

Minnesota Department of Human Services

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Health Care

Our Mission

The Minnesota Department of
Human Services, working with
many others, helps people meet
their basic needs so they can live
in dignity and achieve their
highest potential.

Our Values

- We focus on people, not programs.
- We provide ladders up and safety nets for the people we serve.
- We work in partnership with others; we cannot do it alone.
- We are accountable for results, first to the people we serve, and ultimately to all Minnesotans.

We practice these shared values in an ethical environment where integrity, trustworthiness, responsibility, respect, justice, fairness and caring are of paramount importance.

Report to the Legislature

Compliance with County Involvement in Procurement for General Assistance Medical Care and the Medical Assistance Prepayment Program

Laws of Minnesota 2008 Chapter 326, article 1 section 35

December 2008

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Compliance with County Involvement in Procurement for General Assistance Medical Care and the Medical Assistance Prepayment Program.

Report to the Minnesota Legislature December 2008

Prepared by:

Minnesota Department of Human Services
Health Care Administration – Managed Care Development and Payment Policy

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Cost of Report

Pursuant to Minnesota Statutes, §3.197 the total cost of preparation of this report is \$997.88.

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Introduction

Laws of Minnesota 2008, Chapter 326, Article 1, Section 35, requires the Department of Human Services (DHS) to provide a written report that details the activities undertaken by DHS to ensure full compliance with Minnesota Statutes, § 256B.69, subd. 3a and include an explanation of any decisions made by the DHS not to accept the recommendations of a county or group of counties required to be consulted under this section. The report is due at least 30 days prior to the effective date of a new or renewed prepaid or managed care contract for the county in which the procurement was solicited.

Background

In 2008, DHS issued three separate requests for proposals to provide health care services through managed care organizations to enrollees effective January 1, 2009. The first Request for Proposal (RFP) was issued in February of 2008 to provide Prepaid Medical Assistance, Prepaid General Assistance Medical Care and MinnesotaCare in Aitkin, Benton, Carlton, Cook, Fillmore, Houston, Isanti, Itasca, Kittson, Koochiching, Lake, Mahnomen, Marshall, Mille Lacs, Mower, Norman, Pennington, Pine, Polk, Red Lake, Roseau, Sherburne, St. Louis, Stearns and Winona Counties. Procurement for Minnesota Senior Care Plus (MSC+), Minnesota Senior Health Options (MSHO), and Special Needs Basic Care (SNBC) in these counties was completed within the last 5 years so was not included in this procurement. This procurement was in accordance with the published 5-year procurement schedule. (See Attachment A.)

Initially, Fillmore, Houston, Mower, and Winona Counties were scheduled for procurement in 2010, but these counties requested to be included in the 2009 procurement because of their interest in joining the StedFast Health Plan county-based purchasing entity. Chisago County also was interested in county-based purchasing and was scheduled to be part of the 2009 procurement but requested more time to consider the CBP option and asked to be moved to the 2010 procurement which was granted.

The second RFP was issued in April of 2008 to provide Prepaid Medical Assistance in the seven-county metro area (Anoka, Carver, Dakota, Hennepin, Ramsey, Scott, and Washington counties). This procurement was specific to services for seniors through the Minnesota Senior Care Plus (MSC+) program and was the final step to complete the statewide conversion of Minnesota Senior Care (MSC) to MSC+. MSC+ adds Elderly Waiver and additional nursing home services (another 90 days for a total of 180 days) to the Medical Assistance benefit set delivered through managed care plans for all seniors already required to enroll in managed care.

The third RFP was issued in August of 2008 to provide health care services to Prepaid Medical Assistance which included MSC+, Prepaid General Assistance Medical Care, and MinnesotaCare to enrollees in the counties currently served by South Country Health Alliance (SCHA). These counties are Brown, Cass, Crow Wing, Dodge, Freeborn, Goodhue, Kanabec, Morrison, Sibley, Steele, Todd, Wabasha, Wadena and Waseca.

This procurement was unscheduled and the result of unusual circumstances. In April of 2008, SCHA notified DHS and the Minnesota Department of Health (MDH) that it wanted to discuss its financial situation, specifically financial losses it was incurring in 2008, and the effect of those losses on its risk-based capital and its operations. MDH reviewed the situation and required SCHA to provide a corrective action plan to remedy its financial situation, which SCHA provided to MDH on May 15, 2008. MDH monitored SCHA's quarterly financial statements which did not appear to be improving in the short term. DHS determined that it needed to be prepared for the possibility that SCHA or MDH might take action regarding SCHA's ongoing operations. In consideration of its contracting timetable and as a precautionary measure, DHS issued a RFP with shortened timelines to assure continuous access to health care services for SCHA enrollees in the event that SCHA would no longer be permitted to operate.

Procurement Process

1. Development and Issuance of the RFP

In September of 2007, DHS sent a letter to the each of the counties identified for 2009 procurement. The letter explained that DHS has established a five-year procurement schedule for PMAP/PAMC and MinnesotaCare due to a change in law, which places a five-year limitation on procurement of grants, including the managed care contracts. The county was identified in the letter as being part of the upcoming procurement, and was asked to submit a board resolution or some other documentation of county board support no later than the end of November 2007, if they were considering county-based purchasing. The letter also informed the county that DHS staff would contact them within the next month to set up a meeting with the county to start the procurement process. At those meetings, staff would discuss timelines, county input and development of the RFP. The goal was to have the RFP ready for issuance the late part of January or the early part of February.

DHS received notification of interest in pursuing county-based purchasing from Fillmore, Houston, Mower and Winona counties. These counties expressed interest in joining StedFast Health Plan. DHS and MDH held a joint meeting in November with the counties interested in county-based purchasing. The purpose of this meeting was to review county-based purchasing requirements and to review MDH's regulatory compliance checklist for certification as a county-based purchasing entity, as well as the DHS procurement timeline and what the counties need to do in order to meet the requirements of both. (See Attachments B and C.)

During November and December, DHS staff traveled to each county or group of counties to discuss the procurement process, timelines, and the role that the county plays in the development of the RFP. These meetings involved the county director and several county staff members. DHS provided the county with an RFP template that included a number of sections that the county must provide input for. The county must identify information regarding its county administration, demographics, how services are currently provided, and identification of providers that are available and accessed by

county residents. Each county was also asked to provide its input regarding general service delivery, dental, transportation, chemical dependency, mental health for adults and children, public health, special health programs, and any other health related issue or concern the county wants identified, such as access to services or the availability of specific providers. The information from each county is included in its own county specific section of the RFP. In addition, information from various policy areas in the Department (i.e. chemical dependency, mental health, public health, quality and performance measurement) is received and incorporated into the RFP.

