

If you have questions regarding this survey, please call Scott Magnuson at 296-7198.

## 1996 State Fair Survey



Dear Fairgoer:

The Minnesota Legislature asks your help in determining the effectiveness of its services. Please check (✓) all the legislative services you have used.

- |    | <u>Occasionally</u><br>(1-4 times per year) | <u>Frequently</u><br>(5 + times per year) |   |
|----|---|---|---|
| 1. | _____                                       | _____                                     | General information phone lines (For bill status, district information and general information.)                              |
| 2. | _____                                       | _____                                     | Weekly newsletter ( <i>Briefly</i> or <i>Session Weekly</i> ) and other publications  |
| 3. | _____                                       | _____                                     | Public fax lines  |
| 4. | _____                                       | _____                                     | E-mail to members and/or staff  |
| 5. | _____                                       | _____                                     | Telephone "hotline" for committee schedules   |
| 6. | _____                                       | _____                                     | Live television coverage - Capitol Report, floor proceedings or committee hearing coverage.                                   |
| 7. | _____                                       | _____                                     | Legislative Internet site (For bill text, bill status, committee hearing schedules, journals, biographical information, etc.) |
| 8. | _____                                       | _____                                     | TDD telephone line (for the hearing impaired)   |

How do you learn about the actions of the legislature? Please rank as many as apply to you.

Jot the number 1 by the source you use most, number 2 by your second choice, and so forth. If you don't use a source, no number is needed.

- |     |       |   |
|-----|-------|---|
| 9.  | _____ | Newspaper   |
| 10. | _____ | Television (local news)   |
| 11. | _____ | Televised committee and floor action coverage (Channel 17 in the metro area; public access cable channel in Greater Minnesota.) |
| 12. | _____ | Senate or House weekly newsletter ( <i>Briefly</i> or <i>Session Weekly</i> )   |
| 13. | _____ | Internet (Legislative World Wide Web Site)  |
| 14. | _____ | Hotline (recorded line listing upcoming committee hearings)   |
| 15. | _____ | Radio   |
| 16. | _____ | Word of mouth   |

1996 State Fair Survey Results

Total participants - 1177

QUESTION 1

General information phone lines

Never	499 42.40%
Frequently	99 8.41%
Occasionally	579 49.19%

QUESTION 5

Telephone "hotline" for committee schedules

Never	898 76.30%
Frequently	66 5.61%
Occasionally	213 18.10%

QUESTION 2

Weekly newsletter and other publications

Never	631 53.61%
Frequently	211 17.93%
Occasionally	335 28.46%

QUESTION 6

Live television coverage

Never	588 49.96%
Frequently	219 18.61%
Occasionally	370 31.44%

QUESTION 3

Public fax lines

Never	912 77.49%
Frequently	45 3.82%
Occasionally	220 18.69%

QUESTION 7

Legislative Internet site

Never	854 72.56%
Frequently	94 7.99%
Occasionally	229 19.46%

QUESTION 4

E-mail to members and/or staff

Never	859 72.98%
Frequently	64 5.44%
Occasionally	254 21.58%

QUESTION 8

TDD telephone line

Never	1014 86.15%
Frequently	17 1.44%
Occasionally	146 12.40%

1996 State Fair Survey Results

QUESTION 9

Rank - Newspaper	
Never	87 7.39%
1	697 59.22%
2	242 20.56%
3	109 9.26%
4	34 2.89%
5	3 0.25%
6	3 0.25%
7	1 0.08%
8	1 0.08%

QUESTION 10

Rank - Television (local news)	
Never	120 10.20%
1	619 52.59%
2	269 22.85%
3	114 9.69%
4	36 3.06%
5	15 1.27%
6	2 0.17%
8	2 0.17%

QUESTION 11

Rank - Live TV coverage	
Never	855 72.64%
1	99 8.41%
2	13 1.10%
3	51 4.33%
4	59 5.01%
5	66 5.61%
6	14 1.19%
7	10 0.85%
8	10 0.85%

QUESTION 12

Rank - Weekly newsletter	
Never	922 78.33%
1	96 8.16%
2	26 2.21%
3	27 2.29%
4	25 2.12%
5	30 2.55%
6	29 2.46%
7	12 1.02%
8	10 0.85%

QUESTION 13

Rank - Internet site	
Never	992 84.28%
1	55 4.67%
2	10 0.85%
3	24 2.04%
4	19 1.61%
5	19 1.61%
6	15 1.27%
7	21 1.78%
8	21 1.78%
9	1 0.08%

QUESTION 14

Rank - Hotline	
Never	1048 89.04%
1	30 2.55%
2	5 0.42%
3	2 0.17%
4	7 0.59%
5	11 0.93%
6	17 1.44%
7	29 2.46%
8	27 2.29%
10	1 0.08%

QUESTION 15

Rank - Radio	
Never	259 22.01%
1	408 34.65%
2	153 13.00%
3	246 20.90%
4	80 6.80%
5	17 1.44%
6	7 0.59%
7	4 0.34%
8	3 0.25%

QUESTION 16

Rank - Word of mouth	
Never	503 42.74%
1	254 21.58%
2	39 3.31%
3	88 7.48%
4	202 17.16%
5	59 5.01%
6	17 1.44%
7	10 0.85%
8	5 0.42%