Appendix K

Medical Specialists' Addendum to the 2003-2005 Commissioner's Plan

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1 Coverage

This addendum to the Commissioner's Plan, authorized by M.S. §43A.18, subdivision 2, establishes the compensation, terms, and conditions of employment for all classified and unclassified employees in positions designated as medical specialists in accord with M.S. §43A.17, Subd. 4.

This Plan provides coverage for the biennium beginning on July 1, 2003, and ending on June 30, 2005. Provisions are effective on the date this Plan is approved by the Legislative Coordinating Commission. Provisions (except for those that are date specific) shall remain in effect after June 30, 2005, until a new Plan is approved by the Legislative Coordinating Commission.

Medical specialists covered by this Plan are invited to submit comments, questions and suggestions regarding the Plan at any time. Written comments should refer to specific Plan provisions and be addressed to:

Office of the Commissioner
Department of Employee Relations
200 Centennial Office Building
658 Cedar Street, Saint Paul, Minnesota 55155.

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Work Day. The work day for medical specialists shall normally follow the schedule of the work units to which they are assigned. The medical specialist role, however, necessitates a degree of adaptability as to hours and days worked which is not required on the part of other State employees. Accordingly, specific work schedules for medical specialists shall be recognized as guidelines only, subject to change as dictated by the needs of the agency.

Pay Period. Medical specialist compensation is based upon the expectation that medical specialists normally work at least 80 hours in the biweekly pay period. Medical specialists shall generally be allowed flexibility in arranging their time in a manner which enables them to perform the responsibilities of their assignments.

Overtime. Because medical specialists have authority to plan their work and allocate the time needed for its completion, they are exempt from the provisions of the Federal Fair Labor Standards Act and are normally not eligible for overtime pay or compensatory time off with pay. If a work-related emergency situation is declared by the Commissioner of Employee Relations, the Commissioner of Employee Relations shall determine if medical specialists shall be paid for overtime. If compensation is authorized, payment shall be at straight time in either cash or compensatory time at the Appointing Authority's option. Compensatory time may be accumulated to any level, but the Appointing Authority may choose to liquidate all or a portion of accumulated compensatory time with 35 calendar days' notice to the medical specialist. Compensatory time must be used within two pay periods following the pay period in which the time was accrued unless an exception is granted by the Appointing Authority.

On Call Pay for the Department of Human Services. All medical specialists employed by the Department of Human Services will be expected to take call as assigned. Medical specialists who are instructed to remain in an on-call status during non-work hours during their regular work week shall be compensated at a rate of 15 minutes of straight time pay for each one hour of on-call status. Medical specialists who are instructed to remain in an on-call status during a regularly scheduled day off or a holiday shall receive full straight time pay for the first four hours of on-call status on those days and 15 minutes of straight time pay for each hour thereafter. However, medical specialists employed by Moose Lake State Operated Services and Minnesota Sexual Psychopathic Personality Treatment Center will be compensated at a rate of 10 minutes of straight time pay for each hour of on-call status, regardless of whether it occurs during the regular work week or during a scheduled day off or a holiday. Payment for on call-status shall be in cash or compensatory time at the Appointing Authority's discretion. Compensatory time must be used within two pay periods following the pay period in which the time was accrued unless an exception is granted by the Appointing Authority.

On Call Pay for Other Agencies. An Appointing Authority may compensate medical specialists for on-call assignments according to a plan developed by the Appointing Authority and approved by the Commissioner of Employee Relations.

3 Holidays

Eligibility. All medical specialists in payroll status, except those on emergency appointments, are eligible for paid holidays. However, medical specialists on temporary classified or unclassified appointments of 6 months or less shall not be eligible for the floating holiday.

Observed Holidays. The following days shall be observed as paid holidays for eligible medical specialists:

Independence Day
Labor Day
Veterans Day
Thanksgiving Day
Day after Thanksgiving
Christmas
New Year's
Martin Luther King Day
Presidents Day
Memorial Day

For all eligible medical specialists assigned to a Monday through Friday, five (5) day operation, holidays that fall on a Saturday shall be observed as a paid holiday on the Friday before. Holidays that fall on a Sunday shall be observed as a paid holiday on the Monday after the holiday.

Holiday on a Day Off. When any of the above holidays falls on a medical specialist's regularly scheduled day off, the medical specialist shall be paid for the holiday in cash or vacation leave, at the discretion of the Appointing Authority. To receive payment as vacation, the medical specialist must be eligible to accrue and use vacation leave under this Addendum.

Floating Holidays. A medical specialist, other than a temporary medical specialist, shall receive one floating holiday each fiscal year. The scheduling of such a day shall be by mutual agreement between the Appointing Authority and the medical specialist. The floating holiday shall be taken in the fiscal year in which it is earned, or it is lost.

Substitute Holidays. An Appointing Authority may designate substitute or floating holidays for the observance of Veterans Day, Presidents Day and the day after Thanksgiving.

Holiday Pay Entitlement. In order to receive a paid holiday, an eligible medical specialist must be in payroll status on the normal work day immediately preceding and the normal work day immediately following the holiday(s). In the event a medical specialist dies on a holiday or holiday weekend, the medical specialist shall be entitled to be paid for the holiday(s). An eligible part-time medical specialist shall be paid in accord with the proration schedule in Appendix D.

Religious Holidays. When a religious holiday, not observed as a holiday listed above, falls on a medical specialist's regularly scheduled work day, the medical specialist shall be entitled to that day off to observe the religious holiday. Time to observe a religious holiday shall be taken without pay unless the medical specialist uses accumulated vacation leave or compensatory time or, by mutual consent with the Appointing Authority, is able to work an equivalent number of hours at some other time during the fiscal year to compensate for the hours lost. A medical specialist shall notify his/her supervisor of his/her intention to observe a religious holiday in advance of the holiday.

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Work on a Holiday. A medical specialist who works on a regularly scheduled holiday shall be paid for the holiday in cash or vacation leave, at the Appointing Authority's discretion. The medical specialist must be eligible to accrue and use vacation under this Addendum to receive payment as vacation leave.

Determining Hours of Holiday Pay. An eligible medical specialist who normally works at least 72 hours per pay period shall receive the holiday pay for the number of hours in the medical specialist's normal work day. Full-time medical specialists working flex schedules with variable hours per day shall receive the number of hours per day which occurs most frequently during the medical specialist's normal payroll period schedule.

Eligibility. All medical specialists who are appointed for a period in excess of 6 months and are in payroll status, are eligible for paid vacation leave as provided in this Chapter.

Vacation on Initial Entry to State Service. Upon initial entry to the State service in a medical specialist position, an eligible medical specialist shall be credited with 80 hours (10 days) of vacation leave. Such credit shall be reduced proportionately as vacation leave is accumulated.

Vacation Accrual. A full-time medical specialist shall accrue vacation leave each pay period according to the rates provided below. A medical specialist being paid for less than a full 80 hour pay period shall have his/her vacation accrual prorated according to the schedule provided by Appendix B. Medical specialists on an unpaid military leave under Chapter 6 shall earn and accrue vacation leave as though actually at work, pursuant to M.S. 192.261, Subd. 1.

Vacation Accrual Schedule for Full-time Medical Specialists

| Length of Service Pay Per | |
|---|--|
| 0 through 5 years 6 hours After 5 through 8 years 7 hours After 8 through 10 years 7.5 hours After 10 through 19 years 8 hours After 19 through 24 years 8.5 hours After 24 years 9 hours | |

Changes in accrual rates shall be made effective at the beginning of the next payroll period following completion of the specified "Length of Service."

As used above, "Length of Service" includes all time served in vacation eligible status including layoff status but does not include time on suspension or unpaid non-medical leaves which exceed one full pay period in duration. However, a medical specialist on military leave or salary savings leave shall earn credit for "Length of Service."

"Length of Service" may also include time spent with other medical specialists as stated below:

- An eligible medical specialist who moves without a break in service to a medical specialist position from any other position in Minnesota State government, shall have his/her length of service and accumulated vacation leave transferred.
- An eligible medical specialist who is appointed to a medical specialist position within four years from the date of separation in good standing from any position in Minnesota State government shall accrue vacation leave according to the length of service the medical specialist had attained at the time of separation.
- A former Legislator who is appointed to a medical specialist position within four years of the end of his/her term in the Legislature shall receive full credit for his/her length of service in the Legislature.

4. An Appointing Authority may, at its discretion, adjust Length of Service to reflect credit for all, none or a portion of: a) any prior service with a public jurisdiction, including prior Minnesota State government and legislative service beyond the four year limit specified in 2 and 3 above; b) any prior private sector experience directly related to the medical specialists position or an initial entry to State service, to match vacation accrual provided by the medical specialist's most recent employer; and/or c) service in the United States Armed Forces provided the service was full-time for at least 181 consecutive days.

A medical specialist who has previous service under 1-4 above which has not been credited to his/her length of service may be granted credit for such service. The medical specialist must submit documentation of the qualifying service to the Appointing Authority for approval. Any change in length of service credit shall only affect future leave accrual. The adjusted credit shall be effective the pay period in which the Appointing Authority approves the request.

Vacation Accumulation. Vacation leave may be accumulated to any amount provided that, once during each fiscal year, the medical specialist's balance must be reduced to 275 hours or less. If this is not accomplished on or before the last day of the fiscal year, the medical specialist's balance shall automatically be reduced to 275 hours at the end of the fiscal year.

The Commissioner of Employee Relations may temporarily suspend the maximum number of hours which may be accumulated in emergency situations. Emergencies are defined as nonrecurring situations that could not be anticipated or planned for.

Medical specialists on a military leave under Chapter 6 may accumulate vacation leave to any amount provided that the balance is reduced to 275 hours within two years of the medical specialist's return from the leave.

Vacation Usage. Vacation leave shall not be used during the pay period in which the hours are accrued. The Appointing Authority reserves the right to deny the use of vacation leave based upon job-related organizational needs. Except in emergencies, no medical specialist shall be required to work during his/her vacation once the vacation request has been approved.

Vacation accrued while on paid leave may be used by the medical specialist with the approval of the supervisor without returning to work prior to the usage of such accrued leave.

Should a medical specialist become ill or disabled while on vacation, vacation leave may be changed to sick leave, effective the date of the illness or disability, upon timely notice to the medical specialist's supervisor.

Vacation Leave Liquidation. An eligible medical specialist who separates from State service or moves to a vacation-ineligible position shall be compensated in cash, at the medical specialist's current rate of pay, for all accumulated and unused vacation leave up to a maximum of 275 hours. However, the maximum cap shall not apply in situations where the payout is due to the medical specialist's death. Vacation leave may not be used alone or in combination with unpaid leave on separation from State service to extend insurance coverage. An Appointing Authority and a medical specialist facing temporary layoff may mutually agree to liquidate all, none or a portion of the medical specialist's accumulated vacation balance at the time of the temporary layoff. If there is no agreement, the balance will be liquidated.

Conversion of Accumulated Vacation to Deferred Compensation. Once each fiscal year, at the discretion of the Appointing Authority, medical specialists with at least one year of continuous service in this Plan, may convert a portion of his/her accumulated vacation to a contribution to a deferred compensation plan for which the State provides payroll deduction. If a medical specialist elects to convert a portion of his/her accumulated vacation, the medical specialist may convert up to 1 hour of vacation for each 3 hours of vacation taken in the previous fiscal year, provided that a medical specialist may not convert more than 40 hours per fiscal year. Vacation hours donated to other employees, hours lost due to limits on vacation balances, hours paid off, and hours converted to deferred compensation do not count as hours taken for purposes of determining how many hours medical specialists may convert in the next fiscal year.

Medical specialists must submit the appropriate forms to their Appointing Authority payroll office by June 15 of each fiscal year.

Contributions to deferred compensation plans made through the conversion of vacation hours are subject to all of the rules and regulations of the respective plans.

Appointing Authorities may deny requests or limit the amount of vacation hours converted on an agency-wide basis for the entire agency for the vacation conversion or the State paid contribution provided in Chapter 15 due to budget restrictions.

Once each fiscal year, medical specialists may convert vacation to deferred compensation or receive the State-paid matching contribution provided in Chapter 15.

5 Sick Leave

Eligibility. All medical specialists who are appointed for a period in excess of 6 months and are in payroll status, are eligible for paid sick leave as provided in this Chapter.

Sick Leave Credit. Upon initial entry to the State service in a medical specialist position, an eligible medical specialist shall be credited with 80 hours (10 days) of sick leave. Such credit shall be reduced proportionately as sick leave is accumulated.

Sick Leave Accrual and Accumulation. A full-time medical specialist shall accrue sick leave at the rate of four hours per pay period. A medical specialist being paid for less than a full 80 hour pay period shall have his/her sick leave accrual prorated according to the schedule in Appendix C. Eligible medical specialists on an unpaid military leave under Chapter 6 shall earn and accrue sick leave as though actually at work, pursuant to M.S. 192.261, Subd. 1.

Transfer/Restoration of Sick Leave Hours. An eligible medical specialist who moves without a break in service to a medical specialist position from any other position in Minnesota State government, shall have his/her accumulated sick leave balance transferred. If the previous accrual rate and maximum accumulation were greater than those provided in this Plan, the leave balance shall be transferred in an amount equal to what the medical specialist would have accumulated under this Plan.

An eligible medical specialist who is appointed to a medical specialist position within four years from the date of separation in good standing from any other position in Minnesota State government shall have his/her sick leave balance restored provided that any medical specialist being appointed after receiving severance pay shall have his/her leave restored proportionately by deducting the hours which were paid as severance. If the previous accrual rate and maximum accumulation were greater than those provided in this Plan, the leave balance shall be restored in an amount equal to what the medical specialist would have accumulated under this Plan.

A medical specialist who receives severance pay and returns to State service, shall have his/her sick leave balance restored at 60% of the medical specialist's first 900 hours of accumulated but unused sick leave plus 87.5% of the medical specialist's accumulated but unused sick leave in excess of 900 hours. Medical specialists may use the restored sick leave immediately upon return to State service.

Usage. Whenever practicable, a medical specialist shall submit a written request for sick leave in advance of the period of absence. When advance notice is not possible, the medical specialist shall notify his/her supervisor at the earliest opportunity. A medical specialist shall be granted paid sick leave to the extent of his/her accumulation for the following:

- medical specialist illness, disability, or medical, chiropractic or dental care;
- exposure to contagious disease which endangers the health of other persons;
- inability to work during the period of time that the doctor certifies that the medical specialist is unable to work because of pregnancy or child birth.

A medical specialist shall be granted sick leave for such reasonable periods as the medical specialist's attendance may be necessary for the following:

• illness or disability of the medical specialist's family members or other dependents living in the same household as the medical specialist or the medical specialist's minor child whether or not the child lives in the same household:

- medical, chiropractic or dental care for the medical specialist's spouse or dependent child living in the same household as the medical specialist, or minor child whether or not the child lives in the same household;
- with advance notice, the time necessary (including reasonable travel time to and from the worksite) to accompany the medical specialist's parents to medical, chiropractic and dental appointments;
- birth or adoption of the medical specialist's child, not to exceed five days;
- to arrange for necessary nursing care for members of the family, not to exceed five days;
- to attend the funeral of a close relative, stepchild, ward, or parent or grandparent of the spouse for a reasonable period of time, including necessary travel time, but not for absences to aid bereaved relatives or to attend to the estate of the deceased.

A medical specialist using sick leave or unpaid medical leave may be required to furnish a statement from his/her medical practitioner or a medical practitioner designated by the Appointing Authority indicating the nature and expected duration of the illness or disability. The Appointing Authority may also require a similar statement from a medical practitioner if the Appointing Authority has reason to believe the medical specialist is not able to work or has been exposed to a contagious disease which endangers the health of other persons.

Sick leave hours shall not be used during the pay period in which the hours are accrued. Sick leave accruals earned while on paid leave may be used by the medical specialist with the approval of the supervisor without returning to work prior to the usage of accrued sick leave.

Sick Leave Charges. A medical specialist using sick leave shall be charged for only the number of hours that the medical specialist was scheduled to work during the period of sick leave. Holidays that occur during sick leave periods will be paid as holidays and not charged as sick leave.

Application for Leave. A medical specialist shall submit a request for a leave of absence in writing to the immediate supervisor as far in advance of the requested absence as is practicable. The request shall state the reason for, and the anticipated duration of, the leave of absence.

Developmental Leave. See Chapter 9, Professional Development.

Family and Medical Leave Act. See Appendix H.

Paid Leaves of Absence. Paid leaves of absence shall not exceed the medical specialist's normal work schedule and shall be granted as follows:

- Court appearance leave for appearances before a court or other judicial or quasi-judicial body in response to a subpoena or other direction by proper authority for purposes related to the medical specialist's state job. The medical specialist shall receive regular pay for such appearances or attendances, including necessary travel time, provided that any fee received, exclusive of paid expenses, is returned to the State. Any medical specialist who must appear and testify in private litigation, not as an officer of the State but as an individual, shall be required to use vacation leave or leave of absence without pay unless, by mutual consent with the Appointing Authority, the medical specialist is able to work an equivalent number of hours during the fiscal year to compensate for the hours lost.
- Jury duty leave for time to serve on a jury provided that when not impaneled for actual service or required by the Court to be present for potential selection for service the medical specialist shall report to work.
- **Election Judge leave** for purposes of serving as an Election Judge in any election. The medical specialist must request the leave at least 20 calendar days in advance.
- Military leave in accord with M.S. §192.26 for members of the National Guard or military or naval reserves of this State or of the United States who are ordered or authorized by the appropriate authority to active service or training. This leave shall be limited to 15 working days per calendar year. The medical specialist must inform his/her Appointing Authority within seven calendar days of receiving notification of duty.
- Voting time leave in accord with M.S. §204C.04 for medical specialists eligible to vote in a state primary election, a presidential primary election, a state general election, or an election to fill a vacancy in the United States Congress provided that the leave is for a period of time long enough to vote during the morning of the election day.
- Emergency leave in the event of a natural or man-made emergency if determined by the Commissioner of Employee Relations, after consultation with the Commissioner of Public Safety, that continued operation would involve a threat to the health or safety of individuals. The length of such leave shall be determined by the Commissioner of Employee Relations.
- Athletic leave in accord with M.S. §15.62 to prepare for and engage in world, Olympic, or Pan American games competition.
- **Blood donation leave** to donate blood at an onsite and Appointing Authority endorsed program.

- **Transition leave**, at the Appointing Authority's discretion, for a medical specialist on notice of permanent layoff. This leave is limited to 160 hours, ending at the date of layoff. Hours of leave may be granted at any time throughout the layoff notice period and are not subject to the Application and Return provisions of this Chapter.
- Administrative leave, at the Appointing Authority's discretion, for a medical specialist who
 has been involved in a critical incident, is being stalked or is the victim of domestic
 violence. Leave is limited to 30 calendar days unless the Commissioner of Employee
 Relations authorizes an extension of not more than 30 additional calendar days. It is the
 Appointing Authority's policy to return a medical specialist to active service as soon as
 practical and prudent.
- Investigatory leave as provided in Chapter 11.
- Decision making leave of one day as provided in Chapter 11. The leave must be part of the discipline process and is for the purpose of making a decision about continued employment.

