses	32	49	49	49
Total Operating Expenses	934	1,121	1,257	1,294
Operating Income (Loss)	398	164	142	105
Nonoperating Revenues (Expenses): Investment Income Interest and Financing Costs				
Other Nonoperating Expenses Gain (Loss) on Disposal of Capital Assets	(600)	(500)		
Total Nonoperating Revenues (Expenses)	(600)	(500)	0	0
Income (Loss) Before Transfers and Contributions Capital Contributions Transfers in Transfers out	(202)	(336)	142	105
Change in Net Assets	(202)	(336)	142	105
Net Assets, Beginning as Reported	2,120	1,918	1,582	1,724
Net Assets, Ending	1,918	1,582	1,724	1,829
Rate increase/(decrease)	0.0%	0.0%	0.0%	0.0%
Full Time Equivalents	7.1	8.5		

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Administration
Fleet and Surplus Services
Surplus Services
Net Assets
(Dollars in Thousands)

(Donars in Triousanus)	Actual 2014	Projected 2015
ASSETS	2014	2010
Current Assets:		
Cash and Cash Equivalents	1,990	1,502
Investments	,	•
Accounts Receivable	193	246
Accrued Investment/Interest Income		
Inventories		
Deferred Costs		
Total Current Assets	2,183	1,748
Noncurrent Assets:		
Deferred Costs		
Depreciable Capital Assets (Net)	520	471
Total Noncurrent Assets	520	471
Total Assets	2,703	2,219
LIABILITIES		
Current Liabilities:		
Accounts Payable	713	565
Interfund Payables		
Unearned Revenue		
Loans Payable		
Compensated Absences Payable	7	7
Total Current Liabiblities	720	572
Noncurrent Liabilities:		
Loans Payable		
Compensated Absences Payable	59	59
Other Liabilities	6	6
Total Noncurrent Liabilities	65	65
Total Liabilities	785	637
NET ASSETS		
Invested in Capital Assets,		
Net of Related Debt	520	471
Unrestricted	1,398	1,111
Total Net Assets	1,918	1,582

Administration
Fleet and Surplus Services
Surplus Services
Brief Narrative

Background:
Surplus Services, an enterprise fund, provides redistribution and disposal services for surplus property.
Detail of any loans from the general fund, including dollar amounts:
None
Proposed investments in technology or equipment of \$100,000 or more:
None
Notice
Explanation of changes in net assets (formerly retained earnings increases, operating losses):
The net assets decreased in FY 2014 and 2015 due to rebates to customers. Future years do not reflect a rebate.
Explain any reasons for rate changes:
None
Impact of rate changes on affected agencies:
None

# Administration Materials Management Coop Purchasing Revenues Expenses as

Revenues, Expenses and Changes in Net Assets

(Dollars in Thousands)

	Actual 2014	Projected 2015	Projected 2016	Projected 2017
Operating Revenues:		I		
Net Sales	17,454	17,871	18,870	19,939
Rental and Service Fees				
Insurance Premiums				
Other Income	244	100	159	100
Total Operating Revenues	17,698	17,971	19,029	20,039
Gross Margin	17,698	17,971	19,029	20,039
Operating Expenses:				
Purchased Services	1,904	2,527	2,915	2,918
Salaries and Fringe Benefits	4,308	5,686	6,817	7,588
Claims				
Depreciation				
Amortization				
Supplies and Materials	30	46	55	55
Indirect Costs	94	185	185	185
Other Expenses				
Total Operating Expenses	6,336	8,444	9,972	10,746
Operating Income (Loss)	11,362	9,527	9,057	9,293
Nonoperating Revenues (Expenses):				
Investment Income				
Interest and Financing Costs				
Other Nonoperating Expenses	(9,867)	(8,546)	(8,218)	(8,563)
Gain (Loss) on Disposal of Capital Assets	( , , , , ,	(0,010)	(=,= :=)	(=,===)
Total Nonoperating Revenues (Expenses)	(9,867)	(8,546)	(8,218)	(8,563)
Income (Loss) Before Transfers and Contributions Capital Contributions	1,495	981	839	730
Transfers in				
Transfers out				
Change in Net Assets	1,495	981	839	730
Net Assets, Beginning as Reported	9,306	10,801	11,782	12,621
Net Assets, Ending	10,801	11,782	12,621	13,351
Rate increase/(decrease) *	See Note	See Note	See Note	See Note
Full Time Equivalents	46.4	64.0	68.3	75.6
* Note: Contract foce paid by yanders are determined on a case by eace basis		on appoified contra	acta are possibled	

