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### DEPARTMENT OF PUBLIC SAFETY

In the Matter of the Proposed Adoption of Rules of the State Department of Public Safety Governing Drivers License and Motor Vehicle Records; Name of Applicant.

STATEMENT OF NEED AND REASONABLENESS

"Criminal losses in the United States based on the use of false identification are staggering. Much of this loss could be prevented through improved identity verification by the governmental agencies that provide identification to the imposter." <u>Driver License Applicant Identification and Licensing System Security</u>, U.S. Department of Transportation, <u>DOT-HS-803-800</u>. According to this report, motor vehicle and driver license records are the closest thing we have to a national identification resource. Therefore it is necessary to develop measures to make those records as secure and accurate as possible. Excerpts from the above referenced document that pertain to name requirements are attached to this Statement of Need and Reasonableness and are incorporated as a part hereof.

The driver license and motor vehicle records are identification records used by administrators, law enforcement and business. They identify a person as someone who has satisfied statutory requirements related to driving and they provide a description of the individual.

These records, especially the driver license, also permit a person to easily obtain other identification and privileges such as credit cards, welfare, and checking accounts all of which have the potential for fraudulent misuse.

All of the records on any one person should be in the same name. If an individual were able to secure records in several different name combinations, problems could arise that adversely affect not only record integrity but also police agencies and the general motoring public. The inability to match accident and traffic violation records with the right person creates an obstruction of justice. Use of false records could result in death or injury. For example, if a person's driver license or motor vehicle registration is suspended or revoked and he were able to obtain another one under a different name and a serious violation or accident were to occur while driving under that assumed name, death or injury to innocent persons involved could result. Records of accidents and traffic law violations would be scattered under various names and this would circumvent the statutory enforcement system.

Rapid identification of persons has become increasingly important in today's environment and this does not allow time for numerous manual searches to ferret out diverse elements to complete a record. It is imperative that consistent criteria be used to locate and verify information. In order to provide maximum integrity to the personal identification segment of our driver and vehicle licensing and identification process, there must be minimum acceptable standards to establish identity. These rules were drafted following the recommendations of the driver license security report cited above. These rules provide reasonable minimum means of establishing identity of an applicant for a driver license or motor vehicle registration as recommended by the security report and mandated by law (Laws 1977, Chapter 455, Sec. 51 mandates that the driver license and motor vehicle records be integrated, for law enforcement purposes, to aid in rapid identification of drivers and vehicles questioned by police officers.)

In the following paragraphs each substantive rule is explained and justified as to its applicability and reasonableness.

<u>11 MCAR 1.6101</u> establishes the purpose and scope of the rules which is to establish standard criteria for allowing the initial establishment and changing of names on driving and motor vehicle records. No specific operational statute mandates the promulgation of these rules; however, these rules impact the rights of and procedures available to the public and are therefore allowed according to Minn. Stat. 15.0411, subd. 3.

<u>11 MCAR 1.6102</u> provides standard definitions for certain terms used in the rules. The definition of the records is broad and includes all records, cards and certificates that the department issues to individuals which could be used publicly and privately for identification purposes. The name definitions are extracted from common usage and are given here to alleviate any misrepresentation or misunderstanding.

11 MCAR 1.6103 specifies the requirement for full name, number of characters that can be used on the record and allowable combinations. Minn. Stat. 171.06 Sub. 3 requires the full name on drivers license records. Minn Stat. 168A.04 and 168A.05 further direct that the first, middle and last name on motor vehicle title records. Minnesota and other state's licensing agencies have traditionally defined full name records at birth or later changed through court order. Some states have this in their statutes, for example New Jersey revised statutes, title 39, paragraph 39:3-10 eff. 9-1-77. Most birth records contain the first, middle and last name of the child. For purposes of maximum security of license systems records, it's necessary that the entire full name be required. Due to the physical space available on the computer record, it is necessary to limit the number of characters and spaces to 28. Also for maximum security and consistency of the licensing system records, any necessary abbreviation of the full name will be done by the Department of Public Safety at its discretion. Combination names are allowed if space is available. For record clarity and consistency, the first name of any combination name will be used if space does not allow use of entire combination or if applicant chooses to use only one of the names of the combination name.

