



Unwinding update

Status of resuming Medical Assistance, MinnesotaCare renewals
February 2024


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Health Care Administration

How we got here

- ▶ March 18, 2020: Families First Coronavirus Response Act begins continuous coverage
 - ▶ DHS stops annual eligibility renewals and most adverse actions on enrollment
 - ▶ Condition of enhanced federal funding through the Families First Coronavirus Response Act
- ▶ Consolidated Appropriations Act 2023 signed Dec. 29, 2022
- ▶ March 31, 2023: Continuous coverage ends, renewals restart; called the “unwinding”
- ▶ May 2023: First group of enrollees receives renewal packets



Minnesota's guiding principles for the unwind

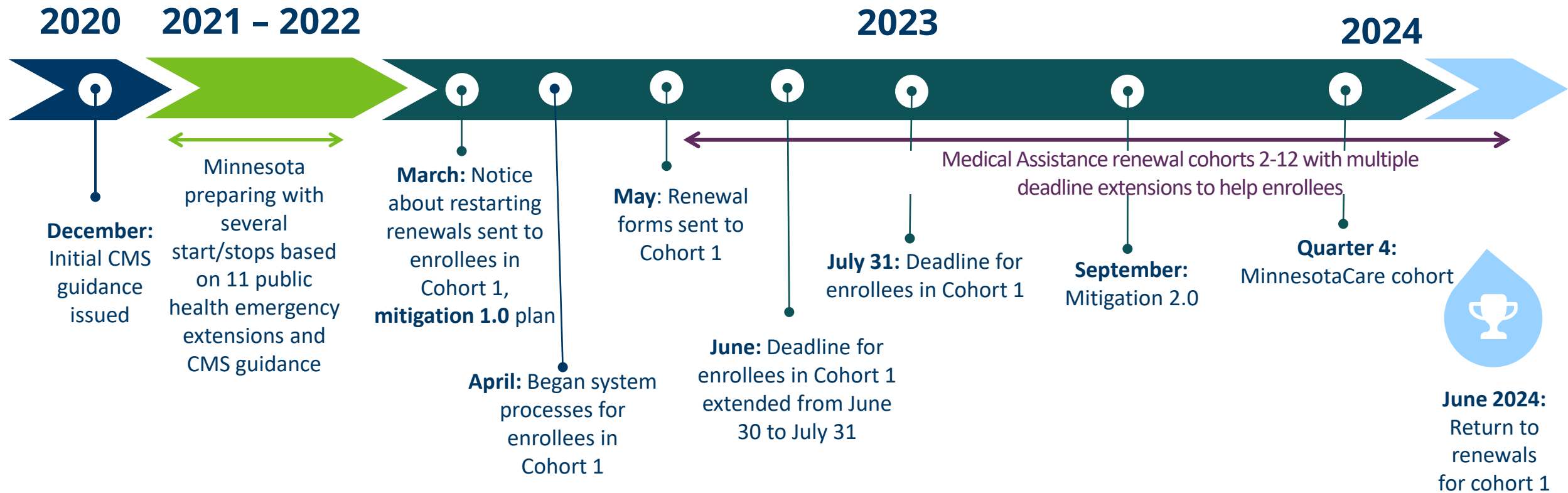


Maintain
coverage for all
eligible enrollees
without
interruptions

Comply with
evolving federal
guidance

Minimize burden
on the workforce
to aid timely
processing of
renewals

Timeline



Mitigation 2.0 highlights



Approach	Key Deliverables	Due Date	Status
Reinstate – Restore Coverage Applies to the July, August, and September cohorts	<ul style="list-style-type: none"> Identify affected individuals and develop report Develop reinstatement notices for affected individuals Train DHS eligibility workers MA coverage for 12,508 individuals was reinstated (mainly children) 	Must be completed by 11/30/2023	Completed
Renew – Pause Procedural Terminations Applies to the October, November, and December cohorts	<ul style="list-style-type: none"> Extend coverage for 3 months for each renewal cohort Identify affected individuals and develop report Develop notices for affected individuals Train eligibility workers 	County workers must complete for affected individuals in the Minnesota Eligibility Technology System (METS) who are in the November and December cohorts by 4/30/2024	On track – ✓ Completed for October cohort ✓ Coverage extended for all cohorts ✓ Extension/closure notice mailed to enrollees in all cohorts who didn't complete their renewal ✓ Affected enrollees identified and reports for all cohorts sent to processing agencies ✓ Eligibility workers trained
Extend – Implement Mitigation Strategy Applies to the January and future cohorts until system changes are made	<ul style="list-style-type: none"> Identify affected households and develop report Suppress renewal forms for affected households Train eligibility workers 	The automated METS process ran on 1/22/2024 for affected households in the March cohort	On track – ✓ Completed for Jan., Feb. & March cohorts ✓ Affected households identified and report for March cohort developed ✓ Renewal forms suppressed for affected households in the March cohort ✓ Eligibility workers trained

