Twin Cities RISE! Report to the Department of Employment and Economic Development On Grant # SPAP-03-1001-P-FY04 and Grant # 6609800

06 - 0282

February 10, 2006

I. Introduction

The mission of Twin Cities RISE! is to provide employers with skilled workers, primarily men from communities of color, by training under- and unemployed adults for skilled jobs that pay a living wage of at least \$20,000 annually plus benefits. Our philosophy is that employers are the customers of TCR!. Their needs and norms set our standards for training. Employers pay us a fee when they hire our graduates, based on the economic value we have created for them. This ensures that our graduates receive both the highest quality training and are received as assets by the employer.

Twin Cities RISE! training is comprised of basic occupational, academic and personal development skills conducted in classes, one-on-one professional coaching and on-the-job training. It is unique due to its core focus on personal development, which is taught through a series of courses called "Empowerment Skills Training". Empowerment principles emphasize respect for self and others, personal accountability, professional standards, and integrity. It provides participants with the tools needed to find solutions to problems, and to empower them to feel and act in a way that will help them accomplish their personal and professional goals.

This report is submitted to the Department of Employment and Economic Development (DEED) in compliance with requirements for Grant No. SPAP-03-1001-P-FY04 and Grant No. 6609800. The report covers two periods, July 1, 2003 through June 30, 2005 for Grant No. SPAP-03-1001-P-FY04, and July 1, 2005 through December 31, 2005 for Grant No. 6609800.

II. Results

Participants benefit from attending Twin Cities RISE! in many ways. When considering our broadest definition of success, this includes a positive result for hundreds of participants who have achieved important milestones during training. The contract with the State of Minnesota, however, contains a very narrow definition of graduate that holds up to the highest standard: placement into a fulltime living wage job that pays \$9 per hour or more with full benefits; and retention in a fulltime living wage job for 12 months that pays \$10 or more with full benefits at the 12 month anniversary date. The contract was written this way purposefully to provide an incentive for Twin Cities RISE! to attain the best possible outcome for participants. The remainder of the report focuses on these specific outcomes for this contract.

During the period from 7/1/03 to 6/30/05:

Twin Cities RISE! graduates qualified for the total number of budgeted payments under the contract. 39 graduates were placed into living wage employment during the contract period, and 17 graduates were retained for 12 months during the contract period, for a total of 56 payments. Twin Cities RISE! has invoiced DEED \$500,000 for this activity.

Please note that an additional 15 graduates who were placed or retained met the eligibility requirements for the contract, but the budgeted amount had already been met.

During the period from 7/1/05 to 12/31/05:

Twin Cities RISE! graduates have qualified for a total of 23 budgeted payments to date. 12 graduates were placed into living wage employment during this period, and 11 graduates placed in earlier periods were retained for 12 months during this period. Twin Cities RISE! has invoiced DEED \$207,000 for this activity. Given these numbers to date, it is highly likely that by the end of the grant period, the number of placements and retentions that meet the qualification requirements will exceed available funding.

Table 1: Summary of Results 7/01/03 - 6/30/05

| Category | | Eligible | | |
|---------------------|-----------------------------|-------------------------------|-------------------------------------|-------------------------------------|
| | Budget 7/01/03 - 6/30/05 | Activity 7/01/03 - 6/30/05 | Not Reimbursed 7/01/03 - 6/30/05 | Total Eligible 7/01/03 - 6/30/05 |
| Placements | 37 | 39 | . 8 | 47 |
| 12 month Retentions | 19 | 17 | 7 | 24 |
| Total | 56 | 56 | 15 | 71 |

Table 2: Summary of Results 7/01/05 - 12/31/05

| Category | Budget 7/01/05 - 6/30/07 | Activity to Date 7/01/05 - 12/31/05 |
|---------------------|-----------------------------|-------------------------------------|
| Placements | 22 | 12 |
| 12 month Retentions | 12 | 11 |
| Total | 34 | 23 |

III. Information on Placements

During the period from 7/1/03 to 6/30/05:

- 39 graduates were placed who qualified for payment under the contract.
- Average hourly wage of \$11.33 at placement, or \$23,469 on average per year with full benefits.
- 76% of the 39 graduates who have been placed have been retained thru 12 months.
- At program start, 64% of placements were unemployed.
- Average income in the calendar year prior to starting the program was \$3985.
- The average length of time in training was 14 months.