<u>11 MCAR 1.6104</u> provides the standard minimum requirements for proof of identity when applying for a drivers license or motor vehicle registration. As stated in the previously cited driver license security report, verification of an applicants true identity is essential to driver and vehicle licensing records and the integrity of the licensing system. Due to the large dollar volume of criminal fraud connected with fraudulent use of a drivers license or motor vehicle record or title, the Department of Public Safety is obligated to make every effort to guarantee that the issuance of the license, title or records is made only to those people to whom they rightfully belong. Establishment of only certain documents as proof of identification will provide maximum integrity to the personal identification of our licensing and identification process. This rule adopts what the driver license security report suggests as minimum documentation for this process.

<u>11 MCAR 1.6105</u> provides the standard minimum requirements for proof of identity when applying for a change of name on the drivers license or motor vehicle registration record. The documents listed are secure documents. They are official records of name changes and are less likely than others to have been issued under fraudulent circumstances or with fraudulent intent. These documents contain information relating to the applicant's desire or necessity to change a name on the driver or vehicle records. After December 31, 1982 a new law allows an applicant to use the surname prior to marriage. Paragraph C of this rule lists the most reliable sources of that previous name as acceptable proof.

<u>11 MCAR 1.6106</u> gives the variance procedure for persons who disagree with the requirements or may not be able to comply with the rules. The department recognizes that there may be extenuating circumstances that prevent an applicant from providing the required documentations. The procedure for variance allows the applicant to explain the circumstances and seek a personalized decision based on the unusual case presented.

> JOHN P. SOPSIC COMMISSIONER OF PUBLIC SAFETY

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Guidelines for Motor Vehicle Administrators

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U.S. Department of Transportation National Highway Traffic Safety Administration in cooperation with American Association of Motor Vehicle Administrators

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## Foreword

The objective of this publication is to provide the States with guidelines for the precise identification of driver license applicants, taking into consideration the many factors in establishing identification that are beyond the control of driver examiners. The guidelines were developed by the American Association of Motor Vehicle Administrators (AAMVA) Standing Committee on Driver License and Control, whose members gave generously of their time and expertise.

The membership of the Standing Committee is as follows:

Elmer A. Brown, Chairman, California William M. Saley, Vice Chairman, New Jersey Warren J. Blessing, Connecticut Joe Chiles, Colorado S. Tony Cox, Utah John F. Downey, Delaware Wayne Green, Nebraska George R. Harker, Alberta, Canada Milo Hodgson, Wisconsin

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Catherine B. Knoll, Pennsylvania Harold Pierce, Kentucky Al R. Richburg, Mississippi Walter L. Roberts, Texas Jerry D. Stemler, South Dakota Blaine Stephen, Oklahoma George O. Stevens, AAMVA Board Advisor, Michigan Allan Stokes, Iowa Duane B. Tooley, Montana

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The Committee was supported by Arthur A. Tritsch, Raymond E. Ward, and Sue E. Patterson of the AAMVA Executive Staff. James Latchaw and Jerry Tannahill of the National Highway Traffic Safety Administration (NHTSA) provided valuable contributions.

## Driver License Applicant Identification and Licensing System Security

## **Executive Summary**

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<u>Criminal losses in the United States, based on the use of false</u> <u>identification</u>, are staggering—approximately 16 to 20 billion dollars per year. Much of this loss could be prevented through improved identity verification, either by the businesses that are being robbed, by the governmental agencies that provide identification to the imposters, or by a combination of both.

Unfortunately, <u>driver licenses play a major part</u> in helping these gangsters, robbers, confidence men, drug smugglers, bad check artists, and others establish their false identities, thereby setting them up in business.

The identity of individuals in the United States is established primarily through two documents—the birth record and the driver license. The birth certificate is the most basic of these. Vital statistics officials are quick to explain that the birth certificate is not issued for the purpose of establishing identification. They claim that the certificate is only an official record of a person's birth at the time, place, and circumstances described in the certificate. However, it is utilized universally to support the claim of the bearer that he or she is the person whose birth is described thereon.

Conversely, the driver license is designed as an identity document. It not only identifies the bearer as someone who has satisfied a State legislative requirement and demonstrated an ability to safely operation one or more types of motor vehicles, but it also provides a description and usually a photograph of the bearer. The fallacy of the system is that the licensee's identification is commonly based on the presentation of a birth certificate, which may or may not be fraudulent. Thus, the driver license is only as good as the items of identification that were presented when the license was issued.