Where we are today

Renewals summary

Processing status*		
Renewals due	Completed	Remaining
1,471,000	1,130,000	341,000
	77%	23%

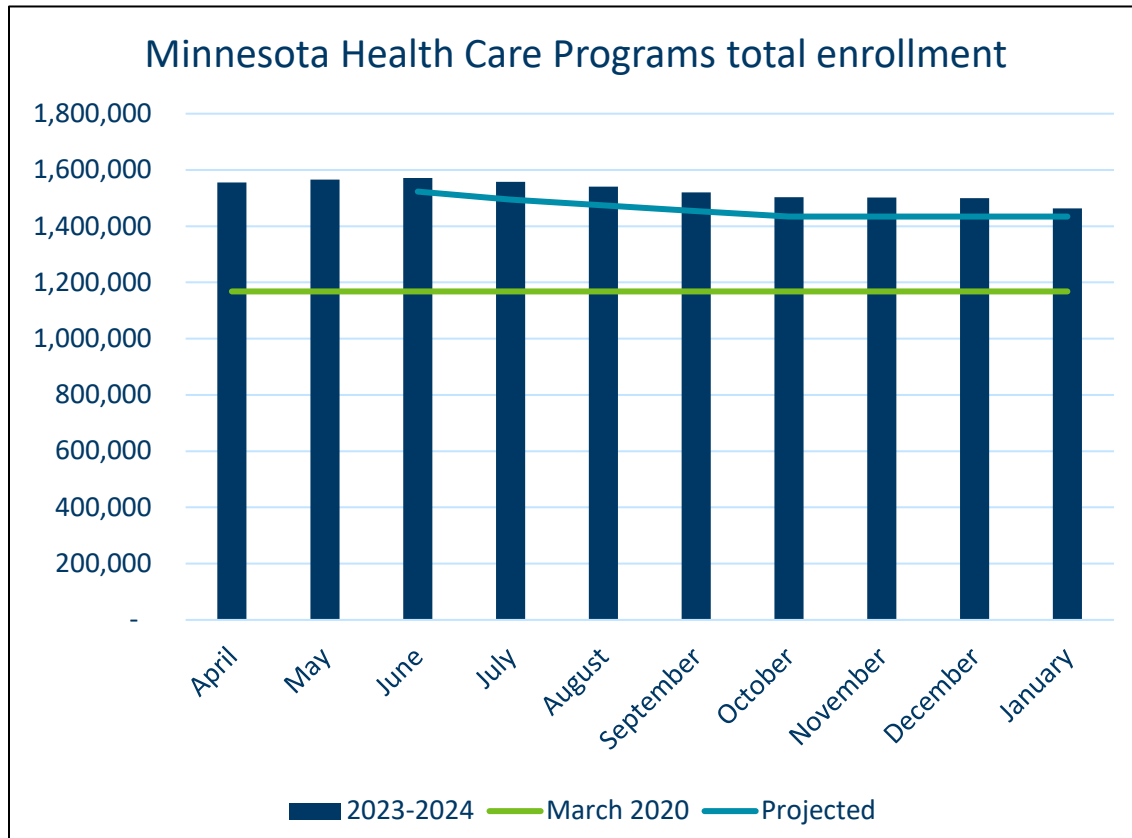
Renewal outcomes*	
Kept eligibility	Disenrolled
842,000	288,000
75%**	25%**

Data as of **2/7/2024**. Data rounded to nearest 1,000.

*Includes all unwinding cohorts to date from July 2023, including enrollees who automatically renewed in the February, March and April 2024 cohorts.

