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**FISCAL-YEAR 2011**

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**PROMPT FIRST ACTION REPORT ON  
WORKERS' COMPENSATION CLAIMS**

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**IN THE WORKERS' COMPENSATION SYSTEM**

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Workers' Compensation Division  
Minnesota Department of Labor and Industry  
443 Lafayette Road N.  
St. Paul, MN 55155

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Prompt First Action Report table

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## Introduction

The 1995 Minnesota Legislature passed Minnesota Statutes § 176.223 that states in part the Minnesota Department of Labor and Industry “... shall publish an annual report providing data on the promptness of all insurers and self-insurers in making first payments on a claim for injury. The report shall identify all insurers and self-insurers and state the percentage of first payments made within 14 days from the last date worked for each of the insurers and self-insurers. The report shall also list the total number of claims and the number of claims paid within the 14-day standard.” Because the insurer’s responsibility for promptness lies also with the denial of a claim, the *Prompt First Action Report on Workers’ Compensation Claims* combines data related to the promptness of first payments and denials.

Minnesota Statutes § 176.231, Subdivision 1, states, “Where ... injury occurs which wholly or partly incapacitates the injured worker from performing labor or service for more than three calendar days, the employer shall report the injury to the insurer on a form prescribed by the commissioner within ten days from its occurrence. An insurer and self-insured employer shall report the injury to the commissioner no later than 14 days from its occurrence.”

Minnesota Statutes § 176.221, Subdivision 1, states, “Within 14 days of notice to or knowledge by the employer of an injury compensable under this chapter the payment of temporary total compensation shall commence.” This statute also gives insurers the same 14-day deadline to deny the claim and to communicate this decision to the injured worker and the department. Minnesota Rules Part 5220.2540, Subpart 1, further applies this 14-day deadline to the first payment or denial of temporary partial benefits.

## Department actions upon receipt of the data

The Department of Labor and Industry evaluates data submitted on the *First Report of Injury* and the *Notice of Insurer’s Primary Liability Determination* forms to determine whether the first payment or denial of benefits is timely. The *First Report of Injury* form is used to report claimed work-related injuries and illnesses to the department. The *Notice of Insurer’s Primary Liability Determination* form is used by the insurer to report the acceptance or denial of the claim and to communicate information about the payment of benefits. It is also used to clarify or change information previously submitted on the *First Report of Injury*.

If, during the evaluation, the data is inconclusive, a letter asking for the missing or incomplete data is sent to the insurer (see Appendix C). A list of claims where the first actions were believed to be untimely is sent to each insurer quarterly. A review period of approximately 30 days is allowed to refute the accuracy of the department’s data.

After the report is published each year, insurers, that had any claims listed in the report for the current fiscal-year, are notified of their performance in comparison to all insurance companies, self-insured employers and the system as a whole. For those insurers with a significant number of claims that have a performance level substantially above or below the average, the notices provide additional information (see Appendix D).

## **Explanation of Prompt First Action Report table**

The Prompt First Action Report table identifies insurance companies and self-insured employers that filed lost-time claims for the previous five fiscal-years (July 1 through June 30) and the number and percentage of those claims that were paid or denied within the statutory 14-day deadline. This report includes claims received during each fiscal-year with claimed lost time beyond the three-calendar-day waiting period. These claims do not include asbestosis and other litigated claims in which the lost-time determination is inconclusive at the time this report is published.

## **Conclusion**

In fiscal-year 2011, 90.2 percent of the 23,184 lost-time claims had a timely first action. This percentage is essentially unchanged from fiscal-year 2010, where 90.3 percent of the 22,512 lost-time claims had a timely first action.

The department's Workers' Compensation Division anticipates increased use of technology, electronic data exchange and early intervention will continue to maintain the overall first action timeliness percentage.

## Prompt First Action Report table for fiscal-year 2011

Company name	Fiscal year	Number of lost time claims	* Number with timely action	* Percentage with timely action
Insurance companies	2011	16,837	14,938	88.7%
	2010	16,335	14,520	88.9%
	2009	17,316	15,191	87.7%
	2008	18,845	16,301	86.5%
	2007	19,269	16,616	86.2%
Self-insured employers	2011	6,347	5,984	94.3%
	2010	6,177	5,819	94.2%
	2009	6,642	6,203	93.4%
	2008	7,404	6,889	93.0%
	2007	7,604	7,035	92.5%
All companies	2011	23,184	20,922	90.2%
	2010	22,512	20,339	90.3%
	2009	23,958	21,394	89.3%
	2008	26,249	23,190	88.3%
	2007	26,873	23,651	88.0%

Insurance companies				
Accident Fund Group (formerly Accident Fund Insurance Company of America)	2011	192	168	87.5%
	2010	219	143	65.3%
	2009	247	194	78.5%
	2008	259	186	71.8%
	2007	80	63	78.8%
Ace USA Group	2011	1,111	979	88.1%
	2010	1,025	914	89.2%
	2009	957	872	91.1%
	2008	1,019	855	83.9%
	2007	1,064	912	85.7%
ACIG Insurance Company (part of American Contractors Insurance Group)	2011	5	5	100.0%
	2010	8	8	100.0%
	2009	3	3	100.0%
	2008	3	3	100.0%
	2007	9	8	88.9%
Acuity	2011	162	145	89.5%
	2010	147	136	92.5%
	2009	179	159	88.8%
	2008	202	177	87.6%
	2007	232	209	90.1%

<b>Company name</b>	<b>Fiscal year</b>	<b>Number of lost time claims</b>	<b>* Number with timely action</b>	<b>* Percentage with timely action</b>
Advantage Workers Compensation Insurance Company	2011	1	1	100.0%
	2010	N/A	N/A	N/A
	2009	N/A	N/A	N/A
	2008	N/A	N/A	N/A
	2007	N/A	N/A	N/A
AIX Group (part of Hanover Insurance Group)	2011	7	7	100.0%
	2010	3	3	100.0%
	2009	5	5	100.0%
	2008	N/A	N/A	N/A
	2007	N/A	N/A	N/A
Alea Group	2011	0	0	N/A
	2010	0	0	N/A
	2009	0	0	N/A
	2008	0	0	N/A
	2007	9	8	88.9%
Allied Group (part of Nationwide Group)	2011	11	11	100.0%
	2010	3	2	66.7%
	2009	8	5	62.5%
	2008	7	7	100.0%
	2007	3	1	33.3%
American Alternative Insurance Corporation (part of Munich RE America Incorporated)	2011	1	1	100.0%
	2010	0	0	N/A
	2009	1	1	100.0%
	2008	3	3	100.0%
	2007	3	3	100.0%
American Family Insurance Group	2011	62	54	87.1%
	2010	82	74	90.2%
	2009	103	94	91.3%
	2008	125	113	90.4%
	2007	103	95	92.2%
American Interstate Insurance Company (part of Amerisafe Insurance Group)	2011	144	120	83.3%
	2010	111	95	85.6%
	2009	117	93	79.5%
	2008	162	125	77.2%
	2007	193	161	83.4%
Amerisure Companies	2011	9	7	77.8%
	2010	4	3	75.0%
	2009	1	1	100.0%
	2008	1	0	0.0%
	2007	1	1	100.0%
AmTrust Group	2011	134	102	76.1%
	2010	93	75	80.6%
	2009	85	73	85.9%
	2008	70	54	77.1%
	2007	54	44	81.5%



<b>Company name</b>	<b>Fiscal year</b>	<b>Number of lost time claims</b>	<b>* Number with timely action</b>	<b>* Percentage with timely action</b>
AON Corporation Group	2011	0	0	N/A
	2010	0	0	N/A
	2009	0	0	N/A
	2008	2	2	100.0%
	2007	67	58	86.6%
APCapital Group (part of The Doctors Company Insurance Group)	2011	0	0	N/A
	2010	0	0	N/A
	2009	0	0	N/A
	2008	1	1	100.0%
	2007	0	0	N/A
Arch Insurance Group	2011	93	82	88.2%
	2010	83	77	92.8%
	2009	52	48	92.3%
	2008	35	34	97.1%
	2007	36	31	86.1%
Argonaut Group	2011	16	14	87.5%
	2010	18	13	72.2%
	2009	23	16	69.6%
	2008	19	12	63.2%
	2007	26	24	92.3%
Arrowpoint Capital Group	2011	0	0	N/A
	2010	0	0	N/A
	2009	1	1	100.0%
	2008	0	0	N/A
	2007	2	2	100.0%
Atlantic Mutual Companies (declared insolvent as of 4/27/2011)	2011	0	0	N/A
	2010	0	0	N/A
	2009	0	0	N/A
	2008	0	0	N/A
	2007	1	0	0.0%
Austin Mutual Insurance Company (part of Austin Mutual Group)	2011	5	4	80.0%
	2010	5	3	60.0%
	2009	3	1	33.3%
	2008	N/A	N/A	N/A
	2007	N/A	N/A	N/A
Auto-Owners Insurance Group	2011	379	284	74.9%
	2010	388	311	80.2%
	2009	393	318	80.9%
	2008	396	328	82.8%
	2007	377	298	79.0%
Baldwin & Lyons Group	2011	22	16	72.7%
	2010	16	12	75.0%
	2009	13	7	53.8%
	2008	22	11	50.0%
	2007	14	8	57.1%

<b>Company name</b>	<b>Fiscal year</b>	<b>Number of lost time claims</b>	<b>* Number with timely action</b>	<b>* Percentage with timely action</b>
BancInsure Incorporated	2011	64	55	85.9%
	2010	42	34	81.0%
	2009	3	3	100.0%
	2008	4	4	100.0%
	2007	2	2	100.0%
Benchmark Insurance Company	2011	0	0	N/A
	2010	0	0	N/A
	2009	11	10	90.9%
	2008	36	29	80.6%
	2007	41	31	75.6%
Berkshire Hathaway Homestate Companies (part of Berkshire Hathaway Insurance Group)	2011	3	0	0.0%
	2010	N/A	N/A	N/A
	2009	N/A	N/A	N/A
	2008	N/A	N/A	N/A
	2007	N/A	N/A	N/A
Bituminous Insurance Companies (part of Old Republic Insurance Group)	2011	6	6	100.0%
	2010	2	2	100.0%
	2009	7	6	85.7%
	2008	16	14	87.5%
	2007	15	14	93.3%
Brotherhood Mutual Insurance Company	2011	1	0	0.0%
	2010	N/A	N/A	N/A
	2009	N/A	N/A	N/A
	2008	N/A	N/A	N/A
	2007	N/A	N/A	N/A
Capitol Insurance Companies (part of Alleghany Insurance Holdings)	2011	0	0	N/A
	2010	1	0	0.0%
	2009	N/A	N/A	N/A
	2008	N/A	N/A	N/A
	2007	N/A	N/A	N/A
Chartis Insurance (formerly American International Group - part of American International Group)	2011	1,615	1,467	90.8%
	2010	1,608	1,444	89.8%
	2009	1,798	1,623	90.3%
	2008	2,070	1,797	86.8%
	2007	1,950	1,657	85.0%
Chrysler Insurance Company (formerly DaimlerChrysler Insurance Company)	2011	0	0	N/A
	2010	0	0	N/A
	2009	0	0	N/A
	2008	2	2	100.0%
	2007	0	0	N/A
Chubb Group of Insurance Companies	2011	255	202	79.2%
	2010	171	140	81.9%
	2009	239	202	84.5%
	2008	221	191	86.4%
	2007	257	218	84.8%