Some administrators will argue that the driver license is not an identity document, but merely an indication of a person's ability to drive. The fact is that the driver must be tied to his record. If a driver is able to secure licenses in several different names, or in several jurisdictions under his correct name, he can then distribute the record of his accidents and traffic law violations among several files and circumvent the State driver improvement programs. These drivers subsequently contribute to the total dollar loss as a result of accidents that may not have occurred if driving records had not been fragmented among several record files or systems.

Birth certificates and driver licenses are known as "breeder" documents. Through the utilization of these two items, an individual can easily obtain age-of-majority cards, credit cards, bank cards, checks, welfare, or a passport. Many criminals accrue all sorts of benefits fraudulently, through easily made identity changes.

To address this issue, in 1977 the American Association of Motor Vehicle Administrators entered into a contract with the National Highway Traffic Safety Administration to develop "Positive Guidelines for Identification of Driver License Applicants." It soon became evident that "positive identification" is so rare as to be almost nonexistent, and the term was changed to "precise identification."

Inasmuch as the state driver license is the nearest thing to a national identity card that we possess, it was agreed that measures should be developed to make the system as secure as possible by upgrading identification criteria for original, duplicate, renewal, and exchange licenses. At the same time it was felt that the physical security aspects of the licensing system should be strengthened to keep equipment and material from falling into criminal hands for fraudulent use. The Committee explored and made recommendations in both areas.

In addition, a model plan (The Plan) was developed by one of the participating states to eliminate fraudulent applications from driver license and identity card issuance procedures, while considering convenience to the public and the need to move people rapidly through field offices. The Plan can be implemented in several stages. It is designed to address privacy rights and civil rights while offering an important service to the public (Appendix A).

Appendix B is a report of a study of duplicate license applications by the Virginia Division of Motor Vehicles. The study reflects the need for increased state attention to applicants for duplicate licenses and the documents of identification presented to them.

## Precise Identification of Driver License Applicants

Rapid identification of persons and businesses has become increasingly important in today's environment of information systems with their online, real-time requests for information and data exchange. The question "Who are you?" no longer can be answered easily. Identification requirements do not allow time for several manual searches in an attempt to match records on various changeable elements of data. Rather, the problem is to find a consistent set of matching criteria that can be automated and used to locate records without ambiguity or doubt about the correctness of the match. Th problem is compounded by the growing trend toward placing diverserecords in consolidated files—a technique made possible by highspeed mass-storage devices.

Consider the efforts of a driver examiner or motor vehicle clerk to check whether a driver license is suspended, or if the applicant is the person he claims to be. Or consider the needs of a police officer attempting to determine whether a suspicious person is "wanted." These are record checks of an immediate nature, often involving a third party who has little information about the person in question.

Much has been done toward attempting to solve the identification problem. The need for verification and standardization of items of identification has been addressed by numerous federal, state and private agencies and groups, including the Federal Advisory Committee on False Identification (FACFI). This publication is an attempt to consolidate those findings and apply them to the field of driver licensing.

The problem, as expressed in one study, is as follows:

"An individual is a person with a specific identity, born at a certain 4 time and place, having a specific sex, and bearing a specific name given him by specific parents. An individual also has specific physical characteristics, lives at a particular place at a particular time, and interrelates with other persons and businesses socially, financially, and economically. Finally, an individual has specific combinations with other features. Our problem is ascertaining that the person is who he says he is." (Identification Techniques, IBM Corporation).

State and provincial driver licensing administrators recognize that driver licenses have become a primary source of identification that has gone far beyond the original purpose of identifying those persons who have demonstrated an ability to drive a vehicle. With the advent of the photo license and the descriptive data that already was on the document, the driver license became a "de facto" identification document, with an accepted confidence level far beyond that justified by present security measures. The driver license and the birth record have become "breeder" documents that are used to establish an identity base and frequently are used to secure other identification documents for the purpose of obtaining welfare, establishing credit, or for other purposes. The AMVA has established guidelines to improve the validity of the driver license as an identifier, while recognizing that the identification value of a driver license, for any purpose, is no better than the documents used initially to identify the licensee.