**Of completed renewals

Where we are today

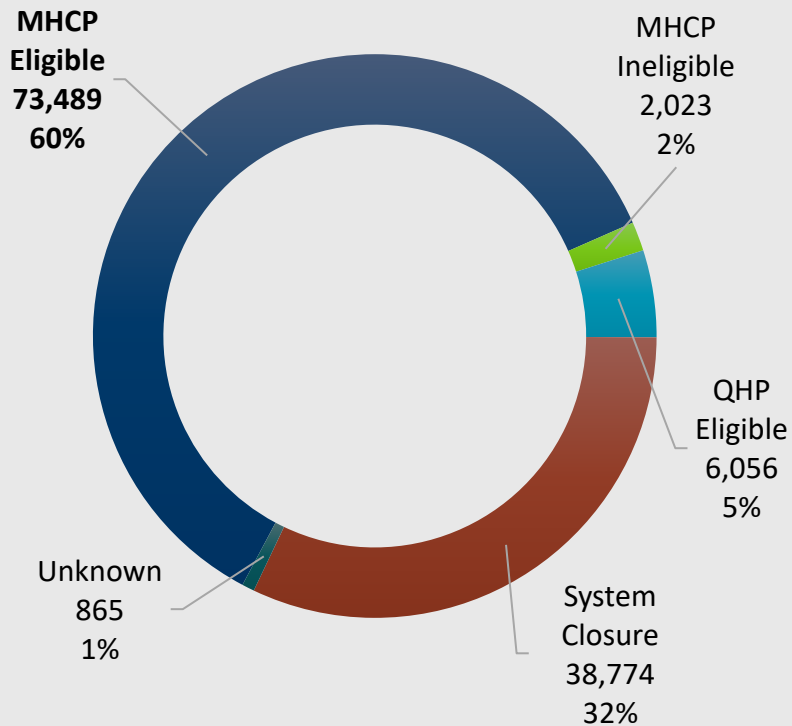


Data as of **2/7/2024**

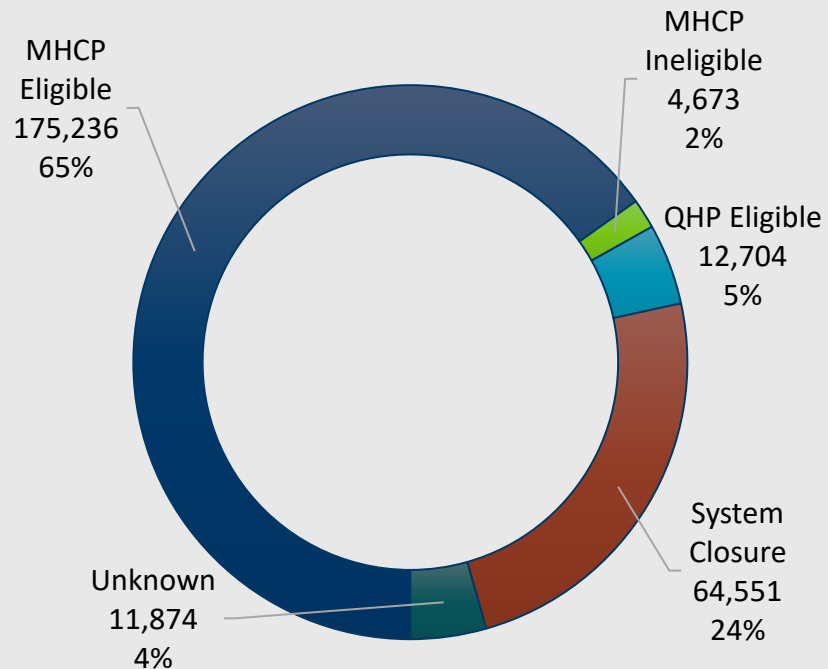
- Current enrollment: 1,464,000 Minnesotans.
- A 6.8% decline from June 2023 enrollment peak.
- The programs included: Medical Assistance, MinnesotaCare, Family Planning and Medicare Savings Programs.
- It includes MA enrollees not subject to renewal, such as hospital presumptive eligibility, Refugee Medical Assistance and children in foster care.

