

06 - 0680

# **BIENNIAL REPORT OF LICENSING BOARD**

BOARD: Private Detective and Protective Agent Services Board

LOCATION(S): 1430 Maryland Avenue East St. Paul, MN 55106

STATUTORY AUTHORITY:

MN SS 326.32 - 326.339

REPORT PERIOD: July 1, 2004 to June 30, 2006

SUBMITTED BY: Marie Ohman, Executive Director

#### PRIVATE DETECTIVE AND PROTECTIVE AGENT SERVICES BOARD **General Statement of Board Activities** FY 05 - FY 06

This five member board administers the licensing, regulatory and compliance provisions of MN SS 326.32 to 326.339. The board is an independent regulatory activity, receiving administrative service assistance from the Department of Public Safety.

The board meets monthly and in special session to carry out the licensing and regulatory functions.

LICENSING FUNCTIONS: The board is empowered to grant two kinds of licenses.

**PRIVATE DETECTIVE:** 1)

Authorizes the recipient; an individual, partnership or corporation, to engage in the business of contract investigative and security services.

**PROTECTIVE AGENT:** 2)

Authorizes the recipient; and individual, partnership or corporation, to engage in the business of contract security and protection services.

The board accepts applications for both license categories. The procedure of application is threefold: submission of application, background investigation and oral interview with the licensing board.

After the investigation has been completed, a personal interview is held with each applicant. If a license is granted, it is valid for a two-year period. In the event that an application would be denied, the applicant is entitled to appeal the board's decision through an administrative hearing.

The Executive Director investigates complaints that have been referred to the Complaint Committee of the board. Resolution of complaints are arrived at following investigation of irregularities in the financial, professional and legal conduct of the license holder's business as it impacts on the consumer and broader citizen community. Disciplinary actions, fact finding hearings, license restrictions, education, administrative penalties, license revocations and suspension are the board's responsibility.

The administrative rules of the board (7506.0100 - 7506.2700), refers to definitions, procedural processes, training particulars and violations/discipline.

#### PRIVATE DETECTIVE AND PROTECTIVE AGENT SERVICES BOARD General Statement of Board Activities FY 05 - FY 06

#### **TRENDS IN THE FIELDS:**

Both Private Investigation and Security Services continue to grow, and to do so at a pace more rapid that public law enforcement. For instance, nationally the ratio of private security personnel to public law enforcement is estimated to be 3 to 1. The events of September 11, 2001 and subsequent concerns for terrorism awareness have created more need for such services, particularly with security services. It is estimated nationally that 80% or more of critical infrastructure for our country is protected by security other than law enforcement. Previously, it had been common for public law enforcement to respond to non-crime related situations. With changing time however, through variables of increased calls for service, limited budgets, and fewer additional personnel, there has been serious influence of the private sector dealing with what have been traditional law enforcement tasks. Studies have shown that there will be an accelerated opportunity for contract services to continue to assume more criminal justice activities in the new century. Such progress has also influenced partnerships between the public and private sector services concerning public safety.

The continued growth of these service fields calls for the maintenance of a sound regulatory program, and continued enhancement. Minnesota experiences an annual growth in these services; demonstrating significant expenditure for these services, a consistent and strong employing field, as well as sustaining revenues for these services. This regulatory authority balances the aspects of ensuring public trust and confidence if these services are upheld, and the knowledge that regulation should not be unduly intrusive.

Private investigation and security are increasing their role and responsibility in our communities. They are involved in matters of:

> crime prevention,

>

> personal and business protection, and

investigation into crime that might otherwise go unaddressed, as well as civil disputes.

There has been a significant increase in work place crime, an increase in community fear of crime, and an increased awareness of the use of private security and its cost effectiveness. Yet, spending for public protection has decreased. The community demands a program that ensures qualified companies offering these protection services; and a responsive agency when there are abuses in power and failure to maintain standards of conduct.

## PRIVATE DETECTIVE AND PROTECTIVE AGENT SERVICES BOARD Board Employees FY 05 - FY 06

NAME	JOB CLASSIFICATION/TITLE	STATUS	DATES OF SERVICE
Marie Ohman	Executive Director	FT	7/25/84 to present
Holly McCarthy	OASI	PT	8/04 to 2/06
Michelle Darveaux	OASI	PT	6/04 to 7/04

## Board Members and Meetings Attended FY 05 - FY 06

\* This board is comprised of five statutory members. The length of a member's term is four years. Appointment to the Board is made by the Commissioner of Public Safety.

NAME/ADDRESS	OCCUPATION	APPOINTMENT	MEETINGS
Tim O'Malley 1430 Maryland Ave E St. Paul, MN 55106	Bureau of Criminal Apprehension	On-going	22 Regular
Steve Wohlman Knight Security, Inc. 222 East Park Avenue P.O. Box 739 Renville, MN 56284	Licensed – Protective Agent	8/97 to 1/01 1/01 to 1/05	23 Regular
Patrick Skelly 4279 Hawksbury Circle Eagan, MN 55123	Attorney – Public Citizen	12/00 to 1/02 1/02 to 1/06	22 Regular
James Hessel 11382 Louisiana Circle Bloomington, MN 554438	Licensed – Private Detective	5/02 to 1/04 1/04 to 1/08	19 Regular
Patricia Moen 1907 Grand Avenue St. Paul, MN 55105	Attorney, Association Administration – Public Citizen	4/03 to 1/05	16 Regular

## PRIVATE DETECTIVE AND PROTECTIVE AGENT SERVICES BOARD Receipt and Disbursements of Board Funds FY 05 - FY 06

	FY 05	FY 06	TOTAL
Total State Appropriation	\$ 126	\$ 126	\$ 252
Total Non-Dedicated Fee Receipts	\$ 170	\$ 140	\$ 310
TOTAL DISBURSEMENTS	\$ 127	\$ 107	\$ 234

All figures in thousands of dollars.