Unpaid Leaves of Absence - Mandatory. Unpaid leaves of absence shall be granted upon a medical specialist's request as follows:

- Medical leave for a cumulative period of one year per illness or injury, unless extended by the Appointing Authority, when a medical specialist has exhausted his/her accumulation of sick leave due to an extended illness or injury.
- Parenthood leave to a natural or adoptive parent for a period of six months when requested in conjunction with the birth or adoption of a child. The leave shall begin on the date requested by the medical specialist but no later than six weeks after the birth or adoption; except that, in the case where the child must remain in the hospital longer than the mother, the leave may begin up to six weeks after the child leaves the hospital. Sick leave used with a medical practitioner's statement prior to the birth of the child will not reduce the duration of the leave of absence. Sick or vacation leave used following the birth of the child will not have the effect of extending the six-month leave of absence. Upon request, the Appointing Authority may extend the leave up to a maximum of one year.
- Military leave in accord with 38 U.S.C. §2024(d) for the period required to perform active duty for training or inactive duty training in the armed forces of the United States shall be granted with the medical specialist being permitted to return to the medical specialist's position with such status, pay, vacation, and sick leave as such medical specialist would have had if the medical specialist had not been absent due to service under §2024(d). The medical specialist must inform his/her Appointing Authority within seven calendar days of receiving notification of duty. See Chapters 4 and 5 regarding accrual of vacation and sick leave during an unpaid military leave. At the medical specialist's request, he/she shall be allowed to supplement unpaid military leave with vacation leave, in accord with law. Any vacation leave used must have been accumulated prior to the start of the military leave.
- Military leave in accord with M.S. §192.261, subdivision 1, for entry into active military service in the armed forces of this State or of the United States for the period of military service up to five years plus any additional time, in each case, as the medical specialist may be required to serve pursuant to law. See Chapters 4 and 5 regarding accrual of vacation and sick leave during an unpaid military leave. At the medical specialist's request, he/she shall be allowed to supplement unpaid military leave with vacation leave, in accord with law. Any vacation leave used must have been accumulated prior to the start of the military leave.

- Political process leave in accord with M.S. §§202A.135 and 202A.19, subdivision 2, for
 the purpose of attending a precinct caucus, a meeting of the State central or executive
 committee of a major political party if the medical specialist is a member of the committee,
 or any convention of major political party delegates including meetings of official convention
 committees if the medical specialist is a convention delegate or alternate, provided that the
 leave is requested ten days prior to the leave start date.
- **Public office leave** in accord with M.S. §43A.32, subdivision 2, for a medical specialist in the classified service:
 - upon assuming an elected Federal or an elected State public office other than State legislative office; or
 - if elected to State legislative office, during times the Legislature is in session; or
 - upon assuming any other elected public office if, in the opinion of the Commissioner of Employee Relations, the holding of the office conflicts with the medical specialist's regular State employment; or
 - at the medical specialist's request upon filing as a candidate for any elected public office or any time during the course of the medical specialist's candidacy.

Unpaid Leaves of Absence - Discretionary. Unpaid leaves of absence may be granted upon a medical specialist's request at the discretion of the Appointing Authority as follows:

- Salary savings leave provided that an Appointing Authority shall not hire a replacement for
 a medical specialist on temporary leave. A medical specialist on temporary leave shall, if
 otherwise eligible, continue to accrue vacation and sick leave, and shall continue to be
 eligible for paid holidays and insurance benefits provided that any holiday pay shall be
 included in the first paycheck received following the medical specialist's return from leave.
- **Personal leave** for any reason for a period of up to one year subject to annual renewal at the Appointing Authority's discretion.
- **Unclassified service leave** in accord with M.S. §43A.07, subdivision 5, to allow a medical specialist in the classified service to accept a position in the unclassified service.
- **Elder care leave** to care for or to arrange care for parents of the medical specialist or the medical specialist's spouse.
- **Voluntary Service leave** such as VISTA, Peace Corps, UNICEF, or International Red Cross for a period not to exceed four years.

Termination of Leave. A medical specialist may terminate his/her leave of absence prior to the previously agreed upon date of expiration of the leave with the approval of the Appointing Authority. Leaves of absence or extensions of leaves which are subject to the discretionary authority of the Appointing Authority may be canceled by an Appointing Authority upon reasonable notice to the medical specialist. Such notice shall ordinarily be in writing except in case of emergency.

Return From Leave. A medical specialist returning from a leave of absence of one month or more shall notify his/her Appointing Authority at least two weeks prior to the intended date of return. A medical specialist on an approved leave of absence is required to contact the Appointing Authority if an extension is being requested. A medical specialist shall be entitled to return from an approved leave of absence to a vacant position in the same class, if qualified, under the same Appointing Authority. If a vacant position in the medical specialist's class is not available, or if the medical specialist is not qualified for a vacancy, the layoff provisions of Chapter 10 shall apply. The Appointing Authority shall determine whether a medical specialist is qualified for a vacancy based on the job duties and the medical specialist's qualifications and, if applicable, credentials and privileges.

Failure to Return from Leave. Failure to contact the Appointing Authority about an extension prior to the end of the approved leave or to return on expiration of the approved leave shall be deemed to be a voluntary resignation. The medical specialist shall be severed from State service.

Absence Without Leave. Any unauthorized absence from duty is an absence without leave and shall be without pay. If it is subsequently determined by an Appointing Authority that mitigating circumstances existed, the Appointing Authority may convert the absence without leave to other leave as appropriate. Absence without leave shall be just cause for disciplinary action.

7

Department of Human Services: Credentialing, Medical Staff Membership, and Clinical Privileges

In addition to going through the State's standard selection process, medical specialists in the Department of Human Services must submit to the credentialing and privileging process described in detail in each facility's bylaws. The following information is a general description of those processes that are applicable to each facility and medical specialist position.

Basic Criteria for Appointment. The Department of Human Services employs four levels of medical specialists. Appointment to one of the first three levels is based upon licensure plus the basic qualifications described below. Appointment to the fourth level is based upon licensure plus assignment to serve as the facility or Department of Human Services medical director.

Medical Specialist 1 M.D. plus internship

Medical Specialist 2 Board-eligible in field of specialty for which hired or assigned

Medical Specialist 3 Board-certified in specialty for which hired or assigned Medical Specialist 4 Medical Director assignment for which hired or assigned

Credentialing. Credentialing is the process of assessing and validating the qualifications of a medical specialist to provide specific patient care services. The determination is based on an evaluation of the individual's current license, training and experience, current competence, and ability to perform the privileges requested. It is the basis for initial appointment to the medical staff and for the process of granting clinical privileges.

Clinical Privileges. Clinical privileges are granted to a medical specialist to provide specific patient care services within well-defined limits based on applicable factors including licensure, education, training, experience, competence, health status and judgment.

Medical Staff Membership. Medical specialists are admitted to active membership in a medical staff by the facility's Governing Board, Appointing Authority or Medical Director (as designated in the appropriate bylaws) upon the recommendation of the Medical Executive Committee or designee. Active membership is reviewed at least every two years. Membership may be revoked only upon revocation of privileges, non-certification or discharge from employment as a medical specialist.

Process for Employment, Credentialing, Privileging and Admission to Medical Staff Membership.

- (1) All candidates for medical specialist positions must first meet the selection criteria established pursuant to Minn. Stat. §43A.10.
- (2) Candidates for specific positions within the Department of Human Services must submit information and documents required by the facility Medical Staff, Medical Director and bylaws.
- (3) The Medical Executive Committee (or other designated authority) of each facility shall review each candidate's credentials and make a recommendation as to whether the individual should be hired and admitted to medical staff membership and, if so, the level and type of privileges to be granted.
- (4) The final decision regarding appointment to medical staff membership and the level and type of privileges granted shall be made by the Governing Board or its designee, such as the Appointing Authority or Medical Director.

Processes for Reduction, Suspension or Revocation of Privileges and Medical Staff Membership

- (1) Privileges may be reduced, suspended or revoked as provided in each facility's bylaws.
- (2) A medical specialist whose privileges have been revoked shall be discharged or non-certified and shall have his/her medical staff membership terminated.
- (3) A medical specialist who is terminated during an initial probationary period or discharged for any other reason shall have his/her medical staff membership terminated.
- (4) Fair hearing procedures for medical specialists whose privileges have been reduced, suspended or revoked, or whose employment has been terminated for reasons related to their medical practice are provided in Chapter 13.

Application of Probation. The probationary period is an extension of the examination process. It provides an opportunity for the Appointing Authority to observe and the medical specialist to demonstrate whether the medical specialist can perform the duties and fulfill the responsibilities of the position.

Required Probationary Period. A medical specialist shall be required to complete a probationary period in order to attain permanent status in a class following unlimited appointment to a classified position except if the probationary period is optional as provided below.

Optional Probationary Period. With written notice prior to the appointment date, the Appointing Authority may require a medical specialist to serve a probationary period in order to attain permanent status in a class or agency after receiving any of the following types of appointments: reinstatement or reemployment, transfer to a new class within an agency or between agencies or jurisdictions, transfer within the same class between agencies or jurisdictions, voluntary demotion to a new class within an agency or between agencies or jurisdictions, or recall from a layoff list.

Length of Probationary Period. Medical specialists shall serve probationary periods of one year. An Appointing Authority may extend the length of a medical specialist's probationary period by up to 12 months or may reduce it by up to six months. The extension of a probationary period is not subject to the dispute resolution procedures of Chapter 12 or 13. A medical specialist whose probationary period is extended in accord with this paragraph shall be provided with written notice of the length of the extension by the Appointing Authority prior to the end of the original probationary period. Medical Specialists 4 who have not completed the required training for State medical specialists shall remain in probationary status until the training is completed.

Computation of Time on Probation. The probationary period begins on the day of unlimited appointment and includes all time in the agency in the class and in any subsequent appointments in the agency to comparable or higher related classes or related unclassified positions but not time on layoff or absences exceeding 10 consecutive work days. Medical specialists who promote or transfer to a different agency prior to completion of their probationary period shall complete probation in the former class, if different, on the same date they successfully complete probation in the new agency (and class, if different). This only applies to moves within a class series or to a related class. Medical specialists who demote during or at the end of a probationary period shall have time in the higher class count toward completion of probation in the lower class, except as provided below in "Failure to Attain Permanent Status."

Attainment of Permanent Status. Unless the medical specialist is notified by the Appointing Authority that s/he will not be certified to permanent status in the class prior to the end of a probationary period specified or extended in accord with the above provisions, the medical specialist shall attain permanent status immediately upon completion of the last assigned work day of the probationary period.

Failure to Attain Permanent Status. A medical specialist serving an initial probationary period may be terminated by the Appointing Authority at any time during the probationary period and shall have no further rights to State employment. Revocation of privileges based on non-certification for medical practice reasons may be appealed as provided in Chapter 13. A medical specialist, who has attained permanent status in another class and/or agency and who is notified by the Appointing Authority that s/he will not be certified to permanent status in the new class and/or agency, shall be returned to a vacant position in the class and agency in which the medical specialist served immediately prior to appointment to the new class and/or agency. specialists who promote or transfer to a different agency prior to completion of their probationary period and are notified by the new Appointing Authority that they will not be certified to permanent status, shall be returned to a vacant position in the former agency (and class, if different) and resume the probationary period at the point it was interrupted. For medical specialists who previously had either permanent or probationary status in another class and/or agency, return to a vacancy is subject to applicable provisions of collective bargaining agreements and plans. If there is no vacancy, the layoff provisions of the collective bargaining agreement or plan applicable to the former class and/or agency shall be applied.

Position Descriptions and Performance Objectives. Every medical specialist and his/her supervisor shall jointly develop a position description and performance goals or objectives that reflect his/her duties and the expectations of the Appointing Authority. A permanent medical specialist's position description and performance objectives shall be reviewed with the medical specialist at least once a year and, if necessary, rewritten whenever there is a substantial change in duties, and at least every three years. It is understood that the Appointing Authority or designee has the discretion to add, eliminate or change job duties at any time.

Performance Appraisal. A probationary medical specialist shall participate in a performance counseling review at the midpoint and end of the probationary period. Performance appraisals for permanent medical specialists shall be conducted at least once per year and are encouraged on a more frequent basis. Upon request, a medical specialist shall receive a copy of a written appraisal and shall have the opportunity to review and comment in writing on the performance rating and to sign the appraisal as indication of having read the appraisal, participated in the appraisal process, and had the opportunity to make comment. Performance ratings may be appealed to the Appointing Authority or designee.

Individual Development Planning. As a part of the performance review, the medical specialist and supervisor shall identify any gaps between current levels of performance and those required for satisfactory performance in the job. The medical specialist and supervisor may also explore developmental needs or interests to improve performance in the current position and/or attain higher levels of responsibility within the agency and State service. The medical specialist and supervisor shall complete an Individual Development Plan which identifies agreed upon needs, and establishes priorities for, and methods of, responding to those needs. The plan shall be reviewed and updated at the time of the annual performance review and shall be monitored during the appraisal period.

Required Education. Newly appointed Medical Specialists 4 must participate in mandatory developmental activities in order to attain permanent status.

All Other Education. All medical specialists are expected to participate in job-related training and development activities on an on-going basis. Within the limits of available time and resources, training and development opportunities shall be made available to the medical specialist. As a first priority, the medical specialist's supervisor and the Appointing Authority shall make a reasonable effort to help the medical specialist address the developmental needs established in the Individual Development Plan by providing release time and/or payment for enrollment in State-sponsored or approved courses and enrollment in seminars and courses at educational institutions, in accord with Administrative Procedures and this Chapter.

A medical specialist may also request to attend a specific development activity. If, in the judgment of the Appointing Authority, the requested college course or professional workshop, seminar, conference, or other development activity (task force, special assignment, mobility, etc.) will better prepare a medical specialist to perform his/her current or projected responsibilities and if staffing needs and budgetary resources permit, the Appointing Authority may provide release time and/or full or partial reimbursement in accord with Administrative Procedure 21 and Chapter 16. Medical specialists must successfully complete the development activity to be eligible for reimbursement.

Membership in Professional Organizations. In each fiscal year, the Appointing Authority may authorize payment for a medical specialist of full or partial costs of membership dues paid to professional organizations related to the medical specialist's job provided that the organization offering the membership does not directly influence agency policies, exist primarily for social reasons, have as its primary purpose the advancement of individual medical specialist interests, or restrict membership on the basis of sex, race, religion or other legally protected characteristics. The medical specialist may attend meetings and seminars of professional organizations during work hours if the amount of time required is reasonable, the Appointing Authority approves such attendance as related to the work assignment, and staffing requirements permit. The medical specialist may hold office in professional organizations if s/he receives no stipend or direct payment other than expense reimbursement from the organization.

Subscriptions. An Appointing Authority may authorize payment for the cost of a medical specialist's individual subscriptions to magazines or other professional publications provided that the publications meet organizational needs.

Mobility Assignments. A medical specialist is eligible to participate in a temporary job change designed to broaden his/her work experience and expand his/her perspectives. A mobility assignment may involve moves between State agencies, between the State and other governmental jurisdictions, or between the State and private organizations. These temporary assignments give the medical specialist an opportunity to use, develop, and expand his/her knowledge, skills, and abilities in a different work environment. Assignments are usually full-time for a specified duration. Mobility assignments may be initiated by the medical specialist or by either employer and require the approval of all three parties. Mobility assignments between the State and other employers are governed by Minn. Stat. §§15.51 to 15.59.

Developmental Leave. A medical specialist is eligible for a developmental leave to secure additional education, training, or experience which will better prepare him/her to carry out his/her responsibilities. A developmental leave may be granted for any period up to two years at no pay, partial pay, or full pay. Granting of a developmental leave is at the discretion of the Appointing Authority. A partially or fully paid leave must be approved in advance by the Commissioner of Employee Relations. The medical specialist shall be eligible to retain State-paid insurance benefits for which s/he is otherwise eligible while on developmental leave. A developmental leave may be granted if the following criteria are met:

- The medical specialist has at least three years of State service;
- The medical specialist has submitted to the Appointing Authority a plan for the developmental leave showing how it will serve the purpose described above;
- The organizational functions and goals can be carried out during the medical specialist's absence;
- Funds are available for this purpose; and
- The medical specialist agrees to return to State employment following completion of a paid developmental leave for the amount of time specified by the Appointing Authority at the time the leave is approved.

Layoff, Recall, and Termination of Unclassified Appointments

Layoff. A medical specialist may be laid off because of abolition of the medical specialist's position, shortage of work or funding, or other reasons outside the medical specialist's control. Any medical specialist who has voluntarily requested and received Appointing Authority approval to reduce his/her work hours shall not be considered to have been laid off.

If faced with the need to lay off medical specialists, an Appointing Authority shall:

- Step 1: Determine which position is to be eliminated by (in no particular order) class, assignment, and specialty and, where applicable, level or type of privileges. If there is more than one position meeting the same criteria, order of layoff will be determined by the incumbents' performance.
- Step 2: To avert a layoff, reassign the medical specialist occupying the position to be eliminated to any vacancy the Appointing Authority determines to fill in the same class, agency, and employment condition and within 35 miles of the position which is to be eliminated unless the medical specialist is determined to be not qualified for the position by the Commissioner of Employee Relations. The Appointing Authority shall terminate any provisional medical specialist working in an unlimited position covered by this Plan in the class, agency, specialty, level and type of privileges, and employment condition within 35 miles of the position which is being eliminated and shall reassign the medical specialist whose position is being eliminated to the resultant vacancy before effecting a layoff.
- Step 3: If a layoff cannot be averted through the reassignment procedures of Step 2, notify the incumbent of the position to be eliminated in writing at least three (3) months prior to the effective date of a layoff. The notice shall state the reasons for the layoff action, the effective date of the layoff, and the estimated length of the layoff period. At the Appointing Authority's discretion, a medical specialist on notice of permanent layoff may be granted a Transition Leave as provided in Chapter 6.

Layoff List. Medical specialists who have been laid off or who have accepted demotions in lieu of layoff shall have their names placed on the medical specialist layoff list for the class, agency, and location from which they were laid off. Such medical specialists may indicate in writing other locations for which they are available and may change their availabilities by notifying the Department of Employee Relations in writing. Names shall remain on the layoff list for one year.

Recall. Medical specialists may be recalled at the discretion of an Appointing Authority, to the class from which they were laid off or any lower class in the Medical Specialist series.