<b>Company name</b>	<b>Fiscal year</b>	<b>Number of lost time claims</b>	<b>* Number with timely action</b>	<b>* Percentage with timely action</b>
Church Mutual Insurance Company	2011	24	19	79.2%
	2010	26	25	96.2%
	2009	14	10	71.4%
	2008	26	18	69.2%
	2007	34	31	91.2%
Cincinnati Insurance Companies (part of Cincinnati Financial Corporation)	2011	97	85	87.6%
	2010	106	93	87.7%
	2009	101	85	84.2%
	2008	90	73	81.1%
	2007	108	87	80.6%
Clarendon Insurance Group (part of HDI U S Group)	2011	0	0	N/A
	2010	0	0	N/A
	2009	0	0	N/A
	2008	0	0	N/A
	2007	1	1	100.0%
CNA Insurance Companies	2011	296	270	91.2%
	2010	255	234	91.8%
	2009	288	253	87.8%
	2008	359	319	88.9%
	2007	449	395	88.0%
Continental Indemnity Company (part of Berkshire Hathaway Insurance Group)	2011	22	20	90.9%
	2010	21	19	90.5%
	2009	35	32	91.4%
	2008	24	21	87.5%
	2007	22	21	95.5%
Continental Western Group (part of W R Berkley Group)	2011	55	48	87.3%
	2010	97	85	87.6%
	2009	124	102	82.3%
	2008	99	80	80.8%
	2007	106	87	82.1%
Cooperative Mutual Insurance Company (merged into Austin Mutual Insurance Company in 2011)	2011	N/A	N/A	N/A
	2010	0	0	N/A
	2009	1	0	0.0%
	2008	3	1	33.3%
	2007	1	1	100.0%
Crum & Forster Insurance Group (part of Fairfax Financial USA Group)	2011	19	19	100.0%
	2010	14	14	100.0%
	2009	22	22	100.0%
	2008	33	30	90.9%
	2007	44	43	97.7%
Cuna Mutual Group	2011	0	0	N/A
	2010	1	1	100.0%
	2009	4	2	50.0%
	2008	6	4	66.7%
	2007	2	1	50.0%

Company name	Fiscal year	Number of lost time claims	* Number with timely action	* Percentage with timely action
Dakota Group (formerly Dakota Truck Underwriters)	2011	284	246	86.6%
	2010	220	196	89.1%
	2009	257	230	89.5%
	2008	274	255	93.1%
	2007	237	212	89.5%
Dallas National Insurance Company	2011	15	7	46.7%
	2010	17	8	47.1%
	2009	1	0	0.0%
	2008	N/A	N/A	N/A
	2007	N/A	N/A	N/A
Diamond Insurance Company	2011	2	2	100.0%
	2010	7	6	85.7%
	2009	2	2	100.0%
	2008	N/A	N/A	N/A
	2007	N/A	N/A	N/A
Electric Insurance Group	2011	14	14	100.0%
	2010	10	10	100.0%
	2009	6	6	100.0%
	2008	13	12	92.3%
	2007	16	12	75.0%
EMC Insurance Companies	2011	157	143	91.1%
	2010	163	158	96.9%
	2009	144	139	96.5%
	2008	152	150	98.7%
	2007	97	87	89.7%
Employers Insurance Company of Wausau (merged into Liberty Mutual Insurance in 2009 - part of Liberty Mutual Insurance Companies)	2011	N/A	N/A	N/A
	2010	N/A	N/A	N/A
	2009	N/A	N/A	N/A
	2008	704	576	81.8%
	2007	636	536	84.3%
Employers Insurance Group (formerly AmComp Group)	2011	77	58	75.3%
	2010	45	39	86.7%
	2009	39	33	84.6%
	2008	8	5	62.5%
	2007	N/A	N/A	N/A
Everest Reinsurance Group	2011	3	3	100.0%
	2010	1	1	100.0%
	2009	2	1	50.0%
	2008	6	2	33.3%
	2007	28	22	78.6%
Farm Bureau Property & Casualty Group (formerly Farm Bureau Mutual Group)	2011	69	62	89.9%
	2010	67	60	89.6%
	2009	101	88	87.1%
	2008	163	143	87.7%
	2007	157	143	91.1%

<b>Company name</b>	<b>Fiscal year</b>	<b>Number of lost time claims</b>	<b>* Number with timely action</b>	<b>* Percentage with timely action</b>
Farmers Insurance Group	2011	23	15	65.2%
	2010	27	22	81.5%
	2009	47	35	74.5%
	2008	40	32	80.0%
	2007	45	38	84.4%
Federated Mutual Group	2011	217	209	96.3%
	2010	211	205	97.2%
	2009	258	241	93.4%
	2008	312	301	96.5%
	2007	362	343	94.8%
Federated Rural Electric Insurance Exchange	2011	11	11	100.0%
	2010	8	7	87.5%
	2009	8	5	62.5%
	2008	10	10	100.0%
	2007	13	10	76.9%
Firemans Fund Insurance Companies (part of Allianz of America)	2011	34	20	58.8%
	2010	34	28	82.4%
	2009	27	23	85.2%
	2008	26	16	61.5%
	2007	43	31	72.1%
FirstComp Insurance Company (part of Markel Corporation Group)	2011	16	12	75.0%
	2010	14	12	85.7%
	2009	4	4	100.0%
	2008	N/A	N/A	N/A
	2007	N/A	N/A	N/A
Florists Mutual Group	2011	6	6	100.0%
	2010	10	10	100.0%
	2009	18	15	83.3%
	2008	10	8	80.0%
	2007	23	13	56.5%
Frankenmuth Insurance	2011	0	0	N/A
	2010	1	1	100.0%
	2009	N/A	N/A	N/A
	2008	N/A	N/A	N/A
	2007	N/A	N/A	N/A
General Casualty Companies (part of QBE Americas Group)	2011	363	331	91.2%
	2010	341	312	91.5%
	2009	442	403	91.2%
	2008	419	365	87.1%
	2007	493	445	90.3%
Great American Insurance Companies (part of Great American P & C Insurance Group)	2011	9	8	88.9%
	2010	13	13	100.0%
	2009	15	11	73.3%
	2008	11	8	72.7%
	2007	10	7	70.0%

<b>Company name</b>	<b>Fiscal year</b>	<b>Number of lost time claims</b>	<b>* Number with timely action</b>	<b>* Percentage with timely action</b>
Great Divide Insurance Company (part of W R Berkley Group)	2011	1	0	0.0%
	2010	N/A	N/A	N/A
	2009	N/A	N/A	N/A
	2008	N/A	N/A	N/A
	2007	N/A	N/A	N/A
Great West Casualty Company (part of Old Republic Insurance Group)	2011	56	52	92.9%
	2010	45	42	93.3%
	2009	37	35	94.6%
	2008	57	52	91.2%
	2007	50	48	96.0%
Grinnell Mutual Group	2011	123	108	87.8%
	2010	130	118	90.8%
	2009	164	146	89.0%
	2008	180	149	82.8%
	2007	157	140	89.2%
GuideOne Insurance	2011	8	4	50.0%
	2010	13	8	61.5%
	2009	6	3	50.0%
	2008	21	15	71.4%
	2007	16	11	68.8%
Hanover Insurance Group	2011	78	59	75.6%
	2010	40	32	80.0%
	2009	35	33	94.3%
	2008	17	10	58.8%
	2007	9	6	66.7%
Harco National Insurance Company (part of IAT Insurance Group)	2011	0	0	N/A
	2010	0	0	N/A
	2009	1	1	100.0%
	2008	N/A	N/A	N/A
	2007	N/A	N/A	N/A
Harleysville Insurance	2011	21	21	100.0%
	2010	19	15	78.9%
	2009	17	15	88.2%
	2008	27	24	88.9%
	2007	29	24	82.8%
Hartford Insurance Group	2011	575	514	89.4%
	2010	609	533	87.5%
	2009	618	535	86.6%
	2008	588	483	82.1%
	2007	562	430	76.5%
Health Care Insurance Reciprocal	2011	115	109	94.8%
	2010	87	76	87.4%
	2009	91	82	90.1%
	2008	139	124	89.2%
	2007	156	145	92.9%

<b>Company name</b>	<b>Fiscal year</b>	<b>Number of lost time claims</b>	<b>* Number with timely action</b>	<b>* Percentage with timely action</b>
Illinois Casualty Company	2011	15	9	60.0%
	2010	8	3	37.5%
	2009	6	5	83.3%
	2008	N/A	N/A	N/A
	2007	N/A	N/A	N/A
Imperial Casualty & Indemnity Company (declared insolvent as of 5/12/2010 - formerly part of Providence Holdings Group)	2011	N/A	N/A	N/A
	2010	9	7	77.8%
	2009	17	16	94.1%
	2008	15	12	80.0%
	2007	5	1	20.0%
Imperium Insurance Company (formerly Delos Insurance Company - part of Houston International Insurance Group)	2011	1	1	100.0%
	2010	27	19	70.4%
	2009	37	28	75.7%
	2008	27	21	77.8%
	2007	1	1	100.0%
Indiana Insurance (includes Safeco Insurance Companies as of 2009 - includes Ohio Casualty Group as of 2008 - formerly Hawkeye-Security Insurance - part of Liberty Mutual Insurance Companies)	2011	575	541	94.1%
	2010	585	536	91.6%
	2009	378	247	65.3%
	2008	227	183	80.6%
	2007	199	175	87.9%
Indiana Lumbersmens Mutual Insurance Company (part of ILM Group)	2011	0	0	N/A
	2010	0	0	N/A
	2009	0	0	N/A
	2008	1	1	100.0%
	2007	3	3	100.0%
Integrity Mutual Insurance Company (part of Grange Mutual Casualty Group)	2011	36	33	91.7%
	2010	41	35	85.4%
	2009	27	24	88.9%
	2008	50	48	96.0%
	2007	69	64	92.8%
Liberty Mutual Insurance (includes Employers Insurance Company of Wausau as of 2009 - part of Liberty Mutual Insurance Companies)	2011	1,126	980	87.0%
	2010	1,307	1,091	83.5%
	2009	1,530	1,305	85.3%
	2008	1,177	958	81.4%
	2007	1,139	999	87.7%
Lumbermens Underwriting Alliance	2011	43	39	90.7%
	2010	41	36	87.8%
	2009	55	48	87.3%
	2008	62	55	88.7%
	2007	46	39	84.8%
Markel Insurance Company (part of Markel Corporation Group)	2011	4	3	75.0%
	2010	N/A	N/A	N/A
	2009	N/A	N/A	N/A
	2008	N/A	N/A	N/A
	2007	N/A	N/A	N/A

