

# Tenant Hotline: 2024

**HOME Line** provides free legal, organizing, educational and advocacy services so tenants throughout Minnesota can solve rental housing problems. The primary program, a statewide tenant hotline, provides renters with free, confidential, and convenient legal information about their tenant rights. The hotline began advising renters in 1992, expanding to cover the entire state in 2014.



In 2024, **19,932 Minnesota renter households** across the state — or approximately **43,489 total residents** — contacted HOME Line for Tenant Hotline Services.



HOME Line helped these households **recover or save an estimated \$2,032,981**



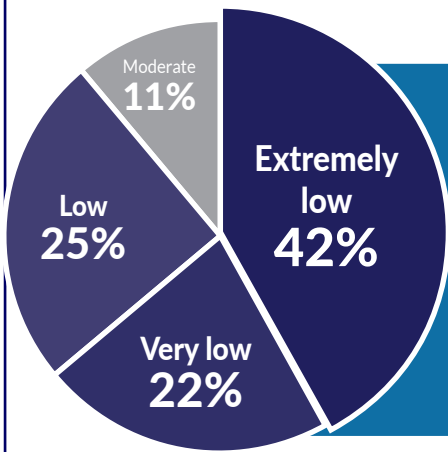
HOME Line helped to **prevent an estimated 2,258 evictions**



Renters with repair issues who followed our advice were **37% more likely to get their problem fixed.**

## Top 10 Reasons for Calls

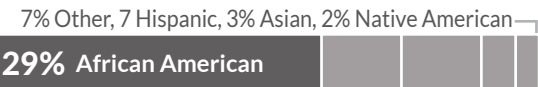
|                        |      |
|------------------------|------|
| 1. Repairs             | 5341 |
| 2. Evictions           | 4782 |
| 3. Security Deposit    | 2103 |
| 4. Break Lease         | 1789 |
| 5. Landlord Notice     | 1362 |
| 6. Lease Questions     | 1263 |
| 7. Privacy / Intrusion | 849  |
| 8. Financial Aid       | 816  |
| 9. Fees                | 783  |
| 10. Neighbors          | 687  |

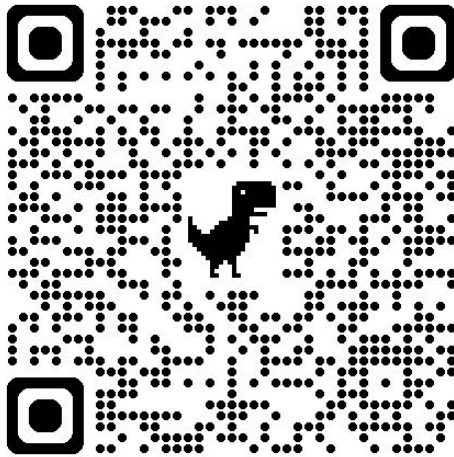


**89% of callers are low income: 42% extremely low income.** These income categories are those used by the U.S. Department of H.U.D.

**66%** of callers were female, **31%** were male, **3%** were non-binary or preferred to self describe.

**Caller Race** 52% Caucasian





Scan to download an overview of the  
Minnesota Tenant Bill of Rights.

<https://bit.ly/TBOR-25>



**Speak to a Tenant Advocate:**

**Metro: 612-728-5767**

**Toll-Free in Greater MN: 1-866-866-3546**

**E-mail a Housing Attorney:**

**[homelinemn.org/email](mailto:homelinemn.org/email)**

**HOME Line ofrece servicios en español.**

**Para Español, llame al 612-255-8870.**

**HOME Line waxay bixisaa adeeg ku baxa Afka-Soomaaliga.**

**Af- Soomaali wac 612-255-8860.**

**Peb lub koom haum HOME Line muaj neeg txhais lus Hmoob.**

**Hais lus Hmoob, Hu 612-255-7104.**