Termination of Unclassified, Temporary, Emergency or Provisional Appointment. An unclassified, temporary, emergency or provisional appointment may be terminated at any time by the Appointing Authority and the incumbent shall have no further rights to State employment. However, a medical specialist on an approved unclassified service leave of absence may return from leave to a position in the classified service as provided in Chapter 6 and a medical specialist on a provisional appointment may have the right to return to the previously held class.

Administration of Corrective Action. An Appointing Authority shall make reasonable effort to discuss with a medical specialist any performance problem which may lead to corrective action or discharge and to assist the medical specialist in eliminating problem areas before such action becomes necessary. Medical specialists with permanent status are those who are not serving an initial probationary period and are not unclassified medical specialists on leave from the classified service. In the case of permanent medical specialists, corrective action or discharge may be taken only for just cause as provided in M.S. §43A.33, subdivision 2, which shall include, but is not limited to, loss of licensure or relevant type or level of privileges required for the position. For all medical specialists, corrective action and discharge should be taken only for reasons which are communicated clearly to the medical specialist.

For medical specialists with permanent status, corrective action may include, in any order, only the following: oral reprimand, written reprimand, decision-making leave, suspension (paid and unpaid), demotion, and/or discharge. For medical specialists without permanent status, corrective action may include any of the preceding except discharge; medical specialists without permanent status may be terminated at any time and none of the provisions related to discharge shall apply to their termination.

For medical specialists employed by the Department of Human Services, Chapter 7 of this Addendum and the medical staff bylaws of each facility include more detailed procedures for the handling of clinical care complaints against medical specialists and the initiation of corrective action or discharge.

For information regarding termination of medical specialists serving an initial probationary period, see Chapter 8 (Probationary Period). For information regarding the termination of medical specialists in unclassified, temporary or emergency appointments, see Chapter 10 (Layoff, Recall, and Termination of Unclassified Appointments).

Forms of Corrective Action:

- A) **Oral Reprimand**. An oral reprimand must be so identified and should be administered in private.
- B) **Written Reprimand**. A written reprimand must be clearly identified as such, and must specify reasons for the action. Changes expected and necessary to correct the deficiency must be clearly outlined.
- C) Decision making Leave. Decision-making leave is time away from work with pay for one day when other forms of counseling and/or discipline have failed to correct performance or other issues with the medical specialist. Prior to placing the medical specialist on decision-making leave, the supervisor shall meet with the medical specialist to discuss the performance and other issues, as well as previous attempts to bring the medical specialist into compliance. The assignment for the medical specialist while on decision-making leave is to decide if s/he wants to continue working for the agency and adhere to the performance or other standard. The medical specialist shall return from leave with a decision to solve the immediate problem and make a commitment to adhere to the performance or other standard. Failure of the medical specialist to adhere to the standard following return from leave may result in additional discipline, up to and including discharge.

D) Paid or Unpaid Suspension or Demotion.

Such corrective actions require written notice, no later than the effective date of the action. The notice must include the following:

- (1) nature of the corrective action;
- (2) specific reasons for the action;
- (3) effective date of the action;
- (4) statement of the medical specialist's right to reply in writing to the Appointing Authority or designee within five working days of receipt of the notice; and
- (5) a) in the case of a medical specialist with permanent status, a statement of the medical specialist's right to appeal as provided in M.S. §43A.33, subdivision 3(a) (see Appendix F) and the appropriate Dispute Resolution Procedure as provided in Chapter 12 or 13; b) in the case of all other medical specialists, a statement of the medical specialist's right to appeal through Step 3 of the appropriate Dispute Resolution Procedure described in Chapter 12 or 13.

A copy of the notice and the medical specialist's written reply, if any, shall be filed by the Appointing Authority with the Commissioner of Employee Relations within 10 calendar days of the effective date of corrective action or discharge.

Discharge of a Medical Specialist With Permanent Status. Discharge requires a written notice, no later than one day prior to effective date of discharge. The notice of discharge shall include the following:

- (1) nature of the disciplinary action;
- (2) specific reasons for the action;
- (3) effective date of the action;
- (4) statement of the medical specialist's right to request an opportunity to hear an explanation of the evidence against him/her and to present his/her side of the story while still in pay status, and notice that this right expires at the end of the next scheduled day of work after the notice of discharge is delivered unless the medical specialist and the Appointing Authority agree otherwise; if the medical specialist was not in pay status at the time of the notice, the requirement to be in pay status does not apply;
- (5) statement of the medical specialist's right to reply in writing within five working days of receipt of the notice to the Appointing Authority or designee regardless of whether the medical specialist chooses to exercise his/her rights in (4) above; and
- (6) statement of the medical specialist's right to appeal as provided in M.S. §43A.33, subdivision 3(a) and the appropriate Dispute Resolution Procedure as provided in Chapter 12 or 13.

A copy of the notice and the medical specialist's written reply, if any, shall be filed by the Appointing Authority with the Commissioner of Employee Relations within 10 calendar days of the effective date of the action.

Investigatory Leave. The Appointing Authority or designee may place a medical specialist who is the subject of a disciplinary investigation on an investigatory leave with pay provided a reasonable basis exists to warrant such leave.

Personnel Records. A medical specialist disciplined under the provisions of this Chapter may submit a written statement regarding the action which will be placed in the medical specialist's personnel record. At the request of the medical specialist, a written reprimand or written record of a suspension of ten days or less or a decision-making leave shall be removed from the medical specialist's personnel record provided that no further corrective action has been taken against the medical specialist for a period of two years following the date of the written reprimand or three years following the date of the suspension or decision-making leave.

Application. This Chapter covers resolution of disputes concerning interpretation and application of this Addendum to the Commissioner's Plan, non-certification of probationary medical specialists, and corrective actions and discharge except that, for medical specialists in the Department of Human Services, corrective actions and discharge for deficiencies, misconduct and violations related to medical practice are covered by the process described in Chapter 13. If a medical specialist/former medical specialist pursues an appeal under M.S. 197.46 (or other applicable Veterans Preference law), the medical specialist/former medical specialist is precluded from making an appeal under this dispute resolution process.

Representation. A medical specialist may elect to be represented at any step of the Dispute Resolution Procedure.

Non-Disciplinary Issues. The Appointing Authority shall adopt procedures for resolution of disputes concerning interpretations and applications for which the Appointing Authority has discretion under this Plan. Decisions reached through such procedures are not appealable to the Commissioner of Employee Relations. Disputes concerning other interpretations and applications of this addendum to the Commissioner's Plan, excluding corrective action and discharge, are appealable through Step 3a of the Dispute Resolution Procedure below.

Non-Certification. Failure to attain permanent status is not appealable through the Dispute Resolution Procedure below. However, when an Appointing Authority does not certify a medical specialist on an initial or subsequent probationary period, the medical specialist shall have the right to a meeting with the Appointing Authority or designee to discuss the non-certification decision. Medical specialists serving a subsequent probationary period may have return rights as described in Chapter 8.

Corrective Actions.

- (1) Oral reprimands are not appealable.
- (2) Written reprimands may be appealed through Step 2 of the Dispute Resolution Procedure below.
- (3) Unclassified medical specialists without permanent status in State service and medical specialists on initial probation may appeal a suspension, decision-making leave or demotion through Step 2 of the Dispute Resolution Procedure below.
- (4) Medical specialists with permanent status in State service, including those on a subsequent probationary period or on an unclassified service leave of absence may appeal a decision-making leave, suspension or demotion (other than one resulting from non-certification) under the provisions of M.S. §43A.33, subdivisions 3(a) and 4 (described in Step 3b of the Dispute Resolution Procedure below). Medical specialists are encouraged to use the Dispute Resolution Procedure through Step 2 below while appealing under the provisions of M.S. §43A.33, subdivisions 3(a) and 4.

Discharge. Medical specialists with permanent status may appeal a discharge under the provisions of M.S. §43A.33, subdivision 3(a) and 4 (described in Step 3b of the Dispute Resolution Procedure below). Medical specialists are encouraged to use the Dispute Resolution Procedure through Step 2 below while appealing under the provisions of M.S. §43A.33, subdivisions 3(a) and 4

Dispute Resolution Procedure. Disputes shall be resolved in accord with the following steps; however, at any step the parties may, by mutual agreement, attempt to resolve the dispute through mediation.

- **Step 1**: Within 14 calendar days after the medical specialist should have had knowledge of the event leading to the dispute, the medical specialist shall present to his/her supervisor in writing the nature of the dispute, the facts upon which it is based, and the remedy requested. Within seven days, the supervisor shall give a written answer to the medical specialist. If the dispute has not been resolved satisfactorily, the medical specialist may appeal in writing, within 10 calendar days after the date of the supervisor's response, to the Appointing Authority or his/her designee.
- **Step 2**: The Appointing Authority or his/her designee shall meet with the medical specialist within seven calendar days following an appeal from Step 1 and shall give the medical specialist a written answer within 14 calendar days following their meeting.
- Step 3a: The medical specialist may appeal the decision of the Appointing Authority or his/her designee in writing to the Commissioner of Employee Relations within seven calendar days after the Appointing Authority or designee has given an answer. The Commissioner of Employee Relations shall consider the information presented by the medical specialist and the Appointing Authority and shall make a decision within 14 calendar days. The Commissioner of Employee Relations may decide to hold a hearing to discuss the dispute. The Commissioner's decision shall be final unless the dispute is appealed under Step 3b below.
- **Step 3b**: A permanent status medical specialist may appeal an unpaid suspension, demotion (other than one resulting from non-certification) or discharge at any step of the Dispute Resolution Procedure to the Office of Administrative Hearings as provided under M.S. §43A.33, subdivisions 3(a) and 4 (see Appendix E).

Time Limits. If a dispute is not presented within the time limit set forth above, it shall be considered waived. If a dispute is not appealed to the next step within the time limit specified, it shall be considered to be resolved on the basis of the last answer. If no response is made within a specified time limit, the medical specialist may elect to treat the dispute as denied at that step and may appeal to the next step. Time limits on each step may be extended by mutual written agreement of the parties involved.

Authorization of Payment. Any resolution of a dispute that results in a payment to a medical specialist must be approved by the Commissioner of Employee Relations as provided in M.S. § 43A.04, subdivision 6.

13

Department of Human Services: Resolution of Disputes Medical Practices

Application. This Chapter applies only to medical specialists employed by the Department of Human Services. It covers resolution of disputes concerning Chapter 7 of this Addendum and corrective actions and discharge for deficiencies, misconduct and violations related to medical practice. This includes, but is not limited to, actions which are detrimental to patient safety or quality patient care, medically unethical conduct, professional incompetence or use of medical treatments below applicable professional standards, and inappropriate treatment of vulnerable adults. If a medical specialist/former medical specialist pursues an appeal under M.S. 197.46 (or other applicable Veterans Preference law), the medical specialist/former medical specialist is precluded from making an appeal under this dispute resolution process.

Representation. A medical specialist may elect to be represented at any step of the Dispute Resolution Procedure.

Corrective Actions.

- (1) Oral reprimands are not appealable.
- (2) Written reprimands may be appealed through Step 2 of the Dispute Resolution Procedure below.
- (3) Suspension or demotion of unclassified medical specialists without permanent status in State service and medical specialists on initial probation, paid suspension of medical specialists with permanent status, and decision-making leave for all medical specialists may be appealed through Step 3a of the Dispute Resolution Procedure below.
- (4) Unpaid suspension or demotion (other than one resulting from non-certification) of medical specialists with permanent status in State service, including those on a subsequent probationary period or on an unclassified service leave of absence, may be appealed under the provisions of M.S. §43A.33, subdivisions 3(a) and 4 (described in Step 3b of the Dispute Resolution Procedure below). Medical specialists are encouraged to use the Dispute Resolution Procedure through Step 3a below while appealing under the provisions of M.S. §43A.33, subdivisions 3(a) and 4.

Discharge. Medical specialists with permanent status may appeal a discharge under the provisions of M.S. §43A.33, subdivision 3(a) and 4 (described in Step 3b of the Dispute Resolution Procedure below). Medical specialists are encouraged to use the Dispute Resolution Procedure through Step 3a below while appealing under the provisions of M.S. §43A.33, subdivisions 3(a) and 4.

Privileges. Reduction, suspension or revocation of privileges is appealable through Step 3a of the Dispute Resolution Procedure below.

Dispute Resolution Procedure. Disputes shall be resolved in accord with the following steps, however, at any step the parties may, by mutual agreement, attempt to resolve the dispute through mediation.

- Step 1: Within 14 calendar days after the medical specialist should have had knowledge of the event leading to the dispute, the medical specialist shall present to the facility medical director a written description of the dispute, the facts upon which it is based, and the remedy requested. Within seven days, the medical director shall give a written answer to the medical specialist. If the dispute has not been resolved satisfactorily, the medical specialist may appeal in writing, within 10 calendar days after the date of the medical director's response, to the Medical Executive Committee or its designee. The designee may include another committee comprised of members of the medical staff.
- Step 2: The Medical Executive Committee or designee shall meet with the medical specialist within seven calendar days following an appeal from Step 1. The Medical Executive Committee or designee shall make a written recommendation to the Appointing Authority within 14 calendar days following receipt of the appeal. Such recommendation shall be followed absent unusual circumstances, in which case, the Appointing Authority shall act as s/he deems best with an explanation to the Medical Executive Committee or designee. The Appointing Authority must give the medical specialist a written decision within seven calendar days of receipt of the recommendation of the Medical Executive Committee or designee.
- Step 3a: The medical specialist may appeal the decision of the Appointing Authority in writing to the DHS Medical Director within seven calendar days after the Appointing Authority has given an answer. The DHS Medical Director shall consider the information presented by the medical specialist and the Appointing Authority and shall make a decision within 14 calendar days following receipt of the appeal or the conclusion of a hearing, if held. The DHS Medical Director may decide to hold a hearing to discuss the dispute. The DHS Medical Director's decision shall be final.
- **Step 3b**: A medical specialist with permanent status may appeal an unpaid suspension, demotion (other than one resulting from non-certification) or discharge at any step of the Dispute Resolution Procedure to the Office of Administrative Hearings as provided under M.S. §43A.33, subdivisions 3(a) and 4 (see Appendix E).

Time Limits. If a dispute is not presented within the time limit set forth above, it shall be considered waived. If a dispute is not appealed to the next step within the time limit specified, it shall be considered to be resolved on the basis of the last answer. If no response is made within a specified time limit, the medical specialist may elect to treat the dispute as denied at that step and may appeal to the next step. Time limits on each step may be extended as provided in a facility's medical staff bylaws or by mutual written agreement of the parties involved.

Authorization of Payment. Any resolution of a dispute that results in a payment to a medical specialist must be approved by the Commissioner of Employee Relations as provided in M.S. §43A.04, subdivision 6.

14 Insurance

Section 1. Medical Specialist Group Insurance Program (SEGIP). During the life of this Plan, the Employer shall provide a Group Insurance Program that includes health, dental, life, and disability coverages equivalent to existing coverages, subject to the provisions of this Chapter.

All insurance eligible medical specialists will be provided with a Summary Plan Description (SPD) called "Your Employee Benefits". Such SPD shall be provided no less than biennially and prior to the beginning of the insurance year. New insurance eligible medical specialists shall receive a SPD within thirty (30) days of their date of eligibility.

Section 2. Eligibility for Group Participation. This section describes eligibility to participate in the Group Insurance Program.

- A. **Medical Specialists Basic Eligibility**. Medical specialists may participate in the Group Insurance Program if they are scheduled to work at least 1044 hours in any twelve consecutive months, except for emergency, or temporary, or intermittent medical specialists.
- B. **Medical Specialists Special Eligibility**. The following medical specialists are also eligible to participate in the Group Insurance Program:
 - Medical Specialists with a Work-related Injury/Disability. A medical specialist who
 was off the State payroll due to a work-related injury or a work-related disability may
 continue to participate in the Group Insurance Program as long as such a medical
 specialist receives workers' compensation payments or while the workers' compensation
 claim is pending.
 - 2. **Totally Disabled Medical Specialists**. Consistent with M.S. 62A.148, certain totally disabled medical specialists may continue to participate in the Group Insurance Program.
 - 3. **Retired Medical Specialists**. A medical specialist who retires from State service, is not eligible for regular (non-disability) Medicare coverage, has five (5) or more years of allowable pension service, and is entitled at the time of retirement to immediately receive an annuity under a State retirement program, may continue to participate in the health and dental coverages offered through the Group Insurance Program.

Consistent with M.S. 43A.27, subdivision 3, a retired medical specialist from State service who receives an annuity under a State retirement program may continue to participate in the health and dental coverages offered through the Group Insurance Program. Retiree coverage must be coordinated with Medicare.

- C. **Dependents**. Eligible dependents for the purposes of this Chapter are as follows:
 - Spouse. The spouse of an eligible medical specialist (if not legally separated). For the purpose of health insurance coverage, if that spouse works full-time for an organization employing more than 100 people and elects to receive either credits or cash (1) in place of health insurance or health coverage or (2) in addition to a health plan with a seven hundred and fifty dollar (\$750) or greater deductible through his/her employing organization, s/he is not eligible to be a covered dependent for the purposes of this Chapter. If both spouses work for the State or another organization participating in the State's Group Insurance Program, neither spouse may be covered as a dependent by the other, unless one spouse is not eligible for a full Employer Contribution as defined in Section 3A.

2. Children and Grandchildren. An eligible medical specialist's unmarried dependent children and unmarried dependent grandchildren: (1) through age eighteen (18); or (2) through age twenty-four (24) if the child or grandchild is a full-time student at an accredited educational institution; or (3) a handicapped child or grandchild, regardless of age or marital status, who is incapable of self-sustaining employment by reason of mental retardation, mental illness or physical disability and is chiefly dependent on the medical specialist for support. The handicapped dependent shall be eligible to continue coverage as long as s/he continues to be handicapped and dependent, unless coverage terminates under the contract. Children or grandchildren who become handicapped after they are no longer eligible dependents under (1) and (2) above may not be considered eligible dependents unless they are continuing coverage as a dependent through the medical specialist's prior Employer.

"Dependent Child" includes a medical specialist's: (1) biological child, (2) child legally adopted by or placed for adoption with the medical specialist, (3) foster child, and (4) step-child. To be considered a dependent child, a foster child must be dependent on the medical specialist for his/her principal support and maintenance and be placed by the court in the custody of the medical specialist. To be considered a dependent child, a step-child must maintain residence with the medical specialist and be dependent upon the medical specialist for his/her principal support and maintenance.

"Dependent Grandchild" includes a medical specialist's: (1) grandchild placed in the legal custody of the medical specialist, (2) grandchild legally adopted by the medical specialist or placed for adoption with the medical specialist, or (3) grandchild who is the dependent child of the medical specialist's unmarried dependent child. Under (1) and (3) above, the grandchild must be dependent upon the medical specialist for principal support and maintenance and live with the medical specialist.