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It is anticipated that data of this nature would be included in the record for in-house inquiry only and available for future verification purposes upon renewal or duplicate applications.\*

2. Additional Handwriting Exemplars

The hard-copy application form (DL 1 and DL 3) is to be modified to provide space for the applicant's signature and written address, city, and state on the reverse side to provide for better handwriting exemplars and verification of data given. The inked humbprint will be included on all applications for manual verification.

3. Signature Irregularity

Our inquiries disclose that often the applicant will sign or begin to sign a different name than he has given; this should be grounds for scrutiny. (Our present procedure provides that we may tape over the error and allow a new signature.)

4. Interim Permit

The temporary interim permit for originals will be modified to reflect only the name, address, city, and state and the application date and office—eliminating the descriptive data presently included. The permit wording will indicate that the permit is for vehicle operation purposes only and that a permanent license will be mailed after verification.

Verified renewals and duplicates should include the present data (Alternative: add wording to the receipt copy applicable to originals and do not issue interims.)

5. Guidelines

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Consideration should be given to absolute restrictions on acceptability of Post Office boxes or General Delivery addresses, such as a requirement to show (if not record) proof of true residence of business address (utility bills, tax bills, etc.).

### **V** ACCEPTABLE DOCUMENTATION

To provide maximum integrity to the personal identification segment of our licensing and identification activity, there must be minimum acceptable standards to establish identity, below which nothing is acceptable and to which only objective judgment may be applied. To do otherwise is to permit personal and subjective attitudes, with an accompanying deterioration of standards, to overcome what might be described as "evolutionary apathy."

### 1. Minimum Documentation

The minimum acceptable documentation within practical standards for today's world should be

- a. Birth certificate, duly and originally certified with a recognized seal of a legitimate government agency; a Department of Public Health or County Recorder should be exclusively acceptable.
  - 1. The certification should be examined and read.
- 2. The applicant should be able to answer basic questions as to birthplace, parent's birthdates, etc.
- b. Two or more of the following documents:
  - 1. Certified baptismal certificate
  - Driver's license of a foreign state or country, except that if a foreign license is in a foreign language, a notarized translation to English language shall accompany such license
  - 3. Active Duty Military Identification Card (green)

4. Valid passport or immigration and naturalization documents

- 5. School certification (Form DL 48)
- 6. Approval of Issuance (Form DL 580)

### 2. Referral to D.I.A.

If, in the judgment of the employee, additional documentation should be required, the applicant may be referred to a Driver Improvement Analyst. He shall review the case and require such additional proof as is appropriate or shall reject the application for identification purposes.

### 3. Document Marking

Any documentary proof of identity submitted to the department shall be stamped "Presented to California Department of Motor Vehicles for Identification on

at \_\_\_\_\_\_," to discourage its reuse by other persons for unlawful purposes.

### **VI MECHANICAL/PHYSICAL FACTORS**

### 1. Photograph

The verification process will utilize the height of the applicant as a constant descriptive factor as well as eye color, sex, and race. To aid the employee in determining height, it is recommended that the backboard of the photography area incorporate a height grid. By the addition of some design, such as state seals, the counterfeiter's role will also be complicated.

### 2. Nonidentification Driver's License

If a decision is made to issue a nonidentification driver's license, no change need be made to current processing and issuance methods if a plastic mask is inserted into the camera prior to photographing r ....

RECOMMENDED FEDERAL GUIDELINES FOR

IMPROVED DRIVER'S LICENSE SECURITY

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The MITRE Corporation Bedford, Massachusetts

May 1976

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SECTION I

INTRODUCTION

In 1974 the U. S. Attorney General established the Federal Advisory Committee on False Identification (FACFI) to study the cost to society of false ID crimes and to formulate potential solutions for reducing the number of these crimes. FACFI has evaluated over 50 preliminary solutions and has approved those found to be effective suggestions and rejected those that were either ineffective or impractical.

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In studying the problem of providing U. S. residents with a secure identification document, the Committee reached these conclusions:

- A federally-controlled national identification system is undesirable.
- Existing state-controlled and state-administered document systems should be improved to produce reliable identification documents.
- The participation by any state in upgrading document systems should be voluntary.

 Applications for documents by any citizen should be voluntary.