<sup>\*</sup> Note: Contract fees paid by vendors are determined on a case-by case basis and may increase or decrease as specified contracts are negotiated.

Administration
Materials Management
Coop Purchasing
Net Assets
(Dollars in Thousands)

,	Actual 2014	Projected 2015
ASSETS	2014	2013
Current Assets:		
Cash and Cash Equivalents	26,871	17,572
Investments		
Accounts Receivable	3,458	3,643
Accrued Investment/Interest Income		
Inventories		
Deferred Costs		
Total Current Assets	30,329	21,215
Noncurrent Assets:		
Deferred Costs		
Depreciable Capital Assets (Net)		
Total Noncurrent Assets	0	0
Total Assets	30,329	21,215
LIABILITIES		
Current Liabilities:		
Accounts Payable	19,075	8,980
Interfund Payables		
Unearned Revenue		
Loans Payable	43	43
Compensated Absences Payable		
Total Current Liabiblities	19,118	9,023
Noncurrent Liabilities:		
Loans Payable		
Compensated Absences Payable	374	374
Other Liabilities	36	36
Total Noncurrent Liabilities	410	410
Total Liabilities	19,528	9,433
NET ASSETS		
Invested in Capital Assets,		
Net of Related Debt		
Unrestricted	10,801	11,782
Total Net Assets	10,801	11,782

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Administration
Materials Management
Coop Purchasing
Brief Narrative

# Background:

Materials Management Division operates a cooperative purchasing program for Minnesota's local units of government and other authorized entities and the Minnesota Multi-State Contracting Alliance for Pharmacy (MMCAP), a pharmaceutical purchasing program on behalf of 48 states. The cooperative purchasing program is a self-sustaining enterprise fund.

seir-sustaining enterprise rund.
Detail of any loans from the general fund, including dollar amounts:
None
Proposed investments in technology or equipment of \$100,000 or more:
None
Explanation of changes in net assets (formerly retained earnings increases, operating losses):
Projections for revenue and expenses are based on changes in generic pharmaceutical contracts. <b>Explain any reasons for rate changes:</b>
Contract fees paid by vendors are determined on a case-by-case basis and may either increase or decrease as specific contracts are negotiated.
Impact of rate changes on affected agencies:
None

# Administration **Plant Management** Plant Management

Revenues, Expenses and Changes in Net Assets (Dollars in Thousands)

(Dollars III Thousands)	Actual 2014	Projected 2015	Projected 2016	Projected 2017
Operating Revenues: Net Sales Rental and Service Fees Insurance Premiums	61,591	60,943	61,588	64,492
Other Income				
Total Operating Revenues	61,591	60,943	61,588	64,492
Gross Margin	61,591	60,943	61,588	64,492
Operating Expenses:				
Purchased Services	17,096	21,497	17,427	17,277
Salaries and Fringe Benefits Claims	14,084	14,998	15,697	16,149
Depreciation	492	571	720	866
Amortization	89			
Supplies and Materials	1,789	1,708	1,740	1,770
Indirect Costs	805	984	1,002	1,021
Other Expenses	835	2,166	1,186	1,270
Total Operating Expenses	35,190	41,924	37,772	38,353
Operating Income (Loss)	26,401	19,019	23,816	26,139
Nonoperating Revenues (Expenses): Investment Income Interest and Financing Costs Other Nonoperating Expenses				
Gain (Loss) on Disposal of Capital Assets	(143)	3	3	3
Total Nonoperating Revenues (Expenses)	(143)	3	3	3
Income (Loss) Before Transfers and Contributions Capital Contributions Transfers in	26,258	19,022	23,819	26,142
Transfers out	(28,002)	(28,073)	(27,568)	(27,873)
Change in Net Assets	(1,744)	(9,051)	(3,749)	(1,731)
Net Assets, Beginning as Reported	29,814	28,070	19,019	15,270
Net Assets, Ending	28,070	19,019	15,270	13,539
Rate increase/(decrease)	-0.2%	0.0%	4.0%	2.9%
Full Time Equivalents	211.0	220.0	223.5	223.1
•				