If both spouses work for the State or another organization participating in the State's Group Insurance Program, either spouse, but not both, may cover their eligible dependent children or grandchildren. This restriction also applies to two divorced, legally separated, or unmarried medical specialists who share legal responsibility for their eligible dependent children or grandchildren.

- D. Continuation Coverage. Consistent with state and federal laws, certain medical specialists, former medical specialists, dependents, and former dependents may continue group health, dental, and/or life coverage at their own expense for a fixed length of time. As of the date of this Plan, state and federal laws allow certain group coverages to be continued if they would otherwise terminate due to:
 - a. termination of employment (except for gross misconduct);
 - b. layoff;
 - c. reduction of hours to an ineligible status;
 - d. dependent child becoming ineligible due to change in age, student status, marital status, or financial support (in the case of a foster child or stepchild);
 - e. death of medical specialist;
 - f. divorce or legal separation; or
 - g. a covered medical specialist's entitlement to or enrollment in Medicare.

Section 3. Eligibility for Employer Contribution. This section describes eligibility for an Employer Contribution toward the cost of coverage.

A. **Full Employer Contribution - Basic Eligibility**. The following medical specialists covered by this Plan receive the full Employer Contribution:

- 1. Medical specialists who are scheduled to work at least forty (40) hours weekly for a period of nine (9) months or more in any twelve (12) consecutive months.
- 2. Medical specialists who are scheduled to work at least sixty (60) hours per pay period for twelve (12) consecutive months, but excluding part-time or seasonal medical specialists serving on less than a seventy-five (75) percent basis.
- B. **Partial Employer Contribution Basic Eligibility**. The following medical specialists covered by this Plan receive the full Employer Contribution for basic life coverage, and at the medical specialist's option, a partial Employer Contribution for health and dental coverages. The partial Employer Contribution for health and dental coverages is seventy-five (75) percent of the full Employer Contribution for both employee only and dependent coverage.
 - 1. **Part-time Medical Specialists**. Medical specialists who hold part-time, unlimited appointments and who work at least fifty (50) percent of the time but less than seventy-five (75) percent of the time.
 - 2. **Seasonal Medical Specialists**. Seasonal medical specialists who are scheduled to work at least 1044 hours over a period of any twelve (12) consecutive months.
- C. **Special Eligibility**. The following medical specialists also receive an Employer Contribution:
 - Medical Specialists on Layoff. A classified medical specialist who receives an Employer Contribution, who has three (3) or more years of continuous service, and who has been permanently laid off, remains eligible for an Employer Contribution and all other benefits provided under this Chapter for an extended benefit eligibility period of six (6) months from the date of layoff. Rehire to a non-certified or temporary position will not extend this period. In no event shall the Employer Contribution continue beyond the date at which the medial specialist reaches the age of 65.
 - 2. Work-related Injury/Disability. A medical specialist who receives an Employer Contribution and who is off the State payroll due to a work-related injury or a work-related disability remains eligible for an Employer Contribution as long as such a medical specialist receives workers' compensation payments. If such medical specialist ceases to receive workers' compensation payments for the injury or disability and is granted a disability leave under Chapter 6, s/he shall be eligible for an Employer Contribution during that leave.

D. Maintaining Eligibility for Employer Contribution.

- 1. **General**. A medical specialist who receives a full or partial Employer Contribution maintains that eligibility as long as the medical specialist meets the Employer Contribution eligibility requirements, and appears on the State payroll for at least one full working day during each payroll period. This requirement does not apply to medical specialists who receive an Employer Contribution while on layoff as described in Section 3C1, or while eligible for workers' compensation payments as described in Section 3C2.
- Unpaid Leave of Absence. If a medical specialist is on an unpaid leave of absence, then vacation leave, compensatory time, or sick leave cannot be used for the purpose of maintaining eligibility for an Employer Contribution by keeping the medical specialist on a State payroll for one (1) working day per pay period.
- 3. A medical specialist who is on an approved FMLA or salary savings leave as provided elsewhere in this plan maintains his/her eligibility.

Section 4. Amount of Employer Contribution. For medical specialists eligible for an Employer Contribution as described in Section 3, the amount of the Employer Contribution will be determined as follows beginning on January 1, 2004. The Employer Contribution amounts and rules in effect on June 30, 2003 will continue through December 31, 2003.

A. Contribution Formula - Health Coverage.

- 1. **Medical Specialist Coverage**. For medical specialist health coverage, the Employer contributes an amount equal to one hundred (100) percent of the medical specialist-only premium of the Minnesota Advantage Health Plan (Advantage).
- 2. **Dependent Coverage**. For dependent health coverage for the 2004 and 2005 plan years, the Employer contributes an amount equal to eighty five (85) percent of the dependent premium of Advantage.

B. Contribution Formula - Dental Coverage.

- 1. **Medical Specialist Coverage**. For medical specialist dental coverage, the Employer contributes an amount equal to the lesser of ninety (90) percent of the medical specialist premium of the State Dental Plan, or the actual medical specialist premium of the dental plan chosen by the medical specialist.
- 2. **Dependent Coverage**. For dependent dental coverage, the Employer contributes an amount equal to the lesser of fifty (50) percent of the dependent premium of the State Dental Plan, or the actual dependent premium of the dental plan chosen by the medical specialist.
- C. Contribution Formula Basic Life Coverage. For medical specialist basic life coverage and accidental death and dismemberment coverage, the Employer contributes one-hundred (100) percent of the cost.
- D. Contribution Formula Employer Costs. The Employer contribution for the State Employee Group Insurance Program provided by the Employer for the 2006-2007 insurance years must not exceed in either year the amount the Employer paid for insurance in calendar year 2005 in the event the terms and conditions for the 2006-2007 SEGIP are not established in time for the 2006 insurance year open enrollment. The 2005 State plan design would remain in force until a new plan design is approved.

Section 5. Coverage Changes and Effective Dates.

A. When Coverage May Be Chosen.

1. Newly Hired Medical Specialists. A medical specialist hired into an insurance eligible position must make his/her benefit elections by their initial effective date of coverage as defined in this Chapter, Section 5C. Insurance eligible medical specialists will automatically be enrolled in basic life coverage. If medical specialists eligible for a full Employer Contribution do not choose a health plan administrator and a primary care clinic by their initial effective date, they will be enrolled in a Benefit Level Two clinic (or Level One, if available) that meets established access standards in the health plan with the largest number of Benefit Level One and Two clinics in the county of the medical specialist's residence at the beginning of the insurance year.

2. Eligibility Changes. Medical specialists who become eligible for a full Employer Contribution must make their benefit elections within thirty (30) calendar days of becoming eligible. If medical specialists do not choose a health plan administrator and a primary care clinic within this thirty (30) day timeframe, they will be enrolled in a Benefit Level Two clinic (or Level One if available) that meets established access standards in the health plan with the largest number of Benefit Level One and Two clinics in the county of the medical specialist's residence at the beginning of the insurance year.

If medical specialists who become eligible for a partial Employer Contribution choose to enroll in insurance, they must do so within thirty (30) days of becoming eligible or during open enrollment.

A medical specialist may change his/her health or dental plan if the medical specialist changes to a new permanent work or residence location and the medical specialist's current plan is no longer available. If the medical specialist has family coverage and if the new residence location is outside of the current plan's service area, the medical specialist shall be permitted to switch to a new plan administrator and new Benefit Level within thirty (30) days of the residence location change. The election change must be due to and correspond with the change in status.

A medical specialist who receives notification of a work location change between the end of an open enrollment period and the beginning of the next insurance year, may change his/her health or dental plan within thirty (30) calendar days of the date of the relocation under the same provisions accorded during the last open enrollment period. A medical specialist or retired medical specialist may also change health or dental plans in any other situation in which the Employer is required by the applicable federal or state law to allow a plan change.

B. When Coverage May be Changed or Cancelled.

1. Changes Due to a Life Event. After the initial enrollment period and outside of any open enrollment period, a medical specialist may elect to change health or dental coverage (including adding or canceling coverage) and any applicable medical specialist contributions in the following situations (as long as allowed under the applicable provisions, regulations, and rules of the federal and state law in effect at the beginning of the plan year).

The request to change coverage must be consistent with a change in status that qualifies as a life event, and does not include changing health or dental plans, which may only be done under the terms of Section 5A above. Any election to add coverage must be made within thirty (30) days following the event, and any election to cancel coverage must be made within sixty (60) days following the event. (A medical specialist and a retired medical specialist may add dependent health or dental coverage following the birth of a child or dependent grandchild, or following the adoption of a child, without regard to the thirty (30) day limit.) These life events (for both medical specialists and retired medical specialists) are:

- a. A change in legal marital status, including marriage, death of a spouse, divorce, legal separation and annulment.
- b. A change in number of dependents, including birth, death, adoption, and placement for adoption.

- c. A change in employment status of the medical specialist, or the medical specialist's or retired medical specialist's spouse or dependent, including termination or commencement of employment, a strike or lockout, a commencement of or return from an unpaid leave of absence, a change in worksite, and a change in working conditions (including changing between part-time and full-time or hourly and salaried) of the medical specialist, the medical specialist's or retired medical specialist's spouse or dependent which results in a change in the benefits they receive under a cafeteria plan or a health or dental plan.
- d. A dependent ceasing to satisfy eligibility requirements for coverage due to attainment of age, student status, marital status, or other similar circumstances.
- e. A change in the place of residence of the medical specialist, retired medical specialist or their spouse or dependent.
- f. Significant cost or coverage changes (including coverage curtailment and the addition of a benefit package).
- g. Family Medical Leave Act (FMLA) leave.
- h. Judgments, decrees or orders.
- i. A change in coverage of a spouse or dependent under another Employer's plan.
- j. Open enrollment under the plan of another Employer.
- k. Health Insurance and Portability and Accountability Act (HIPAA) special enrollment rights for new dependents and in the case of loss of other insurance coverage.
- I. A COBRA-qualifying event.
- m. Loss of coverage under the group health plan of a governmental or educational institution (a State's children's health insurance program, medical care program of an Indian tribal government, State health benefits risk pool, or foreign government group health plan).
- n. Entitlement to Medicare or Medicaid.
- o. Any other situations in which the group health or dental plan is required by the applicable federal or state law to allow a change in coverage.
- 2. Canceling Dependent Coverage During Open Enrollment. In addition to the above situations, dependent health or dependent dental coverage may also be cancelled for any reason during the open enrollment period that applies to each type of plan (as long as allowed under the applicable provisions, regulations and rules of the federal and state law in effect at the beginning of the plan year).
- Canceling Medical Specialist Coverage. A part-time medical specialist may also cancel medical specialist coverage within sixty (60) days of when one of the life events set forth above occurs.
- 4. **Effective Date of Benefit Termination**. Medical, dental and life coverage termination will take effect on the first of the month following the loss of eligible medical specialist or dependent status. Disability benefit coverage terminations will take effect on the day following loss of eligible medical specialist status.

C. Effective Date of Coverage.

1. **Initial Effective Date**. The initial effective date of coverage under the Group Insurance Program is the thirty-fifth (35th) day following the medical specialist's first day of employment, re-employment, re-hire, or reinstatement with the State. The initial effective date of coverage for a medical specialist whose eligibility has changed is the date of the change. A medical specialist must be actively at work on the initial effective date of coverage, except that a medical specialist who is on paid leave on the date State-paid life insurance benefits increase is also entitled to the increased life insurance coverage. In no event shall a medical specialist's dependent's coverage become effective before the medical specialist's coverage. If a medical specialist is not actively at work due to medical specialist or dependent health status or medical disability, medical and dental coverage will still take effect. (Life and disability coverage will be delayed until the medical specialist returns to work.)

2. Delay in Coverage Effective Date.

- a. Basic Life. If a medical specialist is not actively at work on the initial effective date of coverage, coverage will be effective on the first day of the medical specialist's return to work. The effective date of a change in coverage is not delayed in the event that, on the date the coverage change would be effective, a medical specialist is on an unpaid leave of absence or layoff.
- b. Medical Dental. If a medical specialist is not actively at work on the initial effective date of coverage due to a reason other than hospitalization or medical disability of the medical specialist or dependent, medical and dental coverage will be effective on the first day of the medical specialist's return to work.

The effective date of a change in coverage is not delayed in the event that, on the date the coverage change would be effective, a medical specialist is on an unpaid leave of absence or layoff.

c. Optional Life and Disability Coverages. In order for coverage to become effective, the medical specialist must be in active payroll status and not using sick leave on the first day of the pay period coinciding with or next following approval by the insurance company. If it is an open enrollment period, coverage may be applied for but will not become effective until the first day of the medical specialist's return to work.

D. Open Enrollment.

1. Frequency and Duration. There shall be an open enrollment period for health coverage in each year of this Plan, and for dental coverage in the first year of this Plan. Open enrollment periods shall last a minimum of fourteen (14) calendar days in each year of this Plan. Open enrollment changes become effective on January 1 of each year of this Plan. Subject to a timely plan settlement, the Employer shall make open enrollment materials available to employees at least thirty (30) days prior to the start of the open enrollment period.

Open enrollment may be suspended at the discretion of the Commissioner if, by October 15 of any insurance year, this Chapter or a negotiated insurance article has not been approved in accordance with M.S. 43A.18, Subd. 2.

- 2. Eligibility to Participate. A medical specialist eligible to participate in the State Employee Group Insurance Program, as described in Section 2A and 2B, may participate in open enrollment. In addition, a medical specialist in the following categories may, as allowed in Section 5D1 above, make certain changes: (1) a former medical specialist or dependent on continuation coverage, as described in Section 2D, may change plans or add coverage for health and/or dental plans on the same basis as active medical specialists; and (2) an early retiree, prior to becoming eligible for Medicare, may change health and/or dental plans as agreed to for active medical specialists, but may not add dependent coverage.
- 3. **Materials for Medical Specialist Choice**. Each year prior to open enrollment, the Appointing Authority will give eligible medical specialists the information necessary to make open enrollment selections. Medical specialists will be provided a statement of their current coverage each year of the plan.
- E. Coverage Selection Prior to Retirement. A medical specialist who retires and is eligible to continue insurance coverage as a retired medical specialist may change his/her health or dental plan during the sixty (60) calendar day period immediately preceding the date of retirement. The medical specialist may not add dependent coverage during this period. The change takes effect on the first day of the first pay period beginning after the date of retirement.

Section 6. Basic Coverages.

- A. Medical Specialist and Dependent Health Coverage.
 - Minnesota Advantage Health Plan (Advantage). The health coverage portion of the State Employee Group Insurance Program is provided through the Minnesota Advantage Health Plan (Advantage), a self-insured health plan offering four (4) Benefit Level options. Provider networks and claim administration are provided by multiple plan administrators. Coverage offered through Advantage is determined by Section 6A2.
 - 2. Coverage Under the Minnesota Advantage Health Plan. From July 1, 2003 through December 31, 2003, health coverage under the SEGIP will continue at the level in effect on June 30, 2003. Effective January 1, 2004, Advantage will cover eligible services subject to the copayments, deductibles and coinsurance coverage limits stated. Services provided through Advantage are subject to the managed care procedures and principles, including standards of medical necessity and appropriate practice, of the plan administrators. Coverage details are provided in the Advantage Summary of Benefits.
 - a. Benefit Options. Medical specialists must elect a plan administrator and primary care clinic. Those elections will determine the Benefit Level through Advantage. Enrolled dependents must elect a primary care clinic that is available through the plan administrator chosen by the medical specialist.
 - Plan Administrator. Medical specialists must elect a plan administrator during their initial enrollment in Advantage and may change their plan administrator election only during the annual open enrollment and when permitted under Section 5. Dependents must be enrolled through the same plan administrator as the medical specialist.

- 2) Benefit Level. The primary care clinics available through each plan administrator are assigned a Benefit Level. The Benefit Levels are outlined in the benefit chart below. Primary care clinics may be in different Benefit Levels for different plan administrators. Family members may be enrolled in clinics that are in different Benefits Levels. Medical specialists and their dependents may change to clinics in different Benefit Levels during the annual open enrollment. Medical specialists and their dependents may also elect to move to a clinic in a different Benefit Level within the same plan administrator up to two (2) additional times during the plan year. Unless the individual has a referral from his/her primary care clinic, there are no benefits for services received from providers in Benefit Levels that are different from that of the primary care clinic in which the individual has enrolled.
- 3) **Primary Care Clinic**. Medical specialists and each of their covered dependents must individually elect a primary care clinic within the network of providers offered by the plan administrator chosen by the medical specialist. Medical specialists and their dependents may elect to change clinics within their clinic's Benefit Level as often as the plan administrator permits and as outlined above.

4) Advantage Benefit Chart for Services Incurred During Plan Years 2004 and 2005.

| 2004-2005 Benefit Provision | Benefit Level 1 The member pays: | Benefit Level 2 The member pays: | Benefit Level 3 The member pays: | Benefit Level 4 The member pays: |
|--|--|--|--|--|
| Deductible for all services except drugs and preventive care (S/F) | \$30/\$60 | \$80/\$160 in 2004 \$100/\$200 in 2005 | \$280/\$560 | \$500/\$1000 |
| Office visit copay (copay waived for preventive services) | \$15 | \$20 | \$20 | N/A – subject to Deductible and 30% Coinsurance to OOP maximum |
| Emergency room copay | \$50 | \$50 | \$50 | N/A – subject to Deductible and 30% Coinsurance to OOP maximum |
| Facility copaysPer inpatient admission | \$50 | \$150 | \$400 | N/A – subject to Deductible and 30% |
| Per outpatient surgery | \$25 | \$75 | \$150 | Coinsurance to OOP maximum |
| Coinsurance for services NOT subject to copays | 0% (100% coverage after payment of deductible) | 0% (100% coverage after payment of deductible) | 10% (90% coverage after payment of deductible) | 30% for all services to OOP maximum after deductible |
| Coinsurance for durable medical equipment | 20%(80% coverage after payment of 20% coinsurance) | 20%(80% coverage after payment of 20% coinsurance) | 20%(80% coverage after payment of 20% coinsurance) | 30% for all services to OOP maximum after deductible |
| Copay for formulary/ non-formulary prescription drug plan | \$15 formulary \$30 non- formulary | \$15 formulary \$30 non- formulary | \$15 formulary \$30 non- formulary | \$15 formulary \$30 non- formulary |
| Maximum drug out- of-pocket limit (S/F) | \$600/\$1,200 in 2004 \$650/\$1,300 in 2005 | \$600/\$1,200 in 2004 \$650/\$1,300 in 2005 | \$600/\$1,200 in 2004 \$650/\$1,300 in 2005 | \$600/\$1,200 in 2004 \$650/\$1,300 in 2005 |
| Maximum non-drug out-of-pocket limit (S/F) | \$800/\$1,600 in 2004 \$1,000/\$2,000 in 2005 | \$800/\$1,600 in 2004 \$1,000/\$2,000 in 2005 | \$800/\$1,600 in 2004 \$1,000/\$2,000 in 2005 | \$800/\$1,600 in 2004 \$1,000/\$2,000 in 2005 |

- b. Services received from, or authorized by, a primary care physician within the primary care clinic. Under Advantage, the health care services outlined in the benefits charts above shall be received from, or authorized by a primary care physician within the primary care clinic. Preventive care, as outlined in the Summary of Benefits, is covered at one hundred (100) percent for services received from or authorized by the primary care clinic. The primary care clinic shall be selected from approved clinics in accordance with the Advantage administrative procedures. Unless otherwise specified in 6A2, services not received from, or authorized by, a primary care physician within the primary care clinic may not be covered. Unless the individual has a referral from his/her primary care clinic, there are no benefits for services received from providers in Benefit Levels that are different from that of the primary care clinic in which the individual has enrolled.
- c. Services not requiring authorization by a primary care physician within the primary care clinic.
 - 1) **Eye Exams**. Limited to one (1) routine examination per year for which no copay applies.
 - 2) Outpatient emergency and urgicenter services within the service area. The emergency room copay applies to all outpatient emergency visits that do not result in hospital admission within twenty-four (24) hours. The urgicenter copay is the same as the primary care clinic office visit copay.
 - 3) Emergency and urgently needed care outside the service area. Professional services of a physician, emergency room treatment, and inpatient hospital services are covered at eighty percent (80%) of the first two thousand dollars (\$2,000) of the charges incurred per insurance year, and one-hundred percent (100%) thereafter. The maximum eligible out-of-pocket expense per individual per year for this benefit is four hundred dollars (\$400). This benefit is not available when the member's condition permits him or her to receive care within the network of the plan in which the individual is enrolled.
 - 4) **Ambulance**. The deductible and coinsurance for services not subject to copays applies.
- d. Prescription drugs.
 - 1) Copayments and annual out-of-pocket maximums.

