



Saint Paul's Comprehensive Strategy to Support Our Unsheltered Neighbors

Saint Paul's multifaceted approach to supporting our unsheltered neighbors emphasizes collaboration and innovation, with **Heading Home Ramsey** leading a comprehensive effort alongside the City's specialized **Community-First Response** teams and community partners. Learn more about the strategic and compassionate measures in place to ensure safe, secure, and stable housing for all in Saint Paul and Ramsey County.

Heading Home Ramsey: The Central Hub

Heading Home Ramsey, as the HUD-designated Continuum of Care for Ramsey County, coordinates the collective effort to end homelessness for our region. It unites over 100 partners from various sectors, including government agencies, non-profit organizations, healthcare providers, and community groups, working towards a shared goal of providing effective support and housing solutions.

The City of Saint Paul coordinates closely with this body to support our unsheltered neighbors.

Key Community-First Responders in Saint Paul

Saint Paul's dedicated Community-First Response teams play a pivotal role in the City's support for our unsheltered neighbors, each with a specific focus. Learn more at stpaul.gov/community-first-response.

COAST: Community Outreach and Stabilization Unit

This Police Department unit combines law enforcement with social services, offering immediate assistance to those facing mental health or substance abuse crises.

CARES: Community Alternative Response Emergency Services

A Fire Department initiative, CARES delivers crisis intervention and non-emergency medical support, highlighting a shift towards a health-centered emergency response.

HART: Homeless Assistance Response Team

Based in the Department of Safety and Inspections, HART actively connects unsheltered individuals living in encampments with critical health and housing services, emphasizing personalized support to navigate the challenges of homelessness.

- ✓ **75:** Total number of unsheltered neighbors housed by the HART Team in 2023.
- ✓ **115:** Average number of weekly unsheltered neighbors identified in Saint Paul.
- ✓ **5:** Number of unsheltered neighbors housed by HART team so far in January and February 2024.

The Familiar Faces Initiative

Within Heading Home Ramsey's framework, the "Familiar Faces" working group ensures a targeted approach to assist individuals who frequently use shelters, emergency services, jails, and hospitals. This initiative, deeply integrated with City resources and efforts, focuses on:



Providing personalized, intensive support and service connection to address the unique needs of each individual within the "Familiar Faces" group.



Ensuring access to stable housing as a foundation for improving overall well-being and reducing reliance on emergency services.



Drawing on national models, the initiative aims for significant outcomes, such as maintaining housing stability, reducing jail time, and lowering the use of emergency rooms and inpatient psychiatric care.



Community Providers

A network of partners provides essential services ranging from emergency shelter access to comprehensive housing assessments and long-term support.

For individuals seeking immediate shelter or long-term housing solutions, the City and its partners offer centralized shelter bed reservations, coordinated entry points, and specialized services to ensure accessible support for those in need.

Find a comprehensive overview of community support at [headinghomeramsey.org/where-find-help](https://www.headinghomeramsey.org/where-find-help).

Catholic Charities - Higher Ground

Overnight emergency shelter for men and women, Includes pay-for-stay overnight shelter, social services provided through collaboration with Ramsey County. Includes showers and light dinner. 172 beds for men, 60 beds for women.

- **Website:** [Higher Ground Saint Paul Shelter - Catholic Charities \(cctwincities.org\)](https://www.cctwincities.org/higher-ground-saint-paul-shelter)
- **Contact:** 651-647-2330
- **Address:** 435 Dorothy Day Place, St. Paul, MN 55102

Emma Norton Services

Emma Norton Services is a trauma-informed organization that promotes healing and recovery, operating at a scale that brings a full array of resources to women, individuals, and families who have experienced homelessness. Housing and services are exemplary, offered in collaboration with key community partners.

- **Website:** [Emma Norton Services | Strengthening, Nurturing, and Empowering](https://www.emmanortonservices.org/strengthening-nurturing-and-empowering)
- **Contact:** 651-224-1329
- **Address:** 670 North Robert Street, Saint Paul, MN 55101

Listening House

The Listening House is a daytime shelter for people experiencing poverty, homelessness, and loneliness. Anyone who drops in can find safety, a hot cup of coffee, and a caring community to help or just listen.

- **Website:** [The Listening House](https://www.listeninghouse.org)
- **Contact:** 651-227-5911
- **Address:** 421 E 7th St. St. Paul, MN 55101

MN One-Stop for Communities - Lighthouse Way Shelter

Provides housing to single adults and families along with emergency shelters to bring them from homelessness to housing.

- **Website:** [Lighthouse Way Emergency Shelter | Minnesota One Stop F \(mnonestop.org\)](https://www.mnonestop.org/lighthouse-way-emergency-shelter)
- **Contact:** 612-669-4036
- **Address:** 22277 Highway 35 West, Roseville, MN 55113

Model Cities - Safe Space Shelter

Safe Space Shelter opened in November 2019 through a partnership with Model Cities and Ramsey County, and it expanded on its mission of creating pathways towards a better community by working to create a simple, effective emergency shelter for those in need.

- **Website:** [Safe Space Shelter - Model Cities](https://www.modelcities.org/safe-space-shelter)
- **Contact:** 651-266-4483
- **Address:** 160 East Kellogg Boulevard, St. Paul, MN 55101

Saint Paul Opportunity Center

Integrated one-stop location connecting adult men and women to critical services to improve their health, income, housing stability and overall well-being.

- **Website:** [Saint Paul Opportunity Center - Catholic Charities of St. Paul and Minneapolis \(cctwincities.org\)](https://www.cctwincities.org/saint-paul-opportunity-center)
- **Contact:** 651-404-6407
- **Address:** 422 Dorothy Day Place, Saint Paul, MN 55102

Union Gospel Mission

Union Gospel Mission's emergency shelter provides guests with food, shelter and vital care—including mental health services across the Twin Cities.

- **Website:** [Union Gospel Mission Twin Cities \(ugmtc.org\)](https://www.ugmtc.org)
- **Contact:** 651-228-1800
- **Address:** 435 University Ave E, Saint Paul, MN 55130 (Men's Campus)