Below is a list of placement companies and positions:

ACS / Team Lead

African American Family Services / Family Preservation Specialist

African American Family Services / Secretary

Armstrong, Subway, Inc.

Bench Dog / Assembly (3 placements)

Crompton, Seager & Tufte, LLC / File Clerk

Deluxe Corporation / Customer Management

Experior Assessments, LLC / Candidate Support Specialist

Express Scripts / Customer Service Associate

Faegre & Benson, LLC / Receptionist

Faegre & Benson, LLC / Legal Assistant Trainee

Kinko's / Branch Shipping Specialist

MDI / Administrative Assistant

MN Life / Messenger

Money Gram / Record Storage Clerk

Nash Finch / Mail Clerk

Pearson Professional Testing

RBC Dain Rauscher / Document Processing and Distribution Associate

Regulus / Mail Processor

Shadin Company / Administrative Assistant

SuperValu / Order Selector

Target Corporation / Backroom Team Member

Target Corporation / Collector

Target Corporation / DC File Clerk

Target Corporation / TSC Operations Team Member

TCF Bank / Receptionist

The Gavzy Group / Caretaker

The Goodin Company / Warehouse Worker

Turning Point / Billing Clerk

U.S. Bank / In Store Banker

U.S. Bank / Research Clerk

University of Minnesota / Junior Cashier

Viacom Outdoor

Walmart / Tire Lube Service Manager

Wells Fargo / Teller

Wells Fargo Home Mortgage / Administrative Assistant II

Wells Fargo Mortgage / Work Director

During the period from 7/1/05 to 12/31/05

- 12 graduates were placed who qualified for payment under the contract.
- Average hourly wage of \$12.51 at placement, or \$26,390 on average per year with full benefits.
- 100% of the 12 graduates who have been placed have been retained to date.
- At program start, 67% of placements were unemployed.
- Average income in the calendar year prior to starting the program was \$6854.
- The average length of time in training was 12.5 months.

Below is a list of placement companies and positions:

Midwest Special Services / Program Assistant
Banta Catalog Group / Bindery General Helper
Crompton Seager & Tufte / File Clerk
Faegre & Benson / Legal Assistant Trainee
Lindquist & Vennum / General Office Clerk
Partners in Pediatrics Ltd / Patient Care Coordinator
Reuben Lindh Family Services / Receptionist
SCC Janitorial
Smith Foundry Co. / Pourer & Shifter
Target Corporation Employment / Verification Clerk
US Bank
Way to Grow / Administrative Assistant

IV. Information on All Graduates

The following information is provided for all individuals who were received state payfor-performance funding under the contract for placement and retention, broken out by reporting period.

During the period from 7/1/03 to 6/30/05:

Demographic Information:

- Ethnicity/Race:
 63% are African American
 13% are Caucasian
 13% are African
 9% are Asian/Pacific Islander
 2% are Latino
- 78% are female
- 20% are immigrants or refugees
- Average age is 34 years, median age is 31 years
- 72% are custodial or non-custodial parents

Information on Barriers to Employment:

Graduates experience on average three barriers to employment

Top barriers:

Unemployed at program start (65% of graduates)
Receiving public assistance at or within 6 months of program start (46%)
History of criminal conviction (41%)
History of substance abuse (37%)

During the period from 7/1/05 to 12/31/05

Demographic Information:

• Ethnicity/Race:

70% are African American

13% are African

9% are Asian/Pacific Islander

8% are Caucasian

- 57% are female
- 17% are immigrants or refugees
- Average age is 36 years, median age is 31 years
- 56% are custodial or non-custodial parents

Information on Barriers to Employment:

- Graduates experience on average three barriers to employment
- Top barriers:

Unemployed at program start (65% of graduates)

Receiving public assistance at or within 6 months of program start (48%)

History of criminal conviction (43%)

History of substance abuse (35%)

V. Financial Information

Twin Cities RISE! budgets on a calendar year basis, so requested financial information has been provided below for all of 2005.

Table 2: Twin Cities RISE! 2005 Revenue

| Revenue Source | 2005 Preliminary Revenue | |
|-------------------------------------|--------------------------|--|
| Philanthropy | 1,311,168 | |
| United Way | 147,453 | |
| Employer Fees / Foundation pay-for- | 112,817 | |
| performance fees | | |
| State Contract (2005) | 221,000 | |
| ABE Funding | 151,328 | |
| Other | 48,000 | |
| Total | \$1,991,766 | |