Latest renewal outcomes

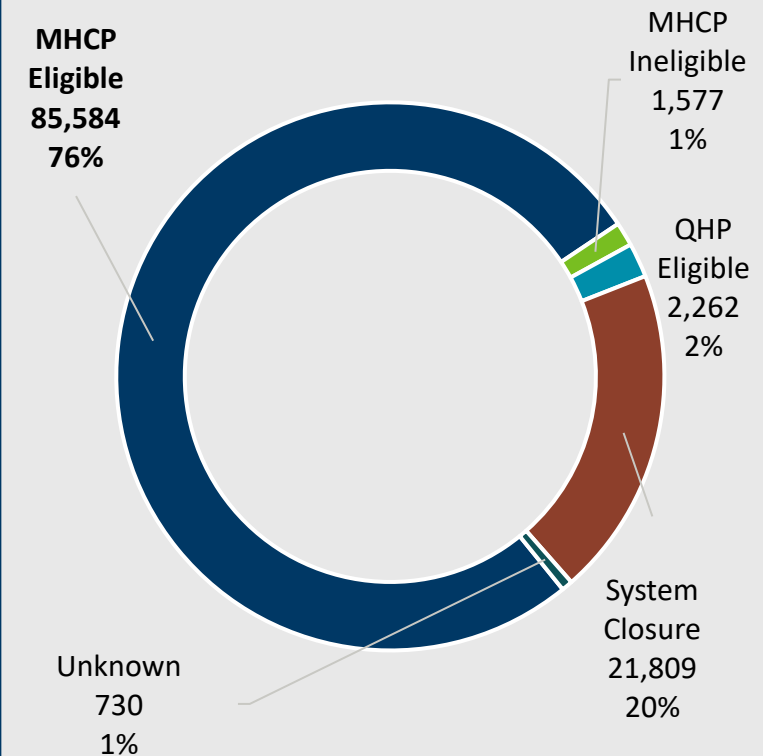
November cohort
~121,000 renewals



January cohort
~269,000 renewals



February cohort
~113,000 renewals



Eligible for Minnesota Health Care Programs
Ineligible for Minnesota Health Care Programs

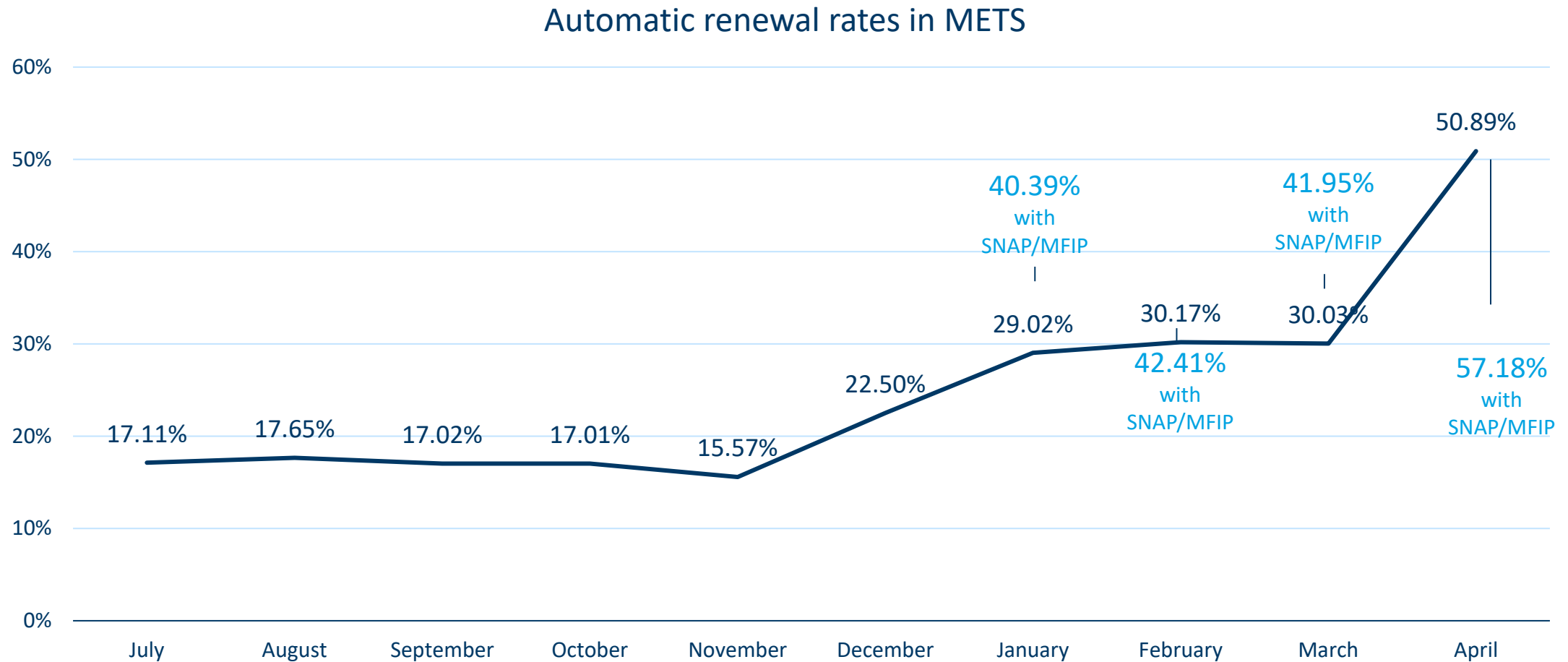
Eligible for a Qualified Health Plan
Procedural termination