As a matter of practice, the final draft of the RFP is reviewed by the Appeals and Regulation Division of the Department to ensure that the RFP meets legal requirements. The RFP is then put in final form and a notice is published in the State Register with a link to the RFP. The notice includes very specific information about the purpose of the RFP, the list of counties involved in the procurement, and also indicates how a paper copy of the RFP may be requested.

Within two weeks of the RFP being posted, a scheduled potential bidders' conference is held at the Department. Potential bidders can submit questions or seek clarification regarding the RFP. If the question or clarification involves county specific information, the county is contacted and asked to respond. Answers are provided verbally at the conference, and are posted as a Q&A document on the DHS public website within a week of the bidder's conference. Questions received after the bidder's conference are answered and also posted on the website. Potential bidders are notified when the Q&A document or additional information is posted on the website.

For each of the procurements done in 2008 for 2009, dates of publication of the RFP, dates for the bidder's conferences, dates the proposals were due and dates for selection of successful proposers are shown in Attachment D.

2. RFP Submission and Evaluation

A timeline is included in the RFP which includes the date the proposals are due. There are a number of instructions regarding the submission and completeness of the Proposal and failure to follow the instructions can mean that the proposal will be disqualified for nonresponsiveness.

The proposer must be licensed or certified by MDH in the county or counties for which it is submitting a proposal. The licensure or certification must be complete in accordance with the MDH regulatory checklist. (See Attachment B) If the proposer is expanding its service area, the proposer must get approval from MDH for the expansion area. Such was the case for StedFast Health Plan, which was expanding its service area (Olmsted County) to include Fillmore, Houston, Mower and Winona Counties. MDH notifies DHS when the proposer is licensed, certified, or approved for a service expansion. DHS received notification of MDH's approval of StedFast's service expansion in May of 2008.

All proposals received by the due date are reviewed for completeness. Each proposal must include a CD for each county included in the proposal. The CD is an electronic

version of the complete proposal. A CD of each proposal accepted by the Department, the RFP, the proposal review and scoring tool along with instructions are forwarded to the county director to be distributed to county appointed reviewer(s). County staff who are appointed the reviewers review and score the sections containing the county information and are reminded that the information contained in the proposals is to be kept confidential until there is a final contract executed. They are required to sign a confidentiality agreement that includes a statement indicating that they have no conflict of interest. This becomes even more important when the counties are part of a joint powers agreement that make up a CBP and the CBP has submitted a proposal that must be reviewed and evaluated. DHS as a participant in the federal Medicaid program must safeguard against conflicts of interest in the Medicaid procurement process in accordance with U.S. Code, title 42, sections 1396a(a)(4) and 1396u-2(d)(3); and Minnesota Statutes, section 256B.0914. The State must ensure that a person who participates in the review and evaluation of the RFP responses does not have a conflict of interest. Therefore, all evaluators and other staff are required to sign the agreement in order to participate as a member of the evaluation team.

At the same time, proposal information is sent to a number of DHS targeted reviewers along with the review/scoring tool. These targeted reviewers review and score the sections pertinent to their policy area. They also are required to sign a confidentiality agreement. Both counties and DHS staff receive instructions on the review and evaluation of the proposals and the deadline for the scoring information to be returned to DHS.

When the county reviewers complete the review of all of the proposals, they then present the information to their county board. The County Board then takes an official action to make its recommendation as to which of the proposers (Managed Care Organizations (MCOs)) should be selected to serve its county. The County Board then submits its recommendation(s) to DHS.

Once the RFP reviews have been completed and returned to DHS, the information is entered into a spreadsheet which lists the scores received from the county or counties, DHS staff, the combined average score, and the County Board recommendations. This information is provided to the Assistant Commissioner for a final decision.

Analysis

A meeting is scheduled with the Assistant Commissioner of Health Care and the Director of Managed Care Development and Payment Policy. Contract management staff who are responsible for the procurement activities of managed care present the information from the evaluation.

Factors considered and discussed in making final decisions include, but are not limited to:

- County Board recommendations;
- the ability of the MCO to provide access to the entire county;
- the number of current enrollees in each program enrolled in the MCO;

- the value of having one or more MCOs serve a specific county;
- legal requirements related to counties identified as Metropolitan Statistical Areas (MSAs) these counties must have more than one choice of MCO;
- if the MCO is also serving the integrated programs in the county;
- whether the MCO is new to the county or is currently operating in the county, if new, what is the added benefit of adding a new MCO, and the viability of already existing MCOs; and
- if a single MCO is being proposed, what are the transition issues, such as continuity of care.

When the decisions are finalized about MCO selection, letters of intent to contract are mailed to the selected MCOs. Notification of the selected MCOs are also provided to the counties involved in the specific procurement. After completion of the procurement process, DHS facilitates follow up meetings with county staff, county providers and the MCOs to promote good relationships and communications between all parties.

There were no challenges to the decisions about MCO selection between the State and the counties involved in these three procurements. If there was disagreement the State would follow the mediation process outlined in Minnesota Statutes, §256B.69, subd. 3a(d).

1. Final Decisions for Procurements conducted in 2008

RFP Issued in February of 2008

County Board recommendations were accepted for Aitkin, Benton, Carlton, Cook, Itasca, Kittson, Lake, Mahnomen, Marshall, Mille Lacs, Norman, Pennington, Pine, Polk, Red Lake, Roseau, Sherburne, St. Louis, and Stearns Counties.

For Fillmore, Houston, Mower and Winona counties, the board recommendation was for a single plan, StedFast Health Plan and the decision was made to maintain the two existing MCOs (Blue Plus and UCare) in Fillmore, Houston and Winona and the three existing MCOs (Blue Plus, Metropolitan Health Plan and UCare) in Mower, and add StedFast Health Plan as an additional choice in the four counties. Consideration was given to the fact that all of the existing MCOs had significant enrollment in those counties and would remain in these counties to administer the MSC+ and MSHO program for seniors.

