

Good afternoon:

My name is Paula Swanson and I'm writing for my 93-year-old mother Donna Ledin. We are writing in support of Bill SF2266.

My mom has very limited vision due to macular degeneration and has been using ScripTalk for several months. It has helped her greatly. She learned about ScripTalk from the Society for the Blind.

Once she received the ScripTalk machine, the biggest challenge was finding a pharmacy that was enrolled in the program. We went to Walmart, Walgreens, and HyVee. Those pharmacies had either never heard of ScripTalk or said they didn't want to do it. We finally tried Costco in Maple Grove and Ryan, a pharmacist, took the time to listen and expressed interest. He mentioned that he had heard of Scriptalk and found the information in the back of the pharmacy. He made some phone calls and within a couple of weeks, my mom had audible labels.

Even though it was a bit of an effort to get ScripTalk "set up", I'm glad that I invested the time. My mom is thrilled to use the ScripTalk machine and is now able to hear everything about her prescriptions that she wasn't able to see before. ScripTalk not only gives her the confidence and "peace of mind" that she is taking the right medicine at the right time but it also allows her to maintain her medications independently.

Simplifying and expanding the ScripTalk "set up" process would certainly benefit future users.

Respectfully,

Paula Swanson