Administration
Plant Management
Plant Management
Net Assets
(Dollars in Thousands)

	Actual	Projected
ASSETS	2014	2015
Current Assets:		
Cash and Cash Equivalents	24,185	8,471
Investments	,	-,
Accounts Receivable	2,864	2,864
Accrued Investment/Interest Income	,	,
Inventories	280	280
Deferred Costs		
Total Current Assets	27,329	11,615
Noncurrent Assets:		
Deferred Costs		
Depreciable Capital Assets (Net)	7,643	10,453
Total Noncurrent Assets	7,643	10,453
Total Assets	34,972	22,068
LIABILITIES		
Current Liabilities:		
Accounts Payable	4,825	1,213
Interfund Payables	157	
Unearned Revenue		
Loans Payable	84	84
Compensated Absences Payable	206	206
Total Current Liabiblities	5,272	1,503
Noncurrent Liabilities:		
Loans Payable	109	25
Compensated Absences Payable	1,280	1,280
Other Liabilities	241	241
Total Noncurrent Liabilities	1,630	1,546
Total Liabilities	6,902	3,049
NET ASSETS		
Invested in Capital Assets,		
Net of Related Debt	7,632	10,442
Unrestricted	20,438	8,577
Total Net Assets	28,070	19,019

Administration Plant Management Plant Management Brief Narrative
Background:
The PMD internal service fund (ISF) is made up of two activities: leases, and repair and other jobs. The predominant customers are state agencies located in custodial control buildings that pay for space through lease rental rates.
Detail of any loans from the general fund, including dollar amounts:
None
Proposed investments in technology or equipment of \$100,000 or more:
Enterprise Building Integrator (EBI) software upgrade \$400,000 in FY 2015
Explanation of changes in net assets (formerly retained earnings increases, operating losses):
Retained earnings reductions in FY 2014 through FY 2017 are due to planned losses. <b>Explain any reasons for rate changes:</b>
After more than a decade of cost reduction measures, buildings under PMD's custodial control are in need of major repairs and upgrades. These are being planned over the next several years to preserve the state's assets and

After more than a decade of cost reduction measures, buildings under PMD's custodial control are in need of major repairs and upgrades. These are being planned over the next several years to preserve the state's assets and achieve tenant comfort and satisfaction. To reduce retained earnings, Repairs and Other Jobs (ROJ) rates decreased 30.5% from FY 2014 to FY 2015.

Impact of rate changes on affected agencies:

Overall Lease rates will increase by 4.0% from FY 2015 to FY 2016 and 2.9% from FY 2016 to FY 2017. Repairs and Other Jobs (ROJ) rates decreased 30.5% from FY 2014 to FY 2015.