The award letter was sent to StedFast Health Plan on June 30, 2008, and on July 8, 2008 DHS received a letter from StedFast Health Plan informing DHS that they were terminating their 2008 contract to provide services to Olmsted County effective 10/1/08 because they were one of three MCOs (Blue Plus, StedFast Health Plan, and UCare) selected to provide services in that county when they had hoped to be one of two MCOs. In the letter they also declined the offer to enter into negotiations with DHS to provide services in Fillmore, Houston, Mower and Winona Counties due to similar reasons and the Governor's veto of their bill for the automatic assignment process to StedFast Health Plan when an enrollee failed to select an MCO.

DHS did accept the County Board recommendation from Isanti County to accept three of the four MCOs recommended to provide services in that county. The consideration was that the existing MCOs (Blue Plus, Medica and UCare) were the three largest in the state and had the service area of the county covered. The fourth MCO (Metropolitan Health Plan) would have been new to the county and there was concern whether it would be viable for them start providing services in the county. Metropolitan Health Plan also received the lowest scores from the country of all four MCOs that proposed for Isanti.

DHS also accepted the County Board recommendation from Koochiching County to accept three of the four MCOs (First Plan, Itasca Medical Care, Medica and UCare) recommended to provide services in that county. The consideration was the enrollment in Itasca Medical Care (IMC) which was six members total (1-GAMC, 1-MA, and 4-MinnesotaCare) in June of 2008. Another consideration was that IMC's network did not cover the county's entire service area.

RFP Issued in April of 2008

Proposals were accepted for Anoka, Carver, Dakota, Hennepin, Ramsey, Scott and Washington Counties. County Directors provided county background information that was included n the RFP. County Board approval was not required for this RFP, because this RFP converted an existing program (MSC) to another existing program (MSC+) and if did not expand or change MCO service areas. Furthermore, proposing MCOs were given preference if they partnered with counties for the delivery of care coordination services. Counties, therefore, would have had a conflict of interest in the review of proposals. All existing MCOs in the seven-county metro area were recommended to continue to serve seniors under the MSC+ program. An important consideration for this procurement was ensuring a smooth transition from MSC to MSC+ and maintaining the link with the MSHO program. All of the existing MCOs in these counties were already administering the MSC and MSHO programs enabling a smoother transition to MSC+ for enrollees.

RFP Issued in August of 2008

On October 21, 2008, DHS received information from MDH, indicating that after an independent financial review, MDH had determined that SCHA would be able to continue its operations with ongoing monitoring by MDH of SCHA's quarterly and annual financial statements. Therefore, DHS withdrew the procurement for Brown, Cass, Crow Wing, Dodge, Freeborn, Goodhue, Kanabec, Morrison, Sibley, Steele, Todd, Wabasha, Wadena, and Waseca Counties on November 3, 2008 with notice in the State Register.

Counties involved in this procurement were not pleased with the procurement process. They felt that timelines were too short and that they were not given adequate notice of the decision to procure for Prepaid Medical Assistance, Prepaid General Assistance and MinnesotaCare. As stated previously this was an unscheduled procurement and the normal process to notify counties of a procurement was not used due to the shortened timelines DHS was working under.

The counties expressed significant concerns about the fact that they were being asked to provide their county specific information within two weeks when they usually would be given a month to complete that task. Two of the 14 counties indicated that they would not be able to supply the requested information due to resource issues and to directives received from their county boards. The other 12 counties worked hard to supply the necessary information for the RFP and supported the efforts to ensure a easy transition for its enrollees should that transition become necessary. All 14 counties were very relieved when it was determined that SCHA would continue operations and provide health care services to enrollees of those counties.

Contract Renewal

DHS sent a letter to 87 counties on July 3, 2008, explaining that DHS would begin negotiations with the managed care organizations for calendar year 2009 for renewal of Prepaid Medical Assistance, Prepaid General Assistance and MinnesotaCare. (See Attachment E.) The purpose of the letter was to seek input from the counties regarding performance of the MCOs operating in their respective counties. The letter encouraged counties to provide feedback on specific MCOs and identify any issues or concerns with access or service delivery. Responses were received from 26 counties and were shared with MCOs during contract negotiations. Counties were also asked if they wanted to identify their public health goals. Information regarding county specific public health goals was received from 7 counties and shared with the respective MCOs operating in the county.

Conclusion

The Department of Human Services (DHS) is committed to making procurement for managed care a fair and competitive process for all MCOs, whether the MCO is a licensed HMO or a CBP operating under a certification, and ensuring that the counties involved in the procurement are involved throughout the process. Both the counties and DHS take seriously their respective responsibilities in providing accessible and affordable health care to the citizens of this state.

Barring unanticipated events, DHS has established a process that allows for the counties where procurement is being carried out to have access to the process of developing the RFP, participating in the review of proposals and making recommendations to the commissioner regarding the selection of successful bidders.

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Managed Care 5-year Procurement Schedule by County (2008-2012)

DHS is required to procure for managed care every five years. The information below indicates the year of procurement for the counties listed. The year in parentheses indicates the last procurement in that county.

2008 Procurement (5 counties)

Beltrami (n/a) Clearwater (n/a) Hubbard (n/a)

Olmsted (03)

Lake of the Woods (n/a)

2009 Procurement (25 counties)

Aitkin (98)
Benton (96)
Carlton (96)
Cook (96)
Fillmore (98)
Houston (98)
Isanti (97)
Itasca (85)
Kittson (98)

Koochiching (96) Lake (96) Mahnomen (97) Marshall (98) Mille Lacs (98) Mower (05) Norman (97) Pennington (98)

Red Lake (98)
Roseau (98)
Sherburne (96)
St. Louis (96)
Stearns (96)
Winona (99)

Polk (05)

2010 Procurement (18 counties)

Chippewa (98) Chisago (98) Cottonwood (98) Faribault (97) Jackson (98) Kandiyohi (97) Lac Qui Parle (98) Lincoln Lyon (98) Martin (97) Murray (98) Nobles (98)

Pine (99)

Redwood (98) Rock (98) Swift (97) Watonwan (98) Wright (97) Yellow Medicine (98)

2011 Procurement (22 counties)

Becker (97)
Blue Earth (03)
Brown (01)
Cass (07)
Clay (97)
Crow Wing (07)
Dodge (06)
Freeborn (01)