This information is based on data as of 02/07/24.
Unknown

Successes: Keeping kids covered

- Mitigation 2.0 helped nearly 13,000 children have their coverage reinstated, and about 79,000 keep their coverage.

Successes: Automatically renewing more enrollees



Successes: Engaging with the community

Keep your health insurance

Do you have Medical Assistance or MinnesotaCare?

You can now get text messages when you need to take action to keep your insurance.

Update your contact information to get texts.



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DEPARTMENT OF
HUMAN SERVICES
Learn more at
mn.gov/dhs/renewmycoverage

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mn.gov/dhs/renewmycoverage

The screenshot shows the Minnesota Department of Human Services website. The header includes the logo and navigation links like 'Report Abuse' and 'Report Fraud'. The main content area is titled 'Community engagement' and includes a sub-header 'Information and Resources for Community Engagement'. Below this, there is a section 'Community Partners and Impact' with a paragraph about supporting 1.5 million Minnesotans renewing their health coverage. The left sidebar has links for 'Renew my coverage', 'When do I renew?', 'Next steps', 'Get help', and 'Tools for partners'.

Ilaalso caymiskaaga caafimaad

Ma leedahay Caawimaad Caafimaad (Medical Assistance) ama MinnesotaCare?

Waxaad hadda heli kartaa fariimaha qoraalka ah marka aad u baahan tahay inaad tallaabo qaado si aad u ilaalsato caymiskaaga.

Dib-u-cusbooneysi macluumaadkaaga xiriirka si aad u hesho farriimo qoraal ah.



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Wax badan ka barta
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Conserve su seguro de salud

¿Cuenta con Asistencia Médica o MinnesotaCare?

Ahora podrá recibir mensajes de texto cuando necesite tomar medidas para conservar su seguro. Actualice su información de contacto para recibir mensajes de texto.



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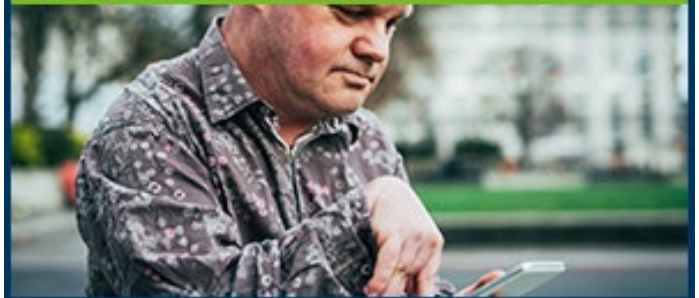
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m MINNESOTA Learn more at: mn.gov/dhs/renewmycoverage

Successes



Added more user-friendly ways to complete the renewal process



Made it easier to complete the paper-based renewal forms



Checked enrollees losing coverage for other eligibility



Updated addresses



Worked with contracted health plans to maintain coverage



Minimized hurdles to the that cause enrollees to temporarily lose program eligibility

Thank you for your partnership

Legislation passed that

- ▶ Supports partners
 - ▶ Processing partners funded \$36M
 - ▶ Navigators got additional funding
- ▶ Prevents gaps in coverage
- ▶ Shores up DHS resources
- ▶ Provides continuous coverage for children



- System modernization
- Lasting benefits from improved automatic renewal rates
- Continue investments in authentic engagement with community organizations
- Waivers
 - Temporary waivers last only through end of calendar year.
 - Asset test returns for people who are 65 or older, are blind or who have a disability.



Important reminders

- Returning forms on time is the best way to ensure people keep their insurance.
- People can look up the deadline for their paperwork at mn.gov/dhs/renewmycoverage.
- If people need assistance filling out forms, free help is available through MNSure navigators who are a part of trusted community organizations.
- Most enrollees who missed their renewal deadline can still turn in their renewal form and possibly receive retroactive coverage if they remain eligible.
- Enrollment for Medical Assistance and MinnesotaCare is always open, and people can apply at any time

**Watch for the circle in blue
when it's time to renew**