- The driver's license is one of the two (the other being the birth certificate) most common de facto identification documents and should be recognized as such. An improved ID system should be a modification of the present driver licensing system.
- The Federal government should provide guidelines to the states defining characteristics of the system that will improve its secure identification function. These guidelines must be compatible with the present issuance procedures of the State Departments of Motor Vehicles (DMV).

### SECTION II

#### RECOMMENDATIONS

Summarized below are the major recommendations proposed in this report for improving the security of existing state driver licensing systems. Sections III through VI examine present systems and procedures and identify modifications that improve the systems without compromising privacy rights, imposing excessive costs, or significantly inconveniencing the general public.

TO REDUCE FRAUDULENT APPLICATIONS FOR DRIVER'S LICENSE OR STATE ID

- Since no single document is foolproof, all applicants for a new driver's license or state ID should be required to provide several documents as proof of identity. <u>Requiring a multiplicity of documents</u> adds materially to an imposter's cost and trouble. <u>A list of relatively secure IDs should be</u> <u>established by state consensus or a Federal agency</u> to guide local registrars. A tentative list is <u>suggested in Section III of this report</u>, but a training program is also needed to sensitize registrars to false ID techniques.
- Temporary licenses should not be issued except in emergencies because these licenses are very subject to false ID abuse; some of the recommended changes in procedures should obviate the need for their issuance.

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- All license renewal applications should be made in person, which will help eliminate perpetuation of a false ID.
- The identification procedure for renewal, out-of-state, and lost licenses should require a handwriting check against a signed identification document as well as a computer verification of the applicant's identity. The computer record should contain personalized information not listed on the license and therefore not available to anyone presenting a stolen or forged document.



#### STATE DRIVER LICENSING SYSTEMS

### IDENTIFICATION PROCEDURE IN APPLYING FOR A DRIVER'S LICENSE

Identification is the process of linking a person with a set of documents that "prove" the bearer has the necessary characteristics and qualifications to be entitled to the privileges and benefits for which he or she is applying. Applicants must be correctly identified at the application stage to be in one of the five categories listed below.

#### New Applicants

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Included in this category are those applicants who have never before had a driver's license. Although a large percentage of these applicants are between the ages of 16 and 18 and are not likely to be false ID criminals, some older individuals also apply for a license for the first time. A new applicant is required to prove his ability to drive by taking a driving test, a written test, and an eyesight test. In addition, he must verify his name and age by presenting an identification document. The birth certificate is the most common document accepted as proof of name and age; forty-seven states require verification with a birth certificate. The successful applicant is issued either a final license or a temporary license, depending on the type of issuance system used by the state.

The birth certificate is not, however, a secure document because:

- There are no personalizing characteristics on a birth certificate that relate to an individual as a mature individual; infant footprints and fingerprints contained on some hospital certificates are useful for only a short time for identification purposes.
- In most cases, certified copies of the original certificate are made on ordinary paper, which is easily counterfeit
- Because birth certificates are stored in the state, city or county of birth, often remote from the applicant, most applications are made by mail; therefore, the issuer never has an opportunity to validate the legitimacy of the applicant.

- The certificates have been, and in many cases still are, considered public documents, available for public scrutiny; therefore, an imposter has little difficulty finding enough information for filing a fraudulent application.
- There is almost no correlation between birth and death certificates; a criminal can find enough information from tombstone data or obituary columns to apply for and receive the birth certificate of a dead person.
- There is a wide diversity of birth certificate formats due to the multiplicity of non-centrally controlled issuance stations, making it virtually impossible for an inspector to spot an invalid format.

In summary, it is quite easy for an imposter to present a fraudulent birth certificate to a motor vehicle inspector and obtain a valid driver license. FACFI is aware of these loopholes and has approved recommendations to minimize these loopholes; however, it will be some time before these recommendations become a reality, and even then, a serious imposter will be able to "beat the system".

### Applicants with Temporary Licenses

In some states (Massachusetts for example) a temporary license is issued prior to processing and possibly computer verification for a permanent license. For all practical purposes, the temporary license serves as identification until the applicant receives his permanent (2-4 year) license. If he receives his permanent license by mail, he is requested to destroy the temporary license.