For each year of the contract:

<u>Formulary copayment</u>: Fifteen dollar (\$15) copayment per prescription or refill for a formulary drug dispensed in a thirty-four (34) day supply.

<u>Non-formulary copayment</u>: Thirty dollar (\$30) copayment per prescription or refill for a non-formulary drug dispensed in a thirty-four (34) day supply.

<u>Out-of-pocket maximum</u>: There is an annual maximum eligible out-of-pocket expense limit for prescription drugs of six hundred dollars (\$600) per person or one thousand two hundred dollars (\$1,200) per family in 2004 and six hundred fifty dollars (\$650) per person or one thousand three hundred dollars (\$1,300) per family in 2005.

- 2) **Insulin**. Insulin will be treated as a prescription drug subject to a separate copay for each type prescribed.
- Brand Name Drugs. If the subscriber chooses a brand name drug when a bioequivalent generic drug is available, the subscriber is required to pay the standard copayment plus the difference between the cost of the brand name drug and the generic. Amounts above the copay that an individual elects to pay for a brand name instead of a generic drug will not be credited toward the out-of-pocket maximum.
- 4) Special Coverage for "Grandfathered Diabetic Group". For insulin dependent diabetics who have been continuously enrolled for health coverage insured or administered by Blue Cross Blue Shield through the SEGIP since January 1, 1991 and who were identified as having used these supplies during the period January 1, 1991 through September 30, 1991 (herein the "Grandfathered Diabetic Group"), diabetic supplies are covered as follows:
 - Test tapes and syringes are covered at one hundred (100) percent for the greater of a thirty four (34) day supply or one hundred (100) units when purchased with insulin.
- e. **Special Service networks**. The following services must be received from special service network providers in order to be covered. All terms and conditions outlined in the Summary of Benefits apply.
 - 1) Mental health services inpatient or outpatient.
 - 2) Chemical dependency services inpatient and outpatient.
 - 3) Chiropractic services.
 - 4) Transplant coverage.
 - 5) Cardiac services.
 - 6) Home infusion therapy.
 - 7) Hospice.
- f. Individuals whose permanent residence and principal work location are outside the State of Minnesota and outside of the service areas of the health plans participating in Advantage. If these individuals use the plan administrator's national preferred provider organization in their area, services will be covered at Benefit Level Two. If a national preferred provider is not available in their area, services will be covered at Benefit Level Two through any other provider available in their area. If the national preferred provider organization is available but not used, benefits will be paid at the POS level described in paragraph "h" below. All terms and conditions outlined in the Summary of Benefits will apply.

- g. Children living with an ex-spouse outside the service area of the medical specialist's plan administrator. Covered children living with former spouses outside the service area of the medical specialist's plan administrator, and enrolled under this provision as of December 31, 2003, will be covered at Benefit Level Two benefits. If available, services must be provided by providers in the plan administrator's national preferred provider organization. If the national preferred provider organization is available but not used, benefits will be paid at the POS level described in paragraph "h" below.
- n. Individuals whose permanent residence is outside the State of Minnesota and outside the service areas of the health plans participating in Advantage. (This category includes medical specialists temporarily residing outside Minnesota on temporary assignment or paid leave (including sabbatical leaves) and all dependent children (including college students) and spouses living out of area.) The point of service (POS) benefit described below is available to these individuals. All terms and conditions outlined in the Summary of Benefits apply. This benefit is not available for services received within the service areas of the health plans participating in Advantage.
 - 1) **Deductible**. There is a three hundred fifty dollar (\$350) annual deductible per person, with a maximum deductible per family per year of seven hundred dollars (\$700).
 - 2) **Coinsurance**. After the deductible is satisfied, seventy percent (70%) coverage up to the plan out-of-pocket maximum designated below.
- i. **Lifetime maximums and non-prescription out-of-pocket maximums**. Coverage under Advantage is not subject to a per person lifetime maximum.
 - 1) **Plan Year 2004**. Coverage under Advantage is subject to a plan year, non-prescription drug, out-of-pocket maximum of eight hundred dollars (\$800) per person or one thousand six hundred dollars (\$1,600) per family.
 - 2) **Plan Year 2005**. Coverage under Advantage is subject to a plan year, non-prescription drug, out-of-pocket maximum of one thousand dollars (\$1,000) per person or two thousand dollars (\$2,000) per family.
- 3. **Benefit Level Two Health Care Network Determination**. Issues regarding the health care networks for the 2005 insurance year shall be negotiated in accordance with the following procedures:
 - a. At least twelve (12) weeks prior to the open enrollment period for the 2005 insurance year the Employer shall meet and confer with the Joint Labor/Management Committee on Health Plans in an attempt to reach agreement on the Benefit Level Two health care networks.
 - b. If no agreement is reached within five (5) working days, the Employer and the Joint Labor/Management Committee on behalf of all of the exclusive representatives shall submit a list of providers/provider groups in dispute to a mutually agreed upon neutral expert in health care delivery systems for final and binding resolution. The only providers/provider groups that may be submitted for resolution by this process are those for which, since the list for the 2004 insurance year was established, Benefit Level Two access has changed, or those that are intended to address specific problems caused by a reduction in Benefit Level Two access.

Absent agreement on a neutral expert, the parties shall select an arbitrator from a list of five (5) arbitrators supplied by the Bureau of Mediation Services. The parties shall flip a coin to determine who strikes first. One-half (1/2) of the fees and expenses of the neutral shall be paid by the Employer and one-half (1/2) by the Exclusive Representatives. The parties shall select a neutral within five (5) working days after no agreement is reached, and a hearing shall be held within fourteen (14) working days of the selection of the neutral.

- c. The decision of the neutral shall be issued within two (2) working days after the hearing.
- 4. Coordination with Workers' Compensation. When a medical specialist has incurred an on-the-job injury or an on-the-job disability and has filed a claim for workers' compensation, medical costs connected with the injury or disability shall be paid by the medical specialist's health plan, pursuant to M.S. 176.191, Subdivision 3.
- 5. Health Promotion and Health Education. Both parties to this Agreement recognize the value and importance of health promotion and health education programs. Such programs can assist medical specialists and their dependents to maintain and enhance their health, and to make appropriate use of the health care system. To work toward these goals:

a. **Develop programs**.

- The Employer will develop and implement health promotion and health education programs, subject to the availability of resources. Each Appointing Authority will develop a health promotion and health education program consistent with the Department of Employee Relations policy. Upon request of any exclusive representative in an agency, the Appointing Authority shall jointly meet and confer with the exclusive representative(s) and may include other interested exclusive representatives. Agenda items shall include but are not limited to smoking cessation, weight loss, stress management, health education/self-care, and education on related benefits provided through the State Health Plan and HMO plans.
- 2) The Employer may develop voluntary pilot programs to test the acceptability of various risk management programs. Incentives for participation in such programs may include limited short-term improvements to the benefits outlined in this Chapter.
- b. **Health plan specification**. The Employer will require health plans participating in the Group Insurance Program to develop and implement health promotion and health education programs for State medical specialists and their dependents.
- c. **Medical specialist participation**. The Employer will assist medical specialists' participation in health promotion and health education programs. Health promotion and health education programs that have been endorsed by the Employer (Department of Employee Relations) will be considered to be non-assigned jobrelated training pursuant to Administrative Procedure 21. Approval for this training is at the discretion of the Appointing Authority and is contingent upon meeting staffing needs in the medical specialist's absence and the availability of funds. Medical specialists are eligible for release time, tuition reimbursement, or a pro rata combination of both. Medical specialists may be reimbursed for up to one hundred (100) percent of tuition or registration costs upon successful completion of the program. Medical specialists may be granted release time, including the travel time, in lieu of reimbursement.

d. **Health Promotion Incentives**. The Joint Labor-Management Committee on Health Plans shall develop a program which provides incentives for medical specialists who participate in a health promotion program. The health promotion program shall emphasize the adoption and maintenance of more healthy lifestyle behaviors and shall encourage wiser usage of the health care system.

B. Medical Specialist and Family Dental Coverage.

- 1. **Coverage Options**. Eligible medical specialists may select coverage under any one of the dental plans offered by the Employer, including health maintenance organization plans, the State Dental Plan, or other dental plans.
- 2. **Coverage Under the State Dental Plan**. The State Dental Plan will provide the following coverage:
 - a. Copayments. Effective January 1, 2004, the State Dental Plan will cover allowable charges for the following services subject to the copayments and coverage limits stated. Higher out-of-pocket costs apply to services obtained from dental care providers not in the State Dental Plan network. Services provided through the State Dental Plan are subject to the State Dental Plan's managed care procedures and principles, including standards of dental necessity and appropriate practice. The plan shall cover general cleaning two (2) times per plan year and special cleanings (root or deep cleaning) as prescribed by the dentist.

| Service | In-Network | Out-of-Network |
|--|--|--|
| Diagnostic/Preventive Fillings Endodontics Periodontics Oral Surgery Crowns Prosthetics Prosthetic Repairs Orthodontics* | 100% 50% after deductible | 50% after deductible 50% after deductible |
| 014104011400 | CO / C GITCH GCGGCTDIC | OU / O GITTOI GOGGOTIOIO |

^{*}Please refer to your Certificate of Coverage for information regarding age limitation for dependent orthodontic care.

- b. **Deductible**. An annual deductible of fifty dollars (\$50) per person and one hundred fifty dollars (\$150) per family applies to State Dental Plan non-preventive services received from in-network providers. An annual deductible of one hundred twenty-five dollars (\$125) per person applies to State Dental Plan basic and special services received from out of network providers. The deductible must be satisfied before coverage begins.
- c. **Annual Maximums**. State Dental Plan coverage is subject to a one thousand dollar (\$1,000) annual maximum benefit payable (excluding orthodontia) per person. "Annual" means per insurance year.
- d. **Orthodontia Lifetime Maximum**. Orthodontia benefits are available to eligible dependent children ages 8 through 18 subject to a two thousand four hundred dollar (\$2,400) lifetime maximum benefit.

C. Income Protection Plan.

Coverage, and Disability Insurance. The Employer agrees to provide and pay for the following coverage in either Plan A or Plan B for all medical specialists eligible for a full or partial Employer Contribution, as described in Section 3. Any premium paid by the State in excess of fifty thousand dollars (\$50,000) coverage is subject to a tax liability in accord with Internal Revenue Service regulations. A medical specialist may decline coverage in excess of fifty thousand dollars (\$50,000) by filing a waiver in accord with Department of Finance procedures. The basic life insurance policy will include an accelerated benefits agreement providing for payment of benefits prior to death if the insured has a terminal condition.

Medical specialists select coverage under either Plan A or Plan B below. Both plans provide Employer paid life and AD&D coverage. Plan A also includes Employer paid disability coverage.

Plan A: Employer paid life and AD&D coverage equal to one and one-half times annual salary and disability insurance with a one hundred and fifty (150) calendar day elimination period.

Medical specialists may elect to purchase shorter elimination periods for disability insurance of thirty (30), sixty (60), ninety (90) or one hundred and twenty (120) days.

The disability benefit, after the elimination period, is sixty (60) percent of a medical specialist's salary to a maximum of \$5,000/month.

Plan B: Employer paid life and AD&D coverage equal to two times annual salary.

Medical specialists may elect to purchase disability insurance at the medical specialist's own expense. Medical specialists may elect to purchase shorter elimination periods of thirty (30), sixty (60), ninety (90), one hundred and twenty (120) or one hundred and fifty (150) days.

The disability benefit, after the elimination period, is sixty (60) percent of a medical specialist's salary to a maximum of \$5,000/month.

Disability insurance elimination periods. Elimination periods can be changed once a year. The Group Benefits Plan brochure for the Income Protection Plan contains information on when changes require evidence of insurability.

- Extended Benefits. A medical specialist who becomes totally disabled before age 70 shall be eligible for the extended benefit provisions of the life insurance policy until age 70. Medical specialists who were disabled prior to July 1, 1983 and who have continuously received benefits shall continue to receive such benefits under the terms of the policy in effect prior to July 1, 1983.
- 3. Additional Death Benefit. Medical specialists who retire on or after July 1, 1985, shall be entitled to a five hundred dollar (\$500) death benefit payable to a beneficiary designated by the medical specialist, if at the time of death the medical specialist is entitled to an annuity under a State retirement program. A five hundred dollar (\$500) cash death benefit shall also be payable to the designated beneficiary of a medical specialist who becomes totally and permanently disabled on or after July 1, 1985, and who at the time of death is receiving a State disability benefit and is eligible for a deferred annuity under a State retirement program.

Section 7. Optional Coverages.

A. Life Coverage.

- Medical Specialist. A medical specialist may purchase up to five hundred thousand dollars (\$500,000) of additional life insurance, in increments established by the Employer, subject to satisfactory evidence of insurability. Upon initial appointment to state service, a new medical specialist may purchase up to two (2) times annual salary in optional employee life coverage by their initial effective date of coverage as defined in this Chapter, Section 5C without evidence of insurability. A medical specialist who becomes eligible for insurance may purchase up to two (2) times annual salary in optional employee life coverage without evidence of insurability within thirty (30) days of the initial effective date as defined in this Chapter.
- 2. **Spouse**. A medical specialist may purchase up to five hundred thousand dollars (\$500,000) of life insurance coverage for his/her spouse, in increments established by the Employer, subject to satisfactory evidence of insurability. Upon initial appointment to state service, a new medical specialist may purchase either five thousand dollars (\$5,000) or ten thousand dollars (\$10,000) in optional spouse life coverage by their initial effective date of coverage as defined in this Chapter, Section 5C without evidence of insurability. A medical specialist who becomes eligible for insurance may purchase either five thousand dollars (\$5,000) or ten thousand dollars (\$10,000) in optional spouse coverage without evidence of insurability within thirty (30) days of the initial effective date as defined in this Chapter.
- 3. Children/Grandchildren. A medical specialist may purchase life insurance in the amount of ten thousand dollars (\$10,000) as a package for all eligible children/grandchildren (as defined in Section 2C of this Chapter). For a new medical specialist, child/grandchild coverage requires evidence of insurability if application is made after the initial effective date of coverage as defined in this Chapter, Section 5C. A medical specialist who becomes eligible for insurance may purchase child/grandchild coverage without evidence of insurability if application is made within thirty (30) days of the initial effective date as defined in this Chapter. Child/grandchild coverage commences fourteen (14) calendar days after birth.
- 4. **Accelerated Life**. The additional employee, spouse and child life insurance policies will include an accelerated benefits agreement providing for payment of benefits prior to death if the insured has a terminal condition.
- 5. **Waiver of Premium**. In the event a medical specialist becomes totally disabled before age seventy (70), there shall be a waiver of premium for all life insurance coverage that the medical specialist had at the time of disability.
- 6. Paid Up Life Policy. At age sixty-five (65) or the date of retirement, a medical specialist who has carried optional life insurance for the five (5) consecutive years immediately preceding the date of the medical specialist's retirement or age sixty-five (65), whichever is later, shall receive a post-retirement paid-up life insurance policy in an amount equal to fifteen (15) percent of the smallest amount of optional medical specialist life insurance in force during that five (5) year period. The medical specialist's post-retirement death benefit shall be effective as of the date of the medical specialist's retirement or the medical specialist reaching age sixty-five (65), whichever is later. Medical specialists who retire prior to age sixty-five (65) must be immediately eligible to receive a state retirement annuity and must continue their optional medical specialist life insurance to age sixty-five (65) in order to remain eligible for the medical specialist post-retirement death benefit.

A medical specialist who has carried optional spouse life insurance for the five (5) consecutive years immediately preceding the date of the medical specialist's retirement or spouse reaching age sixty-five (65), whichever is later, shall receive a post-retirement paid-up life insurance policy in an amount equal to fifteen (15) percent of the smallest amount of optional spouse life insurance in force during that five (5) year period. The spouse post-retirement death benefit shall be effective as of the date of the medical specialist's retirement or spouse reaching age sixty-five (65), whichever is later. The medical specialist must continue the full amount of optional spouse life insurance to the date of the medical specialist's retirement or spouse reaching age sixty-five (65), whichever is later, in order to remain eligible for the spouse post-retirement death benefit.

Each policy remains separate and distinct, and amounts may not be combined for the purpose of increasing the amount of a single policy.

B. **Disability Coverage**.

- Short-term Disability Coverage. An employee who carries short-term disability and is
 promoted to a medical specialist position may continue the coverage in force at that time.
 The medical specialist may decrease or cancel the coverage, but may not increase the
 coverage.
- 2. **Long-term Disability Coverage**. An employee who is promoted to a medical specialist position is eligible for long-term disability coverage only through the Income Protection Plan.
- C. Accidental Death and Dismemberment Coverage. A medical specialist may purchase accidental death and dismemberment coverage that provides principal sum benefits in amounts ranging from five thousand dollars (\$5,000) to one hundred thousand dollars (\$100,000). Payment is made only for accidental bodily injury or death and may vary, depending upon the extent of dismemberment. A medical specialist may also purchase from five thousand dollars (\$5,000) to twenty five thousand dollars (\$25,000) in coverage for his/her spouse, but not in excess of the amount carried by the medical specialist.
- D. Continuation of Optional Coverages During Unpaid Leave or Layoff. A medical specialist who takes an unpaid leave of absence or who is laid off may discontinue premium payments on short-term disability and optional employee, spouse and child life policies during the period of leave or layoff. If the medical specialist returns within one (1) year, the medical specialist shall be permitted to pick up all optionals held prior to the leave or layoff.

