# MINNESOTA DEPARTMENT OF HUMAN RIGHTS

09 - 0061

Settlement Summary			
Closure Date of July 1, 2008—I	December 31	, 2008	
Summary by Settlement Type:			
Settlement Term	Total(s) #'s	Total(s) \$'s	
Combined CP/Attorney Award	10	\$139,374.00	
Conduct Training	16	\$0.00	
Write/Update AA/EEO Plan	2	\$0.00	
CP Attorney Fees	2	\$16,607.70	
CP Damages Awarded	8	\$72,654.00	
CP Mental Anguish/Suffering	1	\$10,000.00	
Back Wages/Pay	1	\$3,000.00	
AG Legal Fees/Court Costs	1	\$8,500.00	
Implement Policy Change	13	\$0.00	
Punitive Damages	1	\$8,500.00	
Send Letter or Other Positive Reference	2	\$0.00	
Send Letter of Apology	3	\$0.00	
Terms Confidential	21	\$140,731.00	
Unspecified Lump Sum	3	\$12,012.00	
Other	11	\$0.00	
Other Monetary	3	\$22,714.80	
Total	98	\$434,093.50	
Summary by Closure Type:			
Closure Type			
ADR	21	\$140,731.00	
Conciliation Settlements	54	\$172,174.00	
Withdrawal - Satisfactorily Adjusted	4	\$13,212.00	
Litigation	18	\$107,976.50	
Predetermination Settlement	1	\$0.00	
Total	98	\$434,093.50	
1041		<b>+,</b>	
Total number of cases with reported settl	ements:	95	

## MINNESOTA DEPARTMENT OF HUMAN RIGHTS

#### **ALTERNATIVE DISPUTE RESOLUTION (ADR) PROGRAM**

Report Period: July 1, 2008—December 31, 2008

## **ADR Program activity:**

**Number of cases referred to ADR from Enforcement Inventory:** 211 (This is 47% of the *number* of charges filed during period.)

104 of the cases referred to ADR were *filed* during the July 1, through December 31, 2008, report period. (This is 23% of all charges filed during the period.\*)

95% of all cases designated for investigation this report period were first referred to ADR.

## ADR Case activity, 7/1/08—12/31/08:

Invitation declined by one or both parties;

returned to Case Processing Unit:

96 cases

Both parties accepted ADR invitation: 45 cases

Mediation held; resolved & closed:

21 cases (avg. of 89 days in ADR status)

Mediation held; awaiting withdrawal:

4 cases

Mediation/s held; no agreement:

15 cases

Mediation cancelled; no agreement:

5 cases

## ADR inventory, as of 12/31/08:

Awaiting response to ADR invitation:

11 cases

Mediation being scheduled:

4 cases

Mediation session scheduled:

6 cases

Resolved/awaiting withdrawal:

4 cases

Total:

25 cases

<sup>\*</sup> Cases are typically sent directly to ADR after the answer and rebuttal are received and the case has been screened for merit, which generally occurs between three and six months from the filing date; however, if the parties are interested, cases under investigation also may be referred to mediation.

#### MINNESOTA DEPARTMENT OF HUMAN RIGHTS

## CASE MANAGEMENT SUMMARY REPORT

Report Period: July 1, 2008—December 31, 2008

CASE ACTIVITY	July 1, 2008— December 31, 2008	January 1, 2008— June 30, 2008	Change (Percent)
New Charges Filed	451 charges	420 charges	+7%
% of, above, still awaiting determination	71%	69%	+3%
Total # Cases Closed/Disposition %	452 cases	459 cases	-2%
Dismissed: Lack of Merit	37%	42%	-12%
Dismissed: other, incl. Lack of Cooperation	18%	20%	-10%
Withdrawn (excludes settled cases)	4% 10%	5% 8%	-20% +25%
Closed after Probable Cause (PC) Closed after No Probable Cause (NPC)	20%	17%	+25% +18%
Closed after split (PC/NPC) determination	1%	2%	-50%
Pre-determination Resolution*	4%	3%	+33%
ADR-resolved (settled/withdrawn)	5%	3%	+67%
Avg. # days to issue PROBABLE CAUSE	356 days/	329 days/	+8%
determination/ <b>Number</b> issued	23 PC cases	34 PC cases	-32 %
Avg. # days to issue PC/NPC (split)	402 days/	413 days/	-3%
determination/ <b>Number</b> issued	8 PC/NPC cases	4 PC/NPC cases	+100%
Avg. # days to issue NO PROBABLE CAUSE	339 days/	389 days/	-13%
determination/Number issued	79 NPC cases	88 NPC cases	-10%
Avg. # days to issue dismissal	105 days	166 days	-37%
% of DWR Dismissals within 6 months	90%	88%	+2%
Avg. # Cases per fte Enforcement Officer	23 cases	22 cases	+5%
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<sup>\*</sup> Includes predetermination settlements (PDS) and non-ADR withdrawals due to satisfactory resolution.

INVENTORY: Cases Pending, as of:	<u>December 31, 2008</u>	<u>June 30, 2008</u>
Cases needing initial determination:	450	428
Probable Cause or Split cases: Conciliation/Litigation with Attorney Gener	al: 64	81
Administrative review requested by party:	8 pending (60 requests)	5 pending (32 requests)

# Pre-determination Inventory, by Case Age (# days from filing, less tolling):

# Case count and percentage of inventory, as of

December 31, 2	008:		<u>June 30, 200</u>	<u>8</u> :	
1 – 90 days:	222	49%	1 – 90 days	206	48%
91 – 180 days:	108	24%	91 – 180 days	s: 97	23%
181 – 270 days:	61	14%	181 – 270 day	s: 66	15%
271 – 365 days:	59	13%	271 – 365 day	s: 52	12%
366 or more days:	: 0	0%	366 or more d	ays: 7	<u>2%</u>
Total:	450	100%	Total:	428	100%

# Entire Inventory, by Case Status, as of December 31, 2008:

Pre -determination cas	es:	Post-determination cases	s: ·
Initial Inquiry:	165	Appeal/Reopen Pending:	8
Case Screening:	41	Remand Review	0
Investigation:	204	Remand Inv./Negotiations:	3
PDS Pending:	5	NPC/Split Appeal Period:	13
Determination Review:	8	Attorney General's Office:	62
ADR:	24	OAH (180-day hearing):	0
Withdrawal Pending:	3	Legal Affairs Mgr. Review	0
Total:	450	Total:	86