



Support of For-Profit Long-Term Care Transparency and Accountability

Elder Voice Advocates strongly supports the provisions in SF 4476 which address the systemic care failures and lack of operational and financial transparency in Minnesota's long-term care system. The operational transparency and the oversight provisions are critically needed to assure quality care is not negatively impacted. National studies are clear – there is a substantial reduction in the quality of care when ownership is for-profit and private equity operators.

Alarming Patterns in 2025 MDH Findings

Our recent report, *State of Minnesota Long-Term Care in 2025*, documents alarming and preventable harm occurring in facilities across our state—particularly among for-profit providers.

- **Nearly 80% of the substantiated investigations were of for-profit providers** (they dominate the assisted living market because of their profitability)
- **72% of substantiated maltreatment cases occurred in assisted living and assisted living with memory care.**
- **23 deaths in 2025 were directly attributed to neglect and/or abuse.**
 - 21 of those deaths—91%—occurred in for-profit facilities.
 - No recorded fines were issued for any of these deaths.
 - 19 of the providers had prior substantiated investigations.

These are not isolated incidents. They reflect systemic failure.

The For-Profit Model Is Driving Harm

Minnesota's long-term care landscape is increasingly dominated by for-profit operators. These facilities operate under a business model—not a quality-of-care model.

Cost-cutting decisions directly affect staffing levels, training, supervision, and safety. Meanwhile, revenue transparency is severely lacking. We do not have sufficient public data to understand where taxpayer dollars and resident payments are going, or whether revenues are being reinvested into care.

These provisions will protect residents from price gouging, stripping assets, and cutting quality care costs. Additionally, this gives the Attorney General important oversight authority.

These provisions also require meaningful operational and financial transparency from for-profit providers. Transparency is not punitive—it is foundational to accountability. If public dollars are funding care, the public has a right to know how those dollars are used.

Without transparency, we cannot identify patterns of profit extraction, related-party transactions, or systemic underinvestment in staffing and resident care.

A Human Rights Issue

Minnesota's older adults and people with disabilities have a fundamental human right to safe, quality care. Yet repeated findings of systemic breakdowns in oversight and enforcement demonstrate that our current public policy framework is not strong enough to protect them.

True reform requires a coordinated approach: stronger oversight, meaningful transparency, and penalties significant enough to change behavior. Without these reforms, the promise of quality care remains out of reach. With them, Minnesota can become a national leader in protecting elders and people with disabilities.

On behalf of the families who have lost loved ones, and the residents who continue to suffer in silence, I urge you to support the provisions that mandate transparency and accountability of the for-profit operators of long-term care.

Thank you for your time and your commitment to protecting Minnesota's most vulnerable residents.

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