

CIC Working Group- no senate file number found

Written Testimony

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Testimony to the Minnesota Legislator Working Group on Homeowners Associations (HOAs)

Dear Members of the Working Group,

My name is Kristi Hoffman, and I am an employee of Gassen Company, a family-owned management company in Eden Prairie. I am also a member of the Minnesota Community Associations Institute Legislative Action Committee. Having closely followed the recent working group sessions on Homeowners Associations (HOAs), I feel compelled to share my perspective on the proceedings.

I am deeply proud of the industry I work in and the company I represent. Every day, my team and I strive to assist our clients in navigating the complexities of living in an HOA. We are committed to helping communities thrive, despite challenges such as the current insurance climate and the widespread lack of understanding about what it truly means to live in an HOA.

It is concerning to me that the working group has focused heavily on the testimony of a vocal minority of homeowners who have expressed dissatisfaction with their HOA experiences. While it is essential to listen to all voices, it is equally important to recognize that these testimonies do not reflect the majority opinion. In fact, most residents I work with appreciate the structure and sense of community that HOAs provide. Multiple statements have been made by the homeowners at the working sessions and in written publications that simply are not true and highlight the need for HOA education.

In an effort to offer a balanced perspective, the Gassen CEO and I met with Eden Prairie Representative Carlie Kotyza-Witthuhn and offered to be a resource for her or anyone seeking information about the HOA industry from a management company. I believe that legislators should hear from a broader range of voices, especially HOA board members, who work closely with residents and understand the issues and challenges of volunteering to serve their community.

Thank you for your time and consideration.

Sincerely,

Kristi Hoffman, CMCA, AMS, PCAM
President of Association Management
Gassen Company