The limitations set forth above do not apply to Family Medical Leave Act (FMLA) leaves.

Salary Ranges. The following salary limits shall apply to medical specialists. These limits may be increased or reduced by the Commissioner of Employee Relations once during the life of this plan if salary survey data support such a change. In such an instance, there would be no changes to individual salaries except for any increases required to pay medical specialists at the new base pay rate.

| Job Code | Job Title | Minimum | Midpoint | Maximum |
|----------|----------------------|-----------|-----------|-----------|
| 003530 | Medical Specialist 1 | \$ 84,000 | \$105,000 | \$126,000 |
| 003531 | Medical Specialist 2 | \$ 92,480 | \$115,600 | \$138,720 |
| 003532 | Medical Specialist 3 | \$110,400 | \$138,000 | \$165,600 |
| 003533 | Medical Specialist 4 | \$129,920 | \$162,400 | \$194,880 |

Medical specialists are assigned to one of the above classes based on criteria developed by each Appointing Authority. (See Chapter 7 for the criteria of the Department of Human Services.)

Salary Rates and Limits. The salary rate for each medical specialist shall be set by the Appointing Authority within the limits of the range to which the medical specialist is assigned.

Hiring Incentive. At the written request of the Appointing Authority and with the approval of the Commissioner of Employee Relations, an agency may offer a hiring incentive of up to \$5,000 to a candidate accepting appointment in a difficult to fill position where an incentive is necessary to attract a qualified individual. The Appointing Authority shall determine the amount of the incentive, not to exceed \$5,000, and the timing of incentive payments and communicate them to the candidate in writing prior to the appointment. However, no incentive payment may be granted before six months or later than 24 months of continuous satisfactory employment in the hiring agency.

Salary Upon Class Change. Upon promotion, medical specialists may receive salary increases of up to 12% or the midpoint of the salary range of the new class, whichever is greater. An Appointing Authority may grant a larger increase in order to retain qualified medical specialists and/or achieve equitable salary relationships with other medical specialists. Medical specialists moved to a lower class may have their salaries reduced by up to 12%. In either case, the medical specialist's salary must be within the range for the assigned class. There is no salary increase upon a transfer.

Performance-based Salary Increases. Effective January 1, 2004 and January 1, 2005, medical specialists may be granted one increase of up to 2.75% if the Appointing Authority certifies that the medical specialist has achieved performance standards or objectives. The Appointing Authority may select the effective date of the increase. The salary increase may be in the form of an adjustment to the medical specialist's base salary rate, a lump sum or a combination of both but shall not result in a base salary above the maximum for the classification. Medical specialists whose salaries are at or over the range maximums are not eligible for lump sum increases.

The Appointing Authority may withhold part or all of the increase because of performance, budget constraints or to realign internal salary relationships.

Achievement Awards and Other Incentive Plans. Each Appointing Authority may adopt a formal plan for the administration of lump sum payment programs for medical specialists covered by this Addendum. The plan may include, but is not limited to:

- achievement award programs;
- gain-sharing plans;
- productivity incentive plans;
- recognition awards; and
- project bonuses.

Expenditures for such programs are at the discretion of the Appointing Authority and subject to the availability of funds. All expenditures shall be in the form of lump sum payments and shall not be incurred as a continuing obligation. The total expenditure for these programs in each fiscal year is limited to no more than \$500 times the number of eligible medical specialists actively employed or on leave and vacancies the Appointing Authority is actively trying to fill on July 1 of the fiscal year. In agencies with three or fewer eligible medical specialists, the total expenditure is limited to no more than \$1,500 in each fiscal year. Payments made under this section shall be effective no later than the last full payroll period in June.

Salary on Return from Leave of Absence. A medical specialist returning from an unpaid leave of absence shall return to the same rate of pay s/he had been receiving at the time the leave commenced, or at a higher rate with the approval of the Commissioner of Employee Relations.

Work Out of Class Pay. A medical specialist assigned to perform substantially all of the duties of a medical director for a period that exceeds ten consecutive work days may receive a salary increase as provided in Salary Upon Class Change above.

Severance Pay. A medical specialist shall be entitled to severance pay immediately following separation from the State service by reason of:

- retirement following 10 or more years of continuous State employment with immediate entitlement at the time of retirement to an annuity under a State retirement program;
- death;
- layoff other than seasonal;
- separation other than discharge following 20 or more years of continuous State employment;
- separation other than discharge following 10 or more years of continuous State employment in medical specialist positions; or
- separation following 5 or more years of continuous State employment as a medical specialist in the unclassified service.

Severance pay shall be a sum equal to the medical specialist's regular rate of pay at the time of separation multiplied by 40% of the medical specialist's first 900 hours of accumulated but unused sick leave plus 12.5% of the medical specialist's hours in excess of 900.

The Appointing Authority shall pay the severance described above to an individual Minnesota State Retirement System Health Care Plan account, for any medical specialist who separates from State employment with 10 or more years of continuous State service and who is eligible to receive severance pay for reasons other than layoff and death. Medical specialists receiving severance pay who do not qualify for payment to a Health Care Plan account or whose severance totals less than \$100 may choose to:

- be paid in a lump sum at the time of eligible separation;
- arrange for a one-time deferred compensation or tax-sheltered annuity deduction, provided the medical specialist satisfies all requirements of the administrator of the deferred compensation plan or tax-sheltered annuity; or
- a combination of the above.

For budget reasons, an Appointing Authority may elect to distribute the severance payment, whether paid to the medical specialist or to a Health Care Plan account, over a period of up to two years from the date of separation. If the medical specialist dies before all of the severance pay has been disbursed, the balance due shall be paid to a named beneficiary, if any, or to the medical specialist's estate.

Should any medical specialist who has received severance pay be subsequently reappointed to State service, eligibility for future severance pay shall be based on only the hours accrued since reappointment.

Health/Dental Premium Account. The Employer provides insurance eligible medical specialists with the option to pay for the medical specialist's portion of health and dental premiums on a pretax basis as permitted by law or regulation.

Medical/Dental Expense Account. The Employer agrees to allow insurance eligible medical specialists to participate in a medical and dental expense reimbursement program to cover copayments, deductibles, and other medical and dental expenses or expenses for services not covered by health or dental insurance on a pre-tax basis as permitted by law or regulation, up to a maximum expenditure of \$5,000 per calendar year.

Deferred Compensation. Each fiscal year, the Employer may provide a State-paid contribution to the State deferred compensation program as permitted by M.S. §356.24, subd. 1, paragraph 4 for each medical specialist who has been continuously employed in this Plan for at least one year. The State-paid contribution shall be in an amount matching the medical specialist's contributions on a dollar for dollar basis, not to exceed \$300 per medical specialist.

Once each fiscal year, medical specialists may receive either this contribution or the conversion of vacation to deferred compensation as provided in Chapter 4.

Medical specialists must submit the appropriate forms to their Appointing Authority payroll office by June 15 of each fiscal year.

Appointing Authorities may deny requests or limit the amount of vacation hours converted on an agency-wide basis or the entire agency for the State paid contribution due to budget restrictions.

Dependent Care Expense Account. The Employer provides insurance eligible medical specialists with the option to participate in a dependent care reimbursement program for work-related dependent care expenses on a pretax basis as permitted by law or regulation.

Situation

Rate Per Mile

General. The Appointing Authority may authorize payment of travel and other expenses and reimbursement of special expenses for medical specialists in accord with the provisions of this Chapter, Chapter 9, and Administrative Procedure 4.4 for the effective conduct of the State's business. Such authorization must be granted prior to incurring the actual expenses.

Privately-Owned Vehicles and Aircraft. A medical specialist shall be reimbursed for the use of privately-owned vehicles and aircraft under the situations and at the rates specified below. In all cases, mileage must be on the most direct route according to Department of Transportation records.

| SI | tuation | Rate Per Mille |
|----|--|--|
| • | Use of personal automobile when a State-owned vehicle is not available. | Federal IRS mileage reimbursement rate |
| • | Use of personal automobile when a State-owned vehicle is available and declined by the medical specialist. | Federal IRS mileage reimbursement rate less \$0.07 |
| • | Use of personal van or van-type vehicle specially equipped with a ramp, lift, or other level-changing device designed to provide wheelchair access. | \$.50 |
| • | Use of personal aircraft provided that the medical specialist can demonstrate adequate liability coverage under the requirements of M.S. §360.59, subdivision 10, and the Appointing Authority has granted approval for the use of the aircraft. | \$.45 |
| • | Use of personal motorcycle or similar two-wheel motorized vehicle. | \$.15 |

In addition to mileage, actual parking fees and toll charges shall be reimbursed. At the sole discretion of the Appointing Authority, medical specialists who normally are not required to travel on state business may be reimbursed for parking at their work location on an incidental basis when they are required to use their personal or a state vehicle for state business and no free parking is provided.

Medical specialists shall not receive mileage reimbursement for commuting between a permanent work location and their home. For each position, the Appointing Authority may designate no more than two permanent work locations, which must be within 35 miles of each other. For purposes of expense reimbursement for trips to temporary work locations, the Appointing Authority shall designate one of the two permanent work locations as the primary location. The Appointing Authority must provide advance written notice of the two locations and the primary location to anyone being appointed to such a position.

When a medical specialist does not report to the permanent work location during the day or makes business calls before or after reporting to the permanent work location, the allowable mileage is: (1) the lesser of the mileage from the medical specialist's residence to the first stop or from his/her permanent work location to the first stop, (2) all mileage between points visited on State business during the day, and (3) the lesser of the mileage from the last stop to the medical specialist's residence or from the last stop to his/her permanent work location.

Medical specialists accepting mobility assignments, as defined in Administrative Procedure 1.1, are not eligible for mileage reimbursement for the trip between their home and the mobility assignment.

Other Travel Expenses. Upon approval of the Appointing Authority, medical specialists in travel status may be reimbursed for expenses described below in the amounts actually incurred not to exceed any maximum amounts specified below.

Where anticipated expenses total at least \$50.00, the Appointing Authority shall advance the medical specialist the amount of the anticipated expenses upon the medical specialist's request made a reasonable period of time prior to the travel date. If the amount advanced exceeds the actual expenses, the medical specialist shall return the excess within two weeks of return from travel. The Appointing Authority may issue the medical specialist a state-owned credit card in lieu of a travel advance.

Reimbursable expenses may include, but are not limited to, the following:

- A. Commercial transportation (air, taxi, rental car, etc.) provided that no air transportation shall be by first class unless authorized by the Appointing Authority and that reimbursement for travel which includes more than one destination visited for State purposes and non-State purposes be in an amount equal to the cost of the air fare only to those destinations visited for State purposes.
- B. Meals including tax and a reasonable gratuity. Medical specialists shall be reimbursed for meals under the following conditions:
 - 1. **Breakfast**. Breakfast reimbursements may be claimed if the medical specialist leaves home before 6:00 a.m. or is away from home overnight.
 - 2. **Lunch**. Lunch reimbursements may be claimed if the medical specialist is in travel status more than 35 miles away from his/her normal office or is away from home overnight.
 - 3. **Dinner**. Dinner reimbursements may be claimed if the medical specialist cannot return home until after 7:00 p.m. or is away from home overnight.
 - 4. **Reimbursement Amount**. Except for the metropolitan areas listed below, the maximum reimbursement for meals including tax and gratuity shall be:

| Breakfast | \$7.00 |
|-----------|---------|
| Lunch | \$9.00 |
| Dinner | \$15.00 |

For the following metropolitan areas the maximum reimbursement shall be:

| Breakfast | \$10.00 |
|-----------|---------|
| Lunch | \$12.00 |
| Dinner | \$20.00 |

The metropolitan areas are:

| Atlanta | Detroit | New York City |
|-----------|-------------|---------------|
| Baltimore | Hartford | Philadelphia |
| Boston | Houston | Portland, OR |
| Chicago | Kansas City | St. Louis |
| Cleveland | Los Angeles | San Diego |
| Dallas | Miami | San Francisco |
| Denver | New Orleans | Seattle |

Washington D.C.

See Appendix F for details on the boundaries of the above listed metropolitan areas. The higher meal reimbursement rates also apply to any location outside the 48 contiguous United States.

Medical specialists who are in travel status for two or more consecutive meals shall be reimbursed for the actual costs of the meals including tax and a reasonable gratuity, up to the combined maximum amount for the reimbursable meals.

- Hotel and motel accommodations provided that medical specialists exercise good judgment in incurring lodging costs and that charges are reasonable and consistent with the facilities available.
- All work-related long distance telephone calls provided that the medical specialist does not have a State telephone credit card or is unable to bill the call to the office telephone number.
- Actual personal telephone call charges. The maximum reimbursement for each trip shall be the result of multiplying the number of nights away from home by \$3.00.
- Reasonable costs of dry cleaning and laundry services, not to exceed \$16.00 each week after the first week a medical specialist is in continued travel status.
- Reasonable costs and gratuities for baggage handling.
- Parking fees and toll charges.

Receipts. The Appointing Authority may require receipts for any reimbursement requested by a medical specialist under the provisions of this or any other Chapter in this Addendum.

General Eligibility. A medical specialist may be reimbursed for relocation expenses only if the medical specialist obtains prior authorization from the Appointing Authority before incurring any reimbursable expenses and only if the medical specialist completes the change of residence within twelve months of the date of appointment or reassignment. The Appointing Authority may approve time extensions in individual situations.

The Appointing Authority and the medical specialist are expected to reach a clear understanding of the relocation expense reimbursement available to the medical specialist before the medical specialist incurs any expenses. The Appointing Authority and the medical specialist shall meet once every 30 calendar days in order to review the medical specialist's progress toward completion of the relocation process as well as actual and anticipated expense claims.

Mandatory Reimbursement. An Appointing Authority shall reimburse a medical specialist for up to \$12,500 in relocation expenses as provided in this Chapter if one of the following applies:

- the Appointing Authority requires a change of residence as a condition of employment; or
- a move is incurred as the result of reassignment more than 35 miles from the medical specialist's present work location; or

An Appointing Authority may authorize payment of more than \$12,500 in individual situations.

Discretionary Reimbursement. An Appointing Authority may reimburse a medical specialist for relocation expenses incurred as the result of a work-related move of more than 35 miles from the medical specialist's present work location in situations other than those listed above under Mandatory Reimbursement. The Appointing Authority shall determine the types and total amount of expenses to be reimbursed, within the provisions of this Chapter.

Covered Expenses. Reimbursable expenses may include, but are not limited to, the following:

- Realtor's fees on the domicile being sold by the medical specialist or fees required to break a lease on the medical specialist's rented domicile.
- The cost of packing, moving and short-term storage of household goods, subject to the
 receipt of bids as required by the Procurement Division of the Department of Administration
 and to the approval of the Appointing Authority prior to any commitment to a mover to either
 pack or ship the medical specialist's household goods. Neither the State of Minnesota nor
 any of its agencies shall be responsible for loss or damage to any medical specialist's
 household goods or personal effects.
- Documented miscellaneous expenses directly related to the move. Such expenses include, but are not limited to, the cost of disconnecting and reconnecting appliances and/or utilities (including the modification of existing gas or electrical service to accommodate the medical specialist's existing appliances); fees related to the purchase or sale of a residence (including, but not limited to, attorney's fees, loan origination fees, abstract fees, title insurance premiums, appraisal fees, credit report fees, and government recording and transfer fees); fees for inspections or other services required by state law or local ordinance; the cost of insurance for property damage during the move; the cost of moving up to two automobiles; or other direct costs associated with the rental or purchase of a new residence.

Reimbursable miscellaneous expenses do not include, among others, rental of the medical specialist's permanent residence, costs of improvements to either the old or the new home, real estate taxes, mortgage interest differential, points, assessments, homeowner association fees, homeowner's or renter's insurance, mortgage insurance, hazard insurance, automobile or driver's license reissue fees, utility or other refundable deposits, long-term boarding of pets and the purchase of new furnishings or personal effects.

- The cost of moving a mobile home if the mobile home is the medical specialist's primary residence.
- Temporary living expenses for the medical specialist under the provisions of Chapter 16, Expense Reimbursement, using one of the following options, which shall be chosen by the Appointing Authority after consultation with the medical specialist:

Option 1: Reimbursement for travel expenses, including meals and mileage, for travel between the old and new work locations on a daily basis for up to 90 days or until the date of the move to the new permanent work location, whichever comes first, or

Option 2: Reimbursement for actual lodging, meal and other standard travel expenses at the new work location and the cost of return trips to the old work location once a week, for a period ending when the medical specialist moves into his/her new permanent residence, or 90 calendar days after the effective date of the appointment making the medical specialist eligible for relocation, or on a date specified by the Appointing Authority, whichever comes first, or

Option 3: Reimbursement for actual lodging, meal and other standard travel expenses at the new work location and the cost of return trips to the old work location once a week until the medical specialist moves into his/her new residence, not to exceed an amount established by the Appointing Authority. The Appointing Authority shall not establish an amount that exceeds the cost of 90 days of reimbursement for meals and reasonable lodging. Reimbursement shall be on the basis of receipts for actual expenses.

Medical specialists may receive reimbursement for expenses under more than one of these options during one relocation with the prior approval of the Appointing Authority, as long as only one option applies to any one week of relocation status. The Appointing Authority may extend the period of reimbursement up to an additional 90 days.

Medical specialists receiving reimbursement for temporary living expenses under either Option 2 or Option 3 may be reimbursed for the short-term rental of an apartment, house or other residence instead of reimbursement for hotel or motel room rental with the approval of the Appointing Authority, provided that the rental rate for the alternative housing is less than or comparable to hotel or motel rates and provided that the rental residence is available to all potential renters. When reviewing requests for rental of alternative short-term housing, Appointing Authorities may take into account the lower cost of groceries for the medical specialist compared to reimbursement for restaurant meals.

Medical specialists receiving reimbursement under Options 2 and 3 shall not receive reimbursement for daily commuting to work from the temporary residence; however, they may be reimbursed for "local miles" driven while searching for a new residence.

Travel expenses for the medical specialist's spouse to travel twice between the old and new
work locations prior to the time of the move, including meals, mileage and lodging, not to
exceed a total of seven calendar days.