Laws of 2003, 1<sup>st</sup> Special Session, Ch. 2 Article 1, Section 11. Laws of 2005, Chapter 136, Article 1, Section 11.

## PRIVATE DETECTIVE AND PROTECTIVE AGENT SERVICES BOARD Brief Summary of Board Rules Proposed or Adopted FY 05 – FY 06

The board had no proposed or adopted rules during this time.

### PRIVATE DETECTIVE AND PROTECTIVE AGENT SERVICES BOARD Number/Types of Licenses Issued FY 05 - FY 06

PRIVATE DETECTIVE/INVESTIGATOR FOR FEE		
FY 05	Individual	10
	Partnership	0
	Corporation/LLC	. 14
TOTAL ISSUED FY 05		24
FY 06	Individual	7
	Partnership	0
	Corporation/LLC	15
TOTAL ISSUED FY 06		22

PROTECTIVE AGENT FOR FEE		
FY 05	Individual	· 1
	Partnership	0
	Corporation/LLC	7
TOTAL ISSUED FY 05		8
FY 06	Individual	1
	Partnership	0
	Corporation/LLC	13
TOTAL ISSUED FY 06		14

\*\* It should be noted that these numbers do not represent the number of persons employed or working in these industries, but those businesses that have been licensed by the regulatory board. Pursuant to statute, license holders may hire any number of employees to work for them under the aegis of their license. The license holder must ensure that state and federal criminal history record checks are performed; identification issued, and is at all times responsible for the conduct and supervision of their employees.

## PRIVATE DETECTIVE AND PROTECTIVE AGENT SERVICES BOARD Number of Persons Previously Licensed Whose License Was: Revoked, Suspended, or Status Altered FY 05 - FY 06

#### Number of Out-of State Licenses (of new licenses issued)

Private Detective/Protective Agent FY 05	6	
Private Detective/Protective Agent FY 06	12	
TOTAL	18	

Reissued Licenses- FY 05 -106 private detective licenses28 protective agent licensesFY 06 -77 private detective licenses27 protective agent licenses

Changes to qualifying positions on a license - FY 05 - 13, FY 06 - 10

Lapsed Licenses - FY 05 - 8 FY 06 - 7

<u>Revoked</u> - FY 05 - 0 FY 06 - 0

License Applications Denied:

PRIVATE DETECTIVE <u>or</u> PROTECTIVE AGENT FOR FEE		
FY 05	Individual	None
	Partnership	None
	Corporation	None
TOTAL DENIED		None
FY 06	Individual	None
	Partnership	None
	Corporation	None
TOTAL DENIED		None

\*The above is not representative of the numbers of applicants who determine that they will withdraw their application for license prior to the board voting to deny.

## PRIVATE DETECTIVE AND PROTECTIVE AGENT SERVICES BOARD Complaint Activity FY 05 – FY 06

#### Summary

**Disposition** 

#### <u>FY 05</u>

1. Failure to comply with training.

- 2. Failure to comply with training.
- 3. Failure to comply with training & criminal history requirements.
- 4. Failure to comply with training.
- 5. Failure to comply with training.
- 6. Failure to comply with training.
- 7. Failure to comply with training.
- 8. Failure to comply with training.
- 9. Failure to comply with training.
- 10. Contingent license application filing.
- 11. Failure to comply with training.
- 12. Failure to comply with criminal history requirements.
- 13. Facilitation of unlicensed work.
- 14. Failure to notify of name change.
- 15. Failure to notify of location change.
- 16. Failure to comply with training.

17. Failure to maintain proof of financial responsibility. \$200 Administrative Penalty

\$100 Administrative Penalty\$100 Administrative Penalty\$150 Administrative Penalty

\$50 Administrative Penalty
\$50 Administrative Penalty
\$50 Administrative Penalty
\$499 Administrative Penalty
\$499 Administrative Penalty
\$50 Administrative Penalty
\$200 Administrative Penalty
\$200 Administrative Penalty
\$100 Administrative Penalty

\$100 Administrative Penalty \$150 Administrative Penalty \$200 Administrative Penalty

#### <u>FY 06</u>

1. Failure to respond to contingent license deadline. \$200 Administrative Penalty 2. Failure to comply with training. 3. Failure to comply with training. 4. Failure to comply with training. 5. Failure to maintain proof of financial responsibility. 6. Failure to proof of financial responsibility & bond. 7. Failure to by Qualified Representative to be actively managing the business. 8. Failure to comply with training. 9. Failure to notify board of change in corporate officer. \$50 Administrative Penalty \$50 Administrative Penalty 10. Failure to comply with training. 11. Failure to maintain proof of financial responsibility. 12. Failure to comply with training. 13. Failure to comply with training. 14. Failure to report change in corporate officer. 15. Failure to maintain proof of financial responsibility. \$50 Administrative Penalty

\$50 Administrative Penalty \$250 Administrative Penalty \$50 Administrative Penalty \$250 Administrative Penalty \$100 Administrative Penalty \$499 Administrative Penalty \$50 Administrative Penalty

\$250 Administrative Penalty \$150 Administrative Penalty \$100 Administrative Penalty \$50 Administrative Penalty

End