<b>Company name</b>	<b>Fiscal year</b>	<b>Number of lost time claims</b>	<b>* Number with timely action</b>	<b>* Percentage with timely action</b>
Meadowbrook Insurance Group	2011	77	58	75.3%
	2010	55	38	69.1%
	2009	52	43	82.7%
	2008	59	57	96.6%
	2007	64	53	82.8%
MHA Insurance Company (part of ProMutual Group)	2011	87	80	92.0%
	2010	106	97	91.5%
	2009	87	78	89.7%
	2008	70	55	78.6%
	2007	54	47	87.0%
Michigan Millers Mutual Insurance Company	2011	0	0	N/A
	2010	4	3	75.0%
	2009	13	12	92.3%
	2008	23	20	87.0%
	2007	18	15	83.3%
Midwest Employers Casualty Company (part of W R Berkley Group)	2011	30	29	96.7%
	2010	26	23	88.5%
	2009	22	22	100.0%
	2008	11	11	100.0%
	2007	28	27	96.4%
Midwest Family Mutual Insurance Company	2011	53	50	94.3%
	2010	37	37	100.0%
	2009	35	33	94.3%
	2008	33	30	90.9%
	2007	N/A	N/A	N/A
Midwest Insurance Company	2011	51	31	60.8%
	2010	44	31	70.5%
	2009	40	30	75.0%
	2008	37	31	83.8%
	2007	5	5	100.0%
Minnesota Assigned Risk Plan	2011	391	317	81.1%
	2010	497	413	83.1%
	2009	600	489	81.5%
	2008	666	541	81.2%
	2007	1,134	936	82.5%
Mitsui Sumitomo Insurance Group	2011	2	1	50.0%
	2010	1	0	0.0%
	2009	1	1	100.0%
	2008	0	0	N/A
	2007	0	0	N/A
Motorists Commercial Mutual Insurance Company (formerly American Hardware Group - part of Motorists Insurance Group)	2011	4	3	75.0%
	2010	1	1	100.0%
	2009	1	0	0.0%
	2008	1	1	100.0%
	2007	0	0	N/A



Company name	Fiscal year	Number of lost time claims	* Number with timely action	* Percentage with timely action
National American Insurance Company	2011	0	0	N/A
	2010	0	0	N/A
	2009	3	3	100.0%
	2008	3	3	100.0%
	2007	3	2	66.7%
National Interstate Insurance Company (part of Great American P & C Insurance Group)	2011	3	2	66.7%
	2010	1	1	100.0%
	2009	0	0	N/A
	2008	1	0	0.0%
	2007	N/A	N/A	N/A
Nationwide Agribusiness (part of Nationwide Group)	2011	62	51	82.3%
	2010	59	50	84.7%
	2009	74	57	77.0%
	2008	59	49	83.1%
	2007	59	51	86.4%
North American Specialty Insurance Company (part of Swiss Re Group)	2011	2	2	100.0%
	2010	7	7	100.0%
	2009	17	17	100.0%
	2008	6	6	100.0%
	2007	0	0	N/A
Ohio Casualty Group (merged into Indiana Insurance in 2008 - part of Liberty Mutual Insurance Companies)	2011	N/A	N/A	N/A
	2010	N/A	N/A	N/A
	2009	N/A	N/A	N/A
	2008	N/A	N/A	N/A
	2007	8	7	87.5%
Old Republic Insurance (part of Old Republic Insurance Group)	2011	464	440	94.8%
	2010	501	466	93.0%
	2009	497	432	86.9%
	2008	466	429	92.1%
	2007	531	468	88.1%
OneBeacon Insurance Group (part of White Mountains Insurance Group)	2011	40	34	85.0%
	2010	37	33	89.2%
	2009	36	32	88.9%
	2008	33	31	93.9%
	2007	20	8	40.0%
Penn Millers Insurance Company (part of Penn Millers Insurance Group)	2011	8	7	87.5%
	2010	7	7	100.0%
	2009	14	10	71.4%
	2008	10	9	90.0%
	2007	3	3	100.0%
Pharmacists Mutual Insurance Company	2011	2	1	50.0%
	2010	5	3	60.0%
	2009	12	5	41.7%
	2008	11	6	54.5%
	2007	16	12	75.0%

<b>Company name</b>	<b>Fiscal year</b>	<b>Number of lost time claims</b>	<b>* Number with timely action</b>	<b>* Percentage with timely action</b>
PMA Capital Insurance Group	2011	28	22	78.6%
	2010	32	26	81.3%
	2009	23	21	91.3%
	2008	18	15	83.3%
	2007	23	21	91.3%
Preferred Professional Insurance Company	2011	11	10	90.9%
	2010	4	4	100.0%
	2009	4	2	50.0%
	2008	0	0	N/A
	2007	0	0	N/A
QBE Specialty Insurance (part of QBE Americas Group)	2011	1	1	100.0%
	2010	0	0	N/A
	2009	1	0	0.0%
	2008	N/A	N/A	N/A
	2007	N/A	N/A	N/A
RAM Mutual Insurance Company	2011	83	77	92.8%
	2010	64	58	90.6%
	2009	54	52	96.3%
	2008	65	56	86.2%
	2007	74	69	93.2%
Reliance Insurance Group (declared insolvent as of 10/3/2001)	2011	0	0	N/A
	2010	0	0	N/A
	2009	0	0	N/A
	2008	0	0	N/A
	2007	1	1	100.0%
Republic Companies Group	2011	3	2	66.7%
	2010	1	1	100.0%
	2009	N/A	N/A	N/A
	2008	N/A	N/A	N/A
	2007	N/A	N/A	N/A
Riverport Insurance Company (part of W R Berkley Group)	2011	90	86	95.6%
	2010	95	92	96.8%
	2009	22	18	81.8%
	2008	23	23	100.0%
	2007	2	1	50.0%
RTW Group (part of State Auto Insurance Companies)	2011	202	163	80.7%
	2010	198	163	82.3%
	2009	361	321	88.9%
	2008	493	422	85.6%
	2007	612	512	83.7%
Safeco Insurance Companies (merged into Indiana Insurance in 2009 - part of Liberty Mutual Insurance Companies)	2011	N/A	N/A	N/A
	2010	N/A	N/A	N/A
	2009	N/A	N/A	N/A
	2008	26	22	84.6%
	2007	33	26	78.8%

<b>Company name</b>	<b>Fiscal year</b>	<b>Number of lost time claims</b>	<b>* Number with timely action</b>	<b>* Percentage with timely action</b>
Safety National Group	2011	20	16	80.0%
	2010	2	1	50.0%
	2009	12	7	58.3%
	2008	14	6	42.9%
	2007	4	1	25.0%
SeaBright Insurance Company	2011	1	1	100.0%
	2010	9	9	100.0%
	2009	1	1	100.0%
	2008	1	1	100.0%
	2007	N/A	N/A	N/A
Secura Insurance Companies	2011	167	156	93.4%
	2010	162	150	92.6%
	2009	182	173	95.1%
	2008	194	172	88.7%
	2007	174	148	85.1%
Selective Insurance Group	2011	33	25	75.8%
	2010	25	20	80.0%
	2009	40	30	75.0%
	2008	69	58	84.1%
	2007	101	71	70.3%
Sentry Insurance Group	2011	501	455	90.8%
	2010	508	468	92.1%
	2009	559	498	89.1%
	2008	617	561	90.9%
	2007	708	666	94.1%
SFM Mutual Insurance Companies (formerly State Fund Mutual Companies)	2011	1,888	1,787	94.7%
	2010	1,816	1,736	95.6%
	2009	1,864	1,764	94.6%
	2008	2,057	1,931	93.9%
	2007	2,000	1,882	94.1%
Sompo Japan Insurance Company of America (part of Sompo Japan US Group)	2011	9	9	100.0%
	2010	2	2	100.0%
	2009	2	1	50.0%
	2008	1	1	100.0%
	2007	0	0	N/A
Sparta Insurance Company	2011	5	5	100.0%
	2010	9	9	100.0%
	2009	3	3	100.0%
	2008	N/A	N/A	N/A
	2007	N/A	N/A	N/A
StarNet Insurance Company (part of W R Berkley Group)	2011	1	1	100.0%
	2010	2	2	100.0%
	2009	N/A	N/A	N/A
	2008	N/A	N/A	N/A
	2007	N/A	N/A	N/A

<b>Company name</b>	<b>Fiscal year</b>	<b>Number of lost time claims</b>	<b>* Number with timely action</b>	<b>* Percentage with timely action</b>
State Auto Insurance (part of State Auto Insurance Companies)	2011	7	4	57.1%
	2010	12	8	66.7%
	2009	11	7	63.6%
	2008	20	15	75.0%
	2007	29	17	58.6%
State Farm Group	2011	91	79	86.8%
	2010	100	82	82.0%
	2009	149	116	77.9%
	2008	151	119	78.8%
	2007	156	113	72.4%
Swiss Re America (part of Swiss Re Group)	2011	0	0	N/A
	2010	13	11	84.6%
	2009	26	22	84.6%
	2008	56	45	80.4%
	2007	79	67	84.8%
Tokio Marine & Nichido Fire US Group	2011	1	1	100.0%
	2010	1	1	100.0%
	2009	0	0	N/A
	2008	1	0	0.0%
	2007	0	0	N/A
Tower Group Companies	2011	2	2	100.0%
	2010	14	13	92.9%
	2009	23	17	73.9%
	2008	8	6	75.0%
	2007	N/A	N/A	N/A
Transguard Insurance Company of America (part of IAT Insurance Group)	2011	0	0	N/A
	2010	1	0	0.0%
	2009	1	1	100.0%
	2008	1	0	0.0%
	2007	3	2	66.7%
Travelers Group	2011	1,292	1,119	86.6%
	2010	1,160	1,045	90.1%
	2009	1,174	1,048	89.3%
	2008	1,213	1,073	88.5%
	2007	1,193	1,054	88.3%
Ullico Casualty Group	2011	9	2	22.2%
	2010	4	3	75.0%
	2009	N/A	N/A	N/A
	2008	N/A	N/A	N/A
	2007	N/A	N/A	N/A
United Fire & Casualty Group	2011	40	33	82.5%
	2010	45	42	93.3%
	2009	50	43	86.0%
	2008	65	54	83.1%
	2007	55	49	89.1%

Company name	Fiscal year	Number of lost time claims	* Number with timely action	* Percentage with timely action
United Wisconsin Insurance Company (d.b.a. United Heartland - part of Accident Fund Group)	2011	126	110	87.3%
	2010	116	103	88.8%
	2009	115	92	80.0%
	2008	59	52	88.1%
	2007	49	38	77.6%
Unitrin Property & Casualty Insurance Group (formerly Unitrin Business Insurance - formerly Milwaukee Insurance Group)	2011	1	1	100.0%
	2010	1	0	0.0%
	2009	1	1	100.0%
	2008	52	43	82.7%
	2007	33	29	87.9%
Universal Underwriters Insurance Company (part of Zurich Financial Services Group)	2011	0	0	N/A
	2010	1	1	100.0%
	2009	2	2	100.0%
	2008	6	4	66.7%
	2007	5	1	20.0%
Utica National Insurance Group	2011	5	5	100.0%
	2010	5	5	100.0%
	2009	6	4	66.7%
	2008	3	3	100.0%
	2007	1	1	100.0%
Vanliner Insurance Company (part of Great American P & C Insurance Group)	2011	11	10	90.9%
	2010	9	8	88.9%
	2009	16	12	75.0%
	2008	18	16	88.9%
	2007	26	19	73.1%
West Bend Mutual Group	2011	199	178	89.4%
	2010	189	166	87.8%
	2009	206	182	88.3%
	2008	222	191	86.0%
	2007	236	204	86.4%
Western National Insurance Group	2011	719	658	91.5%
	2010	588	534	90.8%
	2009	592	530	89.5%
	2008	662	590	89.1%
	2007	536	488	91.0%
Westfield Group	2011	132	122	92.4%
	2010	121	111	91.7%
	2009	121	107	88.4%
	2008	114	105	92.1%
	2007	108	97	89.8%
XL America Group (formerly XL Capital Group)	2011	37	34	91.9%
	2010	30	27	90.0%
	2009	43	38	88.4%
	2008	45	41	91.1%
	2007	31	28	90.3%

