

1.1 Senator ..... moves to amend S.F. No. 3257 as follows:

1.2 Delete everything after the enacting clause and insert:

1.3 "Section 1. **DRIVER AND VEHICLE SERVICES; MATERIALS IN A LANGUAGE**  
1.4 **OTHER THAN ENGLISH.**

1.5 Subdivision 1. **Definition.** For purposes of this section, the following terms have the  
1.6 meanings given.

1.7 (b) "Equivalent materials" means written materials such as forms, applications,  
1.8 questionnaires, letters, or notices that are used to ask or order a person to provide information  
1.9 or to give a person information on provisions relevant to a person's rights, duties, or privileges  
1.10 under chapters 168, 168A, and 171.

1.11 (c) "Substantial number" means 20 percent of the total number of transactions or office  
1.12 visits at a given deputy registrar or driver's license agent location.

1.13 Subd. 2. **Deputy registrars; driver's license agents; bilingual services.** The  
1.14 commissioner of public safety, in consultation with the commissioner of administration,  
1.15 must determine whether a deputy registrar appointed under section 168.33 or a driver's  
1.16 license agent appointed under section 171.061 serves a substantial number of non-English  
1.17 speaking people on a yearly basis. In determining what constitutes a substantial number of  
1.18 non-English speaking people, the commissioner of public safety must consult with the  
1.19 Minnesota Council on Latino Affairs, the Minnesota Council on Asian Pacific Minnesotans,  
1.20 the Council for Minnesotans of African Heritage and other groups representing other  
1.21 non-English speaking people, and must consider:

1.22 (1) the number of people served at a deputy registrar or driver's license agent's location;

1.23 (2) the number of non-English speaking people receiving services at a deputy registrar  
1.24 or driver's license agent's location;

1.25 (3) the frequency with which non-English speaking people are served by the agency;  
1.26 and

1.27 (4) the extent to which information or services rendered by a deputy registrar or driver's  
1.28 license agent affect the legal rights, privileges, or duties of a non-English speaking person.

1.29 Subd. 3. **Offering of translated material.** (a) If the commissioner of public safety  
1.30 determines that a private deputy registrar's or driver's license agent office location serves a  
1.31 substantial number of non-English speaking people on a yearly basis, the commissioner

2.1 must produce equivalent materials in any non-English language spoken by a substantial  
2.2 number of people served by the location.

2.3 (b) The equivalent materials produced by the commissioner must be made accessible to  
2.4 any requesting office location free of charge. If the office location as described in paragraph  
2.5 (a) serves a substantial number of non-English speaking people, the deputy registrar's or  
2.6 driver's license agent's office is required to provide the equivalent materials in the language  
2.7 determined to be spoken by a substantial portion of non-English speakers and have those  
2.8 materials accessible for a person seeking services.

2.9 (c) If a non-English speaking person seeks the service of a deputy registrar or driver's  
2.10 license agent at a location determined to serve a substantial portion of non-English speakers,  
2.11 but the language is not among the languages determined by the commissioner to apply to  
2.12 the office under paragraph (a), the deputy registrar or driver's license agent must determine  
2.13 whether the Department of Public Safety has created the equivalent materials and if the  
2.14 equivalent materials have been created, provide them to the requester free of charge.

2.15 (d) If a non-English speaking person seeks the services of a deputy registrar or a driver's  
2.16 license agent at a location not determined to serve a substantial portion of non-English  
2.17 speakers, and requests equivalent materials in a language other than English, the deputy  
2.18 registrar or driver's license agent must determine whether the Division of Driver and Vehicle  
2.19 Services has created the equivalent materials and, if the equivalent materials have been  
2.20 created, provide them to the requester free of charge.

2.21 (e) If a non-English speaking person seeks the services of a deputy registrar or driver's  
2.22 license agent at a location and requests bilingual materials that are not yet available, the  
2.23 Division of Driver and Vehicle Services must produce and provide the requested materials  
2.24 to the office location within 30 days of the request.

2.25 (f) The commissioner must establish administrative support procedures for assisting  
2.26 deputy registrars and driver's license agents with requests for equivalent materials in a  
2.27 language other than English.

2.28 Subd. 4. **County service offices.** Notwithstanding any statute or rule to the contrary,  
2.29 the commissioner of public safety, in consultation with the commissioner of administration,  
2.30 must determine the application of this section to county deputy registrars appointed under  
2.31 section 168.33, subdivision 2, and to driver's license agents appointed under section 171.061,  
2.32 subdivision 2, who provide services at county service offices. If the commissioner determines  
2.33 that the deputy registrar or driver's license agent at the county service office serves a

substantial number of non-English speaking people, the commissioner of public safety must provide translations of materials explaining agency services to the county service office.

Subd. 5. **Report required.** By February 1, 2026, the commissioner of public safety must submit a report to the chairs, ranking minority members, and staff of the legislative committees with jurisdiction over transportation policy and finance. The report must detail the Division of Driver and Vehicle Services's efforts to implement the requirements of this section and must include the following:

(1) the locations of deputy registrars and driver's license agents who serve a substantial number of non-English speaking people on a yearly basis;

(2) the different languages requested at locations serving a substantial number of non-English speaking people;

(3) how many requests for equivalent materials in languages other than English were made but not at locations that serve a substantial number of non-English speaking people on a yearly basis;

(4) the expenditures used on producing equivalent materials in languages other than English;

(5) any recommended legislative changes needed to produce equivalent materials in languages other than English statewide;

(6) any information or feedback from deputy registrars and driver's license agents; and

(7) any information or feedback from persons who requested equivalent materials under this section.

**EFFECTIVE DATE.** This section is effective October 1, 2024."

Delete the title and insert:

"A bill for an act  
relating to drivers' licenses; requiring the Division of Driver and Vehicle Services to provide materials in languages other than English to deputy registrars and driver's license agents; requiring a report."