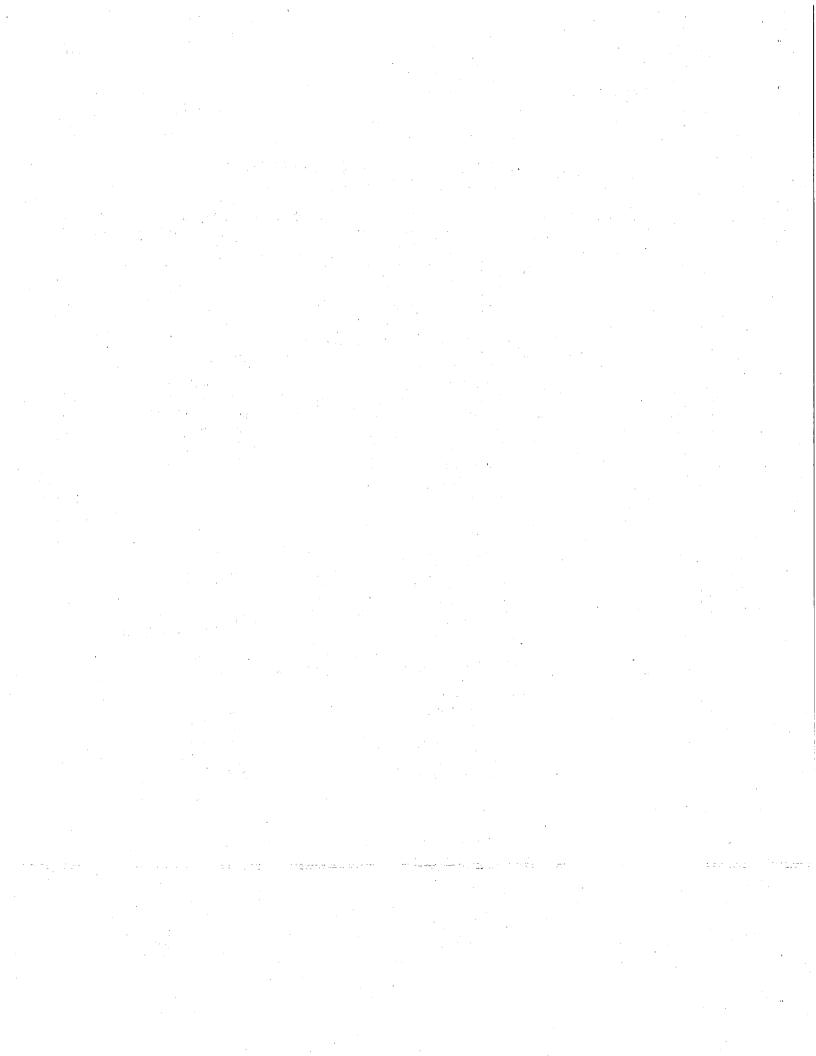
Goodhue (01)
Kanabec (01)
LeSueur (98)
Morrison (07)
Nicollet (98)
Ottertail (99)
Rice (99)
Sibley (01)

Steele (01) Todd (07) Wabasha (06) Wadena (07) Waseca (01) Wilkin (99)

2012 Procurement (17 counties)

Anoka (03 Big Stone (03) Carver (03) Dakota (03) Douglas (03) Grant (03) Hennepin (03)
McLeod (03)
Meeker (03)
Pipestone (03)
Pope (03)
Ramsey (03)

Renville (03) Scott (03) Stevens (03) Traverse (03) Washington (03)



Attachment B



Minnesota Department of Health County-Based Purchasing Regulatory Compliance Checklist

County-Based Purchasing (CBP) arrangements do not need to obtain a Health Maintenance Organization (HMO) certificate of authority or a Community Integrated Service Network (CISN) license. However, Minnesota Statutes, section 256B.692 requires CBP arrangements to meet the regulatory requirements that apply to HMOs or CISNs. CBPs may choose which regulatory model they will follow.

The attached County-Based Purchasing Regulatory Compliance Checklist includes the items that prospective CBPs must submit to the Minnesota Department of Health (MDH) in order for MDH to determine whether the prospective CBP has satisfied the applicable regulatory requirements.

Prospective CBP arrangements must complete the checklist and submit all applicable information to MDH in accordance with the instructions on the attached form.

Instructions:

- Provide the contact information requested (page 1).
- Indicate whether the prospective CBP intends to meet the regulatory requirements that apply to HMOs or CISNs (page 1).
- Check the applicable box (CBP document, HMO document or N/A) for each item on the checklist (pages 2-9).
- Attach all relevant documents, including copies of any documents that will be provided by a contracted HMO and were previously approved by MDH.
- Clearly label all items submitted with section numbers that correspond to the items in the checklist.
- Submit <u>three copies</u> of the completed checklist and all related documents to:

Mailing address:
Mary Ann Fena
Minnesota Department of Health
Managed Care Systems Section
P.O. Box 64882-0882
St. Paul, MN 55164-0882

Courier address:
Mary Ann Fena
Minnesota Department of Health
Managed Care Systems Section
85 East Seventh Place, Suite 220
St. Paul, MN 55101

MDH regulatory review process:

- MDH will complete its review of the materials within 60 days of the receipt of a complete application.
- The 60-day review period will not begin until the prospective CBP submits the completed checklist and all required documents.
- MDH will notify the prospective CBP and the Minnesota Department of Human Services (DHS) when the 60-day review period begins.
- MDH may ask for additional information during the course of its review of the items submitted by the prospective CBP.
- MDH will inform the prospective CBP and DHS when 1) the review is complete, or 2) the 60-day review period ends, whichever comes first, about whether the prospective CBP arrangement is in compliance with all of the applicable statutes and rules.

Additional information:

Contact Mary Ann Fena at (651) 201-5164, <u>maryann.fena@health.state.mn.us</u>, or the mailing address listed above with any questions.