Company name	Fiscal year	Number of lost time claims	* Number with timely action	* Percentage with timely action
Zenith National Insurance Group (part of Fairfax Financial USA Group)	2011	0	0	N/A
	2010	0	0	N/A
	2009	2	1	50.0%
	2008	2	1	50.0%
	2007	0	0	N/A
Zurich North America (part of Zurich Financial Services Group)	2011	958	847	88.4%
	2010	909	810	89.1%
	2009	918	813	88.6%
	2008	1,029	884	85.9%
	2007	1,147	877	76.5%

Self-insured employers				
ABF Freight System Incorporated	2011	14	14	100.0%
	2010	6	6	100.0%
	2009	9	9	100.0%
	2008	14	14	100.0%
	2007	9	7	77.8%
Access Insurance Association	2011	76	72	94.7%
	2010	64	62	96.9%
	2009	52	51	98.1%
	2008	55	53	96.4%
	2007	54	43	79.6%
AG Processing Incorporated	2011	2	2	100.0%
	2010	0	0	N/A
	2009	0	0	N/A
	2008	0	0	N/A
	2007	1	1	100.0%
Allete (legally incorporated as Minnesota Power Incorporated)	2011	11	11	100.0%
	2010	4	4	100.0%
	2009	13	12	92.3%
	2008	15	15	100.0%
	2007	17	17	100.0%
Allina Health System	2011	362	290	80.1%
	2010	382	334	87.4%
	2009	333	293	88.0%
	2008	300	273	91.0%
	2007	296	268	90.5%
American Crystal Sugar Company	2011	4	4	100.0%
	2010	9	9	100.0%
	2009	16	14	87.5%
	2008	18	13	72.2%
	2007	11	10	90.9%

Company name	Fiscal year	Number of lost time claims	* Number with timely action	* Percentage with timely action
Amherst H Wilder Foundation	2011	0	0	N/A
	2010	2	2	100.0%
	2009	5	4	80.0%
	2008	8	7	87.5%
	2007	5	5	100.0%
Anderson Trucking Service Incorporated	2011	2	2	100.0%
	2010	5	5	100.0%
	2009	5	5	100.0%
	2008	7	7	100.0%
	2007	6	6	100.0%
Anoka County	2011	12	12	100.0%
	2010	9	9	100.0%
	2009	23	23	100.0%
	2008	19	19	100.0%
	2007	17	15	88.2%
Archdiocese of St Paul & Minneapolis	2011	28	27	96.4%
	2010	22	20	90.9%
	2009	34	31	91.2%
	2008	21	19	90.5%
	2007	20	20	100.0%
Archer Daniels Midland Company	2011	1	1	100.0%
	2010	3	2	66.7%
	2009	4	3	75.0%
	2008	3	2	66.7%
	2007	3	3	100.0%
Arctic Cat Incorporated	2011	7	7	100.0%
	2010	9	9	100.0%
	2009	17	17	100.0%
	2008	24	24	100.0%
	2007	29	29	100.0%
Benedictine Group Self-Insurance Association	2011	70	69	98.6%
	2010	87	83	95.4%
	2009	73	65	89.0%
	2008	89	74	83.1%
	2007	70	63	90.0%
Bermo Incorporated	2011	6	6	100.0%
	2010	3	3	100.0%
	2009	5	5	100.0%
	2008	7	7	100.0%
	2007	7	6	85.7%
Blandin Paper Company	2011	6	6	100.0%
	2010	8	8	100.0%
	2009	9	8	88.9%
	2008	9	7	77.8%
	2007	15	14	93.3%

Company name	Fiscal year	Number of lost time claims	* Number with timely action	* Percentage with timely action
Blue Cross Blue Shield of Minnesota	2011	19	18	94.7%
	2010	23	23	100.0%
	2009	34	32	94.1%
	2008	30	28	93.3%
	2007	25	24	96.0%
Brunswick Corporation (no longer self-insured as of 12/1/2010)	2011	0	0	N/A
	2010	0	0	N/A
	2009	4	2	50.0%
	2008	0	0	N/A
	2007	2	1	50.0%
Builders & Contractors Workers Compensation Fund	2011	59	55	93.2%
	2010	51	45	88.2%
	2009	56	45	80.4%
	2008	56	51	91.1%
	2007	73	66	90.4%
Bureau of Engraving Incorporated (no longer self-insured as of 7/1/2010)	2011	0	0	N/A
	2010	1	1	100.0%
	2009	1	1	100.0%
	2008	0	0	N/A
	2007	1	1	100.0%
Care Providers Workers Compensation Fund	2011	37	34	91.9%
	2010	28	21	75.0%
	2009	23	17	73.9%
	2008	24	23	95.8%
	2007	22	17	77.3%
Cargill Incorporated (no longer self-insured as of 5/31/2007)	2011	0	0	N/A
	2010	0	0	N/A
	2009	3	3	100.0%
	2008	1	1	100.0%
	2007	5	5	100.0%
Carl Bolander & Sons Company	2011	0	0	N/A
	2010	0	0	N/A
	2009	0	0	N/A
	2008	3	3	100.0%
	2007	2	2	100.0%
Carleton College	2011	6	6	100.0%
	2010	5	4	80.0%
	2009	11	9	81.8%
	2008	7	6	85.7%
	2007	10	10	100.0%
Children's Hospital & Clinics of Minnesota	2011	28	27	96.4%
	2010	22	20	90.9%
	2009	24	23	95.8%
	2008	34	28	82.4%
	2007	30	28	93.3%



<b>Company name</b>	<b>Fiscal year</b>	<b>Number of lost time claims</b>	<b>* Number with timely action</b>	<b>* Percentage with timely action</b>
CHS Incorporated	2011	19	17	89.5%
	2010	27	26	96.3%
	2009	16	15	93.8%
	2008	21	19	90.5%
	2007	16	15	93.8%
City of Bloomington	2011	7	7	100.0%
	2010	17	15	88.2%
	2009	12	12	100.0%
	2008	11	11	100.0%
	2007	13	13	100.0%
City of Duluth	2011	22	20	90.9%
	2010	23	21	91.3%
	2009	21	19	90.5%
	2008	19	18	94.7%
	2007	20	19	95.0%
City of Eagan	2011	8	8	100.0%
	2010	5	4	80.0%
	2009	3	3	100.0%
	2008	6	6	100.0%
	2007	9	9	100.0%
City of Faribault	2011	7	7	100.0%
	2010	3	3	100.0%
	2009	6	6	100.0%
	2008	7	7	100.0%
	2007	2	2	100.0%
City of Minneapolis	2011	143	141	98.6%
	2010	126	124	98.4%
	2009	120	114	95.0%
	2008	160	153	95.6%
	2007	138	135	97.8%
City of Plymouth	2011	8	7	87.5%
	2010	6	6	100.0%
	2009	5	5	100.0%
	2008	5	5	100.0%
	2007	5	5	100.0%
City of Richfield	2011	11	11	100.0%
	2010	10	10	100.0%
	2009	3	3	100.0%
	2008	10	9	90.0%
	2007	4	4	100.0%
City of Rochester	2011	24	24	100.0%
	2010	27	26	96.3%
	2009	15	14	93.3%
	2008	26	26	100.0%
	2007	25	25	100.0%

<b>Company name</b>	<b>Fiscal year</b>	<b>Number of lost time claims</b>	<b>* Number with timely action</b>	<b>* Percentage with timely action</b>
City of Roseville	2011	3	3	100.0%
	2010	5	5	100.0%
	2009	3	3	100.0%
	2008	4	4	100.0%
	2007	3	3	100.0%
City of St Paul	2011	107	107	100.0%
	2010	125	125	100.0%
	2009	88	88	100.0%
	2008	91	91	100.0%
	2007	113	112	99.1%
Coca-Cola Refreshments USA Incorporated (formerly Coca-Cola Enterprises Incorporated)	2011	25	23	92.0%
	2010	18	17	94.4%
	2009	23	21	91.3%
	2008	28	23	82.1%
	2007	48	39	81.3%
Cold Spring Granite Company	2011	8	8	100.0%
	2010	4	4	100.0%
	2009	6	5	83.3%
	2008	6	6	100.0%
	2007	10	10	100.0%
Collectively Bargained Contractors Workers Compensation Fund (merged into The Builders Group as of 1/1/2011)	2011	0	0	N/A
	2010	8	8	100.0%
	2009	4	4	100.0%
	2008	10	10	100.0%
	2007	7	5	71.4%
Conagra Foods Incorporated	2011	9	8	88.9%
	2010	12	12	100.0%
	2009	10	8	80.0%
	2008	11	11	100.0%
	2007	11	11	100.0%
Construction Services Group Self-Insurance Association	2011	6	6	100.0%
	2010	4	4	100.0%
	2009	8	8	100.0%
	2008	22	20	90.9%
	2007	13	12	92.3%
Covenant Retirement Communities (no longer self-insured as of 1/1/2010 - an affiliate of Covenant Ministries of Benevolence)	2011	0	0	N/A
	2010	6	5	83.3%
	2009	8	8	100.0%
	2008	5	4	80.0%
	2007	1	1	100.0%
Crystal Cabinet Works Incorporated	2011	4	4	100.0%
	2010	0	0	N/A
	2009	9	8	88.9%
	2008	10	8	80.0%
	2007	12	11	91.7%

<b>Company name</b>	<b>Fiscal year</b>	<b>Number of lost time claims</b>	<b>* Number with timely action</b>	<b>* Percentage with timely action</b>
Cummins Incorporated	2011	3	3	100.0%
	2010	2	1	50.0%
	2009	3	3	100.0%
	2008	8	7	87.5%
	2007	6	6	100.0%
Dairy Farmers of America Incorporated	2011	2	2	100.0%
	2010	0	0	N/A
	2009	2	2	100.0%
	2008	7	5	71.4%
	2007	5	5	100.0%
Dakota County	2011	10	10	100.0%
	2010	14	14	100.0%
	2009	16	15	93.8%
	2008	20	19	95.0%
	2007	15	14	93.3%
Deltak LLC (no longer self-insured as of 9/1/2011 - a subsidiary of Global Power Equipment Group Incorporated)	2011	1	1	100.0%
	2010	1	1	100.0%
	2009	3	3	100.0%
	2008	1	1	100.0%
	2007	6	6	100.0%
Diocese of Winona	2011	6	6	100.0%
	2010	4	4	100.0%
	2009	4	4	100.0%
	2008	10	10	100.0%
	2007	10	9	90.0%
Ecowater Systems Incorporated (a subsidiary of Marmon Industrial LLC)	2011	2	2	100.0%
	2010	4	4	100.0%
	2009	4	3	75.0%
	2008	9	7	77.8%
	2007	7	7	100.0%
Ecumen Group Self-Insurance Association (no longer self-insured as of 1/1/2006)	2011	0	0	N/A
	2010	0	0	N/A
	2009	0	0	N/A
	2008	0	0	N/A
	2007	1	1	100.0%
EEP Workers Compensation Fund (includes Supermarket Group Self-Insurance Association as of 1/1/2009)	2011	23	23	100.0%
	2010	21	19	90.5%
	2009	29	29	100.0%
	2008	14	12	85.7%
	2007	27	25	92.6%
Elim Care Incorporated	2011	29	26	89.7%
	2010	14	13	92.9%
	2009	25	22	88.0%
	2008	23	20	87.0%
	2007	30	27	90.0%