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# Administration Plant Management MN Bookstore

Revenues, Expenses and Changes in Net Assets

(Dollars in Thousands)

(Dollars III Thousanus)	Actual 2014	Projected 2015	Projected 2016	Projected 2017
Operating Revenues: Net Sales Rental and Service Fees Insurance Premiums Other Income	906	1,259	1,169	1,259
Total Operating Revenues	906	1,259	1,169	1,259
Gross Margin	773	872	847	872
Operating Expenses:				
Purchased Services Salaries and Fringe Benefits Claims Depreciation	207 517	190 533	189 550	189 567
Amortization	4	4	4	4
Supplies and Materials Indirect Costs	4 24	7 53	5 53	5 53
Other Expenses	27	53	30	30
Total Operating Expenses	783	840	831	848
Operating Income (Loss)	(10)	32	16	24
Nonoperating Revenues (Expenses): Investment Income Interest and Financing Costs Other Nonoperating Expenses Gain (Loss) on Disposal of Capital Assets				
Total Nonoperating Revenues (Expenses)	0	0	0	0
Income (Loss) Before Transfers and Contributions Capital Contributions Transfers in Transfers out	(10)	32	16	24
Change in Net Assets	(10)	32	16	24
Net Assets, Beginning as Reported	669	659	691	707
Net Assets, Ending	659	691	707	731
Rate increase/(decrease)	0.0%	0.0%	0.0%	0.0%
Full Time Equivalents	6.7	6.9	6.9	6.9

# Administration Plant Management MN Bookstore Net Assets

(Dollars in Thousands)

(Dollars III Triousarius)	Actual 2014	Projected 2015
ASSETS		
Current Assets:		
Cash and Cash Equivalents	470	515
Investments		
Accounts Receivable	34	49
Accrued Investment/Interest Income		
Inventories	416	417
Deferred Costs		
Total Current Assets	920	981
Noncurrent Assets:		
Deferred Costs		
Depreciable Capital Assets (Net)	16	12
Total Noncurrent Assets	16	12
Total Assets	936	993
LIABILITIES		
Current Liabilities:		
Accounts Payable	135	160
Interfund Payables		
Unearned Revenue	17	17
Loans Payable		
Compensated Absences Payable	16	16
Total Current Liabiblities	168	193
Noncurrent Liabilities:		
Loans Payable		
Compensated Absences Payable	104	104
Other Liabilities	5	5
Total Noncurrent Liabilities	109	109
Total Liabilities	277	302
NET ASSETS		
Invested in Capital Assets,		
Net of Related Debt	16	12
Unrestricted	643	679
Total Net Assets	659	691

Administration Plant Management MN Bookstore Brief Narrative
Background:
Minnesota's Bookstore, an enterprise fund, provides publishing and retail services to state agencies, publishes the State Register, and manages the sale of public data from select state agency licensing files.
Detail of any loans from the general fund, including dollar amounts:
None
Proposed investments in technology or equipment of \$100,000 or more:
None
Explanation of changes in net assets (formerly retained earnings increases, operating losses):
Operating losses in FY 2014 and FY 2015 are due to planned losses for the <i>State Register</i> . <b>Explain any reasons for rate changes:</b>
To reduce retained earnings, <i>State Register</i> billable page fees are waived for 10 months in FY 2015.  Impact of rate changes on affected agencies:

State of Minnesota

State Register customers will not be billed for billable pages from September 2014 through June 2015.

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# Administration **Plant Management** Central Mail ISF

Revenues, Expenses and Changes in Net Assets (Dollars in Thousands)

	Actual 2014	Projected 2015	Projected 2016	Projected 2017
Operating Revenues: Net Sales Rental and Service Fees Insurance Premiums Other Income	9,265	9,288	9,270	9,270
Total Operating Revenues	9,265	9,288	9,270	9,270
Gross Margin	9,265	9,288	9,270	9,270
Operating Expenses: Purchased Services Salaries and Fringe Benefits Claims	8,483 483	8,636 502	8,685 518	8,685 534
Depreciation Amortization Supplies and Materials Indirect Costs Other Expenses Total Operating Expenses	11 58 5 70 9,110	9 66 30 87 9,330	9 66 30 89 9,397	9 66 30 89 9,413
Operating Income (Loss)	155	(42)	(127)	(143)
Nonoperating Revenues (Expenses): Investment Income Interest and Financing Costs Other Nonoperating Expenses Gain (Loss) on Disposal of Capital Assets				
Total Nonoperating Revenues (Expenses)	0	0	0	0
Income (Loss) Before Transfers and Contributions Capital Contributions Transfers in Transfers out	155	(42)	(127)	(143)
Change in Net Assets	155	(42)	(127)	(143)
Net Assets, Beginning as Reported	1,667	1,822	1,780	1,653
Net Assets, Ending	1,822	1,780	1,653	1,510
Rate increase/(decrease)	0.0%	0.0%	0.0%	0.0%
Full Time Equivalents	7.7	8.1	8.1	8.1