- Travel expenses for the medical specialist's family from the old work location to the new work location at the time of the move, consistent with the provisions of Chapter 16 on Expense Reimbursement.
- At the option of the Appointing Authority, up to \$750.00 for employment assistance provided to the medical specialist's spouse by an outside job placement agency or resume preparation service if the spouse was employed in the origin city at the time of the relocation. Services include skills assessment, resume preparation, coaching in interview techniques, and job placement assistance.

Appointing Authority Home Purchase. When circumstances warrant and when the Appointing Authority and the Commissioner of the Department of Employee Relations agree that it is in the best interest of the State, an Appointing Authority may purchase for resale the current residence of a relocating medical specialist or enter into a contract with a private company, the Minnesota Department of Transportation, or the Minnesota Department of Administration to provide the assured sale of the residence. The Appointing Authority shall bear all financial responsibility arising out of its respective medical specialist relocation transactions including the costs incurred for contract services.

Injured on Duty Pay. A medical specialist who incurs a disabling injury in the ordinary course of employment may be eligible for injured on duty pay. In order to be eligible for such pay, a medical specialist shall have been acting in a reasonable and prudent manner in compliance with established policies and procedures of the Appointing Authority when the injury was incurred. Such injury must be the direct result of the aggressive, criminal, and/or intentional and overt act of a person or be incurred while attempting to apprehend or take into custody such person. This language is not intended to cover situations of employee-on-employee violence; however, there may be exceptions when the injury is incurred as part of performing one's job duties.

An eligible medical specialist shall receive compensation in an amount equal to the difference between his/her regular rate of pay and benefits paid under workers' compensation. Such injured on duty pay shall not exceed an amount equal to 240 times the medical specialist's regular hourly rate of pay per disabling injury, and shall not affect the medical specialist's regular accrued vacation or sick leave.

Other Job-Related Injuries. A medical specialist incurring an on-the-job injury shall be paid his/her regular rate of pay for the remainder of the scheduled work day without deduction from vacation or sick leave accruals. A medical specialist who incurs a compensable illness or injury and receives workers' compensation benefits may elect to use accumulated vacation leave, sick leave and/or compensatory leave during an absence resulting from an injury or illness for which a claim for workers' compensation is made or while an award of benefits is pending. Such leave may be used on the following basis:

- The medical specialist retains the workers' compensation benefit check and receives payments from sick leave, vacation leave and/or compensatory leave in an amount which will total his/her regular gross pay for the period of time involved provided that the total rate of compensation shall not exceed the regular compensation of the medical specialist (M.S. §176.021, subdivision 5). The medical specialist shall notify the Appointing Authority in writing of whether and how he/she wishes to supplement his/her workers' compensation check through use of sick leave, vacation leave and/or compensatory time. Sick leave must be exhausted before vacation leave or compensatory time is used.
 - If a medical specialist uses leave while awaiting a determination on a workers' compensation claim, and the claim is subsequently approved, the Appointing Authority shall collect the payroll overpayment through prior pay period adjustments and restore to the medical specialist's balance the number of hours equal to the workers' compensation check divided by the medical specialist's hourly rate.
- Alternatively, the medical specialist retains the workers' compensation benefit check and takes an unpaid medical leave during the time s/he is unable to work.
- A medical specialist shall return from medical leave as provided in Chapter 6 upon appropriate release from workers' compensation status provided the medical specialist is able to perform the work satisfactorily and safely as determined by competent medical authority.

Vacation and Sick Leave Accrual. An eligible medical specialist receiving workers' compensation benefits supplemented by vacation leave, sick leave and/or compensatory time shall accrue vacation and sick leave for the total number of hours compensated by workers' compensation, sick leave, vacation leave and compensatory time. A medical specialist on unpaid medical leave does not accrue vacation or sick leave.

Insurance. For medical specialists who are off the State payroll due to a work-related injury or work-related disability, benefits provided under Chapter 14 of this Addendum shall continue as long as the medical specialist is receiving workers' compensation payments or is using medical leave.

Purpose. The Employer has an obligation to provide reasonable accommodation to individuals qualified under the Americans with Disabilities Act (ADA) and to place medical specialists returning from workers' compensation injuries. The Appointing Authority shall provide these reasonable accommodations in a fair and equitable manner.

Process. While considering the medical specialist's request for accommodation, the Appointing Authority shall review other options including, but not limited to, equipment purchase or modification, accessibility improvement, scheduling modifications, and/or restructuring of current position and duties.

At the request of an agency head, the Commissioner of Employee Relations may provide an early retirement incentive plan for certain medical specialists. To be eligible for the early retirement incentive, the medical specialist must be eligible to retire prior to age 65 and (1) employed in programs that are being permanently eliminated or reduced due to changes in federal or state policies and practices, or (2) employed by the same department in which such programs are being eliminated or reduced and occupying a position that will be refilled by an employee who would otherwise be involuntarily terminated. For purposes of this paragraph, a person retires when the person terminates active employment in State service and applies for a retirement annuity.

Early retirement incentives may be offered for a period of time specified in the commissioner's response to the agency request. The retirement incentive shall consist of one of the following:

- Employer contribution to health and dental benefits to which the medical specialists were entitled at the time of retirement, subject to any changes in benefits or coverages for medical specialists in positions equivalent to those from which they retired. Eligibility for the Employer contribution to the insurance premiums must cease at the end of the month in which the medical specialist turns 65, chooses not to receive an annuity, or is eligible for employer-paid health or dental insurance from a new employer, whichever occurs first. Receipt of early retirement insurance benefits is contingent upon completion of all the required forms and continued payment of the non-State portion of the insurance premium.
- 2) One or more lump sum payments to an individual Minnesota State Retirement System Health Care Plan account. The total amount paid to such an account for any individual shall not exceed the value of the monthly Employer contribution for health and dental benefits which the employee was receiving at the time of retirement times the number of months until the employee turns 65, chooses not to receive an annuity, or is eligible for Employer-paid health or dental insurance from a new Employer, whichever will occur first.

An incentive plan may specify additional conditions and/or lower limits on the amount of the early retirement incentive.

Modification of Early Retirement Incentive Plans. The Commissioner of Employee Relations is authorized to modify any provision of this chapter determined by the Office of the Attorney General to be in violation of State or Federal law.

Glossary

- "Actively at Work" means that an employee is in active payroll status and not using paid or unpaid leave.
- **"A.D.A."** means the Americans with Disabilities Act, a Federal law intended to prohibit the specific forms of discrimination that people with disabilities face.
- "Administrative Procedures" means the Administrative Procedures of the Department of Employee Relations developed in accord with M.S. 43A.04, subdivision 4.
- "Agency" means a department, commission, board, institution, or other employing entity of the civil service, in which all positions are under the same appointing authority.
- "Applicant Pool" means a group of applicants who have been determined to meet the minimum qualifications for a vacant position.
- "Appointing Authority" means a person or a group of persons empowered by the Constitution, statute, or executive order to employ persons in or to make appointments to positions in the civil service.
- "Appointment" means the act of filling a civil service position.
- "Change in Allocation" means reclassification resulting from abrupt, management-imposed changes in the duties and responsibilities of a position.
- "Class" or "Classification" means one or more positions sufficiently similar with respect to duties and responsibilities that the same descriptive title may be used with clarity to designate each position allocated to the class, that the same general qualifications are needed for performance of the duties of the class, and that the same schedule of pay can be applied with equity to all positions in the class under the same or substantially the same employment conditions.
- "Classified Service" means all positions now existing or hereafter created in the civil service and not specifically designated unclassified pursuant to M.S. 43A.08 or other enabling legislation. See also "Unclassified Service."
- "Commissioner" means the Commissioner of Employee Relations unless otherwise specified.
- **"Demotion"** means the downward movement of a medical specialist to a different class which has a maximum salary that is two or more salary steps below the maximum of the current class.
- "Delegated Authority" means the responsibility and accountability given to an agency by the Department of Employee Relations to perform certain classification, compensation, examination or appointment functions. This authority varies from agency to agency.
- "Department" means the Department of Employee Relations unless otherwise specified.
- **"E.A.P."** means the Employee Assistance Program, a service available to all state employees, which provides assistance and referral for a variety of situations including emotional, financial, family, and chemical dependency problems.
- **"Eligible List"** means a list of candidates qualified for appointment to a class as provided in M.S. 43A.10-43A.14.

"Employer" means, for employees in the Executive Branch and the three retirement systems, the Department of Employee Relations.

"Employment Condition" means any limitation on full-time, unlimited employment caused by the number of hours of work and the appointment status assigned to an employee. Hours of work may be full-time, part-time, or intermittent. Appointment status may be unlimited, limited temporary, limited emergency, or seasonal.

"Finalist Pool" means a group of applicants from the applicant pool who have been determined to best meet all of the qualifications for a vacant position.

"F.M.L.A." means the Family and Medical Leave Act, a Federal law mandating up to 12 weeks of job protected leave to eligible employees for certain family and/or medical reasons consistent with the Act, relevant State law and this plan. For more information, see the Statewide Policy on FMLA.

"Full-time Employee" means an employee who is normally scheduled to work an average of 80 hours per pay period.

"Garrity Warning" means a warning given to an employee by an employer during an employment investigation that requires a permanent status employee to either provide information or be disciplined or discharged for refusing to provide information. If such a warning is given, the employee may object to the use of such information in a subsequent criminal proceeding on the basis that a self-incriminating statement was made under duress.

"Initial Entry" means an individual's first appointment to State service.

"Initial Probationary Period" means the first probationary period served by an employee upon entry to the classified service (see Probationary Period).

"Lower Class" means a class which is a demotion from the medical specialist's current class. See "Demotion."

"Medical Specialist" means an exceptionally qualified doctor of medicine whose compensation is established in accord with M.S. 43A.17, subdivision 4 and Chapter 15 of this Addendum to the Commissioner's Plan.

"Mobility Assignment" means a voluntary, limited assignment of a classified medical specialist to alternative duties within another state agency, governmental jurisdiction, or private employer, under Administrative Procedure 1.1. See Chapter 9.

"M.S." means the Minnesota Statutes.

"Pay Period" means the two week period of time beginning on a specified Wednesday and ending on the second Tuesday following, which is used for calculating each employee's wages for that two week period.

"Payroll Status" means that an employee is receiving payment for hours worked or for hours on an approved paid leave.

"Part-time Employee" means an employee who is normally scheduled to work on a regular and recurring schedule of less than 80 hours in a pay period.

- "Permanent Status" means the state or condition achieved by an employee in the classified service who has successfully completed an initial probationary period or a probationary period required following reinstatement or reemployment, or whose probationary period is waived through specific statutory direction.
- **"Probationary Period,"** part of the examination process, means a working period following unlimited appointment to a position in the classified service, during which the employee is required to demonstrate ability to perform the duties and fulfill the responsibilities of the position. See Chapter 8.
- "Promotion" means the upward movement of a medical specialist to a different class which has a salary range maximum which is two or more salary steps higher than the maximum of the current class or which requires an increase of two or more steps to pay the medical specialist at the minimum of the new range.
- "Provisional" means an appointment in accord with M.S. 43A.15, subdivision 4, when there is an urgent reason for filling a vacancy and there are no suitable or available candidates for appointment. Provisional appointments may not last longer than a maximum of 12 months except for persons provisionally appointed to medical specialist positions or other positions requiring licensure or certification.
- "Reallocation" means a reclassification resulting from significant changes over a period of time in the duties and responsibilities of a position.
- "Reassignment" means the management-directed movement of an employee between two positions in the same class and agency.
- "Recall" means the reappointment of a medical specialist from a layoff list. See Chapter 10.
- "Reclassification" means changing the assignment of a position to a higher, lower, or comparable class.
- "Recomparison" means a change in the classification to which a vacant or occupied position in the unclassified service is compared (allocated). The new job class may be higher, lower, or equal, but the position and incumbent, if any, remain unclassified.
- **"Reemployment"** means appointment from the reemployment list of a current or former permanent or probationary employee laid off, demoted in lieu of layoff, or separated in good standing from a class, whose written application for consideration for reemployment in the class has been approved by DOER. An employee must apply for reemployment within 4 years of separation from a class.
- "Reinstatement" means the appointment of a current or former permanent or probationary employee to a class within four years of the employee's separation from the class.
- "Temporary Employee" means an employee who is appointed in accord with M.S. 43A.15, subdivision 3, with a definite ending date. A temporary appointment may not exceed a total of 12 months in any 24 month period in any one agency.
- "Tennessen Warning" means an explanation required under M.S. 13.04 of the Data Practices Act when someone is asked to supply private or confidential data to a state agency. The warning must identify: (a) the purpose and intended use of the data; (b) whether the individual may refuse or is legally required to supply the requested data; (c) any consequence arising from supplying/refusing to supply the data; and (d) the identity of persons authorized by law to receive the data.

"Transfer" means the lateral movement of a medical specialist to a position in: 1) the same class in a different agency or organizational unit, or 2) a different class assigned to the same salary range, or 3) a different class with a salary range maximum less than 2 steps higher than the maximum of the current class and where the medical specialist's current salary is less than 2 steps below the minimum of the new class. A transfer to a different class may occur within an agency or organizational unit or between two different agencies or organizational units. Reassignment of an employee does not constitute a transfer.

"Unclassified Service" means all positions specifically designated as not being classified pursuant to M.S. 43A.08 and other enabling legislation. Unclassified employees do not accrue seniority; do not serve a probationary period; are not subject to the layoff provisions of this Plan; and may be terminated at will.

"Unlimited" means an appointment or position is ongoing and has no specified duration.

"U.S.C." means the United States Code.

(Refer also to the definitions contained in M.S. 43A.02 or in Personnel Rules 3900.0400.)

Length of Service Requirement

| No. Hours Worked/Paid During Pay Period** | 0 through <u>5 years</u> | After 5 through 8 years | After 8 through 10 years | After 10 through 19 years | After 19 through 24 years | After 24 years |
|---|-----------------------------|-------------------------|--------------------------|---------------------------|---------------------------|-------------------|
| Less than 9.5 | 0 | 0 | 0 | 0 | 0 | 0 |
| At least 9.5, but less than 19.5 | .75 | 1.25 | 1.50 | 1.50 | 1.75 | 1.75 |
| At least 19.5, but less than 29.5 | 1.50 | 1.75 | 2 | 2 | 2.25 | 2.25 |
| At least 29.5, but less than 39.5 | 2.25 | 2.75 | 3 | 3 | 3.25 | 3.50 |
| At least 39.5, but less than 49.5 | 3 | 3.50 | 3.75 | 4 | 4.25 | 4.50 |
| At least 49.5, but less than 59.5 | 3.75 | 4.50 | 4.75 | 5 | 5.50 | 5.75 |
| At least 59.5, but less than 69.5 | 4.50 | 5.25 | 5.75 | 6 | 6.50 | 6.75 |
| At least 69.5, but less than 79.5 | 5.25 | 6.25 | 6.75 | 7 | 7.50 | 8 |
| At least 79.5 | 6 | 7 | 7.50 | 8 | 8.50 | 9 |

^{**}For purposes of this Appendix, "hours worked/paid" means all hours worked, and all paid leaves of absence, paid vacation and sick leave, paid holidays, and compensatory time off.

C

Sick Leave Proration Schedule

| Number of hours worked/paid during pay period** | Number of Hours Accrued |
|---|-------------------------|
| Less than 9.5 | 0 |
| At least 9.5, but less than 19.5 | .75 |
| At least 19.5, but less than 29.5 | 1 |
| At least 29.5, but less than 39.5 | 1.50 |
| At least 39.5, but less than 49.5 | 2 |
| At least 49.5, but less than 59.5 | 2.50 |
| At least 59.5, but less than 69.5 | 3 |
| At least 69.5, but less than 79.5 | 3.50 |
| At least 79.5 | 4 |

^{**}For purposes of this Appendix, "hours worked/paid" means all hours worked, and all paid leaves of absence, paid vacation and sick leave, paid holidays, and compensatory time off.

D

Holiday Proration Schedule

Eligible medical specialists who normally work less than full-time shall have their holiday pay prorated on the following basis:

| Hours That Would Have Been Worked During The Pay Period Had There Been No Holiday | Holiday Hours Earned For Each Holiday in the Pay Period |
|---|--|
| Less than 9½ | 0 |
| At least 9½ but less than 19½ | 1 |
| At least 191/2 but less than 291/2 | 2 |
| At least 29½ but less than 39½ | 3 |
| At least 39½ but less than 49½ | 4 |
| At least 49½ but less than 59½ | 5 |
| At least 59½ but less than 69½ | 6 |
| At least 69½ but less than 72 | 7 |
| At least 72 | 8 |

M.S. §43A.33 GRIEVANCES.

Subdivision 1. Discharge, suspension, demotion for cause, salary decrease. Medical specialists and employees shall attempt to resolve disputes through informal means prior to the initiation of disciplinary action. No permanent employee in the classified service shall be reprimanded, discharged, suspended without pay, or demoted, except for just cause.

- Subd. 2. Just cause. For purposes of this section, just cause includes, but is not limited to, consistent failure to perform assigned duties, substandard performance, insubordination, and serious violation of written policies and procedures, provided the policies and procedures are applied in a uniform, nondiscriminatory manner.
- Subd. 2a. Abuse. In an arbitration or hearing proceeding involving discipline of an employee for allegedly abusing a resident of a state facility or a state nursing home, "abuse" includes but is not limited to:
- (1) Conduct which constitutes abuse under policies or procedures adopted by state hospitals or state nursing homes; or
- (2) Any act which constitutes a violation under sections 609.221 to 609.235, 609.322, 609.342, 609.343, 609.344, or 609.345; or
- (3) The intentional and nontherapeutic infliction of physical pain or injury, or any persistent course of conduct intended to produce mental or emotional distress.
- Subd. 3. Procedures. Procedures for discipline and discharge of employees covered by collective bargaining agreements shall be governed by the agreements. Procedures for employees not covered by a collective bargaining agreement shall be governed by this subdivision and by the commissioner's and medical specialist plans.
- (a) For discharge, suspension without pay or demotion, no later than the effective date of such action, a permanent classified employee not covered by a collective bargaining agreement shall be given written notice by the appointing authority. The content of that notice as well as the employee's right to reply to the appointing authority shall be as prescribed in the grievance procedure contained in the applicable plan established pursuant to section 43A.18. The notice shall also include a statement that the employee may elect to appeal the action to the office of administrative hearings within 30 calendar days following the effective date of the disciplinary action. A copy of the notice and the employee's reply, if any, shall be filed by the appointing authority with the commissioner no later than ten calendar days following the effective date of the disciplinary action. The commissioner shall have final authority to decide whether the appointing authority shall settle the dispute prior to the hearing provided under subdivision 4.
- (b) For discharge, suspension, or demotion of an employee serving an initial probationary period, and for noncertification in any subsequent probationary period, grievance procedures shall be as provided in the plan established pursuant to section 43A.18.
- (c) Any permanent employee who is covered by a collective bargaining agreement may elect to appeal to the chief administrative law judge within 30 days following the effective date of the discharge, suspension, or demotion if the collective bargaining agreement provides that option. In no event may an employee use both the procedure under this section and the grievance procedure available pursuant to sections 179A.01 to 179A.25.
- Subd. 4. Appeals; public hearings, findings. Within ten days of receipt of the employee's written notice of appeal, the chief administrative law judge shall assign an administrative law judge to hear the appeal.