Company name	Fiscal year	Number of lost time claims	* Number with timely action	* Percentage with timely action
Essentia Health (formerly St Mary's/Duluth Clinic Health System)	2011	86	84	97.7%
	2010	88	85	96.6%
	2009	81	73	90.1%
	2008	76	67	88.2%
	2007	80	74	92.5%
Fabcon Incorporated	2011	4	3	75.0%
	2010	2	2	100.0%
	2009	2	2	100.0%
	2008	6	5	83.3%
	2007	3	3	100.0%
Fairmont Foods of Minnesota Incorporated	2011	6	6	100.0%
	2010	4	4	100.0%
	2009	6	6	100.0%
	2008	5	5	100.0%
	2007	4	4	100.0%
Fairview Health Services	2011	196	196	100.0%
	2010	276	269	97.5%
	2009	210	205	97.6%
	2008	207	196	94.7%
	2007	300	272	90.7%
Fairview Red Wing Health Services	2011	7	7	100.0%
	2010	1	1	100.0%
	2009	5	5	100.0%
	2008	10	10	100.0%
	2007	8	7	87.5%
Farmers Union Industries LLC	2011	5	5	100.0%
	2010	8	8	100.0%
	2009	9	9	100.0%
	2008	11	9	81.8%
	2007	7	6	85.7%
FedEx Corporation	2011	48	44	91.7%
	2010	34	33	97.1%
	2009	52	48	92.3%
	2008	59	52	88.1%
	2007	46	42	91.3%
FedEx Freight Incorporated	2011	42	42	100.0%
	2010	24	19	79.2%
	2009	32	32	100.0%
	2008	35	34	97.1%
	2007	23	20	87.0%
Ford Motor Company	2011	10	9	90.0%
	2010	12	12	100.0%
	2009	20	19	95.0%
	2008	26	24	92.3%
	2007	25	21	84.0%

<b>Company name</b>	<b>Fiscal year</b>	<b>Number of lost time claims</b>	<b>* Number with timely action</b>	<b>* Percentage with timely action</b>
Forest Products Commercial Self-Insurance Group	2011	27	22	81.5%
	2010	36	33	91.7%
	2009	39	35	89.7%
	2008	60	57	95.0%
	2007	100	85	85.0%
Frandsen Corporation	2011	11	11	100.0%
	2010	9	9	100.0%
	2009	6	6	100.0%
	2008	7	7	100.0%
	2007	8	8	100.0%
Gillette Children's Specialty Healthcare	2011	6	6	100.0%
	2010	7	7	100.0%
	2009	10	10	100.0%
	2008	6	5	83.3%
	2007	7	6	85.7%
Gopher Resource LLC (formerly Gopher Resource Corporation)	2011	5	5	100.0%
	2010	2	2	100.0%
	2009	4	4	100.0%
	2008	5	5	100.0%
	2007	5	5	100.0%
Graco Incorporated	2011	5	5	100.0%
	2010	9	9	100.0%
	2009	13	13	100.0%
	2008	26	25	96.2%
	2007	12	10	83.3%
Grand Itasca Clinic & Hospital	2011	6	6	100.0%
	2010	5	5	100.0%
	2009	9	8	88.9%
	2008	7	7	100.0%
	2007	4	4	100.0%
Greater Minnesota Self-Insurance Fund	2011	19	17	89.5%
	2010	20	17	85.0%
	2009	16	16	100.0%
	2008	21	19	90.5%
	2007	16	15	93.8%
Grede - St Cloud LLC (a subsidiary of Grede Holdings LLC)	2011	5	5	100.0%
	2010	5	5	100.0%
	2009	3	3	100.0%
	2008	2	2	100.0%
	2007	3	2	66.7%
Hancock Concrete Products LLC (formerly Hancock Concrete Products Company Incorporated)	2011	3	3	100.0%
	2010	5	5	100.0%
	2009	4	4	100.0%
	2008	2	1	50.0%
	2007	5	5	100.0%

<b>Company name</b>	<b>Fiscal year</b>	<b>Number of lost time claims</b>	<b>* Number with timely action</b>	<b>* Percentage with timely action</b>
Health Care Select Group Self-Insurance Fund	2011	32	32	100.0%
	2010	44	40	90.9%
	2009	55	52	94.5%
	2008	41	38	92.7%
	2007	27	24	88.9%
HealthEast	2011	62	49	79.0%
	2010	106	105	99.1%
	2009	108	100	92.6%
	2008	89	84	94.4%
	2007	104	95	91.3%
HealthPartners Incorporated	2011	13	13	100.0%
	2010	17	17	100.0%
	2009	19	19	100.0%
	2008	29	24	82.8%
	2007	30	26	86.7%
Hennepin County	2011	116	106	91.4%
	2010	96	90	93.8%
	2009	102	92	90.2%
	2008	96	91	94.8%
	2007	110	105	95.5%
Honeywell International Incorporated	2011	19	18	94.7%
	2010	24	23	95.8%
	2009	20	19	95.0%
	2008	29	29	100.0%
	2007	28	27	96.4%
Hormel Foods Corporation	2011	80	79	98.8%
	2010	73	70	95.9%
	2009	86	81	94.2%
	2008	128	120	93.8%
	2007	116	109	94.0%
HPI-Ramsey	2011	40	39	97.5%
	2010	36	36	100.0%
	2009	45	44	97.8%
	2008	38	36	94.7%
	2007	43	40	93.0%
Hutchinson Technology Incorporated	2011	4	4	100.0%
	2010	4	4	100.0%
	2009	12	11	91.7%
	2008	16	16	100.0%
	2007	10	10	100.0%
International Paper Company	2011	0	0	N/A
	2010	2	2	100.0%
	2009	1	1	100.0%
	2008	0	0	N/A
	2007	7	6	85.7%

<b>Company name</b>	<b>Fiscal year</b>	<b>Number of lost time claims</b>	<b>* Number with timely action</b>	<b>* Percentage with timely action</b>
Interstate Power & Light Company (a subsidiary of Alliant Energy Corporation)	2011	5	5	100.0%
	2010	0	0	N/A
	2009	1	1	100.0%
	2008	3	3	100.0%
	2007	2	2	100.0%
ISD 11 - Anoka Hennepin	2011	23	23	100.0%
	2010	25	25	100.0%
	2009	24	23	95.8%
	2008	27	27	100.0%
	2007	24	23	95.8%
ISD 535 - Rochester	2011	22	22	100.0%
	2010	18	18	100.0%
	2009	24	24	100.0%
	2008	29	28	96.6%
	2007	26	26	100.0%
ISD 625 - St Paul	2011	67	67	100.0%
	2010	67	65	97.0%
	2009	77	76	98.7%
	2008	84	81	96.4%
	2007	75	68	90.7%
Itasca County	2011	4	4	100.0%
	2010	3	3	100.0%
	2009	6	6	100.0%
	2008	5	5	100.0%
	2007	7	7	100.0%
J & R Schugel Holdings Incorporated (new self-insured as of 7/1/2007)	2011	8	8	100.0%
	2010	6	6	100.0%
	2009	16	13	81.3%
	2008	4	2	50.0%
	2007	N/A	N/A	N/A
Knife River Corporation - North Central (no longer self-insured as of 12/31/2008 - formerly Bauerly Brothers Incorporated)	2011	0	0	N/A
	2010	0	0	N/A
	2009	5	5	100.0%
	2008	7	7	100.0%
	2007	6	6	100.0%
Knight Transportation Incorporated	2011	4	4	100.0%
	2010	3	3	100.0%
	2009	1	1	100.0%
	2008	3	2	66.7%
	2007	1	1	100.0%
Labor Ready Midwest Incorporated (a subsidiary of True Blue Incorporated)	2011	18	18	100.0%
	2010	15	15	100.0%
	2009	15	14	93.3%
	2008	15	14	93.3%
	2007	21	19	90.5%

Company name	Fiscal year	Number of lost time claims	* Number with timely action	* Percentage with timely action
Lamb Weston/RDO Frozen	2011	8	8	100.0%
	2010	6	6	100.0%
	2009	7	7	100.0%
	2008	3	3	100.0%
	2007	6	6	100.0%
Land O' Lakes Incorporated	2011	2	2	100.0%
	2010	4	4	100.0%
	2009	0	0	N/A
	2008	3	2	66.7%
	2007	4	4	100.0%
League of Minnesota Cities Insurance Trust	2011	540	506	93.7%
	2010	506	489	96.6%
	2009	548	519	94.7%
	2008	522	495	94.8%
	2007	525	496	94.5%
Life-Science Innovations LLC	2011	18	17	94.4%
	2010	8	8	100.0%
	2009	9	9	100.0%
	2008	18	18	100.0%
	2007	15	15	100.0%
Limited Brands Incorporated (no longer self-insured as of 2/1/2007)	2011	0	0	N/A
	2010	0	0	N/A
	2009	0	0	N/A
	2008	0	0	N/A
	2007	1	1	100.0%
Louisiana-Pacific Corporation	2011	0	0	N/A
	2010	0	0	N/A
	2009	1	1	100.0%
	2008	2	2	100.0%
	2007	1	1	100.0%
Lunda Construction Company (no longer self-insured as of 10/1/2011)	2011	6	6	100.0%
	2010	4	4	100.0%
	2009	2	2	100.0%
	2008	4	4	100.0%
	2007	3	3	100.0%
Lupient Group Self Insurance Fund	2011	15	14	93.3%
	2010	7	7	100.0%
	2009	9	9	100.0%
	2008	7	7	100.0%
	2007	15	14	93.3%
Lutheran Social Service of Minnesota	2011	9	9	100.0%
	2010	18	17	94.4%
	2009	17	17	100.0%
	2008	17	17	100.0%
	2007	15	15	100.0%



Company name	Fiscal year	Number of lost time claims	* Number with timely action	* Percentage with timely action
Macy's Incorporated	2011	35	28	80.0%
	2010	19	14	73.7%
	2009	37	32	86.5%
	2008	39	32	82.1%
	2007	56	29	51.8%
Marvin Lumber & Cedar Company	2011	21	21	100.0%
	2010	24	24	100.0%
	2009	18	18	100.0%
	2008	22	22	100.0%
	2007	26	26	100.0%
Mayo Clinic	2011	393	390	99.2%
	2010	392	390	99.5%
	2009	395	391	99.0%
	2008	414	407	98.3%
	2007	404	390	96.5%
Medtronic Incorporated	2011	20	19	95.0%
	2010	20	19	95.0%
	2009	26	25	96.2%
	2008	16	15	93.8%
	2007	22	21	95.5%
Metal-Matic Incorporated	2011	11	11	100.0%
	2010	13	13	100.0%
	2009	8	8	100.0%
	2008	8	8	100.0%
	2007	12	12	100.0%
Metropolitan Airports Commission	2011	7	7	100.0%
	2010	8	7	87.5%
	2009	6	5	83.3%
	2008	4	4	100.0%
	2007	11	10	90.9%
Metropolitan Council	2011	156	151	96.8%
	2010	176	169	96.0%
	2009	167	144	86.2%
	2008	171	154	90.1%
	2007	166	148	89.2%
Midwest Safety Group Self-Insurance Association	2011	74	72	97.3%
	2010	76	74	97.4%
	2009	70	67	95.7%
	2008	70	68	97.1%
	2007	57	55	96.5%
Miner's Incorporated (new self-insured as of 12/31/2007 - formerly part of Quadrangle Group Self-Insurance Association)	2011	20	20	100.0%
	2010	27	24	88.9%
	2009	32	30	93.8%
	2008	28	25	89.3%
	2007	N/A	N/A	N/A

