



"Tenant Stability Leads to Community Stability"



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Each Phone Call is an Opportunity

Community Stabilization Project (CSP) informs, educates, organizes, and advocates for social and economically disadvantaged tenants, preventing evictions and ensuring their rights are enforced. Through training, outreach, and a tenant hotline, CSP ensures that tenants and landlords alike are taking action to prevent displacement and to preserve stable, livable, healthy, and affordable housing across Frogtown and Rondo and beyond.

Without CSP, no organization would be there to stand up for—and with—most of these distressed tenants. CSP's grassroots connections and strong base of local volunteers ensures it can be the first point of contact for tenants in need and can intervene to improve their stability and, in doing so, the stability of their communities.

A Range of Services

CSP provides the following services, support, and advocacy on a regular basis:

- Tenant-landlord training on housing search, retention, rights, and responsibilities
- Individualized counseling and hotline services to tenants facing distressed situations
- Specific education on issues like tenant screenings and unlawful detainers
- Assistance tenants in negotiations and court proceedings
- Referrals for tenants/Landlords in units facing Revocation of CO or other unstable housing circumstances
- Operation of an Emergency Rental Assistance Program for tenants facing eviction
- Support to tenants in acting on their rights to use the Tenant Remedies Act (TRA)
- Advocacy for the enforcement and improvement of laws such as the Cold Weather Rule & DSI
- Connection of tenants to other resources they need, from job training to mental health services

A Model for Empowerment