Minnesota Department of Health							
County-Based	County-Based Purchasing Regulatory Compliance Checklist						
Applicant contact information							
County-Based Purchaser	production of the production of the second control of the second c						
Organization name							
Address	3						
Telephone numbe							
Contact person							
Name							
Title							
Address							
Telephone number							
Fax number							
E-mail address	<u></u>						
	I hereby swear that information submitted with this application is true to the best of my knowledge.						
Signature							
Date							

Regulatory model						
Indicate whether the CBP will comply with the HMO	or CISN regulations by marking an "X" in the appropriate					
box.	The state of the s					
Health Maintenance Organization	Community Integrated Service Network					

		Direction of the second of the	Mark an "Y	nthe box that applies:
Stages 10 F		The annual tracking about the control of the contro	CBP:	Contractor
Section	Item 1829 1 Edition of the literature	Statute/Rule	document	document: N/A
A.1	A copy of any basic organizational document (joint powers agreement and/or any other applicable documents) of the <i>county-based purchasing arrangement</i> , if such documents exist.	Minn. Stat. ' 62D.03, Subd. 4 (a)		
A.2	A copy of any basic organizational document (articles of incorporation and/or any other applicable documents) of each major participating entity.	Minn. Stat. ' 62D.02, Subd. 13	e de la companya de l	
B.1	A copy of any bylaws, rules and regulations (or other similar documents) that regulate the rules of conduct of the affairs of the county-based purchasing arrangement, if such documents exist.	Minn. Stat. ' 62D.03, Subd. 4 (b)		
B.2	A copy of any bylaws, rules and regulations (or other similar documents) that regulate the rules of conduct of the affairs of each major participating entity.	Minn. Stat. ' 62D.03, Subd. 4 (b)		
C.1	The names, addresses and official positions of all members of the governing board of the <i>county-based purchasing arrangement</i> .	Minn. Stat. ' 62D.03, Subd. 4 (c) (1)		
C.2	The names of the members of the governing body who own more than ten percent of any voting stock of any major participating entity.	Minn. Stat. ' 62D.03, Subd. 4 (c)		
C.3	The names of the principal officers of each major participating entity who own more than ten percent of any voting stock of any major participating entity.	Minn. Stat. ' 62D.03, Subd. 4 (c) (2)		

Salar Sa		Bond State Control of the Control of	Mark an "2	X" in the box th	it applies:
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Section	Item was a second of the secon	Statute/Rule	document	document	attains N/A
C.4	An organizational chart for the county-based	Minn. Stat. ' 62D.03, Subd. 4 (u)			
	purchasing arrangement showing the names of				
1	staff members (who will perform functions related				
	to the county-based purchasing arrangement) and their responsibilities.				•
D.1	A full disclosure of the extent and nature of any	Minn. Stat. ' 62D.03, Subd. 4 (d)			
	contract or financial arrangements between the	(1), and Minn. Rule 4685.0300,			
	CBP and the persons listed in Section C.1.	Subp. 2 (A) and (B)			
D.2	A full disclosure of the extent and nature of any	Minn. Stat. ' 62D.03, Subd. 4 (d)			
	contract or financial arrangements between the	(2), and Minn. Rule 4685.0300,			
1	CBP and the persons listed in Section C.3.	Subp. 2 (A) and (B)			
D.3	A full disclosure of the extent and nature of any	Minn. Stat. ' 62D.03, Subd. 4 (d)			
	contract or financial arrangements between each	(3), and Minn. Rule 4685.0300,			
. *	major participating entity and the persons listed in	Subp. 2 (A) and (B)			
]	Section C.1 concerning any financial relationships				
D4	with the county-based purchasing arrangement. A full disclosure of the extent and nature of any	Minn. Stat. ' 62D.03, Subd. 4 (d)			
D4	contract or financial arrangements between each	(4), and Minn. Rule 4685.0300,			
	major participating entity and the persons listed in	Subp. 2 (A) and (B)		:	
	Section C.3 concerning any financial relationship	Subp. 2 (11) and (15)			
	with the county-based purchasing arrangement.				
E.1	A copy of the conflict of interest policy applicable	Minn. Stat. ' 317A.255, Subds. 1			
	to all members of the governing board and	and 2 and Minn. Stat. ' 62D.03,			
	principal officers of the county-based purchasing	Subd. 4 (r)		2	
N 1	arrangement.				.,
E.2	Evidence that each member of the governing board	Minn. Stat. ' 317A.255, Subds. 1			
,	has signed the policy.	and 2. Minn. Stat. ' 62D.03, Subd.			
,		4 (r)			

Mark an "X" in the			\mathfrak{S}^p in the box tha	box that applies:	
A second		The property of the property had been	CBP	Contractor	
Section	Item	Statute/Rule	document***	document	N/A
F.1	The name and address of each provider with which	Minn. Stat. ' 62N.25, Subd. 7			
	the proposed county-based purchasing arrangement				
	has signed a contract.				
F.2	A copy of each contract between each provider and	Minn. Stat. ' 62D.123			,
	the county-based purchasing arrangement. If the				
	form of a provider contract is the same for multiple	·			
	providers, the county-based purchasing			•	
	arrangement needs to file only one copy of the				
	contract.	16' P 1 4695 2200 G 1 0			
F.3	Evidence that the provider contracts have been	Minn. Rules 4685.3300, Subp. 9			
	signed. Acceptable evidence is a copy of the	(G)		,	
	signature page of each provider contract, or a sworn affidavit from the CBP stating that the				
	providers are under contract with the CBP.				-
G.1	A signed copy of each administrative or	Minn. Stat. 62D.03, subd. 4(g)			
G.1	management services agreement between the	Willin. Stat. 02D.03, Subd. 4(g)			
	administrative services provider and the county-		, ,		
	based purchasing arrangement.				
H.1	A description of the county-based purchasing	Minn. Stat. ' 62D.03, Subd. 4 (h)			
11.1	arrangement=s health services contracts with its	William: Blatt. 0215.05, Babba: 4 (11)			
	participating or owned facilities and personnel.	•			
H.2	A description of the care delivery model (i.e.	Minn. Stat. ' 62D.03, Subd. 4 (h)			
11.2	primary care gatekeeper, multi-specialty group	17. Date 02.5.03, 50.00. 4 (II)			
	practice, open choice within a network of			•	÷
	providers, or a combination of more than one				
	model) through which the county-based purchasing				
	arrangement proposes to provide enrollees with	*			
	comprehensive services.				