# Administration Plant Management Central Mail ISF Net Assets

(Dollars in Thousands)

	Actual 2014	Projected 2015
ASSETS	2011	2010
Current Assets:		
Cash and Cash Equivalents	111	157
Investments		
Accounts Receivable	1,495	1,495
Accrued Investment/Interest Income	,	,
Inventories	2	2
Deferred Costs	529	350
Total Current Assets	2,137	2,004
Noncurrent Assets:		
Deferred Costs		
Depreciable Capital Assets (Net)	33	24
Total Noncurrent Assets	33	24
Total Assets	2,170	2,028
LIABILITIES		
Current Liabilities:		
Accounts Payable	276	176
Interfund Payables		
Unearned Revenue		
Loans Payable		
Compensated Absences Payable	7	7
Total Current Liabiblities	283	183
Noncurrent Liabilities:		
Loans Payable		
Compensated Absences Payable	54	54
Other Liabilities	11	11
Total Noncurrent Liabilities	65	65
Total Liabilities	348	248
NET ASSETS		
Invested in Capital Assets,		
Net of Related Debt	33	24
Unrestricted	1,789	1,756
Total Net Assets	1,822	1,780

Administration **Plant Management Central Mail ISF Brief Narrative** Background: The Central Mail internal service fund (ISF) provides inserting, addressing, folding services and postage automating services to customers which are primarily state agencies located in St. Paul. Detail of any loans from the general fund, including dollar amounts: None Proposed investments in technology or equipment of \$100,000 or more: None Explanation of changes in net assets (formerly retained earnings increases, operating losses): Operating income increased in FY 2014 due in part to revenues being higher than anticipated. Retained earnings reductions in FY 2015 are due to planned losses. Explain any reasons for rate changes: No rate changes. Impact of rate changes on affected agencies:

No impact.

# Administration Risk Management Risk Management

Revenues, Expenses and Changes in Net Assets

(Dollars in Thousands)