<b>Company name</b>	<b>Fiscal year</b>	<b>Number of lost time claims</b>	<b>* Number with timely action</b>	<b>* Percentage with timely action</b>
Minneapolis Park & Recreation Board	2011	27	25	92.6%
	2010	23	19	82.6%
	2009	27	24	88.9%
	2008	38	33	86.8%
	2007	35	29	82.9%
Minnesota Association of Townships	2011	7	6	85.7%
	2010	4	4	100.0%
	2009	12	12	100.0%
	2008	6	6	100.0%
	2007	3	3	100.0%
Minnesota Counties Intergovernmental Trust (formerly Minnesota Counties Insurance Trust)	2011	247	235	95.1%
	2010	273	256	93.8%
	2009	264	249	94.3%
	2008	282	265	94.0%
	2007	266	231	86.8%
Minnesota Health Care Association	2011	78	78	100.0%
	2010	67	67	100.0%
	2009	72	70	97.2%
	2008	69	67	97.1%
	2007	71	65	91.5%
Minnesota Manufacturers Group Self-Insurance Association	2011	8	8	100.0%
	2010	12	11	91.7%
	2009	11	9	81.8%
	2008	22	21	95.5%
	2007	13	13	100.0%
Minnesota Masonic Homes	2011	9	8	88.9%
	2010	7	5	71.4%
	2009	2	2	100.0%
	2008	5	5	100.0%
	2007	5	4	80.0%
Minnesota Nonprofit Employers Workers Compensation Fund (no longer self-insured as of 8/1/2010)	2011	21	18	85.7%
	2010	168	159	94.6%
	2009	156	146	93.6%
	2008	161	146	90.7%
	2007	191	181	94.8%
Minnesota Rural Electric Workers' Compensation Trust	2011	29	29	100.0%
	2010	26	26	100.0%
	2009	42	42	100.0%
	2008	29	29	100.0%
	2007	27	26	96.3%
Minnesota School Boards Association	2011	4	4	100.0%
	2010	38	33	86.8%
	2009	196	186	94.9%
	2008	387	376	97.2%
	2007	534	520	97.4%

<b>Company name</b>	<b>Fiscal year</b>	<b>Number of lost time claims</b>	<b>* Number with timely action</b>	<b>* Percentage with timely action</b>
Minnesota Soft Drink Group Self-Insurance Association	2011	21	19	90.5%
	2010	17	17	100.0%
	2009	22	18	81.8%
	2008	36	28	77.8%
	2007	34	27	79.4%
Municipal Building Commission	2011	2	2	100.0%
	2010	1	1	100.0%
	2009	0	0	N/A
	2008	0	0	N/A
	2007	2	1	50.0%
Nonprofit Insurance Trust (new self-insured as of 8/1/2010)	2011	169	165	97.6%
	2010	N/A	N/A	N/A
	2009	N/A	N/A	N/A
	2008	N/A	N/A	N/A
	2007	N/A	N/A	N/A
Nordstrom Incorporated	2011	1	1	100.0%
	2010	3	3	100.0%
	2009	1	1	100.0%
	2008	6	5	83.3%
	2007	2	2	100.0%
North Central Group Self-Insurance Association	2011	41	39	95.1%
	2010	31	27	87.1%
	2009	31	26	83.9%
	2008	37	35	94.6%
	2007	24	22	91.7%
Northern Tool & Equipment Company Incorporated	2011	7	7	100.0%
	2010	5	5	100.0%
	2009	14	14	100.0%
	2008	6	6	100.0%
	2007	13	12	92.3%
Northwest Medical Center (no longer self-insured as of 1/1/2008)	2011	0	0	N/A
	2010	0	0	N/A
	2009	0	0	N/A
	2008	4	3	75.0%
	2007	6	6	100.0%
OfficeMax Incorporated	2011	5	5	100.0%
	2010	2	2	100.0%
	2009	5	3	60.0%
	2008	5	4	80.0%
	2007	10	9	90.0%
Olmsted County	2011	11	11	100.0%
	2010	11	11	100.0%
	2009	5	5	100.0%
	2008	2	2	100.0%
	2007	5	5	100.0%

<b>Company name</b>	<b>Fiscal year</b>	<b>Number of lost time claims</b>	<b>* Number with timely action</b>	<b>* Percentage with timely action</b>
Otter Tail Corporation	2011	3	3	100.0%
	2010	0	0	N/A
	2009	0	0	N/A
	2008	2	2	100.0%
	2007	3	3	100.0%
Park Nicollet Health Services	2011	25	24	96.0%
	2010	37	34	91.9%
	2009	35	35	100.0%
	2008	46	45	97.8%
	2007	53	53	100.0%
Parker Hannifin Corporation	2011	1	1	100.0%
	2010	0	0	N/A
	2009	0	0	N/A
	2008	2	2	100.0%
	2007	9	9	100.0%
Polaris Industries Incorporated	2011	13	13	100.0%
	2010	14	14	100.0%
	2009	22	22	100.0%
	2008	28	28	100.0%
	2007	18	18	100.0%
Presbyterian Homes & Services	2011	59	58	98.3%
	2010	42	40	95.2%
	2009	38	35	92.1%
	2008	31	31	100.0%
	2007	32	32	100.0%
Quadrangle Group Self-Insurance Association	2011	27	27	100.0%
	2010	16	15	93.8%
	2009	32	32	100.0%
	2008	56	55	98.2%
	2007	71	60	84.5%
R D Offutt Company	2011	8	6	75.0%
	2010	3	3	100.0%
	2009	10	10	100.0%
	2008	8	8	100.0%
	2007	12	11	91.7%
Ramsey County	2011	53	50	94.3%
	2010	55	54	98.2%
	2009	67	67	100.0%
	2008	57	56	98.2%
	2007	53	53	100.0%
Range Regional Health Services	2011	14	14	100.0%
	2010	12	12	100.0%
	2009	12	12	100.0%
	2008	15	13	86.7%
	2007	10	9	90.0%

Company name	Fiscal year	Number of lost time claims	* Number with timely action	* Percentage with timely action
RCI Minnesota	2011	17	15	88.2%
	2010	12	12	100.0%
	2009	31	30	96.8%
	2008	30	30	100.0%
	2007	27	26	96.3%
Red Wing Shoe Company Incorporated	2011	17	15	88.2%
	2010	12	12	100.0%
	2009	15	13	86.7%
	2008	15	14	93.3%
	2007	10	10	100.0%
Ridgeview Medical Center	2011	24	21	87.5%
	2010	17	17	100.0%
	2009	15	15	100.0%
	2008	18	18	100.0%
	2007	19	18	94.7%
Riverview Healthcare Association	2011	8	8	100.0%
	2010	3	3	100.0%
	2009	8	8	100.0%
	2008	10	10	100.0%
	2007	9	8	88.9%
Rosemount Aerospace Incorporated (a subsidiary of Goodrich Corporation)	2011	4	4	100.0%
	2010	5	4	80.0%
	2009	4	4	100.0%
	2008	3	2	66.7%
	2007	6	5	83.3%
Rosemount Incorporated (a subsidiary of Emerson Electric Company)	2011	5	5	100.0%
	2010	2	2	100.0%
	2009	7	7	100.0%
	2008	6	6	100.0%
	2007	8	8	100.0%
Ryder Truck Rental Incorporated (no longer self-insured as of 5/1/2008)	2011	0	0	N/A
	2010	0	0	N/A
	2009	1	1	100.0%
	2008	0	0	N/A
	2007	1	1	100.0%
St Louis County	2011	33	32	97.0%
	2010	31	31	100.0%
	2009	40	40	100.0%
	2008	31	31	100.0%
	2007	46	45	97.8%
Scherer Brothers Lumber Company (no longer self-insured as of 1/1/2011)	2011	4	4	100.0%
	2010	10	10	100.0%
	2009	7	7	100.0%
	2008	7	6	85.7%
	2007	14	14	100.0%

<b>Company name</b>	<b>Fiscal year</b>	<b>Number of lost time claims</b>	<b>* Number with timely action</b>	<b>* Percentage with timely action</b>
Shafer Contracting Company Incorporated	2011	4	4	100.0%
	2010	5	5	100.0%
	2009	6	6	100.0%
	2008	5	5	100.0%
	2007	9	9	100.0%
Southern Minnesota Beet Sugar Cooperative	2011	18	18	100.0%
	2010	19	19	100.0%
	2009	13	12	92.3%
	2008	11	11	100.0%
	2007	18	17	94.4%
Special School District #1	2011	76	73	96.1%
	2010	78	73	93.6%
	2009	92	83	90.2%
	2008	82	79	96.3%
	2007	69	65	94.2%
SSI Workers Compensation Fund (merged into Trifac Workers' Compensation Fund as of 4/1/2008)	2011	N/A	N/A	N/A
	2010	N/A	N/A	N/A
	2009	N/A	N/A	N/A
	2008	N/A	N/A	N/A
	2007	33	29	87.9%
Stan Koch & Sons Trucking Incorporated	2011	14	13	92.9%
	2010	10	8	80.0%
	2009	20	17	85.0%
	2008	21	20	95.2%
	2007	21	18	85.7%
State of Minnesota	2011	702	651	92.7%
	2010	656	592	90.2%
	2009	604	539	89.2%
	2008	627	539	86.0%
	2007	591	532	90.0%
Supermarket Group Self-Insurance Association (merged into EEP Workers Compensation Fund as of 1/1/2009)	2011	N/A	N/A	N/A
	2010	N/A	N/A	N/A
	2009	N/A	N/A	N/A
	2008	15	14	93.3%
	2007	19	18	94.7%
Target Corporation	2011	142	131	92.3%
	2010	140	135	96.4%
	2009	190	187	98.4%
	2008	229	213	93.0%
	2007	251	237	94.4%
Taylor Corporation (new self-insured as of 7/1/2007)	2011	27	27	100.0%
	2010	25	24	96.0%
	2009	44	41	93.2%
	2008	39	36	92.3%
	2007	N/A	N/A	N/A

<b>Company name</b>	<b>Fiscal year</b>	<b>Number of lost time claims</b>	<b>* Number with timely action</b>	<b>* Percentage with timely action</b>
The Boldt Company	2011	0	0	N/A
	2010	0	0	N/A
	2009	2	1	50.0%
	2008	1	1	100.0%
	2007	6	6	100.0%
The Builders Group (includes Collectively Bargained Contractors Workers Compensation Fund as of 1/1/2009)	2011	289	276	95.5%
	2010	245	216	88.2%
	2009	278	260	93.5%
	2008	444	416	93.7%
	2007	471	436	92.6%
The Davey Tree Expert Company	2011	2	2	100.0%
	2010	0	0	N/A
	2009	0	0	N/A
	2008	1	0	0.0%
	2007	1	0	0.0%
The Sherwin Williams Company	2011	0	0	N/A
	2010	0	0	N/A
	2009	2	2	100.0%
	2008	5	5	100.0%
	2007	1	1	100.0%
The Smead Manufacturing Company	2011	4	4	100.0%
	2010	16	15	93.8%
	2009	15	15	100.0%
	2008	7	7	100.0%
	2007	24	24	100.0%
The Thro Company (new self-insured again as of 6/1/2011 - formerly not self-insured again as of 5/31/2007)	2011	0	0	N/A
	2010	0	0	N/A
	2009	0	0	N/A
	2008	0	0	N/A
	2007	4	4	100.0%
The Toro Company	2011	19	16	84.2%
	2010	15	15	100.0%
	2009	7	7	100.0%
	2008	12	9	75.0%
	2007	8	6	75.0%
The Work Connection Incorporated	2011	56	54	96.4%
	2010	44	43	97.7%
	2009	38	36	94.7%
	2008	75	67	89.3%
	2007	62	58	93.5%
Three Rivers Park District (formerly Suburban Hennepin Regional Park District)	2011	4	4	100.0%
	2010	11	11	100.0%
	2009	10	10	100.0%
	2008	7	7	100.0%
	2007	8	8	100.0%