100			Mark an "X	X" in the box th	at applies:
10.00	(A)		CBP,	Contractor	46
Section	Item	Statute/Rule	document	document	N/A
I.1	A copy of the form of each evidence of coverage	Minn. Stat. ' 62D.03, Subd. 4 (i)			
	(sometimes referred to as Acertificate of	and Minn. Stat. ' 62D.07			
	coverage") that the county-based purchasing				
	arrangement proposes to issue to enrollees.	·			
J.1	A description of how the county-based purchasing	Minn. Stat. ' 62D.08			
	arrangement will meet the annual and quarterly			·	
	reporting requirements of Minn. Stat. ' 62D.08.				'
	This response shall include a description of the				
	administrative and computer systems that the				
	county-based purchasing arrangement will use to generate these reports, a verification that the		'		
	systems are in place, and evidence that the				
	appropriate staff members have been trained in				
	how to use the systems.				
K.1	Evidence that the county-based purchasing	Minn. Stat. ' 62D.03 and Minn.			
12.7	arrangement has deposited sufficient funds in an	Stat. ' 62D.041, Subd. 3 and Subd.			
-	acceptable custodial or controlled account (i.e. a	9	ļ		
	copy of the trust agreement or bank document and				
	a dated statement showing balance of funds in the				
	account).				
K.2	Evidence that the county-based purchasing	Minn. Stat. 62D.042 and Minn.			
	arrangement has met the requirements for net	Stat. ' 62N.28		·	•
	worth by depositing sufficient funds in a restricted				
	account.				
L.1	A three-year projection of calendar year balance	Minn. Stat. ' 62D.03, Subd. 4 (k)			
1	sheets, including admitted assets and liabilities, for				
	the enterprise fund supporting the county-based				
	purchasing arrangement.	<u> </u>			

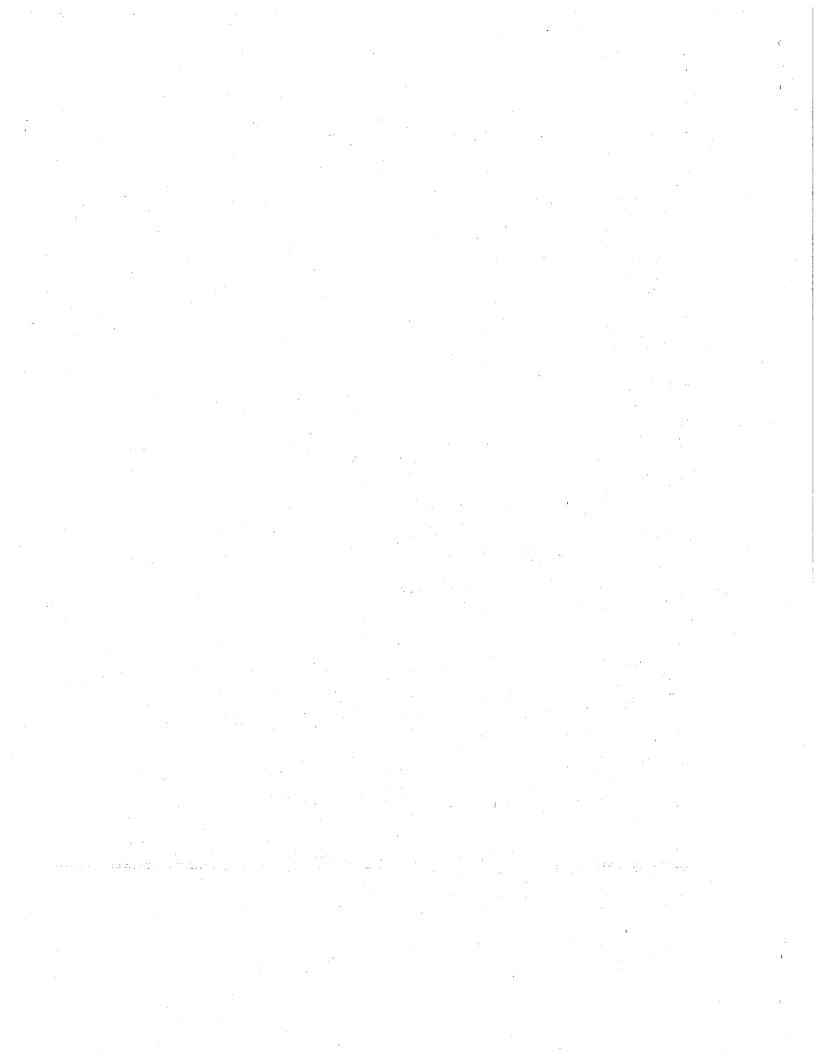
0.544 (0.496)			Mark an "	\mathbf{X}^{n} in the box the	it applies: 🦠
supplied.		Property of the Control of the Contr	CBP	Contractor	
Section	Item.	Statute/Rule	document	document	N/A
L.2	If an accredited capitated provider is to accept risk	Minn. Stat. ' 62N.31 and Minn.			
1 1	for the purpose of reducing the net worth and/or	Stat. ' 62N.28, Subd. 6.	Ì		
	deposit requirements, provide a copy of the risk				*
	agreement, the calculation showing the risk				
}	accepted by the accredited capitated provider, and				
	the total risk of the county-based purchasing				• • •
	arrangement. Submit a qualified actuarial		7		
	statement to represent the expected direct costs to				
	an accredited capitated provider for providing the contracted, covered health care services.				
L.3	If the net worth requirement has been reduced by	Minn. Stat. ' 62N.28, Subd. 3			
	reinsurance, provide a copy of the reinsurance,	Willing State 0214.26, Subd. 5	,		
1	stop-loss or other insurance agreement and				•
	evidence of the annual premium.				
L.4	A description of the proposed method to establish a	Minn. Stat. ' 62D.03, Subd. 4 (u)			
ļ	separate enterprise fund for the county-based				•
	purchasing activity.	<u> </u>			
L.5	A description of the source of funds for payment of	Minn. Stat. ' 62D.03, Subd. 4 (u)			
	unexpected services and claims. This source is		'		
	separate from the source for expected claims and				
	incurred but not reported (IBNR), predictable			*.	
	claims.		····		
L.6	A three-year projection of calendar year income	Minn. Stat. ' 62D.03, Subd. 4 (u)			
	statements for the enterprise fund, including				A Section 1
L.7	projected monthly enrollment.	Mi St-4 (C2D 02 Mi- St			· · · · · · · · · · · · · · · · · · ·
L./	A detailed operating plan that includes a three-year projection of the income and expenses for the	Minn. Stat. ' 62D.03; Minn. Stat.			
	enterprise fund and other sources of future capital,	' 62D.041, Subd. 3 and 9; and,			
	including projected monthly enrollment.	Minn. Stat. ' 62N.25, Subd. 6			