Operating Revenues: Net Sales         83         85         85         90           Rental and Service Fees Insurance Premiums         12,279         11,628         11,628         11,628           Other Income         12,362         11,713         11,713         11,718           Total Operating Revenues         12,362         11,713         11,713         11,718           Operating Expenses:         8         5,029         5,027         5,027           Purchased Services         4,786         5,029         5,027         5,027           Salaries and Fringe Benefits         1,104         1,182         1,337         1,385           Claims         4,236         5,043         3,043         3,13         313         313         313         314		Actual 2014	Projected 2015	Projected 2016	Projected 2017
Rental and Service Fees   Insurance Premiums   12,279					
Insurance Premiums		83	85	85	90
Other Income Total Operating Revenues         12,362         11,713         11,718         11,718           Gross Margin         12,362         11,713         11,713         11,718           Operating Expenses:         11,718         11,713         11,718           Purchased Services         4,786         5,029         5,027         5,027           Salaries and Fringe Benefits         1,104         1,182         1,337         1,385           Claims         4,236         5,043         5,043         5,043         5,043         5,043         5,043         5,043         5,043         5,043         5,043         5,043         5,043         5,043         5,043         3,043         39         31         31,11         11         11         11         11         11         1		40.070	44.000	44.000	44.000
Total Operating Revenues		12,279	11,628	11,628	11,628
Gross Margin         12,362         11,713         11,713         11,718           Operating Expenses:         Purchased Services         4,786         5,029         5,027         5,027           Salaries and Fringe Benefits         1,104         1,182         1,337         1,385           Claims         4,236         5,043         5,043         5,043           Depreciation         0         39         39         39           Amortization         0         0         0         0         0           Supplies and Materials         5         10         10         10           Indirect Costs         246         313         313         314           Other Expenses         6         14         14         14           Total Operating Expenses         10,383         11,630         11,783         11,832           Operating Income (Loss)         1,979         83         (71)         (114)           Nonoperating Revenues (Expenses):         110         110         110         110         110         110         110         110         110         110         110         110         110         110         110         110         110         110		10.000	11 710	11 710	11 710
Operating Expenses:         4,786         5,029         5,027         5,027           Salaries and Fringe Benefits         1,104         1,182         1,337         1,385           Claims         4,236         5,043         5,043         5,043           Depreciation         0         39         39         39           Amortization         0         0         0         0         0           Supplies and Materials         5         10         10         10           Indirect Costs         246         313         313         314           Other Expenses         6         14         14         14           Total Operating Expenses         10,383         11,630         11,783         11,832           Operating Income (Loss)         1,979         83         (71)         (114)           Nonoperating Revenues (Expenses):         110         110         110         110           Interest and Financing Costs         (1,374)         (2,317)         (2,317)         (2,317)           Gain (Loss) on Disposal of Capital Assets         (1,264)         (2,207)         (2,207)         (2,207)           Income (Loss) Before Transfers and Contributions         715         (2,124)	Total Operating Revenues	12,362	11,713	11,713	11,710
Purchased Services         4,786         5,029         5,027         5,027           Salaries and Fringe Benefits         1,104         1,182         1,337         1,335           Claims         4,236         5,043         5,043         5,043           Depreciation         0         39         39         39           Amortization         0         0         0         0         0           Supplies and Materials         5         10         10         10           Indirect Costs         246         313         313         314           Other Expenses         10,383         11,630         11,783         11,832           Operating Income (Loss)         1,979         83         (71)         (114)           Nonoperating Revenues (Expenses):         1,979         83         (71)         (114)           Investment Income         110         110         110         110         110           Interest and Financing Costs         (1,374)         (2,317)         (2,317)         (2,317)         (2,317)           Other Nonoperating Expenses         (1,374)         (2,217)         (2,207)         (2,207)         (2,207)         (2,207)           Income (Loss) Before Transfe	Gross Margin	12,362	11,713	11,713	11,718
Salaries and Fringe Benefits         1,104         1,182         1,337         1,385           Claims         4,236         5,043         5,043         5,043           Depreciation         0         0         39         39           Amortization         0         0         0         0           Supplies and Materials         5         10         10         10           Indirect Costs         246         313         313         314           Other Expenses         6         14         14         14           Total Operating Expenses         10,383         11,630         11,783         11,832           Operating Income (Loss)         1,979         83         (71)         (114)           Nonoperating Revenues (Expenses):         110         110         110         110           Interest and Financing Costs         (1,374)         (2,317)         (2,317)         (2,317)           Gain (Loss) on Disposal of Capital Assets         (1,374)         (2,217)         (2,217)         (2,278)           Total Nonoperating Revenues (Expenses)         (1,264)         (2,207)         (2,207)         (2,207)           Income (Loss) Before Transfers and Contributions         715         (2,124)	•				
Claims         4,236         5,043         5,043         5,043           Depreciation         0         39         39         39           Amortization         0         0         0         0           Supplies and Materials         5         10         10         10           Indirect Costs         246         313         313         314           Other Expenses         6         14         14         14           Total Operating Expenses         10,383         11,630         11,783         11,832           Operating Income (Loss)         1,979         83         (71)         (114)           Nonoperating Revenues (Expenses):         110					