Company name	Fiscal year	Number of lost time claims	* Number with timely action	* Percentage with timely action
Trifac Workers' Compensation Fund (includes SSI Workers Compensation Fund as of 4/1/2008)	2011	218	188	86.2%
	2010	158	133	84.2%
	2009	198	176	88.9%
	2008	258	227	88.0%
	2007	225	196	87.1%
Tyco Electronics (formerly ADC Telecommunications Incorporated - no longer self-insured as of 12/8/2010)	2011	7	7	100.0%
	2010	2	2	100.0%
	2009	4	4	100.0%
	2008	9	9	100.0%
	2007	7	7	100.0%
United States Steel Corporation	2011	9	9	100.0%
	2010	11	11	100.0%
	2009	12	12	100.0%
	2008	13	13	100.0%
	2007	18	18	100.0%
University of Minnesota	2011	87	82	94.3%
	2010	86	80	93.0%
	2009	107	96	89.7%
	2008	120	110	91.7%
	2007	73	65	89.0%
University of St Thomas	2011	17	15	88.2%
	2010	10	10	100.0%
	2009	14	12	85.7%
	2008	11	11	100.0%
	2007	7	7	100.0%
Up North Plastics Incorporated (an affiliate of Poly-America L P)	2011	2	1	50.0%
	2010	5	4	80.0%
	2009	4	3	75.0%
	2008	5	5	100.0%
	2007	3	3	100.0%
Upper Lakes Foods Incorporated (no longer self-insured as of 1/1/2011)	2011	1	1	100.0%
	2010	4	3	75.0%
	2009	14	12	85.7%
	2008	18	16	88.9%
	2007	16	16	100.0%
USF Holland Incorporated (merged into YRC Worldwide Incorporated as of 12/17/2010)	2011	N/A	N/A	N/A
	2010	8	7	87.5%
	2009	14	12	85.7%
	2008	9	8	88.9%
	2007	15	15	100.0%
Virginia Regional Medical Center	2011	19	19	100.0%
	2010	6	6	100.0%
	2009	6	6	100.0%
	2008	14	13	92.9%
	2007	15	15	100.0%



Company name	Fiscal year	Number of lost time claims	* Number with timely action	* Percentage with timely action
Wayne Transports Incorporated	2011	7	7	100.0%
	2010	7	7	100.0%
	2009	12	10	83.3%
	2008	7	7	100.0%
	2007	17	15	88.2%
Wells Concrete Products Company	2011	9	9	100.0%
	2010	10	10	100.0%
	2009	9	9	100.0%
	2008	11	11	100.0%
	2007	11	11	100.0%
Wendy's International Incorporated	2011	0	0	N/A
	2010	0	0	N/A
	2009	0	0	N/A
	2008	0	0	N/A
	2007	1	0	0.0%
Weyerhaeuser Company	2011	0	0	N/A
	2010	0	0	N/A
	2009	1	1	100.0%
	2008	7	7	100.0%
	2007	2	2	100.0%
White Castle System Incorporated	2011	2	2	100.0%
	2010	0	0	N/A
	2009	4	4	100.0%
	2008	2	2	100.0%
	2007	3	3	100.0%
Winona Health	2011	12	12	100.0%
	2010	12	12	100.0%
	2009	11	11	100.0%
	2008	15	15	100.0%
	2007	16	16	100.0%
Xcel Energy Incorporated (no longer self-insured as of 8/1/2001)	2011	2	2	100.0%
	2010	0	0	N/A
	2009	1	1	100.0%
	2008	0	0	N/A
	2007	0	0	N/A
YRC Worldwide Incorporated (includes USF Holland Incorporated as of 12/17/2010 - formerly YRC Incorporated)	2011	16	12	75.0%
	2010	12	12	100.0%
	2009	16	12	75.0%
	2008	14	12	85.7%
	2007	18	18	100.0%

\* The promptness with which insurers make first payments and deny claims can depend on how promptly the employer files the *First Report of Injury* form with them. This report does not make a distinction between first actions that were untimely due to the actions of the employer versus the insurer. All untimely actions, regardless of responsible party, are subtracted from the overall number of claims to arrive at the number and percentage of timely first actions.

# First Report of Injury

See Instructions on Reverse Side  
PRINT IN INK or TYPE  
Enter dates in MM/DD/YYYY format.



DO NOT USE THIS SPACE

1. EMPLOYEE SOCIAL SECURITY #		2. OSHA Case #	
3. DATE OF CLAIMED INJURY		4. Time of injury <input type="checkbox"/> am <input type="checkbox"/> pm	5. Time employee began work on date of injury <input type="checkbox"/> am <input type="checkbox"/> pm
6. EMPLOYEE Name (last, first, middle)		7. Gender <input type="checkbox"/> M <input type="checkbox"/> F	8. Marital Status <input type="checkbox"/> Married <input type="checkbox"/> Unmarried
9. Home Address		10. Home phone #	11. Date of birth
City	State	Zip Code	12. Occupation
13. Regular department		14. Date hired	
15. Average weekly wage	16. Rate per hour	17. Hours per day	18. Days per week
19. Employment Status <input type="checkbox"/> Full time <input type="checkbox"/> Seasonal		<input type="checkbox"/> Part time <input type="checkbox"/> Volunteer	
20. Weekly value of:	Meals	Lodging	2 <sup>nd</sup> Income
21. Apprentice <input type="checkbox"/> Yes <input type="checkbox"/> No			
22. Tell us how the injury occurred and what the employee was doing before the incident (give details). Examples: "Worker was driving lift truck with a pallet of boxes when the truck tipped, pinning worker's left leg under drive shaft." "Worker developed soreness in left wrist over time from daily computer key entry."			
23. What was the injury or illness (include the part(s) of body)? Examples: chemical burn left hand, broken left leg, carpal tunnel syndrome in left wrist.		24. What tools, equipment, machines, objects, or substances were involved? Examples: chlorine, hand sprayer, pallet lift truck, computer keyboard.	
25. Did injury occur on employer's premises? <input type="checkbox"/> Yes <input type="checkbox"/> No If no, indicate name and address of place of occurrence		26. Date of first day of any lost time	27. Employer paid for lost time on day of injury (DOI) <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> No lost time on DOI
28. Date employer notified of injury		29. Date employer notified of lost time	
30. Return to work date		31. Date of death	
32. TREATING PHYSICIAN (name, address, and phone)		33. HOSPITAL/CLINIC (name and address) (if any)	
34. Emergency Room Visit <input type="checkbox"/> Yes <input type="checkbox"/> No		35. Overnight in-patient <input type="checkbox"/> Yes <input type="checkbox"/> No	
36. EMPLOYER Legal name		37. EMPLOYER DBA name (if different)	
38. Mailing address		39. Employer FEIN	40. Unemployment ID#
City	State	Zip Code	41. Employer's contact name and phone #
42. Physical address (if different)		43. Witness (name and phone)	
City	State	Zip Code	44. NAICS code
45. Date form completed			
46. INSURER name		51. CLAIMS ADMIN COMPANY (CA) name (check one) <input type="checkbox"/> Insurer <input type="checkbox"/> TPA	
47. Insured legal name		52. CA address	
48. Policy # or self-insured certificate #		City	State Zip Code
49. Insurer FEIN	50. Date insurer received notice	53. CA FEIN	54. Claim #

## GENERAL INSTRUCTIONS TO THE EMPLOYER

**Filing this form is not an admission of liability.** You must report a claim to your insurer whenever anyone believes that a work-related injury or illness that requires medical care or lost time from work has occurred. If the claimed injury wholly or partially incapacitates the employee for more than **three** calendar days, the claim must be made on this form and reported to your insurer within **ten** days. Your insurer may require you to file it sooner. Failure to file within the **ten** days may result in penalties. Self-insured employers have 14 days to file this form with the Department of Labor and Industry (Department). It is important to file this form quickly to allow your insurer time to investigate the claim. **Your insurer will forward a copy of this form** to the Department, if necessary.

If the claim involves death or serious injury (including injuries that later result in death), you must notify the Department and your insurer within 48 hours of the occurrence. The claim can be reported initially to the Department by telephone (651-284-5041), fax (651-284-5731), or personal notice. The initial notice must be followed by the filing of this form within **seven** days of the occurrence.

Employers are required to complete this form. Each piece of information is needed to determine liability and entitlement to benefits. Failure to complete the form may result in delayed processing and possible penalties. You must file this form with your insurer, and give a copy to the employee and the employee's local union office. You are required to provide the employee with a copy of the Employee Information Sheet, which is available on the Department's web site at [www.dli.mn.gov](http://www.dli.mn.gov). Employees are not responsible for completing this form.

## SEND REPORT TO INSURER IMMEDIATELY – DO NOT WAIT FOR DOCTOR'S REPORT

### SPECIFIC INSTRUCTIONS FOR COMPLETING THIS FORM

- Item 2: OSHA Case #. Fill in the case number from the OSHA 300 log. This form contains all items required by the OSHA form 301.
- Items 15-20: Fill in all the wage information. If the employee does not work a regularly scheduled work week, attach a 26 week wage statement so your insurer can calculate the appropriate average weekly wage.
- Items 22-24: Be as specific as possible in describing: the events causing the injury; the nature of the injury (cut, sprain, burn, etc.), and the part(s) of body injured (back, arm, etc.); and the tools, equipment, machines, objects or substances involved.
- Item 26: Fill in the first day the employee lost any time from work (including time lost for medical treatment), even if you paid the employee for the lost time.
- Item 27: Check the appropriate box to indicate if there was lost time on the date of injury and whether you paid for that lost time.
- Item 28: Fill in the date you first became aware of the injury or illness.
- Item 29: Fill in the date you became aware that the lost time indicated in Item 26 was related to the claimed injury.
- Item 30: Leave the box blank if the employee has not returned to work by the time you file this form. If the employee has returned to work, fill in the date and notify your insurer if the employee misses time due to this injury after that date.
- Item 39: Fill in your Federal Employment ID number (FEIN). For information on this number, see [www.firstgov.gov](http://www.firstgov.gov) and click on Employer ID Number under Business.
- Items 40 and 44: Fill in your Unemployment ID number and North American Industry Classification System (NAICS) code which are both assigned by the Minnesota Unemployment Insurance Program (651-296-6141).
- Items 46-54: Your insurer or claims administrator will complete this information.

### INSTRUCTIONS TO THE INSURER/CLAIMS ADMINISTRATOR/SELF-INSURED EMPLOYER

The following data elements must be completed on this form prior to filing with the Department of Labor and Industry: employee's name and social security number; date of injury; and the names of the employer and insurer. If any of this information is missing, the First Report will be rejected and returned to you (per Minn. Stat. § 176.275). Providing the name of the third party administrator does not meet the statutory requirement to provide the name of the insurer. NOTE: If the claim does not involve lost time beyond the waiting period or potential PPD, the form does **NOT** need to be filed with the Department.

- Item 46: Fill in the name of the insurance company. If the employer is self-insured, indicate the name of the licensed or public self-insured company or group.
- Items 47-48: Fill in the legal name of the employer who purchased the policy from the insurer (named in Item 46) and the policy number. If the employer is licensed to self-insure, fill in the certificate number.
- Item 49: Fill in the insurer's Federal Employment ID number (FEIN) number.
- Item 51: Fill in the name and address of the company administering the claim (either the insurer or third party administrator). Be sure to mark either the "Insurer" or "TPA" box.
- Item 53-54: Fill in the claims administrator's FEIN and claim number.