A temporary license is printed on ordinary paper without any security features. Since the temporary license is often not collected after the permanent license is issued, it is often discarded in a haphazard manner. An imposter could easily fill out a fictitious temporary license or obtain a carelessly discarded temporary license. These temporary licenses are often accepted as proof of identity by merchants and, in addition, can be used within a reasonable time after their expiration to cause the issuance of a permanent license without further computer checks.

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### Applicants for Interstate License Transfer

In this mobile society, people are continually moving from one state to another. A new resident is usually required to apply within 90 days for a license in his new state. When he applies, his old license is accepted (in 47 states) as proof of identity and usually as proof of driving ability. The transfer applicant commonly takes a written and eye test and is granted a license as rapidly as the issuance procedure allows. In 45 states,<sup>1</sup> the old license is confiscated, to be either returned to the state of issuance for an update of their records or destroyed.

Sixteen states (Alabama, Arkansas, Connecticut, Illinois, Iowa, Maine, Maryland, Nebrasks, New Jersey, New York, Pennsylvania, Tennessee, Vermont, West Virginia and Wisconsin) use a piece of data processing card, without photo, for their permanent license. In many states, only minimal anti-counterfeit techniques are employed to make the license secure. By forging or stealing one of these licenses--made easier by the lack of anticounterfeit feature--a criminal can obtain a valid photo license in another state. In 43 states a transfer license is issued <u>before</u> any computer check is made with the home state; an impersonator has, therefore, an easy route for obtaining a valid photo license in someone else's name.

If a state does not observe the Uniform Vehicle Code. or the Highway Safety Program #5, or the Driver License Compact--all of which recommend confiscating an out-of-state applicant's old license and returning it to the state of issue--an impersonator gains both the old fraudulent license as well as a new officially-Issued license. However, some states destroy confiscated licenses, which then eliminates any further possibility for an investigation.

If a stolen license is used by an imposter to obtain a transfer license and then returned to the home state, the home state computer record of the person being impersonated is updated to reflect the ostensible move out of state. This means the legitimate licensee may not receive the normal renewal notice. More seriously, however, he can receive traffic violations made by the imposter. New York State seceiv about 100 complaints a week from people who are falsely accused breaking the law.

If a returned license is detected by the home state as a forgery or the name used is fictitious, the license is returned to the new state. At this point, however, there is little possibility of tracking down the impersonator.

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### Applicants for License Renewal

When a valid license expires, a driver is informed by mail or is expected to be aware of the fact that it is about to expire (often four years from the date of issue, on his birthday). In a state using a photo license, the driver reapplies in person and receives his new license by just presenting his old license as identification. He is given an eye test, and if he is elderly or has an obvious physical handicap, is given special attention.

In a state without a photo license, an applicant receives a computer card in the mail informing him that his license will expire on a certain date. The driver makes the necessary correction to his computerized record and returns the form (with fee) to the motor vehicle bureau. In a few weeks, the license card is remailed to him officially stamped. He rarely makes a personal appearance at the DMV.

Once an impersonator successfully penetrates a system which relies on mail renewal, he will probably continue to receive valid licenses in his falsified name. Also, if a criminal steals a renewal notice from the mail, the form can be altered and the new license mailed to the criminal's post office address.

### Applicants for a Duplicate License

About 10% of the licenses issued each year are duplicates,<sup>2</sup> replacing lost or stolen licenses. In cases where a wallet has also been lost or stolen, the victim may also have lost all his identification papers (credit cards, Social Security card, library card, etc.). An applicant can, in this case, be identified by filling out an application blank and having the data checked against the DMV computer record, which is convenient and effective <u>if</u> the registry has on-line terminals. The applicant then receives his license (or temporary license in some cases immediately.

Without immediately available computer verification, the registrar can make the applicant wait for computer verification or issue a temporary license on trust; this procedure is followed in some cases simply because of a person's immediate need of a car for making a living. The alternative is to delay issuing the license, which may cause a serious hardship to the applicant.

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There may be no method of eliminating <u>all</u> fraudulent license issuances, certainly no <u>cost effective</u> technique acceptable to the public. Therefore, all recommendations must be evaluated on the basis of the following criteria:

- How effective is the recommendation in minimizing the likelihood of fraudulent issuances?
- What effect does the recommendation have to the public in terms of cost, convenience and privacy?