Depreciation         0         39         39         39           Amortization         0 </td <td><u> </u></td> <td></td> <td></td> <td></td> <td></td>	<u> </u>				
Amortization Supplies and Materials         0					
Supplies and Materials Indirect Costs         5         10         10         10           Indirect Costs         246         313         313         314           Other Expenses         6         14         14         14           Total Operating Expenses         10,383         11,630         11,783         11,832           Operating Income (Loss)         1,979         83         (71)         (114)           Nonoperating Revenues (Expenses):         110         110         110         110           Investment Income         110         110         110         110           Interest and Financing Costs         (1,374)         (2,317)         (2,317)         (2,317)           Other Nonoperating Expenses         (1,374)         (2,317)         (2,317)         (2,317)           Gain (Loss) on Disposal of Capital Assets         (1,264)         (2,207)         (2,207)         (2,207)           Income (Loss) Before Transfers and Contributions         715         (2,124)         (2,278)         (2,321)           Capital Contributions         715         (2,124)         (2,278)         (2,321)           Change in Net Assets         715         (2,124)         (2,278)         (2,321)           Net Assets, E	· · · · · · · · · · · · · · · · · · ·				
Indirect Costs Other Expenses         246 6         313 14 14         313 14 14         313 14 14         314 14 14           Total Operating Expenses         10,383         11,630         11,783         11,832           Operating Income (Loss)         1,979         83         (71)         (114)           Nonoperating Revenues (Expenses): Investment Income         110         110         110         110           Interest and Financing Costs Other Nonoperating Expenses         (1,374)         (2,317)         (2,317)         (2,317)           Gain (Loss) on Disposal of Capital Assets Total Nonoperating Revenues (Expenses)         (1,264)         (2,207)         (2,207)         (2,207)           Income (Loss) Before Transfers and Contributions Capital Contributions Transfers in Transfers out         715         (2,124)         (2,278)         (2,321)           Net Assets, Beginning as Reported         13,402         14,117         11,993         9,715           Net Assets, Ending         14,117         11,993         9,715         7,394           Rate increase/(decrease)         0.1%         See Note         0.0%         0.0%			_	_	_
Other Expenses         6         14         14         14           Total Operating Expenses         10,383         11,630         11,783         11,832           Operating Income (Loss)         1,979         83         (71)         (114)           Nonoperating Revenues (Expenses):               110         110         110         110           Investment Income					
Total Operating Expenses   10,383   11,630   11,783   11,832					
Operating Income (Loss)         1,979         83         (71)         (114)           Nonoperating Revenues (Expenses):					
Nonoperating Revenues (Expenses):         110         12,317         (2,317)         (2,317)         (2,317)         (2,207)         (2,207)         (2,207)         (2,2278)         (2,321)         110         110         110         110<	Total Operating Expenses	10,383	11,630	11,783	11,832
Investment Income	Operating Income (Loss)	1,979	83	(71)	(114)
Other Nonoperating Expenses       (1,374)       (2,317)       (2,317)       (2,317)         Gain (Loss) on Disposal of Capital Assets       (1,264)       (2,207)       (2,207)       (2,207)         Income (Loss) Before Transfers and Contributions       715       (2,124)       (2,278)       (2,321)         Capital Contributions       Transfers in       Transfers out       715       (2,124)       (2,278)       (2,321)         Change in Net Assets       715       (2,124)       (2,278)       (2,321)         Net Assets, Beginning as Reported       13,402       14,117       11,993       9,715         Net Assets, Ending       14,117       11,993       9,715       7,394         Rate increase/(decrease)       0.1%       See Note       0.0%       0.0%	Investment Income	110	110	110	110
Income (Loss) Before Transfers and Contributions       715       (2,124)       (2,278)       (2,321)         Capital Contributions       Transfers in       Transfers out       (2,124)       (2,278)       (2,321)         Change in Net Assets       715       (2,124)       (2,278)       (2,321)         Net Assets, Beginning as Reported       13,402       14,117       11,993       9,715         Net Assets, Ending       14,117       11,993       9,715       7,394         Rate increase/(decrease)       0.1%       See Note       0.0%       0.0%	Other Nonoperating Expenses	(1,374)	(2,317)	(2,317)	(2,317)
Capital Contributions       Transfers in         Transfers out       715       (2,124)       (2,278)       (2,321)         Net Assets, Beginning as Reported       13,402       14,117       11,993       9,715         Net Assets, Ending       14,117       11,993       9,715       7,394         Rate increase/(decrease)       0.1%       See Note       0.0%       0.0%	Total Nonoperating Revenues (Expenses)	(1,264)	(2,207)	(2,207)	(2,207)
Transfers out         715         (2,124)         (2,278)         (2,321)           Net Assets, Beginning as Reported         13,402         14,117         11,993         9,715           Net Assets, Ending         14,117         11,993         9,715         7,394           Rate increase/(decrease)         0.1%         See Note         0.0%         0.0%	Capital Contributions	715	(2,124)	(2,278)	(2,321)
Net Assets, Beginning as Reported         13,402         14,117         11,993         9,715           Net Assets, Ending         14,117         11,993         9,715         7,394           Rate increase/(decrease)         0.1%         See Note         0.0%         0.0%		-			
Net Assets, Ending         14,117         11,993         9,715         7,394           Rate increase/(decrease)         0.1%         See Note         0.0%         0.0%	Change in Net Assets	715	(2,124)	(2,278)	(2,321)
Rate increase/(decrease)  0.1% See Note 0.0% 0.0%	Net Assets, Beginning as Reported	13,402	14,117	11,993	9,715
	Net Assets, Ending	14,117	11,993	9,715	7,394
Full Time Equivalents         11.6         13.2         13.5         13.4	Rate increase/(decrease)	0.1%	See Note	0.0%	0.0%
	Full Time Equivalents	11.6	13.2	13.5	13.4