***This material can be made available in different forms, such as large print, Braille or on a tape. To request, call (651) 284-5030 or 1-800-342-5354 (DIAL-DLI)/Voice or TDD (651) 297-4198.***

**ANY PERSON WHO, WITH INTENT TO DEFRAUD, RECEIVES WORKERS' COMPENSATION BENEFITS TO WHICH THE PERSON IS NOT ENTITLED BY KNOWINGLY MISREPRESENTING, MISSTATING, OR FAILING TO DISCLOSE ANY MATERIAL FACT IS GUILTY OF THEFT AND SHALL BE SENTENCED PURSUANT TO SECTION 609.52, SUBDIVISION 3.**

# Notice of Insurer's Primary Liability Determination

See instructions on reverse side.  
PRINT IN INK or TYPE  
Enter dates in MM/DD/YYYY format.



DO NOT USE THIS SPACE

☐ **Amended**

WID or SSN	DATE OF INJURY	DATE OF DEATH (if applicable)
EMPLOYEE (last, first, mi)		
EMPLOYER		
INSURER/SELF-INSURER/TPA		
INSURER CLAIM NUMBER		

--

First date of lost time	Date employer notified of this lost time	Initial date of return to work	Average weekly wage at date of injury
If the initial return to work was followed by a new period of lost time, complete the following information: First date of new period of lost time: _____ Date employer notified of this lost time: _____			

☐ **1. Your claim is ACCEPTED and wage loss benefits will be paid.**

Benefit type: <input type="checkbox"/> Temporary Total (TTD) <input type="checkbox"/> Temporary Partial (TPD) <input type="checkbox"/> Permanent Total (PTD) <input type="checkbox"/> Dependency (DEP)			
Date of payment	Amount of payment	Time period covered with this payment Date from _____ Date through _____	Compensation rate
Any ongoing payments will be made on _____ (day of week) at _____ (weekly, biweekly, etc.) intervals.			

Check all that apply	<input type="checkbox"/> Full wage continuation by the employer under M.S. § 176.221, subd. 9.
	<input type="checkbox"/> TPD payment made according to the wage loss verification received by the insurer on _____ (date).
	<input type="checkbox"/> Fatality with dependents. Payment is being made according to dependent information, which must be <b>ATTACHED</b> .
	<input type="checkbox"/> Fatality with no dependents. Payment is being made to the estate or the Special Compensation Fund.

☐ **2. Your claim is ACCEPTED. However, wage loss benefits will not be paid at this time for the following reason:**

Check only one	<input type="checkbox"/> A. Injury did not cause lost time from work beyond the three calendar day waiting period. If employee's work schedule is not Monday through Friday, explain: _____
	<input type="checkbox"/> B. Verification of reduced wages for TPD has not been received from the employee or employer.
	<input type="checkbox"/> C. Other reason (include legal and factual basis): <div style="border: 1px solid black; height: 50px; width: 100%;"></div>

☐ **3. Primary liability is DENIED** for the claimed work related ☐ injury and/or ☐ death. (Check one or both)

Reason for denial (include legal and factual basis): <div style="border: 1px solid black; height: 80px; width: 100%;"></div>
---

NAME OF THE PERSON MAKING THIS DETERMINATION (print)	PHONE NUMBER (area code)	EXTENSION	DATE SERVED (must be completed)

## INSTRUCTIONS TO EMPLOYEE/HEIRS AND DEPENDENTS

### PLEASE KEEP A COPY OF THIS NOTICE FOR YOUR RECORDS

#### General Information

This liability determination is the opinion of the insurer. If the claim has been denied, this opinion may not be final. If you have questions about any of the information on this form, you should first contact the person making this determination (see name and phone number on the front side of this form). If you still have questions, contact the Department of Labor and Industry (DLI), Workers' Compensation Division's Benefit Management and Resolution Unit at the office nearest you (listed below). For the hearing impaired, please call our Telecommunication Device for the Deaf (TDD) at (651) 297-4198. If there are problems with your claim, there are several options available to resolve them informally.

#### Minnesota Department of Labor and Industry

525 Lake Avenue South, Suite 330  
Duluth, MN 55802-2368  
Telephone: (218) 733-7810  
1-800-342-5354

443 Lafayette Road North  
St. Paul, MN 55155-4301  
Telephone: (651) 284-5030  
1-800-342-5354

Mailing Address  
Workers' Compensation Division  
PO Box 64221  
St. Paul, MN 55164-0221

#### Time Limitations

If the injury claim has been denied, you may lose your right to benefits if you do not commence legal proceedings within three years after your employer/insurer filed a written report of your claimed injury with DLI, not to exceed six years after the date of the claimed injury. If you have an occupational disease, you have three years to begin legal proceedings from the date you learned that the cause of the disease might be work related and the disease first caused disability.

If the death claim has been denied, you may lose your right to benefits if you do not commence legal proceedings within three years after the employer/insurer filed the written notice of death with DLI, except that:

- 1) For claims where the employer/insurer did not pay benefits for the injury, commencement of legal proceedings cannot exceed six years from the **date of injury** resulting in the death.
- 2) For claims where the employer/insurer did pay benefits for the injury, commencement of legal proceedings cannot exceed six years from the **date of death**.

In very rare circumstances, there may be exceptions to the time limits noted above.

#### Vocational Rehabilitation

If the insurer is denying primary liability for your claim and you disagree, cannot return to your former employment, and would like vocational rehabilitation assistance, contact DLI, Vocational Rehabilitation Unit at (651) 284-5038.

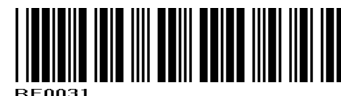
#### Instructions to Insurer/Claims Administrator

1. If the claim is a fatality with dependents and payment is being made, attach dependent information.
2. The reason for a denial must be clear and specific, and state a legal and factual basis in language which is easily understood. If the reason for a denial is based on medical information, attach medical reports or summary of any health care provider contacts that support your reason for denial.
3. This form may be filed more than once if your liability determination changes. (Examples: when you initially deny primary liability, but later accept liability; when you initially accept a claim and pay wage loss benefits, but later deny primary liability within 60 days pursuant to M.S. § 176.221, subd 1; when you accept liability, but are unable to pay TPD benefits until verification of wage loss is received, but later issue the first TPD check.)
4. If you file this form more than once, check the Amended box in the upper left-hand corner for each subsequent filing.
5. Do not use this form to reinstate benefits. Use the Notice of Benefit Reinstatement (NOBR) form.
6. If you indicate that the employer paid "full wage," you must also file a Notice of Intention to Discontinue (NOID) at the appropriate time showing the date of return to work or other reason for discontinuance and the payment data on the back of the form as required by M.S. § 176.221, subd. 9.
7. The date served must be completed each time you file this form.
8. The boxes (in the upper left-hand corner on the front of the form) containing claim identifying information must be fully completed each time you file the form. The boxes containing the dates of lost time, notice, and initial return to work, and the average weekly wage must also be completed, if applicable, each time you file the form, regardless of your liability determination.

***This material can be made available in different forms, such as large print, Braille or on a tape. To request, call (651) 284-5030 or 1-800-342-5354 (DIAL-DLI)/Voice or TDD (651) 297-4198.***

**ANY PERSON WHO, WITH INTENT TO DEFRAUD, RECEIVES WORKERS' COMPENSATION BENEFITS TO WHICH THE PERSON IS NOT ENTITLED BY KNOWINGLY MISREPRESENTING, MISSTATING, OR FAILING TO DISCLOSE ANY MATERIAL FACT IS GUILTY OF THEFT AND SHALL BE SENTENCED PURSUANT TO SECTION 609.52, SUBDIVISION 3.**

April 20, 2011



ATTN: WORKERS' COMP CLAIM MANAGER  
INSURER / TPA  
ADDRESS  
CITY STATE ZIPCODE

Re: Employee Name / Employer Name  
WID: 9999999999 D/I: 99/99/2009  
Your Claim #: Claim Number

On 4/15/2011, we received a Notice of Insurer's Primary Liability Determination (NOPLD) form regarding the above claim. We have reviewed the information provided on the NOPLD and First Report of Injury forms and have found that the following information is incomplete (as indicated by an "X"):

- ☒ The first day of lost time: \_\_\_\_\_
- ☒ The date the employer was notified of initial lost time: \_\_\_\_\_
- ☒ The date of return to work: \_\_\_\_\_
- ☒ The first day of the new period of lost time: \_\_\_\_\_
- ☒ The date the employer was notified of the new period of lost time: \_\_\_\_\_
- ☒ The average weekly wage: \_\_\_\_\_

This information is necessary in order for us to determine the timeliness of your initial action and/or whether the lost time exceeded the waiting period on the claim. Please complete the requested information in the space provided and return this letter to the following address as soon as possible.

Department of Labor & Industry  
Workers' Compensation Division  
PO Box 64221  
St Paul MN 55164-0221

Thank you for your anticipated cooperation.

Sincerely,

Workers' Compensation Division  
State of Minnesota



January 13, 2011

ATTN: WORKERS COMP CLAIM MANAGER  
INSURER  
ADDRESS  
CITY ST ZIP

Each year, the Minnesota Department of Labor and Industry (DLI) publishes its *Prompt First Action Report on Workers' Compensation Claims*. This report details the number and percentage of claims that were paid or denied within the statutory 14-day deadline for each workers' compensation insurance company and self-insured employer during the previous five fiscal years.

Please find below the statistics for your company for fiscal-year 2010, along with the overall statistics for insurance companies, self-insured employers, and the system as a whole. If you wish to review the complete report, you can find it on our website at [www.dli.mn.gov/WC/PromptFirstAction.asp](http://www.dli.mn.gov/WC/PromptFirstAction.asp).

	Number of claims	Number timely	Percent timely
<b>Insurer</b>	claims	timely	percent %
<b>Insurance Companies</b>	16,335	14,520	88.9 %
<b>Self-Insured Employers</b>	6,177	5,819	94.2 %
<b>All Companies</b>	22,512	20,339	90.3 %

I would like to thank your company for its notable performance in the recent *Prompt First Action Report*. The ability to pay or deny a high percentage of claims within the 14-day deadline indicates your company's strong claims management.

Thanks to the claims management efforts of companies like yours, Minnesota now leads the nation with the highest percentage of claims paid or denied within the statutory limits.

Our agency appreciates the dedication and performance of your company in 2010.

Sincerely,

Jim Vogel  
Workers' Compensation Division





January 13, 2011

ATTN: WORKERS COMP CLAIM MANAGER  
INSURER  
ADDRESS  
CITY ST ZIP

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<b>All Companies</b>	22,512	20,339	90.3 %

Your company experienced a lower than average percentage of lost-time claims that were paid or denied within the statutory deadline. DLI seeks to improve the overall promptness of the entire industry and would like to help your company improve its performance. Our agency offers the following services:

- basic adjuster training at DLI;
- onsite training upon request; and
- an online basic adjusters training manual.

For information about these items, please visit our website at [www.dli.mn.gov/WC/TrainingIns.asp](http://www.dli.mn.gov/WC/TrainingIns.asp).

If you have any questions, please feel free to contact me at (651) 284-5265.

Sincerely,

Jim Vogel  
Workers' Compensation Division