RECOMMENDATIONS FOR REDUCING ISSUANCE OF FRAUDULENT LICENSES

#### Documentation

It is the intent of this report to make recommendations to convert the driver's license, whose sole purpose ostensibly is to verify the driving privilege, into a more secure identification document. This modification is motivated by the absence of any other secure ID and the fact that the birth certificate is an inadequate identification document. Since no single document can assure valid identification for application, the following is recommended:

ALL APPLICANTS FOR A NEW DRIVER'S LICENSE OR STATE ID SHOULD BE REQUIRED TO 'PROVIDE SEVERAL DOCUMENTS AS PROOF OF IDENTITY. A LIST OF RELATIVELY SECURE IDS SHOULD BE ESTABLISHED BY STATE CONSENSUS OR A 'FEDERAL AGENCY TO GUIDE LOCAL REGISTRARS.

This requirement is still open to some abuse because through alteration an impersonator can still beat the system. However, requiring consistency among several documents makes the imposter's problem more difficult. The State of Massachusetts has already anticipated such a procedure and requires at least three identification documents<sup>3</sup> in applying for a lost or duplicate license.

The following documents are listed as an interim guide for motor vehicle registrars to aid in applicant identification. The list is not exhaustive and the ratings are heuristic.

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#### **Relatively Secure Documents**

color photo driver's license passport military discharge papers home mortgage or lease papers transcript of school records non-resident alien registration document birth certificate military ID state-issued photo ID police pistol permit (photograph and fingerprint) Federal agency employee ID

#### Moderately Secure Documents

divorce papers or court order expired picture license car registration student ID employee ID (with photograph and signature)

### Insecure documents

non-photo driver's license cancelled check with signature checkbook with name and address bankbook insurance papers marriage certificate bills with name and address Christmas club account welfare card charge card personalized with signature baptismal certificate gun owner permit (no identifying information) Social Security card

There may be situations where no documentation is available, such as: a person who has lost his wallet and needs to drive to make a living, or a poor person who works at odd jobs and have never established credit; entered the Social Security system, filed an income tax return or opened a bank account. In such unusual cases, a verbal or written endorsement (identification) by a known public figure (e.g., school teacher, doctor, clergyman, selectman, etc.) may be acceptable. Also, the identification

#### INFORMATION EXCHANGE

DRIVER'S LICENSE CONTROL AND NATIONAL DRIVER REGISTER

#### Driver's License Control

Both interstate cooperation and Federal guidelines have established legal controls in the issuance process to verify that the license is actually issued in the true name of the applicant. The National Highway Traffic Safety Administration (NHTSA) Highway Safety Program Standard No. 5, Driver Licensing, requests the states to seek positive proof of full name, date and place of birth prior to issuance of the initial driver's license. Currently 47 states<sup>6</sup> claim to comply with this provision, but inadequate computer storage capacity sometimes restricts the retention of place of birth.

Another interstate control of licensed drivers available to the states is in the form of the Driver License Compact (DLC) authorized by Congress in 1958. Twenty-nine states presently are members of the Compact,<sup>6</sup> which requires member states to forward records of out-of-state traffic violation convictions to the driver records agency in the home state of the driver. Upon issuance of a driver's license in any state, the Compact requires that all previous current valid licenses be surrendered to the new state of issuance and returned by the driver licensing officials to the previous state of issuance. Section 6-101(c) of the Uniform Vehicle Code (UVC) also provides that out-of-state drivers surrender their old licenses. Eight additional states claim compliance with this section of the UVC. It is likely, however, that some states do not comply totally with the DLC and UVC provisions.

Many states have formed local regional agreements with respect to driver violations. In some cases, if a driver receives a speeding ticket while driving out-of-state, this violation is forwarded to his home state and entered in his computer record. Other agreements restrict these actions to more serious violations such as drunken or reckless driving. All of these control features are desirable and should be retained.