Mark an "X" in the box that applies				C' in the box that applies:
	ALTERNATION OF THE PROPERTY OF	新市最大大型的电影和2000年度 1980年	CBP	Contractor
Section	Ttem	Statute/Rule	document	document N/A
M.1	A copy of board resolution indicating that the	Minn. Stat. · 62N.29		
	county or counties will agree to act as a guarantee			
	organization, thereby agreeing to assume			·
	responsibility for meeting the net worth and			
	deposit requirements (only if following the CISN regulatory model).	·		
M.2	The most recent audited financial statement for the	Minn. Stat. ' 62D.03, Subd. 4 (u)		
173.2	preceding year for each county involved in the	1711ml. Stati. 02D.03, Subd. 4 (u)	-	
	county-based purchasing arrangement.			
M.3	A monthly cash-flow analysis showing the fund	Minn. Stat. 1 62D.03, Subd. 4 (u)		
	balance for the general fund for the previous two			·
	years for each county involved in the county-based		· ·	
7.5.4	purchasing arrangement.	25. 50. 50. 51.146	<u> </u>	
M.4	The tax capacity, including the tax levy limit (dollar amount and percentage), that applies to	Minn. Stat. ' 62D.03, Subd. 4 (u)		
,	each county involved in the county-based	and Minn. Stat. ' 275.70 – 275.74		
	purchasing arrangement.	2/3./4	,	
M.5	A copy of the signed guarantee agreement, letter of	Minn. Stat. ' 62D.03, Subd. 4 (u)		
	credit, fully subordinated note, grant, or other	and Minn. Stat. ' 62N.29		
	documentation showing that another organization			
	has agreed to accept liability (only if following the			
M.6	CISN regulatory model). An audited financial statement for the proposed	Minn Stat 1 62D 02 Subd 4 (-)		
IAT'O	non-governmental guarantee organization for the	Minn. Stat. ' 62D.03, Subd. 4 (u) and Minn. Stat. ' 62N.29		
	previous year.	and winn. Stat. UZIN.29	and the second	
N.1	A detailed map with the proposed service area	Minn. Stat. ' 62D.03, Subd. 4 (m),		
	outlined.	Minn. Stat. ' 62D.124, Minn.		
		Rules 4685.3300, Subp. 9		

			Mark an 📆	K? in the box tha	tapplies:
3,540	And the second s	The second secon	CBP "	Contractor.	and the second
Section	Item.	Statute/Rule	document	document	N/A
N.2	Provider locations charted on the map.	Minn. Stat. 1 62D.03, Subd. 4 (m),		·	
		Minn. Stat. ' 62D.124, Minn. Rules 4685.3300, Subp. 9			
N.3	A description of the driving distances, using major	Minn. Stat. ' 62D.03, Subd. 4 (m),		,	
}	transportation routes, from the borders of the	Minn. Stat. ' 62D.124, Minn.			
	proposed service area to the participating	Rules 4685.3300, Subp. 9 (C) and	·		
	providers.	Minn. Rules 4685.1010, Subp. 3			
N.4	A description of the providers= hours of operation.	Minn. Stat. ' 62D.03, Subd. 4 (m),			
1		Minn. Stat. ' 62D.124, Minn.			
		Rules 4685.3300, Subp. 9 (D)	· · · · · · · · · · · · · · · · · · ·		
N.5	Evidence that the physicians have admitting	Minn. Stat. ' 62D.03, Subd. 4 (m),			
	privileges at the hospitals that enrollees in the	Minn. Stat. ' 62D.124, Minn.			
·	proposed service area will use.	Rules 4685.3300, Subp. 9 (E)	· · · · · · · · · · · · · · · · · · ·		
N.6	The name, address and specialty of each provider	Minn. Stat. ' 62D.03, Subd. 4 (m),			
ł	in the proposed service area.	Minn. Stat. ' 62D.124, Minn.			
		Rules 4685.3300, Subp. 9 (F) and			
		Minn. Rules 4685.1010.			
N.7	Evidence that comprehensive health maintenance	Minn. Stat. ' 62D.03, Subd. 4 (m),		.,	
1	services are available to enrollees on a 24-hour per	Minn. Stat. · 62D.124, Minn.			
	day, seven days per week basis within the proposed	Rules 4685.1010, Subp. 1 (A) and			:
	service area.	Subp. 1 (B).			
0.1	A written quality assurance plan that includes each	Minn. Rules 4685.1110, Subp. 1			
	of the requirements listed in Minn. Rules	13			
- 1	4685.1110, Subp. 1 - 13.				

	COLUMN CONTRACTOR CONTRACTOR	STANDARD TANKS	Mark an "D	X" in the box th	it applies:
Mary 1	Constitution of the beauty of the beauty of the second of	MATERIAL SECTION OF THE PROPERTY OF THE PROPER	CBP : "" a	Contractor	1,000
Section	Item	Statute/Rule	document	document	Section 1988 To March 1988 To American
0.2	A description of how the CBP arrangement will	Minn. Rules Chapter 4685.1120			
	conduct ongoing quality evaluation activities,	and Minn. Rules Chapter			
	including problem identification, problem selection, corrective action and evaluation of	4685.1115	* .		
	corrective action.				
P.1	A description of the CBP arrangement=s internal	42 CFR 438.400, 402, 404, 406,			
	grievance and appeal procedures.	408, 410, 414, 416, 420 and 424;			
		DHS/MCO Contract sections 8.1 – 8.7; Minn. Rules Chapters			
		4685.1900 and 9500.1462			
P.2	A description of the CBP arrangement=s plans for	Minn. Stat. ' 62M.04 – 62M.12.			
	meeting the utilization review requirements of	·			
	Minn. Stat. ' 62M.			<u> </u>	
P.3	A copy of the county-based purchasing	Minn. Stat. ' 62M.07 and Minn.			
	arrangement=s prior authorization procedures.	Stat. ' 62D.03, Subd. 4 (s)			
Q.1	A description of the mechanism by which enrollees will be afforded an opportunity to participate in	Minn. Stat. ' 62D.06			
	matters of policy operation.				
R.1	Evidence that the proposed county-based	Minn. Stat. ' 72A.201			
	purchasing arrangement will meet the requirements				
	of Minn. Stat. ' 72A.201, concerning the				
	regulation of claims practices. If the county-based purchasing arrangement will purchase claims				
	processing services from another entity, include a				
	copy of the signed contract between the county-				
	based purchasing arrangement and the claims				
	processing entity.	<u> </u>			