Note: Property rates decreased 12.5%/17.5%. Other lines remained the same.

Administration
Risk Management
Risk Management
Net Assets
(Dollars in Thousands)

	Actual	Projected
ASSETS	2014	2015
Current Assets:		
Cash and Cash Equivalents	23,351	21,715
Investments	20,00	2.,
Accounts Receivable	26	25
Accrued Investment/Interest Income		
Inventories		
Deferred Costs	485	25
Total Current Assets	23,862	21,765
Noncurrent Assets:		
Deferred Costs		
Depreciable Capital Assets (Net)	393	354
Total Noncurrent Assets	393	354
Total Assets	24,255	22,119
LIABILITIES		
Current Liabilities:		
Accounts Payable	9,729	9,734
Interfund Payables	24	7
Unearned Revenue	190	190
Loans Payable	0	0
Compensated Absences Payable	22	22
Total Current Liabiblities	9,965	9,953
Noncurrent Liabilities:		
Loans Payable		
Compensated Absences Payable	164	164
Other Liabilities	9	9
Total Noncurrent Liabilities	173	173
Total Liabilities	10,138	10,126
NET ASSETS		
Invested in Capital Assets,		
Net of Related Debt	376	354
Unrestricted	13,741	11,639
Total Net Assets	14,117	11,993

Administration Risk Management Risk Management Brief Narrative

### Background:

The property and casualty program operates as an internal service fund, charging fees based on insurance options requested by customers.

Detail of any loans from the general fund, including dollar amounts:

None

Proposed investments in technology or equipment of \$100,000 or more:

None

#### Explanation of changes in net assets (formerly retained earnings increases, operating losses):

Changes in net assets for the property and casualty program increased by \$715,792 in FY2014. This incease is due to good loss experience over the past two years. In FY2015, the Advisory Committee approved a dividend payout of \$2,318,483. Changes in net assets are impacted by the loss experience of the customers. **Explain any reasons for rate changes:** 

Due to consistent improvments in the loss results over the past five years, in FY2015 property rates will be decreased by 12.5% for all deductible levels except a 17.5% decrease will apply to the \$250,000 deductible.

#### Impact of rate changes on affected agencies:

Most customers that carry property insurance will pay 12.5% less in FY15, while a few customers will see a slightly higher savings. Premiums for the other lines of coverage will remain the same in FY15.