

February 17th, 2024

The Honorable Lindsey Port
95 University Ave. W.
Saint Paul, MN, 55155

Dear Senator Lindsey Port;

I'm writing today to express my heartfelt support for SF 672 as an active voter and renter here in Minnesota.

Recently, I found myself in a very unfortunate situation where the heat in my unit was extremely inadequate. After three months of back and forth with my property manager, the unit was still in occasional sub 60 temperatures with no end in sight. I had never encountered something like this before where I needed to advocate for myself so strongly using the law. Feeling completely overwhelmed and out of my depth, I was so relieved when I came across HOME Line.

The difference after connecting with an attorney from HOME Line was like night and day. Before that I was stuck in an endless loop of not knowing how to put my foot down, and now I suddenly had bylaws to quote and rights I didn't even know of to enact. With HOME Line's help to navigate me I was able to put my rent in escrow and, when the case ended up making its way to an actual hearing, prepared me thoroughly to represent myself to the best of my ability. I was able to get a favorable court order for repairs and rent abatement. I'm more than happy to report my apartment is finally nice and warm!

This absolutely would not have been possible without HOME Line to guide me through the Minnesota court system and laws I needed to protect my rights as a tenant, which is why I'm giving my full support for SF 672. It is an absolutely invaluable resource for tenants across Minnesota and I hope you will vote today in favor of SF 672; allowing HOME Line to help even more people like me stay warm during the winter.

Sincerely,

Erin Craite
107 3rd Ave SW #3
Austin, MN, 55912