The hearing shall be conducted pursuant to the contested case provisions of chapter 14 and the procedural rules adopted by the chief administrative law judge. If the administrative law judge finds, based on the hearing record, that the action appealed was not taken by the appointing authority for just cause, the employee shall be reinstated to the position, or an equal position in another division within the same agency, without loss of pay. If the administrative law judge finds that there exists sufficient grounds for institution of the appointing authority's action but the hearing record establishes extenuating circumstances, the administrative law judge may reinstate the employee, with full, partial, or no pay, or may modify the appointing authority's action. The administrative law judge's order shall be the final decision, but it may be appealed according to the provisions of sections 14.63 to 14.68. Settlement of the entire dispute by mutual agreement is encouraged at any stage of the proceedings. Any settlement agreement shall be final and binding when signed by all parties and submitted to the chief administrative law judge of the office of administrative hearings. Except as provided in collective bargaining agreements the appointing authority shall bear the costs of the administrative law judge for hearings provided for in this section.

High Cost Centers for Meal Reimbursement

Metropolitan Area Cities and Counties Included in High Cost Center

Atlanta, GA Clayton, De Kalb, Fulton, Cobb and Gwinett Counties

Baltimore and Harford Counties Baltimore, MD

Boston, MA Norfolk and Suffolk Counties in Massachusetts and Essex and

Middlesex Counties in New Jersey

Chicago, IL Du Page, Cook and Lake Counties

Cuvahoga County Cleveland, OH

Dallas/Fort Worth, TX **Dallas and Tarrant Counties**

Denver, CO Denver, Adams, Arapahoe and Jefferson Counties

Detroit, MI Wayne County

Hartford, CT Hartford and Middlesex Counties

Houston, TX Harris County, LBJ Space Center and Ellington AFB

Kansas City, KS Johnson and Wyandotte Counties in Kansas (see also Kansas

City, MO)

Kansas City, MO Clay, Jackson and Platte Counties in Missouri (see also Kansas

City, KS)

Los Angeles, Kern, Orange and Ventura Counties; Edwards Los Angeles, CA

AFB; Naval Weapons Center and Ordinance Test Station

Miami, FL **Dade County**

New Orleans, LA Parishes of Jefferson, Orleans, Plaquemines and St. Bernard New York City, NY The Boroughs of the Bronx, Brooklyn, Manhattan, Queens, and

Staten Island and the Counties of Nassau, New York,

Richmond, Suffolk and Westchester in New York State; Fairfield County in Connecticut; and the Counties of Bergan, Essex, Hudson, Middlesex, Passaic and Union in New Jersey

The Counties of Bucks, Chester, Delaware, Montgomery and Philadelphia, PA

Philadelphia in Pennsylvania and the Counties of Burlington and

Glochester in New Jersey

Portland, OR Multnomah County

St. Charles and St. Louis Counties Saint Louis, MO

San Diego, CA San Diego County San Francisco, CA San Francisco County

Seattle, WA King County

Washington, D.C. Cities of Alexandria, Falls Church, Fairfax; the Counties of

Arlington, Loudoun and Fairfax in Virginia; and the Counties of

Montgomery and Prince Georges in Maryland

G

Rights to Access and Contest Data

This Appendix explains our understanding of medical specialists' rights, under statute, to access and contest information in personnel and supervisory files. The explanation is for informational purposes only and is not subject to the dispute resolution procedures of this Addendum. The information provided may be affected by future changes in law and rule.

Under the provisions of the Minnesota Data Practices Act, a medical specialist has the right to access personnel data and to authorize release of such data to representatives, provided that the information is specific to the individual making the request and has not been designated as confidential or protected non-public. In State agencies, personnel data on medical specialists are maintained by Human Resource Offices and management/supervisory staff. The contents of these personnel files, other than any data designated as confidential or protected non-public, shall be disclosed to the medical specialist on request and in accord with agency procedures. Questions about the contents of these files should be directed to the person responsible for maintaining the data.

Additionally, a medical specialist has the right to formally contest the accuracy or completeness of these data. To exercise this right, the medical specialist must notify the responsible authority in writing describing the nature of the disagreement. Within 30 days, the responsible authority must either 1) correct the data found to be inaccurate or incomplete or 2) notify the individual that they believe the data to be correct. This determination may then be appealed under the Administrative Procedures Act relating to contested cases. Further details are provided in Minnesota Statutes 13.04, subdivision 4, and Minnesota Rules, Chapter 1205. The process is subject to future changes in law and rule. Medical specialists do not have a unilateral right to decide what material should be placed in their personnel files, only to contest whether information placed there by the responsible authority is complete and accurate.

H

Other Policies; Statewide Policy on FMLA

Following is a list of other documents which may be of interest to employees covered by this Plan. To review a copy, contact your agency human resource office. In addition, the asterisked items are available on the Department of Employee Relations web page at www.doer.state.mn.us.

*Frequently Asked Question on FMLA (Family and Medical Leave Act) -- revised October, 2000

State of Minnesota Travel Policy (Department of Administration)

*State of Minnesota Zero Tolerance of Sexual Harassment Policy -- updated 6/17/96

*Statewide Policy on Drug and Alcohol Abuse – revised 9/19/95

Statewide Policy on Electronic Communication and Technology Ethics -- dated 11/15/97

*Statewide Policy on Reasonable Accommodations

*Statewide Policy on Sick Leave -- revised 7/31/97

The following "Statewide Policy on FMLA" is subject to change by the Employer and is not appealable under this Plan.

STATEWIDE POLICY ON FMLA

Purpose

To provide guidelines to agencies on implementation of the Federal Family Medical Leave Act of 1993 (FMLA).

Policy

Every fiscal year, the State of Minnesota will provide up to 12 weeks of job-protected leave to "eligible" employees for certain family and medical reasons consistent with the FMLA, relevant State law, and collective bargaining agreements and plans.

Definitions

Listed below are the definitions of specific words and phrases as used in the Family Medical Leave Act. These definitions are intended to be used solely in relation to the provisions of the Family Medical Leave Act, and should not be expanded to any other situation. Following each heading is a citation number from the regulations published in 1995.

"EMPLOYEE IS NEEDED TO CARE FOR A FAMILY MEMBER" 825.116

This encompasses both physical and psychological care which include situations where:

- Because of a serious health condition, the family member is unable to care for his or her own basic medical, hygienic, nutritional needs or safety; or is unable to transport himself or herself to the doctor.
- 2) The employee is needed to provide psychological comfort and reassurance which would be beneficial to a child, spouse or parent with a serious health condition who is receiving inpatient or home care.
- 3) The employee may be needed to fill in for others who are caring for the family members, or to make arrangements for changes in care, such as transfer to a nursing home.

"HEALTH CARE PROVIDER" 825.118

- a) A doctor of medicine or osteopathy who is authorized to practice medicine or surgery by the State in which the doctor practices.
- b) Others capable of providing health care services including only:
 - Podiatrists, dentists, clinical psychologists, optometrists, and chiropractors (limited to treatment consisting of manual manipulation of the spine to correct a subluxation as demonstrated by x-ray to exist) authorized to practice in the State.
 - Nurse practitioners and nurse-midwives who are authorized to practice under State law.
 - Christian Science practitioners listed with the First Church of Christ, Scientist in Boston, Massachusetts.
 - Clinical Social Worker.

- Any health care provider from whom an employer or the employer's group health plan's benefits manager will accept certification of the existence of a serious health condition to substantiate a claim for benefits, including a foreign physician.

"INCAPABLE OF SELF-CARE" 825.113

Incapable of self-care means that the individual requires active assistance or supervision to provide daily self-care in three or more of the "activities of daily living" (ADLs) or "instrumental activities of daily living" (IADLs).

"IN LOCO PARENTIS" 825.113

Persons who are "in loco parentis" include those with day-to-day responsibilities to care for and financially support a child or, in the case of an employee, who had such responsibility for the employee when the employee was a child. A biological or legal relationship is not necessary.

"PARENT" 825.113

A biological parent or an individual who stands or stood in loco parentis to an employee when the employee was a child. This term does not include parents "in law".

"PHYSICAL OR MENTAL DISABILITY" 825.113

A physical or mental impairment that substantially limits one or more of the major life activities of an individual.

"SERIOUS HEALTH CONDITION" 825.114

For purposes of the FMLA, serious health condition means an illness, injury, impairment, or physical or mental condition that involves:

- A. **Inpatient care**, i.e., an overnight stay, in a hospital, hospice, or residential care facility, including any period of incapacity or any subsequent treatment in connection with such inpatient care; or
- B. **Continuing treatment** by a health care provider that involves:
 - 1. A period of incapacity (i.e., inability to work, attend school or perform other regular daily activities due to the serious health condition, treatment therefor, or recovery therefrom) of more than three consecutive calendar days; and
 - 2. Any subsequent treatment or period of incapacity relating to the same condition, that also involves:
 - (a) Treatment two or more times by a health care provider, by a nurse or physician's assistant under direct supervision of a health care provider, or by a provider of health care services (e.g., physical therapist) under order of, or on referral by, a health care provider; or
 - (b) **One treatment session** by a physician which results in a regimen of continuing treatment by a health care provider, or at least under the supervision of the health care provider; or

- C. Pregnancy. Any period of incapacity due to pregnancy, or for prenatal care. This absence qualifies for FMLA leave even though the employee does not receive treatment from a health care provider during the absence, and even if the absence does not last more than three days; or
- D. Chronic serious health condition. Any period of incapacity or treatment for such incapacity due to a chronic serious health care condition. This absence qualifies for FMLA leave even though the employee or immediate family member does not receive treatment from a health care provider during the absence, and even if the absence does not last more than three days.

Chronic serious health condition is defined as one which:

- (a) Requires periodic visits for treatment by a health care provider, or by a nurse or physician's assistant under direct supervision of a health care provider; and
- (b) Continues over an extended period of time; and
- (c) May cause episodic rather than a continuing period of incapacity (e.g., asthma, diabetes, epilepsy, etc.); or
- E. **Permanent or long term condition** for which treatment may not be effective. The employee or family member must be under the continuing supervision of, but need not be receiving active treatment by, a health care provider, e.g., Alzheimer's, a severe stroke, or the terminal stages of a disease; or
- F. **Multiple treatments** by a health care provider or a provider of health care services under orders of, or on referral by, a health care provider, either for restorative surgery after an accident or other injury, or for a condition that would likely result in a period of incapacity of more than three consecutive calendar days in the absence of medical intervention such as cancer (radiation, chemotherapy, etc.), severe arthritis (physical therapy), or kidney disease (dialysis).

Specific Exclusions. Routine physical, eye, or dental examinations, cosmetic treatments, cold, flu, and earaches are excluded.

Specific Inclusions. The following conditions are included in the definition of serious health condition:

- A. Mental illness resulting from stress or allergies; and
- B. Substance abuse if the conditions of the FMLA rules are met. Leave may only be taken for treatment of substance abuse by a health care provider or by a provider of health care services on referral by a health care provider. Absence due to an employee's use of the substance does not qualify for FMLA leave.

"SON" OR "DAUGHTER" 825.113

A biological, adopted, or foster child, a stepchild, a legal ward, or a child of a person standing in loco parentis, who is either under age 18, or age 18 or older and "incapable of self-care" because of a mental or physical disability.

"SPOUSE" 825.113

A spouse means a husband or wife as defined or recognized under state law for purposes of marriage in the state where the employee resides, including common law marriage in states where it is recognized.

"UNABLE TO PERFORM THE FUNCTIONS OF THE POSITION OF THE EMPLOYEE" 825.115

Where the health care provider finds that the employee is unable to work at all or is unable to perform any of the essential functions of the employee's position within the meaning of the Americans with Disabilities Act.

Procedures and Responsibilities

I. Eligibility

A. Employee Eligibility

- 1. The employee must have worked for the State of Minnesota for at least one year; and
- 2. The employee must have worked at least 1,250 hours during the 12 months immediately preceding the request. The Fair Labor Standards Act requires employers to count hours of work only, not paid hours such as vacation, holidays, sick pay, unpaid leave of any kind, or periods of layoff.

B. Reasons For Taking a Qualifying Leave

- 1. For the birth of the employee's child, and to care for such child.
- 2. For the placement with an employee of a child for adoption or foster care.
- 3. To care for the employee's seriously ill spouse, son or daughter, or parent.
- 4. Because of a serious health condition that makes the employee unable to perform one or more of the essential functions of an employee's job.

Circumstances may require that leave for the birth of a child, or for placement for adoption or foster care, be taken prior to actual birth or placement.

C. Medical Certification

- 1. Where FMLA qualifying leave is foreseeable and 30 days notice has been provided, an employee must provide a medical certification before leave begins.
- 2. Where FMLA qualifying leave is not foreseeable, an employee must provide notice to the Employer of the need for leave as soon as practicable (1 or 2 working days is expected except in extraordinary circumstances). The employee must then provide medical certification within a reasonable timeframe established by the Employer.
- 3. An Appointing Authority may require medical certification to support a FMLA qualifying leave request either to care for an employee's seriously ill family member, or for leave due to a serious health condition that makes the employee unable to perform the functions of his or her job.
- 4. The Appointing Authority may require a fitness for duty report upon the employees return.

D. Designating Leave

- 1. An employer may make a preliminary designation of leave as FMLA qualifying if medical certification was not provided prior to the beginning of leave, or if the employer is waiting for a second or third medical opinion.
- 2. Where an employer has knowledge that an employee's leave qualifies as FMLA leave and does not designate the leave as such, the employer may not designate leave retroactively as FMLA leave unless:
 - i. The employee has been out of work and the employer does not learn of the reason for the leave until after the employee returns (in which case the employer must designate the leave upon the employee's return to work); or
 - ii. The employer has **provisionally** designated leave as FMLA leave and awaits receipt of a medical certification or other reasonable documentation.

If the employee gives notice of the reason of the leave later than two days after returning to work, the employee is not entitled to the protections of the FMLA.

II. Coordination With Collective Bargaining Agreements/Plans

- A. FMLA qualifying leaves of absence will be identified as those authorized under collective bargaining agreements or plans, i.e., disability leave or personal leave, dependent on which leave is appropriate.
- B. The FMLA provides for an unpaid leave under certain circumstances. The employer shall require an employee to use sick leave for situations required by the collective bargaining agreements. The employer shall only require an employee to use vacation in specific instances allowed by the collective bargaining agreements. However, the employee may request and the employer shall grant vacation or compensatory time. All paid leave time counts toward the twelve (12) weeks of FMLA qualifying leave. However, any absences which are paid from the employee's accrued compensatory time account shall not be counted against the employee's FMLA leave entitlement.

III. Job Benefits and Protection

- C. During an FMLA qualifying leave, the employee and dependent health and dental insurance is maintained on the same basis as coverage would have been provided if the employee had been continuously employed during the entire leave period.
- D. An eligible employee returning from a FMLA qualifying leave is entitled to be restored to the same position and shift that the employee held when the FMLA qualifying leave began, or to an equivalent position and shift with equivalent benefits, pay, and other terms and conditions of employment.
- E. Provided the employee returns to work immediately following his/her FMLA qualifying leave (i.e., does not follow the FMLA qualifying leave with additional unpaid leave), benefits must be resumed upon the employee's return to work at the same level as were provided when leave began. Any new or additional coverage or changes in health benefits must be made available to an employee while on FMLA qualifying leave.

IV. General Provisions

A. Recordkeeping

- 1. FMLA provides that the Appointing Authority shall make, keep, and preserve records pertaining to the obligations under the Act.
- 2. The records must disclose the following:
 - (a) Basic payroll data name; address; occupation; rate of pay; hours worked per pay period; additions and deductions from wages; total compensation paid.
 - (b) Dates FMLA qualifying leave is taken.
 - (c) If FMLA qualifying leave is taken in increments of less than one full day, the number of hours taken.
 - (d) Copies of employee notices of leave provided to the employer; copies of all general and specific notices given to employees by the employer.
 - (e) Any documents describing employee benefits or employer policies or practices regarding taking of paid or unpaid leave.
 - (f) Records of any disputes between the employer and employee regarding designation of FMLA qualifying leave.
 - (g) Records and documents relating to medical certifications or medical histories of employees or employees' family members, shall be maintained in separate confidential files.
 - (h) Premium payments for employee benefits.

B. Posting Requirements

- Appointing Authorities must post a notice describing the Act's provisions. The notice must be posted in all areas where employees would normally expect to find official notices.
- 2. If an Appointing Authority publishes and distributes an employee handbook, information on employee entitlements and obligations under the FMLA must be included.
- 3. If the Appointing Authority does not publish or distribute a handbook, it must provide written guidance to employees when they request a FMLA qualifying leave.
- C. Employer's Response to the Employee's Request for FMLA Leave

When an employee requests FMLA qualifying leave, the employer must provide the employee with the following:

- 1. Notice describing the employee's obligations and explaining the consequences of a failure to meet the obligations.
- 2. The leave will be counted against the employee's twelve weeks of FMLA leave.
- 3. Medical certification requirements.

- 4. Employee's right to use paid leave and whether the employer requires the substitution of paid leaves.
- 5. Requirements concerning payment of health insurance premiums.
- 6. The employee's potential liability for payment of health insurance premiums paid by the employer during FMLA leave if the employee fails to return to work for at least thirty (30) calendar days after taking the leave.
- 7. Requirements for a fitness-for-duty certificate for the employee to be restored to employment.
- 8. The employee's rights to restoration to the same or an equivalent job upon return from FMLA leave.

D. Appeal Process

If an employee believes that their rights under the FMLA have been violated, he/she may:

- 1. Internal
 - a.) Contact your Human Resources office, or;
 - b.) Contact your Labor Union/Association.

2. External

- a.) File or have another person file on his/her behalf, a complaint with the Secretary of Labor.
 - (1.) The complaint may be filed in person, by mail or by telephone, with the Wage and Hour Division, Employment Standards Administration, U. S. Department of Labor. The complaint may be filed at any local office of the Wage and Hour Division; the address may be found in telephone directories.
 - (2.) A complaint filed with the Secretary of Labor should be filed within a reasonable time of when the employee discovers that his/her FMLA rights have been violated, but in no event more than two (2) years from the date the alleged violation occurred, or three (3) years for a willful violation.
 - (3.) No particular form is required to make a complaint, however the complaint must be reduced to writing and include a statement detailing the facts of the alleged violation.

or;

b.) File a private lawsuit pursuant to section 107 of the FMLA.