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In Section III, we pointed out that applications for interstate transfer of driving privilege are particularly vulnerable to false ID fraud. A person presenting a stolen or counterfeit out-of-state license as identification can obtain a new and valid license through such a transfer application. To detect such a fraudulent transaction, it is necessary to check the license files of the state which purportedly issued the old license. At present, such fraud is detected some time after the fact (if at all), when the transferred license is returned by mail to the state of origin. To check all transfer applications for validity by interstate mailing before issuing new licenses would require a substantial increase in effort by the licensing agencies, would increase significantly their cost of operation, and would introduce new and undesirable delays in the licensing process. In order to increase the security of the license transfer process without introducing these problems, we propose a system through which computerized inquiries could be made by a license examiner in one state to the driver's license files in any other state. This would permit validation of transfer applications in a matter of seconds. A great deal of the hardware required to implement this proposal is already in operation. The license files are computerized in all states; as discussed in the last section, most states either have or are planning to obtain the on-line terminals which are also required for "instant" verification of license transfer applications. The remaining major element that would be required is a nationwide data communication system linking state DMV offices. The cost of such a system would be decreased greatly if it were made an "add-on" to an existing data system. The following subsections describe three operational nationwide data systems that could conceivably be adapted to this purpose: the National Driver Register, the National Crime Information Center, and the National Law Enforcement Telecommunications System.

### National Driver Register (NDR)

The United States Congress established the National Driver Register (NDR) to assist each state in locating the records of drivers who had violated certain laws and had their licenses taken away, regardless of where in the U.S. the violations occurred. The NDR provides a central driver records data base containing the names of drivers whose licenses have been denied, suspended, or revoked for any reason (except denial or withdrawal for less than six months due to a series of nonmoving violations).

### ATTACHMENT 1

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THE DRIVER'S LICENSES OF THE STATES AS PERSONAL IDENTIFICATION DOCUMENTS: SUGGESTED DOCUMENT SECURITY ELEMENTS

PREPARED FOR:

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Mr. William Duggan, Chairman Task Force IV Federal Identification Documents of the Federal Advisory Committee on False Identification (FACFI)

PREPARED BY:

Department of the Treasury The Bureau of Engraving and Printing Washington, D.C. 20228

June 21, 1976

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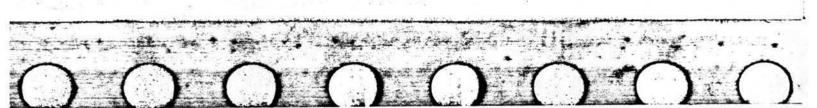
#### INTRODUCTION

The de facto usage of a driver's license as a means of personal · identification in day-to-day marketplace transactions by the general public is well known and, in a practical sense, transcends in frequency its usage as an identifier to the issuing and police authorities of the states.

Recognizing the general use of the driver's licenses of the states as primary identifiers, the Federal Advisory Committee on False Identification (FACFI) has recommended that Federal support be given the various states to lessen fraudulent usage of bona fide documents, deter counterfeiting, prevent alteration of the genuine issues, and diminish second party usage.

In recommending support for the establishment of standards to deter the fraudulent usage of driver's licenses, FACFI has recognized that not only are the intrinsic features of the license document of paramount importance, but that the systems interface relating to issuance, reissuance, and identity data authentication play a very important role. Concomitant to these factors, and conceivably in certain instances of greater importance to the individual states, are the procedures developed and in current use which best meet their requirements, not the least of which are those which relate to public acceptance and total systems cost.

In order to assist Mr. William Duggan, Chairman of FACFI Task Force IV, Federal Identification Documents, this Bureau has been requested to suggest general requirements for state driver's licenses which will address standardization of document security features to aid in greater deterrency of fraudulent usage. In this regard we recognize that such recommendations could entail a very high order of document-automated systems interfaces which may be approached in future, but which may be rejected by various states for a variety of reasons, including excessive cost, as well as procedural and public acceptance constraints. Therefore, in further recognition of the myriad of document production methods which could be proposed by various producing commercial organizations, an attempt shall be made to list those requirements of document security which may afford various orders of security dependent upon the desires of individual states, but which can also be interpreted as a genesis for the time effective development of minimal standards of acceptance to aid in thwarting a very real loss of million of dollars due to false identification.



### Background

The TRIP Project was created in response to a rider attached to the Department of Public Safety's appropriation during the 1977 Legislative Session. The Rider language is as follows:

> "The primary computer development effort of the department shall be to functionally integrate the motor vehicle, driver license and traffic records information systems of the department. Projects currently planned and underway that would redesign these record systems shall be terminated. To the extent they are consistent with a functionally integrated information system, the objectives of any terminated project shall be incorporated in the objectives of the records integration project."

> > CLIEP #

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