November 9, 2006 Page 9



Attachment C

Estimated DHS 2009 Procurement Timeline

(Subject to Change)

MILLS OF THE SECOND OF THE MAJOR TIMELINE TASKS (MILLS OF THE SECOND OF	START DATES	W. FINISHTDATES
Procurement Strategy	November 2007	January 2009
Notice to DHS		October 2007
DHS/MDH Meeting		November 2007
Meeting with Counties/DHS/MDH		November 2007
Identify County Project Manager		December 2007
Arrange Individual/Group County Meetings		November 2007
Meet with Individual/Group Counties	November 2007	December 2007
RFP Development	November 2007	January 2008
Issue RFP		January 2008
Bidder's Conference		February 2008
Complete Submission Sent to MDH for Certification Approval		March 2008
60-day Review	March 2008	June 2008
RFP Proposals Due		March 2008
Review and Evaluate Proposals	April 2008	May 2008
Status on MDH Approval Process		May 2008
Formal Notice of MDH Approval	May 2008	June 2008
Notice to Winning Bidder(s) and all other Bidders not Selected		June 2008
Open Enrollment (OE) for 2009	July 2008	January 2009
PCNL Submission, Review and Approval		August 2008
County and Provider Informational Meetings w/Successful Bidder(s)	September 2008	October 2008
Contract Negotiations for 2008	September 2008	November 2008
Negotiation Letter and Model Contract Sent to Prospective Contractors		August 2008
Negotiations Sessions	September 2008	November 2008
Services begin January 1, 2009	January 2009	· · · · · · · · · · · · · · · · · · ·
Post Implementation Meetings with Counties		February 2009

Schedule of County Meetings To Discuss Procurement Process

Prior to an RFP being issued, DHS staff members travel to meet with each of the counties scheduled for procurement. The meetings are held to discuss the procurement process, timelines and the roles that the county plays in the development of the RFP.

DATES	COUNTIES					
October 24	Kittson; Mahnomen; Marshall; Norman; Pennington; Polk; Red Lake: Roseau					
November 1	Benton; Isanti; Mille Lacs; Pine; Sherburne: Stearns					
November 13	Fillmore; Houston; Mower: Winona					
November 15	Aitkin; Carlton; Cook; Itasca; Koochiching; Lake; St. Louis					
December 17	Chisago					

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Attachment E

DATE:

July 3, 2008

TO:

All County Directors

FROM:

Karen Peed, Director

Managed Care and Payment Policy Division

SUBJECT:

County Input for 2009 Contracts

Beginning in September, the Minnesota Department of Human Services (DHS) will begin negotiations with managed Care Organizations (MCOs) for calendar year 2009, for renewal of Prepaid medical Assistance, General Assistance Medical Care, and MinnesotaCare contracts in your county. The contracts are:

- Families and Children MA, GAMC and MinnesotaCare;
- Minnesota Senior Care Plus (MSC+) and Minnesota Senior Health Options (MSHO);
- Minnesota Disability Health Options (MnDHO); and
- Minnesota Special Needs Basic.

The renewal contracts will be effective January 1, 2009 to December 31, 2009.

Pursuant to Minnesota Statutes 256B.69, subd.3a, the commissioner is required to seek input for contract requirements from the county or single entity representing a group of county boards at each contract renewal and incorporate those recommendations into the contract negotiation process.

You can review the current model contract by going to the DHS public website and accessing the following link: http://www.dhs.state.mn.us/dhs16 139710.pdf.

The purpose of this letter is to ask you and your staff for feedback regarding the performance of the MCOs operating in your county. We are specifically soliciting your input as to areas of concern in your county and proposed solutions to these concerns. These may include, but are not limited to timeliness, access and quality of services. If a particular MCO is involved, please be specific. We have included charts that identify some general areas for you to consider. Please use a separate chart for each contract.

Also, if your county inteds to recommend public health goals for possible inclusion in the contract, please list your county's public health goals on the attached sheet.

We would like to hear from you about any other issues you are having regarding the prepaid health care programs in your county. We would also like feedback as to what has worked well. You may email your list(s) of county issues to Pam Olson at pam.r.olson@state.mn.us, regular mail to Pam at: P.O. Box 64984, St. Paul MN 55164-0984 or FAX it to her at 651-431-7426.

We appreciate your input and request that you respond by August 8, 2008. Please include the name of a county contact person and telephone number for any clarification of the information you submit.

We look forward to receiving your comments about important issues affecting our enrollees.

CONTRACT: Famil	ies and Children			
COUNTY:	·			
CONTACT NAME:_		······································		
EMAIL ADDRESS a	and/or TELEPHONE NUMB	ER:	· .	
Area of Concern;	County's Comments		Specific MCO invo	lved
Customer Service				
Dental				
Mental Health				
Chemical Dependency				
Pharmacy				
Public Health				
Transportation				

Other Areas of Concern

CONTRACT: Senio	rs Contract -	including M	SC+ and MSH	Ю			
COUNTY:							
CONTACT NAME:		•				•	
EMAIL ADDRESS a	and/or TELE	PHONE NUM	MBER:			· .	
	- 1						
Area of Concern:	County's C	Comments			Specific	MCO invo	lved
Customer Service			<u></u>				
			· · · · · · · · · · · · · · · · · · ·				·
Dental							
			*.				
Mental Health			• .				
Chemical Dependency						•	
Elderly Waiver							
Pharmacy							
Public Health				- - - -			
Transportation		,					
Other Areas of Concern						-	
•							

CONTRACT: Special Needs Basic Care			
COUNTY:			
CONTACT NAME:	-		
EMAIL ADDRESS and/or TELEPHONE NUMBER:		·	

Area of Concern:	County	s Con	nmen	ts			4.7	Spe	21T1C	MU	Jany	orve	ed .
Customer Service													
						. "							
Dental	1					*	1						
						٠							
Mental Health													
			*				,						
Chemical				-									
Dependency		•			-		·						
Pharmacy													
			1										
Public Health													
Transportation		* .		*									
Other Areas of													
Concern													

PUBLIC HEALTH GOALS

Please list your county's public health goals below: